

MCI WORLDCOM Communications, Inc.

MO PSC TARIFF NO. 4
Original Title Page

TITLE SHEET

Missouri Public
Service Commission

REC'D SEP 09 1999

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO END-USER LOCAL
EXCHANGE COMMUNICATIONS SERVICES WITHIN THE STATE OF MISSOURI

This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

NOTE: This tariff, when effective, will cancel and supersede all other tariffs listed below that were issued and effective prior to the effective date shown on the individual pages of this tariff. Those tariffs are:

1. WorldCom Technologies, Inc. MO. P.S.C. No. 2

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LIST OF WAIVED STATUTES AND REGULATIONS

Missouri Public Service Commission

The Missouri Public Service Commission in its order in the case of In the Matter of the Application of WorldCom Technologies, Inc., Case No. TM-99-588 name change of WorldCom Technologies, Inc. to MCI WORLDCOM Communications, Inc., for a Certificate of Authority to Provide Basic Exchange and Local Exchange Intrastate Telecommunications Services Within the State of Missouri, Case No. TA-98-201, waived the following statutes and regulations:

- Statutes:
- 392.210.2 -- uniform system of accounts
 - 392.270 -- valuation of property (ratemaking)
 - 392.280 -- depreciation accounts
 - 392.290.1 -- issuance of securities
 - 392.300.2 -- acquisition of stock
 - 392.310 -- stock and debt issuance
 - 392.320 -- stock dividend payment
 - 392.330 -- issuance of securities, debt and notes
 - 392.340 -- reorganizations

- Commission Rules:
- 4 CSR 240-10.020 -- depreciation fund income
 - 4 CSR 240-30.040 -- uniform system of accounts
 - 4 CSR 240-35 -- reporting bypass & customer specific arrangements

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CONCURRENCES

Missouri Public
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Exchange Boundaries

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MCI WORLDCOM Communications, Inc. concurs in the Exchange Areas Maps on file with the Missouri Public Service Commission.

Rules and Regulations pertaining to Resold Services

With respect to resold services available under this tariff, MCI WORLDCOM Communications, Inc. (hereinafter sometimes referred to as the "Company" or the "Telephone Company") concurs in the rules and regulations applying to and governing all such resold services as set forth in the applicable Southwestern Bell Telephone Company Local Exchange tariff on file and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law, subject however to the additional obligations and regulations if any found in this tariff.

The Company reserves the right to cancel and void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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EXPLANATION OF SYMBOLS

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The following symbols shall be used in this tariff for the purpose indicated below:

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- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rate.
- (M) - To signify a move in the location of text.
- (N) - To signify new rate or regulation.
- (R) - To signify reduced rate.
- (S) - To signify reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange communications services by MCI WORLDCOM Communications, Inc. to customers within the State of Missouri. The Company will offer service under the name of MCI WORLDCOM. All names are service marks of the Company.

The Company's services are available to Business customers on a facilities-based and resale basis.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public Service Commission

1.1 Definitions

REC'D MAR 02 2001

Certain terms used generally throughout this tariff are defined below.

Access Services - The Company's interstate telephone services offered pursuant to this tariff.

Account Codes - Permits Inteletrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment - Part or all of a payment required before the start of service.

Automatic Number Identification (ANI) - Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit - The smallest unit of information in the binary system of notation.

Busy Hour Minutes of Capacity (BHMC) - The term "Busy Hour Minutes of Capacity (BHMC)" denotes the Customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the Customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:00 p.m. period for the Feature Group and/or Directory Assistance Service ordered. This Customer specified BHMC quantity is the input data the Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

Caller ID with Name and Number: Allows the subscriber to view the name and phone number of the calling party before the phone is answered.

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Missouri Public Service Commission

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Missouri Public Service Commission

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

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1.1 Definitions

Caller ID – Number - This feature enables the customer to view on a display unit the calling party directory name and/or number (CPN) on incoming telephone calls. When a Caller ID is activated on a customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Any customer subscribing to Caller ID will be responsible for the provision of a display device, which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. MCI WorldCom assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

Caller ID Blocking/Calling Number Delivery Blocking - Per line blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to MCI WorldCom a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activated blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Missouri Public
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1.1 Definitions (Cont.)

REC'D SEP 09 1999

Carrier or Common Carrier - See Interexchange Carrier.

Common Channel Signaling - The term "Common Channel Signaling" (CCS) denotes a high speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. Its purpose is to carry addressed signaling messages for individual trunk circuits and/or database related services between Signaling Points in the CCS network.

Communications Services - The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company – MCI WORLDCOM Communications, Inc., the issuer of this tariff .

Company Calling Card - A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

Credit Card - A Credit Card is an accepted credit card, which is defined as a credit card that the cardholder has requested or applied for and received, or has signed, used or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS Missouri Public Service Commission

1.1 Definitions

REC'D SEP 09 1999

Customer or Subscriber - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Access Lines ("DAL") - A group of leased lines that are automatically routed to the Company's stations which interconnect the facilities a dedicated subscriber.

Dedicated Inbound Calls - Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls - Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's Point of Presence (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dial Pulse (or "DP") - The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID") - A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD") - A service attribute that allows individual station users to access and dial outside numbers directly.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

REC'D SEP 09 1999

1.1 Definitions (Continued)

Dual Tone Multi-Frequency (or "DTMF") - The pulse type employed by tone dial station sets.

Duplex Service - Service that provides for simultaneous transmission in both directions.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide, issued by Bellcore.

End User or User - Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Exchange Telephone Company - Denotes any individual, partnership, association, joint- stock company, trust, or corporation engaged in providing switched communication within an exchange.

Fiber Optic Cable - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Full Service - The Supply of services to an end user encompassing not only access lines, using company-owned facilities or resold facilities, for completing or receiving voice or data transmissions, but also enabling local calls, toll calls, (intraLATA, interLATA or international) and operator assisted services.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

REC'D SEP 09 1999

1.1 Definitions

In-Only - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Interexchange Carrier (IC) or Interexchange Common Carrier - The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communication by wire or radio, between two or more exchanges.

Intrastate Access Service - Provides for a two-point communications path between a Customer's premises or a collocated interconnection location and a end user's premises for originating and terminating calls within the state.

Joint User - A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by MCI WORLDCOM and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps - Kilobits per second, denotes thousands of bits per second.

Key Telephone System - A system in which the telephones have multiple buttons permitting the user to select outgoing or incoming central office phone lines directly. With a key system you do not have to dial "9" to obtain an outside line.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Missouri Public
Service Commission

1.1 Definitions

REC'D SEP 09 1999

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment, entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192, or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Mbps - Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF") - An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

Network - Refers to the Company's facilities, equipment, and services provided under this Tariff.

Public Safety Agency - The State or any city, county, municipal corporation, public district, public authority, or functional division located in whole or part within the State which provides or has the authority to provide fire fighting, law enforcement, ambulances, medical, or emergency services. Referred to as the customer for Universal Emergency Telephone Number Service.

Public Safety Answering Point (PSAP) - A location operated and maintained by a Public Safety Agency at which requests for fire fighting, law enforcement, ambulance, medical, or other emergency services are answered.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Service Commission

1.1 Definitions (Continued)

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Conditions:

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgement of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines - the customer can have up to 5 RCF services.).

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed Service Order, the Company will then request the Customer to submit a Service Order.

Service Switching Point (SSP) - A Service Switching Point denotes an end office or tandem which, in addition to having SS7 and SP capabilities, is also equipped to query centralized data bases.

Serving Wire Center - The term "Serving Wire Center" denotes the wire center from which the Customer designated premises would normally obtain dial tone.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Missouri Public Service Commission

REC'D SEP 09 1999

1.1 Definitions (Continued)

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions

Shared - A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls - Refers to calls that are terminated via the Customer's LEC-provided local exchange access line.

Shared Outbound Calls - Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network.

Signaling Point (SP) - The term "Signaling Point (SP)" denotes an SS7 network interface element capable of originating and terminating SS7 trunk signaling messages.

Signaling Point of Interface (SPOI) - The term "Signaling Point of Interface (SPOI)" denotes the Customer designated location where the SS7 signaling information is exchanged between the Telephone Company and the Customer.

Signaling System 7 (SS7) - The term "Signaling System 7 (SS7)" denotes the layered protocol used for standardized common channel signaling in the United States and Puerto Rico.

Signal Transfer Point (STP) - The term "Signal Transfer Point (STP)" denotes a packet switch that provides access to the Telephone Company's SS7 network and performs SS7 message signal routing and screening.

Signal Transfer Point (STP) Port - The term "Signal Transfer Point (STP) Port" denotes the point of termination and interconnection to the STP.

Expedite: A Service Order that is processed at the request of the customer in a time period shorter than the Company standard service Interval. N
N

Due Date Change: A customer-initiated request to dealy the service commencement date after an order for service has been placed. N
N

Overflow Routing: Where technical capabilities exist, overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages. The redirection (Overflow) will route to an alternate number designation determined by the customer. Standard simultaneous call "path" allocations are usually (1) per number. However, a customer may opt to increase their "path" quantities per number based on their ability to process simultaneous call volumes during overflow conditions. A monthly recurring charge will apply based on a "per path/per number" scenario". In addition, toll charges may be assessed if the alternate number designated by the customer is not toll free and is outside of their service address rate center. N
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Missouri Public Service Commission

1.1 Definitions

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS Missouri Public Service Commission

1.1 Definitions

REC'D SEP 09 1999

Station - Point at which PBX (Private Branch Exchange) or Key System is run from to connect the line to the telephone central office.

Subscriber Line Charge - A Federal end-user charge that allows local carriers to bill their customer for costs not covered in service charges. This charge is applied on a per line, per trunk basis and is set by the carrier.

System - An organized assembly of equipment, personnel, procedures, and other facilities that allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Touchtone - This service allows for the origination of calls by means of telephone instruments equipped for tone-type address signaling and special central office facilities.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Universal Emergency Telephone Number (911) Service - If currently provided by the existing LEC, the Company will provide a universal Central Office number "911" for the use of Public Safety Agencies having the responsibility to protect the safety and property of the general public. It is intended that use of 911 Service will provide the public with a means of simple and direct telephone access to a Public Safety Answering Point.

User or End User - Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Wire Center - A building in which one or more central offices, used for the provision of Exchange Services, are located.

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REC'D SEP 09 1999

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Missouri.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

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SECTION 2 – RULES AND REGULATIONS

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2.1 Undertaking of the Company (Continued)

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2.1.3 Terms and Conditions (Continued)

- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Except as otherwise stated in this Tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. This tariff shall be interpreted and governed by the laws of the State of Missouri without regard for its choice of laws provision.

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SECTION 2 – RULES AND REGULATIONS

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2.1 Undertaking of the Company (Continued)

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2.1.4 Limitations on Liability

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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2.1 Undertaking of the Company (Continued)

REC'D SEP 09 1999

2.1.4 Limitations on Liability (Continued)

D. The Company shall not be liable for any claims for loss or damages involving:

- (1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen;
- (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotion; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
- (3) Any unlawful or unauthorized use of the Company's facilities and services;
- (4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;
- (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

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2.1 Undertaking of the Company (Continued)

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2.1.4 Limitations on Liability (Continued)

D. (Continued)

- (6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in Section 2.1.4, preceding.
- (7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.
- (8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;

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2.1 Undertaking of the Company (Continued)

2.1.4 Limitations on Liability (Continued)

D. (Continued)

- (9) Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
- (10) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff.
- (11) Any act or omission in connection with the provision of 911, E911, or similar services;
- (12) Any noncompletion of calls due to network busy conditions;
- (13) Any calls not actually attempted to be completed during any period that service is unavailable.

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2.1 Undertaking of the Company (Continued)

REC'D SEP 09 1999

2.1.4 Limitations on Liability (Continued)

- E. The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.
- F. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- G. The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.

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2.1 Undertaking of the Company (Continued)

REC'D SEP 09 1999

2.1.4 Limitations on Liability (Continued)

- H. Except as otherwise stated in this Tariff, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- I. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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2.1 Undertaking of the Company (Continued)

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2.1.6 Provision of Equipment and Facilities

- A. Except as otherwise indicated, customer-provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- B. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2.1 Undertaking of the Company (Continued)

REC'D SEP 09 1999

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;

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2.1 Undertaking of the Company (Continued)

2.1.8 Special Construction (Continued)

- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

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2.1 Undertaking of the Company (Continued)

REC'D SEP 09 1999

2.1.10 Universal Emergency Telephone Number Service

- A. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.
- B. 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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2.1 Undertaking of the Company (Continued)

REC'D SEP 09 1999

2.1.10 Universal Emergency Telephone Number Service (Continued)

E. The Company assumes no liability for any infringement, or invasion of any right of privacy or any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. The Public Safety Agency agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The Public Safety Agency also agrees to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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2.1 Undertaking of the Company (Continued)

REC'D SEP 09 1999

2.1.10 Universal Emergency Telephone Number Service (Continued)

- F. The Telephone Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Telephone Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- G. At the time the Telephone Company provides local basic service to a customer by means of the Telephone Company's own cable pair, or over any other exclusively owned facility, the Telephone Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. The Telephone Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Telephone Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Telephone Company.
- H. The telephone company will collect 911 surcharges and remit surcharge revenue to the appropriate government entity on a monthly basis.

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SECTION 2 – RULES AND REGULATIONS

REC'D MAR 01 2000

2.2 Prohibited Uses

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- C. Customer may not use service furnished under this local exchange tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:
 - (1) request that Customer provide written certification that it is using service in compliance with this requirement; and/or
 - (2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff.

In the event the Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.

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SECTION 2 - RULES AND REGULATIONS

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2.2 Prohibited Uses

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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2.3 Obligations of the Customer (Cont.)

2.3.1 General (Cont.)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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2.3.2 Liability of the Customer

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- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

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2.3 Obligations of the Customer

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2.3.2 Liability of the Customer (Continued)

- C. The Customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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2.4 Customer Equipment and Channels

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2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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2.4 Customer Equipment and Channels (Cont.)

REC'D SEP 09 1999

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

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2.4 Customer Equipment and Channels (Continued)

REC'D SEP 09 1999

2.4.3 Interconnection of Facilities (Continued)

- C. Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for intrastate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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2.5 Deposits and Guarantees of Payment

2.5.1 Customer Deposits

- A. Pursuant to 4 CSR 240-33.050 of the applicable rules and regulations of the Missouri Public Service Commission, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - (1) estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months; or
 - (2) in the case of new applicants for service, the average monthly bill for new subscribers within the customer class.
- B. Deposits held shall bear interest at a rate of nine percent, as approved by the Missouri Public Service Commission, which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return such deposit to the customer.
- C. When a service or facility is discontinued or terminated, the amount of the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
- D. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the amount of the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending resolution of a dispute with respect to charges secured by such deposit.

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2.6 Payment Arrangements

2.6.1 Payments for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

A. Taxes

The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges (including Missouri Relay surcharge) and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services, excluding taxes on the Company's net income. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

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2.6 Payment Arrangements (Cont.)

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2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A. Non-recurring charges are due and payable within 30 days after the date of the invoice.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rate basis. For this purpose, every month is considered to have 30 days.

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2.6 Payment Arrangements (Continued)

REC'D SEP 09 1999

2.6.2 Billing and Collection of Charges (Continued)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is received by the Company after the date due or 30 days after the invoice date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be the lesser of:
 - (1) a rate of 1.5 percent per month; or
 - (2) the highest interest rate which may be applied under state law for commercial transactions.
- F. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.
- G. If service is disconnected by the Company in accordance with Section 2.6.4 following and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the Company and later restored, service will be subject to all applicable restoration charges.

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2.6 Payment Arrangements (Continued)

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2.6.3 Billing Disputes

A. General

All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company within 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). For the purposes of this section, "notice" is defined as written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

B. Late Payment Charge

- (1) The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount under Section 2.6.2(E), preceding.
- (2) In the event that a billing dispute is resolved by the Company in favor of the Customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge.
- (3) In the event that a billing dispute is resolved in favor of the Company, the Customer shall pay the late payment charge.

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2.6 Payment Arrangements (Continued)

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2.6.3 Billing Disputes (Continued)

C. Adjustments or Refunds to the Customer

- (1) In the event that the Company resolves the billing dispute in favor of a Customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the Customer's account for the disputed amount in the billing period following the resolution of the dispute.
- (2) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill, the Company will credit the Customer's account for any overpayment by the Customer in the billing period following the resolution of the dispute.
- (3) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment by the Customer.
- (4) All adjustments or refunds provided by the Company to the Customer at the Customer's request, or provided by the Company to the Customer by way of compromise of a billing dispute, and which are accepted by the Customer, are final and constitute full satisfaction, settlement, and/or compromise of all of the Customer's claims for the billing period for which the adjustment or refund was issued.

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2.6 Payment Arrangements (Continued)

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2.6.3 Billing Disputes (Continued)

D. Unresolved Billing Disputes

- (1) In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer has up to 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business) to request the Company to provide an in-depth review of the disputed amount.
- (2) The Customer may, at any time, file a complaint with the Missouri Public Service Commission:

Missouri Public Service Commission
PO Box 360
Jefferson City, Missouri 65102
(800) 392-4211

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2.6 Payment Arrangements (Continued)

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2.6.4 Discontinuance of Service for Cause

A. The Company, upon written notice to the customer, may, without incurring any liability, cancel or suspend the provision of service in accordance with 4 CSR 240-33.070 of the applicable rules and regulations of the Missouri Public Service Commission for any of the following reasons:

- (1) Nonpayment of an undisputed delinquent charge.
- (2) Failure to post a required deposit or guarantee.
- (3) Unauthorized use of the Company's telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (4) Failure to substantially comply with terms of a settlement agreement.
- (5) Refusal after reasonable notice to permit inspection, maintenance or replacement of the Company's telephone utility equipment.
- (6) Material misrepresentation of identity in obtaining the Company's telephone utility service.
- (7) As provided by state or federal law.

