

GENERAL AND LOCAL EXCHANGE TARIFF

- 5) Rates specified above are not applicable to:
- a) Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.
 - b) Calls from certified exempt customers and charged to their calling card.
- 6) A credit allowance will be given, i.e., the charge that would otherwise apply will be waived, when a customer promptly notifies his or her Customer Service Representative, given the following circumstances:
- a) The customer experiences poor transmission or is cut-off during the call to Directory Assistance.
 - b) The customer is given an incorrect telephone number by the Directory Assistance operator.

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GENERAL AND LOCAL EXCHANGE TARIFF

SECTION 10: GENERAL SERVICES

A. CALL RESTRICTION SERVICES

1. Billed Number Screening Service

a. General

- 1) Billed Number Screening Service is available to Customers of the Telephone Company's local exchange services. This service prevents the billing of collect calls, third number billed calls or both to a customer's telephone account.
- 2) The Telephone Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Telephone Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
- 3) Billed Number Screening Service is offered subject to the availability of suitable facilities.
- 4) The minimum contract period for Billed Number Screening Service is one month.

b. Rates

The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in the tariffs.

	Monthly	Installation
Option 1 – No Collect or Third Number Billing, per line screened:	\$1.95	\$25.06
Option 2 – No Third Number Billing, per line screened:	1.95	\$25.06
Option 3 – No Collect Billing, per line screened:	1.95	\$25.06

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A Subsequent Service Order charge, as shown elsewhere in this Tariff, applies when this service is ordered by itself. The Subsequent Service Order Charge associated with Billed Number Screening Service does not apply, however, when the service is ordered in conjunction with the establishment of exchange telephone service or is ordered in conjunction with another service from this Tariff.

2. Blocking Service

e. General

- 1) Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) or prefix must be dialed.
- 2) The two types of Blocking Service available are 900 Blocking Service and 976 Blocking Service.
 - a) 900 Blocking Service blocks access to all telephone numbers for which the 900 NPA must be dialed.
 - b) 976 Blocking Service blocks access to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.
- 3) The service is classified as a local exchange telecommunications service. Customers will not be charged for initial orders for Blocking Service.

b. Rates

- 1) Blocking Service, per line
- 2) Subsequent requests, where the initial blocking was discontinued at the customer's request, are subject to the applicable Subsequent Service Ordering Charge as set forth in Section 5 of this Tariff.

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- 3) For subsequent Blocking Service requests, only one Nonrecurring Charge applies per line if 900 and 976 Blocking Service are ordered at the same time.

c. Conditions

- 1) The Telephone Company's obligation to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Telephone Company to provide all of the services that may be requested.
- 2) Blocking Service is available only for blocking access to all NPA or prefix telephone numbers from a particular network access line, and not for blocking access to a specific NPA or prefix telephone number.

3. Selective Class of Call Screening

- a. Selective Class of Call Screening service enables a customer, by means of Telephone Company operator identification, to restrict outgoing toll calls to only calls which are charged to the called telephone, a third number, or a Telephone Company credit card account.

b. Rates and Charges – Per Line or Trunk Equipped

Monthly Rate: \$2.99
Nonrecurring Charge: \$49.80

A Subsequent Service Order charge will apply in addition to the Nonrecurring Charge

c. Conditions

- 1) Customers may elect to block "1+" calls with customer-provided equipment and request the Telephone Company to restrict "0+" calls, where facilities permit. In these situations, the customer assumes responsibility for all calls dialed "1+" and indemnifies and saves the Telephone Company harmless against claims resulting from abuse or fraudulent use of the service.

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- 2) All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance Service, and public emergency service numbers such as 911 will be permitted from the establishment.
- 3) This service is available to hospitals, hotels, motels, and other such institutions only where facilities permit.
- 4) Nonrecurring charges apply for installation, additions, and changes per line or trunk.
- 5) The following classes of Selective Call Screening are available:

Code Type Description

Code	Type	Description
74	Collect	Calling Card, Collect
79	Cellular – Mobile	Calling Card, Collect, Third Number Special Called
82	Minimum Security	Collect, Send Paid
88	Customer- Owned Coin	Called Special Billing, Calling Card, Calling Third Number Billing, Collect
89	Multi- Interexchange	Called Special Billing, Calling Card, Calling Third Carrier Access Phone Number Billing, Collect
93	Restricted Line	Called Special Billing, Calling Card, Calling Special Billing, Calling Third Number Billing, Collect
94	Motel	Called Special Billing, Calling Card, Calling Third Number Billing, Collect
97	Hospital & Miscellaneous	Called Special Billing, Calling Card, Calling Special Billing, Collect
98	Coinless Payphone	Called Special Billing, Calling Card, Calling Third Number Billing, Collect
99	Contel	Called Special Billing, Calling Card, Calling Third Number Billing, Collect

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4. Toll Restriction

a. General

- 1) Toll Restriction is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Restricted calls are directed to a central office announcement.
- 2) Two Toll Restriction options are available:
 - a) Option 1 – Any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1 + 411, 1 + 555-1212, 1 + NPA + 555-1212). Calls to Inward WATS will not be restricted (1 + 800 + XXX-XXXX). Examples of this option are:

1 + NPA + XXX-XXXX
1 + XXX-XXXX
5-digit carrier access code + 1 + NPA + XXX-XXXX
5-digit carrier access code + 1 + XXX-XXXX
 - b) Option 2 – Includes Option 1 and any local or long distance zero plus (0+) or zero minus (0-) call. Zero minus (0-) calls will only allow calls to official emergency agencies. Examples of this option are:

1 + NPA + XXX-XXXX
1 + XXX-XXXX
5-digit carrier access code + 1 + NPA + XXX-XXXX
5-digit carrier access code + 1 + XXX-XXXX
0 + NPA + XXX-XXXX
0 + XXX-XXXX
5-digit carrier access code + 0 + NPA + XXX-XXXX
5-digit carrier access code + 0 + XXX-XXXX
0- (Official emergency agencies only)
- 3) Toll Restriction will be provided only to Residence and Business One-Party customers. Toll Restriction will not be provided on business trunks.

