

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

All of the Residential Service Offerings described in Section 4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

B. Main Service-Residence(1)(6) 1-2 lines

		Flat Rate	Message
<u>Group</u>		<u>1-Party</u>	<u>1-Party(4)</u>
A		\$25.00	\$25.00(2)
A1 (5)		25.00	25.00(3)
B		25.00	25.00(2)
B1 (5)		25.00	25.00(3)
C-Principal		25.00	---
C-Metropolitan	Calling Area-1	25.00	---
D-Principal		25.00	25.00(3)
D-Metropolitan	Calling Area-1	25.00	---
D-Metropolitan	Calling Area-2	25.00	---

B. Main Service-Residence(1)(6) 3+ lines

		Flat Rate	Message
<u>Group</u>		<u>1-Party</u>	<u>1-Party(4)</u>
A		\$25.00	\$25.00(2)
A1 (5)		25.00	25.00(3)
B		25.00	25.00(2)
B1 (5)		25.00	25.00(3)
C-Principal		25.00	---
C-Metropolitan	Calling Area-1	25.00	---
D-Principal		25.00	25.00(3)
D-Metropolitan	Calling Area-1	25.00	---
D-Metropolitan	Calling Area-2	25.00	---

See Sheet No. 37 for footnotes.

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel
Birch Telecom of Missouri, Inc. dba Birch Communications
2300 Main Street, Suite 600
Kansas City, MO 64108

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

All of the Residential Service Offerings described in Section 4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

B. Main Service-Residence(1)(6) 1-2 lines

<u>Group</u>		Flat Rate	Message
		<u>1-Party</u>	<u>1-Party(4)</u>
A		\$25.00 (I)	\$6.65(2)
A1 (5)		25.00 (I)	6.09(3)
B		25.00 (I)	7.50(2)
B1 (5)		25.00 (I)	6.85(3)
C-Principal		25.00 (I)	---
C-Metropolitan	Calling Area-1	25.00 (I)	---
D-Principal		25.00 (I)	7.98(3)
D-Metropolitan	Calling Area-1	25.00 (I)	---
D-Metropolitan	Calling Area-2	25.00 (I)	---

B. Main Service-Residence(1)(6) 3+ lines

<u>Group</u>		Flat Rate	Message
		<u>1-Party</u>	<u>1-Party(4)</u>
A		\$25.00 (I)	\$5.65(2)
A1 (5)		25.00 (I)	5.09(3)
B		25.00 (I)	6.50(2)
B1 (5)		25.00 (I)	5.85(3)
C-Principal		25.00 (I)	---
C-Metropolitan	Calling Area-1	25.00 (I)	---
D-Principal		25.00 (I)	6.98(3)
D-Metropolitan	Calling Area-1	25.00 (I)	---
D-Metropolitan	Calling Area-2	25.00 (I)	---

See Sheet No. 37 for footnotes.

Issued: November 19, 2008

Effective: December 19, 2008

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June 5, 2009
Missouri Public
Service Commission
JC-2009-0794

Filed
Missouri Public
Service Commission
JC-2009-0381

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

All of the Residential Service Offerings described in Section 4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

B. Main Service-Residence(1)(6) 1-2 lines

<u>Group</u>	<u>Flat Rate</u>		<u>Message</u>
	<u>1-Party</u>		<u>1-Party(4)</u>
A	\$25.00	(I)	\$6.65(2)
A1 (5)	25.00		6.09(3)
B	25.00		7.50(2)
B1 (5)	25.00		6.85(3)
C-Principal	25.00		---
C-Metropolitan Calling Area-1	25.00		---
D-Principal	25.00		7.98(3)
D-Metropolitan Calling Area-1	25.00		---
D-Metropolitan Calling Area-2	25.00	(I)	---

B. Main Service-Residence(1)(6) 3+ lines

<u>Group</u>	<u>Flat Rate</u>		<u>Message</u>
	<u>1-Party</u>		<u>1-Party(4)</u>
A	\$25.00	(I)	\$5.65(2)
A1 (5)	25.00		5.09(3)
B	25.00		6.50(2)
B1 (5)	25.00		5.85(3)
C-Principal	25.00		---
C-Metropolitan Calling Area-1	25.00		---
D-Principal	25.00		6.98(3)
D-Metropolitan Calling Area-1	25.00		---
D-Metropolitan Calling Area-2	25.00	(I)	---

See Sheet No. 37 for footnotes.

Issued: October 30, 2008

Effective: November 28, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications
2300 Main St. Suite 600
Kansas City, MO 64108

Cancelled
December 19, 2008
Missouri Public
Service Commission
JC-2009-0381

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Missouri Public
Service Commission
JC-2009-0306

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

All of the Residential Service Offerings described in Section 4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

B. Main Service-Residence(1)(6) 1-2 lines

<u>Group</u>	Flat Rate		Message
	<u>1-Party</u>		<u>1-Party(4)</u>
A	\$10.55	(I)	\$6.65(2)
A1 (5)	10.55		6.09(3)
B	12.10		7.50(2)
B1 (5)	12.10		6.85(3)
C-Principal	13.26		---
C-Metropolitan Calling Area-1	13.26		---
D-Principal	13.22		7.98(3)
D-Metropolitan Calling Area-1	13.67		---
D-Metropolitan Calling Area-2	14.25	(I)	---

B. Main Service-Residence(1)(6) 3+ lines

<u>Group</u>	Flat Rate		Message
	<u>1-Party</u>		<u>1-Party(4)</u>
A	\$10.55	(I)	\$5.65(2)
A1 (5)	10.55		5.09(3)
B	12.10		6.50(2)
B1 (5)	12.10		5.85(3)
C-Principal	13.26		---
C-Metropolitan Calling Area-1	13.26		---
D-Principal	13.22		6.98(3)
D-Metropolitan Calling Area-1	13.67		---
D-Metropolitan Calling Area-2	14.25	(I)	---

See Sheet No. 37 for footnotes.

Issued: May 20, 2005

Effective: June 1, 2005

CANCELLED
November 29, 2008
Missouri Public
Service Commission
JC-2009-0306

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

All of the Residential Service Offerings described in Section 4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

A. Main Service-Residence(1)(6) 1-2 lines (N)

<u>Group</u>		Flat Rate	Message	(I)
		<u>1-Party</u>	<u>1-Party(4)</u>	
A		\$8.55	\$6.65(2)	
A1 (5)		7.80	6.09(3)	
B		10.10	7.50(2)	
B1 (5)		9.19	6.85(3)	
C-Principal		10.09	---	
C-Metropolitan	Calling Area-1	11.26	---	
D-Principal		11.22	7.98(3)	
D-Metropolitan	Calling Area-1	11.67	---	
D-Metropolitan	Calling Area-2	12.25	---	(I)

B. Main Service-Residence(1)(6) 3+ lines (N)

<u>Group</u>		Flat Rate	Message
		<u>1-Party</u>	<u>1-Party(4)</u>
A		\$7.55	\$5.65(2)
A1 (5)		6.80	5.09(3)
B		9.10	6.50(2)
B1 (5)		8.19	5.85(3)
C-Principal		9.09	---
C-Metropolitan	Calling Area-1	10.26	---
D-Principal		10.22	6.98(3)
D-Metropolitan	Calling Area-1	10.67	---
D-Metropolitan	Calling Area-2	11.25	---

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June 1, 2005

**MISSOURI PUBLIC
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See Sheet No. 37 for footnotes.

Issued: January 30, 2004

Effective: March 1, 2004

David E. Scott, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108

4. SERVICES (continued)

Missouri Public4.1 Exchange Access Lines (continued)

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4.1.1 Main Service (continued)

Service Commission

All of the Residential Service Offerings described in Section 4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

B. Main Service-Residence(1)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message</u> <u>1-Party(4)</u>	
A	\$7.55	\$5.65(2)	
A1 (5)	6.80	5.09(3)	(N)
B	9.10	6.50(2)	
B1 (5)	8.19	5.85(3)	(N)
C-Principal	9.09	---	
C-Metropolitan Calling Area-1	10.26	---	
D-Principal	10.22	6.98(3)	
D-Metropolitan Calling Area-1	10.67	---	
D-Metropolitan Calling Area-2	11.25	---	

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 By *SWRS35*
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Missouri Public
Service Commission

See Sheet No. 37 for footnotes.

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4. SERVICES (continued)

CANCELLED4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

(N)

All of the Residential Service Offerings described in Section 4.1 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

(N)

B. Main Service-Residence(1)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message</u> <u>1-Party(4)</u>
A	\$7.55	\$5.65(2)
A1	6.80	5.09(3)
B	9.10	6.50(2)
B1	8.19	5.85(3)
C-Principal	9.09	---
C-Metropolitan Calling Area-1	10.26	---
D-Principal	10.22	6.98(3)
D-Metropolitan Calling Area-1	10.67	---
D-Metropolitan Calling Area-2	11.25	---

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See Sheet No. 37 for footnotes.

Issued: April 12, 2000

Effective: May 12, 2000

David E. Scott, President
Birch Telecom of Missouri, Inc.
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Kansas City, MO 64108

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)

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Service Commission

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<u>Group</u>	(D)	(D)	Flat Rate <u>1-Party</u>	(D) Message <u>1-Party(4)</u>
A			\$7.55	\$5.65(2)
A1			6.80	5.09(3)
B			9.10	6.50(2)
B1			8.19	5.85(3)
C-Principal			9.09	---
C-Metropolitan Calling Area-1			10.26	---
D-Principal			10.22	6.98(3)
D-Metropolitan Calling Area-1			10.67	---
D-Metropolitan Calling Area-2			11.25	---

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MAY 12 2000

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Service Commission

See Sheet No. 37 for footnotes.

FILED JAN 11 1999

Issued: December 4, 1998

Effective: ~~12/4/98~~David E. Scott, President
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Kansas City, MO 64105

JAN 11 1999

(D)
(D)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)

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Group	Rate Segment I		Rate Segment II	
	Flat Rate 1-Party	Message 1-Party(2)(4)	Flat Rate 1-Party	Message 1-Party(4)
A	\$ 7.55	\$ 5.65	\$7.55	\$5.65(2)
A1	7.55	5.65	6.80	5.09(3)
B	9.10	6.50	9.10	6.50(2)
B1	9.10	6.50	8.19	5.85(3)
C-Principal	10.10	---	9.09	---
C-Metropolitan Calling Area-1	11.40	---	10.26	---
D-Principal	11.35	7.75	10.22	6.98(3)
D-Metropolitan Calling Area-1	11.85	---	10.67	---
D-Metropolitan Calling Area-2	12.50	---	11.25	---

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JAN 11 1999

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See Sheet No. 37 for footnotes.

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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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SWBT PSC Mo. No. 24-S1.2

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)

JAN 21 1998

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Residence

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message</u> <u>1-Party(4)</u>
A	\$ 7.55	\$5.65(2)
B	8.19	---
C-Principal	9.09	---
C-Metropolitan Calling Area-1	10.26	---
D-Principal	10.22	6.98(3)
D-Metropolitan Calling Area-1	10.67	---
D-Metropolitan Calling Area-2	11.25	---

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SEP 14 1998

By *13FRS#35*
Public Service Commission
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See Sheet No. 37 for footnotes.

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Issued: January 21, 1998

Effective: February 20, 1998

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97-372
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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)(6)(continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party(4)</u>
A	\$25.00	\$25.00
A1 (5)	25.00	25.00
B	25.00	25.00
B1 (5)	25.00	25.00
C-Principal	25.00	25.00
C-Metropolitan Calling Area-1	25.00	25.00
D-Principal	25.00	25.00
D-Metropolitan Calling Area-1	25.00	25.00
D-Metropolitan Calling Area-2	25.00	25.00

(I)

(I)

See Sheet No. 37 for footnotes.

Issued: May 6, 2009

Effective: June 5, 2009

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)(6)(continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party(4)</u>
A	\$25.00 (I)	\$4.15
A1 (5)	25.00 (I)	3.74
B	25.00 (I)	5.00
B1 (5)	25.00 (I)	4.50
C-Principal	25.00 (I)	5.13
C-Metropolitan Calling Area-1	25.00 (I)	5.63
D-Principal	25.00 (I)	5.63
D-Metropolitan Calling Area-1	25.00 (I)	5.85
D-Metropolitan Calling Area-2	25.00 (I)	6.21

See Sheet No. 37 for footnotes.

Issued: November 19, 2008

Effective: December 19, 2008

CANCELLED
June 5, 2009
Missouri Public
Service Commission
JC-2009-0794

Christopher J. Bunce, Vice President Legal, and General Counsel
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Missouri Public
Service Commission
JC-2009-0381

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)(6)(continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party(4)</u>	
A	\$25.00	\$4.15	(I)
A1 (5)	25.00	3.74	(I)
B	25.00	5.00	(I)
B1 (5)	25.00	4.50	(I)
C-Principal	25.00	5.13	(I)
C-Metropolitan Calling Area-1	25.00	5.63	(I)
D-Principal	25.00	5.63	(I)
D-Metropolitan Calling Area-1	25.00	5.85	(I)
D-Metropolitan Calling Area-2	25.00	6.21	(I)

See Sheet No. 37 for footnotes.

Issued: October 30, 2008

Effective: November 28, 2008

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Cancelled
December 19, 2008
Missouri Public
Service Commission
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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)(6)(continued) (T)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party(4)</u>
A	\$11.70	\$4.15
A1 (5)	10.53	3.74
B	14.10	5.00
B1 (5)	12.69	4.50
C-Principal	13.95	5.13
C-Metropolitan Calling Area-1	15.89	5.63
D-Principal	15.84	5.63
D-Metropolitan Calling Area-1	16.52	5.85
D-Metropolitan Calling Area-2	17.46	6.21

See Sheet No. 37 for footnotes.

Issued: January 30, 2004

Effective: March 1, 2004

CANCELLED
November 29, 2008
Missouri Public
Service Commission
JC-2009-0306

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Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)(continued)

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Service Commission

<u>Group</u>	<u>Flat Rate</u> <u>Trunk</u>	<u>Measured</u> <u>1-Party(4)</u>	
A	\$11.70	\$4.15	
A1 (5)	10.53	3.74	(N)
B	14.10	5.00	
B1 (5)	12.69	4.50	(N)
C-Principal	13.95	5.13	
C-Metropolitan Calling Area-1	15.89	5.63	
D-Principal	15.84	5.63	
D-Metropolitan Calling Area-1	16.52	5.85	
D-Metropolitan Calling Area-2	17.46	6.21	

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Public Service Commission
MISSOURI

See Sheet No. 37 for footnotes.

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4. SERVICES (continued)

Missouri Public
Service Commission4.1 Exchange Access Lines (continued)

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4.1.1 Main Service (continued)

B. Main Service-Residence(1)(continued)

<u>Group</u>	(D)	(D)	Flat Rate <u>Trunk</u>	(D) Measured <u>1-Party(4)</u>
A			\$11.70	\$4.15
A1			10.53	3.74
B			14.10	5.00
B1			12.69	4.50
C-Principal			13.95	5.13
C-Metropolitan Calling Area-1			15.89	5.63
D-Principal			15.84	5.63
D-Metropolitan Calling Area-1			16.52	5.85
D-Metropolitan Calling Area-2			17.46	6.21

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SEP 05 2003

3rd RS 36
Public Service Commission
MISSOURI

See Sheet No. 37 for footnotes.

Issued: December 4, 1998

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Birch Telecom of Missouri, Inc.
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Service Commission

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(D)
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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)(continued)

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Group	Rate Segment I		Rate Segment II	
	Flat Rate Trunk	Measured 1-Party(4)	Flat Rate Trunk	Measured 1-Party(4)
A	\$11.70	\$4.15	\$11.70	\$4.15
A1	11.70	4.15	10.53	3.74
B	14.10	5.00	14.10	5.00
B1	14.10	5.00	12.69	4.50
C-Principal	15.50	5.70	13.95	5.13
C-Metropolitan Calling Area-1	17.65	6.25	15.89	5.63
D-Principal	17.60	6.25	15.84	5.63
D-Metropolitan Calling Area-1	18.35	6.50	16.52	5.85
D-Metropolitan Calling Area-2	19.40	6.90	17.46	6.21

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JAN 11 1999
By *2nd Revised*
Public Service Commission
MISSOURI

See Sheet No. 37 for footnotes.

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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SEP 14 1998

MISSOURI
Public Service Commission

Tariff Reference
SWBT PSC Mo. No. 24-S1-2

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

JAN 21 1998

4.1.1 Main Service (continued)

MISSOURI
Public Service Commission

B. Main Service-Residence(1)(continued)

Residence (continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party(4)</u>
A	\$11.70	\$4.15
B	12.69	4.50
C-Principal	13.95	5.13
C-Metropolitan Calling Area-1	15.89	5.63
D-Principal	15.84	5.63
D-Metropolitan Calling Area-1	16.52	5.85
D-Metropolitan Calling Area-2	17.46	6.21

CANCELLED

SEP 14 1998
By *SPRS#36*
Public Service Commission
MISSOURI

See Sheet No. 37 for footnotes.

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97 - 372
MISSOURI
Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1) (continued)

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) Includes allowance of 20 local messages; additional local messages \$.10 each.
- (3) Includes allowance of 20 local messages; additional local messages \$.09 each.

This service is offered only in the Caruthersville and Sedalia exchanges as well as the Forest and Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

- (4) This service offering may not be used for the operation of Bulletin Board Systems by those Customers qualifying for residential service.
- (5) Rate Group A1 includes Agency, DeKalb, Portage Des Sioux, Rushville, San Antonio. Rate Group B1 includes Chesterfield, Fenton, Imperial, Manchester, Maxville, St. Charles, Valley Park
- (6) Effective March 1, 2004, this service will not be offered to new subscribers. (N)

Issued: January 30, 2004

Effective: March 1, 2004

4. SERVICES (continued)

Missouri Public4.1 Exchange Access Lines (continued)

REC'D AUG 05 2003

4.1.1 Main Service (continued)

Service Commission

B. Main Service-Residence(1) (continued)

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) Includes allowance of 20 local messages; additional local messages \$.10 each.
- (3) Includes allowance of 20 local messages; additional local messages \$.09 each.

This service is offered only in the Caruthersville and Sedalia exchanges as well as the Forest and Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

- (4) This service offering may not be used for the operation of Bulletin Board Systems by those Customers qualifying for residential service.
- (5) Rate Group A1 includes Agency, DeKalb, Portage Des Sioux, Rushville, San Antonio. (M)
Rate Group B1 includes Chesterfield, Fenton, Imperial, Manchester, Maxville, (M)
St. Charles, Valley Park (M)

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MAR 01 2004
3rd RS 37
Public Service Commission
MISSOURI

Missouri Public
Service Commission

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(M) A1 and B1 previously located on 4th Revised Sheet No. 27 and 3rd Revised Sheet No. 28.

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4. SERVICES (continued)

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4.1 Exchange Access Lines (continued)

AUG 14 1998

4.1.1 Main Service (continued)

MO. PUBLIC SERVICE COMM

B. Main Service-Residence(1) (continued)

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (T) (2) Includes allowance of 20 local messages; additional local messages \$.10 each.
- (T) (3) Includes allowance of 20 local messages; additional local messages \$.09 each.
- (N) This service is offered only in the Caruthersville and Sedalia exchanges as well as the Forest and Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.
- For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.
- (D) (4) This service offering may not be used for the operation of Bulletin Board Systems by those Customers qualifying for residential service.

CANCELLED

SEP 05 2003
and RS37
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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Public Service Commission

Tariff Reference
SWBT PSC Mo.-No. 24 §1.2

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

JAN 21 1998

4.1.1 Main Service (continued)

B. Main Service-Residence(1) (continued)

**MISSOURI
Public Service Commission**Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) Includes allowance of 20 local messages; additional local messages \$.01 each.
- (3) Includes allowance of 20 local messages; additional local messages \$.009 each.

