P. S. C. M	No. 2 Consolidated	 Original Revised	SHEET No. 1
Cancelling P. S. C. M	No. All previous schedules	 Original Revised	SHEET No.

Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges

Atchison and Nodaway Counties

	PART II		
	GENERAL RULES AND REGULATIONS		
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Α.	APPLICATIONS	MISSOURI Public Service Complission	
	1. General	Public Service Commission	

- a. The Rules and Regulations specified herein apply to the intrastate services and facilities furnished by the IAMO Telephone Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the customers to observe these Rules and Regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.
- b. In the event of a conflict between these General Rules and Regulations and any conditions contained in the General Exchange Tariffs and the Local Exchange Tariffs, and rate and condition in the specific Tariff shall prevail.
- c. These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates shown on individual sheets of this Tariff.

\* Indicates new rate or text -:- Indicates change

JUN 11977 Case 7R 27/152 Public Service Commission

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Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges

Atchison and Nodaway

Counties

PART II

GENERAL RULES AND REGULATIONS

MISSOURI

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

Public Service Commission

- 1. Availability of Facilities
  - a. The Telephone Company's obligation to furnish exchange and toll telephone service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for such facilities.
- 2. Allowance for Failure of Service
  - a. The Telephone Company does not guarantee uninterrupted working of its lines or equipment. In case service is interrupted otherwise than by the negligence or willful act of the customer, an adjustment will be made upon request of the customer in the amount of the charges for the portion of the service rendered inoperable. Any adjustment shall apply only if the interruption continues beyond forty-eight (48) hours after first noted by the Telephone Company. No other liability shall in any case attach to the Telephone Company
- 3. Directory errors and Omissions
  - a. Claims for damages due to errors or omissions in directory listings will be limited to pro rated charges for the customer service that is affected.
  - b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing for the directory period in which the error or omission occurs.
- 4. Transmitting Messages
  - a. The Telephone Company does not transmit messages, but offers the use of its facilities, where available, for the communications between parties, subject to the rules, regulations and conditions specified in this Tariff.

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	PART II NOV 30 1987 GENERAL RULES AND REGULATIONS	
В.	OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (conta Hiblio) Service Commission	n/
	5. Use of Connecting Company Lines	
	a. Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities of other companies, the Telephone Company does not assume any liability for any action of the connecting company.	
	6. Defacement of Premises	
	a. The Telephone Company shall exercise care in all work done on a customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customers' premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the Telephone Company or its employees.	
l	7. Adjustment of Charges	
·	a. In the adjustment of charges for overbilling by the Telephone company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period or amount for which overbilling cannot be fixed from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three year period.	
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ISSUED BY William D. Raab General Manager Coin, Iowa name of officer title address

P. S. C. Mo. No. 2 Consolidated

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Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges
Atchison and Nodaway Counties WED

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B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)VIISSOURI
Public Service Commission

- 5. Use of Connecting Company Lines
  - a. Facilities of other companies may be used in establishing connections to points not reached by this Company's lines. In establishing connections with the facilities of other companies, the Telephone Company does not assume any liability for any action of the connecting company.
- 6. Defacement of Premises
  - a. The Telephone Company shall exercise care in all work done on a customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customers' premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the negligence of the Telephone Company or its employees.
- 7. Adjustment of Charges
  - a. In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period or amount for which overbilling cannot be fixed from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

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# PART II GENERAL RULES AND REGULATIONS NOV 56 1987

### . USE OF SERVICE AND FACILITIES

- 1. Ownership and Use of Facilities
- Public Service Commission
- a. All facilities furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company. The company's agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing facilities or for the purpose of making collections, or upon termination of the service, for the purpose of removing such facilities. Facilities are not to be used for transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.
- b. If installation and maintenance of service is requested at locations which are dangerous to the Telephone Company's employees, or to the public, the Telephone Company may refuse to provide such service. If such service is furnished, the Company may require the customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage from such facilities.
- 2. Unauthorized Attachments or Connections
  - a. The Telephone Company shall not be required to attach its facilities to facilities not owned and installed by it, nor shall facilities not furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, unless provided for elsewhere in the tariffs. In case any such unathorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of such attachment or connection or to terminate the service.

