

SECTION 5 - OBSOLETE SERVICE AND RATES

5.4 Q.Government Network Services™ (Option 1)

(M)

1. General Service Description

D. Optional Features (Cont'd)

3. Floppy Disk Billing

Provides call detail on the subscriber's choice of diskette.

4. CD ROM Billing

Provides call detail on CD ROM.

5. Magnetic Tape

Call detail is available on magnetic tape.

6. Management Reports

A variety of management reports are available to help customers manage their telecommunications.

(M)

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SECTION 5 - OBSOLETE SERVICE AND RATES

- 5.4 Q.Government Network Services™ (Option 1) (M)
 - 1. General Service Description
 - D. Optional Features (Cont'd)
 - 7. Toll Service (T)
 - a. Basic Product Description (T)

Q.Government Network Services™ Toll Service (1+Outbound) is available via three access options; switched access, dedicated access, and WorldCard (travel card access). Q.Government Network Services 800 (Inbound) is available via switched and dedicated access options.
 - E. Access Options (T)
 - 1. Switched

Q.Government Network Services may be provisioned via Feature Group D (FGD) for switched services from the subscriber's premise through the Local Exchange Carrier's central office to the Qwest network. All long distance calls originating from, or terminating to, the Q.Government Network Services switched access locations are automatically switched to the Qwest Network. Q. Government Network Services outbound and 800 may be provisioned on the same FGD line.
 - 2. Dedicated

Q.Government Network Services may also be provisioned via dedicated (hardware) lines from the subscriber's premise through the local central office to the Qwest network. Dedicated access to Q.Government Network Services may be provisioned by T-3, T-1, or DAL accesses.
 - 3. Travel Card

Q.Government Network Services also offers Worldcard access by dialing a toll free number provided to the subscriber by Qwest.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.4 Q.Government Network Services™ (Option 1) (T)(M)
 1. General Service Description (Cont'd)

F. Term Agreement (T)

Qwest agrees to provide the service for the duration of the term agreement at the rates that are in effect at the time the agreement is executed. Should the rates decrease during the term agreement the lower rates will be passed on the subscriber. The subscriber's rates will not be raised beyond the rates at the time the agreement is executed.

Pricing – Domestic

(1)	<u>Switched Outbound</u>		<u>Switched Inbound</u>		(T)
	Peak	Off-Peak	Peak	Off-Peak	
	\$0.1032	\$0.1032	\$0.1084	\$0.1084	

(2)	<u>Dedicated Outbound</u>		<u>Dedicated Inbound</u>		(T)
	Peak	Off-Peak	Peak	Off-Peak	
	\$0.0618	\$0.0556	\$0.0688	\$0.0688	

(3)	<u>Calling Card</u>				(T)
	Call Type	Usage Rate	Per Call Usage		
	Intrastate	\$0.1250	\$0.00		

(4)	<u>Directory Assistance</u>				(T)
	Directory Assistance is available to all Q.Government Network Services customers and the rate below applies for the length of the contract.				
	<u>Area of Service</u>		<u>Per Call</u>		
	Intrastate		\$0.4335		
	Calling Card Surcharge		0.1500		(M)

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.5 QWEST CHOICE LONG DISTANCE – RESIDENCE

(T)(M)

A. General Description

(M)

The Qwest Choice Long Distance offering will allow a residential customer to complete voice calls between any two points within the state. The Qwest Choice Long Distance offering provides the customer with all of their domestic 1+ dialed interstate, interLATA, and intraLATA calls.

B. Terms and Conditions

1. This plan is provided in conjunction with the interstate Qwest Choice Long Distance offering for residential customers.

2. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

3. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Long Distance Offering is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the Qwest Choice Long Distance Offering after notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

4. If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

C. Rates and Charges[1]

	<u>INTERLATA RATE</u>	<u>INTRALATA RATE</u>
• All Time Periods		
-Per Minute (up to 400 minutes)	\$0.05	\$0.05
-Per Minute (401 + minutes)	\$0.00	\$0.00

[1] Monthly recurring rate is applied once for each line with this plan, whether the customer has the interstate and/or intrastate plan. The rate will be set forth in the Qwest Rates and Services Schedule Interstate No. 3.

(M)

(M) Material moved from Section 3, Description of Service and Rates, Sheet No. 182.

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SECTION 5 - OBSOLETE SERVICE AND RATES

(N)

5.5 **QWEST CHOICE LONG DISTANCE – RESIDENCE (Cont'd)**

(N)

C. Rates and Charges

(T-M)

	<u>INTERLATA RATE</u>	<u>INTRALATA RATE</u>	
•Per Minute Rate, up to maximum monthly charge	\$0.05	\$0.05	
• Usage above maximum monthly charge	\$0.00	\$0.00	(T-M)
	<u>MONTHLY FEE</u>		(N)
•Instate Plan Fee -Per Line		\$1.05	(N)

(M) Material moved from Sheet No. 16.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.6. **QWEST LONG DISTANCE ADVANTAGE**

(T)(M)

A. General Description

1. Qwest Long Distance Advantage is an offering of business communication services consisting of switched outbound, switched inbound and card services. The services have flat rates that are based on term and minimum usage commitments. Qwest Long Distance Advantage is intended for the small business segment billing a total of \$500.00 to \$2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses. The customer automatically receives the worldcard with this offering.
2. Inbound Toll Free services permit customer to receive domestic inbound calls. Customers may elect to utilize a dedicated access arrangement or switched access terminations to interconnect with a Toll Free service.

B. Terms and Conditions

1. This plan is provided in conjunction with interstate Qwest Long Distance Advantage.
2. Qwest Long Distance Advantage is available in month-to-month and 12-month term plans. There is a minimum monthly usage commitment of \$10.00 for customers receiving service under both the monthly and term plans. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This shortfall charge will be applied beginning with the customer's first full month's invoice.
3. Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current tariffed rates in effect at the time of such renewal associated with the term and volume of the original agreement.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.6 **QWEST LONG DISTANCE ADVANTAGE**

(T)(M)

B. Terms and Conditions (Cont'd)

- 4. Qwest will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another Qwest product with equal or greater term and volume commitment levels.
- 5. If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.

C. Rates and Charges

1. Switched Access -- Outbound and Inbound, Per-Minute Rates

	<u>INTERLATA RATE</u>	<u>INTRALATA RATE</u>
• Monthly	\$0.1100	\$0.1100
• 1 Year Term	\$0.1000	\$0.1000

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.6 **QWEST LONG DISTANCE ADVANTAGE**

(T)(M)

C. Rates and Charges (Cont'd)

2. Enhanced Toll Free Features

a. Basic Features – Standard

The following features are available to month-to-month and term Customers.

FEATURE	NONRECURRING CHARGE	INSTALLATION/ MONTHLY CHARGE	CHANGE CHARGE	SURCHARGE
Alternate Call Routing, per 8XX number	\$ 50.00	\$50.00	\$50.00	\$0.00
Day of Week Routing, per 8XX number	50.00	50.00	50.00	0.00
Day of Year/Holiday Routing, per 8XX number	50.00	0.00	50.00	0.00
EZ Route, Per 8XX number Per call	150.00	25.00	0.00	0.00 0.04
Geo Routing, per 8XX number	50.00	50.00	50.00	0.00

(M)

(M) Material moved from Section 3, Sheet No. 181.2.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.6 **QWEST LONG DISTANCE ADVANTAGE**

(T)(M)

C. Rates and Charges

2. Enhanced Toll Free Features

a. Basic Features – Standard (Cont'd)

FEATURE	INSTALLATION/ NONRECURRING CHARGE	MONTHLY CHARGE	CHANGE CHARGE	SURCHARGE
Menu Routing, per 8XX number, per call	\$250.00 0.00	\$25.00 0.00	\$100.00 0.00	\$0.00 0.05
Percent Allocation Routing, per 8XX number	50.00	50.00	50.00	0.00
Project Accounting Codes, per 8XX number	15.00	15.00	15.00	0.00
Tailored Call Coverage, per 8XX number	50.00	0.00	50.00	0.00
Time of Day Routing, per 8XX number	50.00	50.00	50.00	0.00

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.6 **QWEST LONG DISTANCE ADVANTAGE**

(T)(M)

C. Rates and Charges

2. Enhanced Toll Free Features (Cont'd)

b. Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

MONTHLY RATE

- Month-to-Month \$5.00
- 1-Year term 5.00

3. worldcard, per-minute rates

INTERLATA RATE INTRALATA RATE

- | | | |
|------------------|--------|--------|
| • Month-to-Month | \$0.30 | \$0.30 |
| • 1-Year | 0.30 | 0.30 |
| • 2-Year | 0.30 | 0.30 |
| • 3-Year | 0.30 | 0.30 |

(M)

(M) Material moved from Section 3, Sheet No. 181.4.

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SECTION 5 - OBSOLETE SERVICE AND RATES**5.7 QWEST CHOICE UNLIMITED PLAN – RESIDENCE**

(T)(M)

General Description

The Qwest Choice Unlimited Plan will allow a residential customer to complete direct dialed voice calls between any two points within the state.

Terms and Conditions

1. This plan is provisioned in conjunction with the interstate Qwest Choice Unlimited Plan under which Qwest provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this plan are specified in the Qwest RSS.
2. The Qwest Choice Unlimited Plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Choice Unlimited Plan for residential customers.
3. Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.
4. Residential plans are available to all residential customers who have no more than five lines at a single location.
5. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.
6. Calls made using the Qwest Choice Unlimited Plan are billed in full minute increments.
7. The Qwest Choice Unlimited Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.
8. The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the Qwest Choice Unlimited Plan.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.7 QWEST CHOICE UNLIMITED PLAN – RESIDENCE
Terms and Conditions (Cont'd)

- 9. Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.
- 10. If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- 11. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 12. Call detail is provided.

Rates and Charges

	INTERLATA RATE	INTRALATA RATE
• All Time Periods - Per Minute	—	—
	MONTHLY RATE	
• Per Line	\$29.00 (I)	

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.7 QWEST CHOICE UNLIMITED PLAN – RESIDENCE
Terms and Conditions (Cont'd)

9. Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.

10. If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

11. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

12. Call detail is provided.

Rates and Charges

	INTERLATA RATE	INTRALATA RATE
<ul style="list-style-type: none"> • All Time Periods <li style="padding-left: 20px;">- Per Minute 	—	—
	MONTHLY RATE	
<ul style="list-style-type: none"> • Per Line 	\$27.00 (I)	

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.7 QWEST CHOICE UNLIMITED PLAN – RESIDENCE
Terms and Conditions (Cont'd)

- 9. Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.
- 10. If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- 11. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 12. Call detail is provided.

Rates and Charges

	INTERLATA RATE	INTRALATA RATE
• All Time Periods - Per Minute	-	-
	MONTHLY RATE	
• Per Line	\$25.00 (I)	

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.7 QWEST CHOICE UNLIMITED PLAN – RESIDENCE
Terms and Conditions (Cont'd)

(T)(M)

- 9. Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer's choice.
- 10. If the customer's usage exceeds 5,000 Minutes of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- 11. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- 12. Call detail is provided.

Rates and Charges

INTERLATA RATE INTRALATA RATE

- All Time Periods
- Per Minute

— —

MONTHLY RATE

- Per Line

\$20.00

(M)

(M) Material moved from Section 3, Sheet No. 185.1.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.8 LightCall Plus

(C)(M)

General Description

LightCall Plus provides facilities to complete calls between two points. The customer will be assigned an authorization code that will authorize the use of LightCall plus by that customer. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Billing

Billing will be done in sixty (60) second increments with a sixty (60) second minimum.

Rates

The per minute usage rates are as follows:

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
\$0.27	\$0.15	\$0.12

Time Periods

Day: Monday-Friday, 8AM-5PM*,
 Evening: Monday-Friday, 5PM-11PM*, Sunday, 5PM-11PM
 Night/WE: Monday-Friday, 11PM-8AM*, all day Saturday and
 Sunday 11PM-5PM *

* To; but not including, the times shown

Availability

LightCall Plus is available to any customer. Additionally, casual callers who utilize Qwest's service via 10XXX will be billed the LightCall Plus rates.

(M)

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.9 Option S

(C)(M)

General Description

Option S will allow a customer to complete interlata and intralata calls between two points within Missouri. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. There will be one (1) flat day rate from 6 a.m. - 6 p.m. Monday through Friday and one (1) flat evening, night/weekend rate all other times.

Billing

Billing will be done in full minute increments.

Rates

The per minute usage rates are as follows:

<u>6 a.m. - 6 p.m.*</u>	<u>All other times</u>
\$0.25	\$0.10

* Monday through Friday Only.

Availability

Option S is available to all customers that have no more than a total of two (2) residential or business lines. In addition, Option S is only available on an intrastate basis when the customer has subscribed to the interstate Option S service.

(M)

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.10 Qwest Countdown

General Description

Qwest Countdown will allow a customer to complete calls between any two points within the state of Missouri. Calling Card and Home 800 service is also available to Customers subscribing to Qwest Countdown. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Rates

- 1) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.
- 2) The per-minute usage rates are as follows and billing will be done in full minute increments.