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- 4) Toll Restriction is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.
- 5) The Telephone Company makes no guarantee and assumes no liability for the accuracy of Toll Restriction. The customer agrees fully and completely to indemnify and save harmless the Telephone Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
- 6) The minimum contract period for this service is one month.

b. Rates

The following charges and monthly rates apply to the provisioning of Toll Restriction and are in addition to all other applicable charges as specified elsewhere in this Tariff.

Option 1, per line equipped	
One-Party Residence	\$3.00
One-Party Business	4.00
Option 2, per line equipped	
One-Party Residence	3.00
One-Party Business	4.00

The Subsequent Ordering Charge as listed in of the Service Charges, Section 5, of this Tariff also applies. The installation charge applies in addition to all other Service Connection charges when this service is ordered in conjunction with other services. The installation charge does not apply when a customer elects to change Toll Restriction options.

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B. CALL TRAP/CALL TRACE SERVICE

1. Description

Call Trap/Call Trace Service is a local exchange telecommunications service whereby the calling party of an incoming call is identified. This service is different and distinct from service generally known as Automatic Number Identification (ANI).

2. Rates

- a. Per Circuit, per month: \$30.07
- b. Service for fractional periods of one month (one month = 30 days) will be billed on a pro-rated basis.
- c. The above rates apply only to call traps ordered on an on-going basis. Temporary call traps are provided without charge for short periods of time, usually ten (10) days. This interval may be increased or decreased as circumstances warrant or as Company operating procedures change.

3. Conditions

- a. The Telephone Company will not provide Call Trap/Call Trace Service when the Calling Services feature Call Tracing Service is available in the serving central office unless the customer has customer premises equipment that precludes the use of Calling Services – Call Tracing Service.
- b. The third occurrence of a temporary call trap within a 30-day interval shall be subject to the above charges, unless the Telephone Company deems the charges to be waived on the advice of a law enforcement agency.
- c. Call Trap/Call Trace Service must be ordered in writing by the customer in whose name the local exchange service is placed.

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- d. This service is provided only when there is a continuing need for the identification of the calling party in cases involving nuisance calls, emergency situations, or other circumstances involving public safety. At the Telephone Company's option, the advice and concurrence of a local law enforcement agency may be required.
- e. Any information obtained by the Telephone Company in the tracing of a call (whether by an on-going or temporary call trap) will be provided only to a law enforcement agency. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the Telephone Company will endeavor to notify the appropriate agency. Under no circumstance shall information be provided to the customer or other private party.
- f. The Telephone Company makes no guarantee concerning the tracing and identification of any call in the provision of this service. The Telephone Company shall furnish this service, whether on a temporary or on-going basis, only on the express condition that no liability shall be attached to it for any reason arising out of the provision of this service.
- g. This service will be offered only where facilities and technologies permit. Depending on the nature of the facilities employed, Call Trap/Call Trace Service may also be applicable only to calls which originate and terminate in the same exchange and to customers with individual line service.

C. CUSTOMIZED NUMBER SERVICE

1. General

- a. Customers of the Telephone Company may request assignment of specific telephone numbers. If the telephone number or numbers requested by the customer are available, the Telephone Company may assign the number to the customer.

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- b. The Telephone Company reserves and retains the right:
- 1) To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Telephone Company. If this should occur, the Customized Number Service charge will not be refunded to the customer.
 - 2) To reject any request for specific telephone numbers for any reason, including but not limited to: number conservation/number pooling considerations, relocation of a central office, limited central office capacity, or numbers that may, in the Telephone Company's sole opinion, be offensive to the public.
 - 3) Of ownership of all telephone numbers and prohibits the assignment of a telephone number by or from any customer to another, except as otherwise provided in this Local Tariff.

2. Rates

a. Monthly

Each Customized Number
requested and placed into
service, per month: \$2.99

b. Service Charge

- 1) The appropriate Service Charges as found in this Tariff will apply for Customized Number Service in addition to a monthly rate when the service is requested after the initial installation of service.
- 2) The Customized Number Service charge applies whenever a customer:
 - a) Requests a telephone number other than the next available number from the allocation list, and such requested number is placed into service within six months of the date of the request.

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- b) Requests a number change from their present number to a Customized Telephone Number.
- 3) The Customized Number Service charge does not apply whenever a customer:
 - a) Requests assignment of the same telephone number that had been previously assigned to that customer.

3. Conditions

- a. The Telephone Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In any case the Telephone Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Telephone Company for the Customized Number service.
- b. Customized Number Service includes a standard directory listing consisting of the customer's name, address and telephone number. It does not include a directory listing where the number is reflected in alphabetical characters.

D. LINE HUNT SERVICE

1. General

- a. This service is available only where technology and facilities exist.

A Line Hunt line is any one-party service so arranged at the central office that if the number called is busy, the central office equipment selects another line in the customer's group that is idle. Line Hunt lines may be terminated on telephones, multi-line systems, PBX equipment or other equipment. Special central office facilities or arrangements are required to provide line hunt service.

- b. Applicable service charges apply.

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2. Rates

Line Hunt Service, per line: \$2.00

E. VACATION RATE SERVICE

1. General

- a. Vacation Rate Service is provided to residence and individual line business customers whose requirements for telephone services are less than that which might normally be provided in any 12-month period.
- b. Vacation Rate Service is available to all grades of primary residence and individual line business customers, where the usage is of a seasonal nature, for periods not less than one month nor more than six consecutive months.
- c. Charges may be billed in total prior to the connection of service or monthly at the option of the Telephone Company.

