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APR 29 1998

MO. PUBLIC SERVICE COMM

Mark Twain Communications Company

Local Exchange Tariff

For Telephone Service Applying to All Exchanges

FILED

JUL 28 1998

98-305

MISSOURI

Public Service Commission

Issued: April 29, 1998

Issued By:

Bill Rohde, General Manager
P.O. Box 128
Hurdland, Missouri 63547

Effective ~~June 13, 1998~~
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SECTION

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GENERAL EXCHANGE SERVICE TARIFF - Continued

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WAIVER OF STATUTES & COMMISSION RULES

(C)

Statutes

392.210.2	Uniform System of Accounts	
392.240.1	Reasonableness of Rates	(N)
392.270	Valuation of Property	
392.280	Depreciation Accounts	
392.290	Issuance of Securities	(C)
392.300	Transfer of Property and Ownership of Stock	(C)
392.310	Stock and Debt Issuance	
392.320	Stock Dividend Payment	
392.330	Issuance of Securities, Debts and Notes	
392.340	Reorganization (s)	

Commission Rules

4 CSR 240-3.550(4) and (5)(A) and (C) – Held Order Records, Quality of Service Reports	(N)
4 CSR 240-10.020 - Depreciation Fund Income	
4 CSR 240-30.040 - Uniform System of Accounts	
4 CSR 240-32.060 – Engineering and Maintenance	(N)
4 CSR 240-32.070 – Quality of Service	
4 CSR 240-32.080 - Service Objectives and Surveillance Levels	
4 CSR 240-33.040 (1-3) and (5-10) – Billing and Payments Standards	
4 CSR 240-33.045 – Identification and Placement of Charges on Bills	
4 CSR 240-33.080(1) – Toll-Free Number for Billing Disputes on Bills	
4 CSR 240-33.130(1), (4) and (5) – Operator Service Billing Requirements	(N) (D)

* See PSC Case No. CE-2009-0210

(N)

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EXPLANATION OF SYMBOLS

- (C) Change in Regulation
- (D) Discontinued Rate, Regulation or Text
- (I) Increase in Rate
- (M) Move Rate, Regulation or Text (N)
- (N) New Rate, Regulation or Text
- (R) Reduction in Rate
- (T) Change in Text but no change in Rate or Regulation

APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Mark Twain Communications Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

This Tariff cancels and supersedes all other local tariffs of the Telephone Company issued and effective prior to the effective dates of this tariff.

Except as noted otherwise, this tariff applies to all exchanges of the Company.

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OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

A. Availability Of Facilities

MO. PUBLIC SERVICE COMM

The Telephone Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

B. Interruptions Of Service

If service is interrupted for more than 48 hours after interruption is reported to the company, other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

C. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for each of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

D. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

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OBLIGATION AND LIABILITY OF TELEPHONE COMPANY - Continued

REC'D NOV 30 1999

E. Use Of Connecting Company Lines

When suitable arrangements can be made, lines of other local exchange carriers or interexchange carriers or other companies may be used in establishing wire connections to points not reached by this Company.

F. Defacement Of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

G. Adjustment Of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges, not to exceed a period of three-years when such amount can be determined. When the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

In case of underbilling, the Telephone Company reserves the right to back bill for the deficiency charges up to a period of three-years.

H. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities are due to the acts or omissions of the subscriber or other parties. Only the Company or its agents are authorized to rearrange, remove, or disconnect any Company facilities.

I. Year 2000

Mark Twain Communications Company will make reasonable effort to cure any material failure to provide service caused solely by year 2000 defects in Mark Twain Communications Company hardware, software, or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Mark Twain Communications Company service processes, equipment, and systems, Mark Twain Communications Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications companies as defined by Missouri statute; or (3) customer premises equipment. In addition, Mark Twain Communications Company does not ensure compatibility between Mark Twain Communications Company and non-Mark Twain Communications Company services used by the Customer.

(N)

(N)

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USE OF SERVICE AND FACILITIES

A. Provision Of Equipment

MO. PUBLIC SERVICE COMM

All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.

Equipment not owned by the Company may be attached to the facilities of the Company as provided in this Section. In the event that unauthorized attachment or connection is made, the Company shall have the right to discontinue the service.

The provisions of the preceding shall not be construed or applied to bar a customer from using customer provided equipment (CPE) which serve his convenience, provided any such device so used does not:

1. Endanger the safety of Company employees or the public.
2. Damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff.
3. Interfere with the proper functioning of such equipment or facilities.
4. Impair the operation of the communication system.
5. Otherwise injure the public in its use of the Company's services.

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USE OF SERVICE AND FACILITIES – Continued

B. Customer Provided Equipment And Inside Wire

MO. PUBLIC SERVICE COMM

Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with local exchange service in compliance with FCC regulations.

Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.

The General Regulations contained in this section of the Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.

Responsibility of the Customer

1. A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally prior to the desired in-service date or any date thereafter if requested by the company and shall include the following:
 - (a) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
 - (b) The number of CPE instruments to be connected.
2. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
3. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
4. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of local exchange service lines to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
5. The customer must provide all of the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.

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USE OF SERVICE AND FACILITIES - Continued

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B. Customer Provided Equipment And Inside Wire - Continued

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Responsibility of the Customer - Continued

6. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - (a) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
 - (b) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.
 - (c) Non-published telephone service will not be furnished for use with recorded public announcements.
7. Customer-provided systems, equipment, and inside wire must comply with the requirements of Part 68 of the Rules of the Federal Communications Commission.

Responsibility of the Company

1. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures, which might affect CPE or systems.
2. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment, or inside wire.

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USE OF SERVICE AND FACILITIES - Continued

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C. Use Of Subscriber Service

MO. PUBLIC SERVICE COMM

Local exchange telephone service, is furnished only for the use by the subscribers, their families, and associates. Telephone service cannot be obtained by the use of extension service from existing service.

D. Abuse Or Fraudulent Use Of Service

Local exchange service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may disconnect service, which is used in such a manner as listed below. In case of such disconnection, the Company will immediately attempt to notify the customer.

Abuse or fraudulent use of service includes the following:

1. The use of service used in such a manner as to interfere with the service of other telephone users.
2. The use of service for any purpose other than as a means of communication.
3. Tampering with company equipment for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company or common carriers using the Company's facilities.
4. The impersonation of another individual with fraudulent or malicious intent.
5. The use of service which is objected to by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
6. Listing incorrect or incomplete information on application for service forms or while applying for service.

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ESTABLISHMENT AND FURNISHING OF SERVICE

A. Application For Service

MO. PUBLIC SERVICE COMM

Applications for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to all provisions of this and other applicable tariffs. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

Requests from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

B. Telephone Numbers

The Company may change any or all numbers or the central office associated with such number whenever it deems it necessary in prudently conducting its business. Should it become necessary to make such a change, the Company will provide reasonable notice of the effective date and reason for the change.

If available, telephone numbers may be reserved for future use as requested by the customer. The telephone company reserves the right to change or use the reserved telephone number or central office designation, or both, whenever it deems it advisable in the conduct of its business to do so. Should it become necessary to change telephone numbers or central office designation, the customer will be given 30 days notice of this cancellation. A monthly charge of \$2.50 applies for each reserved number.

The applicable service connection charges apply on all telephone number changes made at the subscriber's request.

C. Alterations

The subscriber agrees to notify the Company promptly whenever any alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

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ESTABLISHMENT AND FURNISHING OF SERVICE - Continued

APR 29 1998

A. Payment For Service

MO. PUBLIC SERVICE COMM

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

1. Bills

Regular monthly bills are due and payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$.50 per each page copied.

The company shall itemize on the customer's bill any taxes and/or franchise fees.

2. Rendering of Bills

Bills for Flat Rate Exchange Service may be billed as a total of all items and may be rendered in advance with the billing and "due" dates so stated.

Bills for Toll Service will be rendered monthly in arrears with new toll listed separately.

3. Collections

The bill becomes delinquent twenty-one (21) days after the billing date, except when the customer has had service discontinued for non-payment of an undisputed delinquent charge within the past twelve (12) months, or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges in less than twenty-one (21) days. If the toll charges remain unpaid for ten (10) days after such demand, or twenty-one (21) days from the billing date, whichever is less, such charges will be deemed delinquent. Service may be discontinued (disconnected) by the Company on all delinquent accounts.

