

Missouri Public  
REC'D APR 12 2001  
Service Commission

INTEREXCHANGE/NON-SWITCHED LOCAL EXCHANGE  
TELECOMMUNICATIONS SERVICES TARIFF  
FOR SERVICES PROVIDED BY  
LONG DISTANCE OF MICHIGAN, INC.  
d/b/a FoneTel

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services to **business and residential** customers within the State of Missouri by Long Distance of Michigan, Inc. d/b/a FoneTel (LDMI). This Tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the following location: 8801 Conant Street, Hamtrack, Michigan 48211-1403.

LDMI and the services it offers under this tariff have been classified as a "competitive" by the Missouri Public Service Commission.

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EFFECTIVE: May 27, 2001

BY: Jan Anger, Director of Finance  
Long Distance of Michigan, Inc.  
d/b/a FoneTel  
8801 Conant Street  
Hamtramck, Michigan 48211-1403

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**SYMBOLS**

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The following are the only symbols used for the purposes indicated below:

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- C** Changed regulation.
- D** Delete or discontinue.
- I** Change Resulting in an increase to a Customer's bill.
- M** Moved from another tariff location.
- N** New
- R** Change resulting in a reduction to a Customer's bill.
- T** Change in text or regulation.

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TARIFF FORMAT

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**A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSCM follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff sheet in effect. Consult the Check Sheet for the sheet currently in effect.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

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WAIVER OF RULES AND REGULATIONS

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The Commission has waived the following statutes and regulations for Long Distance of Michigan, Inc. d/b/a FoneTel and the services it offers under this tariff:

Statutes

Section 392.210.2	- Uniform System of Accounts
Section 392.240(1)	- Ratemaking
Section 392.270	- Property valuation (ratemaking)
Section 392.280	- Depreciation accounts
Section 392.290	- Issuance of securities
Section 392.300.2	- Stock acquisition
Section 392.310	- Issuance of stocks and bonds
Section 392.320	- Stock dividend payment
Section 392.330	- Issuance of securities, debt and notes
Section 392.340	- Reorganization

Commission Rules

4 CSR 240-10.020	- Depreciation fund income
4 CSR 240-30.010(2)(C)	- Rate schedules
4 CSR 240-30.040	- Uniform system of accounts
4 CSR 240-33.030	- Customer notification
4 CSR 240-35	- Bypass reporting

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Long Distance of Michigan, Inc.  
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P.S.C. MO No. 1  
Original Sheet 5  
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APPLICABILITY

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This tariff contains the Service offerings, rates, terms and conditions applicable to the furnishing of intrastate interexchange and non-switched local exchange telecommunications services to **business and residential** customers within the State of Missouri by Long Distance of Michigan, Inc. d/b/a FoneTel (hereinafter "Company"). The Missouri Public Service Commission has classified the services offered hereunder to be "competitive".

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Account** - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

**Authorized User** - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

**Carrier or Company** - Long Distance of Michigan, Inc. d/b/a FoneTel, unless otherwise indicated by the context.

**Commission** - Refers to the Missouri Public Service Commission.

**Company's Point of Presence** - Location of the serving central office associated with access to the Company's network.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Equal Access** - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

**Individual Case Basis (ICB)** - Individual Case Basis (ICB) determinations involve situations where complex Customer-specific Company arrangements are required to satisfactorily serve the Customer. The nature of such Service requirements makes it difficult or impossible to establish general tariff provisions for such circumstances. ICB provisioning is only available for Dedicated Access and Private Line services. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Commission staff upon request on a proprietary basis. ICB will not be used for switched services.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.**

**LATA** - Local Access and Transport Area.

**LDMI**- Refers to Long Distance of Michigan, Inc. d/b/a FoneTel

**LEC** - Local Exchange Company.

**NECA** - National Exchange Carriers Association.

**Personal Identification Number (PIN)** - PINs may be used in conjunction with shared 800 service to uniquely identify the terminating location for an incoming call. Upon dialing a shared 800 number, the caller enters the PIN number associated with the party they are trying to reach.

**Subscriber** - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

**Switched Access Origination/Termination** - Where originating or terminating access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

**Terminal Equipment** - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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**SECTION 2 - RULES AND REGULATIONS****2.1 Undertaking of Long Distance of Michigan, Inc. d/b/a FoneTel**

LDMI's services and facilities are furnished for communications originating at specified points within the State of Missouri under terms of this tariff.

LDMI installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. LDMI may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the LDMI network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are available twenty-four (24) hours per day, seven days (7) per week.

**2.2 Limitations**

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

**2.2.2** LDMI reserves the right to discontinue or limit service, after 10 days written notice, when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law or Commission regulation.

**2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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## SECTION 2 - RULES AND REGULATIONS, CONT'D.

## 2.2 Limitations, Cont'd.

- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by LDMI and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 LDMI reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.
- 2.2.7 The Company does not process local emergency calls, "911" or operator calls. All calls of this nature will be processed by the presubscribed carrier of the telephone from where the call originates, which in all instances is not LDMI.

