STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

Liberty Utilities (Missouri Water) LLC

For Whispering Hills, Wayne County, Missouri

P.S.C. Mo. No.	20
-Original Add	option Notice
-	dontion Notice

1st Revised Adoption Notice
Cancels Original Adoption Notice

ADOPTION NOTICE

Pursuant to authority granted by the Missouri Public Service Commission in File No. WM-2020-0174, Liberty Utilities (Missouri Water) LLC, d/b/a Liberty Utilities or Liberty, hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all tariffs, rules, and regulations for water service of Rodger Owens d/b/a Whispering Hills Water System filed with and approved by the Missouri Public Service Commission.

CANCELLED October 16, 2020 Missouri Public Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

FILED Missouri Public Service Commission WM-2020-0174; YW-2021-0019 P.S.C. MO No. 1

Rodger Owens d/b/a Whispering Hills Water System

Name of Issuing Company

Original Sheet No. Adoption Notice No. 1

For: <u>Certificated Service Areas Previously</u>
<u>Served by Whispering Hills Water System</u>
Certificated Service Area

Water Tariff Adoption Notice

Rodger Owens d/b/a Whispering Hills Water System, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, occurrences, schedule agreements, divisions, authorities, or other instruments whatsoever, filed with the Public Service Commission, State of Missouri under the name of Whispering Hills Water System.

Issue Date:

August 13, 2009 Month/Day/Year Effective Date:

September 12, 2009 Month/Day/Year

Issued By:

Rodger Owens

Owner

PO Box 24, Wappapello, MO 63966

Name & Title of Issuing Officer

Company Mailing Address

CANCELLED
September 1, 2020
Missouri Public
Service Commission
WM-2020-0174; YW-2021-0019

FILED
Missouri Public
Service Commission
WM-2009-0436; YW-2010-0084

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

Liberty Utilities (Missouri Water) LLC

For Whispering Hills, Wayne County, Missouri

P.S.C. Mo. No.	20
Original Titl	

1st Revised Title Page Cancels Original Title Page

RULES GOVERNING RENDERING OF WATER SERVICE

LIBERTY UTILITIES (MISSOURI WATER) LLC D.B.A. LIBERTY UTILITIES or LIBERTY

SCHEDULE OF RATES, RULES AND REGULATIONS AND CONDITIONS OF SERVICE GOVERNING THE PROVISION AND TAKING OF WATER SERVICE

CANCELLED October 16, 2020 Missouri Public Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

FILED Missouri Public Service Commission WM-2020-0174; YW-2021-0019

Whispering Hills Water System For Name of Issuing Corporation TITLE PAGE	rWayne County, Missouri Community Town of City AUR 0 1990
TITLE PAGE	A00 0 1000
	Public Service Commission
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WHISPERING HILLS WATER	R SYSTEM
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RATES	
RULES AND REGULATION	ONS
APPLYING TO WATER SE	POVICE
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WHISPERING HILLS	
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Indicates change	

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CANCELLED
September 1, 2020
Missouri Public
Service Commission
WM-2020-0174; YW-2021-0019

NO. 13	P.S.C.MO, No. 1	{Original SHEET No. REVISER
Cancel	lling P.S.C.MO. No	Original SHEET No Revised
	HILLS WATER SYSTEM FOR WAYNE	E COUNTY MISSOURI
Name of I	ssuing Corporation Co	ommunity, Town or City
		AUG 8 1988
	INDEX	MISSOURI
		obile Sarvice Commi
		Sheet No.
	Title Page	1
	Index	2
	· Map of Service Area	3
	Legal Description of Service Area	4
	Schedule of Rates	5
	Schedule of Service Charges	6
10 Mo	5 -	
ule No.	The control of the co	
1	Definitions	7–8
2 3	General Rules and Regulations	9
	· Company Employees and Customer Relations	10
4	Applicatdions for Service	11
5	Inside Piping and Customer Water Service Lines	12–14
6	Improper or Excessive Use	15–16
7 8	Discontinuance of Service by Compa Discontinuance of Water Service	ny 17–19
2	by Customer's Request	20
9	Interruptions in Service	21
10	Bills for Service	22–25
11	Meters and Meter Installations	26-28
12	Meter Tests and Test Fees	29
13	Bill Adjustments Based on Meter Tes	sts 30
14	Extension of Water Mains	31-34
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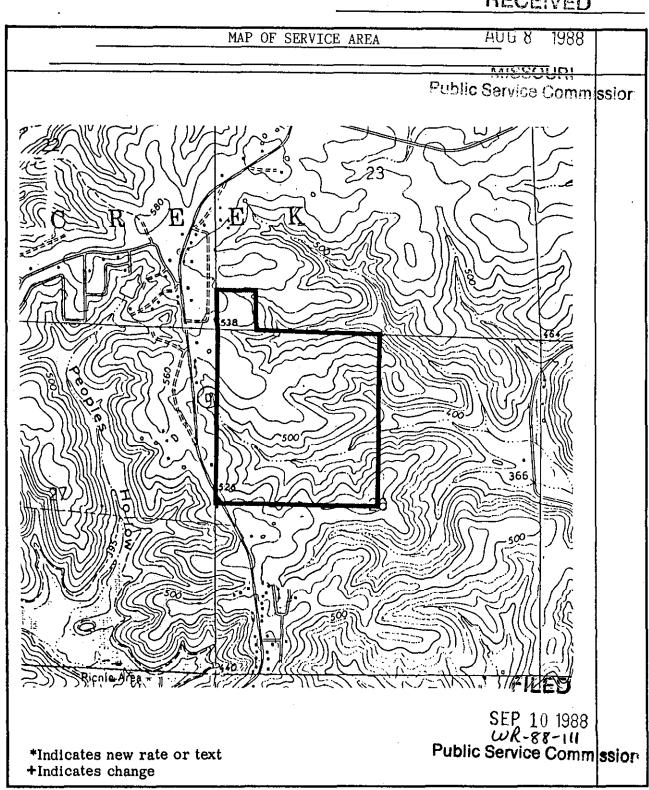
DATE OF ISSUE.

