
SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Service

3.7.31 Business Long Distance 100 Plus 1 Year¹

(A) Business Long Distance 100 Plus 1 Year is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$100 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on 1-year term plan only.

(B) The Customer may subscribe to Business Long Distance 100 Plus 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.31 Business Long Distance 100 Plus 1 Year¹

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based a 1-year term plan.
- (F) For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

For rates and charges, see Section 4.7.31 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 100 for an additional 1-year term, as described in Section 3.7.13 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.32 Reserved For Future Use

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.33 Reserved For Future Use

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.34 Reserved For Future Use

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹

(A) Business Domestic Saver 15 Connections 1 Plus Service 1 Year is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

(A) Business Domestic Saver 15 Connections 1 Plus Service 1 Year is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that: (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.35 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.35 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 1 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 1 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

(A) (continued)

.6 commit to an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.35 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on the 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.35 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.35 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 1 Plus Service 1 Year and will be moved to Business Domestic Saver 15 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.35 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 1 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Domestic Saver 15 Connections 1 Service for an additional 1-year term, as described in Section 3.7.24 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹

(A) Business Long Distance 50 Connections 1 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹

- (A) Business Long Distance 50 Connections 1 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.36 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.36 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 1 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 1 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

(A) (continued)

.6 commit to an MMC of \$50 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.36 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.36 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.36 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 1 Plus Service 1 Year and will be moved to Business Long Distance 50 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7 9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.36 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 1 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 50 Connections 1 Service for an additional 1-year term, as described in Section 3.7.25 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

(A) Business Long Distance 100 Connections 1 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

(A) (continued)

- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:
- .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as described in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.37 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.37 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 1 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 1 Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

(A) (continued)

.6 commit to an MMC of \$100 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 100 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.37 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹ (continued)

- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.37 of this Tariff.
- (G) If the Customer fails to maintain the required products or services described in Section 3.7.37 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 1 Plus Service 1 Year and will be moved to Business Long Distance 100 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.37 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹ (continued)

(G) (continued)

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 1, Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 100 Connections 1 Service for an additional 1-year term, as described in Section 3.7.26 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7 Custom Business Services (continued)

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Missouri Public
Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service, 1 Year¹

(A) Business Domestic Saver 15 Connections 2 Plus Service 1 Year is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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XT-2005-0399

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Missouri Public
Service Commission
XN-2006-0268

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MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by a SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo!® dial-up Internet access or T1 Integrated Access or dedicated web hosting; and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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CANCELLED
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Missouri Public
Service Commission
XN-2006-0268

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MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.41 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.41 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 2 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 2 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Norm Descoteaux, Associate Director Regulatory
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XT-2005-0399

CANCELLED
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Missouri Public
Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹ (continued)

(A) (continued)

.6 commit to an MMC of \$15 per month for a 1-year term.

For rules and regulations regarding MMCs and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 2 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.41 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.41 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.41 Business Domestic Saver 15 Connections 2 Plus Service 1 Year¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.41 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 2 Plus Service 1 Year and will be moved to Business Domestic Saver 15 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.41 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 2 Plus Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Domestic Saver 15 Connections 2 Service for an additional 1-year term, as described in Section 3.7.21 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹

(A) Business Long Distance 50 Connections 2 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by a SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo!® dial-up Internet access or T1 Integrated Access or dedicated web hosting; and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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XT-2005-0399

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Missouri Public
Service Commission
XN-2006-0268

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Norm Descoteaux, Associate Director Regulatory
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January 20, 2006
Missouri Public
Service Commission
XN-2006-0268

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MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹ (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.42 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.42 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 2 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 2 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Norm Descoteaux, Associate Director Regulatory
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Missouri Public
Service Commission
XN-2006-0268

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹ (continued)

(A) (continued)

.6 commit to an MMC of \$50 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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CANCELLED
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Missouri Public
Service Commission
XN-2006-0268

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MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 2 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.42 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.42 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Norm Descoteaux, Associate Director Regulatory
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Missouri Public
Service Commission
XN-2006-0268

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.42 Business Long Distance 50 Connections 2 Plus Service 1 Year¹ (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.42 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 2 Plus Service 1 Year and will be moved to Business Long Distance 50 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7.9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.42 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 2 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 50 Connections 2 Service for an additional 1-year term, as described in Section 3.7.22 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) Business Long Distance 100 Connections 2 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this optional Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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January 20, 2006
Missouri Public
Service Commission
XN-2006-0268

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MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by a SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo!® dial-up Internet access or T1 Integrated Access or dedicated web hosting; and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Norm Descoteaux, Associate Director Regulatory
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XT-2005-0399

CANCELLED
January 20, 2006
Missouri Public
Service Commission
XN-2006-0268

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) (continued)

.3 (continued)

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.43 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.43 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 2 Plus Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 2 Plus Service 1 Year will be billed; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹

(A) (continued)

