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WHOLESALE LOCAL SERVICES

22.14 Wholesale Local Services (Cont.)

22.14.4 Ancillary Charges (Cont.)

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C. Non Routine Installation/Maintenance

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(1) Install/Maintenance

At the Carrier's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Carrier's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

(2) Cancellation Charge

The Customer must cancel service orders within five (5) days of the service request or prior to issuance of a firm order commitment from the Company, otherwise, a cancellation charge will apply.

	<u>Non-recurring</u>
Cancellation charge	\$250.00

(3) Change of Requested Service Date

A change of requested service date charge applies when a change of requested service date is the only requested modification to the original service order.

- A. If the first requested change of the requested service date is received more than ten (10) working days prior to the requested service date, there will be no charge.
- B. If the requested service date has been changed once already, or if the request is made within ten (10) days of the original requested service date, a charge will apply.
- C. When the Carrier requests that its requested service date be extended, the new requested service date must be within thirty (30) days of the previously set requested service date. If the new requested service date is more than thirty (30) days beyond the exciting requested service date or unknown, the service order must be canceled and re-issued when a confirmed date is set. A charge for a change of requested service date also applies when the Carrier requests an earlier requested service date.

	<u>Non-recurring</u>
Date Change Charge	\$100.00

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WHOLESALE LOCAL SERVICES

22.14 Wholesale Local Services (Cont.)

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22.14.4 Ancillary Charges (Cont.)

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C. Non Routine Installation/Maintenance (Cont.)

(4) Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. Where facilities are not presently available, and there is no other requirements for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

22.15 Custom Service Arrangements

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WHOLESALE LOCAL SERVICES

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22.16 Wholesale Local Service Rates and Charges

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This section sets forth the Wholesale Local Service rates, charges, and service made available by Brooks to Carrier for resale to its customers. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing.

Wholesale Local Services are subject to the following non-recurring charges.

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	<u>Non-recurring rate</u>
A. Service Order Charge	\$11.00
B. Record Order Change	\$6.00

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22.16.1 Basic Business Line and Basic Trunk Service

A Basic Business Line provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Each Basic Business Line is provided with the following standard features which can be deleted at the Customer's option:

- Call Forward Variable
- Touch Tone
- Caller ID Blocking - Selective & Complete

Basic Trunk Service provides a Business Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchange (PBX) to the public switched telecommunications network. Each Basic Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Basic Trunks. Basic Trunks may be equipped with Analog Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in P.S.C. Tariff No. 2, Section 22, Part 19.4.

In addition to the following monthly rates, 911 Service Surcharge and all other local and state mandated charges apply.

Non-recurring and monthly recurring rates apply as follows:

	<u>Non-recurring Installation Charges</u>	<u>Monthly Recurring</u>
A. Basic Business Line, per line		
Kansas City	\$26.00	\$35.60
Springfield	\$26.00	\$28.10
B. Basic Trunk Service, per trunk		
Kansas City	\$26.00	\$35.60
Springfield	\$26.00	\$28.10

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P.S.C. TARIFF NO. 2
1ST REVISED PAGE 22.16
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WHOLESALE LOCAL SERVICES

Missouri Public
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22.16 Wholesale Local Service Rates and Charges

REC'D SEP 30 1999

22.16.2 T-1

22.16.2.1 Description

T-1 provides Carrier with a trunk connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. T-1 is capable of providing a connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network.

Non-recurring and monthly recurring rates apply as follows:

	<u>Non-recurring Installation Charges</u>	<u>Monthly Recurring</u>
Link and Port, per T-1		
Kansas City	\$630.00	\$853.27
Springfield	\$630.00	\$677.71

Individual channels carried over a T-1 may be equipped with Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or Direct Inward Outward Dialing Service (DIOD) capability. See P.S.C. Tariff No. 2, Section 22, Part 19.4 for applicable charges.

22.16.3 Local and State Additional Charges

Charges for 911 and other local and state charges will also apply to resold access lines purchased by Carrier. The Carrier is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those customers receiving service within the boundaries of that subdivision.

