

**P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-1
 CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-1**

Laclede Gas Company

Name of Issuing Corporation or Municipality

For All Areas Served By All Company Divisions

Community, Town or City

LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

LACLEDE GAS COMPANY DIVISION

City of St. Louis and St. Louis County, Missouri and All Areas and Communities Served in St. Charles County, Missouri. The portion of the Company's service area in St. Charles County south of U.S. Highway 61 and Interstate Highway No. 70 excludes the following areas, all of which are specifically defined in the Stipulation and Agreement in Case Nos. GA-99-107 and GA-99-236, Consolidated: part of Township 47 North, Range 1 East, part of Township 47 North, Range 2 East, part of Township 46 North, Range 1 East, and part of Township 46 North, Range 2 East. The portion of the Company's service area in St. Charles County north of U.S. Highway 61 and Interstate Highway No. 70 includes all unincorporated areas, certain incorporated areas and certain portions within the City of Wentzville along the main that serves the General Motors Assembly Plant site as more specifically set forth in the Commission's May 4, 1999 Order in the aforementioned cases.

MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County and is Set Out in Detail in the Revised Metes and Bounds Description Filed by the Company on December 4, 1992 in its Application To Relinquish Certificate of Convenience and Necessity. The Franklin County District also includes the City of Sullivan, Oak Grove Village and certain unincorporated areas of Crawford County, Missouri.

| | | | |
|----------------------|-----------------|---------------------------|--|
| DATE OF ISSUE | July 20, 2007 | DATE EFFECTIVE | August 20, 2007 August 1, 2007 |
| | Month Day Year | | Month Day Year |
| ISSUED BY | K.J. Neises, | Executive Vice President, | 720 Olive St., St. Louis, MO 63101 |
| | Name of Officer | Title | Address |

CANCELLED
 August 30, 2017
 Missouri Public
 Service Commission
 GN-2018-0032; JG-2018-0012

FILED
 Missouri Public
 Service Commission
 GR-2007-0208

Laclede Gas Company

Name of Issuing Corporation or Municipality

For All Areas Served By All Company Divisions

Community, Town or City

Missouri Public

REC'D JUL 08 2002

LACLEDE GAS COMPANY

Service Commission

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

LACLEDE GAS COMPANY DIVISION

City of St. Louis and St. Louis County, Missouri and All Areas and Communities Served in St. Charles County, Missouri. The portion of the Company's service area in St. Charles County south of U.S. Highway 61 and Interstate Highway No. 70 excludes the following areas, all of which are specifically defined in the Stipulation and Agreement in Case Nos. GA-99-107 and GA-99-236, Consolidated: part of Township 47 North, Range 1 East, part of Township 47 North, Range 2 East, part of Township 46 North, Range 1 East, and part of Township 46 North, Range 2 East. The portion of the Company's service area in St. Charles County north of U.S. Highway 61 and Interstate Highway No. 70 includes all unincorporated areas, certain incorporated areas and certain portions within the City of Wentzville along the main that serves the General Motors Assembly Plant site as more specifically set forth in the Commission's May 4, 1999 Order in the aforementioned cases.

MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County (Excluding the City of Sullivan) and is Set Out in Detail in the Revised Metes and Bounds Description Filed by the Company on December 4, 1992 in its Application To Relinquish Certificate of Convenience and Necessity.

Missouri Public

FILED AUG 08 2002

Service Commission

DATE OF ISSUE

July 8, 2002

DATE EFFECTIVE

August 8, 2002

Month Day Year

Month Day Year

ISSUED BY

K.J. Neises, Executive Vice President,

720 Olive St., St. Louis, MO 63101

Name of Officer

Title

Address

Laclede Gas Company
Name of Issuing Corporation or Municipality

All Areas Served By All Company Divisions
For
Community, Town or City

CANCELLED

JUL 08 2002
44RSR-1
Missouri Public Service Commission

Missouri Public Service Commission

REC'D JUN 08 1999

LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

LACLEDE GAS COMPANY DIVISION

City of St. Louis and St. Louis County, Missouri

ST. CHARLES GAS COMPANY DIVISION

All Areas and Communities Served in St. Charles County, Missouri. The portion of the Company's service area in St. Charles County south of U.S. Highway 61 and Interstate Highway No. 70 excludes the following areas, all of which are specifically defined in the Stipulation and Agreement in Case Nos. GA-99-107 and GA-99-236, Consolidated: part of Township 47 North, Range 1 East, part of Township 47 North, Range 2 East, part of Township 46 North, Range 1 East, and part of Township 46 North, Range 2 East. The portion of the Company's service area in St. Charles County north of U.S. Highway 61 and Interstate Highway No. 70 includes all unincorporated areas, certain incorporated areas and certain portions within the City of Wentzville along the main that serves the General Motors Assembly Plant site as more specifically set forth in the Commission's May 4, 1999 Order in the aforementioned cases.

MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County (Excluding the City of Sullivan) and is Set Out in Detail in the Revised Metes and Bounds Description Filed by the Company on December 4, 1992 in its Application To Relinquish Certificate of Convenience and Necessity.

MIDWEST MISSOURI GAS COMPANY DIVISION

All Areas and Communities Served in the Northern One-Half of Jefferson County, Missouri

Missouri Public Service Commission

99-236

FILED JUL 04 1999

DATE OF ISSUE June 2, 1999
month day year

DATE EFFECTIVE July 4, 1999
month day year

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Laclede Gas Company For All Areas Served by All Company
Name of Issuing Corporation or Municipality Community, Town or City Divisions

CANCELLED

*JUL 04 1999
3rd RS # R-1
Public Service Commission
MISSOURI*

DEC 4 1992

MISSOURI
Public Service Commission

LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

LACLEDE GAS COMPANY DIVISION

City of St. Louis and St. Louis County, Missouri

ST. CHARLES GAS COMPANY DIVISION

All Areas and Communities Served in St. Charles County, Missouri

MISSOURI NATURAL GAS COMPANY DIVISION

All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County (Excluding the City of Sullivan) and is Set Out in Detail in the Revised Metes and Bounds Description Filed by the Company on December 4, 1992 in its Application To Relinquish Certificate of Convenience and Necessity.

MIDWEST MISSOURI GAS COMPANY DIVISION

All Areas and Communities Served in the Northern One-Half of Jefferson County, Missouri

FILED

JAN 4 1993
93 - 177

MO. PUBLIC SERVICE COMA

DATE OF ISSUE December 3, 1992
month day year

DATE EFFECTIVE January 4, 1993
month day year

ISSUED BY K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Laclede Gas Company

All Areas Served By All Company Divisions
For Community, Town or City

Name of Issuing Corporation or Municipality

RECEIVED

SEP 5 1991

MISSOURI
Public Service Commission

LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS
APPLYING TO THE FOLLOWING TERRITORIES:

LACLEDE GAS COMPANY DIVISION
City of St. Louis and St. Louis County, Missouri

ST. CHARLES GAS COMPANY DIVISION
All Areas and Communities Served in St. Charles County, Missouri

MISSOURI NATURAL GAS COMPANY DIVISION
All Areas and Communities Served in Butler, Iron, Jefferson, Madison, St. Francois, and Ste. Genevieve Counties, Missouri Plus the Franklin County District. The Franklin County District Service Area Generally Consists of Eastern Franklin County and Northeast Crawford County (Excluding the City of Sullivan) and is Set Out in Detail in the Metes and Bounds Description Filed by the Company in MO. P.S.C. Case No. GA-90-280 on August 28, 1991.

MIDWEST MISSOURI GAS COMPANY DIVISION
All Areas and Communities Served in the Northern One-Half of Jefferson County, Missouri

FILED

OCT 7 1991
90-280
MO. PUBLIC SERVICE COMM.

CANCELLED
JAN 4 1993
BY *2nd RST # R-1*
Public Service Commission
MISSOURI

DATE OF ISSUE September 4, 1991
month day year

DATE EFFECTIVE October 7, 1991
month day year

ISSUED BY R. C. Jaudes, President 720 Olive Street, St. Louis, MO 63101
name of officer address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For All Areas Served By All Company Divisions
Community, Town or City

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LACLEDE GAS COMPANY

STANDARD RULES AND REGULATIONS

APPLYING TO THE FOLLOWING TERRITORIES:

LACLEDE GAS COMPANY DIVISION

CITY OF ST. LOUIS AND ST. LOUIS COUNTY, MISSOURI

ST. CHARLES GAS COMPANY DIVISION

ALL AREAS AND COMMUNITIES SERVED IN ST. CHARLES COUNTY, MISSOURI

MISSOURI NATURAL GAS COMPANY DIVISION

ALL AREAS AND COMMUNITIES SERVED IN BUTLER, IRON, JEFFERSON, MADISON,
ST. FRANCOIS, AND STE. GENEVIEVE COUNTIES, MISSOURI

MIDWEST MISSOURI GAS COMPANY DIVISION

ALL AREAS AND COMMUNITIES SERVED IN THE
NORTHERN ONE-HALF OF JEFFERSON COUNTY, MISSOURI

78-38

CANCELLED

OCT - 7 1991

BY let. R.S. # R-1

Public Service Commission
MISSOURI

DATE OF ISSUE December 17, 1980
month day year

DATE EFFECTIVE December 23, 1980
month day year

ISSUED BY R. C. Jaudes, Senior Vice President
name of officer

720 Olive St. St. Louis, Mo. 63101
title address

**P.S.C. MO. No. 5 Consolidated, Eleventh Revised Sheet No. R-2
 CANCELLING P.S.C. MO. No. 5 Consolidated, Tenth Revised Sheet No. R-2**

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

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DATE OF ISSUE June 27, 2013
 Month Day Year

DATE EFFECTIVE July 8, 2013
 Month Day Year

ISSUED BY

M.C. Pendergast, Vice President, External Affairs, 720 Olive St., St. Louis, MO 63101

Name of Officer

Title

Address

CANCELLED
 August 30, 2017
 Missouri Public
 Service Commission
 GN-2018-0032; JG-2018-0012

FILED
 Missouri Public
 Service Commission
 GR-2013-0171; YG-2013-0613

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

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DATE OF ISSUE February 28, 2002
 Month Day Year

DATE EFFECTIVE March 31, 2002
 Month Day Year

ISSUED BY

K. J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101

Name of Officer

Title

Address

CANCELLED
 July 8, 2013

Missouri Public

Service Commission

GR-2013-0171; YG-2013-0613

Laclede Gas Company
 Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
 Missouri Public
 Community, Town or City

RULES AND REGULATIONS

REC'D NOV 21 2001

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CANCELLED

MAR 31 2002

By *John R. S. R-2*
 Public Service Commission
 MISSOURI

DATE OF ISSUE November 21, 2001
 Month Day Year

DATE EFFECTIVE December 21, 2001
 Missouri Public
 DEC 21 2001

ISSUED BY *R. L. Sherwin*
 R. L. Sherwin, Assistant Vice President, 720 Olive St., St. Louis, MO 63101
 Name of Officer Title Address

FILED DEC 01 2001
 01-629
 Service Commission

..... Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS Missouri Public Service Commission

CANCELLED

REC'D OCT 16 1998

DEC 01 2001
By AhRS# R-2
Public Service Commission
MISSOURI

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Missouri Public Service Commission
98-376

FILED OCT 27 1998

DATE OF ISSUE October 15, 1998 DATE EFFECTIVE
month day year month day year
ISSUED BY *K.J. Neises* Senior Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

RULES AND REGULATIONS

RECEIVED

MAY 14 1997

MISSOURI
Public Service Commission

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CANCELLED

OCT 27 1998
By: *S. W. R. # R-2*
Public Service Commission
MISSOURI

FILED

MAY 31 1997

95-320
NO. PUBLIC SERVICE COM.

DATE OF ISSUE May 14, 1997
month day year

DATE EFFECTIVE May 31, 1997
month day year

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Laclede Gas Company Name of Issuing Corporation or Municipality For Refer to Sheet No. R-1 Community, Town or City

RULES AND REGULATIONS RECEIVED AUG 21 1995 MISSOURI Public Service Commission TABLE OF CONTENTS Rule No. Beginning Sheet Number 1. Definitions CANCELLED R- 3 2. General R- 4 3. Applications R- 5 4. Rate Changes MAY 31 1997 R- 5 5. Deposits R- 5 6. Rendering and Payment of Bills BY 17th RS. Rd R- 6 7. Adjustment for Heat Content Public Service Commission R- 7 8. Metering for Billing MISSOURI R- 7 9. Resale R- 8 10. Meter Tests and Billing Adjustments R- 8 11. Piping and Equipment R-10 12. Customer's Liability R-10 13. Tampering Prohibited R-12 14. Discontinuance of Service R-12 15. Reconnection of Service R-13 16. Company Inspection of Customer Premises R-14 17. Temporary Service R-15 18. Auxiliary Service R-15 19. Extension of Distribution Facilities R-15 20. Limitations Upon Company's Obligation to Supply Gas Service R-20 21. Emergency Curtailment Plan R-24 22. Meter Reading Non-Access Charge R-26 23. Collection Trip Charge R-26 24. Insulation Financing Program. R-27 25. Disputes. R-29 26. Settlement Agreement and Extension Agreement. R-31 27. Cold Weather Maintenance of Service R-32 28. Interim Variance from Requirements of 4CSR 240-10.030(19) R-37 29. Promotional Practices R-37 FILED SEP 21 1995 MO. PUBLIC SERVICE COMM

DATE OF ISSUE August 18, 1995 DATE EFFECTIVE September 21, 1995 ISSUED BY Kenneth J. Neises, Senior Vice President, 720 Olive, St. Louis, MO 63101

Laclede Gas Company
Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1
Community, Town or City

..... RULES AND REGULATIONS

RECEIVED

JUL 26 1995

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Public Service Commission

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CANCELLED
SEP 21 1995
BY *6th RS*
Public Service Commission
MISSOURI

FILED

JUL 31 1995
95 - 320
MO. PUBLIC SERVICE COMM

DATE OF ISSUE July 25, 1995
month day year

DATE EFFECTIVE July 31, 1995
month day year

ISSUED BY *Gerald T. McNeive, Jr.*
Gerald T. McNeive, Jr., Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

..... Laclede Gas Company For Refer to **RECEIVED**
Name of Issuing Corporation or Municipality County, Town or City

..... RULES AND REGULATIONS OCT. 7, 1994

MO. PUBLIC SERVICE COMM.

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CANCELLED

JUL 31 1995
BY 54 R.S. #R-2
Public Service Commission
MISSOURI

FILED

NOV - 7 1994

MISSOURI
Public Service Commission

DATE OF ISSUE October 7, 1994 DATE EFFECTIVE Public Service Commission
month day year month day year

ISSUED BY Gerald T. McNeive, Jr. name of officer
Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101 address

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

RULES AND REGULATIONS

RECEIVED

OCT 7 1994

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CANCELLED

NOV 7 1994
BY 4th R.S. # R-2
Public Service Commission
MISSOURI

FILED

OCT 31 1994

94-220
MO. PUBLIC SERVICE COMM.

DATE OF ISSUE October 7, 1994
month day year

DATE EFFECTIVE October 31, 1994
month day year

ISSUED BY Gerald T. McNeive, Jr. Vice President, 720 Olive St. Louis, MO 63101
name of officer title address

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

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AUG 21 1992

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CANCELLED

OCT 31 1994
BY 3rd R.S. # R-2
Public Service Commission
MISSOURI

FILED

SEP 1 1992
92 - 165
Public Service Commission

DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1, 1992

ISSUED BY K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63103

Laclede Gas Company For Refer to Sheet No. R-1
 Name of Issuing Corporation or Municipality Community, Town or City

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CANCELLED
 SEP 1 1992
 BY *J. S. # B-2*
 Public Service Commission
 MISSOURI

FILED
 AUG 1 1990
 90 - 120
 Public Service Commission

DATE OF ISSUE July 11, 1990 DATE EFFECTIVE August 1, 1990
month day year month day year

ISSUED BY D. L. Godiner, Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company For Refer To Sheet No. R-1
 Name of Issuing Corporation or Municipality Community, Town or City

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CANCELLED

AUG 1 1990

BY 1st. R.S. #R-2

Public Service Commission
 MISSOURI

78-38

DATE OF ISSUE December 17, 1980
month day year

DATE EFFECTIVE December 23, 1980
month day year

ISSUED BY R. C. Jaude, Senior Vice President 720 Olive St. St. Louis, Mo. 63101
name of officer title address

P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-3
CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-3

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

1. Definitions

Bill. A written demand for payment for service and the taxes and franchise fees related to it. Such bill may be in electronic form if agreed to by the customer and the Company.

Billing Period. A normal usage period of not less than twenty-six (26) nor more than thirty-five (35) days, except for initial, corrected or final bills.

Commission. The Public Service Commission of the State of Missouri.

Company. The word "Company" as used herein means the Laclede Gas Company acting through its duly authorized officers, employees, or other agents within the scope of their regular duties.

Complaint. An informal or formal complaint under 4 CSR 240-2.070.

Customer. A person or legal entity responsible for payment for gas service at any single specified location except one denoted as a guarantor.

Credit Rating. A score, grade, or value received from a nationally known commercial credit source that uses data from a credit history model developed for the purpose of grading or ranking credit report data.

Customer Extension. Any branch from, or continuation of, existing facilities to the point of delivery to the customer, including increases of capacity of any of the Company's facilities, or the changing of any facilities to meet customer's requirements and including all mains, service pipe, pressure regulators, and meters.

Customer's Installation. All piping, fixtures, valves, appliances, and apparatus of any kind or nature on the customer's side of the point of delivery, useful in connection with the customer's ability to take gas service.

Cycle Billing. A system which results in the rendition of bills to various customers on different days of a month.

Delinquent Charge. A charge remaining unpaid by a customer after the delinquent date.

DATE OF ISSUE

August 31, 2005

Month Day Year

DATE EFFECTIVE

October 1, 2005

Month Day Year

ISSUED BY

K. J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101

Name of Officer

Title

GR-2005-0284

Address

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City **Missouri Public**

RULES AND REGULATIONS

REC'D JUN 26 2002

1. Definitions

Service Commission

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CANCELLED

OCT 01 2005

By 4h75 R-3
Public Service Commission
MISSOURI

Missouri Public

6E-2002-1159

FILED JUL 27 2002

Service Commission

DATE OF ISSUE June 26, 2002
Month Day Year

DATE EFFECTIVE July 27, 2002
Month Day Year

ISSUED BY K. J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

RECEIVED

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

OCT 7 1994

RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM.

1. Definitions

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Delinquent Charge. A charge remaining unpaid by a customer after the delinquent date.

CANCELLED

JUL 27 2002
3rd RS R-3
Public Service Commission
MISSOURI

FILED

NOV - 7 1994

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY *Gerald T. McNeive, Jr.*
Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

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Laclede Gas Company
Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1
For Community, Town or City

FEB 10 1993

..... RULES AND REGULATIONS MO. PUBLIC SERVICE COMM.

1. Definitions

Company. The word "Company" as used herein means the Laclede Gas Company acting through its duly authorized officers, employees, or other agents within the scope of their regular duties.

Customer. Any individual, firm, partnership, association, corporation, municipality, governmental agency, or similar organization supplied with gas service by the Company at any single specified location.

Residential Customer. A customer who purchases gas service for domestic use, including gas service provided to a single family dwelling or to a single meter serving a multiple family dwelling consisting of four (4) or fewer single family dwelling units, regardless of whether the customer is the ultimate consumer of the gas service. In addition, a customer who purchases gas service for such a dwelling while the dwelling is vacant shall be classified as a Residential Customer. This definition is intended to satisfy the provisions of Section 144.030 (23) RSMo, by establishing and maintaining a system and rate classification of "residential" to cause sales to residential customers under any of the Company's rate schedules to be considered as sales made for domestic use and thus exempt from sales tax.

Gas Service. The availability of gas at delivery characteristics, irrespective of whether any gas is actually used.

Gas Main. The term "Main" shall mean a gas pipe, owned, operated, and maintained by the Company but does not include "gas service pipes."

Gas Service Facilities. The facilities joining the gas main to the point of delivery. The facilities include:

- (a) Gas Service Pipe
- (b) Gas Meter
- (c) Gas Regulator

Gas Service Pipe. The piping including valves and fittings joining the gas main to the inlet of the gas meter, but exclusive of gas regulators.

Gas Meter. The meter, or meters, together with any required auxiliary devices installed to measure the quantity of gas delivered to any individual customer at a single point of delivery.

CANCELLED

NOV 7 1994
BY 2nd R.S. # R-3
Public Service Commission
Missouri

FILED

MAR 21 1993

DATE OF ISSUE February 17, 1993
month day year

DATE EFFECTIVE March 21, 1993
month day year

ISSUED BY *K.J. Neises*
K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

MO. PUBLIC SERVICE COMM.

