

FORM NO. 13 P.S.C.MO. No. 2 { Original } SHEET No. 1
 { Revised }
 Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
 { Revised }
 Lakeland Heights Water Company, Inc. For Unincorporated Areas in Wayne
 Name of Issuing Corporation and Butler County, Missouri
 Community, Town or City
 MAY 1 1987

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MAY 31 1987
Public Service Commission

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 month day year month day year

ISSUED BY Marvel Robinson President, Route #2, Wappapello, MO 63796
 name of officer title address

CANCELLED
 December 14, 2012
 Missouri Public
 Service Commission

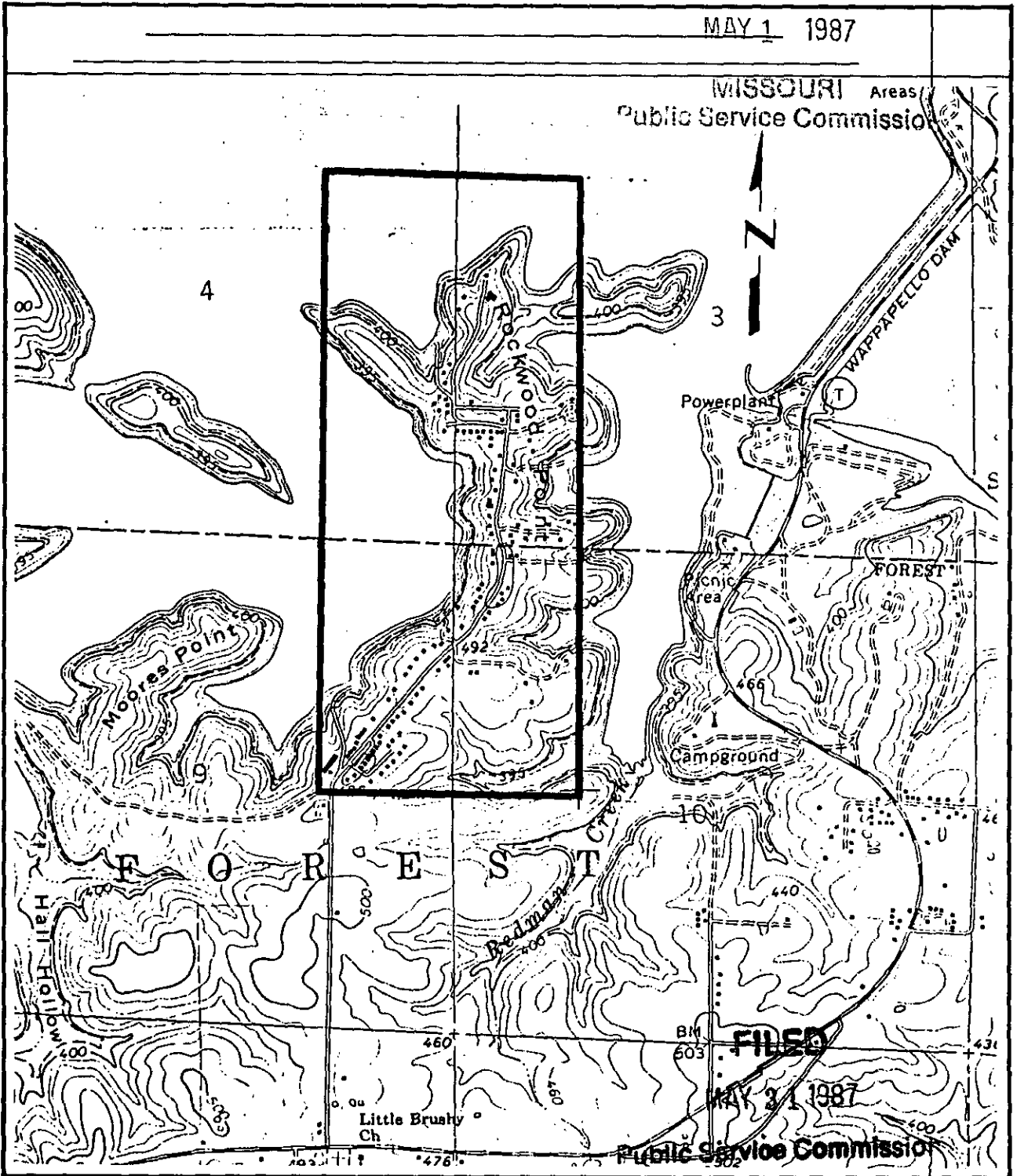
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Lakeland Heights Water Co., Inc.
Name of Issuing Corporation

For Unincorporated Area in Wayne
and Butler County, Missouri
Community, Town or City

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DATE OF ISSUE May 1, 1987
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ISSUED BY Marvin Dickerson
name of officer

