NOV 1 2 1998

TITLE SHEET

MO. PUBLIC SERVICE COMM

MISSOURI TELECOMMUNICATIONS TARIFF

OF

UNI-TEL COMMUNICATIONS GROUP, INC.

This Tariff contains the description, regulations, and rates applicable to the furnishing of long distance telecommunications Service by Uni-Tel Communications Group, Inc. with principal offices located at 618B West Fifth Ave., Naperville, II 60563. This Tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Uni-Tel Communications Group, Inc. is a competitive telecommunications company providing competitive services in the state of Missouri.

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December 30, 2011
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Service Commission
XD-2012-0162; JX-2003-0984

## Waivers of Statutory and Regulatory Requirements

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The following statutory and regulatory requirements have been waived for the Company:

	Commission retempting MO. PUBLIC SERVICE CUMM
Section 392.240(1)	Commission ratemaking
Section 392.270	Property valuation
Section 392.280	Depreciation accounts
Section 392.290	Issuance of securities
Section 392.310	Stock and debt issuance
Section 392.320	Stock dividend payment
Section 392.330	Issuance of securities, debt, and notes
Section 392.340	Reorganization (s)
4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.010(2)	Copies of rate schedules
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-30.060(5)	Rate case requirements
4 CSR 240-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Access line and grade of service complaints
4 CSR 240-32.030(2)	In-state record keeping
4 CSR 240-32.050(3)	Information at business offices
4 CSR 240-32.050(4)	Telephone directories
4 CSR 240-32.050(5)	Call interception
4 CSR 240-32.050(6)	Telephone number changes
4 CSR 240-32.070(4)	Coin telephones
4 CSR 240-33.030	Minimum charge rules Waivers of Statutory and
	Regulatory Requirements
4 CSR 240-33.040(5)	Finance fee

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# CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

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None

#### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

C - Changed regulation

D - Discontinued rate or regulation

I - Increase

M - Matter relocated without change

N - New rate or regulation

R - Reduction

S - Reissued matter

T - Change in text, but no change in rate or regulation

Z - Correction

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## TARIFF FORMAT

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- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new page is added between sheets already in effect, a decimal is added. For example, a new page added between sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised page 14 cancels the 3rd revised page 14.
- C. <u>Paragraph Numbering Sequence</u> There are six levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.

2.1

2.1.1

2.1.1 (A)

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#### SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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Access Line: An Access Line is a transmission line from either the LEOS or the DUC's Point-of Presence (POP) to Customer's premises used to process voice and limited speed data calls.

**Business Customer:** A Business Customer is a Customer whose use of the Service(s) are for a business, professional, institutional, or occupational purpose.

CAP: CAP is an acronym for Competitive Access Provider.

Commission: Commission refers to the Missouri Public Service Commission.

Company: Company refers to Uni-Tel Communications Group, Inc.

**Customer:** The Customer is a person or legal entity which subscribes to Service(s) from the Company and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff regulations.

**DUC:** DUC is an acronym for Designated Underlying Carrier.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

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IXC: IXC stands for Interexchange Carrier.

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LEC: LEC is an acronym for Local Exchange Carrier.

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**MATR:** MATR is an acronym for Minimum Average Time Requirement. If average call duration for inbound Service(s) is less than the MATR, call duration will be calculated as the number of calls times the MATR.

**NXX:** NXX is the first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

**NPA Centroid:** NPA Centroid is the rating center which is sometimes used to calculate mileage for inbound 800 calls and calling card calls.

PBX: PBX is an acronym for Private Branch Exchange.

PIC: PIC is an acronym for Primary Interexchange Carrier.

**POP:** POP is an acronym for Point-of-Presence and is the central office of the DUC or the Company where the LEC or CAP hands off the traffic of the Company's Customers to the DUC or the Company or where the Customer's facility interconnects with the DUC or the Company.

**Rate Center:** A Rate Center is a specified geographical location used for determining mileage measurements.

**Residential Customer:** A Residential Customer is a Customer whose use of the Company's Service(s) are substantially of a social and domestic nature.

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## SECTION 1 - DEFINITIONS AND ABBAR AND ABBAR SERVICE CUMM

Service(s): Service(s) are defined as the telecommunications services provided pursuant to this tariff.

State: State refers to the state of Missouri.

Switched Access: If the Customer's location has a transmission line that is switched through the LEC or CAP to reach the long distance network, the access is switched. Switched Access facilities are also referred to as shared use facilities.

Underlying Carrier: Underlying Carrier refers to the interexchange carrier that provides the long distance services the Company resells.