	<u>IntraState</u>	<u>IntraLATA</u>
All Time Periods	\$0.17	\$0.12

Calling Card

All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, Per Call	2.25

Home 800

See Service Offering No. 5.25, following.

(T)

Availability

Qwest Countdown is available to all residential customers who have no more than five (5) lines. Qwest Countdown is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Countdown service.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.10 Qwest Countdown

(C)(M)

General Description

Qwest Countdown will allow a customer to complete calls between any two points within the state of Missouri. Calling Card and Home 800 service is also available to Customers subscribing to Qwest Countdown. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Rates

- 1) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.
- 2) The per-minute usage rates are as follows and billing will be done in full minute increments.

	<u>IntraState</u>	<u>IntraLATA</u>
All Time Periods	\$0.17	\$0.12

Calling Card

All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, Per Call	2.25

Home 800

See Service Offering No. 3.66 preceding.

Availability

Qwest Countdown is available to all residential customers who have no more than five (5) lines. Qwest Countdown is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Countdown service.

(M)

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.11 Qwest Savings Package

(C)(M)

General Description

The intrastate Qwest Savings Package is a direct dialed toll plan designed for residential customers. Subscribers will automatically receive the Home 800 product with this offering.

Rates

- 1) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.
- 2) The per-minute usage rates are as follows and billing will be done in full minute increments.

	<u>IntraState</u>	<u>IntraLATA</u>	
All Time Periods	\$0.17	\$0.09	

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.11 Qwest Savings Package (Continued)

<u>Calling Card</u>	<u>RATES</u>
All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, Per call	2.25

Home 800

See Service Offering No. 5.25, following.

(T)

Availability

Qwest Savings Package is available to all residential customers with no more than five (5) lines. Qwest Savings Package is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Savings Package.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.11 Qwest Savings Package (Continued)

(C)(M)

<u>Calling Card</u>	<u>RATES</u>
All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, Per call	2.25

Home 800

See Service Offering No. 3.66 preceding.

Availability

Qwest Savings Package is available to all residential customers with no more than five (5) lines. Qwest Savings Package is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Savings Package.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.12 Qwest 1500 Package

(C)(M)

General Description

Qwest 1500 Package will allow a customer to complete calls between any two points within the state of Vermont. Calling Card and Home 800 service is also available to Customers subscribing to the Qwest 1500 Package. A monthly fee will be applied beginning with the Customer's first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments.

Rates

The Customer will not be charged for the first fifteen hundred (1500) minutes of off-peak domestic dial "1" usage per month. The Customer will be charged the following per minute usage rates for peak and off-peak (after the 1500 minutes have been used):

<u>All Time Periods</u>	<u>InterLATA</u>	<u>IntraLATA</u>
	\$0.10	\$0.10
 <u>Time Periods</u>		
Peak	7am - 7pm, Monday through Friday	
Off-Peak	All other times	

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.12 Qwest 1500 Package (Continued)

Monthly Fee: \$24.95 per line
4.95 per additional line

Calling Card:
All Time Periods 0.69
Surcharge 1.25
Operator Surcharge, per call 2.25

Home 800:

See Service Offering No. 5.25, following.

(T)

Availability

Qwest 1500 Package is available to all residential customers with no more than five (5) lines. Qwest 1500 Package is only available on an intrastate basis when the customer has subscribed to the interstate Qwest 1500 Package.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.12 Qwest 1500 Package (Continued)

(C)(M)

Monthly Fee: \$24.95 per line
4.95 per additional line

Calling Card:
All Time Periods 0.69
Surcharge 1.25
Operator Surcharge, per call 2.25

Home 800:
See Service Offering No. 3.66 preceding.

Availability

Qwest 1500 Package is available to all residential customers with no more than five (5) lines. Qwest 1500 Package is only available on an intrastate basis when the customer has subscribed to the interstate Qwest 1500 Package.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.13 **QWEST 10 CENT FLAT RATE PLAN**

(C)(M)

A. Description

The Qwest 10 Cent Flat Rate Plan offering will allow a residential customer to complete calls between any two points within the state.

B. Terms and Conditions

1. This plan is provided in conjunction with the interstate Qwest 10 Cent Flat Rate Plan.
2. This plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.
3. Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.
4. Residential plans are available to all residential customers who have no more than five lines at a single location.
5. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.

C. Rates and Charges

	<u>INTERLATA RATE</u>	<u>INTRALATA RATE</u>
• All Time Periods		
- Per Minute	\$0.10	\$0.10
	RATE	
• Qwest Calling Card		
- Per Minute	\$0.69	
- Per Call Surcharge	1.25	

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.14 Qwest Rollback

(C)(M)

General Description

The Qwest Rollback offering provides the Customer with lower per minute rates for a monthly fee. The monthly fee is reduced each month and after five months, the fee is at its lowest rate. The Customer automatically receives the Home 800 product with this offering.

Rates

- 1) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.
- 2) The per-minute usage rates are as follows and billing will be done in full minute increments.

	<u>IntraState</u>	<u>IntraLATA</u>
All time periods	\$0.13	\$0.12

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.14 Qwest Rollback
Rates and Charges (Cont'd)

Calling Card

All Time Periods	\$0.69 per minute
Surcharge	1.25 per call

Home 800

See Service Offering No. 5.25, following.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.14 Qwest Rollback
Rates and Charges (Cont'd)

(C)(M)

Calling Card

All Time Periods	\$0.69 per minute
Surcharge	1.25 per call

Home 800

See Service Offering No. 3.66 preceding.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.15 Qwest \$0.05/\$8.95 Calling Plan

(C)(M)

General Description

Qwest \$0.05/\$8.95 Calling Plan (formerly Difference #5) will allow a customer to complete calls between any two points within the state of Missouri. Qwest \$0.05/\$8.95 Calling Plan Calling Card and Home 800 service is also available to customers subscribing to Qwest \$0.05/\$8.95 Calling Plan. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Rates

- 1) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.
- 2) The per-minute usage rates are as follows and billing will be done in full minute increments.

	<u>IntraState</u>	<u>IntraLATA</u>
Qwest \$0.05/\$8.95 Calling Plan	\$0.17	\$0.12

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.15 Qwest \$0.05/\$8.95 Calling Plan (Continued)

Qwest \$0.05/\$8.95 Calling Plan Calling Card

All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, Per Call	2.25

Communications Calling Card *

All Time Period	0.69
Surcharge	1.25
Operator Surcharge, Per Call	2.25

Home 800

See Service Offering No. 5.25, following.

(T)

Availability

Qwest \$0.05/\$8.95 Calling Plan is available to all customers who have no more than two (2) residential or business lines. Qwest \$0.05/\$8.95 Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service.

* Available with the Qwest \$0.05/\$8.95 Calling Plan and limited to four (4) cards maximum.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.15 Qwest \$0.05/\$8.95 Calling Plan (Continued)

(C)(M)

Qwest \$0.05/\$8.95 Calling Plan Calling Card

All Time Periods	\$0.69
Surcharge	1.25
Operator Surcharge, Per Call	2.25

Communications Calling Card *

All Time Period	0.69
Surcharge	1.25
Operator Surcharge, Per Call	2.25

Home 800

See Service Offering No. 3.66 preceding.

Availability

Qwest \$0.05/\$8.95 Calling Plan is available to all customers who have no more than two (2) residential or business lines. Qwest \$0.05/\$8.95 Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service.

* Available with the Qwest \$0.05/\$8.95 Calling Plan and limited to four (4) cards maximum.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.16 Qwest \$0.05/\$7.95 Calling Plan

(C)(M)

General Description

Qwest \$0.05/\$7.95 Calling Plan (previously called Difference #7) will allow a customer to complete calls between any two points within the state of Missouri. Qwest \$0.05/\$7.95 Calling Plan Plan Calling Card and Home 800 service is also available to customers subscribing to Qwest \$0.05/\$7.95 Calling Plan. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Rates

- 1) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.
- 2) The per-minute usage rates are as follows and billing will be done in full minute increments.

	<u>IntraState</u>	<u>IntraLATA</u>
Qwest \$0.05/\$7.95 Calling Plan	\$0.17	\$0.09

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.16 Qwest \$0.05/\$7.95 Calling Plan (Continued)

Qwest \$0.05/\$7.95 Calling Plan Calling Card

All Time Periods	0.69
Surcharge	1.25
Operator Surcharge, Per Call	2.25

Home 800

See Service Offering No. 5.25, following.

(T)

<u>All Time Periods</u>	0.30
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Availability

Qwest \$0.05/\$7.95 Calling Plan is available to all customers who have no more than two (2) residential or business lines. Qwest \$0.05/\$7.95 Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.16 Qwest \$0.05/\$7.95 Calling Plan (Continued)

(C)(M)

Qwest \$0.05/\$7.95 Calling Plan Calling Card

All Time Periods	0.69
Surcharge	1.25
Operator Surcharge, Per Call	2.25

Home 800

See Service Offering No. 3.66 preceding.

All Time Periods 0.30

Availability

Qwest \$0.05/\$7.95 Calling Plan is available to all customers who have no more than two (2) residential or business lines. Qwest \$0.05/\$7.95 Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.17 Paydirect

(C)(M)

General Description

Paydirect is a service line consisting of switched outbound services and is sold in conjunction with 0 + services. Paydirect is intended only for Payphone and/or Operator Services customers' that require additional telecommunications services. This service works well with both single locations and multiple location businesses.

Billing/Rounding

Rates are quoted in full minute increments. Call rounding is six second initial and one second incremental. Call duration is calculated on a per call basis rounding up to the next full increment. Call rating is on a bulk basis (All call duration is totaled and then rated). The total is rounded to the nearest full cent.

Terms and Agreements

Paydirect is available on a month-to-month basis or on term plans of 12, 24, or 36 months. There is no minimum monthly usage commitment.

Rates

The per minute usage rates are as follows:

INTERLATA		INTRALATA	
Monthly	Term	Monthly	Term
\$0.115	\$0.100	\$0.115	\$0.100

Renewals

Upon expiration of the initial term plan, the plan will not automatically renew unless the Operator Services portion of the plan is renewed.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.18 6 Cent No Fee

General Description

6 Cent No Fee for in-state toll calls is associated and offered in conjunction with Qwest's interstate 6 Cent NO Fee toll calling plan. 6 Cent No Fee will allow consumer customers to complete intrastate toll calls at a low rate. With a minimum of \$10.00 of intrastate toll per month, there is no monthly charge. Service is available on a full-time basis, 24 hours a day, 7 days a week. Difference Calling Card and Home 800 service is also available to customers subscribing to 6 Cent No Fee.

Terms and Conditions

Customers spending less than \$10.00 per month will be charged a monthly minimum that brings their usage to \$10.00.

ISP is not available with this product.

Billing

Billing will be done in full minute increments.

RATES

Intrastate Calls, per minute \$0.10

Difference Calling Card

 All time periods, per minute 0.69
 Surcharge, per call 1.25

Home 800

See Service Offering No. 525, following.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.18 6 Cent No Fee

(C)(M)

General Description

6 Cent No Fee for in-state toll calls is associated and offered in conjunction with Qwest's interstate 6 Cent NO Fee toll calling plan. 6 Cent No Fee will allow consumer customers to complete intrastate toll calls at a low rate. With a minimum of \$10.00 of intrastate toll per month, there is no monthly charge. Service is available on a full-time basis, 24 hours a day, 7 days a week. Difference Calling Card and Home 800 service is also available to customers subscribing to 6 Cent No Fee.

Terms and Conditions

Customers spending less than \$10.00 per month will be charged a monthly minimum that brings their usage to \$10.00.

ISP is not available with this product.

Billing

Billing will be done in full minute increments.

RATES

Intrastate Calls, per minute \$0.10

Difference Calling Card

All time periods, per minute 0.69
Surcharge, per call 1.25

Home 800

See Service Offering No. 3.66 preceding.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.19 Qwest Membership Plan

(C)(M)

General Description

The Qwest Membership Plan is a direct dialed toll plan designed for new residential customers only. The Qwest Membership Plan offers in-state toll calling any time of the day, any day of the week. There is no monthly recurring fee and no minimum usage required.

Terms and Conditions

- Provisioned in conjunction with the interstate Qwest Membership Plan.

Billing

Calls made using Qwest Membership Plan are billed in full minute increments.

Rates

The per minute usage rates are as follows:

<u>InterLATA</u>	<u>IntraLATA</u>
\$0.14	\$0.09

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.20 Qwest 200 Plan

(C)(M)

General Description

The intrastate Qwest 200-minute Calling Plan is a direct dialed toll plan designed for new and existing residential customers. Customers may make a total of 200 combined interstate and/or intrastate minutes of use any time of the day, any day of the week. In-state toll minutes-of-use over the combined 200 minutes is priced as shown.

Terms and Conditions

- Provisioned in conjunction with the interstate Qwest 200 Plan.
- Calling card minutes are not included.
- International calls are not included.
- Calls must be direct-dialed from customer's residence telephone.
- Carry over of minutes from month to month is not allowed. Unused minutes will be forfeited.

