

3. LOCAL SERVICES3.1 Local Exchange Telephone Service - Basic Service Rates

These rates apply to all subscribers of the Company. This rate covers the provision of network access to a local customer location, and entitles the customer to local calls (without toll charge) to all local stations connected to a central office of the exchange, or to all local extended local service area where compromised of more than one exchange.

The following rates apply to all customers for basic local exchange service.

	<u>Monthly Rate</u>	
Business Access Line	\$21.00	(I)
Residence Access Line	\$16.00	(I)
Payphone Access Line	\$16.00	(I)

3.2 Missouri Universal Service Fund

The Company assesses a surcharge fee for funding of the Missouri Universal Service Fund. The amount of the fee may vary as determined by the Missouri P.S.C. The surcharge will appear as a separate line item on the customer's bill identified as "Missouri Universal Service Fund" and will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues as identified at 4 CSR 240-31.010(12).

3.21 Low-Income Assistance

A. General

A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

B. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

- 1) Mo HealthNet (f/k/a Medicaid)
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance or Section 8
- 5) Low Income Home Energy Assistance Program
- 6) National School Free Lunch Program
- 7) Temporary Assistance for Needy Families, or
- 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012).