Cancelling All Previous Schedules.

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

RULES AND REGULATIONS

1. Definitions

Company. The word "Company" as used herein means the Laclede Gas Company acting through its duly authorized officers, employees, or other agents within the scope of their regular duties.

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- b. Gas Meter
- c. Gas Regulator

Gas Service Pipe. The piping including valves and fittings joining the gas main to the inlet of the gas meter, but exclusive of gas regulators.

Gas Meter. The meter, or meters, together with any required auxiliary devices installed to measure the quantity of gas delivered to any individual customer at a single point of delivery.

Gas Regulator. The regulator, or regulators, if required, together with any auxiliary devices, installed to reduce or regulate the pressure of gas.

CANCELLED

MAR 21 1993

BY 1st R.S. # R-3

Public Service Commission
MISSOURI

78-38

DATE OF ISSUE December 17, 1980
month day year

DATE EFFECTIVE December 23, 1980
month day year

ISSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101
name of officer title address

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-3-a
CANCELLING Original Sheet No. R-3-a

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-3-a Missouri Public
Community, Town or City

RULES AND REGULATIONS

REC'D JUN 26 2002

1. Definitions (Continued)

Service Commission

Delinquent Date. The date stated on a bill, which shall be at least twenty-one (21) days for a residential customer, and at least fifteen (15) days for a non-residential customer, from the rendition of the bill by the Company, or the extended payment date, if applicable, unless otherwise stated in the specific tariff sheet(s) under which gas service is provided.

Deposit. A money advance to the Company for the purpose of securing payment of delinquent charges which might accrue to the customer who made the advance.

Discontinuance of Service or Discontinuance. A cessation of service not requested by a customer.

Due Date. The date stated on a bill when the charge is considered due and payable.

E-bill. A bill delivered electronically to the customer, or to a web site selected by the customer, that can be viewed on a computer screen.

Estimated Bill. A charge for utility service which is not based on an actual reading of the meter or other registering device by an authorized Company representative.

Extended Payment Date Program. The plan offered at the Company's option in which the delinquent date for the charges stated on a bill for an enrolled residential customer shall occur seven calendar days after the delinquent date for non-enrolled residential customers, provided that such extended date shall not be less than two work days prior to the next scheduled billing date. Such extended date shall not apply if the customer's bill includes a notice of discontinuance of service. Enrollment requires written application including certification that the customer or the spouse of the customer is a Social Security benefit recipient, and including authorization for the Company to verify that Social Security benefits are received.

Extension Agreement. A verbal agreement between the Company and the customer extending payment for fifteen (15) days or less.

Gas Main. The term "Main" shall mean a gas pipe, owned, operated, and maintained by the Company but does not include "gas service pipes."

Gas Meter. The meter, or meters, together with any required auxiliary devices installed to measure the quantity of gas delivered to any individual customer at a single point of delivery.

Gas Regulator. The regulator, or regulators, if required, together with any auxiliary devices, installed to reduce or regulate the pressure of gas.

Missouri Public
CE-2002-1159

FILED JUL 27 2002

DATE OF ISSUE June 26, 2002
Month Day Year

DATE EFFECTIVE July 27, 2002
Month Day Year

ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., Service Commission
Name of Officer Title Address

CANCELLING All Previous Schedules

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JUL 27 2002

Laclede Gas Company

154RS R-3-a

Refer to Sheet 1994 R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

Public Service Commission

RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM.

1. Definitions (Continued)

Delinquent Date. The date stated on a bill, which shall be at least twenty-one (21) days for a residential customer, and at least fifteen (15) days for a non-residential customer, from the rendition of the bill by the Company, or the extended payment date, if applicable, unless otherwise stated in the specific tariff sheet(s) under which gas service is provided.

Deposit. A money advance to the Company for the purpose of securing payment of delinquent charges which might accrue to the customer who made the advance.

Discontinuance of Service or Discontinuance. A cessation of service not requested by a customer.

Due Date. The date stated on a bill when the charge is considered due and payable.

Estimated Bill. A charge for utility service which is not based on an actual reading of the meter or other registering device by an authorized Company representative.

Extended Payment Date Program. The plan offered at the Company's option in which the delinquent date for the charges stated on a bill for an enrolled residential customer shall occur seven calendar days after the delinquent date for non-enrolled residential customers, provided that such extended date shall not be less than two work days prior to the next scheduled billing date. Such extended date shall not apply if the customer's bill includes a notice of discontinuance of service. Enrollment requires written application including certification that the customer or the spouse of the customer is a Social Security benefit recipient, and including authorization for the Company to verify that Social Security benefits are received.

Extension Agreement. A verbal agreement between the Company and the customer extending payment for fifteen (15) days or less.

Gas Main. The term "Main" shall mean a gas pipe, owned, operated, and maintained by the Company but does not include "gas service pipes."

Gas Meter. The meter, or meters, together with any required auxiliary devices installed to measure the quantity of gas delivered to any individual customer at a single point of delivery.

Gas Regulator. The regulator, or regulators, if required, together with any auxiliary devices, installed to reduce or regulate the pressure of gas.

FILED

NOV - 7 1994

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

Gerald T. McNeive, Jr.

Public Service Commission

ISSUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-3-b
CANCELLING Original Sheet No. R-3-b

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City Missouri Public

RULES AND REGULATIONS

REC'D JUN 26 2002

1. Definitions (Continued)

Service Commission

Gas Service. The availability of gas at delivery characteristics, irrespective of whether any gas is actually used.

Gas Service Facilities. The facilities joining the gas main to the point of delivery. The facilities include:

- (a) Gas Service Pipe
- (b) Gas Meter
- (c) Gas Regulator

Gas Service Pipe. The piping including valves and fittings joining the gas main to the inlet of the gas meter, but exclusive of gas regulators.

Guarantee. A written promise from a third party to assume liability up to a specified amount for delinquent charges which might accrue to a particular customer.

In Dispute. Any matter regarding a charge or service which is the subject of an unresolved inquiry.

Late Payment Charge. An assessment on a delinquent charge in accordance with a utility tariff on file with the commission and in addition to the delinquent charge.

Point of Delivery. The point at which the Company's piping extending from the outlet of the gas meter is joined to the piping forming part of the customer's installation. The point of delivery shall be located within three feet of the meter outlet,

Purchased Gas Adjustment Clause. The adjustment procedure approved by the commission to recognize variations in the cost of purchased gas.

Rendition of a Bill. The mailing, hand delivery or electronic posting or delivery of a bill by the Company to a customer. The Company shall be required to render a bill through only one of the foregoing methods

Residential Customer. A customer who purchases gas service for domestic use, including gas service provided to a single family dwelling or to a single meter serving a multiple family dwelling consisting of four (4) or fewer single family dwelling units, regardless of whether the customer is the ultimate consumer of the gas service. In addition, a customer who purchases gas service for such a dwelling while the dwelling is vacant shall be classified as a Residential Customer. This definition is intended to satisfy the provisions of Section 144.030 (23) RSMo, by establishing and maintaining a system and rate classification of "residential" to cause sales to residential customers under any of the Company's rate schedules to be considered as sales made for domestic use and thus exempt from sales tax.

Missouri Public
BE 2002 1159
FILED JUL 27 2002

DATE OF ISSUE June 26, 2002
Month Day Year

DATE EFFECTIVE July 27, 2002
Month Day Year

ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

RECEIVED

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

JUL 14 1997

..... RULES AND REGULATIONS

MISSOURI

Public Service Commission

1. Definitions (Continued)

Residential Service. The provision of or use of a utility service to/by a residential customer.

Seasonally Billed Customer. A residential customer billed on a seasonal basis in accordance with a utility tariff on file with the commission.

Settlement Agreement. An agreement between a customer and the Company which resolves any matter in dispute between the parties or provides for the payment of undisputed charges over a period longer than the customer's normal billing period.

Termination of Service or Termination. A cessation of service requested by a customer.

Utility Charges. The rates for utility service and other charges authorized by the commission as an integral part of utility service.

2. General

Company shall furnish service under its Rate Schedules and these Standard Rules and Regulations as authorized by Public Service Commission of the State of Missouri. Copies of these as filed are available at the offices of the Company.

These Standard Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts. Because Commission jurisdiction constitutes a legislative recognition that the public interest in proper regulation of public utilities transcends municipal or county lines, and that a centralized control must be entrusted to an agency whose continually developing expertise will assure uniformly safe, proper and adequate service by the Company, no regulations or ordinances of local governments shall be permitted to impose any requirements on the Company's provision of natural gas service (excepting local permit requirements for excavation and restoration of public rights-of-way, and except in specific instances where the providing of such service will itself cause a substantial and direct threat of injury to persons or property), which are different from or in addition to such Standard Rules and Regulations and the Commission's regulations, unless such requirements are approved by the Commission for uniform application throughout the Company's service area.

DATE OF ISSUE July 11, 1997
month day year

DATE EFFECTIVE August 14, 1997
month day year

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

MO. PUBLIC SERVICE COMMISSION

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Laclede Gas Company

Refer to Sheet No. 7-1994

Name of Issuing Corporation or Municipality

Community, Town or City

AUG 14 1997

ROLES AND REGULATIONS
BY Public Service Commission
MISSOURI

MO: PUBLIC SERVICE COMM.

1. Definitions (Continued)

Residential Service. The provision of or use of a utility service to/by a residential customer.

Seasonally Billed Customer. A residential customer billed on a seasonal basis in accordance with a utility tariff on file with the commission.

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These Standard Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts.

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

Unless otherwise specifically provided in any rate applicable or in a contract between the customer and the utility, the term of any agreement shall commence on the day the customers' installation is connected to the Company's service for the purpose of taking gas and shall continue thereafter until cancelled by either party.

FILED

NOV - 7 1994

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE NOVEMBER 7, 1994

ISSUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

Public Service Commissioner

Laclede Gas Company

Prefer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

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FEB 18 1993

RULES AND REGULATIONS

MO. PUBLIC SERVICE COMMISSION

1. Definitions (Continued)

Gas Regulator. The regulator, or regulators, if required, together with any auxiliary devices, installed to reduce or regulate the pressure of gas.

Point of Delivery. The point at which the Company's piping extending from the outlet of the gas meter is joined to the piping forming part of the customer's installation. The point of delivery shall be located within three feet of the meter outlet.

Customer's Installation. All piping, fixtures, valves, appliances, and apparatus of any kind or nature on the customer's side of the point of delivery, useful in connection with the customer's ability to take gas service.

Customer Extension. Any branch from, or continuation of, existing facilities to the point of delivery to the customer, including increases of capacity of any of the Company's facilities, or the change of facilities to meet customer's requirements and including all mains, service pipe, pressure regulators, and meters.

2. General

Company shall furnish service under its Rate Schedules and these Standard Rules and Regulations as authorized by Public Service Commission of the State of Missouri. Copies of these as filed are available at the offices of the Company.

These Standard Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts.

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

Unless otherwise specifically provided in any rate applicable or in a contract between the customer and the utility, the term of any agreement shall commence on the day the customers' installation is connected to the Company's service for the purpose of taking gas and shall continue thereafter until cancelled by either party.

CANCELLED

NOV 7 1994

BY 2nd R.S. # R-4 Public Service Commission MISSOURI

FILED

MAR 21 1993

February 17, 1993

March 21, 1993

DATE OF ISSUE

DATE EFFECTIVE

ISSUED BY

K.J. Neises

K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

name of officer

title

address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

1. Definitions (Continued)

Point of Delivery. The point at which the Company's piping extending from the outlet of the gas meter is joined to the piping forming part of the customer's installation. The point of delivery shall be located within three feet of the meter outlet.

Customer's Installation. All piping, fixtures, valves, appliances, and apparatus of any kind or nature on the customer's side of the point of delivery, useful in connection with the customer's ability to take gas service.

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These Standard Rules and Regulations shall govern except as modified by special terms and conditions of the individual rates or written contracts.

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

Unless otherwise specifically provided in any rate applicable or in a contract between the customer and the utility, the term of any agreement shall commence on the day the customers' installation is connected to the Company's service for the purpose of taking gas and shall continue thereafter until cancelled by either party.

CANCELLED

MAR 21 1993

BY let R.S. # R-4

Public Service Commission
MISSOURI

78-38

DATE OF ISSUE... December 17, 1980
month day year

DATE EFFECTIVE... December 23, 1980
month day year

ISSUED BY... R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101
name of officer title address

CANCELLING All Previous Schedules

RECEIVED

..... Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City St. Louis July 14 1997

..... RULES AND REGULATIONS

MISSOURI
Public Service Commission

2. General (Continued)

Certain classes of customers may qualify for service under more than one rate schedule. The availability of rates and the conditions under which they are applicable are set forth in the rate schedules of the Company.

Unless otherwise specifically provided in any rate applicable or in a contract between the customer and the utility, the term of any agreement shall commence on the day the customers' installation is connected to the Company's service for the purpose of taking gas and shall continue thereafter until cancelled by either party.

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

FILED
AUG 14 1997
98-32
MO. PUBLIC SERVICE COMA

DATE OF ISSUE July 11, 1997
month day year

DATE EFFECTIVE August 14, 1997
month day year

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

3. Applications

An application for service will be required of each customer. Such application shall contain the information necessary to determine the type of service required by the customer, the condition under which service will be rendered, and such credit information as the Company may require. The customer will elect which of the applicable rates is best suited to his requirements. Upon request the Company will assist the customer in making such election. Company does not guarantee that customer will be served under the most favorable rate at all times, and will not be held responsible to notify customers of the most advantageous rate. No refund will be made representing the differences in charge under different rates applicable to the same class of service. Company may require that the application or contract for service be in writing.

4. Rate Changes

The customer shall agree to notify Company promptly in writing of any material changes in his installation or load condition. Upon such notification, Company will assist in determining if a change in rate schedules is appropriate or required. Not more than one optional change in rate schedules will be made within any twelve-month period unless the customer experienced a substantial change in the equipment in which the gas is used.

5. Deposits

Residential

(1) The Company may require a deposit or other guarantee as a condition of new residential service if—

(A) The customer has outstanding with a utility providing the same type of service, an unpaid bill which accrued within the last five (5) years and, at the time of the request for service, remains unpaid and not in dispute;

(B) The customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the customer's premises within the last five (5) years;

DATE OF ISSUE August 31, 2005 DATE EFFECTIVE October 1, 2005
Month Day Year Month Day Year
ISSUED BY K. J. Nelses, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

GR-2005-0284

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NO POC

CANCELLED

RECEIVED

Laclede Gas Company
Name of Issuing Corporation or Municipality

For
Refer to Sheet No. R-1
Community, Town or City

OCT 01 2005

OCT 7 1994

RULES AND REGULATIONS
Public Service Commission
MISSOURI

MO. PUBLIC SERVICE COMM.

3. Applications

An application for service will be required of each customer. Such application shall contain the information necessary to determine the type of service required by the customer, the condition under which service will be rendered, and such credit information as the Company may require. The customer will elect which of the applicable rates is best suited to his requirements. Upon request the Company will assist the customer in making such election. Company does not guarantee that customer will be served under the most favorable rate at all times, and will not be held responsible to notify customers of the most advantageous rate. No refund will be made representing the differences in charge under different rates applicable to the same class of service. Company may require that the application or contract for service be in writing.

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5. Deposits

Residential

(1) The Company may require a deposit or other guarantee as a condition of new residential service if--

(A) The customer has outstanding with a utility providing the same type of service, an unpaid bill which accrued within the last five (5) years and, at the time of the request for service, remains unpaid and not in dispute;

(B) The customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the customer's premises within the last five (5) years; or

FILED

DATE OF ISSUE October 7, 1994
month day year

DATE EFFECTIVE November 7, 1994
month day year

ISSUED BY *Gerald T. McNeive, Jr.*
Gerald T. McNeive, Jr., Vice President, 720 Olive, Public Service Commission
name of officer title address

Laclede Gas Company For Refer to Sheet R-1
Name of Issuing Corporation or Municipality Community, Town or City

RECEIVED

..... RULES AND REGULATIONS
.....

AUG 25 1994

3. Applications

MO. PUBLIC SERVICE COMM.

An application for service will be required of each customer. Such application shall contain the information necessary to determine the type of service required by the customer, the condition under which service will be rendered, and such credit information as the Company may require. The customer will elect which of the applicable rates is best suited to his requirements. Upon request the Company will assist the customer in making such election. Company does not guarantee that customer will be served under the most favorable rate at all times, and will not be held responsible to notify customers of the most advantageous rate. No refund will be made representing the differences in charge under different rates applicable to the same class of service. Company may require that the application or contract for service be in writing.

CANCELLED

4. Rate Changes

The customer shall agree to notify Company promptly in writing any material changes in his installation or load condition. Upon notification, Company will assist in determining if a change in rate schedules is appropriate or required. Not more than one optional change in rate schedules will be made within any twelve-month period unless the customer experienced a substantial change in the equipment in which the gas is used.

NOV 7 1994
BY 2nd R.S. + R-5
Public Service Commission
MISSOURI

5. Deposits

The Company may require a deposit or suitable guarantee from any customer to assure prompt payment of bills as they mature, equivalent to an estimated 60 days' bill with a minimum of \$5.00. Interest shall be paid on such deposits at a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the last business day of the preceding calendar year, compounded annually, provided that the interest rate paid by Laclede from the effective date of the rates established in Case No. GR-94-220 to the end of calendar year 1994 shall be equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal on August 31, 1994. Deposits and accrued interest, or release

FILED

SEP - 1 1994

MISSOURI

DATE OF ISSUE August 24, 1994
month day year

DATE EFFECTIVE September 1, 1994
month day year
Public Service Commission

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company

Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

3. Applications.

An application for service will be required of each customer. Such application shall contain the information necessary to determine the type of service required by the customer, the condition under which service will be rendered, and such credit information as the Company may require. The customer will elect which of the applicable rates is best suited to his requirements. Upon request the Company will assist the customer in making such election. Company does not guarantee that customer will be served under the most favorable rate at all times, and will not be held responsible to notify customers of the most advantageous rate. No refund will be made representing the difference in charge under different rates applicable to the same class of service. Company may require that the application or contract for service be in writing.

4. Rate Changes.

The customer shall agree to notify Company promptly of any material changes in his installation or load condition. Upon such notification, Company will assist in determining if a change in rate schedules is appropriate or required. Not more than one optional change in rate schedules will be made within any twelve-month period unless the customer experienced a substantial change in the equipment in which the gas is used.

5. Deposits.

The Company may require a deposit or suitable guarantee from any customer to assure prompt payment of bills as they mature, equivalent to an estimated 60 days' bill with a minimum of \$5.00. Interest shall be paid on such deposits at a rate of 9% per annum compounded annually. Deposits and accrued interest, or release of guarantee, shall be refunded after the customer has established a satisfactory payment record for a period of 12 consecutive months or upon termination or discontinuance of service. As of the date of termination or discontinuance of service, the deposit and accrued interest shall be applied to the final bill and the balance, if any, returned promptly to the customer. Company shall have a reasonable period of time in which to read its meters, compute the final bill and to ascertain that the obligations of the customer have been fully performed. Such application of deposit and accrued interest to the payment of unpaid

78 - 38

CANCELLED
SEP 1 1994

BY let R.S. # R-5
Public Service Commission
MISSOURI

DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

ISSUED BY R. C. Jaudes, Senior Vice President

720 Olive St., St. Louis, Mo. 63101

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

5. Deposits (Continued)

Residential

(C) The customer's Equifax Advanced Energy Risk Score (EAER Score) is 724 or below. Those customers without an EAER Score will not be assessed a deposit under this subsection. Such credit scoring criteria is being implemented on an experimental basis;

or

(D) The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.

(2) The Company may require a deposit or guarantee as a condition of continuing or re-establishing residential service if –

(A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;

(B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or

(C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.

(3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.

DATE OF ISSUE July 20, 2007
Month Day Year

DATE EFFECTIVE ~~August 20, 2007~~
Month Day Year

August 1, 2007

ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-5-a
CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-5-a

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

5. Deposits (Continued)

Residential

(C) The customer is unable to establish a credit rating that is acceptable to the Company, or, if the Company does not utilize credit ratings, the customer is unable to meet these standards:

1. Owns or is purchasing a home; and
2. Is and has been regularly employed on a full-time basis for at least one (1) year; or
3. Has an adequate regular source of income; or
4. Can provide adequate credit references from a commercial credit source;

or

(D) The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.

(2) The Company may require a deposit or guarantee as a condition of continuing or re-establishing residential service if -

(A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;

(B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or

(C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.

(3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.

