

TELEDIAL AMERICA, INC.

MO PSC Tariff No. 1
ORIGINAL TITLE SHEET

RECEIVED

FEB 8 1994

MISSOURI
Public Service Commission

TITLE SHEET

TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for long distance direct-dialed resale telecommunications services provided by Teledial America, Inc., a competitive telecommunications company as defined by Mo. P.S.C. Case No. TO-88-142 with principal offices at 2855 Oak Industrial Drive, Grand Rapids, MI 49506. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

CANCELLED

FEB 21 1994
By TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146

MISSOURI
Public Service Commission

~~RECEIVED~~

TABLE OF CONTENTS

FEB 8 1994

Check Sheet.....	MISSOURI Public Service Commission
Waiver of Rules and Regulations.....	2
Symbols.....	3
Tariff Format.....	4
Section 1 - Technical Terms and Abbreviations.....	5
Section 2 - Rules and Regulations.....	8
Section 3 - Description of Service.....	15
Section 4 - Rates.....	23

CANCELLED

FEB 21 1996
by JM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146
MISSOURI
Public Service Commission

RECEIVED

CHECK SHEET

FEB 8 1994

Sheets 1 through 29 of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	ORIGINAL
2	ORIGINAL
3	ORIGINAL
4	ORIGINAL
5	ORIGINAL
6	ORIGINAL
7	ORIGINAL
8	ORIGINAL
9	ORIGINAL
10	ORIGINAL
11	ORIGINAL
12	ORIGINAL
13	ORIGINAL
14	ORIGINAL
15	ORIGINAL
16	ORIGINAL
17	ORIGINAL
18	ORIGINAL
19	ORIGINAL
20	ORIGINAL
21	ORIGINAL
22	ORIGINAL
23	ORIGINAL
24	ORIGINAL
25	ORIGINAL
26	ORIGINAL
27	ORIGINAL
28	ORIGINAL

CANCELLED

FEB 21 1996

By TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94 - 146MISSOURI
Public Service Commission

WAIVER OF RULES AND REGULATIONS**RECEIVED**

FEB 8 1994

MISSOURI
Public Service Commission

Pursuant to Case No. TA-94-146, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-32.030(1)(B)	Exchange boundary maps.
4 CSR 240-32.030(1)(C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within state.
4 CSR 240-32.050(3)	Local office record keeping.
4 CSR 240-32.050(4)	Telephone directories.
4 CSR 240-32.050(5)	Call intercept.
4 CSR 240-32.050(6)	Telephone number changes.
4 CSR 240-32.070(4)	Coin telephones.
4 CSR 240-33.030	Minimum charges rule.

CANCELLED

FEB 21 1996

by TM-916-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILEDMAR 10 1994
94 - 146MISSOURI
Public Service Commission

RECEIVED

SYMBOLS

FEB 8 1994

The following are the only symbols used for the purposes indicated below: MISSOURI
Public Service Commission

- D - Delete or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction to A Customer's Bill
- T - Change In Text or Regulation But No Change In Rate or Charge

CANCELLED

FEB 21 1996
by TM-96-199
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146
MISSOURI
Public Service Commission

RECEIVED

TARIFF FORMAT

FEB 8 1994

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in upper right corner of each page. These numbers are used to determine the most current sheet version on file. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Check Sheets - When a tariff filing is made with the MO PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*).

CANCELLED

FEB 21 1994
TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146
MISSOURI
Public Service Commission

RECEIVED

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's or an Authorized User's location to a Teledial America, Inc. network switching center.

FEB 8 1994
MISSOURI
Public Service Commission

Authorization Code - A numerical code, one or more of which are available to a Customer to enable him/her (and any Authorized User(s)) to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes. A Customer with several Authorized Users may have several different codes. Customer is responsible for all calls made using its assigned authorization code(s) with or without the Customer's knowledge or approval.

Authorized User - A person, firm, corporation or other legal entity which is authorized by the Customer to utilize or be connected to the service of the Customer. Customer is responsible for all charges incurred by Authorized Users.