.6 commit to an MMC of \$100 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 100 Connections 2 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.43 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹ (continued)

- (E) The Customer's usage rate for each call is based a 1-year term plan.
- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.43 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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Missouri Public
Service Commission
XN-2006-0268

XT-2005-0399

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.43 Business Long Distance 100 Connections 2 Plus Service 1 Year¹ (continued)

- (G) If the Customer fails to maintain the required products or services described in Section 3.7.43 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 2 Plus Service 1 Year and will be moved to Business Long Distance 100 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.43 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 2 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 100 Connections 2 Service for an additional 1-year term, as described in Section 3.7.23, unless otherwise specified by Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.44 Reserved for future use

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May 20, 2005

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

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Service Commission
XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.45 Reserved for future use

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Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

XT-2005-0399

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XN-2006-0268

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.46 Reserved for future use

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XT-2005-0399

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January 20, 2006
Missouri Public
Service Commission
XN-2006-0268

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans

(A) The Value Plans are custom combination inbound, outbound, and calling card Flat Rate optional pricing plans. Unless otherwise specified in the description of the rate option described in Section 3.7.47 (H) of this Tariff, the Value Plans are available to new and existing Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 commit to the MMC as specified in the description of the rate option selected by the Customers;
- .4 subscribe to and maintain at least one business access line of an SBC Affiliate; and
- .5 commit to a 1-year or 2-year term plan. For rules and regulations regarding term plans, see Section 2.26 of this Tariff.

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Norm Descoteaux, Associate Director Regulatory
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Missouri Public
Service Commission
XN-2006-0268

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

- (B) The Value Plans are established at the BTN level and are only available for a single BTN.
- (C) The Customer may subscribe to any of the Value Plans for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to the Value Plans may also subscribe to the Calling Card - Option 2, category 11 at the rates described in Section 4.7.47 of this Tariff.

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Missouri Public
Service Commission
XN-2006-0268

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

- (D) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (E) The Customer's usage rate for each call is based on the rate option selected by the Customer.
- (F) A description of the billing increments applicable to the rate option selected by the Customer may be found in Section 3.7.47 (H) of this Tariff.
- (G) Customers who cancel or discontinue a business access line of a SBC Affiliate or whose service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this plan. If the Customer is moved to an alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment under one of the Value Plan rate options, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

(H) Rate Options

.1 Business Domestic Value Saver 15

Business Domestic Value Saver 15 is available to Customers that commit to an MMC of \$15 per month for a 1-year or 2-year term plan agreement with the Company. Customers who cancel or discontinue a business access line of a SBC Affiliate or whose service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this rate option and will be moved to Business Domestic Saver 15 unless an alternative plan is selected by the Customer. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.47 (A) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

(H) Rate Options (continued)

.2 Business Long Distance Value 50

Business Long Distance Value 50 is available to Customers that commit to an MMC of \$50 per month for a 1-year or 2-year term plan agreement with the Company. Customers who cancel or discontinue a business access line of a SBC Affiliate or whose service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this rate option and will be moved to Business Long Distance 50 unless an alternative plan is selected by the Customer. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.47 (B) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.47 Value Plans (continued)

(H) Rate Options (continued)

.3 Business Long Distance Value 100

Business Long Distance Value 100 is available to Customers that commit to an MMC of \$100 per month for a 1-year or 2-year term plan agreement with the Company. Customers who cancel or discontinue a business access line of a SBC Affiliate or whose service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this rate option and will be moved to Business Long Distance 100 unless an alternative plan is selected by the Customer. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.47 (C) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans

- (A) Business Unlimited Long Distance Plans are custom combination switched TFS, outbound, and calling card optional pricing plans. For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed MOU. Switched TFS calls and calls billed to a calling card are billed on a usage sensitive basis. For rates and charges, see Section 4.7.48 of this Tariff.
- (B) Business Unlimited Long Distance Plans are available to new and existing Business Customers that:
 - .1 request to be provisioned under this optional pricing plan;
 - .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
 - .3 subscribe to and maintain or currently subscribe to and maintain at least one but not more than ten (10) business access lines of an SBC Affiliate that are associated with the qualifying BTN;

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

(B) (continued)

- .4 subscribe to and maintain or currently subscribe to and maintain: a business access line with a SBC Affiliate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

(B) (continued)

.5 Reserved for future use.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

(B) (continued)