DATE OF ISSUE August 31, 2005 DATE EFFECTIVE October 1, 2005
Month Day Year Month Day Year
ISSUED BY K.J. Nelses, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address
GR-2005-0284

FILED
NO POC

.....Laclede Gas Company..... For Refer to Sheet No. R-1.....
Name of Issuing Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS Missouri Public Service Commission

5. Deposits (Continued)

REC'D OCT 16 1998

Residential

(C) The customer is unable to establish an acceptable credit rating under these standards:

1. Owns or is purchasing a home; and
2. Is and has been regularly employed on a full-time basis for at least one (1) year; or
3. Has an adequate regular source of income; or
4. Can provide adequate credit references from a commercial credit source.

(D) The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.

(2) The Company may require a deposit or guarantee as a condition of continued residential service if--

(A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;

(B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or

(C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.

(3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.

CANCELLED
OCT 01 2005
4HRS R-5-a
PUBLIC SERVICE COMMISSION
MISSOURI

Missouri Public Service Commission
98-374
FILED OCT 27 1998

DATE OF ISSUE October 15, 1998 DATE EFFECTIVE
month day year month day year

ISSUED BY K.G. Neises, Senior Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town

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RULES AND REGULATIONS

AUG 28 1996

5. Deposits (Continued)

Residential

**MISSOURI
Public Service Commission**

CANCELLED

OCT 27 1998
By 3rd RSR-5-a
Public Service Commission
MISSOURI

(C) The customer is unable to establish an acceptable credit rating under these standards:

1. Owns or is purchasing a home;
2. Is and has been regularly employed on a full-time basis for at least one (1) year.
3. Has an adequate regular source of income; or
4. Can provide adequate credit references from a commercial credit source.

(D) The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.

(2) The Company may require a deposit or guarantee as a condition of continued residential service if--

(A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;

(B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or

(C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.

(3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.

FILED

SEP 1 1996

05 - 193

MO. PUBLIC SERVICE COM.

DATE OF ISSUE August 28, 1996
month day year

DATE EFFECTIVE September 1, 1996
month day year

ISSUED BY K. J. Neises
K. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

RULES AND REGULATIONS

RECEIVED

OCT 7 1994

5. Deposits

Residential (Continued)

MO. PUBLIC SERVICE COMM.

(C) The customer is unable to establish an acceptable credit rating under these standards:

1. Owns or is purchasing a home;
2. Is and has been regularly employed on a full-time basis for at least one (1) year.
3. Has an adequate regular source of income; or
4. Can provide adequate credit references from a commercial credit source.

(2) The Company may require a deposit or guarantee as a condition of continued residential service if--

(A) The service of the customer has been discontinued by the Company for nonpayment of a delinquent account not in dispute;

(B) In an unauthorized manner, the customer interfered with or diverted the service of the Company situated on or about or delivered to the customer's premises; or

(C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.

(3) Deposits for gas service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.

(4) A deposit shall be subject to the following terms:

(A) It shall not exceed two (2) times the highest utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period

NOV - 7 1994

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY

Gerald R. McNeive, Jr.
Gerald R. McNeive, Jr., Vice President

name of officer

title

MISSOURI
Public Service Commission

address

Cancelling All Previous Schedules.

..... Laclede Gas Company For Refer to Sheet R-1
Name of Issuing Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS
.....

RECEIVED

of guarantee, shall be refunded after the customer has established a satisfactory payment record for a period of 12 consecutive months or upon termination or discontinuance of service. As of the date of termination or discontinuance of service, the deposit and accrued interest shall be applied to the final bill and the balance, if any, returned promptly to the customer. Company shall have a reasonable period of time in which to read its meters, compute the final bill and to ascertain that the obligations of the customer have been fully performed. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

AUG 25 1994

MO. PUBLIC SERVICE COMM.

CANCELLED

NOV 7 1994

BY 1st R.S. # R-5-a
Public Service Commission
MISSOURI

FILED

SEP - 1 1994

DATE OF ISSUE August 24, 1994
month day year

DATE EFFECTIVE September 1, 1994
month year

ISSUED BY K. J. Neises Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

MISSOURI
Public Service Commission

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

5. Deposits (Continued)

Residential

(4) A deposit shall be subject to the following terms:

(A) It shall not exceed four (4) times the average bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period at the service location or, in the case of a new customer, who is assessed a deposit under subsection (1)(C) of this rule, one sixth (1/6) of the estimated annual bill for utility charges at the requested service location;

(B) It shall bear interest at the rate specified below which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts to return a deposit;

(C) Upon discontinuance or termination other than for a change of service address, it shall be credited, with accrued interest, to the utility charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances;

(D) Upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months, it shall be promptly refunded or credited, with accrued interest, against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit;

(E) Each customer posting a security deposit shall receive in writing at the time of tender of deposit or with the first bill a receipt as evidence of deposit, unless the Company shows the

DATE OF ISSUE

August 31, 2005

Month Day Year

DATE EFFECTIVE

October 1, 2005

Month Day Year

ISSUED BY

K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101

Name of Officer

Title

GR-2005-0284

Address

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or Village

RECEIVED

..... RULES AND REGULATIONS

5. Deposits (Continued)

AUG 28 1996

Residential

MISSOURI

Public Service Commission

CANCELLED

(4) A deposit shall be subject to the following terms:

OCT 01 2005

2nd RSR-5-b

Public Service Commission
MISSOURI

(A) It shall not exceed two (2) times the highest bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period at the service location or, in the case of a new customer, who is assessed a deposit under subsection (1)(C) of this rule, one sixth (1/6) of the estimated annual bill for utility charges at the requested service location;

(B) It shall bear interest at the rate specified below which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts to return a deposit;

(C) Upon discontinuance or termination other than for a change of service address, it shall be credited, with accrued interest, to the utility charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances;

(D) Upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months, it shall be promptly refunded or credited, with accrued interest, against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit;

(E) Each customer posting a security deposit shall receive in writing at the time of tender of deposit or with the first bill receipt as evidence of deposit, unless the Company shows the

FILED

SEP 1 1996

96 - 193

MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 28, 1996
month day year

DATE EFFECTIVE September 1, 1996
month day year

ISSUED BY *K.J. Neises*
K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

CANCELLING All Previous Schedules

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community District

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RULES AND REGULATIONS

OCT 7 1994

5. Deposits

MO. PUBLIC SERVICE COMM.

Residential (Continued)

at the service location or, in the case of a new customer, who is assessed a deposit under subsection (1)(C) of this rule, one sixth (1/6) of the estimated annual bill for utility charges at the requested service location;

(B) It shall bear interest at the rate specified below which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts to return a deposit;

(C) Upon discontinuance or termination other than for a change of service address, it shall be credited, with accrued interest, to the utility charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of the final bill. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances;

(D) Upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months, it shall be promptly refunded or credited, with accrued interest, against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit;

(E) Each customer posting a security deposit shall receive in writing at the time of tender of deposit or with the first bill a receipt as evidence of deposit, unless the Company shows the existence or nonexistence of a deposit on the customer's bill, in which event the receipt shall not be required unless requested by the customer. The receipt shall contain the following minimum information:

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CANCELLED

SEP 1 1996
P.S.C. MO. No. 5-b
Public Service Commission

DATE OF ISSUE October 7, 1994 DATE EFFECTIVE November 7, 1994
month day year month day year

ISSUED BY Gerald T. McNeive, Jr. Vice President, 720 Olive, St. Louis, Missouri 63101
name of officer title address
MISSOURI Public Service Commission

Laclede Gas Company
Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

Missouri Public
Service Commission

5. Deposits (Continued)

REC'D OCT 16 1998

Residential

existence or nonexistence of a deposit on the customer's bill, in which event the receipt shall not be required unless requested by the customer. The receipt shall contain the following minimum information:

1. Name of customer;
2. Date of payment;
3. Amount of payment;
4. Identifiable name, signature and title of the Company employee receiving payment; and
5. Statement of the terms and conditions governing the payment, retention and return of deposits;

(F) The Company shall provide means where a person entitled to a return of a deposit is not deprived of the deposit refund even though s/he may be unable to produce the original receipt for the deposit; provided, s/he can produce adequate identification to ensure that s/he is the customer entitled to refund of the deposit;

(G) No deposit or guarantee or additional deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence; and

(H) A customer required to make a deposit under subsection (2) (A) or (C) of this rule may pay the deposit in installments unless the Company can show a likelihood that the customer does not intend to pay for the service.

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

(5) In lieu of a deposit, the Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.

(6) A guarantor shall be released upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute.

Missouri Public
Service Commission
98-374
FILED OCT 27 1998

DATE OF ISSUE October 15, 1998

DATE EFFECTIVE

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive Street, St. Louis, MO 63101

OCT 27 1998

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

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..... RULES AND REGULATIONS
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AUG 28 1996

5. Deposits (Continued)

Residential

MISSOURI
Public Service Commission

existence or nonexistence of a deposit on the customer's bill, in which event the receipt shall not be required unless requested by the customer. The receipt shall contain the following minimum information:

CANCELLED

1. Name of customer;
2. Date of payment;
3. Amount of payment;
4. Identifiable name, signature and title of Company employee receiving payment, and
5. Statement of the terms and conditions governing the payment, retention and return of deposits;

OCT 27 1998
By *And R-5-c*
Public Service Commission
MISSOURI

(F) The Company shall provide means where a person entitled to a return of a deposit is not deprived of the deposit refund even though s/he may be unable to produce the original receipt for the deposit; provided, s/he can produce adequate identification to ensure that s/he is the customer entitled to refund of the deposit;

(G) No deposit or guarantee or additional deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence; and

(H) A customer required to make a deposit may pay the deposit in installments unless the Company can show a likelihood that the customer does not intend to pay for the service.

(5) In lieu of a deposit, the Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.

(6) A guarantor shall be released upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute.

FILED

SEP 1 1996

96 - 103

MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 28, 1996
Month day year

DATE EFFECTIVE September 1, 1996
Month day year

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
Name of officer Title address

CANCELLING All Previous Schedules

.....
Laclede Gas Company
Name of Issuing Corporation or Municipality

For
Refer to sheet No.
Community, Town or City

RECEIVED

.....
RULES AND REGULATIONS
.....

OCT 7 1994

5. Deposits

MO. PUBLIC SERVICE COMM.

Residential (Continued)

1. Name of customer;
2. Date of payment;
3. Amount of payment;
4. Identifiable name, signature and title of the Company employee receiving payment; and
5. Statement of the terms and conditions governing the payment, retention and return of deposits;

CANCELLED
BY *[Signature]*
SEP 1 1996
Public Service Commission

(F) The Company shall provide means where a person entitled to a return of a deposit is not deprived of the deposit refund even though s/he may be unable to produce the original receipt for the deposit; provided, s/he can produce adequate identification to ensure that s/he is the customer entitled to refund of the deposit;

(G) No deposit or guarantee or additional deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence; and

(H) A customer required to make a deposit may pay the deposit in installments unless the Company can show a likelihood that the customer does not intend to pay for the service.

(5) In lieu of a deposit, the Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.

(6) A guarantor shall be released upon satisfactory payment of all undisputed utility charges during the last twelve (12) billing months. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. Payment of a disputed bill shall be satisfactory if made within ten (10) days of resolution or withdrawal of the dispute.

FILED

NOV - 7 1994

DATE OF ISSUE October 7, 1994
month day year

DATE EFFECTIVE November 1, 1994
month day year

ISSUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101
name of officer title address

MISSOURI
Public Service Commission

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-5-d
CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-5-d

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

5. Deposits (Continued)

Non-Residential

The Company may require a deposit or suitable guarantee from any non-residential customer to assure prompt payment of bills as they mature, not to exceed an estimated amount equivalent to four (4) times the average bill for the service location. Interest shall be paid on such deposits at the rate specified below.

Deposits and accrued interest, or release of guarantee, shall be refunded after the customer has established a satisfactory payment record for a period of 12 consecutive months or upon termination or discontinuance of service. As of the date of termination or discontinuance of service, the deposit and accrued interest shall be applied to the final bill and the balance, if any, returned promptly to the customer. Company shall have a reasonable period of time in which to read its meters, compute the final bill and to ascertain that the obligations of the customer have been fully performed. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

Interest Rate

Interest on deposits shall be paid at a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the last business day of the preceding calendar year, compounded annually.

DATE OF ISSUE

August 31, 2005

Month Day Year

DATE EFFECTIVE

October 1, 2005

Month Day Year

ISSUED BY

K. J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101

Name of Officer

Title

GR-2005-0284

Address

CANCELLING All Previous Schedules

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-5-d
Community, Town or City

RECEIVED

..... **RULES AND REGULATIONS** **OCT 7 1994**

5. Deposits (Continued)

MO. PUBLIC SERVICE COMM.

Non-Residential

The Company may require a deposit or suitable guarantee from any non-residential customer to assure prompt payment of bills as they mature, equivalent to an estimated 60 days' bill. Interest shall be paid on such deposits at the rate specified below.

Deposits and accrued interest, or release of guarantee, shall be refunded after the customer has established a satisfactory payment record for a period of 12 consecutive months or upon termination or discontinuance of service. As of the date of termination or discontinuance of service, the deposit and accrued interest shall be applied to the final bill and the balance, if any, returned promptly to the customer. Company shall have a reasonable period of time in which to read its meters, compute the final bill and to ascertain that the obligations of the customer have been fully performed. Such application of deposit and accrued interest to the payment of unpaid bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

Interest Rate

Interest on deposits shall be paid at a per annum rate equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal for the last business day of the preceding calendar year, compounded annually, provided that the interest rate paid by Laclede from the effective date of the rates established in Case No. GR-94-220 to the end of calendar year 1994 shall be equal to the prime bank lending rate plus one percentage point as published in The Wall Street Journal on August 31, 1994.

CANCELLED

OCT 01 2005
by ARS R-5-d
Public Service Commission
MISSOURI

FILED

NOV - 7 1994

DATE OF ISSUE October 7, 1994
month day year

DATE EFFECTIVE November 7, 1994
month day year **MISSOURI**
Public Service Commission

ISSUED BY Gerald T. McNeive, Jr.
name of officer Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101
title address

P.S.C. MO. No. 5 Consolidated, Sixth Revised Sheet No. R-6
CANCELLING P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-6

Laclede Gas Company

For Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

6. Rendering and Payment of Bills

A. General

(1) The Company shall normally render a bill for each billing period to every customer in accordance with its tariff. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

(2) Each bill rendered by the Company shall be computed on the actual usage during the billing period except as follows:

(A) The Company may render a bill based on estimated usage: (i) when extreme weather conditions, emergencies, labor agreement or work stoppages prevent actual meter readings; (ii) when the Company is unable to obtain a meter reading for reasons beyond the utility's reasonable control, including an inability to access the customer's premises as necessary. If the Company is unable to obtain an actual meter reading for the reasons stated under (ii) above, where necessary, it shall undertake reasonable alternatives to obtain a customer reading of the meter, for example mailing or leaving postpaid, pre-addressed postcards upon which the customer may note the reading unless the customer requests otherwise; (iii) when the Company does not obtain an accurate or correct meter reading due to equipment or mechanical failure, when the Company could not reasonably detect such failure given variability in usage at that customer location; (iv) when the Company is unable to accurately obtain a meter reading due to human or billing system error; (v) when the utility does not obtain an accurate or correct meter reading due to equipment or mechanical failure, including a remote meter reading device's failure to transmit a reliable reading; and (vi) when the Company does not obtain an accurate or correct meter reading due to failure to detect and verify usage at the customer's location, i.e. vacant with usage.

(B) The Company shall not render a bill based on estimated usage for more than three (3) consecutive billing periods or one year, whichever is less, except under conditions described in paragraph 2(A)(i)-(iii) of this rule.

(C) Under no circumstances shall the Company render a bill based on estimated usage as a customer's initial or final bill for service unless conditions beyond the control of the Company prevent an actual meter reading.

(D) When the Company renders an estimated bill in accordance with these rules, it shall—

1. Maintain accurate records of the reasons for the estimate and the effort made to secure an actual reading;

2. Clearly and conspicuously note on the bill that it is based on estimated usage; and

DATE OF ISSUE

July 21, 2015

DATE EFFECTIVE

September 8, 2015

Month Day Year

Month Day Year

ISSUED BY

L. Craig Dowdy, Sr. VP, Ext. Affairs, Corp. Comm. & Mkt., 700 Market St., St. Louis, MO 63101

Name of Officer

Title

Address

..... Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

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RULES AND REGULATIONS

6. Rendering and Payment of Bills

AUG 28 1996

A. General

MISSOURI
Public Service Commission

(1) The Company shall normally render a bill for each billing period to every customer in accordance with its tariff. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

(2) Each bill rendered by the Company shall be computed on the actual usage during the billing period except as follows:

(A) The Company may render a bill based on estimated usage: (i) when extreme weather conditions, emergencies, labor agreement or work stoppages prevent actual meter readings; and (ii) when the Company is unable to obtain access to the customer's premises for the purpose of reading the meter or when the customer makes reading the meter unnecessarily difficult. If the Company is unable to obtain an actual meter reading for the reasons stated under (ii) above, where practicable, it shall undertake reasonable alternatives to obtain a customer reading of the meter, such as mailing or leaving postpaid, pre-addressed postcards upon which the customer may note the reading unless the customer requests otherwise.

(B) The Company shall not render a bill based on estimated usage for more than three (3) consecutive billing periods, except under conditions described above.

(C) Under no circumstances shall the Company render a bill based on estimated usage as a customer's initial or final bill for service unless conditions beyond the control of the Company prevent an actual meter reading.

(D) When the Company renders an estimated bill in accordance with these rules, it shall--

1. Maintain accurate records of the reasons for the estimate and the effort made to secure an actual reading;

2. Clearly and conspicuously note on the bill that the bill is based on estimated usage; and

FILED

SEP 1 1996

96-193

MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 28, 1996
month day year

DATE EFFECTIVE September 1, 1996
month day year

ISSUED BY *K. J. Neises*
K. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

CANCELLED
September 8, 2015
Missouri Public
Service Commission
JG-2016-0018

RECEIVED

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For Community, Town or City

OCT 7 1994

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RULES AND REGULATIONS
.....

6. Rendering and Payment of Bills

MO. PUBLIC SERVICE COMM.

A. General

(1) The Company shall normally render a bill for each billing period to every customer in accordance with its tariff. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

(2) (A) The Company may render a bill based on estimated usage: (i) when extreme weather conditions, emergencies, labor agreement or work stoppages prevent actual meter readings; and (ii) when the Company is unable to obtain access to the customer's premises for the purpose of reading the meter or when the customer makes reading the meter unnecessarily difficult. If the Company is unable to obtain an actual meter reading for the reasons stated under (ii) above, where practicable, it shall undertake reasonable alternatives to obtain a customer reading of the meter, such as mailing or leaving postpaid, pre-addressed postcards upon which the customer may note the reading unless the customer requests otherwise.

(B) The Company shall not render a bill based on estimated usage for more than three (3) consecutive billing periods, except under conditions described above.

(C) Under no circumstances shall the Company render a bill based on estimated usage as a customer's initial or final bill for service unless conditions beyond the control of the Company prevent an actual meter reading.

(D) When the Company renders an estimated bill in accordance with these rules, it shall--

1. Maintain accurate records of the reasons for the estimate and the effort made to secure an actual reading.

2. Clearly and conspicuously note on the bill that it is based on estimated usage; and

3. Use customer-supplied readings, whenever possible, to determine usage.

FILED

NOV - 7 1994

MISSOURI

CANCELLED

SEP 1 1996

P. J. H. P.S.C.
Public Service Commission

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY Gerald T. McNeive, Jr. Vice President, 720 Olive, St. Louis, MO 63101

Laclede Gas Company

Refer to Sheet R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

RULES AND REGULATIONS

RECEIVED

6. Rendering and Payment of Bills.

AUG 25 1994

A. General.

Bills based on meter readings will be determined by the Company on a monthly basis and rendered to the customer monthly in accordance with the terms of the applicable rate schedule. In the event no meter reading was obtained, bills estimated by the Company will be rendered and designated as estimated. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

MO PUBLIC SERVICE COMM.

CANCELLED

B. Modification of Questionable Meter Readings.

Any modification of a questionable actual meter reading or reading device reading requires supervisory approval and is subject to the following requirements:

NOV 7 1994

BY *[Signature]* R.S.# 2-6
Public Service Commission
MISSOURI

If an actual reading is obtained after three or more consecutive estimates, the actual reading must be used unless another correcting reading is obtained. No modification can be made.

A second modification within a twelve-month period cannot be made without attempting to obtain a confirming or correcting reading by means of a special meter reading attempt, or a request of the customer to schedule an inspection of meter or reading device. If a reading (or inspection) is not obtained, supervisory approval must be obtained to make a modification. A notice is to be attached to the bill informing the customer that the bill is estimated and does not reflect an actual meter reading.

A third modification within a twelve-month period cannot be made. In cases which would otherwise indicate a third modification, the meter and/or reading device should be scheduled for prompt replacement. Billing is to be suspended for up to 15 days due to such replacement. If the equipment cannot be replaced within such 15 days, a letter is to be mailed, indicating that further bills will be estimated until the equipment is replaced. A maximum of 2 additional estimated bills are allowed before replacement.