A "restoral of service" charge of \$15.00 is applicable to each reconnection of service which has been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of the Telephone Company to re-establish only on the basis of a new application.

4. Subscriber about to Vacate Premise

The Company will hold a subscriber about to vacate a premise responsible for all service rendered up to and including the date specified by the subscriber for the discontinuance of service.

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ESTABLISHMENT AND FURNISHING OF SERVICE - Continued

E. Maintenance and Repairs

MO. PUBLIC SERVICE COMM

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities are due to the acts or omissions of the subscriber or other parties. Only the Company or its agents are authorized to rearrange, remove, or disconnect any Company facilities.

F. Unusual Installation Costs

Where special conditions or special requirements of the subscribers involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

G. Line Extensions

Lines will be extended for permanent customers in accordance with the guidelines established in Special Construction section of this tariff.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way.

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TELEPHONE DIRECTORIES

MO. PUBLIC SERVICE COMM

Upon issuance, a copy of each directory shall be distributed to all customers served by that directory and a copy of each directory shall be furnished to the commission.

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ESTABLISHMENT AND MAINTENANCE OF CREDIT

MISSOURI
Public Service Commission

A. Establishment Of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the company.

B. Deposits

The Company may require an applicant or an established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions:

The applicant is unable to establish that they have had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

1. Has a valid major national charge card
2. Home ownership (excluding mobile homes)
3. Has a local charge card
4. Has been employed two years or more with the same employer
5. Has an existing loan from a financial institution not considered delinquent by the creditor

(D)

The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:

(C)

- (A) The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
- (B) The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section, from a present customer with the Company, with at least two years of established service whose service has not been suspended for non-payment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges to the limit of the guarantee, from a defaulted bill of the customer from whom a deposit or a Contract of Guarantee was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

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Bill Rohde, General Manager
P.O. Box 128
Hurdland, Missouri 63547

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ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued**B. Deposits – Continued**

No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

Terms of Deposits:

- A. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.

(D)
|
(D)

Upon discontinuance or termination of service, the deposit will be credited to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

(D)

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.

(D)

The Company will maintain records of all pertinent information with regard to each deposit held.

The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any charges due the Company for services rendered. The Company may discontinue service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued

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C. Discontinuance Of Service For Failure To Establish Or Maintain Credit

APR 29 1998

Service may be disconnected for any of the following reasons:

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Non-payment of an undisputed delinquent charge.

Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished five days written notice to the customer requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of the service, or on a day immediately preceding such day. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after forty-eight hours' written notice has been furnished to the customer.

Failure to substantially comply with the terms of a settlement agreement.

Refusal, after reasonable notice, to permit inspection, maintenance, or replacement of the Company's facilities.

Material misrepresentation of identity in obtaining telephone service.

Non-payment of undisputed, delinquent state or interstate long distance service charges billed by the Company or non-payment of undisputed delinquent exchange service charges including any FCC- approved end user charge or both.

As provided by federal or state law.

The failure to pay charges not subject to Commission jurisdiction, except as noted above, will not constitute cause for discontinuance.

Subject to the requirements of governing tariffs, service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service will not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such a day. Service will not be discontinued for nonpayment of delinquent charges within five (5) days after a charge has become delinquent except as provided below.

Service will not be discontinued for the reasons above unless written notice by the first class mail is sent or delivered to the customer five (5) days prior to the date of the proposed discontinuance. A notice of discontinuance will not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

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ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued**APR 29 1998****C. Discontinuance Of Service For Failure To Establish Or Maintain Credit - Continued****MO. PUBLIC SERVICE COMM**

Twenty-four (24) hours prior to discontinuance the Telephone Company will make a reasonable effort to contact the customer and advise him of the proposed discontinuance and what steps must be taken to avoid the discontinuance.

Notwithstanding any other provisions of this or other governing tariffs, the Telephone Company will postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person residing where the telephone service is provided and where such person is under care of a physician. Any person who alleges such emergency will, if requested, provide the Telephone Company with reasonable evidence of such necessity.

Notwithstanding any other provisions of this or other governing tariffs, service to a customer may be discontinued at any time after written notice has been sent by certified mail to the customer at his last known address and at the address where the service to be discontinued is provided if such customer:

1. Incurs charges not covered by a deposit or contract of guaranty and evidences an intent not to pay such charges.
2. Damages or evidences an intent to damage Telephone Company equipment.

This notice shall state how the customer has evidenced an intent not to pay charges when due or evidenced an intent to damage telephone utility equipment.

D. Restoral of Service Charges

Where service has been discontinued for failure to maintain credit as specified above, the restoral of service charge will be made and collected by the Company.

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APPLICATION OF BUSINESS AND RESIDENCE SERVICE

MO. PUBLIC SERVICE COMM

The applicability of business and residence rates is governed by the actual or obvious use made of the service. The use to be made of the service will be ascertained from the applicant at the time of application for service.

A. Business Service

In offices, stores, factories, mines, and all other places of a strictly business nature.

In boarding houses, except as noted under B below, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs, or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.

At residence locations when the subscriber has no regular business telephone and the use of the service either by themselves, members of his household, his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

At residence locations, when an extension station or extension bell is located in a shop or other place of business.

In college fraternity houses.

In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B below.

Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the rate shall be charged for the telephone installed in the residence.

B. Residence Service

In private residence where business listings are not provided.

In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

In the place of residence of a clergyman or nurse, in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

In the Pastor's Study of a church when it is listed as Pastor's Study.

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INITIAL CONTRACT PERIODS - FOR BASIC LOCAL TELEPHONE SERVICE

MO. PUBLIC SERVICE COMM

Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location. The rate for one full month of service including connection and applicable toll charges shall apply on service for less than the minimum service period.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Telephone Company may require a contract period longer than one month at the same location for unusual construction necessary to meet special demands, and involving extra costs.

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TERMINATION OF SERVICE

MO. PUBLIC SERVICE COMM

In the case of basic local telephone service, service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

In the case of service for which the initial contract period is less than one month, charges for one full month shall apply.

In the case of directory listings where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing, subject however, to a minimum charge for one month:

1. The contract for the main service is terminated.
2. The listed party becomes a subscriber to some class of exchange service.
3. The listed party moves to a new location.
4. The listed party dies.

Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of service.

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DISCONTINUANCE OF SERVICE

MISSOURI
Public Service Commission

Service may be discontinued for any of the following reasons:

1. Non-payment of an undisputed delinquent charge for basic local telecommunications service. (C)
2. Failure to post a required deposit or guarantee. (C)
3. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its' facilities. (C)
4. Failure to comply with the terms of a settlement agreement. (C)
5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment. (C)
6. Material misrepresentation of identity in obtaining Company's service. (C)
7. As provided by state or federal law. (D)

A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service. (C)

Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service. (N)

Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error. (N)

Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day. (C)

The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it. (C)

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DISCONTINUANCE OF SERVICE – Continued

Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.

(C)

(C)

(D)

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Cancels Original Sheet 1

DISPUTES

MISSOURI
Public Service Commission(D)
(N)

A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.

When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.

Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.

If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.

If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.

Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess monies paid by the customer.

If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its' right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.

After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

(N)

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

APR 29 1998

A. General

MO. PUBLIC SERVICE COMM

The charges, deposits and regulations specified below apply in connection with all classes of service or facilities furnished by the Telephone Company and are in addition to the installation charges applying in connection with particular classes of service or facilities and in addition to service connection and move charges which are covered separately in the other sections of this tariff.

Construction charges may be payable, at the option of the Telephone Company, at the time the application is made.

Plant extensions made by the Telephone Company in accordance with these rules, however financed, shall be and remain the property of the Telephone Company, or may be owned by some other company with whom the Telephone Company has a joint-user, resale, or interconnection agreement.

Telephone lines constructed, installed and owned by the Telephone Company in subdivisions shall be installed underground.

B. Rules For Extensions Of Permanent Distributing Plant For Company Exchange Access Arrangements

Within the Base Rate Area

Within the base rate area the Telephone Company will extend its distributing plant to furnish basic exchange service to any applicant without requiring a construction charge. The base rate area includes and generally follows the incorporated city limits of village or town where service is provided and or where the Company has extended facilities.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES - Continued

C. Dual Use

Telephone lines may be installed in the same trench with other utility facilities unless, in the judgment of the Company, to do so would be dangerous, uneconomical, or impractical.

