

**ADOPTION NOTICE**

IONEX COMMUNICATIONS, INC. dba  
BIRCH COMMUNICATIONS

---

Ionex Communications, Inc. ("Ionex") hereby files this "Adoption Notice" in order to inform the Missouri Public Service Commission (MPSC) that it registered the assumed name "Birch Communications" with the Missouri Secretary of State (Certificate No. X00882051) and herewith provides the Missouri P.S.C. Tariff No. 2 Title Page reflecting the changes. This Adoption Notice also reflects the change of address to 2300 Main St. Suite 600 Kansas City, MO 64108 below and as listed on the 2nd Revised Title Page.

No other changes, additions, cancellations have been made to Birch Communications' Missouri P.S.C. Interexchange Services Tariff No. 2.

---

Issued: March 26, 2008

Effective: April 25, 2008

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108  
(816) 300-3000

**FILED**  
**Missouri Public**  
**Service Commission**

**TN-2008-0308**

**CANCELLED**  
**March 8, 2021**  
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**Service Commission**  
**XD-2021-0236**

REGULATIONS AND RATES  
for END USER

INTEREXCHANGE TELECOMMUNICATIONS SERVICE  
and  
NON-SWITCHED LOCAL EXCHANGE SERVICE

IONEX COMMUNICATIONS, INC. dba BIRCH COMMUNICATIONS

(T)

WITHIN MISSOURI

Wherever in this Tariff or its headings, the term "Company" or the name Ionex Communications, Inc., Ionex Communications or Ionex appears, that shall mean and shall refer to Ionex Communications, Inc. dba Birch Communications.

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**Service Commission**  
**XD-2021-0236**

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
1<sup>st</sup> Revised Title Page  
Canceling Original Title Page

Missouri Public

REC'D APR 11 2002

Service Commission

REGULATIONS AND RATES  
for END USER

INTEREXCHANGE TELECOMMUNICATIONS SERVICE  
and  
NON-SWITCHED LOCAL EXCHANGE SERVICE

IONEX COMMUNICATIONS, INC.

WITHIN MISSOURI

(Supercedes and Replaces Tariff No. 1 in its entirety)

Missouri Public

FILED MAY 13 2002

Service Commission

Issued: April 11, 2002  
Issued By:

Alisa Head, Tariff & Regulatory Manager  
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Addison, Texas 75001  
(214) 646-2300

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April 25, 2008  
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Service Commission

Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240

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REGULATIONS AND RATES  
for END USER

INTEREXCHANGE TELECOMMUNICATIONS SERVICE  
and  
NON-SWITCHED LOCAL EXCHANGE SERVICE

IONEX COMMUNICATIONS, INC.

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(Supercedes and Replaces Tariff No. 1 in its entirety)

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11:25 AM  
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MISSOURI

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Issued: March 20, 2000

Issued By:

Sue E. Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

Effective: April 20, 2000

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Original Page 1

**LIST OF WAIVERS**

Pursuant to order issued by the Commission in Docket No. TA-98-332, Ionex Communications, Inc., formally Feist Long Distance Service, Inc., operates as a competitive company, whereby the following statutes and regulations have been waived:

Statutory Provisions

Section 392.240 (1)	--	rate making
Section 392.270	--	valuation of property (rate making)
Section 392.280	--	depreciation of accounts
Section 392.290	--	issuance of securities
Section 392.310	--	stock and debt issuance
Section 392.320	--	stock dividend payment
Section 392.330	--	issuance of securities, debts and notes
Section 392.340	--	reorganization(s)

Commission Rules

4 CSR 240-10.020	-	depreciation fund income
4 CSR 240-30.010(2)(C)	-	rate schedules
4 CSR 240-30.040	-	Uniform System of Accounts
4 CSR 240-32.030(1)(B)	-	exchange boundary maps
4 CSR 240-32.030(1)(C)	-	record keeping
4 CSR 240-32.030(2)	-	in-state record keeping
4 CSR 240-32.050(3)	-	local office record keeping
4 CSR 240-32.050(4)	-	telephone directories
4 CSR 240-32.050(5)	-	call intercept
4 CSR 240-32.050(6)	-	telephone number changes
4 CSR 240-32.070(4)	-	public coin telephone
4 CSR 240-33.030	-	minimum charge rule
4 CSR 240-33.040(5)	-	financing fees

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1<sup>st</sup> Revised Page 3  
Canceling Original Page 3  
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**TABLE OF CONTENTS**

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DESCRIPTION

**Service Commission**

TITLE PAGE.....	TITLE PAGE
LIST OF WAIVERS.....	1
RESERVED FOR FUTURE USE.....	2   (T)
TABLE OF CONTENTS .....	3
EXPLANATION OF SYMBOLS .....	6
TARIFF FORMAT .....	7
APPLICATION OF TARIFF.....	8
1.0 - DEFINITIONS.....	9
2.0 - UNDERTAKING OF COMPANY.....	12
2.1    GENERAL .....	12
2.2    DESCRIPTION OF SERVICE .....	12
2.3    APPLICATION OF SERVICE .....	12
2.4    SHORTAGE OF EQUIPMENT OR FACILITIES .....	13
2.5    TERMS AND CONDITIONS .....	14
2.6    LIABILITY OF THE COMPANY .....	16
2.7    NOTIFICATION OF SERVICE - AFFECTING ACTIVITIES .....	19
2.8    PROVISION OF EQUIPMENT AND FACILITIES .....	19
2.9    NON-ROUTINE INSTALLATION .....	22
2.10   OWNERSHIP OF FACILITIES .....	22
2.11   OPTIONAL RATES AND INFORMATION PROVIDED TO THE PUBLIC .....	22
2.12   CONTINUITY SERVICE.....	22
2.13   GOVERNMENTAL AUTHORIZATIONS .....	23
3.0 - OBLIGATIONS OF THE CUSTOMER.....	24
3.1    GENERAL .....	24
3.2    PROHIBITED USES .....	26
3.3    CLAIMS.....	27
4.0 - CUSTOMER AND EQUIPMENT .....	28
4.1    GENERAL .....	28
4.2    STATION EQUIPMENT .....	28
4.3    INTERCONNECTION OF FACILITIES .....	29
4.4    TESTS AND ADJUSTMENTS .....	29
4.5    INSPECTIONS .....	29

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Public Service Commission**

Original Page 3

**TABLE OF CONTENTS**

DESCRIPTION

TITLE PAGE.....	TITLE PAGE
LIST OF WAIVERS.....	1
CHECK SHEET .....	2
TABLE OF CONTENTS .....	3
EXPLANATION OF SYMBOLS .....	6
TARIFF FORMAT .....	7
APPLICATION OF TARIFF .....	8
1.0 - DEFINITIONS .....	9
2.0 - UNDERTAKING OF COMPANY.....	12
2.1 GENERAL .....	12
2.2 DESCRIPTION OF SERVICE.....	12
2.3 APPLICATION OF SERVICE.....	12
2.4 SHORTAGE OF EQUIPMENT OR FACILITIES .....	13
2.5 TERMS AND CONDITIONS .....	14
2.6 LIABILITY OF THE COMPANY.....	16
2.7 NOTIFICATION OF SERVICE - AFFECTING ACTIVITIES.....	19
2.8 PROVISION OF EQUIPMENT AND FACILITIES.....	19
2.9 NON-ROUTINE INSTALLATION.....	22
2.10 OWNERSHIP OF FACILITIES .....	22
2.11 OPTIONAL RATES AND INFORMATION PROVIDED TO THE PUBLIC .....	22
2.12 CONTINUITY SERVICE.....	22
2.13 GOVERNMENTAL AUTHORIZATIONS .....	23
3.0 - OBLIGATIONS OF THE CUSTOMER .....	24
3.1 GENERAL .....	24
3.2 PROHIBITED USES .....	26
3.3 CLAIMS .....	27
4.0 - CUSTOMER AND EQUIPMENT .....	28
4.1 GENERAL .....	28
4.2 STATION EQUIPMENT .....	28
4.3 INTERCONNECTION OF FACILITIES .....	29
4.4 TESTS AND ADJUSTMENTS .....	29
4.5 INSPECTIONS .....	29

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Original Page 4

**MISSOURI**  
**Public Service Commission**  
**TABLE OF CONTENTS (continued)**

5.0 - PAYMENT ARRANGEMENTS.....	31
5.1 PAYMENT OF SERVICE.....	31
5.2 BILLING AND COLLECTION OF CHARGES .....	31
5.3 ADVANCE PAYMENTS.....	32
5.4 DEPOSITS.....	32
5.5 DISCONTINUANCE OF SERVICE FOR CAUSE .....	35
5.6 RESERVED FOR FUTURE USE .....	36
5.7 CHANGES OF SERVICE REQUESTED .....	37
5.8 TAXES AND FEES.....	37
5.9 BAD CHECK CHARGE.....	37
5.10 RECONNECTION FEE.....	37
5.11 DISPUTED BILLS .....	37
6.0 - CANCELLATION OF SERVICE.....	38
6.1 CANCELLATION OF APPLICATION FOR SERVICE.....	38
6.2 CANCELLATION OF SERVICE BY CUSTOMER.....	39
7.0 - ALLOWANCE FOR INTERRUPTION IN SERVICE.....	40
7.1 GENERAL.....	40
7.2 LIMITATIONS OF ALLOWANCES .....	40
7.3 USE OF ANOTHER MEANS OF COMMUNICATIONS.....	41
7.4 APPLICATION OF CREDITS FOR INTERRUPTIONS IN SERVICE.....	42
8.0 - USE OF CUSTOMER'S SERVICE BY OTHERS.....	43
8.1 RESALE AND SHARING.....	43
8.2 JOINT USE ARRANGEMENTS.....	43
8.3 TRANSFERS AND ASSIGNMENTS .....	43
9.0 - NOTICE AND COMMUNICATIONS .....	44
10.0 - SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS.....	45
10.1 SPECIAL CONSTRUCTION.....	45
10.2 BASIS FOR CHARGES .....	46
10.3 BASIS FOR COST COMPUTATION.....	46
10.4 TERMINATION LIABILITY.....	47
10.5 TERM .....	47

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XD-2021-0236

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**Public Service Commission**

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**TABLE OF CONTENTS (Continued)**

11.0 – LIABILITY FOR UNAUTHORIZED USE OF THE NETWORK.....	48
11.1    CUSTOMER LIABILITY FOR UNAUTHORIZED USE OF THE NETWORK.....	48
12.0 – INTEREXCHANGE SERVICES .....	49
12.1    GENERAL DESCRIPTION OF INTEREXCHANGE SERVICE .....	49
12.2    CALCULATION OF DISTANCE.....	49
12.3    MINIMUM CALL COMPLETION RATE .....	50
12.4    TIMING OF CALLS .....	50
12.5    SERVICE AREA.....	50
12.6    DESCRIPTION OF INTEREXCHANGE OPTIONS .....	51
12.7    DESCRIPTION OF OTHER SERVICE OFFERINGS .....	52
12.8    RATES FOR INTEREXCHANGE OPTIONS.....	53
12.9    RATES FOR OTHER SERVICE OFFERINGS.....	54
13.0- DIRECTORY ASSISTANCE.....	55
13.1    DESCRIPTION OF DIRECTORY ASSISTANCE.....	55
13.2    RATES FOR DIRECTORY ASSISTANCE .....	55
14.0- OPERATOR SERVICES.....	56
15.0 –NON-SWITCHED LOCAL EXCHANGE SERVICES.....	57
15.1    SERVICES OFFERED.....	57
15.2    TYPE I AND TYPE II SERVICE .....	57
15.3    DSO SERVICE .....	58
15.4    DSI SERVICE.....	60
15.5    DS3 SERVICE (44.736 Mbps).....	62
15.6    DIGITAL DATA SERVICE 92.4 to 56k) .....	63
15.7    T1 SERVICE (1.544 mbps).....	64
15.8    PRIMARY RATE INTERFACE (PRI).....	64
15.9    RATES FOR NON-SWITCHED LOCAL EXCHANGE SERVICE .....	65
16.0 – INDIVIDUAL CASE BASIS ARRANGEMENTS.....	68
17.0 – PROMOTIONAL OFFERINGS .....	69
18.0 – MISCELLANEOUS SERVICES.....	80

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2300 Main St. Suite 600

Kansas City, MO 64108

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Original Page 5

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**Public Service Commission**

**TABLE OF CONTENTS (continued)**

11.0 – LIABILITY FOR UNAUTHORIZED USE OF THE NETWORK .....	48
11.1    CUSTOMER LIABILITY FOR UNAUTHORIZED USE OF THE NETWORK .....	48
12.0 – INTEREXCHANGE SERVICES .....	49
12.1    GENERAL DESCRIPTION OF INTEREXCHANGE SERVICE .....	49
12.2    CALCULATION OF DISTANCE .....	49
12.3    MINIMUM CALL COMPLETION RATE .....	50
12.4    TIMING OF CALLS .....	50
12.5    SERVICE AREA .....	50
12.6    DESCRIPTION OF INTEREXCHANGE OPTIONS .....	51
12.7    DESCRIPTION OF OTHER SERVICE OFFERINGS .....	52
12.8    RATES FOR INTEREXCHANGE OPTIONS .....	53
12.9    RATES FOR OTHER SERVICE OFFERINGS .....	54
13.0- DIRECTORY ASSISTANCE .....	55
13.1    DESCRIPTION OF DIRECTORY ASSISTANCE .....	55
13.2    RATES FOR DIRECTORY ASSISTANCE .....	55
14.0- OPERATOR SERVICES .....	56
15.0 –NON-SWITCHED LOCAL EXCHANGE SERVICES .....	57
15.1    SERVICES OFFERED .....	57
15.2    TYPE I AND TYPE II SERVICE .....	57
15.3    DSO SERVICE .....	58
15.4    DSI SERVICE .....	60
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15.7    T1 SERVICE (1.544 mbps) .....	64
15.8    PRIMARY RATE INTERFACE (PRI) .....	64
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Original Page 6

**MISSOURI**  
**Public Service Commission**  
**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (L) To signify material relocated from or to another part of the tariff schedule with no change in text, rate, rules or conditions.
- (M) To signify a move in the location of text.
- (N) To signify new rate or regulation.
- (R) To signify reduced rate.
- (S) To signify reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

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1<sup>st</sup> Revised Page 7  
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**TARIFF FORMAT**

REC'D OCT 11 2001

**Service Commission**

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially within each Section. However, new sheets are occasionally added to the tariff. When a new sheet is added between pages already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the fourth revised sheet 14 cancels the third revised sheet 14.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).I  
2.1.1.A.1.(a).I.(i)  
2.1.1.A.1.(a).I.(i).(1)

- D. **Reserved For Future Use**

(D)

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Issued By:

Sue E. Weiske, General Counsel  
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2  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).I  
2.1.1.A.1.(a).I.(i)  
2.1.1.A.1.(a).I.(i).(1)

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Public Service Commission  
MISSOURI

- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Commission.

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Original Page 8

**MISSOURI  
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**APPLICATION OF TARIFF**

This Tariff contains the regulations and rates applicable to intrastate telecommunications services provided by Company to Customers for telecommunications between points within the State. Company's services are furnished subject to the availability of facilities and subject to the terms and conditions of this Tariff.

The rates and regulations contained in this Tariff apply only to the services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Company.

Customer is entitled to limit the use of Company's services by end users at the Customer's facilities, and may use other common carriers in addition to or in lieu of Company.

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1<sup>st</sup> Revised Page 9  
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## SECTION 1.0 - DEFINITIONS

REC'D OCT 11 2001

For the purpose of this tariff, the following definitions apply:

**Service Commission**

**Accounting Code** is a multi-digit code which enables a Customer to allocate long distance regulated charges to its internal accounts.

**Access Line or Connection Facilities** is a circuit used to carry long distance calls all or part way between Customer premises and the underlying carrier's switches.

**Advance Payment** is a part or all of a payment required before the start of Service.

**Authorization Code** is a numerical code, one or more of which are assigned to a Customer to enable Company to identify use of Service on the Customer's account and to bill the Customer accordingly. Multiple Authorization Codes may be assigned to a Customer to identify individual users or groups of users. Entitlement to any Authorization Code shall create no property or other right or interest in the use of any particular Authorization Code.

**Authorized User** is a person, firm, corporation or any other entity authorized by the Customer to be connected to the Service of the Customer.

**Automatic Number Identification ("ANI")** is the automatic transmission of a Caller's billing account telephone number to a Local Exchange Company, Interexchange Carrier or a Third Party Customer. The primary purpose of ANI is for billing toll calls.

**Commission** refers to the Missouri Public Service Commission, unless otherwise indicated.

**Company** refers to Ionex Communications, Inc. unless otherwise indicated.

**Customer or Subscriber** is the person, firm or corporation that orders Service and is responsible for the payment of charges and compliance with the Company's regulations.

**DA** is Directory Assistance

(D)

**End user** is a Customer, Joint User or any other person authorized by a Customer to use Service provided under this tariff.

**Individual Case Basis ("ICB")** is a service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer.

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Original Page 9

**SECTION 1.0 - DEFINITIONS**

For the purpose of this tariff, the following definitions apply:

**Accounting Code** is a multi-digit code which enables a Customer to allocate long distance regulated charges to its internal accounts.

**Access Line or connection facilities** is a circuit used to carry long distance calls all or part way between Customer premises and the underlying carrier's switches.

**Advance payment** is a part or all of a payment required before the start of service.

**Authorization Code** is a numerical code, one or more of which are assigned to a Customer to enable Company to identify use of Service on the Customer's account and to bill the Customer accordingly. Multiple authorization codes may be assigned to a Customer to identify individual users or groups of users. Entitlement to any authorization code shall create no property or other right or interest in the use of any particular authorization code.

**Authorized User** is a person, firm, corporation or any other entity authorized by the Customer to be connected to the service of the Customer.

**Automatic number identification ("ANI")** is the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party customer. The primary purpose of ANI is for billing toll calls.

**Commission** refers to the Missouri Public Service Commission, unless otherwise indicated.

**Company** refers to Ionex Communications, Inc. unless otherwise indicated.

**Customer or subscriber** is the person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

**DA** is Directory Assistance

**Deposit** is the cash or equivalent of cash security held as a guarantee for payment of the charges.

**End user** is a customer, joint user or any other person authorized by a customer to use service provided under this tariff.

**Individual Case Basis ("ICB")** is a service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the customer.

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**SECTION 1.0 - DEFINITIONS (continued)**

**IXC or interexchange carrier** is a long distance telecommunications services provider that furnishes services between exchange areas.

**Joint User** is person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a Joint User arrangement as specified in the Company's tariff.

**Kbps** is Kilobits per second, denotes thousands of bits per second.

**LATA** is the Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**LEC** is Local Exchange Carrier.

**Major Service Interruption** is an interruption of Customer service due to the Company's negligence or due to its noncompliance with the provisions of this tariff.

**Mbps** is megabits, denotes millions of bits per second.

**Monthly recurring charges** are those monthly charges to the customer for services, facilities or equipment which continue and are billed to the customer each month for the duration of the service.

**Multifrequency ("MF")** is an intermachine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/Key systems.

**Nonrecurring charge ("NRC")** is the initial charge, usually assessed on a one-time basis, to install equipment and facilities to establish service.

**Numbering plan area ("NPA")** is the same as an area code.

**Point of Connection ("POC")** is the location designated by the Company for the connection of Customer-provided wiring and terminal equipment to the services offered under the tariffs of the Company.

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SECTION 1.0 - DEFINITIONS (continued)

**Port** is a connection to the Company's switching network with one or more voice grade or DS-1 level communications channels, each with a unique network address (telephone number), dedicated to the customer. Each port is equipped with a Terminal Interface.

**Recurring charges** are the same as monthly recurring charges.

**Service commencement date** is the first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the customer's refusal to accept service which does not conform to standards in the service order or this tariff, in which case the service commencement date is the date of the customer's acceptance. The Company and customer may mutually agree on a substitute service commencement date.

**Service order** is the written request for network services executed by the customer and the Company. The signing of a service order by the customer and acceptance by the Company begins the respective obligations of the parties in that order and under this tariff. The duration of the service is calculated from the service commencement date.

**Shared** refers to a facility or equipment system that can be used simultaneously by several customers.

**Station** refers to telephone equipment from or to which calls are placed.

**Terminal Interface** is the method of physical connection between a Company-provided service and a Customer's or User's transmission cable, inside wiring, or terminal equipment. Depending upon the service ordered by the Customer, there may be a choice of terminal interfaces. The Customer is responsible for ordering a terminal interface that is compatible with the Customer's or User's terminal equipment. All terminal interfaces will be provided by industry-standard connectors as specified in or authorized by Subpart F of Part 68, Title 47, Code of Federal Regulations.

**Transmission** is the sending of electrical or optical signals over a line to a destination.

**Trunk** is a communications path connecting two switching systems in a network, used in the establishment of an end to end communication.

**V & H Coordinates** are geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

**WATS** is Wide Area Telecommunications.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY**

**2.1 General**

- 2.1.1** The Company undertakes to furnish communications service under the terms of this tariff for communications originating from and terminating to points within Missouri.
- 2.1.2** Customers and Users may use services and facilities provided under the tariffs of the Company to obtain access to services offered by other companies. The Company is responsible for the services and facilities provided under its tariffs, and for its unregulated services provided pursuant to contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other entity that purchases access to the Company network in order to originate or terminate such entity's own services, or to communicate with such entity's own customers.
- 2.1.3** The Customer's charges for services are based upon the total time the Customer actually uses the service subject to billing increments set forth herein and any additional charges which may apply.
- 2.1.4** The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional or long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

**2.2 Description of Service**

Ionex Communications, Inc. service consists of any of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independent of the others, unless otherwise noted. Service is offered via the Company's facilities or in combination with transmission facilities provided by other certificated carriers.

**2.3 Application for Service**

Customers desiring to obtain Ionex Communications, Inc. service must complete the Company's standard service order form(s).

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Original Page 13

**SECTION 2.0 – UNDERTAKING OF THE COMPANY**

**2.4 Shortage of Equipment or Facilities**

- 2.4.1** The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control, on a nondiscriminatory basis.
- 2.4.2** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and equipment and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (Continued)**

**2.5 Terms and Conditions**

**2.5.1** Service is provided for a minimum period of thirty days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

**2.5.2** Customers shall be required to enter into written or oral Service Orders which shall contain or reference a specific description of the Service ordered, the rates to be charged, the duration of the Services, and the Terms and Conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

**2.5.3.** Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension of the Service Order, Service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days Written Notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

**2.5.4** Reserved For Future Use | (D)

**2.5.5** Except as provided in Section 2.14 of this tariff, this tariff shall be interpreted and governed by the laws of the State of Missouri. | (T)

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (continued)**

**2.5 Terms and Conditions**

- 2.5.1** Service is provided for a minimum period of thirty days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- 2.5.2** Customers shall be required to enter into written or oral service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.5.3.** Except as otherwise stated in the tariff, at the expiration of the initial term specified in each service order, or in any extension of the service order, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- 2.5.4** In any action between the parties to enforce any provision of the tariffs of the Company, the prevailing party shall be entitled to recover its legal fees and court costs from the nonprevailing party in addition to other relief a court may award.
- 2.5.5** This tariff shall be interpreted and governed by the laws of Missouri without regard to any choice of laws provision.

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**SECTION 2.0 - RULES AND REGULATIONS (continued)**

**2.5 Terms and Conditions (continued)**

- 2.5.6** To the extent that either the Company or any other carrier exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other carrier shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- 2.5.7** The customer has no property right to any authorization code associated with services furnished by the Company. The Company reserves the right to change such codes whenever the Company deems it necessary to do so in the conduct of its business.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (continued)**

**2.6 Liability of the Company**

- 2.6.1** The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omissions, shall be limited to the extension of allowances for interruption as set forth in Section 7 following. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer or User as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company, Company's employees or agents.
- 2.6.2** The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.6.3** The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers or Users facilities or equipment used for or with the services the Company offers.
- 2.6.4** The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or User or due to the failure or malfunction of Customer or User-provided equipment or facilities.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (continued)**

**2.6 Liability of the Company (continued)**

- 2.6.5** The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided.
- 2.6.6** The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph as a condition precedent to such installations.
- 2.6.7** The Company is not liable for any defacement of or damage to Customer or User premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- 2.6.8** The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered, or as required by Missouri Law.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (continued)**

**2.6 Liability of the Company (continued)**

- 2.6.9** The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
- 2.6.10** The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- 2.6.11** The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.
- 2.6.12** **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH IN ITS TARIFFS.**
- 2.6.13** The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with Ionex Communications, Inc.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (continued)**

**2.7 Notification of Service-Affecting Activities**

To the extent possible, the Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

**2.8 Provision of Equipment and Facilities**

**2.8.1** All services along the facilities between the point identified as the Company's origination point and the point identified as the Company's termination point will be furnished by the Company, its agents or contractors.

**2.8.2** The Company shall undertake to use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff.

**2.8.3** The Company undertakes to use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer, Joint User, or Authorized User may not, nor may they permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

**2.8.4** Equipment the Company provides or installs at the Customer's premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided the equipment.

