

Missouri-American Water Company
Name of Issuing Corporation

For

Taney County, Missouri
Community, Town or City

**Rules and Regulations Governing
the Rendering of Water Service**

INDEX

<u>Subject</u>	<u>Sheet No.</u>
Adoption Notice	Adoption Notice
Title Page	1
Index	2
Map of Service Area	3
Legal Description of Service Area	4
Schedule of Rates	5
Schedule of Service Charges	6

<u>Rule No.</u>	<u>Subject</u>	<u>Sheet No.</u>
1	Definitions	7-8
2	General Rules and Regulations	9
3	Company Employees and Customer Relations	10
4	Applications for Service	11
5	Inside Piping and Customer Water Service Lines	12-14
6	Improper or Excessive Use	15-16
7	Discontinuance of Service by Company	17-19
8	Discontinuance of Water Service by Customer's Request	20
9	Interruptions in Service	21
10	Bills for Service	22-25
11	Meters and Meter Installations	26-28
12	Meter Tests and Test Fees	29
13	Bill Adjustments Based on Meter Tests	30
14	Extension of Water Mains	31-34

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE: September 5, 2013DATE EFFECTIVE: October 5, 2013ISSUED BY: Frank Kartmann, President
727 Craig Road, St. Louis, MO 63141