SEP 1 0 1988 month day year _DATE EFFECTIVE _

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CANCELLED October 16, 2020 Missouri Public Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

FORM NO. 13	P.S.C.MO. No	1	Original)	SHEET No. 3
Cance	elling P.S.C.MO. No.		3	
<u> WHISPERING</u>	HILLS WATER SYSTEM	For	Wayne County	MO
Name of	Issuing Corporation		Wayne County Community, T	own or City



DATE OF ISSUE AUG 8 1988 DATE EFFECTIVE SEP 1 0 1988 month day year

CANCELLED
October 16, 2020
Missouri Public
Service Commission
WN-2021-0042, YW-2021-0040,
YS-2021-0077

·

name of officer

Wappapello, MO address 63966

Cancelling P.S.C.MO. No		(ÆKKV®æK ∫ Origins	1) SHEET No.
WHISPERING HILLS WATER SYSTEM		Revised	i
Name of Issuing Corporation	For	WAYNE COUNTY	MO Teowolog Gity
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LEGAL DESCRIPTION	ON OF SERVI	TE ADEA	<u> 1989 - 1989 - 1989 - </u>
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		Public 9	Bervice Commis
All of the Northwest Qu North, Range 7 East, and all Southwest Quarter of the Sou Township 27 North, Range 7 E less, all in Wayne County, M	l of the Sou thwest Quar Mast, contai	ithwest Quarter rer of Section	of the
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name of officer

Wappapello, MO 63966

1. Box 59.

CANCELLED
October 16, 2020 ISSUED BY
Missouri Public
Service Commission
WN-2021-0042, YW-2021-0040,
YS-2021-0077

FORM NO. 13

P.S.C. MO No. 1

2nd Revised Sheet No. 5

Canceling P.S.C.MO. No. 1

Canceling 1st Revised Sheet No. 5

Whispering Hills Water System

Name of Issuing Company

For: Wayne County, Missouri Certificated Service Area

SCHEDULE OF RATES FOR WATER SERVICE

AVAILABILITY

The following rates are applicable to all residential customers adjacent to the Company's distribution mains using standard water service.

Monthly Minimum (includes 4,000 gal)	\$ 20.69	*
Commodity Charge (per 1,000 gallons over 4,000 gal)	\$ 3.67	*
Flat Rate (Prior to installation per month)	\$ 20.69	*

SERVICE CONNECTION

Charge for new service connection \$ 600.00

Taxes:

Any applicable Federal, State or Local taxes computed on billing basis shall be added as separate items in rendering each bill.

- * Indicates New Rate or Text
- + Indicates Changed Rate or Text

Issue Date:

August 13, 2009 Month/Day/Year

Effective Date:

September 12, 2009

Month/Day/Year

Issued By:

Rodger Owens - Owner

PO Box 24 Wappapello, MO 63966

Company Mailing Address

Name & Title of Issuing Officer

CANCELLED October 16, 2020 Missouri Public Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

Cancelling P.S.C.MO. No. 1	Original SHEET No.
WHISPERING HILLS WATER SYSTEM	For WAYNE COUNTY, MISSOURI
Name of Issuing Corporation	Community, Town or City RECEIVED
SCHEDULE (DE RATES MAY 2 1990
	MISSOURI
<u>AVAILABILITY</u>	Public Service Commiss
The following rates are applic adjacent to the Company's distribut service.	able to all residential customers ion mains using standard water
RATE SCHEDULE:	
Monthly Minimum	·
(includes 4,000 gal.)	\$ 10.88
Commodity Charge (per 1,000 gal. over 4,000 gal	. per month) \$ 1.93
Flat Rate (prior to meter installation',	er month) \$ 10.88
SERVICE CONNECTION	
Charge for new service connect	ion \$250.00
These rates are exclusive of a franchise taxes.	ny gross receipts or
	•
	FILED
	JUN 4 1990
*Indicates new rate or text +Indicates change	88 - 111 Public Service Commission
may 4-1990	June 4-19
DATE OF ISSUE April 1990 month day year	DATE EFFECTIVE May 27, 19 month day

Service Commission WM-2009-0436; YW-2010-0081

1 NO. 13			KLYEDICK)	SVENOX)	ET No
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WHISPERING	G HILLS WATER SYSTEM	For	WAYNE_COUNT	,	URI
Name of Is	ssuing Corporation			ty, Jown o	
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	SCHEDULE	OF RATES			เดบล
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	following rates are app adjacent to the Compan				ĺ
standard w	water service.			_	
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RATE SCHEI	DULE:				ŀ
Month	nly Minimum				Ì
(incl	ludes 4,000 gal.)		\$	10.88	}
Commo	odity Charge				
(per	1,000 gal. over 4,000	gal. per mo	onth) \$	1.93	-I LED
Flat	Rate			CANC	ELL
(pric	or to meter installation	on per month		10.88	ELLED 1990 St. P.S
				$\gamma_{\Omega i_d}$	5/1/3
SERVICE CO	ONNECTION:			BY 7	vice Chin
Charg	ge for new service con	nection	\$ 3	150,00 G	VICE COTOL VICE COTOL
				FILE	
These	e rates are exclusive	of any gross	s receipts c	r IIII	- TOTAL
franc	chise taxes.			9011 1	SE SEPTEMBER
			arts	THE SEPTION	
These	e rates are in effect	for an 18-mo	onth interio	period.	
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*Indicates ne +Indicates cl	ew rate or text hange		Public	Service (Commissi

DATE OF ISSUE Month day year

President, Route 1, Box 59, Wappapello, MO

ISSUED BY name of officer title address 63966

FORM NO. 13

P.S.C. MO No. 1

1st Revised Sheet No. 6

Canceling P.S.C.MO. No. 1

Canceling Original Sheet No. 6

Whispering Hills Water System

Name of Issuing Company

For: Wayne County, Missouri

Certificated Service Area

SCHEDULE OF SERVICE CHARGES FOR WATER SERVICE

These charges are applicable to the Company's services provide for in the corresponding

Turn-on Fee

\$25.00

Turn-off Fee

\$25.00

Late Charges:

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last due date on which payment will then be considered delinquent. The period after which payment will then be considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 (or 1% whichever is higher) will be added to delinquent amounts.