**2.8.5** The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer, Joint User, or Authorized User when the service difficulty or trouble report results from the use of equipment or facilities the Customer, Joint User, or Authorized User provided.

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**SECTION 2.0 - UNDERTAKING OF THE COMPANY (continued)**

**2.8 Provision of Equipment and Facilities (continued)**

**2.8.6** The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities; subject to this responsibility the Company shall not be responsible for:

i.) The transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

ii.) The reception of signals by Customer provided equipment. The Customer, Authorized User, or Joint User is responsible for ensuring that Customer provided equipment connected to Company equipment and facilities is compatible with such Company equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. Customer will submit to Company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be attached to the Company's facilities. The Company shall approve the use of such item(s) of equipment unless such item is technically incompatible with Company's facilities. Any additional protective, equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.8.7** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Ionex Communications, Inc. services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

**2.8.8** Other carriers may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the company.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (continued)**

**2.8 Provision of Equipment and Facilities (continued)**

- 2.8.9** Ionex Communications, Inc. may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carrier which are applicable to such connections.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (continued)**

**2.9 Non-routine Installation**

At the customer's request, installation or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays or night hours, additional charges may apply.

**2.10 Ownership of Facilities**

Title to all facilities provided in accordance with the tariffs of the Company remains with the Company, its agents or contractors. The Customer shall not have, nor shall it assert, any right, title or interest in all the fiber optic or other facilities and associated equipment provided by the Company hereunder.

**2.11 Optional Rates and Information Provided to the Public**

The Company will promptly advise Customers who may be affected of new, revised or optional rates applicable to their service. Pertinent information regarding the Company's services, rates and charges shall be provided directly to Customers, or shall be available for inspection at the Company's local business.

**2.12 Continuity of Service**

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (Continued)**

**2.13 Governmental Authorizations**

The provision of Services is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the Services into conformance with any Rules, Regulations, Orders, Decisions, or Directives imposed by the Federal Communications Commission or other applicable agency, and the Customer shall fully cooperate in and take such action as may be requested by the Company to comply with any such Rules, Regulations, Orders, Decisions, or Directives.

**2.14 Dispute Resolution**

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any Service, product, facilities, charge, advertising, representation, Act or Omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the Parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after Service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this Section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS TARIFF, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.

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If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service Department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

If the Parties are unable to resolve the Dispute within 60 days of the initial notice, either Party may request arbitration as described below.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (continued)**

**2.13 Governmental Authorizations**

The provision of services is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the Services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission or other applicable agency, and the Customer shall fully cooperate in and take such action as may be requested by the Company to comply with any such rules, regulations, orders, decisions, or directives.

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**SECTION 2.0 – UNDERTAKING OF THE COMPANY (Continued)**

**2.14 Dispute Resolution (Continued)**

MANDATORY ARBITRATION OF DISPUTES: ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS TARIFF AND THE REVIEW OF ANY AWARD.

The arbitration will be conducted by and under the then-applicable Commercial Arbitration Rules of the American Arbitration Association ("AAA") at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the Parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable Rules will apply. All required fees and costs will be paid equally by the Parties as set forth in the AAA Commercial Arbitration Rules. The arbitrator's decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this tariff and may not award punitive damages.

If any Party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another Party successfully stays such action and/or compels arbitration, the Party filing that judicial or administrative action must pay the other Party's costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney's fees.

Notwithstanding the provisions of this Section, the Customer may file a complaint with the Commission as described in Section 5.11.

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this tariff shall remain in full force and effect.

(N)

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**SECTION 3.0 – OBLIGATIONS OF THE CUSTOMER**

**3.1 General**

The customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to the tariffs of the Company;
- (b) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or of any User; or by the noncompliance by the Customer or any User with these regulations; or by fire or theft or other casualty on the Customer's or any User's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate the Company facilities and equipment installed on the premises of the Customer or any User; and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) any and all costs associated with obtaining and maintaining of the rights-of-way from the point of entry at the Customer's location to the termination point where service is finally delivered to the Customer, including, but not limited to, the costs of installing conduit or of altering the structure to permit installation of Company provided facilities. The Customer's use of such rights-of-way shall in all respects be subject to the terms, conditions and restrictions of such rights-of-way and of agreements between the Company and such third parties relating thereto, including without limitation, the duration applicable to and the condemnation of such rights-of-way, and shall not be in violation of any applicable governmental ordinance, law, rule, regulation or restriction. Where applicable, the Customer agrees that it shall assist the Company in the procurement and maintenance of such right-of-way. The Company shall require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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**SECTION 3.0 – OBLIGATIONS OF THE CUSTOMER (continued)**

**3.1 General (continued)**

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any Customer or User premises or the rights-of-way for which Customer is responsible under Section 3.1(d); and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer or any User at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making the Company's facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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**SECTION 3.0 – OBLIGATIONS OF THE CUSTOMER (continued)**

**3.2 Prohibited Uses**

- 3.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.
- 3.2.2** The Company shall require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Public Service Commission of Missouri regulations, policies, orders, and decisions.
- 3.2.3** The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this tariff. The Customer shall not, without prior written consent of the Company, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this tariff, and any attempt to make such an assignment, transfer, disposition without such consent shall be null and void.
- 3.2.4** The Company shall require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 3.2.5** A Customer may not use the services so as to interfere with or impair service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.
- 3.2.6** Customer use of any resold service obtained from other service providers shall also be subject to any applicable restrictions imposed by the underlying providers.
- 3.2.7** A Customer, Joint User, or Authorized User shall not represent that its services are provided by the Company, or otherwise indicate to its customers that its provision of services is jointly with the Company, without the written consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.
- 3.2.8** A Customer shall not use any service mark, trade mark or trade name of Company or refer to Company in connection with any product, equipment, promotion or publication of the Customer without the approval of Company.

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**SECTION 3.0 – OBLIGATIONS OF THE CUSTOMER (continued)**

**3.3 Claims**

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer or User or their employees, agents, representatives or invitees;
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer or User, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and the Company; or
- (c) any claim of any nature whatsoever brought by a User with respect to any matter for which the Company would not be directly liable to the Customer under the terms of the applicable Company tariff.

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**SECTION 4.0 – CUSTOMER AND EQUIPMENT AND CHANNELS**

**4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in the tariffs of the Company. A User may transmit any form of signal that is compatible with the Company's equipment, but except as otherwise specifically stated in its tariffs, the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication.

**4.2 Station Equipment**

**4.2.1** Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's Point of Connection.

**4.2.2** The Customer is responsible for ensuring that Customer-provided equipment connected to the Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

Customer provided station equipment may be attached to services provided under the tariffs of the Company subject to Part 68 of the FCC Rules and to any applicable provisions of the tariffs of the Company and is the sole responsibility of the Customer.

**4.2.3** The Company is not responsible for malfunctions of Customer-owned telephone sets or other Customer-provided equipment, or for misdirected calls, disconnects or other service problems caused by the use of Customer-owned equipment.

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**SECTION 4.0 – CUSTOMER AND EQUIPMENT AND CHANNELS (continued)**

**4.3 Interconnection of Facilities**

- 4.3.1** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- 4.3.2** Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- 4.3.3** Facilities furnished under the tariffs of the Company may be connected to customer provided terminal equipment in accordance with the provisions of the tariffs of the Company. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User provided wiring shall be installed and maintained in compliance with those regulations.

**4.4 Tests and Adjustments**

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

**4.5 Inspections**

- 4.5.1** Upon suitable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements under Section 2.8 for the installation, operation, and maintenance of customer-provided facilities, equipment, and wiring in the connection of customer-provided facilities and equipment to Company-owned facilities and equipment.

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**SECTION 4.0 – CUSTOMER AND EQUIPMENT AND CHANNELS (continued)**

**4.5 Inspections (continued)**

- 4.5.2** If the protective requirements for customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the customer must take this corrective action and notify the Company of the action taken. If the customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS**

**5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold or shared with other persons.

**5.2 Billing and Collection of Charges**

**5.2.1** Nonrecurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.

**5.2.2** The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.

**5.2.3** Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.

**5.2.4** When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

**5.2.5** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

**5.2.6** With respect to Customers, if any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, net of taxes, not compounded, multiplied by a monthly late factor of 1.5% or at the highest rate allowed by law, whichever is less.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (Continued)**

**REC'D OCT 11 2001**

**5.3 Advance Payments**

To safeguard its interests, the Company shall require a Customer to make an advance payment before Services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and the first month's estimated Recurring Charges for the Service or facility. In addition, where Special Construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the Special Construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill.

**Service Commission**

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A Customer whose Service has been discontinued for nonpayment of bills will be required to pay the unpaid balance due to Company and shall be required to pay Reconnect Charges.

**5.4 Reserved For Future Use**

**5.4.1 Reserved For Future Use**

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**5.4.2 Reserved For Future Use**

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**SECTION 5.0 - PAYMENT ARRANGEMENTS (continued)**

**5.3 Advance Payments**

To safeguard its interests, the Company shall require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and the first month's estimated recurring charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill and shall be required in addition to a deposit.

A customer whose service has been discontinued for nonpayment of bills will be required to pay the unpaid balance due to Company and shall be required to pay reconnect charges.

**5.4 Deposits**

**5.4.1** The Company may, in order to safeguard its interests, require an applicant to make a suitable deposit to be held by the Company as a guarantee of the payment of charges.

**5.4.2** A deposit will be required under the following conditions:

- A. Applicant does not have verifiable credit with any Ionex Communications, Inc. affiliate anywhere within the region in the same or similar business; or
- B. Applicant has had previous service with any Ionex Communications, Inc. affiliate anywhere within the region but has an outstanding and unpaid bill for service; or has not established satisfactory credit. Satisfactory credit for a customer is defined as twelve consecutive months of service without a suspension of service for nonpayment or with no more than one notification of intent to suspend service for nonpayment.
- C. Applicant for nonresidential service will be given credit for previous nonresidential service only if the applicant is same business entity to which such service was previously provided.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (Continued)**

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**5.4.3 Reserved For Future Use**

**5.4.4 Reserved For Future Use**

**5.4.5 Reserved For Future Use**

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (continued)**

**5.4 Deposits (continued)**

**5.4.3** An initial deposit or an additional deposit will be required of an existing customer when high risk is indicated and existing security is insufficient. Such requirement will be imposed when a payment history includes a suspension of service for nonpayment during the previous twelve-month period.

**5.4.4** The Company shall provide for two equal installment payments of the deposit if the circumstances warrant.

**5.4.5** Any deposit required of an existing Customer is due and payable within ten days after the requirement is imposed. This requirement shall be in writing and the payment date shall be on or after the due and payable date for the current bill. If said deposit or installment thereof, as appropriate, is not paid within the aforementioned time frame, the Company shall suspend service of the Customer without further notice. The following are exceptions to this provision:

- A. In the event service is suspended for a Customer for nonpayment, an initial or additional deposit shall be required prior to the restoration of service if existing security is insufficient.
- B. In the event prior indebtedness or prior unsatisfactory credit has been determined subsequent to the initial establishment of service due to misrepresentation of the facts by the Customer, a deposit shall be due and payable within five days upon verbal notification and written confirmation or within ten days when notification can only be provided in writing. The ten day period shall be measured from the mailed date of the written notice. If said deposit is not paid within the aforementioned time frame, the Company shall suspend service to the Customer without further notice.

**5.4.6** The amount of the deposit shall be the estimated charges for the service, which will accrue for a 2-month period. All applicants and existing Customers shall be treated uniformly for the determination and application of deposits.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (Continued)**

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**5.4.7 Reserved For Future Use**

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**SECTION 5.0 - PAYMENT ARRANGEMENTS (continued)**

**5.4 Deposits (continued)**

**5.4.7** When it is determined that a deposit is required under the conditions specified above, the applicant or Customer may, in lieu of or in addition to making the deposit, arrange for an acceptable third party to guarantee payment of his charges by executing on his behalf a Guarantee of Payment Agreement with the Company. An acceptable third party guarantor for service is a current non residential customer with at least two years continuous service, whose payment history for the most recent twelve month period is satisfactory.

**5.4.8** The fact that a deposit has been made in no way relieves the Customer from complying with the Company's regulations as to advance payments, or the prompt payment of bills on presentation.

**5.4.9** The deposit will bear simple interest computed from the date of its receipt by the Company to the date the deposit is refunded, or service is terminated, or annually upon request of the Customer. In the event that a deposit is retained during time periods having different rates of interest, the interest accrued on the deposit will be calculated using the interest rate applicable to each time period.

**5.4.10** The rate of interest to be paid shall be nine percent (9%) per annum.

**5.4.11** When the Customer is a candidate for political office or is a person or organization acting on behalf of a candidate for political office the deposit requirement will be adjusted monthly to reflect twice the current month's actual billing. Under these circumstances, a security, i.e., surety bond or bank letter of credit equal to the Company's deposit requirement will be the only acceptable substitutes for a cash deposit.

**5.4.12** When service is terminated, the amount of the initial or additional deposit, with any interest due, will be credited to the Customer's account and any credit balance which may remain will be refunded. After an existing customer has established satisfactory credit, the amount of the deposit, with any interest due, will be either credited to the account or at the option of the Customer, refunded. Satisfactory credit for a Customer is defined as twelve consecutive months of service without suspension for nonpayment and with no more than one notification of intent to suspend service for nonpayment.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (continued)**

**5.5 Discontinuance of Service for Cause**

- 5.5.1** Upon nonpayment of any amounts owing to the Company, the Company shall, by giving five days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- 5.5.2** Upon violation of any of the other material terms or conditions for furnishing service the Company shall, by giving five days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 5.5.3** Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer, or if a condition immediately dangerous or hazardous to life, physical safety or property exists, or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, shall discontinue or suspend service without incurring any liability.
- 5.5.4** Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company shall immediately discontinue or suspend service without incurring any liability.
- 5.5.5** Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company shall immediately discontinue service without incurring any liability.
- 5.5.6** Upon the Company's discontinuance of service to the Customer under Section 5.5.1 and Section 5.5.2 above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of the tariffs of the Company, may declare all future monthly and other charges which would have been payable by the Customer during, the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent (6%)).

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (continued)**

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## SECTION 5.0 – PAYMENT ARRANGEMENTS (Continued)

### 5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for Service, the Customer's Installation Fee shall be adjusted accordingly.

### 5.8 Taxes and Fees

The Customer is responsible for the payment of all sales, use, gross receipts, excise, access, bypass, franchise, or other local, state, and Federal taxes, fees, or charges, however designated, imposed on or based upon the provision, sales or use of the Services delivered by the company, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates.

#### Missouri Universal Service Fund

- A. The Company will place on each retail end-user customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Surcharges or billing line items other than taxes and jurisdictional franchise fees must be authorized in tariffs approved by the Commission.

### 5.9 Bad Check Charge

A service charge equal to \$25.00 will be assessed for all checks returned by a bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

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## **SECTION 5.0 – PAYMENT ARRANGEMENTS (Continued)**

### **5.7 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for Service, the Customer's Installation Fee shall be adjusted accordingly.

### **5.8 Taxes and Fees**

The Customer is responsible for the payment of all sales, use, gross receipts, excise, access, bypass, franchise, or other local, state, and Federal taxes, fees, or charges, however designated, imposed on or based upon the provision, sales or use of the Services delivered by the company, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates.

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### **5.10 Reconnection Fee**

If Service is disconnected or suspended by the Company and later reconnected or restored, Customer shall be subject to a reconnection fee of \$25.00, which must be paid prior to restoration of Service.

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### **5.11 Disputed Bills**

The Customer may dispute a bill by Written or Oral Notice to the Company. Unless such Notice is received in a timely fashion, the bill statement shall be deemed to be correct and payable in full by Customer. Any Customer who has a dispute, which has not been resolved to the Customer's satisfaction, shall be advised by the Company that the Customer may file a formal or informal complaint with the Commission.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (continued)**

**5.7 Changes in Service Requested**

If the customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the customer's installation fee shall be adjusted accordingly.

**5.8 Taxes and Fees**

The Customer is responsible for the payment of all sales, use, gross receipts, excise, access, bypass, franchise, or other local, state, and Federal taxes, fees, or charges, however designated, imposed on or based upon the provision, sales or use of the services delivered by the company, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates.

Surcharges or billing line items other than taxes and jurisdictional franchise fees must be authorized in tariffs approved by the Commission.

**5.9 Bad Check Charge**

A service charge equal to \$25.00 will be assessed for all checks returned by a bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**5.10 Reconnection Fee**

If service is disconnected or suspended by the Company and later reconnected or restored, Customer shall be subject to a reconnection fee of \$20.00 which must be paid prior to restoration of service.

**5.11 Disputed Bills**

The Customer may dispute a bill by written or oral notice to the Company. Unless such notice is received in a timely fashion, the bill statement shall be deemed to be correct and payable in full by Customer. Any Customer who has a dispute, which has not been resolved to the Customer's satisfaction, shall be advised by the Company that the Customer may file a formal or informal complaint with the Commission.

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**SECTION 5.0 – PAYMENT ARRANGEMENTS (Continued)**

**5.10 Reconnection Fee**

If Service is disconnected or suspended by the Company and later reconnected or restored, Customer shall be subject to a reconnection fee of \$25.00, which must be paid prior to restoration of Service.

**5.11 Disputed Bills**

The Customer may dispute a bill by Written or Oral Notice to the Company. Unless such Notice is received in a timely fashion, the bill statement shall be deemed to be correct and payable in full by Customer. Any Customer who has a dispute, which has not been resolved to the Customer's satisfaction, shall be advised by the Company that the Customer may file a formal or informal complaint with the Commission.

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## SECTION 6.0 – CANCELLATION OF SERVICE

### 6.1 Cancellation of Application for Service

- 6.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 6.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent (6%)).
- 6.1.3 Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- 6.1.4 The charges described above will be calculated and applied on a case-by-case basis.

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SECTION 6.0 – CANCELLATION OF SERVICE

6.2 Cancellation of Service by Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a Major Service Interruption, Customer agrees to pay to the Company the following sums, within 21 days of the effective date of the cancellation or termination and be payable under the terms set forth in Section 5, preceding: all costs, fees and expenses reasonably incurred in connection with:

- 1) All Nonrecurring charges as specified in the Company's tariffs, plus
- 2) Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus
- 3) All Recurring Charges specified in the applicable Company tariff for the balance of the then current term.

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## **SECTION 7.0 – ALLOWANCE FOR INTERRUPTION IN SERVICE**

### **7.1 General**

A credit allowance will be given when service is interrupted, except as specified in Section 7.2 following. A service is interrupted when it becomes inoperative to the customer, e.g., the customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.

An interruption period begins when the customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

If the customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

The customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer.

### **7.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- A. due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the customer or other common carriers connected to the service of the Company;
- B. due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. due to circumstances or causes beyond the reasonable control of the Company;
- D. during any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

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**SECTION 7.0 – ALLOWANCE FOR INTERRUPTION IN SERVICE (continued)**

**7.2 Limitations of Allowances (continued)**

- E.** during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- F.** that occurs or continues due to the customer's failure to authorize replacement of any element of special construction; and
- G.** that was not reported to the Company within 30 days of the date that service was affected.
- H.** A service will not be deemed to be interrupted if a customer continues to voluntarily make use of the such service. If the service is interrupted, the customer can get a service credit, use another means of communications provided by the Company (under Section 7.3), or utilize another service provider;

**7.3 Use of Another Means of Communications**

If the customer elects to use another means of communications during the period of interruption, the customer must pay the charges for the alternative service used.

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**SECTION 7.0 – ALLOWANCE FOR INTERRUPTION IN SERVICE (continued)**

**7.4 Application of Credits for Interruptions in Service**

**7.4.1** If a customer's service is interrupted other than by the negligence or willful act of the customer, and it remains out of order for eight normal working hours or longer after access to the premises is made available and after being reported to be out of order, appropriate adjustments or refunds shall be made to the customer. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the customer shall be a pro rata part of the month's flat rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for the service.

**7.4.2** For calculating credit allowances, every month is considered to have 30 days.

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## SECTION 8.0 – USE OF CUSTOMER'S SERVICE BY OTHERS

### 8.1 Resale and Sharing

Any service provided under the Company tariffs may be resold to or shared with other persons at the option of Customer, except as provided in Section 8.3, following. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to the tariffs of the Company, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use. Rates apply to all service that is resold or shared.

### 8.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company tariffs. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. Ionex Communications, Inc. will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each Joint User shall be responsible for the payment of the charges billed to it.

### 8.3 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party and any appropriate authorizations, if necessary, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 9.0 - NOTICE AND COMMUNICATIONS

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C. All notices or other communications required to be given pursuant to the tariffs of the Company will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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Issued By:

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**SECTION 10.0 – SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS**

**10.1 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in the tariffs of the Company, special construction and special arrangements may be undertaken on a reasonable efforts basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications not otherwise specified under tariff, or for the provision of service on an expedited basis or in some other manner different from the normal tariff conditions. Special construction is that construction undertaken:

- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

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**SECTION 10.0 – SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS (continued)**

**10.2 Basis for Charges**

Where the Company furnishes a facility or service on a special construction basis, or any service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include, (1) nonrecurring type charges; (2) recurring type charges, (3) termination liabilities; or (4) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service life of the facilities provided.

**10.3 Basis for Cost Computation**

The costs referred to in 10.2 preceding may include one or more of the following items to the extent they are applicable:

- (A) installed costs of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Installed costs include the cost of:
- (1) equipment and materials provided or used,
  - (2) engineering, labor and supervision,
  - (3) transportation,
  - (4) rights of way, and
  - (5) any other item chargeable to the capital account;

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**SECTION 10.0 - SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS (continued)**

**10.3 Basis for Cost Computation (continued)**

(B) annual charges including the following:

- (1) cost of maintenance;
- (2) depreciation on the estimated installed cost of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- (3) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- (4) any other identifiable costs related to the facilities provided; and
- (5) an amount for return and contingencies.

**10.4 Termination Liability**

To the extent that there is no other requirement for use by the Company, the Customer may have a termination liability for facilities specially constructed at the request of the customer, if and only if such liability is clearly stated in a written agreement between the Company and the Customer.

1. The maximum termination liability is equal to the total cost of the special facility as determined under 10.3, preceding, adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided.
2. The maximum termination liability as determined in paragraph (1) shall be divided by the original term of service contracted for by the Customer (rounded up to the next whole number of months) to determine the monthly liability. The Customer's termination liability shall be equal to this monthly amount multiplied by the remaining unexpired term of service (rounded up to the next whole number of months), discounted to present value at six percent (6%), plus applicable taxes.

**10.5 Term**

The minimum term for any Ionex Communications, Inc. Non-Switched Local Exchange Service shall not be less than one (1) year, unless otherwise agreed to by the Company. The Customer and Company may agree to longer minimum terms for particular services.

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**SECTION 11.0 – LIABILITY FOR UNAUTHORIZED USE OF THE NETWORK**

**11.1 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

**11.1.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- A. The customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the customer's request, which enables the customer or authorized user to place calls over the network and to have the charges for such calls billed to the customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss or theft.

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**SECTION 12.0 - INTEREXCHANGE SERVICE**

**12.1 General Description of Interexchange Service**

**12.1.1** The Company offers a combination of resold and facilities-based intrastate long distance message telephone service to customers. Interexchange (IXC) carrier services includes, but is not limited to, access, switching, transport, termination and other services for the direct transmission and reception of voice, data and other types of communications.

**12.1.2** The Company will resell the services of underlying carriers approved to provide such services by the Commission.

**12.1.3** Accounting codes are available to identify the Customers or User groups on an account. The numerical composition of the codes shall be set by the Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.

**12.2 Calculation of Distance**

**12.2.1** Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

**12.2.2** The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

**12.2.2.A** FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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**SECTION 12.0 - INTEREXCHANGE SERVICE (continued)**

**12.3 Minimum Call Completion Rate**

Customers can expect a call completion rate of 98% during peak use periods for all Feature Group D Equal Access 1+ services. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

**12.4 Timing of Calls**

Long distance usage charges are based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver. When the called party picks up timing is determined by hardware answer supervision. Chargeable time ends when either party "hangs up" thereby releasing the network connection. Ionex Communications, Inc. does not bill for uncompleted calls.

**12.5 Service Area**

The service area of the Company includes all Equal Access points in Missouri.

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

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**12.6 Description of Interexchange Options**

**12.6.1 Ionex Switched Long Distance Service**

Ionex Switched Long Distance Service is a Switched Access Service that gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier, or by dialing the toll free access, 950-0859 or through Feature Group D access. After dialing the number to be called the Customer then inserts the Customer Identification number (CID) for account billing. Project codes may be required in addition to the CID should the account need further breakdown of identification of callers on that account. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Birch for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Birch for long distance service only. (N)

Monthly Recurring Charge (long distance only) \$1.95 (N)

**12.6.2 Toll-Free Service**

Toll-Free (800/888/877/866-NXX-XXXX) Service is an inward Wide Area Telephone Service, or WATS Service, which allows the Called Party, rather than the Calling Party, to be billed for the call. "N" is a digit between 2 and 9 and "X" is a digit between 0 and 9. The Called Party is the toll-free subscriber. Toll-Free Service permits calls to the Customer's location from diverse geographical locations. All calls are billed in six-second increments.