**V&H:** V&H is an acronym for vertical and horizontal.

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## 2.1 Undertaking of the Company

## MO. PUBLIC SERVICE COMM

The Company's Services are furnished for communications originating and terminating within the state of Missouri under terms of this Tariff. Services are offered subject to the availability of facilities and the terms and conditions of this Tariff. The Company resells the services of facility based carriers subject to the terms of any applicable interstate offering or arrangement between the DUC and the Company.

This Tariff is on file with the Commission and copies may be inspected during normal business hours at the Company's principal place of business which is located at 618B West Fifth Avenue, Naperville, IL 60563.

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#### SECTION 2 - RULES AND REGULATIONS

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#### 2.2 Limitations

## MO. PUBLIC SERVICE COMM

- 2.2.1 Service(s) are offered subject to the availability of facilities, the provisions of this Tariff, and the rules of the Commission applying to long distance communications as published in 4CRS240-33.
- 2.2.2 The Company reserves the right without liability to discontinue offering Service(s), or limit the use of Service(s) in either case when necessitated by conditions beyond its control, or when the Customer is using Service(s) in violation of the law or the provisions of this Tariff.
- 2.2.3 Prior written permission from the Company and approval pursuant to Paragraph 2.14 are required before any assignment or transfer of Service(s). All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for Service(s).

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## 2.3 Liabilities of the Company

## MO. PUBLIC SERVICE CUMM

- 2.3.1 Conditions under which the Company may refuse or terminate Service(s) without liability include but are not limited to:
  - non-payment of any undisputed sum owing to the Company; or,
  - insufficient or fraudulent billing information, invalid or unauthorized telephone numbers, or pre-arranged account code numbers; or,
  - any violation by a Customer related to the request for such Service(s) of either the provisions of this Tariff or any laws, rules, regulations, or policies; or,
  - of any order or decision of a court or other governmental authority which prohibits the Company from offering such Service(s); or,
  - if the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, or Service(s); or,
  - use or misuse of Company's or DUC's network or for any unlawful or criminal purpose; or,
  - refusal by Customer to allow Company reasonable access to the Customer's facilities to provision Service(s).

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### SECTION 2 - RULES AND REGULATIONS

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2.3 Liabilities of The Company (Con't)

## MO. PUBLIC SERVICE COMM

- 2.3.2 The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the course of providing Service(s) hereunder and not caused by the negligence or intentional acts of the Customer shall in no event exceed an amount equivalent to the initial period charge to the Customer according to this Tariff for the call during which such mistake, omission, interruption, delay, error or defect in the course of offering Service(s) hereunder occurs, except in cases of willful misconduct by the Company.
- 2.3.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of any Service(s).
- 2.3.4 The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the provision of Service(s) when such defacement or damage is not the result of the Company's negligence.
- 2.3.5 No contractors, agents, or employees of connecting, concurring or other participating carriers or companies shall be deemed to be contractors, agents, or employees of the Company without written authorization.

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#### **SECTION 2 - RULES AND REGULATIONS**

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## 2.3 Liabilities of The Company (continued)

MO. PUBLIC SERVICE CUMM

- 2.3.6 Service(s) are furnished subject to the conditions that there will be no abuse or fraudulent use of the Service(s). Abuse or fraudulent use of Service(s) includes but is not limited to:
  - the use of Service(s) to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for Service(s); or
  - the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Service(s) by rearranging, tampering with, or making connection with any Service(s) components of the Company or the DUC, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such Service(s); or
  - the use of Service(s) of the Company for a message or messages, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another; or
  - the use of Service(s) in such a manner as to interfere unreasonably with the use of Service(s) by one or more other customers.

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#### SECTION 2 - RULES AND REGULATIONS

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## 2.3 Liabilities of The Company (Con't)

## MO. PUBLIC SERVICE COMM

- 2.3.7 The Company's liability shall be limited to that expressly assumed in Paragraph 2.3 hereof. The Company shall not be liable for any other direct, indirect, consequential, special, actual, or punitive damages, or for any lost profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, Service(s) provided hereunder, absent a determination of willful misconduct by judicial or administrative proceedings. With respect to Service(s) provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this Tariff, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability and fitness for a particular purpose.
- 2.4 Use of Service(s)

The Customer may not use Service(s) provided under this Tariff for any unlawful purpose.

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## 2.5 Obligations of the Customer

## MO. PUBLIC SERVICE COMM

- 2.5.1 The Company shall be indemnified and held harmless by the Customer against:
  - claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information, or other content transmitted by the Company;
  - violation of any other literary, intellectual, artistic, dramatic, or musical right;
  - violations of the right to privacy;
  - claims of patent infringement arising from combining or connecting Company's facilities or the facilities of the DUC with apparatus and systems of the Customer;
  - all lost or stolen calling cards, except as described in Paragraph 2.6;
  - any other rights whatsoever relating to or arising from message content or the transmission thereof;
  - all other claims arising out of any act or omission of the Customer in connection with Service(s) provided by the Company.

