

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

REC'D JUL 30 2001

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

[N]

## b. Optional No-Charge Features Package (Cont'd) Service Commission

- Hunting routes an incoming call directed to a busy station to an idle station line within a pre-arranged hunt group. Three varieties of hunting are available at no extra cost: sequential, series completion (regular), and circular. Uniform Call Distribution (UCD) is a variety of hunting available as a chargeable feature. A sequential hunt routes a call directed to a busy station to the sequential hunt number assigned to the station, up to a maximum of 16 numbers. A series completion (regular) hunt requires a multi-line hunt group, and routes a call directed to a busy station to the next station in the multi-line hunt group list, when the hunt reaches the end of the list, the hunt terminates. A circular hunt requires a multi-line hunt group, and routes a call directed to a busy station to the next station in the multi-line hunt group list, when the hunt reaches the end of the list, the hunt continues with the first station on the list until the original station is reached, then the hunt terminates. For a definition of UCD, see Uniform Call Distribution in the Optional Chargeable features section. Queuing is available with all multi-line hunt group types; see queue Slot in the Optional chargeable features section.
- Intercept routes incoming external calls made to a non-working Centrex-Type line or outgoing calls that violate class of service restriction to a generic announcement.
- Line Treatments provide the capability to allow or deny certain types of individual station line features, call origination, and call termination.
- Speed Calling 6 permits a station line user to dial selected numbers using fewer digits than normally required, using customer-defined codes. There are six codes available, applicable only to that individual station.
- Speed Calling 30 permits a station line user to dial selected numbers using fewer digits than normally required, using customer-defined codes. There are thirty codes available, applicable only to that individual station line.

[N]

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

REC'D JUL 30 2001 [N]

## c. Optional Chargeable Features Package

Service Commission

Any or all of these chargeable, customer specific features will be included in Adelphia Centrex at the customer's request.

- Automatic Route Selection (ARS) Automatically selects the preferred route for network calls when a station user dials a pre-selected code.
  - ARS – Expensive Route Warning Tone provides a warning tone to indicate the selection of an expensive route.
  - ARS – Facility Restriction Level determines both the type of call and the type of facility available to the associated user.
  - ARS – NPA/NXX Restrictions enables the restriction of NPA and/or NXX codes for stations within a customer group.
- Carrier Access Port enables a station user within the customer group to directly access a customer-specified interexchange carrier through the use of access codes or automatic route selection. Private facilities to the interexchange carrier are required.
- Loudspeaker Paging Access allows a station line user to access customer-provided loudspeaker paging equipment by dialing an access code. Requires dedicated signal circuit.
- Message Waiting Lamp lights a lamp on suitable equipped customer-provided station equipment to signify a voice mail message waiting status. This feature is provided free of charge with Adelphia Voice Mail. If an alternate voice mail vendor is used, this feature carries a charge and may require customer-provided private facilities.
- Music On Hold provides music for callers placed on hold within the Centrex system. Requires suitable customer-provided music source. Requires customer to purchase necessary circuit(s).
- Remote Access to Call Forwarding Variable enables the subscriber to activate and de-activate Call Forwarding Variable from a line other than the subscribing line, using a PIN and following voice prompts. Requires Call Forwarding Variable on the subscriber's line.
- Secondary – Only Telephone Number – A telephone number which does not have its own facilities, but uses the facilities of a primary directory number.

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[N]

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

REC'D JUL 30 2001

[N]

## c. Optional Chargeable Features Package

Service Commission

- Six-Way Calling allows a station line to establish a conference call of 4-6 conferees without the assistance of the attendant.
- Time of Day Network Class of Service Routing provides dynamic class-of service (COS) values based on the time of day, day of week, or week of year.
- Uniform Call Distribution (UCD) is a multi-line hunt feature. A UCD is designed to deliver a more equitable distribution of incoming calls to all stations in the multi-line hunt group than other hunting options. A UCD group is assigned a directory number specific to the UCD group, but not specific to any station within the UCD group. Calls to the UCD directory number are directed to the station next on the UCD group list after the last station to answer a call directed to the UCD directory number. If that station is busy, the call routes to the next station in the multi-line hunt group list, and so on. When the hunt reaches the end of the list, the hunt continues with the first station on the list until the original station is reached. If no stations are idle, queueing is available; see Queue Slot below.
- Queue Slot provides a queueing or "waiting area" for calls directed to a multi-line hunt group that has no idle stations. The size of the queue is equal to the number of queue slots purchased by the customer. Queued calls are directed to the next idle station on a first in, first out basis. Queued callers will hear ringing. Messages or music for queued callers is available with customer-provided equipment. If all stations are busy and the queue is full, the caller will hear a busy signal.

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

REC'D JUL 30 2001 [N]

## d. Advanced Custom Calling Features Package

Service Commission

Any or all of these chargeable features are available to the subscriber upon request.

- Automatic Callback redials the telephone number of the most recent incoming, internal, or external call automatically. If the redialed line is busy, the call will be attempted for a maximum of 30 minutes. Should the redialed line become idle during this period and the originating station line is available to complete the call, then a distinctive ringing signal will alert the originating station line that the call can be completed.
- Automatic Recall redials the telephone number of the most recent outgoing external call automatically. If the redialed line is busy, the call will be attempted for a maximum of 30 minutes. Should the redialed line become idle during this period and the originating station line is available to complete the call, then a distinctive ringing signal will alert the originating station line that the call can be completed.
- Call Trace initiates a trace of the most recent incoming call by dialing a special code immediately after terminating the call. The central office equipment records and stores the incoming call message detail (date and time of the call and telephone number) provided that the call was completed over suitably equipped facilities, and the customer has not made or received another call after the call to be traced was terminated. The results of the trace are not provided to the customer directly, but are automatically reported to Adelphia where it can be obtained by an appropriate law enforcement agency when the customer files a complaint. Adelphia assumes no responsibility for damages if a trace attempt is not successful.
- Caller ID - Number displays the originating telephone number of an incoming call on customer-provided equipment.
- Caller ID - Number & Name displays the originating telephone number and associated name of an incoming call on customer-provided equipment.

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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## 5.3 CENTREX-TYPE SERVICE (Cont'd)

REC'D JUL 30 2001

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

## d. Advanced Custom Calling Features Package (Cont'd)

[N]

- Directory Number Privacy prevents the station line name and number from appearing on the called party's Caller ID telephone or display unit. If the feature is active, the deactivation code will toggle the feature off for a single call. If the feature is not active, the activation code will toggle the feature on for a single call.
- Selective Call Acceptance allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be accepted.
- Selective Call Forwarding allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be forwarded to another subscriber-specified phone number.
- Selective Call Rejection allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will not be accepted.
- Selective Distinctive Alert allows the subscriber to create and maintain a list of up to 12 phone numbers from which calls will be announced with a special ring.

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## e. Attendant Console Features Package

These chargeable features are available only as a complete package providing advanced attendant call handling features. These features require an attendant console.

- Attendant Access to Paging allows an attendant to access customer-provided loudspeaker paging equipment. Requires dedicated signal circuit.
- Attendant Autodial permits the dialing of a frequently called number by depressing the autodial feature key, which is programmed with the number.
- Attendant Automatic Recall returns attendant extended calls to the console after a predetermined time period.
- Attendant Camp-On allows the attendant to extend an incoming call to a busy station. When the call in progress terminates, the camped-on call will ring at the station.

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

REC'D JUL 30 2001 [N]

e. Attendant Console Features Package (Cont'd) Service Commission

- Attendant Conference allows an attendant to establish a six-port conference call.
- Attendant Speed Calling Allows an attendant to dial frequently dialed numbers by depressing a speed dial key and dialing one or two digits instead of all digits in the number.
- Attendant Transfer allows calls transferred by a station line user to the attendant to be queued on a first-in, first-out basis.
- Busy Verification of Station Lines allows the attendant to determine if a station line is idle.
- Busy Verification of Trunks allows the attendant to determine if a trunk is idle.
- Call Park Recall Timer provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking mode. If the call is not retrieved or abandoned within the defined timer, the call is unparked and the attendant is recalled.
- Call Splitting allows the attendant to talk privately to either the calling party or the called party.
- Caller ID - Number & Name Displays the originating telephone number and associated name of an incoming call on customer-provided equipment.
- Direct Station Selection allows the attendant to access station lines by depressing a button associated with that station.
- Interposition Calling allows communication and transfer of calls between attendants.
- Multiple Console Operation allows the assignment of more than one console per system.
- Night Service Flexible - Calls that are normally routed to the attendant during the day are routed to pre-designated locations at night.
- Position Busy allows the attendant to make the console unavailable to additional queued calls.
- Trunk Answer From Any Station allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TAAS alerting device sounds.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd) Service Commission [N]

f. Digital Electronic Telephone Set (DETS) Features Package

These chargeable features are available only as a complete package exclusively for digital centrex customers. The package provides advanced station call handling features.

- Add On Module allows for the provisioning of additional modules attached to a DETS.
- Auto Intercom allows a digital electronic telephone set user to directly terminate on another pre-designated digital electronic telephone set by depressing the intercom key.
- Automatic Call Hold eliminates the need to activate the hold feature or hold button prior to answering a second call appearance. When a second call appearance is selected, the first call appearance is automatically put on hold.
- Caller ID – Number & Name displays the originating telephone number and associated name of an incoming call on customer-provided equipment.
- Direct Station Selection allows the user to ring a monitored appearance station line by depressing the button associated with that monitored appearance.
- Display Called Number provides the user of a digital electronic telephone set equipped with an LCD with a display of dialed digits during the origination, termination, programming, and feature activation operations.
- Feature Access provides for the use of dial codes as an alternative method of accessing digital electronic telephone set features by feature keys.
- Feature Display provides the user of a digital electronic telephone set equipped with an LCD with a display of user-entered data and incoming call information during the use of other Centrex Features.

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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## 5.3 CENTREX-TYPE SERVICE (Cont'd)

REC'D JUL 30 2001 [N]

## 5.3.3 Adelphia Centrex-Type Service Feature Groups (Cont'd)

Service Commission

## f. Digital Electronic Telephone Set (DETS) Features Package (Cont'd)

- Group Intercom enables a station line to terminate, using abbreviated dialing, on a member of a designated intercom group without using a call appearance.
- Multiple Appearance of Centrex Lines allows an analog or digital Centrex-Type line to be assigned to one or more additional digital electronic telephone sets. Allows on Centrex-Type line to appear multiple times on the same digital electronic telephone set.
- Time Key provides the current time and date on a digital electronic telephone set display.

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[N]

## 5.3.4 Rates and Charges

## a. Monthly Rates

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Rates for this service are located in Section 11, Residential Network Switched Service, and Section 12, Business Network Switched Service.

## b. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 12 of this tariff.

## c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Centrex-type feature(s) to prospective customers within 90 days of the establishment of the new feature. See Section 5.4, Service and Promotional Trials.

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838



Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.3 CENTREX-TYPE SERVICE (Cont'd)

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## 5.3.3 Rates and Charges

REC'D MAR 02 2000

## a. Monthly Rates

Rates for this service are located in Section 12, Residential Network Switched Service, and Section 12, Business Network Switched Service.

## b. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 12 of this tariff.

## c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Centrex-type feature(s) to prospective customers within 90 days of the establishment of the new feature. See Section 5.4, Service and Promotional Trials.

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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public

5.4 RESERVED FOR FUTURE USE

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)Missouri Public  
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## 5.4 SERVICE AND PROMOTIONAL TRIALS

## 5.4.1 General

REC'D MAR 02 2000

From time to time, Adelphia Business Solutions may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Adelphia Business Solutions will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to these services.

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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)  
5.4 RESERVED FOR FUTURE USE

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REC'D JUL 30 2001 [D]

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5.4 BUSY VERIFICATION AND INTERRUPT SERVICE  
5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept and existing call on the called line if the calling party indicates an emergency and requests interruption.

5.5.2 Rate Application

a. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress,
- Or
2. The operator verifies that the line is available for incoming calls.

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By: Janet S. Livengood, Esquire, Vice President and General Counsel  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)Missouri Public  
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## 5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

REC'D MAR 02 2000

## 5.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

## 5.5.2 Rate Application

a. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress,  
or
2. The operator verifies that the line is available for incoming calls.

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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

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5.5 BUSY VERIFICATION AND INTERRUPT SERVICE (Cont'd)

REC'D MAR 02 2000

5.5.2 Rate Application (Cont'd)

- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Section 12 of this tariff.

- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 RESERVED FOR FUTURE USE.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)Missouri Public  
Service Commission

## 5.7 DIRECTORY ASSISTANCE SERVICE

REC'D MAR 02 2000

## 5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

## 5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from pay telephones.
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.

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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

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Service Commission

## 5.7.2 Regulations (Cont'd)

REC'D MAR 02 2000

- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined in Section 7.4, Discounted Service for the Hearing or Speech Impaired Customer, up to a maximum of 50 requests per month.
- e. Requests from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the State of Missouri and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled. Such hospitals, skilled nursing homes and convalescent homes shall provide to Company proof of non-profit status as granted by the IRS.

## 5.7.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

See Rate Schedule in Section 12 of this tariff.

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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

Missouri Public  
Service Commission

## 5.7.4 Directory Assistance Call Completion

REC'D FEB 23 2001

## 5.7.4.1 General

- a. The Telephone Company provides Directory Assistance Call Completion (DACC) Service to customers who have accessed local Directory Assistance. Directory Assistance Call Completion service provides Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services System (OSS).

Directory Assistance Call Completion is activated by the customer when the customer depresses a specific digit on a touch-tone telephone after the DACC announcement prompt. The DACC announcement prompt will be given after the customer receives the requested directory number from the automated Directory Assistance System (DAS).

## 5.7.4.2 Regulations

- a. The calling number and the number requested to be completed must be in the same Numbering Plan Area designation, or for points in a contiguous Numbering Plan Areas which are Local Service to any exchange in the originating Numbering Plan Area.
- b. Only the second provided Directory Assistance telephone number will be completed if two Directory Assistance requests are made by the customer during the same call.
- c. In addition to the Call Completion charge, normal existing Directory Assistance charges will apply. All toll, message, or local measured usage charges are also applicable.
- d. If a call is not completed, i.e. busy or no answer, no charge for the Directory Assistance Call Completion Service is applicable. However, the appropriate charge for the Directory Assistance call will apply.

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By: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

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5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

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5.7.4 Directory Assistance Call Completion (Cont'd)

REC'D FEB 23 2001

5.7.4.2 Regulations (Cont'd)

- e. The following customer groups are not offered the completion service:
- Payphone Lines
  - Hospitals
  - Hotels/Motels
  - Prisons/Inmates
  - Wide Area Telecommunications Service (WATS)
  - Mobile
  - Interexchange Carriers
- f. Alternate billing (such as collect, bill to third number, or calling card options) is not available.
- g. Directory Assistance Call Completion will be furnished only where appropriate facilities are available.

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By: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

REC'D MAR 02 2000

## 5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

- 5.8.1 Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
- 5.8.2 The caller and billed party, if different from the caller, will be advised of the operator service provider at the time of the initial contact.
- 5.8.3 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 5.8.4 Only tariffed rates approved by the Commission for the Company shall appear on any local exchange telephone company (LEC) billings.
- 5.8.5 Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 5.8.6 Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 5.8.7 Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 5.8.8 Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 5.8.9 Company will refuse operator services to traffic aggregators which block access to other Companies.
- 5.8.10 Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

See Rate Schedule in Section 12 of this tariff.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 5.9 NUMBER INTERCEPT TREATMENT

Commission rule 4 CSR 240-32.050 (5) requires the LEC to intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided that the customer desires this service. The Rule does not specifically state for how long this service should be provided, although 30 days (or longer) is common. Upon changing a customer's telephone number, the Company will make this service known to the customer and provide this service for a minimum of 30 days at no charge to the customer, provided that customer s desires (obviously if someone is going to an unlisted number they would not want the new number given out).