Company or Carrier - Refers to Teledial America, Inc. ("Teledial").

Customer - The person, firm, corporation or other legal entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

CANCELLED

FEB 21 1996
By TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146
MISSOURI
Public Service Commission

RECEIVEDSECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (continued) 8 1994

Facilities - Company's Facilities consist of facilities Missouri
Company leases and for which Company renders a bill of service to
to its Customers, whether or not such Facilities are actually
owned by Company. Company's Facilities also include the
computerized switching equipment which is used by Company to
connect Customer's call to a facility provided by an underlying
facilities-based long distance carrier over whose circuits the
Customer's call is routed.

Holidays - Teledial's recognized holidays are New Year's Day,
Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

InterLATA - Calls which originate and terminate between points in
Local Access Transport Areas (LATAs). LATAs are regional
telephone service areas that are defined pursuant to the 1982
Consent Decree between the United States Department of Justice
and American Telephone and Telegraph Company and participating
carriers.

IntraLATA - Calls which originate and terminate within the same
LATA.

Intrastate - Calls which both originate and terminate at any two
points in Missouri. Intrastate calls can be InterLATA or
IntraLATA.

LEC - Local Exchange Carrier.

CANCELLED

FEB 21 1996
by TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146
MISSOURI
Public Service Commission

RECEIVED

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (continued)

FEB 8 1994

Mileage - In calculating rates based on mileage, the measurement of distance is the air miles between the offices of the local telephone companies which originate and terminate the calls. **MISSOURI Public Service Commission**

MO PSC or Missouri PSC - Refers to Missouri Public Service Commission.

CANCELLED

FEB 21 1996
by TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94 - 146
MISSOURI
Public Service Commission

SECTION 2 - RULES AND REGULATIONS2.1 Undertaking of Teledial**RECEIVED**

FEB 8 1994

This tariff contains the regulations and charges applicable to direct-dialed intrastate resale common carrier communications services provided by Teledial between points within the state of Missouri.

Teledial installs, operates, and maintains the communication services provided herein under and in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by the local exchange company when authorized by the Customer, to allow connection of a Customer's location to the Teledial network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

Operator assistance will be provided to Teledial's presubscribed "1+" customers.

CANCELLED

FEB 21 1996
by TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146

MISSOURI
Public Service Commission

RECEIVED

SECTION 2 - RULES AND REGULATIONS (continued)

FEB 8 1994

2.2 Limitations on Service

MISSOURI
Public Service Commission

- 2.2.1 Service is offered subject to the provisions of this tariff.
- 2.2.2 Teledial reserves the right to discontinue furnishing service, or limit the use of service when necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this Tariff.
- 2.2.3 The Customer may not transfer or assign the use of service, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Teledial reserves the right to temporarily suspend the use of particular Authorization Codes, or to suspend service to specific locations, when it has a good faith reason to suspect fraudulent use of its facilities.

CANCELLED

FEB 21 1996
By TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146
MISSOURI
Public Service Commission

RECEIVED

SECTION 2 - RULES AND REGULATIONS (continued)

FEB 8 1994

2.3 Liability

MISSOURI
Public Service Commission

- 2.3.1 Teledial's liability for damages (including indirect, special or consequential damages) arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur. Only those portions of the Service disabled will be credited.

Teledial shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damages) for any mistakes, omission, interruptions, delays, errors or defects in any Service, facilities, equipment or transmission, if caused by any person or entity other than Company. This limitation specifically applies to actions, omissions or negligence of any other company furnishing a portion of the Service. Further, Company is not liable for any failure of performance due to causes beyond its control, including without limitation civil disorders, fires, floods, labor disputes, and regulations or other actions taken by a government agency with jurisdiction over Company.

