

**P.S.C. MO. No. 3
Cancels P.S.C. MO No. 2**

STOUTLAND TELEPHONE COMPANY
Missouri

TITLE PAGE

STOUTLAND TELEPHONE COMPANY
Name of Corporation

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

APPLYING TO THE FOLLOWING TERRITORIES

Stoutland, Missouri, including areas in Camden, Dallas and Laclede Counties

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1

Original Contents Sheet 1

TABLE OF CONTENTS

SECTION 1	Table of Contents, General Subject Index and Symbols
SECTION 2	General Rules and Regulations
SECTION 3	Definitions
SECTION 4	Local Exchange Service
SECTION 5	Miscellaneous Service Arrangements
SECTION 6	Service Connection Charges
SECTION 7	Directory Services
SECTION 8	Optional Services
SECTION 9	Construction Charges
SECTION 10	Private Line Service
SECTION 11	Access Service

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1

Original Contents Sheet 2

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- A -		
Access Service	11	1-7
Advanced Calling Service	8	8-18
Alterations	2	10
Application for Service	2	1
Availability of Facilities	2	1
- B -		
Basic Access Line Service	4	1
Business Service Rates Application	2	8
- C -		
Construction Charges	9	1-4
Custom Calling Services	8	1-7
- D -		
Dedicated DS1 Service	10	1-3
Definitions	3	1-13
Deposits	2	3-5
Digital Link Services	10	4-13
Digital Transport Service (DTS)	5	1-3
Direct Inward Dialing (DID) Service	4	11-12
Directory Assistance Service	7	2-3
Directory Listings	7	1
Discontinuance of Service	2	6-8
Distance Learning Communications Services	10	14-20
- E -		
Exchange Boundary Maps	4	3-4
Establishment of Credit	2	2

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1
Second Revised Contents Sheet 3
Cancels First Revised Contents Sheet 3

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- F -			
- G -			
- H -			
- I -			
Initial Base Area Map	4	2	
Initial Contract Periods	2	2	
IntraLATA Presubscription	11	8-10	
- J -			
- K -			
- L -			
Lifeline Assistance Programs	4	5-6	
Local Exchange Service Rates	4	1	(D)
Local Service Guarantee Credit	2	13-14	
Low-Income Assistance Programs	4	5-10	
- M -			
Missouri School Discount Program	4	13	
Missouri Statutory & Regulatory Provisions Waived	2	15	

ISSUED: April 4, 2012

EFFECTIVE: May 4, 2012

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372
BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2012-0576

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1
First Revised Contents Sheet 3
Cancels Original Contents Sheet 3

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
			- F -
			- G -
			- H -
			- I -
Initial Base Area Map	4	2	
Initial Contract Periods	2	2	
IntraLATA Presubscription	11	8-10	
			- J -
			- K -
			- L -
Lifeline Assistance Programs	4	5-6	
Lifeline Connection Assistance (Link-Up)	4	7	
Local Exchange Service Rates	4	1	
Local Service Guarantee Credit	2	13-14	
Low-Income Assistance Programs	4	5-10	
			- M -
Missouri School Discount Program	4	13	
Missouri Statutory & Regulatory Provisions Waived	2	15	(N)

ISSUED: December 29, 2008

EFFECTIVE: January 28, 2009

CANCELED
May 4, 2012
Missouri Public
Service Commission
JI-2012-0576

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
YI-2009-0488

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1

Original Contents Sheet 3

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- F -		
- G -		
- H -		
- I -		
Initial Base Area Map	4	2
Initial Contract Periods	2	2
IntraLATA Presubscription	11	8-10
- J -		
- K -		
- L -		
Lifeline Assistance Programs	4	5-6
Lifeline Connection Assistance (Link-Up)	4	7
Local Exchange Service Rates	4	1
Local Service Guarantee Credit	2	13-14
Low-Income Assistance Programs	4	5-10
- M -		
Missouri School Discount Program	4	13

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
January 28, 2009
Missouri Public
Service Commission
YI-2009-0488

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
 Missouri

Section 1
 Fifth Revised Contents Sheet 4
 Cancels Fourth Revised Contents Sheet 4

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- N -		
N11 Services.....	5	6
- O -		
Obligation and Liability of Telephone Company	2	12
Off Premise Extension [OPX] (Company Provided,)	4	14
- P -		
Payment for Services and Facilities	2	5-6
Paystation Service	4	15-17
Private Line Service	10	21-34
- Q -		
- R -		
Residence Rates Application	2	9
Rotary Service (Trunk Hunt)	4	18
- S -		
Safety Line Service	5	13
Safety Line (Business)	5	12
Security Line Service	5	16
Service Connection Charges.....	6	1
STAR Business Bundles	5	14-15
STAR Packages.....	5	10-11
State Lifeline Services.....	4	8-10
Suspension of Service	4	19-20
Systems Plus Centrex Service (SPCS)	4	21-32
- T -		
Telephone Directories	2	11
Termination of Service	2	2
Total Talk Pack	5	4-5

(N)

ISSUED: July 2, 2012

EFFECTIVE: August 1, 2012

CANCELLED
 March 29, 2013
 Missouri Public
 Service Commission
 JI-2013-0372
 BY: Joel Dohmeier, Vice-President

Filed
 Missouri Public
 Service Commission
 JI-2013-0008

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1
Fourth Revised Contents Sheet 4
Cancels Third Revised Contents Sheet 4

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- N -			
N11 Services.....	5	6	
- O -			
Obligation and Liability of Telephone Company	2	12	
Off Premise Extension [OPX] (Company Provided,)	4	14	
- P -			
Payment for Services and Facilities	2	5-6	
Paystation Service	4	15-17	
Private Line Service	10	21-34	
- Q -			
- R -			
Residence Rates Application	2	9	
Rotary Service (Trunk Hunt)	4	18	
- S -			
Safety Line Service	5	13	
Safety Line (Business)	5	12	(N)
Service Connection Charges.....	6	1	
STAR Business Bundles	5	14-15	(N)
STAR Packages.....	5	10-11	
State Lifeline Services.....	4	8-10	
Suspension of Service	4	19-20	
Systems Plus Centrex Service (SPCS)	4	21-32	
- T -			
Telephone Directories.....	2	11	
Termination of Service	2	2	
Total Talk Pack.....	5	4-5	

ISSUED: November 30, 2010

EFFECTIVE: December 30, 2010

BY: Joel Dohmeier, Vice-President
CANCELLED August 1, 2012
Missouri Public
Service Commission
JI-2013-0008

FILED
Missouri Public
Service Commission
JI-2011-0272

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3

Section 1

STOUTLAND TELEPHONE COMPANY

Third Revised Contents Sheet 4

Missouri

Cancels Second Revised Contents Sheet 4

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- N -			
N11 Services.....	5	6	
- O -			
Obligation and Liability of Telephone Company.....	2	12	
Off Premise Extension [OPX] (Company Provided,).....	4	14	
- P -			
Payment for Services and Facilities.....	2	5-6	
Paystation Service.....	4	15-17	
Private Line Service.....	10	21-34	
- Q -			
- R -			
Residence Rates Application.....	2	9	
Rotary Service (Trunk Hunt).....	4	18	
- S -			
Safety Line Service.....	5	13	(N)
Service Connection Charges.....	6	1	
STAR Packages.....	5	10-11	
State Lifeline Services.....	4	8-10	
Suspension of Service.....	4	19-20	
Systems Plus Centrex Service (SPCS).....	4	21-32	
- T -			
Telephone Directories.....	2	11	
Termination of Service.....	2	2	
Total Talk Pack.....	5	4-5	

CANCELLED
December 30, 2010
Missouri Public
Service Commission
JI-2011-0272

ISSUED: June 24, 2009

EFFECTIVE: August 3, 2009

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
JI-2009-0883

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1
Second Revised Contents Sheet 4
Cancels First Revised Contents Sheet 4

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- N -			
N11 Services.....	5	6	
- O -			
Obligation and Liability of Telephone Company	2	12	
Off Premise Extension [OPX] (Company Provided)	4	14	
- P -			
Payment for Services and Facilities	2	5-6	
Paystation Service	4	15-17	
Private Line Service	10	21-34	
- Q -			
- R -			
Residence Rates Application	2	9	
Rotary Service (Trunk Hunt)	4	18	
- S -			
Service Connection Charges.....	6	1	
STAR Packages	5	10-11	(N)
State Lifeline Services.....	4	8-10	
Suspension of Service	4	19-20	
Systems Plus Centrex Service (SPCS).....	4	21-32	
- T -			
Telephone Directories	2	11	
Termination of Service	2	2	
Total Talk Pack	5	4-5	

ISSUED: November 25, 2008

EFFECTIVE: January 7, 2009

CANCELLED

August 3, 2009

Missouri Public

Service Commission

JI-2009-0883

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
JI-2009-0404

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1
First Revised Contents Sheet 4
Cancels Original Contents Sheet 4

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>	
- N -			
N11 Services.....	5	6	(N)
- O -			
Obligation and Liability of Telephone Company	2	12	
Off Premise Extension [OPX] (Company Provided.)	4	14	
- P -			
Payment for Services and Facilities	2	5-6	
Paystation Service	4	15-17	
Private Line Service	10	21-34	
- Q -			
- R -			
Residence Rates Application	2	9	
Rotary Service (Trunk Hunt)	4	18	
- S -			
Service Connection Charges.....	6	1	
State Lifeline Services.....	4	8-10	
Suspension of Service	4	19-20	
Systems Plus Centrex Service (SPCS).....	4	21-32	
- T -			
Telephone Directories.....	2	11	
Termination of Service	2	2	
Total Talk Pack.....	5	4-5	

CANCELLED
January 7, 2009
Missouri Public
Service Commission
JI-2009-0404

ISSUED: March 28, 2007

EFFECTIVE: April 27, 2007

BY: Jeff Jung, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1

Original Contents Sheet 4

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- N -		
- O -		
Obligation and Liability of Telephone Company	2	12
Off Premise Extension [OPX] (Company Provided,)	4	14
- P -		
Payment for Services and Facilities	2	5-6
Paystation Service	4	15-17
Private Line Service	10	21-34
- Q -		
- R -		
Residence Rates Application	2	9
Rotary Service (Trunk Hunt)	4	18
- S -		
Service Connection Charges.....	6	1
State Lifeline Services.....	4	8-10
Suspension of Service	4	19-20
Systems Plus Centrex Service (SPCS).....	4	21-32
- T -		
Telephone Directories	2	11
Termination of Service	2	2
Total Talk Pack	5	4-5

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

Cancelled
April 27, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1

Original Contents Sheet 5

GENERAL SUBJECT INDEX

	<u>Section</u>	<u>Sheet</u>
- U -		
Use of Service and Facilities	2	9-10
- V -		
- W -		
- X -		
- Y -		
- Z -		

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 1

Original Contents Sheet 6

EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this tariff.