President, Route #2, Wappapello, MO
title address

FORM NO. 13 P.S.C.MO. No. 2 { Original } SHEET No. 3
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 Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
 { Revised }
 Lakeland Heights Water Company, Inc. For Unincorporated Area in Wayne
 and Butler County, Missouri
 Name of Issuing Corporation Community, Town or City
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<u>LEGAL DESCRIPTION OF SERVICE AREA MAY 1 1987</u>	
MISSOURI Public Service Commission	
A Tract of land in Wayne County, Missouri, described as follows: The Southeast Quarter of the Southeast Quarter and the Northeast Quarter of the Southeast Quarter and the Southeast Quarter of the Northeast Quarter all in Section 4, Township 26 North, Range 7 East, and all of the Southwest Quarter of the Northwest Quarter and the Northwest Quarter of the Southwest Quarter and the Southwest Quarter of the Southwest Quarter all in Section 3, Township 26 North, Range 7 East. A Tract of land in Butler County Missouri, described as follows: The Northeast Quarter of the Northeast Quarter and the Southeast Quarter of the Northeast Quarter all in Section 9, Township 26 North, Range 7 East and the Northwest Quarter of the Northwest Quarter and the Southwest Quarter of the Northwest Quarter all in Section 10, Township 26 North, Range 7 East.	
FILED MAY 31 1987 Public Service Commission	
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 name of officer title address

FORM NO. 13 P.S.C. MO No. 2

2nd Revised Sheet No. 4

Canceling P.S.C.MO. No. 2

Canceling 1st Revised Sheet No. 4

Lakeland Heights Water Company Inc.

**For: Unincorporated Area in Wayne
and Butler County, Missouri**

Name of Issuing Company

Certificated Service Area

SCHEDULE OF RATES

AVAILABILITY

The following rates are applicable to all residential customers adjacent to the Company's distribution mains using standard water service.

Monthly Minimum (includes 2,000 gal)	\$ 12.29	*
Commodity Charge (per 1,000 gallons over 2,000 gal)	\$ 4.46	*
Flat Rate (Prior to installation per month)	\$ 12.29	*
(Per Year)	\$ 147.48	*
(Per Quarter)	\$ 36.87	*

SERVICE CONNECTION

Charge for new service connection	\$ 850.00	*
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Taxes:

Any applicable Federal, State or Local taxes computed on billing basis shall be added as separate items in rendering each bill. *

- * Indicates New Rate or Text
- + Indicates Changed Rate or Text

Issue Date: August 13, 2009
Month/Day/Year

Effective Date: September 12, 2009
Month/Day/Year

Issued By: Rodger Owens, President
Name & Title of Issuing Officer

PO Box 24 Wappapello, MO 63966
Company Mailing Address

FORM NO. 13 P.S.C.MO. No. 2 1st { Original } SHEET No. 4
 { Revised }
 Cancelling P.S.C.MO. No. 2 { Original } SHEET No. 4
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 Lakeland Heights Water Company, Inc. Unincorporated Area in Wayne
 For and Butler County, Missouri
 Name of Issuing Corporation Community, Town or City

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SCHEDULE OF RATES		MAY 22 1987													
<p><u>Availability</u></p> <p>These rates apply to customers located on Company's mains suitable for supplying water service</p> <p>Rate Schedule:</p> <table style="width: 100%; border: none;"> <tr> <td style="padding-left: 20px;">For Unmetered Customers:</td> <td style="text-align: right; padding-right: 20px;">\$ 89.64</td> </tr> <tr> <td style="padding-left: 40px;">Per Year</td> <td></td> </tr> <tr> <td colspan="2" style="padding-top: 10px;">For Metered Customers:</td> </tr> <tr> <td style="padding-left: 20px;">First 2,000 gallons</td> <td></td> </tr> <tr> <td style="padding-left: 40px;">(Monthly minimum billing)</td> <td style="text-align: right;">\$ 7.47</td> </tr> <tr> <td style="padding-top: 10px;">Usage Over 2,000 gallons</td> <td></td> </tr> <tr> <td style="padding-left: 40px;">Per 1,000 gallons</td> <td style="text-align: right;">\$ 2.71</td> </tr> </table> <p style="margin-top: 20px;">Applicable taxes shall be itemized and added to the customer's billing.</p>	For Unmetered Customers:	\$ 89.64	Per Year		For Metered Customers:		First 2,000 gallons		(Monthly minimum billing)	\$ 7.47	Usage Over 2,000 gallons		Per 1,000 gallons	\$ 2.71	<p style="text-align: center;">MISSOURI Public Service Commission</p>
For Unmetered Customers:	\$ 89.64														
Per Year															
For Metered Customers:															
First 2,000 gallons															
(Monthly minimum billing)	\$ 7.47														
Usage Over 2,000 gallons															
Per 1,000 gallons	\$ 2.71														
<p>CANCELLED September 12, 2009 Missouri Public Service Commission WR-2009-0227; YW-2010-0083</p>	<p>FILED</p> <p>NOV 15 1987</p> <p>Public Service Commission</p>														
<p>*Indicates new rate or text +Indicates change</p>															

DATE OF ISSUE October 15, 1987 DATE EFFECTIVE November 15, 1987
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ISSUED BY Marsel Dickinson President, Route 2, Wappapello, MO
name of officer title address