FILED

SEP - 1 1994

DATE OF ISSUE August 24, 1994
month day year

DATE EFFECTIVE September 1, 1994
month day year

ISSUED BY *[Signature]* K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

MISSOURI
Public Service Commission

.....Inaclede Gas Company..... For Refer to Sheet No. R-1.....
Name of Issuing Corporation or Municipality Community, Town or City

.....RILES. AND. REGULATIONS.....

AUG 21 1992

5. Deposits (Continued).

bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

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6. Rendering and Payment of Bills.

A. General.

Bills based on meter readings will be determined by Commission on a monthly basis and rendered to the customer monthly in accordance with the terms of the applicable rate schedule. In the event no meter reading was obtained, bills estimated by the Company will be rendered and designated as estimated. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

B. Modification of Questionable Meter Readings.

Any modification of a questionable actual meter reading or device reading requires supervisory approval and is subject to the following requirements:

If an actual reading is obtained after three or more consecutive estimates, the actual reading must be used unless another correcting reading is obtained. No modification can be made.

A second modification within a twelve-month period cannot be made without attempting to obtain a confirming or correcting reading by means of a special meter reading attempt, or a request of the customer to schedule an inspection of meter or reading device. If a reading (or inspection) is not obtained, supervisory approval must be obtained to make a modification. A notice is to

SEP 1 1994
BY 3 Mr R.S.F R-6
Public Service Commission

SEP 1 1992
92-165
Public Service Commission

DATE OF ISSUE August 21, 1992 DATE EFFECTIVE September 1, 1992

ISSUED BY K. J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

Laclede Gas Company
 Name of Issuing Corporation or Municipality

For Refer to Sheet No. **RECEIVED**
 Community, Town or City

JUL 11 1990

..... RULES & REGULATIONS

**MISSOURI
Public Service Commission**

5. Deposits (Continued).

bills shall not affect Company's legal right to collect remaining unpaid balances. In no event shall interest accrue on any deposit after the date the Company has made a reasonable effort to return such deposit to the customer.

6. Rendering and Payment of Bills.

Bills based on meter readings will be determined by the Company on a monthly basis and rendered to the customer monthly in accordance with the terms of the applicable rate schedule. In the event no meter reading was obtained, bills estimated by the Company will be rendered and designated as estimated. Bills are payable on or before the due date stated thereon. Failure to receive a bill will not entitle the customer to any discount or to the omission of any charge for nonpayment within the time specified. The word "month" as used herein and in the rates is hereby defined to be the elapsed time of approximately thirty days.

7. Adjustment for Heat Content.

(1) The average heating value of gas delivered during each of the Company's monthly cycle billing periods, expressed in British Thermal Units (Btu) per cubic foot of gas to the nearest one (1) Btu, shall be determined by calculating the volume-weighted average of tests made by the Company daily during such period.

(2) The number of therms of gas used by the customer in each cycle billing month shall be determined by multiplying the metered consumption of that customer by the average heating value determined in accordance with paragraph (1) hereof and dividing such product by 100,000.

8. Metering for Billing.

If Company owns and installs more than one metered supply, except for the convenience of Company, on the customer premises, the rate for service furnished through each metered supply shall be determined as if such service were rendered to a separate customer.

CANCELLED

SEP 1 1992
 BY *2nd L.S. # 6*
 Public Service Commission
 MISSOURI

FILED
 AUG 1 1990
 90 - 120
 Public Service Commission

DATE OF ISSUE July 11, 1990
month day year

DATE EFFECTIVE August 1, 1990
month day year

ISSUED BY *D. L. Godiner*
name of officer title address
 D. L. Godiner, Vice President, 720 Olive Street, St. Louis, MO 63101

Cancelling All Previous Schedules.

Laclede Gas Company
 Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
 Community, Town or City

RULES AND REGULATIONS

5. Deposits (Continued).

bills shall not affect Company's legal right to collect remaining un-
 paid balances. In no event shall interest accrue on any deposit after
 the date the Company has made a reasonable effort to return such de-
 posit to the customer.

6. Rendering and Payment of Bills.

Bills based on meter readings will be determined by the Com-
 pany on a monthly basis and rendered to the customer monthly in ac-
 cordance with the terms of the applicable rate schedule. In the event
 no meter reading was obtained, bills estimated by the Company will be
 rendered and designated as estimated. Bills are payable on or before
 the due date stated thereon. Failure to receive a bill will not
 entitle the customer to any discount or to the omission of any charge
 for nonpayment within the time specified. The word "month" as used
 herein and in the rates is hereby defined to be the elapsed time of
 approximately thirty days.

7. Adjustment for Heat Content.

(1) The average heating value of gas delivered during each of
 the Company's monthly cycle billing periods, expressed in
 British Thermal Units (Btu) per cubic foot of gas to the
 nearest one (1) Btu, shall be determined by calculating the
 volume-weighted average of tests made by the Company daily
 during such period.

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AUG 1 1990

BY let R.S. #R-6

Public Service Commission

MISSOURI

8. Metering for Billing.

If Company owns and installs more than one metered supply, ex-
 cept for the convenience of Company, on the customer's premises, the
 rate for service furnished through each metered supply shall be deter-
 mined as if such service were rendered to a separate customer.

78-38

DATE OF ISSUE December 17, 1980
 month day year

DATE EFFECTIVE December 23, 1980
 month day year

ISSUED BY R. C. Jaudes, Senior Vice President, 720 Olive St., St. Louis, MO 63101
 name of officer title address

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

6. Rendering and Payment of Bills (Continued)

3. Use customer-supplied readings, whenever viable, (i.e., in line with prior usage) to determine usage.

(E) When the Company underestimates a residential customer's usage, the customer shall be given the opportunity, if requested, to make payments in installments.

(3) If the Company is unable to obtain an actual meter reading for three (3) consecutive billing periods, the Company shall advise the customer by first class mail or personal delivery that the bills being rendered are estimated, that estimation may not reflect the actual usage and that the customer may read and report gas usage to the Company on a regular basis. The procedure by which this reading and reporting may be initiated shall be explained. The Company shall attempt to secure an actual meter reading from customers reporting their own usage at least annually. These attempts shall include personal contact with the customer to advise the customer of the regular meter reading day. The Company shall offer appointments for meter readings on Saturday or prior to 9:00 p.m. on weekdays. Discontinuance of the service of a customer who is reading and reporting usage on a regular basis because of inability to secure an actual meter reading shall not be required.

(4) If a customer fails to report usage to the Company, the Company shall obtain a meter reading at least annually. The Company shall notify the customer that if usage is not reported regularly by the customer and if the customer fails, after written request, to grant access to the meter, then service may be discontinued pursuant to 4 CSR 240-13.050.

(5) Notwithstanding section (2) of this rule, the Company may bill its customers in accordance with equal payment billing programs at the election of the utility customer, provided the equal payment billing program has been previously approved by the commission.

(6) The Company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If the Company changes a meter reading route or schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the new cycle.

CANCELLED
 August 30, 2017
 Missouri Public
 Service Commission
 GN-2018-0032; JG-2018-0012

DATE OF ISSUE July 21, 2015
 Month Day Year

DATE EFFECTIVE September 8, 2015
 Month Day Year

ISSUED BY L. Craig Dowdy, Sr. VP, Ext. Affairs, Corp. Comm. & Mkt., 700 Market St., St. Louis, MO 63101
 Name of Officer Title Address

FILED
Missouri Public
Service Commission
JG-2016-0018

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No.
Community, Town or City

RECEIVED

AUG 28 1996

RULES AND REGULATIONS

6. Rendering and Payment of Bills (Continued)

MISSOURI
Public Service Commission

3. Use customer-supplied readings, whenever possible, to determine usage.

(E) When the Company underestimates a residential customer's usage, the customer shall be given the opportunity, if requested, to make payments in installments.

(3) If the Company is unable to obtain an actual meter reading for three (3) consecutive billing periods, the Company shall advise the customer by first class mail or personal delivery that the bills being rendered are estimated, that estimation may not reflect the actual usage and that the customer may read and report gas usage to the Company on a regular basis. The procedure by which this reading and reporting may be initiated shall be explained. The Company shall attempt to secure an actual meter reading from customers reporting their own usage at least annually. These attempts shall include personal contact with the customer to advise the customer of the regular meter reading day. The Company shall offer appointments for meter readings on Saturday or prior to 9:00 p.m. on weekdays. Discontinuance of the service of a customer who is reading and reporting usage on a regular basis because of inability to secure an actual meter reading shall not be required.

(4) If a customer fails to report usage to the Company, the Company shall obtain a meter reading at least annually. The Company shall notify the customer that if usage is not reported regularly by the customer and if the customer fails, after written request, to grant access to the meter, then service may be discontinued pursuant to 4 CSR 240-13.050.

(5) Notwithstanding section (2) of this rule, the Company may bill its customers in accordance with equal payment billing programs at the election of the utility customer, provided the equal payment billing program has been previously approved by the commission.

(6) The Company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If the Company changes a meter reading route or schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the new cycle.

FILED

SEP 1 1996

96 - 193

MO. PUBLIC SERVICE COMMISSION

CANCELLED
September 08, 2015
Missouri Public
Service Commission
JG-2016-0018

DATE OF ISSUE August 28, 1996
month day year

DATE EFFECTIVE September 1, 1996
month day year

ISSUED BY *K.J. Neises*
K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

CANCELLING All Previous Schedules

RECEIVED

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

OCT 7 1994

**..... RULES AND REGULATIONS
.....**

MO. PUBLIC SERVICE COMM.

6. Rendering and Payment of Bills (Continued)

(E) When the Company underestimates a residential customer's usage, the customer shall be given the opportunity, if requested, to make payments in installments.

(3) If the Company is unable to obtain an actual meter reading for three (3) consecutive billing periods, the Company shall advise the customer by first class mail or personal delivery that the bills being rendered are estimated, that estimation may not reflect the actual usage and that the customer may read and report gas usage to the Company on a regular basis. The procedure by which this reading and reporting may be initiated shall be explained. The Company shall attempt to secure an actual meter reading from customers reporting their own usage at least annually. These attempts shall include personal contact with the customer to advise the customer of the regular meter reading day. The Company shall offer appointments for meter readings on Saturday or prior to 9:00 p.m. on weekdays. Discontinuance of the service of a customer who is reading and reporting usage on a regular basis because of inability to secure an actual meter reading shall not be required.

(4) If a customer fails to report usage to the Company, the Company shall obtain a meter reading at least annually. The Company shall notify the customer that if usage is not reported regularly by the customer and if the customer fails, after written request, to grant access to the meter, then service may be discontinued pursuant to 4 CSR 240-13.050.

(5) Notwithstanding section (2) of this rule, the Company may bill its customers in accordance with equal payment billing programs at the election of the utility customer, provided the equal payment billing program has been previously approved by the commission.

(6) The Company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing period. If the Company changes a meter reading route or schedule which results in a change of nine (9) days or more of a billing cycle, notice shall be given to the affected customer at least fifteen (15) days prior to the date the customer receives a bill based on the new cycle.

CANCELLED

SEP 1 1996

*Let RS 6a
Service Commission*

FILED

NOV - 7 1994

MISSOURI

Public Service Commission

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

Missouri Public

RULES AND REGULATIONS

REC'D JUN 26 2002

6. Rendering and Payment of Bills (Continued)

Service Commission

(7) A monthly-billed residential customer shall have at least twenty-one (21) days from the rendition of the bill to pay the utility charges unless the customer is enrolled in the extended payment date program. If the due date or delinquent date falls upon a Sunday, legal holiday, or any other day when the offices of the Company regularly used for the payment of customer bills are not open to the general public, the due date or delinquent date shall be extended through the next business day. The date of payment for remittance by mail or for remittances originated electronically is the date on which the Company receives the remittance. The Company shall not base an assessment of a deposit or delinquent charge, or a discontinuance of service, on a payment that was made to a payment agent on or before the due date or delinquent date.

(8) The Company shall not assess an additional charge upon a customer by reason of the customer's failure to pay any balance due and owing prior to the delinquent date unless this additional charge has been approved by the commission as a part of the Company's rate tariffs.

(9) Every bill for residential utility service shall clearly state –

(A) The beginning and ending meter readings of the billing period and the dates of these readings;

(B) The date when the bill will be considered due and the date when it will be delinquent, if different;

(C) Any previous balance which states the balance due for utility charges separate from charges for services not subject to commission jurisdiction;

(D) The amount due for the most recent billing period for gas usage stated separately from the amount due for the same period for a deposit and the amount due for the same period for service not subject to commission jurisdiction;

(E) The amount due for other authorized charges;

(F) The total amount due;

Missouri Public
GE-2002-1159
FILED JUL 27 2002

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

Service Commission

DATE OF ISSUE June 26, 2002
Month Day Year

DATE EFFECTIVE July 27, 2002
Month Day Year

ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

CANCELLING All Previous Schedules

RECEIVED

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

OCT 7 1994

..... RULES AND REGULATIONS
.....

MO: PUBLIC SERVICE COMM.

6. Rendering and Payment of Bills (Continued)

(7) A monthly-billed residential customer shall have at least twenty-one (21) days from the rendition of the bill to pay the utility charges unless the customer is enrolled in the extended payment date program. If the due date or delinquent date falls upon a Sunday, legal holiday, or any other day when the offices of the Company regularly used for the payment of customer bills are not open to the general public, the due date or delinquent date shall be extended through the next business day. The date of payment for remittance by mail is the date on which the Company receives the remittance. The Company shall not base an assessment of a deposit or delinquent charge, or a discontinuance of service, on a payment that was made to a payment agent on or before the due date or delinquent date.

(8) The Company shall not assess an additional charge upon a customer by reason of the customer's failure to pay any balance due and owing prior to the delinquent date unless this additional charge has been approved by the commission as a part of the Company's rate tariffs.

(9) Every bill for residential utility service shall clearly state--

(A) The beginning and ending meter readings of the billing period and the dates of these readings;

(B) The date when the bill will be considered due and the date when it will be delinquent, if different;

(C) Any previous balance which states the balance due for utility charges separate from charges for services not subject to commission jurisdiction;

(D) The amount due for the most recent billing period for gas usage stated separately from the amount due for the same period for a deposit and the amount due for the same period for service not subject to commission jurisdiction;

(E) The amount due for other authorized charges;

(F) The total amount due;

CANCELLED

JUL 27 2002
PUBLIC SERVICE COMMISSION
MISSOURI
R-6-b

FILED

NOV - 7 1994

MISSOURI

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE Public Service Commission

Gerald T. McNeive, Jr.

ISSUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City Missouri Public

RULES AND REGULATIONS

REC'D JUN 26 2002

6. Rendering and Payment of Bills (Continued)

Service Commission

(G) The telephone number the customer may call from the customer's service location without incurring toll charges and the address of the Company where the customer may initiate an inquiry or complaint regarding the bill as rendered or the service provided. Charges for measured local service are not toll charges for purposes of this rule;

(H) License, occupation, gross receipts, franchise and sales taxes; and

(I) Purchased gas adjustment cost in total or cents per unit basis.

(10) The Company shall render a separate billing for service provided at each address unless otherwise requested by the customer and agreed to by the Company.

(11) During the billing period prior to any tariffed seasonal rate change, the Company shall notify each affected residential customer, on the bill, on a notice accompanying the bill or a website link referenced by an e-bill, of the direction of the upcoming seasonal rate change and the months during which the forthcoming seasonal rate will be effect.

B. Modification of Questionable Meter Readings.

Any modification of a questionable actual meter reading or device reading requires supervisory approval and is subject to the following requirements:

If an actual reading is obtained after three or more consecutive estimates, the actual reading must be used unless another correcting reading is obtained. No modification can be made.

Missouri Public
GE-2002-1159
FILED JUL 27 2002

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

Service Commission

DATE OF ISSUE June 26, 2002
Month Day Year

DATE EFFECTIVE July 27, 2002
Month Day Year

ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

CANCELLING All Previous Schedules

RECEIVED

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

OCT 7 1994

RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM.

6. Rendering and Payment of Bills (Continued)

(G) The telephone number the customer may call from the customer's service location without incurring toll charges and the address of the Company where the customer may initiate an inquiry or complaint regarding the bill as rendered or the service provided. Charges for measured local service are not toll charges for purposes of this rule;

(H) License, occupation, gross receipts, franchise and sales taxes; and

(I) Purchased gas adjustment cost in total or cents per unit basis.

(10) The Company shall render a separate billing for service provided at each address unless otherwise requested by the customer and agreed to by the Company.

(11) During the billing period prior to any tariffed seasonal rate change, the Company shall notify each affected residential customer, on the bill or on a notice accompanying the bill, of the direction of the upcoming seasonal rate change and the months during which the forthcoming seasonal rate will be effect.

B. Modification of Questionable Meter Readings.

Any modification of a questionable actual meter reading or device reading requires supervisory approval and is subject to the following requirements:

If an actual reading is obtained after three or more consecutive estimates, the actual reading must be used unless another correcting reading is obtained. No modification can be made.

CANCELLED

JUL 27 2002

By *LS+RS R-6-c*
Public Service Commission
MISSOURI

FILED

NOV - 7 1994

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY *Gerald T. McNeive, Jr.*
Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101

CANCELLING All Previous Schedules

RECEIVED

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town of St. Louis 7 1994

RULES AND REGULATIONS

MO. PUBLIC SERVICE COMMISSION

6. Rendering and Payment of Bills (Continued)

A second modification within a twelve-month period cannot be made without attempting to obtain a confirming or correcting reading by means of a special meter reading attempt, or a request of the customer to schedule an inspection of meter or reading device. If a reading (or inspection) is not obtained, supervisory approval must be obtained to make a modification. A notice is to be attached to the bill informing the customer that the bill is estimated and does not reflect an actual meter reading.

A third modification within a twelve-month period cannot be made. In cases which would otherwise indicate a third modification, the meter and/or reading device should be scheduled for prompt replacement. Billing is to be suspended for up to 15 days due to such replacement. If the equipment cannot be replaced within such 15 days, a letter is to be mailed, indicating that further bills will be estimated until the equipment is replaced. A maximum of 2 additional estimated bills are allowed before replacement.

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

FILED

NOV - 7 1994

DATE OF ISSUE October 7, 1994
month day year

DATE EFFECTIVE November 7, 1994
month day year

ISSUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101
name of officer title address

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet R-1
Community, Town or City

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..... RULES AND REGULATIONS
.....

AUG 25 1994

6. Rendering and Payment of Bills (Continued).

C. Partial Payments.

MO. PUBLIC SERVICE COM. W.

The Company may include charges for special services and unregulated goods or services purchased by the customer together with utility charges on the same bill if the charges for special services and unregulated goods or services are designated clearly and separately from utility charges. If partial payment is made, the Company shall first credit all payments to the balance outstanding for gas charges before crediting a deposit. Partial payments will be applied to utility items until fully paid before any amount will be applied to special and/or unregulated items.

7. Adjustment for Heat Content.

- (1) The average heating value of gas delivered during each of the Company's monthly cycle billing periods, expressed in British Thermal Units (Btu) per cubic foot of gas to the nearest one (1) Btu, shall be determined by calculating the volume-weighted average of tests made by the Company daily during such period.
- (2) The number of therms of gas used by the customer in each cycle billing month shall be determined by multiplying the metered consumption of that customer by the average heating value determined in accordance with paragraph (1) hereof and dividing such product by 100,000.

8. Metering for Billing.

If Company owns and installs more than one metered supply, except for the convenience of Company, on the customer premises, the rate for service furnished through each metered supply shall be determined as if such service were rendered to a separate customer.

FILED

SEP -1 1994

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

MISSOURI
Public Service Commission
September 1, 1994

DATE OF ISSUE August 24, 1994
month day year

DATE EFFECTIVE
month day year

ISSUED BY *K.J. Neises*
name of officer
K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
address

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

..... RULES AND REGULATIONS

FILED SEP 21 1992

6. Rendering and Payment of Bills (Continued).

PUBLIC SERVICE COMMISSION

be attached to the bill informing the customer that the bill is estimated and does not reflect an actual meter reading.

A third modification within a twelve-month period cannot be made. In cases which would otherwise indicate a third modification, the meter and/or reading device should be scheduled for prompt replacement. Billing is to be suspended for up to 15 days due to such replacement. If the equipment cannot be replaced within such 15 days, a letter is to be mailed, indicating that further bills will be estimated until the equipment is replaced. A maximum of 2 additional estimated bills are allowed before replacement.