This service is offered only in the Forest and Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

- (4) This service offering may not be used for the operation of Bulletin Board Systems by those customers qualifying for residential service offering as defined in Southwestern Bell Telephone Company's General Exchange Tariff, PSC. Mo.-No.35, Section 17, Paragraph 17.3.1.

CANCELLED

SEP 14 1998
By *ISRS#37*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372
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Public Service Commission

(D)
(D)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Measured Service

1. Rates

- (a) Exchange Access Lines (Refer to rate tables, Sheet No. 31 through Sheet No. 36, preceding.)
- (b) Usage Charges

Distance in Miles	Rate Segment I		Rate Segment II	
	Initial Minute Rate	Each Add'l. Minute Rate	Initial Minute Rate	Each Add'l. Minute Rate
0-14	\$.04	\$.01	\$.036	\$.009
15-28	.05	.02	.045	.018
Over 28	.06	.03	.054	.027

(N)
(T)
(T)
(N)
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2. The method of applying usage charges:

- Initial period rates indicated in 1(b), preceding, are for connections of one minute or any fraction thereof.
- All additional minute rates indicated in 1(b), preceding, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.
- The timing of messages begins when connection is established between the calling telephone number and the called telephone and ends when the connection is terminated at any point.

Issued: August 14, 1998

Effective: September 14, 1998

Tariff Reference
SWBT PSC Mo.-No. 24 §1.2

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

JAN 21 1998

C. Measured Service

MISSOURI
Public Service Commission

1. Rates

(a) Exchange Access Lines (Refer to rate tables, Sheet No. 31 through Sheet No. 36, preceding.)

(b) Usage Charges

Distance in Miles	Initial Minute Rate	Each Add'l. Minute Rate
0-14	\$.036	\$.009
15-28	.045	.018
Over 28	.054	.027

2. The method of applying usage charges:

- Initial period rates indicated in 1(b), preceding, are for connections of one minute or any fraction thereof.
- All additional minute rates indicated in 1(b), preceding, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.
- The timing of messages begins when connection is established between the calling telephone number and the called telephone and ends when the connection is terminated at any point.

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SEP 14 1998
By *SPRS #38*
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MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
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FEB 20 1998
97-572
MISSOURI
Public Service Commission

(D)
(D)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Measured Service (continued)

3. Discount Periods

The following percentages will apply to local calls made during the discount periods:

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate					Eve. Rate 20%	
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the billing period.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

4. Optional Detail Billing

- | | <u>Rate Segment I</u> | <u>Rate Segment II</u> |
|---|-----------------------|------------------------|
| - Monthly Preparation Charge | \$1.00 | \$.90 |
| - Printed Listing (per message charge)..... | .01 | .009 |
| - Applicable Service and Equipment Charges apply for both initiating and terminating this optional service offering | | |
| - These charges apply in addition to applicable usage charges specified in 1., preceding. | | |

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Issued: August 14, 1998

Effective: September 14, 1998

Tariff Reference
SWBT PSC Mo.-No. 24 §1.2

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Measured Service (continued)

3. Discount Periods

The following percentages will apply to local calls made during the discount periods:

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate					Eve. Rate 20%	
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the billing period.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

4. Optional Detail Billing

- Monthly Preparation Charge..... \$.90
- Printed Listing (per message charge)..... .009
- Applicable Service and Equipment Charges apply for both initiating and terminating this optional service offering
- These charges apply in addition to applicable usage charges specified in 1., preceding.

CANCELLED

SEP 14 1998
By *1st RS #39*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372
MISSOURI
Public Service Commission

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

D. Service and Equipment Charge (1) (T)

	<u>Residence</u>	<u>Business</u>
1. Charge to install main service access line, per access line	\$36.50	\$52.25
2. Charge to change telephone number per access line	11.25	7.75
3. Charge to initiate or terminate detailed billing, per access line	4.00	5.00
4. Charge to change to or from flat, message, or measured service, per access line	10.50	10.25
5. Charge to change to or from Optional Measured Metropolitan Exchange Service, per access line	4.00	5.00
6. Charge to change class of service, per access line		
- Residence to Business		12.25
- Business to Residence	11.25	
7. Charge to establish or rearrange hunting sequence, per access line	4.75	5.50
8. Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line	5.50	5.50

(1) Effective August 8, 2008, Non-Recurring rates are added in Section 4.5.27 on Sheet 63.33.

Issued: July 9, 2008

Effective: August 8, 2008

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June 1, 2020
Missouri Public
Service Commission
TN-2020-0346; JC-2020-0194FILED
Missouri Public
Service Commission

(D)
(D)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

D. Service and Equipment Charge

	<u>Residence</u>	<u>Business</u>
1. Charge to install main service access line, per access line	\$36.50	\$52.25
2. Charge to change telephone number per access line	11.25	7.75
3. Charge to initiate or terminate detailed billing, per access line	4.00	5.00
4. Charge to change to or from flat, message, or measured service, per access line	10.50	10.25
5. Charge to change to or from Optional Measured Metropolitan Exchange Service, per access line	4.00	5.00
6. Charge to change class of service, per access line - Residence to Business - Business to Residence	11.25	12.25
7. Charge to establish or rearrange hunting sequence, per access line	4.75	5.50
8. Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line	5.50	5.50

Issued: August 14, 1998

Effective: September 14, 1998

CANCELLED
August 8, 2008
Missouri Public
Service Commission

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

JAN 21 1998

4.1.1 Main Service (continued)

D. Service and Equipment Charge

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Public Service Commission

	<u>Residence</u>	<u>Business</u>
1. Charge to install main service access line, per access line	\$36.50	\$52.25
2. Charge to change telephone number per access line	11.25	7.75
3. Charge to initiate or terminate detailed billing, per access line	4.00	5.00
4. Charge to change to or from flat, message, or measured service, per access line	10.50	10.25
5. Charge to change to or from Optional Measured Metropolitan Exchange Service, per access line	4.00	5.00
6. Charge to change class of service, per access line		12.25
- Residence to Business		
- Business to Residence	11.25	
7. Charge to establish or rearrange hunting sequence, per access line	4.75	5.50
8. Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line	5.50	5.50

CANCELLED

SEP 14 1998
By *LSR* #40
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372
MISSOURI
Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

E. Reserved for Future Use.

(D)

(D)

Issued: April 26, 2005

Effective: May 26, 2005

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CANCELLED
June 1, 2020
Missouri Public
Service Commission
TN-2020-0346; JC-2020-0194

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

E. Lifeline Service-Residence

1. Lifeline Service is a unique class of telephone service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts.
2. Lifeline service includes: single party service; voice grade access to the public switched telephone network; Dual Tone Multifrequency (DTMF) or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; and access to directory assistance. Toll limitation services may also be provided as a part of Lifeline Service. Pursuant to paragraph 383 of the FCC's Final Report and Order in Case No. CC 96-45, toll limitation services include both toll blocking, which prevents the placement of all long distance calls for which the subscriber will be charged, and toll control which limits the toll charges a subscriber can incur during a billing period to a preset amount. The purpose of this offering is to maintain and preserve universal service.
3. Lifeline Service applicants are those certified by the Department of Social Services as economically disadvantaged by participation in Medicaid, Food Stamps, Supplementary Security Income (SSI), federal public housing assistance or Section 8, or Low Income Home Energy Assistance Program (LIHEAP), or income qualified as found in Missouri State Statute 660.105. The customer requesting Lifeline Service must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs.
4. Applicants shall not be provided with more than one basic residential access line in his or her principal place of residence. An applicant for Lifeline Service may report only one address in the state as the principal place of residence.
5. Applicants may subscribe to flat rate or measured rate service at discounted rates outlined in 10. following.

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May 28, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

- (1) E. Reserved for Future Use.

(D

(D

Issued: April 26, 2005

Effective: May 26, 2005

G. Michael Cassity, President
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CANCELLED
June 1, 2020
Missouri Public
Service Commission
TN-2020-0346; JC-2020-0194

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

E. Lifeline Service-Residence (continued)

6. When Lifeline Service is requested, no Service and Equipment Charge will apply to install the main service access line.
7. A customer may change to Lifeline Service from any other type of residential service at no charge. If a Lifeline customer no longer qualifies for Lifeline Service, that customer must change back to another type of residential service, in which case there will be no charge.
8. All charges either recurring or non-recurring for any service other than Lifeline Service, as described herein, shall be billed at the tariffed rate.
9. Lifeline Service customers shall be exempt from state sales tax applicable to their basic residential access line.
10. Rates (1)

Eligible Residential Customers will receive a \$3.50 discount off the normal applicable tariffed rate for their local exchange one-party flat rate or one-party measured rate service (2).

CANCELLED

May 28, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

- (1) The rates for main service do not include a telephone instrument.
- (2) All Rules and Regulations for Measured Service as outlined in 4.1.1.C, preceding, apply to one-party measured rate Lifeline Service.

4. SERVICES (continued)4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

F. Extended Area Plus (1) (T)

1. Description

Extended Area Plus is an optional one way, outward service where, for a monthly recurring flat rate customers can place calls within their LATA to other customers in exchanges within the Extended Area Plus calling scope, as defined in subsection 4.1.1.F.3 of this tariff.

Qualified usage under this plan is intraLATA customer-dialed, sent-paid, non-coin calls originating at a subscriber's access line and terminating at an access line in an exchange within the Extended Area Plus calling scope as defined in sub-section 4.1.1.F.3 of this tariff.

Calls included in this plan are dialed using a seven-digit or ten-digit local dialing pattern.

2. Availability

This service is furnished subject to the availability of the required telecommunications facilities. Implementation of Extended Area Plus will be phased in over a period of time; therefore the service may not be available in all exchanges during the implementation period.

Subject to the restriction above, service is available to Missouri local exchange customers of the Company as listed in Section 3.1 of this Tariff. Service will not be offered to The Company's local exchange customers served by a switch located in another state. Service is available to single party, flat rate residence and business customers. Service is available to multiline customers. Service is not available to Local Measured Service subscribers, Message Rate Service subscribers or multiparty (party line) customers. Service is available to customers subscribing to Metropolitan Calling Area (MCA) Service.

Extended Area Plus is not offered in conjunction with Customer-Owned Pay Telephone Service, Cellular Service or Foreign Exchange Service

(1) Effective August 8, 2008, this is not available for new service.

(T)

Issued: July 9, 2008

Effective: August 8, 2008

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

F. Extended Area Plus

1. Description

Extended Area Plus is an optional one way, outward service where, for a monthly recurring flat rate customers can place calls within their LATA to other customers in exchanges within the Extended Area Plus calling scope, as defined in subsection 4.1.1.F.3 of this tariff.

Qualified usage under this plan is intraLATA customer-dialed, sent-paid, non-coin calls originating at a subscriber's access line and terminating at an access line in an exchange within the Extended Area Plus calling scope as defined in sub-section 4.1.1.F.3 of this tariff.

Calls included in this plan are dialed using a seven-digit or ten-digit local dialing pattern.

2. Availability

This service is furnished subject to the availability of the required telecommunications facilities. Implementation of Extended Area Plus will be phased in over a period of time; therefore the service may not be available in all exchanges during the implementation period.

Subject to the restriction above, service is available to Missouri local exchange customers of the Company as listed in Section 3.1 of this Tariff. Service will not be offered to The Company's local exchange customers served by a switch located in another state. Service is available to single party, flat rate residence and business customers. Service is available to multiline customers. Service is not available to Local Measured Service subscribers, Message Rate Service subscribers or multiparty (party line) customers. Service is available to customers subscribing to Metropolitan Calling Area (MCA) Service.

Extended Area Plus is not offered in conjunction with Customer-Owned Pay Telephone Service, Cellular Service or Foreign Exchange Service

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

F. Extended Area Plus (continued)

3. Calling Scope

The Extended Area Plus Calling Scope includes all customers in all exchanges within the same LATA as the subscribing telephone line. In addition, the Extended Area Plus calling scope for the Kansas City LATA includes the Kansas portion of the Kansas City Metropolitan exchange.

4. Use Restrictions

Extended Area Plus is not offered in conjunction with services designed to forward calls in mass including but not limited to Simultaneous Call Forwarding, Remote Call Forwarding or similar services that might be offered under other names or by other companies.

Extended Area Plus is sold in conjunction with and solely for use on local exchange access lines and trunks. Extended Area Plus may only be used for the communications of a single end user. It may not be used to aggregate the communications of multiple end users for resale (including but not limited to, arrangements using services such as Simultaneous Call Forwarding or Remote Call Forwarding to aggregate calling capability for resale or to provision communications services for others).

This tariff shall only be effective as long as the use restrictions and the rules and regulations in this tariff remain in effect for all users (including any exchange telecommunications company or other company reselling this service, and their customers.) In the event any of these use restrictions or rules and regulations are held not to apply to all such users, upon notification by the Company to the Commission, this tariff shall not be available except to existing subscribers of the service at existing service levels at existing locations. The Company shall also have the right to withdraw this service offering in its entirety.

5. Multiline Accounts

With the following exceptions, Extended Area Plus subscribers are not required to purchase Extended Area Plus on all access lines of a multiline account. Exceptions are as follows:

- a. In cases where a single working telephone number is used for multiple access lines, if Extended Area Plus is purchased for one line in the arrangement, it must be purchased for all of the lines.

Issued: June 15, 1999

Effective: July 15, 1999

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CANCELLED
June 1, 2020
Missouri Public
Service Commission
TN-2020-0346; JC-2020-0194

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MO PSC

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

F. Extended Area Plus (continued)

5. Multiline Accounts (continued)

- b. Within a multiline hunting arrangement, if one access line is subscribed to Extended Area Plus, all lines must be subscribed to Extended Area Plus.

6. Minimum Service Period

The minimum service period for subscription to Extended Area Plus is one month.

7. Rate Application and Rates

a. Monthly Recurring Rates

Extended Area Plus rates and charges apply in addition to all other charges paid by the customer for other services of the Company. The Extended Area Plus monthly recurring rates apply on a per-line or per-trunk basis, except for Centrex type services which are billed on a PBX trunk equivalent basis. Extended Area Plus monthly recurring rates are billed one month in advance. In addition to the basic monthly rate for Extended Area Plus a discounted rate is applicable when Extended Area Plus is purchased in conjunction with optional MCA service.

b. Rates

Monthly Recurring Rates, per line or per trunk

	Extended Area Plus <u>Basic Rate</u>	Extended Area Plus with <u>Optional MCA</u>
Residence	\$30.00	\$20.00
Business	60.00	40.00

Issued: June 15, 1999

Effective: July 15, 1999

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.2 Information Terminal Service(3)(4)

A. The following charges apply for Information Terminal Service:

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Information Terminal Service, Each termination	See Section 4.1.1.A preceding (1)	(2)

B. The minimum contract period for service is one month.

- (1) When associated with Centrex, the appropriate on-premises or off-premises station line rate also applies.
- (2) A \$52.25 Service and Equipment Charge applies for each termination provided, in addition to any applicable service connection charges.
- (3) Information Terminal Service does not apply to residence exchange service.
- (4) Effective December 9, 2004, this service is no longer available to new subscribers. (N)

Issued: November 8, 2004

Effective: December 9, 2004

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(D)
(D)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

MO. PUBLIC SERVICE COMM

4.1.2 Information Terminal Service(3)

A. The following charges apply for Information Terminal Service:

	Monthly Rate	Nonrecurring Charge
Information Terminal Service, Each termination	See Section 4.1.1.A preceding (1)	(2)

B. The minimum contract period for service is one month.

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DEC 09 2004
Pv 2nd RS 41
Public Service Commission
MISSOURI

- (1) When associated with Centrex, the appropriate on-premises or off-premises station line rate also applies.
- (2) A \$52.25 Service and Equipment Charge applies for each termination provided, in addition to any applicable service connection charges.
- (3) Information Terminal Service does not apply to residence exchange service.

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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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1004 Baltimore Ave., Suite 900
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Tariff Reference
SWBT PSC Mo.-No. 24 §1.2

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.2 Information Terminal Service(3)

JAN 21 1998

A. The following charges apply for Information Terminal Service:

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Public Service Commission

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Information Terminal Service, Each termination (1FA)	See Section 4.1.1.A preceding (1)	(2)

B. The minimum contract period for service is one month.

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SEP 14 1998

By *ISFRS #41*
Public Service Commission
MISSOURI

- (1) When associated with a C.O. Centrex, the appropriate on-premises (RJ + NTX or NXA) or off-premises (RKA + NTXOP) station line rate also applies.
- (2) A \$52.25 Service and Equipment Charge applies for each termination provided, in addition to any applicable service connection charges.
- (3) Information Terminal Service does not apply to residence exchange service.

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Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
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FEB 20 1998
97-372
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Public Service Commission

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

(M)

(M) Operator Services, Line Verification and Busy Line Interrupt moved to 4th Revised Sheet No. 66.

Issued: February 27, 2003

Effective: March 31, 2003

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4. SERVICES (continued)

Missouri Public
Service Commission4.1 Exchange Access Lines (continued)

REC'D FEB 04 2003

4.1.3 Line Status Verification and Busy Line Interrupt

A. Rates

- | | | |
|--|--------|-----|
| 1. Line Status Verification, per request | \$1.50 | (I) |
| 2. Busy Line Interrupt, per request | 2.31 | (I) |

4.1.4 Local Operator Assistance

A. Rates

DescriptionRateTravel Card

Non-Automated	\$1.15
Semi-Automated	.70
Fully Automated	.50

Station-to-Station ServiceCollect

Non-Automated	\$1.35	(I)
Semi-Automated	1.15	(I)
Fully Automated	.90	(I)

Billed to a Third Number

Non-Automated	\$1.35	(I)
Semi-Automated	1.15	(I)
Fully Automated	.90	(I)

Sent-Paid

Non-Automated	\$1.35	(I)
Semi-Automated	1.15	(I)

Person-to-Person Service

Non-Automated	\$3.00	(I)
Semi-Automated	2.55	(I)

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4:41 PM
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Issued: February 3, 2003

Effective: February 15, 2003

David E. Scott, President
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1004 Baltimore Ave., Suite 900
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Service Commission

FILED FEB 15 2003

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.3 Line Status Verification and Busy Line Interrupt

A. Rates

1. Line Status Verification, per request \$1.29
2. Busy Line Interrupt, per request 1.99

4.1.4 Local Operator Assistance

A. Rates

DescriptionRateStation-to-Station ServiceTravel Card

Non-Automated	\$1.15
Semi-Automated	.70
Fully Automated	.50

Collect

Non-Automated	\$1.15
Semi-Automated	.95
Fully Automated	.75

Billed to a Third Number

Non-Automated	\$1.15
Semi-Automated	.95
Fully Automated	.75

Sent-Paid

Non-Automated	\$1.15
Semi-Automated	.95

Person-to-Person Service

Non-Automated	\$2.55
Semi-Automated	2.15

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Public Service Commission

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.3 Line Status Verification and Busy Line Interrupt

A. Rates

1. Line Status Verification, per request.....\$1.20
2. Busy Line Interrupt, per request1.85

4.1.4 Local Operator Assistance

A. Rates

<u>Description</u>	<u>Rate</u>
<u>Station-to-Station Service</u>	
<u>Collect</u>	
Non-Automated	\$1.10
Semi-Automated	.90
Fully Automated	.70
<u>Billed to a Third Number</u>	
Non-Automated	\$1.10
Semi-Automated	.90
Fully Automated	.70
<u>Sent-Paid</u>	
Non-Automated	\$1.10
Semi-Automated	.90
<u>Person-to-Person Service</u>	
Non-Automated	\$2.40
Semi-Automated	2.00

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JAN 15 2001
By 2nd RS 42
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MISSOURI

Issued: August 14, 1998

Effective: September 14, 1998

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Kansas City, MO 64105

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SEP 14 1998

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Public Service Commission

Tariff Reference
SWBT PSC Mo.-No. 24 §1.2

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.3 Line Status Verification and Busy Line Interrupt

A. Rates

1. Line Status Verification, per request.....\$1.20
2. Busy Line Interrupt, per request 1.85

4.1.4 Local Operator Assistance

A. Rates

<u>Description</u>	<u>Rate</u>
<u>Station-to-Station Service</u>	
<u>Collect</u>	
Non-Automated	\$1.10
Semi-Automated	.90
Fully Automated	.70
<u>Billed to a Third Number</u>	
Non-Automated	\$1.10
Semi-Automated	.90
Fully Automated	.70
<u>Sent-Paid</u>	
Non-Automated	\$1.10
Semi-Automated	.90
<u>Person-to-Person Service</u>	
Non-Automated	\$2.40
Semi-Automated	2.00

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By *LS#RS#42*
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Issued: January 21, 1998

Effective: February 20, 1998

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97-372
MISSOURI
Public Service Commission

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.5 Hunting Line Services

A. Rates and Charges

	<u>Monthly Rate Rate Segment I</u>	<u>Monthly Rate Rate Segment II</u>	<u>Non recurring Charge</u>	
1. Rotary	N/A	N/A	N/A	
2. Circle	\$.85	\$.77	\$10.00	(I)
3. Preferential(1)	2.80	2.52	10.00	(I)

Issued: December 20, 2002

Effective: January 23, 2003

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

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4.1.5 Hunting Line Services

A. Rates and Charges

(T),(N)

		Monthly Rate Rate Segment I	Monthly Rate Rate Segment II	Installation Charge
1. Rotary	(D)	N/A	N/A	N/A
2. Circle	(D)	\$.85	\$.77	\$3.25
3. Preferential(1)	(D)	2.80	2.52	3.25

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JAN 29 2003
2nd RS 43
Public Service Commission
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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.5 Hunting Line Services

JAN 21 1998

A. Rates and Charges

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	USOC	Monthly Rate	Installation Charge
1. Rotary	HSHT	N/A	N/A
2. Circle	HSCH	\$.77	\$3.25
3. Preferential	HSHP	2.52	3.25

CANCELLED

SEP 14 1998
By *ISTRS #48*
Public Service Commission
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FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998

97-372
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Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1)

(N)

Extended Area Service is an arrangement whereby Customers on one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the additive rate established in the following exchanges.