(M) Text Moved to 51.1

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

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**12.6 Description of Interexchange Options**

**12.6.1 Ionex Switched Long Distance Service**

Ionex Switched Long Distance Service is a Switched Access Service that gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier, or by dialing the toll free access, 950-0859 or through Feature Group D access. After dialing the number to be called the Customer then inserts the Customer Identification number (CID) for account billing. Project codes may be required in addition to the CID should the account need further breakdown of identification of callers on that account. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments

(C)

**12.6.2 Toll-Free Service**

Toll-Free (800/888/877/866-NXX-XXXX) Service is an inward Wide Area Telephone Service, or WATS Service, which allows the Called Party, rather than the Calling Party, to be billed for the call. "N" is a digit between 2 and 9 and "X" is a digit between 0 and 9. The Called Party is the toll-free subscriber. Toll-Free Service permits calls to the Customer's location from diverse geographical locations. All calls are billed in six-second increments.

(C)

**12.6.3 Toll-Free Features and Account Codes**

**12.6.3.A Area of Service Screening**

An arrangement when ordering Basic Toll-Free Service where the toll free number subscribed provides access from all 50 states unless the customer elects to block calls from certain geographic areas. Calls can be blocked based on state, area code, exchange or ANI. When this feature is used to block calls to the Customer's toll free number, the call is blocked by the LEC where the call originates. The Caller will hear a generic announcement by the LEC.

**12.6.3.B Geographic Routing Service**

Allows a Toll-Free Customer to route calls to several predetermined Customer locations based on the Caller's state, area code or area code and exchange.

**12.6.3.C Time of Day Routing Service**

Allows Customer to route calls to an alternate answering location based on the day of the week.

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By 4th RS 51  
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3<sup>rd</sup> Revised Page 51  
Canceling 2<sup>nd</sup> Revised Page 51

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Missouri Public**

**12.6 Description of Interexchange Options**

**REC'D SEP 16 2002**

**12.6.1 Ionex Switched Long Distance Service**

**Service Commission**

Ionex Switched Long Distance Service is a Switched Access Service that gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier, or by dialing the toll free access, 950-0859 or through Feature Group D access. After dialing the number to be called the Customer then inserts the Customer Identification number (CID) for account billing. Project codes may be required in addition to the CID should the account need further breakdown of identification of callers on that account. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments with an 18-second minimum.

(I)

**12.6.2 Toll-Free Service**

Toll-Free (800/888/877/866-NXX-XXXX) Service is an inward Wide Area Telephone Service, or WATS Service, which allows the Called Party, rather than the Calling Party, to be billed for the call. "N" is a digit between 2 and 9 and "X" is a digit between 0 and 9. The Called Party is the toll-free subscriber. Toll-Free Service permits calls to the Customer's location from diverse geographical locations. All calls are billed in six-second increments with an 18-second minimum.

(I)

**12.6.3 Toll-Free Features and Account Codes**

**12.6.3.A Area of Service Screening**

An arrangement when ordering Basic Toll-Free Service where the toll free number subscribed provides access from all 50 states unless the customer elects to block calls from certain geographic areas. Calls can be blocked based on state, area code, exchange or ANI. When this feature is used to block calls to the Customer's toll free number, the call is blocked by the LEC where the call originates. The Caller will hear a generic announcement by the LEC.

**12.6.3.B Geographic Routing Service**

Allows a Toll-Free Customer to route calls to several predetermined Customer locations based on the Caller's state, area code or area code and exchange.

**12.6.3.C Time of Day Routing Service**

Allows Customer to route calls to an alternate answering location based on the day of the week.

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)** Missouri Public

**12.6 Description of Interexchange Options**

REC'D APR 11 2002

**12.6.1 Ionex Switched Long Distance Service**

Service Commission (T)

Ionex Switched Long Distance Service is a Switched Access Service that gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier, or by dialing the toll free access, 950-0859 or through Feature Group D access. After dialing the number to be called the Customer then inserts the Customer Identification number (CID) for account billing. Project codes may be required in addition to the CID should the account need further breakdown of identification of callers on that account. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments. (T)

**12.6.2 Toll-Free Service**

(T)

Toll-Free (800/888/877/866-NXX-XXXX) Service is an inward Wide Area Telephone Service, or WATS Service, which allows the Called Party, rather than the Calling Party, to be billed for the call. "N" is a digit between 2 and 9 and "X" is a digit between 0 and 9. The Called Party is the toll-free subscriber. Toll-Free Service permits calls to the Customer's location from diverse geographical locations. All calls are billed in six-second increments.

**12.6.3 Toll-Free Features and Account Codes**

**12.6.3.A Area of Service Screening**

An arrangement when ordering Basic Toll-Free Service where the toll free number subscribed provides access from all 50 states unless the customer elects to block calls from certain geographic areas. Calls can be blocked based on state, area code, exchange or ANI. When this feature is used to block calls to the Customer's toll free number, the call is blocked by the LEC where the call originates. The Caller will hear a generic announcement by the LEC. (N)

**12.6.3.B Geographic Routing Service**

Allows a Toll-Free Customer to route calls to several predetermined Customer locations based on the Caller's state, area code or area code and exchange.

**12.6.3.C Time of Day Routing Service**

Allows Customer to route calls to an alternate answering location based on the day of the week.

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Alisa Head, Tariff & Regulatory Manager

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Missouri Public**

**12.6 Description of Interexchange Options**

**REC'D OCT 11 2001**

**12.6.1 Ionex Plus - Switched**

**Service Commission**

Ionex Plus - Switched Service is a Switched Access Service that gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier, or by dialing the toll free access, 950-0859 or through Feature Group D access. After dialing the number to be called the Customer then inserts the Customer Identification number (CID) for account billing. Project codes may be required in addition to the CID should the account need further breakdown of identification of callers on that account. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six second increments.

**12.6.2 800 Service**

800 Service is an inward Wide Area Telephone Service or WATS is service which allows the Called Party, rather than the Calling Party, to be billed for the call. 800 Service permits calls to the Customer's location from diverse geographical locations. All calls are billed in six second increments.

**12.6.3 Reserved for Future Use.**

**12.6.4 Ionex Direct**

Ionex Direct Service is a Dedicated Access Service and gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments.

(M)

**Note:** Rates for the above-described Interexchange Services are listed in Section 12.8.4

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Original Page 51

**SECTION 12.0 - INTEREXCHANGE SERVICE (continued)**

**12.6 Description of Interexchange Options**

**12.6.1 Ionex Plus - Switched**

Ionex Plus - Switched Service is a switched access service that gives the customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the equal access carrier, or by dialing the toll free access, 950-0859 or through Feature Group D access. After dialing the number to be called the customer then inserts the Customer Identification number (CID) for account billing. Project codes may be required in addition to the CID should the account need further breakdown of identification of callers on that account. Calls are rated by LATA, State, and U.S. as determined at time of setup. All calls are billed in six second increments.

**12.6.2 800 Service**

800 service is an inward Wide Area Telephone Service or WATS is service which allows the called party, rather than the calling party, to be billed for the call. 800 service permits calls to the customer's location from diverse geographical locations. All calls are billed in six second increments.

**12.6.3 Reserved for future use.**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.6 Description of Interexchange Options (Continued)**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

(M)

**12.6.3.A Area of Service Screening**

An arrangement when ordering Basic Toll-Free Service where the toll free number subscribed provides access from all 50 states unless the customer elects to block calls from certain geographic areas. Calls can be blocked based on state, area code, exchange or ANI. When this feature is used to block calls to the Customer's toll free number, the call is blocked by the LEC where the call originates. The Caller will hear a generic announcement by the LEC.

**12.6.3.B Geographic Routing Service**

Allows a Toll-Free Customer to route calls to several predetermined Customer locations based on the Caller's state, area code or area code and exchange.

(M)

**12.6.3.C Time of Day Routing Service**

Allows Customer to route calls to an alternate answering location based on the day of the week.

(M)

**12.6.3.D Day of Week Routing Service**

Allows a Customer to route calls to an alternate answering location based on the day of the week.

**12.6.3.E Reserved For Future Use**

**12.6.3.F Reserved For Future Use**

**12.6.3.G Dialed Number Identification Service (DNIS)**

Toll-Free Customers will be able to preview a four to ten digit number that identifies which toll free number the Caller dialed. This service is provided to dedicated customers only and requires compatible Customer-provided equipment. If Service is running through local facilities-based Service, a separate trunk group will be required to support this feature.

**12.6.3.H Reserved For Future Use**

**12.6.3.I Security Codes**

Allows Toll-Free Customers to assign 4 digit security codes to Callers in order to allow calls only from specified Users. These codes will not appear on the bill to protect the security of the code.

(M) text moved from sheet 51

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Issued By: Christopher J. Bunce, Vice President Legal and General Counsel

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(816) 300-3000

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

Filed  
Missouri Public  
Service Commission  
JX-2009-0583

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.6 Description of Interexchange Options (Continued)**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**12.6.3.D Day of Week Routing Service**

Allows a Customer to route calls to an alternate answering location based on the day of the week.

**12.6.3.E Reserved For Future Use**

| (D)

**12.6.3.F Reserved For Future Use**

| (D)

**12.6.3.G Dialed Number Identification Service (DNIS)**

Toll-Free Customers will be able to preview a four to ten digit number that identifies which toll free number the Caller dialed. This service is provided to dedicated customers only and requires compatible Customer-provided equipment. If Service is running through local facilities-based Service, a separate trunk group will be required to support this feature.

**12.6.3.H Reserved For Future Use**

| (D)

**12.6.3.I Security Codes**

Allows Toll-Free Customers to assign 4 digit security codes to Callers in order to allow calls only from specified Users. These codes will not appear on the bill to protect the security of the code.

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Effective: March 21, 2003

Issued By:

Russell C. Merbeth, General Counsel  
Ionex Communications, Inc.  
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Service Commission  
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15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

**CANCELLED**

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Original Page 51.1

MAR 21 2003

**Public Service Commission**  
**MISSOURI**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)** **Missouri Public**

**12.6 Description of Interexchange Options (Continued)**

**REC'D APR 11 2002**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**Service Commission**

**12.6.3.D Day of Week Routing Service**

Allows a Customer to route calls to an alternate answering location based on the day of the week.

**12.6.3.E Day of Year Routing Service**

Allows Customer to route calls to an alternate location based on predetermined day(s) of the year.

**12.6.3.F Percentage Allocation Routing Service**

Routes incoming calls to predetermined Customer locations based on the percentage of calling volume.

**12.6.3.G Dialed Number Identification Service (DNIS)**

Toll-Free Customers will be able to preview a four to ten digit number that identifies which toll free number the Caller dialed. This service is provided to dedicated customers only and requires compatible Customer-provided equipment. If Service is running through local facilities-based Service, a separate trunk group will be required to support this feature.

**12.6.3.H Real Time ANI Service**

Sends the Caller's ANI to a database, allowing the Customer to retrieve account or Customer information about the Caller before the call is answered. This Service is provided to dedicated Customers only. If Service is running through local facilities-based Service, a separate trunk group will be required to support this feature.

**12.6.3.I Security Codes**

Allows Toll-Free Customers to assign 4 digit security codes to Callers in order to allow calls only from specified Users. These codes will not appear on the bill to protect the security of the code.

(N)

**Missouri Public**

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Issued By:

Alisa Head, Tariff & Regulatory Manager  
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(214) 696-2300

**Service Commission**  
Effective: May 13, 2002

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.6 Description of Interexchange Options (Continued)**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**12.6.3.J Dedicated Termination Overflow**

Allows a dedicated access line Customer to control potential congestion of calls placed on an 8xx number by sending overflow calls to another 8xx trunk group, WATS access line, dedicated access line, or business line.

**12.6.3.K Reserved For Future Use**

**12.6.3.L Account Codes**

Account Codes, varying in length from 2 – 9 digits, are offered to outbound long distance Customers as a way for Customers to track long distance outbound usage and to protect against fraudulent use. These codes will be offered as validated, non-validated, customized and with alpha/numeric invoice descriptions.

(T)

A single account code range can be assigned to specific ANIs. Account codes are entered at the end of the dialing sequence, where a voice prompt will be heard. Codes with all zeros, or beginning with zero, will not be offered or accepted as a customized offering.

(T)

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Effective: ~~December 22, 2003~~

Issued By:

Russell C. Merbeth, General Counsel  
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15305 Dallas Parkway, Suite 1500  
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December 24, 2003

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March 8, 2021  
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Service Commission  
XD-2021-0236

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**MO PSC**

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
1<sup>st</sup> Revised Page 51.2  
Canceling Original Page 51.2

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)** **Missouri Public Service Commission**

**12.6 Description of Interexchange Options (Continued)**

**REC'D FEB 19 2003**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**12.6.3.J Dedicated Termination Overflow**

Allows a dedicated access line Customer to control potential congestion of calls placed on an 8xx number by sending overflow calls to another 8xx trunk group, WATS access line, dedicated access line, or business line.

**12.6.3.K Reserved For Future Use**

(D)

**12.6.3.L Account Codes**

Account Codes, varying in length from 2 – 8 digits, are offered to outbound long distance service Customers as a way for Customers to track long distance outbound usage and to protect against fraudulent use. These codes will be offered as validated, non-validated, customized and with alpha/numeric translations.

A single account code range can be assigned to specific ANIs. Account codes are entered at the end of the dialing sequence, where a prompt tone will be heard. For dedicated Users, the prompt tone can be suppressed and the User is not required to wait for a tone before entering account code digits. For international calls, the Customer will need to dial # in order to receive a prompt. Codes with all zeros will not be offered or accepted as a customized offering.

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**2nd RS 51.2**  
**Public Service Commission**  
**MISSOURI**

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Issued By:

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Effective: March 21, 2003

**Missouri Public Service Commission**

**FILED MAR 21 2003**

SECTION 12.0 - INTEREXCHANGE SERVICE (Continued) **Missouri Public**

12.6 Description of Interexchange Options (Continued)

REC'D APR 11 2002

12.6.3 Toll-Free Features and Account Codes (Continued)

Service Commission

12.6.3.J Dedicated Termination Overflow

Allows a dedicated access line Customer to control potential congestion of calls placed on an 8xx number by sending overflow calls to another 8xx trunk group, WATS access line, dedicated access line, or business line.

12.6.3.K Message Referral

Provides a message, in the event a Customer changes their toll-free number, stating that the toll-free number has been changed and provides the Caller with the new toll-free number. The Message Center provides the informational announcement to the Caller.

(N)

12.6.3.L Account Codes

Account Codes, varying in length from 2 – 8 digits, are offered to outbound long distance service Customers as a way for Customers to track long distance outbound usage and to protect against fraudulent use. These codes will be offered as validated, non-validated, customized and with alpha/numeric translations.

A single account code range can be assigned to specific ANIs. Account codes are entered at the end of the dialing sequence, where a prompt tone will be heard. For dedicated Users, the prompt tone can be suppressed and the User is not required to wait for a tone before entering account code digits. For international calls, the Customer will need to dial # in order to receive a prompt. Codes with all zeros will not be offered or accepted as a customized offering.

**CANCELLED**

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**Missouri Public**

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Issued By:

Alisa Head, Tariff & Regulatory Manager  
Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
(214) 696-2300

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.6 Description of Interexchange Options (Continued)**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**12.6.3.L.1 Non-Validated Project Account Codes (PACs)**

Non-Validated Project Account Codes can be 2 – 9 digits in length and are available to any Customer. These codes are not secured in that any code dialed will work as long as the correct number of digits are dialed. A Billing Summary will appear for each PAC dialed during the month. Customer invoices will be sorted by account code number, not by the alphabetical translation. Zeros will not appear on the invoice, however are included in the numeric sort for billing purposes. ANIs without account codes will appear last in the billing summary.

(T)

**12.6.3.L.2 Validated Project Account Codes (VPACs)**

Validated Project Account Codes will be 3 – 8 digits in length and must be selected from standard tables approved and provided by the Company. Tables cannot be changed, altered or combined with other tables. Billing summaries will appear for each VPAC used during a month. Customer invoices will be sorted by account code number; not by the alphabetical translation. Zeros will not appear on the invoice, however are included in the numeric sort for billing purposes. ANIs without account codes will appear last in the billing summary.

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Issued By:

Alisa Head, Tariff & Regulatory Manager

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December 24, 2003

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March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

**FILED**  
**MO PSC**



**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Missouri Public**

**12.6 Description of Interexchange Options (Continued)**

REC'D APR 11 2002

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**12.6.3.L.1**

**Non-Validated Project Account Codes (PACs)**

Non-Validated Project Account Codes can be 2 – 8 digits in length and are available to any Customer. These codes are not secured in that any code dialed will work as long as the correct number of digits are dialed. A Billing Summary will appear for each PAC dialed during the month. Customer invoices will be sorted by account code number, not by the alphabetical translation. Zeros will not appear on the invoice, however are included in the numeric sort for billing purposes. ANIs without account codes will appear last in the billing summary.

**Service Commission**

(N)

**12.6.3.L.2**

**Validated Project Account Codes (VPACs)**

Validated Project Account Codes will be 3 – 8 digits in length and must be selected from standard tables approved and provided by the Company. Tables cannot be changed, altered or combined with other tables. Billing summaries will appear for each VPAC used during a month. Customer invoices will be sorted by account code number; not by the alphabetical translation. Zeros will not appear on the invoice, however are included in the numeric sort for billing purposes. ANIs without account codes will appear last in the billing summary.

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Effective: May 13, 2002

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.6 Description of Interexchange Options (Continued)**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**12.6.3.L.3 Customized Project Account Codes (CVPACs)**

Customized Project Account Codes can be 2 – 8 digits in length. A custom validated account code table will be built for each Customer. Customers may add and/or delete CVPAC as needed by contacting Customer Service. Customers will be able to make two changes per month to their customized table for free, after that a charge will be assessed for each change. Each table must be the same range, but the range can vary from table to table. Customer invoices will be sorted by account code number, not by the alphabetical translation. Zeros will not appear on the invoice, however are included in the numeric sort for billing purposes. ANIs without account codes will appear last in the billing summary.

**Note: Rates for the above-described Toll-Free Features and Account Codes are listed in Section 12.9.5**

**12.6.4 Ionex Dedicated Long Distance Service**

Ionex Dedicated Long Distance Service is a Dedicated Access Service that gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments.

(C)

**Note: Rates for the above-described Ionex Direct Services are listed in Section 12.8.4**

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March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

**FILED**  
**MO PSC**

Ionex Communications, Inc.  
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Missouri P.S.C. Tariff No. 2  
1<sup>st</sup> Revised Page 51.4  
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**Missouri Public**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**REC'D SEP 16 2002**

**12.6 Description of Interexchange Options (Continued)**

**Service Commission**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**12.6.3.L.3**

**Customized Project Account Codes (CVPACs)**

Customized Project Account Codes can be 2 – 8 digits in length. A custom validated account code table will be built for each Customer. Customers may add and/or delete CVPAC as needed by contacting Customer Service. Customers will be able to make two changes per month to their customized table for free, after that a charge will be assessed for each change. Each table must be the same range, but the range can vary from table to table. Customer invoices will be sorted by account code number, not by the alphabetical translation. Zeros will not appear on the invoice, however are included in the numeric sort for billing purposes. ANIs without account codes will appear last in the billing summary.

**Note: Rates for the above-described Toll-Free Features and Account Codes are listed in Section 12.9.5**

**12.6.4 Ionex Dedicated Long Distance Service**

Ionex Dedicated Long Distance Service is a Dedicated Access Service that gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments with an 18-second minimum.

(I)

**Note: Rates for the above-described Ionex Direct Services are listed in Section 12.8.4**

**CANCELLED**

JAN 12 2004  
2nd RS 51.4  
Public Service Commission  
MISSOURI

Issued: September 13, 2002

Issued By:

Russell C. Merbeth, General Counsel  
Ionex Communications, Inc.  
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**Missouri Public  
Service Commission**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Missouri Public**

**12.6 Description of Interexchange Options (Continued)**

**REC'D APR 11 2002**

**12.6.3 Toll-Free Features and Account Codes (Continued)**

**Service Commission**

**12.6.3.L.3**

**Customized Project Account Codes (CVPACs)**

Customized Project Account Codes can be 2 – 8 digits in length. A custom validated account code table will be built for each Customer. Customers may add and/or delete CVPAC as needed by contacting Customer Service. Customers will be able to make two changes per month to their customized table for free, after that a charge will be assessed for each change. Each table must be the same range, but the range can vary from table to table. Customer invoices will be sorted by account code number, not by the alphabetical translation. Zeros will not appear on the invoice, however are included in the numeric sort for billing purposes. ANIs without account codes will appear last in the billing summary.

(N)

**Note: Rates for the above-described Toll-Free Features and Account Codes are listed in Section 12.9.5**

**12.6.4 Ionex Dedicated Long Distance Service**

(T)

Ionex Dedicated Long Distance Service is a Dedicated Access Service that gives the Customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the Equal Access Carrier. Calls are rated by LATA, state, and U.S. as determined at time of setup. All calls are billed in six-second increments.

(T)

**Note: Rates for the above-described Ionex Direct Services are listed in Section 12.8.4**

(T)

**CANCELLED**

**Missouri Public**

**NOV 15 2002**  
**15RS 51.4**  
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Issued By:

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.6.5 Ionex Long Distance Bundles**

Long Distance Bundle Service offers subscribers the opportunity to purchase a monthly allotment of domestic long distance minutes for a fixed rate. Ionex Long Distance Bundles are available only with a one-year term agreement. Additional usage above the allotted bundle are available at a per minute price. Monthly minute allotments apply to inbound and outbound usage and may be shared between all lines on an account. Customers cannot purchase more than one minute allotment (bundle) per account. Unused portion of monthly minute allotments expire at the end of each billing period. Customers may elect switching to a different size minute allotment at the conclusion of each invoice period.

**Note: Rates for the above-described Interexchange Services are listed in Section 12.8.5**

**12.6.6 Ionex to Ionex Dial "1" Long Distance Plan**

Ionex-to-Ionex Dial "1" Long Distance Calling Plan is a complimentary offering available to new multi-location business accounts with 20 or more lines of ionex facilities-based or UNE voice service who choose SuperPipe, SuperPipe Plus, MegaTrunk and IntelliTrunk or Elite voice Services with a one-year term Agreement. The Customer will receive free dial "1" long distance calls provided all lines at all Customer locations are PIC'd/LPIC'd to ionex and all locations of the Customer's account are set up in a Parent/Child billing relationship. "800" calls will be charged the normal inbound rate associated with the Customer's long distance calling plan. Free Ionex-to-Ionex calling is available with all Ionex long distance products. Returning Customers must have been without ionex Service for a period of at least 60 days to be considered a "New Customer".

(N)

**12.7 Text Moved to Page 52.0**

(M)

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Issued By:

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15305 Dallas Parkway, Suite 1500  
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March 8, 2021  
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Service Commission  
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15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
5<sup>th</sup> Revised Page 52  
Canceling 4<sup>th</sup> Revised Page 52  
**Missouri Public Service Commission**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**REC'D NOV 15 2002**

**12.6.5 Ionex Long Distance Bundles**

Long Distance Bundle Service offers subscribers the opportunity to purchase a monthly allotment of domestic long distance minutes for a fixed rate. Ionex Long Distance Bundles are available only with a one-year term agreement. Additional usage above the allotted bundle are available at a per minute price. Monthly minute allotments apply to inbound and outbound usage and may be shared between all lines on an account. Customers cannot purchase more than one minute allotment (bundle) per account. Unused portion of monthly minute allotments expire at the end of each billing period. Customers may elect switching to a different size minute allotment at the conclusion of each invoice period.

**Service Commission**

**Note: Rates for the above-described Interexchange Services are listed in Section 12.8.5**

**12.7 Description of Other Service Offerings**

**12.7.1 Reserved For Future Use**

**12.7.2 Credit Based - Travel Card Service**

Utilizing a toll free number, Customers within the U.S. may access Ionex Communications, Inc.'s network via an automated system to place long distance calls. Calls are billed to the Customer based on the 10-digit Authorization Code provided to the Customer by the Company. Calls are rated with thirty (30) second minimums and six (6) second rounding.

**12.7.3 Enhanced Services\***

**A. Advance Silver\***

Advance Silver Customers are provided access to the following features for a monthly rate:

- Message Center
- Fax Messages
- Broadcast Messages

**B. Text Moved to 7<sup>th</sup> Revised Page 52.1**

\*The Enhanced Services as outlined in Section 12.7.3 above are grandfathered for existing Customers as of the Effective Date of 5<sup>th</sup> Revised Page 52 and are not being offered to new Customers.

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**6:45 PM**  
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**Missouri Public Service Commission**

**FILED DEC 16 2002**

Ionex Communications, Inc.  
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Missouri P.S.C. Tariff No. 3  
4<sup>th</sup> Revised Page 52  
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**RECD OCT 11 2001**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Service Commission**

**12.6.5 Ionex Long Distance Bundles**

Long Distance Bundle Service offers subscribers the opportunity to purchase a monthly allotment of domestic long distance minutes for a fixed rate. Ionex Long Distance Bundles are available only with a one-year term agreement. Additional usage above the allotted bundle are available at a per minute price. Monthly minute allotments apply to inbound and outbound usage and may be shared between all lines on an account. Customers cannot purchase more than one minute allotment (bundle) per account. Unused portion of monthly minute allotments expire at the end of each billing period. Customers may elect switching to a different size minute allotment at the conclusion of each invoice period.