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2.6 Payment Arrangements (Continued)

REC'D SEP 03 1999

2.6.4 Discontinuance of Service for Cause (Continued)

- B. Service shall not be discontinued by the Company until written notice has been sent to the customer at least five (5) days prior to the date of the proposed discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately proceeding such day.
- C. At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.
- D. The discontinuance of service by the Company pursuant to this Section does not relieve the customer of any obligations to pay the Company for charges due and owing for services furnished up to the time of discontinuance.

2.6.5 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide company thirty (30) days written notice of desire to terminate service.

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2.6 Payment Arrangements (Continued)

REC'D SEP 09 1999

2.6.6 Cancellation of Application for Service

- A. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value).

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2.6 Payment Arrangements (Continued)

2.6.6 Cancellation of Application for Service (Continued)

- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in Sections 2.6.6(A) through 2.6.6(C) will be calculated and applied on a case-by-case basis.

2.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.8 Paper Invoice

For business customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

Monthly Recurring Charge

1-55 sheets of paper	\$5.00
56 or more sheets of paper	\$25.00

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Suite 1100
Chicago, IL 60618

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2.6 Payment Arrangements (Continued)

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2.6.6 Cancellation of Application for Service (Continued)

- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in Sections 2.6.6(A) through 2.6.6(C) will be calculated and applied on a case-by-case basis.

2.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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2.7 Allowances for Interruptions in Service

REC'D SEP 03 1999

2.7.1 General

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

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2.7 Allowances for Interruptions in Service (Cont.)

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. During any period in which the Customer continues to use the service on an impaired basis;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

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2.7 Allowances for Interruptions in Service (Continued)

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rate basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions in service of 15 minutes or more. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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2.7 Allowances for Interruptions in Service (Continued)

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2.7.4 Application of Credits for Interruptions in Service (Continued)

D. Interruptions of 24 Hours or less

<u>Length of Interruption</u>	<u>Interruption Period to Be Credited</u>
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E. Continuous Interruption Over 24 Hours and Less Than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full days credit will be allowed for any period of 24 hours.

F. Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one-month period.

2.7.5 Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

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2.8 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1), Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted to present value;
- (D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

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CANCELLED
November 22, 2004
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SECTION 2 - RULES AND REGULATIONS Missouri Public Service Commission

2.9 Customer Liability for Unauthorized Use of the Network

REC'D SEP 09 1999

2.9.1 Unauthorized Use of the Network

- A. Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this Tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this Tariff, or uses specific services that are not authorized.
- B. The following activities constitute fraudulent use:
 - (1) Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service;
 - (2) Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;
 - (3) Toll Free callers using the Network with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and
 - (4) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public
Service Commission

2.9 Customer Liability for Unauthorized Use of the Network (Cont.)

REC'D SEP 09 1999

2.9.1 Unauthorized Use of the Network (cont.)

- C. Customers are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

2.9.2 Liability for Unauthorized Use

- A. Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for services provided under this Tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
- B. The Customer is responsible for payment of all outbound call charges arising from the calls placed to a Customer's Toll Free Service number, whether or not calls are authorized or fraudulent, where the User gains access to the Customer's outbound calling equipment and services.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public
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2.9 Customer Liability for Unauthorized Use of the Network (Cont.)

REC'D SEP 09 1999

2.9.2 Liability for Unauthorized Use (Cont.)

- C. The Customer is liable for all costs incurred as a result of unauthorized use of the Network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive charges.
- D. The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

2.9.3 Liability for Calling Card Fraud

- A. The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.
- B. The Customer must give the Company notice that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public
Service Commission

2.9 Customer Liability for Unauthorized Use of the Network (Continued)

REC'D SEP 09 1999

2.9.3 Liability for Calling Card Fraud (Continued)

- C. The Company may, but is not required to, advise the customer of abnormal calling patterns or other possible unauthorized use of Company Calling Cards assigned to the customer. In addition, the Company may, but is not required to block calls on Company Calling Card authorization codes which the Company believes to be unauthorized or fraudulent.

2.9.4 Liability for Credit Card Fraud

- A. The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Credit Card, provided: (1) the Credit Card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- B. The liability of the Customer for unauthorized use of the Network by Credit Card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
- C. The Customer must give the Company written notice that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons.

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SECTION 2 - RULES AND REGULATIONS

2.10 Use of Customer's Service by Others

2.10.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Missouri Public Service Commission regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use. These provisions do not apply for instances when the service is being provided via Resale of Southwestern Bell.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it. These provisions do not apply for instances when the service is being provided via Resale of Southwestern Bell.

2.10.3 No Fault Found Dispatch Charge for Business Customers

The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:

- when requested by the Customer, maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the WorldCom service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a WorldCom service or of WorldCom maintained equipment). This can include, but not be limited to, customer requested dispatches
- Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..
- Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.
- To provide WorldCom technical assistance to the customer or Customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.
- To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.
- In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours: \$265 per visit
Outside of Normal Working Hours : \$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

Any Dispatch that begins or ends from 12:01 am to 12:00 am the following day the time zone of the customers Premises on these holidays will also be considered 'Outside of Normal Working Hours':

- New Years Day
- Martin Luther King Jr. Day
- Presidents Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Day

SECTION 2 - RULES AND REGULATIONS

2.10 Use of Customer's Service by Others

REC'D FEB 28 2003

2.10.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Missouri Public Service Commission regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use. These provisions do not apply for instances when the service is being provided via Resale of Southwestern Bell.

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- Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..
- Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.
- To provide WorldCom technical assistance to the customer or Customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.
- To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.
- In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours:	\$265 per visit
Outside of Normal Working Hours :	\$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

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MAY 15 2003

2d R557

Issued: February 28, 2003

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Effective April 1, 2003
Missouri Public
Service Commission

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SECTION 2 - RULES AND REGULATIONS

Missouri Public
Service Commission

2.10 Use of Customer's Service by Others

REC'D SEP 09 1999

2.10.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Missouri Public Service Commission regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use. These provisions do not apply for instances when the service is being provided via Resale of Southwestern Bell.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it. These provisions do not apply for instances when the service is being provided via Resale of Southwestern Bell.

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NOV 30 1999

SECTION 2 - RULES AND REGULATIONS

2.10 Use of Customer's Service by Others

2.10.4 Telecommunications Service Priority (TSP)

The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services - including services to private companies and institutions -- that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.

Customers are subjected to the features, rate and charges as described in the Company's "Service Publication and Price Guide" (The Guide), located on the Company's website at www.mci.com.

2.10.5 Late Fee

For Business Service Customers, a late payment charge at the rate of 1.5% per month will accrue upon any unpaid amount commencing 31 days after remittance was due to MCI. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer.

The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

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November 22, 2004
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TM-2004-0146

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SECTION 2 - RULES AND REGULATIONS

REC'D AUG 29 2003

2.10 Use of Customer's Service by Others

2.10.4 Telecommunications Service Priority (TSP) **Service Commission**

The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services - including services to private companies and institutions -- that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.

Customers are subjected to the features, rate and charges as described in the Company's "Service Publication and Price Guide" (The Guide), located on the Company's website at www.mci.com.

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JAN 01 2004
By 1st RS 57.1
Public Service Commission
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ALL MATERIAL ON THIS PAGE IS NEW.

FILED OCT 01 2003

SECTION 2 - RULES AND REGULATIONS

Missouri Public
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2.11 Transfers and Assignments

REC'D SEP 09 1999

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public
Service Commission

2.12 Notices and Communications

REC'D SEP 09 1999

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 - RULES AND REGULATIONS

REC'D SEP 09 1999

2.13 Operator Service Requirements

A. Company provided intrastate operator assisted communications services will observe the following requirements:

- (1) Carrier will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or Carrier's knowledge of the charge(s) for incomplete calls.
- (2) Carrier will advise the caller and billed party (if different from the end user) that MCI WORLDCOM is the operator service provider at the time of the initial contact.
- (3) Carrier will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- (4) Carrier will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of Carrier and will not collect locations surcharges imposed by traffic aggregator.
- (5) Carrier will arrange for listing of its name on a LEC's billing of Carrier's charges, if the LEC has multi-carrier bill listing capability.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public
Service Commission

2.13 Operator Service Requirements (Cont.)

REC'D SEP 09 1999

A. (Continued)

- (6) Carrier will employ reasonable calling card verification procedures that are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards that it determines to be invalid or cards that it is unable to verify.
- (7) Carrier will direct "00-" emergency calls to local exchange carrier (LEC), at no charge.
- (8) Carrier's contracts with traffic aggregators will contain provisions which:
 - (a) Prohibit blocking of access to an end user's interexchange carrier of choice;
 - (b) Provide for prominent posting or display, on or near telephones to be utilized by end users, of material setting forth name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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MCI WORLDCOM Communications, Inc.

MO PSC TARIFF NO. 4

Original Page No. 62

Missouri Public
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REC'D SEP 03 1999

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THIS PAGE REPLACES PAGES 63-129, INCLUSIVE.

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SECTION 3 - APPLICATION OF RATES

REC'D SEP 03 1999

3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

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SECTION 3 – APPLICATION OF RATES

Missouri Public
Service Commission

REC'D SEP 09 1999

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the called party answers the call. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E. All times refer to local time.

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SECTION 3 – APPLICATION OF RATES

REC'D SEP 09 1999

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

- A. Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in Bellcore's Local Exchange Routing Guide (LERG), associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated Toll Free or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.
- B. The airline distance between any two Rate Centers is determined as follows:
 - (1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Balker document.
 - (2) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
 - (3) Square each difference obtained in step (2) above.
 - (4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.

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SECTION 3 - APPLICATION OF RATES

Missouri Public Service Commission

3.3 Rates Based Upon Distance (cont.)

REC'D SEP 09 1999

B. (continued)

(5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

(6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

(7) FORMULA =

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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SECTION 4 - SERVICE AREAS4.1 Exchange Access Service Areas

Exchange Access Services are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Access Services bearing the following NPA-NXX designations are provided at the following locations and in the following areas:

<u>Company</u> <u>NPA-NXX</u>	<u>Exchanges in Which Full</u> <u>Service Is Available 1/</u>	
314-513	Florissant	
314-748	Sappington	
314-759	Ferguson	
314-784	Riverview	
314-800	Kirkwood	
314-813	Bridgeton	
314-819	Creve Coeur	
314-817	Ladue	
314-801	Overland	
314-802	St. Louis	
314-814	St. Louis	
314-820	Fenton	
314-864	Imperial	
314-893	Manchester	
314-857	St. Charles	
314-885	Mehlville	
636-267	Winfield	N
636-269	O'Fallon	N

¹Full Service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in these areas pursuant to this or the Southwestern Bell - Missouri tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by a Southwestern Bell - Missouri wire center at which the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with the deliver of such services.

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Missouri Public
Service Commission
TM-2004-0146

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SECTION 4 – SERVICE AREAS

Missouri Public
 Service Commission

4.1 Exchange Access Service Areas

REC'D JUN 06 2000

Exchange Access Services are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Access Services bearing the following NPA-NXX designations are provided at the following locations and in the following areas:

<u>Company NPA-NXX</u>	<u>Exchanges in Which Full Service Is Available 1/</u>
314-513	Florissant
314-748	Sappington
314-759	Ferguson
314-784	Riverview
314-800	Kirkwood
314-813	Bridgeton
314-819	Creve Coeur
314-817	Ladue
314-801	Overland
314-802	St. Louis
314-814	St. Louis
314-820	Fenton
314-864	Imperial
314-893	Manchester
314-857	St. Charles
314-885	Mehlville

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 by ZhdRS/134
 Public Service Commission
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FILED JUL 07 2000

1/ Full Service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in these areas pursuant to this or the Southwestern Bell – Missouri tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by a Southwestern Bell – Missouri wire center at which the Company maintains a collocation arrangement and is able to reasonable employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with the deliver of such services.

ISSUED: June 6, 2000

EFFECTIVE: July 7, 2000

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SECTION 4 - SERVICE AREAS

Missouri Public Service Commission

4.1 Exchange Access Service Areas

REC'D SEP 09 1999

Exchange Access Services are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Access Services bearing the following NPA-NXX designations are provided at the following locations and in the following areas:

<u>Company NPA-NXX</u>	<u>Exchanges in Which Full Service Is Available 1/</u>
314-513	Florissant
314-748	Sappington
314-800	Kirkwood
314-813	Bridgeton
314-819	Creve Coeur
314-817	Ladue
314-801	Overland
314-802	St. Louis
314-814	St. Louis
314-820	Fenton
314-864	Imperial
314-893	Manchester
314-857	St. Charles

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JUL 07 2000
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1/ Full Service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in these areas pursuant to this or the Southwestern Bell - Missouri tariff, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the Customer's premises is served by a Southwestern Bell - Missouri wire center at which the Company maintains a collocation arrangement and is able to reasonable employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with the deliver of such services.

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EFFECTIVE: October 30, 1999

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SECTION 4 – SERVICE AREAS

**Missouri Public
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4.2 Calling Areas

REC'D JUN 06 2000

Geographically defined Local Calling Areas 1/ are associated with each Exchange Access Service provided pursuant to Section 5.1.

St. Louis Metropolitan Exchange (SME): The Local calling area of the St. Louis Metropolitan Exchange Area consists of the following exchanges: Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Mehlville, Oakville, Overland, Riverview, Sappington, St. Louis Principal, Spanish Lake, Webster Groves

St. Louis Expanded Metropolitan Exchange 2/ (Expanded Metro Calling (EMC)): The Expanded Service Area of the St. Louis Metropolitan Exchange Area consists of the following exchanges: Antonia, Augusta, Cedar Hill, Chesterfield, Dardenne, Defiance, Desoto, Eureka, Fenton, Festus-Crystal City, Foristell, Gray Summit, Harvester, Hazelwood, Herculaneum-Pevely, High Ridge, Hillsboro, Imperial, Maxville, Manchester, Moscow Hills, New Melle, O'Fallon, Old Monroe, Orchard Farm, Pacific, Pond, Portage Des Sioux, St. Charles, St. Peters, Troy, Valley Park, Ware, Wentzville, Winfield

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FILED JUL 07 2000

1/ Rates and rate plans for Local Calling Area calls placed over Company-provided Exchange Access Services are set forth in Section 7.

2/ Expanded Metropolitan Calling Area is defined as those exchanges where customers in the St. Louis Metropolitan Area can call without incurring intraLATA toll charges.

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SECTION 4 - SERVICE AREAS

Missouri Public
Service Commission

4.2 Calling Areas

REC'D SEP 09 1999

Geographically defined Local Calling Areas 1/ are associated with each Exchange Access Service provided pursuant to Section 5.1.

St. Louis Metropolitan Exchange (SME): The Local calling area of the St. Louis Metropolitan Exchange Area consists of the following exchanges: Bridgeton, Creve Coeur, Ferguson, Florissant, Kirkwood, Ladue, Mehlville, Oakville, Overland, Riverview, Sappington, St. Louis Principal, Spanish Lake, Webster Groves

St. Louis Expanded Metropolitan Exchange 2/ (Expanded Metro Calling (EMC)): The Expanded Service Area of the St. Louis Metropolitan Exchange Area consists of the following exchanges: Antonia, Augusta, Cedar Hill, Chesterfield, Dardenne, Defiance, Desoto, Eureka, Fenton, Festus-Crystal City, Foristell, Gray Summit, Harvester, Herculaneum-Pevely, High Ridge, Hillsboro, Imperial, Maxville, Manchester, Moscow Hills, New Melle, O'Fallon, Old Monroe, Orchard Farm, Pacific, Pond, Portage Des Sioux, St. Charles, St. Peters, Troy, Valley Park, Ware, Wentzville, Winfield

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JUL 07 2000

By *1st RP 135*
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NOV 30 1999
99-588

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- 1/ Rates and rate plans for Local Calling Area calls placed over Company-provided Exchange Access Services are set forth in Section 7.
- 2/ Expanded Metropolitan Calling Area is defined as those exchanges where customers in the St. Louis Metropolitan Area can call without incurring intraLATA toll charges.

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SECTION 4 - SERVICE AREAS4.2 Calling Areas 9Cont.)