- (C) Change in regulation, condition or application, rate or charge.
- (D) Discontinued regulation, condition, rate or charge.
- (I) Increase in rate or charge.
- (M) Moved text formerly appearing on this sheet as a regulation, application, condition, rate or charge to another sheet in this tariff.
- (N) New regulation, condition, rate or charge.
- (T) Changed text with no effect on regulation, condition, rate or charge.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Contents Sheet 1

GENERAL RULES AND REGULATIONS

TABLE OF CONTENTS

	<u>Sheet</u>
TABLE OF CONTENTS	1
GENERAL RULES AND REGULATIONS	
Availability of Facilities	1
Application for Service	1
Initial Contract Periods	2
Termination of Service	2
Establishment of Credit	2
Deposits	3-5
Record of previous accounts	5
Payment for Services and Facilities	5-6
Discontinuance of Service	6-8
Business Service Rates Applications	8
Residence Rates Applications	9
Use of Service and Facilities	9
Use of Subscriber Service	9
Tampering with Facilities	9
Use of Profane Language or Impersonation of Another	10
Governmental Objections to Service	10
Telephone Numbers	10
Alterations	10
Telephone Directories	11

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2
First Revised Contents Sheet 2
Cancels Original Contents Sheet 2

GENERAL RULES AND REGULATIONS

TABLE OF CONTENTS

	<u>Sheet</u>	
GENERAL RULES AND REGULATIONS (Continued)		
Obligation and Liability of Telephone Company	12	
Transmitting Messages	12	
Use of Connecting Company Lines	12	
Defacement of Premises	12	
Interruptions of Service	12	
Unusual Installation Costs	12	
Right of Way	12	
Local Service Guarantee	13-14	
Missouri Statutory & Regulatory Provisions Waived	15	(N)

ISSUED: December 29, 2008

EFFECTIVE: January 29, 2009

BY: Jeff Jung, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

FILED
Missouri Public
Service Commission
YI-2009-0488

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Contents Sheet 2

GENERAL RULES AND REGULATIONS

TABLE OF CONTENTS

	<u>Sheet</u>
GENERAL RULES AND REGULATIONS (Continued)	
Obligation and Liability of Telephone Company	12
Transmitting Messages	12
Use of Connecting Company Lines	12
Defacement of Premises	12
Interruptions of Service	12
Unusual Installation Costs	12
Right of Way	12
Local Service Guarantee	13-14

ISSUED: October 4, 2006

EFFECTIVE: ~~November 9, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
January 28, 2009
Missouri Public
Service Commission
YI-2009-0488

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 1

GENERAL RULES AND REGULATIONS

A. AVAILABILITY OF FACILITIES

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits, and equipment.

B. APPLICATION FOR SERVICE

1. Applications for service may be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to the General Rules and Regulations, the General Exchange Service Tariffs, the Local Exchange Service Tariff and the Service Connection Charges Tariff for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
2. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for Basic Local Telecommunications Service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous Basic Local Telecommunications Service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
3. If telephone service is established and it is subsequently determined that either conditions in "b" above exist, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
4. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 2

GENERAL RULES AND REGULATIONS

C. INITIAL CONTRACT PERIODS

1. Unless otherwise specified herein or elsewhere in the Telephone Company's Tariffs, the initial (or minimum) contract period is one (1) month from the date service is established and the minimum charge is the established rate for one month.
2. The Telephone Company may require a contract period longer than (1) one month at the same location in connection with special (non-standard) types or arrangements of service, or for unusual construction, necessary to meet demands, and involving extra cost.

D. TERMINATION OF SERVICE

1. Service may be determined prior to the expiration of the initial contract period upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

In case of service for which the initial contract period is one (1) month, the charges due for the balance of the initial month.

2. Contracts for periods of longer than one (1) month, covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the Contract Period or the Contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service on the day following the termination by the original subscriber. The new subscriber will be bound under the terms of the contract for the unexpired portion of the contract.
3. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company's being notified, and upon payment of all charges due to the date of termination of the service.

E. ESTABLISHMENT OF CREDIT

The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for Basic Local Telecommunications Service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 3

GENERAL RULES AND REGULATIONS

F. DEPOSITS

1. The Company may require an applicant or established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;
2. The Company may require a deposit or guarantee as a condition of service if the customer or applicant is unable to establish that he or she had a recent service account with a telephone utility for a period of at least twelve (12) months for which all undisputed Basic Local Telecommunications charges were satisfactorily paid.
3. If the customer or applicant has no previous service account or previous service of less than twelve (12) months service, the Telephone Company may require a deposit if the applicant does not meet at least two (2) of the following criteria:
 - Home Ownership, excluding mobile home
 - Vehicle Ownership - car or truck
 - Has a local charge card
 - Has a savings account
 - Has a checking account
 - Is fifty (50) or more years of age
 - Has been employed two years or more with the same employer
 - Has an existing loan from a financial institution not considered delinquent by the creditor
 - Has a valid major national charge card
 - Has a valid major national oil company charge card
4. No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.
5. The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or, as otherwise agreed upon.
6. The amount of a deposit shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in the case of new applicants for service, the average monthly bill for all customers within a customer class.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 4
Cancels Original Sheet 4

GENERAL RULES AND REGULATIONS

F. **DEPOSITS** (Continued)

7. A deposit or guarantee may be required as a condition of continued service if undisputed Basic Local Telecommunications charges in two (2) out of the last twelve (12) billing periods becomes delinquent, the customer has had service discontinued for nonpayment of an undisputed Basic Local Telecommunications delinquent charge at any time during the preceding twelve (12) billing periods, or during the first six (6) months of service, the customer incurs toll or other charges in any one billing period which equal to at least 400% of the amount of the deposit or guarantee previously required.
8. Upon discontinuance or termination of service, the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
9. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
10. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year. This rate shall be adjusted annually on December 1. The interest shall be credited annually or paid upon the return of the deposit whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
11. A guarantor shall be released upon satisfactory payment of all undisputed Basic Local Telecommunications charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
12. At the option of the Company, a cash deposit may be refunded or credited to the customer at any time prior to termination of service or the customer's twelfth billing period. In the case of a deposit interest is paid for the period during which the deposit is held by the Company, provided the period is thirty (30) days or more.

(T)

ISSUED: January 24, 2007

EFFECTIVE: February 23, 2007

BY: Jeff Jung, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 4

GENERAL RULES AND REGULATIONS

F. DEPOSITS (Continued)

7. A deposit or guarantee may be required as a condition of continued service if undisputed Basic Local Telecommunications charges in two (2) out of the last twelve (12) billing periods becomes delinquent, the customer has had service discontinued for nonpayment of an undisputed Basic Local Telecommunications delinquent charge at any time during the preceding twelve (12) billing periods, or during the first six (6) months of service, the customer incurs toll or other charges in any one billing period which equal to at least 400% of the amount of the deposit or guarantee previously required.
8. Upon discontinuance or termination of service, the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
9. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
10. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year. This rate shall be adjusted annually on December 1. The interest shall be credited annually or paid upon the return of the deposit whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
11. A guarantor shall be released upon satisfactory payment of all undisputed Basic Local Telecommunications charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
12. At the option of the Company, a cash deposit may be refunded or credited to the customer at any time prior to termination of service or the customer's twelfth billing period. In the case of a cash deposit interest is paid for the period during which the deposit is held by the Company, provided the period is thirty (30) days or more.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 9, 2006~~

Cancelled

February 23, 2007

Paul E. Pederson, Vice-President

November 13, 2006

Filed

Missouri Public
Service Commission

Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 5
Cancels Original Sheet 5

GENERAL RULES AND REGULATIONS

F. DEPOSITS (Continued)

13. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the Company for service rendered. The Company may discontinue service to any customer failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

14. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

G. PAYMENT FOR SERVICES AND FACILITIES

1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.

a) Late Payment Charges

- A Late Payment charge of 1.5% per month applies to all past due balances.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

2. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.

(N)

(M)

(N)

(M)

(M) Text previously shown here now appears on sheet 5.1 of this section.

ISSUED: September 25, 2009

EFFECTIVE: October 26, 2009

CANCELLED
March 29, 2013
Missouri Public Service Commission
JI-2013-0372
BY: Joel Dohmeier, Vice-President

FILED
Missouri Public Service Commission
JI-2010-0224

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 5

GENERAL RULES AND REGULATIONS

F. **DEPOSITS** (Continued)

13. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the Company for service rendered. The Company may discontinue service to any customer failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

14. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

G. **PAYMENT FOR SERVICES AND FACILITIES**

1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.
2. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.
3. If the undisputed toll charges billed under Rule 12-B. remain unpaid for ten (10) days from rendition of written notification or any mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.
4. In the event of failure by the customer, or those responsible to pay any undisputed charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.

CANCELLED
October 26, 2009
Missouri Public
Service Commission
JI-2010-0224

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 5.1

GENERAL RULES AND REGULATIONS

G. PAYMENT FOR SERVICES AND FACILITIES - Continued

- 3. If the undisputed toll charges billed under Rule 12-B. remain unpaid for ten (10) days from rendition of written notification or any mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.
- 4. In the event of failure by the customer, or those responsible to pay any undisputed charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.

(M)

(M)

(M) Text shown here was previously shown on Sheet 5 of this section.

ISSUED: September 25, 2009

EFFECTIVE: October 26, 2009

CANCELLED
March 29, 2013
Missouri Public Service Commission
BY: Joel Dohmeier, Vice-President
JI-2013-0372

FILED
Missouri Public Service Commission
JI-2010-0224

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 6

GENERAL RULES AND REGULATIONS

G. PAYMENT FOR SERVICES AND FACILITIES (Continued)

5. The regular restoral of service charge will be made for reconnecting services that have been discontinued for nonpayment of Basic Local Telecommunications charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service connected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may, at the option of the Telephone Company, be reestablished only on the basis of a new application.
6. Bills for exchange and toll service will be rendered on a cyclical basis. The normal billing period is one (1) month. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change, or when the customer disconnects and reconnects service or transfers service from one premise to another.

H. DISCONTINUANCE OF SERVICE

1. Service may be discontinued for any of the following reasons:
 - a. Non-payment of an undisputed Basic Local Telecommunications delinquent charge.
 - b. Failure to post a required deposit or guarantee.
 - c. Unauthorized use of the Telephone Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
 - d. Failure to substantially comply with the terms of a settlement agreement.
 - e. Refusal after reasonable notice to permit inspection, maintenance or replacement of the Telephone Company's facilities.
 - f. Material misrepresentation of identity in obtaining telephone utility service.
 - g. As provided by state or federal law.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 7

GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (Continued)

- 2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service. As an alternative, the company may deliver a written notice by hand to the customer at least ninety-six (96) hours prior to discontinuance
- 3. Service may be discontinued during the normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on any day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
- 4. The Company shall make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of Basic Local Telecommunications Service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
- 5. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.
- 6. Notwithstanding any other provisions of this Tariff, service to a customer may be discontinued at any time after written notice has been sent, first class mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
 - a. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
 - b. Damages or evidences intent to damage telephone utility equipment.
- 7. The notice required by section f. of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 9, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 8

GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (Continued)

- 8. Basic Local Telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than Basic Local Telecommunications services.
- 9. Global toll blocking may be placed on a customer's line and any optional, non-basic calling features and functions eliminated for customer nonpayment of delinquent charges for other than Basic Local Telecommunications service.

I. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS

- 1. In offices, stores, factories, and all other places of a strictly business nature.
- 2. In boarding houses, except as noted under 15-2, offices of hotels, halls, and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private or parochial schools or colleges, hospitals, libraries and other similar institutions.
- 3. At residence locations, when the subscriber has no regular business service and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, advertising mater, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- 4. Where the place of business and the residence of a subscriber are on the same premises and no service is installed in the place of business, the business rate shall be charged for the service installed in the residence.
- 5. At residence locations, when an access line is located in a shop, office, or other place of business. In college fraternity or sorority houses.
- 6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under 15-3 below.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 9

GENERAL RULES AND REGULATIONS

J. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS

1. In private residence where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

K. USE OF SERVICE AND FACILITIES

1. Use of Subscriber Service
Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of public or semi-public character when the service is located that the public in general or patrons of the subscriber may make use of the service. At such location, however, service may be installed, provided it is so located that it is not accessible for public use.
2. Tampering with Facilities
The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located, any telephone facilities owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 10

GENERAL RULES AND REGULATIONS

K. USE OF SERVICE AND FACILITIES (Continued)

3. Use of Profane Language or Impersonation of Another
The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm, or corporation, who, over the facilities furnished by the Telephone Company, uses or permits to be used, foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.
4. Governmental Objections to Service
The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
5. Telephone Numbers
The Subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.
6. Alterations
The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities; and the subscriber agrees to pay the Company's current charges for such charges.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 11

GENERAL RULES AND REGULATIONS

L. TELEPHONE DIRECTORIES

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

Directories, regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of telephone service, and are to be returned to the Telephone Company upon request or when new directories are issued. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

The Telephone Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro-rate abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3

Section 2

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 12

GENERAL RULES AND REGULATIONS

M. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator of misunderstandings that may arise between subscribers because of the errors.

2. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

3. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the results of the sole negligence of the Telephone Company

4. Interruptions of Service

If service is interrupted for more than 24 hours, other than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice to the Company. No other liability shall in any case attach to the Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

6. Right of Way

The Telephone Company's provision of service to the subscriber is contingent upon the subscriber's provision, without charge to the Telephone Company, of suitable private right-of-way easement as may be required for placement of necessary lines and facilities to the subscriber's premises.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 13

GENERAL RULES AND REGULATIONS

N. LOCAL SERVICE GUARANTEE CREDIT

The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customers bills when the Company does not meet the service standards outlined below:

Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill.

1. Missed Service Commitment: The customer will be given a one (1) month local service credit if the company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling services, provision of optional calling plans and other similar request.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and times, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

2. Service Outages of More Than 24 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service with 24 hours after the interruption was reported to or discovered by the Company.
3. Repeat Customer Requests: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts by a customer include those for billing name and address changes, directory listing changes, requests for credit cards or directories, requests for adjustments, repeat reports of service problems, and moves of cable or drop wires.

The credit will not apply to requests beyond the control of the Company and when the Company has notified the customer.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed

Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 14

GENERAL RULES AND REGULATIONS

N. LOCAL SERVICE GUARANTEE CREDIT (Continued)

4. Credit is NOT applicable to:
 - a. Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.
 - b. Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premises equipment.
 - c. Outages of more than 24 hours that are a result of natural disasters or circumstances beyond the control and knowledge of the Company, that occur within 24 hours of the due date where the Company could not obviously notify the customer nor perform the necessary service. Such example is where there has been a storm or other catastrophe that has caused a large number of customers to lose telecommunications services and/or other similar utility type services.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P S.C. MO. NO. 3

Section 2

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 15

GENERAL RULES AND REGULATIONS

○ MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED

As of November 13, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived * pursuant to §392.420 RSMo. 2008:

1 Rules

- 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
- 4 CSR 240-32.060 – Engineering and Maintenance
- 4 CSR 240-32.070 – Quality of Service
- 4 CSR 240-32.080 – Service Objectives and Surveillance Levels
- 4 CSR 240-33.040 (1-3) and (5-10) - Billing and Payments Standards
- 4 CSR 240-33.045 – Identification and Placement of Charges on Bills

2 Statutes

- Section 392.280 RSMo – Depreciation
- Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 RSMo – Transfer of Property
- Section 392.310 RSMo - Approval of Issuance of Stocks, Bonds, or Other Indebtedness
- Section 392.320 RSMo – Certificate of Approval for Dividends
- Section 392.330 RSMo – Account for Disposition of Proceeds
- Section 392.340 RSMo - Reorganization

*See PSC Case No. IE-2009-0190

(N)

(N)

ISSUED: December 29, 2008

EFFECTIVE: January 28, 2009

BY: Jeff Jung, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

FILED
Missouri Public
Service Commission
YI-2009-0488

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Contents Sheet 1

DEFINITIONS

TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1
DEFINITIONS	1-13

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 1

DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

Access Line Installation Charge

A non-recurring charge made to cover all or a portion of the cost associated with the installation of a telephone access line.

Adjacent Exchange Service

Exchange service in which dial tone is provided from the central office in a contiguous exchange of the Company.

Air Line Mileage

The shortest distance between the points involved.

Applicant

A person or other legal entity who (1) applies for service with a utility or (2) reapplies for service at a new or existing location after service has been discontinued for more than 20 days.

Billing Date

The latest of:

1. Date stated on the billing
2. Date billing was placed in the mail or posted electronically

Branch Exchange Service

(See Private Branch Exchange Service.)

Building

A structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways, not crossing a public thoroughfare other than an alley, in which telephone wires or cables may be safely run. Pipes and conduits are not considered enclosed passageways.

Business Service

Exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 2

DEFINITIONS

Call Forwarding

A function which allows incoming calls to be advanced to another telephone number in the same or different exchange. The number the calls are advanced to may be changed as required by the subscriber.

Call Restriction/900 Call Restriction

A central office service which allows customers to restrict certain types of outgoing calls from being placed over their exchange lines.

Call Waiting

A tone provided to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through hookswitch operation.

Central Office

A switching unit in a telephone system which provides service to the general public via equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Channel

An optical, electrical or radio path for communication or signaling purposes.

Circuit

A channel.

Class of Service

The various categories of service generally available to the customer; business, residence, public, and semi-public.

Coin-Box Service (Public and Semi-public Service)

(See Pay Telephone Service.)

Commission

Missouri Public Service Commission.

Communications System

A combination of equipment and facilities which fulfills the communication requirements of a customer.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 3

DEFINITIONS

Company

Stoutland Telephone Company.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical/ optical/radio connection of customer-provided facilities with the facilities of the Company.

Connection Charge

(See Access Line Installation Charge.)

Contiguous Exchanges

Two exchanges whose boundaries adjoin.

Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Contract

The service application-agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions.

Cost

The words "Cost" or "Actual Cost" as used in this tariff, are intended to cover the actual cost of material, labor, vehicles, and incidentals, plus a charge for administration and overhead.

Custom Calling Services

A term describing special services provided from central offices; examples are, call forwarding, call waiting, speed calling, and 3-way calling.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 4

DEFINITIONS

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests service with the same utility at a new or existing location within 20 days after disconnection retains customer status rather than being considered an applicant for service.

Customer Premises Inside Wiring, (CPIW)

Wire for telecommunications purposes which is on the customers premises. Customer Premises Inside Wire begins on the customer's side of the standard network interface (SNI).

Customer Premises Equipment, (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/standard network interface.

Delinquent Account

An account that has undisputed charges that are not paid by the due date.

Demarcation Point

(See Standard Network Interface, SNI.)

Deposit

A cash payment made by the customer to establish or reestablish credit with the Company.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Directory Assistance

A service which furnishes aid to Stoutland customers in obtaining telephone numbers within the Home Numbering Plan Area (HNPA) or within their local calling area.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may ascertain the telephone number of a listed customer.

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

Due Date of Bill

The date after which a bill is considered delinquent.

Emergency Telephone Service

(See 9-1-1 Emergency Telephone Service)

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 5

DEFINITIONS

End User

A client of an interstate carrier taking services offered in combination with telephone companies and other carriers.

Exchange

A specified area established for the furnishing of communication service. It usually embraces a city, town, village, or unincorporated community and surrounding area and may consist of one or more central offices together with the associated plant used in furnishing service within that area. Exchanges served by the Company are defined by the exchange boundary map found in this tariff.

Exchange Service

(See Local Service.)

Extended Area Service (EAS)

Interexchange telephone service furnished at flat or measured rates between one or more exchanges.

Facilities

Instrumentalities, supplemental equipment, apparatus, wiring, poles, cables, and other materials and mechanisms necessary to, or furnished in connection with, telephone service.

Failure To Pay

Includes non-payment or payment by a check that is dishonored for reasons other than bank error.

Flat Rate Service

Service furnished at a fixed monthly rate.

Foreign Exchange (FX)

Any exchange other than that in which the customer is located.

Foreign Exchange Directory Listing

An alphabetical listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 6

DEFINITIONS

Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

Grade of Service

Refers to the number of parties served on a telephone line. For example: one-party, two-party, four-party, multi-party, etc.

Grandfathered Equipment

Equipment classified by the FCC as having been directly connected to the network by a telephone company. Its use may be continued as long as the equipment remains serviceable and the circuitry is not revised.

Grandfathered Service

Existing service not available to new customers.

Individual Line Service

(See One-Party Service.)

Inside Wire

(See Customer Premises Inside Wire.)

Installation Charge

(See Access Line Charge.)

Interconnection

(See Connecting Arrangement.)

Interexchange Carrier

Any company engaging in the provision of interexchange telecommunications service to the public, which company does not also provide basic local telecommunications service within an exchange.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

ISSUED: October 4, 2006

EFFECTIVE: November 3, 2006

November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 7

DEFINITIONS

Key Telephone Service

A service using key telephones or key adapters and other equipment to provide call holding, multi-line pickup, signaling, intercommunication, conference, and other services.

Lifeline Assistance Program

A federal Lifeline Assistance Program that provides for a credit against the recurring monthly rate for the provision of local residential service for eligible residential subscribers. The purpose of this offering is to maintain and preserve universal service.

Line Connection

Installation of facilities provided by the Company for a circuit from the central office to the standard network interface, inclusive.

Line Extension

The outside plant required in addition to existing facilities to render telephone service.

Link-Up Missouri Service Connection Program

A federal Lifeline Assistance program applicable to eligible residential customers and designed to promote subscribership to the telephone network among low income residential households.

Local Exchange

The area within the boundaries of exchange maps filed with and approved by the commission.

Local Measured Service

(See Measured Service.)

Local Message

A message not subject to toll charges.

Local Private Line

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer stations located within the same local service area.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 8

DEFINITIONS

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

Local Service Guarantee Program

A local service program whereby the company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service on the customers current bill, when the company fails to provide specified levels of customer service.

Measured Service

A local service for which charges may be based upon: frequency, time-of-day, duration, distance or other factors.

Message

A completed customer telephone call.

Mileage

The measurement upon which charges are computed for extension, tie and private lines.

Mileage Charges

Charges in addition to the access line charge. A recurring charge based on distance measurements as provided in tariff.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

Move and Change Charges

Initial non-recurring charges made to cover in whole or part the cost of changes in location at the request of the customer.

Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI).

9-1-1 Emergency Telephone Service

9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 9

DEFINITIONS

Non-Contiguous Exchanges

Two exchanges whose boundaries do not adjoin.

Non-Listed Service

An arrangement whereby a customer's number is omitted from the telephone directory but not from the directory assistance records, at the subscriber's request.

Non-Published Service

An arrangement whereby a customer's listing is omitted from both the telephone directory and directory assistance records at the subscriber's request.

Non-Recurring Charge. (NRC)

A one-time charge covering installation, move, or change of facilities accomplished at the customer's request.

Off-Premises Stations and Extensions

The wire facility used in providing an off-premises access line.

One-Party Service

An access line serving only one customer.

Pay Telephone Service

Public and semi-public pay telephone service. Exchange service provided at the customer's request and designed for use of the customer and the public at locations somewhat public in character at a specified charge for each outgoing message. Public and semi-public locations are at a location chosen or accepted by the Company and use central office implemented services.

Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued.

Premises

In multiple occupancy buildings a customer's premises are restricted to the portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises includes the buildings occupied by the customer which are within 350 feet of the primary station and not separated by property occupied by others.