(N)

**Note: Rates for the above-described Interexchange Services are listed in Section 12.8.5**

**12.7 Description of Other Service Offerings**

**12.7.1 Reserved For Future Use**

**12.7.2 Credit Based - Travel Card Service**

Utilizing a toll free number, Customers within the U.S. may access Ionex Communications, Inc.'s network via an automated system to place long distance calls. Calls are billed to the Customer based on the 10-digit Authorization Code provided to the Customer by the Company. Calls are rated with thirty (30) second minimums and six (6) second rounding.

**12.7.3 Enhanced Services**

**A. Advance Silver**

Advance Silver Customers are provided access to the following features for a monthly rate:

- Message Center
- Fax Messages
- Broadcast Messages

**B. Advance Gold**

Advance Gold Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges:

- Long Distance Access
- Message Center
- Fax Messages
- Speed Dial
- Conference Calling - Join Only

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Effective: November 12, 2001

Issued By:

Sue E. Weiske, General Counsel

Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
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**Missouri Public**

**DEC 18 2002**

**FILED NOV 12 2001**

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Public Service Commission  
MISSOURI

**Service Commission**

SECTION 12.0 - INTEREXCHANGE SERVICE (continued)

Missouri Public  
Service Commission

REC'D APR 05 2001

12.6 Description of Interexchange Options (continued)

12.6.4 Ionex Direct

Ionex Direct Service is a dedicated access service and gives the customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the equal access carrier. Calls are rated by LATA, State, and U.S. as determined at time of setup. All calls are billed in six-second increments.

**Note:** Rates for the above-described Interexchange Services are listed in Section 12.8.

12.7 Description of Other Service Offerings

12.7.1 Reserved for future use.

12.7.2 Credit Based - Travel Card Service

Utilizing a toll free number, customers within the U.S. may access Ionex's network via an automated system to place long distance calls. Calls are billed to the customer based on the 10-digit authorization code provided to the customer by the company. Calls are rated with 30 second minimums and 6 second rounding.

12.7.3 Enhanced Services

A. *ionex* Voice Mail (formerly Advance Silver)

*ionex* Virtual Office Customers are provided access to the following features for a monthly rate.

- Message Center
- Fax Messages
- Broadcast Messages

B. Advance Gold

Advance Gold customers are provided access to the following features for a monthly rate and applicable usage and long distance charges.

- Long Distance Access
- Message Center
- Fax Messages
- Speed Dial
- *ionex* Conference - Join Only

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44 RP 52  
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MISSOURI

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Service Commission

FILED MAY 05 2001



SECTION 12.0 - INTEREXCHANGE SERVICE (continued) Missouri Public Service Commission

12.6 Description of Interexchange Options (continued)

REC'D OCT 06 2000

12.6.4 Ionex Direct

Ionex Direct Service is a dedicated access service and gives the customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the equal access carrier. Calls are rated by LATA, State, and U.S. as determined at time of setup. All calls are billed in six-second increments.

Note: Rates for the above-described Interexchange Services are listed in Section 12.8.

12.7 Description of Other Service Offerings

CANCELLED

12.7.1 Reserved for future use.

MAY 05 2001  
319 RP52  
Public Service Commission  
MISSOURI

12.7.2 Credit Based - Travel Card Service

Utilizing a toll free number, customers within the U.S. may access Ionex's network via an automated system to place long distance calls. Calls are billed to the customer based on the 10-digit authorization code provided to the customer by the company. Calls are rated with 30 second minimums and 6 second rounding.

12.7.3 Enhanced Services

A. Advance Silver

Advance Silver customers are provided access to the following features for a monthly rate.

- Message Center
- Fax Messages
- Broadcast Messages

(N)

(N)

B. Advance Gold

Advance Gold customers are provided access to the following features for a monthly rate and applicable usage and long distance charges.

- Long Distance Access
- Message Center
- Fax Messages
- Speed Dial
- Conference Calling - Join Only

(M)

(M)

Missouri Public  
Service Commission

FILED NOV 05 2000

SECTION 12.0 - INTEREXCHANGE SERVICE (continued)

Missouri Public  
Service Commission

REC'D SEP 11 2000

12.6 Description of Interexchange Options (continued)

12.6.4 Ionex Direct

Ionex Direct Service is a dedicated access service and gives the customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the equal access carrier. Calls are rated by LATA, State, and U.S. as determined at time of setup. All calls are billed in six-second increments.

**Note:** Rates for the above-described Interexchange Services are listed in Section 12.8.

12.7 Description of Other Service Offerings

12.7.1 Reserved for future use.

CANCELLED

NOV 05 2000

By 2nd RP52  
Public Service Commission  
MISSOURI

(T)

(D)

(D)

(N)

12.7.2 Credit Based - Travel Card Service

Utilizing a toll free number, customers within the U.S. may access Ionex's network via an automated system to place long distance calls. Calls are billed to the customer based on the 10-digit authorization code provided to the customer by the company. Calls are rated with 30 second minimums and 6 second rounding.

12.7.3 Enhanced Services

A. Advance Gold

Advance Gold customers are provided access to the following features for a monthly rate and applicable usage and long distance charges.

- Long Distance Access
- Message Center
- Fax Messages
- Speed Dial
- Conference Calling - Join Only

B. Advance Platinum

Advance Platinum customers are provided access to the same features as the Advance Gold customers, plus the following additional features. In addition to the monthly rate all applicable usage and long distance charges will apply.

- Broadcast Messages
- Follow Me
- Conference Calling - Join and Establish

Missouri Public  
Service Commission

FILED OCT 11 2000

(N)

Issued: September 11, 2000

Effective: October 11, 2000

Issued By: Sue E. Weiske, General Counsel  
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**RECEIVED**

Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240

MAR 20 2000

Missouri P.S.C. Tariff No. 2

**MISSOURI**  
**Public Service Commission**

Original Page 52

**SECTION 12.0 - INTEREXCHANGE SERVICE (continued)**

**12.6 Description of Interexchange Options (continued)**

**12.6.4 Ionex Direct**

Ionex Direct Service is a dedicated access service and gives the customer the ability to directly dial long distance using 1+ the area code and telephone number. Calls can also be placed directly by choosing Ionex Communications, Inc. as the equal access carrier. Calls are rated by LATA, State, and U.S. as determined at time of setup. All calls are billed in six-second increments.

**Note:** Rates for the above-described Interexchange Services are listed in Section 12.8.

**12.7 Description of Other Service Offerings**

**12.7.1 Travel Star Plus Service**

Using a toll free number, customers within the U.S. may access Ionex Communications, Inc.'s network via an automated system to call 1+ long distance. Account billing is determined at time of call placement via preassigned Customer Identification number (CID). All calls are billed in six-second increments with a minimum of sixty-seconds.

**Note:** Rates for the above described Other Service Offerings are listed in Section 12.9.

**CANCELLED**

OCT 11 2000  
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Public Service Commission  
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Issued: March 20, 2000

Issued By:

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(605) 332-3232

Effective ~~March 20, 2000~~

**FILED** 8 2000

APR 28 2000

**MISSOURI**  
**Public Service Commission**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.7 Description of Other Service Offerings**

**12.7.1 Reserved For Future Use**

**12.7.2 Credit Based - Travel Card Service**

Utilizing a toll free number, Customers within the U.S. may access Ionex Communications, Inc.'s network via an automated system to place long distance calls. Calls are billed to the Customer based on the 10-digit Authorization Code provided to the Customer by the Company. Calls are rated with thirty (30) second minimums and six (6) second rounding.

**12.7.3 Enhanced Services\***

**A. Reserved For Future Use**

(D)

**B. Text Moved to 7<sup>th</sup> Revised Page 52.1**

**\*The Enhanced Services as outlined in Section 12.7.3 above are grandfathered for existing Customers as of the Effective Date of 5<sup>th</sup> Revised Page 52 and are not being offered to new Customers.**

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Issued: April 22, 2003

Issued By:

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Addison, Texas 75001  
(214) 646-2300

Effective: May 23, 2003

**Filed**  
**MO PSC**

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)** **Missouri Public Service Commission**

**12.7 Description of Other Service Offerings**

**REC'D FEB 19 2003**

**12.7.1 Reserved For Future Use**

**12.7.2 Credit Based - Travel Card Service**

Utilizing a toll free number, Customers within the U.S. may access Ionex Communications, Inc.'s network via an automated system to place long distance calls. Calls are billed to the Customer based on the 10-digit Authorization Code provided to the Customer by the Company. Calls are rated with thirty (30) second minimums and six (6) second rounding.

**12.7.3 Enhanced Services\***

**A. Advance Silver\*(T)**

Advance Silver Customers are provided access to the following features for a monthly rate:

- Message Center
- Fax Messages
- Broadcast Messages

(M)

**B. Text Moved to 7<sup>th</sup> Revised Page 52.1**

\*The Enhanced Services as outlined in Section 12.7.3 above are grandfathered for existing Customers as of the Effective Date of 5<sup>th</sup> Revised Page 52 and are not being offered to new Customers.

**CANCELLED**

**MAY 23 2003**  
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**Public Service Commission**  
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**Missouri Public Service Commission**

**FILED MAR 21 2003**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.7 Description of Other Service Offerings (Continued)**

**12.7.3 Enhanced Services\* (Continued)**

**B. Advance Gold\***

Advance Gold Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges:

- Long Distance Access
- Message Center
- Fax Messages
- Speed Dial
- Conference Calling – Join Only

**C. *ionex* Virtual Office (formerly Advance Platinum)\***

*ionex* Virtual Office Customers are provided access to the same features as the Advance Gold Customers, plus the following additional features. In addition to the monthly rate all applicable usage and long distance charges will apply.

- Broadcast Messages
- *ionex* Follow Me
- *ionex* Conference Join and Establish

**D. *ionex* Conference (formerly Advance Conference)\***

*ionex* Conference Customers are provided with a toll-free telephone number that allows Customers to set up calls 24 hours a day, seven days a week for an unlimited number of callers. A conference call can be established to use an authorization code for users and a separate authorization code for guests to access the call.

**E. *ionex* Conference Assist (formerly Advance Conference Assist)\***

*ionex* Conference Assist Customers are provided with a live operator-assisted conference call. Calls are rated with 1 minute rounding for usage and no minimum per call or set-up fees.

- This service is available to the Customer M-F, 6:00 a.m. to 10:00 p.m., Central Time.
- Customer is provided a toll free number to schedule their calls.
- Customers will be provided a toll free number and an authorization code to join the conference call.
- Customers are requested to provide a minimum of one-hour notice prior to the conference call for this service.
- Customer pays for applicable usage and no monthly fee.

**\*The Enhanced Services as outlined in Section 12.7.3 above are grandfathered for existing Customers as of the Effective Date of 7<sup>th</sup> Revised Page 52.1 and are not being offered to new Customers.**

**F. Text Moved to 1<sup>st</sup> Revised Page 52.2**

**G. Text Moved to 1<sup>st</sup> Revised Page 52.2**

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CANCELLED  
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Service Commission  
XD-2021-0236

**FILED  
MO PSC**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Missouri Public**

**12.7 Description of Other Service Offerings (Continued)**

**REC'D APR 11 2002**

**12.7.3 Enhanced Services (Continued)**

**Service Commission**

**C. ionex Virtual Office (formerly Advance Platinum)**

*ionex* Virtual Office Customers are provided access to the same features as the Advance Gold Customers, plus the following additional features. In addition to the monthly rate all applicable usage and long distance charges will apply.

- Broadcast Messages
- *ionex* Follow Me
- *ionex* Conference Join and Establish

**D. ionex Conference (formerly Advance Conference)**

*ionex* Conference Customers are provided with a toll-free telephone number that allows Customers to set up calls 24 hours a day, seven days a week for an unlimited number of callers. A conference call can be established to use an authorization code for users and a separate authorization code for guests to access the call.

**E. ionex Conference Assist (formerly Advance Conference Assist)**

*ionex* Conference Assist Customers are provided with a live operator-assisted conference call. Calls are rated with 1 minute rounding for usage and no minimum per call or set-up fees.

- This service is available to the Customer M-F, 6:00 a.m. to 10:00 p.m., Central Time.
- Customer is provided a toll free number to schedule their calls.
- Customers will be provided a toll free number and an authorization code to join the conference call.
- Customers are requested to provide a minimum of one-hour notice prior to the conference call for this service.
- Customer pays for applicable usage and no monthly fee.
- 

**F. Text Moved to 1<sup>st</sup> Revised Page 52.2**

**G. Text Moved to 1<sup>st</sup> Revised Page 52.2**

(M)

**CANCELLED**

**Missouri Public**

**DEC 16 2002**

**FILED MAY 13 2002**

By *7th R.S.S. 1*  
**Public Service Commission**  
**MISSOURI**

**Service Commission**

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Missouri Public

SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)

REC'D FEB 07 2002

12.7 Description of Other Service Offerings (Continued)

12.7.3 Enhanced Services (Continued)

Service Commission

C. *ionex* Virtual Office (formerly Advance Platinum)

*ionex* Virtual Office Customers are provided access to the same features as the Advance Gold Customers, plus the following additional features. In addition to the monthly rate all applicable usage and long distance charges will apply.

- Broadcast Messages
- *ionex* Follow Me
- *ionex* Conference Join and Establish

D. *ionex* Conference (formerly Advance Conference)

*ionex* Conference Customers are provided with a toll-free telephone number that allows Customers to set up calls 24 hours a day, seven days a week for an unlimited number of callers. A conference call can be established to use an authorization code for users and a separate authorization code for guests to access the call.

E. *ionex* Conference Assist (formerly Advance Conference Assist)

*ionex* Conference Assist Customers are provided with a live operator-assisted conference call. Calls are rated with 1 minute rounding for usage and no minimum per call or set-up fees.

- This service is available to the Customer M-F, 6:00 a.m. to 10:00 p.m., Central Time  
Customer is provided a toll free number to schedule their calls.
- Customers will be provided a toll free number and an authorization code to join the conference call.
- Customers are requested to provide a minimum of one-hour notice prior to the conference call for this service.
- Customer pays for applicable usage and no monthly fee.

F. *ionex* Follow Me (formerly Follow Me Locate)

*ionex* Follow Me Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30 second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their *ionex* Follow Me list.
- Allows callers to contact the Customer directly.
- Customers can edit their *ionex* Follow Me list at any time.
- Customer has a personal greeting feature.

G. *ionex* Virtual PBX

*ionex* Virtual PBX allows Subscribers the ability to provide their customers with a Virtual PBX. *ionex* Virtual PBX Subscribers can advertise one central toll free number while providing options to their callers to be connected to various locations. The Virtual PBX provides up to a 10 minute greeting to be used for a menu and up to 9 options to be routed to various locations to be determined by the *ionex* Customer.

12.7.4 Moved to Original Page 52.2

(M)

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Issued By:

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Missouri Public

FILED MAR 11 2002

Service Commission

CANCELLED

MAY 13 2002

By CathRS 52.1  
Public Service Commission  
MISSOURI



**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

REC'D DEC 27 2001

**12.7 Description of Other Service Offerings (Continued)**

**12.7.3 Enhanced Services (Continued)**

**Service Commission**

**C. ionex Virtual Office (formerly Advance Platinum)**

*ionex* Virtual Office Customers are provided access to the same features as the Advance Gold Customers, plus the following additional features. In addition to the monthly rate all applicable usage and long distance charges will apply.

- Broadcast Messages
- *ionex* Follow Me
- *ionex* Conference Join and Establish

**D. ionex Conference (formerly Advance Conference)**

*ionex* Conference Customers are provided with a toll-free telephone number that allows Customers to set up calls 24 hours a day, seven days a week for an unlimited number of callers. A conference call can be established to use an authorization code for users and a separate authorization code for guests to access the call.

(T)

**E. ionex Conference Assist (formerly Advance Conference Assist)**

*ionex* Conference Assist Customers are provided with a live operator-assisted conference call. Calls are rated with 1 minute rounding for usage and no minimum per call or set-up fees.

(T)

- This service is available to the Customer M-F, 6:00 a.m. to 10:00 p.m., Central Time
- Customer is provided a toll free number to schedule their calls.
- Customers will be provided a toll free number and an authorization code to join the conference call.
- Customers are requested to provide a minimum of one-hour notice prior to the conference call for this service.
- Customer pays for applicable usage and no monthly fee.

(T)

**F. ionex Follow Me (formerly Follow Me Locate)**

*ionex* Follow Me Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30 second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their *ionex* Follow Me list.
- Allows callers to contact the Customer directly.
- Customers can edit their *ionex* Follow Me list at any time.
- Customer has a personal greeting feature.

**ionex Virtual PBX**

*ionex* Virtual PBX allows Subscribers the ability to provide their customers with a Virtual PBX. *ionex* Virtual PBX Subscribers can advertise one central toll free number while providing options to their callers to be connected to various locations. The Virtual PBX provides up to a 10 minute greeting to be used for a menu and up to 9 options to be routed to various locations to be determined by the *ionex* Customer.

**12.7.4 Reserved for Future Use**

**CANCELLED**

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**Missouri Public**

FILED FEB 27 2002

**Service Commission**

SECTION 12.0 - INTEREXCHANGE SERVICE (continued)

Missouri Public

12.7 Description of Other Service Offerings (continued)

REC'D SEP 06 2001

12.7.3 Enhanced Services (continued)

Service Commission

C. *ionex* Virtual Office (formerly Advance Platinum)

*ionex* Virtual Office Customers are provided access to the same features as the Advance Gold Customers, plus the following additional features. In addition to the monthly rate all applicable usage and long distance charges will apply.

- Broadcast Messages
- *ionex* Follow Me
- *ionex* Conference Join and Establish

D. *ionex* Conference (formerly Advance Conference)

*ionex* Conference Customers are provided with a dedicated toll-free telephone number that allows Customers to set up calls 24 hours a day, seven days a week for up to 128 callers. A conference call can be established to use a security code for callers to access the call.

E. *ionex* Conference Assist (formerly Advance Conference Assist)

*ionex* Conference Assist Customers are provided with a live operator-assisted conference call. Calls are rated with \$5.00 minimum per call and 6 second rounding for usage.

- This service is available to the Customer M-F, 8:00 a.m. to 5:00 p.m., Central Time
- Customer is provided a toll free number to schedule their calls.
- Customers will be provided a toll free number and a security PIN to join the conference call.
- Customers are requested to provide a minimum of one-hour notice prior to the conference call for this service.
- Customer pays for applicable usage and no monthly fee.

F. *ionex* Follow Me (formerly Follow Me Locate)

*ionex* Follow Me Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30 second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their *ionex* Follow Me list.
- Allows callers to contact the Customer directly.
- Customers can edit their *ionex* Follow Me list at any time.
- Customer has a personal greeting feature.

G. *ionex* Virtual PBX

*ionex* Virtual PBX allows Subscribers the ability to provide their customers with a Virtual PBX. *ionex* Virtual PBX Subscribers can advertise one central toll free number while providing options to their callers to be connected to various locations. The Virtual PBX provides up to a 10 minute greeting to be used for a menu and up to 9 options to be routed to various locations to be determined by the *ionex* Customer.

(N)

Missouri Public

12.7.4 Reserved for future use

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Note: Rates for the above described Other Service Offerings are listed in Section 12.9.

Service Commission

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FEB 27 2002  
By 44RD52.1  
Public Service Commission  
MISSOURI

**SECTION 12.0 - INTEREXCHANGE SERVICE (continued)**

**REC'D APR 05 2001**

**12.7 Description of Other Service Offerings (continued)**

**Service Commission**

**12.7.3 Enhanced Services (continued)**

**C. ionex Virtual Office (formerly Advance Platinum)** (T)

ionex Virtual Office Customers are provided access to the same features as the Advance Gold Customers, plus the following additional features. In addition to the monthly rate all applicable usage and long distance charges will apply.

- Broadcast Messages
- ionex Follow Me
- ionex Conference Join and Establish

**D. ionex Conference (formerly Advance Conference)** (T)

ionex Conference Customers are provided with a dedicated toll-free telephone number that allows Customers to set up calls 24 hours a day, seven days a week for up to 128 callers. A conference call can be established to use a security code for callers to access the call.

**E. ionex Conference Assist (formerly Advance Conference Assist)** (T)

ionex Conference Assist Customers are provided with a live operator-assisted conference call. Calls are rated with \$5.00 minimum per call and 6 second rounding for usage.

- This service is available to the Customer M-F, 8:00 a.m. to 5:00 p.m., Central Time
- Customer is provided a toll free number to schedule their calls.
- Customers will be provided a toll free number and a security PIN to join the conference call.
- Customers are requested to provide a minimum of one-hour notice prior to the conference call for this service.
- Customer pays for applicable usage and no monthly fee.

**F. ionex Follow Me (formerly Follow Me Locate)** (T)

ionex Follow Me Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30 second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their ionex Follow Me list.
- Allows callers to contact the Customer directly.
- Customers can edit their ionex Follow Me list at any time.
- Customer has a personal greeting feature.

**CANCELLED**

**OCT 09 2001**

By **3rd RS#52.1**  
**Public Service Commission**  
**MISSOURI**

**12.7.4 Reserved for future use**

**Missouri Public**

**Note:** Rates for the above described Other Service Offerings are listed in Section 12.9 **FILED MAY 05 2001**

**Service Commission**

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(972) 392-4601

SECTION 12.0 - INTEREXCHANGE SERVICE (continued)

Missouri Public  
Service Commission

12.7 Description of Other Service Offerings (continued)

REC'D OCT 06 2000

12.7.3 Enhanced Services (continued)

C. Advance Platinum

(M)

Advance Platinum customers are provided access to the same features as the Advance Gold customers, plus the following additional features. In addition to the monthly rate all applicable usage and long distance charges will apply.

**CANCELLED**

- Broadcast Messages
- Follow Me
- Conference Calling - Join and Establish

MAY 05 2001

By *2 No. RP 52.1*

(M)

D. Advance Conference

Public Service Commission  
MISSOURI

(N)

Advance Conference customers are provided with a dedicated toll-free telephone number that allows customers to set up calls 24 hours a day, seven days a week for up to 128 callers. A conference call can be established to use a security code for callers to access the call.

E. Advance Conference Assist

Advance Conference Assist customers are provided with a live operator-assisted conference call. Calls are rated with \$5.00 minimum per call and 6 second rounding for usage.

- This service is available to the customer M-F, 8:00 a.m. to 5:00 p.m., Central Time. Customer is provided a toll free number to schedule their calls.
- Customers will be provided a toll free number and a security PIN to join the conference call.
- Customers are requested to provide a minimum of one-hour notice prior to the conference call for this service.
- Customer pays for applicable usage and no monthly fee.

F. Follow Me Locate

Follow Me Locate customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30 second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their Follow Me list.
- Allows callers to contact the customer directly.
- Customers can edit their Follow Me list at any time.
- Customer has a personal greeting feature.

(N)

Missouri Public  
Service Commission

12.7.4 Reserved for future use

FILED NOV 05 2000

Note: Rates for the above described Other Service Offerings are listed in Section 12.9.

SECTION 12.0 - INTEREXCHANGE SERVICE (continued) Missouri Public  
Service Commission

12.7 Description of Other Service Offerings (continued)

12.7.4 Reserved for future use

REC'D SEP 11 2000

(N)

(N)

Note: Rates for the above described Other Service Offerings are listed in Section 12.9.

(M)

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Issued: September 11, 2000

Effective: October 11, 2000

Issued By: Sue E. Weiske, General Counsel  
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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.7 Description of Other Service Offerings (Continued)**

**12.7.3 Enhanced Services\*(Continued)**

**F. *ionex* Follow Me (formerly Follow Me Locate)\***

*ionex* Follow Me Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30-second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their *ionex* Follow Me list.
- Allows callers to contact the Customer directly.
- Customers can edit their *ionex* Follow Me list at any time.
- Customer has a personal greeting feature.

**G. *ionex* Virtual PBX\***

*ionex* Virtual PBX allows Subscribers the ability to provide their customers with a Virtual PBX. *ionex* Virtual PBX Subscribers can advertise one central toll free number while providing options to their callers to be connected to various locations. The Virtual PBX provides up to a 10 minute greeting to be used for a menu and up to 9 options to be routed to various locations to be determined by the *ionex* Customer.

**H. Reserved For Future Use**

| (T)

**\*The Enhanced Services as outlined in Section 12.7.3 above are grandfathered for existing Customers as of the Effective Date of 2<sup>nd</sup> Revised Page 52.2 and are not being offered to new Customers.**

**Note: Rates for the above described Other Service Offerings are listed in Section 12.9.**

**12.7.4 Moved to Original Page 52.3**

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Missouri Public  
Service Commission  
XD-2021-0236

**Filed**  
**MO PSC**

SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)

Missouri Public

12.7 Description of Other Service Offerings (Continued)

RECD NOV 15 2002

12.7.3 Enhanced Services\*(Continued)

Service Commission (T)  
(T)

F. *ionex* Follow Me (formerly Follow Me Locate)\*

*ionex* Follow Me Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30-second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their *ionex* Follow Me list.
- Allows callers to contact the Customer directly.
- Customers can edit their *ionex* Follow Me list at any time.
- Customer has a personal greeting feature.