## 2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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## SECTION 2 - RULES AND REGULATIONS, CONT'D.

## 2.4 Liabilities of the Company

- 2.4.1 LDMI's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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## SECTION 2 - RULES AND REGULATIONS, CONT'D.

**2.5 Deposits**

The Company does not collect deposits from its Customers.

**2.6 Advance Payments**

The Company does not collect advance payments from its Customers.

**2.7 Taxes**

2.7.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. All non-tax surcharges or fees shall be subject to prior Commission approval.

2.7.2 If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes shall be billed to the end users receiving service within the territorial limits of such municipality. Such billing shall allocate the tax among end users uniformly on the basis of each end user's monthly charges for the types of service made subject to such tax.

2.7.3 If at any future time a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax or other similar tax upon the Carrier, and imposes the same by ordinance or otherwise, such taxes shall be billed to the end users receiving service within the territorial limits of such county or other taxing authority. Such billing shall allocate the tax among end users uniformly on the basis of each end user's monthly charges for the types of service mad subject to such tax.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.7 Taxes (cont'd.)

2.7.4 When utility or telecommunications assessments, occupational, excise, or other similar taxes, based on interstate or intrastate receipts are imposed by certain taxing jurisdictions upon the Company or upon local exchange companies and passed on to the Company through or with interstate or intrastate access charges, the amounts of such taxes will be billed to Customers in such a taxing jurisdiction on a prorated basis. The amount of tax that is prorated to each Customer's bill is determined by the interstate or intrastate telecommunications service provided to and billed to an end user/customer service location in such a taxing jurisdiction with the aggregate of such tax equal to the amount of the tax imposed upon or passed on to the Company.

2.7.5 When any municipality, or other political subdivision, local agency of government, or department of public utilities imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's Customers receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission, provided that all such non-tax surcharges are first approved by the Commission.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.8 Miscellaneous Rates and Charges**

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company's service. The Company will submit these changes to the Missouri Public Service Commission for prior approval.

**2.9 Interconnection**

Service furnished by LDMI may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with LDMI's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.10 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.11 Installation and Termination**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

**2.12 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. This includes payment for calls or services originated at the Customer's number(s) or incurred at the specific request of the Customer. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

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All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments within 30 days of bill issuance. The billing agency may be the Company, a local exchange telephone company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

The Company provides the following toll free number (1-800-374-5364) for customers to contact the carrier in case of a billing dispute or complaint.

In case of an unresolved dispute with the company the customer can receive help in resolving the dispute from Missouri Public Service Commission located in the Governor Office Building, 200 Madison Street Jefferson City, MO 65101 or by calling the Commission Consumer Help Line at 1-800-392-4211

**2.13 Cancellation by Customer**

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.14 Refusal or Discontinuance by Company**

**2.14.1** LDMI may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given ten (10) days written notice to comply with any rule or remedy any deficiency:

- A. Nonpayment of a delinquent charge
- B. Failure of the Customer to meet the Company's deposit and credit requirements.
- C. Material misrepresentation of identity in obtaining telecommunications service.
- D. For Customer's violation of any of the Company's rules on file with the Commission, provided ten (10) days' written notice is given before termination.
- E. For, after reasonable notice, failure of the Customer to provide the Company reasonable access to its equipment and property.
- F. For, after reasonable notice, a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
- G. As provided by state or federal law.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.14 Refusal or Discontinuance by Company, Cont'd.**

**2.14.2** LDMI may refuse or discontinue service without notice to the Customer for any of the following reasons:

- A. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
- B. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- C. For failure to comply with the terms of a settlement agreement.

**2.15 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.****2.16 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.17 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

**2.18 Late Payment Charge**

A late fee of 1.5% per month will be charged on any past due balance. The late payment fee is not applicable to residential accounts. Payment required is within thirty (30) days subsequent to the invoice date and is considered past due after the thirty day period.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.19 Return Check Charge**

The Company reserves the right to assess a return check charge of \$25.00 whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. This charge applies each time a check is returned to the Company by a bank for insufficient funds.

**2.20 Special Construction**

In cases where a Customer requests a special construction which may include engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities the Company, at this option, may provide the requested Services. Appropriate recurring charges and/or Nonrecurring Charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

**2.21 Other Rules**

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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**SECTION 3 -DESCRIPTION OF SERVICE**

**3.1 General**

LDMI offers direct dialed (1+) service, inbound "800/888" number service and travel card service for communications originating and terminating within the State of Missouri under terms of this tariff.

Customers are billed based on their use of LDMI's network and services. Charges may vary by service offering, mileage band, class of call, time of day, day of week, and/or call duration.

**3.1.1 Non-Switched Private Line Service**  
(Reserved For Future Use)

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SECTION 3 -DESCRIPTION OF SERVICE, CONT'D.