2. Rates

- a. The monthly rate will be based upon 50% of the regular rate for the basic and associated additional services during the period of suspension.
- b. No other charges will apply for the suspension and subsequent restoration of service.

F. EMPLOYEES' TELEPHONE SERVICE

1. General

- a. Regular full-time and qualified part-time employees of the Telephone Company are granted a concession in the rates for local exchange service furnished in connection with telephone service at their place of residence, as are employees retiring from the Telephone Company at the Telephone Company's sole discretion

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- b. Salaried employees and all regular full time and qualified part time hourly paid employees with 20 or more years of accredited service are provided 100% concession on rates for residence local service and extended area service. In addition, this concession will apply to service charges to establish local service.
- c. All other regular full time and qualified part time hourly paid employees are provided 50% concession on rates for their residence local service and extended area service. In addition, this concession will apply to service charges to establish local service.
- d. Salaried employees are provided a 100% concession on rates for vertical services. Collective bargaining full-time and part-time employees are provided concession on vertical services as outlined in the collective bargaining agreement. Vertical services shall consist of: Call Forwarding, Call Forwarding-Busy Line, Call Forwarding-No Answer, Call Waiting, Caller ID Number, Caller ID Name and Number, Speed Calling, and Three-Way Calling, where available. In addition, this concession will apply to service charges to establish vertical features.

2. Conditions

- a. Salaried and collective bargaining full-time and part-time employees are eligible for concession the first month following their hire date.
- b. The employee's place of residence must be within the territory served by an exchange of the Telephone Company and so located that it may be served by means of available facilities or without undue cost.
- c. Concession rates are not allowed when the employee resides in a boarding and/or rooming house unless the transmission service is installed in the employee's private room and it is not available to other occupants of such a house.
- d. The primary listing must be a published listing and must be in the name of the employee as it appears on the personnel records of the Telephone Company, except that the listing of a married individual may be in the name of the individual, in the name of the spouse, or dual listed.

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G. OFF PREMISES EXTENSION SERVICE (T)

1. General

- a. Off premises (OPX) mileage charges apply to additional stations not located on the same contiguous property as the central office access line or PBX frame.
- b. The loop of the additional station is bridged at the central office with the loop of the central office access line. The mileage charge is made on the basis of the length, in terms of route mileage, between the central office and the additional station.
- c. If the circuit connecting a PBX station with a PBX frame is routed through the central office in a loop, the route mileage between the PBX station and PBX frame via the central office is the mileage measurement. If the circuit connecting the PBX station and PBX frame is not routed through the central office, the route mileage between the PBX station and PBX frame is the mileage measurement.
- d. Mileage charges are made on the basis of quarter mile route units between the station and the central office access line or PBX frame, with each fractional quarter mile unit counting as an additional full quarter mile unit.

2. Rates

	<u>Monthly</u>
a. For the first 1/4 mile unit	\$8.10
b. For each additional quarter mile unit	\$6.50

3. Conditions

- a. Separate telephone numbers are not assigned to OPX Service nor is code ringing permitted. Directory listings are not provided for OPX Service.
- b. Off-Premises Extension Service may be furnished at any reasonable intraexchange location in connection with individual line exchange service or PBX stations only, subject to the following conditions:

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F. OFF PREMISES EXTENSION SERVICE

1. General

- a. Off premises (OPX) mileage charges apply to additional stations not located on the same contiguous property as the central office access line or PBX frame.
- b. The loop of the additional station is bridged at the central office with the loop of the central office access line. The mileage charge is made on the basis of the length, in terms of route mileage, between the central office and the additional station.
- c. If the circuit connecting a PBX station with a PBX frame is routed through the central office in a loop, the route mileage between the PBX station and PBX frame via the central office is the mileage measurement. If the circuit connecting the PBX station and PBX frame is not routed through the central office, the route mileage between the PBX station and PBX frame is the mileage measurement.
- d. Mileage charges are made on the basis of quarter mile route units between the station and the central office access line or PBX frame, with each fractional quarter mile unit counting as an additional full quarter mile unit.

2. Rates

	Monthly
a. For the first 1/4 mile unit	\$8.10
b. For each additional quarter mile unit	\$6.50

3. Conditions

- a. Separate telephone numbers are not assigned to OPX Service nor is code ringing permitted. Directory listings are not provided for OPX Service.
- b. Off-Premises Extension Service may be furnished at any reasonable intraexchange location in connection with individual line exchange service or PBX stations only, subject to the following conditions:

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- 1) A business customer may have an extension from the customer's business to another business location if the other location is also the same billed account in the same exchange. A separate central office access line is not required in this instance.
 - 2) Business stations may be located on the premises of another business when each party has its own separate central office access line.
 - 3) Extensions from residence to residence are permitted when each party has its own separate central office access line.
 - 4) Extensions from residence to business are permitted when each party has its own separate central office access line. If residence OPX service is installed at a business location, the residence main service and OPX service must be changed to business rates.
 - 5) Extensions from business to residence are permitted when the residence location has its own separate central office access line. Business OPX service installed in a residence would not require a change in the residence service rates. If a proprietor actually lives in his business establishment, a separate central office access line is not required for extension service.
 - 6) The offering is subject to the availability of facilities. If construction is required in regard to the installation of extensions, construction charges will be applied.
- c. Off-premise mileage charges shall apply when an extension is located on separate premises from the main station.
 - d. When located on the premise of another customer, the use of the OPX Service must be restricted to answering incoming calls only.
 - e. OPX Service is not provided in connection with coin access line service.
 - f. Intercommunication between main and extension station instruments is not contemplated.