D. Rights-Of-Way And Easements

The Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.

1. Rights-of-way and easements, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

E. Advance Payments

The Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.

If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

Any portion of an advance not refunded five years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES - Continued

APR 29 1998

F. Temporary Facilities

MO. PUBLIC SERVICE COMM

Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.

1. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

G. Changes

If after the acceptance of request for service, the design of plant to be constructed is changed in a manner which increases the Company's estimated installation costs, or the estimated costs of installation are increased for any other reason caused by the applicant, the Company may defer or discontinue installation of its facilities until such time as such additional cost is paid by the applicant to the Company.

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CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES - Continued**APR 29 1998****H. Special Construction and Facilities****MO. PUBLIC SERVICE COMM**

The Telephone Company will provide an estimate of actual charges to the customer prior to the start of construction.

The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

Where no facilities are in place, the Company will build and extend facilities at prices to be determined on an individual case basis. Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Ownership of all facilities constructed under this section up to the demarcation point will remain with the Telephone Company.

Special construction is that construction undertaken:

1. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
2. of a type other than that which the Company would normally utilize in the furnishing of its services;
3. over a route other than that which the Company would normally utilize in the furnishing of its services;
4. in a quantity greater than that which the Company would normally construct;
5. on an expedited basis;
6. on a temporary basis until permanent facilities are available;
7. in advance of its normal construction;
8. involving abnormal costs.

Where the Company furnishes a facility on a special construction basis, or any facility for which a rate or charge is not specified in the Company's tariff, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges for contract periods longer than one month; (3) termination liabilities; or (4) combinations thereof.

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VACATION RATE

MO. PUBLIC SERVICE COMM

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 per cent of the exchange service charges, including charges for extension stations and directory listings.

Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

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EXTENSION STATIONS

MO. PUBLIC SERVICE COMM

Detached extension stations are provided upon customer request on the customer's premises or at off-premises locations only if facilities are available. Customers may be required to reimburse the Company for a portion of the construction costs according to the rules and regulations as specified in Construction Charges section of this Tariff. In the case of off-premises extensions primary exchange service generally must be available at the same location as the detached extension.

Extension stations may be connected with all classes and grades of local service.

Mileage charges apply for each extension station which is located in a different building on the same premise and over one hundred fifty feet (150') from the main station.

See "Mileage Charges" section of this Tariff for applicable rates.

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ENHANCED EMERGENCY NUMBER SERVICE (E911)

MO. PUBLIC SERVICE COMM

The Mark Twain Communications Company (MTCC) is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.

At the time the MTCC provides basic local service to a customer by means of the MTCC's own cable pair, or over any other exclusively owned facility, the MTCC will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.

The MTCC will be obligated to provide facilities to route calls from the end users to the proper PSAP. The MTCC recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the MTCC.

The MTCC will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190.310.

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DEFINITIONS

APPLICANT

MO. PUBLIC SERVICE COMM

Any person, partnership, cooperative corporation, corporation, lawful entity, or any combination thereof requesting service from Mark Twain Communications Company.

ACCESS LINE

See "Central Office Access Line".

CENTRAL OFFICE ACCESS LINE

A circuit extending from the central office equipment up to and including the demarcation point located on the customer's premises. Central Office access line service includes tone dial service, toll free calling to any other customer residing within the same local exchange calling area of the incumbent local exchange telephone company as of 1-1-98, and 1+ access to their interexchange carrier of choice for both InterLATA and IntraLATA long distance services. (commonly referred to as presubscription).

CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with services by Mark Twain Communications Company.

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DEFINITIONS – Continued

MO. PUBLIC SERVICE COMM

CONTRACT

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

DEMARCATATION POINT

The point of connection, provided and maintained by the telephone utility to which the station wiring become dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL CASE BASIS

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

INDIVIDUAL LINE

A Central Office Access Line to provide one-party service. (Not a private branch exchange trunk)

INSTALLATION CHARGE

A nonrecurring charge made at the time of installation of communications service or facilities, which may apply in place of or in addition to Service Charges and other applicable charges for service.

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DEFINITIONS – Continued

LOCAL EXCHANGE SERVICE

REC'D DEC 20 1999

Telecommunications within a local service area in accordance with the provisions of the Company's Tariffs.

LOCAL MESSAGES

A Local Message is a communication between subscribers located within the same Exchange Area.

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, can call other subscribers without the payment of a toll charge. MTCC concurs with the incumbent local exchange carriers local calling area as of 01/01/98. In addition, it shall be a local call when one MTCC subscriber calls another MTCC subscriber in any MTCC exchange. (N)
(N)

NETWORK INTERFACE DEVICE (NID)

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

PREMISES

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

PRIVATE BRANCH EXCHANGE TRUNKS

(See Central Office Access Line)

PRIVATE LINE

A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

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DEFINITIONS – Continued

SERVICE CHARGE

MO. PUBLIC SERVICE COMM

The charge a customer is required to pay at the time of the establishment of telephone service or subsequent changes to that service.

SERVICE ORDERING CHARGE

For work involved in receiving, recording and transmitting information for establishment of telephone service or subsequent change to that service including directory listing.

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

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NUISANCE CALL INVESTIGATION

MO. PUBLIC SERVICE COMM

Nuisance Call Investigation is generally determined to be a public service offering and may be provided, where switching facilities permit, to the public to insure its well-being and safety. Nuisance Call Investigation service is only provided at the written request of law enforcement agencies and / or by Court Order.

The duration of a nuisance call investigation is generally limited to a 10-day period or the duration of the court order, but may be extended if deemed necessary to further protect the public's well-being and safety.

The Telephone Company must conform to all local, county, state and federal laws applying to nuisance call investigations, and the delivering of results thereof.

Generally, a nuisance call investigation request must be initiated jointly by the governing law enforcement agency and customer in a document conforming to the local, county, state or federal law. Furthermore, the party requesting such an investigation must orally or in writing express his willingness to prosecute whenever possible.

Results of nuisance call investigations are limited to the identification of the line and not the party originating the call; and, said results will only be submitted to the law enforcement agency originating the request.

Generally, the Telephone Company will make no charge to the party requesting a nuisance call investigation. However, the Telephone Company may apply a \$10.00 non-recurring service order charge and a \$25.00 charge will also apply for a call requiring an investigation during nights, Sundays, or Holidays, provided only that the investigation could be performed during normal working hours and days; otherwise the charge does not apply.

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LOCAL EXCHANGE SERVICE**A. General**

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Companies local loop and switching facilities or by reselling service of another provider. The rates for Access Lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>	
Residence	\$20.50	(I)
Single Line Business	\$26.50	(I)
Multi Lines Business	\$29.20	(N,I)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>	
Residence	\$61.85	(I)
Business	\$68.35	(I)

SERVICE CONNECTION CHARGES**A. General****REC'D APR 16 1999**

The term "Service Connection Charges" is used to define the non-refundable charges made for the establishment of a class of telephone service or subsequent additions, moves, or changes to that service.

Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, Installation Charges, or Construction Charges made because of unusual costs in establishing service.

Service Connection Charges are payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers or for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

Incumbent Local Exchange Carrier (ILEC) charges apply only when services requested by or provided to the subscriber require the Telephone Company to order or purchase facilities or services from the ILEC. The ILEC charges contained herein are in addition to the service connection charges of the Telephone Company and all other rates and charges located in other parts of this tariff.

(N)

(N)

B. Multi Element Charge Plan**Elements Covered:****1. SERVICE ORDER CHARGE**

Covers all work associated with creation and processing of service order, including initial interview with subscriber, work done as to application for service and other permanent records, typing service orders, distribution of service order copies and completion of all other records originating from service orders.

2. CENTRAL OFFICE ACCESS CHARGE

Covers all work (i.e. central office wiring, programming, or outside wiring) involving the access line extending from the Company's Central Office to the protector and or demarcation point on the subscriber's premises. One charge will apply for each access line. This charge does not anticipate "construction" which is covered in other parts of these tariffs.

3. RESTORAL OF SERVICE CHARGE

Where service has been discontinued for nonpayment of any charges due or for failure of the subscriber to establish credit in accordance with regulations, the following charges apply for reconnecting all services and facilities being provided a subscriber at one location.