Billing

Calls made using Qwest 200 Plan are billed in full minute increments.

Rates

The per minute usage rates are as follows:

<u>InterLATA</u>	<u>IntraLATA</u>
\$0.14	\$0.09

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.21 Qwest 250 Plan

(C)(M)

General Description

The Qwest 250 Plan is a direct dialed toll plan designed for new and existing residential customers only. The Qwest 250 Plan allows calls to be made any time of the day, any day of the week. In-state toll is priced as shown.

Terms and Conditions

- Provisioned in conjunction with the interstate Qwest 250 Plan.
- Calling card minutes are not included.
- International calls are not included.
- Instate calls are not included.
- Calls must be direct-dialed from customer's residence telephone.
- Carry over of minutes from month to month is not allowed. Unused minutes will be forfeited.

Billing

Calls made using Qwest 250 Plan are billed in full minute increments.

Rates

The per minute usage rates are as follows:

<u>InterLATA</u>	<u>IntraLATA</u>
\$0.14	\$0.09

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.22 Lead Flat

General Description

Qwest’s intrastate Lead Flat service offering is a direct dialed long distance plan designed for residence subscribers. Subscribers will automatically receive the Home 800 product with this offering.

Terms and Conditions

- 1) The monthly fee applies for every two lines up to a maximum of five lines. The additional monthly fees are applied in the same manners as the first line(s).
- 2) Lead Flat is provided in conjunction with interstate Qwest Lead Flat Plan.

Billing/Rounding

All calls made using the Lead Flat Plan are rounded to the next full minute.

Rates and Charges

- 1) The per-minute usage rates are as follows and calls are rounded to the next full minute.
- 2) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.

<u>IntraState Rate</u>	<u>IntraLATA Rate</u>
\$0.13	\$0.12

Calling Card

All time periods, per minute	0.69
Surcharge, per call	1.25

Home 800

See Service Offering No. 5.25, following. (T)

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.22 Lead Flat

(C)(M)

General Description

Qwest's intrastate Lead Flat service offering is a direct dialed long distance plan designed for residence subscribers. Subscribers will automatically receive the Home 800 product with this offering.

Terms and Conditions

- 1) The monthly fee applies for every two lines up to a maximum of five lines. The additional monthly fees are applied in the same manners as the first line(s).
- 2) Lead Flat is provided in conjunction with interstate Qwest Lead Flat Plan.

Billing/Rounding

All calls made using the Lead Flat Plan are rounded to the next full minute.

Rates and Charges

- 1) The per-minute usage rates are as follows and calls are rounded to the next full minute.
- 2) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.

<u>IntraState Rate</u>	<u>IntraLATA Rate</u>
\$0.13	\$0.12

Calling Card

All time periods, per minute	0.69
Surcharge, per call	1.25

Home 800

See Service Offering No. 3.66 preceding.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.23. Qwest Unlimited Calling Plan

(C)(M)

A. General Description

1. The Qwest Unlimited Calling Plan offering will allow a residential customer to complete voice calls between any two points within the state. The Qwest Unlimited Calling Plan offering provides the customer with all of their domestic 1+ dialed interstate, interLATA and intraLATA calls for a monthly fee.

B. Terms and Conditions

1. This plan is provided in conjunction with interstate Qwest Unlimited Calling Plan.

2. The Qwest Unlimited Calling Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation. The Qwest Unlimited Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Qwest Unlimited Calling Plan.

3. The monthly fee will be billed, in advance, and will apply beginning with the customer's first invoice after ordering the Qwest Unlimited Calling Plan.

4. The Qwest Unlimited Calling Plan does not permit the customer to make business calls.

5. The Company may monitor the customer's usage to ensure that the customer's use of the Qwest Unlimited Calling Plan is consistent with the applicable restrictions and limitations. If the Company has any reason to believe that the customer's usage is not consistent with the applicable restrictions, the Company may terminate the Qwest Unlimited Calling Plan, immediately upon notifying the customer, and convert the customer to another usage sensitive plan of the customer's choice.

6. If the customer's usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.

(M)

(M) Material moved from Section 3, Sheet No. 181.5.

ISSUE DATE: July 20, 2006

EFFECTIVE DATE: August 19, 2006

CANCELLED

May 5, 2014

Missouri Public

Service Commission

By:

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Denver, CO 80202

SECTION 5 - OBSOLETE SERVICE AND RATES

5.23. Qwest Unlimited Calling Plan
B. Terms and Conditions (Cont'd)

(C)(M)

7. The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

C. Rates and Charges

	<u>INTERLATA RATE</u>	<u>INTRALATA RATE</u>
•All Time Periods -Per Minute	-	-
	MONTHLY RATE	
•Monthly Fee -Per Line		\$30.00

(M)

(M) Material moved from Section 3, Sheet No. 181.6.

ISSUE DATE: July 20, 2006

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.24 Option T

(C)(M)

General Description

Option T will allow a customer to complete intrastate toll calls between two points within Missouri. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. There will be one flat rate for all times of day.

Rates

- 1) This service offering is provided in conjunction with the comparable interstate Calling Plan and all interstate terms, conditions and charges will apply.
- 2) The per-minute usage rates are as follows and billing will be done in full minute increments.

	<u>IntraState</u>	<u>IntraLATA</u>
All Time Periods	\$0.17	0.15

Availability

Option T is available to all customers that have no more than a total of two (2) residential or business lines. Option T is only available on an intrastate basis when the customer has subscribed to the interstate Option T service.

(M)

(M) Material moved from Section 3, Sheet No. 109.

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SECTION 5 - OBSOLETE SERVICE AND RATES

5.25 Home 800

(T)(M)

General Description

Home 800 is a 800 product designed for residential customers that can be used by customers anywhere in the domestic United States, Alaska and Hawaii. A customer will be assigned an 800 number and security code. Calls made to the customer's 800 number using the security code will ring to the customer's residence.

Billing Increments

Billing will be done in full minute increments.

Rates

In addition to the per minute usage rate specified below, a per-call charge of \$0.25 will apply to calls placed from payphones using the Home 800 number.

The per minute usage rate is as follows:

	<u>All Time Periods</u>
Peak	\$0.30
Off-peak	0.10

Availability

Home 800 is available to any residential customer. Home 800 is only available on an intrastate basis when the customer has subscribed to the interstate Home 800 service.

(M)

(M) Material moved from Section 3, Sheet No. 113.

ISSUE DATE: October 30, 2007

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MO2007-012 LN-2014-0311, JX-2014-0424

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Missouri Public
Service Commission

SECTION 5 - OBSOLETE SERVICE AND RATES

5.26 300 MINUTE PLAN

(T)(M)

General Description

The 300 Minute Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

Terms and Conditions

1. This plan is provisioned in conjunction with the interstate 300 Minute Plan under which Qwest provides interstate long distance usage. All other terms and conditions and customer eligibility under this plan are specified in the Qwest Rates and Services Schedule.
2. Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.
3. Residential plans are available to all residential customers who have no more than five lines at a single location.
4. Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.
5. The 300 Minute Plan is only available on an intrastate basis when the customer has subscribed to the interstate 300 Minute Plan for residential customers.
6. Calls made using the 300 Minute Plan are billed in full minute increments.
7. The 300 Minute Plan is only available to customers subscribing to local service from a carrier other than Qwest Corporation.

Rates and Charges

	INTERLATA RATE	INTRALATA RATE
•Over 300 Minutes -Per Minute	\$0.07	\$0.07
	MONTHLY RATE	
•Per Line		\$9.00

(M)

(M) Material moved from Section 3, Description of Service and Rates, Sheet No. 187.

ISSUE DATE: May 17, 2010

EFFECTIVE DATE: June 18, 2010

CANCELLED By: Jeffrey P. Wirtzfeld
 May 5, 2014 Regional Director, Legal Issues
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FILED
 Missouri Public
 Service Commission
 JX-2010-0656

SECTION 5 - OBSOLETE SERVICE AND RATES

5.27 Qwest 1-800-487-9378 Calling Service

General Description

1-800-487-9378 Calling Service provides a billing alternative for calls made by residence and business customers. Customers access an interactive voice response platform via a 1-800 number for use when traveling.

Terms and Conditions

1. Allows the customer to use the 1-800 number to place alternately billed calls at a special rate that is not sensitive to distance, time of day, or day of week.
2. The 1-800-487-9378 calling service is only available to customers with Qwest local service.
3. Allows the customer to use the 1-800 number to place mechanized calling card calls to access directory assistance (1-NPA-555-1212). Rates for directory assistance are specified in Operator Services, Section 7, following. (T)
4. The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 1-800 Calling Service charges. The payphone surcharge rate is specified in Operator Services, Section 7, following. (T)
5. Operator assisted charges apply and are in addition to the rates below. Operator assisted charges are specified in Operator Services, Section 7, following. (T)
6. The 1-800-487-9378 per minute rate is for a connection of one minute or any fraction thereof. Calls are billed in full minute increments.

Rates and Charges

	CHARGE
• Per Minute	\$0.69
• Service Charge	1.25

ISSUE DATE: September 15, 2010

EFFECTIVE DATE: October 15, 2010

CANCELLED By: Jeffrey P. Wirtzfeld
 May 5, 2014 Regional Director – Legal Issues
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FILED
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 Service Commission
 JX-2011-0126

SECTION 5 - OBSOLETE SERVICE AND RATES

5.27 Qwest 1-800-487-9378 Calling Service

(T)(M)

General Description

1-800-487-9378 Calling Service provides a billing alternative for calls made by residence and business customers. Customers access an interactive voice response platform via a 1-800 number for use when traveling.

Terms and Conditions

1. Allows the customer to use the 1-800 number to place alternately billed calls at a special rate that is not sensitive to distance, time of day, or day of week.
2. The 1-800-487-9378 calling service is only available to customers with Qwest local service.
3. Allows the customer to use the 1-800 number to place mechanized calling card calls to access directory assistance (1-NPA-555-1212). Rates for directory assistance are specified in Section 6 of this Tariff.
4. The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 1-800 Calling Service charges. The payphone surcharge rate is specified in Section 6 of this Tariff.
5. Operator assisted charges apply and are in addition to the rates below. Operator assisted charges are specified in Section 6 of this Tariff.
6. The 1-800-487-9378 per minute rate is for a connection of one minute or any fraction thereof. Calls are billed in full minute increments.

Rates and Charges

	CHARGE
• Per Minute	\$0.69
• Service Charge	1.25

(M)

(M) Material moved from Section 3, Description of Service and Rates, Sheet No. 139.

ISSUE DATE: July 9, 2010

EFFECTIVE DATE: August 9, 2010

CANCELLED
October 15, 2010
Missouri Public
Service Commission
JX-2011-0126

By: Jeffrey P. Wirtzfeld
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FILED
Missouri Public
Service Commission
JX-2011-0017

SECTION 5 - OBSOLETE SERVICE AND RATES

5.28 Membership Calling Plan

(M)

General Description

The Membership Calling Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

Terms and Conditions

Provisioned in conjunction with the interstate Membership Calling Plan.

Billing

Calls made using Membership Calling Plan are billed in full minute increments.

Rates

The per minute usage rates are as follows:

	<u>InterLATA Rate</u>	<u>IntraLATA Rate</u>	
<ul style="list-style-type: none"> • All Time Periods <li style="padding-left: 20px;">- Per Minute 	\$0.05	\$0.05	(M)

(M) Material moved from Section 3.

ISSUE DATE: June 17, 2011

EFFECTIVE DATE: June 20, 2011

CANCELLED

May 5, 2014

Missouri Public

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Missouri Public
Service Commission

JX-2011-0639

SECTION 6 – MISCELLANEOUS CHARGES AND SURCHARGE

6.1 Duplicate Bill Charge

(M)
(T)(M1)

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company’s duplicate bill policy applies.

	CHARGE	
• Residence, per account		
- Reprint on paper, per bill	\$ 5.00	
• Business, per account		
- Reprint on paper, per bill	5.00	(M1)

(M) Material moved to Section 7.
(M1) Material moved from Sheet No. 3.

ISSUE DATE: September 15, 2010

EFFECTIVE DATE: October 15, 2010

CANCELLED By: Jeffrey P. Wirtzfeld
May 5, 2014 Regional Director – Legal Issues
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Missouri Public
Service Commission
JX-2011-0126

SECTION 6 – MISCELLANEOUS CHARGES AND SURCHARGE

6.1 Directory Assistance

(T)

1. Description

(N)

- a. Directory Assistance service allows customers to obtain listing information comprised of a name, ZIP code and/or address and telephone number.
- b. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

2. Terms and Conditions

- a. A caller may request a maximum of two listings for each call to Directory Assistance. When two listings are requested from Directory Assistance, only the second listing can be completed. However, intraLATA or interLATA long distance message charges apply if applicable.
- b. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted call, an appropriate usage/surcharge charges applies in addition to the Directory Assistance Charge.
- c. The rate applies whether or not the customer secures any requested information.

3. Rates and Charges

(N)

The following charges apply for each direct dialed call by the customer to Directory Assistance. This charge applies unless specified differently in another section of this Tariff.