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SECTION 11: ENHANCED EMERGENCY NUMBER SERVICE (E911)

A. GENERAL

1. Enhanced Emergency Number Service, also referred to as E911 Service, is a telephone exchange communications service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement, for the answering, transferring, and dispatching of public emergency telephone calls dialed to 911.
2. Equipment used in conjunction with Enhanced 911 Services located at the PSAP must be provided by the customer.
3. E911 Service is offered subject to the availability of facilities.
4. The E911 Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police and fire and other services within the telephone central office areas arranged for E911 Service calling.

B. DESCRIPTION OF SERVICE ELEMENTS

1. Dedicated 911 Central Office Circuits – Arranged for incoming use only in conjunction with an E911 Service.
2. ANI Spill – Provides for the telephone number of the calling party to be forwarded to the PSAP.
 - a. Off-premises or stations behind business systems will possess the identity of the main billing number.
 - b. ANI Spill can only be provided with the use of dedicated facilities from the central office serving the end user to the PSAP.

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- c. The PSAP's premises equipment used in conjunction with E911 ANI Spill Service must be reviewed by the Telephone Company to determine the compatibility of the unit with the E911 Service requested.
3. PSAP Data Base Update Service – Provides the PSAP with an initial list, as well as periodic updates, of customer names, telephone numbers, and addresses for exchanges served by the Telephone Company. This update will be accomplished by using a dial-up service.
 4. Alternate Network Routing
 - a. Alternate Network Routing service is offered to provide optional support or redundancy to the E911 system network. This non-mandatory service provides an additional route from the central office to the PSAP and is intended to provide a higher level of network reliability during adverse conditions. Alternate Network Routing is not intended for normal E911 network system use in lieu of dedicated circuits. The choices involve establishing a path that is not in the dedicated 911 network, such as routing via the Public Switched Telephone Network or cellular radio. The components offered in this Tariff include the terminating telephone network equipment and the cellular radio transceiver.
 - b. The Alternate Network Routing Service path is actuated upon a signal reporting that a dedicated 911 network path is not available to handle a call. Thus, the call may be alternate network routed upon loss of a dedicated 911 trunk, failure of an intermediate central office in the dedicated 911 network path to the PSAP, or network overload such as All Trunks Busy (ATB).
 - c. The Public Switched Telephone Network equipment consists of Call Dial Units (CDU) installed in a central office on the outgoing side of a 911 trunk and a Call Answer Unit (CAU) installed on the PSAP premises. When the cellular path is used, a cellular transceiver is installed at each end (that is, at the originating central office and at the PSAP) to connect to the Call Dial/Answering Units.

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- d. The Alternate Network Routing Service is offered with two categories of Call Dial/Answering terminal equipment:
- 1) Without Monitoring – The Call Dial Unit performs the functions of receiving the 911 call from the originating switch, storing the ANI, dialing the telephone number of the Calling Answering Unit at the PSAP, contacting the Call Answering Unit to establish voice connection, and sending the caller's ANI to the Call Answering Unit. The Call Answering Unit will have an output connection that may be connected to the PSAP's E911 customer premises equipment so that the ANI may be provided to the answering attendant's console and be used to retrieve the associated ALI.
 - 2) With Monitoring – Similar functions and terminal equipment are provided as described above, but with the addition of sensors to monitor the outgoing trunk to detect signalling problems. Upon detecting a problem it will seize control of the 911 call and establish an alternate path, over the Public Switched Network or a cellular network, to complete delivery.
- e. Description of Rate Elements
- 1) Call Dial Unit (CDU) – Equipment installed in a central office that will be actuated by the switch upon failure of 911 trunk to complete a call. Upon actuation, the Unit will receive the 911 call and ANI, store the ANI, and dial the telephone number of its corresponding Call Answer Unit (CAU) over the telecommunications path that has previously been programmed. The path may be the Public Switched Telephone Network (PSTN) or a cellular radio.
 - 2) Call Answer Unit (CAU) – Equipment installed at a PSAP that will accept calls from a Call Dial Unit, including the ANI of the 911 callers and pass that voice and ANI to the E911 system's customer premises equipment.

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- 3) Line Switch & 4/2-Wire Converter Card – Available only when the “with monitoring” feature is chosen. It provides two output ports from the CDU, one to divert calls to the PSTN, the other to divert calls to a cellular network. This card will also convert on incoming four-wire E&M trunk to a two-wire ground start line circuit (GSLC).
- 4) Cellular Transceiver – A radio transceiver that will interface one loop start or ground start telephone line to the cellular network. The transceivers are available in one- or four-channel models and are installed with a 3 dB gain antenna. To establish cellular connection, one unit is installed at the originating central office, connected to one through four CDUs, and the second unit is installed at the PSAP, connected to one through four CAUs. The number of pairs of CDUs and CAUs will match the number of channels established with the cellular transceivers.
- 5) 9 dB Gain Antenna – A cellular radio antenna to be used with a cellular transceiver in those locations where the standard 3 dB antenna does not offer sufficient gain to establish acceptable signal reception.

5. Application of System Components

- a. Alternate Network Routing Without Monitoring
The components required include:

- 1) A Call Dial Unit
- 2) A Call Answer Unit
- 3) Business Line for the CDU
- 4) Incoming Business Line for the CAU

- b. Alternate Network Routing with Monitoring
The components required include:

- 1) A Call Dial Unit with Monitoring Capability
- 2) A Call Answer Unit with Monitoring Capability

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- c. The additional components required may include:
 - 1) A pair of one- or four-channel cellular transceivers
 - 2) Cellular license for each channel
 - 3) Optional 9 dB Gain Antenna
- 6. Customer Obligation
 - a. The 911 Customer will subscribe to a business access line for each outgoing CDU circuit and an incoming business access line to each CAU, and will be responsible for all normal customer access line charges and toll calls billed to those circuits.
 - b. Where the 911 Customer selects to establish a cellular radio circuit as the alternate network routing path, the 911 Customer will obtain the cellular radio license and pay for all charges related to its use.