## 5.10 VOICE MESSAGING [T]

## 5.10.1 Description

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The Mail Track voice messaging packages and features are as follows:

## 1. Voice Mail Service [T]

## A. Voice Mail Features

1. Message Waiting Indication – This feature notifies subscriber of a message stored in saved message bin.
2. Remote Mailbox Access – This feature allows subscriber to retrieve voice mail messages from a remote location.
3. Deleted Message Bin – This feature gives subscriber access to deleted messages for up to seven days.
4. Speed Call – This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)~~Missouri Public  
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## 5.9 NUMBER INTERCEPT TREATMENT

Commission rule 4 CSR 240-32.050 (5) requires the LEC to intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided that the customer desires this service. The Rule does not specifically state for how long this service should be provided, although 30 days (or longer) is common. Upon changing a customer's telephone number, the Company will make this service known to the customer and provide this service for a minimum of 30 days at no charge to the customer, provided that customer s desires (obviously if someone is going to an unlisted number they would not want the new number given out).

## 5.10 MAIL TRACK (Voice Messaging)

## 5.10.1 Description

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The Mail Track voice messaging packages and features are as follows:

## 1. Voice Mail

## A. Voice Mail Features

1. Message Waiting Indication – This feature notifies subscriber of a message stored in saved message bin.
2. Remote Mailbox Access – This feature allows subscriber to retrieve voice mail messages from a remote location.
3. Deleted Message Bin – This feature gives subscriber access to deleted messages for up to seven days.
4. Speed Call – This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.

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DDI Plaza Two  
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Section 5 – SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public

5.10 VOICE MESSAGING (Cont'd)

5.10.1 Description

REC'D JUL 30 2001

1. Voice Mail Service (Cont'd)

A. Voice Mail Features (Cont'd)

Service Commission

5. Message Sending – This feature allows subscriber to record a message and send it to another mailbox in the system
6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
8. VoiceCall notification of messages – This feature notifies subscriber via phone of messages as they arrive.
9. Call Forwarding – This feature redirects attempted terminating calls to another customer-specific line.

[N]

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.

3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 5 – SUPPLEMENTAL SERVICES (Cont'd) **Missouri Public Service Commission**

5.10 MAIL TRACK (Voice Messaging) (Cont'd)

5.10.1 Description

REC'D MAR 02 2000

1. Voice Mail (Cont'd)

A. Voice Mail Features (Cont'd)

5. Message Sending – This feature allows subscriber to record a message and send it to another mailbox in the system
6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
8. VoiceCall notification of messages – This feature notifies subscriber via phone of messages as they arrive.

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.

3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

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DDI Plaza Two  
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Section 5 – SUPPLEMENTAL SERVICES (Cont'd)

5.10 VOICE MESSAGING (Cont'd)

REC'D JUL 30 2001

5.10.1 Description

Service Commission

4. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.
5. Unified Messaging – This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.
6. Submailboxes – This feature enables customer to attach up to four mailboxes to one main mailbox.

5.10.2 Recurring and Nonrecurring Charges

See Rate Schedule in Section 12 of this Tariff.

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DDI Plaza Two  
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Bridgeville, Pennsylvania 15017-2838

Section 5 – SUPPLEMENTAL SERVICES (Cont'd)

5.10 MAIL TRACK (Voice Messaging) (Cont'd)

Missouri Public  
Service Commission

5.10.1 Description

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4. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.
5. Unified Messaging – This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.
6. Submailboxes – This feature enables customer to attach up to four mailboxes to one main mailbox.

5.10.2 Recurring and Nonrecurring Charges

See Rate Schedule in Section 12 of this Tariff.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.11 BLOCKING SERVICE

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Service Commission

## 5.11.1 General

REC'D MAR 02 2000

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.  
  
Toll Restriction will not block the following types of calls: 911 (Emergency), Toll-free, and operator assisted toll calls.
- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

5.11 BLOCKING SERVICE (Cont'd)

REC'D MAR 02 2000

5.11.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

5.11.3 Rates and Charges

See Rate Schedule in Section 12 of this tariff.

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DDI Plaza Two  
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Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd) **Missouri Public Service Commission**

## 5.12 CUSTOMIZED NUMBER SERVICE

REC'D MAR 02 2000

## 5.12.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the Customized Number, at the tarified rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
  1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
  3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

5.12 CUSTOMIZED NUMBER SERVICE (Cont'd)

REC'D MAR 02 2000

5.12.1 General (Cont'd)

- e. The Company reserves and retains the right: (Cont'd)
- 4. The limitation of liability provisions of this tariff in Section 2.1.2 are applicable to Customized Number Service.

5.12.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
  - 1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
  - 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 12 of this tariff.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)Missouri Public  
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## 5.13 CUSTOMER REQUESTED SERVICE SUSPENSIONS

REC'D MAR 02 2000

## 5.13.1 General

At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

## 5.13.2 Rate Adjustment

The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of SuspensionCharge

- First Month or Partial Month

Regular Monthly Rate (no reduction)

- Each Additional Month  
(up to the one-year limit)

½ Regular Monthly Rate

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.14 REMOTE CALL FORWARDING SERVICE

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Service Commission

## 5.14.1 General

REC'D MAR 02 2000

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an inward WATS (Toll-free Service) access line.

## 5.14.2 Regulations

- a. Remote Call Forwarding service is offered in Electronic offices where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd) **Missouri Public  
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## 5.14 REMOTE CALL FORWARDING SERVICE (Cont'd)

REC'D MAR 02 2000

## 5.14.2 Regulations (Cont'd)

- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. [Reserved]
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with foreign exchange trunk groups are not listed. All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

5.14 REMOTE CALL FORWARDING SERVICE (Cont'd)

5.14.3 Rates and Charges

Service Commission

In addition to the rates specified in Section 12 of this tariff, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

5.15 RESERVED FOR FUTURE USE

5.16 INTEGRATED ACCESS SERVICE (IAS)

IAS is a communications service that provides a combination of local and data services to small and medium businesses using on-net services. The Customer must purchase, at the same customer location, local exchange access services, (measured or flat-rated), and Dedicated Data Bandwidth services from the Company.

IAS allows a Customer to integrate voice and data services on a single high capacity facility. The standard configuration involves having a single DS-1 to the Customer's premise. The Customer selects a package of 5-8, 9-12, 13-16, or 17-20 voice lines for local exchange access. The balance of the facility's capacity is available for data applications.

One-year, Two-year, and Three-year service term packages are available -- Customer must, at a minimum, sign a one-year service term agreement to qualify for IAS pricing. The rates herein are for multi-line business service, the Dedicated Data Bandwidth connection, and appropriate End User Common Line Charges (EUCL). Per minute charges associated with IAS will be measured usage, if applicable.

[N]

[N]

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DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)~~Missouri Public  
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## 5.14 REMOTE CALL FORWARDING SERVICE (Cont'd)

REC'D MAR 02 2000

## 5.14.3 Rates and Charges

In addition to the rates specified in Section 12 of this tariff, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

## 5.15 RESERVED FOR FUTURE USE

## 5.16 RESERVED FOR FUTURE USE

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DDI Plaza Two  
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Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

REC'D JUL 30 2001 [N]

A. Basic Voice Line Features:

Service Commission

Each IAS voice line includes the following features with no additional monthly recurring charges:

- Call Forwarding Busy
- Call Forwarding Don't Answer
- Call Forwarding Variable
- Call Waiting Terminating
- Caller ID Name and Number
- Directory Listing
- Speed Call One Digit (8 numbers)
- Three Way Calling
- Touch Tone

B. Optional Additional Voice Line Feature Packages (additional monthly recurring charges are imposed for selection of either of these Optional Feature Packages. See Rates and Charges Section 13 (Integrated Access Services – Optional Features Packages):

1. Callback Feature Package:

- Automatic Recall
- Automatic Callback
- Call Trace

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2. Selective Call Features Package:

- Selective Call Acceptance
- Selective Call Forward
- Selective Call Rejection
- Selective Distinctive Alert

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Monthly rates and non-recurring charges for this service appear in Section 13 of this Tariff.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

REC'D JUL 30 2001 [N]

## C. Conversion and renewal of Term Contracts

Service Commission

1. Prior to expiration of the service period, Customers may convert an existing term agreement to a new term agreement at current tariff rates without incurring termination charges provided the period for the new term agreement is equal to or greater than the original term agreement. Customers converting to a new service term will be required to sign a new Customer Service Agreement. Conversion and renewal, as described in this section, applies to both the initial Service Agreement and any subsequent Service Agreements (extended service terms) executed by the Customer for this service provided that the Agreements continue without interruption.
2. Customer must provide Adelphia Business Solutions with written notice of intent to renew an existing initial service period no later than 90 days prior to the expiration of the initial service period. The Service Agreement will renew at the tariffed rates in effect at the time of the renewal.

## D. Termination of Term Contracts

1. The Customer must provide Adelphia Business Solutions with a written notice of intent to renew an existing or extended service agreement no later than 90 days prior to the expiration of the existing contract.
2. If the Customer elects not to renew the Service Agreement or does not notify Adelphia Business Solutions of intent to renew, the service will then automatically be billed under the tariffed rates for the service term package in effect on the date the initial or extended service period expires.
3. In the event the Customer cancels service prior to expiration of the term commitment, an early termination penalty is computed and applied as a lump sum to the Customer's bill as set forth in Section 7.2.7(G).

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

REC'D JUL 30 2001 [N]

E. Upgrade in Service

Service Commission

1. Customer may upgrade Service Term Agreement (add additional lines, which may result in reducing the Dedicated Bandwidth Speeds) without incurring termination charges provided all of the following conditions are met:
  - a. The new service arrangement is provided to the same customer at the same location as the discontinued service arrangement, and
  - b. Customer's request for discontinuance of the existing service arrangement and request for the new service arrangement are received at the same time.

If the order to upgrade service does not meet the conditions above, it will be treated as a disconnection of the existing service and establishment of a new service. All termination charges will then apply.

F. Moves to a New Location

A Customer with an existing Service Term Agreement may request a move of the service to a new location, or a move and an upgrade, or a move and a change of Service Term Agreement so long as the entire Integrated Access Service is moved. Termination charges will not apply.

G. Termination Charges

Customers requesting to discontinue services provided under a Service Term prior to the expiration of the Initial Service Period or Extended Service Period will incur termination charges pursuant to subsections 1 and 2 below, as applicable. Payment of the termination charges for Integrated Access does not release the customer from other previous amounts owed to Adelphia Business Solutions. If special construction was applied to the service being terminated, any termination charges associated with the special construction will apply in addition to the termination charges for early termination of the Initial Service Period or the Extended Service Period.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.16 INTEGRATED ACCESS SERVICE (IAS) (Cont'd)

REC'D JUL 30 2001 [N]

G. Termination Charges (Cont'd)

Service Commission

1. Termination Charges for the Initial Service period shall be the lesser of:
  - a. The difference between the recurring rates and non-recurring charges for the completed months of the initial Service Term at the time of termination and the current recurring rates and non-recurring charges for the next lower Service Term actually completed; or,
  - b. The sum of the monthly recurring payments remaining on the Service Term.
2. Termination Charges for the Extended Service Period shall be the lesser of:
  - a. The difference between the Extended Term Period rates and the current rates for the months actually completed in the Extended Service Period; or,
  - b. The sum of the monthly recurring payments remaining on the Service Term.

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5.17 FRAME RELAY SERVICE (FRS)

5.17.1 Service Description

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The Company provides Frame Relay Service (FRS) with transmission speeds of 56 Kbps to 1.544Mbps in 64Kbps increments. All services are generally available from Adelphia Business Solutions Operations, Inc. as specified herein.

Employing digital technology, FRS provides high speed access and throughput to and among Local Area Networks (LANs), as well as computers. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 44.736 Mbps.

FRS requires the use of customer terminal equipment that functions as a multiplexer/bridge/router. This terminal equipment must be purchased separately from the FRS and must conform to CCITT and ANSI standards. The terminal equipment accumulates customer data and puts it into a frame relay format suitable for transmission over the Adelphia Business Solutions Operations, Inc. network.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)Missouri Public  
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## 5.17 FRAME RELAY SERVICE (FRS)

REC'D MAR 02 2000

## 5.17.1 Service Description

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Employing digital technology, FRS provides high speed access and throughput to and among Local Area Networks (LANs), as well as computers. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 44.736 Mbps.

FRS requires the use of customer terminal equipment that functions as a multiplexer/bridge/router. This terminal equipment must be purchased separately from the FRS and must conform to CCITT and ANSI standards. The terminal equipment accumulates customer data and puts it into a frame relay format suitable for transmission over the Adelphia Business Solutions Operations, Inc. network.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

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## 5.17.2 Service Elements

REC'D MAR 02 2000

## A. Network Interface

The point at which a customer's data transmissions first enter the network supporting Frame Relay Service is the network interface. It is the point of interconnection between Company communications facilities and Customer terminal equipment.

## B. Access Link

FRS Access Links provide access to Adelphia Business Solutions Operations, Inc. Frame Relay Network, connecting customer facilities at the network interface, or connecting other Frame Relay networks facilities at the network interface.

Frame Relay uni-directional polling is required on the Access Link when used in conjunction with User-To-Network Information Transfer. Frame Relay bi-directional polling is required on the Access Link when used in conjunction with the Network-To-Network Information Transfer.

## C. Port

Ports are the physical entry points for Access Links and the originating and terminating points for Permanent Virtual Circuits. Ports include the electronic equipment used in connecting these service elements to the Adelphia Business Solutions Operations, Inc. Frame Relay Network. Ports are provisioned from 56/64 up to T1 in 64K increments.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

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## 5.17.2 Service Elements (Cont'd)

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## D. Permanent Virtual Circuit (PVC)

A PVC is a logical channel from one Frame Relay Port to another Frame Relay Port within the Adelphia - Network. PVCs are provisioned, with customer-selected Committed Information Rates (CIRs), on either 56 Kbps Access Links or 1.544 Mbps Access Links, depending on the customer's data networking requirements. Circuits for PVC's are available from 8K to 1024K in 8K increments.

## E. Disaster Recovery PVC

The Disaster Recovery PVC feature reroutes customer's PVCs from the out-of-service primary location to customer's backup location that has a backup Frame Relay Access Link (FRAL) and User-to-Network Interface Termination (UNIT) installed. Primary location failure can be caused by either failure in Adelphia's controlled switch equipment and facilities or customer owned equipment.

## F. Committed Information Rate (CIR)

Although FRS statistical multiplexing capabilities allow Customer FRS configurations to have aggregate PVC CIRs which are greater than the associated port speed, the actual throughput of aggregated PVC CIRs in use at any time on the same port cannot exceed the port speed.

A Customer's data throughput may burst up to the Customer's subscribed port speed; however, when data exceeds the CIR, the potential for discard exists. It is recommended that a customer subscribe to a CIR no greater than half of their port speed; however, due to the nature of a specific Customer's traffic characteristics, a larger CIR can be accommodated, as indicated below.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

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5.17.2 Service Elements (Cont'd)

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F. Committed Information Rate (CIR) (Cont'd)

The Customer's CIR should be closely matched with the Open System Interconnection (OSI) Model or equivalent Application and Network Layer protocols for the data application utilized.

CIR Options for Permanent Virtual Circuits range from 8K to 1024K, in increments of 8K. It is recommended that the CIR equal 25% of the port speed. A minimum ratio of 8K of CIR for every 64K of port speed is required.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

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5.17.3 Rate Elements

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A. Access Link\*

A nonrecurring and recurring rate, both based on the speed of the Access Link (56 Kbps or 1.544 Mbps) apply per Access Link for each physical connection to the Adelphia Frame Relay network.

B. Port

A nonrecurring and recurring rate, both based on speed of port apply per each port on the Company Frame Relay network.

C. PVC

A nonrecurring rate and a recurring rate based on CIR apply for each PVC on Company Frame Network.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

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## 5.17.3 Rate Elements (Cont'd)

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## D. Mileage (Type 2 Service Only)

A recurring rate for mileage for Type 2 Service, based on the speed of the Access Link, will apply in those instances where the Company incurs a mileage charge from the LEC to provide the service requested. The mileage charged will be based on airline distance, according to the standards set by the Local Exchange Company.

## E. Service Order Charge

A Service Order Charge applies, except as specified elsewhere in this tariff, for work involved in receiving, recording, transmitting and acting upon Customer requests to connect, move or change services. This would include changes to or addition of PVC's.

