

RECEIVED

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

AUG 20 1999

2. DEFINITIONS

MISSOURI PUBLIC SERVICE COMM

Answer Supervision: An electrical signal fed back up the line by the LEC at the distant end of a long distance call to indicate positively that the call has been answered.

Application for Service: A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Company to provide the communication service as required.

Authorization Code: An identification number, usually an eight (8) to twelve (12) digit number, that identifies the user as a customer.

Authorized User: A person, firm, corporation or legal entity which is authorized by the Customer to be connected to the service of the Customer. Authorized User(s) must be named in the Application for Service.

Automatic Numbering Identification (ANI): A type of signaling provided by a local exchange carrier which automatically identifies through a seven (7) or ten (10) digit number assigned to the Customer, the local exchange line from which a call originates.

Billing Period: The interval between Customer invoice to Customer invoice which shall consist of thirty (30) days.

Business Service: "Business Service" refers to telecommunications service provided to the Customer for use primarily or substantially for a business, professional, institutional or other occupational purpose.

Calling Card Call: A call for which charges are billed, not to the originating telephone number, but to a telephone calling card issued by a local exchange carrier or long distance telephone company, for this purpose.

Missouri Public
Service Commission
00-178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

2. DEFINITIONS (continued)

MO. PUBLIC SERVICE COMM

Cancellation of Order: A Customer-initiated request to discontinue processing a service order, either in part or in entirety, prior to its completion.

Commission: The Missouri Public Service Commission.

Company: The term "Company" denotes Citizens Long Distance Company.

Customer: The term "customer" denotes the person who or the firm or corporation that orders, cancels or amends Service, is responsible for the payment of charges, and is responsible for compliance with the Company's regulations and this tariff.

Customer Dialed Calling Card Call: A Calling Card Call which does not require the intervention of an operator.

Customer-Provided Equipment: Denotes all equipment and facilities provided by the Customer and/or Authorized User, other than those provided by the Company.

Dedicated Access Line or Service: The generic term for a service in which the Customer's traffic passes over an access line connecting the Customer's premises to a Company switch, the line which is used solely for that Customer's traffic.

Direct Dial Call: A call for which charges are billed to the originating telephone number.

Disconnection: The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Missouri Public
Service Commission
00 - 178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE RECEIVED

3. REGULATIONS (continued)

AUG 20 1999

3.4 Discontinuation of Service

MO. PUBLIC SERVICE COMMISSION

3.4.1. The Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required.

- A. Non-payment of any sum due to the Company for service for more than twenty-eight (28) days beyond the date of rendition of the bill for such services; or
- B. A violation of or failure to comply with any regulation governing the furnishing of service; or
- C. An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or
- D. Failure to post a required deposit; or
- E. Material misrepresentation of identity in obtaining service or the use of service in a manner that in the opinion of the company constitutes fraud or abuse.

3.4.2 Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

CANCELLED

JAN 04 2001

154 RS 18

Public Service Commission
MISSOURI

Missouri Public Service Commission

00 - 178

FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

3. REGULATIONS (continued)

AUG 20 1999

3.5 Obligations of the Customer (continued)

MO. PUBLIC SERVICE COMMISSION

liability relating to Services provided pursuant to this agreement, including payment to the Company associated with reasonable attorney's fees.

3.6 Billing and Payment Regulations

3.6.1 Service shall be provided and billed for on a monthly basis. Service shall continue to be provided until the Company's receipt of a request from the Customer for the disconnection of the Service, unless other restrictions apply. Payment is to be made to the address designated on the invoice or such other location as the Company may direct in writing from time to time. In addition to charges for the Company's Service, the Customer shall pay any applicable Federal, state or local use, excise, sales or privileges taxes or assessments such as the Universal Service Fund assessment, resulting from the Services furnished by the Company. Such taxes or assessments shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted. All charges and fees subject to MoPSC jurisdiction, except taxes and franchise fees, will be submitted to the MoPSC for prior approval.

3.6.2 The Customer is responsible for payment of all charges for Service furnished by the Company. This includes payment for calls or Service:

- A. Originated at the Customer's number(s) whether authorized or not;
- B. Accepted at the Customer's number(s) (e.g. 800/888/877 Service);
- C. Billed to the Customer's number via third number billing, a calling card, a Company-assigned Authorization Code, or other special billing number; or
- D. Incurred at the request of the Customer.