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	Exchange Area Included in Extended Area <u>Service Calling Scope</u>
Adrian	\$.65	\$1.65	Archie
Advance	.40	1.05	Bell City
Agency	3.29	8.24	St. Joseph
Altenburg-Frohna	1.10	2.80	Pocahontas-New Wells
Antonia-Local Only	2.20	5.55	Cedar Hill, Herculaneum- Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia-Metropolitan Calling Area-4	2.20	5.55	Cedar Hill-Local Only, Hillsboro-Local Only
Archie-Local Only	1.25	3.15	Adrian
Archie-Metropolitan Calling Area-5	1.25	3.15	Adrian
Armstrong	3.65	9.15	Fayette, Glasgow
Bell City	1.20	3.05	Advance, Oran
Benton	1.95	4.90	Chaffee, Oran, and Scott City
Billings-Local Only	1.00	2.55	Clever and Republic
Billings-Metropolitan Calling Area-2	1.00	2.55	Clever-Local Only
Bismarck	.70	1.80	Flat River, Leadwood
Bloomfield	1.55	3.90	Dexter, Essex
Bloomsdale	.90	2.30	Ste. Genevieve

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108

4. SERVICES (continued)

Missouri Public
Service Commission4.2. Extended Area Service

REC'D DEC 04 1998

Extended Area Service is an arrangement whereby Customers on one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the additive rate established in the following exchanges.

<u>Exchange</u>	(M) (D)		<u>Residence</u>	<u>Business</u>	Exchange Area Included in Extended Area <u>Service Calling Scope</u>
	(D)	(D),(M)			
Adrian			\$.65	\$1.65	Archie
Advance			.40	1.05	Bell City
(R) Agency			3.29	8.24	St. Joseph
Altenburg-Frohna			1.10	2.80	Pocahontas-New Wells
Antonia-Local Only			2.20	5.55	Cedar Hill, Herculaneum- Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia-Metropolitan Calling Area-4			2.20	5.55	Cedar Hill-Local Only, Hillsboro-Local Only
Archie-Local Only			1.25	3.15	Adrian
Archie-Metropolitan Calling Area-5			1.25	3.15	Adrian
Armstrong			3.65	9.15	Fayette, Glasgow
Bell City			1.20	3.05	Advance, Oran
Benton			1.95	4.90	Chaffee, Oran, and Scott City
(I) Billings-Local Only			1.00	2.55	Clever and Republic
(I) Billings-Metropolitan Calling Area-2			1.00	2.55	Clever-Local Only
Bismarck			.70	1.80	Flat River, Leadwood
(N) Bloomfield			1.55	3.90	Dexter, Essex
Bloomsdale	(D)		.90	2.30	Ste. Genevieve

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DEC 09 2004

By 3rd RS 44
Public Service Commission
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Issued: December 4, 1998

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4. SERVICES (continued)

4.2. Extended Area Service

JAN 11 1999
 By *2nd Revised*
Public Service Commission
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MO. PUBLIC SERVICE COMM

(N)

Extended Area Service is an arrangement whereby Customers on one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the additive rate established in the following exchanges.

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Adrian	\$.65	\$.65	\$1.65	Archie
Advance	.40	.40	1.05	Bell City
Agency	3.65	3.65	9.15	St. Joseph
Altenburg-Frohna	1.10	1.10	2.80	Pocahontas-New Wells
Antonia-Local Only	2.20	2.20	5.50	Cedar Hill, Herculaneum- Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia-Metropolitan Calling Area-4	2.20	2.20	5.55	Cedar Hill-Local Only, Hillsboro-Local Only
Archie-Local Only	1.25	1.25	3.15	Adrian
Archie-Metropolitan Calling Area-5	1.25	1.25	3.15	Adrian
Armstrong	3.65	3.65	9.15	Fayette, Glasgow
Bell City	1.20	1.20	3.05	Advance, Oran
Benton	1.95	1.95	4.90	Chaffee, Oran, and Scott City
Billings-Local Only	1.00	.90	2.30	Clever and Republic
Billings-Metropolitan Calling Area-2	1.00	.90	2.30	Clever-Local Only
Bismarck	.70	.70	1.80	Flat River, Leadwood
Bloomsdale	.90	.90	2.30	Ste. Genevieve

Issued: August 14, 1998

Effective: September 14, 1998

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FILED**SEP 14 1998**

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SWBT PSC Mo. No. 24-3-21

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4. SERVICES (continued)

4.2 Extended Area Service

JAN 21 1998

<u>Exchange</u>	<u>Additive Monthly Rate</u>		<u>Exchange Areas Included in Extended Area Service Calling Scope</u>
	<u>Residence</u>	<u>Business</u>	
Agency	\$3.29	\$8.24	St. Joseph
DeKalb	3.06	7.70	Rushville, St. Joseph
Rushville	2.97	7.47	DeKalb, St. Joseph
St. Joseph	.23	.59	Agency, DeKalb, Rushville, San Antonio
San Antonio	3.29	8.24	St. Joseph

CANCELLED

SEP 14 1998

By *GRS#44*
Public Service Commission
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FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
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SEP 20 1998
97-372
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Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (continued)(1)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	
Bonne Terre	.80	2.05	Flat River, Leadwood
Boonville	.15	.40	New Franklin
Camdenton	1.05	2.65	Gravois Mills, Lake Ozark- Osage Beach
Cape Girardeau	.40	1.05	Jackson, Scott City, McClure, Illinois
Cardwell	1.95	4.90	Hornersville, Senath
Carl Junction	2.00	5.05	Joplin, Webb City
Caruthersville	1.40	3.55	Deering, Hayti
Cedar Hill-Local Only	1.00	2.55	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill- Metropolitan Calling Area-5	1.00	2.55	Hillsboro-Local Only, Ware- Local Only
Chaffee	1.45	3.65	Benton, Delta, Oran, Scott City
Charleston	.80	2.05	East Prairie, Wyatt
Chesterfield-Local Only	.90	2.30	Manchester, Harvester and Pond, plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield- Metropolitan Calling Area-3	.90	2.30	Harvester-Local Only and Pond- Local Only
Clarksville	2.15	5.40	Louisiana, Paynesville
Clever-Local Only	3.35	8.40	Billings, Nixa and Republic
Clever-Metropolitan Calling Area-2	3.35	8.40	Billings-Local Only
Deering	3.65	9.15	Caruthersville, Hayti and Kennett

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108CANCELLED
June 1, 2020
Missouri Public
Service Commission
TN-2020-0346; JC-2020-0194**FILED**
MO PSC

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4. SERVICES (continued)

4.2. Extended Area Service (continued)DEC 09 2004
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(M) MISSOURIMissouri Public
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REC'D DEC 04 1998

Exchange Area Included in
Extended Area
Service Calling Scope

<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	<u>Service Calling Scope</u>
Bonne Terre			.80	2.05	Flat River, Leadwood
Boonville			.15	.40	New Franklin
Camdenton			1.05	2.65	Gravois Mills, Lake Ozark- Osage Beach
Cape Girardeau			.40	1.05	Jackson, Scott City, McClure, Illinois
Cardwell			1.95	4.90	Hornersville, Senath
Carl Junction			2.00	5.05	Joplin, Webb City
Caruthersville			1.40	3.55	Deering, Hayti
Cedar Hill-Local Only			1.00	2.55	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill- Metropolitan Calling Area-5			1.00	2.55	Hillsboro-Local Only, Ware- Local Only
Chaffee			1.45	3.65	Benton, Delta, Oran, Scott City
Charleston			.80	2.05	East Prairie, Wyatt
Chesterfield-Local Only			.90	2.30	Manchester, Harvester and Pond, plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield- Metropolitan Calling Area-3			.90	2.30	Harvester-Local Only and Pond- Local Only
Clarksville			2.15	5.40	Louisiana, Paynesville
(I) Clever-Local Only			3.35	8.40	Billings, Nixa and Republic
(I) Clever-Metropolitan Calling Area-2			3.35	8.40	Billings-Local Only
Deering			3.65	9.15	Caruthersville, Hayti and Kennett

Issued: December 4, 1998

Effective:

David E. Scott, President
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Kansas City, MO 64105Missouri Public
Service Commission
JAN 11 1999
FILED JAN 11 1999

Birch Telecom of Missouri, Inc.

Original Sheet No. 44.01

AUG 14 1998

4. SERVICES (continued)

MO. PUBLIC SERVICE COMM

4.2. Extended Area Service (continued)

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Bonne Terre	.80	.80	2.05	Flat River, Leadwood
Boonville	.15	.15	.40	New Franklin
Camdenton	1.05	1.05	2.65	Gravois Mills, Lake Ozark- Osage Beach
Cape Girardeau	.40	.40	1.05	Jackson, Scott City, McClure, Illinois
Cardwell	1.95	1.95	4.90	Hornersville, Senath
Carl Junction	2.00	2.00	5.05	Joplin, Webb City
Caruthersville	1.40	1.40	3.55	Deering, Hayti
Cedar Hill-Local Only	1.00	1.00	2.55	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill- Metropolitan Calling Area-5	1.00	1.00	2.55	Hillsboro-Local Only, Ware- Local Only
Chaffee	1.45	1.45	3.65	Benton, Delta, Oran, Scott City
Charleston	.80	.80	2.05	East Prairie, Wyatt
Chesterfield-Local Only	1.00	.90	2.30	Manchester, Harvester and Pond, plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield- Metropolitan Calling Area-3	1.00	.90	2.30	Harvester-Local Only and Pond- Local Only
Clarksville	2.15	2.15	5.40	Louisiana, Paynesville
Clever-Local Only	3.35	3.02	7.56	Billings, Nixa and Republic
Clever-Metropolitan Calling Area-2	3.35	3.02	7.56	Billings-Local Only
Deering	3.65	3.65	9.15	Caruthersville, Hayti and Kennett

CANCELLED

JAN 11 1999

Not Revised
by
Public Service Commission
MISSOURI

Issued: August 14, 1998

Effective: September 14, 1998

FILED

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MISSOURI
Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

			Exchange Area Included in Extended Area Service Calling Scope
<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	
DeKalb	3.06	7.70	Rushville, St. Joseph
Delta	2.20	5.55	Chaffee, Oran
DeSoto-Local Only	.70	1.80	Festus-Crystal City, Hillsboro and Ware
DeSoto-Metropolitan Calling Area-5	.70	1.80	Festus-Crystal City-Local Only, Hillsboro-Local Only, Ware- Local Only
Dexter	.55	1.40	Bloomfield, Essex
East Prairie	.45	1.15	Charleston
Eldon	.55	1.40	Lake Ozark-Osage Beach, Tuscumbia
Elsberry	.20	.55	Paynesville
Essex	2.15	5.40	Dexter, Bloomfield
Eureka-Local Only	1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
Eureka-Metropolitan Calling Area-4	1.85	4.65	Pacific-Local Only
Farmington	.35	.90	Flat River
Fayette	.75	1.90	Armstrong, Glasgow and New Franklin
Fenton-Local Only	.50	1.26	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
Fenton-Metropolitan Calling Area-3	.50	1.26	High Ridge-Local Only
Festus-Crystal City- Local Only	.50	1.30	DeSoto, Herculaneum-Pevely, Hillsboro

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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Service Commission**

4. SERVICES (continued)

4.2. Extended Area Service (continued)DEC 09 2004
By *2hel RS 4/02*
Public Service Commission
(M) **MISSOURI**

REC'D DEC 04 1998

	<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	Exchange Area Included in Extended Area <u>Service Calling Scope</u>
(R)	DeKalb			3.06	7.70	Rushville, St. Joseph
	Delta			2.20	5.55	Chaffee, Oran
	DeSoto-Local Only			.70	1.80	Festus-Crystal City, Hillsboro and Ware
	DeSoto-Metropolitan Calling Area-5			.70	1.80	Festus-Crystal City-Local Only, Hillsboro-Local Only, Ware- Local Only
	Dexter			.55	1.40	Bloomfield, Essex
	East Prairie			.45	1.15	Charleston
	Eldon			.55	1.40	Lake Ozark-Osage Beach, Tuscumbia
	Elsberry			.20	.55	Paynesville
	Essex			2.15	5.40	Dexter, Bloomfield
	Eureka-Local Only			1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
	Eureka-Metropolitan Calling Area-4			1.85	4.65	Pacific-Local Only
	Farmington			.35	.90	Flat River
	Fayette			.75	1.90	Armstrong, Glasgow and New Franklin
	Fenton-Local Only			.50	1.26	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
	Fenton-Metropolitan Calling Area-3			.50	1.26	High Ridge-Local Only
	Festus-Crystal City- Local Only			.50	1.30	DeSoto, Herculaneum-Pevely, Hillsboro

Issued: December 4, 1998

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

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<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
DeKalb	3.40	3.40	8.55	Rushville, St. Joseph
Delta	2.20	2.20	5.55	Chaffee, Oran
DeSoto-Local Only	.70	.70	1.80	Festus-Crystal City, Hillsboro and Ware
DeSoto-Metropolitan Calling Area-5	.70	.70	1.80	Festus-Crystal City-Local Only, Hillsboro-Local Only, Ware- Local Only
Dexter	.55	.55	1.40	Bloomfield, Essex
East Prairie	.45	.45	1.15	Charleston
Eldon	.55	.55	1.40	Lake Ozark-Osage Beach, Tuscumbia
Elsberry	.20	.20	.55	Paynesville
Essex	2.15	2.15	5.40	Dexter, Bloomfield
Eureka-Local Only	1.85	1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
Eureka-Metropolitan Calling Area-4	1.85	1.85	4.65	Pacific-Local Only
Farmington	.35	.35	.90	Flat River
Fayette	.75	.75	1.90	Armstrong, Glasgow and New Franklin
Fenton-Local Only	.55	.50	1.26	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
Fenton-Metropolitan Calling Area-3	.55	.50	1.26	High Ridge-Local Only
Festus-Crystal City- Local Only	.50	.50	1.30	DeSoto, Herculaneum-Pevely, Hillsboro

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	
Festus-Crystal City- Metropolitan Calling Area-5	.50	1.30	DeSoto-Local Only, Hillsboro- Local Only
Fisk	2.50	6.30	Poplar Bluff
Flat River	1.45	3.65	Bismarck, Bonne Terre, Farmington, Leadwood
Gideon	1.70	4.30	Malden, Risco
Glasgow	.75	1.90	Armstrong, Fayette
Grain Valley-Local Only	N/A	N/A	The Blue Springs zone of the Kansas City Metropolitan Exchange
Gravois Mill	1.00	2.55	Camdenton, Lake Ozark-Osage Beach, Versailles
Gray Summit-Local Only	1.10	2.80	Pacific, Union
Gray Summit - Metropolitan Calling Area-5	1.10	2.80	Pacific-Local Only, Union
Greenwood-Local Only	.10	.30	The Belton and Lee's Summit zones of the Kansas City Metropolitan Exchange
Harvester-Local Only	.85	2.15	Chesterfield, Pond, St. Charles and St. Peters
Hayti	1.95	4.90	Caruthersville, Deering, Wardell
Herculaneum-Pevely- Local Only	.85	2.15	Antonia, Festus-Crystal City and Imperial
Herculaneum-Pevely- Metropolitan Calling Area-4	.85	2.15	Festus-Crystal City-Local Only

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

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Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

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Exchange Area Included in
Extended Area
Service Calling Scope

<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	
Festus-Crystal City-Metropolitan Calling Area-5			.50	1.30	DeSoto-Local Only, Hillsboro-Local Only
Fisk			2.50	6.30	Poplar Bluff
Flat River			1.45	3.65	Bismarck, Bonne Terre, Farmington, Leadwood
Gideon			1.70	4.30	Malden, Risco
Glasgow			.75	1.90	Armstrong, Fayette
Grain Valley-Local Only			N/A	N/A	The Blue Springs zone of the Kansas City Metropolitan Exchange
Gravois Mill			1.00	2.55	Camdenton, Lake Ozark-Osage Beach, Versailles
Gray Summit-Local Only			1.10	2.80	Pacific, Union
Gray Summit-Metropolitan Calling Area-5			1.10	2.80	Pacific-Local Only, Union
(I) Greenwood-Local Only			.10	.30	The Belton and Lee's Summit zones of the Kansas City Metropolitan Exchange
Harvester-Local Only			.85	2.15	Chesterfield, Pond, St. Charles and St. Peters
Hayti			1.95	4.90	Caruthersville, Deering, Wardell
Herculaneum-Pevely-Local Only			.85	2.15	Antonia, Festus-Crystal City and Imperial
Herculaneum-Pevely-Metropolitan Calling Area-4			.85	2.15	Festus-Crystal City-Local Only

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Issued: December 4, 1998

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

MO. PUBLIC SERVICE COMM

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Festus-Crystal City- Metropolitan Calling Area-5	.50	.50	1.30	DeSoto-Local Only, Hillsboro- Local Only
Fisk	2.50	2.50	6.30	Poplar Bluff
Flat River	1.45	1.45	3.65	Bismarck, Bonne Terre, Farmington, Leadwood
Gideon	1.70	1.70	4.30	Malden, Risco
Glasgow	.75	.75	1.90	Armstrong, Fayette
Grain Valley-Local Only	N/A	N/A	N/A	The Blue Springs zone of the Kansas City Metropolitan Exchange
Gravois Mill	1.00	1.00	2.55	Camdenton, Lake Ozark-Osage Beach, Versailles
Gray Summit-Local Only	1.10	1.10	2.80	Pacific, Union
Gray Summit- Metropolitan Calling Area-5	1.10	1.10	2.80	Pacific-Local Only, Union
Greenwood-Local Only	.10	.09	.27	The Belton and Lee's Summit zones of the Kansas City Metropolitan Exchange
Harvester-Local Only	.85	.85	2.15	Chesterfield, Pond, St. Charles and St. Peters
Hayti	1.95	1.95	4.90	Caruthersville, Deering, Wardell
Herculaneum-Pevely- Local Only	.85	.85	2.15	Antonia, Festus-Crystal City and Imperial
Herculaneum-Pevely- Metropolitan Calling Area-4	.85	.85	2.15	Festus-Crystal City-Local Only