- .6 the Customer is required to commit a 1-Year term agreement with the Company. Early Termination and/or Under Utilization Fees as defined in Section 2.26 of this Tariff will be assessed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (C) Except for Customers subscribing to one of the Company's High Volume Calling Plans, the Company will waive the early termination fee for existing Business Customers cancelling their existing term plan agreement and committing to a 1-Year term plan for Business Unlimited Long Distance Plans.
- (D) Business Unlimited Long Distance Plans are only available for a single BTN. A Customer as a single business entity with more than one BTN at that business entity's service location is not eligible for Business Unlimited Long Distance Plans. Exceptions to this requirements are:
 - .1 when subscription to an additional BTN is required for technical reasons by the SBC Affiliated LEC or Affiliated CLEC for DSL provisioning. The DSL service billed under the second BTN must be physically located at the same business premises as the original local service.
- (E) The Customer may subscribe to Business Unlimited Long Distance Plans for outbound Service only or for both outbound and TFS for a single BTN. Business Customers subscribing to the Business Unlimited Long Distance Plans may also subscribe to the Calling Card - Option 2 at the rates described in Section 4.7.48 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (F) Customers may subscribe to the Business Unlimited Long Distance Plans for the provision of interstate and intrastate InterLATA service; interstate, intrastate InterLATA, and intrastate IntraLATA service; or intrastate IntraLATA service only.
- (G) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (H) For switched TFS calls and calls billed to the Calling Card - Option 2, calls are billed in increments of six (6) second subject to a minimum connect time (initial period) of thirty (30) seconds.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (I) Customers with more than ten (10) business access lines are not eligible for this plan. All business access lines under a participating BTN must be provisioned on this plan.

Customers who cancel or discontinue any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.48 (B) .4 or .5 shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to Long Distance for Business.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (J) Every WTN within the participating BTN must be provisioned on this Service. Customers found in violation shall forfeit eligibility for rates under this plan and will be moved to Long Distance for Business unless an alternative plan is selected by the Customer. Early termination charges may apply as described in Section 2.26 of this Tariff. If the Customer is moved to an alternative Service and the Customer's term plan commitment is equal to or greater than the term plan commitment under Business Unlimited Long Distance Plans, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (K) Certain restrictions apply. Business Unlimited Long Distance Plans may not be used in conjunction with the following: auto dialers, long distance Internet access, long distance Intranet access, call center applications including but not limited to autodialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. If the Company determines that the Customer is in violation of above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to Long Distance for Business unless an alternative plan is selected by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.48 Business Unlimited Long Distance Plans (continued)

- (L) Customers subscribing to Business Unlimited Long Distance Plans are eligible for the Call Detail Suppression optional feature. Call Detail Suppression feature provides a summary of all zero-rated calls included in this Business Optional Calling Plan, displaying 'total minutes' and 'total number of calls' in lieu of itemizing each call in the "Call Charges" section of the bill.

The Call Detail Suppression optional feature is available at no additional charge. Customers who select this optional feature may request the itemized call detail of the Customer's zero-rated calls for up to twenty-four (24) previous months' bills at no charge. Activation and deactivation of the feature will begin on the Customer's next billing cycle. Customers may add or remove the Call Detail Suppression optional feature from the Business Unlimited Long Distance Plan at without charge.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions¹

C

(A) Business Long Distance Solutions is a custom combination of switched TFS, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for switched TFS; and
- .3 commit to a 1-year or 2-year term plan

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN/BAN.

(B) The Customer may subscribe to Business Long Distance Solutions for outbound Service only, switched TFS only or for both outbound and switched TFS for a single BTN/BAN. Customers may also subscribe to Calling Card B Option 2, category 11.

¹ This service no longer available to new Customers or existing Customers at new locations effective June 27, 2005. This product is also not available to existing Customers after the expiration of the term plan agreement.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions

(A) Business Long Distance Solutions is a custom combination of switched TFS, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for switched TFS; and
- .3 commit to a 1-year or 2-year term plan

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN/BAN.

(B) The Customer may subscribe to Business Long Distance Solutions for outbound Service only, switched TFS only or for both outbound and switched TFS for a single BTN/BAN. Customers may also subscribe to Calling Card – Option 2, category 11.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions¹ (continued)

C

- (C) Switched TFS calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding switched TFS.
- (D) The Customer's usage rate is based on the MMC and the length of the term plan
- (E) Calls are billed in increments of one (1) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.49 of this Tariff.

¹ This service no longer available to new Customers or existing Customers at new locations effective June 27, 2005. This product is also not available to existing Customers after the expiration of the term plan agreement.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions (continued)

- (C) Switched TFS calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding switched TFS.
- (D) The Customer's usage rate is based on the MMC and the length of the term plan
- (E) Calls are billed in increments of one (1) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.49 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions¹ (continued)

C

(F) Rate Options:

.1 Business Long Distance Solutions 15

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 15 must commit to an MMC of \$15.

At the end of the initial term, the Customer will be moved to Business Domestic Saver 15 for the same term length as the original term, as described in Section 3.7.11 of this Tariff, unless otherwise specified by the Customer.

.2 Business Long Distance Solutions 50

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 50 must commit to an MMC of \$50.

At the end of the initial term, the Customer will be moved to Business Long Distance 50 for the same term length as the original plan, as described in Section 3.7.9 of this Tariff, unless otherwise specified by the Customer.