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22.16 Wholesale Local Service Rates and Charges

REC'D SEP 30 1999

22.16.4 Usage Charges

Local and intraLATA calling service provides a Carrier's Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central offices, exchanges, areas, and zones included in the caller's local and intraLATA calling area.

22.16.4.1 Unlimited Local Calling Service

Unlimited Local Calling Service provides Carrier's Customer with unlimited and untimed local calling for a monthly recurring charge. Unlimited local call service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area. The monthly recurring charge is included in the monthly recurring line/trunk charges (see Section 22, Part 16 for monthly recurring line charges).

22.16.4.2 IntraLATA Area Calling

The rates set forth in this section apply to all intraLATA calls. An intraLATA call is a call, which originates and terminates outside an exchange area, but within the caller's LATA and state. For operated- assisted intraLATA calls, the operator charges listed in P.S.C. Tariff No. 2, Section 20, Part 10, apply in addition to the charges listed below. Calls are billed in six (6) second increments, with an eighteen (18) second call duration minimum.

For All Time Periods and Mileage Bands 50.0600 per minute

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22.17 Other Wholesale Local Exchange Services

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22.17.1 Wholesale Local Service Discount Plan

- A. The Wholesale Local Service Discount Plan is an optional discount plan for switched local services. The discount plan is applicable to exchange access lines, local usage, intraLATA toll, and optional features.
- B. The Carrier may opt to aggregate all wholesale local service accounts and locations under the term payment plan to which the Carrier commits.
- C. Non-recurring charges, Operator Services/Directory Assistance, and applicable state and local charges are not included in the discount structure.
- D. The discount percentage will be determined by the number of months committed to by the Carrier (the "Service Term"). Throughout the Service Term, Carrier will automatically receive the applicable discount percentage corresponding to the monthly billed revenue.

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WHOLESALE LOCAL SERVICES

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22.17 Other Wholesale Local Exchange Services (Cont.)

REC'D SEP 30 1999

22.17.1 Wholesale Local Service Discount Plan (Cont.)

- E. For purposes of this discount schedule, the applicable discount column is based on the number of months contained in the Service Term divided by 12. If the number of months is less than 12, the month-to-month discounts shall apply. If the product of the division is equal to or greater than 1 year but less than 2 years, the 1-year discounts apply; if the product of the division is equal to or greater than 2 years but less than 3 years, the 2-year discounts apply; and, if the product of the division is equal to or greater than 3, the 3-year discounts apply.
- F. The term and volume discounts for WLS apply as follows:

Monthly Billed Charges (in thousands)	Month To Month	1 Year Term	2 Year Term	3 Year Term
Up to \$50	0.0%	2.0%	5.0%	8.0%
\$50 to \$100	2.0%	3.0%	6.0%	9.0%
\$100 to \$250	3.0%	4.0%	7.0%	10.0%
\$250 to \$500	4.0%	5.0%	8.0%	11.0%
\$500 to \$750	5.0%	6.0%	9.0%	12.0%
\$750 to \$1,000	6.0%	7.0%	10.0%	14.0%
\$1,000 to \$2,000	7.0%	9.0%	13.0%	17.0%
Over \$2000	8.0%	10.0%	15.0%	20.0%

- G. If the Carrier Customer chooses to commit to a Minimum Monthly Revenue Commitment as well as a Term Commitment, additional discounting is available. If the Carrier Customer's Monthly Revenue Commitment is equal to or greater than \$100,000 per month, all of the percentages shown in the discount schedule above will be increased by the following:

Monthly Billed Revenues (in thousands)	Discount
\$100 to \$250	1%
\$250 to \$500	1%
\$500 to \$750	2%
\$750 to \$1,000	2%
\$1,000 to \$2,000	3%
over \$2,000	3%

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WHOLESALE LOCAL SERVICES

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22.17 Other Wholesale Local Exchange Services (Cont.)

