Name of Utility: Confluence Rivers Utility Operating Company, Inc.
Service Area: Chalet City West Subdivision, Greene County, Missouri

Rules Governing Rendering of Sewer Service

Pursuant to the Order Approving Stipulation and Agreement and Granting Certificates of Convenience and Necessity in Case No. WM-2018-0116, Confluence Rivers Utility Operating Company, Inc. hereby adopts, ratifies, and makes its own, in every respect, all tariffs with the Public Service Commission, State of Missouri, under the name The Willows Utility Company currently on file with and approved by the Commission, representing the rates, terms and conditions of the regulated sewer service previously provided by The Willows Utility Company.

- * Indicates new rate or text
- + Indicates change

DATE OF ISSUE <u>April 22, 2019</u>

Month Day Year

DATE EFFECTIVE May 22, 2019

Month Day Year

P.S.C. MO No. 6 1st revised Sheet No. Title Page Canceling P.S.C. MO No. 1 Original Sheet No. Title Page

Name of Utility: Confluence Rivers Utility Operating Company, Inc.
Service Area: Chalet City West Subdivision, Greene County, Missouri

Rules Governing Rendering of Sewer Service

Confluence Rivers Utility Operating Company, Inc.

Schedule of Rates, Rules and Regulations
And Conditions of Service
Governing the Provision and Taking of Sewer Service

Indicates new rate or text

+ Indicates change

DATE OF ISSUE April 22, 2019

Month Day Year

DATE EFFECTIVE <u>May 22, 2019</u>

Month Day Year

P. S. C. MO.

No.

No supplement of this tariff will be issued except for the purpose of cancelling the tariff.

The Willows Utility Company

Name of Corporation

SCHEDULE OF RATES

FOR SEWER

APPLYI	NG	то	THE	FOLLOWING TERRITORY
Cha	let	City	West	Subdivision, Greene County, Missouri

ISSUED March 1, 1980 month day year

EFFECTIVE April 1, 1980

BY James F. Morris, President
Name of Officer

2200 E. Sunshine Springfield, MO 65804
Address of Officer

CANCELLED May 22, 2019 Missouri Public Service Commission WM-2018-0116; YS-2019-0189

ORM NO. 13 P.S.C.MO. No. 1 Cancelling P.S.C.MO. No THE WILLOWS UTILITY COMPANY Name of Issuing Corporation IND	(Revised) (Original) SHEET No. (Revised) CHALET CITY WEST SUBDIVISION For GREENE COUNTY, MISSOURI COMMINDE (TOTAL WEST)
TITLE	MISSOURI SHEET Public Service Commission
Map of Service Area	1
Legal Description of Service Area	2
Sewer Service Schedule	3
Rule 1 - General	4
Rule 2 - Definitions	5-6
Rule 3 - Liability of the Comp	any 7
Rule 4 - Applications for Serv	ice 8-9
Rule 5 - Inside Piping and Cus	tomer Sewer Service 10-13
Rule 6 - Improper or Excessive	Use 14-15
Rule 7 - Discontinuance of Ser	vice by Company 16-17
Rule 8 - Interruptions in Serv	ice 18
Rule 9 - Bills for Service	19-20
Rule 10 - Service Charges	23
Rule ll - Special Contract for	Excessive Capacity 22
*Indicates new rate or text	FILED APR 1 - 1980
*Indicates new rate or text +Indicates change	Public Service Commission

MAR - 1 1980 APR - 1 1980 DATE OF ISSUE _ _DATE EFFECTIVE_ month day year 2200 E. Sunshine Springfield, MO 65804 month day year

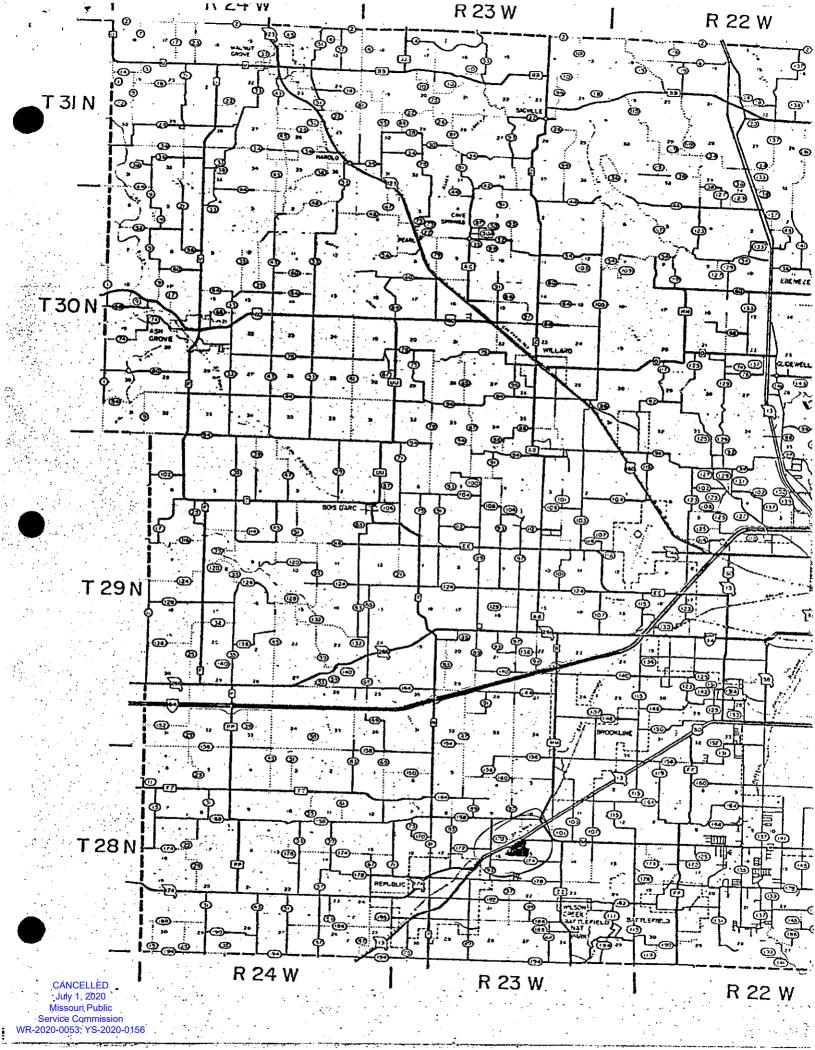
· CANCELLED Missouri Public James F. Morris,