CANCELLED
SEP 1 1994
BY 2nd R.S. # R-7
Public Service Commission
MISSOURI

7. Adjustment for Heat Content.

- (1) The average heating value of gas delivered during each of the Company's monthly cycle billing periods, expressed in British Thermal Units (Btu) per cubic foot of gas to the nearest one (1) Btu, shall be determined by calculating the volume-weighted average of tests made by the Company daily during such period.
- (2) The number of therms of gas used by the customer in each cycle billing month shall be determined by multiplying the metered consumption of that customer by the average heating value determined in accordance with paragraph (1) hereof and dividing such product by 100,000.

8. Metering for Billing.

If Company owns and installs more than one metered supply, except for the convenience of Company, on the customer premises, the rate for service furnished through each metered supply shall be determined as if such service were rendered to a separate customer.

FILED

SEP 1 1992

92-165

Public Service Commission

DATE OF ISSUE August 21, 1992
month day year

DATE EFFECTIVE September 1, 1992
month day year

ISSUED BY *K.J. Neises*
K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1
Community, Town or City

.....
RULES AND REGULATIONS
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9. Resale.

The gas supplied to a customer will be for the use of the customer only and shall not be remetered or submetered for resale to another or others.

10. Meter Tests.

Meters are the property of Company and shall be tested at regular intervals.

Company at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such test shall be made free of charge within a twelve-month period, and the customer shall pay the cost of any additional tests within this period unless meter is shown to be inaccurate in excess of 2%. The customer may, if he notifies Company, be present at such tests. In the event the registration is proved, by this test by the Company under standard methods, to be inaccurate in excess of 2%, bills will be adjusted by an amount to compensate for the excess of deficiency for a period equal to one half of the time elapsed since the previous meter test, but not to exceed 3 months. No part of a minimum charge will be refunded.

In the event of the stoppage or the failure of any meter to register, the customer shall be billed for such period on an estimated consumption based upon his use of gas in a similar period of like use.

11. Piping and Equipment.

All pipe and equipment beyond Company's meter and accessories thereto, necessary to utilize service furnished by Company, shall be installed by and belong to the customer, or owner, and must be maintained at all times in safe operating conditions and at his expense. The customer, or owner, shall bring his piping to a point for connection to Company's meter or meters at a location satisfactory to Company which provides easy access to the meter or meters. Any change of location of service line or meter requested by the customer shall be done by Company at the expense of the customer, or owner. Upon written request of the

78-38

CANCELLED

SEP 1 1992

BY *W.B.S.P.*
Public Service Commission
MISSOURI

DATE OF ISSUE..... December 17, 1980.....
month day year

DATE EFFECTIVE..... December 23, 1980.....
month day year

ISSUED BY... *R. C. Jaudes*... Senior Vice President... 720 Olive St. ... St. Louis, Mo. 63101
name of officer title address

RECEIVED

Laclede Gas Company
Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1
For Community, Town or City
MAY 14 1997

..... RULES AND REGULATIONS

MISSOURI
Public Service Commission

9. Resale

The gas supplied to a customer will be for the use of the customer only and shall not be remetered or submetered for resale to another or others, except for gas supplied for use as a vehicular fuel.

10. Meter Tests and Billing Adjustments

A. Meter Tests.

Meters are the property of Company and shall be subject to testing in accordance with the statistical sampling authorized by the Commission in Case No. GO-95-320 in which the Commission granted the Company a variance from the requirements of 4 CSR 240-10.030(19) relating to the removal, testing and inspection of gas meters.

Company at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such test shall be made free of charge within a twelve-month period, and the customer shall pay the cost of any additional tests within this period unless meter is shown to be inaccurate in excess of 2%. The customer may, if he notifies Company, be present at such tests. In the event the registration is proved, by this test by the Company under standard methods, to be inaccurate in excess of 2%, bills will be adjusted by an amount to compensate for the excess or deficiency for a period equal to one-half of the time elapsed since the previous meter test, but not to exceed the applicable time period set forth in B(A) below. No part of a minimum charge will be refunded.

In the event of the stoppage or the failure of any meter to register, the customer shall be billed for such period on an estimated consumption based upon his use of gas in a similar period of like use.

B. Billing Adjustments.

(A) For all billing errors, the Company will determine from all related and available information the probable period during which such condition existed and shall make billing adjustments for the period estimated to be involved as follows (except for as provided in (B), (C) and (D) of this rule) for:

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

FILED

DATE OF ISSUE May 14, 1997
month day year

DATE EFFECTIVE May 31, 1997
month day year

ISSUED BY *K. J. Neises*
name of officer title address
K. J. Neises, Senior Vice President, 720 Olive Street, St. Louis, MO 63101

2002 3 1 1997
95-320
MO. PUB. SERVICE COM.

Laclede Gas Company

Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1

For Community, Town or City

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RULES AND REGULATIONS

SEP 12 1995

9. Resale

MISSOURI
Public Service Commission

The gas supplied to a customer will be for the use of the customer only and shall not be remetered or submetered for resale to another or others, except for gas supplied for use as a vehicular fuel.

10. Meter Tests and Billing Adjustments

A. Meter Tests.

Meters are the property of Company and shall be tested at regular intervals.

Company at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such test shall be made free of charge within a twelve-month period, and the customer shall pay the cost of any additional tests within this period unless meter is shown to be inaccurate in excess of 2%. The customer may, if he notifies Company, be present at such tests. In the event the registration is proved, by this test by the Company under standard methods, to be inaccurate in excess of 2%, bills will be adjusted by an amount to compensate for the excess or deficiency for a period equal to one-half of the time elapsed since the previous meter test, but not to exceed the applicable time period set forth in B(A) below. No part of a minimum charge will be refunded.

In the event of the stoppage or the failure of any meter to register, the customer shall be billed for such period on an estimated consumption based upon his use of gas in a similar period of like use.

B. Billing Adjustments.

(A) For all billing errors, the Company will determine from all related and available information the probable period during which such condition existed and shall make billing adjustments for the period estimated to be involved as follows (except for as provided in (B), (C) and (D) of this rule) for:

CANCELLED

MAY 31 1997
BY *SRS R-8*
Public Service Commission
MISSOURI

FILED

OCT 18 1995

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE September 11, 1995
month day year

DATE EFFECTIVE October 18, 1995
month day year

ISSUED BY *K.J. Neises* Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS AUG. 21 1992

9. Resale

The gas supplied to a customer will be for the use of the customer only and shall not be remetered or submetered for resale to another or others.

10. Meter Tests and Billing Adjustments

A. Meter Tests.

Meters are the property of Company and shall be tested at regular intervals.

Company at any time, upon the written or verbal request of a customer, will test the meter of such customer, provided only one such test shall be made free of charge within a twelve-month period, and the customer shall pay the cost of any additional tests within this period unless meter is shown to be inaccurate in excess of 2%. The customer may, if he notifies Company, be present at such tests. In the event the registration is proved, by this test by the Company under standard methods, to be inaccurate in excess of 2%, bills will be adjusted by an amount to compensate for the excess or deficiency for a period equal to one-half of the time elapsed since the previous meter test, but not to exceed the applicable time period set forth in B(A) below. No part of a minimum charge will be refunded.

In the event of the stoppage or the failure of any meter to register, the customer shall be billed for such period on an estimated consumption based upon his use of gas in a similar period of like use.

B. Billing Adjustments.

(A) For all billing errors, the Company will determine from all related and available information the probable period during which such condition existed and shall make billing adjustments for the period estimated to be involved as follows (except for as provided in (B), (C) and (D) of this rule) for:

NO. 17210 SERVICE ORDER
CANCELLED
OCT 10 1995
BY ^{4th} RS R-8
Public Service Commission
MISSOURI

FILED

SEP 1 1992
92-165
Public Service Commission

DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1, 1992

ISSUED BY K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

Cancelling P. S. C. MO. No. 5 Consolidated, First Revised Sheet No. R-1

RECEIVED
JUN 28 1985
MISSOURI
Public Service Commission

Laclede Gas Company
Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

11. Piping and Equipment (Continued)

customer, or owner, Company will at its convenience make repairs to, replacements of, or clear obstructions in lines of the customer, or owner, and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

12. Customer's Liability

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph A(d) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or threaten to discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$35.00 of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph A of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading

FILED
JUL 15 1985
85-124
Public Service Commission

DATE OF ISSUE June 28, 1985
month day year

DATE EFFECTIVE July 15, 1985
month day year

ISSUED BY *D.A. Novatny*
D. A. Novatny, Senior Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

CANCELLED

SEP 1 1992
BY *302 h s R J*
Public Service Commission
MISSOURI

Laclede Gas Company Name of Issuing Corporation or Municipality For. Refer to Sheet No. R-1 Community, Town or City

RULES AND REGULATIONS

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SEP 29 1983

11. Piping and Equipment (Continued).

customer, or owner, Company will at its convenience make repairs to replacements of, or clear obstructions in lines of the customer, or owner and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

MISSOURI Public Service Commission

12. Customer's Liability.

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

CANCELLED

JUL 15 1985

BY 2 MO RS #R-8 PUBLIC SERVICE COMMISSION OF MISSOURI

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$35.00 of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph A of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading

SEP 29 1983

83-233

Public Service Commission

DATE OF ISSUE... September 29, 1983 month day year

DATE EFFECTIVE... October 8, 1983 month day year

ISSUED BY R. C. Jaudes, Senior Vice President, 720 Olive Street, St. Louis, MO 63101 name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company

For Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

11. Piping and Equipment (Continued)

customer, or owner, Company will at its convenience make repairs to, replacements of, or clear obstructions in lines of the customer, or owner, and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

12. Customer's Liability.

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$20.00 of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph A of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading.

CANCELLED

OCT - 8 1983

1st R.S. # R-8
PUBLIC SERVICE COMMISSION
OF MISSOURI

78-38

DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

ISSUED BY R. C. Jaudes, Senior Vice President

720 Olive St., St. Louis, MO 63101

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS (REVISED)

AUG 21 1992

10. Meter Tests and Billing Adjustments (Continued).

Residential Customers: MO. PUBLIC SERVICE COM. 1.

In the event of an overcharge: An adjustment shall be made for the entire period that the overcharge existed not to exceed sixty consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first. In the event of an undercharge: An adjustment shall be made for the entire period that the undercharge existed not to exceed twelve consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first.

Customers Other Than Residential:

In the event of an overcharge: An adjustment shall be made for the entire period that the overcharge existed not to exceed sixty consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first.

In the event of an undercharge: An adjustment shall be made for the entire period that the undercharge existed not to exceed sixty consecutive billing periods, calculated from the date of discovery, inquiry or actual notification of the Company, whichever was first.

(B) No billing adjustment will be made where the full amount of the adjustment is less than \$1.00.

(C) Where, upon test, a meter error is found to be 2% or less, no billing adjustment will be made.

(D) When evidence of tampering is found, or misrepresentations of the use of service by the Customer, the Company will calculate the billing adjustment period in accordance with the applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information.

FILED

SEP 1 1992
92 - 165
Public Service Commission

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

DATE OF ISSUE August 21, 1992 DATE EFFECTIVE September 1, 1992
month day year month day year

ISSUED BY K. P. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

12. Customer's Liability (Continued).

attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

13. Tampering Prohibited.

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

14. Discontinuance of Service.

Company may discontinue its service to the customer for any one of the following reasons:

A. Upon written notice, delivered at least 48 hours prior to discontinuance, or sent by first-class mail at least six (6) days prior to discontinuance for:

- (a) Nonpayment of a delinquent account.
- (b) Failure to post a security deposit or guarantee acceptable to the Company.
- (c) Failure to comply with the terms and conditions of a settlement agreement.
- (d) Refusal to grant access to the Company at reasonable times to equipment installed upon the premises of the customer for purposes of inspection, meter reading, maintenance or replacement.
- (e) Misrepresentation of identity for the purpose of obtaining service.

CANCELLED

SEP 1 1992

BY *[Signature]*
Public Service Commission
MISSOURI

78-38

DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

ISSUED BY *[Signature]* R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

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RULES AND REGULATIONS

AUG 28 1996

10. Meter Tests and Billing Adjustments (Continued).

MISSOURI
Public Service Commission

(E) When the Customer has been undercharged, except as provided in (D) of this Rule, and a billing adjustment is made, the Customer may elect to pay the amount of the adjustment in equal installments over a period not to exceed the period for which the billing adjustment was applicable.

11. Piping and Equipment

All pipe and equipment beyond Company's meter and accessories thereto, necessary to utilize service furnished by Company, shall be installed by and belong to the customer, or owner, and must be maintained at all times in safe operating conditions and at his expense. The customer, or owner, shall bring his piping to a point for connection to Company's meter or meters at a location satisfactory to Company which provides easy access to the meter or meters. Any change of location of service line or meter requested by the customer shall be done by Company according to the charges set forth on Sheet No. 31.

Relocation charges may be waived by the Company under the following circumstances:

- a) Upon determination by the Company that relocation of Company-owned facilities is necessitated by a pre-existing condition, not attributable to the customer, such that safe and normal operation of the Company's facilities is obstructed if the discovered condition is left uncorrected.
- b) Upon confirmation that relocation of Company-owned facilities is to be performed concurrent with an increase in the customer's annual gas consumption, and that the estimated revenue resulting from such increased consumption covers the cost of the relocated facilities, including a sufficient return on the investment in such facilities.

If, upon determination by the Company that relocation of Company owned-facilities is necessitated by previous action attributable to the customer, such that safe and normal operation of the Company's facilities is obstructed, and the customer fails to agree to corrective measures at the customer's expense, the customer shall be subject to provisions contained in this tariff under Rules 13, 14, and 19.

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

FILED
SEP 1 1996
96 - 193
MO. PUBLIC SERVICE COM.

DATE OF ISSUE August 28, 1996
month day year

DATE EFFECTIVE September 1, 1996
month day year

ISSUED BY *K. J. Neises*
K. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS
.....

AUG 21 1992

10. Meter Tests and Billing Adjustments (Continued).

(E) When the Customer has been undercharged, except as provided in (D) of this Rule, and a billing adjustment is made, the Customer may elect to pay the amount of the adjustment in equal installments over a period not to exceed the period for which the billing adjustment was applicable.

11. Piping and Equipment

All pipe and equipment beyond Company's meter and accessories thereto, necessary to utilize service furnished by Company, shall be installed by and belong to the customer, or owner, and must be maintained at all times in safe operating conditions and at his expense. The customer, or owner, shall bring his piping to a point for connection to Company's meter or meters at a location satisfactory to Company which provides easy access to the meter or meters. Any change of location of service line or meter requested by the customer shall be done by Company at the expense of the customer, or owner. Upon written request of the customer, or owner, Company will at its convenience make repairs to, replacements of, or clear obstructions in lines of the customer, or owner, and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

12. Customer's Liability

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for

FILED

SEP 1 1992

92-165

Public Service Commission

DATE OF ISSUE August 21, 1992
month day year

DATE EFFECTIVE September 1, 1992
month day year

ISSUED BY *K.J. Neises*
K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

CANCELLED

SEP 1 1996

R. 3rd P.S. 10
Public Service Commission

Laclede Gas Company

Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

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14. Discontinuance of Service (Continued).

B. Without Notice:

- (a) Because of a dangerous condition on the premises in piping or gas consuming devices or for violation of any rules of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.
- (b) Because of fraudulent use of the service or tampering with Company's equipment including unauthorized interference, diversion or use of service or equipment.
- (c) On the request of the customer, subject to any existing agreement between the customer and Company as to unexpired term of service.

SEP 29 1983

MISSOURI Public Service Commission

15. Reconnection of Service.

A. If the service shall have been discontinued for any of the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:

- (a) The violation of the rules and regulations must be corrected.
- (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
- (c) A satisfactory guarantee of payment of all future bills shall be furnished.
- (d) Any dangerous condition must be corrected.
- (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

B. When reconnection of service is requested by the customer on the same premises within 12 months after service is discontinued...

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SEP 1 1992 BY [Signature] SFB-10 Public Service Commission MISSOURI

FILED

OCT - 8 1983

83 - 233

DATE OF ISSUE September 29, 1983

DATE EFFECTIVE October 8, 1983

ISSUED BY R. Jaudes, Senior Vice President, 720 Olive Street, St. Louis, MO 63101

Canceling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1
Community, Town or City

.....
RULES AND REGULATIONS
.....

14. Discontinuance of Service (Continued)

DEC 17 1980

B. Without Notice:

- (a) Because of a dangerous condition on the customer's premises in piping or gas consuming devices or for violation of any rules of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.
- (b) Because of fraudulent use of the service or tampering with Company's equipment including unauthorized interference, diversion or use of service or equipment.
- (c) On the request of the customer, subject to any existing agreement between the customer and Company as to unexpired term of service.

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OCT - 8 1983

15. Reconnection of Service

A. If the service shall have been discontinued for any reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restorations of service:

BY 1st RS # R-10
PUBLIC SERVICE COMMISSION
OF MISSOURI

- (a) The violation of the rules and regulations must be corrected.
- (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
- (c) A satisfactory guarantee of payment of all future bills shall be furnished.
- (d) Any dangerous condition must be corrected.
- (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

B. When reconnection of service is requested by the ~~same cus-~~ customer on the same premises within 6 months after service has

DATE OF ISSUE. December 17, 1980.....
month day year

DATE EFFECTIVE. December 23, 1980.....
month day year

ISSUED BY..... R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, MO 63101
name of officer title address

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-10-a
CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-10-a

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

11. Piping and Equipment (Continued)

Upon written request of the customer, or owner, Company will at its convenience make repairs to, replacements of, or clear obstructions in lines of the customer, or owner, and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

12. Customer's Liability

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees and agents of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for

DATE OF ISSUE

May 10, 2005

Month Day Year

DATE EFFECTIVE

June 10, 2005

Month Day Year

ISSUED BY

K.J. Neises, Executive Vice President,

720 Olive St., St. Louis, MO 63101

Name of Officer

Title

Address

CANCELLING All Previous Schedules

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-10-a
Community, Town or City

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RULES AND REGULATIONS

AUG 28 1996

11. Piping and Equipment (Continued)

**MISSOURI
Public Service Commission**

Upon written request of the customer, or owner, Company will at its convenience make repairs to, replacements of, or clear obstructions in lines of the customer, or owner, and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

12. Customer's Liability

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for

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JUN 10 2005
By STPS R-10-a
Public Service Commission
MISSOURI

FILED

SEP 1 1996
96 - 193

MO. PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 28, 1996
month day year

DATE EFFECTIVE September 1, 1996
month day year

ISSUED BY K. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-11
CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-11

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

12. Customer's Liability (Continued)

the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph (1)(E) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or threaten to discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

The Company shall obtain an actual inside meter reading from locations having inside meters on an annual basis. The Company will have a right to disconnect the customer if access is denied to the Company at reasonable times pursuant to Paragraph (1)(E) of Rule 14.

The Company may install on the meter a remote reading attachment, the readings from which shall constitute actual meter readings.

DATE OF ISSUE May 10, 2005
Month Day Year

DATE EFFECTIVE June 10, 2005
Month Day Year

ISSUED BY K. J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

Laclede Gas Company
 Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
 Community, Town or City

Missouri Public

RULES AND REGULATIONS

REC'D NOV 21 2001

12. Customer's Liability (Continued)

Service Commission

the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph (1)(E) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or threaten to discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

The Company shall obtain an actual inside meter reading from locations having inside meters on an annual basis. The Company will have a right to disconnect the customer if access is denied to the Company at reasonable times pursuant to Paragraph (1)(E) of Rule 14.

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$50.00 of the initial installation costs, which amount may be paid in installments, at the customer's option, over a period of up to 20 months with no interest or finance costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company may install same subject to the charge and conditions set out above and its determination of whether the installation is appropriate given the Company's potential use of other remote meter reading technology. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph 1 of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

CANCELLED

JUN 10 2005

BY *RLS*
 Public Service Commission
 MISSOURI

DATE OF ISSUE November 21, 2001
 Month Day Year

DATE EFFECTIVE [REDACTED] Missouri Public
 Month Day Year

ISSUED BY *R. L. Sherwin*
 R. L. Sherwin, Assistant Vice President, 720 Olive St., St. Louis, MO 63101
 Name of Officer Title Address

DEC 01 2001
 FILED DEC 01 2001
 01-629
 Service Commission

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Laclede Gas Company

For

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

OCT 7 1994

RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM.

12. Customer's Liability (Continued)

the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph (1)(E) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or threaten to discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

The Company shall obtain an actual inside meter reading from locations having inside meters on an annual basis. The Company will have a right to disconnect the customer if access is denied to the Company at reasonable times pursuant to Paragraph (1)(E) of Rule 14.