Returned Check Charge:

A returned check charge of \$25 per check will be paid on all checks returned from the bank for insufficient funds.

- * Indicates New Rate or Text
- + Indicates Changed Rate or Text

Issue Date:

August 13, 2009 Month/Day/Year

Effective Date:

September 12, 2009

Month/Day/Year

Issued By:

Rodger Owens - Owner

Name & Title of Issuing Officer

PO Box 24 Wappapello, MO 63966 Company Mailing Address

NO. 13 P.S.C.MO, No		Original SHEET No.
Cancelling P.S.C.MO. No.		Original SHEET No.
WHISPERING HILLS WATER SYS Name of Issuing Corporation	STEM For-	WAYNE COUNTY MESSOURICE Community, Town or City
Name of issuing Cot put ation		AUC 8 1999
SCHEDULE (OF SERVICE CHAR	CES
		MISSOUR Public Service Contr
Reconnection Charge A Company for Violation Regulations (see Rule	of the Company	
Non-Metered Customers		\$36.00
netered customers	ý	\$20.00
Turn-off and Turn-on (Requesting Temporary I		
Non-Metered Custo	mers:	
Turn-off cha	ırge	\$36.00
Turn-on char	ge	\$36.00
·		
Metered Customers	3 :	
Turn-off cha	arge	\$20.00
Turn-on char	îge	\$20.00
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ndicates new rate or text		

CANCELLED
September 12, 2009
Missouri Public
Service Commission WM-2009-0436; YW-2010-0081

President, Route 1, Box 59, Wappapello, MO-title address63966

		P.S.C.MO. No		(XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
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WHI	SPERING 1	HILLS WATER SYST	EMFor	WAYNE COUNTY-,	•
Na	me of Issu	ing Corporation	101		Pown or City
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	F	ULES AND REGU			SSOURI
			WATER SERVI	CE NII Public Ser	vice Commile
Rule	1 DEF	NITIONS		2 00.2110	
(a)	acting	OMPANY" is the through its o thorized empl	fficers, man	agers, or oth	m ier
(b)	the Conservice	USTOMER" is are runnental body pany for water from Company ted for utiliz	y which has c er service or y, or whose f	ontracted wit is receiving acilities are	th t
(c)	the sta pertain commerce rental for each	ed "UNIT" shall andard user or a to any build cial owned or units are cor ch single fami esidence or pl	r property se ling whether leased. Mob nsidered as s ily or firm o	rved and shall residential of ile homes or eparate units ccupying same	or .
(d)	mainta: proper	N" is a pipeli ined by the Co ty or private ort water thro	ompany, locat easements, a	ed on public and used to	rice
(e)	appurte the cu custom outdoo to the in a s servic	COMER'S WATER enances install stomer, used to stomer, used to ser's unit from meter setting meter setting treet, then the line shall to the street atty.	lled, owned a to conduct wa m the propert ng, including g. If the pr he said custo be doemed to	ind maintained ter to the y line or the connect; coperty line; mer's water begin at the	i by
(f)	the ma	VICE CONNECTION to the custoperty line, of all necessary	tomer's water or outdoor me	service line ter setting to the sett	inFILED
	ates new cates chan	rate or text ge			EP 10 1988 WK-88-IH ervice Commi

CANCELLED CANCELLED
October 16, 2020
Missouri Public
Service Commission
WN-2021-0042, YW-2021-0040,
YS-2021-0077

Month day year

name of officer

DATE EFFECTIVE SEP 1 0 1988

month day year
President, Route 1, Box 59, Wappapello, MO

title

Section

address \$3966

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	Cancelling P.S.C.MO. No.	Original SHEET No.
	WHISPERING HILLS WATER SYSTEM	For WAYNE COUNTY EMTSSONET Community, Town or City
ì	Name of Issuing Corporation	Community, Town or City
		AUG 8 1988
	RULES AND REGULATIONS	
	RENDERING OF WATER	SERVICE MISSOURI
		Pullic Service Some
Rule	1 <u>DEFINITIONS</u> (Continued)	
	This service connection will be	
	maintained by the Company. If t	
	a street, the said service conne to end at the edge of the street	
	property.	
(g)	The "DATE OF CONNECTION" shall b	se the date of the permit
(6)	for installation and connection	
	In the event no permit is taken	and a connection is made,
	the date of connection may be the of construction of the building	
	or construction or the building	upon the property.
(h)	The "METER SETTING" includes the	
	lid, and appurtenances, all of w maintained by the Company.	hich shall be owned and
(i)	The "METER" is a device used to	
	quantity of water that flows thr in the meter setting.	ough, and is installed
(j)	"DEVELOPER" means any person, fi ship or other entity that, direct	
	title to, or sells or leases, or	- · · · · · · · · · · · · · · · · · · ·
	or advertises for sale or lease,	any lots in a subdivision.
(k)	"SUBDIVISION" means any land in	this state which is divided
•	or proposed to be divided into t	two or more lots or other
	divisions of land, whether conti in size or not, for the purpose	
	includes resubdivision thereof.	or same or rease, and
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		SEP 10 1988 WR-88-111
*Indi	cates new rate or text	Public Service Commission

CANCELLED
October 16, 2020
Missouri Public
Service Commission
WN-2021-0042, YW-2021-0040,
YS-2021-0077

DATE OF ISSUE -

E AUG 8 1988 DATE EFFECTIVE SEP 1 0 1988

month day year

expected President, Route 1, Box 59, Wappapello, MO
name of officer title address 63966