G. *ionex* Virtual PBX\*

*ionex* Virtual PBX allows Subscribers the ability to provide their customers with a Virtual PBX. *ionex* Virtual PBX Subscribers can advertise one central toll free number while providing options to their callers to be connected to various locations. The Virtual PBX provides up to a 10 minute greeting to be used for a menu and up to 9 options to be routed to various locations to be determined by the *ionex* Customer.

H. *ionex* Voice Mail Plus\*

*ionex* Voice Mail Plus Customers are provided access to the following features for a monthly rate:

- Up to three (3) extension mailboxes
- Message Center
- Fax Messages
- Broadcast Messages
- Pager Notification

\*The Enhanced Services as outlined in Section 12.7.3 above are grandfathered for existing Customers as of the Effective Date of 2<sup>nd</sup> Revised Page 52.2 and are not being offered to new Customers.

Note: Rates for the above described Other Service Offerings are listed in Section 12.9.

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Public Service Commission  
MISSOURI

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Alisa Head, Tariff & Regulatory Manager

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Effective: December 16, 2002

Missouri Public  
Service Commission

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued) Missouri Public**

**12.7 Description of Other Service Offerings (Continued)**

REC'D APR 11 2002

**12.7.3 Enhanced Services (Continued)**

Service Commission

**F. *ionex* Follow Me (formerly Follow Me Locate)**

*ionex* Follow Me Customers are provided access to the following features for a monthly rate and applicable usage and long distance charges. Calls are rated with 30-second minimums and 6 second rounding.

- Customers can program up to 10 numbers on their *ionex* Follow Me list.
- Allows callers to contact the Customer directly.
- Customers can edit their *ionex* Follow Me list at any time.
- Customer has a personal greeting feature.

(M)

**G. *ionex* Virtual PBX**

*ionex* Virtual PBX allows Subscribers the ability to provide their customers with a Virtual PBX. *ionex* Virtual PBX Subscribers can advertise one central toll free number while providing options to their callers to be connected to various locations. The Virtual PBX provides up to a 10 minute greeting to be used for a menu and up to 9 options to be routed to various locations to be determined by the *ionex* Customer.

**H. *ionex* Voice Mail Plus**

*ionex* Voice Mail Plus Customers are provided access to the following features for a monthly rate:

- Up to three (3) extension mailboxes
- Message Center
- Fax Messages
- Broadcast Messages
- Pager Notification

**Note: Rates for the above described Other Service Offerings are listed in Section 12.9.**

**12.7.4 Moved to Original Page 52.3**

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(M)

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Missouri Public**

**12.7 Description of Other Service Offerings (Continued)**

**REC'D FEB 07 2002**

**12.7.3 Enhanced Services (Continued)**

**Service Commission**

**H. *ionex Voice Mail Plus***

*ionex Voice Mail Plus* Customers are provided access to the following features for a monthly rate:

- Up to three (3) extension mailboxes
- Message Center
- Fax Messages
- Broadcast Messages
- Pager Notification

(N)

**12.7.4 Reserved for Future Use**

(M)

**Note:** Rates for the above described Other Service Offerings are listed in Section 12.9.

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## SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)

### 12.7 Description of Other Service Offerings (Continued)

#### 12.7.4 Optional Features for Enhanced Services\*

(T)

**Dial Out** - Allows a Customer the opportunity for the conference operator to dial out to the participants and bridges them to the call. Dial Out is available with *ionex* Conference Assist.

**Roll Call** - Conducted by the operator at the beginning of the call, Roll Call is a good way to test the quality of every participant's connection. Roll Call is available with *ionex* Conference Assist.

**Q&A Session** - Used primarily for larger calls in order to manage the volume of questions. Participants are placed in a queue to ask questions in a controlled manner. Q&A Session is available with *ionex* Conference Assist.

**Polling** - Participants can be polled for response to specific questions using their keypad. Polling is available with *ionex* Conference Assist.

**Clear Connect Line** - Used frequently for larger calls, this provides a separate phone connection between a contact in your office and an *ionex* conference operator to monitor and ensure the call is running smoothly. Clear Connect Line is available with *ionex* Conference Assist.

**Transcription Service** - Available upon request, a transcript of the call can be provided in any format. Transcription Service is available with *ionex* Conference Assist or *ionex* Conference.

**Recording** - Records the conference call on an audio cassette, mini cassette or CD. Provides a 90- or 120-minute recording. Recording is available with *ionex* Conference Assist or *ionex* Conference.

**Digital Recording and Playback** - Stores a digital recording of your conference call to permit call retrieval and playback for up to 30 days from the call. Branded as "thank you for calling the *ionex* playback system". Digital Recording and Playback is available with *ionex* Conference Assist or *ionex* Conference.

**\*The Optional Features for Enhanced Services as outlined in Section 12.7.4 above are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 52.3 and are not being offered to new Customers.**

(N)

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**Missouri Public**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.7 Description of Other Service Offerings (Continued)**

REC'D APR 11 2002

**12.7.4 Optional Features for Enhanced Services**

Service Commission

**Dial Out** - Allows a Customer the opportunity for the conference operator to dial out to the participants and bridges them to the call. Dial Out is available with *ionex* Conference Assist.

**Roll Call** - Conducted by the operator at the beginning of the call, Roll Call is a good way to test the quality of every participant's connection. Roll Call is available with *ionex* Conference Assist.

**Q&A Session** - Used primarily for larger calls in order to manage the volume of questions. Participants are placed in a queue to ask questions in a controlled manner. Q&A Session is available with *ionex* Conference Assist.

**Polling** - Participants can be polled for response to specific questions using their keypad. Polling is available with *ionex* Conference Assist.

**Clear Connect Line** - Used frequently for larger calls, this provides a separate phone connection between a contact in your office and an *ionex* conference operator to monitor and ensure the call is running smoothly. Clear Connect Line is available with *ionex* Conference Assist. (N)

**Transcription Service** - Available upon request, a transcript of the call can be provided in any format. Transcription Service is available with *ionex* Conference Assist or *ionex* Conference.

**Recording** - Records the conference call on an audio cassette, mini cassette or CD. Provides a 90- or 120-minute recording. Recording is available with *ionex* Conference Assist or *ionex* Conference.

**Digital Recording and Playback** - Stores a digital recording of your conference call to permit call retrieval and playback for up to 30 days from the call. Branded as "thank you for calling the *ionex* playback system". Digital Recording and Playback is available with *ionex* Conference Assist or *ionex* Conference.

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.7 Description of Other Service Offerings (Continued)**

**12.7.4 Optional Features for Enhanced Services\* (Continued)**

(T)

**ionex Call Consultant** - By calling the day before the scheduled conference call, the ionex conference event coordinator will assist with selecting conference features to make the call a success. ionex Call Consultant is available with *ionex* Conference Assist or *ionex* Conference.

**ionex Net Conference** - Applies other audio conference features from real time voting and polling to additional features such as leader training and live support, pre-and post-attendance reporting, application demonstration and one-to-one and many messaging. This application is ideal for training and sales departments. ionex Net Conference is available with *ionex* Conference Assist or *ionex* Conference.

**ionex RSVP** - Provides the *ionex* Conference or *ionex* Conference Assist Customer with advance notice of who plans to attend the call. A list of confirmed attendees is provided to the *ionex* Conference or *ionex* Conference Assist Customer/call host via e-mail 1 day in advance of the scheduled call.

**\*The Optional Features for Enhanced Services as outlined in Section 12.7.4 above are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 52.4 and are not being offered to new Customers.**

(N)

**Refer to Section 12.9.4 for Optional Enhanced Services Pricing.**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Missouri Public**

**12.7 Description of Other Service Offerings (Continued)**

**REC'D APR 11 2002**

**12.7.4 Optional Features for Enhanced Services (Continued)**

**Service Commission**

**ionex Call Consultant** - By calling the day before the scheduled conference call, the ionex conference event coordinator will assist with selecting conference features to make the call a success. ionex Call Consultant is available with *ionex* Conference Assist or *ionex* Conference.

**ionex Net Conference** - Applies other audio conference features from real time voting and polling to additional features such as leader training and live support, pre-and post-attendance reporting, application demonstration and one-to-one and many messaging. This application is ideal for training and sales departments. ionex Net Conference is available with *ionex* Conference Assist or *ionex* Conference.

(N)

**ionex RSVP** - Provides the *ionex* Conference or *ionex* Conference Assist Customer with advance notice of who plans to attend the call. A list of confirmed attendees is provided to the *ionex* Conference or *ionex* Conference Assist Customer/call host via e-mail 1 day in advance of the scheduled call.

**Refer to Section 12.9.4 for Optional Enhanced Services Pricing.**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**Missouri Public**

**12.7 Description of Other Service Offerings (Continued)**

**REC'D APR 11 2002**

**12.7.4 Optional Features for Enhanced Services (Continued)**

**Service Commission**

**ionex Call Consultant** - By calling the day before the scheduled conference call, the ionex conference event coordinator will assist with selecting conference features to make the call a success. ionex Call Consultant is available with *ionex* Conference Assist or *ionex* Conference.

**ionex Net Conference** - Applies other audio conference features from real time voting and polling to additional features such as leader training and live support, pre-and post-attendance reporting, application demonstration and one-to-one and many messaging. This application is ideal for training and sales departments. ionex Net Conference is available with *ionex* Conference Assist or *ionex* Conference.

(N)

**ionex RSVP** - Provides the *ionex* Conference or *ionex* Conference Assist Customer with advance notice of who plans to attend the call. A list of confirmed attendees is provided to the *ionex* Conference or *ionex* Conference Assist Customer/call host via e-mail 1 day in advance of the scheduled call.

**Refer to Section 12.9.4 for Optional Enhanced Services Pricing.**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

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**12.8 Rates for Interexchange Options**

**12.8.1 Ionex - Switched Long Distance Rates<sup>1,3</sup>**

The following Switched Long Distance Rates are grandfathered for existing Customers as of the Effective Date of 4<sup>th</sup> Revised Page 53.

(N)

Per Minute Charges	
<u>Volume</u> <sup>2</sup>	<u>IntraLATA/Intrastate</u>
---	\$0.069
\$25.00	\$0.069
\$50.00	\$0.069
\$100.00	\$0.069
\$250.00	\$0.069
\$350.00	\$0.069
\$500.00	\$0.069
\$750.00	\$0.069
\$1,000.00	\$0.069
\$1,500.00	\$0.069

This Switched Long Distance Pricing is available only in conjunction with UNE-P or facilities-based local service in SWBT service areas to Customers who sign a minimum 1-year term agreement. This Switched Long Distance Pricing is available only in conjunction with facilities-based local service in Verizon service areas for Customers who sign a one-year minimum term agreement.

<sup>1</sup> Prices not valid in conjunction with the following features and Services: Centrex, Plexar, Off-Premise Locations, ADSL products, Digital Circuits, Trunks, Telebranches, ISDN BRI, ISDN PRI, Pay Phones, or Message Party Lines. Customers using these local services will pay \$0.079/per minute, inbound-outbound intraLATA/intrastate.

<sup>2</sup> Volume Commitments can be reached via a combination of intraLATA, intrastate and interstate long distance outbound and inbound calls. Outbound international toll free from Canada only and travel cards also contribute to the volume commitment. Ionex's interstate long distance rates can be found at [www.ionex.com/longdistance](http://www.ionex.com/longdistance)

(T)

<sup>3</sup> Customers who subscribe only to ionex long distance service will pay \$0.079/per minute, inbound-outbound intraLATA/intrastate.

**12.8.2 Text Moved to 1<sup>st</sup> Revised Page 53.0**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.8 Rates for Interexchange Options**

Missouri Public

**12.8.1 Ionex - Switched Long Distance Rates<sup>1</sup>**

REC'D JUN 25 2002

Per Minute Charges			
<u>Volume</u> <sup>2</sup>	<u>IntraLATA/Intrastate</u>	Service Commission	
---	\$0.069		
\$25.00	\$0.069		
\$50.00	\$0.069		
\$100.00	\$0.069		(N)
\$250.00	\$0.069		
\$350.00	\$0.069		(N)
\$500.00	\$0.069		
\$750.00	\$0.069		
\$1,000.00	\$0.069		(N)
\$1,500.00	\$0.069		

This Switched Long Distance Pricing is available only in conjunction with UNE-P or facilities-based local service in SWBT service areas to Customers who sign a minimum 1-year term agreement. This Switched Long Distance Pricing is available only in conjunction with facilities-based local service in Verizon service areas for Customers who sign a one-year minimum term agreement.

<sup>1</sup> Prices not valid in conjunction with the following features and Services: Centrex, Plexar, Off-Premise Locations, ADSL products, Digital Circuits, Trunks, Telebranches, ISDN BRI, ISDN PRI, Pay Phones, or Message Party Lines. Customers using these local services will pay \$0.079/per minute, inbound-outbound intraLATA/intrastate.

<sup>2</sup> Volume Commitments can be reached via a combination of intraLATA, intrastate and interstate long distance outbound and inbound calls. Ionex's interstate long distance rates can be found at [www.ionex.com/longdistance](http://www.ionex.com/longdistance)

<sup>3</sup> Customers who subscribe only to ionex long distance service will pay \$0.079/per minute, inbound-outbound intraLATA/intrastate.

Missouri Public

**12.8.2 800 Rates**

Per Minute Charges

<u>IntraLATA</u>	<u>Intrastate</u>
\$0.069	\$0.069

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Missouri P.S.C. Tariff No. 2  
2<sup>nd</sup> Revised Page 53  
Cancels 1<sup>st</sup> Amended Page 53

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)** **Missouri Public**

**12.8 Rates for Interexchange Options**

REC'D APR 11 2002

**12.8.1 Ionex - Switched Long Distance Rates<sup>1</sup>**

Service Commission (T)

Per Minute Charges	
<u>Volume</u> <sup>2</sup>	<u>IntraLATA/Intrastate</u>
---	\$0.069
\$25.00	\$0.069
\$100.00	\$0.069
\$500.00	\$0.069

This Switched Long Distance Pricing is available only in conjunction with UNE-P or facilities-based local service in SWBT service areas to Customers who sign a minimum 1-year term agreement. This Switched Long Distance Pricing is available only in conjunction with facilities-based local service in Verizon service areas for Customers who sign a one-year minimum term agreement.

<sup>1</sup> Prices not valid in conjunction with the following features and Services: Centrex, Plexar, Off-Premise Locations, ADSL products, Digital Circuits, Trunks, Telebranches, ISDN BRI, ISDN PRI, Pay Phones, or Message Party Lines. Customers using these local services will pay \$0.079/per minute, inbound-outbound intraLATA/intrastate.

(N)

<sup>2</sup> Volume Commitments can be reached via a combination of intraLATA, intrastate and interstate long distance outbound and inbound calls. Ionex's interstate long distance rates can be found at [www.ionex.com/longdistance](http://www.ionex.com/longdistance)

<sup>3</sup> Customers who subscribe only to ionex long distance service will pay \$0.079/per minute, inbound-outbound intraLATA/intrastate.

**12.8.2 800 Rates**

Per Minute Charges	
<u>IntraLATA</u>	<u>Intrastate</u>
\$0.069	\$0.069

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**SECTION 12.0 - INTEREXCHANGE SERVICE (continued)**

JUL 26 2000

**12.8 Rates for Interexchange Options**

**MISSOURI  
Public Service Commission**

**12.8.1 Ionex Plus - Switched Rates**

Per Minute Charges

<u>IntraLATA</u>	<u>Intrastate</u>
\$0.069	\$0.069

(R) |

**12.8.2 800 Rates**

Per Minute Charges

<u>IntraLATA</u>	<u>Intrastate</u>
\$0.069	\$0.069

(R) |

**12.8.3 Reserved for future use.**

**12.8.4 Ionex Direct Service Rate**

Per Minute Charges

<u>Volume</u>	<u>IntraLATA</u>	<u>Intrastate</u>
\$1,000 monthly	\$0.065	\$0.065
\$1,500 monthly	\$0.060	\$0.060
\$2,000 monthly	\$0.055	\$0.055

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**Public Service Commission**

**SECTION 12.0 - INTEREXCHANGE SERVICE (continued)**

**12.8 Rates for Interexchange Options**

**12.8.1 Ionex Plus - Switched Rates**

Per Minute Charges

<u>IntraLATA</u>	<u>Intrastate</u>
\$0.099	\$0.099

**CANCELLED**

AUG 11 2000  
By 1st RP53  
Public Service Commission  
MISSOURI

**12.8.2 800 Rates**

Per Minute Charges

<u>IntraLATA</u>	<u>Intrastate</u>
\$0.099	\$0.099

**12.8.3 Reserved for future use.**

**12.8.4 Ionex Direct Service Rate**

Per Minute Charges

<u>Volume</u>	<u>IntraLATA</u>	<u>Intrastate</u>
\$1,000 monthly	\$0.065	\$0.065
\$1,500 monthly	\$0.060	\$0.060
\$2,000 monthly	\$0.055	\$0.055

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Missouri P.S.C. Tariff No. 2  
3<sup>rd</sup> Revised Page 53.0  
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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

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**12.8 Rates for Interexchange Options (Continued)**

**12.8.1.A Ionex – New Switched Long Distance Rates**

These rates effective for New Subscribers as of the Effective Date of 1<sup>st</sup> Revised Page 53.0. All of the terms and conditions applicable to Ionex – Switched Long Distance reflected in Section 12.8.1 continue to apply.

<u>Monthly Minimum Commitment</u>	<u>Domestic Outbound Rate</u>	<u>Domestic Inbound Rate</u>	
\$0	\$0.059	\$0.059	(R)
\$10	\$0.055	\$0.055	(N)
\$50	\$0.050	\$0.050	(N)
\$100	\$0.045	\$0.045	(R)
\$250	\$0.040	\$0.045	(N)
\$500	\$0.035	\$0.045	(R)
\$1,000	\$0.044	\$0.059	
\$1,500	\$0.039	\$0.059	
\$00 (Month-to-Month)	\$0.089	\$0.089	(N)
\$10 (Month-to-Month)	\$0.069	\$0.069	

**12.8.2 800 Rates**

Per Minute Charges	
<u>IntraLATA</u>	<u>Intrastate</u>
\$0.069	\$0.069

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**12.8.4 Text Moved to Original Page 53.0.1**

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**Missouri Public**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

REC'D SEP 03 2003

**12.8 Rates for Interexchange Options (Continued)**

**Service Commission**

**12.8.1.A Ionex – New Switched Long Distance Rates**

These rates effective for New Subscribers as of the Effective Date of 1<sup>st</sup> Revised Page 53.0. All of the terms and conditions applicable to Ionex – Switched Long Distance reflected in Section 12.8.1 continue to apply.

<u>Monthly Minimum Commitment</u>	<u>Domestic Outbound Rate</u>	<u>Domestic Inbound Rate</u>	
\$0	\$0.059	\$0.069	
\$100	\$0.049	\$0.059	
\$500	\$0.044	\$0.059	(R)
\$1,000	\$0.044	\$0.059	
\$1,500	\$0.039	\$0.059	(R)

**12.8.2 800 Rates**

Per Minute Charges

<u>IntraLATA</u>	<u>Intrastate</u>
\$0.069	\$0.069

**12.8.3 Reserved for Future Use**

**12.8.4 Text Moved to Original Page 53.0.1**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**REC'D NOV 15 2002**

**12.8 Rates for Interexchange Options (Continued)**

**Service Commission**

**12.8.1.A Ionex – New Switched Long Distance Rates**

These rates effective for New Subscribers as of the Effective Date of 1<sup>st</sup> Revised Page 53.0. All of the terms and conditions applicable to Ionex – Switched Long Distance reflected in Section 12.8.1 continue to apply. (N)

<u>Monthly Minimum Commitment</u>	<u>Domestic Outbound Rate</u>	<u>Domestic Inbound Rate</u>
\$0	\$0.059	\$0.069
\$100	\$0.049	\$0.059
\$500	\$0.046	\$0.059
\$1,000	\$0.044	\$0.059
\$1,500	\$0.043	\$0.059

(N)

**12.8.2 800 Rates**

<u>Per Minute Charges</u>	
<u>IntraLATA</u>	<u>Intrastate</u>
\$0.069	\$0.069

(M)

**12.8.3 Reserved for Future Use**

**12.8.4 Text Moved to Original Page 53.0.1**

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Alisa Head, Tariff & Regulatory Manager

Ionex Communications, Inc.  
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Addison, Texas 75001  
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**Missouri Public  
Service Commission**

**FILED DEC 16 2002**

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2

Original Page 53.0

MISSOURI PUBLIC

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

REC'D APR 11 2002

**12.8 Rates for Interexchange Options (Continued)**

Service Commission (M)

**12.8.3 Reserved for Future Use**

**12.8.4 Ionex Dedicated Long Distance Rates**

Per Minute Charges (Outbound/Inbound)

<u>Volume</u> <sup>1</sup>	<u>IntraLATA/Intrastate</u>
\$1,000.00 Monthly	\$0.065 <sup>2</sup>
\$1,500.00 Monthly	\$0.060 <sup>2</sup>
\$2,000.00 Monthly	\$0.055 <sup>2</sup>
\$2,500.00 Monthly	\$0.069
\$5,000.00 Monthly	\$0.069
\$7,500.00 Monthly	\$0.069
\$10,000.00 Monthly	\$0.069
\$20,000.00 Monthly	\$0.069
\$40,000.00 Monthly	\$0.069

(T)

(N)

<sup>1</sup> Volume Commitments can be reached via a combination of intraLATA, intrastate and interstate long distance outbound and inbound calls. Ionex's interstate long distance rates can be found at [www.ionex.com/longdistance](http://www.ionex.com/longdistance)

<sup>2</sup> \$1,000.00/\$1,500.00/\$2,000.00 Volume Level Dedicated Long Distance Rates are Grandfathered for Existing Customers as of the Effective Date of Original Page 53.0.

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DEC 16 2002

By 157553.0  
Public Service Commission  
MISSOURI

Missouri Public

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Service Commission

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Missouri P.S.C. Tariff No. 2  
1<sup>st</sup> Revised Page 53.0.1  
Canceling Original Page 53.0.1

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.8 Rates for Interexchange Options (Continued)**

**12.8.4 Ionex Dedicated Long Distance Rates**

Per Minute Charges (Outbound/Inbound)	
<u>Volume</u> <sup>1</sup>	<u>IntraLATA/Intrastate</u>
\$1,000.00 Monthly	\$0.065 <sup>2</sup>
\$1,500.00 Monthly	\$0.059 <sup>2</sup>
\$2,000.00 Monthly	\$0.054 <sup>2</sup>
\$2,500.00 Monthly	\$0.069
\$5,000.00 Monthly	\$0.069
\$7,500.00 Monthly	\$0.069
\$10,000.00 Monthly	\$0.069
\$20,000.00 Monthly	\$0.069
\$40,000.00 Monthly	\$0.069

(R)

<sup>1</sup> Volume Commitments can be reached via a combination of intraLATA, intrastate and interstate long distance outbound and inbound calls. Ionex's interstate long distance rates can be found at [www.ionex.com/longdistance](http://www.ionex.com/longdistance)

<sup>2</sup> \$1,000.00/\$1,500.00/\$2,000.00 Volume Level Dedicated Long Distance Rates are Grandfathered for Existing Customers as of the Effective Date of Original Page 53.0.

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CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

**Filed**  
**MO PSC**



Ionex Communications, Inc.  
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Addison, Texas 75001

Missouri P.S.C. Tariff No. 2

Original Page 53.0.1

Missouri Public

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

RECD NOV 15 2002

**12.8 Rates for Interexchange Options (Continued)**

Service Commission

**12.8.4 Ionex Dedicated Long Distance Rates**

Per Minute Charges (Outbound/Inbound)	
<u>Volume</u> <sup>1</sup>	<u>IntraLATA/Intrastate</u>
\$1,000.00 Monthly	\$0.065 <sup>2</sup>
\$1,500.00 Monthly	\$0.060 <sup>2</sup>
\$2,000.00 Monthly	\$0.055 <sup>2</sup>
\$2,500.00 Monthly	\$0.069
\$5,000.00 Monthly	\$0.069
\$7,500.00 Monthly	\$0.069
\$10,000.00 Monthly	\$0.069
\$20,000.00 Monthly	\$0.069
\$40,000.00 Monthly	\$0.069

(M)

<sup>1</sup> Volume Commitments can be reached via a combination of intraLATA, intrastate and interstate long distance outbound and inbound calls. Ionex's interstate long distance rates can be found at [www.ionex.com/longdistance](http://www.ionex.com/longdistance)

(M)

<sup>2</sup> \$1,000.00/\$1,500.00/\$2,000.00 Volume Level Dedicated Long Distance Rates are Grandfathered for Existing Customers as of the Effective Date of Original Page 53.0.