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Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges DCCE WED

PART II FEB 2 8 1977

GENERAL RULES AND REGULATIONS

C. USE OF SERVICE AND FACILITIES

Public Service Commission

- 1. Ownership and Use of Equipment
  - a. All equipment and facilities furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company. The company's agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, facilities or for the purpose of making collections, or upon termination of the service, for the purpose of removing such equipment and facilities. Such equipment and facilities are not to be used for transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company
  - b. If installation and maintenance of service is requested at locations which are dangerous to the Telephone Company's employees, or to the public, the Telephone Company may refuse to provide such service. If such service is furnished, the Company may require the customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage from such facilities or equipment.
- 2. Unauthorized Attachments or Connections
  - a. The Telephone Company shall not be required to attach its equipment or facilities to facilities not owned and installed by it, nor shall facilities not furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of such attachment or connection or to terminate the service.

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## Iamo Telephone Company of Coin, Missouri

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### PART II

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### **GENERAL RULES AND REGULATIONS**

JAN 1 5 1997

C. USE OF SERVICE AND FACILITIES (Cont'd)

MISSOUR: Public Service Commission

- 3. Use of Customer Service
  - a. Customer telephone service, as distinguished from Payphone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises.
- 4. Tampering With Equipment
  - a. The Telephone Company may deny telephone service to any person(s) whose telephone equipment owned by the Telephone Company shows evidence of tampering, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges for the service rendered.
- 5. Use of Profane Language or Impersonation of Another
  - a. The Telephone Company may deny telephone service to any person(s) who, over the facilities furnished by the Telephone Company, uses or permits to be used, foul, abusive, obscene or profane language; or in a manner which could reasonably be considered frightening to others.
- Use for Unlawful Purposes
  - a. The service is furnished subject to the condition that it shall not be used for unlawful purposes.

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CANCELLED**Issued:**May 28, 2020
Missouri Public
Service Commission
IN-2020-0375; YI-2020-0203

January 17, 1997

Larry McAlpin
Iamo Telephone Company
104 Crook Street
Coin, MO 51636

Effective: April 15, 1997

2 Consolidated P. S. C. Mo. No. SHEET N Revised All previous schedules Original Cancelling P. S. C. Mo. No. SHEET No Revised

Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges

All Missour Atchison and Nodaway Counties

PART II GENERAL RULES AND REGULATIONS FEB 28 1977

USE OF SERVICE AND FACILITIES (Continued)

MISSOURI Public Service Commission

- 3. Use of Customer Service
  - Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises.
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Yamo Telephone Company Telephone Tariff For: All Missouri Exchanges
Atchison & Nodaway Counties

PART II MEGETVED

GENERAL RULES AND REGULATIONS

### D. ESTABLISHMENT AND FURNISHING OF SERVICE

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1. Application for Service

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- a. Applications for service may be made or ally in the stablishment of service. Applicants for service are responsible for payment of an amount equal to one month's exchange and installation charges (if any). The terms and conditions specified for such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from customers for additional service may be made orally. No advance payment will be required. A move from one geographic location to another (outside move) within the same exchange is not considered to terminate the contract; orders for such moves may be made orally.
- c. Except as specivied elsewhere in this tariff, the minimum contract period is one month from the date service, or additions to service, is established, and the minimum charge is the minimum authorized rate for one month. For purposes of rate administration, each month is considered to have 30 days.

#### 2. Telephone numbers

a. The customer has no property right in the telephone number or any right to continuance of service from any specific central office, and the Telephone Company may assign or change the telephone number, the central office designation, or both, as is necessary in the conduct of its business.

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DATE OF ISSUE Nov. 25, 1987 DATE EFFECTIVE Jan. 1, month day year month day

ISSUED BY William D. Raab General Manager Coin, Iowa name of officer title address

CANCELLED May 28, 2020 Missouri Public Service Commission IN-2020-0375; YI-2020-0203

P. S. C. Mo. No. 2 Consolidated	<u> </u>	Original Revised	SHEET No. 6
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Iamo Telephone Company Telephone Tariff

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For: All Missouri Exchanges

Atchison and Nodaway Counties

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ESTABLISHMENT AND FURNISHING OF SERVICE  1. Application for Service	MISSOUR

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- b. Requests from customers for additional service, equipment etc., may be made orally. No advance payment will be required. A move from one geographic location to another (outside move) within the same exchange is not considered to terminate the contract; orders for such moves may be made orally.
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Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges
Atchison & Nogaway County