KM N	O. 13	P.S.C.MO, No	1	(XIX EX KSKKK)	SHEET N	0
	Cancel	lling P.S.C.MO. No		Original Revised	SHEET N	o
	WHISPER	RING HILLS WATER SYSTE	M For	WAYNE COUNTY	Mariantina di 2011 Pil ta	
	Name of I	ssuing Corporation		Community, 1	Cown or City	
				<u> </u>	<u>8 1988</u>	
		RULES AND REGULATIONS		8.61	SSOURI	
_		RENDERING OF WATER	SERVICE	- Proble Car	vice C omm	ารร
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Rule	2 GENE	RAL	•			
(a)	any wat taking	ater customer, upon si er service rendered by of water service, shal ed consent to be bound ions.	y the Compar ll be consid	ny, or upon dered to have	ı .	
(b)	of serv rates a determi	pany's rules and regulice are set forth in to pplicable to appropriation areas are set to these rute a part of these ru	these number ate water se forth in rat	red sheets. The ervice or rate te schedules and		
(c)	the Pub additio isting	pany reserves the rigi lic Service Commission nal rates, rules or re rates, rules or regula deem necessary and pr	n of Missour egulations d ations as it	ri, to prescribe or to alter ex-		
(d)	all new agreeme in acco and of existin rules a existen	he effective date of a facilities, construct nts shall conform to a rdance with the status the Public Service Cong facilities that do not regulations may rece does not constituted reconstruction is not reconstruction is not constituted.	tion contract these rules tes of the s mmission of not comply w main, provice e a service	cts, and written and regulations State of Missour Missouri. Pre- with applicable ded that their problem or impr	i i	
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*Indicates new rate or text +Indicates change

DATE OF ISSUE

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President, Route 1, Box 59, Wappapello, MO title address 63966 name of officer

Missouri Public IS. Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

CANCELLED

October 16, 2020

ORM NO. 13	P.S.C.MO. No	1	Original)	SHEET No. 10
Canc	elling P.S.C.MO. No		Original Revised	SHEET No
	RING HILLS WATER SYSTE	MFor_WAYN	VE COUNTY MT	SSOURI
Name of	Issuing Corporation		Community.	own or City
	RULES AND REGULAT	IONS GOVERNI	NG AUG	
	RENDERING OF WA			10U RI
Rule 3 CC	MPANY EMPLOYEES AN	D CUSTOMER R	<u>elapiońs</u> ty	ce Commission
forbi	yees or agents of demand or in services render to the services render	accept any c ed to its Cu	ompensation stomers	sly 1

No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations. (b)

FILED

SEP 10 1988

WR-88-111

Public Service Commission

*Indicates new rate or text

regulations.

+Indicates change

DATE EFFECTIVE SEP 1 0 1988 month day year AUG 8 DATE OF ISSUE _ President, Route 1, Box 59, Wappapello, MO name of officer title address 63966

CANCELLED October 16, 2020 Missouri Public Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

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	WHISPE	RING HILLS WAT	ER SYSTEM	For	`	·	racal wie	-
1	Name of Is	ssuing Corporation	n	r or	Con	OUNTYFO M nmunity, To	whor City	} _
						AUC	8 1988	3
		RULES AND RI RENDERING			CE.		SSOURI	
Rule	4 APP	LICATIONS FO	OR SERVIC	E		ublic So n	vice Com	niee
(a)	custom and action, service tomer, service of ser presse	ten application, stating companied by will be required in the provide upon signification of the consent to equilations.	the type y any oth uired fro ed to any ng an app by the Co be consi	of se er per m each unit. licati mpany, dered	rvice r tinent custom Every on for or upo to have	equired informaler before cus-any and taking ex-	- re	
(b)	served adequa necess	rvice is required by a main of the size shades are according to the size of th	of adequa ll be ext ng to the	te cap ended	acity, as may	a main be	of	
(c)	a mair or equ shall may ir obliga and sh	in order to a extension of extension of the control	or other nse is re ritten co not be li the Compa a reasor	unusua equired ontract mited eny and nable p	l const, the C . Said to the the Ap eriod C	ruction Company I contra	ct	
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CANCELLED October 16, 2020
Missouri Public Service Commission ISSUED BY
WN-2021-0042, YW-2021-0040, YS-2021-0077

MUSE AUG 8 1988

Month day year

President, Route 1, Box 59, Wappapello, MO 63966

NAME of officer

NAME OF ISSUE AUG 8 1988

month day year

President, Route 1, Box 59, Wappapello, MO 63966

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	<u>W</u> .	HISPER Name of	ING HILI Issuing (S WATER	SYSTEM n	For_	WAYN Co	E COUNTY ommunity,	FMISSOURT Town or Cit AUG 8 19	(<u>ST)</u> y
					EGULATION OF WATE				MISSOU	
I	Rule		NSIDE I INES	PIPING A	AND CUST	COMER WA	ATER SE		Sarvis e Co) mussi
	(a)	servi line	ice at . Sepa	the out	provide tdoor me nits sha lines.	eter, or	at th	e prope		
	(b)	the (latic and r const line to th the r subjects shall any (meter	Custome on and maintain truction met or met or met or sponsect to lamage or installed	er's prosecting ned by on and received setting in the setting in t	ction from the commaintenating, in the company of the company os cause	line, the be consupany. Ince from cluding the built the Control the costy is line	ne meter structer Service mether conting mether conting mer, and many. Stoff res. meters.	er instanta d, owner e line propert connecti shall b d is Custom repairing ers. ar	ol- ed Ty Ton De ners	
	(c)	found const	ecting d by ex titute	with ne caminat: a hazar	rvice li ew build ion and rd to the he Compa	dings or testing ne healt	nly whe g not t th and	n they o safety		
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DATE OF ISSUE AUG 8 1988 DATE EFFECTIVE SEP 1 0 1988

CANCELLED October 16, 2020

Missouri Public Service Commission

WN-2021-0042, YW-2021-0040, YS-2021-0077

DATE EFFECTIVE SEP 1 0 1988

month day year

President, Route 1, Box 59, Wappapello, MO

name of officer

title address 63966

	Cancelling D.S.C.MO. No.	Original SHEET No. 1
	Cancelling P.S.C.MO. No	Revised
WH	IISPERING HILLS WATER SYSTEM Name of Issuing Corporation	For WAYNE COUNTY, MISSOURI Community, Town or City
	or por wion	Community, Fown or Lity: 1
		AUG 8 1988
_	- RULES AND REGULAT	
Rule	5 INSIDE PIPING AND CU LINES (continued)	Public Service Countis
(e)	The Customer's water se piping shall be of mate recognized standards fo and shall have a pressu psi working pressure.	rvice lines and inside rial conforming to r potable water service re rating of at least 160
(f)	The Company will not in nection to a vacant lot	
(g)	Any change in the locat service connection requ shall be made at his ex	ested by the Customer
(h)	to ensure compliance to	purposes of inspection
(i)	Service Connection may streets or roadways or others in connecting wi except where the service water main easement in the main. The service line must be laid in a right angles to the mai structure or as nearly deviation from this bec	th the Company's mains, se connection is in the order to be connected to connection and service straight line and at and the face of the
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Service Commission
WN-2021-0042, YW-2021-0040,
YS-2021-0077 President, Route 1, Box 59, Wappapello, MO icer title address 63966 address 63966