CANCELLED

FEB 21 1996
By TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94 - 146

MISSOURI
Public Service Commission

RECEIVED

SECTION 2 - RULES AND REGULATIONS (continued)

FEB 8 1994

2.3 Liability (continued)

MISSOURI
Public Service Commission

- 2.3.2 Teledial shall be indemnified and held harmless by the Customer for all claims, losses, liabilities, expenses (including attorney fees), and damages (including indirect, special or consequential damages) paid by or assessed against Company as a result of:
- A. Claims for slander, defamation, invasion of privacy; infringement of copyright or patent; unauthorized use of any trademark, trade name, or service mark; unfair competition; interference with contract, proprietary or creative right; or any other injury to any person, property or entity arising from the material, data, information or content revealed to, or transmitted, processed, handled, or used by, Company under this Tariff.
 - B. Claims for damage to an Authorized User's or third party's premises resulting from furnishing service by Company when the damage is not a result of the negligent or willful acts of Company.
 - C. Claims resulting from an act or omission of Customer or Authorized Users.

CANCELLED

FEB 21 1996
by TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED
MAR 10 1994
94 - 146
MISSOURI
Public Service Commission

RECEIVED

FEB 8 1994

SECTION 2 - RULES AND REGULATIONS (continued)

MISSOURI
Public Service Commission

2.4 Interruption of Service

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities. The Company's services and facilities are provided on a monthly basis, unless ordered for a longer period, and are provided 24 hours per day, 7 days per week.
- 2.4.2 For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

CANCELLED

FEB 21 1996

by TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94 - 146

MISSOURI
Public Service Commission

RECEIVED

SECTION 2 - RULES AND REGULATIONS (continued)

FEB 8 1994

2.4 Interruption of Service (continued)

MISSOURI

Public Service Commission

- 2.4.4 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues. This credit applies only to monthly recurring charges, and does not affect any charges based upon Customer's actual usage of Company's services.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Deposits

Deposits are not collected or required from Customers.

CANCELLED

FEB 21 1994

By *TM-96-191*
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

MAR 10 1994
94-146

MISSOURI
Public Service Commission

RECEIVED

SECTION 2 - RULES AND REGULATIONS (continued)

FEB 8 1994

2.7 Special Service

Labor and expenditures required by Customer to provide service outside the scope of normal services. This class of service includes, without limitation, services whereby Company is required to incur unusual costs for engineering, purchases, labor or other related costs to provide the Customer-requested service.

MISSOURI
Public Service Commission

2.8 Modification

Company reserves the right to modify its rates and service policies at any time, subject to the applicable regulations of the Missouri Public Service Commission.

2.9 Taxes

All federal excise taxes, and state and local sales, use and similar taxes, are billed as separate line items and are not included in the quoted rates.

CANCELLED

FEB 21 1996
By TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146

MISSOURI
Public Service Commission

RECEIVEDSECTION 3 - DESCRIPTION OF SERVICE

FEB 8 1994

3.1 Timing of Calls/Computation of Charges

MISSOURI

Public Service Commission

Unless otherwise specified for a particular service, charges for service will be based on the number of minutes of Service used by Customer, time of day at which the Service is used, and the distance between the origination and termination points of the call.

- 3.1.1. For the purpose of computing charges a call begins at the time that the hardware or software answer supervision indicates that the call has been answered at the distant end, and terminates when you hang up. Applicable usage charges apply for all calls that are answered regardless of the length of the calls.
- 3.1.2. Unless otherwise specified for a particular service, (a) the minimum charge for any call is the applicable rate for one minute; and (b) calls will be billed in one-minute increments, with any fractional portion of a minute rounded up to the next full minute.
- 3.1.3. Calls will be billed at the rate in effect during the call, with two rates applied if the call spans over more than one billing rate period.

CANCELLED

FEB 21 1996

by TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILEDMAR 10 1994
94 146MISSOURI
Public Service Commission

SECTION 3 - DESCRIPTION OF SERVICE (continued)

RECEIVED

3.1 Timing of Calls/Computation of Charges (continued) FEB 8 1994

3.1.4. Billing periods are as follows:

Day: 8:00 a.m. to 4:59 p.m., Monday
through Friday.