President,

title address

	.S.C.MO. No		Original SHEET No Revised SHEET No Original SHEET No Revised	
THE WILLOWS U	TILITY COMPANY ng Corporation	For CHALET	CITY WEST SUBDIVISI Community, Town or City E COUNTY, MISSOURI	ON,
	MAP OF	SERVICE AREA		
(attached)			FEB 2 9 1980 MISSOURI Public Service Commission	
·				
·				
			FILED	
		1	APR 1 - 1980	
*Indicates nev +Indicates cha	ange	P	ublic Service Commission	
DATE OF ISSUE	MAR - 1 1980	DATE I	EFFECTIVE APR - 1 19 month day	yе
	James F. Morris	s, Presi	2200 E. Sunshi dent, Springfield, M title addre	10

CANCELLED
July 1, 2020
Missouri Public
Service Commission
WR-2020-0053; YS-2020-0156



Cancelling P.S.C.MO. No	(Rexised)
	Original SHEET No
THE WILLOWS UTILITY COMPANY CHALE	Revised }
Name of Issuing Corporation For	mmunity Town or City
DIVIDION,	RECEIVED I
LEGAL DESCRIPTION	
	FEB 29 1980
Beginning at the NE corner of Sec. 16, Twn. 28N, Rng.	23W, thence
South along the East line of said Sec. 16, S00°02'31" an iron pin for a new point of beginning; thence N62°5 ft. to an iron pin; thence N38°24'38" E 73.41 ft. to a	W 432.6M 5500H
ft. to an iron pin; thence N38°24'38" E 73.41 ft. to	Tublic Service Lemmission
thence N27°28'07" W, 110 ft. to an iron pin on the Sou of U.S. Hwy. 60; thence N62°31'53" E, 110.32 ft. along	th right-of-way
vay to a Hwy. right-of-way marker: thence N77°26'56" r	241 83 54 40
in lion pin; thence N 89°37'27" E. 302.26 ft. to an ex	risting mail:
thence S00°28'40" E, 559.69 ft. to an existing iron pi 39°19'48" E, 386.99 ft. to an existing iron pin on the	n; thence N
The NW $1/4$ of the NW $1/4$ of Sec. 15. Two: $28N$. Rng: 23	W. thomas
500°13'16" E along the said East line 747.43 ft. to a	stone at the SE
corner of the said NW 1/4, NW 1/4; thence S89°37'41" We iron pin at the SW corner of the said NW 1/4, NW 1/	, 1332.74 ft. to
589°31'39" W, 1331.76 ft. to an iron pin at the Sw cor	ner NF 1/4 NF
$1/4$ Sec. 1b Twn. 28N. Rng 23W: thence NOO $^{\circ}$ 02'05" F 36	7 70 ft along
the West line of the said NE 1/4, NE 1/4 to an iron p line of Hwy. 60; thence N62°32'18" E, 566.01 ft. along	in at the South
vay to an 110n pin; thence leaving said right-of-way s	27°28'00" = .
94.35 ft. to an iron pin; thence along a curve concave	to the Southwest
paving a radius of 103.68 ft., a length of 46.76 ft. a bearing S88°12'17" E, 46.36 ft. to an iron pin; thence	nd a chord
18.15 It. to an iron pin; thence along a curve concave	to the Northeast
laying a radius of 6.39 ft., a length of 55.26 ft. and	d a chord bearing
N83°59'23" E 54.07 ft. to an iron pin; thence N 62°48' ft. to an iron pin; thence N36°08'53" E, 180.00 ft.; t	08" E, 192.32
90.00 ft. to an iron pin on the South right-of-way of i	U.S. Hwv. 60:
nance Nb2"31'53" E, 119.78 ft. along said right-of-way	v to an iron
pin; thence leaving said right-of-way S27°28'07" E, 70 iron pin; thence along a curve concave to the Northeas	.50 ft. to an
cadius of 69.50 ft., a length of 109.17 ft. and a chord	d bearing
372°28'07" E, 98.29 ft. to an iron pin; thence N62°31'	53" F. 193 27
t. to an iron pin at the new point of beginning, said 51.2 acres in Greene County, Missouri.	tract containing
The second country, Phospills.	
	The second second
	FILED
	4 1 5 6 0
보이 있는 것도 있는 사람들은 함께 되는 것이 되었다. 그는 것은 것은 사람들은 것이 되었다. 	APR 1 - 1980
*Indicates new rate or text	1200
+Indicates change	or <u>a</u> li
+Indicates change Publi	c Service Commission

CANCELLED
July 1, 2020
Missouri Public ISSUED BYService Commission
WR-2020-0053; YS-2020-0156

title

President,

month day year 2200 E. Sunshine,

name of officer

James F. Morris,

Springfierer 6580

ORM NO. 13 P.S.C.MO. No. 1 1st	{Mangiami} SHEET No
Cancelling P.S.C.MO. No. 1	Original SHEET No. 3
THE WILLOWS UTILITY COMPANY	(Merviced)
value of issuing Corporation	alet City West Subdivision Community, Town or City
Gre	een County, Missouri
SEWER SERVICE SCHEDULE	RECEIVED.
	1 1005
	FEB 1 4 1945
RATE SCHEDULE	MISSOUFI Public Sarvice Commis
Sewer	
Flat monthly rate to residential units	\$ 15.00
Minimum rate for commercial units Commercial users shall also pay \$1.00 for each 1,000 gallons of water used over 6,000 gallons.	\$ 15.00
Sewer inspection fee on new service (one time fee, and will include "y" bran	\$ 25.00 nch)
The service charges cited in this Schedu Rules and Regulations are "net" and do not in applicable municipal, state or federal taxes the Company's collections of such charges. A will be added in collection or billing service appropriate.	oclude any computed on
	FILED
*Indicates new rate or text +Indicates change	APR 1 1995 95 - 2 4 0 MO. PUBLIC SERVICE COMM

February 14, 1995 month day year DATE OF ISSUE. April 1, 1995 month day year DATE EFFECTIVE_ CANCELLED July 1, 2020 2200 E. Sunshine Missouri Public ISSUED BY-Service Commission WR-2020-0053; YS-2020-0156 Springfield, MO 65804 tle address Vice President
The Willaus Utility Empany name of officer

