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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

For the purposes of Section 13 of the Southwestern Bell Telephone Access Tariff P.S.C. Mo.-No. 36 the terms "Basic Time", "Overtime" and "Premium Time" are defined as follows:

(CT)

Basic Time - Work related efforts of the Telephone Company performed during normal business day, 8:00 a.m. – 5:00 p.m., Monday through Friday.

Overtime - Work related efforts of the Telephone Company performed outside of a normal business day (Monday through Friday), and on Saturdays.

(CT)

Premium Time - Work related efforts of the Telephone Company performed on Sundays and/or holidays (i.e., New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the day after Thanksgiving Day and Christmas Day)

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A. A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.l.4 and 7.l.6, preceding.
- B. Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2, preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 13.l.1 following, will apply before any additional engineering is undertaken.

If more than one engineer is involved in the same additional engineering project, the total amount of time for all engineers involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

13.1.1 Charges for Additional Engineering

The charges for additional engineering are as follows:

**P.S.C. Mo. - No. 36  
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 13  
1st Revised Sheet 2.1  
Replacing Original Sheet 2.1

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**ACCESS SERVICES**

**13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-  
(Continued)**

**13.2 Additional Labor-(Continued)**

**13.2.1 Overtime Installation**

(CT) Overtime Installation work related efforts of the Telephone Company performed  
(CT) outside a Normal Business Day and on Saturdays.

**13.2.2**