(M)

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MISSOURI

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Missouri Public  
Service Commission

FILED DEC 16 2002

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Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
3<sup>rd</sup> Revised Page 53.1  
Cancels 2<sup>nd</sup> Revised Page 53.1

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.8 Rates for Interexchange Options (Continued)**

**12.8.5 Ionex Long Distance Bundle Services<sup>1</sup>**

**12.8.5.A Pricing with Local Service Subscription\***

(\*Prices apply to long-distance sold in conjunction with analog lines only)

<u>Minutes</u>	<u>Price</u>	<u>Price Per Minute</u>	<u>Additional Minutes</u>
500	\$27.50	\$0.054	\$0.070
1,000	\$53.00	\$0.049	\$0.070
1,500	\$76.50	\$0.049	\$0.070
2,500	\$122.50	\$0.049	\$0.070
5,000	\$235.00	\$0.044	\$0.070
10,000	\$450.00	\$0.044	\$0.070
15,000	\$675.00	\$0.044	\$0.070
20,000	\$900.00	\$0.044	\$0.070
30,000	\$1,350.00	\$0.044	\$0.070
40,000	\$1,800.00	\$0.044	\$0.070
60,000	\$2,700.00	\$0.044	\$0.070
80,000	\$3,600.00	\$0.044	\$0.070

*Prices not valid in conjunction with the following features and services:  
Centrex, Plexar, off-premise locations, ADSL products, circuits, terminals,  
telebranches, ISDN, pay phones, or message party lines.*

**12.8.5.B Stand Alone Pricing  
(Subscribers without Ionex Local Service)**

<u>Minutes</u>	<u>Price</u>	<u>Price Per Minute</u>	<u>Additional Minutes</u>
100	\$6.90	\$0.069	\$0.080
500	\$32.50	\$0.065	\$0.080
1,000	\$67.00	\$0.059	\$0.080
1,500	\$97.50	\$0.059	\$0.080
2,500	\$157.50	\$0.059	\$0.080
5,000	\$300.00	\$0.059	\$0.080
10,000	\$550.00	\$0.054	\$0.080
15,000	\$825.00	\$0.054	\$0.080
20,000	\$1,100.00	\$0.054	\$0.080
30,000	\$1,650.00	\$0.054	\$0.080
40,000	\$2,200.00	\$0.054	\$0.080
60,000	\$3,300.00	\$0.054	\$0.080
80,000	\$4,400.00	\$0.054	\$0.080

Long Distance Bundle Services (Stand Alone & with Local Service Subscription) are  
Grandfathered for Existing Customers as of the Effective Date of 1<sup>st</sup> Revised page 53.1.

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Effective: ~~December 22, 2003~~

Issued By:

Alisa Head, Tariff & Regulatory Manager

December 24, 2003

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Service Commission  
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Ionex Communications, Inc.  
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## Missouri Public

Missouri P.S.C. Tariff No. 2  
2<sup>nd</sup> Revised Page 53.1  
Cancels 1<sup>st</sup> Revised Page 53.1

REC'D SEP 03 2003

### SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)

#### Service Commission

#### 12.8 Rates for Interexchange Options (Continued)

##### 12.8.5 Ionex Long Distance Bundle Services<sup>1</sup>

##### 12.8.5.A Pricing with Local Service Subscription\*

(\*Prices apply to long-distance sold in conjunction with analog lines only)

<u>Minutes</u>	<u>Price</u>	<u>Price Per Minute</u>	<u>Additional Minutes</u>
500	\$27.50	\$0.054	\$0.070
1,000	\$53.00	\$0.049	\$0.070
1,500	\$76.50	\$0.049	\$0.070
2,500	\$122.50	\$0.049	\$0.070
5,000	\$235.00	\$0.044	\$0.070
10,000	\$450.00	\$0.044	\$0.070
15,000	\$675.00	\$0.044	\$0.070
20,000	\$900.00	\$0.044	\$0.070
30,000	\$1,350.00	\$0.044	\$0.070
40,000	\$1,800.00	\$0.044	\$0.070
60,000	\$2,700.00	\$0.044	\$0.070
80,000	\$3,600.00	\$0.044	\$0.070

(R)

(R)

*Prices not valid in conjunction with the following features and services:  
Centrex, Plexar, off-premise locations, ADSL products, circuits, terminals,  
telebranches, ISDN, pay phones, or message party lines.*

##### 12.8.5.B Stand Alone Pricing (Subscribers without Ionex Local Service)

<u>Minutes</u>	<u>Price</u>	<u>Price Per Minute</u>	<u>Additional Minutes</u>
500	\$34.50	\$0.069	\$0.080
1,000	\$67.00	\$0.059	\$0.080
1,500	\$97.50	\$0.059	\$0.080
2,500	\$157.50	\$0.059	\$0.080
5,000	\$300.00	\$0.059	\$0.080
10,000	\$550.00	\$0.054	\$0.080
15,000	\$825.00	\$0.054	\$0.080
20,000	\$1,100.00	\$0.054	\$0.080
30,000	\$1,650.00	\$0.054	\$0.080
40,000	\$2,200.00	\$0.054	\$0.080
60,000	\$3,300.00	\$0.054	\$0.080
80,000	\$4,400.00	\$0.054	\$0.080

(R)

Long Distance Bundle Services (Stand Alone & with Local Service Subscription) are  
Grandfathered for Existing Customers as of the Effective Date of 1<sup>st</sup> Revised page 53.1.

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Missouri Public  
Service Commission

FILED OCT 03 2003

CANCELLED

DEC 2 2 2003  
By SRC/RS 53.1  
Public Service Commission  
Missouri

Ionex Communications, Inc.  
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Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
1<sup>st</sup> Revised Page 53.1  
Cancels Original Page 53.1 Public

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

REC'D JUN 25 2002

**12.8 Rates for Interexchange Options (Continued)**

**12.8.5 Ionex Long Distance Bundle Services<sup>1</sup>**

**12.8.5.A Pricing with Local Service Subscription\***

(\*Prices apply to long-distance sold in conjunction with analog lines only)

Service Commission (T)

<u>Minutes</u>	<u>Price</u>	<u>Price Per Minute</u>	<u>Additional Minutes</u>
500	\$27.50	\$0.055	\$0.070
1,000	\$53.00	\$0.053	\$0.070
1,500	\$76.50	\$0.051	\$0.070
2,500	\$122.50	\$0.049	\$0.070
5,000	\$235.00	\$0.047	\$0.070
10,000	\$450.00	\$0.045	\$0.070
15,000	\$675.00	\$0.045	\$0.070
20,000	\$900.00	\$0.045	\$0.070
30,000	\$1,350.00	\$0.045	\$0.070
40,000	\$1,800.00	\$0.045	\$0.070
60,000	\$2,700.00	\$0.045	\$0.070
80,000	\$3,600.00	\$0.045	\$0.070

*Prices not valid in conjunction with the following features and services:*

*Centrex, Plexar, off-premise locations, ADSL products, circuits, terminals, telebranches, ISDN, pay phones, or message party lines.*

CANCELLED

**12.8.5.B Stand Alone Pricing  
(Subscribers without Ionex Local Service)**

<u>Minutes</u>	<u>Price</u>	<u>Price Per Minute</u>	<u>Additional Minutes</u>
500	\$34.50	\$0.069	\$0.080
1,000	\$67.00	\$0.067	\$0.080
1,500	\$97.50	\$0.065	\$0.080
2,500	\$157.50	\$0.063	\$0.080
5,000	\$300.00	\$0.060	\$0.080
10,000	\$550.00	\$0.055	\$0.080
15,000	\$825.00	\$0.055	\$0.080
20,000	\$1,100.00	\$0.055	\$0.080
30,000	\$1,650.00	\$0.055	\$0.080
40,000	\$2,200.00	\$0.055	\$0.080
60,000	\$3,300.00	\$0.055	\$0.080
80,000	\$4,400.00	\$0.055	\$0.080

Long Distance Bundle Services (Stand Alone & with Local Service Subscription) are Grandfathered for Existing Customers as of the Effective Date of 1<sup>st</sup> Revised page 53.1.

(N)

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Missouri Public

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Service Commission

Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240

Missouri P.S.C. Tariff No. 2  
**Missouri Public**

Original Page 53.1

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**REC'D OCT 11 2001**

**12.8 Rates for Interexchange Options (Continued)**

**Service Commission**

**12.8.5 Ionex Long Distance Bundle Services**

(N)

**12.8.5.A Pricing with Local Service Subscription\***

(\*Prices apply to long-distance sold in conjunction with analog lines only)

<u>Minutes</u>	<u>Price</u>	<u>Price Per Minute</u>	<u>Additional Minutes</u>
500	\$27.50	\$0.055	\$0.070
1,000	\$53.00	\$0.053	\$0.070
1,500	\$76.50	\$0.051	\$0.070
2,500	\$122.50	\$0.049	\$0.070
5,000	\$235.00	\$0.047	\$0.070
10,000	\$450.00	\$0.045	\$0.070
15,000	\$675.00	\$0.045	\$0.070
20,000	\$900.00	\$0.045	\$0.070
30,000	\$1,350.00	\$0.045	\$0.070
40,000	\$1,800.00	\$0.045	\$0.070
60,000	\$2,700.00	\$0.045	\$0.070
80,000	\$3,600.00	\$0.045	\$0.070

(N)

Prices not valid in conjunction with the following features and services: Centrex, Plexar, off-premise locations, ADSL products, circuits, terminals, telebranches, ISDN, pay phones, or message party lines.

(N)

**12.8.5.B**

**Stand Alone Pricing**

(Subscribers without Ionex Local Service)

(N)

<u>Minutes</u>	<u>Price</u>	<u>Price Per Minute</u>	<u>Additional Minutes</u>
500	\$34.50	\$0.069	\$0.080
1,000	\$67.00	\$0.067	\$0.080
1,500	\$97.50	\$0.065	\$0.080
2,500	\$157.50	\$0.063	\$0.080
5,000	\$300.00	\$0.060	\$0.080
10,000	\$550.00	\$0.055	\$0.080
15,000	\$825.00	\$0.055	\$0.080
20,000	\$1,100.00	\$0.055	\$0.080
30,000	\$1,650.00	\$0.055	\$0.080
40,000	\$2,200.00	\$0.055	\$0.080
60,000	\$3,300.00	\$0.055	\$0.080
80,000	\$4,400.00	\$0.055	\$0.080

(N)

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**Missouri Public**

**FILED NOV 12 2001**

**Service Commission**

**CANCELLED**  
JUL 25 2002  
P.S.C. 53.1  
Public Service Commission  
Missouri

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
9<sup>th</sup> Revised Page 54  
Canceling 8<sup>th</sup> Revised Page 54

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.9 Rates for Other Service Offerings**

**12.9.1 Reserved for Future Use**

**12.9.2 Credit Based – Travel Card Service**

- A. Discount Travel Card - \$0.20 per minute (Domestic U.S. originating/terminating calls)
- B. Reserved for Future Use
- C. Reserved for Future Use

**12.9.3 Enhanced Services\***

		<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Usage Charge</u>	<u>Per Minute LongDistance</u>	
A.	Reserved For Future Use					(D)
B.	Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218	
C.	ionex Virtual Office	\$12.95	\$12.95	\$0.089	\$0.178	
	1. Conference Callers Toll Charge			\$0.10/min./caller		
	2. Conference Callers Toll-Free Charge			\$0.25/min./caller		
D.	ionex Conference	\$5.95	\$5.95	\$0.25/min./caller		
E.	ionexConference Assist	N/A	N/A	\$0.45/min/caller	N/A	
F.	ionex Follow Me	\$7.95	\$7.95	\$0.089	N/A	
G.	ionex Virtual PBX	\$29.95	\$29.95	\$0.089	\$0.15	
H.	Reserved For Future Use					(D)

**\*The Pricing for Enhanced Services as outlined in Section 12.9.3 above are grandfathered for Existing Customers as of the Effective Date of 8<sup>th</sup> Revised Page 54 and are not being offered to new Customers.**

**12.9.4 Text Moved to Original Page 54.1**

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March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

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**MO PSC**

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
8<sup>th</sup> Revised Page 54  
Canceling 7<sup>th</sup> Revised Page 54

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)** **Missouri Public**

**12.9 Rates for Other Service Offerings**

**12.9.1 Reserved for Future Use**

REC'D NOV 15 2002

**12.9.2 Credit Based - Travel Card Service**

**Service Commission**

- A. Discount Travel Card - \$0.20 per minute (Domestic U.S. originating/terminating calls)
- B. Reserved for Future Use
- C. Reserved for Future Use

**12.9.3 Enhanced Services\***

(T)

		<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Usage Charge</u>	<u>Per Minute LongDistance</u>
A.	ionex Voice Mail	\$11.95	\$11.95	N/A	N/A
B.	Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218
C.	ionex Virtual Office	\$12.95	\$12.95	\$0.089	\$0.178
	1.	Conference Callers Toll Charge		\$0.10/min./caller	
	2.	Conference Callers Toll-Free Charge		\$0.25/min./caller	
D.	ionex Conference	\$5.95	\$5.95	\$0.25/min./caller	
E.	ionexConference Assist	N/A	N/A	\$0.45/min./caller	N/A
F.	ionex Follow Me	\$7.95	\$7.95	\$0.089	N/A
G.	ionex Virtual PBX	\$29.95	\$29.95	\$0.089	\$0.15
H.	ionex Voice Mail Plus	\$14.95	\$14.95	N/A	N/A

\*The Pricing for Enhanced Services as outlined in Section 12.9.3 above are grandfathered for Existing Customers as of the Effective Date of 8<sup>th</sup> Revised Page 54 and are not being offered to new Customers.

(N)

**12.9.4 Text Moved to Original Page 54.1**

(M)

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MAY 23 2003

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Public Service Commission  
MISSOURI

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Issued By:

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Ionex Communications, Inc.

15305 Dallas Parkway, Suite 1500

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(214) 646-2300

Effective: December 16, 2002

**Missouri Public  
Service Commission**

**FILED DEC 16 2002**

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
7<sup>th</sup> Revised Page 54  
Canceling 6<sup>th</sup> Revised Page 54

Missouri Public

SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)

REC'D APR 11 2002

12.9 Rates for Other Service Offerings

Service Commission

12.9.1 Reserved for Future Use

12.9.2 Credit Based - Travel Card Service

- |    |  |     |
|----|--|-----|
| A. | Discount Travel Card - \$0.20 per minute (Domestic U.S. originating/terminating calls) | (I) |
| B. | Reserved for Future Use  |     |
| C. | Reserved for Future Use  | (D) |

12.9.3 Enhanced Services

		<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Usage Charge</u>	<u>Per Minute LongDistance</u>
A.	ionex Voice Mail	\$11.95	\$11.95	N/A	N/A
B.	Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218
C.	ionex Virtual Office	\$12.95	\$12.95	\$0.089	\$0.178
	1. Conference Callers Toll Charge			\$0.10/min./caller	
	2. Conference Callers Toll-Free Charge			\$0.25/min./caller	
D.	ionex Conference	\$5.95	\$5.95	\$0.25/min./caller	
E.	ionexConference Assist	N/A	N/A	\$0.45/min./caller	N/A
F.	ionex Follow Me	\$7.95	\$7.95	\$0.089	N/A
G.	ionex Virtual PBX	\$29.95	\$29.95	\$0.089	\$0.15
H.	ionex Voice Mail Plus	\$14.95	\$14.95	N/A	N/A

12.9.4 Optional Feature Pricing for Enhanced Services

The following charges are assessed on a per usage basis:

Dial Out	\$0.45 per minute/per caller plus usage
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Effective: May 13, 2002

Issued By:

Alisa Head, Tariff & Regulatory Manager

**CANCELLED**

Ionex Communications, Inc.

Missouri Public

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FILED MAY 13 2002

By *PHR 534*  
Public Service Commission  
MISSOURI

Service Commission



Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
6<sup>th</sup> Revised Page 54  
Canceling 5<sup>th</sup> Revised Page 54

SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)

CANCELLED

Missouri Public

12.9 Rates for Other Service Offerings

12.9.1 Reserved for Future Use

12.9.2 Credit Based - Travel Card Service

- A. Discount Travel Card - \$0.150 per minute
- B. Preferred Travel Card - \$0.180 per minute
- C. Flat Rate Travel Card - \$0.250 per minute

12.9.3 Enhanced Services

<u>Charge</u>		<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Usage Charge</u>	<u>Per Minute Long Distance</u>
A.	ionex Voice Mail	\$11.95	\$11.95	N/A	N/A
B.	Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218
C.	ionex Virtual Office	\$12.95	\$12.95	\$0.089	\$0.178
	1.	Conference Callers Toll Charge		\$0.10/min./caller	
	2.	Conference Callers Toll-Free Charge		\$0.25/min./caller	
D.	ionex Conference	\$5.95	\$5.95	\$0.25/min./caller	
E.	ionexConference Assist	N/A	N/A	\$0.45/min./caller	N/A
F.	ionex Follow Me	\$7.95	\$7.95	\$0.089	N/A
G.	ionex Virtual PBX	\$29.95	\$29.95	\$0.089	\$0.15
H.	ionex Voice Mail Plus	\$14.95	\$14.95	N/A	N/A

12.9.4 Reserved for Future Use

Issued: February 6, 2002

Issued By:

Alisa Head, Tariff & Regulatory Manager  
Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
(214) 646-2300

Effective: March 11, 2002

Missouri Public

FILED MAR 11 2002

Service Commission

MAY 13 2002  
By 74h RS 54  
Public Service Commission  
MISSOURI

REC'D FEB 07 2002

Service Commission

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
5<sup>th</sup> Revised Page 54  
Canceling 4<sup>th</sup> Revised Page 54

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)** **Missouri Public**

**12.9 Rates for Other Service Offerings**

**12.9.1 Reserved for Future Use**

**12.9.2 Credit Based - Travel Card Service**

- A. Discount Travel Card - \$0.150 per minute
- B. Preferred Travel Card - \$0.180 per minute
- C. Flat Rate Travel Card - \$0.250 per minute

**12.9.3 Enhanced Services**

<u>Charge</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Usage Charge</u>	<u>Per Minute Long Distance</u>	
A. <i>ionex</i> Voice Mail	\$11.95	\$11.95	N/A	N/A	
B. Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218	
C. <i>ionex</i> Virtual Office	\$12.95	\$12.95	\$0.089	\$0.178	
	1. Conference Callers Toll Charge		\$0.10/min./caller		(I)
	2. Conference Callers Toll-Free Charge		\$0.25/min./caller		
D. <i>ionex</i> Conference	\$5.95	\$5.95	\$0.25/min./caller		(I)
E. <i>ionex</i> Conference Assist	N/A	N/A	\$0.45/min./caller	N/A	(I, D)
F. <i>ionex</i> Follow Me	\$7.95	\$7.95	\$0.089	N/A	
G. <i>ionex</i> Virtual PBX	\$29.95	\$29.95	\$0.089	\$0.15	

**12.9.4 Reserved for Future Use**

**CANCELLED**

MAR 11 2002

*WHP 54*  
Public Service Commission  
MISSOURI

Issued: January 25, 2002

Issued By:

Alisa Head, Tariff & Regulatory Manager  
Ionex Communications, Inc.  
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Addison, Texas 75001  
(214) 646-2300

Effective: February 27, 2002

**Missouri Public**

**FILED FEB 27 2002**

**Service Commission**

SECTION 12.0 - INTEREXCHANGE SERVICE (continued)

12.9 Rates for Other Service Offerings

12.9.1 Reserved for future use

12.9.2 Credit Based - Travel Card Service

- A. Discount Travel Card - \$0.150 per minute
- B. Preferred Travel Card - \$0.180 per minute
- C. Flat Rate Travel Card - \$0.250 per minute

12.9.3 Enhanced Services

		<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Usage Charge</u>	<u>Per Minute Long Distance Charge</u>
A.	ionex Voice Mail	\$11.95	\$11.95	N/A	N/A
B.	Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218
C.	ionex Virtual Office	\$12.95	\$12.95	\$0.089	\$0.178
	1. Conference Callers Toll Charge			\$0.02/min./caller	
	2. Conference Callers Toll-Free Charge			\$0.099/min./caller	
D.	ionex Conference	\$5.95	\$5.95	\$0.15/min./caller	
E.	ionex Conference Assist	N/A	N/A	\$0.33/min/caller \$5.00 minimum charge per conference call	N/A
F.	ionex Follow Me	\$7.95	\$7.95	\$0.089	N/A
G.	ionex Virtual PBX	\$29.95	\$29.95	\$0.089	\$0.15

12.9.4 Reserved for future use

**CANCELLED**

FEB 27 2002  
542754  
Public Service Commission  
MISSOURI

Missouri Public

FILED OCT 09 2001

Service Commission

Issued: September 5, 2001

Effective: October 9, 2001

Issued By: Sue E. Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(972) 932-4601

SECTION 12.0 - INTEREXCHANGE SERVICE (continued)

12.9 Rates for Other Service Offerings

12.9.1 Reserved for future use

12.9.2 Credit Based - Travel Card Service

- A. Discount Travel Card - \$0.150 per minute
- B. Preferred Travel Card - \$0.180 per minute
- C. Flat Rate Travel Card - \$0.250 per minute

12.9.3 Enhanced Services

		Non-Recurring Charge	Monthly Recurring Charge	Per Minute Usage Charge	Per Minute Long Distance Charge	
A.	ionex Voice Mail	\$11.95	\$11.95	N/A	N/A	(T)
B.	Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218	
C.	ionex Virtual Office	\$12.95	\$12.95	\$0.089	\$0.178	(T)
	1. Conference Callers Toll Charge			\$0.02/min./caller		
	2. Conference Callers Toll-Free Charge			\$0.099/min./caller		
D.	ionex Conference	\$5.95	\$5.95	\$0.15/min./caller		(T)
E.	ionex Conference Assist	N/A	N/A	\$0.33/min./caller \$5.00 minimum charge per conference call	N/A	(T)
F.	ionex Follow Me	\$7.95	\$7.95	\$0.089	N/A	(T)

12.9.4 Reserved for future use

CANCELLED

OCT 02 2001  
44RS#54  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAY 05 2001

Service Commission

Issued: April 2, 2001

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Issued By: Sue E. Weiske, General Counsel  
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Dallas, Texas 75240  
(972) 932-4601

**SECTION 12.0 - INTEREXCHANGE SERVICE (continued)**

**12.9 Rates for Other Service Offerings**

Missouri Public  
Service Commission

**12.9.1** Reserved for future use

REC'D OCT 06 2000

**12.9.2 Credit Based - Travel Card Service**

- A. Discount Travel Card - \$0.150 per minute
- B. Preferred Travel Card - \$0.180 per minute
- C. Flat Rate Travel Card - \$0.250 per minute

**12.9.3 Enhanced Services**

		<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>	<u>Per Minute Usage Charge</u>	<u>Per Minute Long Distance Charge</u>	
A.	Advance Silver	\$11.95	\$11.95	n/a	n/a	(N)
B.	Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218	(M)
C.	Advance Platinum	\$12.95	\$12.95	\$0.089	\$0.178	(M)
	1. Conference Callers Toll Charge			\$0.02/min./caller		
	2. Conference Callers Toll-Free Charge			\$0.099/min./caller		
D.	Advance Conference	\$5.95	\$5.95	\$0.15/min./caller		(M)
E.	Advance Conference Assist	n/a	n/a	\$0.33/min./caller \$5.00 minimum charge per conference call	n/a	(N)
F.	Follow Me Locate	\$7.95	\$7.95	\$0.089	n/a	(N)

**12.9.4** Reserved for future use

**CANCELLED**

MAY 05 2001  
310 RP 54  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED NOV 05 2000

SECTION 12.0 - INTEREXCHANGE SERVICE (continued)

Missouri Public  
Service Commission

12.9 Rates for Other Service Offerings

12.9.1 Reserved for future use

REC'D SEP 11 2000 (T)

(D)

12.9.2 Credit Based - Travel Card Service

(N)

- A. Discount Travel Card - \$0.150 per minute
- B. Preferred Travel Card - \$0.180 per minute
- C. Flat Rate Travel Card - \$0.250 per minute

12.9.3 Enhanced Services

		Non-Recurring Charge	Monthly Recurring Charge	Per Minute Usage Charge	Per Minute Long Distance Charge
A.	Advance Gold	\$5.95	\$5.95	\$0.109	\$0.218
B.	Advance Platinum	\$12.95	\$12.95	\$0.089	\$0.178
	1. Conference Callers Toll Charge			\$0.02/min./caller	
	2. Conference Callers Toll-Free Charge			\$0.099/min./caller	
C.	Conference Calling	\$5.95	\$5.95	\$0.15/min./caller	

12.9.4 Reserved for future use

(N)

CANCELLED

NOV 05 2000  
By *SP/RP54*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED OCT 11 2000

Issued: September 11, 2000

Effective: October 11, 2000

Issued By: Sue E. Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(972) 932-4601

**RECEIVED**

Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240

**MAR 20 2000**

Missouri P.S.C. Tariff No. 2

Original Page 54

**MISSOURI**  
**Public Service Commission**

**SECTION 12.0 - INTEREXCHANGE SERVICE (continued)**

**12.9 Rates for Other Service Offerings**

**12.9.1 Travel Star Plus Rates**

\$0.150 per minute

**CANCELLED**

**OCT 11 2000**  
By *LSHRS #54*  
**Public Service Commission**  
**MISSOURI**

Issued: March 20, 2000  
Issued By:

Sue E. Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

Effective ~~April 20, 2000~~

**FILED** 2000

**APR 28 2000**

**MISSOURI**  
**Public Service Commission**

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.9.4 Optional Feature Pricing for Enhanced Services\* (Continued)** | (T)

The following charges are assessed on a per usage basis:

<b>Dial Out</b>	\$0.45 per minute/per caller plus usage	(M)
<b>Roll Call</b>	No Additional Charge	
<b>Q&amp;A Session</b>	No Additional Charge	
<b>Polling</b>	No Additional Charge	
<b>Clear Connect Line</b>	No Additional Charge	
<b>Transcription Service</b>	\$300.00 per hour	
<b>Recording</b>	Additional \$50.00/per call plus postage	
<b>Digital Recording and Playback</b>	\$50.00/per call plus postage	
<b>ionex Call Consultant</b>	No Additional Charge	
<b>ionex Net Conference</b>	\$0.50 per minute/per caller for <i>ionex</i> Conference \$0.90 per minute/per caller for <i>ionex</i> Conference Assist	
<b>ionex RSVP</b>	\$2.50 per RSVP	

**\*The Pricing for Enhanced Services as outlined in Section 12.9.4 above are grandfathered for Existing Customers as of the Effective Date of 1st Revised Page 54.1 and are not being offered to new Customers.** | (N)

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Issued: November 14, 2002

Effective: December 16, 2002

Issued By:

Alisa Head, Tariff & Regulatory Manager

Ionex Communications, Inc.