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$50.00 of the initial installation costs, which amount may be paid in installments, at the customer's option, over a period of up to 20 months with no interest or finance costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph 1 of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

CANCELLED

FILED

DATE OF ISSUE October 7, 1994

DEC 01 2004

DATE EFFECTIVE November 7, 1994

ISSUED BY Gerald T. McNeive, Jr.
name of officer

BY Gerald T. McNeive, Jr.
Public Service Commission
MISSOURI

720 Olive, St. Louis, MO 63101
MISSOURI
Public Service Commission

NOV - 7 1994

Laclede Gas Company

Refer to Sheet R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

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RULES AND REGULATIONS

AUG 25 1994

12. Customer's Liability (Continued).

MO. PUBLIC SERVICE COMM.

the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph A(d) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or terminate service to a non-delinquent customer due solely to the delinquency of another customer.

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The Company shall obtain an actual inside meter reading from locations having inside meters on an annual basis. The Company shall have a right to disconnect the customer if access is denied to the Company at reasonable times pursuant to Paragraph A(d) of Rule 14.

NOV 7 1994

BY R. S. R-11
PUBLIC SERVICE COMMISSION
MISSOURI

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$50.00 of the initial installation costs, which amount may be paid in installments, at the customer's option, over a period of up to 20 months with no interest or finance costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph A of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

FILED

SEP - 1 1994

DATE OF ISSUE August 24, 1994

DATE EFFECTIVE September 1, 1994

ISSUED BY K. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

MISSOURI

Public Service Commission

Laclede Gas Company

Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1

Community, Town or City

..... RULES AND REGULATIONS

AUG 21 1992

12. Customer's Liability (Continued).

the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph A(d) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

The Company shall obtain an actual inside meter reading from locations having inside meters on an annual basis. The Company will have a right to disconnect the customer if access is denied to the Company at reasonable times pursuant to Paragraph A(d) of Rule 14.

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$35.00 of the initial installation costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company shall install same subject to the charge and conditions set out above. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph A of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

SEP 1 1994

BY *[Signature]* R.S. # R-11
Public Service Commission
MISSOURI

FILED

SEP 1 1992
92-165

Public Service Commission

DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1, 1992

ISSUED BY *[Signature]* H.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

cancelling All Previous Schedules.

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

.....
RULES AND REGULATIONS
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15. Reconnection of Service (Continued).

been discontinued at the request of such customer, a reconnection charge shall be made.

16. Company Inspection of Customer Premises.

A. When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises unless owner or other person in charge thereof requests Company to continue the gas supply. If continuance of gas supply is requested, Company shall inspect the premises to determine that they are in a gas safe condition. Such owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off or inspection may be made.

B. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made.

17. Temporary Service.

Temporary service will be supplied under the applicable rate provided the customer pays all installation and removal costs for the required customer extension.

18. Auxiliary Service.

The Company reserves the right to refuse auxiliary or breakdown service.

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CANCELLED

SEP 1 1992
BY *R.C. Jaudes*
Public Service Commission
MISSOURI

DATE OF ISSUE December 17, 1980
month day year

DATE EFFECTIVE December 23, 1980
month day year

ISSUED BY *R.C. Jaudes*, Senior Vice President 720 Olive St., St. Louis, Mo. 63101
name of officer title address

P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-12
CANCELLING P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-12

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

13. Tampering Prohibited

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

14. Discontinuance of Service

(1) Service may be discontinued for any of the following reasons:

- (A) Nonpayment of an undisputed delinquent charge;
- (B) Failure to post a required deposit or guarantee;
- (C) Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises;
- (D) Failure to comply with terms of a settlement agreement;
- (E) Refusal or failure after reasonable notice to permit installation, inspection, maintenance, replacement or meter reading of Company equipment. If the Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable;
- (F) Misrepresentation of identity in obtaining utility service;
- (G) Violation of any other rules of the Company approved by the commission which adversely affects the safety of the customer or other persons or the integrity of the Company's system; or
- (H) As provided by state or federal law.

(2) None of the following shall constitute sufficient cause for the Company to discontinue services:

- (A) The failure of a customer to pay for merchandise, appliances or services not subject to commission jurisdiction as an integral part of the Company service provided by the Company;

DATE OF ISSUE

May 10, 2005

Month Day Year

DATE EFFECTIVE

June 10, 2005

Month Day Year

ISSUED BY

Kenneth J. Neises Executive Vice President,

720 Olive St., St. Louis, MO 63101

Name of Officer

Title

Address

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City Missouri Public

RULES AND REGULATIONS

REC'D NOV 08 2002

13. Tampering Prohibited

Service Commission

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

14. Discontinuance of Service

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- (B) Failure to post a required deposit or guarantee;
- (C) Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises;
- (D) Failure to comply with terms of a settlement agreement;
- (E) Refusal or failure after reasonable notice to permit inspection, maintenance, replacement or meter reading of Company equipment. If the Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable;
- (F) Misrepresentation of identity in obtaining utility service;
- (G) Violation of any other rules of the Company approved by the commission which adversely affects the safety of the customer or other persons or the integrity of the Company's system; or
- (H) As provided by state or federal law.

JUN 10 2005
By [Signature] R-12
Public Service Commission
MISSOURI

(2) None of the following shall constitute sufficient cause for the Company to discontinue services:

- (A) The failure of a customer to pay for merchandise, appliances or services not subject to commission jurisdiction as an integral part of the Company service provided by the Company;

Missouri Public Service Commission

DATE OF ISSUE November 8, 2002
Month Day Year

DATE EFFECTIVE December 9, 2002
Month Day Year
GR-02-354
FILED NOV 09 2002

ISSUED BY Kenneth J. Neises Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

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Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

OCT 7 1994

..... **RULES AND REGULATIONS**

MO. PUBLIC SERVICE COMM.

13. Tampering Prohibited

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

14. Discontinuance of Service

(1) Service may be discontinued for any of the following reasons:

- (A) Nonpayment of an undisputed delinquent charge;
- (B) Failure to post a required deposit or guarantee;
- (C) Unauthorized interference, diversion or use of the Company service situated or delivered on or about the customer's premises;
- (D) Failure to comply with terms of a settlement agreement;
- (E) Refusal after reasonable notice to permit inspection, maintenance, replacement or meter reading of Company equipment. If the Company has a reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable;
- (F) Misrepresentation of identity in obtaining utility service;
- (G) Violation of any other rules of the Company approved by the commission which adversely affects the safety of the customer or other persons or the integrity of the Company's system; or
- (H) As provided by state or federal law.

(2) None of the following shall constitute sufficient cause for the Company to discontinue service:

(A) The failure of a customer to pay for merchandise, appliances or services not subject to commission jurisdiction as an integral part of the Company service provided by the Company;

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R-12
MISSOURI COMMISSION

FILED

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY Gerald T. McNeive, Jr.
name of officer

Vice President, 720 Olive St., St. Louis, Missouri
title

MISSOURI
Public Service Commission

..... Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS
AUG 22 1992

13. Tampering Prohibited.

No person shall willfully destroy, injure, molest, tamper with, or introduce foreign substances into any of Company's mains, services, meters, valves, regulators, or any other equipment of Company, either directly or indirectly through a customer's installation, or otherwise. Neither shall any person willfully create any unsafe condition in or about any of Company's said facilities and equipment, or willfully create any false indicia of any unsafe condition in any thereof.

14. Discontinuance of Service.

Company may discontinue its service to the customer for any one of the following reasons:

A. Upon written notice, delivered at least 48 hours prior to discontinuance, or sent by first-class mail at least ~~six (6)~~ **CANCELLED** days prior to discontinuance for:

- (a) Nonpayment of a delinquent account. NOV 7 1994
- (b) Failure to post a security deposit or ~~by~~ **BY 2nd R.S. * R-12** guarantee acceptable to the Company. Public Service Commission MISSOURI
- (c) Failure to comply with the terms and conditions of a settlement agreement.
- (d) Refusal to grant access to the Company at reasonable times to equipment installed upon the premises of the customer for purposes of inspection, meter reading, maintenance or replacement.
- (e) Misrepresentation of identity for the purpose of obtaining service.

The Company will mail, to all residential customers whose account is in jeopardy of termination on the disconnection date, a notice mailed so that normal postal delivery will be made to the customer from 48 to 96 hours preceding potential discontinuance of service. This notice will contain the name and address of the customer and the address if

FILED
92 - 165
SEP 1 1992

DATE OF ISSUE August 21, 1992
month day year

DATE EFFECTIVE September 1, 1992
month day year

ISSUED BY *K.J. Neises*
K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
NAME of officer

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

19. Extension of Distribution Facilities.

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A. General. The Company will install gas distribution main extensions in permanently established public streets, roads, and highways along the shortest practical route, as determined by the Company. Extensions of mains into or across private property will be made by the Company at its option, provided, that the right-of-way agreement and other conditions are satisfactory to the Company.

The Company will install service pipe along the shortest and most practical route that will avoid future construction on applicant's property and permit a safe and satisfactory service pipe installation. Installation of service pipe across private property other than the property of the customer will be made only in those cases where the customer has secured and furnished the Company a right-of-way, for such service pipe, satisfactory to the Company.

The customer shall provide a meter location on his property that is satisfactory to the Company.

The customer shall protect the portions of the customer extension installed within his premises and shall, unless otherwise authorized by the Company, permit no one but the Company's employees or its authorized agents to handle same. In the event of loss or damage to such property of the Company arising out of carelessness, negligence, or misuse by the customer or his authorized agent the cost of making good such loss or repairing such damages shall be borne by the customer. Customer shall permit access to the Company's employees, or other authorized agents, for the purpose of inspecting, modifying, maintaining, or operating the Company's facilities at all times.

CANCELLED

SEP 1 1992

BY 1st R.S. # R-12

Public Service Commission
MISSOURI

78-38

DATE OF ISSUE..... December 17, 1980
month day year

DATE EFFECTIVE..... December 23, 1980
month day year

ISSUED BY..... R. C. Jaudes, Senior Vice President
name of officer

720 Olive St., St. Louis, Mo. 63101
address

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

14. Discontinuance of Service (Continued)

(B) The failure of the customer to pay for service received at a separate metering point, residence or location. In the event of discontinuance or termination of service at a separate residential metering point, residence or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule. In the event of discontinuance or termination of service at a separate non-residential metering point or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other non-residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule;

(C) The failure of a residential customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule;

(D) The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued received substantial benefit and use of the service;

(E) The failure of a previous owner or occupant of the premises to pay an unpaid or delinquent bill except where the previous occupant remains an occupant or user; or

(F) The failure to pay a bill correcting a previous underbilling, whenever the residential customer claims an inability to pay the corrected amount, unless the Company has offered the residential customer a payment arrangement equal to the period of underbilling.

(3) On the date specified on the notice of discontinuance or within thirty (30) days after that, and subject to the requirements of these rules, the Company may discontinue service to a residential customer between the hours of 7:00 a.m. and 7:00 p.m., or sunset, whichever is earlier. Service shall not be discontinued to a residential customer on a day when Company personnel are not available to reconnect the customer's service, or on a day immediately preceding such a day. After the thirty (30) day effective period of the notice, all

DATE OF ISSUE August 31, 2005
Month Day Year

DATE EFFECTIVE October 1, 2005
Month Day Year

ISSUED BY K. J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

GR-2005-0284

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CANCELLING All Previous Schedules

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Laclede Gas Company

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Name of Issuing Corporation or Municipality

Refer to Sheet No. 10

Public Service Commission

Community, Town or City

RULES AND REGULATIONS

OCT 7 1994

14. Discontinuance of Service (Continued)

MO. PUBLIC SERVICE COMM.

(B) The failure of the customer to pay for service received at a separate metering point, residence or location. In the event of discontinuance or termination of service at a separate residential metering point, residence or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule. In the event of discontinuance or termination of service at a separate non-residential metering point or location in accordance with these rules, the Company may transfer and bill any unpaid balance to any other non-residential service account of the customer and may discontinue service after twenty-one (21) days after rendition of the combined bill, for nonpayment, in accordance with this rule;

(C) The failure of a residential customer to pay for a different class of service received at the same or different location. The placing of more than one (1) meter at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule;

(D) The failure to pay the bill of another customer, unless the customer whose service is sought to be discontinued received substantial benefit and use of the service;

(E) The failure of a previous owner or occupant of the premises to pay an unpaid or delinquent bill except where the previous occupant remains an occupant or user; or

(F) The failure to pay a bill correcting a previous underbilling, whenever the residential customer claims an inability to pay the corrected amount, unless the Company has offered the residential customer a payment arrangement equal to the period of underbilling.

(3) On the date specified on the notice of discontinuance or within eleven (11) business days after that, and subject to the requirements of these rules, the Company may discontinue service to a residential customer between the hours of 8:00 a.m. and 4:00 p.m. Service shall not be discontinued to a residential customer on a day when Company personnel are not available to reconnect the customer's service, or on a day immediately preceding such a day. After the eleven (11) business day effective period of the notice, a

FILED

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

Gerald T. McNeive, Jr.

ISSUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, Missouri 63101

Public Service Commission

Laclede Gas Company

Name of Issuing Corporation or Municipality

For Refer to Sheet No. Missouri Public

Community, Town or City

RULES AND REGULATIONS

REC'D JUN 26 2002

14. Discontinuance of Service (Continued)

Service Commission

notice procedures required by this rule shall again be followed before the Company may discontinue service to a residential customer.

(4) The notice of discontinuance shall contain the following information:

(A) The name and address of the customer and the address, if different, where service is rendered;

(B) A statement of the reason for the proposed discontinuance of service and the cost for reconnection;

(C) The date on or after which service will be discontinued unless appropriate action is taken;

(D) How a customer may avoid the discontinuance;

(E) The possibility of a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one (1) time; and

(F) A telephone number the customer may call from the service location without incurring toll charges and the address of the Company prominently displayed where the customer may make an inquiry. Charges for measured local service are not toll charges for purposes of this rule.

(5) The Company shall not discontinue residential service pursuant to section (1) unless written notice is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. The Company may serve notice by first class mail, which will be complete upon mailing. The Company may deliver such notice electronically if the customer has opted for e-bill delivery. Service of electronic notice is complete upon delivery of the notice to the site where the e-bill is posted. As an alternative, the Company may deliver a written notice in hand to the customer at least ninety-six (96) hours prior to discontinuance. The Company shall maintain an accurate record of the date of mailing or delivery. A notice of discontinuance of service shall not be issued as to that portion of a bill which is determined to be an amount in dispute pursuant to sections 4 CSR 240-13.045(5) or (6) that is currently the subject of a dispute pending with the Company or complaint before the commission, nor shall such a notice be issued as to any bill or portion of a bill which is the subject of a settlement agreement except after breach of a settlement agreement, unless the Company inadvertently issues the notice, in which case the Company shall take necessary steps to withdraw or cancel this notice.

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

Missouri Public
GE-2002-1159
FILED JUL 27 2002

DATE OF ISSUE June 26, 2002
Month Day Year

DATE EFFECTIVE July 27, 2002
Month Day Year

Service Commission

ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

CANCELLING All Previous Schedules **CANCELLED**

Laclede Gas Company
Name of Issuing Corporation or Municipality
For Refer to Sheet No. R-1
Community, Town or City

JUL 27 2002
By Public Service Commissioner

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RULES AND REGULATIONS

OCT 7 1994

14. Discontinuance of Service (Continued)

MO. PUBLIC SERVICE COMM.

notice procedures required by this rule shall again be followed before the Company may discontinue service to a residential customer.

(4) The notice of discontinuance shall contain the following information:

(A) The name and address of the customer and the address, if different, where service is rendered;

(B) A statement of the reason for the proposed discontinuance of service and the cost for reconnection;

(C) The date on or after which service will be discontinued unless appropriate action is taken;

(D) How a customer may avoid the discontinuance;

(E) The possibility of a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one (1) time; and

(F) A telephone number the customer may call from the service location without incurring toll charges and the address of the Company prominently displayed where the customer may make an inquiry. Charges for measured local service are not toll charges for purposes of this rule.

(5) The Company shall not discontinue residential service pursuant to section (1) unless written notice by first class mail is sent to the customer at least ten (10) days prior to the date of the proposed discontinuance. Service of notice by mail is complete upon mailing. As an alternative, the Company may deliver a written notice in hand to the customer at least ninety-six (96) hours prior to discontinuance. The Company shall maintain an accurate record of the date of mailing or delivery. A notice of discontinuance of service shall not be issued as to that portion of a bill which is determined to be an amount in dispute pursuant to sections 4 CSR 240-13.045(5) or (6) that is currently the subject of a dispute pending with the Company or complaint before the commission, nor shall such a notice be issued as to any bill or portion of a bill which is the subject of a settlement agreement except after breach of a settlement agreement, unless the Company inadvertently issues the notice, in which case the Company shall take necessary steps to withdraw or cancel this notice.

FILED

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY Gerald T. McNeive, Jr.
name of officer
title
Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101
address
MISSOURI
Public Service Commission

CANCELLING All Previous Schedules

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

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RULES AND REGULATIONS

OCT 7 1994

14. Discontinuance of Service (Continued)

MO. PUBLIC SERVICE COMM.

(6) Notice shall be provided as follows:

(A) At least ten (10) days prior to discontinuance of service for nonpayment of a bill or deposit at a multidwelling unit residential building at which usage is measured by a single meter, notices of the Company's intent to discontinue shall be conspicuously posted in public areas of the building; provided, however, that these notices shall not be required if the Company is not aware that the structure is a single-metered multidwelling unit residential building. The notices shall include the date on or after which discontinuance may occur and advise of tenant rights pursuant to section 441.650 RSMo. The Company shall not be required to provide notice in individual situations where safety of employees is a consideration.

(B) At least ten (10) days prior to discontinuance of service for nonpayment of a bill or deposit at a multidwelling unit residential building where each unit is individually metered and for which a single customer is responsible for payment for service to all units in the building or at a residence in which the occupant using Company service is not the Company's customer, the Company shall give the occupant(s) written notice of the Company's intent to discontinue service; provided, however, that this notice shall not be required unless one (1) occupant has advised the Company or the Company is otherwise aware that s/he is not the customer, and

(C) In the case of a multidwelling unit residential building where each unit is individually metered or in the case of a single family residence, the notice provided to the occupant of the unit about to be discontinued shall outline the procedure by which the occupant may apply in his/her name for service of the same character presently received through that meter.

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August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

(7) The Company will mail, to all residential customers whose account is in jeopardy of termination on the disconnection date, a notice mailed so that normal postal delivery will be made to the customer from 48 to 96 hours preceding potential discontinuance of service. This notice will contain the name and address of the customer and the address if different, where service is rendered, a statement of the reason for the proposed discontinuance of service, the amount due, the date on or after which service will be discontinued unless the customer takes appropriate action, a statement that if the customer is unable to pay the amount due in full he may contact the Company and request

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NOV 7 1994

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY *Gerald T. McNeive, Jr.*
Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101
name of officer address

MISSOURI
Public Service Commission

CANCELLING All Previous Schedules

Laclede Gas Company
Name of Issuing Corporation or Municipality

Refer to Sheet **RECEIVED**
Community, Town or City

RULES AND REGULATIONS

OCT. 7 1994

14. Discontinuance of Service (Continued)

MO. PUBLIC SERVICE COMM.

payment arrangement terms and the telephone number and address of the company where the customer may make inquiry.

(8) Immediately preceding the discontinuance of service, the employee of the Company designated to perform this function, except where the safety of the employee is endangered, shall make a reasonable effort to contact and identify him/herself to the customer or a responsible person then upon the premises and shall announce the purpose of his/her presence. When service is discontinued, the employee shall leave a notice upon the premises in a manner conspicuous to the customer that service has been discontinued and the address and telephone number of the Company where the customer may arrange to have service restored.

(9) Notwithstanding any other provision of this rule, the Company shall postpone a discontinuance for a time not in excess of twenty-one (21) days if the discontinuance will aggravate an existing medical emergency of the customer, a member of his/her family or other permanent resident of the premises where service is rendered. Any person who alleges a medical emergency, if requested, shall provide the Company with reasonable evidence of the necessity.

(10) Notwithstanding any other provision of this rule, the Company may discontinue residential service temporarily for reasons of maintenance, health, safety or a state of emergency.

(11) Company may discontinue its service to the customer without notice for any one of the following reasons:

- (a) Because of a dangerous condition on the customer's premises in piping or gas consuming devices or for violation of any rules of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.
- (b) Because of fraudulent use of the service or tampering with Company's equipment including unauthorized interference, diversion or use of service or equipment.
- (c) On the request of the customer, subject to any existing agreement between the customer and Company as to unexpired term of service.

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

FILED
NOV - 7 1994

DATE OF ISSUE October 7, 1994
month day year

DATE EFFECTIVE November 7, 1994
month day year

ISSUED BY Gerald T. McNeive, Jr.
name of officer
Vice President, 720 Olive, St. Louis, MO 63101
title address

Laclede Gas Company
 Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
 Community, Town or City

RULES AND REGULATIONS

15. Reconnection of Service.

A. If the service shall have been discontinued for any of the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:

- (a) The violation of the rules and regulations must be corrected.
- (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
- (c) A satisfactory guarantee of payment of all future bills shall be furnished.
- (d) Any dangerous condition must be corrected.
- (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

At all times, a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made not later than the next working day following the day requested by the customer.