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PART II

NOV 3 U 1987

### GENERAL RULES AND REGULATIONS

- D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued) Commission
  - 3. Alterations
    - a. The customer agrees to notify the Company promptly whenever alternations or new construction on premises owned or leased by him necessitate changes in the Company's facilities; the customer agrees to pay the Company's current charges for such changes.
  - 4. Payment for Service
    - a. The customer is required to pay all charges for exchange service and facilities and for toll messages (including collect toll messages which have been accepted at the customer's telephones).
  - 5. Maintenance and Repairs
    - a. All expense of maintenance and repair, of services or facilities provided by the Telephone Company will be borne by the Company. The customer will be held responsible for restoration or replacement costs in case of loss of, damage to, or destrubtion of any of the Company's instruments, or accessories, not due to normal use. Customers may not rearrange, disconnect or remove or permit others to rearrange, disconnect, or remove any facilities installed by the Telephone Company without the written consent of the Telephone Company.
  - 6. Unusual Installation Costs
    - a. Where special requirements of the customer involve unusual construction or installation, the customer may be required to pay additional costs as provided elsewhere in this Tariff.
  - 7. Furnishing Party Line Service
    - a. Only individual line service is offered within the Exchange Service Area.

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CANCELLED May 28, 2020 Missouri Public Service Commission IN-2020-0375; YI-2020-0203

DATE OF ISSUE Nov. 25, 1987 month day year

ISSUED BY William D. Raab

General Manager

Coin, Iowa

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name of officer

P. S. C. Mo. No. 2 Consolidated SHEET No.\_7 Revised Original Cancelling P. S. C. Mo. No. All previous schedules SHEET No. Revised

Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges Atchison and Nodaway Counties

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### PART II

### GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

Alterations

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### GENERAL RULES AND REGULATIONS

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- D. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)
- MISSOUR: Public Service Commission

- 8. Service Interruption
  - a. In event of a service interruption, restoration of service, to the extent practical, will be made in the following sequence:
    - 1. Emergency Services to: Toll, Medical, Fire, Law Enforcement, Highway Maintenance, Civil Defense and Other Utility Companies.
    - 2. Town business
    - 3. EAS
    - 4. Payphone Service
    - 5. Town residence
    - 6. Rural customers
    - 7. All other facilities not effecting main station service.
  - b. If necessary to maintain working Central Office Equipment in event of an emergency, service will be disconnected in the reverse of the above restoral sequence.

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CANCELLE**Issued:**May 28, 2020
Missouri Public
Service Commission
IN-2020-0375; YI-2020-0203

January 17, 1997

Larry McAlpin
Iamo Telephone Company
104 Crook Street
Coin, MO 51636

Effective: April 15, 1997

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8. Ser	vice Interruption		Public	Service Commis
a.	In event of a service in to the extent practical, sequence:			
	<ol> <li>Emergency Services to forcement, Highway M Utility Companies.</li> </ol>	Maintenance, Civi	l Defense a	and Other
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	4. Paystations		AR.S.	7A
	5. Town residence	_	MISSOUR)	(3 <b>810</b> 1)
	6. Rural customers			j
	7. All other facilities	_		
ь.	If necessary to maintain in event of an emergency reverse of the above re-	y, service will b		
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Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges
Atchison and Nodaway Counties

PART II

GENERAL RULES AND REGULATIONS

E. TELEPHONE DIRECTORIES

1. Distribution

MISSOURI Public Service Commission

a. The Telephone Company will furnish one directory containing the serving exchange listings without charge. Additional directories may be furnished at the discretion of the Company. Directories containing listings for other areas may be provided at a nominal charge.

### 2. Ownership and Use

a. Directories furnished to customers remain the property of the Telephone Company, and are provided to customers as an aid in the use of the telephone service. The Telephone Company reserves the right to charge for directories issued in replacement of directories. No auxiliary cover, except such as may be provided by or authorized by the Telephone Company, shall be used on any directory furnished by the Telephone Company.

