

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 2
1st Revised Sheet 5.1
Replacing Original Sheet 5.1

ACCESS SERVICES

2. GENERAL REGULATIONS-(Continued)

2.1 Undertaking of the Telephone Company-(Continued)

2.1.4 Provision of Services-(Continued)

D. The Telephone Company may, where such action is reasonably required in the operation of its business (1) substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to (a) substitution of different metallic facilities, (b) substitution of carrier or derived facilities for metallic facilities used to provide other than metallic facilities and (c) substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities (2) change minimum network protection criteria, (3) change operating or maintenance characteristics of facilities or (4) change operation or procedures of the Telephone Company. In case of any such substitution, change or rearrangement, the facility parameters will be within the range as set forth in Sections 6 and 7, following. The Telephone Company shall not be responsible if any substitution, change or rearrangement renders any IC-furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance. If such substitution, changes or rearrangements materially affect the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the IC in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the IC to determine reasonable notification procedures.

E. The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services. (N)
(N)

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 2
3rd Revised Sheet 6
Replacing 2nd Revised Sheet 6

ACCESS SERVICES

2. GENERAL REGULATIONS-(Continued)

2.1 Undertaking of the Telephone Company-(Continued)

2.1.4 Provision of Services-(Continued)

- F. The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, routine preventative maintenance and major switching machine change-out. Generally, such activities are not individual customer service specific, they affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements. (FC)

- G. The Telephone Company will work cooperatively with the IC to develop network contingency plans in order to maintain maximum network capability following natural or manmade disasters which affect telecommunications services. (FC)

2.1.5 Operation and Maintenance

A. Maintenance of Service

The services provided under this tariff shall be maintained by the Telephone Company. The IC or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.