

CUSTOMER NOTICE

Thank you for being a loyal GRM Networks customer. As your local communications provider, we strive to continually provide excellent service at reasonable rates. Over the past few years, the Federal Communications Commission (FCC) has been implementing a plan requiring rural phone companies to price basic residential phone service rates to meet the national urban benchmark. GRM Networks will lose a large amount of Universal Service Fund (USF) support if the FCC mandate is ignored. To learn more about the USF, please visit our website at www.grm.net/usf. Effective June 1, 2016, the monthly charge for a residential line will be \$18.00, and the monthly charge for a business line will be \$21.00. Thank you for your continued loyalty to GRM Networks. We are proud to be your local service provider, and we will continue to provide you with exceptional service.