**Missouri Public
Service Commission****FILED MAY 16 1999**

SERVICE CONNECTION CHARGES - Continued

C. Non Recurring Charges

	<u>MTCC</u>	<u>ILEC</u>
Service Order Charge.	\$10.00	\$47.25
Central Office Access Charge	\$13.00	N/C
Restoral of Service Charge	\$15.00	\$24.00

REC'D APR 16 1999 (N)

(N)

D. Conditions

Service connection charges do not apply to:

1. Directory Listings
2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A Change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
3. When a receivership for an existing subscriber is established or terminated.
4. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
5. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

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**PSC MO. NO. 1
Section 23
First Revised Sheet 3
Cancels Original Sheet 3**

Reserved for Future Use

(D)
(N)

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Lifeline Service

(T)

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://www.marktwain.net/>

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://www.marktwain.net/>

(T)

MARK TWAIN COMMUNICATIONS COMPANY

PSC MO. NO. 1

Section 23
~~Third Revised Sheet 6~~

~~Second Revised Sheet 6~~

Cancels (see below)

CANCELLING P.S.C. MO. NO. 1, Section 23:

~~First Revised Sheet 6~~ 2nd Revised Sheet 6
~~First Revised Sheet 7~~ Second Revised Sheet 7
Original Sheet 8

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Mark Twain Rural Telephone Company
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MILEAGE CHARGES

MO. PUBLIC SERVICE COMM

Mileage rates apply for extending standard voice grade intra-exchange service between locations on the same premises, or between premises where adequate facilities exist. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Detached Extension Mileage

Below is the rate for a detached extension, per 1/10 mile or fraction thereof, route mileage measurement via the central office if that route is necessary.

	<u>Monthly Rate</u>
a. Between buildings on different premises -	
First 1/10 mile or fraction thereof	\$1.00
Each additional 1/10 mile	.75
b. Between buildings on the same premises	1.50

Local Loop Rental

The following charges apply to Private Line Voice, Teletype (Not TWX), Data, Metering or Control Channels where necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge or to contract for service beyond the initial period, or both.

The total mileage is the sum of the direct route mileage from each point to its serving central office, with fractional 1/10 miles treated as full 1/10 miles, for each two point segment of distance.

Charges per cable pair:

	<u>Monthly Rate</u>
First 1/10 mile or fraction thereof	ICB
Each additional 1/10 Mile	ICB

(For each terminated segment where segments are permanently tied together, combined mileage applies.)

When facilities must be constructed to provide service to an applicant beyond the Base Rate Area, charges shall be determined on an individual case basis.

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OPTIONAL SERVICES

Missouri Public
Service Commission

Custom Calling Services

REC'D FEB 09 2000

A. General

Custom Calling Services are optional telephone service arrangements which may be provided only from central offices so equipped to provide one or more custom calling features. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates *

1.	Individual Services	Monthly Rate	
(a)	Call Waiting	\$ 2.00	
(b)	Call Forwarding.	\$ 2.00	
(c)	Call Forwarding Busy	\$ 2.00	(N)
(d)	Call Forwarding No Answer	\$ 2.00	
(e)	Remote Call Forwarding (RCF)	\$ 4.00	(N)
(f)	Three Way Calling.	\$ 3.00	
(g)	Speed Calling – 8 Number.	\$ 2.00	
(h)	Speed Calling – 30 Number	\$ 3.00	
(i)	Call Transfer	\$ 2.00	(N)
(j)	Hot Line	\$ 2.00	
(k)	Warm Line	\$ 2.00	(N)
2.	Packaged Services		
(a)	Call Waiting, Call Forwarding, and Three Way Calling.	\$ 4.00	
(b)	Call Waiting, Call Forwarding, Three Way Calling, and 8-Number Speed Calling	\$ 4.25	
(c)	Call Forwarding and Call Forwarding Busy and/or Call Forwarding No Answer, each additional Call Forwarding feature	\$ 1.00	(N) (N)

C. Conditions

Call Waiting – By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. This permits putting the first call on hold so that a second call can be answered.

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* Only one Service Connection Charge applies when more than One Custom Calling feature is ordered or changed simultaneously.

OPTIONAL SERVICES - Continued

Missouri Public
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Custom Calling Services - Continued

REC'D FEB 09 2000

C. Conditions - Continued

Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which he wants all incoming calls to be automatically transferred. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between the telephone to which the call was transferred.

Call Forwarding Busy - Allows all calls to be redirected to another telephone number when the customer's line is busy. The customer can easily turn this feature on or off, or change the assigned forwarding number anytime by using access codes. (N)

Call Forwarding No Answer - Allows all terminating calls to the customer's telephone number to be redirected to another telephone number when the call is not answered within a specified number of rings (2 to 9). The customer can assign the forwarding number and activate the feature using access codes.

Remote Call Forwarding (RCF) - Allows all calls to be automatically and immediately redirected to another telephone number. The called party receives the billing for the toll call, if applicable. RCF is a central office based feature and does not require Residence or Business access line service. (N)

Three Way Calling - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8 Code capacity or 30 Code capacity on the same line. (N)

Call Transfer - Allows the customer to transfer a call to another directory number to establish a three way call and then drop out of the call, leaving the other two people connected. The subscriber must also subscribe to Three-Way Calling for this feature to work. The subscriber will be billed for all toll calls transferred by that subscriber and for charges incurred after the subscriber leaves the connection.

Hot Line - Provides an automatic connection between a customer that goes off hook and a predesignated directory number. When a subscriber with the Hot Line feature goes off hook, the call is routed directly to a specified telephone number that is automatically dialed by the central office. To change this number the subscriber must contact the business office. Calls terminating to a customer's line with the Hot Line option are processed in a normal manner.

Warm Line - Gives the customer 30 seconds after going off hook to dial a number before a predesignated number is automatically dialed for the customer. This allows the customer to use the telephone normally, but to be routed to a predesignated number simply by staying off hook. To change this number the subscriber must contact the business office. Calls terminating to a customer's line with the Warm Line option are processed in a normal manner. (N)

Custom Calling Services will be provided in connection with residence and business service.

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OPTIONAL SERVICES – Continued

APR 29 1998

Distinctive Ring Service

MO. PUBLIC SERVICE COMM

A. General Regulations

Distinctive Ring allows a customer to establish up to two telephone numbers on the same local exchange access line and distinguish calls to each number by a distinctive ringing pattern. The billing number is called the Primary Number and additional associated telephone number is called Distinctive Number. A customer may subscribe to one Distinctive Ring Number. The standard ringing pattern is provided for the Primary Number. Unique ringing is provided for the Distinctive Ring Number.

Distinctive Ring is available in conjunction with compatible residence and business service where technology, facilities and telephone numbers are available.

Some customer provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.

In addition to the provisions of this Tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of Distinctive Ring or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of this service after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service for the period following notice from the customer until service is restored.

The Primary number is the telephone number associated with the access line and therefore is allowed direct-dialed Directory Assistance calls in accordance with the Directory Assistance Service section of this Tariff. No additional call allowances are provided with Distinctive Ring.

One directory listing is provided for each telephone number associated with Distinctive Ring Service. Private Service is available, at no charge for all telephone numbers associated with Distinctive Ring. Private Service rates shown in the Directory Listings section of this Tariff apply to the Primary number only.

Additional listing rates and extra or alternate listing rates shown in the Directory Listings section of this Tariff apply to Primary and Distinctive Ring numbers.

If a customer requests a change in the listings for telephone numbers associated with Distinctive Ring Service, the regular Service Connection Charges of this Tariff will apply.

Distinctive Ring customers who subscribe to Call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Distinctive Ring number(s) along with the Primary number when it is forwarded. The second arrangement provides no forwarding of the Distinctive Ring number(s). A forwarding arrangement must be selected at the time Distinctive Ring is ordered. If a customer later requests a change in forwarding, the regular Service Connection Charges of this Tariff will apply.

If a customer requests a number change for either the Primary number, or the Distinctive Ring number, the regular Service Connection Charges of this Tariff will apply.

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OPTIONAL SERVICES - Continued

Distinctive Ring Service - Continued

MO. PUBLIC SERVICE COMM

B. Residence and Business Rates

The following rate apply in addition to the established rates and charges for the services with which these features are associated:

	<u>Monthly Rate</u>
Distinctive Ring Service (per number)	\$5.00 (1)

- (1) The regular Multi-Element Non-Recurring Charges apply on all changes made at the subscriber's request.