(C)

CHARGE PER CALL

- Residence \$0.65
- Business 0.65
- Operator Assisted 1.49

(C)

(M)

(M) Material moved to Sheet No. 2

ISSUE DATE: June 23, 2003

EFFECTIVE DATE: July 23, 2003

CANCELLED
October 15, 2010
Missouri Public
Service Commission
JX-2011-0126

By: Crystal Herbertson
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Missouri Public

SECTION 6 – MISCELLANEOUS CHARGES AND SURCHARGE

REC'D APR 05 2002

1. Directory Assistance Charge

Service Commission

The following charge applies for each call to Directory Assistance. This charge applies unless specified differently in another section of this Tariff.

CANCELLED

CHARGE PER CALL

• Directory Assistance \$1.95

JUL 29 2003

2. Payphone Use Charge

By *LSRSI*
Public Service Commission
MISSOURI

A charge will apply to calls that originate from any payphone used to access Qwest services. This charge, which is in addition to standard tariffed usage charges, and any applicable surcharges associated with Qwest service, applies for the use of the instrument used to access Qwest service. The Payphone use charge is unrelated to the Qwest service accessed from the payphone. This charge applies unless specified differently in another section of this Tariff. Customers will be charged the payphone use charge for each call that is placed from payphones with the exception of the following:

- a) Calls placed by inserting coins during the progress of the call;
- b) Calls using Telecommunications Relay service
- c) Calls originated by customers with qualified hearing or speech impairments who are certified.

• Payphone Use Charge \$0.30

3. Independent Telephone Company High Usage Surcharge

The customer must originate and terminate at least eighty percent of their total usage of services in a tandem owned and operated by a Regional Bell Operating Company (RBOC) and subject to the RBOC's tariffed access charges. Qwest will apply a surcharge of \$0.03 per minute of use to the number of minutes by which non-RBOC (originating and terminating) exceeds twenty percent of the customer's total usage of the services.

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FILED MAY 05 2002

Service Commission

- (M) Material moved from Section 3, Sheet No. 163.
- (M1) Material moved from Section 3, Sheet No. 171.
- (M) Material moved from Section 3, Sheet No. 164.

ISSUE DATE: April 5, 2002

EFFECTIVE DATE: May 5, 2002

By: David Ziegler
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SECTION 6 – MISCELLANEOUS CHARGES AND SURCHARGE (Cont'd)

6.2 Reserved For Future Use

(T)(M)

(M) Material moved to Section 7.

ISSUE DATE: September 15, 2010

EFFECTIVE DATE: October 15, 2010

CANCELLED By: Jeffrey P. Wirtzfeld
May 5, 2014 Regional Director – Legal Issues
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FILED
Missouri Public
Service Commission
JX-2011-0126

SECTION 6 – MISCELLANEOUS CHARGES AND SURCHARGE (Cont'd)

6.2 Payphone Surcharge

A. A charge applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card or Collect) placed from pay telephones. This charge, which is in addition to standard tariffed usage charges, and any applicable surcharges associated with Qwest service, applies for the use of the instrument used to access Qwest service. The Payphone Surcharge is unrelated to the Qwest service accessed from the payphone. This charge applies unless specified differently in another section of this Tariff. Customers will be charged the Payphone Surcharge for each call placed from payphones with the exception of the following:

- 1) Calls placed by inserting coins during the progress of the call;
- 2) Calls using Telecommunications Relay service
- 3) Calls originated by customers certified as having qualified hearing or speech impairments.

CHARGE PER CALL

- Payphone Surcharge
 - Residence (Calls using a Consumer Calling Card or Home 800) \$0.55 (I)
 - Business (calls using worldcard or Toll Free service) 0.55 (I)

(D)

ISSUE DATE: December 15, 2004

EFFECTIVE DATE: January 11, 2005

CANCELLED
October 15, 2010
Missouri Public
Service Commission
JX-2011-0126

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SECTION 6 - MISCELLANEOUS CHARGES AND SURCHARGE (Cont'd)

6.2 Payphone Surcharge

REC'D JUN 28 2003

A. A charge applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card or Collect) placed from pay telephones. This charge, which is in addition to standard tariffed usage charges, and any applicable surcharges associated with Qwest service, applies for the use of the instrument used to access Qwest service. The Payphone Surcharge is unrelated to the Qwest service accessed from the payphone. This charge applies unless specified differently in another section of this Tariff. Customers will be charged the Payphone Surcharge for each call placed from payphones with the exception of the following:

- 1) Calls placed by inserting coins during the progress of the call;
- 2) Calls using Telecommunications Relay service
- 3) Calls originated by customers certified as having qualified hearing or speech impairments.

CHARGE PER CALL

• Payphone Surcharge

- Residence (Calls using a Consumer Calling Card or Home 800) \$0.25
- Business (calls using worldcard or Toll Free service) 0.30
- All Others 0.30

(C)

(C)(M)

CANCELLED

JAN 11 2005
By *3rd RS 2*
Public Service Commission
MISSOURI

ISSUE DATE: June 23, 2003

EFFECTIVE DATE: July 23, 2003

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Missouri Public Service Commission

FILED JUL 23 2003

SECTION 6 - MISCELLANEOUS CHARGES AND SURCHARGE (Cont'd)

(D)

Reserved for Future Use

Missouri Public
REC'D JUN 24 2002
Service Commission

CANCELLED
JUL 23 2003
By 2nd RS 2
Public Service Commission
MISSOURI

Missouri Public
FILED JUL 24 2002
Service Commission

ISSUE DATE: June 24, 2002

EFFECTIVE DATE: July 24, 2002

By: David Ziegler
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SECTION 6 - MISCELLANEOUS CHARGES AND SURCHARGE (Cont'd)

REC'D APR 05 2002

(N)

4. Operator Surcharge

Service Commission (T-M)

An Operator Surcharge applies when the caller: (1) enters nothing and defaults to an operator and requests that the operator complete the call; or, (2) has the ability to complete the dialed digits of their call but, chooses to dial the appropriate operator code only (e.g., 0-, 00, 10432), and requests that the operator complete the call. This surcharge will be in lieu of the existing per call surcharge. In addition, this surcharge will apply to all month-to-month customers as well as new customers who subscribe to a term plan. Customers currently on term plans will not incur this surcharge until their contracts renew.

- Operator Surcharge, per call \$2.25 (T-M)

5. Number Portability Charge

(T)(M2)

A Number Portability charge will be applied per line per month to each customer's eligible ANI. An eligible ANI is defined as any single or multi-line business ANI in which Qwest is the presubscribed interexchange carrier. This charge will apply to all new and existing customers eligible PIC'ed ANI regardless of whether or not Number Portability is available in the region in which the ANI originates.

- Per line, per month \$0.47 (M2)

CANCELLED
JUL 24 2002
By: [Signature] R S 2
Public Service Commission
Missouri

Missouri Public

FILED MAY 05 2002

Service Commission

(M) Material moved from Section 3, Sheet No. 166.

(M2) Material moved from Section 3, Sheet No. 171.

ISSUE DATE: April 5, 2002

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By: David Ziegler
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SECTION 6 – MISCELLANEOUS CHARGES AND SURCHARGE

(T)

6.3 Reserved For Future Use

(T)(M)

(D)
|
(D)

(D)
|
(D)

(M) Material moved to Sheet No. 1.

ISSUE DATE: September 15, 2010

EFFECTIVE DATE: October 15, 2010

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May 5, 2014

Missouri Public

Service Commission

By:

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Denver, CO 80202

FILED
Missouri Public
Service Commission
JX-2011-0126

SECTION 6 – MISCELLANEOUS CHARGES AND SURCHARGE (Cont'd)

(N)

6.3 Duplicate Bill Charge

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply. When billing is provided by a local exchange company on behalf of the Company, the local exchange company’s duplicate bill policy applies.

	CHARGE
• Residence, per account	
- Reprint on paper, per bill	\$ 5.00
• Business, per account	
- Reprint on paper, per bill	5.00
- Reprint on CD-ROM[1]	25.00
- Online Self Service Access[2]	20.00

(N)

[1] Charge applies for any 12 months of bills and/or partial 12 months of bills per request for bills dated March 2003, through September 2006. For example, the charge assessed for a single request of 16 months of duplicate bills provided via CD-ROM would be \$50.00 for a business customer. The CD-ROM option will be available February 19, 2007 through October 1, 2007.

(N)

[2] Bills from March 2003, through September 2006, will be available via On-line Self Service Access to current customers from January 22, 2007, through October 1, 2007, only.

(N)

ISSUE DATE: December 18, 2006

EFFECTIVE DATE: January 18, 2007

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Service Commission
JX-2011-0126

By: Jeffrey P. Wirtzfeld
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SECTION 7 – OPERATOR SERVICES

7.1 Operator Services

1. General

A. This Section sets forth the rates and charges applicable to the Company’s Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:

- 1. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Third Party), and/or the completion restriction selected (i.e., Person-to-Person);
- 2. A usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;
- 3. Other additional surcharges as provided herein (i.e., payphone surcharge, non-subscriber surcharge, location surcharge or other).

2. Definition of Terms

Automated Collect

Collect Calls that are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. “live” operator) to complete (also known as 0++ Collect Calls).

0++ (Automated)

Calling Card, Collect and Bill to Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. “live” operator) to complete.

(T)

0+- (Partially Assisted)

Calling Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e. “live” operator) is required to obtain billing information from the User.

(T)

ISSUE DATE: June 8, 2012

EFFECTIVE DATE: June 12, 2012

CANCELLED

May 5, 2014

Missouri Public

Service Commission

By:

Chantel Mosby
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FILED

Missouri Public
Service Commission
JX-2012-0793

SECTION 7 – OPERATOR SERVICES

(N)

7.1 Operator Services

1. General

A. This Section sets forth the rates and charges applicable to the Company’s Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of the following charge elements:

1. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Third Party), and/or the completion restriction selected (i.e., Person-to-Person);
2. A usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;
3. Other additional surcharges as provided herein (i.e., payphone surcharge, non-subscriber surcharge, location surcharge or other).

2. Definition of Terms

Automated Collect

Collect Calls that are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. “live” operator) to complete (also known as 0++ Collect Calls).

0++ (Automated)

Calling Card, Credit Card, Collect and Bill to Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. “live” operator) to complete.

0+- (Partially Assisted)

Calling Card, Credit Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e. “live” operator) is required to obtain billing information from the User.

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CANCELED
June 12, 2012
Missouri Public
Service Commission
JX-2012-0793

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FILED
Missouri Public
Service Commission
JX-2011-0126

SECTION 7 – OPERATOR SERVICES

7.1 Operator Services

2. Definition of Terms (Cont'd)

0-- (Fully Assisted)

Calling Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect calls placed by Users dialing 0 or 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User. (T)

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0--). The following are examples of calls normally placed in this manner:

• Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Tariff.

• Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

(D)
|
(D)

• Person-to-Person Calls

Calls which are placed under the stipulation that the caller will speak only to a specific called party.

• Station-to-Station Calls

Calls for which charges are billed to the originating telephone number.

CANCELLED

May 5, 2014

Missouri Public

Service Commission

By:

Chantel Mosby

Director – Tariffs

100 CenturyTel Drive

Monroe, LA 71203

FILED

Missouri Public

Service Commission

JX-2012-0793

SECTION 7 – OPERATOR SERVICES

(N)

7.1 Operator Services

2. Definition of Terms (Cont'd)0-- (Fully Assisted)

Calling Card, Credit Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect calls placed by Users dialing 0 or 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User.

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "00", with all subsequent dialing being performed by Operator Services (0--). The following are examples of calls normally placed in this manner:

- Calling Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e., a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this Tariff.

- Collect Calls

Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

- Credit Card Calls

Calls for which charges are billed, not to the originating telephone number, but to a credit card, such as VISA, MasterCard, or American Express.

- Person-to-Person Calls

Calls which are placed under the stipulation that the caller will speak only to a specific called party.

- Station-to-Station Calls

Calls for which charges are billed to the originating telephone number.

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JX-2012-0793

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Denver, CO 80202

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Missouri Public
Service Commission
JX-2011-0126

SECTION 7 – OPERATOR SERVICES

7.1 Operator Services

2. Definition of Terms
Operator Assisted Calls (Cont'd)

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Surcharge

A non-usage (fixed) charge, which is added to a usage charge in calculating the total tariffed charges due for a completed Operator Assisted Call.

Service Area

The Qwest Service Area includes the entire State of Missouri.

Service Offering

The operator assisted services of Qwest consist of the provision of collect, approved telephone company calling card, billed to a third number (third party) and Person-to-Person call services provided to users. (T)

Time Increments

Rates are applied in whole unit increments of 60 seconds.

Time of Day

Rates as follows:

Day	8AM – 5PM[1]	Monday through Friday
Evening	5PM – 11PM[1]	Sunday through Friday
Night/Weekend	11PM – 8AM[1]	Monday through Friday, and all day Saturday
	8AM – 5PM[1]	Sunday

[1] To, but not including the times shown.