¹ This service no longer available to new Customers or existing Customers at new locations effective June 27, 2005. This product is also not available to existing Customers after the expiration of the term plan agreement.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions (continued)

(F) Rate Options:

.1 Business Long Distance Solutions 15

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 15 must commit to an MMC of \$15.

At the end of the initial term, the Customer will be moved to Business Domestic Saver 15 for the same term length as the original term, as described in Section 3.7.11 of this Tariff, unless otherwise specified by the Customer.

.2 Business Long Distance Solutions 50

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 50 must commit to an MMC of \$50.

At the end of the initial term, the Customer will be moved to Business Long Distance 50 for the same term length as the original plan, as described in Section 3.7.9 of this Tariff, unless otherwise specified by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions¹ (continued)

C

(F) Rate Options: (continued)

.3 Business Long Distance Solutions 100

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 100 must commit to an MMC of \$100.

At the end of the initial term, the Customer will be moved to Business Long Distance 100 for the same term length as the original term, as described in Section 3.7.13 of this Tariff, unless otherwise specified by the Customer.

¹ This service no longer available to new Customers or existing Customers at new locations effective June 27, 2005. This product is also not available to existing Customers after the expiration of the term plan agreement.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.49 Business Long Distance Solutions (continued)

(F) Rate Options: (continued)

.3 Business Long Distance Solutions 100

In addition to the requirements in Section 3.7.49 (A) of this Tariff, Customers or Applicants subscribing to Business Long Distance Solutions 100 must commit to an MMC of \$100.

At the end of the initial term, the Customer will be moved to Business Long Distance 100 for the same term length as the original term, as described in Section 3.7.13 of this Tariff, unless otherwise specified by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.50 Business Block of Time 5000

- (A) Business Block of Time 5000 is a custom combination Business Optional Calling Plan for outbound, switched Toll Free Service, and Calling Card long distance calling. This Business Optional Calling Plan is established at the BTN level. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different Business Optional Calling Plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation.

Outbound calls, TFS calls, and fully automated, Direct-Dialed calls billed to the Calling Card – Option 2, Category 11 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.50 Business Block of Time 5000 (continued)

- (B) For a specific MRC, the Customer receives a 5000 minute block of Direct-Dialed outbound, switched Toll Free Service, and Calling Card – Option 2, Category 11 interstate and/or intrastate MOU for all lines under the BTN that is presubscribed to the Company under this plan. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving Toll Free Services calls on the same presubscribed line. Direct-Dialed U.S. to International calls, Canada Toll Free Services calls and any calls with International origination or termination billed to the Calling Card – Option 2, Category 11, are not included in the Block of Time. All other MOU billed to Calling Card – Option 2 category 11 are included in the block.

The Customer is not required to sign a term plan agreement and no early termination fees will be assessed for the Business Block of Time 5000 plan.

All usage in excess of the 5000 minute block of time will be billed at a fixed rate per minute. See Section 4.7.51 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credit will be given for any unused minutes.

- (C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 5000 is to be used for outgoing calls only, Toll Free Services, or both.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.50 Business Block of Time 5000 (continued)

- (D) The Business Block of Time 5000 is available to new and existing Customers or Applicants that:
 - .1 requests to be provisioned under the Business Block of Time 5000 plan for the purpose of placing interstate and intrastate long distance calls;
 - .2 utilize Switched Access to receive calls from the long distance network for Toll Free Services and/or to reach the long distance network for outbound calling;
 - .3 subscribe to no less than three (3) and no more than five (5) local business Access Lines under a term plan agreement from an Affiliated LEC or Affiliated CLEC.
- (E) The start of Service date for Business Block of Time 5000 may be on or after the installation date of the local business Access Line(s) as defined in Section 3.7.51 (D) .3 of this Tariff. The Company may require up to sixty (60) calendar days from Customer's request to provision the Block of Time 5000 Business Optional Calling Plan on the Customer's account.
- (F) Changes to the Business Block of Time 5000 plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 5000 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.50 Business Block of Time 5000 (continued)

- (G) If a Customer fails to maintain the products, services or features described in Section 3.7.50 (D) .3 of this Tariff that initially qualified the Customer for Business Block of Time 5000, the Customer will no longer qualify for Business Block of Time 5000. Unless the Customer selects an alternative Business Optional Calling Plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of this Tariff will apply in lieu of the rates and charges in Section 4.7.50 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time

- (A) Signature Block of Time is a custom combination Business Optional Calling Plan for outbound, switched Toll Free Service, and Calling Card long distance calling. For Services Provided via a Switched Access arrangement, Business Customers may subscribe to this Business Optional Calling Plan for the provision of (1) intrastate interLATA and intrastate IntraLATA calling; or (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. This Business Optional Calling Plan is established at the BTN level only. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different Business Optional Calling Plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation.