ORM NO. 13	P.S.C.MO. No	1	$-\left\{ \begin{array}{l} Original \\ Revised \end{array} \right\} $	T No
Cance	elling P.S.C.MO. No		_)Original (SHEE	T No
THE WILLOW	S UTILITY COMPANY	CHALE	Revised f	
Name of	Issuing Corporation	For	Community Jown of	
		GREEN	E COM電影性開	
	Sewer Servic	e Schedule		
			FEB 29 19	180
	RATE SO	יווחקעי	MISSOUR	21
			Public Service Cor	mmission
	SEW	ÆR		
Flat month	ly rate to resider	utial units.	\$ 10.	00
	_		,	- 1
	te for commercial rcial users shall		10.	00
	1,000 gallons of water gallons.	ater used over	•	
•	ection fee on new	service (one ti	me fee	
	vill include "y" bu		25.	00
	e charges cited in			
	and Regulations applicable municipa			
compu	ited on the Company	y's collections	of such	
	ges. Any such taxe action or billing s			Ì
appro	priate.	,		
	interim rates for	c a period of ei	ghteen (18)	
month	15.)			
	- a N/C	ELLED		
	901	11995		
	. H.	A R. S. Signission	9009	
	BY S	11995 Frice Commission MISSOURI	FILE	
	brigue .	Wigne	APR 1 - 198	30
	ew rate or text		Public Service Com	mission
+Indicates of				
DATE OF ISSU	E MAR - 1 1980	DATE EFI	FECTIVEAPR	130
	month day year	President.	month 2200 E. Sun	

Springfield, MO 65804 title address ISSUED BY-name of officer

ORM NO. 13	P.S.C.MO. No. 1	Original SHEET No
Co	modling DSC MO No	(Revised)
Ca	incelling P.S.C.MO, No	Original SHEET No.
THE WILL	OWS UTILITY COMPANY	CHALET CITY WEST SUBDITION
Name	of Issuing Corporation For	Community, Town or City
	<u></u>	GREENE COUNTY MESOURI
	Rules and Regulations Go	wedita and the second s
	Rendering of Service	e
		FEB 29 1980
Rule 1	GENERAL	.
		Public o MISSOURI
(a)	Every customer, upon signing	ng an applicatione Commission
	service rendered by the Con	mpany shall be
	considered to have expresse by these rates, rules and r	ed consent to be bound
	a, chest races, rares and	regulations.
(b)	The Company's rules and re-	gulations governing
	rendering of service are se	et forth in these
	numbered sheets. The rates appropriate service or rate	s applicable to
	are set forth in rate sched	dules and constitute a
	part of these rules and rec	gulations.
(c)	The Company reserves the ri	ight subject to
	authority of the Public Ser	rvice Commission of
	Missouri, to prescribe addi	itional rates, rules
	or regulations or to alter	existing rates.
	rules or regulations as it deem necessary or proper.	may from time to time
	-	
(d)	At the effective date of the	hese rules and regu-
	lations, all new and existing construction contracts, and	Ing facilities,
	shall conform to these rule	es and regulations in
	accordance with the Statute	es of the State of
	Missouri and authority of t Commission of Missouri.	the Public Service
	COMMISSION OF MISSOUFF.	
	•	en en
		FILED
		2004 4000
		APR 1 - 1980
		l r
*Indicates	new rate or text	Public Service Commission
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	MAD 4 1000	
TE OF ISS	UE MAR - 1 1980 DA	TE EFFECTIVE APR - 1 1980
	·	month day year resident, 2200 E. Sunshine
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CANCELLED
 July 1, 2020
 Missouri Public
 Service Commission
WR-2020-0053; YS-2020-0156

President,

. name of officer

2200 E. Sunshine Springfield, MO 65804 title

FORM NO. 13	P.S.C.MO. No. 1	Original	SHEET N	o5
Ca	ancelling P.S.C.MO. No	Revised S Original)	SHEET N	0
	OWS UTILITY COMPANY For CHALET of Issuing Corporation GREENE	Revised S CITY WEST ommunity, To COUNTY, 1	wn or City	
	Rules and Regulations Governing	DE	GE NO	
	Rendering of Service		GEIV] 图
	Rendering of Service			
Rule 2	DEFINITIONS.		EB 29 198	
(a)	The "COMPANY" is the Willows Utiliacting through its officers, manageduly authorized employees or agent	ty Company ers. or c	MISSOURI Egyice Com	mission
(b)	The "CUSTOMER" is any person, firm or governmental body which has conthe Company for water or sewer ser receiving either service from Compwhose facilities are connected for such service.	n, corpora tracted w vice or i	ith s	
(c)	The word "UNIT" shall be used here the standard user or property servinclude any building whether residencemercial, owned or leased, and mor multi-family properties are conseparate units for each single famoccupying same as a residence or pubusiness.	iced and ential or obile hom sidered a	shall es	
(b)	A "COLLECTING SEWER" is a pipeline and maintained by the Company, loc property or on private easements, transport sewage waste to a centra disposal.	ated on p	ublic	
(e)	A "CUSTOMER'S SERVICE SEWER" is a appurtenances installed, owned and by the customer, used to conduct scustomer's premises to the collect	maintaind Bwage from	ed .	
· (f)	A "SERVICE CONNECTION" is the poin the customer's service sewer is co the collecting sewer.	FOL	<u></u>	
*Indicates +Indicates	new rate or text change	Public Servic	e Commissi	on

MAR - 1 1980 DATE OF ISSUE DATE EFFECTIVE month day year CANCELLED July 1, 2020
Missouri Public ISSUED BYService Commission
WR-2020-0053; YS-2020-0156 President,