Missouri Public Service Commission

00 - 178

FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED
September 15, 2012
Missouri Public
Service Commission
JX-2013-0079

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

3. REGULATIONS (continued)

MO. PUBLIC SERVICE COMM

3.6 Billing and Payment Regulations (continued)

3.6.3 The Customer's responsibility for payment of all charges for Service furnished by the Company is not changed by virtue of any use, misuse, or abuse of the Customer's Service or Customer-provided systems, equipment, facilities or Services interconnected to the Customer's 800/888/877 Service, which may be occasioned by third parties, including, without limitation, the Customer's employees, guests and/or members of the public who dial the Customer's 800/888/877 number by mistake.

3.6.4 In instances of a dispute, the Customer is required to pay the undisputed portion of the invoice in its entirety. Undisputed amounts not paid within twenty-one (21) days from the due date stated on the invoice will be considered delinquent. A Late Payment Charge of \$3.00 per month will be charged to customer accounts with an unpaid balance 22 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

3.6.5 The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.

CANCELLED

JAN 04 2001
By *1st RS 23*
Public Service Commission
MISSOURI

Missouri Public
Service Commission
00-178
FILED OCT 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

3. REGULATIONS (continued)

MO. PUBLIC SERVICE COMMISSION

3.6 Billing and Payment Regulations (continued)

- A. The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months service based on the average bill during the preceding twelve months or in the case of new applicants, two months average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.
- B. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.

3.6.6 A charge as determined by the company will be made for all checks returned to the Company for insufficient funds. If two insufficient funds checks are received from a subscriber within a twelve (12) month period, the Company may require that all subsequent payments be made by cash, money order, or certified check.

3.6.7 All stated charges in this tariff (except Prepaid Calling Cards) are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes), including Universal Service Fund assessments, whether charged to or against the Public Service Commission.

00 - 178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED

JAN 04 2001
By 1st RS 24
Public Service Commission
MISSOURI

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

3. REGULATIONS (continued)

MO. PUBLIC SERVICE COMM

3.6 Billing and Payment Regulations (continued)

Company or its Customer. Such taxes, fees, etc, shall be paid by the Customer in addition to the charges stated in the tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice. All charges and fees subject to MoPSC jurisdiction, except taxes and franchise fees, will be submitted to the MoPSC for prior approval.

3.6.8 If Customer seeks to have the Company reinstitute Service, Customer shall pay to the Company prior to the time Service is reinstated (1) all accrued and unpaid charges, and (2) a deposit, as determined by the Company.

3.6.9 The Company reserves the right, under federal law, to backbill for a period of up to two (2) years for an amount equal to the accrued and unpaid charges for use of the Company's Service actually made by Customer.

3.6.10 Customers billed by a Local Exchange Carrier (LEC), Competitive Local Exchange Carrier (CLEC), or other local exchange telephone company, on behalf of the Company, are responsible for any late payment charges imposed by the Local Exchange Carrier, Competitive Local Exchange Carrier, or local exchange telephone company.

3.7 Credit Allowances

3.7.1 Interruption of Service

A. Credit for failure of Service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment

00-178
FILED OCT 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED

JAN 04 2001
1st R 525
By Public Service Commission
MISSOURI

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

3. REGULATIONS (continued)

3.11 Calculations of Billable time (Usage Charges) (continued)

MO. PUBLIC SERVICE COMMISSION

minute increments thereafter, with partial minutes rounded up to the next full minute.

3.11.2 Chargeable time begins when the connection is established between the calling station and the called telephone number and ends when the connection is terminated.

3.11.3 In determining usage charges, Peak/Off-Peak/Holiday rate periods, as defined in Section 5.1 of this tariff, apply, unless otherwise indicated, and are based on the time where the call originates. In cases where a call begins in one rate period and continues into another rate period, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

3.11.4 All per-call charges of fractional cents shall be rounded to the next full cent unless otherwise stated.

CANCELLED

April 23, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

Missouri Public
Service Commission
00-178

FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
RECEIVED

4. SERVICE OFFERINGS

AUG 20 1999

4.1 General Description

MO. PUBLIC SERVICE COMMISSION

The Company offers switched long distance network services for voice grade and low speed dial-up data transmission services offered on a usage-sensitive basis. Service is provided subject to the terms and conditions of this tariff. The Services offered are:

- (A) Domestic Message Telecommunications Service;
- (B) Inbound (800/888/877) Toll Free Service; and
- (C) Calling Card Service.