Outbound Direct-Dialed calls, TFS calls, and fully automated, operator dialed, and operator assisted calls billed to the Calling Card – Option 2, Category 12 are billed in increments of one (1) seconds subject to a minimum connection time (initial period) of eighteen (18) seconds.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continued)

- (B) For a specific MRC, the Customer receives a block of time of one-plus (1+) interstate and intrastate Direct-Dialed outbound, switched Toll Free Service, and Calling Card – Option 2, Category 12 MOU for all lines under the BTN that is presubscribed to the Company under this plan. The block of time may be used (1) for placing one-plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving interstate and intrastate Toll Free Service calls on the same presubscribed line. Interstate and intrastate fully - automated intrastate calls billed to Calling Card – Option 2, Category 12 are included in the block.

The Customer is required to commit a 1-Year, 2-Year or 3-Year term agreement with the Company. Early Termination and/or Under Utilization Fees as defined in Section 2.26 of this Tariff will be assessed.

All usage in excess of the block of time minutes will be billed at a fixed rate per minute. See Section 4.7.51 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credit will be given for any unused minutes.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continued)

(B) continued

For Customers subscribing to this Business Optional Calling Plan, a per call charge does not apply to calls billed to the fully – automated Calling Card Option 2 – Category 12.

- (C) When ordering Service, the Customer or Applicant must specify if Signature Block of Time is to be used for outgoing calls only, Toll Free Service calls, or both.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continued)

- (D) The Signature Block of Time is available to new or existing Customers or Applicants that:
- .1 requests to be provisioned under the Signature Block of Time Business Optional Calling Plan;
 - .2 utilize Switch Access to receive calls from the long distance network for Toll Free Service and/or to reach the long distance network for outbound calling;
 - .3 commit to:
 - an MRC of \$90, \$175, \$255, or \$320 per month for a 1-Year term plan or
 - an MRC of \$90, \$175, \$255, or \$320 per month for a 2-Year term plan or 3-Year term plan and sign a written term plan agreement with the Company;

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continued)

(D) Continued

- .4 newly subscribe to, or currently are subscribing to, at the time of order, switched local telephone service with an Affiliated LEC or Affiliated CLEC under a term plan agreement for local business Access Lines which include but are not limited to PBX trunks, local PRI service, T1 integration access service, Centrex or Plexar; and
- .5 select one of the following Block of Time minutes for a specific MRC, as described in Section 4.7.51 of this Tariff:
 - .a 2500 Minutes
 - .b 5000 Minutes
 - .c 7500 Minutes
 - .d 10000 Minutes

- (E) The start of Service date for Signature Block of Time may be on or after the installation date of the local business Access Line(s) as described in Section 3.7.51 (D).4 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.51 Signature Block of Time (continue)

- (F) Changes to the Signature Block of Time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Signature Block of Time in the middle of its billing cycle, the changes will be effective on the first day after the Customer's change order is processed.
- (G) Customers that subscribe to Signature Block of Time may move between the number of minutes in the block of time, described in Section 3.7.51(D).5 of the Tariff. The rules and regulations of Under Utilization and/or Early Termination Fees, as defined in Section 2.26 of this Tariff, will apply.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.52 Business Domestic Saver 1-Year

(A) Business Domestic Saver 1-Year is a custom combination switched TFS, outbound, and calling card Business Optional Calling Plan available to Business Customers. For Services provided via a Switched Access arrangement, Business Customers may subscribe to this Business Optional Calling Plan for the provision of (1) intrastate interLATA and intrastate IntraLATA calling; or (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. This Business Optional Calling Plan is available to new and existing Business Customers that:

- .1 use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- .2 request to be provisioned under this Business Optional Calling Plan;
- .3 commit to an MMC of \$5.95 per month; and
- .4 commit to a 1-Year term plan agreement.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN/BAN. Multiple BTN aggregation is not available with this Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.52 Business Domestic Saver 1-Year (continued)

- (B) The Customer may subscribe to Business Domestic Saver 1-Year for outbound service only, switched Toll Free Service only or for both outbound and switched TFS for a single BTN/BAN. Customers may also subscribe to Calling Card – Option 2, Category 11.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.52 Business Domestic Saver 1-Year (continued)

- (C) Switched TFS calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 for optional features, rules and regulations, and general information regarding switched TFS.
- (D) For outbound, switched TFS calls, and fully automated operator assisted and operator dialed calls billed to the Calling Card - Option 2, Category 11, calls are billed in increments of one (1) second subjected to a minimum connect time (initial period) of thirty (30) seconds.