C. RATES AND CHARGES

- 1. The following rates and charges apply in addition to all other applicable rates and charges shown elsewhere in this Tariff.
- 2. Rates for Enhanced 911 Services

The following rates are applicable to facilities provided within the Telephone Company's service territory. Connecting company rates apply to facilities located within connecting company service territory.

- a. Dedicated Circuits
 - 1) Intraexchange Dedicated Circuits – Based on applicable private line rates
 - 2) IntraLATA Interexchange Dedicated Interexchange Private Circuits (between exchanges, except remotes) – Based on applicable interexchange private line concurrence rates

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b.	ANI Spill Service	
1)	Engineering/Installation (all technologies)	
	Per central office arranged (nonrecurring):	\$2,567.00
2)	ANI Dedicated Circuit Enabling	
		Monthly
	Analog Direct Control Office, Each dedicated circuit:	\$163.75
	Analog SPC & Digital Office, Each dedicated circuit (Excludes RLU and RSU locations):	48.05
3.	PSAP Data Base Establishment and Update Service	Monthly
a.	Data Base Establishment (nonrecurring)	
	Each PSAP:	\$1,990.10
	Each telephone number in data base:	\$0.35
b.	Data Base Update	
	Each PSAP, per month:	\$0.00
	Each telephone number in data base:	\$0.11

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4. Alternate Network Routing	Monthly	Nonrecurring
Alternate Network Routing		
Without monitoring (digital C.O.) – 1 st trunk	\$150.00	\$776.25
Without monitoring (digital C.O.) – add'l trunk	130.00	571.00
Four-to-two wire converter	57.00	13.00
Call Answer Unit		
Without monitoring (digital C.O.)	71.00	510.00
Cellular Transceiver		
One-channel	57.00	770.00
Four-channel	183.00	866.00
Optional Cellular Antenna		
9 dB antenna	8.00	0.00

5. Tie Lines, Private Lines, and Extension Lines

Tie Lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established rates for such services and facilities as specified herein and in appropriate tariffs.

6. Special Service Arrangement Charges

If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Telephone Company at charges designed at least to recover the costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management as well as central office modification to provide basic 911 service where necessary.

7. Program Development Charges

These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the costs of providing such service.

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8. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the costs of providing such service.

9. Changes to Orders

When a customer requests changes for a pending order for the provision of emergency service in writing, the changes will be undertaken if they can be accommodated by the Telephone Company personnel and will be billed to the customer at the appropriate hourly charges.

10. Cancellation of Order

Cancellation of the service, in whole or in part, by the customer prior to establishment thereof, will require payment of an amount equal to the costs incurred up to the time of cancellation resulting from the customer's order for service in writing, but not to exceed the total nonrecurring charges.

D. CONDITIONS

1. This Service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Only one E911 Service will be provided within any government agency's locality.
2. The 911 emergency telephone number is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other exchange telephone service as provided in this Tariff.
3. The Service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
4. E911 Service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.

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5. E911 Service is provided solely for the benefit of the customer operating the PSAP; the provision of such service shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or legal entity other than the customer.
6. The Telephone Company does not undertake to answer and forward E911 Service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
7. E911 Service information consisting of the name, address, and telephone numbers of telephone customers whose listings are not published in directories or listed in directory assistance offices is confidential, however, such information may be provided for the purpose of responding to emergency E911 Service calls or as otherwise required.
8. Any party residing within the E911 Service district forfeits the privacy afforded by nonpublished service to the extent that the telephone number and the address associated with the originating station location are furnished to the PSAP.
9. The customer releases, indemnifies, and holds harmless the Telephone Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person caused, or claimed to have been caused, directly or indirectly by its publication of such number or the disclosing of said number to any person.
10. The Telephone Company's entire liability to any person for interruption or failure of E911 Service shall be limited by the terms set forth in this section and other sections of this Tariff.
11. The customer will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.
12. E911 Service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E911 Service is offered.

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13. Because the Telephone Company's serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its E911 Service lines that originate from all telephones served by central offices within the E911 Service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
14. Application for E911 Service must be executed in writing by each customer and must be accompanied by satisfactory proof of authorization to provide E911 Service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any E911 Service request.
15. In addition to all other terms and conditions, the following requirements will apply:
 - a. The customer will answer all E911 Service calls on a 24-hour day, seven-day week basis.
 - b. The customer has the responsibility for dispatching the appropriate emergency service within the E911 Service area, or will undertake to transfer all E911 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 - c. The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E911 Service PSAP by calling parties.

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- d. Each PSAP must subscribe to sufficient 911 Service Lines to adequately handle incoming calls in each PSAP's average busy hour so that no more than one call out of 100 (P.01 transmission grade of service) encounters a busy signal. In other words, the 911 Service network from each central office to the central office serving the PSAP must provide a minimum of a P.01 transmission grade of service or two trunks, whichever is the higher standard. This standard can be modified only when a waiver of this requirement has been specifically granted under 605 IAC 10.10 by the Emergency Management Division of the Department of Public Defense and a copy of such waiver is provided to the Telephone Company. Even with a waiver, a minimum of one dedicated circuit is required between each Central Office and the PSAP.
 - e. The customer will subscribe to additional local exchange service at the PSAP location for administrative purposes, for placing of out-going calls and for receiving other emergency calls including any which may be relayed by Telephone Company operators.
16. The Telephone Company will load and establish the initial Database into the PSAP customer's equipment from the Telephone Company's master list. A special form will be sent to all Exchange Group 1 and Exchange Group 1a customers by the Telephone Company on which they can record emergency and address information for use by the PSAP customer to be entered into their database for response to emergency calls. Data Base Update Service for the Telephone Company's exchange(s) will be provided to the PSAP customer on a cycle basis. A hard copy of the complete Database will be furnished by the Telephone Company to the customer on request for verification of telephone number, name, and address.
17. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique agency by the Telephone Company. The customer will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. These ESN's will be carried in the PSAP's system to permit routing of E911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information.