22.17.1 Wholesale Local Service Discount Plan (Cont.)

REC'D SEP 30 1999

- H. Carrier may cancel WLS if Carrier provides written notification thereof to Brooks, or its designated agent, not less than thirty (30) days prior to the effective date of cancellation. In such case (or in the event Brooks terminates WLS due to Carrier's failure to meet its prescribed obligations) Carrier shall pay to Brooks or its designated agent all charges for WLS provided through the effective date of such cancellation plus a cancellation charge (the "Cancellation Charge") equal to one hundred percent (100%) of Customer's commitment(s), if any, (as described in the Program Enrollment Terms) that would have become due for the unexpired portion of the Service Term. If no commitment exists, then Carrier shall pay to Brooks or its designated agent all charges for WLS provided through the effective date of such cancellation plus the Cancellation Charge which will equal the average monthly billing for Wholesale Local Service, to be all inclusive, (i.e., local service charges, intraLATA toll, operator services, Directory Assistance, and any charges for additional features), multiplied by the remaining months of the Service Term (as described in the Program Enrollment Terms).
- I. In the event Carrier does not maintain Carrier's Minimum Revenue Commitment in any month during the Commitment Period (Switched Services described herein), then for those month(s) only, Carrier will pay to Brooks or its designated agent the difference between Carrier's Minimum Revenue Commitment and Carrier's actual Monthly Revenue (as described in the applicable Rate and Discount Schedule) (the "Deficiency Charge"). The Deficiency Charge will be due at the same time payment is due for WLS provided to Carrier, or immediately in an amount equal to Carrier's Minimum Revenue Commitment for the unexpired portion of the Service Term, if Brooks terminates this Agreement based on Carrier's default.

22.18 Miscellaneous Wholesale Local Services

This section sets forth the Operator Services and Directory Assistance made available by Brooks to the Carrier for resale to its customers. General terms, conditions, service and feature descriptions, as described in P.S.C. Tariff No. 2, Section 20, Part 10, herein apply where appropriate, unless otherwise specified in this Part.

22.18.1 Operator Services 1/

In addition to the usage charges identified in P.S.C. Tariff No. 2, Section 22, Part 16.4, operator-assisted charges will apply. For Operator Services service description and rates, refer to P.S.C. Tariff No. 2, Section 20, Part 10.

The Company does not provide the option described in P.S.C. Tariff No. 2, Section 14.3 to Carriers.

22.18.2 Directory Assistance 1/

In addition to the usage charges identified in P.S.C. Tariff No. 2, Section 22 Part 16.4, directory assistance charges will apply. For Directory Assistance service description and rates, refer to P.S.C. Tariff No. 2, Section 20.10.

1/ Operator Services and Directory Assistance charges do not contribute to discount levels.

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WHOLESALE LOCAL SERVICES

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This section sets forth the Central Office Optional Features made available by Brooks to Carrier for resale to its customers. Feature descriptions described in this Part herein apply where appropriate, unless otherwise specified in this Part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carrier's Customer when designating service location, use, activation, configuration, or sizing. A variety of features are available for local switched service. Standard features for all lines include Touch Tone, Selective Caller ID Blocking, and Call Forward Variable.

22.19.1 Definitions

Call Forward Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside system.

Call Forward Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant within the same system or outside system, when the called station is not answered after a preset number of rings.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Call Waiting/Cancel Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Distinctive Ringing Service: Allows the End User to place up to 10 numbers on a Distinctive Ringing list. When incoming calls originate from these numbers, the End User's phone will ring in a distinctive pattern. The customer can easily add and delete numbers from the Distinctive Ringing list as well as turn the service on or off. This feature is only available from properly equipped Central Offices.

Hotline Service: Allows an End User to establish a switched connection to a predetermined number when the End User's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined number.

Speed Dialing 8: Allows an End User to assign abbreviated codes to frequently called numbers. The establishment of these codes permits dialing to the selected number using fewer digits than normally required. End User can change numbers assigned to a list (groups of codes). Maximum of eight codes per list.