\* Indicates new rate or text -:- Indicates change

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Public Service Commission

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IAMO Telephone Company Of Coin, Iowa All Missouri Exchanges P.S.C. MO. No. 2 Consolidated 3rd Revised Sheet No. 9 Cancels 2nd Revised Sheet No. 9

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### GENERAL RULES AND REGULATIONS

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### MISSOURI Public Service Commission

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### F. ESTABLISHMENT OF CREDIT

- 1. For residential customers, the Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
  - A. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
  - B. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
- 2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
- 3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
- 4. Terms of Deposits:
  - A. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
  - B. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

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Public Service Commission

\* Indicates new rate or text

+ Indicates change

Issued: September 29, 2000

Kathy Faircloth

Manager 104 Crooks Street P.O. Box 368

Coin, Iowa 51636

CANCELLED May 28, 2020 Missouri Public Service Commission IN-2020-0375; YI-2020-0203 Effective: October 30, 2000

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Cancelling P.S.C.MO. No. 2 Consolidated

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Iamo Telephone Company Name of Issuing Corporation

For.

All Missouri Exchanges Community, Town or City

Part II

### RECEIVED GENERAL RULES AND REGULATIONS

2nd

1st

ESTABLISHMENT AND MAINTENANCE OF CREDIT

MAR 2 9 1982

Establishment of Credit

MISSOURI

The telephone company is not obligated to fur Public Service Commission individual or firm that has an unpaid and undispute account for service previously rendered by the company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the company.

### 2. Deposits

- The company may require an applicant or an established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;
- The company may require a deposit or guarantee as a condition of service if the customer or applicant is unable to establish that he or she had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid; or
- C.' If the customer or applicant had no previous service account or previous service of less than twelve (12) months, the Telephone Company may require a deposit if the applicant does not meet at least two (2) of the following criteria:
  - -Hame ownership, excluding mobile hame
  - -Vehicle ownership, car or truck
  - -Has a local charge card
  - -Has a savings account
  - -Has a checking account
  - -Is fifty (50) or more years of age
  - -Has been employed two years or more with the same employer
  - -Has an existing loan from a financial institution not considered delinquent by the creditor
  - -Has a valid major national charge card
  - -Has a valid major national oil company charge

D. No deposit or guarantee shall be required by the Companyon because of race, sex, creed, national origin, Marital status

\*Indicates new rate or text age, number of dependents,

source of income,

+Indicates change condition of physical handicap, or

Printic Selvice Commission

DATE OF ISSUE

March 23/11982 month day year

\_\_ DATE EFFECTIVE <u>May</u>

month day

ISSUED BY

name of officer

President

Burlington Junction, Mo.

	Can	celling P.S.C.MO. No. 2 Consolidated	Revised { {Original \ SHEET No \RevixedX
Iamo 7	elepi	none Company For Al	It-Missouri Exchanges
		f Issuing Corporation Pa	rt III
		GENERAL RULES AND REGULATIONS	APR 6 - 1979
F. ES1	ARI T	SHMENT AND MAINTENANCE OF CREDIT	MISSOURI
		ablishment of Credit	Public Service Commission
	ind acc sam	telephone company is not obligated to ividual or firm that has an unpaid and ount for service previously rendered be or different address, until arrangemuidate such previous indebtedness to t	undisputed delinquent by the company at the ments have been made to
2.	Dep	osits or Guarantees	
	a.	The telephone company may require a das a condition of service if the cust customer has an unpaid and undisputed telephone utility which accrued within years or if such delinquent account wasix (6) months.	comer or prospective I account with a In the last two (2)
	þ.	In lieu of a deposit the company may guarantee.	accept a written
	C.	As a condition of continued service the company may require a deposit or charges in two out of the last twelve becomes delinquent.	guarantee if undisputed
	d.	No deposit or guarantee will be requisex, creed, national origin, marital or dependents, source of income or general dence.	status, age, number
3.	Amo	unt of Deposit or Guarantee	
	two pre (12 the	deposit or guarantee shall not exceed (2) months service based on the averaceeding twelve (12) months or estimate) months by the customer and the compacts establishment of new service, the custome (2) equal monthly installments or	age bill during the ed for the next twelve any. Concurrent with stomer may post a deposit
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		new rate or text PUBLIC SERVICE Change	Public Service Commis