A Service Order Charge does not apply to a Customer initiated requests to: Completely terminate service or to change responsibility for the service.

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DDI Plaza Two  
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)Missouri Public  
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## 5.17 FRAME RELAY SERVICE (FRS) (Cont'd)

REC'D MAR 02 2000

## 5.17.3 Rate Elements (Cont'd)

## F. Disaster Recovery PVC

A Frame Relay Initial Service Establishment nonrecurring charge applies to establish Fault Tolerant Service. The speed must be equal to or greater than the highest speed of the designated primary connection (e.g., if the interruption occurs on a 1.544 Mbps, the backup must be 1.544 Mbps or greater). A Subsequent Service Establishment nonrecurring charge applies to added primary site(s) to a previously established Fault Tolerant backup. In addition, the Fault Tolerant Service monthly rate for a 56/64 kbps, 1.544 Mbps or 44.736 Mbps with 0 PVCs applies. A customer must also purchase access to the Frame Relay (e.g., an Access Link). When a customer request is received to activate the Fault Tolerant Service to reroute the customer's primary PVCs to the backup, an Activation nonrecurring charge also applies.

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BUSINESS NETWORK SWITCHED SERVICES

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES~~Missouri Public  
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## 7.1 GENERAL

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Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC. The customer has the option of choosing another carrier for toll service.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES

Missouri Public

The following Business Access Service Options are offered:

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Basic Business Line Service  
Public Access Line Service  
PBX Trunks  
Centrex-type Service  
Integrated Access Service (IAS) [N]  
Frame Relay Service (FRS) [N]

Service Commission

Basic Business Line Service, PBX trunks, and Centrex-type service are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5, Supplemental Services, are available with Business Line Service for an additional charge:

3-Way Calling [T]	Call Hold
6-Way Calling [N]	Call Transfer [N]
Call Forwarding (Variable, Busy Line, Don't Answer)	Hot Line [N]
Remote Access to Call Forward Variable [N]	Speed Dialing 8 [T]
Call Waiting/Cancel Call Waiting	Speed Dialing 30 [T]
Call Waiting Originating [N]	Distinctive Ringing [N]

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

Remote Call Forwarding

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES

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Public Access Line Service  
PBX Trunks  
Centrex-type Service

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All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5, Supplemental Services, are available with Business Line Service for an additional charge:

Three Way Conference, Consultation  
Call Forwarding (Variable, Busy Line, Don't Answer)  
Call Hold  
Call Waiting/Cancel Call Waiting  
Speed Calling One Digit  
Speed Calling Two Digit

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The following supplemental service features are offered to business network switched service subscribers for an additional charge:

Remote Call Forwarding

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHARGES

Sequential Hunting  
Circular Hunting  
Uniform Hunting  
Series Completion Hunting [N]  
Queuing With Announcement  
Per Queue Set

HUNTING LINE CHARGES

Sequential Hunting  
Circular Hunting  
Uniform Hunting

Missouri Public

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The following LASS features are offered to business network switched service subscribers at an additional charge:

Call ID Name and Number  
Automatic Call Back  
Automatic Recall  
Selective Distinctive Alert  
Call Trace  
Selective Call Acceptance, Forwarding, Rejection  
Callback Features Pkg.  
Selective Call Features Pkg.  
All Call Privacy [N]

Caller ID Number Only  
Caller ID Name Only  
Bulk Calling Line ID  
Computer Access Restriction  
Anonymous Call Rejection

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## 7.2.1 Basic Business Line Service

## a. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge:

Mail Track (voice messaging)  
Basic Voice Mail Package  
Enhanced Voice Mail Package  
6-Way Conference Calling  
Pager Notification [N]

Fax Mail  
Auto Attendant  
Unified Messaging  
Submailboxes

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHANGES

Sequential Hunting  
Circular Hunting  
Uniform Hunting  
Queuing With Announcement  
Per Queue Set

HUNTING LINE CHANGES

Sequential Hunting  
Circular Hunting  
Uniform Hunting

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The following LASS features are offered to business network switched service subscribers at an additional charge:

Call ID Name and Number  
Automatic Call Back  
Automatic Recall  
Selective Distinctive Alert  
Call Trace  
Selective Call Acceptance, Forwarding, Rejection  
Callback Features Pkg.  
Selective Call Features Pkg.

Caller ID Number Only  
Caller ID Name Only  
Bulk Calling Line ID  
Computer Access Restriction  
Anonymous Call Rejection

## 7.2.1 Basic Business Line Service

## a. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge:

Mail Track (voice messaging)  
Basic Voice Mail Package  
Enhanced Voice Mail Package  
6-Way Conference Calling

Fax Mail  
Auto Attendant  
Unified Messaging  
Submailboxes

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

a. General (Cont'd)

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

b. Measured Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

Missouri Public  
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7.2.1 Basic Business Line Service (Cont'd)

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b. Measured Rate Basic Business Line Service (Cont'd)

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

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Section 7 – BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

## 7.2.1 Basic Business Line Service (Cont'd)

## c. Flat Rate Basic Business Line Service

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## 1. Description

With the Flat Rate Basic Business Line Service, the customer pays a monthly rate for an unlimited number of outgoing calls with a specified local calling area. Local calling areas are as specified in Section 11.

## 2. Recurring and Nonrecurring Charges

Charges for each Flat Rate Service line include a monthly recurring Base Service Charge for an unlimited number of outgoing calls within a specified local calling area. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.2 Reserved for Future Use

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service

a. General

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[D]

[N]

Trunk lines connect the central office with a customer-premises PBX system or other customer-provided equipment and systems that select and seize a vacant line for incoming and outgoing calls at its premises. Trunk lines do not terminate directly on a phone set. They terminate in either the attendant position, or in the PBX common equipment. The customer's system can be programmed to eliminate the need to go through the attendant by routing calls directly to or from individual numbers.

Dial-type PBXs may terminate inward, outward, or two-way trunk lines. Manual PBXs terminate only two-way trunk lines.

Trunks can be configured for three types of service, based on the direction that calls are transported between the central office and customer-premises:

Inward-only service provides for one-way calling from the central office switch to the customer-premises equipment. Depending on how the customer programs its system to route calls, an inward call can terminate at either the dialed number (called DID, for Direct Inward Dialing) or at the attendant position (called non-DID). Outgoing calls cannot be made over a trunk with inward-only service.

[N]

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.3 PBX Trunk Service

REC'D MAR 02 2000

## a. General

PBX trunks are provided for connection of customer-provided PBX terminal equipment. Trunks can be delivered at a DS0 level or at the DS1 level.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each DS0 level Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

## 7.2.3 PBX Trunk Service (Cont'd)

## a. General (Cont't)

Outward-only service provides for one-way calling from the customer-premises equipment to the central office switch. Depending on how the customer programs its system to route calls, a vacant outgoing line can be accessed either directly from the calling line (called DOD, for Direct Outward Dialing, typically invoked by dialing "9"), or from the attendant position (called non-DOD). Incoming calls cannot be received over a trunk with outward-only service.

[N]

Combination service provides for two-way calling between the central office switch and customer-premises equipment. Depending on how the customer programs its system to route calls, inward calls can be either DID or non-DID, and outward calls can be either DOD or non-DOD. Since most combination trunks provide for DID and DOD calling, and they are often referred to as DIOD (Direct Inward/Outward Dialing) trunks.

[N]

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

[M]

Each DS0 level Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

[T] [M]

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

Missouri Public

7.2.3 PBX Trunk Service (Cont'd)

REC'D JUL 30 2001

b. Measured Rate PBX Trunks

Service Commission

(1) Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls placed over combination trunks and outward-only trunks are billed according to the measured-rate local calling plan.

[T]  
|  
[T]

(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Local calling areas are as specified in Section 11.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.3 PBX Trunk Service (Cont'd)

REC'D MAR 02 2000

## b. Measured Rate PBX Trunks

## (1) Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a measured rate basis. DID trunks are arranged for one-way inward calling only.

## (2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Local calling areas are as specified in Section 11.

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

Missouri Public

7.2.3 PBX Trunk Service (Cont'd)

REC'D JUL 30 2001

c. Measured Rate Analog PBX Trunks

Service Commission

(1) Recurring and Nonrecurring Charges

DID Terminal Numbers:

[T]

1-20 lines in terminal group  
100 lines in terminal group

(2) Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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7.2.3 PBX Trunk Service (Cont'd)

REC'D MAR 02 2000

c. Measured Rate Analog PBX Trunks

(1) Recurring and Nonrecurring Charges

Terminal Numbers:

1-20 lines in terminal group

100 lines in terminal group

(2) Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

## 7.2.3 PBX Trunk Service (Cont'd)

## d. DS1 PBX Trunk Service

## (1) Description

DS1 PBX Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each DS1 PBX Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel

Signaling Type: Loop, Ground, E&M I, II, III

Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: In-Coming or Out-Going Only, as specified by the customer

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.3 PBX Trunk Service (Cont'd)

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Service Commission

d. DS1 PBX Trunk Service (Cont'd)

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(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate DS1 PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.3 PBX Trunk Service (Cont'd)

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- e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)  
Basic Rate Interface (ISDN-BRI)

## (1) Description

ISDN is a single integrated digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services via channelized transport facilities over a set of standard multipurpose user-network interfaces. PRI governs the connectivity between switching equipment (network or customer) and customer equipment and allows voice and data services, simultaneously while supporting circuit-switched and packet-switched connections.

The ISDN-PRI feature supports a 64 kb/s D-channel path between customer digital PBX equipment and the protocol handler in a PSU of the 5ESS(R) switch. This path is made up of a dedicated time slot between channel 24 on a digital facility interface (DFI) and the assigned protocol handler. This feature also provides the administration software for up to 23 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

## (i) Features

Call-by-Call Service - Provides the ability for the Dedicated B-channel(s) to be configured to access multiple tariffed services on a per-call basis. The customer premises equipment signals the local central office as to what type of services to access for each call.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.3 PBX Trunk Service (Cont'd)

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- e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)/Basic Rate Interface (ISDN-BRI) (Cont'd)

The ISDN-BRI feature supports one 16 kb/s D-channel path between customer digital PBS equipment and the protocol handler in a PSU of the 5ESS(R) switch. This feature also provides the administration software for up to 2 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

## 7.2.4 Centrex-type Service

## a. Description

Centrex-type Service is a multi-station system offered to the business customer with 4 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Company's Centrex-type service is comparable to Centrex service provided by Southwestern Bell. Centrex-type Service enables the customer to originate and receive local calls within its system at no additional charge. Local measured usage charges apply to all other local calls. Local calling areas are as specified in Section 11.

Centrex-type Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

Each Centrex-type Station Line has the following characteristics:

Terminal Interface: 2-Wire or 4-Wire as required for the provision of service

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-Way, In-Only or Out-Only

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

b. Features

The Centrex-type customer is provided with standard features as part of the Centrex-type line and can purchase optional features at an additional charge.

The following Centrex-type features are available to the customer of Centrex-type Service and are included in the Centrex-type line charge:

STANDARD FEATURES

3-Way Calling [T]  
6-Way Calling [N]  
Call Forwarding Variable  
Call Forwarding Busy [T]  
Call Forwarding Don't Answer  
Remote Access to Call Forward Variable [D] [N]  
Call Hold  
Call Transfer [D] [N]  
Automatic Callback Calling [N]  
Hot Line [N]  
Call Pick-up  
[D]  
Call Waiting Originating  
Speed Calling 8 [T]  
Speed Calling 30 [T]  
Distinctive Ringing [N]  
Call Transfer - All Calls [N]  
Directed Call Pickup with Barge-In [N]  
Directed Call Pickup without Barge-In [N]  
Terminal Group and Station Restriction [N]

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## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.4 Centrex-type Service (Cont'd)

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## b. Features

The Centrex-type customer is provided with standard features as part of the Centrex-type line and can purchase optional features at an additional charge.

The following Centrex-type features are available to the customer of Centrex-type Service and are included in the Centrex-type line charge:

STANDARD FEATURES

Three-Way Conference, Consultation, Transfer  
Call Forwarding Variable  
Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Permanent Hold  
Call Hold  
Call Park  
Call Pick-up  
Call Waiting Terminating  
Call Waiting Originating  
Speed Calling One Digit  
Speed Calling Two Digit

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.4 Centrex-type Service (Cont'd)

b. Features (Cont'd)

The following Centrex-type features are available to the customer of Centrex-type Service at an additional charge:

OPTIONAL FEATURES

**HUNT GROUP CHARGE**

Sequential Hunting  
Circular Hunting  
Uniform Hunting  
Series Completion Hunting [N]

**HUNTING LINE CHARGE**

Sequential Hunting  
Circular Hunting  
Uniform Hunting

**ADVANCED FEATURES LINE CHARGE**

Voice Messaging [T]  
Basic Voice Mail Package  
Enhanced Voice Mail Package  
Fax Mail  
Auto Attendant  
Unified Messaging  
Submailboxes  
Pager Notification [N]  
Fax Mail Option [N]  
Auto Attendant (Per Menu) [N]  
6-Way Conference Calling

**ADVANCED CUSTOM CALLING [T]**

**Features Line Charge**

Caller ID Name and Number [T]  
[D]  
Auto Callback  
Auto Recall  
Call Trace  
Selective Call Acceptance  
Selective Call Forwarding  
Selective Call Rejection  
Selective Distinctive Alert [N]  
Caller ID Number Only [N]  
Caller ID Name Only [N]  
Bulk Calling Line ID [N]  
Computer Access Restriction [N]  
Anonymous Call Rejection [N]  
Callback Features Package [N]  
Selective Call Features Package [N]  
All Call Privacy [N]

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## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.4 Centrex-type Service (Cont'd)

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## b. Features (Cont'd)

The following Centrex-type features are available to the customer of Centrex-type Service at an additional charge:

OPTIONAL FEATURES**Hunt Group Charge**

Sequential Hunting  
Circular Hunting  
Uniform Hunting

**Hunting Line Charge**

Sequential Hunting  
Circular Hunting  
Uniform Hunting

**Advance Features Line Charge**

Mail Track (voice messaging)  
Basic Voice Mail Package  
Enhanced Voice Mail Package  
Fax Mail  
Auto Attendant  
Unified Messaging  
Submailboxes  
6-Way Conference Calling

**LASS Features Line Charge**

Call ID  
Block Call ID  
Auto Callback  
Call Trace  
Selective Call Acceptance  
Selective Call Forwarding  
Selective Call Rejection

**LASS Features Usage Charge**

Call ID  
Block Call ID  
Auto Callback  
Auto Recall  
Call Trace Per Activation  
Selective Call Acceptance  
Selective Call Forwarding  
Selective Call Rejection

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DDI Plaza Two  
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7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

Missouri Public

7.2.4 Centrex-type Service (Cont'd)

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c. Adelphia Centrex-Type Features

Service Commission

**STANDARD NO CHARGE FEATURES**

Automatic Callback Calling	Directed Call Park
Call Forwarding Variable	Directed Call Pickup Without Barge-In
Call Hold	Per Call Privacy
Call Transfer	Station to Station Dialing
Direct Inward Dialing	Three Way Calling
Direct Outward Dialing	Touch Tone

**OPTIONAL NO CHARGE FEATURES**

Account Codes	Distinctive Ringing
Authorization Codes	Group Call Pickup
Call Forwarding Busy	Hunting
Call Forwarding Don't Answer	Intercept
Call Waiting	Line Treatments
Cancel Call Waiting	Speed Calling 6
Distinctive Call Waiting Tones	Speed Calling 30

**OPTIONAL CHARGEABLE FEATURES**

Automatic Route Selection	Secondary – Only Telephone Number
Carrier Access	Six-Way Calling
Loudspeaker Paging Access	Time of Day Network Class of Service Routing
Message Waiting Lamp	Uniform Call Distribution
Music On Hold	Queue Slot
Remote Access to Call Forwarding Variable	

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DDI Plaza Two  
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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

## 7.2.4 Centrex-type Service (Cont'd)

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## c. Recurring and Nonrecurring Charges

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In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier.