<u>NPA-NXX</u>	<u>Exchange</u>	<u>Local Calling Area</u>	<u>Expanded Calling Area</u>	
314-513	Florissant	All Exchanges of the SME	All Exchanges of the EMC	
314-748	Sappington	All Exchanges of the SME	All Exchanges of the EMC	
314-759	Ferguson	All Exchanges of the SME	ALL Exchanges of the EMC	
314-784	Riverview	All Exchanges of the SME	All Exchanges of the EMC	
314-800	Kirkwood	All Exchanges of the SME	All Exchanges of the EMC	
314-813	Bridgeton	All Exchanges of the SME	All Exchanges of the EMC	
314-819	Creve Coeur	All Exchanges of the SME	All Exchanges of the EMC	
314-817	Ladue	All Exchanges of the SME	All Exchanges of the EMC	
314-801	Overland	All Exchanges of the SME	All Exchanges of the EMC	
314-802	St. Louis	All Exchanges of the SME	All Exchanges of the EMC	
314-814	St. Louis	All Exchanges of the SME	All Exchanges of the EMC	
314-820	Fenton	All Exchanges of the SME	All Exchanges of the EMC	
314-864	Imperial	All Exchanges of the SME	All Exchanges of the EMC	
314-893	Manchester	All Exchanges of the SME	All Exchanges of the EMC	
314-857	ST. Charles	All Exchanges of the SME	All Exchanges of the EMC	
314-885	Mehlville	All Exchanges of the SME	All Exchanges of the EMC	
636-267	Winfield	All Exchanges of the SME	All Exchanges of the EMC	N
636-269	O'Fallen	All Exchanges of the SME	All Exchanges of the EMC	N

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SECTION 4 - SERVICE AREAS

**Missouri Public
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4.2 Calling Areas 9(Cont.)

REC'D JUN 06 2000

<u>NPA-NXX</u>	<u>Exchange</u>	<u>Local Calling Area</u>	<u>Expanded Calling Area</u>	
314-513	Florissant	All Exchanges of the SME	All Exchanges of the EMC	
314-748	Sappington	All Exchanges of the SME	All Exchanges of the EMC	
314-759	Ferguson	All Exchanges of the SME	All Exchanges of the EMC	N
314-784	Riverview	All Exchanges of the SME	All Exchanges of the EMC	N
314-800	Kirkwood	All Exchanges of the SME	All Exchanges of the EMC	
314-813	Bridgeton	All Exchanges of the SME	All Exchanges of the EMC	
314-819	Creve Coeur	All Exchanges of the SME	All Exchanges of the EMC	
314-817	Ladue	All Exchanges of the SME	All Exchanges of the EMC	
314-801	Overland	All Exchanges of the SME	All Exchanges of the EMC	
314-802	St. Louis	All Exchanges of the SME	All Exchanges of the EMC	
314-814	St. Louis	All Exchanges of the SME	All Exchanges of the EMC	
314-820	Fenton	All Exchanges of the SME	All Exchanges of the EMC	
314-864	Imperial	All Exchanges of the SME	All Exchanges of the EMC	
314-893	Manchester	All Exchanges of the SME	All Exchanges of the EMC	
314-857	St. Charles	All Exchanges of the SME	All Exchanges of the EMC	
314-885	Mehlville	All Exchanges of the SME	All Exchanges of the EMC	N

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SECTION 4 - SERVICE AREAS

REC'D SEP 09 1999

4.2 Calling Areas 9(Cont.)

<u>NPA-NXX</u>	<u>Exchange</u>	<u>Local Calling Area</u>	<u>Expanded Calling Area</u>
314-513	Florissant	All Exchanges of the SME	All Exchanges of the EMC
314-748	Sappington	All Exchanges of the SME	All Exchanges of the EMC
314-800	Kirkwood	All Exchanges of the SME	All Exchanges of the EMC
314-813	Bridgeton	All Exchanges of the SME	All Exchanges of the EMC
314-819	Creve Coeur	All Exchanges of the SME	All Exchanges of the EMC
314-817	Ladue	All Exchanges of the SME	All Exchanges of the EMC
314-801	Overland	All Exchanges of the SME	All Exchanges of the EMC
314-802	St. Louis	All Exchanges of the SME	All Exchanges of the EMC
314-814	St. Louis	All Exchanges of the SME	All Exchanges of the EMC
314-820	Fenton	All Exchanges of the SME	All Exchanges of the EMC
314-864	Imperial	All Exchanges of the SME	All Exchanges of the EMC
314-893	Manchester	All Exchanges of the SME	All Exchanges of the EMC
314-857	St. Charles	All Exchanges of the SME	All Exchanges of the EMC

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SECTION 5 – EXCHANGE ACCESS SERVICE

Missouri Public
Service Commission

5.1 General

REC'D SEP 09 1999

Exchange Access Service provides a Customer with a telephonic connection and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- A. receive calls from other stations on the public switched telecommunications network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain interstate and international calling services provided by the Company;
- D. access (at no additional charge) the Company's operators and business office for service related assistance;
- E. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F. access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.
- G. Exchange Access Service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, NXX 970, 540, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked. Calls to numbers "NXX 976" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a customer request unblocking for access to the "NXX 976" caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the customer fully liable for all charges incurred for use of the information provider's service.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premise. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

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SECTION 5 - EXCHANGE ACCESS SERVICE

Missouri Public
Service Commission

5.1 General (Continued)

REC'D SEP 09 1999

The following Exchange Access Services are offered:

- Single Line Service
- Multi Line Service
- Basic Trunk Service
- DID Trunk Service
- Intelenet Full Service T-1 Service
- Inteletrex Service

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SECTION 5 – EXCHANGE ACCESS SERVICE

Missouri Public
Service Commission

5.2 Single Line Service

REC'D MAR 02 2001

5.2.1 Description 1/

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line is provided with the following standard features:

- Standard Features:
- Touch Tone
- Caller ID Blocking

5.2.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 52.25	\$ 31.87

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

ISSUED: March 2, 2001

EFFECTIVE: April 1, 2001

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SECTION 5 - EXCHANGE ACCESS SERVICE

Missouri Public
Service Commission

REC'D SEP 09 1999

5.2 Single Line Service

5.2.1 Description

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line is provided with the following standard features:

Standard Features:
Touch Tone
Caller ID Blocking

5.2.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 52.25	\$ 31.87

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ISSUED: September 9, 1999

EFFECTIVE ~~October 30, 1999~~

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SECTION 5 – EXCHANGE ACCESS SERVICE

Missouri Public
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5.2 Single Line Service (cont.)

REC'D SEP 09 1999

5.2.3 Optional Features

The following is a list of Optional Features available with Single Line Service. Monthly recurring and non-recurring charges will apply as set forth in Section 6 (Optional Service Features).

- Call Forward Busy
- Call Forward Don't Answer
- Call Transfer 1/
- Call Forward Variable
 Limited or Unlimited
- Call Waiting / Cancel Call Waiting
- Distinctive Ringing
- Hotline
- Long Distance Only Account Codes
 Verified or Unverified
- Message Waiting Indication
- Selective Call Rejection
- Speed Dialing: 8 Codes or 30 Codes
- Three Way Conference Calling 1/
- Toll Restriction
- Warmline

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1/ Call Transfer and Three Way Conference Calling cannot be on the same line together.

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SECTION 5 – EXCHANGE ACCESS SERVICE

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5.2 Single Line Service (Continued)

RECD SEP 09 1999

5.2.4 Single Line Feature Packages

Single Line Feature Pack I and Feature Pack II provides a complement of electronic central office features that enable convenient calling capabilities.

A. Feature Pack I

Feature Pack I provides the following features:

- Call Waiting / Cancel Call Waiting
- Call Transfer or Three-Way conference Calling
- Call Forward Busy
- Call Forward Don't Answer
- Message Waiting Indication
- Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 4.50

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SECTION 5 – EXCHANGE ACCESS SERVICE

Missouri Public
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5.2 Single Line Service (Continued)

REC'D SEP 09 1999

5.2.4 Single Line Feature Packages (cont.)

B. Feature Pack II

Feature Pack II provides the following features:

- All Features from Feature Pack I, plus
- Distinctive Ringing
- Speed Dialing - 30 Codes
- Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 9.50

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SECTION 5 - EXCHANGE ACCESS SERVICE

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5.3 Multi Line Service 1/

REC'D MAR 02 2001

5.3.1 Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features that can be deleted at the Customer's option:

Standard Features:

Touch Tone
Caller ID Blocking

5.3.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 52.25	\$ 41.42

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

ISSUED: March 2, 2001

EFFECTIVE: April 1, 2001

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TM-2004-0146

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SECTION 5 - EXCHANGE ACCESS SERVICE

Missouri Public
Service Commission

5.3 Multi Line Service

REC'D SEP 09 1999

5.3.1 Description

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line is provided with the following standard features that can be deleted at the Customer's option:

Standard Features:

Touch Tone
Caller ID Blocking

5.3.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 52.25	\$ 41.42

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SECTION 5 – EXCHANGE ACCESS SERVICE

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REC'D SEP 09 1999

5.3 Multi Line Service

5.3.3 Optional Features

The following is a list of Optional Features available with Multi Line Service. Monthly recurring and non-recurring charges will apply as set forth in Section 6 (Exchange Access Optional Features).

Call Forward Variable:

Limited or Unlimited

Call Hunting (Choice of):

Rotary, Sequential or Circular

Group Speed Dialing:

8 codes

Long Distance Only Account Codes:

Verified or Unverified

Toll Restriction

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SECTION 5 - EXCHANGE ACCESS SERVICE Missouri Public
Service Commission

5.4 Basic Trunk Service ^{1/}

REC'D MAR 02 2001

5.4.1 Description

Basic Trunk Service provides a Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. The following standard features are available with this service

Standard Features:

Touch Tone
Caller ID Blocking

5.4.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 52.25	\$ 41.42

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

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Missouri Public
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REC'D SEP 09 1999

5.4 Basic Trunk Service

5.4.1 Description

Basic Trunk Service provides a Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. The following standard features are available with this service

Standard Features:

Touch Tone
Caller ID Blocking

5.4.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 52.25	\$ 41.42

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SECTION 5 - EXCHANGE ACCESS SERVICE

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5.5 DID Trunk Service ^{1/}

REC'D MAR 02 2001

5.5.1 Description

DID Trunk Service provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 5.4 in addition to the DID Trunk Termination rates.

5.5.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Termination	\$ 138.00	\$ 47.75

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

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5.5 DID Trunk Service

REC'D SEP 09 1999

5.5.1 Description

DID Trunk Service provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID Trunk Services include Basic Trunk Service rates (non-recurring and monthly recurring) as set forth in Section 5.4 in addition to the DID Trunk Termination rates.

5.5.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Termination	\$ 138.00	\$ 47.75

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5.6 Intelenet Full Service T-1 Services ^{1/}

REC'D MAR 02 2001

5.6.1 Description

Intelenet Full Service T-1 Services provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

5.6.2 Rates

Individual channels carried over a Full Service T-1 may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 6.2.

<u>Digital Trunk Service:</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>	
12 Multi-Use ^{2/} Channels	\$ 1,214.00	\$ 474.00	T
16 Multi-Use ^{2/} Channels	\$ 1,214.00	\$ 583.00	T
20 Multi-Use ^{2/} Channels	\$ 1,214.00	\$ 692.00	T
24 Multi-Use ^{2/} Channels	\$ 1,214.00	\$ 800.00	T

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

^{2/} Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.

ISSUED: March 2, 2001

EFFECTIVE: April 1, 2001

CANCELLED
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REC'D SEP 09 1999

5.6 Intelnet Full Service T-1 Services

5.6.1 Description

Intelnet Full Service T-1 Services provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

5.6.2 Rates

Individual channels carried over a Full Service T-1 may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 6.2.

<u>Digital Trunk Service:</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
12 Multi-Use ^{1/} Channels	\$ 1,214.00	\$ 474.00
16 Multi-Use ^{1/} Channels	\$ 1,214.00	\$ 583.00
20 Multi-Use ^{1/} Channels	\$ 1,214.00	\$ 692.00
24 Multi-Use ^{1/} Channels	\$ 1,214.00	\$ 800.00

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^{1/} Multi-use is defined as an inbound, outbound or bi-directional channel or an internet channel where available.

ISSUED: September 9, 1999

EFFECTIVE: ~~October 20, 1999~~

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SECTION 5 - EXCHANGE ACCESS SERVICE

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5.7 Inteletrex Service ^{1/}

REC'D MAR 02 2001

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5.7.1 Description

Inteletrex Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Inteletrex Station Lines are provided for connection of Inteletrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Inteletrex Station Lines. Each Inteletrex Station Line is provided in combination with other Company-provided services. The standard features are as follows:

Standard Features:

- Touch Tone
- Caller ID Blocking

5.7.2 Station Line Charges

Inteletrex Station Lines are assessed with a non-recurring service establishment charge per line, with each subsequent line receiving a discounted installation charge. Also monthly recurring charges are assessed on a per line basis.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 28.50	\$ 60.28
Service Establishment, per order	\$ 400.00	
Subsequent orders or changes to established service, per line	\$ 27.00	

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FILED APR 01 2001

^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2, 2001

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SECTION 5 - EXCHANGE ACCESS SERVICE

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5.7 Inteletrex Service

REC'D SEP 09 1999

5.7.1 Description

Inteletrex Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Inteletrex Station Lines are provided for connection of Inteletrex-compatible Customer-provided station sets to the public switched telecommunications network. Inteletrex Service standard and optional features are described in the Definitions Section of this tariff. Inteletrex Service is provided with a minimum of five Inteletrex Station Lines. Each Inteletrex Station Line is provided in combination with other Company-provided services. The standard features are as follows:

Standard Features:

- Touch Tone
- Caller ID Blocking

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5.7.2 Station Line Charges

Inteletrex Station Lines are assessed with a non-recurring service establishment charge per line, with each subsequent line receiving a discounted installation charge. Also monthly recurring charges are assessed on a per line basis.

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 28.50	\$ 60.28
Service Establishment, per order	\$ 400.00	
Subsequent orders or changes to established service, per line	\$ 27.00	

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EFFECTIVE: ~~October 1, 1999~~

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5.7 Inteletrex Service (Continued)

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5.7.3 Optional Features (Continued)

The following is a list of Optional Features available with Inteletrex Service. Monthly recurring and non-recurring charges will apply as set forth in Section 6 (Exchange Access Optional Features).

- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable:
 - Limited or Unlimited
- Call Hold
- Call Hunting (Choice of):
 - Rotary, Sequential or Circular
- Call Transfer 1/
- Call Park
- Call Waiting / Cancel Call Waiting
- Distinctive Ringing
- Directed Call Pick-Up
- Group Call Pick-Up
- Group Speed Dialing
- Intercom (Extension) Dialing
- Long Distance Only Account Codes:
 - Verified or Unverified
- Message Waiting Indication
- Selective Call Rejection
- Speed Dialing:
 - 8 Codes or 30 Codes
- Three Way Conference Calling 1/
- Toll Restriction
- Warmline

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1/ Call Transfer and Three Way Conference Calling cannot be on the same line together

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5.7 Inteletrex Service (Continued)

REC'D SEP 09 1999

5.7.5 Inteletrex Line Feature Packages

Inteletrex Line Feature Pack I and Feature Pack II provide a complement of electronic central office features that enable convenient calling capabilities.

A. Feature Pack I

Feature Pack I provides the following features:

- Call Hold
- Call Transfer or Three-Way conference Calling
- Call Waiting / Cancel Call Waiting
- Intercom (Extension) Dialing
- Speed Dialing - 8 Codes

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 4.50

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5.7 Inteletrex Service (Continued)

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5.7.5 Inteletrex Line Feature Packages (cont.)

B. Feature Pack II (Cont.)

Feature Pack II provides the following features:

- All Features from Feature Pack I, plus
- Distinctive Ringing
- Group Speed Dialing
- Speed Dialing - 30 Codes
- Toll Restriction

Non-recurring and monthly recurring rates apply as follows:

<u>Non-Recurring</u>	<u>Monthly Recurring</u>
\$ 10.00	\$ 9.50

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5.8 Inward Business Line Service 1/

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5.8.1 Description

Inward Business Line Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to receive one call at a time. Inward Business Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Inward Business Line may be configured into a hunt group with other Inward Business Lines.

5.8.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 52.25	\$ 16.00

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

ISSUED: March 2, 2001

EFFECTIVE: April 1, 2001

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SECTION 5 - EXCHANGE ACCESS SERVICE

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5.8 Inward Business Line Service

REC'D SEP 09 1999

5.8.1 Description

Inward Business Line Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to receive one call at a time. Inward Business Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Inward Business Line may be configured into a hunt group with other Inward Business Lines.

5.8.2 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line	\$ 52.25	\$ 16.00

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SECTION 5 – EXCHANGE ACCESS SERVICE **Missouri Public Service Commission**

5.9 Inward Digital Trunk Service ^{1/}

REC'D MAR 02 2001

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5.9.1 Description

Inward Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to receive one call at a time. Inward Business Lines are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Inward Digital Trunks may be configured into hunt groups with other Company-provided Inward Digital Trunks. The terminal interface for each Inward Digital Trunk Service is a DSX-1 panel.

5.9.2 Rates

<u>Digital Trunk Service:</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
12 Multi-Use ^{2/} Channels	\$ 1,214.00	\$ 474.00
16 Multi-Use ^{2/} Channels	\$ 1,214.00	\$ 583.00
20 Multi-Use ^{2/} Channels	\$ 1,214.00	\$ 692.00
24 Multi-Use ^{2/} Channels	\$ 1,214.00	\$ 800.00

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

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^{2/} Multi-use is defined as an inbound or bi-directional channel or an internet channel where available.

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SECTION 5 - EXCHANGE ACCESS SERVICE **Missouri Public Service Commission**

5.9 Inward Digital Trunk Service

REC'D SEP 09 1999

5.9.1 Description

Inward Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to receive one call at a time. Inward Business Lines are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Inward Digital Trunks may be configured into hunt groups with other Company-provided Inward Digital Trunks. The terminal interface for each Inward Digital Trunk Service is a DSX-1 panel.

5.9.2 Rates

<u>Digital Trunk Service:</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
12 Multi-Use <u>1/</u> Channels	\$ 1,214.00	\$ 474.00
16 Multi-Use <u>1/</u> Channels	\$ 1,214.00	\$ 583.00
20 Multi-Use <u>1/</u> Channels	\$ 1,214.00	\$ 692.00
24 Multi-Use <u>1/</u> Channels	\$ 1,214.00	\$ 800.00

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1/ Multi-use is defined as an inbound or bi-directional channel or an internet channel where available

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SECTION 6 - OPTIONAL SERVICE FEATURES

The services listed in this section are available with the Company's facilities-based and resold services. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

6.1 Call Back/Camp On 1/

N

6.1.1 Description

This feature permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

6.1.2 Charges

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line:	\$ 0.00	\$ 0.00

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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ISSUED: March 2, 2001

EFFECTIVE: April 1, 2001

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SECTION 6 – OPTIONAL SERVICE FEATURES

The services listed in this section are available with the Company's facilities-based and resold services. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

6.1 Call Back/Camp On

6.1.1 Description

This feature permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

6.1.2 Charges

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Per Line:	\$ 0.00	\$ 0.00

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SECTION 6 -- OPTIONAL SERVICE FEATURES

6.2 Call Forward Station ^{1/}

N

6.2.1 Description

Call Forward Station - allows calls directed to a station line to be automatically routed to a user defined line inside or outside the customer's telephone system. Customers may choose from the following options:

Call Forward Remote - This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

Call Forward Busy - This optional feature allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forward Don't Answer - This optional feature allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

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6.2 Call Forward Station

6.2.1 Description

Call Forward Station - allows calls directed to a station line to be automatically routed to a user defined line inside or outside the customer's telephone system. Customers may choose from the following options:

Call Forward Remote - This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

Call Forward Busy - This optional feature allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forward Don't Answer - This optional feature allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

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SECTION 6 – OPTIONAL SERVICE FEATURES

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6.2 Call Forward Station (cont.)