Evening: 5:00 p.m. to 10:59 p.m., Sunday
through Friday.

Night/
Weekend: 11:00 p.m. to 7:59 a.m., all days.
8:00 a.m. Saturday to 4:59 p.m.
Sunday.

MISSOURI
Public Service Commission

3.1.5. All usage rates are stated in terms of dollars and cents per minute. If the billing increment for a service is a fraction of a minute, then the per-minute rate stated will be pro-rated to each billing increment.

CANCELLED

FEB 21 1994
By TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED
MAR 10 1994
94-146
MISSOURI
Public Service Commission

RECEIVEDSECTION 3 - DESCRIPTION OF SERVICE (continued)

FEB 8 1994

3.2 Calculation of DistanceMISSOURI
Public Service Commission

Usage charges for all mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

$$\text{FORMULA} = \sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.3 Minimum Call Completion Rate

A Customer can expect a call completion rate of not less than 99% during peak use periods for all Feature Group D ("FGD") services.

CANCELLEDFEB 21 1994
By J.M. 96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILEDMAR 10 1994
94-146MISSOURI
Public Service Commission

RECEIVED

SECTION 3 - DESCRIPTION OF SERVICE (continued)

FEB 8 1994

3.4 Directory Assistance

MISSOURI
Public Service Commission

This service is provided on a pass-through basis to a carrier offering directory assistance. Billing is provided by Company at a flat rate of \$0.58 per call provided the Customer dials Directory Assistance using the Company switch.

CANCELLED

FEB 21 1996
by TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146
MISSOURI
Public Service Commission

RECEIVEDSECTION 3 - DESCRIPTION OF SERVICE (continued)

FEB 8 1994

3.5 Service Offerings

MISSOURI

Public Service Commission

Teledial offers a variety of basic service options described in this section. Unless otherwise specified herein, each of these services provides the Customer and Authorized Users the ability to complete intrastate intraLATA and interLATA long distance telephone calls to all points within the state. In addition to these basic offerings, the company offers Travel Service on an optional, as-needed basis to all Customers subscribing to any of the basic service packages.

3.5.1 Teledial 1+ Service

Standard outbound service available from any exchange in an equal access area. This service has no fees or usage minimums. Calls are rounded to six (6) seconds with an eighteen (18) second minimum call duration. Volume discounts are offered based on monthly usage.

3.5.2 Teledial Ultra 2 Service

Outbound service utilizing dedicated access lines (DAL) leased from local telephone company. Calls are rounded to six (6) seconds. Monthly recurring charge for the DALs is equal to the price Teledial is charged by the customer's local telephone company ("L.E.C. pass-thru"), plus any network transport expense to the closest Teledial switch if the switch is located outside of Missouri.

CANCELLED

FEB 21 1996

Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILEDMAR 10 1994
94 - 146MISSOURI
Public Service Commission

SECTION 3 - DESCRIPTION OF SERVICE (continued)**RECEIVED**3.5 Service Offerings (continued)

FEB 8 1994

3.5.3 Ultra 800 Toll Free ServiceMISSOURI
Public Service Commission

- a. Inbound service terminating at customer premises via standard business lines.

This service requires no equipment. Calls are rounded to six (6) seconds with an eighteen (18) second minimum call duration. Volume discounts are offered based on monthly usage.

- b. Inbound service terminating at customer premises via dedicated access line (DAL).

This service requires dedicated access lines. Monthly recurring charge for the dedicated access lines is equal to the price Teledial is charged by the customer's local telephone company (LEC pass-thru). Calls are rounded to six (6) seconds with no minimum call duration.

3.5.4 Teledial Travel Service

For use by customers when away from home or office. Allows customers to gain access to their long distance service from anywhere nationally to anywhere nationally via discount service billed back to user's office account. Calls are rounded to six (6) seconds with an eighteen (18) second minimum call duration.