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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
Higbee	2.50	6.30	Moberly
High Ridge-Local Only	1.0	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge- Metropolitan Calling Area-4	1.00	2.55	Cedar Hill-Local Only
Hillsboro-Local Only	1.45	3.65	Antonia, Cedar Hill, DeSoto, Festus-Crystal City and Ware
Hillsboro- Metropolitan Calling Area-5	1.45	3.65	Cedar Hill-Local Only, DeSoto- Local Only, Festus-Crystal City- Local Only, Ware-Local Only
Holcomb	2.70	6.80	Kennett
Hornersville	1.70	4.30	Cardwell and Senath
Imperial-Local Only	1.17	2.97	Antonia, Herculaneum-Pevely and Maxville, plus the Oakville zone of the St. Louis Metropolitan Exchange
Imperial-Metropolitan Calling Area-3	1.17	2.97	Antonia-Local Only, Herculaneum-Pevely-Local Only
Jackson	1.25	3.15	Cape Girardeau, Oak Ridge, Pocahontas -new Wells, McClure, Illinois
Joplin	.15	.40	Carl Junction, Webb City
Kennett	.75	1.90	Deering, Holcomb, Senath
Lake Ozark-Osage	1.85	4.65	Camdenton, Eldon, Gravois
Beach			Mills, Tuscumbia
Leadwood	.60	1.55	Bismarck, Bonne Terre, Flat River

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
Higbee			2.50	6.30	Moberly
High Ridge-Local Only			1.00	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge- Metropolitan Calling Area-4			1.00	2.55	Cedar Hill-Local Only
Hillsboro-Local Only			1.45	3.65	Antonia, Cedar Hill, DeSoto, Festus-Crystal City and Ware
Hillsboro- Metropolitan Calling Area-5			1.45	3.65	Cedar Hill-Local Only, DeSoto- Local Only, Festus-Crystal City- Local Only, Ware-Local Only
Holcomb			2.70	6.80	Kennett
Hornersville			1.70	4.30	Cardwell and Senath
Imperial-Local Only			1.17	2.97	Antonia, Herculaneum-Pevely and Maxville, plus the Oakville zone of the St. Louis Metropolitan Exchange
Imperial-Metropolitan Calling Area-3			1.17	2.97	Antonia-Local Only, Herculaneum-Pevely-Local Only
Jackson			1.25	3.15	Cape Girardeau, Oak Ridge, Pocahontas-new Wells, McClure, Illinois
Joplin			.15	.40	Carl Junction, Webb City
Kennett			.75	1.90	Deering, Holcomb, Senath
Lake Ozark-Osage Beach			1.85	4.65	Camdenton, Eldon, Gravois Mills, Tuscumbia
Leadwood			.60	1.55	Bismarck, Bonne Terre, Jai River

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Issued: December 4, 1998

Effective: ~~12/04/98~~David E. Scott, President
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4. SERVICES (continued)

4.2. Extended Area Service (continued)**MO. PUBLIC SERVICE COMM**

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Higbee	2.50	2.50	6.30	Moberly
High Ridge-Local Only	1.00	1.00	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge- Metropolitan Calling Area-4	1.00	1.00	2.55	Cedar Hill-Local Only
Hillsboro-Local Only	1.45	1.45	3.65	Antonia, Cedar Hill, DeSoto, Festus-Crystal City and Ware
Hillsboro- Metropolitan Calling Area-5	1.45	1.45	3.65	Cedar Hill-Local Only, DeSoto- Local Only, Festus-Crystal City- Local Only, Ware-Local Only
Holcomb	2.70	2.70	6.80	Kennett
Hornersville	1.70	1.70	4.30	Cardwell and Senath
Imperial-Local Only	1.30	1.17	2.97	Antonia, Herculaneum-Pevely and Maxville, plus the Oakville zone of the St. Louis Metropolitan Exchange
Imperial-Metropolitan Calling Area-3	1.30	1.17	2.97	Antonia-Local Only, Herculaneum-Pevely-Local Only
Jackson	1.25	1.25	3.15	Cape Girardeau, Oak Ridge, Pocahontas-new Wells, McClure, Illinois
Joplin	.15	.15	.40	Carl Junction, Webb City
Kennett	.75	.75	1.90	Deering, Holcomb, Senath
Lake Ozark-Osage Beach	1.85	1.85	4.65	Camdenton, Eldon, Gravois Mills, Tuscumbia
Leadwood	.60	.60	1.55	Bismarck, Bonne Terre, Flat River

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Issued: August 14, 1998

Effective: September 14, 1998

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	
Lilbourn	1.75	4.40	Marston, New Madrid
Louisiana	.25	.65	Clarksville
Malden	.50	1.30	Gideon, Risco
Manchester-Local Only	.54	1.40	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester- Metropolitan Calling Area-3	.54	1.40	Eureka-Local Only and Pond- Local Only
Marston	3.65	9.15	Lilbourn, New Madrid and Portageville
Maxville -Local Only	1.40	3.51	Antonia, Fenton, High Ridge and Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis Metropolitan Exchange
Maxville -Metropolitan Calling Area-3	1.40	3.51	Antonia-Local Only and High Ridge-Local Only
Moberly	.20	.55	Higbee
Monett	.40	1.05	Pierce City
Montgomery City	.45	1.15	Bellflower
Morehouse	3.25	8.15	Sikeston
Nevada	.25	.65	Milo
New Franklin	1.25	3.15	Boonville, Fayette
New Madrid	1.05	2.65	Lilbourn, Marston
Nixa Zone	2.25	5.67	Clever

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

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Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.2. Extended Area Service (continued)DEC 09 2004
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Exchange Area Included in
Extended Area
Service Calling Scope

<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	
Lilbourn			1.75	4.40	Marston, New Madrid
Louisiana			.25	.65	Clarksville
Malden			.50	1.30	Gideon, Risco
Manchester-Local Only			.54	1.40	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester-Metropolitan Calling Area-3			.54	1.40	Eureka-Local Only and Pond- Local Only
Marston			3.65	9.15	Lilbourn, New Madrid and Portageville
Maxville-Local Only			1.40	3.51	Antonia, Fenton, High Ridge and Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis Metropolitan Exchange
Maxville-Metropolitan Calling Area-3			1.40	3.51	Antonia-Local Only and High Ridge-Local Only
Moberly			.20	.55	Higbee
Monett			.40	1.05	Pierce City
Montgomery City			.45	1.15	Bellflower
Morehouse			3.25	8.15	Sikeston
Nevada			.25	.65	Milo
New Franklin			1.25	3.15	Boonville, Fayette
New Madrid			1.05	2.65	Lilbourn, Marston
(R) Nixa Zone			2.25	5.67	Clever

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Issued: December 4, 1998

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

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<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Lilbourn	1.75	1.75	4.40	Marston, New Madrid
Louisiana	.25	.25	.65	Clarksville
Malden	.50	.50	1.30	Gideon, Risco
Manchester-Local Only	.60	.54	1.40	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester- Metropolitan Calling Area-3	.60	.54	1.40	Eureka-Local Only and Pond- Local Only
Marston	3.65	3.65	9.15	Lilbourn, New Madrid and Portageville
Maxville-Local Only	1.55	1.40	3.51	Antonia, Fenton, High Ridge and Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis Metropolitan Exchange
Maxville-Metropolitan Calling Area-3	1.55	1.40	3.51	Antonia-Local Only and High Ridge-Local Only
Moberly	.20	.20	.55	Higbee
Monett	.40	.40	1.05	Pierce City
Montgomery City	.45	.45	1.15	Bellflower
Morehouse	3.25	3.25	8.15	Sikeston
Nevada	.25	.25	.65	Milo
New Franklin	1.25	1.25	3.15	Boonville, Fayette
New Madrid	1.05	1.05	2.65	Lilbourn, Marston
Nixa Zone	2.50	2.50	6.30	Clever

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Issued: August 14, 1998

Effective: September 14, 1998

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
Oak Ridge	3.65	9.15	Jackson, Pocahontas-New Wells
Old Appleton	3.40	8.55	Perryville
Oran	1.60	4.05	Bell City, Benton, Chaffee, Delta
Pacific-Local Only	1.80	4.55	Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5	1.80	4.55	Gray Summit-Local Only
Paynesville	3.65	9.15	Clarksville, Elsberry
Perryville	.25	.65	Old Appleton, St. Marys, Kaskaskia, Illinois
Pierce City	1.45	3.65	Monett
Pocahontas -New Wells	3.65	9.15	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local Only	3.35	8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4	3.35	8.40	Pacific-Local Only
Poplar Bluff	.30	.80	Fisk, Qulin
Portageville	.60	1.55	Marston
Qulin	2.25	5.65	Poplar Bluff
Republic Zone	1.26	3.20	Billings, Clever
Risco	3.65	9.15	Gideon, Malden
Rushville	2.97	7.47	DeKalb, St. Joseph
St. Charles-Local Only	.27	.72	Harvester

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

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Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)By **201R544.06**
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Exchange Area Included in
Extended Area
Service Calling Scope

<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	<u>Service Calling Scope</u>
Oak Ridge			3.65	9.15	Jackson, Pochahontas-New Wells
Old Appleton			3.40	8.55	Perryville
Oran			1.60	4.05	Bell City, Benton, Chaffee, Delta
Pacific-Local Only			1.80	4.55	Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5			1.80	4.55	Gray Summit-Local Only
Paynesville			3.65	9.15	Clarksville, Elsberry
Perryville			.25	.65	Old Appleton, St. Marys, Kaskaskia, Illinois
Pierce City			1.45	3.65	Monett
Pocahontas-New Wells			3.65	9.15	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local Only			3.35	8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4			3.35	8.40	Pacific-Local Only
Poplar Bluff			.30	.80	Fisk, Qulin
Portageville			.60	1.55	Marston
Qulin			2.25	5.65	Poplar Bluff
(R) Republic Zone			1.26	3.20	Billings, Clever
Risco			3.65	9.15	Gideon, Malden
(R) Rushville			2.97	7.47	DeKalb, St. Joseph
St. Charles-Local Only			.27	.72	Harvester

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FILED JAN 11 1999

Issued: December 4, 1998

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

AUG 14 1998

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>		<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>			
Oak Ridge	3.65	3.65	9.15		Jackson, Pocahontas-New Wells
Old Appleton	3.40	3.40	8.55		Perryville
Oran	1.60	1.60	4.05		Bell City, Benton, Chaffee, Delta
Pacific-Local Only	1.80	1.80	4.55		Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5	1.80	1.80	4.55		Gray Summit-Local Only
Paynesville	3.65	3.65	9.15		Clarksville, Elsberry
Perryville	.25	.25	.65		Old Appleton, St. Marys, Kaskaskia, Illinois
Pierce City	1.45	1.45	3.65		Monett
Pocahontas-New Wells	3.65	3.65	9.15		Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local Only	3.35	3.35	8.40		Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4	3.35	3.35	8.40		Pacific-Local Only
Poplar Bluff	.30	.30	.80		Fisk, Qulin
Portageville	.60	.60	1.55		Marston
Qulin	2.25	2.25	5.65		Poplar Bluff
Republic Zone	1.40	1.40	3.55		Billings, Clever
Risco	3.65	3.65	9.15		Gideon, Malden
Rushville	3.30	3.30	8.30		DeKalb, St. Joseph
St. Charles-Local Only	.30	.27	.72		Harvester

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Issued: August 14, 1998

Effective: September 14, 1998

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Public Service Commission

4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	Exchange Area Included in Extended Area <u>Service Calling Scope</u>
St. Charles- Metropolitan Calling Area-3	.27	.72	Harvester-Local Only
Ste. Genevieve	.45	1.15	Bloomsdale, St. Marys, Kaskaskia, Illinois
St. Joseph	.23	.59	Agency, DeKalb, Rushville, San Antonio
St. Marys	3.65	9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois
San Antonio	3.29	8.24	St. Joseph
Scott City	.70	1.75	Benton, Cape Girardeau, Chaffee, McClure, Illinois
Senath	3.20	8.05	Cardwell, Hornersville, Kennett
Sikeston	.20	.55	Morehouse
Smithville-Local Only	.80	2.05	Ferrelview, plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange
Trenton	.65	1.65	Brimson, Galt, Laredo, Spickard
Tuscumbia	2.25	5.65	Eldon, Lake Ozark-Osage Beach
Union	.40	1.05	Gray Summit
Valley Park- Local On ly	.90	2.30	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park- Metropolitan Calling Area-3	.90	2.30	Eureka-Local Only and High Ridge-Local Only
Versailles	.30	.80	Gravois Mills

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President
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4. SERVICES (continued)

4.2. Extended Area Service (continued)DEC 09 2004
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		(D)		Exchange Area Included in Extended Area Service Calling Scope	
<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	
St. Charles- Metropolitan Calling Area-3			.27	.72	Harvester-Local Only
Ste. Genevieve			.45	1.15	Bloomsdale, St. Marys, Kaskaskia, Illinois
St. Joseph			.23	.59	Agency, DeKalb, Rushville, San Antonio
St. Marys			3.65	9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois
(R) San Antonio			3.29	8.24	St. Joseph
Scott City			.70	1.75	Benton, Cape Girardeau, Chaffee, McClure, Illinois
Senath			3.20	8.05	Cardwell, Hornersville, Kennett
Sikeston			.20	.55	Morehouse
(I) Smithville-Local Only			.80	2.05	Ferrelview, plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange
Trenton			.65	1.65	Brimson, Galt, Laredo, Spickard
Tuscumbia			2.25	5.65	Eldon, Lake Ozark-Osage Beach
Union			.40	1.05	Gray Summit
Valley Park- Local Only			.90	2.30	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park- Metropolitan Calling Area-3			.90	2.30	Eureka-Local Only and High Ridge-Local Only
Versailles			.30	.80	Gravois Mills

Issued: December 4, 1998

Effective: **DEC 04 1998**David E. Scott, President
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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
St. Charles- Metropolitan Calling Area-3	.30	.27	.72	Harvester-Local Only
Ste. Genevieve	.45	.45	1.15	Bloomsdale, St. Marys, Kaskaskia, Illinois
St. Joseph	.25	.23	.59	Agency, DeKalb, Rushville, San Antonio
St. Marys	3.65	3.65	9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois
San Antonio	3.65	3.65	9.15	St. Joseph
Scott City	.70	.70	1.75	Benton, Cape Girardeau, Chaffee, McClure, Illinois
Senath	3.20	3.20	8.05	Cardwell, Hornersville, Kennett
Sikeston	.20	.20	.55	Morehouse
Smithville-Local Only	.80	.72	1.85	Ferrelview, plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange
Trenton	.65	.65	1.65	Brimson, Galt, Laredo, Spickard
Tuscumbia	2.25	2.25	5.65	Eldon, Lake Ozark-Osage Beach
Union	.40	.40	1.05	Gray Summit
Valley Park- Local Only	1.00	.90	2.30	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park- Metropolitan Calling Area-3	1.00	.90	2.30	Eureka-Local Only and High Ridge-Local Only
Versailles	.30	.30	.80	Gravois Mills

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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
Birch Telecom of Missouri, Inc.
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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	
Wardell	1.70	4.30	Hayti
Ware-Local Only	3.65	9.15	DeSoto, Cedar Hill, Hillsboro
Ware-Metropolitan Calling Area-5	3.65	9.15	DeSoto-Local Only, Cedar Hill- Local Only, Hillsboro-Local Only
Webb City	.70	1.80	Carl Junction, Joplin
Wyatt	2.10	5.30	Charleston

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

Missouri Public
Service Commission4.2. Extended Area Service (continued)

REC'D DEC 04 1998

Exchange Area Included in
Extended Area
Service Calling Scope

<u>Exchange</u>	(M) (D)		<u>Residence</u>	<u>Business</u>	
	(D)	(D),(M)			
Wardell			1.70	4.30	Hayti
Ware-Local Only			3.65	9.15	DeSoto, Cedar Hill, Hillsboro
Ware-Metropolitan Calling Area-5			3.65	9.15	DeSoto-Local Only, Cedar Hill- Local Only, Hillsboro-Local Only
Webb City			.70	1.80	Carl Junction, Joplin
Wyatt			2.10	5.30	Charleston

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Public Service Commission
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Issued: December 4, 1998

Effective ~~12/2/98~~David E. Scott, President
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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Wardell	1.70	1.70	4.30	Hayti
Ware-Local Only	3.65	3.65	9.15	DeSoto, Cedar Hill, Hillsboro
Ware-Metropolitan Calling Area-5	3.65	3.65	9.15	DeSoto-Local Only, Cedar Hill- Local Only, Hillsboro-Local Only
Webb City	.70	.70	1.80	Carl Junction, Joplin
Wyatt	2.10	2.10	5.30	Charleston

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JAN 11 1999
By *let Revised*
Public Service Commission
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FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service

4.3.1 General

In the Kansas City and St. Louis Metropolitan Exchanges there is a Principal Zone, a group of Metropolitan Calling Area-1 (MCA-1) Zones and a group of Metropolitan Calling Area-2 (MCA-2) Zones.

In the Springfield Metropolitan Exchange there is a Principal Zone and a group of Metropolitan Calling Area-1 (MCA-1) Zones.

The rates specified for each zone in the Metropolitan Exchange entitle the Customer to local service within the primary service area specified for that zone.

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange:

Kansas City Metropolitan Exchange

Kansas City Metropolitan Exchange

Missouri	Kansas
Principal	Principal
Metropolitan Calling Area-1	Metropolitan Calling Area-1
<u>(MCA-1) Zones</u>	<u>(MCA-1) Zones</u>
Gladstone	Bethel
Independence	Melrose
Parkville	
Raytown	
South Kansas City	
Metropolitan Calling Area-2	Metropolitan Calling Area-2
<u>(MCA-2) Zones</u>	<u>(MCA-2) Zones</u>
Belton	Bonner Springs
Blue Springs	Olathe
	Stanley
Lee's Summit	(D)
Liberty	(D)
	(D)

Issued: December 16, 2003

Effective: January 16, 2004

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4. SERVICES (continued)

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4.3 Metropolitan Exchange Service

4.3.1 General

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In the Kansas City and St. Louis Metropolitan Exchanges there is a Principal Zone, a group of Metropolitan Calling Area-1 (MCA-1) Zones and a group of Metropolitan Calling Area-2 (MCA-2) Zones.

In the Springfield Metropolitan Exchange there is a Principal Zone and a group of Metropolitan Calling Area-1 (MCA-1) Zones.

The rates specified for each zone in the Metropolitan Exchange entitle the Customer to local service within the primary service area specified for that zone.

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange:

Kansas City Metropolitan ExchangeMissouri

Principal

Metropolitan Calling Area-1
(MCA-1) Zones

Gladstone
Independence
Parkville
Raytown
South Kansas City

Metropolitan Calling Area-2
(MCA-2) Zones

Belton
Blue Springs
East Independence
Lee's Summit
Liberty
Nashua
Tiffany Springs

Kansas

Principal

Metropolitan Calling Area-1
(MCA-1) Zones

Bethel
Melrose

Metropolitan Calling Area-2
(MCA-2) Zones

Bonner Springs
Olathe
Stanley

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JAN 16 2004
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Public Service Commission
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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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SEP 14 1998

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Birch Telecom of Missouri, Inc.