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## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.4 Centrex-type Service (Cont'd)

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## c. Adelphia Centrex-Type Features (Cont'd)

Service Commission

**ADVANCED CUSTOM CALLING FEATURES**

Automatic Callback	Directory Number Privacy
Automatic Recall	Selective Call Acceptance
Call Trace	Selective Call Forwarding
Caller ID - Number	Selective Call Rejection
Caller ID - Number & Name	Selective Distinctive Alert

**ATTENDANT CONSOLE FEATURES**

Attendant Access to Paging	Call Splitting
Attendant Autodial	Caller ID - Number & Name
Attendant Camp-On	Direct Station Selection
Attendant Conference	Interposition Calling
Attendant Transfer	Multiple Console Operation
Automatic Recall	Night Service Flexible
Busy Verification of Station Lines	Position Busy
Busy Verification of Trunks	Speed Dialing
Call Park Recall Timer	Trunk Answer from any Station

**DIGITAL ELECTRONIC TELEPHONE SET FEATURES**

Add On Module	Feature Access
Auto Intercom	Feature Display
Automatic Call Hold	Group Intercom
Caller ID - Number & Name	Multiple Appearance of Centrex Lines
Direct Station Selection	Time Key
Display Called Number	

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

## 7.2.4 Centrex-type Service (Cont'd)

## d. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 12 of this tariff, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier.

## e. Digital Centrex-Type Service

Digital Centrex-type is a telephone service provided through *the public switched telephone network* (PSTN) via *ISDN basic rate interface* (BRI) lines. BRI provides a capability of up to three digital channels, two bearer (B) channels and 64 Kbps, and one data (D) channel at 16 Kbps. BRI is also commonly known as 2B+D. The B channels are capable of carrying voice, data, image, or video transmissions. The D Channel is used for out-of-band signaling or data transmission. Digital Centrex-type Service is provided via the *central office* (CO) of the local Telephone Company. An *Individualized dialing plan* (IDP) is offered with digital Centrex-type service that incurs a common equipment charge. An IDP allows for four-digit dialing between Centrex-type stations defined within the same IDP group.

Default features are provided through Digital Centrex-type service to the customer such as transfer and 3-way conference calling. Enhanced features are also available for an additional charge. These features are charged on a per feature basis. Digital Centrex-type service provides telephone system capabilities through the CO, eliminating the need for customer premise switching equipment.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.4 Centrex-type Service (Cont'd)

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## d. Digital Centrex-Type Service

Digital Centrex-type is a telephone service provided through *the public switched telephone network (PSTN)* via *ISDN basic rate interface (BRI)* lines. BRI provides a capability of up to three digital channels, two bearer (B) channels and 64 Kbps, and one data (D) channel at 16 Kbps. BRI is also commonly known as 2B+D. The B channels are capable of carrying voice, data, image, or video transmissions. The D Channel is used for out-of-band signaling or data transmission. Digital Centrex-type Service is provided via the *central office (CO)* of the local Telephone Company. An *Individualized dialing plan (IDP)* is offered with digital Centrex-type service that incurs a common equipment charge. An IDP allows for four-digit dialing between Centrex-type stations defined within the same IDP group. Default features are provided through Digital Centrex-type service to the customer such as transfer and 3-way conference calling. Enhanced features are also available for an additional charge. These features are charged on a per feature basis. Digital Centrex-type service provides telephone system capabilities through the CO, eliminating the need for customer premise switching equipment.

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

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## 7.2.5 Term Liability/Termination Charges

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If Customer terminates Service(s) prior to the fulfillment of the term, then a termination liability will be due to Adelphia Business Solutions from Customer. The termination liability shall include any previously waived charges for the cancelled Service(s) plus the greater of the following:

- a. the difference between the term period and the actual number of months the Service(s) has been in effect at the time of termination multiplied by the monthly rate for such Service(s); or
- b. the termination liability charges associated with such assumed or purchased contract.

## 7.2.6 Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI)

Integrated Services Digital Network (ISDN) is an international standard for dial-up digital transmission over a public telephone network. Its stated purpose is to deliver more bandwidth to the end user than analog by moving the signaling out of band and delivering a host of new services to users. The BRI, also known as 2B+D, consists of two bearer and one data channel. Each bearer channel represents a 64kbps channel and each data channel represents a 16 kbps signaling and control data stream. The B channels carry voice, data, image or videos. The D channel corrects any errors that may occur in the transmission, and makes it possible to carry on a conversation and work on the internet at the same time on the same line. Personal modems and fax machines use ISDN-BRI lines. This service is delivered over a T1 circuit and requires a T1 board.

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SPECIAL SERVICES AND PROGRAMS

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.1 [RESERVED FOR FUTURE USE]

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.1 [RESERVED FOR FUTURE USE] (Cont'd)

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.2 [RESERVED FOR FUTURE USE]

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8.3 [RESERVED FOR FUTURE USE]

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.3 [RESERVED FOR FUTURE USE] (Cont'd)

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)Missouri Public  
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## 8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

REC'D MAR 02 2000

## 8.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to local incumbent's operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to local incumbent's operator. The telephone user who dials the 911 number will not be charged for the call.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

## 8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

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## 8.5.2 Regulations

REC'D MAR 02 2000

- a. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- b. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the local incumbent's operator will intercept and forward requests for emergency aid for a period of at least one year.
- c. 911 service is furnished for incoming calls only.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd) **Missouri Public Service Commission**

## 8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

REC'D MAR 02 2000

## 8.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

## 8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

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## 8.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

## 8.6.2 Regulations

- a. In addition to the following, the regulations in Sections 8.5.2 apply.
- b. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- c. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. Adelphia Business Solutions is obligated to supply the E-911 service provider in Adelphia service area with accurate information necessary to update the E-911 database at the time Adelphia submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to this tariff.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

REC'D MAR 02 2000

## 8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

## 8.6.2 Regulations (Cont'd)

- d. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- e. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.
- f. At the time Adelphia provides basic local service to a customer by means of Adelphia's own cable pair, or over any other exclusively owned facility, Adelphia will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911.
- g. Adelphia will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. Adelphia recognizes the authority of the E-911 customers to establish service specifications and grant final approval or denial of service configurations offered by Adelphia.
- h. Adelphia will collect 911 surcharges and remit all surcharges revenue to the appropriate governmental entity pursuant to RSMO 190.310.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

## 8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

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## 8.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)Missouri Public  
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## 8.7 STATE OF MISSOURI RELAY SERVICE

## 8.7.1 General

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The Company will provide access to a telephone relay center for the Missouri Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an toll-free number. Specific toll-free numbers have been designated for both impaired and non-impaired customers to use.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

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Section 9 - SPECIAL ARRANGEMENTS

## 9.1 SPECIAL CONSTRUCTION

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Special Construction is that construction undertaken: (1) where facilities are not presently available, and there is no other requirement for the facilities so constructed; (2) of a type other than that which the Company would normally utilize in the furnishing of its services; (3) over a route other than that which the Company would normally utilize in the furnishing of its services; (4) in a quantity greater than that which the Company would normally construct; (5) on an expedited basis; (6) on a temporary basis until permanent facilities are available; (7) in advance of its normal construction.

## 9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a., b., and c.

## 9.1.2 Basis for Cost Computation

The costs referred to in Section 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - (1) equipment and materials provided or used;
  - (2) engineering, labor, and supervision;
  - (3) transportation; and
  - (4) rights of way and/or any required easements.
- b. Cost of maintenance.
- c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)Missouri Public  
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## 9.1 SPECIAL CONSTRUCTION (Cont'd)

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## 9.1.2 Basis for Cost Computation (Cont'd)

- d. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e. License preparation, processing, and related fees.
- f. Tariff preparation, processing and related fees.
- g. Any other identifiable costs related to the facilities provided; or
- h. An amount for return and contingencies.

## 9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- a. If a customer chooses to pay the special construction cost over a 12 month period, a termination liability charge will apply if the customer disconnects service before the 12 month period ends. Termination Liability charge is equal to the non-recoverable costs associated with specially constructed facilities and is the maximum amount which could be applied as a termination charge if all specially constructed facilities were discontinued before the Termination Liability expires. The liability period is 12 months in terms of an effective and expiration date.
- b. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)

## 9.1 SPECIAL CONSTRUCTION (Cont'd)

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## 9.1.3 Termination Liability (Cont'd)

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## b. (Cont'd)

- (1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - (a) equipment and materials provided or used;
  - (b) engineering, labor, and supervision;
  - (c) transportation; and
  - (d) rights of way and/or any required easements;
- (2) license preparation, processing, and related fees;
- (3) tariff preparation, processing and related fees;
- (4) cost of removal and restoration, where appropriate; and
- (5) any other identifiable costs related to the specially constructed or rearranged facilities.

- c. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.b. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.b. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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Section 9 - SPECIAL ARRANGEMENTS (Cont'd)Missouri Public  
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## 9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

REC'D MAR 02 2000

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

## 9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for Dedicated Access, Private Lines and Centrex-type services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

## 9.4 MUTUAL COMPENSATION

Mutual compensation arrangements address the transport and termination of Local Traffic between local exchange providers serving the same local calling area. Such payments compensate a local exchange provider for the costs of terminating local calls placed by one provider's customer to a recipient served by a different local provider. All Switched Exchange Access Service and all Toll Traffic shall continue to be governed by the terms and conditions of the applicable federal and state tariffs.

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Section 10 - DIRECTORY

## 10.1 ALPHABETICAL DIRECTORY

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## 10.1.1 Main Listings

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- a. The Company contracts with an outside provider, which may be the Incumbent Local Exchange Carrier, for directory listings. All references to the directory of the Company will mean the directory published by the outside provider.
- b. The term "listing" refers to the information in light face type in the alphabetical directory and the Directory Assistance Records of the Company.
- c. Listings provided without charge are as follows:
  1. One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
  2. One listing for each PBX or interconnecting system.
- d. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

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Section 10 - DIRECTORY (Cont'd)

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10.1 ALPHABETICAL DIRECTORY (Cont'd)

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10.1.2 Composition of Listings

- a. Listings are limited to information essential to the identification of the listed party.
- b. Addresses
  1. Each listing normally includes the number and street name location where the telephone service is furnished. the name of a building may be shown in case of buildings commonly known by name.
  2. Upon Customer request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- c. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract described in Section 10.1.1.a above.

10.1.3 Types of Listings

In addition to the main listing as described above, the following options are available for an additional charge.

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Section 10 - DIRECTORY (Cont'd)

## 10.1 ALPHABETICAL DIRECTORY (Cont'd)

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## 10.1.3 Types of Listings (Cont'd)

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## a. Indented Listings

An indented listing is indented under a standard listing or under a caption, and may not include more than a designation, address, and telephone number. A caption consists of a name, and may include a designation, but not a telephone number. An address may be included only if all of the services listed under the caption are located at the same address. When the same designation is appropriate for two or more indented listings, it may be shown as a sub-caption. Indented listings are permissible when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers.

## b. Duplicate Listings

Any listing may be duplicated in a different directory (where offered) or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

## c. Reference Listing

A Customer with a listing in a different geographic heading may have an indented listing in reference form ("See . . .") in lieu of a duplicate listing.

## d. Cross Reference Listing

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

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DDI Plaza Two  
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Section 10 - DIRECTORY (Cont'd)

## 10.1 ALPHABETICAL DIRECTORY (Cont'd)

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## 10.1.3 Types of Listings (Cont'd)

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## e. Alternate Telephone Number Listings

Any listed party who has made arrangements for receiving calls at a different telephone number during an absence or at night may have the alternate numbers listed in the directory. Such listings may be furnished as an indented listing or as a sub-caption.

## f. Semi-Private Listing

At the request of the Customer, the telephone number is omitted from the Company's alphabetical directory and designated as a "non listed" telephone number and the telephone number is included in the Directory Assistance records available to the general public. In addition, the telephone number is displayed for 911 and E911 emergency service and provided when a law enforcement agency requests it in writing.

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Section 10 - DIRECTORY (Cont'd)

## 10.1 ALPHABETICAL DIRECTORY (Cont'd)

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## 10.1.4 Non-Published Service

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## a. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Service (E911), the telephone number, name, and address of a Customer with non-published service will be displayed when the Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

## b. Regulations

1. Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
2. The acceptance by the Company of the Customer's request to refrain from publishing his or her telephone number in the Directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

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Section 10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

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10.1.4 Non-Published Service (Cont'd)

REC'D MAR 02 2000

b. Regulations (Cont'd)

3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.
4. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly, by the publication of the number of a non-published service or the disclosing of said number to any person.

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Section 10 - DIRECTORY (Cont'd)

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Section 10 - DIRECTORY (Cont'd)Missouri Public  
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## 10.3 DIRECTORY INFORMATION REQUESTS

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Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Except in the case of a life threatening emergency, where company will immediately respond, directory information will only be provided to law enforcement agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

## 10.4 LIABILITY OF THE COMPANY FOR ERRORS

## 10.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

## 10.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

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Section 10 - DIRECTORY (Cont'd)

## 10.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

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## 10.4.2 Allowance for Errors (Cont'd)

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## a. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

## b. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

## c. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

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SERVICE AREAS & RATES

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Section 11 - SERVICE AREAS & RATES11.1 Description

Local Telephone Service offers business customers the ability to connect to the Company's switching network.

11.2 General Regulations

11.2.1 Service Areas: The Company offers service in this area:

Kansas City Metropolitan Exchange

11.2.2 Local Calling Areas: Local calling is available from the Company's Kansas City Metropolitan exchange to all Southwest Bell exchanges listed below:

Kansas City Principal: The local calling area includes the geographic area encompassed within the Kansas City Metropolitan Exchanges (Principal Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

11.2.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas. If our facilities are not available in your area we may provide services by reselling.

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Section 11 - SERVICE AREAS (Cont'd)

11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

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11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

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Section 11 - SERVICE AREAS (Cont'd)

11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

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11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

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Section 11 - SERVICE AREAS (Cont'd)

## 11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:

Flat Rate ServiceTime of day table:  
=====Weekday Rate  
-----

12:00 AM to 8:00 AM	Night Rates
8:00 AM to 5:00 PM	Day Rates
5:00 PM to 11:00 PM	Evening Rates
11:00 PM to 12:00 PM	Night Rates

Saturday Rate  
-----

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

Sunday Rate  
-----

12:00 AM to 5:00 PM	Night Rates
5:00 PM to 11:00 PM	Evening Rates
11:00 PM to 12:00 PM	Night Rates

Holiday Weekday Rate  
-----

12:00 AM to 8:00 AM	Night Rates
8:00 AM to 11:00 PM	Evening Rates
11:00 PM to 12:00 PM	Night Rates

Holiday Saturday Rate  
-----

12:00 AM to 12:00 PM	Night Rates
----------------------	-------------

Holiday Sunday Rate  
-----

12:00 AM to 5:00 PM	Night Rates
5:00 PM to 11:00 PM	Evening Rates
11:00 PM to 12:00 PM	Night Rates

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Section 11 - SERVICE AREAS (Cont'd)

## 11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:

Message Rate Service

Time of day table:

=====

==

Weekday Rate

12:00 AM	to	7:00 AM	Night Rates
7:00 AM	to	5:00 PM	Day Rates
5:00 PM	to	7:00 PM	Evening
Rates			
7:00 PM	to	12:00 PM	Night Rates

Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Sunday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Holiday Weekday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Holiday Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Holiday Sunday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

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Section 11 - SERVICE AREAS (Cont'd)

## 11.3 Service Areas/Exchanges/Local Calling Areas (Cont'd)

KANSASCITY MO:

Missouri Public  
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Time of day table:  
=====Weekday Rate

12:00 AM	to	8:00 AM	Night Rates
8:00 AM	to	5:00 PM	Day Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Sunday Rate

12:00 AM	to	5:00 PM	Night Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Holiday Weekday Rate

12:00 AM	to	8:00 AM	Night Rates
8:00 AM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

Holiday Saturday Rate

12:00 AM	to	12:00 PM	Night Rates
----------	----	----------	-------------

Holiday Sunday Rate

12:00 AM	to	5:00 PM	Night Rates
5:00 PM	to	11:00 PM	Evening Rates
11:00 PM	to	12:00 PM	Night Rates

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RATES & CHARGES

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The rates and charges listed in Section 12 correspond with the respective sections for each service description previously detailed in this tariff. A corresponding section number cross-references where each service description is located in this tariff. Services for which a rate of "NOC" is listed are not offered currently.