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 { Revised }
 Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
 { Revised }
 Unincorporated Area in Wayne
 Lakeland Heights Water Company, Inc. For and Butler County, Missouri
 Name of Issuing Corporation Community, Town or City

RECEIVED

SCHEDULE OF RATES	MAY 1 1987
<p><u>Availability:</u></p> <p>These rates apply to customers located on Company's mains suitable for supplying water service.</p> <p>Rate Schedule:</p> <p>For Unmetered Customers: Per Year \$ 78.24</p> <p>For Metered Customers: First 2,000 gallons (Monthly minimum billing) \$ 6.52</p> <p>Usage Over 2,000 gallons Per 1,000 gallons \$ 2.30</p> <p>Applicable taxes shall be itemized and added to the customer's billing.</p>	<p>MISSOURI Public Service Commission</p>
<p>CANCELLED</p> <p>NOV 15 1987</p> <p>BY <u>MR R.S.#4</u></p> <p>Public Service Commission FILED</p> <p>MISSOURI</p> <p>MAY 31 1987</p>	
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FORM NO. 13 P.S.C. MO No. 2

1st Revised Sheet No. 5

Canceling P.S.C.MO. No. 2

Canceling Original Sheet No. 5

Lakeland Heights Water Company Inc.

**For: Unincorporated Area in Wayne
and Butler County, Missouri**

Name of Issuing Company

Certificated Service Area

SCHEDULE OF SERVICE CHARGES

These charges are applicable to the Company's services provide for in the corresponding rules:

Turn-on Fee	\$25.00	*
Turn-off Fee	\$25.00	*

Late Charges:

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last due date on which payment will then be considered delinquent. The period after which payment will then be considered delinquent is 21 days after rendition of the bill. A charge of \$5.00 (or 1% whichever is greater) will be added to delinquent amounts.

Returned Check Charge:

A returned check charge of \$25 per check will be paid on all checks returned from the bank for insufficient funds.

- * Indicates New Rate or Text
- + Indicates Changed Rate or Text

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Issued By: Rodger Owens, President
Name & Title of Issuing Officer

PO Box 24 Wappapello, MO 63966
Company Mailing Address

SCHEDULE OF SERVICE CHARGES		MAY 1 1987
RULES AND REGULATIONS Applying to Water Service		MISSOURI Public Service Commission
<u>Company Service Charges</u>		
Turn-on of Water Service:		
a) Turn-on at curb cock	\$ 4.00	*
b) Turn-on at curb cock after hours	\$ 10.00	*
c) Reset meter	\$ 36.00	*
d) Turn-on unmetered service	\$ 72.00	*
Discontinuance of Service at Customer's Request - Minimum Monthly Charge (Also Turn-on Charge (see above))	\$ 6.00	*
Install Company service at new location	\$ 247.00	*
CANCELLED September 12, 2009 Missouri Public Service Commission WR-2009-0227; YW-2010-0083		FILED MAY 31 1987 Public Service Commission
*Indicates new rate or text †Indicates change		

Lakeland Heights Water Company, Inc.
Name of Issuing Corporation

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MAY 1 1987

Rule 1 DEFINITIONS

MISSOURI
Public Service Commission

- (a) The "COMPANY" is the Lakeland Heights Water Company, Inc. acting through its officers, managers, or other duly authorized employees or agents.
- (b) The "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for water service or is receiving service from Company, or whose facilities are connected for utilizing such service.
- (c) The word "UNIT" shall be used herein to define the standard user or property served and shall pertain to any building whether residential or commercial owned or leased. Mobile homes or rental units are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (d) A "MAIN" is a pipeline which is owned and maintained by the Company, located on public property or private easements, and used to transport water throughout the Company's service area.
- (e) A "CUSTOMER'S WATER SERVICE LINE" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct water to the customer's unit from the property line or outdoor meter setting, including the connection to the meter setting. If the property line is in a street, then the said customer's water service line shall be deemed to begin at the edge of the street abutting the customer's property.
- (f) A "SERVICE CONNECTION" is the pipeline connecting the main to the customer's water service line at the property line, or outdoor meter setting including all necessary appurtenances.

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ISSUED BY Marcel Dickerson
name of officer

President, Route #2, Wappapello, MO
title address

Lakeland Heights Water Company, Inc.
Name of Issuing Corporation

For Unincorporated areas in Wayne and Butler County, Missouri
Community, Town or City

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE	RECEIVED MAY 1 1987 MISSOURI Public Service Commission
<p>Rule 1 <u>DEFINITIONS</u> (Continued)</p> <p>This service connection will be installed, owned and maintained by the Company. If the property line is in a street, the said service connection shall be deemed to end at the edge of the street abutting the customer's property.</p> <p>(g) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection may be the date of commencement of construction of the building upon the property.</p> <p>(h) The "METER SETTING" includes the meter box, meter yoke, meter, and appurtenances, all of which shall be owned and maintained by the Company.</p> <p>(i) "Turn-off" applies to method of discontinuance required by the Company. See Sheet No. 5.</p> <p>(j) "Turn-on" applies to method of connection or reconnection required by the Company. See Sheet No. 5.</p>	
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ISSUED BY Marshall Dickinson President, Route #2, Wappapello, MO
name of officer title address

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{ Original } SHEET No. 8
{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }

Lakeland Heights Water Company, Inc.