Missouri Public

4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)**Service Commission**

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal Kansas City Zone and MCA-1 ZONES Gladstone Independence Parkville Raytown South Kansas City	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (United Tel. Co.); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
(D)	(D)

Issued: December 16, 2003

Effective: January 16, 2004

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FILED JAN 16 2004

4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)

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- 4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

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<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal Kansas City Zone and MCA-1 Zones Gladstone Independence Parkville Raytown South Kansas City	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (United Tel. Co.); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
MCA-2 Zones East Independence Tiffany Springs	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (United Tel. Co.); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman, and Basehor, Kansas optional service subscribers.

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JAN 16 2004
1570544.10
Public Service Commission
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FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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Public Service Commission

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Belton	All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (United Tel. Co.) and Greenwood, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
Lee's Summit	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview and Lake Lotawana (United Tel. Co.); and Greenwood; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor Kansas optional service Customers.

Issued: August 14, 1998

Effective: September 14, 1998

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued)	
Liberty	(D) All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (United Tel. Co.) and Smithville, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg, GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
Blue Springs	All subscribers in the Kansas City Metropolitan Exchange, United Telephone Company of Missouri's exchanges of Ferrelview and Lake Lotawana, Grain Valley; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Issued: December 16, 2003

Effective: January 16, 2004

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4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)

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- 4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

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Exchange

Exchange Areas

Included in Primary Service Area

MCA-2 Zones (continued)

Liberty

Nashua

All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (United Tel. Co.) and Smithville, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg, GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Blue Springs

All subscribers in the Kansas City Metropolitan Exchange, United Telephone Company of Missouri's exchanges of Ferrelview and Lake Lotawana, Grain Valley; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

CANCELLED
JAN 16 2004
L. STRS 44.12
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange:

St. Louis Metropolitan Exchange

Principal ZoneMetropolitan Calling Area-1 (MCA-1) Zones

Ferguson

Ladue

Mehlville

Overland

Sappington

Riverview

Webster Groves

Metropolitan Calling Area (MCA-2) Zones

(D)

Creve Coeur

(D)

Kirkwood

Oakville

(D)

Exchange

Principal St. Louis Zone

Exchange Areas

Included in Primary Service Area

All subscribers in the St. Louis Metropolitan Exchange, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, De fiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis and Granite City, Illinois (Illinois Bell Telephone Company exchanges) who subscribe to Extended Local Area Service.

Issued: December 16, 2003

Effective: January 16, 2004

4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)

AUG 14 1998

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange:

St. Louis Metropolitan Exchange

MO. PUBLIC SERVICE COMMISSION

Principal ZoneMetropolitan Calling Area-1 (MCA-1) Zones

Ferguson
Ladue
Mehlville
Overland
Sappington
Riverview
Webster Groves

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Metropolitan Calling Area (MCA-2) Zones

Bridgeton
Creve Coeur
Florissant
Kirkwood
Oakville
Spanish Lake

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MISSOURI

ExchangeExchange AreasIncluded in Primary Service Area

Principal St. Louis Zone

All subscribers in the St. Louis Metropolitan Exchange, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis and Granite City, Illinois (Illinois Bell Telephone Company exchanges) who subscribe to Extended Local Area Service.

FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

MISSOURI
Public Service Commission

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-1 Zones Ferguson Ladue Overland Riverview Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.
Mehlville	All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Issued: August 14, 1998

Effective: September 14, 1998

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-1 Zones (continued) Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm
(D)	(D)

Issued: December 16, 2003

Effective: January 16, 2004

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4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)

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- 4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

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<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-1 Zones (continued) Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm
MCA-2 Zones Bridgeton Florissant Spanish Lake	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Kirkwood	All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.
Oakville	All subscribers in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Creve Coeur	All subscribers in the St. Louis Metropolitan Exchange, Chesterfield and Manchester; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Issued: August 14, 1998

Effective: September 14, 1998

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.4 The following are the zones included in the Springfield Metropolitan Exchange:

Springfield Metropolitan ExchangePrincipal ZoneMetropolitan Calling Area-1 (MCA-1) Zones

Fair Grove

Nixa

Republic

Rogersville

Strafford

Willard

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal Springfield Zone	All subscribers in the Springfield Metropolitan Exchange, plus Metropolitan Calling Area-2 (MCA-2) subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville, and Walnut Grove; GTE Midwest, Incorporated's (GTE's) exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown
MCA-1 Zones Fair Grove Nixa Republic Rogersville Strafford Willard	All subscribers in the Springfield Metropolitan Exchange, plus MCA-2 subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville and Walnut Grove; GTE's exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown.

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1) (N)

4.4.1 Service Description

- A. Metropolitan Calling Area (MCA) service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
- B. The St. Louis, Kansas City and Springfield Metropolitan Exchanges are included in the respective MCAs. The basic local calling scope for each of these exchanges is the MCA-wide calling scope as described in Sections 4.3.2, 4.3.3 and 4.3.4 of this Tariff.
- C. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in Section 4.4.3 following.
- D. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4 or MCA-5. In the Springfield MCA, exchanges where Optional MCA Service is available are classified as MCA-2.

4.4.2 Availability of Service

A. St. Louis MCA

- 1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are: Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
- 2. The Southwestern Bell Telephone Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely.
- 3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City, and DeSoto.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service

4.4.1 Service Description

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- A. Metropolitan Calling Area (MCA) service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
- B. The St. Louis, Kansas City and Springfield Metropolitan Exchanges are included in the respective MCAs. The basic local calling scope for each of these exchanges is the MCA-wide calling scope as described in Sections 4.3.2, 4.3.3 and 4.3.4 of this Tariff.
- C. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in Section 4.4.3 following.
- D. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4 or MCA-5. In the Springfield MCA, exchanges where Optional MCA Service is available are classified as MCA-2.

4.4.2 Availability of Service

A. St. Louis MCA

- 1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are: Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
- 2. The Southwestern Bell Telephone Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely.
- 3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City, and DeSoto.

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DEC 09 2004

By *LS RS 44.19*
Public Service Commission
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FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

4.4.2 Availability of Service (continued)

B. Kansas City MCA

1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA Service is available are: Farley, Smithville, Grain Valley and Greenwood.
2. The Southwestern Bell Telephone Company MCA-4 exchange where Optional MCA service is available is Excelsior Springs.
3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are Richmond and Archie.

C. Springfield MCA

The Southwestern Bell Telephone Company MCA-2 exchanges where Optional MCA service is available are: Walnut Grove, Ash Grove, Billings, Clever and Marionville.

4.4.3 Calling Scope

A. Service Areas

1. St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- c. MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely; and GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon and Dardenne.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

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4.4.2 Availability of Service (continued)

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B. Kansas City MCA

1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA Service is available are: Farley, Smithville, Grain Valley and Greenwood.
2. The Southwestern Bell Telephone Company MCA-4 exchange where Optional MCA service is available is Excelsior Springs.
3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are Richmond and Archie.

C. Springfield MCA

The Southwestern Bell Telephone Company MCA-2 exchanges where Optional MCA service is available are: Walnut Grove, Ash Grove, Billings, Clever and Marionville.

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4.4.3 Calling Scope

A. Service Areas

1. St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- c. MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely; and GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon and Dardenne.

DEC 09 2004

By *1st RS 44.20*
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

SEP 14 1998

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4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1) (continued)

(N)

4.4.3 Calling Scope (continued)

A. Service Areas (continued)

1. St. Louis MCA (continued)

- d. MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.

2. Kansas City MCA

The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's Kansas City Metropolitan Exchange, including the Principal Zone (Missouri and Kansas); the MCA-1 Zones of Gladstone, Independence, Parkville, Raytown, South Kansas City, Bethel (Kansas) and Melrose (Kansas); and the MCA-2 Zones of Belton, Blue Springs, East Independence, Lee's Summit, Liberty, Nashua, Tiffany Springs, Bonner Springs (Kansas), Olathe (Kansas) and Stanley (Kansas).
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Farley, Smithville, Grain Valley and Greenwood; the Missouri customers in Southwestern Bell's exchange of Leavenworth; and United Telephone Company's exchanges of Platte City, Ferrelview, Kearney, Missouri City, Buckner and Lake Lotawana.
- c. MCA-4 includes the following: Southwestern Bell's exchange of Excelsior Springs; United Telephone Company's exchanges of Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill and Harrisonville; and GTE's exchanges of Trimble, Peculiar and Cleveland.
- d. MCA-5 includes the following: Southwestern Bell's exchanges of Richmond and Archie; United Telephone Company's exchanges of Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg.; GTE's exchanges of Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; and MO-KAN Dial Inc.'s exchange of Freeman.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

4.4.3 Calling Scope (continued)

A. Service Areas (continued)

1. St. Louis MCA (continued)

- d. MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.

2. Kansas City MCA

The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's Kansas City Metropolitan Exchange, including the Principal Zone (Missouri and Kansas); the MCA-1 Zones of Gladstone, Independence, Parkville, Raytown, South Kansas City, Bethel (Kansas) and Melrose (Kansas); and the MCA-2 Zones of Belton, Blue Springs, East Independence, Lee's Summit, Liberty, Nashua, Tiffany Springs, Bonner Springs (Kansas), Olathe (Kansas) and Stanley (Kansas).
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Farley, Smithville, Grain Valley and Greenwood; the Missouri customers in Southwestern Bell's exchange of Leavenworth; and United Telephone Company's exchanges of Platte City, Ferrelview, Kearney, Missouri City, Buckner and Lake Lotawana.
- c. MCA-4 includes the following: Southwestern Bell's exchange of Excelsior Springs; United Telephone Company's exchanges of Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill and Harrisonville; and GTE's exchanges of Trimble, Peculiar and Cleveland.
- d. MCA-5 includes the following: Southwestern Bell's exchanges of Richmond and Archie; United Telephone Company's exchanges of Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg;; GTE's exchanges of Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; and MO-KAN Dial Inc.'s exchange of Freeman.

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DEC 09 2004
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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

4.4.3 Calling Scope (continued)

A. Service Areas (continued)

3. Springfield MCA

The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:

- a. Southwestern Bell's Springfield Metropolitan Exchange, including the Principal Zone and the MCA-1 Zones of Rogersville, Strafford, Fair Grove, Willard, Republic and Nixa.
- b. MCA-2 includes the following: Southwestern Bell's exchanges of Walnut Grove, Ash Grove, Billings, Clever and Marionville; GTE's exchanges of Elkland, Marshfield, Fordland, Sparta, Ozark, Highlandville and Hurley; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.

B. Optional MCA Calling Scopes

1. St. Louis and Kansas City MCA-3 Calling Scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

2. St. Louis and Kansas City MCA-4 Calling Scope

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

3. St. Louis and Kansas City MCA-5 Calling Scope

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

4. Springfield MCA-2 Calling Scope

The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange, and MCA subscribers in MCA-2 exchanges.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

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4.4.3 Calling Scope (continued)

A. Service Areas (continued)

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3. Springfield MCA

The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:

- a. Southwestern Bell's Springfield Metropolitan Exchange, including the Principal Zone and the MCA-1 Zones of Rogersville, Strafford, Fair Grove, Willard, Republic and Nixa.
- b. MCA-2 includes the following: Southwestern Bell's exchanges of Walnut Grove, Ash Grove, Billings, Clever and Marionville; GTE's exchanges of Elkland, Marshfield, Fordland, Sparta, Ozark, Highlandville and Hurley; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.

B. Optional MCA Calling Scopes

1. St. Louis and Kansas City MCA-3 Calling Scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

2. St. Louis and Kansas City MCA-4 Calling Scope

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

3. St. Louis and Kansas City MCA-5 Calling Scope

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

4. Springfield MCA-2 Calling Scope

The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange, and MCA subscribers in MCA-2 exchanges.

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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SEP 14 1998
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4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

4.4.3 Calling Scope (continued)

C. Extended Area Service (EAS) Considerations

In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers, are defined in Section 4.2 of this Tariff.

4.4.4 Rates and Charges

A. Monthly Rates, per line:

	<u>Residence</u>	<u>Business</u>
1. Springfield MCA-2		
a. Flat Rate Option	\$11.45	\$21.75
b. Measured 1-Party Option	6.30	11.95
2. St. Louis MCA-3		
a. Flat Rate Option	11.12	22.32
b. Measured 1-Party Option	6.12	12.29
3. Kansas City MCA-3		
a. Flat Rate Option	12.35	24.80
b. Measured 1-Party Option	6.80	13.65
4. St. Louis/Kansas City MCA-4		
a. Flat Rate Option	21.55	46.75
b. Measured 1-Party Option	11.85	25.70
5. St. Louis/Kansas City MCA-5		
a. Flat Rate Option	32.50	70.70
b. Measured 1-Party Option	17.90	38.90

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

Missouri Public
Service Commission4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

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4.4.3 Calling Scope (continued)

C. Extended Area Service (EAS) Considerations

In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers, are defined in Section 4.2 of this Tariff.

4.4.4 Rates and Charges

A. Monthly Rates, per line:

(T)		(D)	
		<u>Residence</u>	<u>Business</u>
	1. Springfield MCA-2		
(I)	a. Flat Rate Option	\$11.45	\$21.75
(I)	b. Measured 1-Party Option	6.30	11.95
	2. St. Louis MCA-3		
(R)	a. Flat Rate Option	11.12	22.32
(R)	b. Measured 1-Party Option	6.12	12.29
(N)	3. Kansas City MCA-3		
(N),(I)	a. Flat Rate Option	12.35	24.80
(N),(I)	b. Measured 1-Party Option	6.80	13.65
	4. St. Louis/Kansas City MCA-4		
	a. Flat Rate Option	21.55	46.75
	b. Measured 1-Party Option	11.85	25.70
	5. St. Louis/Kansas City MCA-5		
	a. Flat Rate Option	32.50	70.70
	b. Measured 1-Party Option	17.90	38.90

CANCELLED

DEC 09 2004
By *2nd RS 44-23*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JAN 11 1999

Issued: December 4, 1998

Effective: [REDACTED]

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JAN 11 1999

4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

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4.4.3 Calling Scope (continued)

C. Extended Area Service (EAS) Considerations

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In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers, are defined in Section 4.2 of this Tariff.

4.4.4 Rates and Charges

A. Monthly Rates, per line:

	<u>Residence</u>		<u>Business</u>
	<u>Rate</u> <u>Segment I</u>	<u>Rate</u> <u>Segment II</u>	
1. Springfield MCA-2			
a. Flat Rate Option	\$11.45	\$10.31	\$19.58
b. Measured 1-Party Option	6.30	5.67	10.76
2. St. Louis/Kansas City MCA-3			
a. Flat Rate Option	12.35	11.12	22.32
b. Measured 1-Party Option	6.80	6.12	12.29
3. St. Louis/Kansas City MCA-4			
a. Flat Rate Option	21.55	21.55	46.75
b. Measured 1-Party Option	11.85	11.85	25.70
4. St. Louis/Kansas City MCA-5			
a. Flat Rate Option	32.50	32.50	70.70
b. Measured 1-Party Option	17.90	17.90	38.90

CANCELLED

JAN 11 1999
By *1st Revised*
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

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Public Service Commission

Birch Telecom of Missouri, Inc.

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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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CANCELLED
June 1, 2020
Missouri Public
Service Commission
TN-2020-0346; JC-2020-0194

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SWBT PSC Mo.-No. 35

JAN 21 1998

4. SERVICES (continued)

4.3 General Exchange Services

The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing General Exchange telephone service as set forth in the Southwestern Bell Telephone Company General Exchange Tariff PSC. Mo.-No. 35 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for General Exchange telephone service to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

CANCELLED

SEP 14 1998

By *ISERS#45*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372MISSOURI
Public Service Commission

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4. SERVICES

4.5 General Exchange Services

4.5.1 Conference Telephone Service – Local (1) (N)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 – 14	\$.04	\$.01
15 – 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108

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4. SERVICES

4.5 General Exchange Services

4.5.1 Conference Telephone Service - Local

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 - 14	\$.04	\$.01
15 - 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

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Issued: August 14, 1998

Effective: September 14, 1998
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David E. Scott, President
Birch Telecom of Missouri, Inc.
1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

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SWBT PSC Mo. No. 35 83

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

4.3.1 Conference Telephone Service - Local

A. Rates and Charges

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The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 - 14	\$.04	\$.01
15 - 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

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Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President
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1000 Walnut Street, Suite 1220
Kansas City, MO 64106

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Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES

4.5 General Exchange Services

4.5.1 Conference Telephone Service – Local (1) (N)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 – 14	\$.04	\$.01
15 – 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.1 Conference Telephone Service – Local (continued)

A. Rates and Charges (continued)

4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating Customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

5. Discount Periods

The following percentages will apply to local conference calls made during the discount periods

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						Eve. Rate 20%
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.1 Conference Telephone Service – Local (continued)

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A. Rates and Charges (continued)

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4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

5. Discount Periods

The following percentages will apply to local conference calls made during the discount periods

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						Eve. Rate 20%

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- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

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Issued: January 21, 1998

Effective: February 20, 1998

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge (1)</u>
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$2.70 (I)	\$2.70 (I)	\$7.75
Calling Number Delivery (11)	7.99	7.99	7.75
Calling Name Delivery (11)	7.99	7.99	7.75
Call Return	5.85 (I)	5.85 (I)	7.75
Call Waiting (2)	8.00	8.00	7.75
Call Blocker	4.30 (I)	4.30 (I)	7.75
Call Forwarding	4.30 (I)	4.30 (I)	7.75
Remote Access To Call Fwd	.90	1.00 (I)	7.75
Three-Way Calling	4.30 (I)	4.30 (I)	7.75
Auto Redial	4.30 (I)	4.30 (I)	7.75
Priority Call	3.10 (I)	3.10 (I)	7.75
Speed Calling 8	4.30 (I)	4.30 (I)	7.75
Selective Call Forwarding	3.10 (I)	3.10 (I)	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	<u>S&E Charge (1)</u>
Speed Calling 30 (3)	\$6.87 (I)	\$7.75
Call Forwarding-Busy Line	.75	7.75
Call Forwarding -Don't Answer	.75	7.75
Call Fwd.-Busy/Don't Answer	1.00 (I)	7.75
Intercom Calling (9)	1.80	7.75
Multi-Distinctive Ringing (4)		
One Dependent DN	3.60	7.75 (5)
Two Dependent DNs		7.75 (5)
1 st Dependent DN	3.60	
2 nd Dependent DN	5.40 (I)	
Simultaneous Call Fwd.	4.35 (I)	14.50 (6)(7)
	Per Successful Activation	
Call Trace (8)	\$5.00	

See Sheet No. 52 for footnotes.

Issued: November 19, 2008

Effective: December 19, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel
Birch Communications
2300 Main St. Suite 600
Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge (1)</u>	
	<u>First</u>	<u>Additional</u>		
Anonymous Call Rejection	\$2.70	\$2.70	\$7.75	(I)
Calling Number Delivery (11)	7.99	7.99	7.75	
Calling Name Delivery (11)	7.99	7.99	7.75	
Call Return	5.85	5.85	7.75	(I)
Call Waiting (2)	8.00	8.00	7.75	
Call Blocker	4.30	4.30	7.75	(I)
Call Forwarding	4.30	4.30	7.75	(I)
Remote Access To Call Fwd	.90	1.00	7.75	(I)
Three-Way Calling	4.30	4.30	7.75	(I)
Auto Redial	4.30	4.30	7.75	(I)
Priority Call	3.10	3.10	7.75	(I)
Speed Calling 8	4.30	4.30	7.75	(I)
Selective Call Forwarding	3.10	3.10	7.75	(I)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates		<u>S&E Charge (1)</u>	
Speed Calling 30 (3)	\$6.87	\$7.75		(I)
Call Forwarding-Busy Line	.75	7.75		
Call Forwarding-Don't Answer	.75	7.75		
Call Fwd.-Busy/Don't Answer	1.00	7.75		(I)
Intercom Calling (9)	1.80	7.75		
Multi-Distinctive Ringing (4)				
One Dependent DN	3.60	7.75 (5)		
Two Dependent DNs		7.75 (5)		
1 st Dependent DN	3.60			
2 nd Dependent DN	5.40			(I)
Simultaneous Call Fwd.	4.35	14.50 (6)(7)		(I)
	Per Successful Activation			
Call Trace (8)	\$5.00			

See Sheet No. 52 for footnotes.