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2.5 Obligations of the Customer (Con't)

- MO. PUBLIC SERVICE CUMM
- 2.5.2 The Customer shall be responsible for the payment of all charges for Service(s) provided under this Tariff and for the payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of Service(s) furnished under this Tariff.
- 2.5.3 The Customer is responsible for paying for all Service(s) the Company provides to or from the Customer's telephone number(s), regardless of whether the Customer's facilities were used fraudulently.
- 2.5.4 The Company shall not be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. In the event that the Customer is not satisfied with the Company's resolution of any dispute, the Customer may make application to the Commission for review and disposition of the matter.
- 2.5.5 The Company's failure to provide or maintain Service(s) under this Tariff shall be excused by the Customer for all circumstances beyond the Company's reasonable control.

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2.5 Obligations of the Customer (Con't)

- MO. PUBLIC SERVICE COMM
- 2.5.6 The Customer shall indemnify and save the Company harmless from any and all liability not expressly assumed by the Company in Paragraph 2.3 and arising in connection with the provision of Service(s) to the Customer, and shall protect and defend the Company from any suits or claims alleging such liability, and shall pay all expenses (including attorneys' fees) and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith.
- 2.6 Lost Or Stolen Calling Cards Or Authorization Codes

The Customer is responsible for all charges including all calls placed by use of Customer's assigned authorization or calling card code(s). Upon knowledge of facts which would alert a reasonable person to the possibility that an unauthorized person is using Customer's authorization or calling card code, the Customer shall alert and give notice to the Company of such facts. The Customer shall be excused from liability only with respect to calls placed after receipt of such notice by the Company.

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## 2.7 Obtaining Service

## 2.7.1 Application for Service(s)

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To obtain Service(s), the Company may require an application in the form of a completed Service Agreement, a Letter of Agency, or any other written documents as may be in effect from time to time. The applicant must also establish credit satisfactory to the Company as provided in Paragraph 2.7.2.

#### 2.7.2 Establishment of Credit

(A) For business account whose long distance usage over the last three months averages less than \$500 per month.

Credit is determined by reviewing the Customer's payment history with:

- current long distance carrier using the last three months bills
- three trade references

If the applicant pays on time without past due balances, credit is established.

(B) For business accounts whose long distance usage over the last three months averages \$500 per month or greater.

In addition to meeting the requirements of Paragraph 2.7.2 (A) above, the Company runs a Dun & Bradstreet credit report. If the applicant has a satisfactory credit rating, credit is established.

(C) Residential Customer's credit is checked according to Paragraph 2.7.2 (A).

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## 2.7 Obtaining Service (Con't)

## 2.7.3 Customer Deposits

MO. PUBLIC SERVICE COMIN

### (A) General

Any applicant whose credit is not acceptable to the Company as provided in Section 2.7.2 hereof may be required to make a deposit to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held by the Company in the event that the conditions of Service(s) or basis on which credit was originally established have materially changed.

## (B) Amount of Deposit

The amount of any deposit shall not exceed the estimated charges for two months' Service. The Company shall determine the amount of the deposit.

## (C) Interest on Deposits

The Company will pay interest on deposits at the rate of 9% to be credited annually upon the account of the Customer or paid upon the return of the deposit whichever comes first.

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2.7 Obtaining Service (Con't)

MO. PUBLIC SERVICE COMM

2.7.3 Deposits (Con't)

(D) Return of Deposit

A deposit will be returned:

- when an application for Service(s) has been canceled prior to the establishment of Service(s).
- at the end of one year of satisfactory credit history.
- upon discontinuance of Service(s).

Notwithstanding the foregoing, prior to the return, deposits will be applied to any outstanding charges of the Customer for Service(s) and only the excess, if any, will be returned.

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#### **SECTION 2 - RULES AND REGULATIONS**

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## 2.8 Rendering and Payment of Bills

MO. PUBLIC SERVICE CUIVIN

2.8.1 General

The Customer is ultimately responsible for payment of all charges for Service(s) provided by the Company.

2.8.2 Billing Period

The billing period is one month.

2.8.3 Rendering Bills

Bills are sent to the current billing address no later than thirty (30) days following the close of billing.