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6.2.1 Description (cont.)

Call Forward Busy/Don't Answer - This optional feature allows calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station rings busy or the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forward Variable Limited - When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Intelitrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

Call Forward Variable Unlimited - The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Intelitrex system or to station lines within the same Intelitrex system. The attendant may not activate this feature to a telephone number outside the Intelitrex system for a station line use. Calls forwarded outside the Intelitrex system are subject to the appropriate charges for local and toll messages.

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SECTION 6 – OPTIONAL SERVICE FEATURES

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6.2 Call Forward Station (Continued)

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6.2.2 Charges

Monthly recurring and non-recurring charges will apply as follows:

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Call Forward Remote	\$ 0.00	\$ 0.00
Call Forward Busy	\$14.50	\$ 2.85
Call Forward Don't Answer	\$14.50	\$ 2.85
Call Forward - Busy/Don't Answer	\$14.50	\$ 3.80
Call Forward Variable:		
Limited	\$14.50	\$ 5.70
Unlimited	\$14.50	\$ 5.70

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.3 Call Hold ^{1/}

N

6.3.1 Description

This feature allows the user to hold one call for any length of time provided that neither party goes on-hook.

6.3.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 0.00	\$ 0.00

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2, 2001

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SECTION 6 - OPTIONAL SERVICE FEATURES

REC'D SEP 09 1999

6.3 Call Hold

6.3.1 Description

This feature allows the user to hold one call for any length of time provided that neither party goes on-hook.

6.3.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 0.00	\$ 0.00

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.4 Call Hunting ^{1/}

N

6.4.1 Description

This feature routes a call to an idle station line in a prearranged group when the called station line is busy. Customers may choose Rotary, Sequential or Circular call hunting.

6.4.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Rotary	N/C	N/C
Sequential	\$ 3.25	\$ 2.66
Circular	\$ 3.25	\$ 0.81

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

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6.4 Call Hunting

6.4.1 Description

This feature routes a call to an idle station line in a prearranged group when the called station line is busy. Customers may choose Rotary, Sequential or Circular call hunting.

6.4.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Rotary	N/C	N/C
Sequential	\$ 3.25	\$ 2.66
Circular	\$ 3.25	\$ 0.81

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.5 Call Park 1/

N

6.5.1 Description

This feature allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

6.5.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 5.00	\$ 2.00

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

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6.5 Call Park

6.5.1 Description

This feature allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

6.5.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 5.00	\$ 2.00

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.6 Call Pickup 1/

N

6.6.1 Description

This feature allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group. Customer may choose one of the following:

Directed Call Pick-Up - The optional feature allows users to answer a call that is directed to another line in the same call pick-up group by dialing a special service code and the directory number of the ringing line.

Group Call Pick-Up - This optional feature allows users to answer a call that is directed to another line in the same call pick-up group by dialing a special service code while the line is ringing. If more than one line in a group is ringing, the line that has been ringing the longest is picked up first.

6.6.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Directed Call Pick-Up	\$ 5.00	\$ 2.00
Group Call Pick-Up	\$ 5.00	\$ 2.00

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES

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REC'D SEP 09 1999

6.6 Call Pickup

6.6.1 Description

This feature allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group. Customer may choose one of the following:

Directed Call Pick-Up - The optional feature allows users to answer a call that is directed to another line in the same call pick-up group by dialing a special service code and the directory number of the ringing line.

Group Call Pick-Up - This optional feature allows users to answer a call that is directed to another line in the same call pick-up group by dialing a special service code while the line is ringing. If more than one line in a group is ringing, the line that has been ringing the longest is picked up first.

6.6.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Directed Call Pick-Up	\$ 5.00	\$ 2.00
Group Call Pick-Up	\$ 5.00	\$ 2.00

CANCELLED

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By: JSR/PL
Public Service Commission
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SECTION 6 -- OPTIONAL SERVICE FEATURES

6.7 Call Transfer ^{1/}

N

6.7.1 Description

This feature allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

6.7.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 3.80

Missouri Public Service Commission

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SECTION 6 - OPTIONAL SERVICE FEATURES

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6.7 Call Transfer

REC'D SEP 09 1999

6.7.1 Description

This feature allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

6.7.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 3.80

CANCELLED

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REC'D MAR 02 2001

SECTION 6 - OPTIONAL SERVICE FEATURES

6.8 Call Waiting 1/

N

6.8.1 Description

This feature permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

6.8.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 7.60

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Service Commission

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES

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REC'D SEP 09 1999

6.8 Call Waiting

6.8.1 Description

This feature permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

6.8.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 7.60

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By *JSR RP 163*
Public Service Commission
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MISSOURI
Public Service Commission

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NOV 30 1999

REC'D MAR 02 2001

SECTION 6 - OPTIONAL SERVICE FEATURES

6.9 Cancel Call Waiting 1/

N

6.9.1 Description

This feature enables the customer to cancel Call Waiting feature for the current call. The incoming callers will then hear a busy tone - not ringing. After the current call is completed, Call Waiting is once again available on the line.

6.9.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 7.60

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.9 Cancel Call Waiting

REC'D SEP 09 1999

6.9.1 Description

This feature enables the customer to cancel Call Waiting feature for the current call. The incoming callers will then hear a busy tone - not ringing. After the current call is completed, Call Waiting is once again available on the line.

6.9.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 7.60

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APR 01 2001

By *157 R P 164*
Public Service Commission
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99-588

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NOV 30 1999

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REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES

6.10 Caller ID Blocking 1/

N

6.10.1 Description

Caller ID Blocking allows a caller to determine when they want to prevent the delivery of both the calling name (if applicable) and number to the called party for the duration of one call by entering a feature code prior to making the call. When the feature code is entered prior to making the call the name (if available) and number is blocked. If no feature is entered prior to initiating a call the name (if available) and number will be delivered to the calling party.

The following regulations apply:

- A. Any MCI WORLDCOM calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touchtone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
- B. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number.

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 – OPTIONAL SERVICE FEATURES

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6.10 Caller ID Blocking

REC'D SEP 09 1999

6.10.1 Description

Caller ID Blocking allows a caller to determine when they want to prevent the delivery of both the calling name (if applicable) and number to the called party for the duration of one call by entering a feature code prior to making the call. When the feature code is entered prior to making the call the name (if available) and number is blocked. If no feature is entered prior to initiating a call the name (if available) and number will be delivered to the calling party.

The following regulations apply:

- A. Any MCI WORLDCOM calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touchtone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
- B. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number.

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1 15th RP 165
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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public
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6.10 Caller ID Blocking (cont.)

REC'D SEP 09 1999

6.10.1 Description (cont.)

- C. Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/ volunteers where an executive officer of the agency registers with MCI WORLDCOM a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.
- D. Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call. The calling name and/or number will not be transmitted from a line equipped with this capability.
- E. The blocking of the calling name and/or number will not be provided on calls originating from Public, Semi-Public and Customer-Owned Pay Telephone Services.

6.10.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Caller ID Blocking, per line	N/C	N/C

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.11 Caller ID (Continued)

6.11.1 Regulations Applicable to Caller ID 1/

N

- A. Caller ID Service will be provided in connection with individual and multi-line residence and business lines, where facilities permit. Party Line, PBX trunk, Inteletrex, Public and Semi-Public Telephone Services are excluded from subscribing to this tariff offering.
- B. Caller ID Service is offered on a subscription basis that requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID Service or not, has per call blocking capability.
- C. Caller ID Service will not be displayed under the following conditions:
 - (1) If the called party is off-hook (i.e., when Customer is on line).
 - (2) If the called party answers during the first ring interval.
 - (3) If the calling party has activated blocking capability.
- D. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission.
- E. Identification of specific stations or extensions served by CPE is not possible. The main directory number will be displayed.
- F. Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES

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6.11 Caller ID (Continued)

REC'D SEP 09 1999

6.11.1 Regulations Applicable to Caller ID

- A. Caller ID Service will be provided in connection with individual and multi-line residence and business lines, where facilities permit. Party Line, PBX trunk, Intelitrex, Public and Semi-Public Telephone Services are excluded from subscribing to this tariff offering.
- B. Caller ID Service is offered on a subscription basis that requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID Service or not, has per call blocking capability.
- C. Caller ID Service will not be displayed under the following conditions:
 - (1) If the called party is off-hook (i.e., when Customer is on line).
 - (2) If the called party answers during the first ring interval.
 - (3) If the calling party has activated blocking capability.
- D. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission.
- E. Identification of specific stations or extensions served by CPE is not possible. The main directory number will be displayed.
- F. Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.

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1st R P 167
Public Service Commission
MISSOURI

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Public Service Commission

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SECTION 6 - OPTIONAL SERVICE FEATURES

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6.11 Caller ID (Continued)

REC'D SEP 09 1999

6.11.1 Regulations Applicable to Caller ID (Continued)

G. Caller ID Service information may not be sold or given to another party without the caller's consent. Calling name and number information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. This applies if the name and number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

H. In addition to the other provisions specified in this section, the Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

6.11.2 Charges

USOC	<u>Non-Recuring</u>	<u>Monthly-Recurring</u>
NSD - Number Only	\$ 14.50	\$ 8.08
NMP - Name Only	\$ 14.50	\$ 8.08

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Public Service Commission

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Missouri Public
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TM-2004-0146

REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES

6.12 Directory Listings 1/

N

6.12.1 Description

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area. At a Customer's option, the Company will arrange for additional listings at the following rates:

6.12.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Each Add'l Listing:	\$ 9.50	\$ 2.45

Missouri Public Service Commission

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES Missouri Public Service Commission

6.12 Directory Listings

REC'D SEP 09 1999

6.12.1 Description

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area. At a Customer's option, the Company will arrange for additional listings at the following rates:

6.12.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Each Add'l Listing:	\$ 9.50	\$ 2.45

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MISSOURI

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NOV 30 1999

REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES

6.13 Direct Inward Dial (DID) Service ^{1/}

N

6.13.1 Description

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 5.5 and 5.6, respectively.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public Service Commission

6.13 Direct Inward Dial (DID) Service

REC'D SEP 09 1999

6.13.1 Description

DID service is an optional feature which can be purchased in conjunction with Company-provided DID Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to charges specified for DID Trunks or Digital Trunks in Sections 5.5 and 5.6, respectively.

Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. The Company reserves the right to limit the amount of DID numbers that will constitute a block of telephone numbers. The amount of DID numbers included in a telephone number group will be determined at the sole discretion of the Company, and will reflect the efficient management of the Company's resources.

The Customer has no property right to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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SECTION 6 - OPTIONAL SERVICE FEATURES

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6.13 Direct Inward Dial (DID) Service

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6.13.2 Charges

<u>Block of 10 DID Numbers</u>	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
first block	\$ 165.00	\$ 4.75
each additional	\$ 10.00	\$ 4.75
 <u>Block of 100 DID Numbers</u>		
first block	\$ 165.00	\$ 22.33
each additional	\$ 165.00	\$ 22.33

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SECTION 6 - OPTIONAL SERVICE FEATURES

6.14 Distinctive Ringing 1/

N

6.14.1 Description

The customer actually has two directory numbers on one line. The main directory number rings normal on an incoming call. The secondary number will have a distinctive ring cycle for incoming calls.

6.14.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 5.70

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES Missouri Public Service Commission

REC'D SEP 09 1999

6.14 Distinctive Ringing

6.14.1 Description

The customer actually has two directory numbers on one line. The main directory number rings normal on an incoming call. The secondary number will have a distinctive ring cycle for incoming calls.

6.14.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 14.50	\$ 5.70

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REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES

6.15 Do Not Disturb ^{1/}

N

6.15.1 Description

This feature permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

6.15.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 0.00	\$ 0.00

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^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public Service Commission

6.15 Do Not Disturb

REC'D SEP 09 1999

6.15.1 Description

This feature permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

6.15.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 0.00	\$ 0.00

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SECTION 6 – OPTIONAL SERVICE FEATURES

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6.16 Foreign Exchange (FX) Service 1/

REC'D SEP 09 1999

6.16.1 Description

FX Service enables a Customer to receive Company-provided Exchange Access Service at a point outside the Local Exchange Service Area that normally serves the customer's location. FX service can be used to receive inward calls only. FX service has a minimum requirement of at least 48 lines.

The Local Exchange Calling Area and all Usage Service rates which apply to a FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

6.16.2 Rates

FX service charges are calculated on either a line or trunk group basis dependent upon the type of Exchange Access Service facility being utilized.

Charges for each FX Exchange Access Service apply in addition to the service rates which would regularly apply for such Exchange Access Service. Additional costs may be incurred by the FX Customer when the Company rearranges existing facilities as set forth in Section 10.1. The following charges apply for each FX service:

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1/ Beginning June 11, 1999, this service will no longer be available to new subscribers.

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.16 Foreign Exchange (FX) Service (Continued)

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6.16.2 Rates (Continued)

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FX Services -- Other Than Digital Trunk Services

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per Line, Inward Only	\$ 20.00	\$ 20.00

FX Services -- Digital Trunk Services

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per Trunk, Inward Only (24 Channels)	\$ 20.00	\$ 20.00

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9 9 - 5 8 8
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TM-2004-0146

SECTION 6 – OPTIONAL SERVICE FEATURES

6.17 Hotline 1/

N

6.17.1 Description

When the handset is lifted off the receiver a call to one specified number is always placed.
No additional features are allowed on this line.

6.17.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 50.00	\$ 9.50

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2, 2001

EFFECTIVE: April 1, 2001

CANCELLED
November 22, 2004
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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.17 Hotline

REC'D SEP 09 1999

6.17.1 Description

When the handset is lifted off the receiver a call to one specified number is always placed.
No additional features are allowed on this line.

6.17.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 50.00	\$ 9.50

CANCELLED

APR 01 2001
by [Signature] / RP 176
Public Service Commission
MISSOURI

FILED

NOV 30 1999
99 - 588
MISSOURI
Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE: ~~October 20, 1999~~

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NOV 30 1999

REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES

6.18 Intercom (Extension) Dialing 1/

N

6.18.1 Description

This feature allows users to call each other by dialing a 1 to 4 digit extension number.

6.18.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 5.00	\$ 1.00

Missouri Public
Service Commission

FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES Missouri Public Service Commission

6.18 Intercom (Extension) Dialing

REC'D SEP 09 1999

6.18.1 Description

This feature allows users to call each other by dialing a 1 to 4 digit extension number.

6.18.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 5.00	\$ 1.00

CANCELLED

APR 01 2001
By 15/RP/177
Public Service Commission
MISSOURI

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MISSOURI
Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE ~~October 29, 1999~~

NOV 30 1999

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REC'D MAR 02 2001

SECTION 6 - OPTIONAL SERVICE FEATURES

6.19 Last Number Redial 1/

N

6.19.1 Description

This feature enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

6.19.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 0.00	\$ 0.00

Missouri Public
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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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Missouri Public
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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.19 Last Number Redial

REC'D SEP 09 1999

6.19.1 Description

This feature enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

6.19.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per line	\$ 0.00	\$ 0.00

CANCELLED

APR 01 2001
By *1st RP 178*
Public Service Commission
MISSOURI

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NOV 30 1999
99-588
MISSOURI
Public Service Commission

ISSUED: September 9, 1999

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NOV 30 1999

REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES

6.20 Long Distance Account Codes 1/

N

6.20.1 Description

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes or Unverified Account Codes.

Verified Account Codes - The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

Unverified Account Codes - The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

6.20.2 Charges

<u>Charge Per Customer Location</u>	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Verified packages	\$ 5.00	\$ 10.00
Unverified packages	\$ 5.00	\$ 5.00

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES, Missouri Public Service Commission

6.20 Long Distance Account Codes

REC'D SEP 09 1999

6.20.1 Description

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a local or long distance telephone number. Customers may choose either Verified Account Codes or Unverified Account Codes.

Verified Account Codes - The Customer is required to enter an exact code when placing a call or the call will not go through. The codes are specified by the Customer and can be from 2 to 8 digits in length. Code lengths are ANI specific.

Unverified Account Codes - The Customer is required to enter in a code for the call to go through. The code length can be from 2 to 8 digits in length and must be consistent for each customer location.

6.20.2 Charges

<u>Charge Per Customer Location</u>	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Verified packages	\$ 5.00	\$ 10.00
Unverified packages	\$ 5.00	\$ 5.00

CANCELLED

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By *1st RP 179*
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99 - 588

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ISSUED: September 9, 1999

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REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES

6.21 Main Number Retention ^{1/}

N

6.21.1 Description

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

6.21.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per retained number	\$ 0.00	\$ 0.00

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FILED APR 01 2001

^{1/} Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES

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Service Commission

6.21 Main Number Retention

REC'D SEP 09 1999

6.21.1 Description

Main Number Retention is an optional feature by which a new Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

Monthly recurring and non-recurring charges apply per retained number. Rates for retained numbers may vary from area to area.