Unincorporated Areas in Wayne

For and Butler County, Missouri

Name of Issuing Corporation

Community, Town or City

RECEIVED

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MAY 1 1987

Rule 2 GENERAL

MISSOURI
Public Service Commission

- (a) Every water customer, upon signing an application for any water service rendered by the Company, or upon taking of water service, shall be considered to have expressed consent to be bound by these rates, rules and regulations.
- (b) The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate water service or rate determination areas are set forth in rate schedules and constitute a part of these rules and regulations.
- (c) The Company reserves the right, subject to authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary and proper.
- (d) At the effective date of these rules and regulations, all new and existing facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the Statutes of the State of Missouri and authority of the Public Service Commission of Missouri.

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+Indicates change

Public Service Commission

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name of officer title address

FORM NO. 13

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(Original) SHEET No. 9
(Revised)

Cancelling P.S.C.MO. No. _____

(Original) SHEET No. _____
(Revised)

Lakeland Heights Water Company, Inc.

Unincorporated Areas in Wayne

For and Butler County, Missouri

Name of Issuing Corporation

Community, Town or City

RECEIVED

RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MAY 1 1987

MISSOURI

Rule 3 COMPANY EMPLOYEES AND CUSTOMER RELATIONS Service Commission

- (a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any services rendered to its Customers except as covered in the Company's rules and regulations.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the intent of these rules and regulations.

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Public Service Commission

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ISSUED BY Marcel Dickinson
name of officer

President, Route 2, Wappapello, MO
title address

RECEIVED

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE	
MAY 1 1987	
Rule 5 <u>INSIDE PIPING AND CUSTOMER WATER SERVICE LINES</u>	
<p>(a) The Company will provide the Customer's water service at the outdoor meter, or at the property line. Separate buildings shall be served through separate service lines.</p> <p>(b) The Service Connection from the water main to the Customer's property line, the meter installation and setting shall be constructed, owned and maintained by the Company. Service line construction and maintenance from the property line or meter setting including the connection to the meter setting to the building shall be the responsibility of the Customer, and is subject to inspection by the Company. Customers shall be responsible for the cost of repairing any damage to the Company's lines, meters, and meter installations caused by the Customer or his agent.</p> <p>(c) Existing water service lines may be used in connecting with new buildings only when they are found on examination and test not to constitute a hazard to the health and safety of other Customers or the Company's facilities.</p> <p>(d) The Customer's water service lines shall be brought to the unit at a depth of not less than 36 inches and, upon entering the building, shall be valved. This valve must be kept in good repair in order to shut off the water supply and drain the inside plumbing, if necessary.</p> <p>(e) The Customer's water service lines and inside piping shall be of material conforming to recognized standards for potable water service and shall have a pressure rating of at least 160 psi working pressure and have a minimum inside diameter of 3/4 of an inch.</p>	
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 name of officer title address

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{ Original } SHEET No. _____
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Lakeland Heights Water Company, Inc.
Name of Issuing Corporation

For Unincorporated Areas in Wayne and Butler County, Missouri
Community, Town or City

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RULES AND REGULATIONS GOVERNING
PENDING OF WATER SERVICE

MAY 1 1987

Rule 5 INSIDE PIPING AND CUSTOMER WATER SERVICE Service Commission
LINES

- (f) The Company will not install a service connection to a vacant lot.
- (g) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.
- (h) The Company shall have the right to enter the Customer's premises for purposes of inspection to ensure compliance to these rules and regulations. The Company shall identify themselves and make these inspections only at reasonable hours.
- (i) Neither Customer's water service lines nor the Service Connection may be extended along public streets or roadways or through property of others in connecting with the Company's mains, except where the service connection is in the water main easement in order to be connected to the main. The service connection and service line must be laid in a straight line and at right angles to the main and the face of the structure or as nearly so as possible. Any deviation from this because of physical obstruction will be at the discretion of the Company.
- (j) Any customer that has a plumbing arrangement, or a water using device that could allow backsiphonage of any chemical, petroleum, process water, water from a questionable supply, or other substance that could create a health hazard or damage to the water system, shall be required to install and maintain a backflow prevention device. This rule may also apply to customers on whose premises it is impossible or impractical for the company to perform a cross connection survey. The device, installation, location, and maintenance program shall be approved by the company.

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MAY 31 1987

Public Service Commission

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ISSUED BY Manuel Dickerson
name of officer

President, Route 2, Wappapello, MO

CANCELLED
December 14, 2012
Missouri Public
Service Commission

Unincorporated Areas in Wayne

Lakeland Heights Water Company, Inc.
Name of Issuing Corporation

For and Butler County, Missouri
Community, Town or City

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MAY 1 1987

Rule 6 IMPROPER OR EXCESSIVE USE

MISSOURI
Public Service Commission

(a) No person shall be wasteful of the water supplied to his premises by his willful action or inaction. It shall be the responsibility and duty of each Customer to maintain all piping and fixtures at his unit in a good and efficient state of repair at all times.