2.8.4 Payment of Bills

Bills are rendered monthly and are due within twenty one (21) days from the invoice date. The due date is disclosed on the bill. Checks should be made payable to the Company as named on the bill and are sent to the address as listed on the bill.

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### 2.8 Rendering and Payment of Bills

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### 2.8.5 Late Charge

MO. PUBLIC SERVICE CUMM

#### (A) Residential Customers

If a bill is not paid within thirty (30) days from the date on the invoice, the Company may impose a late charge of \$5.00 per month on the delinquent amount.

### (B) All Others

If a bill is not paid within thirty (30) days from the date on the invoice, the Company may impose a late charge of 1.5% per month on the delinquent amount.

## 2.8.6 LEC Billing

For those Services that are billed through the local exchange company, the rules of the local exchange company with respect to rendering and payment of bill will apply in lieu of those set forth in this Section.

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#### **SECTION 2 - RULES AND REGULATIONS**

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#### 2.9 Customer Service

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#### 2.9.1 General

Customer Service may be contacted in writing at 618B West Fifth Ave., Naperville, IL 60563. To reach Customer Service via telephone, Customers call a toll-free number. Service Representatives work Monday through Friday, excluding holidays, from 8:00 AM to 5:00 PM central time. The Company's customer service telephone number is 800-499-5912. After hours, calls are answered by an answering service. If the call is not an emergency, the Customer will be called back the next business day. If the call is an emergency, Company employees are available on a standby basis to assist a Customer with a service difficulty.

### 2.9.2 Billing Inquiries

Billing inquiries may be referred to the Company's Customer Service organization as indicated in paragraph 2.9.1 above. If the Customer is not satisfied with the Company's resolution of a billing inquiry, the Customer may make application to the Commission for review and disposition of the matter.

#### 2.9.3 Service Difficulties

Service difficulties may be referred to the Company's Customer Service organization, as indicated in paragraph 2.9.1 above.

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### 2.10 Cancellation By Customer

MO. PUBLIC SERVICE CUMM

#### 2.10.1 General

A Customer may cancel Service(s) by giving a thirty (30) days written or oral notice to the Company. Such notice should be addressed to the Company's Customer Service organization at the address specified in Paragraph 2.9.1.

#### 2.10.2 Customer With Switched Access

The Customer's Service(s) are canceled when the LEC changes the PIC code or when the DUC or CAP cancels the Service(s), as authorized by the Customer.

### 2.10.3 LEC Billing

For those Services that are billed through the local exchange company, the rules of the local exchange company with respect to cancellation of Service by Customer will apply in lieu of those set forth in this Section.

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## 2.11 Termination of Service By Company

## 2.11.1 Termination For Non-Payment of Charges Due

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If payment is not received within forty five (45) days from the billing date, a termination notice is sent to the Customer.

#### 2.11.2 Notice of Service Termination

The written termination notice will provide the reason for the notice, and the final date by which the account is to be settled or specific action taken. A notice of service termination will be sent to the Customer ten (10) days prior to service termination.

#### 2.11.3 Termination Without Notice

However, in the event of emergency or threatened or actual disruption of service to other Customers, the Company may terminate service without notice. Service will be terminated by the Company without previous notice if the following conditions apply:

- In the event of a condition on the Customer's premises determined by the Company to be hazardous.
- In the event of the Customer's use in such a manner as to adversely affect the service to others.
- In the event of unauthorized use.

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#### **SECTION 2 - RULES AND REGULATIONS**

2.11 Termination of Service By Company (Con't)

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2.11.4 LEC Billing

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For those Services that are billed through the local exchange company, the rules of the local exchange company with respect to termination of Service will apply in lieu of those set forth in this Section.

2.12 Installation and Connection Charges

#### [RESERVED FOR FUTURE USE]

#### 2.13 Taxes

In addition to the charges specifically pertaining to the Service(s), certain federal, state, and local taxes, fees, and assessments etc. will be applied to these Service(s). These taxes, fees, and assessments etc. are calculated based upon the amount billed to the end user for the Company's intrastate Service(s). All state and local taxes, surcharges, and fees (i.e., sales tax, gross receipts tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates listed in the Tariff. All charges, other than taxes and franchise taxes, shall be submitted to the Commission for approval.

## 2.14 Transfer or Assignment

The Company's intrastate Service(s) may not be transferred or assigned to a new Customer unless the new Customer's credit is approved.

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### 2.15 Minimum Call Completion Rate

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A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 98% during peak use periods.

#### 2.16 Timing of Calls

Calls are timed by the switch used to route the Customer's long distance traffic. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released by the automatic timing equipment. Answer supervision is utilized where available. When answer supervision is not available from the LEC end office, software answer supervision is utilized.