6.21.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per retained number	\$ 0.00	\$ 0.00

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99 - 588
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REC'D MAR 02 2001

SECTION 6 - OPTIONAL SERVICE FEATURES

6.22 Message Waiting Indicator 1/

N

6.22.1 Description

This feature is an audible tone that notifies the customer a voicemail message was received on the line.

6.22.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 2.05	\$ 0.10

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.22 Message Waiting Indicator

REC'D SEP 09 1999

6.22.1 Description

This feature is an audible tone that notifies the customer a voicemail message was received on the line.

6.22.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 2.05	\$ 0.10

CANCELLED

APR 01 2001
By *IST RP 181*
Public Service Commission
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REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES6.23 Selective Call Rejection 1/

N

6.23.1 Description

This feature allows the Customer to reject incoming calls that originate from certain identified telephone numbers. The Customer must specify the phone numbers to reject. (There is no limit on the number of calls to reject.) Any call attempts from the defined list are routed to an announcement indicating the call will not complete to the called station.

6.23.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 14.50	\$ 3.80

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

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SECTION 6 – OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.23 Selective Call Rejection

REC'D SEP 09 1999

6.23.1 Description

This feature allows the Customer to reject incoming calls that originate from certain identified telephone numbers. The Customer must specify the phone numbers to reject. (There is no limit on the number of calls to reject.) Any call attempts from the defined list are routed to an announcement indicating the call will not complete to the called station.

6.23.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 14.50	\$ 3.80

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Public Service Commission

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.24 Speed Dialing 1/

N

6.24.1 Description

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

Group Speed Dialing - Group Speed Dialing allows co-workers within the same customer group to share the same speed calling numbers.

6.24.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Option A:		
Eight (8) Code List, per line	\$ 14.50	\$ 3.80
Option B:		
Thirty (30) Code List, per line	\$ 14.50	\$ 3.80

Missouri Public Service Commission

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 6 – OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.24 Speed Dialing

REC'D SEP 09 1999

6.24.1 Description

This optional feature allows the Customer to program the phone to dial frequently called local and long distance numbers by dialing abbreviated digits. This feature is available in two options, one is a eight (8) code list using one (1) digit speed codes and the other is a thirty (30) code list using two (2) digit speed codes. The customer can select either the eight (8) or thirty (30) option or both options for a combined total of thirty-eight (38) speed codes. Speed Dialing is billed per line and on a monthly recurring basis.

Group Speed Dialing - Group Speed Dialing allows co-workers within the same customer group to share the same speed calling numbers.

6.24.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Option A:		
Eight (8) Code List, per line	\$ 14.50	\$ 3.80
Option B:		
Thirty (30) Code List, per line	\$ 14.50	\$ 3.80

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157 RP 183
Public Service Commission
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REC'D MAR 02 2001

SECTION 6 – OPTIONAL SERVICE FEATURES

6.25 Three-Way Conference Calling 1/

N

6.25.1 Description

This feature allows a station line user to add a third party to an existing conversation.

6.25.2 Charges

Non-Recurring

Monthly-Recurring

\$ 14.50

\$ 3.80

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SECTION 6 – OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.25 Three-Way Conference Calling

REC'D SEP 09 1999

6.25.1 Description

This feature allows a station line user to add a third party to an existing conversation.

6.25.2 Charges

<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
\$ 14.50	\$ 3.80

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Public Service Commission

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.26 Toll Restriction 1/

N

6.26.1 Description

This feature allows users to set up on a per line basis, call restrictions by the calling party.

6.26.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 9.50	\$ 0.95

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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.26 Toll Restriction

REC'D SEP 09 1999

6.26.1 Description

This feature allows users to set up on a per line basis, call restrictions by the calling party.

6.26.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 9.50	\$ 0.95

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REC'D MAR 02 2001

SECTION 6 - OPTIONAL SERVICE FEATURES

6.27 Vanity Number Service 1/

N

6.27.1 Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

6.27.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per Vanity Number	\$ 7.75	\$ 3.75

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 6 – OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.27 Vanity Number Service

REC'D SEP 09 1999

6.27.1 Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to customers and may, therefore, change them if required.

Monthly recurring charges apply per Vanity number.

6.27.2 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
Per Vanity Number	\$ 7.75	\$ 3.75

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SECTION 6 – OPTIONAL SERVICE FEATURES

6.28 Warmline 1/ N

6.28.1 Description

This feature is a delayed hotline. When the phone goes off-hook there is a dialtone. If a number is not dialed within a specified period of time, a predetermined number will automatically be dialed.

6.28.1 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 50.00	\$ 9.50

Missouri Public Service Commission

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers. N

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SECTION 6 - OPTIONAL SERVICE FEATURES

Missouri Public
Service Commission

6.28 Warmline

REC'D SEP 09 1999

6.28.1 Description

This feature is a delayed hotline. When the phone goes off-hook there is a dialtone. If a number is not dialed within a specified period of time, a predetermined number will automatically be dialed.

6.28.1 Charges

	<u>Non-Recurring</u>	<u>Monthly-Recurring</u>
per line	\$ 50.00	\$ 9.50

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NOV 30 1999

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REC'D MAR 02 2001

SECTION 7 – LOCAL / INTRALATA CALLING SERVICE

The services listed in this section apply to the Company's facilities-based services only.

7.1 Local Calling Service 1/

7.1.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined in Section 4.2. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1 apply in addition to the charges listed below.

Missouri Public Service Commission

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TM-2004-0146

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SECTION 7 - LOCAL / INTRALATA CALLING SERVICE

Missouri Public Service Commission

The services listed in this section apply to the Company's facilities-based services only **REC'D SEP 09 1999**

7.1 Local Calling Service

7.1.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided exchange access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges and zones defined in Section 4.2. The rates set forth in this section apply to all direct dialed local calls. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1 apply in addition to the charges listed below.

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REC'D MAR 02 2001

SECTION 7 - LOCAL / INTRALATA CALLING SERVICE

7.2 IntraLATA Area Calling 1/

N

7.2.1 Description

An IntraLATA Area Call is a call which originates and terminates outside the local calling area, but within the caller's LATA and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, and All Day Saturday and Sunday

7.2.2 Rates

	<u>Rate Per Minute</u>
Shared:	\$ 0.0800
Dedicated:	\$ 0.0700

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 7 - LOCAL / INTRALATA CALLING SERVICE

Missouri Public
Service Commission

7.2 IntraLATA Area Calling

REC'D SEP 09 1999

7.2.1 Description

An IntraLATA Area Call is a call which originates and terminates outside the local calling area, but within the caller's LATA and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6 second increments, with an 18 second call minimum. The following rate periods apply:

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, and All Day Saturday and Sunday

7.2.2 Rates

	<u>Rate Per Minute</u>
Shared:	\$ 0.0800
Dedicated:	\$ 0.0700

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE¹

8.1 Resold Local Exchange Services Concurrence

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Metropolitan Exchange Service and Optional Metropolitan Calling Area Service as set forth in the Southwestern Bell Telephone Company Local Exchange Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company. Rates for these services are set out in Section 8.3, 8.4 and 8.6.2 (Optional Metropolitan Calling Area rate section) of this tariff.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customer.

¹Effective May 18, 2003 Resold Service will no longer be available to new Customers.

N
N

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE Missouri Public Service Commission

8.1 Resold Local Exchange Services Concurrence

REC'D SEP 09 1999

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Metropolitan Exchange Service and Optional Metropolitan Calling Area Service as set forth in the Southwestern Bell Telephone Company Local Exchange Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company. Rates for these services are set out in Section 8.3, 8.4 and 8.6.2 (Optional Metropolitan Calling Area rate section) of this tariff.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customer.

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ISSUED: September 9, 1999

EFFECTIVE: ~~October 30, 1999~~

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Six Concourse Parkway
Suite 3200
Atlanta, GA 30328

NOV 30 1999

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE²

8.2 Description

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certified Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available on a statewide basis in the exchanges listed in Section 8.7. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

The following Resold Local Exchange Services are available to customers ¹:

- Single Line Service
- Multi-Line Service

Resold Local Exchange Service is subject to the following Non-recurring charges.

A. Installation Charges

	<u>Non-Recurring</u>
first line or trunk	\$ 52.25
additional line or trunk	\$ 52.25

¹Effective May 18, 2003 Resold Service will no longer be available to new customers.

N
N

²Resold Local Exchange line rates or trunks include TOUCHTONE

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

8.2 Description

REC'D SEP 09 1999

Resold Local Exchange Service is composed of the resale of exchange access lines and local calling provided by other certified Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate/international services. Resold Local Exchange Service is available on a statewide basis in the exchanges listed in Section 8.7. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

The following Resold Local Exchange Services are available to customers 1/:

- Single Line Service
- Multi-Line Service

Resold Local Exchange Service is subject to the following Non-recurring charges.

A. Installation Charges

	<u>Non-Recurring</u>
first line or trunk	\$ 52.25
additional line or trunk	\$ 52.25

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1/ Resold Local Exchange line rates or trunk rates include TOUCHTONE.

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EFFECTIVE ~~October 30, 1999~~

NOV 30 1999

Sandy Chandler
Six Concourse Parkway
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Atlanta, GA 30328

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE²

8.3 Single Line Service

Single Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line Service is provided with the following standard features, and can be provided with any of the Optional Features as listed in Section 8.5.

Standard Features:

- Touch Tone
- Caller ID Blocking

Optional MCA rates are listed on Page 4 (following). Non-recurring charges appear in Section 8.2. Monthly recurring rates per Single Line Service will apply as follows:

	<u>Rate Group ¹/Monthly-Recurring</u>	
Per Line:	A	\$16.00
	B	\$21.95
D Principal	{D}	\$31.87
D Metropolitan Calling Area 1	{D1}	\$33.25
D Metropolitan Calling Area 2	{D2}	\$35.10

¹For Rate Group description see Section 8.7.

²Effective May 18, 2003 Resold Local Exchange will no longer be available to new customers.

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N

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE Missouri Public Service Commission

8.3 Single Line Service

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Single Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Single Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Single Line may be configured into a hunt group with other Company-provided Single Lines. Each Single Line Service is provided with the following standard features, and can be provided with any of the Optional Features as listed in Section 8.5.

Standard Features:

- Touch Tone
- Caller ID Blocking

Optional MCA rates are listed on Page 4 (following). Non-recurring charges appear in Section 8.2. Monthly recurring rates per Single Line Service will apply as follows:

	<u>Rate Group 1/</u>	<u>Monthly-Recurring</u>
Per Line:	A	\$16.00
	B	\$21.95
D Principal	(D)	\$31.87
D Metropolitan Calling Area 1	(D1)	\$33.25
D Metropolitan Calling Area 2	(D2)	\$35.10

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1/ For Rate Group description see Section 8.7.

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NOV 30 1999

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE²

8.4 Multi Line Service

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line Service is provided with the following standard features, and can be provided with any of the Optional Features as listed in Section 8.5.

Standard Features:

- Touch Tone
- Caller ID Blocking

Optional MCA rates are listed on Page 4 (following). Non-recurring charges appear in Section 8.2. Monthly recurring rates per Single Line Service apply as follows:

	<u>Rate¹</u>	<u>Monthly-Recurring</u>
Per Line:	A	\$ 20.85
	B	\$ 28.55
D Principal	{D}	\$ 41.42
D Metropolitan Calling Area 1	{D1}	\$ 43.23
D Metropolitan Calling Area 2	{D2}	\$ 39.29

²Effective May 18, 2003 Resold Local Exchange Service will no longer be available to new customers.

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N

¹For Rate Group description see Section 8.7

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

Missouri Public Service Commission

REC'D SEP 09 1999

8.4 Multi Line Service

Multi Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Multi Lines are provided for connection of Customer-provided key systems to the public switched telecommunications network. Each Multi Line Service is provided with the following standard features, and can be provided with any of the Optional Features as listed in Section 8.5.

Standard Features:

- Touch Tone
- Caller ID Blocking

Optional MCA rates are listed on Page 4 (following). Non-recurring charges appear in Section 8.2. Monthly recurring rates per Single Line Service apply as follows:

	<u>Rate 1/Monthly-Recurring</u>	
Per Line:	A	\$ 20.85
	B	\$ 28.55
D Principal	(D)	\$ 41.42
D Metropolitan Calling Area 1	(D1)	\$ 43.23
D Metropolitan Calling Area 2	(D2)	\$ 39.29

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1/ For Rate Group description see Section 8.7.

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EFFECTIVE: ~~October 30, 1999~~

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE²

8.5 Optional Features

The following is a list of optional features for use with Resold Local Exchange Services. Monthly recurring and non-recurring charges will apply as set forth in Section 6 (Optional Service Features) of this tariff.

- Call Transfer¹
- Three Way Conference Calling¹
- Call Waiting/Cancel Call Waiting
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward - Busy/Don't Answer
- Call Forward Variable;
 Limited or Unlimited
- Call Hold
- Call Hunting (Choice of:)
 Rotary, Sequential or Circular
- Caller ID Blocking
- Distinctive Ringing
- Hotline
- Selective Call Rejection
- Speed Dialing:
 30 Codes or 8 Codes
- Toll Restriction
- Warmline

²Effective May 18, 2003 Resold Local Exchange Service will no longer be available to new customers.

N
N

¹Call Transfer and Three Way Conference Calling can not be on the same line together

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE Missouri Public Service Commission

8.5 Optional Features

REC'D SEP 09 1999

The following is a list of optional features for use with Resold Local Exchange Services. Monthly recurring and non-recurring charges will apply as set forth in Section 6 (Optional Service Features) of this tariff.

- Call Transfer ^{1/}
- Three Way Conference Calling ^{1/}
- Call Waiting/Cancel Call Waiting
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward - Busy/Don't Answer
- Call Forward Variable:
 - Limited or Unlimited
- Call Hold
- Call Hunting (Choice of:)
 - Rotary, Sequential or Circular
- Caller ID Blocking
- Distinctive Ringing
- Hotline
- Selective Call Rejection
- Speed Dialing:
 - 30 Codes or 8 Codes
- Toll Restriction
- Warmline

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99-588

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^{1/} Call Transfer and Three Way Conference Calling can not be on the same line together

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NOV 30 1999

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE¹8.6 Local Calling Service8.6.1 Local Service

Resold Local Calling Service provides a Customer with the ability to originate unlimited and untimed local calling for a monthly recurring charge (the monthly recurring charge is included in the monthly recurring line charge). Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 8.2. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1 will also apply.

8.6.2 Optional Metropolitan Calling Area (MCA) Service

In selected exchanges, MCA service is an optional service that provides the subscriber with an optional local calling area that includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

A. Rates

Optional Metropolitan Calling Area Service (MCA) is available to subscribers in MCAs 3, 4 and 5 as an Additive Monthly Charge, in addition to the monthly access charges for each line.

<u>USOC</u>	<u>Monthly Recurring</u>
SC22F3 - MCA-3	\$ 23.56 per line
SC22F4 - MCA-4	\$ 44.41 per line
SC22F5 - MCA-5	\$ 67.16 per line
	<u>Non-Recurring</u>
MCANRC	\$ 5.00 per line

¹Effective May 18, 2003 Resold Local Service will no longer be available to new customers

N
N

SECTION 8 – RESOLD LOCAL EXCHANGE SERVICE

8.6 Local Calling Service

Missouri Public
Service Commission

8.6.1 Local Service

REC'D SEP 09 1999

Resold Local Calling Service provides a Customer with the ability to originate unlimited and untimed local calling for a monthly recurring charge (the monthly recurring charge is included in the monthly recurring line charge). Unlimited Local Calling Service includes all outgoing direct-dialed calls placed to telephone stations within the caller's exchange area as defined in Section 8.2. For operator-assisted (non-aggregator) local calls, the operator charges listed in Section 9.1 will also apply.

8.6.2 Optional Metropolitan Calling Area (MCA) Service

In selected exchanges, MCA service is an optional service that provides the subscriber with an optional local calling area that includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available. A non-recurring service implementation charge, listed in Section 9.4, will apply to new orders or to change existing service, in addition to the normal non-recurring charges associated with installation.

A. Rates

Optional Metropolitan Calling Area Service (MCA) is available to subscribers in MCAs 3, 4 and 5 as an Additive Monthly Charge, in addition to the monthly access charges for each line.