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SECTION 7 – OPERATOR SERVICES

(N)

7.1 Operator Services

2. Definition of Terms
Operator Assisted Calls (Cont'd)

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Surcharge

A non-usage (fixed) charge, which is added to a usage charge in calculating the total tariffed charges due for a completed Operator Assisted Call.

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	8AM – 5PM[1]	Sunday

[1] To, but not including the times shown.

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SECTION 7 – OPERATOR SERVICES

(N)

7.1 Operator Services

2. Definition of Terms
Operator Assisted Calls (Cont'd)

Usage Charge

A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

User

The calling party utilizing the services of the Company, and having responsibility for the payment of charges, unless that responsibility has been accepted by others, such as in the case of Collect and Bill to Third Party calls.

3. Terms and Conditions

A. Responsibilities of the User

- (1) The user is responsible for payment of the charges set forth in this Tariff unless the responsibility for such payment has been accepted by the called party, a third party, or a subscriber.
- (2) The user is responsible for compliance with the applicable regulations set forth in this Tariff.
- (3) The user is responsible for establishing its identity as often as necessary during the course of a call.
- (4) The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

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SECTION 7 – OPERATOR SERVICES

(N)

7.1 Operator Services

3. Terms and Conditions (Cont'd)

B. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. Qwest uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 7 – OPERATOR SERVICES

7.1 Operator Services (Cont'd)

4. Call Types

A. Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Qwest for its intermediary with the applicable telephone company.

(D)

(D)

BC. Billing of Calls

(T)

(1) Billing for calls placed over the Qwest network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.

(a) Collect Calls – Timing begins when the called party accepts the responsibility for payment.

(b) Person-to-Person Calls (other than Collect) – Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.

(c) All Other Calls – Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

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SECTION 7 – OPERATOR SERVICES

(N)

7.1 Operator Services (Cont'd)

4. Call Types

A. Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by Qwest for its intermediary with the applicable telephone company.

B. Credit Card Calls

Charges for credit card calls will be included on the user's regular monthly statement from the card-issuing company.

C. Billing of Calls

(1) Billing for calls placed over the Qwest network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.

- (a) Collect Calls – Timing begins when the called party accepts the responsibility for payment.
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- (c) All Other Calls – Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

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SECTION 7 – OPERATOR SERVICES

7.1 Operator Services (Cont'd)

5. Miscellaneous Operator Services Charges

A. Non-Subscriber Surcharge (NSS)

(1) Description

A Non-Subscriber Surcharge is applicable to intrastate Operator Station (Collect, Billed to Third Party, Station-to-Station, and Person-to-Person) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in the Tariff unless otherwise indicated.

The Non-Subscriber Surcharge does not apply to: calls billed to calling cards conference calls, calls to directory assistance, calls originating from Inmate/Correctional facilities, calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system, or to collect calls accessing the Company's network via 800 access methods.

(T)

The Company will credit any Non-Subscriber Surcharges reported by newly-presubscribed Company customers during the period between presubscription and administrative processing of the new customer. The Company will also credit any Non-Subscriber Surcharges reported by customers during a F.C.C. reportable incident of service outage by another interexchange carrier. To receive either of these credits, customers must contact the Company through an 800 number designated for billing inquiries. The credit will be issued in the form of a bill credit to be processed electronically through the customer's local exchange company.

The Non-Subscriber Surcharge applies in all Local Exchange areas where billing is available.

(2) Rates and Charges

	CHARGE
• Non-Subscriber Surcharge	\$0.00 (R)

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SECTION 7 – OPERATOR SERVICES

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7.1 Operator Services (Cont'd)

5. Miscellaneous Operator Services Charges

A. Non-Subscriber Surcharge (NSS)

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The Non-Subscriber Surcharge does not apply to: calls billed to calling cards or credit cards, conference calls, calls to directory assistance, calls originating from Inmate/Correctional facilities, calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system, or to collect calls accessing the Company's network via 800 access methods.

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The Non-Subscriber Surcharge applies in all Local Exchange areas where billing is available.

(2) Rates and Charges

CHARGE

- Non-Subscriber Surcharge \$3.50

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SECTION 7 – OPERATOR SERVICES

7.1 Operator Services

5. Miscellaneous Operator Services Charges (Cont'd)

B. Payphone Surcharge

(1) Description

This charge applies to all Company carried non-coin calls (i.e., Billed to a Third Party, Calling Card, Collect, or Station-to-Station) placed from pay telephones. (T)

(2) Rates and Charges

These charges are in addition to all other applicable charges unless otherwise specified.

CHARGE PER CALL

- Payphone Surcharge \$0.55

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SECTION 7 – OPERATOR SERVICES

(N)

7.1 Operator Services

5. Miscellaneous Operator Services Charges (Cont'd)

B. Payphone Surcharge

(1) Description

This charge applies to all Company carried non-coin calls (i.e., Billed to a Third Party, Calling Card, Collect, Credit Card, or Station-to-Station) placed from pay telephones.

(2) Rates and Charges

These charges are in addition to all other applicable charges unless otherwise specified.

CHARGE PER CALL

- Payphone Surcharge \$0.55

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SECTION 7 – OPERATOR SERVICES

7.2 Operator Services Offerings

1. Option D

A. Description

Operator Services that are available from customer locations which presubscribe to one of the Company’s direct dial services.

B. Rates and Charges

(1) Operator Surcharges – InterLATA/IntraLATA/Local

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	INTERLATA	CHARGE INTRALATA	LOCAL
Calling Card – Automated (0++)	\$1.75 (R)	\$1.75 (R)	\$1.75 (R)
Calling Card – Partially Assisted (0+-)	5.50	5.50	5.50
Calling Card – Fully Assisted (0--)	5.50	5.50	5.50
Bill to Third Party – Automated (0++)	4.99	4.99	4.99
Bill to Third Party – Partially Assisted (0+-)	6.65 (R)	6.65 (R)	6.65 (R)
Bill to Third Party – Fully Assisted (0--)	6.65 (R)	6.65 (R)	6.65 (R)
Collect – Automated (0++)	4.99	4.99	4.99
Collect – Partially Assisted (0+-)	6.50	6.50	6.50
Collect – Fully Assisted (0--)	6.50	6.50	6.50
Person to Person – Partially Assisted (0+-)	6.90 (R)	6.90 (R)	6.90 (R)
Person to Person – Fully Assisted (0--)	6.90 (R)	6.90 (R)	6.90 (R)
Station to Station – Partially Assisted (0+-)	5.50	5.50	5.50
Station to Station – Fully Assisted (0--)	5.50	5.50	5.50

(D)
|
(D)

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SECTION 7 – OPERATOR SERVICES

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B. Rates and Charges

(1) Operator Surcharges – InterLATA/IntraLATA/Local

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	INTERLATA	CHARGE INTRALATA	LOCAL
Calling Card – Automated (0++)	\$4.99	\$4.99	\$4.99
Calling Card – Partially Assisted (0+-)	5.50	5.50	5.50
Calling Card – Fully Assisted (0--)	5.50	5.50	5.50
Credit Card – Automated (0++)	4.99	4.99	4.99
Credit Card – Partially Assisted (0+-)	5.50	5.50	5.50
Credit Card – Fully Assisted (0--)	5.50	5.50	5.50
Bill to Third Party – Automated (0++)	4.99	4.99	4.99
Bill to Third Party – Partially Assisted (0+-)	9.99	9.99	9.99
Bill to Third Party – Fully Assisted (0--)	9.99	9.99	9.99
Collect – Automated (0++)	4.99	4.99	4.99
Collect – Partially Assisted (0+-)	6.50	6.50	6.50
Collect – Fully Assisted (0--)	6.50	6.50	6.50
Person to Person – Partially Assisted (0+-)	9.99	9.99	9.99
Person to Person – Fully Assisted (0--)	9.99	9.99	9.99
Station to Station – Partially Assisted (0+-)	5.50	5.50	5.50
Station to Station – Fully Assisted (0--)	5.50	5.50	5.50

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SECTION 7 – OPERATOR SERVICES

(N)

7.2 Operator Services Offerings

1. Option D

B. Rates and Charges (Cont'd)

(1) Operator Per Minute Usage Charges – InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERLATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**INTRALATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**LOCAL
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

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SECTION 7 – OPERATOR SERVICES

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7.3 Directory Assistance Service

1. Directory Assistance

- A. Directory Assistance service allows customers to obtain listing information comprised of a name, ZIP code and/or address and telephone number.
- B. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

2. Terms and Conditions

- A. A caller may request a maximum of two listings for each call to Directory Assistance. When two listings are requested from Directory Assistance, only the second listing can be completed. However, intraLATA or interLATA long distance message charges apply if applicable.
- B. In some locations where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted call, an appropriate usage/surcharge charges applies in addition to the Directory Assistance charge.
- C. The rate applies whether or not the customer secures any requested information.

3. Rates and Charges

The following charges apply for each direct dialed call by the customer to Directory Assistance. This charge applies unless specified differently in another section of this Tariff.

CHARGE PER CALL

- Residence \$0.95
- Business 0.95
- Operator Assisted 1.49

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JX-2011-0126

SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SPECIALIZED COMMON CARRIER SERVICE

Missouri Public
REC'D JAN 30 2002
Service Commission

REGULATIONS AND SCHEDULE OF CHARGES

Applying to the resale of
Wide Area Telephone Service
Within the State of Missouri

Missouri Public
FILED MAR 04 2002
01-628
Service Commission

NOTES:

1. All customers subscribing to services under Section 101 of this tariff, Qwest Communications Corporation P.S.C. Missouri No. 1, prior to March 4, 2002, were provided services under the LCI International Telecom Corp.'s P.S.C. Missouri No. 2.
2. Services, rates, terms and conditions contained in Section 101 of this tariff are "grandfathered" and exist only to the extent necessary to describe the services, rates, terms and conditions for customers who subscribed to service under LCI International Telecom Corp.'s P.S.C. Missouri No. 2 prior to March 4, 2002.
3. Those customers who subscribed to service under a term agreement offered in the LCI International Telecom Corp.'s P.S.C. Missouri No. 2 and who wish to renew their service agreement with Qwest Communications Corporation upon termination of their service period, may do so only under "active" sections of Qwest Communications Corporation P.S.C. No.1 (sections other than Section 101 and Section 102 of this tariff), and only if the same service, rates, terms and conditions are available in those sections other than Section 101 and Section 102 of this tariff.

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EFFECTIVE DATE: March 4, 2002

BY: David Ziegler
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CANCELLED
May 5, 2014
Missouri Public

MO2001-020 Service Commission
LN-2014-0311, JX-2014-0424

SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

WAIVER OF STATUTORY AND REGULATORY REQUIREMENTS

Missouri Public

The following statutory and regulatory requirements have been waived:

REC'D JAN 30 2002

Service Commission

Statutes

- 392.240(1) - rate making
- 392.270 - valuation of property (rate making)
- 392.280 - depreciation accounts
- 392.290 - issuance of securities
- 392.310 - stock and debt issuance
- 392.320 - stock dividend payment
- 392.330 - issuance of securities, debt and notes
- 392.340 - reorganization(s)

Commission Rules

- 4 CSR 240-10.020 - depreciation fund income
- 4 CSR 240-30.010(2) (C) - rate schedule
- 4 CSR 240-32.030(1) (B) - exchange boundary maps
- 4 CSR 240-32.030(1) (C) - record keeping
- 4 CSR 240-32.030(2) - in-state record keeping
- 4 CSR 240-32.050(3) - local office record keeping
- 4 CSR 240-32.050(4) - telephone directories
- 4 CSR 240-32.050(5) - call intercept
- 4 CSR 240-32.050(6) - telephone number changes
- 4 CSR 240-32.070(4) - public coin telephone
- 4 CSR 240-33.030 - minimum charges rule

Missouri Public

FILED MAR 04 2002

01 - 628

Service Commission

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

TABLE OF CONTENTS

	<u>PAGE</u>
TITLE PAGE	1
Waiver of Statutory and Regulatory Requirements	2
Table of Contents	3
Concurring, Connecting or Other Participating Carriers	6
Explanation of Symbols and Abbreviations	7
Application of Tariff	7
<u>Section 1</u> - Definition of Terms	8
<u>Section 2</u> - Service Descriptions	
2.1 America WATS	13
2.2 Project Accounting Codes (PAC)	14
2.3 Enhanced 800/888 Features	15
2.4 Audio Teleconferencing	17
2.5 Nationwide 800	18
2.6 National Dedicated 800	19
2.7 Vista WATS	20
2.8 All-America Plan Service	21
2.9 America Plus	22
2.10 WorldCard Calling Card	23
2.11 Personal 800	24
2.12 LCI 800 Service - Select Option	25
2.13 Private Line Service	26
2.14 Terrestrial Digital Service (DS-1)	27
2.15 LightCall Plus	28
2.16 LCI 800 - Choice Option	29
2.18 Choice Virtual Network Service (CVNS)	30
2.19 Operator Services	31
2.20 Campus Talk Dedicated Service	33
2.21 Campus Talk Switched	34
2.22 Integrity(tm)	35
2.23 LCI International Prepaid Debit Card	39
2.24 Personal Perks Calling Card	40
2.25 LCI Home 800	41
2.26 Simply Business SM	42
2.27 WorldCard Plus Calling Card	44
2.28 LCI Alternative	45
2.29 Simple, Fair & Inexpensive	46
2.30 Multi-Level Marketing (MLM)	47
2.31 Simply Guaranteed SM	48
2.33 Military Talk	52
2.34 Earthtalk	53
2.35 World Talk Switched	54
2.36 World Talk Dedicated Service	55
2.37 Option T	56
2.38 Q.guaranteed	57
2.39 LCI Preference	66
2.40 LCI Difference	68
2.41 800 Calling Card Service	69