15305 Dallas Parkway, Suite 1500

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(214) 646-2300

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

**FILED**  
**MO PSC**



Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2

Original Page 54.1

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)** **Missouri Public**

**12.9.4 Optional Feature Pricing for Enhanced Services (Continued)**

REC'D APR 11 2002

The following charges are assessed on a per usage basis:

Service Commission

Roll Call	No Additional Charge
Q&A Session	No Additional Charge
Polling	No Additional Charge
Clear Connect Line	No Additional Charge
Transcription Service	\$300.00 per hour
Recording	Additional \$50.00/per call plus postage
Digital Recording and Playback	\$50.00/per call plus postage
ionex Call Consultant	No Additional Charge
ionex Net Conference	\$0.50 per minute/per caller for <i>ionex</i> Conference \$0.90 per minute/per caller for <i>ionex</i> Conference Assist
ionex RSVP	\$2.50 per RSVP

(N)

**CANCELLED**

DEC 16 2002  
By 157554.1  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAY 13 2002

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Issued: April 11, 2002

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Issued By:

Alisa Head, Tariff & Regulatory Manager  
Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
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(214) 646-2300

Ionex Communications, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

Missouri P.S.C. Tariff No. 2  
3rd Revised Page 54.2  
Canceling 2nd Revised Page 54.2

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.9.5 Toll-Free and Account Code Pricing**

<u>Product</u>	<u>MRC</u>	<u>NRC</u>	
Toll Free – Monthly Subscription Fee per line	\$ 5.00	\$ 00	(C)
Toll Free (Dedicated Service)	\$ 10.00	\$ 00	
<b>Toll Free Features:</b>			
Directory Listings	\$ 00	\$ 15.00	
Area of Service Screening	\$ 00	\$ 00	
Geographical Routing	\$ 75.00	\$ 50.00	
Time of Day Routing (Dedicated Service)	\$ 75.00	\$ 50.00	
Time of Day Routing (Switched Service)	\$ 50.00	\$ 50.00	
Day of Week Routing (Dedicated Service)	\$ 75.00	\$ 75.00	
Day of Week Routing (Switched Service)	\$ 50.00	\$ 50.00	
Dialed Number Identification Service DNIS (Dedicated Service)	\$ 75.00	\$ 500.00	
Security Codes – 4 digit pins (Dedicated Service)	\$ 25.00	\$ 50.00	
Dedicated Termination Overflow (Dedicated Service)	\$ 75.00	\$ 50.00	

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Issued: February 13, 2009

Effective: March 16, 2009

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel

Ionex Communications, Inc. dba Birch Communications

2300 Main St. Suite 600

Kansas City, MO 64108

(816) 300-3000

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

Filed  
Missouri Public  
Service Commission  
JX-2009-0583

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
2<sup>nd</sup> Revised Page 54.2  
Canceling 1<sup>st</sup> Revised Page 54.2

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.9.5 Toll-Free and Account Code Pricing**

<u>Product</u>	<u>MRC</u>	<u>NRC</u>
Toll Free – Monthly Subscription Fee (Switched Service)	\$ 5.00	\$ 00
Toll Free (Dedicated Service)	\$ 10.00	\$ 00
<b>Toll Free Features:</b>		
Directory Listings	\$ 00	\$ 15.00
Area of Service Screening	\$ 00	\$ 00
Geographical Routing	\$ 75.00	\$ 50.00
Time of Day Routing (Dedicated Service)	\$ 75.00	\$ 50.00
Time of Day Routing (Switched Service)	\$ 50.00	\$ 50.00
Day of Week Routing (Dedicated Service)	\$ 75.00	\$ 75.00
Day of Week Routing (Switched Service)	\$ 50.00	\$ 50.00
Dialed Number Identification Service DNIS (Dedicated Service)	\$ 75.00	\$ 500.00
Security Codes – 4 digit pins (Dedicated Service)	\$ 25.00	\$ 50.00
Dedicated Termination Overflow (Dedicated Service)	\$ 75.00	\$ 50.00

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Issued: February 18, 2003  
Issued By:

Russell C. Merbeth, General Counsel  
Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
(214) 646-2300

Effective: ~~March 21, 2003~~

December 24, 2003

Cancelled  
March 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0583

**FILED**  
**MO PSC**

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2  
1<sup>st</sup> Revised Page 54.2  
Canceling Original Page 54.2

**Missouri Public**

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**REC'D SEP 16 2002**

**12.9.5 Toll-Free and Account Code Pricing**

<u>Product</u>	<u>MRC</u>	<u>Service Commission</u> <u>MRC</u>	
Toll Free – Monthly Subscription Fee (Switched Service)	\$ 5.00	\$ 00	(T)
Toll Free (Dedicated Service)	\$ 10.00	\$ 00	
<b>Toll Free Features:</b>			
Directory Listings	\$ 00	\$ 15.00	
Area of Service Screening	\$ 00	\$ 00	
Geographical Routing	\$ 75.00	\$ 50.00	
Time of Day Routing (Dedicated Service)	\$ 75.00	\$ 50.00	
Time of Day Routing (Switched Service)	\$ 50.00	\$ 50.00	
Day of Week Routing (Dedicated Service)	\$ 75.00	\$ 75.00	
Day of Week Routing (Switched Service)	\$ 50.00	\$ 50.00	
Day of Year/Holiday Routing (Dedicated Service)	\$ 75.00	\$ 75.00	
Day of Year/Holiday Routing (Switched Service)	\$ 50.00	\$ 50.00	
Percentage Allocation Routing (Dedicated Service)	\$ 75.00	\$ 75.00	
Percentage Allocation Routing (Switched Service)	\$ 50.00	\$ 50.00	
Dialed Number Identification Service DNIS (Dedicated Service)	\$ 75.00	\$ 500.00	
Real Time ANI (Dedicated Service)	\$ 75.00	\$ 50.00	
Security Codes – 4 digit pins (Dedicated Service)	\$ 25.00	\$ 50.00	
Dedicated Termination Overflow (Dedicated Service)	\$ 75.00	\$ 50.00	
Message Referral (Dedicated Service)	\$ 25.00	\$ 25.00	
Message Referral (Switched Service)	\$ 25.00	\$ 25.00	

**CANCELLED**

**MAR 21 2003**  
**2nd RS 54.2**  
**Public Service Commission**  
**MISSOURI**

Issued: September 13, 2002

Issued By:

Russell C. Merbeth, General Counsel  
Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
(214) 646-2300

Effective September 13, 2002

**NOV 15 2002**

**Missouri Public  
Service Commission**

**FILED NOV 15 2002**

Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001

Missouri P.S.C. Tariff No. 2

Original Page 54.2

~~Missouri Public~~

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

REC'D APR 11 2002

**12.9.5 Toll-Free and Account Code Pricing**

<u>Product</u>	<u>MRC</u> Service	<u>MRC</u> Commission
Toll Free (Switched Service)	\$ 5.00	\$ 00
Toll Free (Dedicated Service)	\$ 10.00	\$ 00
<b>Toll Free Features:</b>		
Directory Listings	\$ 00	\$ 15.00
Area of Service Screening	\$ 00	\$ 00
Geographical Routing	\$ 75.00	\$ 50.00
Time of Day Routing (Dedicated Service)	\$ 75.00	\$ 50.00
Time of Day Routing (Switched Service)	\$ 50.00	\$ 50.00
Day of Week Routing (Dedicated Service)	\$ 75.00	\$ 75.00
Day of Week Routing (Switched Service)	\$ 50.00	\$ 50.00
Day of Year/Holiday Routing (Dedicated Service)	\$ 75.00	\$ 75.00
Day of Year/Holiday Routing (Switched Service)	\$ 50.00	\$ 50.00
Percentage Allocation Routing (Dedicated Service)	\$ 75.00	\$ 75.00
Percentage Allocation Routing (Switched Service)	\$ 50.00	\$ 50.00
Dialed Number Identification Service DNIS (Dedicated Service)	\$ 75.00	\$ 500.00
Real Time ANI (Dedicated Service)	\$ 75.00	\$ 50.00
Security Codes - 4 digit pins (Dedicated Service)	\$ 25.00	\$ 50.00
Dedicated Termination Overflow (Dedicated Service)	\$ 75.00	\$ 50.00
Message Referral (Dedicated Service)	\$ 25.00	\$ 25.00
Message Referral (Switched Service)	\$ 25.00	\$ 25.00

(N)

**CANCELLED**

**Missouri Public**

NOV 15 2002

ISRS 54.2

Public Service Commission  
MISSOURI

FILED MAY 13 2002

**Service Commission**

Issued: April 11, 2002

Effective: May 13, 2002

Issued By:

Alisa Head, Tariff & Regulatory Manager  
Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
(214) 646-2300

**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.9.5 Toll-Free and Account Code Pricing**

**Account Codes:**

<u>Product</u>	<u>MRC</u>	<u>NRC</u>
Non-Validated Account Codes	\$ 00	\$ 00
*Validated Account Codes (Dedicated Service)	\$ 6.00	\$ 25.00
*Validated Account Codes (Switched Service)	\$ 6.00	\$ 25.00
*Validated Account Code Change Fees (Dedicated Service)	\$ 00	\$ 10.00
*Validated Account Code Change Fees (Switched Service)	\$ 00	\$ 5.00
Customized Account Codes (Dedicated Service)	\$ 25.00	\$ 25.00
Customized Account Codes (Switched Service)	\$ 10.00	\$ 25.00
Customized Account Code Change Fees (Dedicated Service)	\$ 00	\$ 10.00
Customized Account Code Change Fees (Switched Service)	\$ 00	\$ 5.00
Trunk Group Change Fee	\$ 00	\$ 50.00
Trunk Group Change to Terminal#/Trunk Group	\$ 00	\$ 50.00
Administrative Change Fee (Dedicated Service)	\$ 00	\$ 50.00
Administrative Change Fee (Switched Service)	\$ 00	\$ 25.00
Add/Change Area of Service	\$ 00	\$ 10.00

\*Validated Account Codes – Free at time of conversion with \$6.00 Monthly Recurring Charge (MRC) that covers all Validated Account Code Maintenance (Adds, Deletes, & Changes)

**12.9.6 Out of Contract Rate**

The out of contract rate is the default rate the customer who is out of contract will be charged. Once a customer's contract expires, they will no longer be given the discounted contract rate and they will be charged the out of contract rate.

Rate Maximum \$ 0.099

**12.9.7 Paper Invoice Fee**

All long distance only customers that do not receive E-bill (Electronic Invoicing) will receive paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, Missouri 64108

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

FILED  
Missouri Public  
Service Commission  
JX-2010-0769

(N)

(N)

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**SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)**

**12.9.5 Toll-Free and Account Code Pricing**

**Account Codes:**

<u>Product</u>	<u>MRC</u>	<u>NRC</u>	
Non-Validated Account Codes	\$ 00	\$ 00	
*Validated Account Codes (Dedicated Service)	\$ 6.00	\$ 25.00	(R)
*Validated Account Codes (Switched Service)	\$ 6.00	\$ 25.00	(I)
*Validated Account Code Change Fees (Dedicated Service)	\$ 00	\$ 10.00	
*Validated Account Code Change Fees (Switched Service)	\$ 00	\$ 5.00	
Customized Account Codes (Dedicated Service)	\$ 25.00	\$ 25.00	
Customized Account Codes (Switched Service)	\$ 10.00	\$ 25.00	
Customized Account Code Change Fees (Dedicated Service)	\$ 00	\$ 10.00	
Customized Account Code Change Fees (Switched Service)	\$ 00	\$ 5.00	
Trunk Group Change Fee	\$ 00	\$ 50.00	
Trunk Group Change to Terminal#/Trunk Group	\$ 00	\$ 50.00	
Administrative Change Fee (Dedicated Service)	\$ 00	\$ 50.00	
Administrative Change Fee (Switched Service)	\$ 00	\$ 25.00	
Add/Change Area of Service	\$ 00	\$ 10.00	
*Validated Account Codes – Free at time of conversion with \$6.00 Monthly Recurring Charge (MRC) that covers all Validated Account Code Maintenance (Adds, Deletes, & Changes)			(N)

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Effective: ~~December 22, 2003~~

Issued By:

Alisa Head, Tariff & Regulatory Manager

Ionex Communications, Inc.

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December 24, 2003

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SECTION 12.0 - INTEREXCHANGE SERVICE (Continued)

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12.9.5 Toll-Free and Account Code Pricing

Account Codes:

Service Commission

<u>Product</u>	<u>MRC</u>	<u>NRC</u>
Non-Validated Account Codes	\$ 00	\$ 00
Validated Account Codes (Dedicated Service)	\$ 10.00	\$ 25.00
Validated Account Codes (Switched Service)	\$ 5.00	\$ 25.00
Validated Account Code Change Fees (Dedicated Service)	\$ 00	\$ 10.00
Validated Account Code Change Fees (Switched Service)	\$ 00	\$ 5.00
Customized Account Codes (Dedicated Service)	\$ 25.00	\$ 25.00
Customized Account Codes (Switched Service)	\$ 10.00	\$ 25.00
Customized Account Code Change Fees (Dedicated Service)	\$ 00	\$ 10.00
Customized Account Code Change Fees (Switched Service)	\$ 00	\$ 5.00
Trunk Group Change Fee	\$ 00	\$ 50.00
Trunk Group Change to Terminal#/Trunk Group	\$ 00	\$ 50.00
Administrative Change Fee (Dedicated Service)	\$ 00	\$ 50.00
Administrative Change Fee (Switched Service)	\$ 00	\$ 25.00
Add/Change Area of Service	\$ 00	\$ 10.00

(N)

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## SECTION 13.0 – DIRECTORY ASSISTANCE

### 13.1 Description of Directory Assistance

Directory Assistance is available to Customers of Company's calling services. Customers may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance Operator.

A maximum of two requested telephone numbers is permitted per Directory Assistance call. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Non-published telephone numbers are not available from Directory Assistance Service.

**Note:** Rates for Directory Assistance are listed in Section 13.2.

### 13.2 Directory Assistance Rates

Directory Assistance	\$ 1.50 per call	(I)
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Issued By: Christopher Bunce, Vice President, Legal and General Counsel  
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Service Commission  
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**SECTION 13.0 – DIRECTORY ASSISTANCE**

**13.1 Description of Directory Assistance**

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A maximum of two requested telephone numbers is permitted per Directory Assistance call. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Non-published telephone numbers are not available from Directory Assistance Service.

**Note:** Rates for Directory Assistance are listed in Section 13.2.

**13.2 Directory Assistance Rates**

Directory Assistance	\$ 1.18 per call	(I)
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**SECTION 13.0 – DIRECTORY ASSISTANCE**

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A maximum of two requested telephone numbers is permitted per Directory Assistance call. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Non-published telephone numbers are not available from directory Assistance Service.

**Note:** Rates for Directory Assistance are listed in Section 13.2.

**13.2 Directory Assistance Rates**

Directory Assistance           \$ .65 per call

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SECTION 14.0 – OPERATOR SERVICES

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**SECTION 15.0 -NON-SWITCHED LOCAL EXCHANGE SERVICES**

Non-Switched Local Exchange Services will be offered only to customers of business service. Non-Switched Local Exchange Services consist of the services offered pursuant to this section, either individually or in combination. Each service is offered independently of the others. Service is offered via the Company's facilities for the transmission of one-way and two-way communications, unless otherwise noted. The Customer must purchase a minimum of 1 year of service for Non-Switched Local Exchange Services.

**15.1 Services Offered**

**15.1.1** The following Non-Switched Local Exchange Services are offered in this tariff.

DS0 Service (up to 64 kbps)  
DS1 Service (1.5 Mbps)  
DS3 Service (44.7 Mbps)  
Digital Data Service (2.4 to 56 kbps)  
T1 Service (1.544mbps)  
Primary Rate Interface (PRI)

**15.1.2** Other Services may be provided by the Company on an Individual Case Basis (ICB).

**15.2 Type I and Type II Services**

**15.2.1** DS1 Service and DS3 Service may be provided as either Type I or Type II Services, depending upon the availability of facilities. Type I Service rates apply when both endpoints of the channel are served by the Company's network. Type II Service rates apply when one endpoint of the transmission channel is served by another local exchange carrier's network (Type II Services are provided via a combination of the Company's facilities and another local exchange carrier's facilities).

**15.2.2** DS1 and DS3 channels where both endpoints are served by another local exchange carrier's network will be provided at the sole discretion of the Company, on an Individual Case Basis (ICB), applied in a nondiscriminatory manner.

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.3 DSO Service**

**15.3.1** DSO Services are Digital Channels furnished by the Company at transmission speeds of 2.4 kbps, 4.8 kbps, 9.6 kbps, 19.2 kbps, 56 kbps, 64 kbps, or in multiples of 64 kbps up to 1.544 Mbps. Such channels will be configured by the Company to transmit digital data at specified data rates or analog signals converted to digital signals, as described below. Interconnections to such channels and equipment interfacing to such channels shall meet the technical characteristics described below in connection with each service configuration. The NCI Codes referenced below are defined in Bell Communications Research (Bellcore) publication TR-NPL-000335.

**15.3.2** Each DSO channel will be provided in one of the following configurations, as specified by the Customer.

**15.3.2.A** Effective 2-Wire Service

Provides a digital transmission channel capable of normally carrying, among other information, the digitized representation of human speech. At the Company's point of interconnection with the Customer, the service will have the technical characteristics of a standard 2-wire analog telephone circuit. Specific configurations are as follows:

**15.3.2.A.1** 2-Wire Transmission Only

2 wire, 600 ohm, open loop (continuously connected) with industry standard demarcation (NCI Code: 02NO2). C4 conditioned circuit connecting two locations, typically used for voice-grade data services.

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.3 DSO Service (continued)**

**15.3.2.B Digital Services**

Provides a digital transmission channel capable of normally carrying synchronous digital data signals. The following service configurations are available:

**15.3.2.B.1 64 Kbps Data Service**

A 4-wire 135 ohm handoff. Other possible handoffs are RS232/DB25, RS422/DB25, or V.35. Provides point-to-point, 64 Kbps clear channel for a full-duplex synchronous data circuit. No error correction or in-band control codes are supported. (Possible NCI Code: 04DU5-64).

**15.3.2.B.2 DS1 Aggregating Service**

DS1 Aggregating Service allows a Customer to aggregate up to 24 DS0 channels that terminate in the same location into a single DS1 and the distribution of End Link circuits.

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**SECTION 13.0 - NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.4 DS1 Service (1.544Mbps)**

**15.4.1** DS1 Service is composed of digital channels provided at 1.544 Mbps for the transmission of one-way and two-way communications. Interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

Line Rate:	1.544 Mbps + 130 ppm
Line Code:	AMI: bipolar with at least 12.5% average ones density and no more than 15 consecutive zeros; - or -
B8ZS:	no minimum density of ones and no consecutive zeros limit.
Test Load:	100 ohms resistance.
Pulse Shape:	The pulse amplitude shall be between 2.4 and 3.6 volts.
Power Levels:	For an all-ones transmitted pattern, the power in a 2 KHz band about 772 KHz shall be 12.4-18.0 dBm and the power in a 2 KHz band about 1544 KHz shall be at least 29 dB below that in a 2 KHz band about 771 KHz.
Pulse Imbalance:	There shall be less than 0.5 dB difference between the total power of the positive pulses and the negative pulses.

**NOTES:**

1. The CCITT specification is + or - 50 ppm.
2. Recommended for new equipment: The power in a 2 KHz band about 772 KHz shall be 12.6-17.9 dBm. CCITT requirements: The power in a 3 KHz band about 772 KHz is 12.0-19.0 dBm.
3. CCITT requirements: The power in a 3 KHz band about 1544 KHz shall be at least 25 dB below that in a 3 KHz band about 772 KHz.

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.4 DS1 Service (1.544Mbps)**

**15.4.2** Digital channels at 1.544 Mbps will be provided in one of the following configurations, as specified by the Customer:

**15.4.2.A** Unframed DS1: A DS1 signal that does not follow standard framing formats of 192 bits for data and a 193 Rd bit for framing. An unframed DS1 cannot be synchronized to the network and is not performance monitored.

**15.4.2.B** D4/SF DS1: A framed DS1 consisting of 12 frames (2316 bits) of 192 bits preceded by one framing bit (F bit). This service can be coded as AMI or B8ZS.

**15.4.2.C** ESF DS1: Extends superframe structure from 12 to 24 frames (4632 bits) and redefines the 8 kbps pattern into 2 kbps for mainframe and robbed-bit signaling synchronization, 2 kbps for CRC-6 and 4 kbps for terminal-to-terminal data link. This service can be coded as AMI or B8ZS.

**15.4.3 DS1 Aggregating Service**

DS1 Aggregating Service allows a Customer to aggregate up to 28 DS1 channels that terminate in the same location into a single DS3.

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.5 DS3 Service (44.736 Mbps)**

**15.5.1** DS3 Service is composed of digital channels provided at 44.736 Mbps for the transmission of one-way and two-way communications. Interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

Line Rate: 44.736 Mbps +/- 20 ppm

Line Code: Bipolar with three-zero substitution

Test Load: 75 ohms resistive +/- 5 percent

Power Levels: For an all-ones transmitted pattern, the power in a 2 KHz band about 22.368 KHz shall be -1.8 to +5.7 dBm and the power in a 2 KHz band about 44.736 MHz shall be at least 20 dB below that in a 2 KHz band about 22.368 KHz.<sup>1</sup>

**NOTES:**

1. The power levels specified by CCITT Recommendation G.703 are identical except that the power is to be measured in 3 KHz bands.

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.5 DS3 Service (44.736 Mbps) (continued)**

**15.5.2** Digital channels at 44.736 Mbps will be provided in one of the following configurations, as specified by the Customer:

**15.5.2A** Clear Channel DS3: A DS3 signal that is transmitted intact and transparently as provided at the Customer interface. No performance monitoring is performed since all 44.736 Mbps are considered Customer data or voice.

**15.5.2.B** M13 Framed DS3: A DS3 that is channelized into 28 DS1 (1.544 Mbps) signals and include a predefined standard multiplexing scheme as defined in ANSI T1.107a. The M13 DS3 contains parity bits which can be monitored to offer an approximate measure of performance. 43.232 Mbps is Customer data (or voice), the remainder being used for framing, synchronization, parity, etc.

**15.5.2.C** C-bit Parity Framed DS3: A DS3 that can be used for subrated or nonsubrated DS3 signals. This allows DS3 signal monitoring for end-to-end performance measurement on an in-service basis, transmitted on the maintenance data communications channel. The C-bit parity format is defined in ANSI T1.107a. 43.232 Mbps is Customer data (or voice), the remainder being used for framing, synchronization, parity, etc.

**15.6 Digital Data Service (2.4 to 56k)**

Digital Data Service is a dedicated point-to-point or multi-point digital service providing data transmission at standard synchronous speeds of 2.4 , 4.8, 9.6, 19.2, and 56 kbps. Data travels over the digital line between the customer's premise and the serving central office. Then, the digital circuit routes to another customer location or to an interexchange carrier's point of presence (POP). Digital Data uses four-wire, full-duplex, synchronous circuits.

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.7 T1 Service (1.544 mbps)**

T1 is a digital transmission link with a total signaling speed of 1.544 mbps that can be provided as a channelized service for separate voice or data channels or as an unchannelized raw bit stream. The unchannelized service provides 1.536 mbps that can be split up anyway the Customer chooses. In network access applications, a T1 can also be used for private line networking.