<u>USOC</u>	<u>Monthly Recurring</u>
SC22F3 - MCA-3	\$ 23.56 per line
SC22F4 - MCA-4	\$ 44.41 per line
SC22F5 - MCA-5	\$ 67.16 per line
	<u>Non-Recurring</u>
MCANRC	\$ 5.00 per line

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EFFECTIVE: ~~October 30, 1999~~

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NOV 30 1999

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE¹

8.6 Local Calling Service

8.6.3 IntraLATA Calling

An IntraLATA Area Call is a call that originates and terminates outside a customer's Local calling area, but within the caller's LATA and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6-second increments, with an 18-second call minimum. The following rate periods apply:

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, And All Day Saturday and Sunday

A. Rates

	<u>Rate Per Minute</u>
Switched:	\$ 0.0800
Dedicated:	\$ 0.0700

¹Effective May 18, 2003 Resold Local Service will no longer be available to new customers

N
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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

Missouri Public
Service Commission

8.6 Local Calling Service

REC'D SEP 09 1999

8.6.3 IntraLATA Calling

An IntraLATA Area Call is a call that originates and terminates outside a customer's Local calling area, but within the caller's LATA and is billed per call according to the duration and the rate period in which the call occurs. IntraLATA calls are not eligible for term discounts. Calls are billed in 6-second increments, with an 18-second call minimum. The following rate periods apply:

<u>Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Peak	7:00 am	7:00 pm	Mon-Fri
Off-Peak	7:00 pm	7:00 am	Mon-Fri, And All Day Saturday and Sunday

A. Rates

Rate Per Minute

Switched:	\$ 0.0800
Dedicated:	\$ 0.0700

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99 - 588
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EFFECTIVE: ~~October 30, 1999~~

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NOV 30 1999

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE¹

8.7 Rate Group Classification

8.7.1 Total Exchange Access

<u>Group</u>	<u>Arrangement in Primary Service Area</u>
A	1 - 4,999
B	5,000 - 59,999
C	60,000 - 229,000
D	230,000 - Over

8.7.2 St. Louis

<u>Location</u>	<u>Rate Group</u>
Antonia	A
Bloomsdale	A
Bonne Terre	A
Bridgeton	(D2)
Chesterfield	B
Creve Coeur	(D2)
DeSoto	B
Eureka	A
Fenton	B
Ferguson	(D1)
Festus-Crystal City	B
Florissant	(D2)
Gray Summit	A
Harvester	B
Herculaneum-Pevely	A
High Ridge	B
Hillsboro	A
Imperial	B
Kirkwood	(D2)

¹Effective May 18, 2003 Resold Local Service will no longer be available to new customers

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

8.7 Rate Group Classification

Missouri Public
Service Commission

8.7.1 Total Exchange Access

REC'D SEP 09 1999

<u>Group</u>	<u>Arrangement in Primary Service Area</u>
A	1 - 4,999
B	5,000 - 59,999
C	60,000 -229,000
D	230,000 -Over

8.7.2 St. Louis

<u>Location</u>	<u>Rate Group</u>
Antonia	A
Bloomsdale	A
Bonne Terre	A
Bridgeton	(D2)
Chesterfield	B
Creve Coeur	(D2)
DeSoto	B
Eureka	A
Fenton	B
Ferguson	(D1)
Festus-Crystal City	B
Florissant	(D2)
Gray Summit	A
Harvester	B
Herculaneum-Pevely	A
High Ridge	B
Hillsboro	A
Imperial	B
Kirkwood	(D2)

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99 - 588

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE¹

8.7 Rate Group Classification (Continued)

8.7.2 St. Louis (Continued)

<u>Location</u>	<u>Rate Group</u>
Ladue	(D1)
Manchester	B
Maxville	B
Mehlville	(D1)
Oakville	(D2)
Overland	(D1)
Pacific	B
Pond	B
Portage Des Sioux	A
Richwoods	A
Riverview	(D1)
Sappington	(D1)
Spanish Lake	(D2)
St. Charles	B
St. Louis Metro	(D)
Valley Park	B
Ware	A
Washington	B
Webster Groves	(D1)

¹Effective May 18, 2003 Resold Local Service will no longer be available to new customers

N
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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

Missouri Public
Service Commission

8.7 Rate Group Classification (Continued)

REC'D SEP 09 1999

8.7.2 St. Louis (Continued)

<u>Location</u>	<u>Rate Group</u>
Ladue	(D1)
Manchester	B
Maxville	B
Mehlville	(D1)
Oakville	(D2)
Overland	(D1)
Pacific	B
Pond	B
Portage Des Sioux	A
Richwoods	A
Riverview	(D1)
Sappington	(D1)
Spanish Lake	(D2)
St. Charles	B
St. Louis Metro	(D)
Valley Park	B
Ware	A
Washington	B
Webster Groves	(D1)

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99-588

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SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE¹

8.7 Rate Group Classification (Continued)

8.7.3 Kansas City

<u>Location</u>	<u>Rate Group</u>
Archie	A
Belton	A
Blue Springs	{D2}
East Independence	{D2}
Excelsior Springs	B
Farley	A
Gladstone	{D1}
Grain Valley	A
Greenwood	A
Independence	{D1}
Kansas City Metro	{D}
Lee's Summit	{D2}
Liberty	{D2}
Nashua	{D2}
Parkville	{D1}
Raytown	{D1}
Richmond	A
Smithville	A
South Kansas City	{D1}
Tiffany Springs	{D2}

¹Effective May 18, 2003 Resold Local Service will no longer be available to new customers

N
 N

SECTION 8 - RESOLD LOCAL EXCHANGE SERVICE

Missouri Public
Service Commission

8.7 Rate Group Classification (Continued)

REC'D SEP 09 1999

8.7.3 Kansas City

<u>Location</u>	<u>Rate Group</u>
Archie	A
Belton	A
Blue Springs	(D2)
East Independence	(D2)
Excelsior Springs	B
Farley	A
Gladstone	(D1)
Grain Valley	A
Greenwood	A
Independence	(D1)
Kansas City Metro	(D)
Lee's Summit	(D2)
Liberty	(D2)
Nashua	(D2)
Parkville	(D1)
Raytown	(D1)
Richmond	A
Smithville	A
South Kansas City	(D1)
Tiffany Springs	(D2)

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ISSUED: September 9, 1999

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NOV 30 1999

SECTION 9 - MISCELLANEOUS SERVICES

The services listed in this section apply to the Company's facilities-based and resale services.

9.1 Operator Services 1/

N

9.1.1 Description

Operator Handled Calling Services are available to Customers and Users of the Company's facilities based and resale services.

9.1.2 Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third-party telephones that are coin telephones will not be accepted.

Missouri Public Service Commission

FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2, 2001

EFFECTIVE: April 1, 2001

CANCELLED
November 22, 2004
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TM-2004-0146

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SECTION 9 - MISCELLANEOUS SERVICES

REC'D SEP 09 1999

The services listed in this section apply to the Company's facilities-based and resale services.

9.1 Operator Services

9.1.1 Description

Operator Handled Calling Services are available to Customers and Users of the Company's facilities based and resale services.

9.1.2 Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third-party telephones that are coin telephones will not be accepted.

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SECTION 9 – MISCELLANEOUS SERVICES

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9.1 Operator Services (cont.)

REC'D SEP 09 1999

9.1.2 Definitions (Cont.)

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

9.1.3 Rates

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set out in Section 7.2.2 and 8.6.3, proceeding. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 9.2.3 and Section 9.3.2 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

	<u>Per Call Charges</u>
Person-to-Person (Customer Dialed)	\$ 2.40
Station-to-Station (Customer Dialed)	\$ 1.10
Billed to Non-Proprietary Calling Card (Additional surcharge)	\$ 0.65

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November 22, 2004
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TM-2004-0146

SECTION 9 – MISCELLANEOUS SERVICES

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9.1 Operator Services (cont.)

REC'D SEP 09 1999

9.1.4 Operator Service Requirements

- 1) Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
- 2) The caller and billed party, if different from the caller, will be advised that Company is the operator service provider at the time of the initial contact.
- 3) Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 4) Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billings.
- 5) Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 6) Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 7) Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 8) Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 9) Company will refuse operator services to traffic aggregators which block access to other Companies.
- 10) Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider, (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

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REC'D MAR 02 2001

SECTION 9 - MISCELLANEOUS SERVICES

9.2 Busy Line Verify and Line Interrupt Service 1/

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9.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

9.2.2 Regulations

A A charge will apply when:

- (1) The operator verifies that the line is busy with a call in progress.
- (2) The operator verifies that the line is available for incoming calls.
- (3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 9 - MISCELLANEOUS SERVICES

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9.2 Busy Line Verify and Line Interrupt Service

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9.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

9.2.2 Regulations

A A charge will apply when:

- (1) The operator verifies that the line is busy with a call in progress.
- (2) The operator verifies that the line is available for incoming calls.
- (3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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SECTION 9 - MISCELLANEOUS SERVICES

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9.2 Busy Line Verify and Line Interrupt Service (Cont.)

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9.2.2 Regulations (Cont.)

B. No charge will apply:

- (1) When the calling party advises that the call is to or from an official public emergency agency.
- (2) Under conditions other than those specified in 9.2.2(A) proceeding.
- (3) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- (4) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

9.2.3 Rates

Per Request

Busy Line Verify Service	\$ 1.20
Busy Line Verify and Busy Line Interrupt Service	\$ 1.85

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SECTION 9 - MISCELLANEOUS SERVICES

9.3 Directory Assistance ¹

9.3.1 Description

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Missouri by calling the Directory Assistance operator. One request may be made on each directory assistance call. The directory assistance charge applies to each call regardless of whether or not the directory assistance operator is able to furnish the requested telephone number.

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|
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9.3.2 Rates

A. Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.48

B A credit will be given for calls to Directory Assistance when:

- (1) the Customer experiences poor transmission or is cut-off during the call,
- (2) the Customer is given an incorrect telephone number, or
- (3) the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

¹Effective April 1, 2001, this service will no longer be available to new subscribers.

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Suite 1100
Chicago, IL 60618

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SECTION 9 - MISCELLANEOUS SERVICES

9.3 Directory Assistance 1/

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9.3.1 Description

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Missouri by calling the Directory Assistance operator.

9.3.2 Rates

A. Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.48

B. A credit will be given for calls to Directory Assistance when:

- (1) the Customer experiences poor transmission or is cut-off during the call,
- (2) the Customer is given an incorrect telephone number, or
- (3) the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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FILED APR 01 2001

1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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ISSUED: March 2, 2001

EFFECTIVE: April 1, 2001

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SECTION 9 - MISCELLANEOUS SERVICES

9.3 Directory Assistance

9.3.1 Description

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Missouri by calling the Directory Assistance operator.

9.3.2 Rates

A. Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.48 I

B A credit will be given for calls to Directory Assistance when:

- (1) the Customer experiences poor transmission or is cut-off during the call,
- (2) the Customer is given an incorrect telephone number, or
- (3) the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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AND
RS 204
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MISSOURI

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

12-14-99
(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE
1-13-00
(DATE)

ISSUED: December 14, 1999

EFFECTIVE: January 13, 2000

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SECTION 9 - MISCELLANEOUS SERVICES

Missouri Public
Service Commission

9.3 Directory Assistance

REC'D SEP 09 1999

9.3.1 Description

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Missouri by calling the Directory Assistance operator.

9.3.2 Rates

A. Directory Assistance charges will apply for all requests for which the Company's facilities are used. Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.45

B. A credit will be given for calls to Directory Assistance when:

- (1) the Customer experiences poor transmission or is cut-off during the call,
- (2) the Customer is given an incorrect telephone number, or
- (3) the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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SECTION 9 - MISCELLANEOUS SERVICES

9.4 Service Implementation 1/

N

9.4.1 Description

Service implementation charges will apply to new service orders or to orders to change existing service.

9.4.2 Rates

	<u>Non-Recurring</u>
per service order	\$ 5.50

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 9 - MISCELLANEOUS SERVICES

Missouri Public
Service Commission

9.4 Service Implementation

REC'D SEP 09 1999

9.4.1 Description

Service implementation charges will apply to new service orders or to orders to change existing service.

9.4.2 Rates

	<u>Non-Recurring</u>
per service order	\$ 5.50

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REC'D MAR 02 2001
SECTION 9 - MISCELLANEOUS SERVICES

9.5 Restoration of Service 1/

N

9.5.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

9.5.2 Rates

	<u>Non-Recurring</u>
per occasion	\$ 8.50

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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SECTION 9 - MISCELLANEOUS SERVICES

Missouri Public
Service Commission

9.5 Restoration of Service

REC'D SEP 09 1999

9.5.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

9.5.2 Rates

Non-Recurring

per occasion

\$ 8.50

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SECTION 9 - MISCELLANEOUS SERVICES

9.6 IntraLATA Presubscription 1/

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9.6.1 Description

IntraLATA Presubscription (ILP) is an arrangement whereby an Exchange Service customer of the Company may select and designate either the Company or another qualified carrier as the presubscribed carrier for "normally dialed" qualifying calls made from that customer's Exchange Access Line. Calls qualifying for intraLATA presubscription are intrastate intraLATA calls that are designated as intraLATA Region to Region calls or intraLATA toll calls.

- Only one ILP (PIC) may be selected for single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.
- The following categories of calls made from a customer's line will be carried over the Company's network, notwithstanding the ILP PIC selection for that line.
- All Directory Assistance calls dialed without a carrier access code made using Directory Assistance; calls to 911, calls to information Service Providers (e.g., 976, 700, 540), etc.

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9.6 IntraLATA Presubscription

REC'D SEP 09 1999

9.6.1 Description

IntraLATA Presubscription (ILP) is an arrangement whereby an Exchange Service customer of the Company may select and designate either the Company or another qualified carrier as the presubscribed carrier for "normally dialed" qualifying calls made from that customer's Exchange Access Line. Calls qualifying for intraLATA presubscription are intrastate intraLATA calls that are designated as intraLATA Region to Region calls or intraLATA toll calls.

- Only one ILP (PIC) may be selected for single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.
- The following categories of calls made from a customer's line will be carried over the Company's network, notwithstanding the ILP PIC selection for that line.
- All Directory Assistance calls dialed without a carrier access code made using Directory Assistance; calls to 911, calls to information Service Providers (e.g., 976, 700, 540), etc.

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SECTION 9 – MISCELLANEOUS SERVICES

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9.6 IntraLATA Presubscription (cont.)

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9.6.2 General Regulations

A. The following regulations are applicable to Exchange Service customers where ILP is applicable:

- (1) At the time of conversion, all existing customers of the Company will be PIC'd to the Company.
- (2) New line customers will be given an opportunity to select an ILP PIC at the time they place an order for Exchange Access Service. If the new line customer fails to select an ILP carrier, the customer will be informed that the customer must dial a carrier access code (10XXX/101XXXX) to complete qualifying calls until the customer affirmatively selects the Company or another qualified ILP Carrier.
- (3) The Company will accept as a bona fide PIC a selection of "NO PIC" as a choice. NO PIC customers will have access dialing capabilities to reach participating ILP carriers (10XXX/101XXXX).
- (4) Customers who have designated the Company or another qualified carrier as their ILP PIC, may select a different carrier for particular qualifying calls, either by dialing 10XXX/101XXXX or other necessary carrier access codes to reach the carrier of choice.
- (5) A customer entitled to select the ILP PIC may choose at any time, by oral or written notice to the Company, to "freeze" the ILP PIC. A frozen ILP PIC cannot be changed unless the customer removes the freeze. A freeze on the ILP PIC may be removed at any time by oral or written request from the customer. This service will be offered to the customer at no charge.

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Missouri Public
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9.6 IntraLATA Presubscription (cont.)

9.6.2 General Regulations (cont.)

- B. The Company will follow the interim ILP procedures described below during the ILP transition period following availability in the exchange.
 - (1) The Company representative will provide alternative carrier(s) names and contact telephone numbers (if provided by carrier) to customers in random order upon customer request. The Company representatives will not discuss alternative carrier rates or service and will not provide customers with Carrier Identification Codes or access code dialing instructions.

- C. The Company will investigate claims from customers that a carrier submitted an ILP PIC change request without appropriate authorization from the customer. The Company will investigate and attempt to resolve any claims made to Company that the Company has made itself the ILP PIC for a line without proper authority.

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9.6 IntraLATA Presubscription (Continued)

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9.6.2 General Regulations (Continued)

D. A customer will be billed a non-recurring charge for ILP PIC changes, except as set forth below:

- (1) There will be no charge for an initial ILP PIC change made in each exchange for ninety (90) days following the availability of ILP in the exchange.
- (2) Subsequent to the ninety (90) days Transition Period, there will be no charge for an initial ILP PIC change made by new service customers during the first thirty (30) days following the availability of ILP in the exchange.
- (3) The non-recurring charge for an ILP PIC change is as follows:

<u>Authorized PIC Change</u>	<u>Non-Recurring Charge</u>
Per Telephone Exchange Service Line or Trunk	\$ 5.00

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SECTION 9 - MISCELLANEOUS SERVICES

9.7 Unauthorized PIC Change 1/

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If any IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., an end user), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party; then:

- The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.

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1/ Effective April 1, 2001, this service will no longer be available to new subscribers.

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9.7 Unauthorized PIC Change

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If any IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., an end user), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party; then:

- The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.

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SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

RECD SEP 09 1999

10.1 Special Construction

10.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

Individual case basis (ICB) pricing will only be provided for dedicated, non-switched, private line and special access services and for central office based switching systems which substitute for customer premise, private branch exchange (PBX) services, provided such customer specific pricing shall be equally available to incumbent and alternative local exchange telecommunications companies.

10.1.2 Basis for Cost Computation

The costs referred to in Section 10.1.1 proceeding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
 - (1) equipment and materials provided or used,
 - (2) engineering, labor and supervision,
 - (3) transportation, and
 - (4) rights of way;
- B. cost of maintenance;
- C. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;

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SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.1 Special Construction (Continued)

REC'D SEP 09 1999

10.1.2 Basis for Cost Computation (Continued)

- D. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- E. license preparation, processing and related fees;
- F. tariff preparation, processing and related fees;
- G. any other identifiable costs related to the facilities provided; or
- H. an amount for return and contingencies.

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SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.1 Special Construction (Continued)

REC'D SEP 09 1999

10.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A. The termination liability period is the estimated service live of the facilities provided.
- B. The amount of the maximum termination liability is equal to estimated amounts for:
 - (1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
 - (a) equipment and materials provided or used,
 - (b) engineering, labor and supervision,
 - (c) transportation, and
 - (d) rights of way;
 - (2) license preparation, processing, and related fees;
 - (3) tariff preparation, processing, and related fees;
 - (4) cost of removal and restoration, where appropriate; and
 - (5) any other identifiable costs related to the specially constructed or rearranged facilities.

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SECTION 10 - SPECIAL ARRANGEMENTS

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10.1 Special Construction (Continued)

REC'D SEP 09 1999

10.1.3 Termination Liability (Continued)

- C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 10.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 10.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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SECTION 10 – SPECIAL ARRANGEMENTS

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10.2 Individual Case Basis (ICB) Arrangements

REC'D SEP 09 1999

Rates for services offered on an individual case basis (ICB) will be structured to recover the Company's cost of providing services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

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SECTION 10 – SPECIAL ARRANGEMENTS

**Missouri Public
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10.3 Temporary Promotional Programs

REC'D MAR 0 1 2000

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

10.3.1 FX Service Promotion

Beginning March 31, 2000 and ending July 31, 2000, the Company will offer the following promotion to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$81.00 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion.