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ORM NO. 13 P.	S.C.MO. No	_1{	Original) SHEET 1	No. 14
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WHISPERING	HILLS WATER SYSTEM	To HANG GO		·· 1%
Name of Issuin	g Corporation	Cor	UNTY MISSOURT Smunity, Town or Cit	y y
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 	RULES AND REGULAT		MISSOUR	1
	RENDERING OF	WATER SERVICE	Public Somres Cor	
Rule 5 INS	TDE PIPING AND CUSTOM	ER WATER SERVICE	E LINES (continue	1)
petrole or othe damage and mai also or impr survey.	stomer having a plumb levice that could all eum, process water, wer substance that cou to the water system, antain a backflow pre- apply to customers on actical for the compa The device, install a shall be approved by	ow backsiphonage ater from a ques ld create a heal shall be requir vention device. whose premises any to perform a lation. location	e of any chemical stionable supply, lth hazard or red to install This rule may it is impossible	ļ ļ
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	O. 13 P.S.C.MO. No		Original SHEET No
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	PERING HILLS WATER SYSTEM	For	WAYNE COUNTY, MISSOURI
Г	Name of Issuing Corporation		Community Fown or City)
			<u> </u>
	RULES AND REGULATED REPORT OF WAR		
Rule	6 IMPROPER OR EXCESSIV	VE USE	Public Service Cominis
(a)	No Customer shall be wanted to his premises in inaction. It shall be duty of each Customer fixtures at his unit in state of repair at all	by his will the respond to maintain a good an	ful action or assibility and all piping and
(b)	No Customer shall make cross connection between supply and any source of contamination or any of Company shall deny or Customer's Water Service may, in the opinion of cross-connection with otherwise jeopardize to other Customers or the	en the pota of chemical ther water discontinue ce Line or the Compan non-potable he health a	able water or bacterial supply. The service where inside piping ny, cause a water or and safety of
(c)	No Customer shall make connection to a device excessive water demand as water-hammer, to the	that will or excessi	result in ive shock, such
(d)	No Customer shall tampfully damage a water mathematical the shutoff cock on the such action.	eter or att	tempt to operate
(e)	No Customer shall attemented from the Company unauthorized tap or diconnection nor by conn	mains eith rect connec	her by an ction to service
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President, Route 1, Box 59, Wappapello, MO

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	suing Corporation	For	WAYNE COUNTY,	Town or City	
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Rule 6 IMP	ROPER OR EXCESSIV	E USE (cor	ntinued):blic S	VIISSOURI ervice Com n	is
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Name of Issuing Corporation	Community, Flown or Gity
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Cancelling P.S.C.MO. No	Criginal SHEET No
FORM NO. 13 P.S.C.MO. No	Original SHEET No. 17 NEWWOODS

AUU O מטצו RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE

Public Service Commission

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY

- The Company may discontinue service for any of the following reasons:
 - 1. Nonpayment of a delinquent account not in dispute.
 - 2. Failure to post a security deposit or guarantee acceptable to the utility.
 - 3. Unauthorized interference, diversion or use of the utility service situated or delivered on or about the customer's premises.
 - 4. Failure to comply with the terms and conditions of a settlement agreement.
 - 5. Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, meter reading, maintenance or replacement.
 - 6. Violation of any of these rules and regulations on file with and approved by the Commission, or for any condition which adversely affects the safety of the customer or other persons, or the integrity of the utility's delivery system.
- The Company may discontinue service after notice by first class mail is sent to the customer at least six (6) days prior to the date of the proposed discontinuance. If written notice is hand delivered to the customer, it shall be done at least forty-eight (48) hours prior to discontinuance. Service of notice by mail is complete upon mailing.

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President, Route 1, Box 59, Wappapello, MO 63966

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(c)	with the uance of servicustome then the	npany shall made customer reports of service, and wice would affer, or is not the company shall (s) of the material contents.	egarding the id the resol fect an occu responsible ill make rea	reason(s) ution. If pant who is for paymen	for disconti discontinuan not the com nt of the bil	n- ace apany's	
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(g)	not pre by acti	inuance of sevent the Compon at law or	any from purotherwise for	rsuing any	lawful remed	У	
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Rule	7 DISC	ONTINUANCE O	F WATER SERV	ICE BY COMP	ANY (contin	aggyice Con	nissio
(i)	The Conservice	mpany has the e to any uni	e right to r t to protect	efuse or to itself agas	discontinu	e or	
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WHISPE	ERING HILLS WATE	ER SYSTEM	For_ WA	YNE COUNTY,	•	
Name	of Issuing Corpor	ation		Community,		у
		ES AND REGULAT RENDERING OF W			AUG 8	988
Rule 8	DISCONTINUANCE	OF WATER SERV	ICE AT CUSTO	OMER'S REQUE	MISSC ST ^S ervice	
by to Com met inc	rvice will be digiving not less the Company durngany shall, on ter and charges cluding the time	s than twenty- ring its regul the requested for water ser e of discontin	four (24) ho ar office ho day, read to vice rendered uance shall	ours notice ours. The the Customer ed up to and	r's I	
ser hov at tur	customer may recover, the customer the customer the customer the appropriate rned off. Turn the schedule of	ength of time omer shall sti e rate during off and turn	for his own .11 be charge the time the on charges a	convenience ed for servi e service is	ice s	
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Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