DATE OF ISSUE April 4, 1979

month day year

ISSUED BY

May 15, 1979

month day year

Burling Ton Sal Month address

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Cancelling P. S. C. Mo. No.	ighal SHEET No	<b></b>
Iamo Telephone Company Telephone Tariff For: All Missouri Exchanges Atchison and Nodaway Co	inties EBE	OBV
PART II	1	_
GENERAL RULES AND REGULATIONS	1 1.8 28	1977
F. ESTABLISHMENT AND MAINTENANCE OF CREDIT  1. Establishment of Credit	MISSI 2019 Solvice	-
a. The Telephone Company is not obligated to furniany individual or firm that owes for service prendered at the same or a different address, unments have been made to liquidate such previous to the Company. Nor is the Telephone Company continue to furnish service to any individual credit is or becomes doubtful, in the opinion ophone Company. In order to insure the payment charges due for its service, the Telephone Company quire any customer to establish and maintain home of the following ways:	reviously ntil arrange- s indebtednes obligated to or firm whose of the Tele- of all pany may re-	ø

- 1) By furnishing acceptable credit references to the Telephone Company
- 2) By providing a suitable guarantee in writing, in a form prescribed by the Telephone Company.
- 3) By means of a cash deposit.

### Amount of Deposits

- a. The amount of deposit required for the purpose of establishing a customer's credit shall not exceed his estimated bill for exchange service and toll charges for one normal billing period plus thirty days. The Telephone Company may require the customer to increase the amount of the deposit at any time, if in it's opinion the charges billed against the customer are found to warrant such an increase.
- 3. Deposit Not to Affect Regular Collection Practices.

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills; nor constitutes a waiver or modification of the regular

DY IST RS 9
PUBLIC SERVICE COMMISSION
OF MISSOURI

• Indicates new rate or text
-:- Indicates change

Mark 1,1977

JUN 1 1977

Case 7R17-15-2

Public Service Commission

DATE OF ISSUE March 1 1977

month day year

ISSUED BY

DATE EFFECTIVE Sure 1, 1977

month day year

The Surlington Sect. Mo.

name of officer title address

IAMO Telephone Company Of Coin, Iowa All Missouri Exchanges P.S.C. MO. No. 2 Consolidated 3rd Revised Sheet No. 10 Cancels 2nd Revised Sheet No. 10 Part II

### RECEIVED

### GENERAL RULES AND REGULATIONS

SEP 26 2000

### F. ESTABLISHMENT OF CREDIT (Continued)

### MISSOURI Public Service Commission

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(+)

- 4. Terms of Deposits (Continued)
  - C. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
  - D. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
  - E. The Company will maintain records of all pertinent information with regard to each deposit held.
  - F. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

FILED

OCT 3 0 2000

+ Indicates change

Public Service Commission

Issued: September 29, 2000

\* Indicates new rate or text

Kathy Faircloth Manager Effective: October 30, 2000

104 Crooks Street P.O. Box 368 Coin, Iowa 51636

CANCELLED
May 28, 2020
Missouri Public
Service Commission
IN-2020-0375; YI-2020-0203

FORM NO. 13	P.S.C.MO. No. 2 Con	solidated 2nd	( Corregional )	SHEET No. 10
Cance	elling P.S.C.MO. No. 2 C	onsolidated lst	Revised (	
	elephone Company	For	Revised All Misso	uri Exchanges
Name of	Issuing Corporation		ommunity, T Part II	own or City

	_	GENERAL RULES AND REGULATIONS	-REGEIV	
2.	Dep	osits (Continued)	MAR 2.9 198	2
	E.	The company shall permit a customer, concurring of service, to post a deposit in two (2 installments or as otherwise agreed upon.	ent with the beg	n-
	F.	The amount of a deposit shall not exceed estate (2) months service based on the average h		or

G. A deposit or guarantee may be required as a condition of continued service if undisputed charges in two (2) out of the last twelve (12) billing periods become delinquent, the customer has had service discontinued for nonpayment of an undisputed delinquent charge at any time during the preceding twelve (12) billing periods or during the first six (6) months of service, the customer incurs toll or other charges in any one (1) billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required.

preceding twelve (12) months or in the case of new applicants for service, the average monthly bill for all subscribers within

- H. Upon discontinuance or termination of service, the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
- I. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
- The deposit shall bear interest of nine (9) percent per annum which shall be credited annually upon the account tomer or paid upon the return of the deposit, which first. Interest shall not accrue on any deposit dfte date on which a reasonable effort has been made to

it to the customer. \*Indicates new rate or text

a customer class.

March

+Indicates change

Public Service Commission

May 15

month day

DATE OF ISSUE \_ month

<u>President</u> Burlington Junction, M.