APR - 1 1980

James F. Morris,

2200 E. Sunshine, Springfield. MO 65804 address

FORM NO. 13	2.0.0.mo. No	original SHEET No. 6
Ca	7.7	devised Solution No
	OWS HULLIUM COMPANY	evised)
	For CHALLI CI	TY WEST SUBDIVISION,
	GREENE CO	uning Editable D
	Rules and Regulations Governing	
	Rendering of Service	FEB 2 9 1980
Rule 2	DEFINITIONS. (continued)	MISSOURI
(g)	The "DATE OF CONNECTION" shall be th	Public Service Commission
	circ permit for installation and conn	ection
	issued by the Company. In the event is taken and a connection is made, t	ho data
	or connection shall be the date of o	ommencement
	of construction upon the property.	
(h)	"DOMESTIC SEWAGE" is sewage, excludi:	ng storm
	and surface water, resulting from not hold activities.	rmal house-
(i)	"NON-DOMESTIC SEWAGE." All sewage of	ther than
	domestic sewage, including, but not	limi+od +o i
	commercial or industrial wastes. (Se pertaining to Improper Waste and Exce	י בים Dula ב
(j)	"FOUNDATION DRAIN". A pipe installed	d inside or
İ	outside the foundation of a structure purpose of draining ground or subsuri	~ fo~ + h -
	away from the foundation.	tace water
(k)	"PH." The relative degree of acidity	or alka-
	linity of water as indicated by the reconcentration. PH is indicated on a	3776780888
	reading from 1-14, with 7 heing neutr	cal boloss
	, acta, and above / alkalina, mara ta	\ahai11
	defined as the logarithm of the recip the hydrogen ion concentration.	procal of
(1)	"B.O.D." (Denotes Biochemical Oxygen	Demand)
	THE GUGHELEV OF OXVOOR Deilized in th	ا ا ا
	chemical oxidation of organic matter standard laboratory conditions expres	under
·	milligrams per liter.	Joed III
(m)	"SUSPENDED SOLIDS." The concentration	
	insoluble materials suspended or disp	e and i 医 D
	dry weight basis as determined by sta	er on all word
	procedures.	APR I - 1980
*Indicates r +Indicates o	new rate or text	
	Public	Service Commission
DATE OF ISSU	E = 1980	A D D
•	month day year	month day year 200 E. Sunshine,
SSUED BY	James F. Morris, President, S	pringfield, MO 65804 address
n	title	address

CANCELLED
 July 1, 2020 ISSU
 Missouri Public
 Service Commission
WR-2020-0053; YS-2020-0156

FORM NO. 13

Can	celling P.S.C.MO, No	Original SHEET No Revised SHEET No Original SHEET No
THE WILL	OWS UTILITY COMPANY CHALE	Revised > T CITY WEST SUBDIVI
Name o	of Issuing Corporation (Community, Town or City E COUNTY, MISSOURI
	Rules and Regulations Governin Rendering of Service	a BEGEINED
Rule 3	LIABILITY OF THE COMPANY	FEB 29 1980
(a)	Employees or agents of the Comparexpressly forbidden to demand or compensation for any service renouncement except as covered in the rules and regulations.	Teled to Trs
(b)	No employee or agent of the Compathe right or authority to bind in promise, agreement or representation the letter or intent of these regulations.	t by any
	•	
,	1	
		FILED
		

DATE OF ISSUE

MAR - 1 1980 month day year

DATE EFFECTIVE_

title

President,

VE APR - 1 1980

month day year

2200 E. Sunshine,
Springfield, MO 65804

James F. Morris,

ORM NO. 13	P.S.C.MO. No	_1	·	Original	SHEET N	o8
				(Revised)		
Can	celling P.S.C.MO. No			Original (SHEET N	0
				(Revised)		
	WS UTILITY COMPANY	For_			841851Abbs	
Name o	f Issuing Corporation		Co		WEST DIE	
			GREENE	COUNTY,	MISSOUR	
				- FF	B 29 1980	
. 	Rules and Regulati				D 20 1000	
	Rendering of	Service	€		MISS OURI	
Rule 4	APPLICATIONS FOR SEE				ervice Comm	iccion
Kule 4	APPLICATIONS FOR SER	TATCE		T dbile of	VIAICE CONTIN	1331011
(a)	A written application	on for a	service.	signed	by the	
, , , , , , , , , , , , , , , , , , , ,	Customer, accompanie					
	and other information	on reque	ested by	these r	ules	
	and regulations, wil					
	Customer before serv					
Í	premises. Said appl					
	of the owner of said					
	quantity and strength					
	charged from said p					
	system. Every Custo	omer upo	on signi	ng an ap	ppli-	
	cation for any serv:	ice rend	dered by	the Con	mpany or	
	upon taking of serv					
	have expressed cons					
	rules and regulation					
	the right to reject	any ap	plicatio	on, ior i	allure	ļ
	to comply with the : In any case, where	rures a	na regui	ations i	rereru.	-
	equipment expense i	s neces	sarv to	furnish	the	
	service, the Compan	y may r	equire a	contrac	ct for	
	such reasonable per	iod of	time as	is spec:	ified	}
	by the Company at t	he time	of the	making o	of such	
	contract.					
, , ,			Co. a. b. a. m.a			
(b)	A commercial or ind request of the Comp	ustriai	Custome	er snair	, upon	
	Company a list of t	he devi	ces which	th are to	o be	
	attached to the Com	pany's	lines, o	giving the	he loca-	
·	tion of any buildin	gs. Th	e Compar	ny will '	then	
1	advise the form and	the ch	aracter	of the	water	1.
]	and waste collectio	n facil	ities av	vailable	•	
1 .						
·(c)	No substantial addi equipment or applia					
				-		
l	system of the Compa written notice to a of the Company.	ind with	the wr	ittenzch	nisent in	
	of the Company.			ו קו	正民世	
	- -					
				APR	1 - 1980	
	•			••		
	new rate or text					1 8
+Indicates	change		. 1	Public Sen	vice Commis	sion :
	MAR - 1 1980				APR - 1 19	
DATE OF ISS	UE	T D /	ATE EFFE		· -	
	month day year				month day	year

CANCELLED
July 1, 2020
Missouri Public
Service Commission
WR-2020-0053; YS-2020-0156