For rates and charges see Section 4.7.52 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.53 Business Domestic Saver Solution 1-Year

(A) Business Domestic Saver Solutions 1-Year is a custom combination of switched TFS, outbound, and calling card Business Optional Calling Plan available to Business Customers. For Services provided via a Switched Access arrangement, Business Customers may subscribe to this Business Optional Calling Plan for the provision of (1) intrastate interLATA and intrastate IntraLATA calling; or (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling. This Business Optional Calling Plan is available to new and existing Business Customers that:

- .1 request to be provisioned under this Business Optional Calling Plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for switched TFS;
- .3 commit to a 1-year term plan; and
- .4 commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC and term plan agreements, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN/BAN.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.53 Business Domestic Saver Solution 1-Year (continued)

- (B) The Customer may subscribe to Business Domestic Saver Solutions 1-Year for outbound Service only, switched TFS only or for both outbound and switched TFS for a single BTN/BAN. Customers may also subscribe to Calling Card – Option 2, Category 11.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.53 Business Domestic Saver Solutions 1-Year (continued)

- (C) Switched TFS calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding switched TFS.
- (D) Calls are billed in increments of one (1) seconds subject to a minimum connect time (initial period) of thirty (30) seconds for outbound calls, switched TFS calls, and fully automated operator assisted and operator dialed calls billed to the Calling Card – Option 2, Category 11. For rates and charges, see Section 4.7.53 of this Tariff.
- (E) At the end of the initial Business Domestic Saver Solutions 1-Year term plan agreement, the Customer will be moved to Business Domestic Saver 1-Year as described in Section 3.7.52 of this Tariff, for the same term plan agreement length as the original term, unless otherwise specified by the Customer, before the end of the initial Business Domestic Saver Solutions 1-Year term plan agreement.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.54 Reserved for future use.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.54 High Volume Calling III

(A) General

- .1 High Volume Calling III is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling III is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling III is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling III is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling III is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling III for outbound Service only, TFS only or for both outbound and TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.54 High Volume Calling III (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling III allows Customers with TFS Number(s) to terminate TFS calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.
- .3 Customers subscribing to High Volume Toll Free Calling III and/or High Volume Dedicated Toll Free Calling III under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.54 High Volume Calling III (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling III for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling III or High Volume Dedicated Outbound Calling III may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling III plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years; and subscribe to High Volume Calling III for the provision of interstate service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.54 High Volume Calling III (continued)

(E) Rating TFS and Outbound Calls and Calls Billed To The Calling Card -
Option 3 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.54 High Volume Calling III (continued)

- (H) Customers that commit to a MAC of \$600, \$2,400, \$6,000 or \$9,000 must maintain a minimum of two local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. Customers that commit to a MAC of \$12,000, \$18,000, \$24,000, \$30,000, \$42,000, \$60,000 or \$90,000 must maintain a minimum of four local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. Customers that commit to a MAC of \$120,000, \$180,000 or \$240,000 must maintain a minimum of six local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. If the Customer drops below the minimum number of local access lines stated above, the Customer will be moved to High Volume Calling Plan II as described in Section 3.7.2 of this Tariff.

If the Customer is moved to High Volume Calling II or any alternative Service and the Customer's MAC and term plan commitment is equal to or greater than the MAC and term plan commitment for High Volume Calling III, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.55 Business Domestic Saver 15 Primesm

(A) Business Domestic Saver 15 Primesm is a custom combination of domestic outbound 1+, switched TFS, and calling card Flat Rate Business Optional Calling Plan available to Business Customers that:

- .1 request to be provisioned under this Business Optional Calling Plan;
- .2 utilize Switched Access to reach the long distance network for domestic outbound 1+ calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 commit to:
 - an MMC of \$15 per month for a 1-Year term plan agreement, or
 - an MMC of \$15 per month for a 2-Year term plan agreement and sign a written term plan agreement with the Company; and
- .4 subscribe to and maintain Service for the provision of (1) interstate and intrastate InterLATA Service or (2) intrastate IntraLATA Service or (3) intrastate IntraLATA Services, intrastate InterLATA Service, and interstate service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.55 Business Domestic Saver 15 Primesm (continue)

(A) (continue)

For rules and regulations regarding the MMC and term plan agreements, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN/BAN.

(B) The Customer may subscribe to Business Domestic Saver 15 Primesm for domestic outbound 1+ service only, TFS only or both domestic outbound 1+ and TFS for a single BTN/BAN. Business Customers subscribing to Business Domestic Saver 15 Primesm may also subscribe to Calling Card – Option 2, Category 11. Fully automated, operator assisted, and operator dialed calls billed to the Calling Card – Option 2, Category 11 are billed at the rates specified in Section 4.7.55 of this Tariff in lieu of the usage rates specified in Section 4.1.1 (B) and Section 4.1.2 (A) of this Tariff.

(C) Switched Toll Free Service calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding switched TFS.

(D) Customer's usage rate is based on the length of the term plan agreement.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.55 Business Domestic Saver 15 Primesm (continue)

(E) Calls are billed in increments of one (1) second subject to a minimum connect time of (initial period) of thirty (30) seconds. For rates and charges see Section 4.7.55 of this Tariff.