	Cancelling P.S.C.MO. No	Original) SHEET No (THENNELLY) Original) SHEET No
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	SPERING HILLS WATER SYSTEM For.	WAYNE COUNTY, MISSOURI
- •		Community, Town or City
	RULES AND REGULATIONS GOVERN	RECEIVED
	RENDERING OF WATER SERVICE	
Rule	9 INTERRUPTIONS IN SERVICE	MISSOURI Public Service Commi
(a)	The Company reserves the right to di in its mains at any time, without no emergency repairs to the water system	tice, for making
(b)	Whenever service is interrupted for affected by such interruptions will whenever it is possible to do so. E made to minimize interruption of services.	be notified in advance very effort will be
(c)	No refunds of charges for water service interruptions of service unless of misconduct of the Company.	ice will be made due to willful
(d)	In order to avoid service problems we conditions exist, the Company reserve times, to determine the limit of and reasonable and non-discriminatory man practical, the maximum amounts of was Company mains.	es the right, at all regulate in a nner, and where
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President, Route 1, Box 59, Wappapello, MO

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October 16, 2020 Missouri Public ISSUED BY— Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

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	RENDERING OF WATER S	ERVICE	
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Rule	10 BILLS FOR SERVICE	Fub	lic Service Com
(a)	The charges for water service s	hall be at the rat	es
	specified in the rate schedules	on file with the	-
	Missouri Public Service Commiss for turn-off of service are set	ion. Service char	ges
	of Service Charges.	forth in the Sche	dute
(ъ)	A Customer who has made applica	tion for water car	ent co
(-)	to a unit shall be responsible	for payment for al	1
	water service provided to him a	t said unit until	the
	Customer notified the Company t	o discontinue serv	rice.
(c)	Each customer is responsible fo	r furnishing the C	Company
	with his correct address. Fail	ure to receive bil	1s
	will not be considered an excus		
	reason to permit an extension o account would be considered del	t the date when th	ie .
	notices relating to the Company	or its husiness w	ina H 1 1
	be mailed or delivered to the m	ailing address ent	ered
	in the Customer's application u	nless the Company	is
	notified in writing by the Custaddress.	omer of a change o	f
(a)	Payments shall be made at the o	ffice of the Compa	ny or at
	such other places conveniently	located as may be	desig-
	nated by the Company or by ordinary payment must be received by the	nary mail. Howeve	r,
	the date due.	oroge of pusifiess	1
(e)	The Company will not be bound by	y bills rendered u	nder
	mistake of fact as to the quant:	ity of service ren	dered
	or as a result of clerical error	r•	1
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President, Route 1, Box 59, Wappapello, MO 63966

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October 16, 2020
Missouri Public
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FORM NO. 13 P.S.C.MO. No	\bigcirc Original \ SHEET No. \bigcirc 3
Cancelling P.S.C.MO. No	(REWINDENX) (Original) SHEET No.
•	Original SHEET No
WHISPERING HILLS WATER SYSTEM	ForWAYNE COUNTY, MISSOURI
Name of Issuing Corporation	Community, Town or City

RULES AND REGULATIONS GOVERNING AUC 8 1988
RENDERING OF WATER SERVICE

Rule 10 BILLS FOR SERVICE (continued)

MISSOURI Public Service Commission

- (f) A separate bill shall be rendered for each Customer with itemization of all water service charges.
- The Company shall have the right to render bills monthly. (g) Bills shall be due and payable to it no later than twenty-one (21) calendar days from the date of rendition, unless such due date falls on a Sunday, a legal holiday, or other day when the office is closed, in which case the due date shall be extended to the next business day. All bills for service shall state the due date. Bilis unpaid after the stated due date will be delinquent and the Company shall have the right to discontinue service in accordance with Rule 7. The Company shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.
- (h) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.
- (i) If a Customer is a tenant, the Company may require the owner to be ultimately responsible for payment of bills for service rendered to said Customer.

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Public Service Commission

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F	RM NO. 13 P.S.C.MO. No. 1 (Original) SHEE	ET No2/
	Cancelling P.S.C.MO. No. (Original) SHER	ET No
	WHISPERING HILLS WATER SYSTEM WAYNE COUNTY, MISSOURI	[
_	Name of Issuing Corporation Community Town or	& ED
	RULES AND REGULATIONS GOVERNING ACCORD	1988 1981
	Rule 10 BILLS FOR SERVICE (continued) Public Service (
	(j) The Company may require a security deposit or other guarantee as a condition of new service if the customer: still has an unpaid account with a utility providing the same type of service accrued within the last five years; or has diverted or interfered with the same type of service in an unauthorized manner within the last five (5) years; or is unable to establish a credit rating with the Company. Adequate credit rating for a residential customer shall be established if the Customer: owns or is purchasing a home; or is and has been regularly employed full time for at least one year; or has an adequate and regular source of income; or can provide credit references from a commercial credit source.	
	(k) The Company may require a security deposit or other guarantee of payment as a condition of continued service if: the water service of the Customer has been dis- continued for non-payment of a delinquent account not in dispute; or the utility service to the unit has been diverted or interfered with in an unauthorized manner; or the Customer has failed to pay undisputed bills before the delinquency date for five (5) billing periods out of twelve (12) consecutive billing periods, or two (2) out of four (4) consecutive quarters.	
	(1) The amount of a security deposit shall not exceed utility charges applicable to one (1) billing period plus thirty (30) days, computed on estimated or actual annual usage.	
	(m) Interest at the rate of 6% per annum compounded annually shall be payable on all deposits, but shall not accrue after the utility has made reasonable effort to return the deposit. Interest may be credited to the customer's account.	o
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CANCELLED ISSUED BY-October 16, 2020 Missouri Public Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

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Name of 1	Issuing Corporation		Community	ewn on City

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RULES AND REGULATIONS GOVERNING	1004
	
RENDERING_OF_WATER_SERVICE	7
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Rule 10 BILLS FOR SERVICE (continued)

- Public Service Commission
- (n) After a customer has paid proper and undisputed utility bills by the due dates, for a period not to exceed one year, credit shall be established or re-established, and the deposit and any interest due shall be refunded. The utility may withhold full refund of the deposit pending resolution of a disputed matter.
- The utility shall give a receipt for deposits received, but shall also keep accurate records of deposits, including customer name, service address, amounts, interest, attempts to refund and dates of every activity regarding the deposit.
- (p) All billing matters shall be handled in accordance with the Commission's Utility Billing Practices, 4 CSR 240-13.