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- a. Initial and subsequent ESN assignments by street name, address range, and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Telephone Company prior to the effective date of service.
 - b. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes in street names, establishment of new streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.
 - c. The Telephone Company will provide to the customer on request a complete hard copy of the master address file to permit the customer to verify accuracy of the police, fire, and ambulance PSAP routing designations, at charges as provided for under Records Conversion Charges.
 - d. Changes which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
18. The customer will agree to release, indemnify, and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 Service hereunder.
19. The Telephone Company's liability, if any, for its gross negligence or willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer or any others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, the Telephone Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay,

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error, or defect in transmission of service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this Tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission of service which are caused or contributed to by the negligence or willful act of the customer or authorized user, or which arise from the use of customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Telephone Company.

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SECTION 12: CONNECTION WITH CPE AND SPECIAL ASSEMBLIES

A. CONNECTIONS WITH CUSTOMERS PREMISES EQUIPMENT

1. General

Customer premises equipment and wiring may be used with the facilities furnished by the Telephone Company for telecommunications service as set forth in this Tariff section and Section 3.

This Tariff shall not be construed as to prohibit connection of registered or grandfathered customer premises equipment or protective circuitry which may be directly connected to the telecommunication network in accordance with 47 C.F.R. Part 68.

2. Conditions

a. Liability

- 1) In view of the fact that the customer has exclusive control of the customer's communications over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavailability of errors incident to the services and the use of such facilities of the Telephone Company the services and facilities furnished by the Telephone Company are subject to the terms, conditions, and limitations herein specified.
- 2) The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Telephone Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities occurs.

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- 3) The Telephone Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof, against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Telephone Company.
- b. Responsibility of the Telephone Company
- 1) The Telephone Company shall not be responsible for the installation, operation or maintenance of any customer premises equipment. Subject to Section 3 of this Tariff, telecommunications service is not represented as adapted for use with all customer premises equipment and, where such equipment is connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such telecommunications service. Subject to this responsibility, the Telephone Company shall not be responsible for (1) the transmission of signals through or generated by customer premises equipment or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer premises equipment. (C)
- 2) The Telephone Company shall not be responsible to the customer or otherwise if changes in the Network Protection criteria as set forth in this Tariff section, or in any of the facilities, operations or procedures of the Telephone Company render any customer premises equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.
- c. Responsibility of the Customer
- 1) Where telecommunications service is available under this Tariff for use in connection with customer premises equipment, the operating characteristics of such equipment shall be such as not to interfere with any of the services offered by the Telephone Company.

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- 3) The Telephone Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof, against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Telephone Company.
- b. Responsibility of the Telephone Company
- 1) The Telephone Company shall not be responsible for the installation, operation or maintenance of any customer premises equipment. Subject to Section 3 of this Iowa Tariff, telecommunications service is not represented as adapted for use with all customer premises equipment and, where such equipment is connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such telecommunications service. Subject to this responsibility, the Telephone Company shall not be responsible for (1) the transmission of signals through or generated by customer premises equipment or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer premises equipment.
 - 2) The Telephone Company shall not be responsible to the customer or otherwise if changes in the Network Protection criteria as set forth in this Tariff section, or in any of the facilities, operations or procedures of the Telephone Company render any customer premises equipment obsolete or require modification or alteration of such equipment or other wise affect its use or performance.
- c. Responsibility of the Customer
- 1) Where telecommunications service is available under this Tariff for use in connection with customer premises equipment, the operating characteristics of such equipment shall be such as not to

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interfere with any of the services offered by the Telephone Company.

- 2) The customer shall subscribe to Telephone Company facilities which are in parity with the operating characteristics of the customer premises facilities.
- 3) Such use is subject to the further provisions that the customer premises equipment does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of the facilities of the Telephone Company; interfere with the proper functioning of such facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services.
- 4) Upon notice from the Telephone Company that the customer premises equipment or wiring is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. (Refer to Section 3 this Tariff)
- 5) The customer shall be responsible for the payment of all Telephone Company charges for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report results from the customer premises equipment or wiring.

d. Violation of Regulations

Where any customer premises equipment is used with telecommunications service in violation of any of the provisions set forth herein, the Telephone Company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. (Refer to Section 3 of this Tariff.)

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3. Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the Telephone Company from harmful effects, the customer premises equipment must comply with the following minimum network protection criteria:

- a. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer premises equipment to the network be limited so that the signal power at the output to the network (that is, at the input to the Telephone Company line) does not exceed 9db below one milliwatt when averaged over any three-second interval. However, to permit each customer, independent to distance from the central office, to supply signal power which at the central office approximates 12db below one milliwatt when averaged over any three-second interval, the Telephone Company, at the customer's request, will specify, for each customer location, the signal power at the output of network control signaling unit (that is, at the input to the Telephone Company line), which shall in no case exceed one milliwatt.
- b. To protect other services, it is necessary that the signal which is applied by the customer premises equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (that is, at the input to the Telephone Company line):
 - 1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified above.
 - 2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.
 - 3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.
 - 4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.
 - 5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

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- c. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer premises equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (that is, at the input to the Telephone Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

4. Regulations Applying to Specific Types Of Equipment and Facilities

- a. Recording Equipment

Telecommunications service furnished by the Telephone Company is not represented as adapted to the recording of telephone conversations. However, customer premises recording equipment may be used in connection with telecommunications service subject to the following conditions:

- b. Recording of Two-Way Telephone Conversations

Recording equipment shall be equipped with or connected to a recorder tone device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except as follows:

- 1) Such distinctive recorder tone need not be produced when the recording equipment is used by a Federal Communications Commission licensed broadcast station customer for the recording of two-way telephone conversations solely for broadcast over the air.
- 2) Recorder connector equipment without the recording tone device is allowed in connection with public fire and/or police service for the recording of two-way telephone conversations, provided that proper public authority certifies that the service will be used exclusively for receipt of emergency fire and police calls.