Speed Dialing 30: Allows an End User to assign abbreviated codes to frequently called numbers. The establishment of these codes permits dialing to the selected number using fewer digits than normally required. End User can change numbers assigned to a list (groups of codes). Maximum of thirty codes per list.

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CANCELS ORIGINAL PAGE 22.21
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WHOLESALE LOCAL SERVICES

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22.19 Wholesale Local Service Optional Features (Cont.)

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22.19.1 Definitions (Cont.)

Toll Restriction: Permits an End User to call within the local service area, but prevents toll calls and calls to the operator.

Vanity Number: Allows an End User to request a specific telephone number other than the one that would normally be assigned by the Company. These specifically requested numbers include, but are not limited to, numbers with a desired or particular alphabetic equivalent, "easy to remember" numbers because of repeating or sequential digits, or another numerical pattern preference.

22.19.2 Rates

The following is a list of Optional Features available for all lines and the applicable rates.

	<u>Non- Recurring</u>	<u>Monthly Recurring</u>
Call Forward Busy (not available on a line with Call Waiting)	\$2.00	\$1.00
Call Forward Don't Answer	\$2.00	\$1.00
Three-Way Calling	\$2.00	\$2.00
Call Waiting/Cancel Call Waiting (not available on a line with Call Forward Busy)	\$2.00	\$3.00
Distinctive Ringing	\$2.00	\$3.00
Hotline (not available with ANY other features)	\$2.00	\$2.00
Speed Dialing 30	\$2.00	\$3.00
Speed Dialing 8	\$2.00	\$2.00
Toll Restriction	\$2.00	\$2.00
Vanity Number	\$30.00	\$2.00

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WHOLESALE LOCAL SERVICES

22.19 Wholesale Local Service Optional Features (Cont.)

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22.19.3 Feature Packages

REC'D SEP 30 1999

Feature Package I and Feature Package II provide a complement of electronic central office features that enable convenient calling capabilities. The following feature packages are designated for basic business line local exchange services.

- A. Feature Package I
Feature Package I provides the following features:

- Three-Way Conference Calling
- Speed Dialing - 8 Codes
- Call Forward Busy (not available on a line with Call Waiting)
- Call Forward Don't Answer

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$5.00	\$4.00

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AUG 12 2001

By 1st RP 22.22
Public Service Commission
MISSOURI

- B. Feature Package II
Feature Package II provides the following features:

- All Features from Feature Package I, plus
- Speed Dialing - 30 Codes (replaces Speed Dial 8)
- Distinctive Ringing
- Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$5.00	\$7.00

22.19.4 Direct Dial Service

22.19.4.1 Direct Inward Dial Service (DID)

DID is a service which permits incoming dialed calls to be dialed directly to a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support inbound only call traffic.

22.19.4.2 Direct Outward Dial Service (DOD)

DOD is a service which permits outgoing dialed calls to be dialed directly to a calling party station associated with customer premise equipment located on the Carrier's Customer premises. These lines support outbound only traffic.

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WHOLESALE LOCAL SERVICES

22.19 Wholesale Local Service Optional Features (Cont.)

Missouri Public
Service Commission

22.19.4 Direct Dial Service (Cont.)

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22.19.4.3 Direct Inward Outward Dial Service (DIOD)

DIOD is a service which permits incoming and outgoing dialed calls to be dialed directly to or from a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support inbound and outbound call traffic.

22.19.4.4 Rates

The following Basic Trunk Service charges will apply to DID, DOD, and DIOD:

	<u>Non-recurring Installation Charges</u>	<u>Monthly Recurring</u>
Kansas City	\$26.00	\$35.60
Springfield	\$26.00	\$28.10

In addition, non-recurring and monthly recurring rates apply for DID and DIOD as follows:

	<u>Non-recurring</u>	<u>Monthly Recurring</u>
A. Block of 20 Numbers	\$87.50	\$ 7.00
B. Block of 100 Numbers	\$82.50	\$16.45
C. Termination, per channel	\$10.50	\$25.00

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