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01 - 628

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LN-2014-0311, JX-2014-0424

SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

TABLE OF CONTENTS (continued)

Missouri Public

Section 3 - Rules and Regulations

3.1	Limitations on Service	70
3.2	Use of Service	71
3.3	Interconnection	72
3.5	Payment and Billing	72
3.5.1	Responsibility of "800" Service Customers	75
3.6	Interruption of Service	77
3.8	Liability	78
3.9	Restoration of Service	81
3.10	Cancellation by Carrier	82
3.11	Cancellation by Customer	83
3.12	Inspection, Testing and Adjustments	84
3.13	Terminal Equipment	85
3.15	Outage Credit	88
3.17	Special Access Surcharge	89
3.18	Special Services	91
3.20	Special Promotional Offerings	92
3.21	Contractual Promotional Offerings	92
3.22	Rounding Methods	93
3.23	Customer Satisfaction Guarantee	94
3.24	LCI Discount Group Structure	95
3.25	Terms and Conditions	96
3.26	Directory Assistance	96
3.27	Recording Conversations	97
3.28	Operator Services	98
3.29	Information Provider Data	98
3.30	Line Seizure	99
3.31	Answer Supervision	99
3.32	Restrictions	99
3.33	Gross Receipts Tax	99
3.34	System Security	100
3.35	Toll-Free Service Assurance Guarantee	101
3.36	Dedicated Service	103
3.37	LCI Toll Free Service	104
3.38	Holiday Calling Discount	105

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

TABLE OF CONTENTS (Continued)

Section 4 - Switched and Dedicated Services

4.0	America WATS	106
4.1	WorldCard Calling Card	107
4.2	Directory Assistance Service (DA)	108
4.3	Project Accounting Codes (PAC)	109
4.4	Enhanced 800/888 Features	110
4.5	Audio Teleconferencing	111
4.6	Nationwide 800	112
4.7	National Dedicated 800	113
4.8	Vista WATS	115
4.9	All-America Plan Service	116
4.10	America Plus	118
4.11	Personal 800	119
4.12	LCI 800 Service - Select Option	120
4.13	Private Line Service	121
4.14	Terrestrial Digital Service (DS-1)	123
4.15	LightCall Plus	125
4.16	LCI 800 - Choice Option	126
4.18	Choice Virtual Network Service (CVNS)	127
4.19	Campus Talk Dedicated Service	130
4.20	Campus Talk Switched	132
4.21	Integrity(tm)	133
4.22	LCI International Prepaid Debit Card	144
4.23	Personal Perks Calling Plan	145
4.24	LCI Home 800	146
4.25	Simply Business SM	147
4.26	WorldCard Plus Calling Card	148
4.27	LCI Alternative	149
4.28	Simple, Fair & Inexpensive	150
4.29	Multi-Level Marketing (MLM)	151
4.31	Simply Guaranteed SM	152
4.32	Military Talk	154
4.33	Earthtalk	155
4.34	World Talk Switched	156
4.35	World Talk Dedicated Service	157
4.36	Option T	158
4.37	Q.guaranteed	159
4.38	LCI Preference	167
4.39	LCI Difference	169
4.40	800 Calling Card Service	170

Missouri Public

REC'D JAN 30 2002

Service Commission

Section 5 - Tables and Charts

5.1	Determination of Airline Miles	171
Table 1	Method for Calculations of Airline Mileage	172

Section 6 - Operator Services

6.1	Operator Services	173
-----	-------------------	-----

Missouri Public

Section 7 - Rates and Products of LCI Telemanagement Corp.

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01-628²⁰³

Section 8 - Promotions

Service Commission

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

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CONCURRING CARRIERS

REC'D JAN 30 2002

None

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CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

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- R change resulting in a reduction to a customer bill
- I change resulting in a increase to a customer bill
- T change in text or regulation but no change in rate or charge
- N new
- D delete or discontinued
- M move from another tariff or location

Service Commission

Any reference within this tariff to QCC, or Qwest shall also mean Qwest Communications Corporation.

EXPLANATION OF ABBREVIATIONS

- QCC Qwest Communications Corporation
- LDA Local Distribution Area
- MRC Monthly Recurring Charge
- ICB Individual Case Basis
- CPM Cost Per Minute
- MOU Minutes of Use
- BTN Bill-To-Number
- NRC Non-Recurring Charge
- PVC Permanent Virtual Circuit
- POPs Point of Presence
- CIR Committed Information Rate
- BIR Burst Information Rate
- MTM Month-to-Month
- BDS Basic Digital Service
- EDS Extended Digital Service
- TDS Terrestrial Digital Service
- HDS High Speed Digital Service
- ARC Auto Reconfiguration
- Authority NMS Authority Network Management System
- IOC Interoffice Channel
- Resp. Org. Responsible Organization
- COC Central Office Connection

Missouri Public

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01-628
Service Commission

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the furnishing of intrastate, interlata intralata, Communications Service by Qwest Communications Corporation (Carrier") between locations within the state of Missouri. The services setforth in this tariff are add-on services to QCC's interstate services.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION I DEFINITION OF TERMS

Missouri Public

For the purpose of this tariff, the following definitions shall apply:

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800/888 Number, Added, Changed, Deleted

Service Commission

A customer initiated request to:

1. Replace a LCI 800/888 number with a new LCI 800/888 number.
2. Add a LCI 800/888 number to an existing LCI 800/888 circuit.
3. Delete a LCI 800/888 number from an existing LCI 800/888 circuit.

800/888 Subscriber

An 800/888 Subscriber is the person, firm, corporation or other entity that, in accordance with SMS/800/888 procedures, controls an 800/888 number and has the right to designate its responsible organization (Resp. Org.) for that 800/888 number.

Applicant

A person, firm, partnership, association, company, corporation, government, agency, or other entity which makes an application for service in order to subscribe to the services or facilities, or both, as provided by the carrier.

Application of Service

A standard QCC order form which includes all technical and descriptive information which will enable QCC to provide the communication services or facilities, or both, as requested by Applicant and as provided by the carrier.

Authority Network Management System (Authority NMS)

A system which provides customers on-line access to receive management reports as required applicable to utilization statistics per data line circuit interface (frame relay address), performance statistics for trunks and circuit lines and port statistics on a per frame relay port basis.

Authorization Code

A numerical code, one or more of which are assigned to a customer to enable Carrier to identify use of service on his/her account and to bill the customer accordingly for such service. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users on his/her account.

Authorized User

A person, firm, partnership, association, company, corporation, government, agency or other entity which is a customer or authorized by a QCC customer to receive or send communications.

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Auto Reconfiguration (ARC)

Automatic alternate destination routing to provide automatic re-routing of data to a predefined alternate destination for disaster recovery and local loop redundancy applications.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 1 DEFINITION OF TERMS (Continued)

Business Customer

A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational, or other commercial nature.

Missouri Public
REC'D JAN 30 2002

Band 0

Intrastate calls, All calls placed within the state of Missouri.

Service Commission

Basic Digital Service (BDS)

A dedicated digital private line service that may be utilized to support voice frequency, data, video and facsimile applications.

Burst Information Rate (BIR)

A short duration transmission that can relieve momentary congestion in the Local Area Network.

Cancellation

A customer-initiated request to discontinue processing of a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line cancelled from a service order prior to its completion by QCC under the following circumstances: (1) if the exchange carrier has confirmed to QCC that the circuit-end or dedicated access line will be installed; or (2) if QCC has already submitted facility order to an exchange carrier. (This differs from disconnection; see Subsection 1, for definition.)

Carrier

Qwest Communications Corporation, unless otherwise specified.

Channel or Circuit

A communications path between two or more points, having a predetermined bandwidth or transmission speed.

Channel Terminal

The point at which QCC channel originates, terminates or drops for the insertion or removal of a customer's signal.

Committed Information Rate (CIR)

A rate assigned to each Private Virtual Circuit (PVC) by the FramePlus subscriber. CIRs represent the "guaranteed" transmission rates between two network ports. CIRs are available in 8 Kbps increments from Zero to 1024K.

Company

Qwest Communications Corporation

Missouri Public

Connecting Carrier

A carrier which provides service and/or facilities between a customer premises and/or QCC's terminal locations.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 1 DEFINITION OF TERMS (Continued)

Customer

The applicant which subscribes to or uses services or facilities, or both, of QCC and is responsible for the payment of charges and compliance with tariff regulations herein.

Missouri Public

REC'D JAN 30 2002

Customer Provided Equipment

Terminal equipment, as defined herein, provided by a customer.

Service Commission

Dedicated Leased Line

Service which provides the customer with an exclusive dedicated connection between the customer's premises and QCC terminal location.

Disconnection

The disconnection of an installed circuit, dedicated access line, or other dedicated facility used for existing service. (This differs from cancellation; see Subsection 1 for definition.)

Exchange Carrier (EC)

A carrier which provides local service and facilities between customer's premises and QCC terminal location.

Expedited Service Order

A service order which, in compliance with a customer request, is completed in a time period shorter than the QCC standard service interval.

Extended Digital Service (EDS)

A dedicated digital private line service that may be utilized to support voice frequency, data, video and facsimile applications. EDS is available in increments of 64 Kbps up to 512 Kbps for higher speed data applications.

High Speed Digital Service (HDS) A dedicated digital private line service that may be utilized to support voice frequency, data, video and fascimile applications. HDS transports full duplex digital signals over terrestrial facilities at the rate of 44.736 Mbps or the equivalency of 28 DS-1's or 672 DS-0's.

Holiday Observed

The evening rate applies to the following Holidays, unless a lower rate would normally apply: July 4th, Labor Day, Thanksgiving Day, Christmas Day and New Year's Day.

Individual Case Basis

QCC will provide services at a price determined on the basis of each customer's system needs.

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1 - 6 2 8

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 1 DEFINITION OF TERMS (Continued)

Installation

The connection of a circuit, or dedicated access line, or other dedicated facility for new or additional service.

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LEC

Local Exchange Carrier.

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QCC

Shall mean Qwest Communications Corporation, a Delaware Corporation.

Service Commission

QCC Terminal Location

Any QCC facility location from which QCC services or facilities, or both, described herein are provided.

Local Facilities

Any facility providing interconnection between a customer's premises and QCC terminal location.

Order

A single request by a customer subscribing to service or facilities, or both, to any number or circuits to any number of locations where the services or facilities, or both, are provided by the carrier.

Other Carrier

A person, firm, corporation, or entity, which provides communication services or facilities, or both, including but not limited to, exchange carriers, electronic message service carriers, resellers, interconnect companies.

Permanent Virtual Circuit (PVC)

A logical connection between port connections. PVCs are defined on the basis of simplex (or asymmetrical) transmission which allows the user to establish different data transmission rates in each direction

Point of Destination

The area code and telephone number called in a location other than the point of origination.

Point of Origination

The station from which the customer initiates a call through the Carrier's switch.

Point of Presence (POP)

A location where an interexchange carrier has installed equipment which enables the interexchange carrier to connect its network with that of a LEC.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.
REC'D JAN 30 2002

SUBSECTION 1 DEFINITION OF TERMS (Continued)

Service Commission

Premise

The space designated by a customer at its place or places of business or residence for termination of QCC service, whether for its own communications needs or for the use of its authorized users. In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business or residence as well as space at the customer's place of business or residence.

Rate Periods

Unless otherwise noted, the following rate periods are applicable to all QCC products in this tariff:

- Day: 8:00 AM-4:59 PM (Monday thru Friday).
- Evening: 5:00 PM-10:59 PM (Sunday thru Friday).
- Night/Weekend: 11:00 PM-7:59 AM (Sunday thru Friday, all day Saturday and Sunday from 8:00 AM-4:59 PM).

Responsible Organization

Responsible Organization is the entity that maintains the routing for 800 numbers in the National database.

Service Order

A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable QCC to provide a communications service.

Service Location

A Service Location shall mean a single Customer premise location either owned or leased by the Customer, which location has its own, unique mailing address and which is used principally by the Customer to conduct its business. A Customer may have more than one (1) Service Location.

Termination Service

During the Term, QCC agrees to provide call termination services for all calls placed through the Digital Switching System (excluding international calls). QCC will provide Terminating Service for all calls via QCC's Services offered in the tariff.

Terminal Equipment

Devices, apparatus and their associated wiring, such as teleprinters, telephone hand sets or data sets.