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- 3) The distinctive recorder tone need not be produced when the recording equipment is being used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of the President's immediate family, or the White House and its grounds.
- 4) Such distinctive recorder tone need not be produced when the recording equipment is being used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to Long Distance Message Telecommunications Service.

c. Automatic Announcement Equipment

1) General

Customers providing automatic announcement service must subscribe to a sufficient number of central office access lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Telephone Company. In the event that the use of such customer premises equipment causes such interference, the Telephone Company shall have the right to discontinue service. (Refer to Section 3, Rules and Regulations)

2) Public Announcement Service

- a) For purposes of identification, customers of telephone service who transmit recorded public announcements over lines provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
- b) Customers transmitting factual public announcements such as stock market quotations, airline schedules, time of day, and similar information are excluded from the preceding condition.

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- c) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

5. Service Check Charges

- a. A service check will be performed by the Telephone Company per a customer request to perform a check of the Telephone Company's facilities up to the demarcation point.
- b. Rates
- 1) No charge will be assessed the customer regardless of whether the Telephone Company determines any difficulty exists on its side of the demarcation point.

When a customer requests the Telephone Company locate or repair any difficulty on the customer's side of the demarcation point, a deregulated charge may apply for checking the facilities on the customer's and the Telephone Company's side of the demarcation point.

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SECTION 13: CONCURRENCE STATEMENTS

A. INTRASTATE ACCESS SERVICE

Intrastate Access Services are provided in accordance with Iowa Telecom, Iowa No. 2 –
Facilities for Intrastate Access Service Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

SECTION 14: SERVICES LIMITED TO EXISTING CUSTOMERS

A. RESIDENTIAL PLANS

1. Description

The following plans are limited to residential customers subscribing to the plans as of July 22, 2006.

2. Terms and Conditions

The terms and conditions for the individual elements of the bundled services will apply as described in the applicable Tariff.

3. Plans

(D)

|

(D)

a. SuperSaver 500

(T)

The SuperSaver 500 includes the access line, Preferred Feature Pack and the Iowa Telecom Saver Plan.

(D)

|

(D)

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GENERAL AND LOCAL EXCHANGE TARIFF

SECTION 14: SERVICES LIMITED TO EXISTING CUSTOMERS

A. RESIDENTIAL PLANS (D)

1. Description

The following plans are limited to residential customers subscribing to the plans as of July 22, 2006. (D)

2. Terms and Conditions

The terms and conditions for the individual elements of the bundled services will apply as described in the applicable Tariff.

3. Plans

- a. SuperSaver 100
The SuperSaver 100 includes the access line, Preferred Feature Pack and the Iowa Telecom Economy Plan.
- b. SuperSaver 250
The SuperSaver 250 includes the access line, Preferred Feature Pack and the Iowa Telecom Budget Plan.
- c. SuperSaver 500
The SuperSaver 500 includes the access line, Preferred Feature Pack and the Iowa Telecom Saver Plan.
- d. SuperSaver 1000
The SuperSaver 1000 includes the access line, Preferred Feature Pack and the Iowa Telecom Grand Plan.
- e. Community SuperSaver
The Community SuperSaver includes the access line, Preferred Feature Pack and the Iowa Telecom Community Plan.
- f. 6/10 SuperSaver
The 6/10 SuperSaver includes the access line, Preferred Feature Pack, Line Care and the Iowa Telecom 6/10 Plan.

(D)

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GENERAL AND LOCAL EXCHANGE TARIFF

SECTION 14: SERVICES LIMITED TO EXISTING CUSTOMERS

A. RESIDENTIAL AND BUSINESS PLANS

(M)

1. Description

The following plans are limited to residential and business customers subscribing to the plans as of July 22, 2006.

(C)
(C)

2. Terms and Conditions

The terms and conditions for the individual elements of the bundled services will apply as described in the applicable Tariff.

3. Plans

- a. SuperSaver 100
The SuperSaver 100 includes the access line, Preferred Feature Pack and the Iowa Telecom Economy Plan.
- b. SuperSaver 250
The SuperSaver 250 includes the access line, Preferred Feature Pack and the Iowa Telecom Budget Plan.
- c. SuperSaver 500
The SuperSaver 500 includes the access line, Preferred Feature Pack and the Iowa Telecom Saver Plan.
- d. SuperSaver 1000
The SuperSaver 1000 includes the access line, Preferred Feature Pack and the Iowa Telecom Grand Plan.
- e. Community SuperSaver
The Community SuperSaver includes the access line, Preferred Feature Pack and the Iowa Telecom Community Plan.
- f. 6/10 SuperSaver
The 6/10 SuperSaver includes the access line, Preferred Feature Pack, Line Care and the Iowa Telecom 6/10 Plan.

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- b. Freedom Package 250 (T)
The Freedom Package 250 includes the access line, choice of four features and the Iowa Telecom Budget Plan.

- c. Freedom Community Package (T)
The Freedom Community Package includes the access line, choice of four features and the Iowa Telecom Community Plan.