(F) Rate Options

At the end of the initial term plan agreement, the Customer will be moved to Business Domestic Saver 15 for the same term plan agreement length as the original term plan agreement, as described in Section 3.7.11 of this Tariff, unless otherwise specified by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.56 Business Unlimited Prime Long Distance Plans (continued)

(B) (continued)

- .3 subscribe to and maintain, or currently subscribe to and maintain at least one (1) but not more than ten (10) business Access Lines of the Company or Affiliate SBC that are associated with the qualifying BTN;
- .4 subscribe to at least one of the following products or services of the Company or Affiliate SBC at the time of subscribing to the Business Unlimited Prime Long Distance Plans:
 - .a SimpleLinksm
 - .b Business Solutionssm
 - .c Centrex Service (1 to 10 station lines only, under term plan agreement)
 - .d Custom BizSaversm
 - .e FeatureLinksm, under term plan agreement
 - .f Extended Metropolitan Service (1 to 10 line only, under term plan agreement) + Caller ID (on one line)

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.56 Business Unlimited Prime Long Distance Plans (continued)

(B) (continued)

.5 commit to a 1-year term plan agreement

- .a If the Customer discontinues Service prior to the expiration of the term plan agreement, the early termination fee applies pursuant to Section 2.26.6 of this Tariff. If the Customer commits to a new 1-year term plan agreement, the Customer may upgrade or downgrade the Business Unlimited Prime Long Distance Plans if the Customer adds or removes a business Access Line as long as the Customer continues to meet the requirements in Section 3.7.56 of this Tariff; and the Company will waive the early termination fee associated with the change in plan.
- .b The Company will waive the early termination fee for existing Business Customers canceling their existing Small Business Optional Calling Plans term plan agreement and committing to a 1-year term plan for Business Unlimited Prime Long Distance Plans. For Customers that subscribe to one of the Company's High Volume Calling Plans, early termination fees will apply.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.56 Business Unlimited Prime Long Distance Plans (continued)

(B) (continued)

- .6 maintain no more than one (1) business local access service BTN at business entity's premise. The business entity's premise may comprise more than one service location as long as all Service is aggregated under the single BTN. The following exceptions:
 - .a when subscription to an additional BTN is required for technical reasons by the Company or an Affiliate of SBC for DSL provisioning. The DSL service billed under the second BTN must be physically located at the same business premises as the original local service and result in less than eleven (11) total Access Lines, and may subscribe to the Business Unlimited Prime Long Distance Plans if the Customer desires the plan and meets the requirements in Section 3.7.56 of this Tariff.
 - .b when subscription to an additional BTN is required for provisioning of alarm services as required by a third party alarm vendor. The alarm service billed under the second BTN must be physically located at the same business premises as the original local service and result in less than eleven (11) total Access Lines, and may subscribe to the Business Unlimited Prime Long Distance Plans if the Customer desires the plan and meets the requirements in Section 3.7.56 of this Tariff

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.56 Business Unlimited Prime Long Distance Plans (continued)

(B) (continued)

- .7 maintain no more than ten (10) business Access Lines at the business entity's premises billed to the qualifying BTN. Customers with more than ten (10) business Access Lines at the business entity's premises are not eligible for the Service.
- .8 provision all business Access Lines billed to the participating BTN with Business Unlimited Prime Long Distance Plans.
 - .a Customers found in violation of the maximum Access Line requirement shall forfeit eligibility for rates under this plan and will be moved to Long Distance for Business unless an alternative plan is selected by the Customer. Early termination charges may apply as described in Section 2.26.6 of this Tariff. If the Customer chooses an alternative Service and the Customer's term plan commitment is equal to or greater than the term plan commitment under Business Unlimited Prime Long Distance Plans, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26.6 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.56 Business Unlimited Prime Long Distance Plans (continued)

(B) (continued)

.9 maintain the qualifying products, services or features as specified in Section 3.7.56 (B).3 and .5 of this Tariff.

.a Customers who cancel or discontinue any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or an Affiliate SBC, for these Services listed in Section 3.7.56 (B).3 and .5 of this Tariff, shall forfeit eligibility for rates under this Service. Customers continuing to presubscribed to the Company will be moved to Long Distance for Business. Early termination charges may apply as described in Section 2.26.6 of this Tariff.

.10 subscribe to and maintain Service for the provisioning of (1) interstate and intrastate InterLATA Service or (2) intrastate IntraLATA Service or (3) intrastate IntraLATA Service, intrastate InterLATA Service, and interstate Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.56 Business Unlimited Prime Long Distance Plans (continue)

- (C) Any or all individual businesses or business entities owned and/or billed to the same person or legal entity may each be provisioned with a Business Unlimited Prime Long Distance Plans' Business Optional Calling Plan as long as each business individually qualifies for Business Unlimited Prime Long Distance Plans as specified in Section 3.7.56 (B).1 through Section 3.7.56 (B) .10 of this Tariff.
- (D) The Customer may subscribe to Business Unlimited Prime Long Distance Plans for outbound Service only or for both outbound and TFS for a single BTN. Business Customers subscribing to the Business Unlimited Prime Long Distance Plans may also subscribe to the Calling Card – Option 2 at the rates described in Section 4.7.56 of this Tariff.
- (E) Toll Free Service calls may originate on any type of access and are terminated via the Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (F) For Switched TFS calls and calls billed to the Calling Card – Option 2, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds.