DATE EFFECTIVE

address

ISSUED BY

Name of Issuing Corporation			13 P.S.C.MO. No. 2 Consolidated 1st Cancelling P.S.C.MO. No. 2 Consolidated	{XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
GENERAL RULES AND REGULATIONS  GENERAL RULES AND REGULATIONS  APR 6-1979  F. ESTABLISHMENT AND MAINTENANCE OF CREDIT (CONTINUED)  MISSOURI  4. Interest to be Paid in Deposit  The deposit will bear interest of six (6) precent per annum which will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records will be kept of any such efforts made to return the deposit.  5. Return of Deposit or Release of Guarantee  Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit, with accrued interest, will be promptly refunded or credited against charges stated on subsequent bills, or a written guarantee shall be released. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.  6. Deposit Not to Affect Regular Collection Practices  The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the Telephone Company providing for the Telephone Company to secure payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company with a guarantee in writing of such bills.  PART 1 5 1982  MAY 1 5 1982  MAY 1 5 1982  MAY 1 5 1982  MAY 1 5 1982		~		(XEXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
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DATE OF ISSUE April 4, 1979

month day, year

ISSUED BY

May 15, 1979

month day year

Resident Bullengton St May

name of officer

DATE EFFECTIVE May 15, 1979

month day year

stille address

	P.	s.	C.	Mo.	No	2 C	onsolidate	ed	<del></del> _	 Original Revised	SHEET No.	10
Cancelling	P.	s.	C.	Mo.	No	A11	previous	schedules		 Original	SHEET No	

Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges

Atchison and Nodaway Counties

PART 11 | FEB 2.8 1977

GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

MISSOURI

3. Deposit Not to Affect Regular Collection Practices (Continued) Mission

- a. (Continued) practices of the Company providing for the regular practices of the Company providing for the discontinuance of service for non-payment of sums due the Company for services rendered. The Company may discontinue service to any customer failing to pay current bills regardless of the fact that such customer has made a deposit with the Company to secure payment of such bills, or has furnished the Company with a guarantee in writing for such bills.
- b. Deposits will be refunded after 12 consecutive months of prompt payments. In no case, however, must a deposit be refunded if the customer's credit standing is not satisfactory to the Company.
- 4. Interest to be Paid on Deposits
  - a. Interest at the rate of 6% per annum shall be paid by the Company on all deposits made for the purpose of establishing credit. Compounded interest shall be computed from the date of payment of the deposit and shall be paid annually or at the time of discontinuance of service or date of request for withdrawal of the deposit.
- 5. Discontinuance of Service for Failure to Establish Credit
  - a. Service may be discontinued for failure to establish or maintain credit, as set forth in F. 1. above, following a five days written notice mailed to or served upon the customer.
- 6. Restoral of Service Charge
  - a. Where service has been discontinued for failure to establish or maintain credit, as set forth in F. 1. above, the regular restoral of service charge will be made and collected by the Company.

CANCELLED

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TUBLIC SERVICE COMMISSION

OF MISSOURI

\* Indicates new rate or text

-:- Indicates change

JUN 1 1977 Case TR 77-152 Public Service Commission

DATE OF ISSUE Mach 1, 1977	DATE EFF		1, 10	77
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name of officer	title	address	1	

IAMO Telephone Company Of Coin, Iowa All Missouri Exchanges P.S.C. MO. No. 2 Consolidated 3rd Revised Sheet No. 10.1 Cancels 2nd Revised Sheet No. 10.1 Part II

GENERAL RULES AND REGULATIONS

RECEIVED

Deposits (Continued)

SEP 26 2000

PAGE CANCELLED

MISSOURI Public Service Commission

FILED

OCT 3 0 2000

MISSOURI Public Service Commission

Effective: October 30, 2000

\* Indicates new rate or text

+ Indicates change

Issued: September 29, 2000

Kathy Faircloth Manager

104 Crooks Street P.O. Box 368 Coin, Iowa 51636

CANCELLED
May 28, 2020
Missouri Public
Service Commission
IN-2020-0375; YI-2020-0203

P.S.C. MO. NO. 2 Consolidated 2nd Revised Sheet No. 10.1 Cancels 1st Revised Sheet No. 10.1

### PART II

RECEIVED

### **GENERAL RULES AND REGULATIONS**

NOV 1 9 1997

### 2. Deposits (Continued)

- K. A guarantor shall be released upon satisfactory payment of undisputed charge statisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
- L. At the option of the company, a cash deposit may be refunded or credited to the customer at any time prior to termination of service or the customer's twelfth billing period. In the case of a cash deposit interest is paid for the period during which the deposit is held by the company, provided the period is thirty (30) days or more.
- M. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any charges due the Company for services rendered. The company may discontinue service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.
- N. Record of previous accounts:

The telephone company maintains a record of previous accounts by name, address and telephone number.