Month day yea

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Month day

Mo

President,

2200 E. Sunshine, Springfield, MO 65804 title address

FORM NO. 13	P.S.C.MO. No1	•	(0.1)	
· · ·	1.5.C.MO. No		{Revised} SHEET	No9
Car	ncelling P.S.C.MO. No		Criginal SHEET	
			Revised SHEET	NO
	LOWS UTILITY COMPANY	CHAL	ET CITY WEST SUBD	IVISIO
Name (of Issuing Corporation		Community, Town or Cit	у
		GREE	NE COUNTY, MISSOU	RI
	Rules and Regul	ations Coverni	REDIETES	
	Rendering	of Service	ng WEVELVE	
Rule 4	APPLICATIONS FOR		, · · · · · · · · · · · · · · · · · · ·	
(b)	Any change in the service connection shall be made at	e location of a on requested by his expense.	n Paddistaing SOURI	
(e)	Customer service extended along puthrough property collecting sewers requested at a pocollecting sewer collecting sewer cessary.	blic streets of others in confidence of the service int not already of adequate car	r roadways or onnecting with connection is y served by a	
(f)	New service conne when a service co Company based on	nnection fee i	a naid to the	
(g)	When a service is employed by the Connecting access plumber shall advexpects to have sentative of the cinstallation.	ustomer shall cories from the ise the Company	Obtain the Company. The when he	
(h)	When water usage of the Company reservice to any app applicant agrees to accessible to the will be a basis for	ves the right to plicant unless to install a wa Company, in or	said ter meter	
			FILED	7
*Indicates ne	ew rate or text	·	APR 1 - 1980	1
+Indicates ch	nange	-	Public Comice Commission	[]
•	MAR - 1, 1980		Public Service Commiss	UN
DATE OF ISSUE		DATE EFFE	ECTIVE APR - 1 10	3.6
	month day year	•	month day	year
ISSUED BY-	James F. Morris,	President,	2200 E. Sunshi	ne. A & E o A /

CANCELLED
July 1, 2020 ISSUED BY—
Missouri Public
Service Commission
WR-2020-0053; YS-2020-0156

name of officer

President,

Springfield, MO 65804

FORM NO, 1	P.S.C.MO. No	1	{Original }	SHEET No
(Cancelling P.S.C.MO. No		(Revised)	SHEET NO.
THE WIT	LLOWS UTILITY COMPANY	Chy.	,	
	e of Issuing Corporation	For Chair	Community, T	EST SUBDIVIS
	or reading outportation	GRE!	ENE CONTE	OMERSON
 			005	जिंदि। १९१६ कि
	Rules and Regul	ations Governi	ng	
	Rendering	of Service	FF	3 2 9 1980
Rule 5	TNSTDE DIDING AND	CHCCOMED CENTER		198U
Male 3	INSIDE PIPING AND	CUSTOMER SEWE	R SERVICE M	IISSOLIRI 📗
(a)	The Customer will	provide the Se	ervicable See	Vice formais
		TOKE NO G COM		
	inside requiremen	ts of all gover	rnmental ur	nits
	having jurisdiction Regulations, must	on and the Comp	oany's Rule	s and
	tion to the system	m. The Company	cime or co	nnec-
	service or may di	scontinue servi	ice where f	ooting
	drains, downspout:	s, or other sou	arces of su	rface
	or storm water are	e permitted to	enter the	sewer
	system through eithrough the build	ing sewer.	e piping or	•
(b)	A separate and in	dependent Custo	omer Servic	e
	Sewer shall be rec	quired for ever	y building	;
	except where one lanother on an inte	Dullaing stands erior lot and r	s at the re	ar of
	is available or ca	an be construct	ed to the	rear
	building through a	an adjoining al	llev. court	
,	yard, or driveway	, the Customer'	's service	Sewer
	from the front but rear building and	the whole cons	extended to	the
	Customer's service	e sewer.	stueted as	one
(c)	Existing service s	sewers mav be u	sed in	
	connection with ne	ew buildings on	ilv when th	ey
	are found on exami	ination and tes	st to meet	all
	requirements of the	ie company.		
(b)	The Customer's ser	rvice sewer sha	ill be cast	iron
	soil pipe, ASTM sp	pecification or	equal:	
	vitrified clay sev	ver pipe, ASTM	specificat	ion
	or equal; or other by the Company.	. surcable mate Joints shall he	rial appro	ved
,	waterproof. Any p	part of the Cus	tomer's se	rvice
	sewer that is loca	ated within ten	(10) foot	of a
	water service pipe iron soil pipe wit	shall be cons	tructed of	Gast E
	TTOW SOIT PIPE MIC	m readed loint	s. tast g	
			,	DD 1
			I A	PR 1 - 1980
	s new rate or text		I	
+Indicate			Public S	ervice Commissi
DAME OF TO	MAR - 1 1980			APR - 1 1980
DATE OF IS	SUE month day year	DATE EF	FECTIVE	nonth day year
2020 SCOTIED DV	James F. Morris,	Preside	2244	E. Sunshine
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ommission	•			

Service Commission WR-2020-0053; YS-2020-0156

FORM NO. 13	P.S.C.MO. No		{Original } SHEET 1	No. 11
			(Revised)	
Can	celling P.S.C.MO. No		Original SHEET I	Vo
THE WILL	OWS UTILITY COMPANY	GILD T TO	,	
	of Issuing Corporation	For CHALET	CITY WEST SUBDI	VISION,
	a abouting out pot auton	GREENE	COMPLE UME BROTES	fo l
				1) - - - - - - - - - -
	Rules and Regulation	ons Governing		
	Rendering of S	Service	FFB 00 1000	
Rule 5	THETTE DIDING AND ON		FEB 29 1980	
Rule 5	INSIDE PIPING AND CUS	STOMER SEWER S	ERVICE MISSOURI	
	(Jon Jindea)		Public Service Commi	ceion
	pipes with leaded joi	ints may be re	Guired where	331011
·	the Customer's service	ce sewer is ex	cosed to	
	damage by tree roots.	If installe	ed in filled or	
	unstable ground, the shall be of cast iron	customer's se	ervice sewer	
	metallic material may	be accepted	if laid on a	
	suitable bed or cradl	le as approved	by the said	
	Company.			
(e)	The size and slope of	the Customer	le service	
	sewer shall be subject	t to the appr	oval of the	
	company, but in no ev	rent shall the	diameter be	}
	less than four (4) in	iches. The sl	ope of such	
	four (4) inch pipe sheighth (1/8) inch per	foot.	ess than one-	
(f)	Whenever possible the	Customer's s	ervice sewer	
	shall be brought to t	he building a	t an elevation	
	below the basement fl shall be laid paralle	.cor. No bull	aing sewer	ł
	reet of any bearing w	all. The dep	th shall be	
	sufficient to afford	protection fr	om frost	
	The Customer's service	e sewer shall	be laid at a	
į	uniform grade and in as possible. Changes	straignt alig	nment insofar	
	only with properly cu	rved pipes an	d fittings.	
()			_	
(g)	In all buildings in w	hich any buil	ding drain is	
	too low to permit ade collecting sewer, san	quate gravity	flow to the	
	drains shall be lifte	d by approved	artificial	
	means and discharged	to the building	ng sewer. No	
	water operated sewage	ejector shal	l be used.	
(h)	All excavations requi	red for the 1	ns+a+ m+ 1-an-a+	-
ľ	a Customer's service	sewer shall be	e loopani thenin	
	work unless otherwise	approved by	the Company.	
			APR 1 - 1980	1
*Indicates n	new rate or text			
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<u> </u>	MAR - 1 1980	Pub	olic Service Commission	
DATE OF ISSUE	E.	DATE EFFE	CTIVE APR - 1 19	
	month day year	-	month day 2200 E. Sunshi	year
ISSUED BY-	James F. Morris,	President,	Springfield, M	<u>40 658</u> 04
; ion	name of officer	tit	tle addre	ess