Issued: October 30, 2008

Effective: November 28, 2008

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December 19, 2008
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Service Commission
JC-2009-0381

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JC-2009-0306

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge (1)</u>	
	<u>First</u>	<u>Additional</u>		
Anonymous Call Rejection	\$1.84	\$1.84	\$7.75	
Calling Number Delivery (11)	7.99	7.99	7.75	(I)
Calling Name Delivery (11)	7.99	7.99	7.75	(I)
Call Return	5.61	5.61	7.75	(I)
Call Waiting (2)	8.00	8.00	7.75	(I)
Call Blocker	4.12	4.12	7.75	(I)
Call Forwarding	4.12	4.12	7.75	(I)
Remote Access To Call Fwd	.90	.90	7.75	
Three-Way Calling	4.12	4.12	7.75	(I)
Auto Redial	4.12	4.12	7.75	(I)
Priority Call	2.70	1.89	7.75	
Speed Calling 8	4.12	4.12	7.75	(I)
Selective Call Forwarding	2.97	2.97	7.75	(I)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates		<u>S&E Charge (1)</u>
Speed Calling 30 (3)	\$5.90	\$7.75	
Call Forwarding-Busy Line	.75	7.75	
Call Forwarding –Don't Answer	.75	7.75	
Call Fwd.-Busy/Don't Answer	.90	7.75	
Intercom Calling (9)	1.80	7.75	
Multi-Distinctive Ringing (4)			
One Dependent DN	3.60	7.75 (5)	
Two Dependent DNs		7.75 (5)	
1 st Dependent DN	3.60		
2 nd Dependent DN	1.80		
Simultaneous Call Fwd.	3.92	14.50 (6)(7)	
	Per Successful Activation		
Call Trace (8)	\$5.00		

See Sheet No. 52 for footnotes.

Issued: March 7, 2008

Effective: March 17, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel
 Birch Telecom of Missouri, Inc.
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 Kansas City, MO 64105

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 November 29, 2008
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 Service Commission
 JC-2009-0306

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge</u> (1)
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$1.84	\$1.84	\$7.75
Calling Number Delivery (11)	6.80	6.80	7.75
Calling Name Delivery (11)	6.80	6.80	7.75
Call Return	3.96	3.96	7.75
Call Waiting (2)	7.20	7.20	7.75
Call Blocker	3.14	3.14	7.75
Call Forwarding	3.14	3.14	7.75
Remote Access To Call Fwd	.90	.90	7.75
Three-Way Calling	3.14	3.14	7.75
Auto Redial	3.14	3.14	7.75
Priority Call	2.70	1.89	7.75
Speed Calling 8	3.14	3.14	7.75
Selective Call Forwarding	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates		<u>S&E Charge</u> (1)
Speed Calling 30 (3)	\$5.90		\$7.75
Call Forwarding-Busy Line	.75		7.75
Call Forwarding –Don't Answer	.75		7.75
Call Fwd.-Busy/Don't Answer	.90		7.75
Intercom Calling (9)	1.80		7.75
Multi-Distinctive Ringing (4)			
One Dependent DN	3.60		7.75 (5)
Two Dependent DNs			7.75 (5)
1 st Dependent DN	3.60		
2 nd Dependent DN	1.80		
Simultaneous Call Fwd.	3.92		14.50 (6)(7)

	Per Successful Activation	
Call Trace (8)	\$5.00	(R)

See Sheet No. 52 for footnotes.

Issued: June 13, 2005

Effective: June 20, 2005

G. Michael Cassity, President
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Kansas City, MO 64108

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March 17, 2008
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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

(N)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge (1)</u>
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$1.84	\$1.84	\$7.75
Calling Number Delivery (11)	6.80	6.80	7.75
Calling Name Delivery (11)	6.80	6.80	7.75
Call Return	3.96	3.96	7.75
Call Waiting (2)	7.20	7.20	7.75
Call Blocker	3.14	3.14	7.75
Call Forwarding	3.14	3.14	7.75
Remote Access To Call Fwd	.90	.90	7.75
Three-Way Calling	3.14	3.14	7.75
Auto Redial	3.14	3.14	7.75
Priority Call	2.70	1.89	7.75
Speed Calling 8	3.14	3.14	7.75
Selective Call Forwarding	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	<u>S&E Charge (1)</u>
Speed Calling 30 (3)	\$5.90	\$7.75
Call Forwarding-Busy Line	.75	7.75
Call Forwarding -Don't Answer	.75	7.75
Call Fwd.-Busy/Don't Answer	.90	7.75
Intercom Calling (9)	1.80	7.75
Multi-Distinctive Ringing (4)		
One Dependent DN	3.60	7.75 (5)
Two Dependent DNs		7.75 (5)
1 st Dependent DN	3.60	
2 nd Dependent DN	1.80	
Simultaneous Call Fwd.	3.92	14.50 (6)(7)

Per Successful
Activation
\$5.40

Call Trace (8)

See Sheet No. 52 for footnotes.

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President
Birch Telecom of Missouri, Inc.
2020 Baltimore Avenue
Kansas City, MO 64108**FILED**
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4. SERVICES (continued)

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4.5.2 Residence Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

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Public Service Commission
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	Monthly Rates		<u>S&E Charge</u> (1)	(D)
	<u>First</u>	<u>Additional</u>		
Anonymous Call Rejection	\$1.84	\$1.84	\$7.75	(N)
Calling Number Delivery (11)	6.80	6.80	7.75	(D)
Calling Name Delivery (11)	6.80	6.80	7.75	
Call Return	3.96	3.96	7.75	
Call Waiting (2)	7.20	7.20	7.75	
Call Blocker	3.14	3.14	7.75	
Call Forwarding	3.14	3.14	7.75	
Remote Access To Call Fwd	.90	.90	7.75	
Three-Way Calling	3.14	3.14	7.75	
Auto Redial	3.14	3.14	7.75	
Priority Call	2.70	1.89	7.75	
Speed Calling 8	3.14	3.14	7.75	
Selective Call Forwarding	2.70	1.89	7.75	(D)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	<u>S&E Charge</u> (1)	(D)
Speed Calling 30 (3)	\$5.90	\$7.75	
Call Forwarding-Busy Line	.75	7.75	
Call Forwarding -Don't Answer	.75	7.75	
Call Fwd.-Busy/Don't Answer	.90	7.75	
Intercom Calling (9)	1.80	7.75	
Multi-Distinctive Ringing (4)			
One Dependent DN	3.60	7.75 (5)	
Two Dependent DNs		7.75 (5)	
1 st Dependent DN	3.60		
2 nd Dependent DN	1.80		
Simultaneous Call Fwd.	3.92	14.50 (6)(7)	
	Per Successful Activation		
Call Trace (8)	\$5.40		(R)(D)

See Sheet No. 52 for footnotes.

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President
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Kansas City, MO 64105

Missouri Public
Service Commission

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates Rate Segment I		Monthly Rates Rate Segment II		S&E Charge (1)
	First	Additional	First	Additional	
Calling Number Delivery(11)	\$6.80 (I)	\$6.80 (I)	\$5.85	\$5.85	\$7.75
Calling Name Delivery(11)	6.80 (I)	6.80 (I)	5.85	5.85	7.75
Call Return	3.96 (I)	3.96 (I)	3.15	3.15	7.75
Call Waiting (2)	7.20 (R)	7.20 (R)	7.20	7.20	7.75
Call Blocker	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Call Forwarding	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Remote Access To Call Fwd	.90 (R)	.90 (R)	.90	.90	7.75
Three-Way Calling	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Auto Redial	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Priority Call	2.70 (R)	1.89 (R)	2.70	1.89	7.75
Speed Calling 8	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Selective Call Forwarding	2.70 (R)	1.89(R)	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates Rate Segment I		Monthly Rates Rate Segment II		S&E Charge (1)
Speed Calling 30 (3)	\$5.90 (R)		\$5.90		\$7.75
Call Forwarding-Busy Line	.75		.68		7.75
Call Forwarding -Don't Answer	.75		.68		7.75
Call Fwd.-Busy/Don't Answer	.90 (R)		.90		7.75
Intercom Calling (9)	1.80 (R)		1.80		7.75
Multi-Distinctive Ringing (4)					
One Dependent DN	3.60 (R)		3.60		7.75 (5)
Two Dependent DN's					7.75 (5)
1 st Dependent DN	3.60 (R)		3.60		
2 nd Dependent DN	1.80 (R)		1.80		
Simultaneous Call Fwd.	3.92 (R)		3.92		14.50 (6)(7)
	Per Successful Activation		Per Successful Activation		
	Rate Segment I		Rate Segment II		
Call Trace (8)	\$5.40 (R)		\$5.40		

See Sheet No. 52 for footnotes.

Issued: June 19, 2003

Effective: July 1, 2003

David E. Scott, President
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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

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4.5.2 Residence Rates & Charges—Calling Features

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A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

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(N)

(T)

(N)

(D)	Monthly Rates		Monthly Rates		S&E Charge (1)
	Rate Segment I		Rate Segment II		
	First	Additional	First	Additional	
Calling Number Delivery(11)	\$6.50	\$6.50	\$5.85	\$5.85	\$7.75
Calling Name Delivery(11)	6.50	6.50	5.85	5.85	7.75
Call Return	3.50	3.50	3.15	3.15	7.75
Call Waiting (2)	8.00	8.00	7.20	7.20	7.75
Call Blocker	3.00	2.10	2.70	1.89	7.75
Call Forwarding	3.00	2.10	2.70	1.89	7.75
Remote Access To Call Fwd	1.00	1.00	.90	.90	7.75
Three-Way Calling	3.00	2.10	2.70	1.89	7.75
Auto Redial	3.00	2.10	2.70	1.89	7.75
Priority Call	3.00	2.10	2.70	1.89	7.75
Speed Calling 8	3.00	2.10	2.70	1.89	7.75
Selective Call Forwarding	3.00	2.10	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

(T)

(N)

	(D)	Monthly Rates <u>Rate Segment I</u>	Monthly Rates <u>Rate Segment II</u>	<u>S&E Charge (1)</u>
Speed Calling 30 (3)		\$6.55	\$5.90	\$7.75
Call Forwarding-Busy Line		.75	.68	7.75
Call Forwarding -Don't Answer		.75	.68	7.75
Call Fwd.-Busy/Don't Answer		1.00	.90	7.75
Intercom Calling (9)		2.00	1.80	7.75
Multi-Distinctive Ringing (4)				
One Dependent DN		4.00	3.60	7.75 (5)
Two Dependent DNs				7.75 (5)
1 st Dependent DN		4.00	3.60	
2 nd Dependent DN		2.00	1.80	
Simultaneous Call Fwd.		4.35	3.92	14.50 (6)(7)
		Per Successful Activation <u>Rate Segment I</u>	Per Successful Activation <u>Rate Segment II</u>	
Call Trace (8)		\$6.00	\$5.40	

See Sheet No. 52 for footnotes.

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Issued: August 14, 1998

Effective: September 14, 1998

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SWBT PSC Mo. No. 35 \$47.4

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

4.3.2 Residence Rates & Charges—EasyOptions Services

A. Per Line

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The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	USOC	Monthly Rate		S&E Charge (1)
		First	Additional	
Calling Number Delivery(11)	NSD	\$5.85	\$5.85	\$7.75
Calling Name Delivery(11)	NMP	5.85	5.85	7.75
Call Return	NSS	3.15	3.15	7.75
Call Waiting (2)	ESX	7.20	7.20	7.75
Call Blocker	NSY	2.70	1.89	7.75
Call Forwarding	ESM	2.70	1.89	7.75
Remote Access To Call Fwd	RC3	.90	.90	7.75
Three-Way Calling	ESC	2.70	1.89	7.75
Auto Redial	NSQ	2.70	1.89	7.75
Priority Call	NSK	2.70	1.89	7.75
Speed Calling 8	ESL	2.70	1.89	7.75
Selective Call Forwarding	NCE	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	USOC	Monthly Rate	S&E Charge (1)
Speed Calling 30 (3)	ESF	\$5.90	\$7.75
Call Forwarding-Busy Line	EVB	.68	7.75
Call Forwarding -Don't Answer	EVD	.68	7.75
Call Fwd.-Busy/Don't Answer	ESE	.90	7.75
ComCall (9)	EIN	1.80	7.75
Personalized Ring (4)			
One Dependent DN	DRS	3.60	7.75 (5)
Two Dependent DNs			7.75 (5)
1 st Dependent DN	DRS1X	3.60	
2 nd Dependent DN	DRS2X	1.80	
Simultaneous Call Fwd.	ESD	3.92	14.50 (6)(7)

	USOC	Per Successful Activation
Call Trace (8)	NST	\$5.40

See Sheet No. 52 for footnotes.

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)(continued)

B. Per Line (continued)

	Monthly Rates	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$ 1.43 (I)	\$7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75
Calling Features		
Call Waiting ID(13)(16)	1.43 (I)	7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75
Calling Features – Basic Residence Package		
Call Waiting ID(13)(16)	1.43 (I)	7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75

C. Per Line

	<u>Per Use</u>	(T)
Auto Redial (8)	\$5.58 (I)	(T)
Call Return (8)	.94 (I)	(C)
Three-Way Calling (8)	1.23 (I)	
		(C)

See Sheet No. 52 for footnotes.

Issued: November 19, 2008

Effective: December 19, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)(continued)

B. Per Line (continued)

	Monthly Rates	<u>S&E Charge(15)</u>	
Call Waiting ID(13)(16)	\$ 1.43	\$7.75	(I)
Call Waiting ID Options(14)(16)	1.43	7.75	(I)
Calling Features			
Call Waiting ID(13)(16)	1.43	7.75	(I)
Call Waiting ID Options(14)(16)	1.43	7.75	(I)
Calling Features – Basic Residence Package			
Call Waiting ID(13)(16)	1.43	7.75	(I)
Call Waiting ID Options(14)(16)	1.43	7.75	(I)

C. Per Line

	<u>Per Use</u>	(T)
Auto Redial (8)	\$.58	(I)
Call Return (8)	.94	(I)
Three-Way Calling (8)	1.23	(I)

See Sheet No. 52 for footnotes.

Issued: October 30, 2008

Effective: November 28, 2008

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Cancelled
December 19, 2008
Missouri Public
Service Commission
JC-2009-0381

FILED
Missouri Public
Service Commission
JC-2009-0306

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)(continued) (N)

B. Per Line (continued)

	Monthly Rates	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$.90	\$7.75
Call Waiting ID Options(14)(16)	.90	7.75
Calling Features		
Call Waiting ID(13)(16)	.45	7.75
Call Waiting ID Options(14)(16)	.45	7.75
Calling Features – Basic		
Residence Package		
Call Waiting ID(13)(16)	.72	7.75
Call Waiting ID Options(14)(16)	.72	7.75

C. Per Line

	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.45	\$3.60
Call Return (8)	.45	3.60
Three-Way Calling (8)	.68	.68

See Sheet No. 52 for footnotes.

Issued: November 8, 2004

Effective: December 9, 2004

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2020 Baltimore Avenue
Kansas City, MO 64108CANCELLED
November 29, 2008
Missouri Public
Service Commission
JC-2009-0306Filed
MO PSC

4. SERVICES (continued)

Missouri Public
Service Commission4.5 General Exchange Services (continued)

REF ID: JUL 01 2003

4.5.2 Residence Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Monthly Rates	S&E Charge(15)	(D)
Call Waiting ID(13)(16)	\$.90	\$7.75	(D)
Call Waiting ID Options(14)(16)	.90	7.75	
Calling Features			
Call Waiting ID(13)(16)	.45	7.75	
Call Waiting ID Options(14)(16)	.45	7.75	
Calling Features – Basic Residence Package			
Call Waiting ID(13)(16)	.72	7.75	
Call Waiting ID Options(14)(16)	.72	7.75	(D)

C. Per Line

	Per Activation	Maximum Monthly Charge	(D)
Auto Redial (8)	\$.45	\$3.60	(D)
Call Return (8)	.45	3.60	(D)
Three-Way Calling (8)	.68	.68	(D)

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DEC 09 2004

By *WRS 49*
Public Service Commission
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See Sheet No. 52 for footnotes.

Issued: July 1, 2003

Effective: August 1, 2003

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Service Commission

FILED AUG 01 2003

4. SERVICES (continued)

Missouri Public
Service Commission4.5 General Exchange Services (continued)

REC'D JUN 19 2003

4.5.2 Residence Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Monthly Rates		<u>S&E Charge(15)</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Call Waiting ID(13)(16)	\$.90 (R)	\$.90	\$7.75
Call Waiting ID Options(14)(16)	.90 (R)	.90	7.75
Calling Features			
Call Waiting ID(13)(16)	.45 (R)	.45	7.75
Call Waiting ID Options(14)(16)	.45 (R)	.45	7.75
Calling Features – Basic			
Residence Package			
Call Waiting ID(13)(16)	.72 (R)	.72	7.75
Call Waiting ID Options(14)(16)	.72 (R)	.72	7.75

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.45 (R)	\$3.60 (R)	\$.45	\$3.60
Call Return (8)	.45 (R)	3.60 (R)	.45	3.60
Three-Way Calling (8)	.68 (R)	.68 (R)	.68	5.40

CANCELLED

AUG 01 2003
64hRS49
by Public Service Commission
MISSOURI

See Sheet No. 52 for footnotes.

Issued: June 19, 2003

Effective: July 1, 2003

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Service Commission

FILED JUL 01 2003

4. SERVICES (continued)

Missouri Public
Service Commission

4.5 General Exchange Services (continued)

REC'D MAR 31 1999

4.5.2 Residence Rates & Charges—Calling Features (continued)

(T) B. Per Line (continued)

		Monthly Rates		
		Rate Segment I	Rate Segment II	S&E Charge(15)
(R)	Call Waiting ID(13)(16)	\$1.00	\$.90	\$7.75
	Call Waiting ID Options(14)(16)	1.00	.90	7.75
Calling Features				
(R)	Call Waiting ID(13)(16)	.50	.45	7.75
	Call Waiting ID Options(14)(16)	.50	.45	7.75
Calling Features – Basic Residence Package				
(R)	Call Waiting ID(13)(16)	.80	.72	7.75
	Call Waiting ID Options(14)(16)	.80	.72	7.75

C. Per Line

	Rate Segment I		Rate Segment II	
	Per Activation	Maximum Monthly Charge	Per Activation	Maximum Monthly Charge
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

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JUL 01 2003
By SHRS 49
Public Service Commission
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Service Commission

See Sheet No. 52 for footnotes.

FILED APR 30 1999

Issued: March 31, 1999

Effective: April 30, 1999

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4. SERVICES (continued)

Missouri Public
Service Commission4.5 General Exchange Services (continued)

REC'D FEB 16 1999

4.5.2 Residence Rates & Charges—Calling Features (continued)

B. Per Line

		Monthly Rates		
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
(R)	Call Waiting ID(13)(16)	\$1.00	\$.90	\$7.75
	Call Waiting ID Options(14)(16)	1.00	1.80	7.75
Calling Features				
(R)	Call Waiting ID(13)(16)	.50	.45	7.75
	Call Waiting ID Options(14)(16)	.50	.90	7.75
Calling Features – Basic Residence Package				
(R)	Call Waiting ID(13)(16)	.80	.72	7.75
	Call Waiting ID Options(14)(16)	.80	1.44	7.75

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

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APR 30 1999
By *4428349*
Public Service Commission
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See Sheet No. 52 for footnotes.