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

- Step 1 Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.
- Step 2 Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D**

**3.3 Timing of Calls**

Billing for calls placed over the LDMI network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.3.1 Long distance usage charges are based on usage of the Company's network. Chargeable time begins when the calling and the called station are connected.
- 3.3.2 Should a call originate in one rate period and terminate in another rate period, the entire call will be billed by the rates in effect at the time of connection based on the originating rate period.
- 3.3.3 Chargeable time ends when one party "hangs up" the telephone, thereby releasing the network connection.
- 3.3.4 The minimum call duration and call increments for billing purposes are specified on a per-product basis.
- 3.3.5 The Company shall not bill for unanswered calls.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT'D

3.4 Rate Periods

None of LDMI's services are time-of-day sensitive.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT'D**

**3.5 Outbound Service**

**3.5.1 General Description**

Outbound Service is offered to Residential and Business Subscribers for outbound calling. Outbound Service utilizes Customer-provided switched access lines.

There is no minimum monthly billing.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.6 Inbound Toll-Free (8XX) Service**

**3.6.1 General Description**

LDMI's Inbound Toll-Free Number Service is an 8XX number service available for Customer use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines. Intrastate service is offered in conjunction with Interstate service.

There is no minimum monthly billing.

**3.6.2 Reservation of Toll-Free Numbers**

The Company will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

**3.6.3 Toll-Free Number Portability**

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

The Customer does not retain rights in toll-free numbers which are shared with other Customers of the Company. Shared toll-free numbers are not portable.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.7 Travel Service****3.7.1 General Description**

Travel Card Service is available in conjunction with other LDMI services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll-free access number, a valid authorization code, and the destination number. Travel Card Service is billed in six (6) second increments after a minimum call duration of thirty (30) seconds. Intrastate service is offered in conjunction with Interstate service.

The Company's Travel Card Service is utilized by dialing a unique set of 800 numbers to gain access to the Company's switching network. Customers are charged via the use of a 10-digit proprietary calling card number.

**3.8 Directory Assistance****3.8.1 General Description**

Directory Assistance is available to Customers of LDMI. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

**3.8.2 Operator Services**

The company does not provide or bill for operator services. All operator services are provided by the underlying carrier.

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.9 FoneTel Services****3.9.1 Description of Rates**

Switched services are available to business and residential subscribers under the following rate plans. Calls in each rate plan are billed in initial and additional increments with minimum billing increments as specified. No charge is made for uncompleted calls.

**3.9.2 Basic 1+ Calling Plan**

Basic 1+ Calling offers InterLATA/IntraLATA service to residential and business customers, with no monthly service or installation charges. Calls are billed in full minute increments rounded to the next highest full minute of call duration.

**3.9.3 Basic Toll Free Service (800/888)**

Basic Toll Free Service is available to customers with a need for toll free service. Calls are billed in initial minimum call durations of one (1) minute and additional increments of one (1) minute rounded to the next higher minute.

**3.10 Pay Telephone (Payphone) Surcharge**

A surcharge applies on all completed intrastate toll-free and 101XXXX and/or any other access code calls, including any 800/888 or travel card calls, originating from a pay telephone. This surcharge is applied in addition to any other applicable service charges or surcharges. The surcharge does not apply to: calls paid for by inserting coins at the pay telephone; calls placed from stations other than pay telephones.

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## Service Commission

## SECTION 4 - RATES

## 4.1 Outbound Service

Per Minute: \$0.1650

## 4.2 Inbound Toll-Free (8XX) Service

Per Minute \$0.1700

## 4.3 Travel Service

Per Minute \$0.2500

## 4.4 Directory Assistance

Per call to Directory Assistance \$0.6000

## 4.5 FoneTel Services

## 4.5.1 Basic 1+ Calling Plan

Per Minute: \$0.1500

## 4.5.2 Basic Toll Free Service (800/888)

Per Minute: \$0.1500

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SECTION 4 - RATES

**4.6 Pay Telephone Surcharge**

Per Call: \$0.30

**4.7 Directory Assistance**

Per call to Directory Assistance \$0.30 per call

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SECTION 5 - PROMOTIONS

**5.1 General**

Upon seven (7) days prior notice to the Commission and upon receiving Commission approval, the Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by Commission. Company will not have special promotional offerings for more than 90 days in any 12 month period. In all such cases, the rates charged will not exceed those specified in Section 4 hereof. Company will provide written notice to the Commission at least seven (7) days prior to the commencement of a promotional program specifying the terms of the promotion, the specific services offered, the location and the beginning and ending dates of the promotional period.

**5.2 Demonstration of Service**

From time to time the Company may demonstrate service for potential customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type and duration of service provided will be at the Company's discretion.

**5.3 Comparable Pricing Promotion**

LDMI will, at its discretion, match certain standard or promotional offerings of other interexchange carriers or resellers in order to acquire new Customers or retain existing Customer accounts. The Customer must demonstrate to the Company's satisfaction that 1) an alternative service offering is valid and currently available from a competing interexchange carrier or reseller and 2) the Customer intends to either subscribe to or remain subscribed with the competing interexchange carrier or reseller.

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