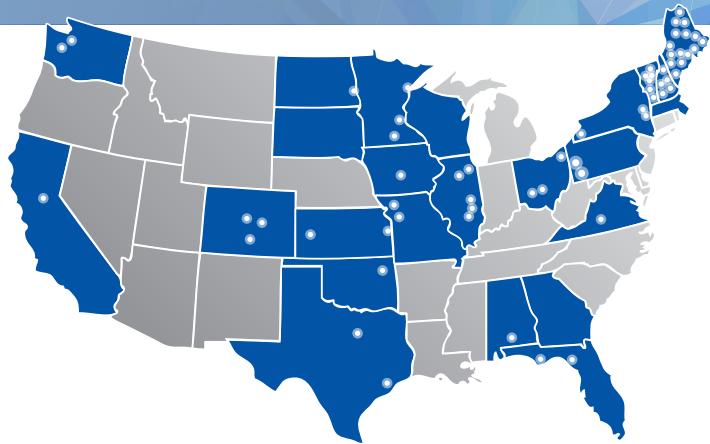


FairPoint will soon be Consolidated Communications.

As promised, we have some exciting updates to share...a new name, new features and new benefits are coming soon!

FairPoint

A Consolidated Communications Company



Our New Name

We're excited to introduce you to **Consolidated Communications**. We will change our name in mid-February. When you search for us online, see us in the community or when we come to your home or business, you'll notice our new website, vehicle signage, and much more.

New Website and Portals

Our new website will be **consolidated.com**. You will also notice a new look to our residential and business portals. Your usernames and passwords will not change.

Chat with us online!

You'll have a new way to communicate with us during business hours via online chat after we move to **consolidated.com**. We're excited about this opportunity to improve your experience as a customer.

What to expect

We are committed to providing you quality service and support. There are no system cutovers or changes to your services, bill, email address or support. We'll keep you informed along the way.

**We appreciate and value your
continued business, thank you!**

The logo for Fair Point features the word "Fair" in a bold, black, sans-serif font. A blue line extends from the top of the letter "i" in "Fair", arching over the word "Point" and ending in a blue exclamation point. The word "Point" is in a larger, bold, black, sans-serif font.

A Consolidated Communications Company