O. A service deposit will not be required for Lifeline service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable a service deposit may be charged.

**CANCELLED** 

OCT 3 0 2000

Public Service Commission

MISSOURI

FILED

JAN -1 1998

MISSOURI

\* Indicates new rate or text

+ Indicates change

Issued: November 24, 1997

Larry McAlpin
Iamo Telephone Company
104 Crook Street
Coin, MO 51636

FORM NO. 13 P.S.C.MO. No. 2 Consolidated 1st \ Re	cisional SHEET No. 10.1
Cancelling P.S.C.MO. No. 2 Consolidated Or	riginal SHEET No. 10.1
Iamo Telephone Company For All	Missouri Exchanges
Name of Issuing Corporation Comm	unity. Town or City
	REGEIVED
GENERAL RULES AND REGULATIONS	
	MAR 2.9 1982
2. Deposits (Continued)	MISSOURI
K. A guarantor shall be released upon satisfact undisputed charges during the last twelve (I Payment of a charge is satisfactory if recei date upon which the charge becomes delinquen not in dispute.	Public Service Continuission 2) billing periods ved prior to the
L. At the option of the company, a cash deposit or credited to the customer at any time price of service or the customer' twelfth billing case of a cash deposit interest is paid for which the deposit is held by the company, pris thirty (30) days or more.	period. In the the period during
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N. Record of previous accounts:	
The telephone company maintains a record of by name, address and telephone number.	previous accounts
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By A FOT 10-1 Public Service Commission MISSOURI	MAY 15 1982
*Indicates new rate or text +Indicates change	Public Service Commission
No1 22 1000	
DATE OF ISSUE March 23 1982 DATE EFFECT	IVE May 15 1982 month day year

ISSUED BY President Burlington Junction, Mo. name of officer title address

FORM NO. 13 P.S.C.MO. No. 2 Consolidated (Original) SHEET No.	10.1
Cancelling P.S.C.MO. No. Original SHEET No. Revised	
Iamo Telephone Company For All Missouri Exchanges	
Name of Issuing Corporation  Community: Pown or City Part IIDEESWED	
GENERAL RULES AND REGULATIONS  APR 6 - 1979	
F. ESTABLISHMENT AND MAINTENANCE OF CREDIT (CONTINUED)	
7. Discontinuance of Service for Failure to Esta pishic Service Commission Service may be discontinued for failure to establish, or maintain, credit, as authorized above. At least five (5) days prior to the date of the proposed discontinuance, the company will mail, by first class mail, or deliver to the customer, a written notice containing a statement of the reasons for the proposed discontinuance, how the customer may avoid the discontinuance and the cost of reconnection.	on
8. Restoral of Service Charge	l
a. Where service has been discontinued for failure to establish or maintain credit, as set forth above, the regular restoral of service charge will be made and collected by the company.	
MAY 1 5 1982.  BY PUBLIC SERVICE COMMISSION PUBLIC SERVICE COMMISSION	
OF MISSOURI	
FILED	
MAY 1 5 1979	
*Indicates new rate or text +Indicates change  Public Service Commission  Public Service Commission	

DATE OF ISSUE April 4, 1979

month day year

DATE EFFECTIVE May 15, 1979

month day year

ISSUED BY Issued Resident Fullant Set May
name of officer title address

	P.	s.	C.	Mo.	No	2 Consolidated	 Original Revised	SHEET No. 11
Cancelling	P.	s.	C.	Mo.	No	All previous schedules		SHEET No.

Iamo Telephone Company Telephone Tariff

G.

For: All Missouri Exchanges (D) [E Atchison and Nodaway

PART II	#	FFB 2 8 1977

GENERAL RULES AND REGULATIONS

WISSUURI

Public Service Commission

Business rates apply at the following locations:

APPLICATION OF BUSINESS AND RESIDENCE RATES

- In offices, stores, factories, mines, and all other places of a strictly business nature.
- b. In boarding houses, except as noted under G-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs, public, private or parochial school or colleges, hospitals, libraries and other similar institu-
- c. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature. This may be indicated by advertising either by business cards, newspapers, handbooks, billboards, circulars, motion picture screens, or other advertising media, such as on vehicles, etc. When such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- In any location where the listing of service at that location indicates a business, trade or profession, except as specified under G-2. below.
- 2. Residence rates apply at the following locations:
  - In a private residence where business listings are not provided.