(b) No person shall make or cause to be made a cross connection between the potable water supply and any source of chemical or bacterial contamination or any water supply not approved by the Missouri Department of Natural Resources. The Company shall deny or discontinue service where Customer's Water Service Line or inside piping may, in the opinion of the Company, cause a cross-connection with non-potable water or otherwise jeopardize the health and safety of other Customers or the Company's facilities.

(c) No person shall make or cause to be made a connection to a device that will result in excessive water demand or excessive shock, such as water-hammer, to the Company's mains.

(d) No person shall tamper with, remove, or willfully damage a water meter or attempt to operate the shutoff cock on the meter yoke.

(e) No person shall attempt to take unmetered water from the Company mains either by an unauthorized tap or direct connection to service connection nor by connection to a fire hydrant.

(f) Customers will not be permitted to supply water in any way to premises other than the service address, nor to permit others to use their hoses or attachments, nor leave them exposed to use by others without permission from the water company.

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Public Service Commission

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ISSUED BY Marvyn Dickinson
name of officer

President, Route 2, Wappapello, MO
title address

FORM NO. 13

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Lakeland Heights Water Company, Inc.

For Unincorporated Areas in Wayne and Butler County, Missouri

Name of Issuing Corporation

Community, Town or City

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MAY 1 1987

Rule 7 DISCONTINUANCE OF WATER SERVICE BY COMPANY Service Commission

(a) The Company reserves the right to shut off services for any of the following reasons:

- (1) For failure to comply with these rules and regulations.
- (2) For nonpayment of utility bill (see Rule 10).
- (3) For resale or redistribution of water service.
- (4) For an unauthorized water connection to Company mains.

(b) In the event that a Customer is in violation of any of these rules and regulations, the Company shall have the right to discontinue service and remove the meter. Discontinuance of service for the above-listed reasons will occur upon six (6) days' notice by first-class mail, except that should Company determine such discontinuance may adversely affect the Customer's health or well-being, Company may give up to twenty-one (21) additional days of notice. Service may be discontinued immediately at any time that there is a threat to the health and welfare of other customers or a situation affecting the operation or integrity of the system causing the likelihood of major property damage to the system, the public or the customer's premises.

(c) Discontinuance of service to a unit for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.

(d) In case the Company discontinues its service for any violation of these Rules and Regulations

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name of officer

President, Route #2, Wappapello, MO
title address

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Missouri Public
Service Commission

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Lakeland Heights Water Company, Inc. For Unincorporated Areas in Wayne and Butler County, Missouri
Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING		MAY 1 1987
RENDERING OF WATER SERVICE		MISSOURI
<p>Rule 7 <u>DISCONTINUANCE OF WATER SERVICE BY COMPANY</u> (continued)</p> <p>then any monies due the Company shall become immediately due and payable.</p> <p>(e) The Company has the right to refuse or to discontinue service to any unit to protect itself against fraud or abuse.</p>	<p>Service Commission</p>	
		<p>FILED</p> <p>MAY 31 1987</p> <p>Public Service Commission</p>
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name of officer title address

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Missouri Public
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Lakeland Heights Water Company, Inc. For Unincorporated Areas in Wayne
Name of Issuing Corporation and Butler County, Missouri
Community, Town or City

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~~RULES AND REGULATIONS GOVERNING~~
~~RENDERING OF WATER SERVICE~~ MAY 1 1987

Rule 8 DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S REQUEST MISSOURI
Public Service Commission

- (a) Service will be discontinued at the Customer's request, by giving not less than twenty-four (24) hours notice to the Company during its regular office hours. The Company shall, at the requested time, read the Customer's meter and charges for water service rendered up to and including the time of discontinuance shall be computed and will become due and payable immediately.
- (b) Turn-on of water service so discontinued shall be considered new service and a new application for service shall be required, as provided in Rule 4, provided, however, that no new connection fees shall be payable except for additional service, if any, to the unit.

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name of officer title address

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FORM NO. 13

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Lakeland Heights Water Company, Inc.
Name of Issuing Corporation

Unincorporated Areas in Wayne
and Butler County, Missouri
Community, Town or City

MAY 1 1987

~~RULES AND REGULATIONS GOVERNING~~ MISSOURI
~~RENDERING OF WATER SERVICE~~ Public Service Commission

Rule 10 BILLS FOR SERVICE

- (a) The charges for water service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of water service shall be at the property line or outdoor meter setting. Service charges for turn-on of service or turn-off of service are set forth in the Schedule of Service Charges.
- (b) A Customer who has made application for water service to a unit shall be held liable for all water service provided to him at said unit until the Customer notifies the Company in writing to discontinue service.
- (c) The Company shall have the right at lawful times to require the Customer to make a reasonable deposit, in amount not to exceed the estimated bill for one billing period plus 30 days, to secure the prompt payment of bills. Interest at the rate of six percent (6%) per annum, payable upon return of the deposit, will be paid for the time such deposit was held by the Company unless such period of time be less than twelve (12) months. Such deposits shall be refunded at the termination of service after all charges that may be due and payable by the Customer have been paid or when the Customer has demonstrated prompt payments for service during twelve (12) consecutive billing periods.
- (d) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent.