T1 service will only be offered where technically feasible or where network facilities are available. In other instances T1 Service will be offered on an Individual Case Basis (ICB).

**15.8 Primary Rate Interface (PRI)**

The Basic Primary Rate Interface (PRI) as stated in this section applies only to the Non-Switched Local Exchange Service.

The basic Primary Rate Interface (PRI) structure consists of 23 B-channels and a D channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signaling information.

Circuit-Switched Data Primary Rate Interface consists of 23B+D, which is equivalent to a T1 facility. The Customer may use Customer's Premise Equipment to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.

Primary Rate Interface may have the following Service Configurations:

- 15.8.A** 23B+D: This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.
- 15.8.B** 24B: This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.
- 15.8.C** 23B+Back-up D: This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. Active calls are not maintained during the switch-over to the back-up D-channel.

PRI Service will be offered where technically feasible or where network facilities are available. In other instances PRI Service will be offered on an Individual Case Basis (ICB).

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.9 Rates for Non-Switched Local Exchange Services**

**15.9.1 General**

Nonrecurring and monthly recurring rates apply for each Digital Transmission Service furnished by the Company. Monthly recurring rates vary according to the time period for which the Customer commits to take the service. Unless otherwise noted, these standard rate elements are used in calculating the monthly recurring rate for each service:

**15.9.1.A**      Interoffice Channel Mileage-Fixed: This rate element applies per digital channel whenever there is mileage associated with the channel; a digital channel has mileage associated with it when the endpoints of the channel are located in geographic areas normally served out of separate Customer premises or the Customer premise and the Company MegaPop. This rate element applies per circuit.

**15.9.1.B**      Interoffice Channel Mileage-Per Mile: This rate element applies whenever there is mileage associated with the digital channel. The unit rate is multiplied by the number of miles (Interoffice Mileage) between the two Customer premises or the Customer premise and the Company MegaPop. Fractions of a mile are rounded up to the next whole mile before rates are applied.

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.9 Rates for Non-Switched Local Exchange Services (continued)**

**15.9.2 DS0 Service**

Rates for DSO Service are offered on an ICB Basis.

**15.9.3 DS1 Aggregate Service** consists of up to 24 DS0 digital channels, which are aggregated at Company MegaPop onto a standard DS1 circuit with Interoffice Mileage at the terminating end.

Rates for DS1 Aggregate Service are offered on an ICB Basis.

**15.9.4 DS1 Service (1.544 Mbps)**

Rates for DS1 Service are offered on an ICB Basis.

**15.9.5 DS3 Service (44.736 Mbps)**

Type II DS3 Service

This service consists of a DS3 (44.736 Mbps) capacity digital channel available on a 24 hour per day, 7 days per week basis between two points.

Rates for DS3 Service are offered on an ICB Basis.

**15.9.6 DS3 Aggregating Service**

This service consists of up to 28 DS1(1.544 Mbps) digital channels, which are aggregated onto a standard DS3 circuit with Interoffice Mileage and End Link Access Charges at the terminating end.

Rates for DS3 Aggregating Service are offered on an ICB Basis.

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**SECTION 15.0 – NON-SWITCHED LOCAL EXCHANGE SERVICES (continued)**

**15.9 Rates for Non-Switched Local Exchange Services (continued)**

**15.9.7 Channelized DS3 Service**

This service consists of 28 DS1 (1.544 Mbps) digital channels which connect two customer locations each utilizing Channelized DS3 Service. The connection will be rated as a standard DS3 circuit at both ends.

Rates for Channelized DS3 Service are offered on an ICB Basis.

**15.9.8 Rates for Digital Data Service**

Rates for Digital Data Service are offered on an ICB Basis.

**15.9.9 Rates for T1 and PRI Service**

Rates for T1 and PRI Service are offered on an ICB Basis.

Issued: March 20, 2000

Issued By:

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Effective: ~~April 20, 2000~~

**FILED** APR 28 2000

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**SECTION 16.0 – INDIVIDUAL CASE BASIS ARRANGEMENTS**

Rates for Non-Switched Local Exchange, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB Rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis

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### SECTION 17.0 – PROMOTIONAL OFFERINGS

From time to time, Ionex Communications, Inc. may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and or business customer will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business service.

#### Promotional Offerings:

The company is offering a promotional rate of \$0.069 for Ionex Switched Intrastate Services to business customers. This promotional offering will expire on May 31, 2000.

The company will be offering a promotion which will commence on September 21, 2000, and will expire on December 21, 2000. The promotion is as follows:

- I. Up to 1250 Free Long Distance Minutes: Customers who spend more than \$50.00 per month during the prior three months on ionex long distance will receive up to 250 minutes of free long distance service per billing cycle for their first, second and third billing cycles. On the 12<sup>th</sup> billing cycle customers will receive up to 500 minutes of free long distance service.
- II. Up to 2500 Free Long Distance Minutes: Customers who spend more than \$250.00 per month during the prior three months on ionex long distance will receive up to 500 minutes of free long distance service per billing cycle for their first, second and third billing cycles. On the 12<sup>th</sup> billing cycle customers will receive up to 1000 minutes of free long distance service.

Eligible Criteria includes: 1) Customer must not have a past due balance on account; 2) Customers with a past due balance will not be awarded free minutes – as specified above; 3) Customers who cancel service during a given bill cycle will not be awarded free minutes for that bill cycle; and 4) Customers must contact Ionex to cancel service.

**FILED**

SEP 21 2000

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Issued: September 13, 2000

Issued By:

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Effective: September 21, 2000

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**MAR 20 2000**

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

From time to time, Ionex Communications, Inc. may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and or business customer will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business service.

**Promotional Offerings:**

The company is offering a promotional rate of \$0.069 for Ionex Switched Intrastate Services to business customers. This promotional offering will expire on May 31, 2000.

**CANCELLED**

**SEP 21 2000**  
By *1st RPL 9*  
**Public Service Commission  
MISSOURI**

Issued: March 20, 2000  
Issued By:

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Effective: ~~April 20, 2000~~

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**APR 28 2000**

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

RECD<sup>MS</sup>  
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**Promotional Offerings (Continued):**

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The Company is offering a Promotion which will commence on October 19, 2001 and will run consecutively for 60-days. The Promotion is as follows:

**Tier I Customers:** New Subscribers with 4 to 15 lines are eligible to receive 1 Premium from Group 1

**Tier II Customers:** New Subscribers with 16 or more lines are eligible to receive 1 Premium from Group 1 and 1 Premium from Group 2

**Group 1 Premiums**

**Free Long Distance for One Month** – Customers selecting this premium will be issued a coupon for One (1) Month's Free Long Distance. Coupon may be redeemed after payment of seven (7) monthly Ionex invoices. Credit will be issued to the account for an amount equal to the median domestic long distance charges over the most recent three (3) monthly billing periods. Long distance credits will only be applied to Customers in good standing with no past due amount owing on account. Redemption limited to one (1) coupon per account.

**Free Hunting Feature** - Customer will receive business line(s) with hunt feature for the price of basic business line(s) for the life of the account. Original subscribed lines only.

(N)

**Group 2 Premiums**

**Next Line Free** – Customer selecting this premium will receive a coupon entitling Customer to add a basic business line to the account for free\* for the life of the account. (\*Non-recurring and monthly recurring fees will be waived on this basic business line. Excludes long distance usage). Coupon redemption after minimum 90 days service with Ionex.

**Free Voice Mail for the Life of the Account** – Customer selecting this premium will receive complimentary voice mail on any or all of the original subscribed lines under this promotion for the life of the account.

**Three Free Hours of Conference Calling** – Customer selecting this premium will receive a one time allowance of three hours complimentary Conference Calling and will incur no monthly recurring fee for the ionex Conference feature for the life of the account. Additional Conference Calling available for \$.15 per minute, per caller. Limited to one ionex Conference account per Customer.

Issued: October 8, 2001

Effective: October 19, 2001

Issued By:

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March 8, 2021  
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Original Page 71

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**Promotional Offerings (Continued):**

**Group 2 Premiums (Continued)**

**Free Domain Name Registration** – One domain name registration.

**Free DSL Equipment** - Free Lucent DSL Integrated Access Device.

**Other Terms and Conditions:**

Offers available only to new Ionex Customers who sign up for both Ionex local and long distance services within SWBT exchange service areas. Returning Customers must have been without Ionex service for a period of at least 30 days.

Offer available only with Ionex Elite business price plan: 1 year minimum contract required.

Offers are not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

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REC'D<sup>MS</sup>  
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(N)

Issued: October 8, 2001

Effective: October 19, 2001

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

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**Promotional Offerings (Continued):**

**Service Commission**

**17.3 December, 2001 Promotion**

The Company is offering a Promotion which will commence on December 14, 2001, and will apply to orders received through December 31, 2001. The Promotion is as follows:

**17.3.1 Eligible Customers**

New Subscribers with at least 4, but not more than 20, local lines located in Southwestern Bell service areas in Texas Rate Groups 4 - 8, Oklahoma Rate Groups 4 - 6, Kansas Rate Groups 5 - 8 and/or Missouri Rate Groups B and D are eligible to participate in the offer. If a multi-location account, at least 70% of the lines must be located in the areas designated above to be eligible.

**17.3.2 The Offer**

Sign Up For Local and Long Distance Service with ionex and Receive Free Local Service Coupon. (Coupon Good For One Month Local Service Equivalent Value) – New Customers will be issued a coupon for One (1) Month's Free Local Service – (\$48.00 value per eligible line). Coupon may be redeemed after payment of three (3) monthly ionex invoices. Credit will be issued to the account for \$48.00 per eligible converted line. Local service credits will only be applied to Customers in good standing with no past due amount owing on account. Redemption limited to one (1) coupon per account.

(N)

**17.3.3 Other Terms and Conditions:**

Offer available only to New ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated SWBT Exchange Service Areas. Returning Customers must have been without ionex service for a period of at least 30 days to be considered a "New Customer".

Offer available only with Ionex Elite Business Price Plan: 1 Year Minimum Contract Required.

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer.

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Effective: December 14, 2001

Issued By:

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**FILED DEC 14 2001**

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REC'D JAN 30 2002

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**Promotional Offerings (Continued):**

**17.4 Additional Line Explosion Promotion**

The Company is offering a Promotion which will commence on February 11, 2002 and will apply to orders received through March 31, 2002. The Promotion is as follows:

**17.4.1 Eligible Customers**

New Subscribers with at least 4, but not more than 50, local lines per location, not including DSL, located in Southwestern Bell service areas in Texas Rate Groups 4 - 8, Oklahoma Rate Groups 4 - 6, Kansas Rate Groups 5 - 8 and/or Missouri Rate Groups B, C and D are eligible to participate in the offer.

**17.4.2 The Offer – New Customers**

**Sign Up For ionex Elite Local and Long Distance Business Service during the Promotional Timeframe and Receive Discounted Local Service\* on all Additional Lines Ordered (at the same time) For the Life of the Term** – New Elite term Business Customers will be eligible to receive a \$1.00 per line discount (with a 1 year term) or a \$2.00 per line discount (with a 2 year term) off of the monthly recurring rate for each new additional line (up to 50 lines per location) for the life of the Elite Business Service contract term. Initial line is not eligible for the discount.

**17.4.3 The Offer – Existing Customers**

**Sign Up Additional Lines for ionex Elite Local and Long Distance Service during the Promotional Timeframe and Receive Free Installation\* and First Month's Local Service on New Additional Lines Free.** – Free installation offer limited to five additional lines per location. Additional lines priced at same rate as current account location prices. Free services offered via credit. First month's local service credit is equivalent to 30 days rate. No cash redemption value.

**17.4.4 Bonus Offering – New Customers Only**

**New Customers ONLY purchasing ionex Conference during the Promotional Timeframe will receive the first 100 minutes of ionex Conference usage at no charge.** This is a one-time credit/allocation of usage minutes. Unused minutes of FREE 100 minute allocation may be carried forward to subsequent billing period(s) and have no cash redemption value. ionex Conference purchase not required to participate in the above Additional Line Explosion Promotion.

(N)

Issued: January 29, 2002

Effective: February 11, 2002

Issued By:

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**17.4 Additional Line Explosion Promotion (Continued)**

**17.4.5 Other Terms and Conditions:**

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated SWBT Exchange Service Areas. Returning Customers must have been without ionex service for a period of at least 30 days to be considered a "New Customer".

Offer available only with ionex Elite Business Price Plan: 1 Year Minimum Contract Required. 1- and 2-Year Terms Available.

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer.

(N)

Issued: January 29, 2002

Effective: February 11, 2002

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Original Page 75

**SECTION 17.0 – PROMOTIONAL OFFERINGS****17.5 50/50 Promotion**

The Company is offering a promotion commencing May 16, 2002, and will apply to orders received through June 30, 2002. The Promotion is as follows:

**17.5.1 Eligible Customers**

New Subscribers with at least 3 or more local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 3-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and MO Rate Groups B, C and D or Customers who are eligible for ☐ ionex facilities-based service in the Plano Northwest, Plano Main, Plano West, Denton, Irving Walnut Hill and Garland Main Verizon wire centers. If a multi-location account, at least 70% of the lines must be located in these areas to qualify for the offer.

**17.5.2 The Offer**

Sign up for three or more lines of ionex local and long-distance service and get 50% off local line and feature charges during your 7<sup>th</sup> and 13<sup>th</sup> months of service with ionex.

**17.5.2.A** Customers in good standing will automatically receive these local line and feature discounts.

Good standing is defined as an account with no past due amount owing.

**17.5.2.B** New subscribers will receive ionex's Elite pricing without a term commitment. Additional discounts\* are available with term commitments.**17.5.2.C** Ionex will send the subscriber a coupon redeemable anytime after payment in full of the third ionex monthly invoice. Coupon is good for a one-time credit equal to 50% of one month's long distance usage charges (if those long distance usage charges are equal to or greater than \$100). The maximum credit allowance granted will be \$400 per account. Customer is to pay current month's statement in full, remit the coupon, and the applicable credit will be reflected on the next monthly invoice. (N)

\*New Elite term Business Customers will be eligible to receive a \$1.00 per line discount (with a 1 year term) or a \$2.00 per line discount (with a 2 year term) off of the monthly recurring rate for each new additional line (up to 50 lines per location) for the life of the Elite Business Service contract term.

**17.5.3 Other Terms and Conditions**

- Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) Services within designated SWBT Exchange Service Areas. Returning Customers must have been without ionex Service for a period of at least 30 days to be considered a "New Customer".
- Offer available only with ionex Elite Business Price Plan: 1 Year Minimum Contract Required. 1- and 2-Year Terms Available.
- Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.
- Service must be available for installation at the time of order.
- This promotion cannot be combined with any other ionex offer.

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SECTION 17.0 – PROMOTIONAL OFFERINGS

17.6 The Company is offering a promotion commencing May 16, 2002, and will apply to orders received through July 15, 2002. The Promotion is as follows:

17.6.1 Eligible Customers

Existing Subscribers adding 1-5 additional local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 3-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and MO Rate Groups B, C and D. If a multi-location account, at least 70% of the lines must be located in these areas to qualify for the offer.

17.6.2 The Offer

ADD 1-5 ADDITIONAL LINES TO YOUR IONEX ACCOUNT AND RECEIVE FREE INSTALLATION AND FIRST MONTH OF SERVICE\* FREE FOR THE ADDED LINES.

\*Offer includes basic analog line charges only. Line rates waived during first month of service will be the same as the current rate. Waivers do not include features such as hunt or calling features. All surcharges still apply.

(N)

17.6.3 Other Terms and Conditions

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within the designated service areas listed above.

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**17.7 Ionex Sizzlin' Summer Special Promotion**

The Company is offering a promotion commencing July 22, 2002, that will apply to orders received through August 15, 2002. The Promotion is as follows:

**17.7.1 Eligible Customers**

New Subscribers with at least 4 or more local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 3-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and/or MO Rate Groups B, C and D. If a multi-location account, at least 70% of the lines must be located in these areas to qualify for the offer.

**17.7.2 The Offer**

**Sign up for Four (or more) lines of ionex Local and Long-Distance\* Service and Get the 1<sup>st</sup> Full Month of Local Service FREE.**

*(\*A data product, such as internet service, may be substituted for the promotion's Long Distance Service Requirement if the Customer is under a contract for long distance with another provider)*

Offer available only with ionex Elite Business Price Plan: 1 Year Minimum Contract Required.

*Promotion is for 1<sup>st</sup> Full Month of Local Service per eligible (new) line. Charges will apply to any pro-rated, partial month's service. Non-recurring/installation charges still apply.*

**17.7.3 Other Terms and Conditions**

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated SWBT Exchange Service Areas listed above. A data product, such as internet service, may be substituted for the promotion's Long Distance Service Requirement if the Customer is under a contract for long distance with another provider.

Returning Customers must have been without ionex Service for a period of at least 30 days to be considered a "New Customer".

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer.

(N)

Issued: July 9, 2002

Issued By:

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Effective: July 22, 2002

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CANCELLED  
March 8, 2021  
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XD-2021-0236

## SECTION 17.0 – PROMOTIONAL OFFERINGS

### 17.7 Ionex Fall Festival Promotion

The Company is offering a promotion commencing September 1, 2002, that will apply to orders received through October 31, 2002. The Promotion is as follows:

#### 17.7.1 Eligible Customers

New Subscribers with at least 5 or more local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 4-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and MO Rate Groups D or Customers who are eligible for ionex facilities-based services. If a multi-location account, at least 80% of the lines must be located in these areas to qualify for the offer. Existing customers may add up to 5 lines per account in the same locations as listed above to qualify for the promotion.

(T)

#### 17.7.2 The Offer – New Customers (Orders Received through September 23, 2002 ONLY)

Sign up for five or more lines of ionex Local and Long-Distance Service and get 1 Month FREE on the Local Line and Feature Charges as well as a Waiver of the Installation Charges.

(T)

- Promotion is for 1 Full Month Free of Local Service per eligible (new) line. Free month of service will be granted via credit in the 13<sup>th</sup> month.
- Voice Mail and/or Conferencing products are eligible for a 6 month waiver of monthly recurring charges.

#### 17.7.2.A The Offer – New Customers (Orders Received Between September 24, 2002, and October 31, 2002) Sign up for five or more lines of ionex Local and Long-Distance Service and Get Elite Pricing without a Term Agreement or Special Bonus Discounts with an Executed Term Contract. New Customers are also Eligible for Referral Bonuses outlined below:

- \$1.00 per line/per month discount off Elite rates with 1 Year Term Agreement
- Up to \$100.00 Referral Credit for each Customer referred to Ionex who subsequently chooses Ionex as their Carrier of Choice. (\$100.00 credit for Customers referred with 5 Lines or more; \$50.00 credit for Customers with 1 – 4 lines).

(N)

#### 17.7.3 The Offer – Existing Customers (Orders Received through September 23, 2002 ONLY)

Add up to Five Additional Analog Lines to your ionex Account and Get 1 Full Month of Local Service FREE and a Waiver of the Non-Recurring/Installation Charges. (Offer also applies to Additional Features as specified below.)

(T)

Remaining Text Moved to 1<sup>st</sup> Revised Page 79

(M)

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**REC'D AUG 07 2002**

**17.7 Ionex Fall Festival Promotion**

The Company is offering a promotion commencing September 1, 2002, that will apply to orders received through October 31, 2002. The Promotion is as follows:

**Service Commission**

**17.7.1 Eligible Customers**

New Subscribers with at least 5 or more local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 4-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and MO Rate Groups B, C and D or Customers who are eligible for ionex facilities-based services. If a multi-location account, at least 70% of the lines must be located in these areas to qualify for the offer. Existing customers may add up to 5 lines per account in the same locations as listed above to qualify for the promotion.

**17.7.2 The Offer – New Customers**

**Sign up for five or more lines of ionex Local and Long-Distance Service and get 1 Month FREE on the Local Line and Feature Charges as well as a Waiver of the Installation Charges.**

- *Promotion is for 1 Full Month Free of Local Service per eligible (new) line. Free month of service will be granted via credit in the 13<sup>th</sup> month.*
- *Voice Mail and/or Conferencing products are eligible for a 6 month waiver of monthly recurring charges.*

**17.7.3 The Offer – Existing Customers**

**Add up to Five Additional Analog Lines to your ionex Account and Get 1 Full Month of Local Service FREE and a Waiver of the Non-Recurring/Installation Charges. (Offer also applies to Additional Features as specified below.)**

- Promotion is for 1 Full Month of Local Service per eligible (new) line. Free month of service will be granted via credit in the 13<sup>th</sup> month.
- Calling features added at the time of the promotional order will also be eligible for 1<sup>st</sup> FREE Full Month and a Waiver of the Connection Charges. Free features limited to the new lines added to the account.
- Voice Mail and/or Conferencing products are eligible for a 6 month waiver of monthly recurring charges.
- Customer must be in good standing to qualify for the promotion. Good standing is defined as an account with no past due balance owing to the Company.

(N)

**CANCELLED**

**SEP 24 2002**

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Issued: August 6, 2002

Issued By:

Russell C. Merbeth, General Counsel  
Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
(214) 646-2300

Effective: September 1, 2002

**Missouri Public**

**FILED SEP 01 2002**

**Service Commission**

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**17.7 Ionex Fall Festival Promotion (Continued)**

**17.7.3 The Offer – Existing Customers (Orders Received through September 23, 2002 ONLY)**  
**Continued**

- Promotion is for 1 Full Month of Local Service per eligible (new) line. Free month of service will be granted via credit in the 13<sup>th</sup> month. (T)
- Calling features added at the time of the promotional order will also be eligible for 1<sup>st</sup> FREE Full Month and a Waiver of the Connection Charges. Free features limited to the new lines added to the account. Waiver of Connection Charges includes Service Order and Central Office work; it does not include inside wire work or work on Customer-Provided/Owned equipment. (M)
- Voice Mail and/or Conferencing products are eligible for a 6-month waiver of monthly recurring charges. (T)
- Customer must be in good standing to qualify for the promotion. Good standing is defined as an account with no past due balance owing to the Company. (M)

**17.7.3.A The Offer – Existing Customers (Orders Received Between September 24, 2002, and October 31, 2002) Add five or more lines of ionex Local and Long-Distance Service to an existing Account and Get Elite Pricing on the added lines without a Term Agreement or Special Bonus Discounts with an Executed Term Contract. Additionally, be Eligible for Referral Bonuses outlined below:**

- *\$1.00 per line/per month discount off Elite rates with 1 Year Term Agreement* (N)
- *Up to \$100.00 Referral Credit for each Customer referred to Ionex who subsequently chooses Ionex as their Carrier of Choice. (\$100.00 credit for Customers referred with 5 Lines or more; \$50.00 credit for Customers with 1 – 4 lines).*

**17.7.4 Other Terms and Conditions**

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated Service Areas listed above. An Ionex data product may be substituted for ionex long distance if the Customer is under contract with a Long Distance provider. Returning Customers must have been without ionex service for a period of at least 30 days to be considered a “New Customer”. (T)

Free installation offer limited to five additional lines per location for existing customers. There is no limitation to the quantity of features qualifying for FREE installation during this promotion. Additional lines and features will be priced at same rate as current account location prices (for orders received through September 23, 2002). Free services offered via credit. One month’s local service credit is equivalent to 30 days rate. No cash redemption value. (T)

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Analog or Digital Trunks, Telebranches ISDN, Message Party Lines and Payphones. Service must be available for installation at the time of order. This promotion cannot be combined with any other ionex offer.

Issued: September 12, 2002

Effective: September 24, 2002

Issued By:

Russell C. Merbeth, General Counsel  
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(214) 646-2300

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
XD-2021-0236

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Missouri P.S.C. Tariff No. 2

Original Page 79

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**REC'D AUG 07 2002**

**17.7 Ionex Fall Festival Promotion (Continued)**

**17.7.4 Other Terms and Conditions**

**Service Commission**

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated Service Areas listed above. Returning Customers must have been without ionex service for a period of at least 30 days to be considered a "New Customer".

Free installation offer limited to five additional lines per location for existing customers. There is no limitation to the quantity of features qualifying for FREE installation during this promotion. Additional lines and features will be priced at same rate as current account location prices. Free services offered via credit. One month's local service credit is equivalent to 30 days rate. No cash redemption value.

(N)

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Analog or Digital Trunks, Telebranches ISDN, Message Party Lines and Payphones. Service must be available for installation at the time of order. This promotion cannot be combined with any other ionex offer.

**CANCELLED**

**SEP 24 2002**

**WRS 79**  
**Public Service Commission**  
**MISSOURI**

Issued: August 6, 2002

Effective: September 1, 2002

Issued By:

Russell C. Merbeth, General Counsel  
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(214) 646-2300

**Missouri Public**

**FILED SEP 01 2002**

**Service Commission**

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**5.5 Miscellaneous Services**

**5.5.6 Paper Invoice Fee**

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

(N)

(N)

Issued: May 6, 2009

Effective: June 5, 2009

Issued By: Christopher J. Bunce, Vice President Legal and General Counsel

Ionex Communications, Inc. dba Birch Communications

2300 Main St. Suite 600

Kansas City, MO 64108

CANCELLED  
March 8, 2021  
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