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Section 12 - RATES & CHARGES

## CONNECTION CHARGES

## 12.3.1 CONNECTION CHARGES

## 12.3.1.1a Service Order Charge:

	<u>Business</u>
First	\$NOC[D]
Additional	\$52.25[I]

## 12.3.1.1b Premises Visit Charge:

	<u>Business</u>
First (per 15 min. increment)	\$39.50[I]
Add'l. (per 15 min. increment)	\$14.25[I]

## 12.3.2 RESTORAL CHARGE

	<u>Business</u>
First	\$39.50[I]
Additional	\$66.50[I]

## 12.3.3 MOVES, ADDS AND CHANGES

## Business Charge per order:

	<u>Move</u>	<u>Add</u>	<u>Change</u>
First	\$39.50[I]	\$39.50[I]	\$39.50[I]
Additional	\$66.50[I]	\$66.50[I]	\$66.50[I]

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Section 12 - RATES & CHARGES

## CONNECTION CHARGES

## 12.3.1 CONNECTION CHARGES

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## 12.3.1.1a Service Order Charge:

Business

First	\$0.00
Additional	\$0.00

## 12.3.1.1b Premises Visit Charge:

Business

First (per 15 min. increment)	\$35.55
Add'l. (per 15 min. increment)	\$12.83

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## 12.3.2 RESTORAL CHARGE

Business

First	\$35.55
Additional	\$12.83

## 12.3.3 MOVES, ADDS AND CHANGES

	<u>Move</u>	<u>Add</u>	<u>Change</u>
Business Charge per order:			
First	\$35.55	\$35.55	\$35.55
Additional	\$12.83	\$12.83	\$12.83

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Section 12 - RATES & CHARGES (Cont'd)

## 12.3.3 RECORD ORDER CHARGE

First	<u>Business</u>
Additional	\$NOC[D]
	\$52.25[I]

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## 12.3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

## 12.3.5.2 Trouble Isolation Charge

	<u>First</u>	<u>Additional</u>
Per Premises Visit, Business:	\$39.50[I]	\$14.25[I]
(per 15 min. increment)		

## 12.3.5.3 Inside Wire Maintenance Charge

Per Premises Visit, Business:	\$39.50[I]	\$39.50[I]
(per 15 min. increment)		

## 12.3.5.3 Inside Wire Installation Charge

Per Premises Visit, Business:	\$39.50[I]	\$39.50[I]
(per 15 min. increment)		

## 12.3.6 PRIMARY INTEREXCHANGE (PIC) CHANGE CHARGE

	<u>Business</u>
Charge:	\$5.00

## 12.4 PUBLIC ACCESS LINE SERVICE

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Public Access Line	\$23.70[R]	NOC	NOC	NOC	NOC	\$52.25[I]	\$52.25[I]

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Section 12 - RATES & CHARGES (Cont'd)

## 12.3.4 RECORD ORDER CHARGE

First

Business

\$0.00

Additional

\$0.00

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## 12.3.5 CHARGES ASSOCIATED WITH PREMISES VISIT

## 12.3.5.2 Trouble Isolation Charge

Per Premises Visit, Business:  
(per 15 min. increment)First  
\$35.55Additional  
\$12.83

## 12.3.5.3 Inside Wire Maintenance Charge

Per Premises Visit, Business:  
(per 15 min. increment)

\$35.55

\$12.83

## 12.3.5.3 Inside Wire Installation Charge

Per Premises Visit, Business:  
(per 15 min. increment)

\$35.55

\$12.83

## 12.3.6 PRIMARY INTEREXCHANGE (PIC) CHANGE CHARGE

Business

Charge:

\$5.00

## 12.4 PUBLIC ACCESS LINE SERVICE

		Recurring Charges - Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
Public Access Line	\$24.56	NOC	NOC	NOC	NOC	NOC	\$41.80 \$41.80

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Section 12 - RATES & CHARGES (Cont'd)

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## SUPPLEMENTAL SERVICES

Service Commission [T]

## 12.5.1 OPTIONAL CALLING SERVICE

	Monthly	Recurring Charges – Term					Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional	
3-Way Calling [T]	\$4.30[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]	
6-Way Calling [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Call Forwarding Variable	\$4.30[R]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]	
Call Forwarding Busy Line	\$3.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]	
Call Forwarding Don't Answer	\$3.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]	
Call Forwarding Fixed [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Remote Access to Call Forwarding Variable [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Call Waiting Terminating	\$8.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]	
Call Waiting Originating	\$8.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]	
Call Hold [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Call Transfer [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Hot Line [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Speed Calling 8 [T]	\$3.70[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]	
Speed Calling 30 [T]	\$3.70[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]	
Distinctive Ringing	\$4.80	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC[D]	\$NOC[D]	
<b>HUNT GROUP CHARGE</b>								
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Circular Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Uniform Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Series Completion Hunting [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Queuing with Announcement Per Queue Slot	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	

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Missouri Public

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 DDI Plaza Two  
 500 Thomas Street, Suite 400  
 Bridgeville, Pennsylvania 15017-2838

Section 12 - RATES & CHARGES (Cont'd)Missouri Public  
Service Commission

## SUPPLEMENTAL SERVICES

REC'D MAR 02 2000

## 12.5.1 CUSTOM CALLING SERVICE

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Three Way Conference, Consultation, Transfer	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Variable	\$4.80	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Busy Line	\$2.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Don't Answer	\$2.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Waiting Terminating	\$6.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Waiting Originating	\$6.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Speed Calling - One Digit	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Speed Calling - Two Digit	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Distinctive Ringing	\$4.80	NOC	NOC	NOC	NOC	\$11.60	\$11.60

HUNTING GROUP CHARGES

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd) Missouri Public

## SUPPLEMENTAL SERVICES (Cont'd)

## 12.5.1 OPTIONAL CALLING SERVICE (Cont'd)

REC'D JUL 30 2001

[T]

HUNTING LINE CHARGES

Service Commission

		Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional	
HUNTING LINE CHARGE								
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	
Circular Hunting	\$0.85[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$3.25[R]	\$3.25[R]	
Uniform Hunting	\$2.80[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$3.25[R]	\$3.25[R]	

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.5.1 CUSTOM CALLING SERVICE (Cont'd)

REC'D MAR 02 2000

HUNTING LINE CHARGES

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.68	NOC	NOC	NOC	NOC	\$7.00	\$7.00
Uniform Hunting	\$2.24	NOC	NOC	NOC	NOC	\$7.00	\$7.00

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 DDI Plaza Two  
 500 Thomas Street, Suite 400  
 Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)~~Missouri Public~~

## SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.5.2.3 ADVANCED CUSTOM CALLING SERVICES

Service Commission

[T]

		Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional	
ADVANCED CUSTOM CALLING FEATURES LINE CHAGRE								
Caller ID Name & Number	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Automatic Callback	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Automatic Recall	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Selective Distinctive Alert	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Selective Call Forwarding	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Selective Call Acceptance Selective	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Caller ID Number Only	\$7.50	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Caller ID Name Only	\$8.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Call Trace	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Selective Call Rejection	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Bulk Calling Line ID	\$500.00	\$NOC	\$NOC	\$NOC	\$NOC	\$500.00	\$500.00	
Computer Access Restriction	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Anonymous Call Rejection	\$3.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Callback Features Pkg.	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Selective Call Features Pkg.	\$13.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
All Call Privacy [N]	\$NOC	\$NOC	\$NOC	\$NOC	CANCELLED	\$NOC	\$NOC	

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.5.2.3 LASS SERVICES

REC'D MAR 02 2000

LASS Features

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Caller ID Name & Number	\$10.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Callback	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Recall	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Number Only	\$7.50	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Name Only	\$8.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Trace	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Rejection	\$4.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	NOC	NOC	NOC	NOC	NOC	\$500.00	\$500.00
Computer Access Restriction	\$10.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Callback Features Pkg.	\$10.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Features Pkg.	\$13.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.5.3 CENTREX-TYPE SERVICE

## 12.5.3.2 Legacy Centrex Rates and Charges

Service Commission [T]

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
<b>STANDARD FEATURES PER LINE</b>							
3-Way Calling [T]	\$0.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
6-Way Calling [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Forwarding Variable	\$8.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Forwarding Busy Line	\$2.50[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Forwarding Don't Answer	\$2.50[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Forwarding Fixed [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Remote Access to Call Forwarding Variable [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Waiting Terminating	\$1.10[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Waiting Originating	\$1.10[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Speed Calling - One Digit	\$0.45 [I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Speed Calling - Two Digit	\$1.50[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Distinctive Ringing	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
<b>HUNT GROUP CHARGE</b>							
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Circular Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Uniform Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Series Completion Hunting [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Queuing with Announcement per Queue Slot	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
<b>HUNTING LINE CHARGE</b>							
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Circular Hunting	\$0.85[I]	NOC	NOC	NOC	NOC	\$3.25[R]	\$3.25[R]
Uniform Hunting	\$2.80[I]	NOC	NOC	NOC	NOC	\$3.25[R]	\$3.25[R]

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DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.5.3 CENTREX-TYPE SERVICE

REC'D MAR 02 2000

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Three Way Conference, Consultation, Transfer	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Busy Line	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Waiting Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Waiting Originating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Speed Calling - One Digit	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Speed Calling - Two Digit	\$0.48	NOC	NOC	NOC	NOC	\$5.40	\$5.40
Distinctive Ringing	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

HUNTING GROUP CHARGES

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC

HUNTING LINE CHARGES

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.68	NOC	NOC	NOC	NOC	\$7.00	\$7.00
Uniform Hunting	\$2.24	NOC	NOC	NOC	NOC	\$7.00	\$7.00

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.5.3 CENTREX-TYPE SERVICE

## 12.5.3.3 Adelphia Centrex Rates and Charges

Service Commission [N]

STANDARD NO CHARGE FEATURES	Monthly Recurring Charge	Nonrecurring Charge
Automatic Callback Calling	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	\$0.00
Call Hold	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Direct Inward Dialing	\$0.00	\$0.00
Direct Outward Dialing	\$0.00	\$0.00
Directed Call Park	\$0.00	\$0.00
Directed Call Pickup Without Barge-In	\$0.00	\$0.00
Per Call Privacy	\$0.00	\$0.00
Station to Station Dialing	\$0.00	\$0.00
Three Way Calling	\$0.00	\$0.00
Touch Tone	\$0.00	\$0.00
OPTIONAL NO-CHARGE FEATURES		
Account Codes	\$0.00	\$0.00
Authorization Codes	\$0.00	\$0.00
Call Forwarding Busy	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Cancel Call Waiting	\$0.00	\$0.00
Distinctive Call Waiting Tones	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00
Group Call Pickup	\$0.00	\$0.00
Hunting	\$0.00	\$0.00
Intercept	\$0.00	\$0.00
Line Treatments	\$0.00	\$0.00
Speed Calling 6	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00

[N]

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121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.5.3 CENTREX-TYPE SERVICE

Service Commission [N]

## 12.5.3.4 Adelphia Centrex Rates and Charges (Cont'd)

OPTIONAL CHARGEABLE FEATURES	Monthly Recurring Charge	Nonrecurring Charge
Automatic Route Selection	\$183.75	\$350.00
Carrier Access Port	\$187.50	\$150.00
Loudspeaker Paging Access Port	\$30.63	\$50.00
Message Waiting Lamp	\$183.75	\$300.00
Music On Hold	\$312.50	\$250.00
Remote Access to Call Forwarding Variable	\$6.13	\$5.00
Secondary - Only Telephone number	\$14.70	\$20.00
Six-Way Calling	\$6.25	\$5.00
Time of Day Network Class of Service Routing	\$183.75	\$350.00
Uniform Call Distribution	\$12.25	\$10.00
Queue Slot	\$12.25	\$10.00
<b>ADVANCED CUSTOM CALLING FEATURES</b>		
Automatic Callback	\$5.00	\$0.00
Automatic Recall	\$5.00	\$0.00
Call Trace	\$5.00	\$0.00
Caller ID - Number	\$9.38	\$0.00
Caller ID - Number & Name	\$12.50	\$0.00
Directory Number Privacy	\$5.00	\$0.00
Selective Call Acceptance	\$5.00	\$0.00
Selective Call Forwarding	\$5.00	\$0.00
Selective Call Rejection	\$5.00	\$0.00
Selective Distinctive Alert	\$5.00	\$0.00
<b>ATTENDANT CONSOLE FEATURES PACKAGE</b>	\$31.25	\$300.00
<b>DIGITAL ELECTRONIC TELEPHONE SET FEATURES</b>	\$8.75	\$75.00

[N]

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121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)

REC'D JUL 30 2001

## SUPPLEMENTAL SERVICES (Cont'd)

## 12.5.3 CENTREX-TYPE SERVICE (Cont'd)

## Service Commission

		Recurring Charges - Term				Non-Recurring (per line)	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
ADVANCED FEATURES LINE CHARGE							
Voice Messaging							
Basic Voice Mail Package	\$7.50	\$NOC	\$NOC	\$NOC	\$NOC	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	\$NOC	\$NOC	\$NOC	\$NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$100.00	\$100.00
Auto Attendant Per Menu6-10	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$300.00	\$300.00
6 Way Conference Per Line	\$NOC [D]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC[D]	\$NOC[D]

## 12.5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

**CANCELLED**

Verification Charge, each request \$1.25

Interrupt Charge, each request \$2.00

SEP 20 2003

## 12.5.7 DIRECTORY ASSISTANCE SERVICE

XN 0421  
Public Service Commission  
MISSOURI

The directory assistance charge applies after the call allowance of two calls per line.

12.5.7.3 Local, per request \$1.00

Directory Assistance Call Completion \$0.50

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121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.5.3 CENTREX-TYPE SERVICE (Cont'd)

REC'D FEB 23 2001

ADVANCE FEATURES LINE CHARGE

Voice Messaging

	Monthly	Recurring Charges - Term				Non-Recurring (per line)	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Basic Voice Mail Package	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6 Way Conference Per Line	\$26.40	NOC	NOC	NOC	NOC	\$23.72	\$23.72

## 12.5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

CANCELLED

Verification Charge, each request \$1.25

Interrupt Charge, each request \$2.00

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## 12.5.7 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

12.5.7.3 Local, per request \$1.00[I]

[D]

Directory Assistance Call Completion \$0.50[N]

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121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.5.3 CENTREX-TYPE SERVICE (Cont'd)

REC'D MAR 02 2000

ADVANCE FEATURES LINE CHARGE

## Voice Messaging

	Monthly	Recurring Charges - Term				Non-Recurring (per line)	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Basic Voice Mail Package	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Package	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6 Way Conference Per Line	\$26.40	NOC	NOC	NOC	NOC	\$23.72	\$23.72

## 12.5.5 BUSY VERIFICATION AND INTERRUPT SERVICE

Verification Charge, each request \$1.25

Interrupt Charge, each request \$2.00

## 12.5.7 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

12.5.7.3 Local, per request \$0.40  
Interstate, per request \$0.75

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.5.8 LOCAL OPERATOR SERVICE

Service Commission

Operator Station to Station	\$1.25
Person to Person	\$3.00
3rd Number Billed	\$1.50
Collect Calls	\$1.50
All other Operator Service	\$1.50

**CANCELLED**

## 12.5.10 Voice Messaging

SEP 20 2003

## 12.5.10.1 Voice Mail Service

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	Monthly	Recurring Charges - Term					Non-Recurring (per line)	
		2 Year	3-Year	5-Year	7 Year	First	Additional	
Basic Voice Mail Package	\$7.50	\$NOC	\$NOC	\$NOC	\$NOC	\$19.95	\$19.95	
Enhanced Voice Mail Package	\$12.50	\$NOC	\$NOC	\$NOC	\$NOC	\$19.95	\$19.95	
Submailbox Option	\$3.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Pager Notification Option	\$2.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Fax Mail Option	\$2.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00	
Auto Attendant Per Menu 1-5	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$100.00	\$100.00	
Auto Attendant Per Menu 6-10	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$200.00	\$200.00	
Auto Attendant Per Menu 11+	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$300.00	\$300.00	
6 Way Conference Per Line	\$NOC [D]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC[D]	\$NOC[D]	

In addition to the nonrecurring charges listed below, service order charges apply per main billing account as described in Section 3 of this tariff. Service is offered on a month to month basis.