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SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services

3.8.1 General

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling.

3.8.2 Block of Time: 300 Minutes

- (A) Block of Time: 300 Minutes is a custom combination outbound and calling card long distance optional pricing plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan.
- (B) Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

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SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services

3.8.2 Block of Time: 300 Minutes

- (C) For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For calling card calls billed to the Calling Card - Option 1, the usage charges shown in Section 4.8.1 of this Tariff apply in lieu of the usage charges shown in Section 4.1.1 (B).2.b.i and Section 4.1.2 (A) of this Tariff. For per call charges, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff.
- (D) For a monthly recurring charge, the Customer receives a 300 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.8.1 of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services (continued)

3.8.2 Block of Time: 300 Minutes (continued)

- (E) Reserved for future use
- (F) The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 300 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (G) For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services (continued)

3.8.3 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.8 Custom Consumer Services (continued)

3.8.4 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.9 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.10 Miscellaneous

3.10.1 Account Codes

- (A) Account codes are an optional feature associated with outbound long distance Service that provides the Customer the ability to track usage by requiring the caller enter a string of digits ("digit string"). Account codes enable the Customer to obtain call detail from the Company which is sorted and summarized based on digits entered by the caller. The call detail is provided to the Customer without charge.
- (B) Account codes are available to Business Customers that (1) subscribe to one of the Company's outbound long distance service offerings described in Section 3.7 of this Tariff for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA Service; (2) request the optional feature; and (3) are billed via a Company direct bill or a shared LEC or CLEC bill. Account codes are not available with SBC Long Distance Virtual Private Network Service, TFS or calling card Service. To subscribe to Account Codes for intrastate calling, the Customer must also subscribe to one of the Company's outbound Service offerings for the provision of interstate calling.
- (C) The length of the string digits available to a Customer is limited and the number of digits is based on whether the call originates at an On-Net or Off-Net location. The Company controls the length of the string digits. The caller will be allowed three (3) attempts to enter a valid account code before the call is terminated.

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SECTION 3 - DESCRIPTION OF SERVICES

3.10 Miscellaneous (continued)

3.10.1 Account Codes (continued)

- (D) The account codes are available on a mandatory and non-mandatory basis. If the Customer subscribes to the mandatory feature, the caller must enter account codes for the call to complete. If the Customer subscribes to the non-mandatory feature, the caller may bypass entering the code by pressing the pound key (#) on the keypad.
- (E) The account codes are available on a validated and non-validated basis. If the Customer subscribes to the validated feature, the caller must enter specific account codes in order to complete the call. If the Customer subscribes to the non-validated feature, the caller may enter any digits as an account code as long as the string is the designated number of digits in length.

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services

4.1.1 Access Method - Toll Free Access Number

(A) Reserved for future use

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers

.1 Billed To LEC Card

If charges are billed to a LEC Card, the usage rates and per call charges are the same as the usage rates and per call charges described in Section 4.1.2 (A), (B), and (C) of this Tariff.

.2 Billed to Calling Card

.a Per Call Charges

For per call charges, see Section 4.1.2 (C) of this Tariff.

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers (continued)

.2 Billed to Calling Card (continued)

.a Per Call Charges (continued)

- For fully automated calls billed to the Calling Card - Option 3, a per call charge does not apply.
- The per call charges for all other calls billed to the Calling Card are located in Section 4.1.2 (B) and 4.1.2 (C) of this Tariff.

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers (continued)

.2 Billed to Calling Card (continued)

.b Fully Automated Usage Charges

.i Calling Card - Option 1, Option 2, and Option 4, Value Card Plus

The usage rate may be found in Section 4.1.2 (A) of this Tariff.

.ii Calling Card - Option 2 Categories

Calling card usage rates for Customers that subscribe to Calling Card - Option 2 Categories are the same as the usage rates that apply to 1+ outbound calls originating via Switched Access and billed under the optional calling plan selected by the Customer. Usage rates may be found in Section 4 of this Tariff.

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers (continued)

.2 Billed to Calling Card (continued)

.b Fully Automated Usage Charges (continued)

.iii Calling Card - Option 3, and Option 3 Categories

Calling card usage rates for Customers that subscribe to any of the Company's High Volume Calling plans are the same as the usage rates that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling optional calling plan selected by the Customer. Usage rates may be found in Section 4 of this Tariff.

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