CANCELLED

FEB 21 1996

by TM-96-191

Public Service Commission

Issued: February 8, 1994

Effective: March 1, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILEDMAR 10 1994
94-146MISSOURI
Public Service Commission

RECEIVED

FEB 8 1994

SECTION 3 - DESCRIPTION OF SERVICE (continued)

MISSOURI

Public Service Commission

- 3.5.5 Operator Service as provided by Teledial includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third party billed calls. Teledial operators may be contacted by dialing 0+ the number desired. Calls may be billed at Teledial Service rates as set forth in Section 4.5 plus the appropriate service charges as provided below.

Service Charges per call:

Customer Dialed Calling Card Station	\$.65
Customer Dialed and Operator Must Assist Calling Card	\$.65
Operator Station	\$1.47
Person-to-Person	\$2.95
Operator Assisted Calling Card	\$.65
Operator Dialed Surcharge	\$.50

CANCELLED

FEB 21 1994
THU 96-191
Public Service Commission
MISSOURI

- 3.5.6 In providing operator services, Teledial agrees that:
- (A) Teledial will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
 - (B) Teledial will advise the caller and billed party (if different from the end user) that Teledial is the operator service provider at the time of the initial contact.
 - (C) Teledial will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94 - 146MISSOURI
Public Service Commission

FEB 8 1994

3.5.6 (continued)

MISSOURI

Public Service Commission

- (D) Teledial will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregators.

CANCELLED

FEB 21 1994

TM-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED

MAR 10 1994
94-146

MISSOURI
Public Service Commission

SECTION 4 - RATES**RECEIVED**

FEB 8 1994

4.1 Teledial 1+ Service - Missouri

a. Usage Charge (per minute):

Day	\$0.20
Evening/Night/Weekend	\$0.18

MISSOURI
Public Service Commission

b. Volume Discounts:

\$0 - \$199.99	0.0%
\$200 - \$999.99	6.5%
\$1,000 - \$2,999.99	12.5%
\$3,000+	15.0%

4.2 Teledial Ultra 2 Service

a. Usage Charge (per minute):

Day	\$0.120
Evening/Night/Weekend	\$0.095

b. Recurring Monthly Service Charge: Pass through of charges from local telephone company.

CANCELLED

FEB 21 1996

TH-96-191
Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED94-146
MAR 10 1994MISSOURI
Public Service Commission

SECTION 4 - RATES**RECEIVED**4.3 Ultra 800 Toll Free Service

FEB 8 1994

4.3.1 Inbound Service Terminating at Customer Premises
Via Standard Business Lines: **MISSOURI
Public Service Commission**

a. Usage Charge (per minute):

Day	\$0.175
Evening/Night/Weekend	\$0.145

b. Recurring Monthly Service Charge: \$5.00

c. Volume Discounts:

\$0 - \$199.99	0.0%
\$200 - \$999.99	6.5%
\$1,000 - \$2,999.99	12.5%
\$3,000+	15.0%

4.3.2 Inbound Service Terminating at Customer Premises
Via Dedicated Access Line ("DAL"):

a. Usage Charge (per minute):

Day	\$0.115
Evening/Night/Weekend	\$0.100

b. Recurring Monthly Service Charge: Pass
through of charges from local telephone
company.c. Installation Charge: Pass through of charges
from local telephone company.