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OPTIONAL SERVICES - Continued

CLASS Service

MO. PUBLIC SERVICE COMM

A. General Regulations

Class Service is a group of central office call management features offered in addition to basic telephone service. Class Service consists of the following features:

1. Definitions of Feature Offerings

Automatic Callback

Automatic Callback, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Automatic Recall

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Caller ID - Number

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any MARK TWAIN COMMUNICATIONS COMPANY calling party may prevent the delivery of the calling party number (CPN) to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge. The blocking of CPN will not be provided on calls originating from public, semi-public and Customer-Owned Pay Telephone Service.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

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OPTIONAL SERVICES - Continued

CLASS Service - Continued

MO. PUBLIC SERVICE COMM

A. General Regulations - Continued

1. Definitions of Feature Offerings - Continued

Caller ID - Number (Continued)

Per line blocking for the delivery of the calling number is available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, where an executive officer of the agency registers a need for blocking and provides the required certification to MARK TWAIN COMMUNICATIONS COMPANY (a) private, nonprofit, tax exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. The calling number will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Caller ID - Name and Number

This feature enables the customer to view on a display unit the Directory Name and Number on incoming telephone calls.

When Caller ID Name and Number is activated on a customer's line, the Directory Name & Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Customer Originated Trace

Customer Originated Trace enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. The customer is not provided the traced number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Only calls from appropriately equipped and technically capable area are traceable using Customer Originated Trace.

If the customer receives another call after hanging up from the annoying call, prior to activating the trace, Customer Originated Trace will not record the correct number.

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OPTIONAL SERVICES - Continued

CLASS Service - Continued

A. General Regulations - Continued

MO. PUBLIC SERVICE COMM

1. Definitions of Feature Offerings - Continued

Distinctive Ringing \ Call Waiting

Distinctive Ringing \ Call Waiting provides a distinctive ringing pattern to the subscribing customer for calls received from specific telephone numbers.

The customer creates a screening list of up to thirty telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting and a call is received from a telephone number on the Selective Distinctive Ringing \ Call Waiting screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Selective Distinctive Ringing \ Call Waiting screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number than represents all the lines in a collection of lines, such as multi-line hunt groups.

Selective Call Acceptance

This feature provides the customer the ability to screen incoming calls against a list of up to thirty subscriber-specified directory numbers and then accepts any calls only from those specified directory numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the call receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

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OPTIONAL SERVICES - Continued

CLASS Service - Continued

A. General Regulations - Continued

MO. PUBLIC SERVICE COMM

1. Definitions of Feature Offerings - Continued

Selective Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to thirty numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Selective Call Rejection and the same telephone number is entered on both screening lists, the Selective Call Rejection features must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from up to thirty different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Selective Call Forwarding and/or Selective Distinctive Ringing \ Call Waiting and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

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RECEIVED**OPTIONAL SERVICES - Continued****APR 29 1998****CLASS Service - Continued****B. Regulations and Limitation of Service****MO. PUBLIC SERVICE COMM**

1. The following limitations apply:

- a. Class Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within appropriately equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies and interexchange carriers. Also, feature screening lists can only contain telephone numbers of subscribers served out of appropriately equipped and technically capable offices.
- b. Class Service cannot be provisioned on an originating basis with, Toll Terminals, Trunks, or some Remote Switching Locations.

C. Residence and Business Rates (1)

1. Rates for the following CLASS Services with the exception of Customer Originated Trace will be charged on a monthly basis.

	<u>Monthly Rate</u>
a. Automatic Callback	\$2.00
b. Automatic Recall	\$2.00
c. Caller ID	\$5.00
d. Caller ID Name & Number	\$6.00
e. Distinctive Ringing \ Call Waiting	\$2.00
f. Selective Call Acceptance	\$2.00
g. Selective Call Forwarding	\$2.00
h. Selective Call Rejection	\$2.00

2. Customer Originated Trace will be charged on a per activation basis.

	<u>Rate Per Activation</u>
a. Customer Originated Trace	\$5.00

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- (1) Only one Service Connection Charge applies when more than One CLASS Service is ordered or changed simultaneously.

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OPTIONAL SERVICES - Continued

Missouri Public
Service Commission

Personal Identification Number (PIN) Dialing

REC'D FEB 09 2000

A. General regulations

PIN Dialing - Provides a means of restricting access to the Long Distance Message Telecommunications Network. Two options are available to the customer:

- a. Restriction of 1+ calls and 0+ and 0- (operator handled) calls.
- b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX calls.

Restriction of 1+ calls, and 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

Customers must apply in writing for the establishment of PIN Dialing.

The appropriate non-recurring charges will apply to establish service.

B. Rates *

The rate for this service will be charged on a monthly basis.

PIN Dialing (any option)

Monthly Rate
\$2.00

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- * The regular Multi-Element Non-Recurring Charges apply on all changes made at the subscriber's request.

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Section 26
Original Sheet 1

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DIRECTORY LISTINGS

MO. PUBLIC SERVICE COMM

A. General

The following rates are applicable to the alphabetic section of the telephone directory for business or residence customers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates

	<u>Monthly Rate</u>
1. Additional, extra, or alternate listings, Per listing	\$ 1.00
2. Private service, per listing	\$ 1.00

C. Conditions

1. A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
 - a. Listings will be limited to such information as is necessary for proper identification.
 - b. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - c. The Company may refuse to insert any listing which, in its judgment does not facilitate the use of the directory.
2. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. An additional listing may include the same address and telephone number as the primary listing.

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DIRECTORY LISTINGS - Continued

C. Conditions - Continued

MO. PUBLIC SERVICE COMM

3. An alternate call listing refers a calling party to certain other telephone numbers such as after business hours, on Sundays, holidays, or if there is no answer on the first listed number. Where the alternate call number is that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign or nonsubscriber listing is furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears. The Conditions of paragraph C. 1. above shall apply.
5. Private service is the omission of a customer's listing from both the telephone directory and directory assistance records.
 - a. When private service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the private listing.
 - b. No charge will apply for private service when two or more access lines are connected via trunk hunting and the first number of the group is listed.
6. The charge for additional, alternate or private listings is effective the day the directory assistance record is posted.
7. The contract period for directory listings is:
 - a. For those services that appear in the directory, the directory period; unless the listing is no longer applicable because of disconnection, removal, etc., of the services with which it is associated. The directory period starts on the day the directory is distributed and concludes the day that the succeeding directory is distributed.
 - b. For those services that do not appear in the directory; 30 days.

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DIRECTORY LISTINGS - Continued

A. General Regulations

MO. PUBLIC SERVICE COMM

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names or subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
3. Names in directory listings shall be limited to the following:
 - a. In connection with residence service:
 - (1) The individual name of the subscriber, or
 - (2) The individual name of a member of the subscriber's family.
 - b. In connection with business service:
 - (1) The individual name of the subscriber, or
 - (2) The name under which the subscriber or joint user is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carrier, or
 - (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - (4) The individual names of the officers, partners, or employees of the subscriber, or
 - (5) The names of departments when such listings are deemed necessary from a public reference viewpoint.

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DIRECTORY LISTINGS-- Continued

A. General Regulations - Continued

MO. PUBLIC SERVICE COMM

4. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.
5. Primary Listings
 - a. One listing without charge, termed the primary listing, is provided as follows:
 - (1) For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

B. Regular Extra Listings

1. Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation; if the subscriber is a corporation, and for any business establishment, the names of associates or employees of the subscriber. No other class of listing, such as service, agency, commodity, etc., will be accepted.
2. Residence extra listings may be the names of members of the subscriber's immediate family.

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DIRECTORY LISTINGS- Continued

MO. PUBLIC SERVICE COMM

B. Regular Extra Listings - Continued

3. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
4. Regular Extra Listings are furnished at the rate quoted in this section.
5. Extra Listings charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

C. Special Types Of Extra Listings

1. Duplicate and cross reference listings
 - (a) Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
 - (b) Cross reference Listings are permitted when their use will facilitate in the handling of telephone calls.
 - (c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.