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SECTION 10 - SPECIAL ARRANGEMENTS

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Service Commission

REC'D SEP 30 1999

10.3 Temporary Promotional Programs

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

10.3.1 FX Service Promotion

Beginning June 11, 1999 and ending December 31, 1999, the Company will offer the following promotion to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$81.80 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion.

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Missouri Public
Service Commission

FILED DEC 01 1999

ISSUED: September 30, 1999

EFFECTIVE

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DEC 01 1999

SECTION 10 - SPECIAL ARRANGEMENTS

REC'D SEP 09 1999

10.3 Temporary Promotional Programs

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

10.3.1 FX Service Promotion

Beginning June 11, 1999 and ending September 11, 1999, the Company will offer the following promotion to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$81.80 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion.

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By *SPRS#217*
Public Service Commission
MISSOURI

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99-588
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MCI WORLD COM COMMUNICATIONS, INC.

MO PSC TARIFF NO. 4

5th Revised Page No. 218

Cancels 4th Revised Page No. 218

SECTION 10 - SPECIAL ARRANGEMENTS10.3 Temporary Promotional Programs (cont.)10.3.2 Local Service Exchange Install Waiver Promotion

Beginning August 31, 2003 and ending November 30, 2003, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCI WORLD COM Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCI WORLD COM Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

Account Setup

Account Changes (including Moves, Changes, Additions, and Billing Record Changes)

Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)

Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers

Non-Recurring Charges for Optional Features

Vanity Number Non-Recurring Charges

Directory Listings Non-Recurring Charges

Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local ISDN PRI Optional

Features

Selective Call Screening Non-Recurring Charge

Customers who terminate their term plan prior to the expiration of the committed term will not receive the benefits of this promotion. New lines, trunks or new locations added after the initial service install or not eligible for the installation waiver for the committed term. Additional services converted from another exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

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SECTION 10 - SPECIAL ARRANGEMENTS

**Missouri Public
Service Commission**

10.3 Temporary Promotional Programs (cont.)

REC'D JUN 02 2003

10.3.2 Local Service Exchange Install Waiver Promotion

Beginning July 1, 2002 and ending August 31, 2003, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCI WORLDCOM Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCI WORLDCOM Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Optional Features
- Vanity Number Non-Recurring Charges
- Directory Listings Non-Recurring Charges
- Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local ISDN PRI Optional Features
- Selective Call Screening Non-Recurring Charge

Customers who terminate their term plan prior to the expiration of the committed term will not receive the benefits of this promotion. New lines, trunks or new locations added after the initial service install or not eligible for the installation waiver for the committed term. Additional services converted from another exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

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SECTION 10 - SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (cont.)

REC'D MAR 21 2000

10.3.2 Local Service Exchange Install Waiver Promotion

Beginning March 31, 2000 and ending September 30, 2000, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCI WORLDCOM Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCI WORLDCOM Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Optional Features
- Vanity Number Non-Recurring Charges
- Directory Listings Non-Recurring Charges
- Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local ISDN PRI Optional Features
- Selective Call Screening Non-Recurring Charge

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JUL 01 2003
By 4HRS 218
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Service Commission

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SECTION 10 - SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (cont.)

REC'D MAR 01 2000

10.3.2 Local Service Exchange Install Waiver Promotion

Beginning March 31, 2000 and ending September 30, 2000, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCI WORLDCOM Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCI WORLDCOM Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct, Local ISDN/PRI)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Optional Features
- Vanity Number Non-Recurring Charges
- Directory Listings Non-Recurring Charges
- Local ISDN/PRI Non-Recurring Charges for Service Configuration 1,2, and 3, Optional Features and B Channel Service Selective Call Screening Non-Recurring Charge

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SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (cont.)

REC'D SEP 30 1999

10.3.2 Local Service Exchange Install Waiver Promotion

Beginning July 1, 1999 and ending December 31, 1999, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCI WORLDCOM Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCI WORLDCOM Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

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- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line; Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct, Local ISDN/PRI)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Optional Features
- Vanity Number Non-Recurring Charges
- Directory Listings Non-Recurring Charges
- Local ISDN/PRI Non-Recurring Charges for Service Configuration 1,2, and 3, Optional Features and B Channel Service Selective Call Screening Non-Recurring Charge

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Public Service Commission
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DEC 01 1999

SECTION 10 - SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (cont.)

REC'D SEP 09 1999

10.3.2 Local Service Exchange Install Waiver Promotion

Beginning July 1, 1999 and ending October 31, 1999, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to WTI Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to WTI Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct, Local ISDN/PRI)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Optional Features
- Vanity Number Non-Recurring Charges
- Directory Listings Non-Recurring Charges
- Local ISDN/PRI Non-Recurring Charges for Service Configuration 1,2, and 3, Optional Features and B Channel Service Selective Call Screening Non-Recurring Charge

CANCELLED

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MISSOURI

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ISSUED: September 9, 1999

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SECTION 10 – SPECIAL ARRANGEMENTS

**Missouri Public
Service Commission**

10.3 Temporary Promotional Programs (Continued)

REC'D MAR 01 2000

10.3.2 Local Service Exchange Install Waiver Promotion (Continued)

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

10.3.3 Lit Building Promotion

Beginning March 31, 2000 and ending September 30, 2000 the Company will offer the following promotion to all new customers of local service who, at time of promotion enrollment (i) enroll in at least a one-year, \$100 per month term/volume commitment under the On-Net Term Plan or Local On-Net Term Plan discount programs and (ii) are located and provisioned in a building connected via Company-owned fiber to the Company's network (Lit Building).

T

Eligible customers enrolled in this promotion will receive a credit applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

**Missouri Public
Service Commission**

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EFFECTIVE: March 31, 2000

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SECTION 10- SPECIAL ARRANGEMENTS

**Missouri Public
Service Commission**

10.3 Temporary Promotional Programs (Continued)

REC'D SEP 30 1999

10.3.2 Local Service Exchange Install Waiver Promotion (Continued)

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

10.3.3 Lit Building Promotion

Beginning July 1, 1999 and ending December 31, 1999, the Company will offer the following promotion to all new customers of local service who, at time of promotion enrollment (i) enroll in at least a one-year, \$100 per month term/volume commitment under the On-Net Term Plan or Local On-Net Term Plan discount programs and (ii) are located and provisioned in a building connected via Company-owned fiber to the Company's network (Lit Building).

T

Eligible customers enrolled in this promotion will receive a credit applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

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MAR 31 2000
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DEC 01 1999

SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (Continued)

REC'D SEP 09 1999

10.3.2 Local Service Exchange Install Waiver Promotion (Continued)

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

10.3.3 Lit Building Promotion

Beginning July 1, 1999 and ending October 1, 1999, the Company will offer the following promotion to all new customers of local service who, at time of promotion enrollment (i) enroll in at least a one-year, \$100 per month term/volume commitment under the On-Net Term Plan or Local On-Net Term Plan discount programs and (ii) are located and provisioned in a building connected via Company-owned fiber to the Company's network (Lit Building).

Eligible customers enrolled in this promotion will receive a credit applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

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SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (Continued)

REC'D SEP 09 1999

10.3.3 Lit Building Promotion (cont.)

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	13th, 14th and 15th month
2 Year	13th, 14th, 15th, 25th, 26th and 27th month
3 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th and 38th month
4 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th, 38th, 49th and 50th month
5 Year	13th, 14th, 15th, 25th, 26th, 27th, 37th, 38th, 49th, 50th, 61st and 62nd month

For Flat Rate Option customers each credit will be equal to the customer's monthly recurring Local Line, Local Trunk-Basic, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for Lit Building locations as defined in this promotion (collectively, "Local Service Charges"), after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive a additional credit for usage incurred calculated based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

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Missouri Public
Service Commission
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SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (Continued)

REC'D SEP 09 1999

10.3.3 Lit Building Promotion (Continued)

Lit Building Local Line customers will also receive a monthly credit equal to the monthly recurring charges for Optional Features (excluding Selective Call Screening, Call Trace and Calling Number Delivery).

Term commitment credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Only lines and trunks ordered within 60 days of the customer's term plan enrollment signature date are eligible for the benefits of this promotion.

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Missouri Public
Service Commission
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SECTION 10 – SPECIAL ARRANGEMENTS

**Missouri Public
Service Commission**

10.3 Temporary Promotional Programs (Continued)

REC'D MAR 01 2000

10.3.4 Digital Dividend Promotion

Beginning March 31, 2000 and ending September 30, 2000 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks.

T

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

subscribe to an On-Net Term Plan which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and,

order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	12 th and 13 th month
2 Year	12 th , 13 th , 24 th and 25 th month
3 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
4 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
5 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month

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Service Commission
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SECTION 10 - SPECIAL ARRANGEMENTS

MISSOURI PUBLIC SERVICE COMMISSION

10.3 Temporary Promotional Programs (Continued)

REC'D NOV 01 1999

10.3.4 Digital Dividend Promotion

Beginning August 31, 1999 and ending December 31, 1999 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks. T

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

subscribe to an On-Net Term Plan which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and,

order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	12 th and 13 th month
2 Year	12 th , 13 th , 24 th and 25 th month
3 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
4 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
5 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month

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MAR 31 2000

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JAN 10 2000

SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (Continued)

REC'D SEP 09 1999

10.3.4 Digital Dividend Promotion

Beginning August 31, 1999 and ending October 31, 1999 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

subscribe to an On-Net Term Plan which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and,

order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	12 th and 13 th month
2 Year	12 th , 13 th , 24 th and 25 th month
3 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
4 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
5 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month

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JAN 10 2000
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99 - 588
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NOV 30 1999

SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public
Service Commission

10.3 Temporary Promotional Programs (Continued)

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10.3.4 Digital Dividend Promotion (Cont.)

Each credit will be equal to the customer's monthly recurring Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for trunks ordered within 60 days after the customer's term plan enrollment signature date, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Discovery Promotion are not eligible to receive the benefits of this promotion.

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Service Commission
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SECTION 10 – SPECIAL ARRANGEMENTS

**Missouri Public
Service Commission**

10.3 Temporary Promotional Programs (Continued)

REC'D MAR 01 2000

10.3.5 Digital Discovery Promotion

Beginning March 31, 2000 and ending September 30, 2000 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

Volume Commitment	Term Commitment/Credit				
	1 Year	2 Year	3 Year	4 Year	5 Year
1,000 /month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
3,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

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Service Commission
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SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public Service Commission

10.3 Temporary Promotional Programs (Continued)

REC'D NOV 01 1999

10.3.5 Digital Discovery Promotion

Beginning August 31, 1999 and ending December 31, 1999 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

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Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

Volume Commitment	Term Commitment/Credit				
	1 Year	2 Year	3 Year	4 Year	5 Year
1,000 /month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
3,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

CANCELLED

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By
Public Service Commission
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SECTION 10 - SPECIAL ARRANGEMENTS

Missouri Public
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10.3 Temporary Promotional Programs (Continued)

REC'D SEP 09 1999

10.3.5 Digital Discovery Promotion

Beginning August 31, 1999 and ending October 31, 1999 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

Volume Commitment	Term Commitment/Credit				
	1 Year	2 Year	3 Year	4 Year	5 Year
1,000 /month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
3,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

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NOV 30 1999
99 - 5 88

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ISSUED: September 9, 1999

EFFECTIVE: ~~October 30, 1999~~

NOV 30 1999

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SECTION 10 - SPECIAL ARRANGEMENTS

10.3 Temporary Promotional Programs (Continued)

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10.3.6 Digital Discovery Promotion (Continued)

REC'D SEP 09 1999

To receive credit, customers must prove to the Company's reasonable satisfaction that it acquired T-1 digital PBX cards, channel banks or CSUs within 90 days after the customer's term plan enrollment signature date. Customers disconnecting service prior to the expiration of the term commitment will be billed and required to repay the credit received under this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Dividend Promotion are not eligible to receive the benefits of this promotion.

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99 - 588

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EFFECTIVE: ~~October 30, 1999~~

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SECTION 10 – SPECIAL ARRANGEMENTS

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10.3 Temporary Promotional Programs (Continued)

REC'D SEP 27 2000

10.3.7 Local All Inclusive T-1 Promotion

Beginning October 27, 2000, and ending December 31, 2000, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge per T-1 based on the customer's term of service.

	<u>Term Commitment/Promotional Rate</u>	
	<u>1 Year</u>	<u>2, 3, 4 or 5 Year</u>
<u>St. Louis</u> Digital Local Trunk-Basic, DID, Or 2 Way Direct (Flat Rate Option)	\$517.44	\$457.44
<u>St. Louis</u> Digital ISDN-PRI (Flat Rate Option)	\$549.12	\$489.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1 and Term Plan discounts. Customers will receive the promotional rate for the length of the commitment term.

ISSUED: September 27, 2000

EFFECTIVE: October 27, 2000

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SECTION 10 – SPECIAL ARRANGEMENTS

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Service Commission**

10.3 Temporary Promotional Programs (Continued)

RECD SEP 27 2000

10.3.7 Local All Inclusive T-1 Promotion (Cont.)

Promotional Trunks must be ordered by December 31, 2000 and installed by March 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion except that SCA benefits will not apply to the promotional rate. Availability of this promotion is subject to provisioning capabilities.

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ISSUED: September 27, 2000

EFFECTIVE: October 27, 2000

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SECTION 10 – SPECIAL ARRANGEMENTS

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10.3 Temporary Promotional Programs (Continued)

REC'D SEP 27 2000

10.3.8 Local All Inclusive T-1 Promotion II

Beginning October 27, 2000, and ending December 31, 2000, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge T-1:

	<u>Monthly Charge</u>
<u>St. Louis</u>	
Digital Local Trunk-Basic, DID or 2-Way Direct (Flat Rate Option)	\$717.44
<u>St. Louis</u>	
Local ISDN-PRI (Flat Rate Option)	\$749.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1. Customers will receive the promotional rate for the length of the commitment term.

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SECTION 10 – SPECIAL ARRANGEMENTS

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10.3 Temporary Promotional Programs (Continued)

REC'D SEP 27 2000 (N)

10.3.8 Local All Inclusive T-1 Promotion II (Cont.)

Promotional Trunks must be ordered by December 31, 2000 and installed by March 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

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SECTION 10 – SPECIAL ARRANGEMENTS

Missouri Public

10.3 Temporary Promotional Programs (Continued)

REC'D JUL 12 2001

10.3.9 Local PRI Subscription Savings Promotion I

Service Commission

Beginning August 11, 2001 and ending August 31, 2001, the Company will offer the following promotion to (a) new facilities based business customers who order a new T-1 of Local ISDN-PRI service Flat Rate Option (Promotional Service); and (b) existing facilities based business customers who order a new T-1 of Promotional Service at the time of promotion enrollment.

Eligibility:

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Promotional Service must be ordered by September 30, 2001 and installed by October 31, 2001.

Enrolled customers will be charged an annual non-refundable charge of \$2,000.00 for each Promotional Service, due the first month of each contract year term.

Benefits:

Enrolled customers will receive a reduced monthly recurring charge of \$231.00 for a T-1 of Local ISDN-PRI service Flat Rate Option for the length of the customer's term of commitment (Promotional Rate).

The Promotional Rate is in lieu of the monthly recurring Local ISDN-PRI T-1 Flat Rate Option charge and any other discounts, promotions or Term Plan discounts (except for the Install Waiver Promotion). Availability of this promotion is subject to the Company's provisioning capabilities.

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SECTION 10 - SPECIAL ARRANGEMENTS

Missouri Public

10.3 Temporary Promotional Programs (Continued)

REC'D JUL 12 2001

10.3.10 Local PRI Subscription Savings Promotion II

Service Commission

Beginning August 11, 2001 and ending August 31, 2001, the Company will offer the following promotion to (a) new facilities based business customers who order a new T-1 of Local ISDN-PRI service Flat Rate Option (Promotional Service); and (b) existing facilities based business customers who order a new T-1 of Promotional Service at the time of promotion enrollment.

Eligibility:

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Promotional Service must be ordered by September 30, 2001 and installed by October 31, 2001.

Enrolled customers will be charged an annual non-refundable charge of \$2,000.00 for each Promotional Service, due the first month of each contract year term.

Benefits:

Enrolled customers will receive a reduced monthly recurring charge of \$346.00 for a T-1 of Local ISDN-PRI service Flat Rate Option for the length of the customer's term of commitment (Promotional Rate).

The Promotional Rate is in lieu of the monthly recurring Local ISDN-PRI T-1 Flat Rate Option charge.

Other Conditions:

Customers enrolled in this promotion are not eligible to receive the benefits of any other promotional offer for Promotional Service except for the Install Waiver Promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

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10.3 Temporary Promotional Programs (Continued)

Service Commission N

10.3.11 Local Satisfaction Guarantee Promotion

Beginning August 11, 2001 and ending September 30, 2001, the Company will offer the following promotion to (a) new facilities based business customers who at time of promotion enrollment order new Local Line, digital Local Trunk-Basic, digital Local Trunk-DID, digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing facilities based business customers who order new Promotional Trunks at time of promotion enrollment. To be eligible for this promotion customers must subscribe to a new term plan with at least a one-year commitment.

Benefit: During the customer's first 90 days of service after installation, if the customer is dissatisfied for any reason with the Company's local service, the customer can cancel service under this promotion without liability.

Promotional Trunks must be installed by December 31, 2001. Customers enrolled in this promotion are not eligible to receive the benefits of the Local PRI Subscription Savings Promotions I or II.