ISSUED: October 4, 2006

EFFECTIVE: November 3, 2006

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 10

DEFINITIONS

Private Branch Exchange Service (PABX)

Service furnished by means of trunk lines directly connected from a company central office to a branch switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations. Private branch exchange service is for the exclusive use of the customer or the customer's authorized agents.

Private Line

A line consisting of dedicated communication channels connecting two or more locations.

Protector

(See Standard Network Interface.)

PSC

Public Service Commission/Missouri Public Service Commission.

Public Telephone Service

(See Pay Telephone Service)

Rate

A recurring monthly assessment made in conjunction with the provisions of a service.

Registered Equipment

Denotes terminal equipment, multi-line terminating systems, and protective circuitry which comply with and have been approved within the registration provisions of Part 68 of the FCC Rules and Regulations.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is primarily for domestic purposes.

Rotary Service

Provides for incoming calls to be directed to the next available line or trunk, when previous trunk(s) in the trunk group are busy.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 11

DEFINITIONS

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Semi-Public Telephone Service

(See Pay Telephone Service)

Service Connection Charges

(See Installation Charge.)

Speed Calling

A service allowing a telephone user to reach frequently called numbers by abbreviated dialing.

Standard Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI.)

Station

Network control signaling unit at the customer's premises (CPE.)

Subscriber

(See Customer.)

Tariff

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company with the Missouri Public Utilities Commission.

Telecommunications Service

Two way switched access and transport of audio, data, video and voice communications. Does not include services provided by Radio Common Carrier, (RCC), one-way transmission of television (T.V.) signals, surveying, private telecommunications networks, communications.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 12

DEFINITIONS

Temporary Disconnect

The suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnect of service. Written notice of suspension of service is required if done at the initiative of the Company.

Temporary Service

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Terminal Loop

(See Off-Premises Extension.)

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

3-Way Calling

A service providing the capability to add a third party to an existing conversation.

Tie Line

A circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other without the use of trunk lines to a central office of the Company.

Toll Service

Telecommunications service between exchanges carried on the public switched network for which charges are made on a per-unit basis.

Toll Denial Service

A service restricting service to local calling only.

Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station, for which charges are made on a per-unit basis.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 13

DEFINITIONS

Toll Rate

The rate prescribed for toll messages based upon the duration of the message, time of day, number of calls, and distance between exchanges (May be intrastate or interstate.)

Toll Terminal Service

A telephone line which is connected directly to toll switchboard positions.

Touchtone

Where central office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

Trunk Hunt Service

(See Rotary Service)

Trunk Line

A telephone circuit between two central offices or between a private branch exchange and a company central office.

Type of Service

Refers to flat rate service, measured service, or toll service.

Utility Facilities

Includes all lines, right-of-way, installed equipment and buildings directly used in providing service to customers.

Utility Service

Means service provided by a public utility.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4
First Revised Contents Sheet 1
Cancels Original Contents Sheet 1

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS

	<u>Sheet</u>	(T)
TABLE OF CONTENTS	1	
BASIC ACCESS LINE SERVICE	1	
General	1	
Rates	1	
INITIAL BASE AREA MAP	2	
EXCHANGE BOUNDARY MAPS	3-4	
LOW-INCOME ASSISTANCE PROGRAMS	5	
Lifeline Assistance Programs	5-6	
State Lifeline Services	8-10	(D)
DIRECT INWARD DIALING (DID) SERVICE	11-12	
MISSOURI SCHOOL DISCOUNT PROGRAM	13	
COMPANY PROVIDED OFF PREMISE EXTENSION (OPX)	14	
PAYSTATION SERVICE	15-17	
ROTARY SERVICE (TRUNK HUNT)	18	
SUSPENSION OF SERVICE	19-20	
SYSTEMS PLUS CENTREX SERVICE (SPCS)	21-32	

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Contents Sheet 1

LOCAL EXCHANGE SERVICE

TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1
BASIC ACCESS LINE SERVICE	1
General	1
Rates	1
INITIAL BASE AREA MAP	2
EXCHANGE BOUNDARY MAPS	3-4
LOW-INCOME ASSISTANCE PROGRAMS	5
Lifeline Assistance Programs	5-6
Lifeline Connection Assistance (Link-Up)	7
State Lifeline Services	8-10
DIRECT INWARD DIALING (DID) SERVICE	11-12
MISSOURI SCHOOL DISCOUNT PROGRAM	13
COMPANY PROVIDED OFF PREMISE EXTENSION (OPX)	14
PAYSTATION SERVICE	15-17
ROTARY SERVICE (TRUNK HUNT)	18
SUSPENSION OF SERVICE	19-20
SYSTEMS PLUS CENTREX SERVICE (SPCS)	21-32

~~ISSUED: October 4, 2006~~

~~EFFECTIVE: November 3, 2006~~

May 4, 2012

November 13, 2006

Missouri Public Service Commission
By: Paul E. Pederson, Vice-President
JI-2012-0576

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 1
Cancels Original Sheet 1

LOCAL EXCHANGE SERVICE

BASIC ACCESS LINE SERVICE

A. GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one (1) month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

B. RATES

	<u>S&E Code</u>	<u>Touch Tone Access</u>	
Business One-Party	BIT	\$13.25	
Residence One-Party	RIT	\$10.00	(I)

When any municipality imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Company, the charges for local service to customers within such municipality shall be increased by an amount equal to each such customer's proportionate part of such charge or tax, such amount shall be shown separately on the customer's bill.

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: May 9, 2012

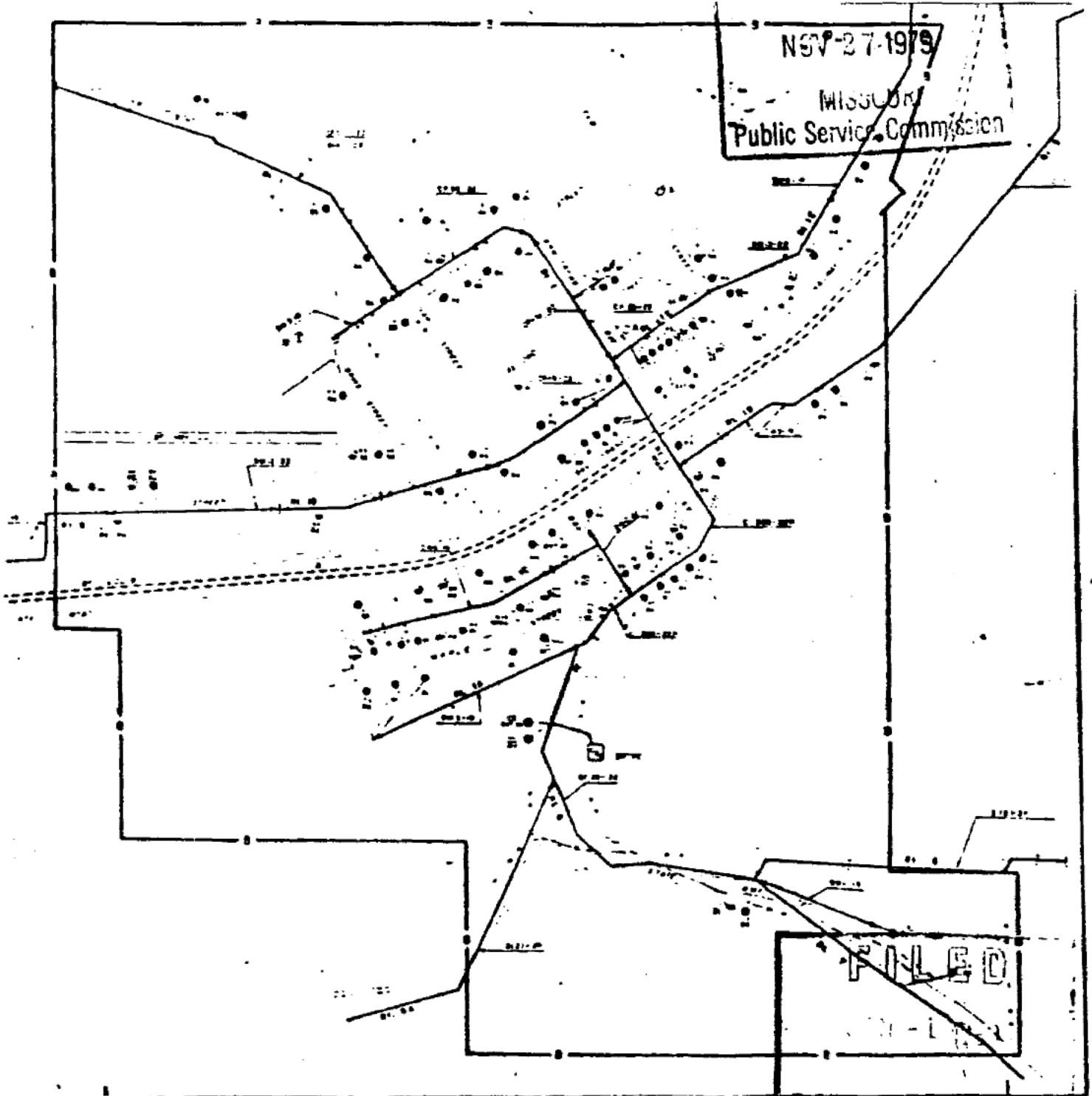
BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2012-0714

EFFECTIVE: June 28, 2012
June 1, 2012

LOCAL EXCHANGE SERVICE

INITIAL BASE AREA MAP



ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

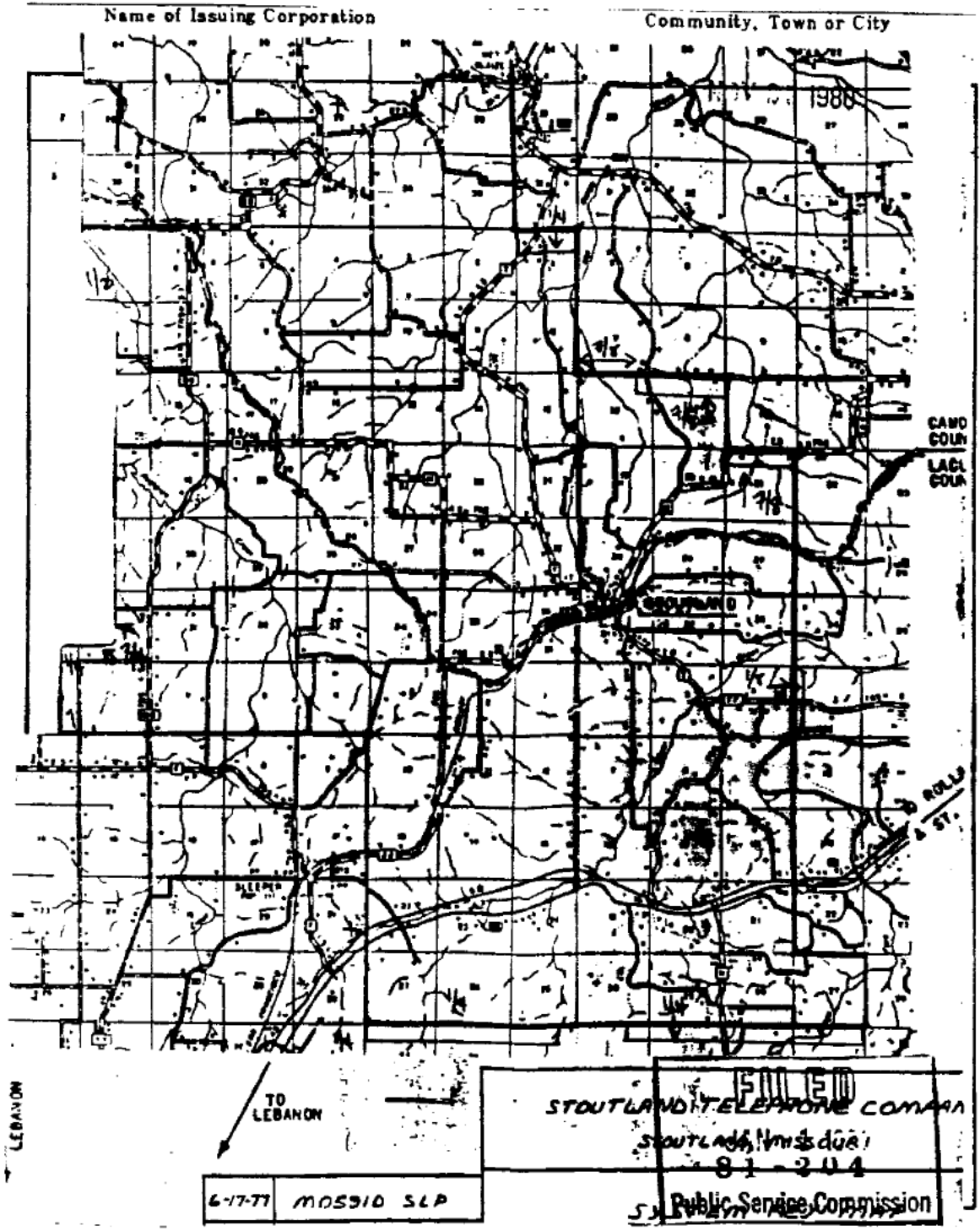
P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 3

LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY MAPS



CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

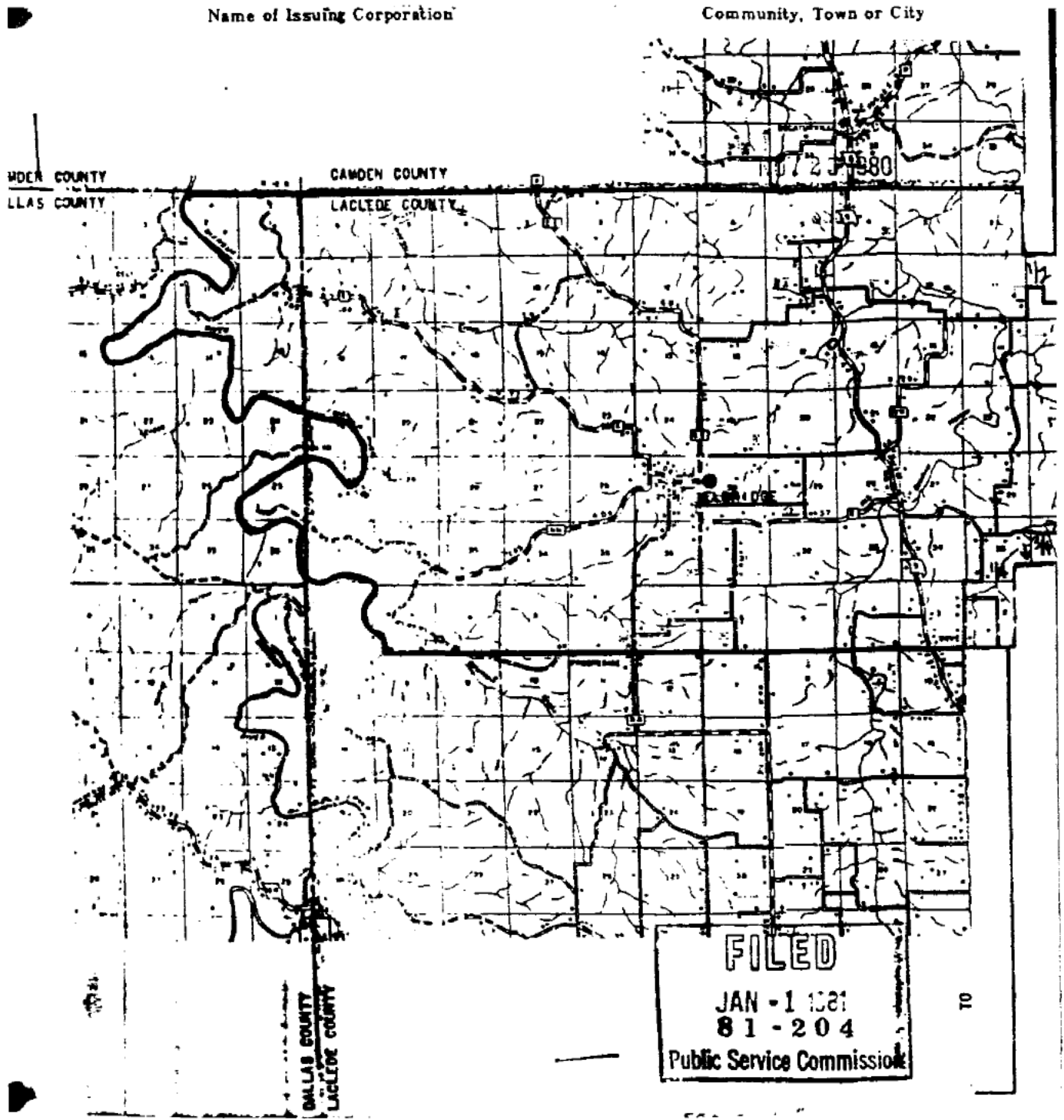
P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 4

LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY MAPS (Continued)



CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 5
Cancels Original Sheet 5

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

a) Applicant must participate in one of the following programs:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

b) Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

(N)
(N)

c) The applicant must sign, under penalty of perjury a document certifying:

(T)

1) He/she is receiving benefits from one of the programs listed in b.1. (a) above.

(T)

2) Name of the program(s) from which they are receiving benefits.

3) That he/she will notify the Company if he/she no longer participates in the program(s) named in (2) preceding.

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: April 4, 2012

EFFECTIVE: May 4, 2012

BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2012-0576

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 5

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

a) Applicant must participate in one of the following programs:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

b) The applicant must sign, under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs listed in b.1. (b) above.
- 2) Name of the program(s) from which they are receiving benefits.
- 3) That he/she will notify the Company if he/she no longer participates in the program(s) named in (2) preceding.

CANCELLED
May 4, 2012
Missouri Public Service Commission
JI-2012-0576
ISSUED: October 4, 2006
BY: Paul E. Pederson, Vice-President

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

Filed
Missouri Public Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 6
Cancels Original Sheet 6

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: (Continued)

d) The residence premises at which the residence service is requested must be the applicant's principal place of residence. (T)

e) There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals function as one domestic establishment. (T)

2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. Toll Restriction service will restrict 1+, 0+, and 0- (operator handled calls). This service will only be provided at the customer's request.

3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.

4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.

5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits will apply for each customer eligible for Lifeline Assistance: (T)

1) Federal Credit to Residential Access Line
Monthly Credit (1) (T)(C)(R)

(1) The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.

(T)
(D)
(D)
(T)
(T)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: April 4, 2012
BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2012-0576

EFFECTIVE: May 4, 2012

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 6

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: (Continued)
 - c) The residence premises at which the residence service is requested must be the applicant's principal place of residence.
 - d) There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals function as one domestic establishment.
- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. Toll Restriction service will restrict 1+, 0+, and 0- (operator handled calls). This service will only be provided at the customer's request.
- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance:

	Monthly Credit*
1) Federal Subscriber Line Charge Credit	(1)
2) Initial Federal Credit to Residential Access Line	\$1.75

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

(1) Authorized FCC rate.

CANCELLED
May 4, 2012
Missouri Public
Service Commission
JI-2012-0576
ISSUED: October 4, 2006
BY: Paul E. Pederson, Vice-President

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

**P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri**

**Section 4
First Revised Sheet 7
Cancels Original Sheet 7**

LOCAL EXCHANGE SERVICE

(D)

(D)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: April 4, 2012

EFFECTIVE: May 4, 2012

BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2012-0576

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 7

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

2. Lifeline Connection Assistance (LINK-UP)

a. General

Link-Up reduces an eligible customer's service connection charges. All eligible customers receive a credit for half of the service connection charges up to \$30.00.

b. Regulations

- 1) The same eligibility requirements as outlined in Paragraph 1.b.1 above will apply for Link-Up.
- 2) This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer.
- 3) This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.
- 4) A deferred schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first \$200 of service connection charges that are deferred up to a year.

c. Credit

- 1) Half of Service Connection Charges or \$30.00, whichever is less.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

CANCELED
May 4, 2012
Missouri Public
Service Commission
JI-2012-0576
BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4
First Revised Sheet 8
Cancels Original Sheet 8

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. State Lifeline Services

3.1. Low-Income Assistance

a. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

b. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company, under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

(N)
(N)

c. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities.
- 3) Access to basic local operator service
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll Blocking or toll control for qualifying low-income customers

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. STATE LIFELINE SERVICES

3.1. Low-Income Assistance

a. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

b. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company, under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

c. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities.
- 3) Access to basic local operator service
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll Blocking or toll control for qualifying low-income customers

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

CANCELED
May 4, 2012
Missouri Public
Service Commission
JI-2012-0576
BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)3. **STATE LIFELINE SERVICES** (Continued)

3.1. Low-Income Assistance (Continued)

d. Support Amount

Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

3.2 Disabled Assistance

a. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 3.1(c) of this tariff, and meets the eligibility requirements set forth in this tariff.

b. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 10

LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. **STATE LIFELINE SERVICES** (Continued)

3.2. Disabled Assistance (Continued)

c. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

3.3 "Missouri Universal Service Fund"

- a. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- b. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund".
- c. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 11

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING (DID) SERVICE

A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. Rates

The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	<u>Monthly Rate</u>	<u>NRC</u>
1. DID Facility Charge, Per Trunk	(1)	(1)
2. DID Software Translation Charge, Per Trunk	N/A	\$50.00
3. DID Number Assignment Charge (per number)	\$0.50	\$5.00 (2)

*Numbers sold in conjunction with DID Service only.

C. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

(1) See Sheet No. 1 for associated B1 rate and Sheet 4.1 for the installation charge.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed

Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 12

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING (DID) SERVICE (Continued)

C. Conditions (Continued)

3. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
4. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
5. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
6. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
7. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
8. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
9. DID number will be sold in conjunction with DID service only.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 13

LOCAL EXCHANGE SERVICE

MISSOURI SCHOOL DISCOUNT PROGRAM

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri – Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continued to be billed at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange business services are eligible for a discount under this program:
 - a) One-party business access line rate
 - b) Custom Calling Services

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 14

LOCAL EXCHANGE SERVICE

COMPANY PROVIDED OFF PREMISE EXTENSION

	<u>S&E Code</u>	<u>Per Month</u>
Business and Residence Telephone Mileage not to exceed ¼ mile Mileage rates over ¼ mile will apply	MCTM	\$3.00

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 15

LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE

A. GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 16

LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE (Continued)

C. RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 17

LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE (Continued)

D. RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line ¹	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
3. Selective Class of Call Screening	\$2.00
	<u>Coin Rate²</u>
4. Each outgoing local message	\$0.10

¹ Installation, move and change charges will be those applicable to business service.

² Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 18

LOCAL EXCHANGE SERVICE

ROTARY SERVICE (TRUNK HUNT)

A. General

Rotary or Trunk Hunt Service provides for incoming calls to be directed to the next available (sequentially) number (2)) line or trunk, when previous trunk(s) in the trunk group are busy.