## 12.5.9.2 Per individual Mail Address:

Nonrecurring Charge

Business  
NOC

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Recurring Charges:  
Month to Month

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NOC  
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DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.5.8 LOCAL OPERATOR SERVICE

REC'D MAR 02 2000

Operator Station to Station	\$1.25
Person to Person	\$3.00
3rd Number Billed	\$1.50
Collect Calls	\$1.50
All other Operator Service	\$1.50

## 12.5.9 STAND ALONE VOICE MAIL SERVICE

In addition to the nonrecurring charges listed below, service order charges apply per main billing account as described in Section 3 of this tariff. Service is offered on a month to month basis.

## 12.5.9.2 Per individual Mail Address:

Business

Nonrecurring Charge NOC

Recurring Charges:  
Month to Month NOC

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12- RATES & CHARGES (Cont'd)

Missouri Public

SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

12.5.1 BLOCKING SERVICE

Service Commission

Nonrecurring Charge

900 and 700 Blocking

\$18.75 per line

Third Number Billed and  
Collect Call Restriction

\$18.75 per line

Toll Restriction

Monthly

\$20.00 per line

Installation

\$2.75 per line

Nonrecurring Charge

Direct Inward Dialing Blocking  
(Third Party and Collect Call)

- Initial Activation

\$10.00 per line

- Subsequent Activation (per line)

\$10.00 per line

Pricing for Blocking Service for a business customer with more than 200 lines  
will be based on the costs incurred by Company to provide the service.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 12- RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.5.1 BLOCKING SERVICE

900 and 700 Blocking

Nonrecurring Charge

\$18.75 per line

REC'D MAR 02 2000

Third Number Billed and  
Collect Call Restriction

\$18.75 per line

Toll Restriction

Monthly

\$20.00 per line

Installation

\$2.75 per line

Nonrecurring ChargeDirect Inward Dialing Blocking  
(Third Party and Collect Call)

- Initial Activation

\$10.00 per line

- Subsequent Activation (per line)

\$10.00 per line

Pricing for Blocking Service for a business customer with more than 200 lines  
will be based on the costs incurred by Company to provide the service.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.5.1 CUSTOMIZED NUMBER SERVICE

Per Number Reserved

~~Nonrecurring Charge~~ Service Commission  
\$35.00

## 12.5.1 REMOTE CALL FORWARDING

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Terminating	\$15.65[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50[I]	\$17.50[I]
Terminating Paths	\$15.65[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50[I]	\$17.50[I]
Originating	\$15.65[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50	\$17.50
Originating Paths	\$15.65[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50	\$17.50

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.5.1 CUSTOMIZED NUMBER SERVICE

Nonrecurring Charge  
\$35.00

REC'D MAR 02 2000

Per Number Reserved

## 12.5.1 REMOTE CALL FORWARDING

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Terminating Paths	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Originating	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Originating Paths	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.5.16 INTEGRATED ACCESS SERVICE (IAS)

Service Commission [N]

## Flat Rate:

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated Data Bandwidth Speeds	Length of Service Term	Number of Voice Lines			
		5-8	9-12	13-16	17-20
128K	1-Year	\$673.29	\$958.60	\$1,243.91	\$1,529.22
	2-Year	\$619.43	\$881.91	\$1,144.39	\$1,406.88
	3-Year	\$592.50	\$843.57	\$1,094.64	\$1,345.71
256K	1-Year	\$763.29	\$1,048.60	\$1,333.91	\$1,619.22
	2-Year	\$702.23	\$964.71	\$1,227.19	\$1,489.68
	3-Year	\$671.70	\$922.77	\$1,173.84	\$1,424.91
384K	1-Year	\$843.29	\$1,128.60	\$1,413.91	N/A*
	2-Year	\$775.83	\$1,038.31	\$1,300.79	N/A*
	3-Year	\$742.10	\$993.17	\$1,244.24	N/A*
512K	1-Year	\$928.29	\$1,213.60	\$1,498.91	N/A*
	2-Year	\$854.03	\$1,116.51	\$1,378.99	N/A*
	3-Year	\$816.90	\$1,067.97	\$1,319.04	N/A*
768K	1-Year	\$1,093.29	\$1,378.60	N/A*	N/A*
	2-Year	\$1,005.83	\$1,268.31	N/A*	N/A*
	3-Year	\$962.10	\$1,213.17	N/A*	N/A*

## Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

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\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838

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Section 12 - RATES & CHARGES (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

12.5.16 [RESERVED FOR FUTURE USE]

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## SUPPLEMENTAL SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.5.17 INTEGRATED ACCESS SERVICE (IAS) (Con't)

Service Commission [N]

Measured Rate:

Description of Local Calling Areas and application of other additional charges including measured rate for IntraLATA charges, if applicable, appear in Section 12 of this tariff.

Dedicated Data Bandwidth Speeds	Length of Service Term	Number of Voice Lines			
		5-8	9-12	13-16	17-20
128K	1-Year	\$409.29	\$562.60	\$715.91	\$869.22
	2-Year	\$376.55	\$517.59	\$658.63	\$799.68
	3-Year	\$360.18	\$495.09	\$630.00	\$764.91
256K	1-Year	\$499.29	\$652.60	\$805.91	\$959.22
	2-Year	\$459.35	\$600.39	\$741.43	\$882.48
	3-Year	\$439.38	\$574.29	\$709.20	\$844.11
384K	1-Year	\$579.29	\$732.60	\$885.91	N/A*
	2-Year	\$532.95	\$673.99	\$815.03	N/A*
	3-Year	\$509.78	\$644.69	\$779.60	N/A*
512K	1-Year	\$664.29	\$817.60	\$970.91	N/A*
	2-Year	\$611.15	\$752.19	\$893.23	N/A*
	3-Year	\$584.58	\$719.49	\$854.40	N/A*
768K	1-Year	\$829.29	\$982.60	N/A*	N/A*
	2-Year	\$762.95	\$903.99	N/A*	N/A*
	3-Year	\$729.78	\$864.69	N/A*	N/A*

Missouri Public

## Non-recurring Charges

1-Year	\$1,000.00
2-Year	\$500.00
3-Year	\$250.00

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Service Commission

\*Facilities are not, at present, capable of supporting bandwidth at these speeds in this configuration.

Features	Monthly Recurring Charge	Non-recurring Installation Charge
Callback Features Package	\$10.00	\$0.00
Selective Call Features Package	\$13.00	\$0.00

[N]

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017-2838



Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

Missouri Public  
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12.5.17 FRAME RELAY SERVICE (FRS)

REC'D MAR 02 2000

Access Link

Service Order Charge

Non-Recurring  
\$ 75.00

56 Kbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$65.45	\$62.18	\$57.60	\$224.40
End Channel Mileage (Add'l 1M)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$46.67	\$46.67	\$43.23	\$ 0.00
Per Mile Charge	\$ 2.13	\$ 2.02	\$ 1.87	\$ 0.00

1.544 Mbps (per Link)	Monthly Recurring Charges			Non-Recurring Charges
	1 Yr.	2 Yr.	3 Yr.	
Per Point of Termination	\$149.39	\$134.40	\$119.85	\$276.25
End Channel Mileage (Add'l 1M)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Office Channel Interface	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Customer Channel Interface	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Fixed Mileage	\$ 79.14	\$ 71.40	\$ 62.90	\$ 0.00
Per Mile Charge	\$ 13.86	\$ 12.50	\$ 11.05	\$ 0.00

Except as specifically indicated, the rates set forth in this section are for Low Speed Frame Relay Services from 56 Kbps to 1.544 Mbps. For High Speed Frame Relay, up to 44.736 Mbps, special construction charges may apply in order to connect locations to Company's network.

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DDI Plaza Two  
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Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

## 12.5.17 FRAME RELAY SERVICE (FRS)(Cont'd)

Port

Service Order Charge  
56 Kbps  
128 Kbps – 1.544 Mbps**Nonrecurring\***  
\$350.00  
\$550.00

	Monthly Recurring Charges	Non-Recurring Charges
56 Kbps	\$ 89.00	\$350.00
128 Kbps	\$221.00	\$550.00
192 Kbps	\$252.00	\$550.00
256 Kbps	\$284.00	\$550.00
320 Kbps	\$315.00	\$550.00
384 Kbps	\$347.00	\$550.00
448 Kbps	\$378.00	\$550.00
512 Kbps	\$410.00	\$550.00
576 Kbps	\$441.00	\$550.00
640 Kbps	\$473.00	\$550.00
704 Kbps	\$504.00	\$550.00
768 Kbps	\$536.00	\$550.00
832 Kbps	\$567.00	\$550.00
896 Kbps	\$599.00	\$550.00
960 Kbps	\$630.00	\$550.00
1.024 Mbps	\$662.00	\$550.00
1.088 Mbps	\$693.00	\$550.00
1.152 Mbps	\$725.00	\$550.00
1.216 Mbps	\$756.00	\$550.00
1.280 Mbps	\$788.00	\$550.00
1.344 Mbps	\$619.00	\$550.00
1.408 Mbps	\$851.00	\$550.00
1.472 Mbps	\$882.00	\$550.00
1.536 Mbps	\$914.00	\$550.00
1.544 Mbps	\$914.00	\$550.00

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

## SUPPLEMENTAL SERVICES (Cont'd)

12.5.17 FRAME RELAY SERVICE (FRS)(Cont'd)  
PVCMissouri Public  
Service Commission

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Service Order Charge

Non-Recurring  
\$75.00

PVC Recurring Charge for 1 Year Term\*

PVC Recurring Charges are based on the associated CIR for each PVC.  
PVC's are available with CIR's from 8 Kbps - 1024 Kbps, in 8K increments.

PVC Recurring Charges = \$21.00 + (\$2 per Kbps of CIR per PVC).

\*Recurring charges for PVC are discounted 3% for a 2 year term and 5% for a three year term.

Disaster Recovery PVC - Per Access Link

Service Establishment

Non-Recurring  
\$75.00

Disaster Recovery PVC Recurring Charge for 1 Year Term\*\*

Disaster Recovery PVC Charges are based on the associated CIR for each Disaster Recovery  
PVC. PVC's are available with CIR's from 8 Kbps - 1024 Kbps, in 8 K increments.Disaster Recovery PVC Recurring Charges = \$32 + (\$1.05 per Kbps of CIR per Disaster  
Recovery PVC)\*\*Recurring charges for Disaster Recovery PVC are discounted 3% for a 2 year term  
and 5% for a three year term.

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Section 12 - RATES & CHARGES (Cont'd)

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Section 12 - RATES & CHARGES (Cont'd)

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Section 12 - RATES & CHARGES (Cont'd)

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Section 12 - RATES & CHARGES (Cont'd)

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Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## BUSINESS NETWORK SWITCHED SERVICES

REC'D JUL 30 2001

## 12.7.2.1 BASIC BUSINESS LINE SERVICE

Service Commission

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Flat Rate Basic Business Line Service	\$33.55[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
Measured Rate Basic Business Line Service	\$18.45[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
EUCL - Multiline Business	\$6.87	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
EUCL - 1-Line Business	\$3.50	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
<b>OPTIONAL CALLING FEATURES [T]</b>							
3-Way Calling [T]	\$4.30[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]
6-Way Calling [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Forwarding Variable	\$4.30[R]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]
Call Forwarding Busy Line	\$3.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]
Call Forwarding Don't Answer	\$3.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]
Call Forwarding Fixed [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Remote Access to Call Forwarding Variable [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Waiting Terminating	\$8.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]
Call Waiting Originating	\$8.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]
Call Hold [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Transfer [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Hot Line [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Speed Calling - One Digit	\$3.70[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]
Speed Calling - Two Digit	\$3.70[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$15.65[I]	\$15.65[I]
Distinctive Ringing	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

Missouri Public

**CANCELLED**

FILED AUG 30 2001

SEP 20 2003

Service Commission

by XN 0421  
Public Service Commission  
MISSOURI

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121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)Missouri Public  
Service Commission

## BUSINESS NETWORK SWITCHED SERVICES

REC'D FEB 23 2001

## 12.7.2.1 BASIC BUSINESS LINE SERVICE

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Flat Rate Basic Business Line Service	\$26.84	NOC	NOC	NOC	NOC	\$41.80	\$41.80
Measured Rate Basic Business Line Service	\$14.76	NOC	NOC	NOC	NOC	\$41.80	\$41.80
EUCL - Multiline Business	\$6.87	NOC	NOC	NOC	NOC	\$0.00	\$0.00
EUCL - 1-Line Business	\$3.50[R]	NOC	NOC	NOC	NOC	\$0.00	\$0.00

## CUSTOM CALLING FEATURES

Three-Way Conference, Consultation, Transfer	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Variable	\$4.80	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Busy Line	\$2.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Don't Answer	\$2.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Waiting Terminating	\$6.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Waiting Originating	\$6.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Speed Calling - One Digit	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Speed Calling - Two Digit	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Distinctive Ringing	\$4.80	NOC	NOC	NOC	NOC	\$11.60	\$11.60

CANCELED

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By 3rd RP212  
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MISSOURIMissouri Public  
Service Commission

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By: John B. Glicksman, Esquire, Vice President and General Counsel  
121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)

RECEIVED

## BUSINESS NETWORK SWITCHED SERVICES

NOV 13 2000

## 12.7.2.1 BASIC BUSINESS LINE SERVICE

MISSOURI  
Public Service Commission

		Recurring Charges - Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
Flat Rate Basic Business Line Service	\$26.84	NOC	NOC	NOC	NOC	NOC	\$41.80 \$41.80
Measured Rate Basic Business Line Service	\$14.76	NOC	NOC	NOC	NOC	NOC	\$41.80 \$41.80
EUCL - Multiline Business	\$6.87[R]	NOC	NOC	NOC	NOC	NOC	\$0.00 \$0.00
EUCL - 1-Line Business[N]	\$4.35[N]	NOC[N]	NOC[N]	NOC[N]	NOC[N]	NOC[N]	\$0.00[N] \$0.00[N]

## CUSTOM CALLING FEATURES

Three-Way Conference, Consultation, Transfer	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Variable	\$4.80	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Busy Line	\$2.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Don't Answer	\$2.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Waiting Terminating	\$6.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Waiting Originating	\$6.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Speed Calling - One Digit	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Speed Calling - Two Digit	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Distinctive Ringing	\$4.80	NOC	NOC	NOC	NOC	\$11.60	\$11.60

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MAR 28 2001

By *2nd RP 212*  
Public Service Commission  
MISSOURI

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121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)Missouri Public  
Service Commission

## BUSINESS NETWORK SWITCHED SERVICES

REC'D MAR 02 2000

## 12.7.2.1 BASIC BUSINESS LINE SERVICE

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Flat Rate Basic Business Line Service	\$26.84	NOC	NOC	NOC	NOC	\$41.80	\$41.80
Measured Rate Basic Business Line Service	\$14.76	NOC	NOC	NOC	NOC	\$41.80	\$41.80
EUCL - Multiline Business	\$7.22	NOC	NOC	NOC	NOC	\$0.00	\$0.00

## CUSTOM CALLING FEATURES

Three-Way Conference, Consultation, Transfer	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Variable	\$4.80	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Busy Line	\$2.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Forwarding Don't Answer	\$2.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Waiting Terminating	\$6.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Call Waiting Originating	\$6.40	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Speed Calling - One Digit	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Speed Calling - Two Digit	\$3.20	NOC	NOC	NOC	NOC	\$11.60	\$11.60
Distinctive Ringing	\$4.80	NOC	NOC	NOC	NOC	\$11.60	\$11.60

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 DDI Plaza Two  
 500 Thomas Street, Suite 400  
 Bridgeville, Pennsylvania 15017

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Section 12- RATES & CHARGES (Cont'd)

Missouri Public

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.7.2.1 BASIC BUSINESS LINE SERVICE (Cont'd)