CANCELLED
July 1, 2020
Missouri Public
Service Commission
WR-2020-0053; YS-2020-0156

FORM NO. 13	P.S.C.MO. No. 1	(0	riginal SHEE	TN- 12
		(IV	evis ed)	
	celling P.S.C.MO. No.		original SHEET	Г No
	NS UTILITY COMPANY		ITY WEST SUE	BDIVISION
Name of	Issuing Corporation Fo	Comm	nunity, Town or C OUNTY, MISSO	ity OURI
	Rules and Regulations	Governing	REGE	AMEW.
	Rendering of Serv	ice		
			FEB 28	1000
Rule 5	INSIDE PIPING AND CUSTOM	ER SEWER SEI	k	
	(continued)	DI OBMER BEI		OUR!
	Pipe laying and backfill	shall be no	Public Service	Commission
	accordance with the late:	st published	d Fraircaria	a
	precitications of the Mai	nutacturar c	ጓቶ ቴኤሌ	- 1
. .	materials used and all ar codes, except that no back	oplicable lo	ocal plumbin	a
	until the work has been	inspected by	z tho	
	company. Unly those ioir	nting materi	iale and	
	methods which are approve be used.	ad by the Co	ompany may	
(4)	m)			
(i)	The connection of the Cus into the main shall be main shall shall be main shall be main shall be main shall be main shall shall be main shall	stomer's ser	vice sewer	
	II such branch is availab	ole at a cui	table	
	Tocation. If the Company	J's main ic	+tral (101	
	inches in diameter or les	ss and there	a ic no	
	properly located "Y" bran	ich in the C	Company's	
	a r branch must be inst	alled Who	ro the	
	company's main is greater	than twelv	70 /12۱ م	
	inches in diameter, and no branch is available, a ne	o properly	located "Y"	
	the company s sewer to re	hea e aviana	 	
	which the Customer's serv	rice will be		
	The invert of the Custome the point of connection s	r's service	COMO	
	True or intdust efecation	than the in	wart of the	
	company a correcting seme	r. A smoot	h nost	
	joint shall be made, and secure and watertight by	the connect	ion made	
(j)	The Customer is obligated	to constru	ct, repair	
1	and maintain the sewer se ing sewer to the building		- 1	•
	such construction and mai	ntenance by	ticant and	
	such construction and mai shall be subject to the a	pproval of a	an authorfze	
	inspector of the Company	and shall be	e în accord-	
47			APR 1 - 198	o I
*Indicates nev +Indicates cha	v rate or text	ł		
		Pu	blic Service Com	micelon t
DATE OF ISSUE.	MAR - 1 1980	TE EFFECTIV	APR -	1 1980
	month day year		month day	V Vear
ISSUED BY Ja	name of officer	resident,	2200 E. Suns Springfield,	nine, <u>MO 6</u> 5804
ion ·	name of officer	title	add	ress

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July 1, 2020 ISSU
Missouri Public
Service Commission
WR-2020-0053; YS-2020-0156

			
FORM NO. 13	P.S.C.MO. No	1	Criginal SHEET No. 13
Cance	elling P.S.C.MO, No		
- Caro			Original SHEET No
	S UTILITY COMPANY	For_	
Name of .	Issuing Corporation		Community, Town or City
			GREENE COUNTY MICCOURT

_	Rules and Regulations Governi Rendering of Service	
Rule 5	INSIDE PIPING AND CUSTOMER SEWER SET (continued) ance with these Rules and Regulation construction information of the Compat that time.	MICCOLIDI
4		

(k) The Company will locate the point to which service sewer connection will be made and the Company will furnish a "Y" branch, when a "Y" has not previously been installed, or other outlet at the collecting sewer which shall be located in the public right-of-way or Company easement. All taps are to be made by licensed plumbers, subject to inspection and approval by the Company. An application shall be accompanied by an inspection fee on new service of \$25.00, must be filed in writing 24 hours in advance stating the street, the house number, name of applicant, name of property owner, and time at which tap is to be made. The Company will not be required to supply sewer service until each such tap has been inspected and approved by it. In the event the Customer or the Customer's agent shall damage a "Y" branch or go onto the public right-of-way or company easement and cause damage to the main, then the Customer shall be responsible for the cost of repair or replacing any such damage.

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Missouri Public ISSUED BY-James F. Morris, ... name of officer President