Terrestrial Digital Service (TDS)

A dedicated digital private line that may be utilized to support voice frequency, data, video and facsimile applications. TDS transports full duplex digital signals over terrestrial facilities at the rate of 1.544 Mbps or the equivalency of 24 DS-0's.

Two-Way Transmission

The capability of transmission in either direction or in both directions at once.

Volume Discount

A pricing concept which rewards large volume users.

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SECTION 101—OBSELETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

Missouri Public

SUBSECTION 2 SERVICE DESCRIPTIONS

REC'D JAN 30 2002

2.1 America WATS

Service Commission

2.1.1 General Description

America WATS is a dedicated, usage sensitive outbound calling service.

Billing

All calls will be billed in increments of six (6) seconds.

Usage Rates/Discounts

America WATS has rates for monthly terms and discounts rates for customers signing a contract for one (1) year or longer. Upon expiration of such a contract, it shall automatically be renewed on a month to month basis until either party provides thirty (30) days written notice of their intent to discontinue this arrangement.

Availability

America WATS is available to all customers.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

REC'D JAN 30 2002

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

2.2 Project Accounting Codes (PAC)

Service Commission

A two, three, four or five digit code which permits an account to trace calls made by individuals, departments, project group, etc. The customer also has option of two (2) different types of PACS:

1. Standard PAC - A series of PACS (2,3,4 or 5 digits) that are provided per account according to need. Any PAC that is assigned to an ANI may be used by the customer to complete calls.
2. Validated PAC - A specific set of PACS (2 or 3 digits) that are assigned to a specific ANI. The specific PAC assigned to the ANI must be used by the customer to complete calls or the call will not go through.

Availability

Available to new and existing customers as an option.

Rates

Rates include a monthly recurring charge and nonrecurring charge. The nonrecurring charge is applicable to the Validated PAC only. See Subsection 4 for charges.

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Missouri Public

SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

REC'D JAN 30 2002

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Service Commission

2.3 Enhanced 800/888 Features

2.3.1 General Description

Enhanced 800/888 Features are selected add on enhancements to the following LCI 800 Services: Nationwide 800, National Dedicated 800, LCI 800 Select and Choice Options and Integrity™. The following enhancements are available:

- a. Time of Day Routing: Customer can accept incoming calls on alternate numbers based on time-of-day.
- b. Day of Week Routing: Customer can accept incoming calls on alternate numbers based on day of week.
- c. Holiday Routing: Customer can accept incoming calls on alternate numbers based on holiday.
- d. Direct Terminal Overflow: Customer can forward incoming calls to predesignated local number if busy; (DAL customers only).
- e. Tailored Call Coverage: Customer can block calls from one 800 origination. Calls may be blocked by area code, area code/exchange, LATA, state, or 10 digit ANI.
- f. Dialed Number Identification: Customer can identify dialed number; (DAL customers only).
- g. % Allocation Routing: Routes calls placed on an 800 number up to 8 different terminating locations based on whole number percentages that add up to 100%.
- h. Alternative Routing: Customer can Activate Alternate Routing Plan.
- i. Real Time ANI: Allows dedicated access customers to receive the ANI of the calling party if the call originates from an equal access end office.
- j. Account Codes: Allows the customer to track usage of its 800 number back to specified user codes and/or to limit use of its 800 number to only those dialing authorized codes. Requires that additional digits be dialed after the regular 10-digit 800 number is dialed. Two types are available: verified and non-verified. With both types of codes, calls cannot be completed without entry of the specified codes. In addition, with the verified codes, calls are not completed until codes are verified for accuracy. As an option, Call Detail can be sorted by either verified or non-verified codes.
- k. Geographical Routing: Allows the customer to arrange for calls to a single 800 service telephone number placed from different groups of originating locations to terminate to different locations. Originating locations may be identified using the NPA or by NPA/NXX.**
- l. 800 Directory Publication: Allows customers to publish their 800 number (s) in AT&T 800 Directory.

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** Integrity and Simply GuaranteedSM customers only (switched & dedicated).

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SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Service Commission

2.3 Enhanced 800/888 Features (Continued)

2.3.1 General Description (Continued)

- m. Menu Routing: Plays prerecorded messages in a menu like fashion referring callers to other numbers, explaining service conditions, or other information that a Customer desires to provide to their callers. The call may either terminate after the message announcement, or proceed to a set of interactive voice responses that give additional menu options. These menu options may terminate to a final destination or prompts can be linked to another set of menu options. QCC supports two types of Menu Routing:
 - 1. Basic Menu Routing Plans: Basic Menu Routing will allow one voice announcement message to be followed by a menu of options. Customers may select up to four (4) menu options. These menu options will terminate to a ring-to number based on the menu option selected using the keypad on the telephone.
 - 2. Advanced Menu Routing Plans: Any plan that does not meet the Basic Menu Routing requirements as described above, will be considered an Advanced Menu Routing Plan. The limitations for Advanced Menu Routing are as follows: (1) no more than nine (9) Menu Options per set or grouping; and, (2) no more than four (4) menu levels.

- n. Quota Call Allocation - "Round Robin": Distributes incoming calls to terminating addresses (TA's) or other feature(s) to a fixed number of calls per a designated unit of time (minutes or hours). A Customer will be able to distribute calls to several TA's based on the number of calls per unit of time. The unit of time versus the amount of calls can be adjusted based on what the user specifies, e.g., the number of calls per unit of measure.

Availability

Enhanced 800/888 Features are available individually or in any combination for both existing and new customers.

Rates

Rates include an installation charge and a monthly recurring charge. See Subsection 4, for the installation and monthly recurring charges.

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SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.4 Audio Teleconferencing

REC'D JAN 30 2002

2.4.1 General Description

Service Commission

Audio Teleconferencing permits three (3) or more customers located within the state of Missouri to be connected. QCC offers its customers the following three (3) Audio Teleconferencing services:

1. Operator Assisted Conferencing Calling ("OACC")

OACC is initiated when the host dials into the conference operator. The operator proceeds to connect and introduce all parties designated by the host.

2. 800 Meet Me

800 Meet Me calls take place at a predetermined time. All participants call the designated 800 number and are introduced to the conference call by the operator.

3. Local Meet ME

Local Meet Me takes place at a predetermined time. All participants place a local call to reach the conference operator. The operator then introduces the callers.

New Customers who have never used QCC's Audio Teleconferencing service will receive a fifty (50) percent discount off of their first thirty (30) days of usage.

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SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.5 Nationwide 800

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2.5.1 General Description

Service Commission

Nationwide 800 is a virtual banded inbound service that allows customers to receive 800 calls from throughout the Continental U.S.

Billing

Calls will be billed in increments of six (6) seconds with a thirty (30) second average minimum.

Call Detail

Call detail will provide the following information when the technical capability exists: date, number of calling party, LATA of calling party, time of call, duration of call and cost of call.

Usage Rates

See Subsection 4.

Calling Rating

Calls will be rated at the time period where the call terminates.

Discounts

See Subsection 4. Volume discounts are applied to the first \$.01 of usage and apply on a per account basis. If the customer also subscribes to National Dedicated 800, America Plus, America WATS, WorldCard and/or International Services, his/her combined total monthly usage will be used to determine the Nationwide 800 volume discount as if all usage had only been on Nationwide 800 service.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

Missouri Public

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

REC'D JAN 30 2002

2.6 National Dedicated 800

Service Commission

2.6.1 General Description

National Dedicated 800 is a virtual banded inbound service that allows customers to receive 800 calls from throughout the Continental U.S. via voice frequency or DS-1 terminations.

Billing

Calls will be billed in increments of six (6) seconds with a six (6) second average minimum.

Usage Rates

See Subsection 4.

Calling Rating

Calls will be rated at the time period where the call terminates.

Discounts

See Subsection 4. If the customer also subscribes to Nationwide 800, America Plus, America WATS, WorldCard and/or International Services, his/her combined total monthly usage will be used to determine the National Dedicated 800 volume discount as if all usage had only been on National Dedicated 800 service.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.7 Vista WATS

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2.7.1 General Description

Service Commission

Vista WATS is an outbound service requiring the customer to originate calls via dedicated facilities between the customer's premises and QCC terminal location and allowing the termination of calls via a combination of QCC-provided facilities and local business telephone lines or other exchange access facilities. Vista WATS is designed to encourage long term commitments by providing discounts for both volume and term with month-to-month, one, two, and three year contracts.

Billing

Initial calling period six (6) seconds, each additional period billed in six (6) second increments.

Usage Rates/Discounts

See Subsection 4.8.1. If the customer discontinues service prior to the expiration of the executed contract, QCC reserves the right to back bill the customer for the difference between the month-to-month discount and the one, two or three year discount.

Availability

Vista WATS is available to all customers.

Notice of Discontinuance

The Notice of Discontinuance for a DS-1 channel is three months. Recurring charges apply for a period of three months from the date QCC receives the discontinuance notice or until the requested discontinuance date, whichever is longer. The charges will apply even if the customer does not use the DS-1 channel.

2.7.2 Service Guarantee

- A. Vista WATS customers will not experience a price increase during their term commitment. Also, if QCC reduces the per minute rates, the customer will receive the lower rate. This guarantee is not applicable to the revenue discounts.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

REC'D JAN 30 2002

2.8 All-America Plan Service

Service Commission

General Description

All-America Plan Service provides facilities to complete interLATA, intraLATA, calls between any two points. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

All-America Plan Service rates are stated in terms of initial calling period and additional increments.

Billing

Billing will be done in full minute increments.

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SECTION 101—OBsolete PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.9 America Plus

REC'D JAN 30 2002

2.9.1 General Description

Service Commission

America Plus is an outbound switched product provisioned over FGA, FGB, and FGD switched access facilities. America Plus is usage sensitive.

Billing

Initial calling period is six (6) seconds, each additional period is billed in six (6) second increments.

Discounts

America Plus has discount rates for customers signing a one (1) year or longer contract. Upon expiration of such a contract, it shall automatically be renewed on a month to month basis until either party provides thirty (30) days written notice of their intent to discontinue this arrangement.

Availability

America Plus is available to all existing and future customers.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.10 WorldCard Calling Card

REC'D JAN 30 2002

2.10.1 General Description

Service Commission

WorldCard Calling Card allows customers to make domestic calls away from home anywhere in the United States. Additionally, the WorldCard provides International origination from over 50 countries worldwide. To initiate a WorldCard call, the customer dials a toll free number. When the call is acknowledged, the customer then inputs their card number and security code. Billing will be done in six (6) second increments.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

Missouri Public

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

REC'D JAN 30 2002

2.11 Personal 800 Service

Service Commission

General Description

Personal 800 is a switched nationwide 800 product that can be used by the customer anywhere in the domestic United States, Alaska and Hawaii. To use Personal 800, the customer will dial a designated 1-800-XXX-XXXX number (the same 800 number will be used by all subscribers). The customer will then enter their six digit authorization code (there will be no voice response requesting the customer to enter his/her auth code). Once the six digit auth code has been verified, the call will be completed.

Billing

Billing will be done in full minute rounding.

Usage Rates

See Subsection 4.11.

Availability

Personal 800 is available to both residential and small business customers. The service will only be sold to customers that have QCC as their long distance carrier on their billed-to telephone number.

Payphone Use Charge

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.12 LCI 800 Service - Select Option

REC'D JAN 30 2002

General Description

LCI 800 is a switched and dedicated nationwide origination inbound service. This service is available for origination in the domestic United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands as well as for origination from Canada and International countries. LCI 800 is targeted for the small to medium sized business customers.

Service Commission

Billing

Billing will be done in six (6) second increments.

Rates

See Subsection 4.12 for usage rates.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.13 Private Line Services

REC'D JAN 30 2002

General Description

Voice Grade Service is offered in increments of one or more voice grade channels. Such voice grade systems may be utilized for voice service, data service, facsimile service, off-premise extension, foreign exchange, automatic ring down, tie line service(s) or any combination thereof, and may be interconnected with the facilities of other communication carriers and users for a customer's communication needs.

Service Commission

Analog Data Service provides dedicated service for interstate, intrastate, and interlata end to end communications between cities. This data is capable of full duplex (simultaneous two-way transmission) operation utilizing a four-wire voice grade circuit on a point-to-point basis.

Billing

Billing will be done on a fixed and per mile basis.

Local Access

Customers who elect to have QCC bill them for Local Exchange Access Service, QCC will pass through the applicable rates set forth in the Local Exchange Carrier's tariff at the time service is provided to the customer. The customer will continue to be billed for local loops at the rate charged by the LEC at the time the customer received service, unless adjusted by QCC to reflect rate changes instituted by the LEC.

Availability

Private Line Service is available to any customer and on an interexchange (interlata) basis only.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.14 Terrestrial Digital Service (DS-1, 1.544 Mbps)

REC'D JAN 30 2002

General Description

Service Commission

Terrestrial Digital Service, DS-1, 1.544 Mbps is a high-speed digital communications service with a transmission rate of 1.544 million bits per second, or the equivalent of 24-voice channels transmitting at 64 thousand bits each per second.

Billing

Billing will be done on a fixed and per mile basis.