## TIERED FEATURES

Service Commission

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Any 3 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 4 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 5 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 6 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 7 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 8 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 9 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Any 10 Standard Features	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
<b>REMOTE CALL FORWARDING</b>							
Terminating	\$15.65[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50[I]	\$17.50[I]
Terminating Paths	\$15.65[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50[I]	\$17.50[I]
Originating	\$15.65[I] <del>\$15.65[I]</del>	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50	\$17.50
Originating Paths	\$14.50	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50	\$17.50
<b>HUNT GROUP CHARGE</b>							
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Circular Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Uniform Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Series Completion Hunting [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Queuing with Announcement (Per Queue Slot)	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

Missouri Public

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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

Section 12- RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.7.2.1 BASIC BUSINESS LINE SERVICE (Cont'd)

REC'D MAR 02 2000

## TIERED FEATURES

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Any 3 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 4 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 5 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 6 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 7 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 8 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 9 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Any 10 Standard Features	NOC	NOC	NOC	NOC	NOC	NOC	NOC

## REMOTE CALL FORWARDING

Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Terminating Paths	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Originating	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Originating Paths	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50

## HUNT GROUP CHARGE

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement (Per Queue Slot)	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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Service Commission  
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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Missouri Public

Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.7.2.1 BASIC BUSINESS LINE SERVICE (Cont'd)

Service Commission

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
<b>HUNTING LINE CHARGE</b>							
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Circular Hunting	\$0.85[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$3.25[R]	\$3.25[R]
Uniform Hunting	\$2.80[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$3.25[R]	\$3.25[R]
<b>ADVANCED FEATURES LINE CHARGE</b>							
Voice Messaging							
Basic Voice Mail Pkg	\$7.50	\$NOC	\$NOC	\$NOC	\$NOC	\$19.95	\$19.95
Enhanced Voice Mail Pkg	\$12.50	\$NOC	\$NOC	\$NOC	\$NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-12[T]	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$200.00	\$200.00
Auto Attendant Per Menu 13-25[T]	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$300.00	\$300.00
6-Way Conferencing (per line)	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
<b>ADVANCED CUSTOM CALLING FEATURES LINE CHARGE</b>							
Caller ID Name and Number	\$10.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Automatic Callback	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Automatic Recall	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Caller ID Number Only	\$7.50	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Caller ID Name Only	\$8.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Call Trace	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Selective Call Rejection	\$4.00	\$NOC	\$NOC	\$NOC	\$NOC	\$500.00	\$500.00
Bulk Calling Line ID	\$500.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00

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[N]

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Missouri Public

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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.7.2.1 BASIC BUSINESS LINE SERVICE (Cont'd)

REC'D MAR 02 2000

## HUNT LINE CHARGE

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.68	NOC	NOC	NOC	NOC	NOC	\$7.00	\$7.00
Uniform Hunting	\$2.24	NOC	NOC	NOC	NOC	NOC	\$7.00	\$7.00

## ADVANCED FEATURES LINE CHARGE

Voice Messaging							
Basic Voice Mail Pkg	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Pkg	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6-Way Conferencing (per line)	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

JUN 30 2000



Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.7.2.3 PBX TRUNK SERVICE

Service Commission

PBX Trunk Service rates are for the actual trunk access line. Additional charges apply per the customer call plan.

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
<b>GENERAL</b>							
Each Group of 20 Numbers	\$10.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$170.50[I]	\$170.50[I]
Each Group of 100 Numbers	\$25.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$170.50[I]	\$170.50[I]
DID Termination [N]	\$15.00[N]	\$NOC	\$NOC	\$NOC	\$NOC	\$100.00[N]	\$100.00[N]
Combination Trunk Termination [N]	\$30.00[N]	\$NOC	\$NOC	\$NOC	\$NOC	\$100.00[N]	\$100.00[N]
<b>DIGITAL PBX TRUNKS MEASURED RATE</b>							
DID Service	\$68.45[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DOD Service	\$28.95[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
Combination Service	\$28.95[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
DID/Combination Service	\$68.45[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DID Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
DOD Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Combination Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
DID/Combination Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Voice Mail Option, Per Line	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

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Missouri Public

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

Section 12 - RATES & CHARGES (Cont'd)Missouri Public  
Service Commission

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 12.7.2.3 PBX TRUNK SERVICE

REC'D MAR 02 2000

PBX Trunk Service rates are for the actual trunk access line. Additional charges apply per the customer call plan.

## 12.7.2.3.a GENERAL

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Each Group of 20 Numbers	\$8.00	NOC	NOC	NOC	NOC	\$136.40	\$136.40
Each Group of 100 Numbers	\$18.80	NOC	NOC	NOC	NOC	\$136.40	\$136.40

## 12.7.2.3.b MEASURED RATE DIGITAL PBX TRUNKS

DID Service	\$52.44	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DOD Service	\$14.76	NOC	NOC	NOC	NOC	\$41.80	\$41.80
Combination Service	\$14.76	NOC	NOC	NOC	NOC	\$41.80	\$41.80
DID/Combination Service	\$52.44	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DID Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DOD Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DID/Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

REC'D JUL 30 2001

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

Service Commission

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
<b>ANALOG PBX TRUNKS MEASURED RATE</b>							
DID Service	\$68.45[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DOD Service	\$28.95[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
Combination Service	\$28.95[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
DID/Combination Service	\$68.45[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DID Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
DOD Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Combination Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
DID/Combination Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Voice Mail Option, Per Line	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
<b>DIGITAL PBX TRUNKS FLAT RATE</b>							
DID Service	\$93.60[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DOD Service	\$43.60[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
Combination Service	\$43.60[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DID/Combination Service	\$93.60[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DID Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
DOD Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Combination Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
DID/Combination Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Voice Mail Option, Per Line	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public  
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## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

REC'D MAR 02 2000

## MEASURED RATE ANALOG PBX TRUNKS

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
DID Service	\$52.44	NOC	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DOD Service	\$14.76	NOC	NOC	NOC	NOC	NOC	\$41.80	\$41.80
Combination Service	\$14.76	NOC	NOC	NOC	NOC	NOC	\$41.80	\$41.80
DID/Combination Service	\$52.44	NOC	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DID Trunk Group	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DOD Trunk Group	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DID/Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC

## FLAT RATE DIGITAL PBX TRUNKS

DID Service	\$72.56	NOC	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DOD Service	\$34.88	NOC	NOC	NOC	NOC	NOC	\$41.80	\$41.80
Combination Service	\$34.88	NOC	NOC	NOC	NOC	NOC	\$41.80	\$41.80
DID/Combination Service	\$72.56	NOC	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DID Trunk Group	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DOD Trunk Group	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DID/Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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 DDI Plaza Two  
 500 Thomas Street, Suite 400  
 Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

## FLAT RATE ANALOG PBX TRUNKS

Service Commission

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
<b>ANALOG PBX TRUNKS FLAT RATE</b>							
DID Service	\$93.60[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DOD Service	\$43.60[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
Combination Service	\$43.60[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DID/Combination Service	\$93.60[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$68.00[I]	\$68.00[I]
DID Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
DOD Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Combination Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
DID/Combination Trunk Group	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Voice Mail Option, Per Line	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
<b>CHARGES ON ALL TRUNKS</b>							
EUCL - Multiline Business	\$6.82	NOC	NOC	NOC	NOC	\$0.00	\$0.00
EUCL – 1-Line Business	\$3.50	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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121 Champion Way  
Canonsburg, Pennsylvania 15317

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## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

REC'D FEB 23 2001

## FLAT RATE ANALOG PBX TRUNKS

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
DID Service	\$72.56	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DOD Service	\$34.88	NOC	NOC	NOC	NOC	\$41.80	\$41.80
Combination Service	\$34.88	NOC	NOC	NOC	NOC	\$41.80	\$41.80
DID/Combination Service	\$72.56	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DID Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DOD Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DID/Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

## CHARGES ON ALL TRUNKS

EUCL - Multiline Business	\$6.82	NOC	NOC	NOC	NOC	\$0.00	\$0.00
EUCL - 1-Line Business	\$3.50[R]	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)**RECEIVED**

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

## FLAT RATE ANALOG PBX TRUNKS

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**Public Service Commission**

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
DID Service	\$72.56	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DOD Service	\$34.88	NOC	NOC	NOC	NOC	\$41.80	\$41.80
Combination Service	\$34.88	NOC	NOC	NOC	NOC	\$41.80	\$41.80
DID/Combination Service	\$72.56	NOC	NOC	NOC	NOC	\$58.80	\$58.80
DID Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DOD Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
DID/Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC

## CHARGES ON ALL TRUNKS

EUCL - Multiline Business	\$6.82[R]	NOC	NOC	NOC	NOC	\$0.00	\$0.00
EUCL - 1-Line Business[N]	\$4.35[N]	NOC[N]	NOC[N]	NOC[N]	NOC[N]	\$0.00[N]	\$0.00[N]

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121 Champion Way  
Canonsburg, Pennsylvania 15317

Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

REC'D MAR 02 2000

## FLAT RATE ANALOG PBX TRUNKS

	Monthly	Recurring Charges - Term					Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional	
DID Service	\$72.56	NOC	NOC	NOC	NOC	\$58.80	\$58.80	
DOD Service	\$34.88	NOC	NOC	NOC	NOC	\$41.80	\$41.80	
Combination Service	\$34.88	NOC	NOC	NOC	NOC	\$41.80	\$41.80	
DID/Combination Service	\$72.56	NOC	NOC	NOC	NOC	\$58.80	\$58.80	
DID Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
DOD Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
DID/Combination Trunk Group	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Voice Mail Option, Per Line	NOC	NOC	NOC	NOC	NOC	NOC	NOC	

## CHARGES ON ALL TRUNKS

EUCL - Multiline Business	\$7.22	NOC	NOC	NOC	NOC	\$0.00	\$0.00
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By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

Service Commission

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
REMOTE CALL FORWARDING							
Terminating	\$15.65[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Terminating Paths	\$0.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
Originating	\$14.50	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50	\$17.50
Originating Paths	\$14.50	\$NOC	\$NOC	\$NOC	\$NOC	\$17.50	\$17.50
HUNT CHARGE							
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Circular Hunting	\$0.85[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$3.25[R]	\$3.25[R]
Uniform Hunting	\$2.80[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$3.25[R]	\$3.25[R]
Series Completion Hunting [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

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121 Champion Way  
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Section 12 - RATES & CHARGES (Cont'd)Missouri Public  
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## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D FEB 23 2001

## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

## REMOTE CALL FORWARDING

		Recurring Charges - Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
Terminating	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00 \$0.00
Terminating Paths	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00 \$0.00
Originating	\$14.50	NOC	NOC	NOC	NOC	NOC	\$17.50 \$17.50
Originating Paths	\$14.50	NOC	NOC	NOC	NOC	NOC	\$17.50 \$17.50
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC NOC
Circular Hunting	\$0.68	NOC	NOC	NOC	NOC	NOC	\$7.00 \$7.00
Uniform Hunting	\$2.24	NOC	NOC	NOC	NOC	NOC	\$7.00 \$7.00

## DS1 PBX TRUNK SERVICE

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121 Champion Way  
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## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public  
Service Commission

## 12.7.2.3 PBX TRUNK SERVICE (Cont'd)

REC'D MAR 02 2000

## REMOTE CALL FORWARDING

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Terminating Paths	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Originating	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Originating Paths	\$14.50	NOC	NOC	NOC	NOC	\$17.50	\$17.50
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.68	NOC	NOC	NOC	NOC	\$7.00	\$7.00
Uniform Hunting	\$2.24	NOC	NOC	NOC	NOC	\$7.00	\$7.00

## DS1 PBX TRUNK SERVICE

Where appropriate facilities do not exist, Special Construction charges will also apply.

## MONTHLY RECURRING CHARGES

## MEASURED RATE

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Facility	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Per Active Channel (DID)	\$706.40	NOC	NOC	NOC	NOC	\$720.00	\$640.00
Per Active Channel (DOD)	\$706.40	NOC	NOC	NOC	NOC	\$720.00	\$640.00

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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## DS1 PBX TRUNK SERVICE (Cont'd)

Service Commission

## 12.7.2.3.d Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Where appropriate facilities do not exist, Special Construction charges will also apply.

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
PRI System Termination	\$505.00	NOC	NOC	NOC	NOC	\$3000.00	\$3000.00[I]
Primary Rate Interface	\$625.00	NOC	NOC	NOC	NOC	\$3540.00	\$3540.00[I]
Call by Call Service per PRI	NOC	NOC	NOC	NOC	NOC	NOC	NOC
PRI B Channel Message Rate	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
PRI B Channel Flat Rate	\$51.65	NOC	NOC	NOC	NOC	\$0.00[R]	\$0.00[R]
PRI D Channel Message Rate	\$0.00[R]	NOC	NOC	NOC	NOC	\$0.00[R]	\$0.00[R]
PRI D Channel Flat Rate	\$40.00[I]	NOC	NOC	NOC	NOC	\$15.00[I]	\$15.00[I]
Caller ID Number	\$100.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Caller ID Name and Number	\$100.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Remote NXX	\$81.75	NOC	NOC	NOC	NOC	\$0.00	\$0.00
All Call Privacy	\$72.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

[N]

[N]

## 12.7.2.4 Centrex-Type Service

## a. Legacy Centrex-Type Features

Centrex-type Common Equipment	\$18.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Message Rate Line Charge	\$23.25	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Flat Rate Line Charge	\$39.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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121 Champion Way  
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Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## DS1 PBX TRUNK SERVICE (Cont'd)

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Service Commission

## 12.7.2.3.d Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Where appropriate facilities do not exist, Special Construction charges will also apply.

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
PRI System Termination	\$505.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$3000.00[I]	\$2500.00[I]
Primary Rate Interface	\$625.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$3540.00[I]	\$2790.00[I]
Call by Call Service per PRI	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
PRI B Channel Message Rate	\$0.00[R]	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
PRI B Channel Flat Rate	\$51.65[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
PRI D Channel Message Rate	\$17.25[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$52.25[I]	\$52.25[I]
PRI D Channel Flat Rate	\$0.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00

## 12.7.2.4 Centrex-Type Service

## a. Legacy Centrex-Type Features

[7]

Centrex-type Common Equipment	\$18.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00[R]	\$0.00[R]
Message Rate Line Charge	\$23.25[N]	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00[N]	\$0.00[N]
Flat Rate Line Charge	\$39.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00[R]	\$0.00[R]

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121 Champion Way  
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## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## DS1 PBX TRUNK SERVICE (Cont'd)

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[D]

[D]

- 12.7.2.3.d Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)  
Where appropriate facilities do not exist, Special Construction charges will also apply.

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
PRI System Termination	\$200.00	NOC	NOC	NOC	NOC	\$288.00	\$188.00
Primary Rate Interface	\$500.00	NOC	NOC	NOC	NOC	\$2,832.00	\$2,232.00
Call by Call Service per PRI	NOC	NOC	NOC	NOC	NOC	NOC	NOC
PRI B Channel Message Rate	\$13.80	NOC	NOC	NOC	NOC	\$0.00	\$0.00
PRI B Channel Flat Rate	\$41.32	NOC	NOC	NOC	NOC	\$0.00	\$0.00
PRI D Channel Message Rate	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
PRI D Channel Flat Rate	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

## 12.7.2.4.a. Centrex-type Service

Centrex-type Common Equipment	\$0.00	NOC	NOC	NOC	NOC	\$320.00	\$320.00
Message Rate Line Charge	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Flat Rate Line Charge	\$24.92	NOC	NOC	NOC	NOC	\$22.80	\$22.80

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## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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## DS1 PBX TRUNK SERVICE (Cont'd)

## FLAT RATE

REC'D MAR 02 2000

		Recurring Charges - Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
Facility	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00 \$0.00
Per Active Channel (DID)	\$706.40	NOC	NOC	NOC	NOC	NOC	\$720.00 \$640.00
Per Active Channel (DOD)	\$706.40	NOC	NOC	NOC	NOC	NOC	\$720.00 \$640.00

## 12.7.2.3.d Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)

Where appropriate facilities do not exist, Special Construction charges will also apply.