4.2 Direct Dial Domestic Service

4.2.1 The Company provides direct dialed termination of domestic station-to-station calls originating from its service points in the United States to the areas in the United States, as defined in "Definitions", Section 2, of this tariff. The Customer uses the Company's direct dialed Domestic Message Telecommunications Service by dialing 1 + the area code + the desired telephone number.

4.2.2 The rates for Direct Dial Domestic Service are set forth in Section 5.2 of this tariff.

Missouri Public
Service Commission
00 - 178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED
September 15, 2012
Missouri Public
Service Commission
JX-2013-0079

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

4. SERVICE OFFERINGS (continued)

MO. PUBLIC SERVICE COMMISSION

4.3 Inbound (800/888/877) Toll Free Service (continued)

period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

4.4 Calling Card Service

4.4.1 The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff.

4.4.2 The Company reserves the right to place a monthly maximum usage limit on each Calling Card. The company reserves the right to, without incurring any liability, discontinue the furnishing of Service to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents or Service.

4.4.3 All International usage on the Calling Card will be blocked.

4.4.4 The Customer is required to notify the Company immediately when a Customer's Calling Card, using the Customer's Authorization number issued by the Company, needs to be deactivated or terminated. The Customer is responsible to immediately notify the Company when a Customer's Calling Card is lost, stolen, misplaced, has suspected or confirmed misuse, or when fraud is known, anticipated or suspected on a Calling Card.

MO. PUBLIC SERVICE COMMISSION
00 - 178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED
September 15, 2012
Missouri Public
Service Commission
JX-2013-0079

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS

(D)
|
(D)

4.5 Operator Services

4.5.1 Operator Services as provided by Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, or third-party billed calls. Company operators may be contacted by dialing 0+ the number desired or 0. Calls will be billed at Company MTS service rates as set forth in Section 5 plus the appropriate service charges.

(D)

4.5.2 In providing operator services, Company agrees that:

- A. Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
- B. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
- C. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

Issued: August 14, 2012

Effective: September 15, 2012

Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

4. SERVICE OFFERINGS (continued)

MO. PUBLIC SERVICE COMMISSION

4.4.5 The Company will deactivate the Calling Card within twenty-four (24) hours after notification from the Customer. The notification can be in writing to the Company, or by contacting the Company's Customer Business Office.

4.5 Operator Services

4.5.1 Operator Service as provided by Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third-party billed calls. Company operators may be contacted by dialing 0+ the number desired or 0. Calls will be billed at Company MTS service rates as set forth in Section 5 plus the appropriate service charges.

4.5.2 In providing operator services, Company agrees that:

- A. Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
- B. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
- C. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED
September 15, 2012
Missouri Public
Service Commission
JX-2013-0079

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (Continued)

4.5 Operator Services (continued)

- D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
- E. Company will arrange for listings of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability. (D)
|
(D)
- F. Company will direct all "0-" emergency calls to the local exchange carrier (LEC) at no charge. (T)
- G. Company's contracts with tariff aggregations will contain provisions which: (T)
1. Prohibit the blocking of access to an end user's interexchange carrier of choice;

Issued: August 14, 2012

Effective: September 15, 2012

Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED
October 8, 2018
Missouri Public
Service Commission
JX-2019-0060

Filed
Missouri Public
Service Commission
JX-2013-0079

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

4. SERVICE OFFERINGS (continued)

MO. PUBLIC SERVICE COMMISSION

4.5 Operator Services (continued)

- D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
- E. Company will arrange for listings of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
- F. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards which it determines to be invalid or cards which it is unable to verify.
- G. Company will direct all "0-" emergency calls to the local exchange carrier (LEC) at no charge.
- H. Company's contracts with tariff aggregations will contain provisions which:
 - 1. Prohibit the blocking of access to an end user's interexchange carrier of choice;

Missouri Public
Service Commission
00-178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

4. SERVICE OFFERINGS (continued)

AUG 20 1999

4.5 Operator Services (Continued)

MO. PUBLIC SERVICE COMMISSION

- 2. Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

4.6 Dedicated Interexchange Digital Private Line Service

- 4.5.1 Digital transmission facilities between Company service points, when connected with dedicated access to customer locations, allow for communications between locations of the customer or his authorized user. These combined facilities are utilized on a dedicated (non-switch) basis between two or more customer locations, as specified by the customer.