Missouri Public
Service Commission

Issued: February 16, 1999

Effective: March 18, 1999
FILED MAR 04 1999David E. Scott, President
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Missouri Public
Service Commission

4. SERVICES (continued)

REC'D JAN 29 1999

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (continued)

(N)

B. Per Line

	Monthly Rates		
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$1.00	\$.90	\$7.75
Call Waiting ID Options(14)(16)	2.00	1.80	7.75
Calling Features			
Call Waiting ID(13)(16)	.50	.45	7.75
Call Waiting ID Options(14)(16)	1.00	.90	7.75
Calling Features – Basic Residence Package			
Call Waiting ID(13)(16)	.80	.72	7.75
Call Waiting ID Options(14)(16)	1.60	1.44	7.75

(N)

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

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MAR 04 1999
E/ 3rd R8 # 49
Public Service Commission
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Service Commission

(T) See Sheet No. 52 for footnotes.

FILED MAR 01 1999

Issued: January 29, 1999

Effective: March 1, 1999

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (continued)

C. Per Line

		<u>Rate Segment I</u>		<u>Rate Segment II</u>	
		<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	(D)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)		.50	4.00	.45	3.60
Three-Way Calling (8)		.75	6.00	.68	5.40

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MAR 01 1999
By 2nd RS #49
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998
SEP 14 1998David E. Scott, President
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Public Service Commission

Tariff Reference
SWBT PSC Mo. No. 35 \$47.4

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

4.3.2 Residence Rates & Charges—EasyOptions Services (continued)

C. Per Line

MISSOURI
Public Service Commission

	<u>USOC</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	NV8	\$.45	\$4.00
Call Return (8)	NV9	.45	4.00

CANCELLED

SEP 14 1998
By *LSRS #49*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998
FEB 20 1998
97-372

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Public Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge (1)</u>
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$2.10 (I)	\$2.10 (I)	\$15.65 (I)
Calling Number Delivery(11)	9.50	9.50	15.65 (I)
Calling Name Delivery(11)	9.50	9.50	15.65 (I)
Call Forwarding	8.50 (I)	8.50 (I)	15.65 (I)
Remote Access to Call Fwd.	3.11	3.11	15.65 (I)
Call Waiting (2)	8.00	8.00	15.65 (I)
Three-Way Calling	7.00 (I)	7.00 (I)	15.65 (I)
Call Return	6.00 (I)	6.00 (I)	15.65 (I)
Auto Redial	5.56	5.56	15.65 (I)
Priority Call	4.14	4.14	15.65 (I)
Speed Calling 30	5.25 (I)	5.25 (I)	15.65 (I)
Selective Call Forwarding	5.75 (I)	5.75 (I)	15.65 (I)
Call Blocker	5.30	5.30	15.65 (I)
Speed Calling 8 (3)	5.25 (I)	5.25 (I)	15.65 (I)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>Monthly Rates</u>	<u>S&E Charge (1)</u>
Call Forwarding-Busy Line	\$3.24	\$15.65 (I)
Call Forwarding –Don't Answer	3.24	15.65 (I)
Call Fwd.-Busy/Don't Answer	4.32 (I)	15.65 (I)
Intercom Calling (9)	2.25	14.50
Multi-Distinctive Ringing(4)		
One Dependent DN	6.80	15.65 (5) (I)
Two Dependent DNs		15.65 (5) (I)
1 st Dependent DN	6.80	
2 nd Dependent DN	8.96 (I)	
Call Transfer Disconnect(12)	15.00 (I)	15.65
Simultaneous Call Fwd.	4.69	14.50 (6)(7)

See Sheet No. 52 for footnotes.

Issued: November 19, 2008

Effective: December 19, 2008

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CANCELLED
 June 1, 2020
 Missouri Public
 Service Commission
 TN-2020-0346; JC-2020-0194

Filed
 Missouri Public
 Service Commission
 JC-2009-0381

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge (1)</u>	
	<u>First</u>	<u>Additional</u>		
Anonymous Call Rejection	\$2.10	\$2.10	\$15.65	(I)
Calling Number Delivery(11)	9.50	9.50	15.65	(I)
Calling Name Delivery(11)	9.50	9.50	15.65	(I)
Call Forwarding	8.50	8.50	15.65	(I)
Remote Access to Call Fwd.	3.11	3.11	15.65	(I)
Call Waiting (2)	8.00	8.00	15.65	(I)
Three-Way Calling	7.00	7.00	15.65	(I)
Call Return	6.00	6.00	15.65	(I)
Auto Redial	5.56	5.56	15.65	(I)
Priority Call	4.14	4.14	15.65	(I)
Speed Calling 30	5.25	5.25	15.65	(I)
Selective Call Forwarding	5.75	5.75	15.65	(I)
Call Blocker	5.30	5.30	15.65	(I)
Speed Calling 8 (3)	5.25	5.25	15.65	(I)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>Monthly Rates</u>	<u>S&E Charge (1)</u>	
Call Forwarding-Busy Line	\$3.24	\$15.65	(I)
Call Forwarding –Don't Answer	3.24	15.65	(I)
Call Fwd.-Busy/Don't Answer	4.32	15.65	(I)
Intercom Calling (9)	2.25	14.50	
Multi-Distinctive Ringing(4)			
One Dependent DN	6.80	15.65 (5)	(I)
Two Dependent DNs		15.65 (5)	(I)
1 st Dependent DN	6.80		
2 nd Dependent DN	8.96		
Call Transfer Disconnect(12)	15.00	15.65	(I)
Simultaneous Call Fwd.	4.69	14.50 (6)(7)	

See Sheet No. 52 for footnotes.

Issued: October 30, 2008

Effective: November 28, 2008

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Cancelled
December 19, 2008
Missouri Public
Service Commission
JC-2009-0381

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Missouri Public
Service Commission
JC-2009-0306

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&E Charge (1)</u>	
	<u>First</u>	<u>Additional</u>		
Anonymous Call Rejection	\$1.84	\$1.84	\$14.50	
Calling Number Delivery(11)	9.50	9.50	14.50	(I)
Calling Name Delivery(11)	9.50	9.50	14.50	(I)
Call Forwarding	7.50	7.50	14.50	(I)
Remote Access to Call Fwd.	3.11	3.11	14.50	(I)
Call Waiting (2)	8.00	8.00	14.50	(I)
Three-Way Calling	5.19	5.19	14.50	(I)
Call Return	5.60	5.60	14.50	(I)
Auto Redial	5.56	5.56	14.50	(I)
Priority Call	4.14	4.14	14.50	(I)
Speed Calling 30	4.46	4.46	14.50	
Selective Call Forwarding	5.60	5.60	14.50	(I)
Call Blocker	5.30	5.30	14.50	(I)
Speed Calling 8 (3)	3.60	2.50	14.50	

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>Monthly Rates</u>	<u>S&E Charge (1)</u>	
Call Forwarding-Busy Line	\$3.24	\$14.50	(I)
Call Forwarding –Don't Answer	3.24	14.50	(I)
Call Fwd.-Busy/Don't Answer	3.60	14.50	
Intercom Calling (9)	2.25	14.50	
Multi-Distinctive Ringing(4)			
One Dependent DN	6.80	14.50 (5)	(I)
Two Dependent DNs		14.50 (5)	
1 st Dependent DN	6.80		(I)
2 nd Dependent DN	1.80		
Call Transfer Disconnect(12)	13.50	14.50	
Simultaneous Call Fwd.	4.69	14.50 (6)(7)	(I)

See Sheet No. 52 for footnotes.

Issued: March 7, 2008

Effective: March 17, 2008

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November 29, 2008
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Service Commission
JC-2009-0306

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (N)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	<u>Monthly Rates</u>		<u>S&E Charge (1)</u>
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$1.84	\$1.84	\$14.50
Calling Number Delivery(11)	8.19	8.19	14.50
Calling Name Delivery(11)	8.19	8.19	14.50
Call Forwarding	5.81	5.81	14.50
Remote Access to Call Fwd.	2.48	2.48	14.50
Call Waiting (2)	7.20	7.20	14.50
Three-Way Calling	4.46	4.46	14.50
Call Return	4.46	4.46	14.50
Auto Redial	4.46	4.46	14.50
Priority Call	3.60	2.50	14.50
Speed Calling 30	4.46	4.46	14.50
Selective Call Forwarding	4.46	4.46	14.50
Call Blocker	4.46	4.46	14.50
Speed Calling 8 (3)	3.60	2.50	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>Monthly Rates</u>	<u>S&E Charge (1)</u>
Call Forwarding-Busy Line	\$2.70	\$14.50
Call Forwarding –Don't Answer	2.70	14.50
Call Fwd.-Busy/Don't Answer	3.60	14.50
Intercom Calling (9)	2.25	14.50
Multi-Distinctive Ringing(4)		
One Dependent DN	5.40	14.50 (5)
Two Dependent DNs		14.50 (5)
1 st Dependent DN	5.40	
2 nd Dependent DN	1.80	
Call Transfer Disconnect(12)	13.50	14.50
Simultaneous Call Fwd.	3.92	14.50 (6)(7)

See Sheet No. 52 for footnotes.

Issued: November 8, 2004

Effective: December 9, 2004

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March 17, 2008
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4. SERVICES (continued)

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Service Commission

4.5 General Exchange Services (continued)

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4.5.3 Business Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		S&E Charge (1)	(D)
	First	Additional		
Anonymous Call Rejection	\$1.84	\$1.84	\$14.50	(N)
Calling Number Delivery(11)	8.19	8.19	14.50	
Calling Name Delivery(11)	8.19	8.19	14.50	
Call Forwarding	5.81	5.81	14.50	
Remote Access to Call Fwd.	2.48	2.48	14.50	
Call Waiting (2)	7.20	7.20	14.50	
Three-Way Calling	4.46	4.46	14.50	
Call Return	4.46	4.46	14.50	
Auto Redial	4.46	4.46	14.50	
Priority Call	3.60	2.50	14.50	
Speed Calling 30	4.46	4.46	14.50	
Selective Call Forwarding	4.46	4.46	14.50	
Call Blocker	4.46	4.46	14.50	
Speed Calling 8 (3)	3.60	2.50	14.50	(D)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	S&E Charge (1)	(D)
Call Forwarding-Busy Line	\$2.70	\$14.50	(D)
Call Forwarding -Don't Answer	2.70	14.50	
Call Fwd.-Busy/Don't Answer	3.60	14.50	
Intercom Calling (9)	2.25	14.50	
Multi-Distinctive Ringing(4)			
One Dependent DN	5.40	14.50 (5)	
Two Dependent DNs		14.50 (5)	
1 st Dependent DN	5.40		
2 nd Dependent DN	1.80		
Call Transfer Disconnect(12)	13.50	14.50	
Simultaneous Call Fwd.	3.92	14.50 (6)(7)	(D)

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See Sheet No. 52 for footnotes.

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Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President
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1004 Baltimore Ave., Suite 900
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		Monthly Rates		S&E Charge (1)
	Rate Segment I		Rate Segment II		
	First	Additional	First	Additional	
Calling Number Delivery(11)	\$8.19(R)	\$8.19 (R)	\$7.65	\$7.65	\$14.50
Calling Name Delivery(11)	8.19(R)	8.19 (R)	7.65	7.65	14.50
Call Forwarding	5.81(R)	5.81(R)	5.40	5.40	14.50
Remote Access to Call Fwd.	2.48 (R)	2.48 (R)	2.48	2.48	14.50
Call Waiting (2)	7.20(R)	7.20(R)	7.20	7.20	14.50
Three-Way Calling	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Call Return	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Auto Redial	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Priority Call	3.60 (R)	2.50	3.60	2.25	14.50
Speed Calling 30	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Selective Call Forwarding	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Call Blocker	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Speed Calling 8 (3)	3.60 (R)	2.50	3.60	2.25	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates		S&E Charge (1)
	Rate Segment I	Rate Segment II	
Call Forwarding-Busy Line	\$2.70 (R)	\$2.70	\$14.50
Call Forwarding -Don't Answer	2.70	2.70	14.50
Call Fwd.-Busy/Don't Answer	3.60	3.60	14.50
Intercom Calling (9)	2.25	2.25	14.50
Multi-Distinctive Ringing(4)			
One Dependent DN	5.40	5.40	14.50 (5)
Two Dependent DNs			14.50 (5)
1 st Dependent DN	5.40	5.40	
2 nd Dependent DN	1.80	1.80	
Call Transfer Disconnect(12)	13.50	13.50	14.50
Simultaneous Call Fwd.	3.92 (R)	3.92	14.50 (6)(7)

See Sheet No. 52 for footnotes.

Issued: June 19, 2003

Effective: July 1, 2003

David E. Scott, President
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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

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4.5.3 Business Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates Rate Segment I		Monthly Rates Rate Segment II		S&E Charge (1)
	First	Additional	First	Additional	
Calling Number Delivery(11)	\$8.50	\$8.50	\$7.65	\$7.65	\$14.50
Calling Name Delivery(11)	8.50	8.50	7.65	7.65	14.50
Call Forwarding	6.00	6.00	5.40	5.40	14.50
Remote Access to Call Fwd.	2.75	2.75	2.48	2.48	14.50
Call Waiting (2)	8.00	8.00	7.20	7.20	14.50
Three-Way Calling	4.00	2.50	3.60	2.25	14.50
Call Return	4.00	2.50	3.60	2.25	14.50
Auto Redial	4.00	2.50	3.60	2.25	14.50
Priority Call	4.00	2.50	3.60	2.25	14.50
Speed Calling 30	4.00	2.50	3.60	2.25	14.50
Selective Call Forwarding	4.00	2.50	3.60	2.25	14.50
Call Blocker	4.00	2.50	3.60	2.25	14.50
Speed Calling 8 (3)	4.00	2.50	3.60	2.25	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates Rate Segment I		Monthly Rates Rate Segment II		S&E Charge (1)
	First	Additional	First	Additional	
Call Forwarding-Busy Line	\$3.00		\$2.70		\$14.50
Call Forwarding -Don't Answer	3.00		2.70		14.50
Call Fwd.-Busy/Don't Answer	4.00		3.60		14.50
Intercom Calling (9)	2.50		2.25		14.50
Multi-Distinctive Ringing(4)					
One Dependent DN	6.00		5.40		14.50 (5)
Two Dependent DNs					14.50 (5)
1 st Dependent DN	6.00		5.40		
2 nd Dependent DN	2.00		1.80		
Call Transfer Disconnect(12)	15.00		13.50		14.50
Simultaneous Call Fwd.	4.35		3.92		14.50 (6)(7)

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See Sheet No. 52 for footnotes.

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Issued: January 29, 1999

Effective: March 1, 1999

Public Service Commission
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable when multiple services are ordered as specified(10).

(D)	Monthly Rates		Monthly Rates		S&E Charge (1)
	Rate Segment I		Rate Segment II		
	First	Additional	First	Additional	
Calling Number Delivery(11)	\$8.50	\$8.50	\$7.65	\$7.65	\$14.50
Calling Name Delivery(11)	8.50	8.50	7.65	7.65	14.50
Call Forwarding	6.00	6.00	5.40	5.40	14.50
Remote Access to Call Fwd.	2.75	2.75	2.48	2.48	14.50
Call Waiting (2)	8.00	8.00	7.20	7.20	14.50
Three-Way Calling	4.00	2.50	3.60	2.25	14.50
Call Return	4.00	2.50	3.60	2.25	14.50
Auto Redial	4.00	2.50	3.60	2.25	14.50
Priority Call	4.00	2.50	3.60	2.25	14.50
Speed Calling 30	4.00	2.50	3.60	2.25	14.50
Selective Call Forwarding	4.00	2.50	3.60	2.25	14.50
Call Blocker	4.00	2.50	3.60	2.25	14.50
Speed Calling 8 (3)	4.00	2.50	3.60	2.25	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	(D)	Monthly Rates Rate Segment I	Monthly Rates Rate Segment II	S&E Charge (1)
Call Forwarding-Busy Line		\$3.00	\$2.70	\$14.50
Call Forwarding –Don't Answer		3.00	2.70	14.50
Call Fwd.-Busy/Don't Answer		4.00	3.60	14.50
Intercom Calling (9)		2.50	2.25	14.50
Multi-Distinctive Ringing(4)				
One Dependent DN		6.00	5.40	14.50 (5)
Two Dependent DNs				14.50 (5)
1 st Dependent DN		6.00	5.40	
2 nd Dependent DN		2.00	1.80	
Simultaneous Call Fwd.		4.35	3.92	14.50 (6)(7)
		Per Successful Activation Rate Segment I	Per Successful Activation Rate Segment II	
Call Trace (8)		\$6.00	\$5.40	

See Sheet No. 52 for footnotes.

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.3 Business Rates & Charges—EasyOptions Services

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A. Per Line

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The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	<u>USOC</u>	<u>Monthly Rate</u>		<u>S&E Charge (1)</u>
		<u>First</u>	<u>Additional</u>	
Calling Number Delivery(11)	NSD	\$7.65	\$7.65	\$14.50
Calling Name Delivery(11)	NMP	7.65	7.65	14.50
Call Forwarding	ESM	5.40	5.40	14.50
Remote Access to Call Fwd.	RC3	2.48	2.48	14.50
Call Waiting (2)	ESX	7.20	7.20	14.50
Three-Way Calling	ESC	3.60	2.25	14.50
Call Return	NSS	3.60	2.25	14.50
Auto Redial	NSQ	3.60	2.25	14.50
Priority Call	NSK	3.60	2.25	14.50
Speed Calling 30	ESF	3.60	2.25	14.50
Selective Call Forwarding	NCE	3.60	2.25	14.50
Call Blocker	NSY	3.60	2.25	14.50
Speed Calling 8 (3)	ESL	3.60	2.25	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>USOC</u>	<u>Monthly Rate</u>	<u>S&E Charge (1)</u>
Call Forwarding-Busy Line	EVB	\$2.70	\$14.50
Call Forwarding -Don't Answer	EVD	2.70	14.50
Call Fwd.-Busy/Don't Answer	ESE	3.60	14.50
ComCall (9)	EIN	2.25	14.50
Personalized Ring (4)			
One Dependent DN	DRS	5.40	14.50 (5)
Two Dependent DNs			14.50 (5)
1 st Dependent DN	DRS1X	5.40	
2 nd Dependent DN	DRS2X	1.80	
Simultaneous Call Fwd.	ESD	3.92	14.50 (6)(7)

	<u>USOC</u>	<u>Per Successful Activation</u>
Call Trace (8)	NST	\$5.40

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Issued: January 21, 1998

Effective: February 20, 1998

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	Per Successful <u>Activation</u>		
Call Trace (8)	\$6.94		
	Monthly Rates	<u>S&E Charge(15)</u>	
Call Waiting ID(13)(16)	\$5.40	\$15.65	
Call Waiting ID Options(14)(16)	6.53	15.65	(I)

C. Per Line

	<u>Per Use</u>
Auto Redial (8)	\$5.58
Call Return (8)	.94
Three-Way Calling (8)	1.23

See Sheet No. 52 for footnotes.

Issued: May 6, 2009

Effective: June 5, 2009

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	Per Successful <u>Activation</u>	
Call Trace (8)	\$6.94 (I)	
	Monthly Rates	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$5.40 (I)	\$15.65 (I)
Call Waiting ID Options(14)(16)	5.40	15.65 (I)

C. Per Line

	<u>Per Use</u>	(T)
Auto Redial (8)	\$.58 (I)	(T)
Call Return (8)	.94 (I)	(C)
Three-Way Calling (8)	1.23 (I)	
		(C)

See Sheet No. 52 for footnotes.