- B. When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.
- C. Neither a service initiation fee nor a reconnection charge shall be applied to customers restoring natural gas service within a year of losing such service due to property damage resulting from flooding occurring within the Company's service territory during April and May of 2017.

DATE OF ISSUE May 25, 2017
 Month Day Year

DATE EFFECTIVE ~~June 25, 2017~~ ^{June 14, 2017}
 Month Day Year

ISSUED BY C. Eric Lobser VP Regulatory and Governmental Affairs
 Name of Officer Title

700 Market St., St. Louis, MO 63101
 Address

**FILED
 Missouri Public
 Service Commission
 GT-2017-0312; JG-2017-0248**

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

15. Reconnection of Service.

A. If the service shall have been discontinued for any of the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:

- (a) The violation of the rules and regulations must be corrected.
- (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
- (c) A satisfactory guarantee of payment of all future bills shall be furnished.
- (d) Any dangerous condition must be corrected.
- (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

At all times, a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made not later than the next working day following the day requested by the customer.

B. When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.

C. Neither a service initiation fee nor a reconnection charge shall be applied to customers restoring natural gas service within a year of losing such service due to property damage resulting from flooding occurring within the Company's service territory during the last week of 2015 and the first week of 2016.

CANCELLED
June 14, 2017
Missouri Public
Service Commission
GT-2017-0312; JG-2017-0248

FILED
Missouri Public
Service Commission
GT-2016-0182; YG-2016-0183

DATE OF ISSUE January 15, 2016
Month Day Year

DATE EFFECTIVE January 20, 2016
~~February 14, 2016~~
Month Day Year

ISSUED BY L. Craig Dowdy Sr. Vice President, Ext. Affairs, Corp. Comm. & Marketing 700 Market St., St. Louis, MO 63101
Name of Officer Title Address

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Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

OCT 7 1994

..... **RULES AND REGULATIONS**

MO. PUBLIC SERVICE COMM.

15. Reconnection of Service.

A. If the service shall have been discontinued for any of the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:

- (a) The violation of the rules and regulations must be corrected.
- (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.
- (c) A satisfactory guarantee of payment of all future bills shall be furnished.
- (d) Any dangerous condition must be corrected.
- (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

At all times, a reasonable effort shall be made to restore service upon the day restoration is requested, and in any event, restoration shall be made not later than the next working day following the day requested by the customer.

B. When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.

FILED

NOV - 7 1994

CANCELLED
January 20, 2016
Missouri Public
Service Commission
GT-2016-0182; YG-2016-0183

MISSOURI

DATE OF ISSUE October 7, 1994

DATE EFFECTIVE November 7, 1994

ISSUED BY Gerald T. McNeive, Jr.
name of officer Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101
address

Laclede Gas Company

Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

14. Discontinuance of Service (Continued).

different, where service is rendered, a statement of the reason for the proposed discontinuance of service, the amount due, the date on or after which service will be discontinued unless the customer takes appropriate action, a statement that if the customer is unable to pay the amount due in full he may contact the Company and request payment arrangement terms and the telephone number and address of the company where the customer may make inquiry.

B. Without Notice:

- (a) Because of a dangerous condition on the customer's premises in piping or gas consuming devices or for violation of any rules of the Company on file with and approved by the Commission which adversely affects the safety of the customer or other persons, or the integrity of the Company's delivery system.
- (b) Because of fraudulent use of the service or tampering with Company's equipment including unauthorized interference, diversion or use of service or equipment.
- (c) On the request of the customer, subject to any existing agreement between the customer and Company as to unexpired term of service.

15. Reconnection of Service.

A. If the service shall have been discontinued for the reasons set forth in these rules and regulations the following conditions shall be complied with and a reconnection charge shall be paid before restoration of service:

- (a) The violation of the rules and regulations must be corrected.
- (b) Full payment or satisfactory arrangements for the payment of all bills for service at present or previous locations then due must be made.

CANCELLED
NOV 7 1994
BY 3 M.R.S. # R-13
Public Service Commission
MISSOURI

FILED

SEP 1 1992
92-165

DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1, 1992

ISSUED BY *K.J. Neises*
K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

Laclede Gas Company For Refer to Sheet No. R-1
 Name of Issuing Corporation or Municipality Community, Town or City

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 NOV 20 1986
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 Public Service Commission

..... RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued).

B. Sizing of Customer Extension. The Company will install ~~only certain~~ standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum size facilities which will adequately distribute the gas load to be served.

C. Estimated Cost of Customer Extension. Upon receipt of application from a prospective customer, the Company will estimate the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

The estimate will include all direct, indirect, and overhead costs. Overhead construction costs include administrative and general salaries and expenses, charges for injuries and damages, pensions, and other fringe benefits. Overheads transferred to construction are determined based on the percentage that construction payroll bears to total payroll and are distributed to construction work orders on a percentage allocation basis.

D. Free Extensions - Residential Premises. The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the total amount determined, at the customer's option, under Alternate A or Alternate B.

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 Public Service Commission

CANCELLED

SEP 1 1992
 BY Feb B.S. #6-13
 Public Service Commission
 MISSOURI

DATE OF ISSUE November 20, 1986 DATE EFFECTIVE December 21, 1986
month day year month day year

ISSUED BY R. C. Jaudes, Executive Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued)

B. Sizing of Customer Extension. The Company will install only certain standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum size facilities which will adequately distribute the gas load to be served.

C. Estimated Cost of Customer Extension. Upon receipt of application from a prospective customer, the Company will estimate the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

D. Free Extensions - Residential Premises. The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the total amount determined, at the customer's option, under Alternate A or Alternate B.

CANCELLED

DEC 21 1986

BY 1st R.S. # R-13
PUBLIC SERVICE COMMISSION
OF MISSOURI

78-38

DATE OF ISSUE December 17, 1980

DATE EFFECTIVE December 23, 1980

ISSUED BY R. C. Jaudes, Senior Vice President
name of officer

720 Olive St., St. Louis, Mo. 63101
title address

P.S.C. MO. No. 5 Consolidated, Sixth Revised Sheet No. R-14
CANCELLING P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-14

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

16. Company Inspection of Customer Premises.

- A. When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises; provided, however, that Company may continue gas supply to the premises if requested by the succeeding customer. The owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off may be made.
- B. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made.

DATE OF ISSUE

May 10, 2005

Month Day Year

DATE EFFECTIVE

June 10, 2005

Month Day Year

ISSUED BY

K. J. Neises. Executive Vice President,

Name of Officer

720 Olive St.,

Title

St. Louis, MO 63101

Address

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Laclede Gas Company
Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1
Community, Town or City

OCT 7 1994

..... RULES AND REGULATIONS MO. PUBLIC SERVICE COMM.

16. Company Inspection of Customer Premises.

- A. When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises unless owner or other persons in charge thereof requests Company to continue the gas supply. If continuance of gas supply is requested, Company shall inspect the premises to determine that they are in a gas safe condition. Such owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off or inspection may be made.

- B. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made.

CANCELLED

JUN 10 2005
By *W.H.S. R-14*
Public Service Commission
MISSOURI

FILED

NOV - 7 1994

MISSOURI

DATE OF ISSUE October 7, 1994
month day year

DATE EFFECTIVE November 7, 1994
month day year

ISSUED BY *Gerald T. McNeive, Jr.*
Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101
name of officer title address

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

RULES AND REGULATIONS

AUG 19 1992

15. Reconnection of Service (Continued).

- (c) A satisfactory guarantee of payment of all future bills shall be furnished.
- (d) Any dangerous condition must be corrected.
- (e) All bills for service due, including estimated amount due Company by reasons of fraudulent use or tampering must be paid.

B. When reconnection of service is requested by the same customer on the same premises within 12 months after service has been discontinued at the request of such customer, a reconnection charge shall be made.

16. Company Inspection of Customer Premises.

A. When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises unless owner or other persons in charge thereof requests Company to continue the gas supply. If continuance of gas supply is requested, Company shall inspect the premises to determine that they are in a gas safe condition. Such owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off or inspection may be made.

B. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made.

CANCELLED
NOV 7 1994
BY 5th R.S. # R-14
Public Service Commission
MISSOURI

FILED

SEP 1 1992

DATE OF ISSUE August 21, 1992

DATE EFFECTIVE September 1, 1992

ISSUED BY R.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

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AUG 14 1991

RULES AND REGULATIONS

MISSOURI

Public Service Commission

19. Extension of Distribution Facilities (Continued).

Alternate A: All Divisions - \$700 per customer served from such extension

Alternate B This alternate shall be applicable in those instances where at least 30% of the potential customers covered by the main extension have applied for service. In such instances, the allowance for gas main and gas service pipe will be determined as follows:

(1) Gas Main - No contribution-in-aid-of-construction will be required for the gas main extension if the estimated cost of such extension does not exceed the sum of (a) the amount shown below multiplied by the number of customers to be originally connected plus (b) the amount shown below multiplied by 50% of the number of remaining potential customers covered by the main extension but not to be originally connected.

All Divisions - \$525

(2) Gas Service Pipe - No contribution-in-aid-of-construction will be required for any gas service pipe installation if the estimated cost of such installation does not exceed the amount shown below.

All Divisions - \$175

CANCELLED

SEP 1 1992
BY 402 h s # B-14
Public Service Commission
MISSOURI

FILED

SEP 13 1991

Public Service Commission

DATE OF ISSUE August 13 1991
month day year

DATE EFFECTIVE September 13 1991
month day year

ISSUED BY R. C. Jaudes, President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Laclede Gas Company Name of Issuing Corporation or Municipality For Refer to Sheet No. R-1 Community, Town, or City

RULES AND REGULATIONS

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NOV 2 1983

MISSOURI Public Service Commission

19. Extension of Distribution Facilities (Continued).

Alternate A: Laclede and St. Charles Divisions - \$460

Missouri Natural and Midwest Missouri Divisions - \$500 per customer served from such extension

Alternate B: This alternate shall be applicable in those instances where at least 30% of the potential customers covered by the main extension have applied for service. In such instances the allowance for gas main and gas service pipe will be determined as follows:

(1) Gas Main - No contribution-in-aid-of- construction will be required for the gas main extension if the estimated cost of such extension does not exceed the sum of (a) the amount shown below multiplied by the number of customers to be originally connected, plus (b) the amount shown below multiplied by 50% of the number of remaining potential customers covered by the main extension but not to be originally connected.

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AUG 1 1987

BY 278 R.S.#R-14 Public Service Commission MISSOURI

Laclede and St. Charles Divisions - \$340

Missouri Natural and Midwest Missouri Divisions - \$370

(2) Gas Service Pipe - No contribution-in-aid-of-construction will be required for any gas service pipe installation if the estimated cost of such installation does not exceed the amount shown below.

Laclede and St. Charles Divisions - \$120

Missouri Natural and Midwest Missouri Divisions

- FILED

DEC - 1 1983

Public Service Commission

DATE OF ISSUE November 1, 1983

DATE EFFECTIVE December 1, 1983

ISSUED BY R. C. Jaudes, Senior Vice President, 720 Olive Street, St. Louis, MO 63101

Cancelling All Previous Schedules.

Laclede Gas Company
 Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
 Community, Town or City

RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued).

Alternate A: Laclede Division - \$380 per customer served from such extension

St. Charles, Missouri Natural and Midwest Missouri Divisions - \$440 per customer served from such extension

Alternate B: This alternate shall be applicable in those instances where at least 30% of the potential customers covered by the main extension have applied for service. In such instances the allowance for gas main and gas service pipe will be determined as follows:

(1) Gas Main - No contribution-in-aid-of-construction will be required for the gas main extension if the estimated cost of such extension does not exceed the sum of (a) the amount shown below multiplied by the number of customers to be originally connected, plus (b) the amount shown below multiplied by 50% of the number of remaining potential customers covered by the main extension but not to be originally connected.

Laclede Division - \$280

St. Charles, Missouri Natural and Midwest Missouri Divisions - \$320

(2) Gas Service Pipe - No contribution-in-aid-of-construction will be required for any gas service pipe installation if the estimated cost of such installation does not exceed the amount shown below.

Laclede Division - \$100

St. Charles, Missouri Natural and Midwest Missouri Divisions - \$120

CANCELLED

DEC - 1 1983

BY 1st RS R-14

PUBLIC SERVICE COMMISSION
 OF MISSOURI

78-38

DATE OF ISSUE December 17, 1980
month day year

DATE EFFECTIVE December 23, 1980
month day year

ISSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101
name of officer title address

Laclede Gas Company For Refer to Sheet No. R-1
Name of Lending Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS
AUG 21 1992

17. Temporary Service. MO. PUBLIC SERVICE COMMISSION

Temporary service will be supplied under the applicable rate provided the customer pays all installation and removal costs for the required customer extension.

18. Auxiliary Service.
The Company reserves the right to refuse auxiliary or break down service.

19. Extension of Distribution Facilities.

A. General.

The Company will install gas distribution main extensions in permanently established public streets, roads, and highways along the shortest practical route, as determined by the Company. Extensions of mains into or across private property will be made by the Company at its option, provided, that the right-of-way agreement and other conditions are satisfactory to the Company.

The Company will install service pipe along the shortest and most practical route that will avoid future construction on applicant's property and permit a safe and satisfactory service pipe installation. Installation of service pipe across private property other than the property of the customer will be made only in those cases where the customer has secured and furnished the Company a right-of-way, for such service pipe, satisfactory to the Company.

The customer shall provide a meter location on his property that is satisfactory to the Company.

The customer shall protect the portions of the customer extension installed within his premises and shall, unless otherwise authorized by the Company, permit no one but the Company's employees or its authorized agents to handle same. In the event of loss or damage to such property of the Company arising out of carelessness, negligence, or misuse by the customer or his

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

FILED
SEP 1 1992
92-165
Public Service Commission

DATE OF ISSUE August 21, 1992 DATE EFFECTIVE September 1, 1992
month day year month day year

ISSUED BY *K.D. Neises*
K.D. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Laclede Gas Company
Name of Issuing Corporation or Municipality

Refer to Sheet No. R-1
Community, Town or City

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.....**RULES AND REGULATIONS**..... **AUG 14 1991**

19. Extension of Distribution Facilities (Continued).

**MISSOURI
Public Service Commission**

E. Free Extensions - Commercial or Industrial Customers.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer to be connected at the time such extension is made by the Company.

All Divisions - \$700

When the investment in facilities required to supply a commercial or industrial customer is greater than the allowance as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer.

F. Main and Service Pipe Extensions Beyond the Free Allowance.

Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section D, or E, whichever is applicable, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess. In the case of

CANCELLED

FILED

SEP 1 1992
BY 4th R.S. # R-15

SEP 13 1991

Public Service Commission
MISSOURI
Public Service Commission

DATE OF ISSUE August 13, 1991
month day year

DATE EFFECTIVE September 13, 1991
month day year

ISSUED BY R. C. Jaudes, President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Laclede Gas Company

For Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

TERMS AND CONDITIONS

19. Extension of Distribution Facilities (Continued).

E. Free Extensions - Commercial or Industrial Customers.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer to be connected at the time such extension is made by the Company.

All Divisions - \$600

When the investment in facilities required to supply a commercial or industrial customer is greater than the allowance as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer.

F. Main and Service Pipe Extensions beyond the Free Allowance

Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section D, or E, whichever is applicable, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-kind-of-construction, the Company's estimated cost of such excess. In the case of

DATE OF ISSUE June 15, 1987

DATE EFFECTIVE July 15, 1987

ISSUED BY R.C. Jaudes, Senior Vice President

720 Olive Street; St. Louis, MO 63101

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality For Community, Town or City

RULES AND REGULATIONS

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NOV 2 1983

19. Extension of Distribution Facilities (Continued)

MISSOURI Public Service Commission

E. Free Extensions - Commercial or Industrial Customers

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer to be connected at the time such extension is made by the Company.

Laclede and St. Charles Divisions - \$460

Missouri Natural and Midwest Missouri Divisions - \$500

AUG 1 1987

BY [Signature] R-15

Public Service Commission MISSOURI

When the investment in facilities required to supply a commercial or industrial customer is greater than the allowance as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer.

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Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section D, or E, whichever is applicable, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess. In the case of

DEC - 1 1983

Public Service Commission

DATE OF ISSUE November 1, 1983

DATE EFFECTIVE December 1, 1983

ISSUED BY R. C. Jaudes, Senior Vice President, 720 Olive Street, St. Louis, MO 63101

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued).

E. Free Extensions - Commercial or Industrial Customers.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer to be connected at the time such extension is made by the Company.

| | |
|---|---------|
| Laclede Division | - \$380 |
| St. Charles, Missouri Natural and Midwest Missouri Divisions | - \$440 |

When the investment in facilities required to supply a commercial or industrial customer is greater than the allowance as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer.

F. Main and Service Pipe Extensions Beyond the Free Allowance.

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CANCELLED
DEC - 1 1983
BY 10th RS R-15
PUBLIC SERVICE COMMISSION
OF MISSOURI

78-22

DATE OF ISSUE... December 17, 1980
month day year

DATE EFFECTIVE... December 23, 1980
month day year

ISSUED BY... R. C. Jaudes, Senior Vice President... 720 Olive St., St. Louis, Mo. 63101
name of officer title address

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

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RULES AND REGULATIONS

AUG 25 1994

19. Extension of Distribution Facilities (Continued).

MO. PUBLIC SERVICE COMMR.

authorized agent the cost of making good such loss or repairing such damages shall be borne by the customer. Customer shall permit access to the Company's employees, or other authorized agents, for the purpose of inspecting, modifying, maintaining, or operating the Company's facilities at all times.

B. Sizing of Customer Extension.

The Company will install only certain standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum standard size facilities which will adequately distribute the gas load to be served.

C. Estimated Cost of Customer Extension.

Upon receipt of application from a prospective customer, the Company will prepare an estimate, with an administratively reasonable level of detail, of the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

The estimate, with an administratively reasonable level of detail, will include all direct, indirect, and overhead costs. Overhead construction costs include administrative and general salaries and expenses, charges for injuries and damages, pensions, and other fringe benefits. Overheads transferred to construction are determined based on the percentage that construction payroll bears to total payroll and are distributed to construction work orders on a percentage allocation basis.

D. Free Extensions.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the

FILED

SEP 1 1994

CANCELLED August 30, 2017 Missouri Public Service Commission GN-2018-0032; JG-2018-0012

MISSOURI Public Service Commission

DATE OF ISSUE August 24, 1994

DATE EFFECTIVE September 1, 1994

ISSUED BY K. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

..... RULES AND REGULATIONS

AUG 22 1992

19. Extension of Distribution Facilities (Continued).

authorized agent the cost of making good such loss or repairing such damages shall be borne by the customer. Customer shall permit access to the Company's employees, or other authorized agents, for the purpose of inspecting, modifying, maintaining, or operating the Company's facilities at all times.

B. Sizing of Customer Extension.

The Company will install only certain standard sizes of mains, service pipes, meters, and regulators in conjunction with the extension of its distribution facilities. The Company reserves the right, as economic or other conditions warrant, to change or modify its standards in this regard. Estimates of the cost of customer extensions will be based on the minimum size facilities which will adequately distribute the gas load to be served.

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Upon receipt of application from a prospective customer, the Company will estimate the cost of installing the customer extension necessary to provide the requested service. This estimate will control the amount of deposit which may be required of the prospective customer.

The estimate will include all direct, indirect, and overhead costs. Overhead construction costs include administrative and general salaries and expenses, charges for injuries and damages, pensions, and other fringe benefits. Overheads transferred to construction are determined based on the percentage that construction payroll bears to total payroll and are distributed to construction work orders on a percentage allocation basis.

D. Free Extensions - Residential Premises.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the

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SEP 11 1994

BY 3 L R. S. R-16

Public Service Commission MISSOURI

FILED

SEP 1 1992
92-165

DATE OF ISSUE August 21, 1992
month day year

DATE EFFECTIVE September 17, 1992
month day year

ISSUED BY K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer address

Laclede Gas Company

Name of Issuing Corporation or Municipality

For Refer to Sheet No.

Community Corporation City

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RULES AND REGULATIONS

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**MISSOURI
Public Service Commission**

19. Extension of Distribution Facilities (Continued).

main extensions under Alternate B of Section D, that portion of the investment in the extension of mains which is in excess of the free allowance therefor under Alternate B shall be divided by the sum of the customers to be originally connected and 50% of the remaining potential customers covered by the main extension and the result shall be the contribution-in-aid-of-construction to be made by each customer covered by the main extension until such time as 50% of such remaining potential customers have been attached.