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED
94 - 146
MAR 10 1994
**MISSOURI
Public Service Commission**

RECEIVEDSECTION 4 - RATES (continued)

FEB 8 1994

4.4 Teledial Travel ServiceMISSOURI
Public Service Commission

a. Usage Charge (per minute):

Day	\$0.270
Evening/Night/Weekend	\$0.210

b. Volume Discounts:

\$0 - \$199.99	0.0%
\$200 - \$999.99	6.5%
\$1,000 - \$2,999.99	12.5%
\$3,000+	15.0%

4.5 Operator Assisted Calls

Operator assistance will be provided to the Company's 1+ customer locations at the following rates:

Rate Mileage	DAY	
	Initial Minute Rate	Each Additional Minute Rate
1-10	\$0.1100	\$0.0900
11-14	0.1500	0.1300
15-18	0.1800	0.1600
19-23	0.2050	0.1700
24-28	0.2350	0.1760
29-33	0.2350	0.1950
34-50	0.2650	0.2350
51-60	0.2750	0.2450
61-80	0.2850	0.2550
81-100	0.2950	0.2600
101-125	0.3250	0.2750
126-150	0.3350	0.2950
151-190	0.3450	0.3050
191-300	0.3550	0.3150
301-over	0.4050	0.3650

CANCELLEDFEB 21 1994
THU 2/24/94
MISSOURI
Public Service Commission

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED94-146
MAR 10 1994MISSOURI
Public Service Commission

SECTION 4 - RATES (continued)4.5 Operator Assisted Calls (continued)

Rate Mileage	EVENING	
	Initial Minute Rate	Each Additional Minute Rate
1-10	\$0.0880	\$0.0720
11-14	0.1200	0.1040
15-18	0.1440	0.1280
19-23	0.1560	0.1360
24-28	0.1885	0.1600
29-33	0.1945	0.1760
34-50	0.2025	0.1865
51-60	0.2105	0.1925
61-80	0.2110	0.2005
81-100	0.2245	0.2010
101-125	0.2295	0.2250
126-150	0.2425	0.2410
151-190	0.2505	0.2490
191-300	0.2585	0.2570
301-over	0.3185	0.2865

RECEIVED

FEB 8 1994

MISSOURI
Public Service Commission**CANCELLED**

FEB 21 1994

TM-96-191
MISSOURI
Public Service Commission

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED
94-146
MAR 10 1994MISSOURI
Public Service Commission

RECEIVED

FEB 8 1994

SECTION 4 - RATES (continued)4.5 Operator Assisted Calls (continued)

Rate Mileage	NIGHT/WEEKEND	
	Initial Minute Rate	Each Additional Minute Rate
1-10	\$0.0715	\$0.0585
11-14	0.0975	0.0845
15-18	0.1170	0.1040
19-23	0.1430	0.1105
24-28	0.1820	0.1300
29-33	0.1850	0.1430
34-50	0.1865	0.1560
51-60	0.1880	0.1690
61-80	0.1945	0.1730
81-100	0.1975	0.1745
101-125	0.1975	0.1915
126-150	0.2090	0.2045
151-190	0.2155	0.2110
191-300	0.2220	0.2175
301-over	0.2795	0.2535

SERVICE CHARGE PER CALL

- Customer Dialed Calling Card	\$0.65
- Operator Assisted Calling Card	0.65
- Customer Dialed and Operator Must Assist Calling Card	0.65
- Operator Station	1.47
- Person-to-Person	2.95
- Operator Dialed Surcharge	0.50

CANCELLED

FEB 21 1994

TM-96-191

Public Service Commission
MISSOURI

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED94-146
MAR 10 1994MISSOURI
Public Service Commission

RECEIVEDSECTION 4 - RATES (continued)

FEB 8 1994

4.6 Special Promotions and DiscountsMISSOURI
Public Service Commission

The Company will, from time to time, offer special promotions to its customers, waiving certain charges. These promotions will be for the purposes of bettering the overall service to the customer. These promotions will require MO PSC approval, and will not run longer than 90 days in any twelve (12) month period.

4.7 Exemptions and Special RulesDiscounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

CANCELLED

FEB 21 1996

TM-96-191
Public Service Commission
MISSOURI

115966.1

Issued: February 8, 1994

Effective: March 10, 1994

By: John Verpoort
Vice President of Corporate Development
Teledial America, Inc.
2855 Oak Industrial Drive
Grand Rapids, MI 49506

FILED
94-146
MAR 10 1994MISSOURI
Public Service Commission