Local Access

Customers who elect to have QCC bill them for Local Exchange Access Service, QCC will pass through the applicable rates set forth in the Local Exchange Carrier's tariff at the time service is provided to the customer. The customer will continue to be billed for local loops at the rate charged by the LEC at the time the customer received service, unless adjusted by QCC to reflect rate changes instituted by the LEC.

Availability

DS-1 Service is available to any customer and on an interexchange (interlata) basis only.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.15 LightCall Plus

REC'D JAN 30 2002

General Description

Service Commission

LightCall Plus ("LCP") provides facilities to complete interlata calls between two (2) points. The customer will be assigned an authorization code that will authorize the use of the LCP by that customer. Service is available twenty-four (24) hours a day, seven (7) days a week.

LCP rates are stated in terms of initial minutes and additional minutes.

Billing

Billing is done in sixty (60) second increments with a sixty (60) second minimum.

Rates

Usage Rates are set forth in Subsection 4.15.

Availability of Service

LCP is available to any customer. Additionally, casual callers who utilize QCC's service via 10XXX, will be billed the LCP rates.

Rate Period

Standard day, evening and night/weekend rate periods. See Subsection 1.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.16 LCI 800 - Choice Option

REC'D JAN 30 2002

General Description

Service Commission

LCI 800-Choice Option is an 800 product for National Account customers with high volume requirements for whom other LCI 800 products doesn't meet those requirements. LCI 800-Choice Option provides both dedicated and switched options. This service is available for origination in the domestic United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. Additionally, origination is available from Canada and International countries.

Billing

Billing will be done in six (6) second increments.

Rates

See Subsection 4.16.

Rate Period

Day: 8:00 AM-4:59 PM (Monday thru Friday).

Non-day: All other times.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

REC'D JAN 30 2002

Service Commission

2.18 Choice Virtual Network Service (CVNS)

General Description

Choice Virtual Network Service (CVNS) allows geographically dispersed companies with different usage volumes to combine their private networks with portions of the public switched network. With CVNS, users can create their own private network by utilizing the intelligence embedded in the QCC network.

Billing

Billing will be done in six (6) second increments.

Rates

See Subsection 4.18 for usage rates.

Availability

CVNS is available on a nationwide basis for both switched and dedicated access.

Choice Virtual Network Service (CVNS) FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access Frame Plus at QCC's closet Points of Presence (POPs). Within the POP, QCC designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. QCC dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.
Missouri Public

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

REC'D JAN 30 2002

2.19 Operator Services*

Service Commission

2.19.1 General Description

1. Classes of Service: Operator Services is used when a Company operator is needed to complete one of the following call types:
 - a. Collect: Calls for which charges are billed, not to the originating telephone number, but to the destination or terminating telephone number.
 - b. Customer Dialed: The customer dials the appropriate authorization codes plus the telephone number desired and completes the call without the assistance of an operator and the call is billed to a calling card or commercial credit/charge card.
 - c. Operator Assisted: Calls requiring assistance for completion. The QCC operator can be accessed by customers who have selected QCC as their primary carrier by first dialing "00". Depending on the desired type of service or billing, customers may dial direct by dialing "0 + (area code) + (exchange) + (line number)"; these types of calls are referred to as "Operator Assisted (0+)". Instead of dialing direct as explained above, the customer also has the option of having the QCC operator perform all subsequent dialing; these types of calls are referred to at "Operator Assisted (0-)".
 - d. Operator Station: Operator Station calls are completed with the assistance of an operator, except for person-to-person, real time rates, and customer dialed. Operator Station rates apply to calls which are billed to a different telephone number (i.e. collect, third party billed, or a commercial credit/charge card).
 - e. Person-to-Person: Person-to-person rates apply when the person originating the call specifies the particular party to be reached by the operator, except for person-to-person calls rated on a real time basis. The specified party may be a person, or a station, department, extension or office through a PBX attendant.

After the called station has been reached, if the called party is unavailable and the calling party request or agrees to speak to a party not initially specified, the call is still billed as a person-to-person call. The calling party is responsible for identifying the party at the called station.
 - f. Real Time Rated-Operator Station/Person-to-Person: A toll call for which the customer pays at the time the call is placed. These calls include the following:
 1. Calls originated and paid for at public or semi-public telephones.
 2. Calls for which the Company furnishes time and/or charges.

* Operator Services will only be provided from locations that are technically capable of providing such services.

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Service Commission

SECTION 101--OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.19 Operator Services* (Continued)

REC'D JAN 30 2002

2.19.1 General Description (Continued)

Service Commission

1. Classes of Service (Continued)

g. Third Party: Calls for which charges are billed, not to the originating telephone, but to a third party telephone number which is neither the originating nor the terminating telephone number.

2. For each operator-handled call type, a surcharge applies to the initial period rate for the message (See Subsection 6.1.1.)

3. Service is available twenty-four (24) hours per day, seven (7) days a week.

4. Rates (See Subsection 6.2.1.)

5. In providing operator services, QCC agrees that:

a. QCC will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.

b. QCC will advise the caller and billed party (if different from the end user) that QCC is the operator service provider at the time of the initial contact.

c. QCC will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

d. QCC will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregators.

e. QCC will arrange for listings of its name on a LEC's billing of QCC's charges, if the LEC has multi-carrier bill listing capability.

f. QCC will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud QCC may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

g. QCC will direct all "OO" emergency calls to the LEC at no charge.

h. QCC's contracts with traffic aggregators will contain provisions which:

(1) Prohibit the blocking of access to an end user's interexchange carrier of choice;

(2) Provide for the prominent posting or display, on or near the telephone to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

Missouri Public

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

REC'D JAN 30 2002

2.20 Campus Talk Dedicated Service

Service Commission

2.20.1 General Description

Campus Talk Dedicated Service is a student billing service which will be marketed to various types of educational institutions, training facilities and/or housing entities that want to provide a long distance service to their residents. Campus Talk Dedicated Service provides long distance service to all types of students that are 18 years or older. This service requires dedicated access to either the school's or training center's PBX or Centrex Site and will require the use of authorization codes.

Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the student exceeds \$75 they are prohibited from making additional calls until balance is less than \$75.

Students will be notified that they have exceeded their credit limit via an automated recording on their phone. The recording will provide a toll free number to call OCC.

Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

Rates

The per minute usage rates for Campus Talk may be found in Subsection 4.19.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

Missouri Public

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

REC'D JAN 30 2002

2.21 Campus Talk Switched

Service Commission

General Description

Campus Talk Switched is a calling card service which provides long distance service via switched access, and will be marketed to various types of educational institutions, training facilities and/or housing entities that want to provide a long distance service to their residents and employees. Campus Talk Switched is designed for students 18 years or older that want the benefit of a calling card service.

Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

Rates

The rates are the same for calls made from within a customers specified NPA. Also, there is a fee to reinstate services disconnected due to non-payment, abuse to or improper use of the service. See Subsection 4.20 of this tariff.

Credit Limit

There will be a \$75 credit limit (no deposit based on possible credit check). Once the student exceeds \$75 they are prohibited from making additional 1+ calls until balance is less than \$75.

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Missouri Public

SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

REC'D JAN 30 2002

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Service Commission

2.22 Integrity™
General Description¹

Integrity™ is a multi-service product with volume and term sensitive pricing designed to serve the customer with \$250 to \$150,000 in monthly usage. This service has simple flat rates and term benefits. Integrity™ has switched, dedicated and calling card services. Integrity is available in three term option plans which varies in the minimum monthly monthly usage requirements and the associated discounts. Option "A" requires a \$250.00 minimum total usage and provides discounts up to the \$2,500.01 to \$5,000.00 range; Option "B" requires a \$2,500.00 minimum monthly total usage and provides discounts up to the \$50,000.01 range; and Option "C" requires a \$10,000 monthly minimum total usage and provides incremental volume discounts up to the \$150,000 range.

Integrity FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access Frame Plus at QCC's closet Points of Presence (POPs). Within the POP, QCC designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. QCC dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks. FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

Billing

Billing will be done in initial six (6) seconds and additional one (1) second increments. All minutes of use will be rounded up to the next increment.

Rate Periods

Peak: 8:00 AM to 4:59 PM; Monday through Friday
Off-Peak: All other times, including Holidays.
See rates in Subsection 4.21.

Holiday Rates

Holiday rates (Off-Peak) will be available on the following QCC observed holidays: New Year's Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day.

Terms

Integrity™ is available in three (3) term option plans.

Missouri Public

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01-628

Service Commission

Rate Guarantee

In consideration of customer's commitment to use Qwest Communications Corporation (QCC) Integrity Option A, B or C service, QCC agrees to provide switched services for the duration of the Agreement at the tariffed rates in effect at the time the Agreement is executed by customer; provided, however, that if the tariffed rates for switched services used by customer decrease during the term of the Agreement, such rate decreases will be passed through to customer. Customer's switched services will not be subject to any rate increases during the term of the Agreement. QCC also agrees to provide private line services ordered or installed at the time of the Agreement is executed by customer; provided, however, that if the rates for private line services decrease during the term of the Agreement, such rate decreases will be passed through to the specific private line circuits used by customer. Customer's private line circuits installed prior to any rate increase will not be subject to the rate.

¹Option A and B will no longer be available to new customers after November 15, 1996.

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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

Missouri Public

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

REC'D JAN 30 2002

2.22 Integrity™ (continued)

Minimum

Service Commission

There is a minimum monthly usage commitment per month "Monthly Commitment". QCC will count Customer's total Integrity usage set forth in the customers term commitment; less taxes, monthly recurring charges (MRCs), Audio Teleconferencing, and non-recurring charges (NRCs) to determine whether a customer satisfies the Monthly Commitment requirement designated. Minimum monthly usage will based on total usage before discounts and promotions. If, during any month of the customers term commitment for Integrity usage falls below the customers Monthly Commitment, the customer shall pay the actual amount billed for that service plus the difference between that amount and the customer's Monthly usage commitment.

Customers are required to meet their monthly minimum commitments beginning on their fourth invoice.

Private Line and Frame Relay

All subsequent dedicated leased lines and/or frame relay ports and permanent virtual circuits (PVCs) that are ordered and installed under an existing Integrity agreement will be rated at the rates which were in effect at the time the initial contract was executed. All circuits and/or frame relay ports are guaranteed for the length of the term contract. Month-to-month circuits and/or frame relay ports will be subject to rate increases as these increases are implemented. Locations and services can be added/deleted/changed throughout the term and still be covered under the original package.

Renewals

Upon expiration of the initial term and subsequent renewal term(s), the customer's agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same contract length and the current tariff rates in effect at the time of such renewal associated with the term and volume of the original contract.

Either Customer or QCC may terminate an Agreement at the end of the initial Term or renewal term by providing not less than thirty (30) days written notice. Customer's notice of termination must be sent to: LCI International, Inc., 4650 Lakehurst Court, Dublin, OH 43016 Attention: Billing Department. If no written notification is submitted to QCC's Billing Department not less than thirty (30) days prior to expiration of an Agreement and QCC has not given notice of termination to Customer, the Agreement shall automatically renew at the same Monthly Commitment level and Term and at the tariffed rates in effect at the time of such renewal.

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BY: David Ziegler
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SECTION 101—OBSOLETE PRODUCTS AND SERVICES FORMERLY OFFERED BY LCI INTERNATIONAL TELECOM CORP.

SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.22 Integrity™ (continued)

REC'D JAN 30 2002

Early Termination Charges (Option C)

Service Commission

1. QCC will allow a customer to convert from a current Option A or Option B contract to an Integrity Option C contract. This agreement will begin a new term period and requires a minimum monthly commitment of \$10,000.
2. If a customer provides QCC written notice terminating its service subsequent to the expiration of the Customer Satisfaction Guarantee, the customer will be assessed the following termination penalty:

1 Year Contract

Early termination charges for customers who terminate service prior to expiration of their one (1) year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

2 Year Contracts

If the contract is in the first 12 months, the customer will be responsible to QCC for: The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

If the customer is in their 2nd 12 months, the customer will be responsible to QCC for: The remaining number of months multiplied by the monthly commitment

3 Year Contracts

If the contract is in the first 24 months, the customer will be responsible to QCC for: The remaining number of months of the first 24 months multiplied by the commitment level plus 35% of months remaining in the last 12 months.

If the customer is in their 3rd 12 months, the customer will be responsible to QCC for: The remaining number of months multiplied by the monthly commitment

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SUBSECTION 2 SERVICE DESCRIPTION (Continued)

Missouri Public

2.22 Integrity™ (Continued)

REC'D JAN 30 2002

Payphone Use Charge

Service Commission

A charge will apply to calls that originate from any payphone used to access QCC services. This charge, which is in addition to standard tariffed usage charges and any applicable surcharges associated with QCC service, applies for the use of the instrument used to access QCC service and is unrelated to the QCC service accessed from the payphone. Customers will be charged the payphone use charge for each call which is placed from payphones with the exception of: (i) calls placed by inserting coins during the progress of the call; (ii) calls using Telecommunications Relay service; or, (iii) calls originated by customers with qualified hearing or speech impairments who are certified.

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