		Recurring Charges - Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
PRI System Termination	\$200.00	NOC	NOC	NOC	NOC	NOC	\$288.00 \$188.00
Primary Rate Interface	\$500.00	NOC	NOC	NOC	NOC	NOC	\$2,832.00 \$2,232.00
Call by Call Service per PRI	NOC	NOC	NOC	NOC	NOC	NOC	NOC NOC
PRI B Channel Message Rate	\$13.80	NOC	NOC	NOC	NOC	NOC	\$0.00 \$0.00
PRI B Channel Flat Rate	\$41.32	NOC	NOC	NOC	NOC	NOC	\$0.00 \$0.00
PRI D Channel Message Rate	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00 \$0.00
PRI D Channel Flat Rate	\$0.00	NOC	NOC	NOC	NOC	NOC	\$0.00 \$0.00

## 12.7.2.4.a. Centrex-type Service

Centrex-type Common Equipment	\$0.00	NOC	NOC	NOC	NOC	NOC	\$320.00 \$320.00
Message Rate Line Charge	NOC	NOC	NOC	NOC	NOC	NOC	NOC NOC
Flat Rate Line Charge	\$24.92	NOC	NOC	NOC	NOC	NOC	\$22.80 \$22.80

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 DDI Plaza Two  
 500 Thomas Street, Suite 400  
 Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

REC'D JUL 30 2001

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 12.7.2.4 Centrex-Type Service (Cont'd)

Service Commission

## b. Legacy Centrex-Type Features (Cont'd)

[T]

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
<b>Standard Features – Per Line</b>							
3-Way Calling [T]	\$0.00	\$NOC	\$NOC	\$NOC	\$NOC	\$0.00	\$0.00
6-Way Calling [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Forwarding Variable	\$8.00[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Forwarding Busy Line	\$2.50[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Forwarding Don't Answer	\$2.50[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Forwarding Fixed [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Remote Access to Call Forwarding Variable [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Waiting Terminating	\$1.10[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Waiting Originating	\$1.10[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Call Hold [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Call Transfer [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Automatic Callback Calling [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Hot Line [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Speed Calling 8 [T]	\$0.45[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Speed Calling 30 [T]	\$1.50[I]	\$NOC	\$NOC	\$NOC	\$NOC	\$5.50[I]	\$5.50[I]
Distinctive Ringing	\$NOC[D]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC[D]	\$NOC[D]
<b>Hunt Group Charge</b>							
Sequential Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Circular Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Uniform Hunting	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Series Completion Hunting [N]	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC
Queuing with Announcement per Queue Slot	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC	\$NOC

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017



Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public  
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12.7.2.4.b

Centrex-Type Features

REC'D MAR 02 2000

## STANDARD FEATURES

	Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Three-Way Conference, Consultation, Transfer	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Busy Line	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Waiting Terminating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Waiting Originating	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Speed Calling One Digit	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Speed Calling Two Digit	\$0.48	NOC	NOC	NOC	NOC	\$5.40	\$5.40
Distinctive Ringing	\$0.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

## OPTIONAL FEATURES

## HUNT GROUP CHARGES

Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Uniform Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Queuing with Announcement per Queue Slot	NOC	NOC	NOC	NOC	NOC	NOC	NOC

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DDI Plaza Two  
500 Thomas Street, Suite 400  
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## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.7.2.4 Centrex-Type Service (Cont'd)

Service Commission [T]

## b. Legacy Centrex-Type Features (Cont'd)

		Recurring Charges - Term				Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
<b>Hunting Line Charge</b>							
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.85[I]	NOC	NOC	NOC	NOC	\$3.25[R]	\$3.25[R]
Uniform Hunting	\$2.80[I]	NOC	NOC	NOC	NOC	\$3.25[R]	\$3.25[R]
<b>Advanced Features Line Charge</b>							
Voice Mail							
Basic Voice Mail Package [T]	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Package [T]	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-12 [T]	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 13-25 [T]	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6-Way Conferencing (per line)	\$26.40	NOC	NOC	NOC	NOC	\$23.72	\$23.72

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DDI Plaza Two  
500 Thomas Street, Suite 400  
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Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

Missouri Public  
Service Commission

12.7.2.4.b

Centrex-Type Features (Cont'd)

REC'D MAR 02 2000

## HUNT LINE CHARGES

		Recurring Charges - Term					Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional
Sequential Hunting	NOC	NOC	NOC	NOC	NOC	NOC	NOC	NOC
Circular Hunting	\$0.68	NOC	NOC	NOC	NOC	NOC	\$7.00	\$7.00
Uniform Hunting	\$2.24	NOC	NOC	NOC	NOC	NOC	\$7.00	\$7.00

## ADVANCED FEATURES LINE CHARGE

## VOICE MESSAGING

Basic Voice Mail Pkg	\$7.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Enhanced Voice Mail Pkg	\$12.50	NOC	NOC	NOC	NOC	\$19.95	\$19.95
Submailbox Option	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Pager Notification Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Fax Mail Option	\$2.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Auto Attendant Per Menu 1-5	\$10.00	NOC	NOC	NOC	NOC	\$100.00	\$100.00
Auto Attendant Per Menu 6-10	\$10.00	NOC	NOC	NOC	NOC	\$200.00	\$200.00
Auto Attendant Per Menu 11+	\$10.00	NOC	NOC	NOC	NOC	\$300.00	\$300.00
6-Way Conferencing (per line)	\$26.40	NOC	NOC	NOC	NOC	\$23.72	\$23.72

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DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

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Section 12 - RATES & CHARGES (Cont'd)

REC'D JUL 30 2001

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 12.7.2.4 Centrex-Type Service (Cont'd)

Service Commission [T]

## b. Legacy Centrex-Type Features (Cont'd)

		Recurring Charges - Term					Non-Recurring	
	Monthly	2 Year	3 Year	5 Year	7 Year	First	Additional	
Advanced Custom Calling Features Line Charge								
Call ID Name & Number	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Automatic Callback	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Automatic Recall	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Selective Distinctive Alert	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Selective Call Forwarding	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Selective Call Acceptance	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Caller ID Number Only	\$7.50	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Caller ID Name Only	\$8.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Call Trace	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Selective Call Rejection	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Bulk Calling Line ID	\$500.00	NOC	NOC	NOC	NOC	\$500.00	\$500.00	
Computer Access Restriction	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Anonymous Call Rejection	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Callback Features Package [T]	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	
Selective Call Features Package [T]	\$13.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00	

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DDI Plaza Two  
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Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.7.2.4.b

Centrex-Type Features (Cont'd)

Missouri Public  
Service Commission

## LASS FEATURES

REC'D MAR 02 2000

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Call ID Name & Number	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Callback	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Automatic Recall	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Distinctive Alert	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Forwarding	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Acceptance	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Number Only	\$7.50	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Caller ID Name Only	\$8.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Call Trace	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Rejection	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Bulk Calling Line ID	\$500.00	NOC	NOC	NOC	NOC	\$500.00	\$500.00
Computer Access Restriction	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Anonymous Call Rejection	\$3.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Callback Features Pkg	\$10.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Selective Call Features Pkg	\$13.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00

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DDI Plaza Two  
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Section 12 - RATES & CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.7.2.4 Centrex-Type Service (Cont'd)

## c. Adelphia Centrex-Type Features

Service Commission [N]

	Monthly Recurring Charge	Nonrecurring Charge
Centrex-Type Common Equipment	\$100.00	\$150.00
Measured Rate Line Charge	\$21.88	\$30.00
Flat Rate Line Charge	\$37.87	\$30.00
Change Order Charge	N/A	\$15.00
<b>STANDARD NO CHARGE FEATURES</b>		
Automatic Callback Calling	\$0.00	\$0.00
Call Forwarding Variable	\$0.00	\$0.00
Call Hold	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Direct Inward Dialing	\$0.00	\$0.00
Direct Outward Dialing	\$0.00	\$0.00
Directed Call Park	\$0.00	\$0.00
Directed Call Pickup Without Barge-In	\$0.00	\$0.00
Per Call Privacy	\$0.00	\$0.00
Station to Station Dialing	\$0.00	\$0.00
Three Way Calling	\$0.00	\$0.00
Touch Tone	\$0.00	\$0.00
<b>OPTIONAL NO-CHARGE FEATURES</b>		
Account Codes	\$0.00	\$0.00
Authorization Codes	\$0.00	\$0.00
Call Forwarding Busy	\$0.00	\$0.00
Call Forwarding Don't Answer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Cancel Call Waiting	\$0.00	\$0.00
Distinctive Call Waiting Tones	\$0.00	\$0.00
Distinctive Ringing	\$0.00	\$0.00
Group Call Pickup	\$0.00	\$0.00
Hunting	\$0.00	\$0.00
Intercept	\$0.00	\$0.00
Line Treatments	\$0.00	\$0.00
Speed Calling 6	\$0.00	\$0.00
Speed Calling 30	\$0.00	\$0.00

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DDI Plaza Two  
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Bridgeville, Pennsylvania 15017

## Section 12 - RATES &amp; CHARGES (Cont'd)

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 12.7.2.4 Centrex-Type Service (Cont'd)

## c. Adelphia Centrex-Type Features (Cont'd)

REC'D JUL 30 2001

[N]

OPTIONAL CHARGEABLE FEATURES	Monthly	Nonrecurring
	Recurring Charge	Charge
Automatic Route Selection	\$183.75	\$350.00
Carrier Access Port	\$187.50	\$150.00
Loudspeaker Paging Access Port	\$30.63	\$50.00
Message Waiting Lamp	\$183.75	\$300.00
Music On Hold	\$312.50	\$250.00
Remote Access to Call Forwarding Variable	\$6.13	\$5.00
Secondary - Only Telephone number	\$14.70	\$20.00
Six-Way Calling	\$6.25	\$5.00
Time of Day Network Class of Service Routing	\$183.75	\$350.00
Uniform Call Distribution	\$12.25	\$10.00
Queue Slot	\$12.25	\$10.00
<b>ADVANCED CUSTOM CALLING FEATURES</b>		
Automatic Callback	\$5.00	\$0.00
Automatic Recall	\$5.00	\$0.00
Call Trace	\$5.00	\$0.00
Caller ID - Number	\$9.38	\$0.00
Caller ID - Number & Name	\$12.50	\$0.00
Directory Number Privacy	\$5.00	\$0.00
Selective Call Acceptance	\$5.00	\$0.00
Selective Call Forwarding	\$5.00	\$0.00
Selective Call Rejection	\$5.00	\$0.00
Selective Distinctive Alert	\$5.00	\$0.00
<b>ATTENDANT CONSOLE FEATURES PACKAGE</b>	\$31.25	\$300.00
<b>DIGITAL ELECTRONIC TELEPHONE SET FEATURES</b>	\$8.75	\$75.00

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## Discount Schedule for Adelphia Centrex-Type Service

TERM	STATION VOLUME (No. of Lines)		
	Less than 21 Lines	21-99 Lines	100+ Lines
Month to Month	0%	10%	20%
1 Year	10%	20%	25%
2 Year	20%	25%	30%
3 Year	25%	30%	30%
5 Year	30%	30%	30%

[N]

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 Bridgeville, Pennsylvania 15017

Section 12 - RATES & CHARGES (Cont'd)

Missouri Public

## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

REC'D JUL 30 2001

## 12.7.2.4 Centrex-Type Service (Cont'd)

Service Commission

## d. Digital Centrex-Type Service

Integrated Services Digital Network	Recurring	Nonrecurring	
Basic Rate Interface (ISDN-BRI)	Monthly	First	Additional
<b>Legacy Centrex-Type Service</b>			
ISDN-BRI Line	\$0.00	\$0.00[R]	\$0.00[R]
BRI B Channel Message Rate	\$NOC	\$NOC	\$NOC
BRI B Channel Flat Rate	\$7.50[R]	\$28.50[I]	\$28.50[I]
BRI D Channel	\$0.00	\$0.00	\$0.00
BRI Multipoint Terminal	\$NOC	\$NOC	\$NOC
<b>Adelphia Centrex-Type Service</b>			
ISDN BRI Line	\$21.88	\$65.00	\$65.00
BRI B Channel Measured Rate	\$17.50	\$15.00	\$15.00
BRI B Channel Flat Rate	\$33.50	\$15.00	\$15.00
BRI D Channel	\$0.00	\$0.00	\$0.00
BRI Multipoint Terminal	\$6.25	\$5.00	\$5.00

## 12.7.2.6 Integrated Services Digital Basic Rate Interface (ISDN-BRI)

Basic Rate Digital Line	\$45.50[I]	\$400.00[I]	\$400.00[I]
B Channels (up to 2)			
Switched Voice/Data Message Rate	\$17.25[I]	\$52.25[I]	\$52.25[I]
Switched Voice/Data Flat Rate	\$NOC[D]	\$NOC[D]	\$NOC[D]
High Speed Packet Switched	\$45.00[I]	\$0.00	\$0.00
D Channel (1 Required)	\$5.00[I]	\$0.00	\$0.00
Each Additional Multipoint Terminal (Shared D)	\$0.50[I]	\$0.50[I]	\$0.50[I]
EUCL Per BRI Digital Line	\$6.07	\$0.00	\$0.00

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## BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

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12.7.2.4.d Centrex-type -- Integrated Services Digital Network-Basic Rate  
Interface (ISDN-BRI)

		Recurring Charges - Term				Non-Recurring	
		Monthly	2 Year	3 Year	5 Year	7 Year	First Additional
ISDN-BRI Line		\$0.00	NOC	NOC	NOC	NOC	\$22.80 \$22.80
BRI B Channel Message Rate		NOC	NOC	NOC	NOC	NOC	NOC NOC
BRI B Channel Flat Rate		\$48.20	NOC	NOC	NOC	NOC	\$22.80 \$22.80
BRI D Channel		\$0.00	NOC	NOC	NOC	NOC	\$0.00 \$0.00
BRI Multipoint Terminal		NOC	NOC	NOC	NOC	NOC	NOC NOC

## 12.7.2.6 Integrated Services Digital Basic Rate Interface

Basic Rate Digital Line	\$36.40	NOC	NOC	NOC	NOC	\$320.00	\$320.00
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## B CHANNELS (UP TO 2)

Switched Voice/Data Message Rate	\$13.80	NOC	NOC	NOC	NOC	\$41.80	\$41.80
Switched Voice/Data Flat Rate	\$41.32	NOC	NOC	NOC	NOC	\$41.80	\$41.80
High Speed Packet Switched	\$36.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
D Channel (1 Required)	\$4.00	NOC	NOC	NOC	NOC	\$0.00	\$0.00
Each Additional Multipoint Terminal (Shared D)	\$0.40	NOC	NOC	NOC	NOC	\$0.40	\$0.40

EUCL Per BRI Digital Line	\$6.07	NOC	NOC	NOC	NOC	\$0.00	\$0.00
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CANCELLED

AUG 30 2001  
By 1st RP 223  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission00 - 215  
FILED JUN 30 2000

Issued: March 2, 2000

Effective: April 1, 2000

By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017  
JUN 30 2000

Section 12 - RATES & CHARGES (Cont'd)

RESERVED FOR FUTURE USE

Missouri Public  
Service Commission

REC'D MAR 02 2000

**CANCELLED**

SEP 20 2003

XIV-04-21  
Missouri Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-215

FILED JUN 30 2000

Issued: March 2, 2000

Effective: April 17, 2000

By: Janet S. Livengood, Esquire, Director of Legal and Regulatory Affairs  
DDI Plaza Two  
500 Thomas Street, Suite 400  
Bridgeville, Pennsylvania 15017

**JUN 30 2000**

Section 12- RATES & CHARGES (Cont'd)Missouri Public  
Service Commission

## DIRECTORY

## 12.10.1.3 ADDITIONAL LISTING

REC'D MAR 02 2000

	Monthly	Recurring Charges - Term				Non-Recurring	
		2 Year	3 Year	5 Year	7 Year	First	Additional
Business	\$2.45	NOC	NOC	NOC	NOC	\$9.50	\$9.50
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

## 12.10.1.3.f SEMI-PRIVATE LISTING

Business	\$1.20	NOC	NOC	NOC	NOC	\$9.50	\$9.50
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

## 12.10.1.4 NON-PUBLISHED LISTING

Business	\$1.60	NOC	NOC	NOC	NOC	\$9.50	\$9.50
Residence	NOC	NOC	NOC	NOC	NOC	NOC	NOC

CANCELLED

SEP 20 2003

XN 04-21  
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MISSOURIMissouri Public  
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