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President, Route 1, Box 59, Wappapello, MO

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Rule	11 <u>M</u>	ETERS AND METER INS	STALLATIONS	MISSOURI Public Service Commiss
(a)	meter the s	ermanent service co ed. The Company's tandard for measur: the bill.	installed me	ter shall be
(b)	furni	eters and meter ins shed, installed, ma ompany and shall re	aintained and	removed by
(c)	the b the t locat or de large Custo	ompany shall have tasis of the Custome ype and size of me ion of same. If ficrease subsequent to smaller meter mer, the cost of it be paid by the Custome in	er's flow req ter to be ins low requireme to installati is requested nstalling suc	uirements talled and ents increase on and a l by the
(d)	throu build the b Custo so as tenan	ce to any one Custogh a single metering is occupied by uilding shall be somer may rearrange to separate the uts as he chooses, dingly.	ng installati more than on erved by one piping at his nits and mete	on. Where a me tenant, meter. The sown expense er his
(e)	the Cowner shall For foompa Compa the corpla	eters and meter in ompany shall remai s of premises wher be held responsiballure to protect ny may refuse to s ny is paid for sucharge shall be the cement parts and t ke the repair.	n its propert ein they are le for their same against upply water u h damage. Th cost of the	y, and the located safekeeping. damage, the until the me amount of
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Missouri Public Service Commission
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President, Route 1, Box 59, Wappapello, MO 63966

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YS-2021-0077 President, Route 1, Box 59, mame of officer Wappapello, MO address 63966 title

FORM NO. 13 P.S.C.MO. No.	Original SHEET No. 28
Cancelling P.S.C.MO. No	• • • • • • • • • • • • • • • • • • • •
WHISPERING HILLS WATER SYSTEM Name of Issuing Corporation	For WAYNE COUNTY MESSOURT
traine of issuing corporation	Community, Town or City.

1988

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE

METERS AND METER INSTALLATIONS (continued)

enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Water Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is not caused by the negligence of Company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Secretary of the Public Service Commission before ultimately refusing service or proceeding to discontinue service.

FILED

SEP 10 1988 WR-88-111 Public Service Complission

*Indicates new rate or text +Indicates change

AUG 8

month day

<u>SEP 1 0 1988</u> DATE EFFECTIVE_

month day year President, Route 1, Box 59, Wappapello, MO

name of officer

Service Commission YS-2021-0077

DATE OF ISSUE

CANCELLED

October 16, 2020

Missouri Public

		Original SHEET No. 2
	Cancelling P.S.C.MO. No.	{Original SHEET No
	SPERING HILLS WATER SYSTEM	WAYNE COUNTY, MISSOURI
N	ame of Issuing Corporation	Community, Town or City
		RESERVED
	RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE	AUG 8 1988
		MISSOUPI
Rule	12 METER TESTS AND TEST FEES	Public Service Colninis
(a)	Any customer may request the Company to metest of the accuracy of the meter through is supplied to him. This test will be made with the standard regulations of the Communications.	h which water ade in accordance
(b)	The Company reserves the right to remove meter at any time and to substitute anoth place. In case of a dispute involving a to the accuracy of the meter, a test will the Company upon the request of the Custocharge if the meter has not been tested will months preceding the requested test; an approved charge will be made if the temeter accuracy within five percent (5%) of	her in its question as l be made by omer without within twelve ; otherwise, est indicates
(c)	A meter test requested by the Customer may by the Customer or his duly authorized reexcept for tests of meters larger than twinlet, which will be conducted by the metal certified copy of the test will be provided by the customer.	epresentative, wo (2) inch ter manufacturer.
(b)	If a test shall show an average error of percent (5%), billings shall be adjusted the Rule for bill adjustments based on me	as provided in
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		SEP 10 1988

CANCELLED October 16, 2020 Missouri Public Service Commission WN-2021-0042, YW-2021-0040, YS-2021-0077

DATE OF ISSUE

DATE EFFECTIVE_

SEP 1 0 1988

President, Route 1, Box 59, Wappapello, MO 63966

name of officer

RM NO	O. 13 P.S.C.MO. No	11	MARKIN KANTEN	I)SHEET No X	. <u> </u>
	Cancelling P.S.C.MO. No.		Origina Revised	SHEET NO	۰
WH	ISPERING HILLS WATER SYSTEM	For	·		\mathbf{O}
1	Name of Issuing Corporation	1 01	Community,	Town or City	
 				वागन है । विश्व	<u> </u>
	- RULES AND RECULATION RENDERING OF WAT			MISSOUR	
			1 200-1-42	Sarvia e Cor	imis
Rule	13 BILL ADJUSTMENTS BASI	ED ON ME	TER TESTS		
(a)	Whenever any test by the				
	while in service or upon service shall show such a			race	
	error of more than five	percent	(5%) on the		
	streams prescribed by the				
	Company shall adjust the amount of the actual ave				
	and not the difference b	etween t	he allowable		
	error and the error as f			4.55	
	adjustment on account of or over-registration sha	11 be de	er-registrat termined as	1011	
	follows:			į	
	(1) Where the period of				
	adjustment shall be (2) Where the period of				
	the error found sha				
	existed for three (month	s preceding	the	
	test.		•		
(b)	If the meter is found on			_	
	under-register, the Comp the Customer concerned f	any may	render a bil	l to	
	sumption not covered by	bills pr	eviously ren	-	
	dered during the period	of inacc	uracy as abo	ve	
	outlined. Such action s the Company was not at f				
	inaccurate meter to rema				
(c)	If the meter is found fa				
	Company shall refund to				
•	any overcharge caused the of inaccuracy as above d				
	may, at the Company's op	tion, be	in the form	of	
	a credit to the Customer	s bill.		FILED	
			SE	P 10 1988	
			W	R-88-111	
*Indio	cates new rate or text		Public Ser	vice Commi	esio