B. Rates

	<u>Trans Code</u>	<u>Monthly Rate</u>
Rotary Charge, each trunk or line	ROTL	\$6.00

C. Conditions

1. Applicable to each trunk or line equipped in the rotary group.
2. Sequentially numbered trunks or lines are not required when rotary service is provided from digital central office.
3. Rotary Service will be provided only when connector numbers are available.

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 19

LOCAL EXCHANGE SERVICE

SUSPENSION OF SERVICE

A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 20

LOCAL EXCHANGE SERVICE

SUSPENSION OF SERVICE (Continued)

B. Conditions (Continued)

- 8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 9. The customer's listing will be retained in the directory.
- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 13. The ten (10) month maximum does not apply to military personnel who are on active duty.

C. Rates And Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 and all other applicable taxes and surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3

Section 4

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 21

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS)

A. GENERAL

1. Systems Plus Centrex Service is a central office communications system package provided in association with individual line exchange business and residence services furnished from digital central office equipment located in company buildings. Systems Plus Centrex is not provided in association with public or semi-public telephone service, party-line service, key trunks, or PBX Service.
2. Systems Plus Centrex is a premium service and may be subject to the availability of outside plant and/or central office facilities.
3. All exchange lines in a System Plus Centrex System must have the same billing arrangement, i.e., either flat rate, or measured/metered service (where offered).
4. All Systems Plus Centrex features are available to lines utilizing touch call signaling.
5. The minimum charge for services provided under this tariff shall be one (1) month.
6. Suspension of Systems Plus Centrex lines or Standard Feature Package is not allowed.
7. Vacation rates for Systems Plus Centrex lines or features are not offered.
8. Calls between lines within the Systems Plus Centrex group are not subject to local measured or metered service.
9. Minimum requirement of two (2) Systems Plus Centrex lines and one Simulated Facility Trunk.
10. All station lines and features in the same Systems Plus Centrex system, regardless of location, must be covered by the same term payment plan option.
11. All station lines will be equipped with the standard features specified as set forth in B.1. Additional features may be obtained on an individual basis.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 22

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

A. GENERAL (Continued)

12. Exchange lines terminating at different locations of the customer may be combined into a Systems Plus Centrex Service group arrangement, however, all exchange lines terminating in the group must be served by the same central office.

B. SYSTEM FEATURES

1. Non-Optional Features Provided Per Line:

a. Call Hold

Allows a station user to place a call on hold by flashing the switchhook or flash key and dialing a code.

b. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

c. Call Transfer

Allows a station user to hold and transfer incoming, outgoing, and intragroup calls.

d. Intercom Dialing

Provides intra-Systems Plus Centrex group communications by dialing 1-to-3 digits.

e. Station-To-Station Dialing

Allows Systems Plus Centrex to operate like a PBX with station-to-station dialing, and required "9" access to place outside calls.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 23

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line:

Feature capabilities may vary depending on the type of central office equipment.

a. Call Forward – All Calls

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

b. Call Forward -- Busy

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the Systems Plus Centrex line is busy.

c. Call Forward – No Answer

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the line is not answered.

d. Call Waiting

Allows a called busy station to acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when "Busy Transfer is activated).

e. Cancel Call Waiting

Deactivates the Call Waiting feature for the duration of the telephone call in progress.

f. Deny Originating

Allows the line terminating calls only.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 24

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line: (Continued)

g. Three-Way Calling

Allows the station user to place an existing call on hold, then originate a call to another party, with the party on hold being excluded from the conversation, until the station user flashes the switchhook or flash key and conferences all parties.

h. Deny Terminating

Allows the line originating calls only.

i. Directory Number Hunting

Allows a call to advance to another number when the original number called is in use.

j. Speed Calling 8

Allows a user to place calls to a previously designated list of eight (8) frequently dialed numbers.

k. Speed Calling 30

Allows a user to place calls to a previously designated list of thirty (30) frequently dialed numbers.

l. Toll Denied

Restricts the station from originating toll calls.

m. Hot Line

Allows the user to automatically place a call to a preselected telephone number by simply lifting the receiver off the switchhook.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 25

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line: (Continued)

n. Warm Line

At a predetermined time, after lifting the receiver off the switchhook (5 to 14 seconds), this feature will automatically place a call to a pre-selected telephone number.

o. Voice/Data Protection

Allows a user to dial an access code to inhibit intrusions while your line is in use. The main purpose of this feature is to protect transmitted data on data calls. This feature may be activated and deactivated by either the subscriber or the Telephone Company. An optional "Distinctive Dial Tone" may be provided as an activation reminder.

3. Optional Features Selected Per Group:

The following features are selected for use by the entire System Plus Centrex group.

a. Group Speed Calling

Allows the System Plus Centrex customer group to establish a 30-number speed call list. It is group-assignable and accessed by line. Group Speed Call can be accessed by anyone in the group.

b. Intercept Announcements

Allows a special intercept recording to which member of the Business Group are routed when they dial invalid and/or restricted codes.

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

BY: Paul E. Pederson, Vice-President

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 26

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

B. SYSTEM FEATURES (Continued)

3. Optional Features Selected Per Group: (Continued)

c. Distinctive Ringing/Call Waiting Indication

Allows ringing patterns and tones to be used to distinguish between calls coming from inside the Business Group and calls coming from outside the group. For example, with the Distinctive Call Waiting capability, one (1) Call Waiting tone would indicate that the waiting call is from inside the Business Group while two (2) tones would indicate that the call is coming in on an outside line.

d. Access Restrictions

Allows specific restrictions that are optionally imposed on the members of the Business Group, such as limited authorized access to WATS lines or limited access to the public telephone network.

C. CONDITIONS

1. The Company will furnish one (1) alphabetical directory listing on a per Systems Plus Centrex summary account, without charge. Additional listing(s) are offered subject to the provisions set forth elsewhere in this Tariff.
2. The rates and charges shown for Systems Plus Centrex Service apply to establishment of Systems Plus Centrex Service only. Other services as provided for in the Tariffs of the Company may be furnished for such services.
3. Each request for establishment of Systems Plus Centrex Service must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting non-recoverable labor and material costs.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 27

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

C. CONDITIONS (Continued)

4. Systems Plus Centrex Service is offered on a month to month or a contractual basis commencing on the date the service is established.
 - a. System Plus Centrex line rate as set forth in E.1.a. following, plus the Simulated Facility Trunk rates as set forth in E.1.b. following, plus the selected Individual Features as set forth in E.1.c.1) and Group Features rate as set forth in E.3.c.2) following, plus the appropriate end user charges as set forth in E.1.d., apply each month for the duration of the contract.
 - b. A Systems Plus Centrex line may be extended to a location outside the same continuous property of the Systems Plus Centrex customer to any location within the exchange area. Systems Plus Centrex rates as set forth in this Tariff will apply.
 - c. Systems Plus Centrex lines are not subject to any other Local Exchange Service Rates as set forth in this Tariff.
 - d. This Tariff (including the rates and charges shown herein) for Systems Plus Centrex Service is subject to such changes or modifications as the Missouri Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.
 - e. Subsequent line additions/deletions.
 - 1) Subsequent line additions will be rated under a new contract or add them to an existing contract, based upon the remaining period of the initial contract. If the line addition results in the customer's total Systems Plus Centrex line count exceeding the threshold of the line group previously contracted, all lines will be billed at the rate for the larger group.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 28

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

C. CONDITIONS (Continued)

4. (Continued)

e. Subsequent line additions/deletions (Continued)

2) Subsequent line deletions resulting in reductions equal to exceeding 20% of the initial lines under contract will be considered a termination liability treated as set forth in E.1.h. If the reduction causes the total number of lines fall into a different line group, all remaining lines will billed at the rates for the smaller group.

f. Feature Package upgrades are permitted. Service charges will apply.

	<u>S&E Code</u>	<u>Monthly Rate</u>
Service order charge, per order	SOSB/SOSR	\$5.00

D. LIABILITY OF THE TELEPHONE COMPANY

The liability of the Telephone Company for interruptions in or failure of service provided under the Systems Plus Centrex Service Tariff or for any damages arising from the provision of service is provided for in this tariff under GENERAL RULES AND REGULATIONS, M. Obligation And Liability Of Telephone Company.

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 9, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 29

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES

- 1. A Systems Plus Centrex line will include the following non-optional features: Touch Tone Service, Station to Station Dialing, Intercom Dialing, Call Hold, Call Pick-up and Call Transfer.

a. The monthly rates for a Systems Plus Centrex line are:

		<u>S&E Code</u>			
		SPBL			
		<u>Monthly Rate</u>	<u>24 Months Rate</u>	<u>36 Months Rate</u>	<u>48 Months Rate</u>
1)	2 to 6 lines, each	\$7.25	6.15	5.80	5.45
2)	7 to 10 lines, each	6.90	5.80	5.45	5.05
3)	11 to 20 lines, each	6.15	5.05	4.70	4.35
4)	21 lines and above, each	5.48	4.38	4.02	3.65

b. The monthly rates for Simulated Facility Trunks are:

		<u>S&E Code</u>	
		SPT	
		<u>Business Monthly Rate</u>	<u>Residence Monthly Rate</u>
1)	1 to 6 Trunks, each	\$13.75	\$9.75
2)	7 and above, each	13.10	9.10

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 30

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

c. Individual Features:

1) Individual features will be provided in addition to the non-optional features included with the system, on a per line, per month, per feature basis.

	<u>Monthly Rate</u>	<u>S&E Code</u>
a) Call Forward – all calls	\$1.25	SPCF
b) Call Forward – busy	1.25	SPBT
c) Call Forward – no answer	1.25	SPDAT
d) Call Waiting	1.75	SPCW
e) Cancel Call Waiting	.75	SPCCW
f) Deny Originating	.75	SPDO
g) Three-Way Calling	1.25	SPTW
h) Deny Terminating	.75	SPDT
i) Directory Number Hunting	.75	SPDNH
j) Speed Calling 8	1.25	SPS8
k) Speed Calling 30	1.75	SPS30
l) Toll Denied	.75	SPTD
m) Hot Line	.75	SPAL
n) Warm Line	.75	SPWL
o) Voice/Data Protection	.75	SPVDP

2) The monthly rate per line for Group Features are:

a) Group Features, first five (5) lines equipped:

i) Group Speed Call	\$5.00	SPGSC
ii) Intercept Announcement	5.00	SPGIA
iii) Distinctive Ringing/ Call Waiting Indication	5.00	SPGDR
iv) Access Restrictions	5.00	SPGAR

b) Each additional 10 lines,
per feature

2.00	SPGA
------	------

d. The FCC Interstate end user charge applies to each line in addition to the rates listed above.

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 31

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

e. Connection Charges

1) In addition to the recurring monthly charges, Service Connection Charges, as specified in C.4.g., apply to the connection of one or more lines at the same time and the same service of the customer, with the following exceptions:

a) Service Connection charges will not apply to changes requested for a period of thirty (30) days immediately following the initial installation of system features. Following the thirty (30) day period, charges for any changes or additional requests will apply.

f. Term Payment Plan

1) The monthly rate for Systems Plus Centrex service under term payment plan for the periods of 24, 36, or 48 months is subject to Company initiated rate increases. Missouri Service Commission ordered rate changes supersede the rates, terms, and conditions of this Tariff.

2) Systems Plus Centrex station line additions under the term payment plan may be made at contracted rates for the duration of the contract period. If this election is made, the additions would be subject to termination liabilities.

3) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month-to-month payment option.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 32

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

g. Termination Liability

- 1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge for the unexpired portion of the contract period, determined as follows:

The number of Systems Plus Centrex lines multiplied by the monthly charge for Systems Centrex Plus lines and features terminated, multiplied by the number of months remaining in the contract period times fifty percent (50%).

- 2) A customer who reduces Systems Plus Centrex station lines under contract has the following options for the duration of the contract period.
 - a) Continue to pay an amount equal to the monthly rate for the number of Systems Plus station lines disconnected that are under contract, or;
 - b) Pay termination charges, as covered in h. 1) preceding, on the number of Systems Plus station line(s) disconnected.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Fifth Revised Contents Sheet 1
Cancels Fourth Revised Contents Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

	<u>Page</u>	
TABLE OF CONTENTS	1	
DIGITAL TRANSPORT SERVICE (DTS)	1-3	
TOTAL TALK PACK	4-5	
N11 SERVICES	6-9	
STAR Packages	10-11	
SAFETY LINE SERVICE (BUSINESS)	12	
SAFETY LINE SERVICE	13	
STAR BUSINESS BUNDLES	14-15	
SECURITY LINE SERVICE	16	(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Fourth Revised Contents Sheet 1
Cancels Third Revised Contents Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

	<u>Page</u>	
TABLE OF CONTENTS	1	
DIGITAL TRANSPORT SERVICE (DTS)	1-3	
TOTAL TALK PACK	4-5	
N11 SERVICES	6-9	
STAR Packages	10-11	
SAFETY LINE SERVICE (BUSINESS)	12	(N)
SAFETY LINE SERVICE	13	
STAR BUSINESS BUNDLES	14-15	(N)

ISSUED: November 30, 2010

BY: Joel Dohmeier, Vice-President
CANCELLED
August 1, 2012
Missouri Public
Service Commission
JI-2013-0008

EFFECTIVE: December 30, 2010

FILED
Missouri Public
Service Commission
JI-2011-0272

GENERAL EXCHANGE TARIFF

P S C. MO. NO 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Third Revised Contents Sheet 1
Cancels Second Revised Contents Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

	<u>Page</u>	
TABLE OF CONTENTS	1	
DIGITAL TRANSPORT SERVICE (DTS)	1-3	
TOTAL TALK PACK	4-5	
N11 SERVICES	6-9	
STAR Packages	10-11	
SAFETY LINE SERVICE	13	(N)

CANCELLED
December 30, 2010
Missouri Public
Service Commission
JI-2011-0272

ISSUED: June 24, 2009

EFFECTIVE: August 3, 2009

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
JI-2009-0883

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Second Revised Contents Sheet 1
Cancels First Revised Contents Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

	<u>Page</u>	
TABLE OF CONTENTS	1	
DIGITAL TRANSPORT SERVICE (DTS)	1-3	
TOTAL TALK PACK	4-5	
N11 SERVICES	6-9	
STAR Packages	10-11	(N)

ISSUED: November 25, 2008

EFFECTIVE: January 7, 2009

CANCELLED

August 3, 2009

Missouri Public

Service Commission

JI-2009-0883

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
JI-2009-0404

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Contents Sheet 1
Cancels Original Contents Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

	<u>Page</u>	
TABLE OF CONTENTS	1	
DIGITAL TRANSPORT SERVICE (DTS)	1-3	
TOTAL TALK PACK	4-5	
N11 SERVICES	6-9	(N)

CANCELLED
January 7, 2009
Missouri Public
Service Commission
JI-2009-0404

ISSUED: March 28, 2007

EFFECTIVE: April 27, 2007

BY: Jeff Jung, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Contents Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1
DIGITAL TRANSPORT SERVICE (DTS)	1-3
TOTAL TALK PACK	4-5

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Cancelled
April 27, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

DIGITAL TRANSPORT SERVICE

A. General

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. Definitions

DSO - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DSOs. Total transmission speed is 1.544 Mbps.

C. Regulations

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. Applicable F.C.C. charges will be assessed per the NECA F.C.C. Access Tariff No. 5.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 2

MISCELLANEOUS SERVICE ARRANGEMENTS

DIGITAL TRANSPORT SERVICE (Continued)

C. Regulations (Continued)

- 7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
- 8. Touch-tone signaling is required for DTS.
- 9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
- 10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premised equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. Rates And Charges

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility ¹		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Termination	370.00	DTSM2
3 Termination	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Termination	350.00	DTS12
3 Termination	330.00	DTS13

¹ See Dedicated DS1 Service in this section.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed

Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
 Missouri

Section 5

Original Sheet 3

MISCELLANEOUS SERVICE ARRANGEMENTS

DIGITAL TRANSPORT SERVICE (Continued)

D. Rates and Charges (Continued)

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Termination	330.00	DTS32
3 Termination	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Termination	275.00	DTS52
3 Termination	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T
d) See Paragraph C.5. above for SLC Charge application.		

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed

Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Second Revised Sheet 4
Cancels First Revised Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK

A. GENERAL

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹

- a. Residential² or Business³ One-Party Line (includes Touch Tone capability) (C)
- b. Three-Way Calling & Call Waiting (Custom Calling Services)
- c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
- d. Inside Wire Protection Plan (deregulated service)

B. CONDITIONS AND LIMITATIONS

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- 3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
- 5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date. (C)
(C)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 4
Cancels Original Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK

A. GENERAL

1 Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹

- a. Residential² or Business One-Party Line (includes Touch Tone capability) (C)
- b. Three-Way Calling & Call Waiting (Custom Calling Services)
- c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
- d. Inside Wire Protection Plan (deregulated service)

B. CONDITIONS AND LIMITATIONS

- 1 Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- 3 Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4 Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service. (T)
- 5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack. (T)
² CANCELLED This service is grandfathered to existing Residential customers effective January 7, 2009. (C)
 December 30, 2010. The service will not be available to new customers after this date. (C)

Missouri Public
Service Commission
JI-2011-0272

ISSUED: November 25, 2008

EFFECTIVE: January 7, 2009

BY Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
JI-2009-0404

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK

A. GENERAL

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential or Business One-Party Line (includes Touch Tone capability)
 - b. Three-Way Calling & Call Waiting (Custom Calling Services)
 - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - d. Inside Wire Protection Plan (deregulated service)

B. CONDITIONS AND LIMITATIONS

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described on Sheet 4.1 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack.

¹
CANCELLED
January 7, 2009
Missouri Public
Service Commission
JI-2009-0404

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Second Revised Sheet 5
Cancels First Revised Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK (Continued)

B. CONDITIONS AND LIMITATIONS (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES¹

	<u>Rate Per Month</u>	
1. Residence ²		
Local Bundle, per line	\$23.00	
2. Business ³		(C)
Local Bundle, per line	\$28.05	

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date. (C)
(C)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 5
Cancels Original Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK (Continued)

B CONDITIONS AND LIMITATIONS (Continued)

- 6 The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7 Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C RATES¹

	<u>Rate Per Month</u>	
1 Residence ²		(C)
Local Bundle, per line	\$23.00	
2. Business		
Local Bundle, per line	\$28.05	

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate. (T)

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date. (C)
(C)

CANCELLED
December 30, 2010
Missouri Public
Service Commission
JI-2011-0272

ISSUED: November 25, 2008

EFFECTIVE: January 7, 2009

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
JI-2009-0404

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK (Continued)

B. CONDITIONS AND LIMITATIONS (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES¹

	<u>Rate Per Month</u>
1. Residence	
Local Bundle, per line	\$23.00
2. Business	
Local Bundle, per line	\$28.05

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack to be eligible for this rate.

CANCELLED
January 7, 2009
Missouri Public
Service Commission
JI-2009-0404

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 6

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
3. Only one 7 or 10 digit or 800 toll-free numbers may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions and rates specified in Section 7 of this Tariff.

(N)

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 7

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

- 5. Access to N11 is not available to the following classes of service:
 - 1+
 - 0+, 0- (Credit card, third-party billing, collect calls)
 - 101XXXX
 - Inmate Service

In addition, operator assisted calls to the N11 Subscriber will not be completed.

- 6. Suspension of N11 Service is not allowed.
- 7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
- 8. The Company will provide both oral and written notification when an N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service arrangements.
- 9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services, the terms, conditions and rates for those services found elsewhere in this tariff will apply.
- 10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- 11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

(N)

(N)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: March 28, 2007

EFFECTIVE: April 27, 2007

BY: Jeff Jung, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 8

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

(N)

C. Conditions and Limitations (Continued)

- 12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
- 13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
- 14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- 15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
- 16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- 17. The N11 Subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.
- 18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

(N)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: March 28, 2007

EFFECTIVE: April 27, 2007

BY: Jeff Jung, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3

Section 5

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 9

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

- 19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- 20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
- 21. The Company, its employees or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
- 22. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
- 23. The state One Call Service (SOCS), in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

	<u>Nonrecurring Charge</u>
1. Service Order Charge, per point-to number	(1)
2. Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$85.00

(1) Service Order Charges as specified in Section 6 will apply.

(N)

(N)

ISSUED: March 28, 2007

EFFECTIVE: April 27, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Second Revised Sheet 10
Cancels First Revised Sheet

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package (C)
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.² (T)

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package (T)
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance¹ calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package (T)
Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance¹ calling

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan. (D)
 2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge. (T)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 10
Cancels Original Sheet 10

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES

A. General

1 The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package¹
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.³

(C)

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance² calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance² calling

1 Customers must also subscribe to TDS Telecom's high speed data.

2 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

3 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.

(N)

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Original Sheet 10

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES

(N)

A. General

1 The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

a) 3 STAR Standard Package¹
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding and 30 Minutes of Long Distance² Calling

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

b) 4 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance² calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

c) 5 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance² calling

Customers must also subscribe to TDS Telecom's high speed data.
Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

(N)

Cancelled 1
June 06, 2009²
Missouri Public
Service Commission
JI-2009-0785

Issued: November 25, 2008
Jeff Jung, Vice President

Effective: January 7, 2009

FILED
Missouri Public
Service Commission
JI-2009-0404

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Original Sheet 11

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES (Continued)

B Conditions and Limitations

- 1 Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
- 2 STAR Package customers may terminate their Package at any time upon notice to the company.
- 3 Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4 Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
- 5 A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge
- 6 STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
- 7 The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 8 Customers may upgrade their Voice Mail Service package for an additional fee.
- 9 Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C Rates

	<u>Rate Per Month</u>
1 Residence	
a) 3 STAR Standard Package, per line	\$24.99
b) 4 STAR Standard Package, per line	\$34.99
c) 5 STAR Standard Package, per line	\$44.99
2 Package Upgrade	\$5.00
3 Package Change Fee	\$7.50

(N)

(N)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

Issued: November 25, 2008
Jeff Jung, Vice President

Effective: January 7, 2009

FILED
Missouri Public
Service Commission
JI-2009-0404

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 12
Cancels Original Sheet 12

MISCELLANEOUS SERVICE ARRANGEMENTS

RESERVED FOR FUTURE USE

(D)

(D)

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: June 24, 2009

EFFECTIVE: August 3, 2009

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
JI-2009-0883

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Original Sheet 12

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES (Continued)

B. Conditions and Limitations

- 1 Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
- 2 STAR Package customers may terminate their Package at any time upon notice to the company
- 3 Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4 Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
- 5 A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge
- 6 STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
- 7 The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 8 Customers may upgrade their Voice Mail Service package for an additional fee.
- 9 Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u>
1 Residence	
a) 3 STAR Standard Package, per line	\$24.99
b) 4 STAR Standard Package, per line	\$34.99
c) 5 STAR Standard Package, per line	\$44.99
2 Package Upgrade	\$5.00
3 Package Change Fee	\$7.50

(N)

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Second Revised Sheet 13
Cancels First Revised Sheet 13

MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE²

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$44.95 ¹	(T)
Bundle Base Rate – DSL Market B	\$50.20 ¹	(N)

¹ Other data speeds may be available for an additional charge.
² This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 13
Cancels Original Sheet 13

MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE²

(T)

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

	<u>Monthly Rate</u>
Bundle Base Rate	\$44.95 ¹

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

(N)
(N)

ISSUED: July 2, 2012

CANCELLED
December 28, 2012
Missouri Public
Service Commission
JI-2013-0272

EFFECTIVE: August 1, 2012

BY: Joel Dohmeier, Vice-President

Filed
Missouri Public
Service Commission
JI-2013-0008

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

A GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data

B TERMS AND CONDITIONS

- 1 Safety Line Service will be provisioned where facilities are available.
- 2 Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle
- 3 No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- 4 Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- 5 Customers must subscribe to TDS Long Distance Corporation as their long distance provider
- 6 Any toll calls will be billed at TDS Long Distance toll rates.
- 7 Service Connection Charges will not apply.
- 8 Optional Call plans are not available with this bundle.
- 9 Seasonal Service is not available with this bundle.