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#### 2.17 Rate Period

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Different rates may be applicable to a call at a different time of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. The rate periods shown below apply. All times shown are local time at the calling station in case of an outbound call and at the called station in case of an inbound call.

	Times Applicable		
Rate Period	From	To But Not Including	Days Applicable
Day	8:00 AM	5:00 PM	Mon - Fri
Evening	5:00 PM	11:00 PM	Sun - Fri
Night	11:00 PM	8:00 AM	All days
	8:00 AM	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday

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## 2.18 Mileage Measurements

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Each rate center or POP has a unique set of assigned vertical and horizontal (V&H) coordinates which are used by the DUC for calculating mileage. Calculation of mileage is in accordance with the V&H coordinate system.

The distance is measured using the V&H coordinates associated with either the rate centers of the originating and terminating stations or the V&H coordinates associated with the originating and terminating POP of the DUC. The type of access determines which V&H coordinates are used.

If a call is originated or terminated via switched access, the distance is measured using the V&H coordinates associated with the rate centers of the originating or terminating station. The rate for a call between access lines associated with stations that use the same central office is the rate for zero miles.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal (V&H) coordinates associated with the rate centers involved.

#### FORMULA:

$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

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2.19 Determining Rate In Effect

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2.19.1 General

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For outbound Service(s) that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For inbound Service(s) that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. Time of day shall be determined in accordance with Paragraph 2.17.

## 2.19.2 Calls Originating Via Switched Access

When a unit of time is split between two rate periods, each rate period applies to the portion of the call that occurred during that rate period.

## 2.20 Application of Charges

Usage charges apply to all completed calls. The usage charges for each completed call during a billing month will be computed. If the charge includes a fraction of a cent \$0.005 and greater, the fraction is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent.

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### 2.21 Interruption of Service(s)

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#### 2.21.1 General

It shall be the obligation of the Customer to notify the Company of any interruption in Service(s) for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the interruption is not being caused by any action or omission by the Customer within the Customer's control, or is not in wiring or equipment, if any, furnished by the Customer.

### 2.21.2 Usage Sensitive Service(s)

Credit allowances for the interruption of Service(s) are subject to the general liability provisions set forth in Paragraph 2.3 preceding.

### 2.22 Restoration of Service(s)

The use and restoration of Service(s) in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

#### 2.23 Special Promotional Offerings

The Company may from time to time engage in Special Promotional Offerings or trial Service offerings limited to certain dates, times, or locations designed to attract new subscribers or to increase subscriber awareness of a particular Tariff offering. Such Offerings will be submitted to the Commission for approval prior to their effectiveness.

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### SECTION 3 - DESCRIPTION OF SERVICES

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#### 3.1 General

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All Service(s) are interstate offerings with the Customer having the option of using the Service(s) to place intrastate calls. Intrastate Service(s) are only available if the Customer subscribes to the Company's comparable interstate Service(s) offering. All Switched Access Service(s) are available only in equal access serving area. All Service(s) may be provisioned by the DUC.

The selection of the Service will be determined by the Company based on the type of access the Applicant utilizes to reach the long distance network of the Underlying Carrier and the Applicant's average intrastate, interstate, and international usage for the past three months. It is the Applicant's responsibility to furnish the Company copies of their prior months long distance telephone bills for use in making this determination.

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#### SECTION 3 - DESCRIPTION OF SERVICES

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## 3.2 Telecomp 1 Plus

Telecomp 1 Plus is an outbound only, long distance pricing plan for Residential Customers and Business Customers using Switched Access to reach the long distance network of the DUC. All Calls are billed in one minute increments subject to a minimum connect time of one minute. All calls are rounded up to the next highest minute. All charges for this Service will be billed through the customer's local exchange company.

### 3.2 Directory Assistance

#### 3.2.1 General

Intrastate Directory Assistance involves the supplying of assistance in determining or attempting to determine the telephone number of a party for a call which is outside of the calling party's area code but within the calling party's state. Calls for directory assistance within the calling party's area code are routed to and handled by the LEC. If a Customer calls directory assistance for a call within the state but outside of the Customer's area code, the call is routed to and handled by the DUC.

#### 3.2.2 Availability of Service(s)

Intrastate directory assistance is available if the Customer subscribes to any outbound Service(s).

## 3.2.3 Application of Charges

The Directory Assistance charge applies whether or not the directory assistance bureau furnished the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published or no record can be found).

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SECTION 4 - RATES AND CHARGES

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4.1 Telecomp 1 Plus

4.1.1 Rate Per Minute

\$0.316

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4.2 Directory Assistance

The rate is \$0.95 per call.

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