Month day 1988 SEP 1 0 1988 month day year CANCELLED DATE OF ISSUE DATE EFFECTIVE_ October 16, 2020 Missouri Public President, Route 1, Box 59, Wappapello, MO 63966 Service Commission ISSUED BY-WN-2021-0042, YW-2021-0040, name of officer title

+Indicates change

YS-2021-0077

ORM NO), 13	P.S.C.MO. No	1	Original) With the control of the c	, SHEET	No. 31
	Can	celling P.S.C.MO. No			SHEET	No
WHIS N	PERIN lame o	NG HILLS WATER SYSTEM of Issuing Corporation	For_	Community, T	IISSOURI	ty
		RULES AND REGULATI RENDERING OF WAT		ERNING	AUG 8	
Rule	14	EXTENSION OF WATER M	AINS	Public	MISSC Service	Opmmission
(A)	the main Comproaction	s rule shall govern to Company in areas when some in the streets and pany will extend its do within its certificationers under the foll ditions:	re there /or road mains al ed area	e are no water dways. The long streets o to serve new	•	
	(1)	Upon receipt of a w main extension, the the Applicant(s) an the cost of the pro- estimate shall incl labor and materials valves, fire hydran storage facilities, existing mains (if direct costs associ engineering, permit Applicable income t this estimate calcurate.	company itemized posed extended the required ts, book reconstanted with a cost	will provide ed estimate of ktension. Said cost of all ed, including ster stations, truction of cy), and the th supervision bookkeeping.	đ	
	(2)	Applicants shall enthe Company for the extension and shall contribution in-aid to the amount deter appropriate custome contract may allow with an independent installation and suthat mains of 12" of be installed by the reconstruction of education be done by the Company for the company of the company installed by the reconstruction of education of the company of the	tender l-of con mined in cr conne the cus contra pply of great Compan existing	lation of said to the Compan struction equan A-1, plus the ction fee. The contrology for the material, excer diameter muy and the facilities mu	y a l e e act ept st	1
		new rate or text change			P 10 19 /R-88-111 rvice Co	

DATE OF ISSUE AUG 8 1988

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President, Route 1, Box 59, Wappapello, MO
name of officer

title address 63966

CANCELLED
October 16, 2020
Missouri Public
Service Commission
WN-2021-0042, YW-2021-0040,
YS-2021-0077

Can	celling	P.S.C.MO, No	(Rexised) (Original) (Revised)	SHEET N	o	
WHISPERI Name (NG HILL of Issuing	S WATER SYSTEM For Corporation	WAYNE GOUNTY Community, T	MISSOURI OWN OF CITY		
_		ES AND REGULATIONS GOVE ENDERING OF WATER SERVI		AUG 8	1988	
Rule 14	EXTEN	SION OF WATER MAINS (co	ontinued) Public	MiSSO Service (।सि। ommise	
(3)	The cost to an Applicant or Applicants connecting to a main extension contributed by other Applicants shall be as follows:					
	(a)	For single-family rest Applicants that are applicants that are applicants that are applicants of a platted so the extension (includes) by the number of taxes) by the number of said extension to determine the extension cost. The lots, corner lots which mains shall be excluded	oplying for subdivision, the actual cost luding income of lots abuttinermine the per when counting the abut existing the abut existing the subdivision of the counting the subdivision of the counting the subdivision of the counting t	ng		
	(b)	For single-family rest Applicants that are ap- service in areas that subdivision lots, the shall be equal to the the main extension div- total length of the ma- feet times 100 feet.	oplying for are unplatted Applicants' contol cost of vided by the	ost		
	(c)	For industrial, commentation will family residential the cost will be equal calculated for a single residence in Paragraph multiplied times the the Applicants' meter factors of the various are as follows:	al Applicants, l to the amount le-family hs 3a or 3b about the flow factors of the flow s sizes of meto	ove f		
				P 10 1988		
*Indicates +Indicates		e or text		1R-88-111] [

DATE OF ISSUE AUG 8 1988 DATE EFFECTIVE SEP 1 0 1988

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ISSUED BY President, Route 1, Box 59, Wappapello, MO
name of officer title address 63966

Cancelling P.S.C.MO. No. Sortemal Revised SHEET No.			B.C.MO. No		(KCENT SIGKT X		
WHISPERING HILLS WATER SYSTEM Name of Issuing Corporation RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE RULE 14 EXTENSION OF WATER MAINS (continued) Public Service Commit Meter Size Flow Factor 5/8 1 1 2.5 1 1/2 5 2 8 3 15 4 25 (4) Refunds of contributions shall be made to Applicant(s) as follows: (a) Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained. (b) After the Company has closed its books for the year in which a contribution was made, it will determine its actual income tax cost associated with each extension and refund any excess income tax costs collected from each Applicant. (c) During the first ten years after the main extension is completed, the Company will refund to the Applicants who paid for the extension moneys collected from Applicants in accordance with paragraph 3 above. The refund shall be paid within a reasonable time after the money is FILED collected.	Car	ncelling	P.S.C.MO. No		{ Original } Revised	SHEET N	o
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Rendering of water Service Missolation Public Service Commission Public Service			•			HECE!	<u>VED</u>
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Meter Size Flow Factor 5/8			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
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SEP 10 1988		(c)	main extension Company will r who paid for t collected from accordance wit The refund shareasonable time	is completefund to the extension Applicants h paragraph	ed, the e Applican n moneys in 3 above. within a money is	ts FILED	
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ISSUED BY President, Route 1, Box 59, Wappapello, MO
mame of officer title address 63966

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			ES AND RECUL ENDERING OF			— _E tiplic	Žėlvi ce Co	honi
Rule	14]	EXTEN	SION OF WATE	R MAINS (c	ontinue	d) ·		
		(b)	The sum of Applicant s contributio associated the Applica	hall not e n, adjuste with the e	exceed to the contract to the	he tota axes		
(5)	Exter rema:	nsion in th	s made under e property o	this rule f the Comp	shall	be and		
(6)	stree such appl:	nain ets a furt icant	ny reserves and to conne nd easements her extension (s) paying fund for the c	ct mains o and custo ns shall r or the ori	on inter omers co not enti lginal e	secting innected tle the extensio	to	
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