

GENERAL RULES AND REGULATIONS

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| 10. | TELEPHONE DIRECTORIES | (+) |
| A. | HOLD FOR FUTURE USE | |
| B. | HOLD FOR FUTURE USE | (+) |
| C. | Directory Errors and Omissions | |
| 1. | No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall be attached to the Company. | (+)

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| 2. | In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed to established rate for such listing during the period which the error or omission continues. | |

*Indicates new rate or text
+Indicates change