Sunshine eld, MO 65804 address

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ORM NO. 13	P.S.C.MO. No.			Original	SHEET NO	o. <u> </u>
Car	ncelling P.S.C.MO. No	<u></u>	······································	Revised Original	SHEET N	o
	IG UMTTIMU GOMDANII		CUNTEM	Revised	•	TTCTON
	NS UTILITY COMPANY of Issuing Corporation	For_			KEGEW	/isin
Name	of issuing Corporation		GREENE	COULTY,	Missouk	وا کا اِ
<u> </u>					FEB 29 1	ממה
-	Rules and Regu Rendering			ning	1 40 40 1	300
		,			MISSOU	
Rule 6	IMPROPER OR EXCESSIVE	USE		Pub	lic Service Co	mmissi
(a)	The following require	ements	for the	use of	sewer	
(/	service provided by t	the Com	pany sha	all be		
	observed. Violation	of the	require	ements w	/ill	
	result in the discont					
	Customer or an additi	lonal c	harge fo	or exces	s load,	
	or the requirement th	nat the	Custom	er insta	i±1 othox	
	facilities to prevent adverse impact upon t	t exces	sive io	aus and	other	
	adverse impact upon t	the Com	ipany s	system.		
(b)	No person shall disch	narge o	r cause	to be	lis-	
\~/	charged any storm wat	ter, su	ırface w	ater, gr	cound	ļ
	water, swimming pool	waste	water,	roof run	noff,	
	sub-surface drainage,	, cooli	ing wate	r or pol	luted	
	industrial process wa	aters i	.nto Com	pany's		
	collecting sewers.					
(c)	No person shall disch	harde c	אר כאוופם	to be a	∃is-	
(6)	charged any of the fo	narye c ollowir	ng descr	ibed wat	ters	
·	or wastes into the Co	ompany'	s colle	ction se	ewers:	
				- •		
	(1) Any liquid			.ng a te	npera-	1
	ture higher than 150 (2) Any water	aegree	ss r. te which	masz CO	ntain	
	more than 100 parts	per mil	llion, b	v weigh	t.	
	of fat, oil or grease		irron, z	, were	-,	
	(3) Any water	or wast	te which	n may com	ntain	
	more than 25 parts p	er mil	Lion, by	weight	, of	
	soluble oils.		• •			
	(4) Any gasoli:					
	oil, or other flamma	ble or	explosi	ive liqu	id,	
	solid or gas.		1	_ 1		
	(5) Any garbag	e that	nas not	been p	roperty	1
	shredded.	aina.	, ,	היות ו	ctraw	
	<pre>(6) Any ashes, shavings, metal, gla</pre>					
	plastics, wood or an	v other	r solid.		ous	-
	substance capable of	causi	ng obst	ructi 6	td dFe∭	1
	flow in sewers or ot	her in	terfere	ce with	त्र किसी।	1
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			-	API	R 1 - 1980	1
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SSUED BY-	James F. Morris,			t, Sprin		MO 65
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July 1, 2020
Missouri Public
Service Commission
WR-2020-0053; YS-2020-0156

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FORM NO. 13	P.S.C.MO. No	1		∫Original \ SHEET No. 15
				Criginal SHEET No. 15 Revised
Cance	lling P.S.C.MO. No			Original SHEET No
				Revised /
	UTILITY COMPANY		For	CHALET CITY WEST SUBDIVISION,
Name of Is	ssuing Corporation	 , .	. 01	Community, Town or City
		_		GREENE COUNTY, MISSOURI

Name	of Issuing Corporation GR	Community, Town or City EENE COUNTY, MISSOURI
	Rules and Regulations Govern Rendering of Service	ing REGEIVED
Rule 6	IMPROPER OR EXCESSIVE USE (continued) proper operation of the sewage (7) Any waters or wastes than 5.0 or higher than 9.0, or corrosive property capable of hazard to structures, equipment of the sewage works.	r having any other causing damage or
·		
ï		
*Indicates +Indicates	new rate or text change	FILED APR 1 - 1980 Public Service Commission

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month day year

2200 E. Sunshine,
Springfield, MO 65804 MAR - 1 1980 DATE OF ISSUE DATE EFFECTIVE month day year

CANCELLED July 1, 2020
July 1, 2020
Missouri Public
Service Commission
WR-2020-0053; YS-2020-0156 James F. Morris,

President, title

name of officer

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FORM NO. 13	P.S.C.MO. No	1	{Origin	al SHEET No. 16
Cance	elling P.S.C.MO. No		Origin	al SHEET No
			(ACCVISO	α_j
	S UTILITY COMPANY	For_	CHALET CITY	WEST SUBDIVISION
Name of 1	Ssuing Cornoration			Т С

Community, Town or City GREENE COUNTY, MISSOURI Rules and Regulations Govern Rendering of Service FEB 29 1980 Rule 7 DISCONTINUANCE OF SERVICE BY COMPAN (a) The Company reserves the right to shut offMISSOURI services for any of the following reaching Service Commission For failure to comply with these rules and regulations. For nonpayment of utility bill (see Rule 9). (2) (3) For resale of sewer service. (4) For an unauthorized sewer connection to Company mains. Discontinuance of service to a premise for (b) , violation of these Rules and Regulations shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of moneys due from the Customer. (c) In case the Company discontinues its service for any violation of these Rules and Regulations, then any moneys due the Company shall become immediately due and payable. (d) The Company has the right to refuse or to discontinue service to any premises to protect itself against fraud or abuse. At least thirty (30) days prior to physical (e) discontinuance of service, the Company will mail a written notice to the Customer by registered or certified mail, return receipt requested, with a copy thereof forwarded to the Public Service Commission. Said notice shall state the violation and service may be discontinued at any time after the expiration of the notice period, provided satisfactory arrangements for continuance of the service have not been made by the Customer and the Company. This thirty (30) day notice may be waived where dischar materials which might be detrimental Follthe health and safety of the public or cause damage to the sewer system of the Company is discovered.

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James F. Morris,

President, Springfield MQ-65804

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Service Commission WR-2020-0053; YS-2020-0156

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July 1, 2020

Missouri Public ISSUED BY-

	FORM NO. 13	P.S.C.MO. No.		{C	riginal	SHEET 1	No. 17
	Car	icelling P.S.C.MO. 1	No	n)	evisea j	SHEET 1	
				{ R	evised }	OHEET I	.10
	THE WILL Name of	OWS UTILITY COM of Issuing Corporation	PANY P	For CHALET C	TY WES	TORUS THE	VISION
				Comr	IN TO E		图图
	_	Rules	and Regulat	ions Governi Service			
		R	endering of	Service		B 2 9 198	30
	5				5	MISSOURI	
	Rule 7	DISCONTINUANC					mission
		In the event protect healt Customer and immediately to the reasons for	h and safet the Commiss hereof with	y as above p ion shall be a statement	rovided notif	d, the	
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Service Commission 2020-0053; YS-202		name	of officer	title		gfield. addre	ess

