

Missouri-American Water Company

For

District #2: St. Joseph, Brunswick, and
 Platte County Service Areas

Name of Issuing Corporation

Community, Town or City

Minimum Customer Charge Rate for Low-Income Customers

Tariff Qualifications

The program administrator will determine a customer's eligibility using the following criteria: the customer's household earnings meet the low-income guidelines for the Missouri Low-Income Home Energy Assistance Program (LIHEAP). Residential customers, who demonstrate a financial need and qualify for LIHEAP, should contact a local Community Action Agency referenced below or any subsequent program administrator whose contact information may be found on Missouri American Water's web site. Upon qualification for LIHEAP, residential customers with a 5/8" meter will receive a discount of 80% of the fixed 5/8" meter minimum customer charge. The current fixed monthly 5/8" meter minimum customer charge for District #2 is \$15.33, the discount applied to the customer's monthly bill would be \$12.26.

Missouri American Water Districts	County	Community Action Agency Contact (Available 8:00 am – 5:00 pm)
Brunswick	Chariton County	Missouri Valley Community Action Agency 660-548-3155
Parkville	Platte County	United Services Community Action Agency 816-858-5153
St. Joseph	Buchanan County	Community Action Partnership of Greater St. Joseph 816-233-8281

Availability

Customers that default on payments for two (2) consecutive months will no longer be eligible for this rate, and will not be allowed to requalify for twelve (12) months. Customers must reestablish eligibility on an annual basis. This rate will be available until the effective date of new rates in Missouri American Water's next general rate proceeding.

* Indicates new rate or text

+ Indicates change

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ISSUED BY: Cheryl Norton, President
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