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DIRECTORY LISTINGS- Continued

C. Special Types Of Extra Listings - Continued

MO. PUBLIC SERVICE COMM

2. Alternate Call Number Listings

- (a) Listing of an alternate telephone number, other than those covered under paragraph 4-a "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.
- (b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.
- (c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

3. Foreign Exchange Listings

- (a) Foreign Exchange Listings, i.e., listings of subscribers in a directory of an exchange other than that from which the service is rendered, are permitted.
- (b) The Foreign or Non-subscriber Listing rate applies for each Foreign Exchange Listing.

4. Office Hour Listings

- (a) Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings.

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MARK TWAIN COMMUNICATIONS COMPANY

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JUL 28 1998

PSC MO. NO. 1
Section 27
1st Revised Sheet 1
Cancels Original Sheet 1

MO. PUBLIC SERVICE COMM

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Mark Twain Communications Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Mark Twain Communications Company will be offering the following promotion to new subscribers in the Lewistown, La Belle and Ewing exchanges during the period August 27 to September 30, 1998:

1. Waiver of service connection charges,
2. 90 day free services for Call Waiting, Call Forwarding, and Three Way Calling; and
3. A credit of \$20 applied to charges for local service.

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MISCELLANEOUS SERVICES

MO. PUBLIC SERVICE COMM

A. Special Circuits

1. Local loops used in connection with interexchange facilities for either Private Line Telephone Service, Private Line Teletypewriter Service, Teletypewriter Exchange Service, and Private Line Morse Service will be furnished where facilities are available, at the Business Individual Line Rate.

- a. An installation charge equal to the cost of labor required to install such Loops applies to each Loop in lieu of a Service Connection Charge. The minimum installation charge will be \$10.00.

2. Channels for services not specifically named elsewhere in these Tariffs, and for purpose other than telephonic communications, will be furnished where facilities are available and where in the judgement of the Telephone Company the use to be made of such Channels is not contrary to regulations.

Monthly Rates

- | | | |
|----|---|--------|
| a. | Channels for P.B.X. tie lines or alarm circuits, and like purposes, first half mile or fraction thereof circuit measurement | \$5.00 |
| | Each additional one-quarter mile or fraction thereof | \$.50 |
| b. | Channels, for use in connection with interexchange facilities for Radio Broadcasts: Channels between pickup points and a Radio Station and Studio, between a Radio Station or Studio, between Studio and/or Station and Transmitter, first one-quarter mile or fraction thereof airline measurement | N/A |
| | Each additional one-quarter mile or fraction thereof | N/A |

Note: If the use to which these Channels are to be put requires that they be equalized or balanced, the initial equalization or balancing and future adjustments shall be done by the subscriber, or if done by the Telephone Company, the cost thereof will be billed to the subscriber.

- c. The Telephone Company does not hold itself out to furnish Channels with a transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the Company's standpoint.
 - d. The subscriber must agree that the volume of electrical input on such Channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.
 - e. An installation charge equal to the cost of labor required to install such Channels applies to each Channel in lieu of a Service Connection Charge. The minimum installation charge will be \$10.00.

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PSC MO. NO. 1
Section 29
Original Sheet 1

APR 29 1998

900 BLOCKING SERVICE

MO. PUBLIC SERVICE COMM

A. General

900 Blocking Service provides business and residence access line customers the ability to block access from a particular network access line to all telephone numbers for which the 900 or 976 NPA must be dialed.

B. Charges

None

C. Conditions

1. 900 Blocking Service is offered only to customers served by a central office equipped to provide this service.
2. 900 Blocking Service blocks access to all 900 or 976 telephone numbers from a particular network access line. It is not capable of blocking access to a specific 900 or 976 NPA telephone number.
3. The minimum contract period for this service is one month.
4. Customers who wish to discontinue 900 Blocking Service must make their request in writing.

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TOLL ACCESS RESTRICTIONS

MO. PUBLIC SERVICE COMM

A. General Regulations

1. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Three options are available to the customer:
 - a. Restriction of 1+ calls only.
 - b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
 - c. Restriction of 1+, 0+, 0- and 8XX IN-WATS where facilities allow.
2. Restriction of 1+ and/or 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
3. Customers must apply in writing for the establishment of Toll Access Restriction.
4. The appropriate non-recurring charges will apply to establish service.

B. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)

Monthly Rate
\$5.00

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OPERATOR SERVICES**Directory Assistance Service****A. General Regulations**

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri request the telephone numbers of other customers within the same LATA.

B. Conditions

1. Call allowances are not transferable between accounts. (D)
2. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
3. Rates specified in C.1. below are not applicable to:
 - Calls placed from hotels and motels.
 - Calls placed from hospitals.
 - Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.
 - Calls from certified exempt customers and charged to their Calling Card.

C. Residence and Business Rates

1. Customer originated calls (maximum of two requests per call), each.....\$.50

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APR 29 1998

LOCAL OPERATOR SERVICES – Continued

Busy Verification and Interrupt Service

MO. PUBLIC SERVICE COMM

A. General

Upon request of a calling party, the Operator will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

B. Rates

1. A Verification Charge will apply when:

- a. The operator verifies that the line is busy with a call in progress, or
- b. The operator verifies that the line is available for incoming calls.
- c. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- d. No charge will apply when the calling party advises that the call is from an official public emergency agency.

Rates

Verification Charge, each request	\$ 1.50
Interrupt Charge, each request	\$ 1.50

Person-to-Person Service

Person-to-Person service is not offered.

Local Operator Assisted Calls

1. Description

Credit card, collect and third number calls are customer dialed "0" calls that are completed by the caller or completed by the operator. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.

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LOCAL OPERATOR SERVICES – Continued

APR 29 1998

Local Operator Assisted Calls – Continued

MO. PUBLIC SERVICE COMM

2. Rates

Calling card, per request	\$ 0.50
Collect, per request	\$ 1.25
Third number, per request	\$ 1.25

Intercept Service

A. General

- Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.
- Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
- Intercept Service will not be provided to customers disconnected for non-payment.
- On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
- At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

B. Rates and Charges

This service is offered free of charge to all eligible customers for a period of 30 days following the discontinuance of service. The following rate is in addition to any other applicable rates and charges shown in the tariffs of the Company.

	Monthly Rate
Intercept service	\$10.00

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OPERATOR SERVICES

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Intrastate IntraLata Operator Service

SEP 17 1998

A. Intrastate IntraLata Operator Service for O- toll calls

MO. PUBLIC SERVICE COMM

1. The Company will provide Intrastate IntraLata Operator Service for dialed O-toll calls on a temporary basis until such time as the Company's Operator Service Provider can direct O- toll calls to the customer's carrier of choice.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person O- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.26.
 - a. Rates set forth below, apply to O- toll calls originating for all classes and grades of service.
3. Intrastate IntraLata O- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

B. Rates and Charges

	Non- <u>Automated</u>
1. Surcharges:	
a. Station Sent Paid	\$ 3.30
b. Station Calling Card	\$ 0.50
c. Station Collect	\$ 1.25
d. Station Billed to Third Party	\$ 1.25
e. Person to Person	\$ 5.50

2. Intrastate IntraLata O- Toll rates:

a.	Initial rate, per minute	\$0.50
b.	Additional Rate, per minute	\$0.50

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LATE PAYMENT CHARGE**A. General**

A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administrative expenses associated with these accounts.

B. ChargesNonrecurring
Charges

- | | | | |
|----|---------------------|-----------|-------------|
| 1. | Late Payment Charge | | |
| | a. Residence | | |
| | Business | | \$10.00 (l) |

or

C. Conditions

1. The Late Payment Charge applies each time a customer's account is mailed a disconnect notice.
2. See Discontinuance of Service section in this tariff.

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MAINTENANCE OF SERVICE CHARGE

A non-recurring Service Charge of \$65.00 may apply for each customer requested visit to a customer's premises where the service difficulty or trouble results from the use of Customer Provided Equipment or Facilities. (I)

ACCESS TARIFF CONCURRENCE**Intrastate Access Services****A. Access Tariff Concurrence**

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company except for those items listed in section 34.D. as exceptions and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)
(T)
(T)
(T)

B. Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein except for those items listed in section 34.D. as exceptions and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)
(T)

C. Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers. (M)
|
(M)

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ACCESS TARIFF CONCURRENCE - Continued**Intrastate Access Services - Continued****D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company**(M)
(T)

1. The Company will not apply provisions of the Minimum Monthly Charge set out in Section 6.7.3 of the Mark Twain Rural Telephone Company tariff.
2. The Company includes nonrecurring (one-time) charges for specific activities in conjunction with the installation of service (to include engineering), changes to an existing Switched Access Arrangement or activation/deactivation of a Carrier Identification Code (CIC).