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Public Service Commission

*Indicates new rate or text
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ISSUED BY Margaret Robinson
name of officer

President, Route #2, Wappapello, MO
title address

CANCELLED
December 14, 2013
Missouri Public
Service Commission

Lakeland Heights Water Company, Inc. For Unincorporated Areas in Wayne and Butler County, Missouri
Name of Issuing Corporation Community, Town or City

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE	RECEIVED MAY 1 1987
<p>Rule 10 <u>BILLS FOR SERVICE</u> (continued)</p> <p>(e) Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change of address.</p> <p>(f) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company or by ordinary mail. However, payments must be received by the close of business on the date due.</p> <p>(g) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.</p> <p>(h) A separate bill shall be rendered for each Customer with itemization of all water service charges.</p> <p>(i) The Company shall have the right to render bills monthly and such bills shall be due and payable to it no later than twenty-one (21) calendar days from the date of rendition.</p> <p>(j) Unmetered customers shall pay on a yearly basis and payment shall be paid within sixteen (16) days after the first day of January each year, or be considered delinquent.</p>	<p>MISSOURI Public Service Commission</p> <p>FILED MAY 31 1987</p> <p>Public Service Commission</p>
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ISSUED BY Marshall Dickinson President, Route #2, Wappapello, MO
name of officer title address

Lakeland Heights Water Co., Inc.
Name of Issuing Corporation

For Unincorporated Areas in Wayne
and Butler Counties, Missouri
Community, Town or City

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

SEP 12 1989

MISSOURI
Public Service Commission

Rule 10 BILLS FOR SERVICE (continued)

- (k) All bills for service shall bear a due date. Bills unpaid after twenty-one (21) days from the date of rendition will be delinquent and the Company shall have the right, six (6) days after mailing written notice thereof by first-class mail of discontinuance of service to the last known address, to discontinue all service to such delinquent Customers forthwith, and shall not be required to restore or connect any new service⁴ for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.
- (1) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.

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ISSUED BY Marvel Dickerson President, Route 2, Wappapello, MO
name of officer title address

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE	RECEIVED MAY 1 1987
<p>Rule 10 <u>BILLS FOR SERVICE</u> (continued)</p> <p>(k) All bills for service shall bear a due date. Bills unpaid after twenty-one (21) days from the date of rendition will be delinquent and the Company shall have the right, six (6) days after mailing written notice thereof by first-class mail of discontinuance of service to the last known address, to discontinue all service to such delinquent Customers forthwith, and shall not be required to restore or connect any new service for such delinquent Customers until the unpaid account due the Company under these Rules and Regulations has been paid in full or arrangements satisfactory to the Company have been made to pay said account.</p> <p>(l) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be the monthly minimum plus an amount based on the water used at the commodity (water usage) rate or one-half (1/2) of the flat rate if applicable.</p> <p>(m) If a Customer is a tenant, the Company may require the owner to be ultimately responsible for payment of bills for service rendered to said Customer.</p>	MISSOURI Public Service Commission
CANCELLED OCT 12 1989 BY <u>1st P.S. #20</u> Public Service Commission MISSOURI	
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RULES AND REGULATIONS GOVERNING MAY 1 1987
RENDERING OF WATER SERVICE

Rule 11 METERS AND METER INSTALLATIONS MISSOURI
Public Service Commission

- (a) All permanent service connections shall be metered. The Company's installed meter shall be the standard for measuring water used to determine the bill.
- (b) All meters and meter installations shall be furnished, installed, maintained and removed by the Company and shall remain its property.
- (c) The Company shall have the right to determine on the basis of the Customer's state flow requirements the type and size of meter to be installed and location of same. If flow requirements increase or decrease subsequent to installation and a larger or smaller meter is requested by the Customer, the cost of installing such meter shall be paid by the Customer.
- (d) Service to any one Customer shall be furnished through a single metering installation. Where a building is occupied by more than one tenant, the building shall be served by one meter. The Customer may rearrange piping at his own expense so as to separate the units and meter his tenants as he chooses, then divide the bill accordingly.
- (e) The meters and meter installations furnished by the Company shall remain its property, and the owners of premises wherein they are located shall be held responsible for their safekeeping and carelessness of said owner, his agent, or tenant. For failure to protect same against damage, the Company may refuse to supply water until the Company is paid for such damage. The amount of the charge shall be the cost of the necessary replacement parts and the labor cost necessary to make the repair.

