

**GENERAL SUBJECT INDEX**

	<u>Section</u>	<u>Sheet</u>
- N -		
N11 Services .....	5	6-9
- O -		
Obligation and Liability of Telephone Company .....	2	13
Off Premise Extension [OPX] (Company Provided).....	4	12
- P -		
Payment for Services and Facilities .....	2	5-7
Paystation Service .....	4	13-15
Private Line Service .....	10	1-14
- Q -		
- R -		
Residence Rates Application .....	2	10
Rotary Service (Trunk Hunt).....	4	16
- S -		
Safety Line Service .....	5	13
Safety Line (Business) .....	5	12
Security Line Service .....	5	16
Service Connection Charges.....	6	1-3
STAR Business Bundles .....	5	14-15
STAR Packages.....	5	10-11
Suspension of Service .....	4	17-18
Systems Plus Centrex Service (SPCS) .....	4	19-30
- T -		
Termination of Service .....	2	2
Total Talk Pack .....	5	4-5

(D)

---

**GENERAL RULES AND REGULATIONS**

**TABLE OF CONTENTS**

	<u>Sheet</u>
TABLE OF CONTENTS	1
GENERAL RULES AND REGULATIONS	
Availability of Facilities	1
Application for Service	1
Initial Contract Periods	2
Termination of Service	2
Establishment of Credit	2
Deposits	3-5
Record of previous accounts	5
Payment for Services and Facilities	5-7
Discontinuance of Service	7-9
Business Service Rates Applications	9
Residence Rates Applications	10
Use of Service and Facilities	10-11
Use of Subscriber Service	10
Tampering with Facilities	10
Use of Profane Language or Impersonation of Another	11
Governmental Objections to Service	11
Telephone Numbers	11
Alterations	11

(D)

**GENERAL RULES AND REGULATIONS**

L. HOLD FOR FUTURE USE

(D)

(D)

---

**DEFINITIONS**

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests service with the same utility at a new or existing location within 20 days after disconnection retains customer status rather than being considered an applicant for service.

Customer Premises Inside Wiring (CPIW)

Wire for telecommunications purposes which is on the customers premises. Customer Premises Inside Wire begins on the customer's side of the standard network interface (SNI).

Customer Premises Equipment (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/standard network interface.

Delinquent Account

An account that has undisputed charges that are not paid by the due date.

Demarcation Point

(See Standard Network Interface, SNI.)

Deposit

A cash payment made by the customer to establish or reestablish credit with the Company.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Directory Assistance

A service which furnishes aid to Stoutland customers in obtaining telephone numbers within the Home Numbering Plan Area (HNPA) or within their local calling area.

(D)

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to building in which the customer's telephone service is located.

Due Date of Bill

The date after which a bill is considered delinquent.

Emergency Telephone Service

(See 9-1-1 Emergency Telephone Service)

**DIRECTORY SERVICES**

**TABLE OF CONTENTS**

	<u>Page</u>	
TABLE OF CONTENTS	1	
		(D)
DIRECTORY ASSISTANCE SERVICE	2-3	

**GENERAL EXCHANGE TARIFF**  
**STOUTLAND TELEPHONE COMPANY**  
**d/b/a RALLY NETWORKS**

**P.S.C. MO No. 5**  
Section 7  
Second Revised Sheet 1  
Replaces First Revised Sheet 1

---

**DIRECTORY SERVICES**

HOLD FOR FUTURE USE

(D)

(D)

---

Issued: March 23, 2023

Effective: April 1, 2023

Garrin Bott, President  
Stoutland Telephone Company d/b/a Rally Networks  
101 Main Street, P.O. Box 175  
New Florence, MO 63363-0175

**GENERAL EXCHANGE TARIFF**  
**STOUTLAND TELEPHONE COMPANY**  
**d/b/a RALLY NETWORKS**

**P.S.C. MO No. 5**  
Section 7  
First Revised Sheet 1.1  
Replaces Original Sheet 1.1

---

**DIRECTORY SERVICES**

HOLD FOR FUTURE USE

(D)

(D)

---

Issued: March 23, 2023

Effective: April 1, 2023

Garrin Bott, President  
Stoutland Telephone Company d/b/a Rally Networks  
101 Main Street, P.O. Box 175  
New Florence, MO 63363-0175