- a. Switched Access Ordering charges are associated with the work performed by the Company in connection with the receiving, recording and processing of customer service requests. There are two types of service order charges

- 1) Initial Ordering Charge - Switched Access

This charge applies on a per Access Service Request (ASR) basis, including requests to add additional lines or trunks or activate an existing trunk as a result of additional trunks or BHMCs ordered for an existing service. Additionally, this would include the activation/deactivation of a Carrier Identification Code (CIC).

- 2) Subsequent Ordering Charge - Switched Access

This charge applies on a per ASR basis for modifications to an existing service. This would include activities such as:

- Changes and/or additions to end office services optional arrangements (changes in hunt group or screening arrangements).
- The combination or splitting of FGA hunt groups.
- A move to a new point of termination within the same customer designated location.
- A change for rating purposes from one type of Transport to another (i.e. Switched to Special).
- The activation or deactivation of 900 SAC NXX codes on a per tandem level basis.
- The addition of Calling Party Number (CPN) Parameter, Carrier Selection Parameter, (CSP), and Charge Number (CN) Parameter when ordered subsequent to the provision of SS7 out of band signaling.
- Changes in FGD switched access and 800 SAC Access signaling from multifrequency address signaling to SS7 out of band signaling.

- 3) Administrative changes will be made without charge to the customer.

(M)

(M)

ACCESS TARIFF CONCURRENCE - Continued**Intrastate Access Services - Continued**

- D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company** (T)
Continued (T)
2. Continued (M)
- b. Design Change Charge

A design change is any change to a pending ASR or a change to an existing service which requires engineering review or changes. Design changes may include the addition or deletion of End Office service Optional Arrangements or changes in the signaling arrangements associated with the Interface Arrangements. Design changes do not include a change of Switched Access Interface Arrangement or facility type, Interexchange Customer Designated Location, end user premises, end office switch, or Feature Group type. Changes of this nature will require the issuance of a new ASR and the cancellation of the original ASR with the appropriate cancellation charges applied.

The Company will review the requested change, notify the customer whether the change can be accommodated and if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply.

The Design Change Charge will apply on a per ASR per occurrence basis for each request requiring a design change. The Design Change Charge is in addition to any Switched Ordering charges associated with the change requested. When the design change is on a pending ASR, the Initial Ordering Charge - Switched Access will apply. If the design change is to an existing service, the Subsequent Ordering Charge - Switched Access will apply.

ACCESS TARIFF CONCURRENCE - Continued**Intrastate Access Services - Continued****D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company Continued (T)**

3. The Company includes nonrecurring (one-time) charges for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Special Access Service are listed below. (T)

a. Special Access Ordering Charges are associated with the work performed by the Company in connection with the receiving, recording and processing of customer service requests. There are two types of service ordering charges.

1) Initial Ordering Charge - Special Access, applies on a per Access Service Request (ASR) basis, including those requests to add additional termination to an existing service.

2) Subsequent Ordering Charge - Special Access, applies on a per ASR basis for modifications to an existing service. This would include activities such as:

- Additions of supplemental features and multiplexing arrangements.
- Changes in the type of transport rate option from Switched to Special transport for FGA or FGB Switched Access.

b. Design Change Charge applies when a customer requests a design change to the service ordered. A design change is any change to a pending ASR for Special Access Service which requires engineering review. Design changes include such things as the addition or deletion of supplemental features or changes in the terminating options. Design changes do not include a change of Interexchange Customer Designated Location (CDL) or end user premises when its serving wire center changes or Special Access service type (e.g., 2-wire to 4-wire Voiceband or Voiceband to Program Audio, etc.). Changes of this nature will require the issuance of a new ASR and the cancellation of the original ASR. (T)

The Company will review the requested change, notify the customer whether the changes can be accommodated and specify if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply. (M)

The Design Change Charge will apply on a per ASR per occurrence basis, for each ASR requiring a design change. (M)

ACCESS TARIFF CONCURRENCE - Continued**Intrastate Access Services - Continued****D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company** (T)
Continued

4. Miscellaneous charges - Premium charges will apply all day Sunday and on all Telephone Company approved holidays. (M)
(T)

5. Primary Interexchange Carrier (PIC) Change Charge (T)

A Primary Interexchange Carrier is available for Inter and IntraLata services. The end user customer may choose a carrier for Inter and/or IntraLata MTS services. Should the end user or agent change the carrier of choice, a PIC change charge and the appropriate local tariff service order charges will be applicable.

Initial end user and agent selection of a PIC by ballot or appearing on an IC list will not incur a charge. A change of PIC selection prior to the end office conversion will not incur a charge. Notification of a change in a PIC may be coordinated by the end user or agent with either the IC selected or the Company.

Should an end user or agent dispute authorization of the change in PIC assignment and if the IC cannot produce a letter of agency or confirmation from the end user or agent, the IC will be billed one PIC change charge for restoring the end user's or agent's prior IC assignment. If the IC produces the letter of agency or confirmation of choice within 15 days of the Company request, the end user or agent will be billed two PIC charges in lieu of charges to the IC. Charges are only applicable if a change in an end user's or agent's IC selection has actually been implemented in the switch.

The Company reserves the right to implement practices and/or procedures that require written notification and/or verification from the end user subscriber before a PIC change service order will be initiated.

ACCESS TARIFF CONCURRENCE – Continued
Intrastate Access Services – Continued
Rates and Charges
Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(A) Intrastate Carrier Common Line Access, per minute			
- Originating	\$0.018060	3.6	
- Terminating	\$0.000000	3.6	
Switched Access Service			
(A) Local Transport . Installation Per Entrance Facility		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
(B) Local Transport . Premium Access			
1. Entrance Facility Per Termination		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
2. Direct Trunked Transport		6.2(A)(2)	
a. Direct Trunked Facility Per Mile			
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
b. Direct Trunked Termination Per Termination			
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
** The Company concurs with NECA's Tariff FCC No. 5 highest rate band for this element, where applicable. NECA's Tariff FCC No. 5 can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx			(N)

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ACCESS TARIFF CONCURRENCE - Continued
Intrastate Access Services - Continued
Rates and Charges - Continued
Switched Access Service (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(B) Local Transport . Premium Access (Cont'd)			
3. Multiplexing		6.2(A)(4)	
Per Arrangement			
-DS-1 to Voice	**		(T)(I)
-DS-3 to DS-1	**		(T)(I)
4. Tandem Switched Transport			
a. Tandem Switched Facility		6.2(A)(3)(b)	
-Per Originating Access Minute,			
Per Mile	\$0.000068		
-Per Terminating Access Minute,			
Per Mile	**		(T)(I)
b. Tandem Switched Termination		6.2(A)(3)(c)	
-Per Originating Access Minute,			
Per Termination	\$0.002090		
-Per Terminating Access Minute,			
Per Termination	**		(T)(I)
c. Tandem Switching		6.2(A)(3)(a)	
-Per Originating Access Minute,			
Per Tandem	\$0.005272		
-Per Terminating Access Minute,			
Per Tandem	**		(T)(I)
(C) End Office Premium Access			
1. Local Switching			
-Per Originating Access Minute	\$0.028003	6.2(B)(1)	
-Per Terminating Access Minute	**		(T)(I)
2. Reserved for Future Use			(D)
3. Information Surcharge		6.2(B)(3)	
-Per 100 Originating Access Minutes	\$0.008429		(T)
-Per 100 Terminating Access Minutes	**		(T)(I)
** The Company concurs with NECA's Tariff FCC No. 5 highest rate band for this element, where applicable. NECA's Tariff FCC No. 5 can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx			(D) (N)

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ACCESS TARIFF CONCURRENCE – Continued
Intrastate Access Services – Continued
Rates and Charges – Continued
Switched Access Service (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>
(D) Nonrecurring Charges		
Per Line or Trunk Connected		Exception 34.D.3
Initial Order	\$232.81	
Subsequent Order	\$218.49	
(E) Design Change Charge, Per ASR / Per occurrence	\$49.39	Exception 34.D.3
(F) Reserved for Future Use		
(G) Toll VoIP-PSTN Traffic		
1. Local Switching		2.3.11(E)(1)(a)
-Per Originating Access Minute	**	
-Per Terminating Access Minute	**	
2. Information Surcharge		2.3.11(E)(1)(b)
-Per 100 Originating Access Minutes	**	
-Per 100 Terminating Access Minutes	**	
3. Tandem Switched Transport		2.3.11(E)(2)
Tandem Switched Facility		
-Per Originating Access Minute, Per Mile	**	
-Per Terminating Access Minute, Per Mile	**	

** The Company concurs with the terms, conditions and the highest rate band where applicable of NECA's Tariff FCC No. 5 for this element, which can be viewed at <https://www.neca.org/member-services/tariff-5>, unless the Company's intrastate switched access rate is less than the interstate rate, in which case the intrastate rate applies.