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ISSUED BY Marsal Dickins President, Route #2, Wappapello, MO
name of officer title address

FORM NO. 13 P.S.C.MO. No. 2 { Original } SHEET No. 22
{ Revised }

Cancelling P.S.C.MO. No. _____ { Original } SHEET No. _____
{ Revised }

Lakeland Heights Water Company, Inc. For Unincorporated Areas in Wayne and Butler County, Missouri
Name of Issuing Corporation Community, Town or City

RECEIVED

RULES AND REGULATIONS GOVERNING MAY 1 1987
RENDERING OF WATER SERVICE

Rule 11 METERS AND METER INSTALLATIONS (continued) MISSOURI Public Service Commission

- (f) Meters will be installed at or near the Customer's property line; it shall be placed in a meter box vault constructed by the Company in accordance with its specifications. Company shall furnish and install suitable metering equipment for each Customer except where installation in a special setting is necessary, in which case the excess cost of installation shall be paid by the Customer.
- (g) The Customer shall promptly notify the Company of any defect in, or damage to, the Meter Setting.
- (h) Any change in the location of any existing meter or Meter Setting at the request of the Customer shall be made at the expense of the Customer, and with the approval of the Company.
- (i) If an existing basement meter location is determined inadequate or inaccessible by the Company, the Customer must provide for the installation of a meter to be located at or near the Customer's property line. The Customer shall obtain from the Company, or furnish the necessary meter installation appurtenances conforming to the Company's specifications, and said appurtenances and labor shall be paid for by the Customer.
- (j) Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company for servicing and reading and the meter space provided is located where the service line

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ISSUED BY Marnul Robinson President, Route #2, Wappapello, MO
name of officer title address

FORM NO. 13

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~~Original~~ SHEET No. 23

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~~Original~~

SHEET No. _____

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Lakeland Heights Water Company, Inc.

Unincorporated Areas in Wayne

For and Butler County, Missouri

Name of Issuing Corporation

Community, Town or City

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MAY 1 1987

Rule 11 METERS AND METER INSTALLATIONS (continued) MISSOURI
Public Service Commission

enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Water Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is not caused by the negligence of Company personnel at the premises, this limitation will not apply. If a customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Secretary of the Public Service Commission before ultimately refusing service or proceeding to discontinue service.

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ISSUED BY Marsell Robinson President, Route #2, Wappapello, MO
name of officer title address

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Lakeland Heights Water Company, Inc. For Unincorporated Areas in Wayne
Name of Issuing Corporation and Butler County, Missouri
Community, Town or City

RULES AND REGULATIONS GOVERNING RENDERING OF WATER SERVICE		RECEIVED MAY 1 1987 MISSOURI Public Service Commission
Rule 12 <u>METER TESTS AND TEST FEES</u>		
<p>(a) Any customer may request the Company to make a special test of the accuracy of the meter through which water is supplied to him. This test will be made in accordance with the standard regulations of the Commission.</p> <p>(b) The Company reserves the right to remove and test a meter at any time and to substitute another in its place. In case of a dispute involving a question as to the accuracy of the meter, a test will be made by the Company upon the request of the Customer without charge if the meter has not been tested within twelve (12) months preceding the requested test; otherwise, an approved charge will be made if the test indicates meter accuracy within five percent (5%) or less.</p> <p>(c) A meter test requested by the Customer may be witnessed by the Customer or his duly authorized representative, except for tests of meters larger than two (2) inch inlet, which will be conducted by the meter manufacturer and a certified copy of the test provided to the Customer.</p> <p>(d) If a test shall show an average error of more than five percent (5%), billings shall be adjusted as provided in Rule 13.</p>		FILED MAY 31 1987 Public Service Commission
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name of officer title address

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Lakeland Heights Water Company, Inc. For Unincorporated Areas in Wayne
Name of Issuing Corporation and Butler County, Missouri
Community, Town or City
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RULES AND REGULATIONS GOVERNING MAY 1 1987
RENDERING OF WATER SERVICE

Rule 13 BILL ADJUSTMENTS BASED ON METER TESTS MISSOURI Public Service Commission

(a) Whenever any test by the Company of a meter while in service or upon its removal from service shall show such meter to have an average error of more than five percent (5%) on the test streams prescribed by the Commission, the Company shall adjust the Customer's bills by the amount of the actual average error of the meter and not the difference between the allowable error and the error as found. The period of adjustment on account of the under-registration or over-registration shall be determined as follows:

- (1) Where the period of error can be shown, the adjustment shall be made for such period.
- (2) Where the period of error cannot be shown, the error found shall be considered to have existed for three (3) months preceding the test.

(b) If the meter is found on any such test to under-register, the Company may render a bill to the Customer concerned for the estimated consumption not covered by bills previously rendered during the period of inaccuracy as above outlined. Such action shall be taken only when the Company was not at fault for allowing the inaccurate meter to remain in service.

(c) If the meter is found faster than allowable, the Company shall refund to the Customer concerned any overcharge caused thereby during the period of inaccuracy as above defined. Said refund may, at the Company's option, be in the form of a credit to the Customer's bill.