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FORM NO. 13	P.S.C.MO. No. 1		Original SHEET No	. 18
Cor	poolling D.C. Mo. N		(Revised)	·
Car	ncelling P.S.C.MO. No		Original SHEET No	•
THE WILLO	WS UTILITY COMPANY	~ Снат вл	•	7.0
Name o	of Issuing Corporation	For Charles	CITY WEST SUBDIV	ISION,
		GREENE	COUNTY, MISSOURI	
	Rules and Posulation		REAGINE	
	Rules and Regulatio Rendering of S	ervice	we well yell	
Rule 8	INTERRUPTIONS IN SERV	ICE	FEB 2 9 1980	11
(a)	The Company reserves service in its collecthe purpose of making system.	the right to ting sewers a repairs to t		<u>n</u>
(b)	Whenever service is 1 Customers affected by notified in advance w do so. Every effort limitation of service	such limitat henever it is will be made	ion will be	
(c)	No refunds of charges made for limitations willful misconduct of	OI service un'	rvice will be less due to	
(d)	In order to avoid over Company's collecting lities, the Company re times, to determine the in a reasonable and no maximum amounts or str charged into the Compa	sewers and treeserves the repeated and the second second and the second	eatment faci- ight, at all and regulate, bry manner, the	
s.				
			序[L] APR 1 - 1980	
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DATE OF ISSUE	MAR - 1 1980 month day year	DATE EFFEC		
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ISSUED BY	name of officer	tit)	Springfield MO	65804

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July 1, 2020
Missouri Public ISSUED BY—
Service Commission
WR-2020-0053; YS-2020-0156

FORM NO. 13	P.S.C.MO. No. 1 (Original) SHEET No. 19
Ca	(Revised)
	(Revised)
	OWS UTILITY COMPANY FOR CHALET CITY WEST SUBDIVISION,
Name	of Issuing Corporation Community. Town or City
	GREENE COUNTY (MESOWRE)
-	Rules and Regulations Governing
	Rendering of Service FEB 29 1980
Rule 9	BILLS FOR SERVICE MISSOURI
(a)	The charges for sewer service shall Public Conviction
	the rates specified in the applicable tariffs
	on file with the Missouri Public Service Com- mission. The point of assumption of sewer service
	shall be at the service connection. Service
	charges for connection or disconnection are set forth in Rule 10.
(b)	A Customer who has made application for service
	to a premise shall be held liable for all service furnished to such premise until the Customer
	notifies the Company in writing to discontinue
	service.
(c)	Customers are liable for payment for all monthly
	service charges for sewer service to the premises from the date of connection until the Company is
	given rive (5) days' notice of the date. place
	and time of disconnection by registered mail and the Company has had an opportunity to observe
	the disconnect.
(d)	Bills for sewer service will be mailed or deli-
	vered to the Customer's last address as shown by the records of the Company, but failure to
	receive the bill will not relieve the Customer
	from the obligation to pay the same.
(e)	Payments shall be made at the office of the
	Company or at such other place as conveniently located as may be designated by the Company.
(f)	A separate bill shall be rendered for each Customer's sewer service.
(g)	The Company shall have the right to render outs quarterly in advance and such bills shall be 5
	due and payable on the due date indicated on the
	Dill. However, the Company shall have the right
*Indicates	to charge commercial customers on a nonthing R1 - 1980 basis in arrears.
+Indicates	change Public Service Commission
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SSHED BV	James F. Morris, President, Springfield, MO 65

July 1, 2020
Missouri Public
Service Commission ISSUED BY—
WR-2020-0053; YS-2020-0156

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name of officer

President, title 2200 E. Sunshine, Springfield, MO 65804

address

Ca	ncelling P.S.C.MO. No	(Rev	ginal SHEET No ised SHEET No ginal SHEET No		
		Rev	ised SHEET No		
	OWS UTILITY COMPANY of Issuing Corporation	CHALET CITY		ри	
Name	or issuing Corporation	GREENE COUN	THOSE THE CENT		
	Rules and Regulations Go Rendering of Servic	verning e	FEB 29 1980	1	
			MISSOURI		
Rule 9	BILLS FOR SERVICE (continu	ed) Pub	lic Service Commissio	n	
(h)	The Company or the Custome bills rendered under mista quantity of service rendered clerical error.	ke of fact a	s to the	·	
(i)	All bills for sewer service become delinquent after the due date stated on the bill. Service may be discontinued after thirty (30) days' written notice by certified mail from the Company.				
(j)	When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used, or a proportionate part of the residential rate, whichever is applicable. Customers terminating with less than one month's service shall pay not less than the monthly minimum.				
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WR-2020-0053; YS-2020-0156

				
ORM NO. 13	P.S.C.MO. No.	1	Original SHEET No. 2	
Can	celling P.S.C.MO. No		Original SHEET No	
	WS UTILITY COMPANY	FOT	r city west subdivisio	
Name o	f Issuing Corporation	GREEN	Community, Town or City E COUNTY, MISSOURI	
_	Rules and R Render	egulations Gove ing of Service	BECEIVED	
Rule 10	SERVICE CHARGES		FEB 29 1980	
(a)	An application for a service connection, MSSOURI discontinuation of existing service Company's regular business hours without charge.			
(b)	A connection of service to a specific Customer which was discontinued in accordance with Rule 7 will be at the expense of the Customer.			
(c)	A serviceman call during the Company's regular business hours which results in collection of a delinquent account (in lieu of discontinuance in accordance with Rule 7) shall require collection of the delinquent amount plus a two dollar (\$2.00) net service charge.			
(d)	A service call at any time other than during the Company's regular business hours for connection, or any other reason except a malfunction of Company facilities, shall require a service charge of Ten Dollars (\$10.00) net. In instances where such a service call is for collection of a delinquent account, this service charge shall be collected in addition to any other amounts due.			
(e)	Company personnel v facilities not owner	will not work u ed by the Compa	pon piping or ny.	
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Public Service Commission

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FORM NO. 13 P.S.C.MO. No. 1	Original SHEET No. 22
Cancelling P.S.C.MO. No	(Original) SHEET No.
THE WILLOWS UTILITY COMPANY	(Revised)
Name of Issuing Corporation	For CHALET CITY WEST SUBDIVISION, Community, Town or City
	GREENE COUNTY, MISSOURI

Rules and Regulations Govern Rendering of Service

FEB 29 Rule 11 SPECIAL CONTRACT FOR EXCESSIV

> In the event that the Customerpital be served proposes to discharge into Company Servers Commission abnormally high volume or strength of waste to require an enlargement of Company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines, service shall be provided to such Customer under the terms and conditions of a mutually satisfactory contract, in form approved by the Public Service Commission of Missouri, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the Company or the existing Customers of the Company.

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July 1, 2020 Missouri Public Service Commission ISSUED BY-

James F. Morris,

President,

Sunshine 51d, MO 65804 2200 E

name of officer

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