4.7 Promotions

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission by tariff filing at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

Missouri Public
Service Commission
00 - 178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED
October 8, 2018
Missouri Public
Service Commission
JX-2019-0060

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

4. SERVICE OFFERINGS (continued)

AUG 20 1999

This Page Reserved For Future Use

MO. PUBLIC SERVICE COMMISSION

CANCELLED

OCT 28 1999

By *15+RS NO. 38*
Public Service Commission
MISSOURI

MISSOURI PUBLIC
SERVICE COMMISSION
00-178

FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

5. RATES

MO. PUBLIC SERVICE COMMISSION

5.1 Rate Periods

5.1.1 Rates are applicable based on time of the day (standard or daylight savings), and day of the week, and are associated with Service offered on Dial Station-to-Station and Person-to-Person basis for Domestic Direct Dialed Calls, Inbound Toll Free (800/888/877) Calls, and Company issued Calling Card Calls. Peak and Off-Peak rates apply to the types of Services offered by the Company, unless otherwise specifically designated in this tariff. The rate charged is determined by the day and time (standard or daylight savings) at the originating service point. When a connection is established in one rate period and ends in another rate period, the rate for each rate period applies to the portion of the connection occurring within that rate period.

5.1.2 The rate periods are:

- A. Peak Period - the time period from 8:00 AM to, but not including, 8:00 PM Monday through Friday.
- B. Off-Peak Period - all other time periods other than Peak Period.
- C. Holiday Rate Period - for the following Federal observed holidays, the Off-Peak rates will apply:
 - 1. New Years Day (January 1st)
 - 2. Memorial Day
 - 3. Independence Day (July 4th)
 - 4. Labor Day
 - 5. Thanksgiving
 - 6. Christmas Day (December 25th)

Missouri Public
Service Commission
00 - 178
FILED OCT 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

CANCELLED
September 15, 2012
Missouri Public
Service Commission
JX-2013-0079

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

5. RATES (continued)

MO. PUBLIC SERVICE COM.

5.2 Direct Dialed Domestic Service (continued)

5. Rate per Minute:

Peak Period \$.15 per minute
Off Peak Period: \$.15 per minute

Missouri Public
Service Commission
00 - 170
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

Cancelled
April 13, 2011
Missouri Public
Service Commission
JX-2011-0498

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

5. RATES (continued)

AUG 20 1999

5.3 Inbound (800/888/877) Toll Free Service

MO. PUBLIC SERVICE COMMISSION

5.3.1 Domestic Inbound (800/888/877) Toll Free Service, using a Common Business Line (CBL) termination, is provided subject to the terms of this tariff.

- A. Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
- B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- C. A non-recurring set up fee of \$5.00 per 800/888/877 number will apply.
- D. A monthly recurring charge of \$3.00 per 800/888/877 number will apply.
- E. Rate per Minute:

Peak Period:	\$.22 per minute
Off-Peak Period:	\$.20 per minute

CANCELLED

October 17, 2004

**MISSOURI PUBLIC
SERVICE COMMISSION**

Missouri Public
Service Commission
00 - 178
FILED OCT 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE RECEIVED

AUG 20 1999

5. RATES (continued)

MO. PUBLIC SERVICE COMMISSION

5.3 Inbound (800/888/877) Toll Free Service (continued)

5.3.2 Personal 800 Domestic Inbound (800/888/877) Toll Free Service, using a residential line termination, is provided subject to the terms of this tariff.

A. Personal 800 Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

C. A monthly recurring charge of \$2.00 per 800/888/877 number will apply.

D. Rate per Minute:

Peak Period: \$.20 per minute
Off-Peak Period: \$.20 per minute

CANCELLED

October 17, 2004

**MISSOURI PUBLIC
SERVICE COMMISSION**

Missouri Public
Service Commission
00 - 178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (Continued)

5.5	<u>Operator Service Rates</u>	<u>0+ Rate</u>	<u>0- Rate</u>
1.	Directory Assistance	\$1.20	\$2.20
2.	Automated Collect	\$2.35	\$3.35
3.	Operator-Assisted		
a.	Collect	\$2.35	\$3.35
b.	Billed to Third Party	\$2.35	\$3.35

(D)
 |
 (D)

(D)
 (T)

Issued: August 14, 2012

Effective: September 15, 2012

Brian Cornelius
 Citizens Long Distance Company
 1905 Walnut
 Higginsville, MO 64037

CANCELLED
 October 8, 2018
 Missouri Public
 Service Commission
 JX-2019-0060

Filed
 Missouri Public
 Service Commission
 JX-2013-0079

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.4 Calling Card Rates

5.4.1 Company provided, Customer dialed Calling Cards are provided subject to the terms of this tariff.

A. Calling Cards usage is billed at an initial one (1) minute minimum usage charge, and in one (1) minute additional increment after the first full minute of usage.