C RATES AND CHARGES

Monthly Rate

Bundle Base Rate	\$44.95 ¹
------------------	----------------------

¹ Other data speeds may be available for an additional charge.

(N)

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 14

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR BUSINESS BUNDLES

(N)

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
 - b) STAR Business Bundle Unlimited – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

¹ Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 15

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR BUSINESS BUNDLES (Continued)

(N)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month¹</u>
1. Business, Per Line	
a) STAR Business Bundle Standard	\$39.99
b) STAR Business Bundle Unlimited Standard	\$59.99
	<u>Non-Recurring Charge</u>
2. Service Order Charge	\$10.00

¹ One, Two, and Three-Year Contract rates are also available.

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Original Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

(N)

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Monthly Rate

Bundle Base Rate	\$34.95 ¹
------------------	----------------------

¹ Other data speeds may be available for an additional charge.

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 6

Original Contents Sheet 1

SERVICE CONNECTION CHARGES

TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1
SERVICE CONNECTION CHARGES	1

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 6
Third Revised Sheet 1
Cancels Second Revised Sheet 1

SERVICE CONNECTION CHARGES

SERVICE CONNECTION CHARGES

A. Rates

- 1. Installation of service to Demarcation Point* \$5.00
- 2. Transfer or Name Change where service is in place and no change is made at the applicant's request in grade of service or the Demarcation Point* \$3.00
- 3. Move and change of Demarcation Point* on same premises \$5.00
- 4. Restoration of Service after suspension for which the subscriber is responsible \$5.00
- 5. An insufficient fund check charge will be applied to a customer's account each time a check is returned from the Bank marked insufficient funds. \$15.00

(N)
|
(N)

B. Service Charges Are Not Applicable For:

- 1. Advanced Calling and Custom Calling Services.

*DEMARCATION POINT – The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

C. Waiver of Service Charges During Promotional Periods

- 1. Caller ID Promotion

For the period beginning July 15, 2007 through October 13, 2007, the Company will offer to all new and existing business customers three (3) months free of Caller ID service when they sign up for 12 months of service.

- 2. For the period beginning March 1, 2008 through May 31, 2008, the Company will offer Call Forwarding and 3-Way Calling services free for 3 months to any new and existing business customers signing up for these services.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 6
Second Revised Sheet 1
Cancels First Revised Sheet 1

SERVICE CONNECTION CHARGES

SERVICE CONNECTION CHARGES

A. Rates

- | | | |
|----|--|--------|
| 1. | Installation of service to Demarcation Point* | \$5.00 |
| 2. | Transfer or Name Change where service is in place and no change is made at the applicant's request in grade of service or the Demarcation Point* | \$3.00 |
| 3. | Move and change of Demarcation Point* on same premises | \$5.00 |
| 4. | Restoration of Service after suspension for which the subscriber is responsible | \$5.00 |

B. Service Charges Are Not Applicable For:

- Advanced Calling and Custom Calling Services.

*DEMARCATIION POINT – The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

C. Waiver of Service Charges During Promotional Periods

- Caller ID Promotion

For the period beginning July 15, 2007 through October 13, 2007, the Company will offer to all new and existing business customers three (3) months free of Caller ID service when they sign up for 12 months of service.

- For the period beginning March 1, 2008 through May 31, 2008, the Company will offer Call Forwarding and 3-Way Calling services free for 3 months to any new and existing business customers signing up for these services.

(N)
|
(N)

ISSUED: February 20, 2008

EFFECTIVE: March 1, 2008

CANCELLED
April 1, 2010

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 6
First Revised Sheet 1
Cancels Original Sheet 1

SERVICE CONNECTION CHARGES

SERVICE CONNECTION CHARGES

A. Rates

- | | |
|---|--------|
| 1. Installation of service to Demarcation Point* | \$5.00 |
| 2. Transfer or Name Change where service is in place and no change is made at the applicant's request in grade of service or the Demarcation Point* | \$3.00 |
| 3. Move and change of Demarcation Point* on same premises | \$5.00 |
| 4. Restoration of Service after suspension for which the subscriber is responsible | \$5.00 |

B. Service Charges Are Not Applicable For:

1. Advanced Calling and Custom Calling Services.

*DEMARCATIION POINT – The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

C. Waiver of Service Charges During Promotional Periods

1. Caller ID Promotion

For the period beginning July 15, 2007 through October 13, 2007, the Company will offer to all new and existing business customers three (3) months free of Caller ID service when they sign up for 12 months of service.

(N)
|
(N)

CANCELLED
March 1, 2008
Missouri Public
Service Commission

ISSUED: July 3, 2007

EFFECTIVE: July 15, 2007

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 6

Original Sheet 1

SERVICE CONNECTION CHARGES

SERVICE CONNECTION CHARGES

A. Rates

- | | |
|---|--------|
| 1. Installation of service to Demarcation Point* | \$5.00 |
| 2. Transfer or Name Change where service is in place and no change is made at the applicant's request in grade of service or the Demarcation Point* | \$3.00 |
| 3. Move and change of Demarcation Point* on same premises | \$5.00 |
| 4. Restoration of Service after suspension for which the subscriber is responsible | \$5.00 |

B. Service Charges Are Not Applicable For:

- Advanced Calling and Custom Calling Services.

*DEMARCATIION POINT – The point of connection, provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~
November 13, 2006

BY: Paul E. Pederson, Vice-President

CANCELLED
July 15, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7
Original Contents Sheet 1

DIRECTORY SERVICES

TABLE OF CONTENTS

	<u>Page</u>
TABLE OF CONTENTS	1
DIRECTORY LISTINGS	1
DIRECTORY ASSISTANCE SERVICE	2-3

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0372

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

PSC MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7
First Revised Sheet 1
Cancels Original Sheet 1

DIRECTORY SERVICES

DIRECTORY LISTINGS**

(C)

	<u>S&E</u> <u>Code</u>	<u>Monthly</u> <u>Rate</u>
Extra Directory Listings, Business	DLAB	\$0.50
Extra Directory Listings, Residence	DLA	\$0.25
Foreign Directory Listings, per listing*		
Business	FDLLB	\$2.00
Residence	FDLL	\$2.00

*A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered.

**Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(C)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7

Original Sheet 1

DIRECTORY SERVICES

DIRECTORY LISTINGS

	<u>S&E Code</u>	<u>Monthly Rate</u>
Extra Directory Listings, Business	DLAB	\$0.50
Extra Directory Listings, Residence	DLA	0.25
Foreign Directory Listings, per listing*		
Business	FDLLB	\$2.00
Residence	FDLL	2.00

* A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered.

Cancelled
May 14, 2009
Missouri Public
Service Commission
JI-2009-0730

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7
Second Revised Sheet 2
Cancels First Revised Sheet 2

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE⁽¹⁾

A GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

- 1 Local numbers are any Intra NPA/NXXs within the customer's local calling area or home NPA.
- 2 National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home NPA.
- 3 International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands

C REGULATIONS

- 1 A maximum of two requested telephone numbers is allowed per call.
- 2 Rates will apply based on the NPA/NXX requested.
- 3 Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate
- 4 Rates are not applicable to,
 - a Calls placed from mobile/marine, public or semi-public telephones.
 - b Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
 - c Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public
 - d Calls placed to directory assistance by the operator in connection with operator-handled long distance calls
- 5 No credit will be given for any unused portion of the customer's allowance.

(D)

(D)

⁽¹⁾ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008

GENERAL EXCHANGE TARIFF

PSC MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7
First Revised Sheet 2
Cancels Original Sheet 2

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE*

(C)

A. GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

1. Local numbers are any Intra NPA/NXXs within the customer's local calling area or home MPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

C. REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Call allowances are available for local calls only.
4. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate.
5. Rates are not applicable to:
 - a. Calls placed from mobile/marine, public or semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
 - c. Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator-handled long distance calls.
6. No credit will be given for any unused portion of the customer's allowance.
7. Call allowances are not transferrable between separate accounts of the same customer.

*Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(C)

Issued: April 14, 2009

Effective: May 14, 2009

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7

Original Sheet 2

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE

A. GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

1. Local numbers are any Intra NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

C. REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Call allowances are available for local calls only.
4. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate.
5. Rates are not applicable to;
 - a. Calls placed from mobile/marine, public or semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
 - c. Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator-handled long distance calls.
6. No credit will be given for any unused portion of the customer's allowance.
7. Call allowances are not transferable between separate accounts of the same customer.

Cancelled
May 14, 2009
Missouri Public
Service Commission
JI-2009-0730

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

BY: Paul E. Pederson, Vice-President

November 13, 2006

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

P S C MO. NO 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7
Second Revised Sheet 3
Cancels First Revised Sheet 3

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE ⁽¹⁾ (Continued)

D RATES

The following rates apply for Directory Assistance Service.

	<u>Rates</u>	
		(D)
1 Local Direct Dialed, Each additional call	\$0.65	(T) (I)
2 National Direct Dialed, per call	\$0.65	(T)
3 International Direct Dialed per call	\$1.50	(T)

⁽¹⁾ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

GENERAL EXCHANGE TARIFF

PSC MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7
First Revised Sheet 3
Cancels Original Sheet 3

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE (Continued)* (C)

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rates</u>
1. Local Direct Dialed, First 2 calls	No Charge
2. Local Direct Dialed, Each additional call	\$0.45
3. National Direct Dialed, per call	\$0.65
4. International Direct Dialed, per call	\$1.50

*Directory Services are competitive services pursuant to §392.361.8 RSMo 2008 (C)

Issued: April 14, 2009

Jeff Jung, Vice President

Effective: May 14, 2009

CANCELLED
July 10, 2009
Missouri Public
Service Commission
JI-2009-0871

Filed
Missouri Public
Service Commission
JI-2009-0730

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 3
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7

Original Sheet 3

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE (Continued)

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rates</u>
1. Local Direct Dialed, First 2 calls	No Charge
2. Local Direct Dialed, Each additional call	\$0.45
3. National Direct Dialed, per call	\$0.65
4. International Direct Dialed, per call	\$1.50

Cancelled
May 14, 2009
Missouri Public
Service Commission
JI-2009-0730

ISSUED: October 4, 2006

EFFECTIVE: ~~November 3, 2006~~

November 13, 2006

BY: Paul E. Pederson, Vice-President

Filed
Missouri Public
Service Commission