Issued: November 19, 2008

Effective: December 19, 2008

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June 5, 2009
Missouri Public
Service Commission
JC-2009-0794

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Service Commission
JC-2009-0381

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	Per Successful <u>Activation</u>		
Call Trace (8)	\$6.94		(I)
	Monthly Rates	<u>S&E Charge(15)</u>	
Call Waiting ID(13)(16)	\$5.40	\$15.65	(I)
Call Waiting ID Options(14)(16)	5.40	15.65	(I)

C. Per Line

	<u>Per Use</u>	
Auto Redial (8)	\$58	(I)
Call Return (8)	.94	(I)
Three-Way Calling (8)	1.23	(I)

See Sheet No. 52 for footnotes.

Issued: October 30, 2008

Effective: November 28, 2008

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December 19, 2008
Missouri Public
Service Commission
JC-2009-0381

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Service Commission
JC-2009-0306

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	Per Successful <u>Activation</u>	
Call Trace (8)	\$5.00	(R)
	Monthly Rates	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$4.86	\$14.50
Call Waiting ID Options(14)(16)	5.40	14.50

C. Per Line

	<u>Per Activation</u>	Maximum <u>Monthly Charge</u>
Auto Redial (8)	\$.52	\$4.19
Call Return (8)	.52	4.19
Three-Way Calling (8)	.68	5.40

See Sheet No. 52 for footnotes.

Issued: June 13, 2005

Effective: June 20, 2005

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November 29, 2008
Missouri Public
Service Commission
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

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B. Per Line (continued)

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	Per Successful <u>Activation</u>	
Call Trace (8)	\$5.40	
	Monthly Rates	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$4.86	\$14.50
Call Waiting ID Options(14)(16)	5.40	14.50

C. Per Line

	<u>Per Activation</u>	Maximum <u>Monthly Charge</u>
Auto Redial (8)	\$.52	\$4.19
Call Return (8)	.52	4.19
Three-Way Calling (8)	.68	5.40

See Sheet No. 52 for footnotes.

4. SERVICES (continued)

Missouri Public
Service Commission4.5 General Exchange Services (continued)

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4.5.3 Business Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Per Successful <u>Activation</u>		(D)
Call Trace (8)	\$5.40		(D)
	Monthly Rates	<u>S&E Charge(15)</u>	(D)
Call Waiting ID(13)(16)	\$4.86	\$14.50	(D)
Call Waiting ID Options(14)(16)	5.40	14.50	(D)

C. Per Line

	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	(D)
Auto Redial (8)	\$.52	\$4.19	(D)
Call Return (8)	.52	4.19	(D)
Three-Way Calling (8)	.68	5.40	(D)

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See Sheet No. 52 for footnotes.

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President
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Service Commission

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4. SERVICES (continued)

Missouri Public
Service Commission4.5 General Exchange Services (continued)

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4.5.3 Business Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Per Successful Activation <u>Rate Segment I</u>	Per Successful Activation <u>Rate Segment II</u>
Call Trace (8)	\$5.40 (R)	\$5.40

	Monthly Rates		
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$4.86 (I)	\$4.50	\$14.50
Call Waiting ID Options(14)(16)	5.40 (R)(E)	5.40	14.50

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	Per <u>Activation</u>	Maximum <u>Monthly Charge</u>	Per <u>Activation</u>	Maximum <u>Monthly Charge</u>
Auto Redial (8)	\$.52 (R)	\$4.19 (R)	\$.52	\$4.19
Call Return (8)	.52 (R)	4.19 (R)	.52	4.19
Three-Way Calling (8)	.68 (R)	5.40 (R)	.68	5.40

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See Sheet No. 52 for footnotes.

Issued: June 19, 2003

David E. Scott, President
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1004 Baltimore Ave., Suite 900
Kansas City, MO 64105

Effective: July 1, 2003

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4. SERVICES (continued)

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4.5.3 Business Rates & Charges—Calling Features (continued)

B. Per Line (continued)

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	Per Successful Activation <u>Rate Segment I</u>	Per Successful Activation <u>Rate Segment II</u>
Call Trace (8)	\$6.00	\$5.40

	Monthly Rates		
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$5.00	\$4.50	\$14.50
Call Waiting ID Options(14)(16)	1.00	5.40	14.50

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.58	\$4.66	\$.52	\$4.19
Call Return (8)	.58	4.66	.52	4.19
Three-Way Calling (8)	.75	6.00	.68	5.40

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See Sheet No. 52 for footnotes.

Issued: October 13, 2000

Effective: October 23, 2000

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4. SERVICES (continued)

4.5 General Exchange Services (continued)Missouri Public
Service Commission

4.5.3 Business Rates & Charges—Calling Features (continued)

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B. Per Line (continued)

	Per Successful Activation <u>Rate Segment I</u>	Per Successful Activation <u>Rate Segment II</u>
Call Trace (8)	\$6.00	\$5.40

	Monthly Rates		
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$5.00	\$4.50	\$14.50
(R) Call Waiting ID Options(14)(16)	1.00	5.40	14.50

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per</u>	<u>Maximum</u>	<u>Per</u>	<u>Maximum</u>
	<u>Activation</u>	<u>Monthly Charge</u>	<u>Activation</u>	<u>Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

CANCELLED

OCT 23 2000
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Public Service Commission
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See Sheet No. 52 for footnotes.

Issued: February 16, 1999

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Missouri Public
Service Commission

Effective: March 18, 1999

FILED MAR 04 1999

Birch Telecom of Missouri, Inc.

Missouri Public
Service Commission

REC'D JAN 29 1999

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Per Successful Activation Rate Segment I	Per Successful Activation Rate Segment II
Call Trace (8)	\$6.00	\$5.40

	Monthly Rates		
	Rate Segment I	Rate Segment II	S&E Charge(15)
Call Waiting ID(13)(16)	\$5.00	\$4.50	\$14.50
Call Waiting ID Options(14)(16)	6.00	5.40	14.50

C. Per Line

	Rate Segment I		Rate Segment II	
	Per Activation	Maximum Monthly Charge	Per Activation	Maximum Monthly Charge
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

CANCELLED

MAR 04 1999
By *Handwritten Signature*
Public Service Commission
MISSOURIMissouri Public
Service Commission

FILED MAR 01 1999

(T) See Sheet No. 52 for footnotes.

Issued: January 29, 1999

Effective: March 1, 1999

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (continued)

C. Per Line

(N)
(T)
(T)
(N)

	(D)	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
		<u>Per</u>	<u>Maximum</u>	<u>Per</u>	<u>Maximum</u>
		<u>Activation</u>	<u>Monthly Charge</u>	<u>Activation</u>	<u>Monthly Charge</u>
Auto Redial (8)		\$.50	\$4.00	\$.45	\$3.60
Call Return (8)		.50	4.00	.45	3.60
Three-Way Calling (8)		.75	6.00	.68	5.40

CANCELLED

MAR 01 1999
By 2nd RS #51
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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Tariff Reference
SWBT PSC Mo.-No. 35 §47.4

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.3 Business Rates & Charges—EasyOptions Services (continued)

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C. Per Line

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Maximum

	<u>USOC</u>	<u>Per Activation</u>	<u>Monthly Charge</u>
Auto Redial (8)	NV8	\$.45	\$4.00
Call Return (8)	NV9	.45	4.00

CANCELLED

SEP 14 1998
By *16RS#51*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372
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Public Service Commission

4. SERVICES (continued)

(D)

(D)

4.5 General Exchange Services (continued)

(T)

Footnotes—Business and Residence Rates & Charges—Calling Features

(T)

- (1) The maximum Service and Equipment Charge per line is \$7.75 and \$14.50 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established.
- (2) This rate is inclusive of the Cancel Call Waiting option where available.
- (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing Customers at existing locations.
- (4) If Multi-Distinctive Ringing is ordered at the same time as another Calling Features, the higher Service and Equipment Charge is applied. (T)
- (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously.
- (6) Applies in addition to the Service and Equipment Charge for other Calling Features. (T)
- (7) In addition, a Complex Installation/Move Charge of \$12.00 applies.
- (8) Upon request, this service can be removed from a Customer's telephone line.
- (9) Obsolete to existing Customers at existing locations.
- (10) When a single service is ordered, the "first" monthly service rate applies. When multiple services are ordered, one "first" monthly service rate applies and the "additional" monthly service rate applies to the remaining services. The services are listed in priority order (i. e., if multiple services are ordered, they will be priced in the sequence order as listed in Paragraphs 4.3.2 (Residence) or 4.3.3 (Business)).
- (11) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Issued: August 14, 1998

Effective: September 14, 1998

Tariff Reference
SWBT PSC Mo. No. 35-847.4

4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

Footnotes—Business and Residence Rates & Charges—EasyOptions Services

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- (1) The maximum Service and Equipment Charge per line is \$7.75 and \$14.50 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established.
- (2) This rate is inclusive of the Cancel Call Waiting option where available.
- (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing customers at existing locations.
- (4) If Personalized Ring is ordered at the same time as another EasyOptions service(s), the higher Service and Equipment Charge is applied.
- (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously.
- (6) Applies in addition to the Service and Equipment Charge for other EasyOptions services.
- (7) In addition, a Complex Installation/Move Charge of \$12.00 applies.
- (8) Upon request, this service can be removed from a customer's telephone line.
- (9) Obsolete to existing customers at existing locations.
- (10) When a single service is ordered, the "first" monthly service rate applies. When multiple services are ordered, one "first" monthly service rate applies and the "additional" monthly service rate applies to the remaining services. The services are listed in priority order (i. e., if multiple services are ordered, they will be priced in the sequence order as listed in Paragraphs 4.3.2 (Residence) or 4.3.3 (Business).
- (11) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372
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4. SERVICES (continued)

4.5 General Exchange Services (continued)Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(12) Offered service to the availability of facilities.

(13) Call Waiting ID is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the Call Waiting ID capability. This service is available only where facilities permit.

(14) Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premise Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include: Talk to the second caller, provide the caller with a busy announcement, forward the call to a "wait a minute" or "call me back" message, route the new call to a voice mailbox, and allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID; customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service; customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options. The feature is available only where facilities permit.

(15) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$14.50 for business, respectively, except when the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver. If the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver, the Service and Equipment Charges are waived.

(16) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5. Call Waiting ID and Call Waiting ID Options are subject to available facilities.

(17) Effective December 9, 2004, these services are no longer available for new subscribers. (N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (12) Offered service to the availability of facilities.
- (T) (13) Call Waiting ID is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the Call Waiting ID capability. This service is available only where facilities permit.
- (14) Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premise Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include: Talk to the second caller, provide the caller with a busy announcement, forward the call to a "wait a minute" or "call me back" message, route the new call to a voice mailbox, and allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID; customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service; customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options. The feature is available only where facilities permit.

- (15) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$14.50 for business, respectively, except when the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver. If the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver, the Service and Equipment Charges are waived.
- (16) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5. Call Waiting ID and Call Waiting ID Options are subject to available facilities.

Issued: March 31, 1999

Effective: April 30, 1999

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Missouri Public
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FILED APR 30 1999

4. SERVICES (continued)

Missouri Public
Service Commission4.5 General Exchange Services (continued)Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

REC'D JAN 29 1999

(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(12) Offered service to the availability of facilities.

(N)

(13) Call Waiting ID is offered subject to the following limitations: customers must also subscribe Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the Call Waiting ID capability. This service is available only where facilities permit.

(14) Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premise Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include: Talk to the second caller, provide the caller with a busy announcement, forward the call to a "wait a minute" or "call me back" message, route the new call to a voice mailbox, and allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID; customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service; customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options. The feature is available only where facilities permit.

(15) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$14.50 for business, respectively, except when the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver. If the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver, the Service and Equipment Charges are waived.

(16) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5. Call Waiting ID and Call Waiting ID Options are subject to available facilities.

(N)

Issued: January 29, 1999

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Effective March 1, 1999
Missouri Public
Service Commission

FILED MAR 01 1999

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4. SERVICES (continued)

4.5 General Exchange Services (continued)Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

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(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

CANCELLED

MAR 01 1999
By *2nd RS#53*
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998
SEP 14 1998

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Public Service Commission

Tariff Reference

SWBT PSC Mo. No. 33/84/4

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4. SERVICES (continued)

JAN 21 1998

4.3 General Exchange Services (continued)Footnotes—Business and Residence Rates & Charges—EasyOptions ServicesMISSOURI
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(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

CANCELLED

SEP 14 1998
By *ISRS #53*
Public Service Commission
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FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372
MISSOURI
Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (1) (3)

The Business Saver package is available to business Customers that subscribe to calling features included in one of the following arrangements.

A. Business Saver "A"

- (1) Multi-Distinctive Ringing, plus
- (2) Any combination of two of the following services

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling
Call Transfer Disconnect

B. Business Saver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling
Call Transfer Disconnect

(1) Effective December 9, 2004, this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

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REC'D MAY 18 1999

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package

The Business Saver package is available to business Customers that subscribe to calling features included in one of the following arrangements.

A. Business Saver "A"

- (1) Multi-Distinctive Ringing, plus
- (2) Any combination of two of the following services

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling
Call Transfer Disconnect

(N)

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B. Business Saver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling
Call Transfer Disconnect

(N)

Missouri Public
Service Commission

FILED JUL 09 1999

Issued: May 18, 1999

Effect: [REDACTED]

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JUL 09 1999

Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package

The Business Saver package is available to business Customers that subscribe to calling features included in one of the following arrangements.

A. Business Saver "A"

- (1) Multi-Distinctive Ringing, plus
- (2) Any combination of two of the following services

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling

B. Business Saver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling

CANCELLED

JUL 09 1999
By *Indy* #54
Public Service Commission
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998
SEP 14 1998

David E. Scott, President
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MISSOURI
Public Service Commission

Tariff Reference
SWBT PSC Mo. No. 35 844

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

4.3.4 BizSaver Package

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BizSaver is available to business customers that subscribe to EasyOptions services included in one of the following arrangements.

A. BizSaver "A"

- (1) Personalized Ring, plus
- (2) Any combination of two of the following services

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling

B. BizSaver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling

CANCELLED

SEP 14 1998
By *LS#64*
Public Service Commission
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

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FEB 20 1998
97-372
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Public Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued) (2) (N)

C. Business Saver "C"

- (1) Any combination of three of the following services:

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling
Call Transfer Disconnect

D. Business Saver "D"

- (1) Any Regular Extra Listing, plus
(2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling
Call Transfer Disconnect

E. Business Saver "E"

Call Waiting
Caller ID Name and Number
Either Call Waiting ID or Call Waiting ID with Call Waiting ID Options(1)

- (1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5.
(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

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4.5.4 Business Saver Package (continued)

C. Business Saver "C"

(1) Any combination of three of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling
 Call Transfer Disconnect

(N)

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D. Business Saver "D"

- (1) Any Regular Extra Listing, plus
 (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling
 Call Transfer Disconnect

(N)

E. Business Saver "E"

Call Waiting
 Caller ID Name and Number
 Either Call Waiting ID or Call Waiting ID with Call Waiting ID Options(1)

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- (1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued)

C. Business Saver "C"

- (1) Any combination of three of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling

D. Business Saver "D"

- (1) Any Regular Extra Listing, plus
 (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling

E. Business Saver "E"

- Call Waiting
 Caller ID Name and Number
 (T) Either Call Waiting ID or Call Waiting ID with Call Waiting ID Options(1)

- (1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5.

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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued)

C. Business Saver "C"

(1) Any combination of three of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling

D. Business Saver "D"

- (1) Any Regular Extra Listing, plus
 (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling

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(N)

E. Business Saver "E"

(N)

Call Waiting
 Caller ID Name and Number
 Either Call Waiting ID or Call Waiting ID Options(1)

- (N) (1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting
 (N) ID Options as described in Section 1 and 4.5.

Issued: January 29, 1999

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Effective: March 1, 1999
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(D)
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4. SERVICES (continued)

(T) 4.5 General Exchange Services (continued)

(T) 4.5.4 Business Saver Package (continued)

(T) C. Business Saver "C"

(1) Any combination of three of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling

(T) D. Business Saver "D"

(1) Any Regular Extra Listing, plus
 (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
 Call Blocker
 Call Forwarding
 Call Return (monthly rate basis only)
 Call Waiting
 Priority Call
 Remote Access to Call Forwarding
 Selective Call Forwarding
 Three-Way Calling

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Issued: August 14, 1998

Effective: September 14, 1998

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SWBT PSC Mo.-No. 35 §44

4. SERVICES (continued)

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4.3.4 BizSaver Package (continued)

C. BizSaver "C"

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(1) Any combination of three of the following services:

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling

D. BizSaver "D"

- (1) Any Regular Extra Listing, plus
(2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)
Call Blocker
Call Forwarding
Call Return (monthly rate basis only)
Call Waiting
Priority Call
Remote Access to Call Forwarding
Selective Call Forwarding
Three-Way Calling

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Issued: January 21, 1998

Effective: February 20, 1998

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (1)(continued) (1)

E. Rates and Charges

(1) The following discount is applicable as a credit to the Customer's monthly bill.

	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and Equipment Charge
Business Saver "A"	(\$5.00)	(\$4.50)	---
Business Saver "B"	(\$5.00)	(\$4.50)	---
Business Saver "C"	(\$4.00)	(\$3.60)	---
Business Saver "D"	(\$2.00)	(\$1.80)	---
Business Saver "E"	(\$3.00)	(\$2.70)	---

(2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the Customer upgrades and orders Business Saver.

(3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

(4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the Business Saver "B" package, two additional services are required to qualify for Business Saver "B" package discount.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

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4.5.4 Business Saver Package (continued)

E. Rates and Charges

- (1) The following discount is applicable as a credit to the Customer's monthly bill.

	Monthly Discount <u>Rate Segment I</u>	Monthly Discount <u>Rate Segment II</u>	<u>Service and Equipment Charge</u>
(N) Business Saver "A"	(\$5.00)	(\$4.50)	---
Business Saver "B"	(\$5.00)	(\$4.50)	---
Business Saver "C"	(\$4.00)	(\$3.60)	---
Business Saver "D"	(\$2.00)	(\$1.80)	---
Business Saver "E"	(\$3.00)	(\$2.70)	---

- (2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the Customer upgrades and orders Business Saver.
- (3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.
- (4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the Business Saver "B" package, two additional services are required to qualify for Business Saver "B" package discount.

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Effective: March 1, 1999

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued)

E. Rates and Charges

(1) The following discount is applicable as a credit to the Customer's monthly bill.

		Monthly Discount	Monthly Discount	Service and Equipment Charge
	(D)	Rate Segment I	Rate Segment II	
(T),(N)	Business Saver "A"	(\$5.00)	(\$ 4.50)	---
	Business Saver "B"	(\$5.00)	(\$ 4.50)	---
	Business Saver "C"	(\$4.00)	(\$ 3.60)	---
	Business Saver "D"	(\$2.00)	(\$ 1.80)	---

(2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the Customer upgrades and orders Business Saver.

(3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

(4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the Business Saver "B" package, two additional services are required to qualify for Business Saver "B" package discount.

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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

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4.3.4 BizSaver Package (continued)

E. Rates and Charges

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(1) The following discount is applicable as a credit to the customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
- BizSaver "A"	NLRBO	(\$ 4.50)	---
- BizSaver "B"	NLRBN	(\$ 4.50)	---
- BizSaver "C"	NLRBP	(\$ 3.60)	---
- BizSaver "D"	NLRBB	(\$ 1.80)	---

- (2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the customer upgrades and orders BizSaver.
- (3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.
- (4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the BizSaver "B" package, two additional services are required to qualify for BizSaver "B" package discount.

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SEP 14 1998
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Effective: February 20, 1998

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