As to customers to be originally connected, the contribution shall be made at the time of installation of the main extension. As to the customers connected thereafter under Alternate A, in any case in which the owner of property or of an existing residence refuses to participate in the funding of the contribution-in-aid-of-construction, but within four (4) years of the refusal, requests gas service, such customers shall be billed a proportionate amount based upon the total number of services estimated to be installed at the time the contribution level was derived. Upon receipt of the payment, the Company shall refund same to those persons who financed the main extension, in proportion to the contribution.

As to a customer connected after those customers originally connected under Alternate B, the contribution shall be made at the time of connection of such customer. No residential customer shall be connected to a main for which contributions have heretofore been made under Alternate B without paying the customer contribution unless 50% of potential customers have been attached as above provided. No commercial or industrial customer shall connect to any main for which contributions have been made under Alternate B without paying such contributions unless the analysis of revenues and expenses contemplated in Section E hereof indicates that such contribution is not required.

CANCELLED

SEP 1 1992

BY *gnd R-16*

Public Service Commission

MISSOURI

FILED

DEC 21 1986

Public Service Commission

DATE OF ISSUE November 20, 1986
month day year

DATE EFFECTIVE December 21, 1986
month day year

ISSUED BY R. C. Jaudes, Executive Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued).

main extensions under Alternate B of Section D, that portion of the investment in the extension of mains which is in excess of the free allowance therefor under Alternate B shall be divided by the sum of the customers to be originally connected and 50% of the remaining potential customers covered by the main extension and the result shall be the contribution-in-aid-of-construction to be made by each customer covered by the main extension until such time as 50% of such remaining potential customers have been attached.

As to customers to be originally connected, the contribution shall be made at the time of installation of the main extension. As to the customers connected thereafter, the contribution shall be made at the time of connection of such customer. No residential customer shall be connected to a main for which contributions have heretofore been made under Alternate B without paying the customer contribution unless 50% of potential customers have been attached as above provided. No commercial or industrial customer shall connect to any main for which contributions have been made under Alternate B without paying such contributions unless the analysis of revenues and expenses contemplated in Section E hereof indicates that such contribution is not required.

G. Refund of Contributions for Main Extensions. The Company will refund to the original contributor, an amount equal to the amount shown below, less the Company's cost to extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made

CANCELLED

DEC 21 1986

BY 1st R.S. # R-16
PUBLIC SERVICE COMMISSION
OF MISSOURI

78-38

DATE OF ISSUE December 17, 1980
month day year

DATE EFFECTIVE December 23, 1980
month day year

ISSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101
name of officer title address

Laclede Gas Company
Name of Issuing Corporation or Municipality
For
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Community, Town, or Village

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.....

AUG 25 1994

19. Extension of Distribution Facilities (Continued).

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service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the total amount determined, as follows:

For a prospective customer whose annual consumption is less than 6,000 therms, the Company will install at no cost to the customer up to 175 feet of main and 75 feet of service line. In no case, however, shall the Company be obligated to invest more than \$1,000 per customer in the aggregate for both the main extension and service extension.

The number of prospective customers shall be that number established by the Company based on, but not limited to, the information supplied by the customer(s), a legal description of the area, maps, and the Company's experience in similar developments.

For a prospective customer whose annual consumption exceeds 6,000 therms, the amount of main and service the Company will install at no cost to the customer will be determined by the Company from an analysis of the character of service requested, the estimated annual revenue to be derived from the customer, the estimated annual cost of providing gas service and the estimated annual return to be derived from such investment.

E. Main and Service Pipe Extensions Beyond the Free Allowance.

Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section D, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess.

FILED
SEP - 1 1994

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

MISSOURI
Public Service Commission

DATE OF ISSUE August 24, 1994
month day year
DATE EFFECTIVE September 1, 1994
month day year

ISSUED BY K. J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101
name of officer address

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS

AUG 21 1992

19. Extension of Distribution Facilities (Continued).

service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The design and extent of any extension of the Company's facilities will be determined solely by the Company, applying sound principles of economics and engineering. Within this context, the Company will invest in distribution main and in that portion of the service pipe which extends from the property line to the meter the total amount determined, at the customer's option, under Alternate A or Alternate B.

Alternate A: All Divisions - \$700 per customer served from such extension

Alternate B: This alternate shall be applicable in those instances where at least 30% of the potential customers covered by the main extension have applied for service. In such instances, the allowance for gas main and gas service pipe will be determined as follows:

(1) Gas Main - No contribution-in-aid-of-construction will be required for the gas main extension if the estimated cost of such extension does not exceed the sum of (a) the amount shown below multiplied by the number of customers to be originally connected plus (b) the amount shown below multiplied by 50% of the number of remaining potential customers covered by the main extension but not to be originally connected.

All Divisions - \$525

(2) Gas Service Pipe - No contribution-in-aid-of-construction will be required for any gas service pipe installation if the estimated cost of such installation does not exceed the amount shown below.

All Divisions - \$175

CANCELLED

FILED

SEP 1 1994
BY 6th R.S. # R-17
Public Service Commission
MISSOURI
SEP 1 1992
92-165
Public Service Commission

DATE OF ISSUE August 21, 1992
month day year

DATE EFFECTIVE September 1, 1992
month day year

ISSUED BY K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Laclede Gas Company

Name of Issuing Corporation or Municipality

For Refer to Sheet No. **RECEIVED**
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RULES AND REGULATIONS

AUG 14 1991

MISSOURI
Public Service Commission

19. Extension of Distribution Facilities (Continued).

G. Refund of Contributions for Main Extensions. The Company will refund to the original contributor, an amount equal to the amount shown below, less the Company's cost to extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section G shall not apply to any contributions-in-aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

All Divisions - \$700

There shall be no refunds based on the attachments of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.

I. Title to the Customer Extension. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

CANCELLED

SEP 1 1992

BY 5th R.S. #B-17
Public Service Commission
MISSOURI

FILED

SEP 13 1991

Public Service Commission

DATE OF ISSUE August 13, 1991
month day year

DATE EFFECTIVE September 13, 1991
month day year

ISSUED BY R. Q. Jaudes
name of officer R. Q. Jaudes, President, 720 Olive Street, St. Louis, MO 63101
title address

Laclede Gas Company

For Refer to Sheet No. R-1

Name of Lacking Corporation or Municipality

Community, Town or City

APPROVED BY: [Signature]

19. Extension of Distribution Facilities (Continued).

G. Refund of Contributions for Main Extensions. The Company will refund to the original contributor, an amount equal to the amount shown below, less the Company's cost to extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section G shall not apply to any contribution-in-aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

All Divisions - \$600

There shall be no refunds based on the attachment of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.

I. Title to the Customer Extension. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

DATE OF ISSUE June 15, 1987

DATE EFFECTIVE July 15, 1987

ISSUED BY R.C. Jaudes, Senior Vice President

720 Olive Street, St. Louis, MO 68101

Cancelled

September 13, 1991
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

Laclede Gas Company

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Refer To Sheet No. R-1

For

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19. Extension of Distribution Facilities (Continued).

G. Refund of Contributions for Main Extensions. The Company will refund to the original contributor, an amount equal to the amount shown below, less the Company's cost to extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section G shall not apply to any contribution-in-aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

Laclede and St. Charles Divisions - \$460

Missouri Natural and
Midwest Missouri Divisions - \$500

There shall be no refunds based on the attachment of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.

I. Title to the Customer Extension. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

CANCELLED

AUG 1 1987

BY *3rd* R.S. # R-17
Public Service Commission
MISSOURI

FILED

DEC 21 1986

Public Service Commission

DATE OF ISSUE November 20, 1986
month day year

DATE EFFECTIVE December 21, 1986
month day year

ISSUED BY *R.C. Jaudes* R. C. Jaudes, Executive Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Laclede Gas Company

For Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

Community, Town or City

RULES AND REGULATIONS

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Public Service Commission

19. Extension of Distribution Facilities (Continued).

within one year of the attachment of such customer contribution. However, this Section G shall not apply to any contribution in aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

Laclede and St. Charles Divisions - \$460

Missouri Natural and Midwest Missouri Divisions - \$500

There shall be no refunds based on the attachment of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.

I. Title to the Customer Extension. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

CANCELLED

DEC 21 1986
BY *[Signature]* R.S.# R-17
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

DEC - 1 1983

Public Service Commission

DATE OF ISSUE November 1, 1983
month day year

DATE EFFECTIVE December 1, 1983
month day year

ISSUED BY *[Signature]* R. C. Jaudes, Senior Vice President, 720 Olive Street, St. Louis, MO 63101
name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For..... Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued). DEC 17 1980

within one year of the attachment of such customers. However, this Section G shall not apply to any contribution-in-aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

Laclede Division - \$380

St. Charles, Missouri Natural and
Midwest Missouri Divisions - \$440

There shall be no refunds based on the attachment of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

H. Refund Not to Exceed Original Contribution. In no event shall refund made to the applicant exceed the original contribution.

I. Title to the Customer Extension. All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

CANCELLED

DEC - 1 1983

BY Lot RS B-17
PUBLIC SERVICE COMMISSION
OF MISSOURI

78-38

DATE OF ISSUE December 17, 1980
Month day year

DATE EFFECTIVE December 23, 1980
Month day year

ISSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo., 63101
name of officer title address

.....Laclede Gas Company..... For Refer to Sheet No. R-1.....
Name of Issuing Corporation or Municipality Community, Town or City

.....RULES AND REGULATIONS.....

AUG 21 1992

19. Extension of Distribution Facilities (Continued).

E. Free Extensions - Commercial or Industrial Customers.

The Company will furnish, at its own expense, such meters, regulators, and accessories as may be necessary to measure the consumption of gas by the customer, or prospective customer. The Company will also furnish, at its own expense, that portion of the service pipe which lies in the public street or right-of-way, and which extends from the gas main to the customer's, or prospective customer's, property line.

The Company will invest, in distribution main and in that portion of the service pipe which extends from the property line to the meter, the amount shown below for each customer to be connected at the time such extension is made by the Company.

All Divisions - \$700

When the investment in facilities required to supply a commercial or industrial customer is greater than the allowance as determined in the paragraph immediately preceding, the amount of investment which the Company will make will be determined by an analysis of the character of service, the estimated revenue to be derived from such customer, and the estimated expenses of providing service to such customer.

F. Main and Service Pipe Extensions Beyond the Free Allowance.

Investment in the extension of mains and service pipes, in excess of that provided by the free allowance as determined under Section D, or E, whichever is applicable, will be made by the Company, provided the applicant requiring such extension deposits, as a contribution-in-aid-of-construction, the Company's estimated cost of such excess. In the case of main extensions under Alternate B of Section D, that portion of the investment in the extension of mains which is in excess of the free allowance therefor under Alternate B shall be divided by the sum of the customers to be originally connected and 50% of the remaining potential customers covered by the main extension and the result

SEP 1 1994

BY 2nd R.S. # R-10
Public Service Commission
MISSOURI

SEP 1 1992
92-165

DATE OF ISSUE August 21 1992
month day year

DATE EFFECTIVE September 1 1992
month day year

ISSUED BY K.J. Neises, Vice President, 720 Olive St., St. Louis, MO 63101
name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

20. Limitations Upon Company's Obligation To Supply Gas Service.

20.0 As of the issue date hereof, the Company has been unable to acquire commitments for future increased natural gas pipeline supplies in sufficient quantity to permit the continued immediate attachment of all requests for gas service without regard to the character or volume of service desired. In order to preserve its ability to serve adequately the requirements of its existing customers and to provide for the orderly and equitable attachment of new loads during such periods of possible insufficient supply, the Company will allocate its available natural gas supplies according to the manner and priorities hereinafter set out:

Category One

The Company shall continue to provide all natural gas service to be used by:

- (a) Residential and small commercial or industrial customers under the terms of the Company's General Service Rate or General Space Heating Service Rate, by
- (b) Any customer during off-peak periods under the terms of the Company's Interruptible Rate or Seasonal Air Conditioning Rate, or by
- (c) Resale customers to provide service for uses as described under (a) and (b) above.

Category Two

As sufficient pipeline gas supplies are available over and above those required to serve Category One uses, the Company will provide new or additional gas service requested for use under its Large Volume Service Rate or any individual large user contract. Such additional pipeline supplies will be allocated to the applicants within this Category Two in the order of priority as set forth below:

First Priority: All applications where the maximum daily new requirement does not exceed 100 Mcf.

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78-38

SEP 1 1992

DATE OF ISSUE December 17, 1980 BY *R.C. Jaudes* PUBLIC SERVICE COMMISSION EFFECTIVE December 23, 1980

ISSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101
Name of officer title address

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Laclede Gas Company For Refer to Sheet R-1
Name of Issuing Corporation or Municipality Community, Town or City AUG 25 1994

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SEP - 1 1994

MISSOURI
Public Service Commission

CANCELLED
August 30, 2017
Missouri Public
Service Commission
GN-2018-0032; JG-2018-0012

DATE OF ISSUE August 24, 1994
month day year

DATE EFFECTIVE September 1, 1994
month day year

ISSUED BY *K.J. Neises*
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name of officer address

Laclede Gas Company For Refer to Sheet No. R-1
Name of Issuing Corporation or Municipality Community, Town or City

..... RULES AND REGULATIONS AUG 21 1992

19. Extension of Distribution Facilities (Continued).

shall be the contribution-in-aid-of-construction to be made by each customer covered by the main extension until such time as 50% of such remaining potential customers have been attached.

As to customers to be originally connected, the contribution shall be made at the time of installation of the main extension. As to the customers connected thereafter under Alternate A, in any case in which the owner of property or of an existing residence refuses to participate in the funding of the contribution-in-aid-of-construction, but within four (4) years of the refusal, requests gas service, such customers shall be billed a proportionate amount based upon the total number of services estimated to be installed at the time the contribution level was derived. Upon receipt of the payment, the Company shall refund same to those persons who financed the main extension, in proportion to the contribution.

As to a customer connected after those customers originally connected under Alternate B, the contribution shall be made at the time of connection of such customer. No residential customer shall be connected to a main for which contributions have heretofore been made under Alternate B without paying the customer contribution unless 50% of potential customers have been attached as above provided. No commercial or industrial customer shall connect to any main for which contributions have been made under Alternate B without paying such contributions unless the analysis of revenues and expenses contemplated in Section E hereof indicates that such contribution is not required.

G. Refund of Contributions for Main Extensions.

The Company will refund to the original contributor an amount equal to the amount shown below, less the Company's cost to extend the service from the property line to the meter, for each customer connected to the main extension for which contribution was required, provided such customers are connected within four years of completion of the extension. The refund to be made will be

CANCELLED
 SEP 1 1994
 BY 2 R.S. # R-19
 Public Service Commission
 MISSOURI
FILED
 SEP 1 1992
 92-165
 Public Service Commission

DATE OF ISSUE August 21, 1992 DATE EFFECTIVE September 1, 1992

ISSUED BY *K.J. Neises* Vice President, 720 Olive St., St. Louis, MO 63101
Name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For. Refer to Sheet No. R-1
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RULES AND REGULATIONS

20. Limitations Upon Company's Obligation to Supply Gas Service (Continued).

Second Priority: All applications where the maximum daily new requirement exceeds 100 Mcf and at least 50% of such requirement results from new or additional construction.

Third Priority: All applications in existing construction resulting from conversion of coal fired equipment or new processing use and such requirements are not included within either the First or Second Priority.

Fourth Priority: All other applications including applications in existing construction resulting from conversion of oil fired equipment.

Within each of the priority groups set out above, preference will be given to applications in the order of maximum daily new requirement, from smallest to largest as follows:

Maximum Daily Requirement
(Mcf per Day)

| | |
|---------|-------|
| 0 - | 100 |
| 101 - | 200 |
| 201 - | 400 |
| 401 - | 1,000 |
| 1,001 - | 2,000 |
| Over - | 2,000 |

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Applicants will be attached within each priority and each daily requirement group on a "first come - first served" basis.

20.1 Applications

1. Whenever there is insufficient gas available to serve an applicant for gas service, the Company shall keep all such applications on file in chronological order by date of application within each priority and daily requirement group set out above. When the gas supply available permits applicants to become eligible for gas service in accordance with the system of priorities set out herein,

DATE OF ISSUE December 17, 1980
month day year

DATE EFFECTIVE December 23, 1980
month day year

ISSUED BY R. E. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101
name of officer title address

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Laclede Gas Company

Refer to Sheet R-1

Name of Issuing Corporation or Municipality For Community, Town or City

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RULES AND REGULATIONS

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20. Limitations Upon Company's Obligation To Supply Gas Service.

20.0 In order to preserve the Company's ability to serve adequately the requirements of its existing customers and to provide for the orderly and equitable attachment of new loads during periods of possible insufficient supply, the Company will allocate its available natural gas supplies according to the manner and priorities hereinafter set out:

Category One

The Company shall continue to provide all natural gas service to be used by:

- (a) Residential and small commercial or industrial customers under the terms of the Company's General Service Rate, by

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SEP - 1 1994

MISSOURI Public Service Commission

CANCELLED August 30, 2017 Missouri Public Service Commission GN-2018-0032; JG-2018-0012

DATE OF ISSUE August 24, 1994

DATE EFFECTIVE September 1, 1994

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101

Laclede Gas Company

Refer to Sheet No. R-1

Name of Issuing Corporation or Municipality

For

Community, Town or City

RULES AND REGULATIONS

19. Extension of Distribution Facilities (Continued).

determined by a survey of the additional customers connected to the extension. Such survey will be made within one year of the attachment of such customers. However, this Section G shall not apply to any contributions-in-aid-of-construction made pursuant to Alternate B of Section D, with respect to which no refunds will be made.

All Divisions - \$700

There shall be no refunds based on the attachments of customers to facilities which are main extensions of the customer extension for which contribution was originally made.

H. Refund Not to Exceed Original Contribution.

In no event shall refund made to the applicant exceed the original contribution.

I. Title to the Customer Extension.

All parts and portions thereof, regardless of any contribution made by the customer, shall be and remain in the Company.

20. Limitations Upon Company's Obligation To Supply Gas Service.

20.0 In order to preserve the Company's ability to serve adequately the requirements of its existing customers and to provide for the orderly and equitable attachment of new loads during periods of possible insufficient supply, the Company will allocate its available natural gas supplies according to the manner and priorities hereinafter set out:

Category One

The Company shall continue to provide all natural gas service to be used by:

(a) Residential and small commercial or industrial customers under the terms of the Company's General Service Rate.

CANCELLED

SEP 1 1994

BY *J. R. S.* # R-20
Public Service Commission
MISSOURI

SEP 1 1992

92-165

Public Service Commissioner

DATE OF ISSUE August 21, 1992
month day year

DATE EFFECTIVE September 1, 1992
month day year

ISSUED BY *R. J. Neises*
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name of officer title address

Cancelling All Previous Schedules.

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

20. Limitations Upon Company's Obligation To Supply Gas Service (Continued).

the Company shall notify said applicants in writing of their eligibility. Such notice shall state the date upon which gas service will be available.

2. The Company shall, at its sole judgment and based upon all pertinent information available, make determinations of the quantity of gas service which can be provided from time to time. Whenever there are unfulfilled applications for gas service, such determinations shall be made with sufficient frequency to recognize any substantial change in the Company's gas supply and demand balance.

20.2 Notice of Acceptance

1. Any applicant who receives a notice of eligibility for gas service shall notify the Company in writing, within thirty (30) days after the notice of eligibility, of his intention to accept gas service. In the event such notice of acceptance is not so received by the Company then applicant's eligibility shall be void and transferred to another applicant in accordance with the priorities set out herein.

2. Any applicant who becomes eligible for gas service shall present to the Company, within ninety (90) days of the notice of eligibility sufficient evidence that the necessary equipment has or is being installed or that applicant has otherwise committed to the purchase and installation of such equipment. In the event such evidence is not so presented to the Company, then applicant's eligibility shall be void and transferred to another applicant in accordance with the priorities set out herein.

20.3 Existing Commitments

1. Notwithstanding the provisions hereinabove set out, gas service will be supplied to any customer who has received specific approval for such service from the Company prior to the effective date hereof provided that the customer submits satisfactory evidence that prior to the effective date hereof: (a) an expense has been incurred specifically for the design, purchase or installation of gas equipment, or (b) that gas equipment has been ordered prior to said date, or (c) that detailed engineering plans for the use of gas equipment has been prepared prior to said date.

CANCELLED

SEP 1 1992
BY R. S. H. 20
Public Service Commission

DATE OF ISSUE December 17, 1980
month day year

DATE EFFECTIVE December 23, 1980
month day year

ISSUED BY R. C. Jaudes, Senior Vice President 720 Olive St., St. Louis, Mo. 63101
name of officer title address