(N)

(N)

(N)

ACCESS TARIFF CONCURRENCE – Continued
Intrastate Access Services – Continued
Rates and Charges – Continued
Switched Access Service (Cont'd)

(H)	8YY (Toll Free) Originating Access Services	<u>Rate</u>	(N)
	1. Carrier Common Line (CCL)	**	
	2. End Office Switching	**	
	3. Joint Tandem Switched Transport	**	
	4. Toll Free Data Base Access	**	
			(N)

** The Company concurs with the rates, terms and conditions of NECA's Tariff FCC No. 5 for this element, which can be viewed at <https://www.neca.org/member-services/tariff-5>

ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Special Access Service

(A) Special Access Ordering Charges

		Nonrecurring Charges	Section Reference	
(1)	Initial Order	ICB	Exception 34.D.4.a.1	(C)
(2)	Subsequent Order	ICB	Exception 34.D.4.a.2	
(3)	Design Change, per ASR, per occurrence	ICB	Exception 34.D.4.b	

		Tariff Monthly Rates	Daily Rate*	Nonrecurring Charges	Section Reference	
(B)	Channel Termination, per termination					
(1)	Voice Grade Channel					
	Two wire	ICB	ICB	ICB	7.1.1(A)	
	Four wire	ICB	ICB	ICB	7.1.1(A)	
(2)	Metallic Channel					
	Two Wire	ICB	ICB	ICB	7.1.1(A)	
(3)	Program Audio					
	50 Hz to 15,000 Hz	ICB	ICB	ICB	7.1.1(A)	
	a) Optional Features and Functions					
	Stereo per service	ICB	ICB	ICB	7.1.1(A)	
(4)	Digital Data					
	2.4, 4.8 and 9.6 Kbps	ICB	ICB	ICB	7.1.1(A)	
	56Kbps	ICB	ICB	ICB	7.1.1(A)	
(5)	High Capacity					
	1.544 Mbps					
	1st Channel	ICB	ICB	ICB	7.1.1(A)	
	Each Additional Channel	ICB	ICB	ICB	7.1.1(A)	(C)

* Daily rates apply only to Program Audio Services.

Note: Mark Twain Communications Company provides Special Access Service pursuant to contract.

(N)

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ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Special Access Service - Continued

		<u>Tariff Monthly Rates</u>	<u>Daily Rate*</u>	<u>Nonrecurring Charges</u>	<u>Section Reference</u>
(B)	Channel Mileage,				
(1)	Channel Mileage Facility				
a)	Applies to Voice Grade - per Mile	ICB	ICB	ICB	7.1.1(B)(1) (C)
b)	Applies to Metallic - per Mile	ICB	ICB	ICB	7.1.1(B)(1)
c)	Applies to Program Audio -per Mile	ICB	ICB	ICB	7.1.1(B)(1)
d)	Applies to High Capacity -per Mile	ICB	ICB	ICB	7.1.1(B)(1)
e)	Applies to Digital Data -per Mile	ICB	ICB	ICB	7.1.1(B)(1) (C)

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ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Special Access Service - Continued

		<u>Tariff Monthly Rates</u>	<u>Daily Rate*</u>	<u>Nonrecurring Charges</u>	<u>Section Reference</u>	
(B)	Channel Mileage, (Cont'd)					
(2)	Channel Mileage Termination					
a)	Applies to Voice Grade -per Termination	ICB	ICB	ICB	7.1.1(B)(2)	(C)
b)	Applies to Metallic -per Termination	ICB	ICB	ICB	7.1.1(B)(2)	
c)	Applies to Program Audio -per Termination	ICB	ICB	ICB	7.1.1(B)(2)	
d)	Applies to High Capacity -per Termination	ICB	ICB	ICB	7.1.1(B)(2)	
e)	Applies to Digital Data -per Termination	ICB	ICB	ICB	7.1.1(B)(2)	
(C)	Special Access Surcharge					
	-Per Voice Grade Equivalent	ICB	ICB	ICB	7.4.4	(C)

* Daily rates apply only to Program Audio Services.

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ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Special Access Service - Continued

		<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>	
(D)	Optional Features & Functions				
(1)	Central Office Voice Bridging Capability Two-wire or Four-wire per port	ICB	ICB	7.2.2.(A)(1)	(C)
(2)	Conditioning, C-Type, per termination	ICB	ICB	7.2.2.(A)(2)	
(3)	Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per termination	ICB	ICB	7.2.2(A)(3)	
(4)	Data Capability (D Conditioning), per termination	ICB	ICB	7.2.2(A)(4)	
(5)	Signaling Capability, per Range Extension, per SAL	ICB	ICB	7.2.2(A)(5)	
(6)	Selective Signaling Arrangement, Auto Ringdown, per SAL	ICB	ICB	7.2.2(A)(6)	(C)

Note: Mark Twain Communications Company provides Special Access Service pursuant to contract.

(N)

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ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Billing and Collection Service

Missouri Public
Service Commission

REC'D MAR 30 1999

	<u>Rates</u>	<u>Tariff Section Reference</u>	
(A) Recording, per customer message	See Note	8.1.1(A)	(C)
(B) Provision of Message Detail, per message	See Note	8.1.1(B)	
(C) Magnetic Tape, per tape	See Note	8.1.1(B) and 8.2.1(E)	
(D) Rating Service, per message	See Note	8.2.1(A)	
(E) Bill Processing Svc., per message	See Note	8.2.1(B)	
(F) Special Billing Service, per bill	See Note	8.2.1(C)	
(G) Data Transmission, per message	See Note	8.2.1(D)	
(H) Provision of Sample Message Data, per record processed	See Note	8.2.1(E)	
(I) Program Development Basic per hour	See Note	8.2.1(F)	
Premium per hour	See Note	8.2.1(F)	
(J) Message Billed Service, in which one or more mes- sages or message service related rate elements are billed, per bill rendered to a customer end user account per month	See Note	8.2.1(G)	(C)

Note: Mark Twain Communications Company provides Billing and Collection Services pursuant to contract.

(N)

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ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

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Rates and Charges - Continued

Miscellaneous Services

	<u>Basic time, Scheduled working hours</u>	<u>Overtime, outside scheduled working hours</u>	<u>Premium outside schedule working hours</u>	<u>Tariff Section Reference</u>
(A) Additional Engineering Periods				
Per engineer, 1st 1/2 hour or fraction thereof,	\$21.88	\$27.32	\$32.76	9.1
Each Additional	14.58	18.21	21.83	9.1
(B) Additional Labor				
Per technician, 1st 1/2 hour or fraction thereof,	21.88	27.32	32.76	9.2
Each Additional	14.58	18.21	21.83	9.2
(C) Maintenance of Service				
Per technician, 1st 1/2 hour or fraction thereof,	21.88	27.32	32.76	9.3
Each Additional	14.58	18.21	21.83	9.3
(D) Programming Services				
Per programmer, 1/2 hour or fraction thereof,	21.88	27.32	32.76	9.3
Each Additional	14.58	18.21	21.83	9.3
(E) PIC Change Charge, per occurrence	3.92			Exception 34.D.6

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REC'D MAY 30 2000

**DISCOUNTS FOR SCHOOLS AND LIBRARIES
PARTICIPATING IN THE FEDERAL UNIVERSAL SERVICE PROGRAM**

Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the program if it receives funds from the Federal Universal Service Fund.

The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

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