

MO.P.S.C. SCHEDULE NO. 6 2nd Revised SHEET NO. 130CANCELLING MO.P.S.C. SCHEDULE NO. 6 1st Revised SHEET NO. 130APPLYING TO MISSOURI SERVICE AREAGENERAL RULES AND REGULATIONSV. BILLING PRACTICES***A. MONTHLY BILLING PERIODS**

Each customer billed by the Company for an entire calendar year will be billed for twelve (12) periods of approximately thirty (30) days each. Through calendar year 2020, for any given customer, the first five (5) and the last three (3) billing periods of each calendar year will be billed on the Company's applicable winter rate schedule. The sixth (6th) through the ninth (9th) billing periods of each calendar year will be billed on the Company's applicable summer rate schedule. Each customer billed by the Company for an entire calendar year will, thus, receive eight (8) billings based upon the Company's winter rates and four (4) billings based upon the Company's summer rates.

Beginning in calendar year 2021, summer rates will be applicable for service rendered from June 1st through September 30th. Where a bill includes any portion of both Summer and Winter periods the rate application will be prorated.

A customer exercising Section V.O. Residential Due Date Selection may result in either a longer or shorter period between meter readings for the first bill after the election. (This section reflects a variance from Rules 4 CSR 240-13.015(1)(C) and 4 CSR 240-13.020(6) granted by Commission in Case EE-2019-0385.)

B. COMBINATION BILLING OPTION

Customers regularly being the responsible party for service at ten or more premises may submit a written request for a single bill with a due date, designated by the Company, for the bills for all such premises. Such single bill will have an attached statement of charges for each account.

C. INACCESSIBLE METERS

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at customer's expense have the meter relocated to an accessible location, if feasible.

D. CUSTOMER READINGS

The Company will provide all customers the opportunity to read and report monthly energy usage so long as such reports are regular and accurate. The Company will provide pre-addressed, post-paid postcards for this purpose upon request. At least annually Company will attempt to obtain an actual meter reading to verify the accuracy of customer reading and customer must grant Company access for obtaining such reading. Such attempts shall include personal contact to advise the customer of the regular meter reading day.

*Indicates Change.

Issued pursuant to the Order of the Mo.P.S.C. in Case No. ER-2019-0335.

DATE OF ISSUE March 18, 2020 DATE EFFECTIVE April 1, 2020

ISSUED BY Martin J. Lyons Chairman & President St. Louis, Missouri
NAME OF OFFICER TITLE ADDRESS