B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill, and not to the per call surcharge. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

C. A per call surcharge of \$.35 will be applied. (R)

D. Payphone Call Surcharge \$.60 per call (N)(I)

E. Rate per Minute:

Peak Period: \$.25 per minute
 Off-Peak Period \$.25 per minute

5.5	<u>Operator Service Rates</u>	<u>0+ Rate</u>	<u>0- Rate</u>
1.	Directory Assistance	\$1.20	\$2.20
2.	Automated Collect	\$2.35	\$3.35
3.	Automated Card	\$1.00	\$2.00
4.	Operator-Assisted		
	a. Collect	\$2.35	\$3.35
	b. Billed to Third Party	\$2.35	\$3.35

Issued: September 17, 2004

Effective: October 17, 2004

Issued by: Brian Cornelius
 Citizens Long Distance Company
 1905 Walnut
 Higginsville, MO 64037

CANCELLED
 September 15, 2012
 Missouri Public
 Service Commission
 JX-2013-0079

FILED
MO PSC

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
RECEIVED

5. RATES (continued)

AUG 20 1999

5.4 Calling Card Rates

MO. PUBLIC SERVICE COMMISSION

5.4.1 Company provided, Customer dialed Calling Cards are provided subject to the terms of this tariff.

- A. Calling Cards usage is billed at an initial one (1) minute minimum usage charge, and in one (1) minute additional increments after the first full minute of usage.
- B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill, and not to the per call surcharge. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- C. A per call surcharge of \$.50 will be applied.
- D. Rate per Minute:

Peak Period: \$.25 per minute
Off-Peak Period: \$.25 per minute

CANCELLED

October 17, 2004

**MISSOURI PUBLIC
SERVICE COMMISSION**

5.5 Operator Service Rates

	<u>0+ Rate</u>	<u>0-Rate</u>
1. Directory Assistance	\$1.20	\$2.20
2. Automated Collect	\$2.35	\$3.35
3. Automated Card	\$1.00	\$2.00
4. Operator-Assisted		
a. Collect	\$2.35	\$3.35
b. Billed to Third Party	\$2.35	\$3.35

MISSOURI PUBLIC SERVICE COMMISSION

00 - 17 8

FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

Missouri Public
Service Commissioner

5. RATES (continued)

REC'D OCT 14 1999

5.5 Operator Service Rates (continued)

5.	Person-to-Person	\$4.50	\$5.50
6.	Station-to-Station	\$2.30	\$3.30

5.6 Dedicated Interexchange Digital Private Line Service

5.6.1 Voice Grade Facility

A. Two point effective two/four wire grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility)

Rate: \$ ICB

5.6.2 DS1/1.544 Mbps Facility

A. Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis

Rate: \$ ICB

5.7 Directory Assistance Charges

5.7.1 Usage Charges

Per call charges for Directory Assistance will be \$.90 per call.

Missouri Public
Service Commissioner

00-277
FILED OCT 28 1999

N

Issued: October 14, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037

OCT 28 1999

CANCELLED
October 8, 2018
Missouri Public
Service Commission
JX-2019-0060

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

RECEIVED

AUG 20 1999

5. RATES (continued)

MISSOURI PUBLIC SERVICE COMMISSION

5.5 Operator Service Rates (continued)

5.	Person-to-Person	\$4.50	\$5.50
6.	Station-to-Station	\$2.30	\$3.30

5.6 Dedicated Interexchange Digital Private Line Service

5.6.1 Voice Grade Facility

- A. Two point effective two/four wire grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility)

Rate: \$ ICB

5.6.2 DS1/1.544 Mbps Facility

- A. Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis

Rate: \$ ICB

CANCELLED

OCT 28 1999
by SFRS NO. 47
Public Service Commission
MISSOURI

MISSOURI PUBLIC
Service Commission
00 - 178
FILED OCT - 4 1999

Issued: August 20, 1999

Effective: October 4, 1999

Issued by: Brian Cornelius
Citizens Long Distance Company
1905 Walnut
Higginsville, MO 64037