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Missouri Public

10.3 Temporary Promotional Programs (Continued)

REC'D JUL 12 2001

10.3.12 FX Service Promotion I

Service Commission

Beginning August 11, 2001 and ending September 30, 2001, the Company will offer the following promotion to new customers of FX Service. Eligible customers will receive a monthly credit equal to \$81.00 per trunk per T-1 applied to the monthly recurring per trunk charge for FX Service. In addition, the monthly recurring FX Charge will be waived. The benefits of this promotion will apply for the duration of the promotion.

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Missouri Public

10.3 Temporary Promotional Programs (Continued)

REC'D JUL 12 2001

10.3.13 Local Service Exchange Install Waiver Promotion I

Service Commission N

Beginning August 11, 2001 and ending September 30, 2001, the Company will offer the following promotion to all new business facilities based customers who convert existing local exchange service from another local exchange carrier to MCI WORLDCOM Local Services. To receive the benefits of this promotion, customers must commit, at the time of converting to MCI WORLDCOM Local Service, to at least a one-year term commitment under the Local On Net Term Plan or On-Net Term Plan discount program. Eligible customers will have the installation charges listed below waived for the length of their committed term:

- Account Setup
- Account Changes (including Moves, Changes, Additions, and Billing Record Changes)
- Line Connection Charges (Local Line, Local Trunk-Basic, Local Trunk DID, Local Trunk-2 Way Direct)
- Direct Inward Dialing (DID)/2 Way Direct Installation for Blocks of DID/2 Way Direct Numbers
- Non-Recurring Charges for Optional Features
- Vanity Number Non-Recurring Charges
- Directory Listings Non-Recurring Charges
- Non-Recurring Charges for Local ISDN-PRI T-1 Installation and Local ISDN PRI Optional Features
- Selective Call Screening Non-Recurring Charge

Customers who terminate their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. New lines, trunks, or new locations added after the initial service install are not eligible for the installation waiver for the committed term. Additional services converted from another local exchange carrier after the initial service install will be eligible for the install waiver for the committed term.

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REC'D JUL 12 2001

10.3 Temporary Promotional Programs (Continued)

Service Commission N

10.3.14 Digital Dividend Promotion I

Beginning August 11, 2001 and ending September 30, 2001 the Company will offer the following promotion to new and existing customers who purchase new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions at the time of promotion enrollment:

subscribe to an On-Net Term Plan which equals or exceeds one year. Existing customers who are enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals; and,

order installation of new digital Local Trunk-Basic, digital Local Trunk-DID/2 Way Direct or digital Local ISDN PRI trunks terminating to a PBX.

Benefits: Eligible customers enrolled in this promotion will receive a credit per location applied to each invoice month specified in the schedule below based on the customer's selected length of term commitment:

<u>Term Commitment</u>	<u>Invoice Month</u>
1 Year	12 th and 13 th month
2 Year	12 th , 13 th , 24 th and 25 th month
3 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
4 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month
5 Year	12 th , 13 th , 24 th , 25 th , 36 th and 37 th month

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10.3 Temporary Promotional Programs (Continued)

10.3.14 Digital Dividend Promotion I (Cont.)

Service Commission

Each credit will be equal to the customer's monthly recurring Local Trunk-Basic, Local Trunk-DID/2 Way Direct, Local Trunk-DID/2 Way Direct Number Charges and Local Trunk ISDN PRI charges for trunks ordered within 60 days after the customer's term plan enrollment signature date, after discounts, based on the month of service prior to each invoice month specified in the schedule above. Measured Option customers will receive an additional credit for usage incurred based on the average local usage for the 3 months of service prior to each invoice month as specified in the schedule above.

Credits provided under this promotion will not be calculated upon: Directory Assistance charges; operator service charges; and Optional Feature monthly charges. Customers discontinuing local service or terminating their term plan prior to the expiration of the committed term will no longer receive the benefits of this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Discovery Promotion are not eligible to receive the benefits of this promotion.

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SECTION 10 – SPECIAL ARRANGEMENTS

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10.3 Temporary Promotional Programs (Continued)

Service Commission N

10.3.15 Digital Discovery Promotion I

Beginning August 11, 2001 and ending September 30, 2001 the Company will offer the following promotion to new and existing customers who order new digital Local Trunk-Basic or digital Local Trunk-DID/2 Way Direct trunks.

Eligibility: To be eligible to enroll in this promotion, customers must satisfy the following conditions.

Upon enrollment in this promotion:

Customers must subscribe to an On-Net Term Plan with a term and volume commitment that equals or exceeds one year, \$1,000 per month. Existing customers enrolled in an existing On-Net Term Plan, must subscribe to a new On-Net Term Plan following the terms and conditions set forth in the On-Net Term Plan for renewals.

Benefits: Eligible customers enrolled in this promotion will receive the following one-time credit per facility to offset the cost the customer incurs to purchase and install T-1 digital PBX cards, channel banks and CSUs. The credit will be based on the term and volume commitment that the customer selects and will be applied to the first full month's invoice.

Volume Commitment	Term Commitment/Credit				
	1 Year	2 Year	3 Year	4 Year	5 Year
1,000 /month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
2,000/month	\$1,000	\$1,750	\$2,500	\$2,500	\$2,500
3,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
4,000/month	\$1,250	\$2,500	\$3,500	\$3,500	\$3,500
5,000/month and above	\$1,750	\$3,500	\$4,500	\$4,500	\$4,500

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10.3 Temporary Promotional Programs (Continued)

REC'D JUL 12 2001

10.3.15 Digital Discovery Promotion I (Cont.)

Service Commission

To receive credit, customers must prove to the Company's reasonable satisfaction that it acquired T-1 digital PBX cards, channel banks or CSUs within 90 days after the customer's term plan enrollment signature date. Customers disconnecting service prior to the expiration of the term commitment will be billed and required to repay the credit received under this promotion. Customer locations enrolled in the Lit Building Promotion or the Digital Dividend Promotion are not eligible to receive the benefits of this promotion.

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10.3 Temporary Promotional Programs (Continued)

REC'D JUL 12 2001

10.3.16 Local All Inclusive T-1 Promotion III

Service Commission

Beginning August 11, 2001, and ending September 30, 2001, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge per T-1 based on the customer's term of service.

	<u>Term Commitment/Promotional Rate</u>	
	<u>1 Year</u>	<u>2, 3, 4 or 5 Year</u>
<u>St. Louis</u> Digital Local Trunk-Basic, DID, Or 2 Way Direct (Flat Rate Option)	\$517.44	\$457.44
<u>St. Louis</u> Digital ISDN-PRI (Flat Rate Option)	\$549.12	\$489.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1 and Term Plan discounts. Customers will receive the promotional rate for the length of the commitment term.

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10.3 Temporary Promotional Programs (Continued)

REC'D JUL 12 2001

10.3.16 Local All Inclusive T-1 Promotion III (Cont.)

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Promotional Trunks must be ordered by September 30, 2001 and installed by December 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion or discounts except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion except that SCA benefits will not apply to the promotional rate. Availability of this promotion is subject to provisioning capabilities.

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10.3 Temporary Promotional Programs (Continued)

Service Commission

10.3.17 Local All Inclusive T-1 Promotion IV

Beginning August 11, 2001, and ending September 30, 2001, the Company will offer the following promotion to (a) new customers who order a new T-1 of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Trunks); and (b) existing customers who order a new T-1 of Promotional Trunks at the time of promotion enrollment and who do not currently have the Company's Local Service in that respective Metropolitan Statistic Area (MSA).

To be eligible for this promotion, new customers, and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new and existing T-1s of digital Flat Rate Option Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and/or Local ISDN-PRI service provided that existing customers subscribe to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement.

Enrolled customers will be charged the following monthly recurring charge T-1:

	<u>Monthly Charge</u>
<u>St. Louis</u>	
Digital Local Trunk-Basic, DID or 2-Way Direct (Flat Rate Option)	\$717.44
 <u>St. Louis</u>	
Local ISDN-PRI (Flat Rate Option)	\$749.12

The Promotional Rate is in lieu of the monthly recurring digital local trunk Flat Rate Option charge for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI T-1. Customers will receive the promotional rate for the length of the commitment term.

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10.3 Temporary Promotional Programs (Continued)

REC'D JUL 12 2001

10.3.17 Local All Inclusive T-1 Promotion IV (Cont.)

Service Commission

Promotional Trunks must be ordered by September 30, 2001 and installed by December 31, 2001. If the customer terminates the term plan prior to completion of its term commitment, the customer will no longer be eligible for the benefits of this promotion. Customers enrolled in this promotion are not eligible to receive the benefits of any other promotion except for the Install Waiver Promotion. Customers who receive service under a Special Customer Arrangement (SCA) are eligible to receive the benefits of this promotion. Availability of this promotion is subject to the Company's provisioning capabilities.

Missouri Public

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ISSUED: July 12, 2001

Service Commission

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AUG 21 2001

CANCELLED
November 22, 2004
Missouri Public
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TM-2004-0146

SECTION 10- SPECIAL ARRANGEMENTS

**Missouri Public
Service Commission**

REC'D MAR 28 2002

RESERVED FOR FUTURE USE

**Missouri Public
Service Commission**

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Issued March 28, 2002

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REC'D MAR 28 2002

SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED) Service Commission

10.3.18 Local Express Promotion

Beginning April 8, 2002 and ending June 30, 2002, the Company will offer the following promotion to new and existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Promotional Service).

Eligibility: To be eligible for this promotion: new and existing customers who are not existing subscribers to an On-Net Term Plan or Local On-Net Term Plan (Term Plan), must subscribe to a new Term Plan for one year at the time of promotion enrollment. Existing customers whose existing Term Plan is due to expire at the time of promotion enrollment are eligible to receive the benefits of this promotion for new Promotional Service provided that the existing customer subscribes to a new Term Plan pursuant to the renewal eligibility terms and conditions set forth in the Term Plan Agreement;

Customers must receive interstate long distance service under Special Customer Arrangement (SCA) Guide Type 1 as described in the WorldCom's "Service and Publication and Price Guide" located on the Company's website at www.worldcom.com.

Benefits: Enrolled Customers may select a Flat Plan or Metered Plan. The following monthly recurring charge (Promotional Charge) will apply for the length of the customers term commitment based on the plan selected and term of service:

	<u>Monthly Recurring Charge</u>
<u>Local ISDN-PRI</u>	<u>1 Year</u>
Flat Plan	\$556.00
Metered Plan	\$218.75
<u>Local Trunk-Basic, DID and 2way</u>	<u>1 Year</u>
Flat Plan	\$524.32
Metered Plan	\$187.07

Customers selecting the Metered Plan will receive the following promotional monthly usage rates based on term of service:

	<u>1 Year</u>
1st Minute	<u>Each Additional Minute</u>
\$0.0150	\$0.0090

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SECTION 10- SPECIAL ARRANGEMENTS

Service Commission

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.18 Local Express Promotion (Cont'd)

The Promotional Charge is in lieu of the standard tariffed monthly recurring charges (except for DID number charges and Local ISDN-PRI feature package charges) for Promotional Service, usage charges, discounts (including term plan discounts) and any other local promotions (except for Install Waiver Promotion and Local Satisfaction Guarantee Promotion).

Other Conditions: Existing customers are not eligible to receive the Promotional Charge for new Promotional Service added to a location where the customer already has existing local service. Customers are not eligible to receive discounts (including term plan discounts) or any other promotional offerings except for the Local Installation Waiver Promotion and Local Satisfaction Guarantee Promotion.

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TM-2004-0146

SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.19 MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 31, 2004 T for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

Issued: November 1, 2003

Effective December 1, 2003

CANCELLED
 November 22, 2004
 Missouri Public
 Service Commission
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SECTION 10- SPECIAL ARRANGEMENTS

Missouri Public

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

REC'D AUG 13 2003

10.3.19 MCI Loyalty Plus Promotion I

Offer:

Existing Company customers who simultaneously order a new Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and November 30, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

**Missouri Public
 Service Commission**

FILED SEP 13 2003

CANCELLED
 DEC 01 2003
 By *and* *2003*
 Public Service Commission
 MISSOURI

SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

**Missouri Public
Service Commission**

10.3.19 MCI Loyalty Plus Promotion I

REC'D JUL 02 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: a one-time credit in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credit will be applied to the second full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credit is applied. Except for this one-time credit, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003 and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7, 8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1 Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

ALL MATERIAL ON THIS PAGE IS NEW.

CANCELLED

SEP 18 2003
Missouri Public Service Commission
MCS/CP/1

SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.20 MCI Loyalty Plus Promotion II

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 1, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS.

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

Issued: November 1, 2003

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 Missouri Public
 Service Commission
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SECTION 10- SPECIAL ARRANGEMENTS

REC'D AUG 13 2003

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.20

MCI Loyalty Plus Promotion II

Offer:

Service Commission

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and November 30, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS.

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

Missouri Public Service Commission

FILED SEP 13 2003

CANCELLED

DEC 01 2003

Andrzej Salala
 Public Service Commission
 Missouri

SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

Missouri Public Service Commission

10.3.20 MCI Loyalty Plus Promotion II

REC'D JUL 02 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: two credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's and the sixth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these two credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003 and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS.

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and LongDistance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

ALL MATERIAL ON THIS PAGE IS NEW.

CANCELLED

SEP 13 2003
Public Service Commission
MISSOURI

SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.21 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and March 1, 2004, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion. T

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

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CANCELLED
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 Missouri Public
 Service Commission
 TM-2004-0146

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Missouri Public

SECTION 10- SPECIAL ARRANGEMENTS

REC'D AUG 13 2003

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.21 MCI Loyalty Plus Promotion III

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 31, 2003 and November 30, 2003, T for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3, 4, 5, 6, 7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

Missouri Public Service Commission

FILED SEP 13 2003

CANCELLED

DEC 01 2003

by *Andrzej*
 Public Service Commission
 Missouri

Service Commission

SECTION 10- SPECIAL ARRANGEMENTS

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

**Missouri Public
Service Commission**

10.3.21 MCI Loyalty Plus Promotion III

REC'D JUL 02 2003

Offer:

Existing Company customers who simultaneously order a new eligible Company service "unit" (see table below) and enroll that unit in this promotion will receive the following benefit: three credits in the amount indicated in the table below, applied to the monthly recurring charges for the new Company service unit. The credits will be applied to the second full-month's, sixth full-month's, and twelfth full-month's invoice following activation of the new service unit. To receive the benefits of this promotion, each eligible service unit must be active, with no pending cancellation request, at the time the credits are applied. Except for these three credits, this promotion does not change the terms and conditions that apply to the new service unit.

Customers will also receive a waiver of the non-recurring Company-billed installation charges for installation following promotion enrollment of all eligible service units identified below. Usage charges, monthly recurring charges, expedite charges, change charges, surcharges, any charges imposed by third parties (including access, egress, jack, or wiring charges), taxes or tax-like surcharges, or other Governmental Charges will not be waived.

This promotion applies only with respect to new eligible Company service units ordered between August 1, 2003 and August 31, 2003, for installation within 30 days of order (or by Company's quoted installation date if later), by a Customer with at least one Company service which has been actively billing for at least 90 days prior to enrollment in this promotion.

Customer may enroll any eligible service unit, but any individual unit may be enrolled only once. Customer may not receive the benefits of any other promotional offering or discounts, other than Special Customer Arrangements (SCA) Guide Types 2, 3,4,5,6,7,8 or 9 as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com on any enrolled unit.

TABLE OF ELIGIBLE COMPANY SERVICE UNITS AND CREDIT AMOUNTS

Product Group	Sub-product	Service Unit	Credit Value	Company Installation Charge Waiver (Yes/No)
Voice				
	Local line/trunk	Line/Trunk	\$50	Y
	Local and Long Distance Service-Trunk Solution	Line/Trunk	\$50	Y
	Local and Long Distance Service-Line Solution II	Line/Trunk	\$50	Y
	Local T1	T1Circuit	\$500	Y
	Local PRI	PRI Circuit	\$500	Y

ALL MATERIAL ON THIS PAGE IS NEW.

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Effective August 1, 2003
**Missouri Public
Service Commission**

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SEP 13 2003
By STR 28127
Public Service Commission
MISSOURI

SECTION 10- SPECIAL ARRANGEMENTS

REC'D AUG 29 2003

10.3 TEMPORARY PROMOTIONAL PROGRAMS (CONTINUED)

10.3.22

Local Fall Harvest Promotional Service Commission
Beginning October 1, 2003 and ending October 31, 2003, the Local Fall Harvest Promotion will be available to new Company customers subscribing to new Local Line, Local Trunk- Basic, Local Trunk- DID, Local Trunk- 2 Way Direct, Local ISDN- PRI T1, and Local Trunk T1 service (Local Service) and utilizing the Local Plus Program, Business Advantage Program, Local and Long Distance - Line Solution Plan, Local and Long Distance Service Plus Plan/Local or Long Distance - Trunk Solution. The customer may also utilize Product Package Guide Type 11 or Product Package Guide Type 12 as described in the Company's (T) "Service Publication and Price Guide" located on the Company's Internet site at www.mci.com .

Benefits:

Enrolled Customers who subscribe to Local Service specified above and commit to a term of service for 1 year will receive a 10 percent discount applied to the monthly recurring service charges including DID number charges and monthly recurring charges for optional features and feature packages.

In lieu of the 10 percent discount above, a customer with a one-year contract who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 15 percent discount applied to the monthly recurring service charges including DID number charges and monthly recurring charges for optional features and feature packages. The 15 percent discount will remain in place for each subsequent year that the customer renews service.

The promotional discount is in lieu of all other discounts on Local Service.

CANCELLED

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By ISHS 221.28
Public Service Commission
MISSOURI

Missouri Public Service Commission

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