4. **Features**

- a. The use of the access line for unlimited local calls.
- b. Customer's long distance usage is for a specified block of time (either 100, 250, 500 or 1000 minutes) or per minute usage as defined by the long distance plan.
- c. The Preferred Feature Pack includes Call Waiting, Call Forwarding, Three-way Calling, and Speed Call 8.
- d. Freedom Packages provide the customer with a choice of four of the following features (based on availability within the exchange).
- | | |
|--|-------------------|
| Caller ID Name and Number | Three Way Calling |
| Call Waiting | Speed Call Eight |
| Call Waiting ID | Call Block |
| Line Care | Voice Mail |
| Call Forwarding (Variable, Fixed or No Answer) | |

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GENERAL AND LOCAL EXCHANGE TARIFF

- f. Freedom Package 100 (M)
The Freedom Package 100 includes the access line, choice of four features and the Iowa Telecom Economy Plan.
- g. Freedom Package 250
The Freedom Package 250 includes the access line, choice of four features and the Iowa Telecom Budget Plan.
- h. Freedom Package 500
The Freedom Package 500 includes the access line, choice of four features and the Iowa Telecom Saver Plan.
- i. Freedom Package 1000
The Freedom Package 1000 includes the access line, choice of four features and the Iowa Telecom Grand Plan.
- j. Freedom Community Package
The Freedom Community Package includes the access line, choice of four features and the Iowa Telecom Community Plan.

4. **Features**

- a. The use of the access line for unlimited local calls.
- b. Customer's long distance usage is for a specified block of time (either 100, 250, 500 or 1000 minutes) or per minute usage as defined by the long distance plan.
- c. The Preferred Feature Pack includes Call Waiting, Call Forwarding, Three-way Calling, and Speed Call 8.
- d. Freedom Packages provide the customer with a choice of four of the following features (based on availability within the exchange).

Caller ID Name and Number	Three Way Calling
Call Waiting	Speed Call Eight
Call Waiting ID	Call Block
Line Care	Voice Mail
Call Forwarding (Variable, Fixed or No Answer)	

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GENERAL AND LOCAL EXCHANGE TARIFF

- e. Additional options may be added to any SuperSaver or Freedom Package plan for a special rate. The options include Internet, Caller ID, Voice Mail and Line Care.

B. RATES

	Residence	
SuperSaver 500	\$58.95	(D) (D) (I) (D) (D) (D)
Additional Options		
Caller ID	4.00	
Line Care	2.95	
Dialup Internet	16.95	
Voice Mail	4.00	
Freedom Package 250	47.95	(D) (I) (D) (D)
Freedom Community Package	31.95	(I)
Additional Options		
Line Care	2.95	
Dialup Internet	16.95	
Additional Feature from list	1.00	

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GENERAL AND LOCAL EXCHANGE TARIFF

- e. Additional options may be added to any SuperSaver or Freedom Package plan for a special rate. The options include Internet, Caller ID, Voice Mail and Line Care.

A. Rates

	Residence		(D)
SuperSaver 100	\$32.95	(I)	
SuperSaver 250	41.95		
SuperSaver 500	56.95		
SuperSaver 1000	91.95		
Community SuperSaver	28.95		
6/10 SuperSaver	28.95	(I)	
Additional Options			
Caller ID	4.00		
Line Care	2.95		
Dialup Internet	16.95		
Voice Mail	4.00		
Freedom Package 100	36.95	(I)	
Freedom Package 250	45.95		
Freedom Package 500	60.95		
Freedom Package 1000	86.95		
Freedom Community Package	29.95	(I)	
Additional Options			
Line Care	2.95		
Dialup Internet	16.95		
Additional Feature from list	1.00		(D)

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- e. Additional options may be added to any SuperSaver or Freedom Package plan for a special rate. The options include Internet, Caller ID, Voice Mail and Line Care.

(M)

5. **Rates**

	Residence	Business
SuperSaver 100	\$30.95	\$44.95
SuperSaver 250	39.95	52.95
SuperSaver 500	54.95	64.95
SuperSaver 1000	89.95	99.95
Community SuperSaver	26.95	41.95
6/10 SuperSaver	26.95	41.95
Additional Options		
Caller ID	4.00	4.00
Line Care	2.95	2.95
Dialup Internet	16.95	16.95
Voice Mail	4.00	4.00
Freedom Package 100	34.95	49.95
Freedom Package 250	43.95	59.95
Freedom Package 500	58.95	74.95
Freedom Package 1000	84.95	99.95
Freedom Community Package	27.95	43.95
Additional Options		
Line Care	2.95	2.95
Dialup Internet	16.95	16.95
Additional Feature from list	1.00	1.00

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**SECTION 15: MISSOURI STATUTORY AND REGULATORY
WAIVERS**

(N)

A. RULES

- 4 CSR 240-3.550(4) and (5)(A) – Telecommunications Company Records and Reports Requirements
- 4 CSR 240-32.060 – Telecommunications Service – Engineering and Maintenance
- 4 CSR 240-32.070 – Quality of Service
- 4 CSR 240-32.080 – Service Objectives and Surveillance Levels
- 4 CSR 240-33.040 – (with the exception of subsection (4), which shall remain in effect) – Billing and Payments Standards for Residential Customers
- 4 CSR 240-33.045 – Requiring Clear Identifications and Placement of Separately Identified Charges on Customer Bills

B. STATUTES

- Section 392.210 RSMo, Sub. 2 – System of Accounts
- Section 392.240 RSMo, Sub. 1 – Election of Directors
- Section 392.270 RSMo – Valuation of Property
- Section 392.280 RSMo – Depreciation
- Section 392.290 RSMo – Right to Issue Stocks, Bonds and Notes
- Section 392.300 RSMo – Transfer of Property
- Section 392.310 RSMo – Approval of Issuance of Stocks, Bonds, etc.
- Section 392.320 RSMo – Certificate of Approval for Dividends
- Section 392.330 RSMo – Account for Disposition of Proceeds
- Section 392.340 RSMo – Reorganization

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