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name of officer title address

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Name of Issuing Corporation Community, Town or City

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RULES AND REGULATIONS GOVERNING MAY 1 1987
RENDERING OF WATER SERVICE

Rule 14 EXTENSION OF WATER MAINS

MISSOURI
Public Service Commission

(a) This rule shall govern the extension of the Company's water mains after the date hereof which are necessary to serve customers within its service area. For purposes of this rule, enlargement or expansion of existing facilities necessary for service to new customer, for which the system was not originally designed, shall be considered an extension.

(b) When a request is made for an extension of water mains, or the Company determines that an extension must be made, the Company shall first determine the closest adequate source of water in its existing distribution system. The Company will then determine the sizes of mains needed and will make an estimate of the cost of the proposed extension. The estimate shall include cost of pipe, valves, fittings, booster stations, storage facilities, other material, necessary reconstruction of existing facilities, construction labor, and construction overhead. The estimate shall also include the Company's anticipated costs for planning, supervision, inspection, engineering, insurance, tools, accounting expense and other overhead expense. An itemization of the estimate shall be available. The estimate will not include unanticipated cost such as rock excavation.

(c) Prospective customers who desire water service shall apply for service under Rule 4. One or more of the applicants, or the applicants' authorized agent, shall enter into a contract with the Company. The contract may allow the applicant(s) to contract with an independent contractor for the installation and supply of material, except that mains greater than 12" diameter must be installed by the Company and

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name of officer title address

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RULES AND REGULATIONS GOVERNING
RENDERING OF WATER SERVICE

MAY 1 1987

Rule 14 EXTENSION OF WATER MAINS (continued)

MISSOURI

Public Service Commission

the reconstruction of any existing mains must be done by the Company.

(d) Payment of all costs due the Company as specified in the contract shall be made prior to initiation of construction and prior to the provision of water service or the acceptance of the facilities as part of the Company system.

(e) The estimated cost of the Company's work shall be compared to the actual cost of the work done as soon as the work is completed and final cost is ascertained. If the estimated cost of the work is greater than the completed and final actual cost as ascertained by the Company's accounting department, the Company shall refund the difference. Applicant shall be responsible for payment of unanticipated additional cost such as rock excavation, tunneling, paving, etc. The applicants shall provide to the Company detailed accounting of payments made to independent contractors.

(f) The Company will refund to the applicant(s) during the first ten (10) years after the water main is installed as follows:

1) A "Company Participation Refund" of \$100 will be made for each customer taking water service from said extension under a service agreement, including applicant(s) as party to the contract.

2) The refund called a "Customer Fair Share Cost" shall be collected in advance from each new customer taking water service, excluding applicant(s) as party to the

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ISSUED BY

Marshall Dickson
name of officer

President, Route #2, Wappapello, MO
title address

FORM NO. 13

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Unincorporated Areas in Wayne

Lakeland Heights Water Company, Inc. For and Butler County, Missouri

Name of Issuing Corporation

Community, Town or City

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RULES AND REGULATIONS GOVERNING

MAY 1 1987

RENDERING OF WATER SERVICE

Rule 14 EXTENSION OF WATER MAINS (continued)

MISSOURI
Public Service Commission

contract. For residential customers, the "Customer Fair Share Cost" is equal to the "Cost Per Lot", as determined below, times the number of lots owned by Customer, minus the "Company Participation Refund", except that the Company shall not collect nor shall it refund the "Customer Fair Share Cost" for areas excluded from such cost in the contract. For commercial or industrial customers, the "Customer Fair Share Cost" will be determined on a case-by-case basis. Cost calculations for determining the Residential "Customer Fair Share Cost" refund shall be made as follows:

"a" is the actual cost

"b" is the total number of lots to be served by the main extension

"c" is the "Cost Per Lot" which equals "a"/"b"

- 3) The sum of the refunds made by the Company shall in no event exceed the original amount incurred by applicants for the extension.
- 4) At the expiration of a ten-year period from the date of the contract, the refund account will be closed, and no further refunds will be made.

(g) Extensions made under this rule shall be and remain the property of the Company.

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ISSUED BY Margaret Dickinson
name of officer

President, Route #2, Wappapello, MO
title address

Lakeland Heights Water Company, Inc. For _____
Name of Issuing Corporation

Unincorporated Areas in Wayne
and Butler County, Missouri
Community, Town or City

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~~RULES AND REGULATIONS GOVERNING~~
~~RENDERING OF WATER SERVICE~~

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Rule 14 EXTENSION OF WATER MAINS (continued) MISSOURI Public Service Commission

(h) The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements and customers connected to such further extensions shall not entitle the applicant(s) paying for the original extension to a refund for the connection of such customers.

(i) Extensions made under this rule shall be of company approved pipe sized to meet water service requirements. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the large size of pipe shall be borne by the Company.

(j) No interest will be paid by the Company of payments for the extension made by the Applicant(s).

(k) If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made.

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ISSUED BY Michael P. Robinson
name of officer

President, Route #2, Wappapello, MO
title address