JUN 1 1971 Case TR 77-152 Public Service Commission

\* Indicates new rate or text -:- Indicates change

CANCELLED May 28, 2020 Missouri Public DATE OF ISSUE

Service Commission IN-2020-0375; YI-2020-0203

March

DATE EFFECTIVE

ISSUED BY

P. S. C. Mo. No. 2 Consolid	ated	Original Revised	SHEET No	12
Cancelling P. S. C. Mo. No. All previo	us schedules	Original Revised	SHEET No	

Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges DEDED Atchison and Nodaway Counties

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PART II	1 1 2 3 3 1977
MERAL RULES AND RECULATE	LONG

- WISSOURI

- . APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued) lic Service Commission
  - Residence rates apply at the following locations: (Continued)
    - b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
    - c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.
    - d. In college fraternity or sorority houses where individual line service is provided.
    - e. Churches, Fraternal Organizations, Veteran Organizations.
  - 3. Combination Service rates apply at the following locations:
    - a. At business and residence locations where each has individual line service which are connected to the same central office line.

JUN 1 1977

Case TR- 12-152

Public Service Commission

\* Indicates new rate or text -:- Indicates change

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May 28, 2020
Missouri Public **DATE OF ISSUE**Service Commission

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IN-2020-0375; YI-2020-0203

title of officer title

2 Consolidated SHEET! No. P. S. C. Mo. No. Revised Original All previous schedules SHEET No. Cancelling P. S. C. Mo. No. Revised Iamo Telephone Company Telephone Tariff For: All Missouri Exchanges Atchison and Nodaway Counties

PART II

GENERAL RULES AND REGULATIONS

1 20 2

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

MISSOUR Public Service Colomission

#### General 1.

- a. Lines will be extended in accordance with provisions specified in the Line Extension Tariff.
- Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense as for example:
  - 1) The facilities are provided in remote or undeveloped sections outside the base rate area.
  - 2) Conditions require the provision of special equipment or unusual methods of plant construction, installation
  - 3) The customer's location requires the use of costly private right of way.
  - Where the service is known to be a temporary nature.
- Title to all construction, as specified in 2. below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
- "Cost" is labor and materials including loaded overheads.
- Construction charges will not include the customer's drop.

### Special Type of Construction

If a special type of construction is desired by a customer, (e.g., when underground service is desired in places where aerial construction would normally be used) or if unusual requirements of a customer make the cost of an installation higher than it would be if the usual type of construction were used, the customer is re-

> JUN 1 1977 Case TR 17-19 Public Service Commission

\* Indicates new rate or text -:- Indicates change

CANCELLED May 28, 2020

Missouri Public **DATE OF ISSUE**Service Commission

DATE EFFECTIVE

IN-2020-0375; YI-2020-0203

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P. S.	C. Mo.	No.	2 Consolidated	<u>lst</u>	<b>Speciagoisment</b>	SHEET	No.	14
Cancelling P. S. Filed with I. S.		No.	2 Consolidated		Revised Original Revised	SHEET	No.	14

amo Teleph

hone	Com	pany Te	elephone Tariff For: All Missouri Exchanges Atchison & Nodaway Coun	ties	
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н.		Special a. (Con the	N, INSTALIATION, AND MAINTENANCE CHARGES (Continued) Type of Construction (Continued) Intinued) quired to bear the difference in cost between special type of construction and the war age (Cost) is usual type of construction.	en	
	3.	a. Specification and sift in	Assemblies cial assemblies for which provision is not otherwise in this tariff, may be provided where practicable not tetrimental to any of theservices furnished by company.		
		1)	The charge for such facilities may be in the form of an installation charge, a monthly charge, a terminal charge or any combination thereof and will include, when applicable, one or more of the following estime expense items associated with the special facilities provided:	tion ated	
			<ul> <li>a) maintenance expense</li> <li>b) depreciation expense-including reusable and non recoverable items</li> <li>c) administration expense</li> <li>d) taxes-including Federal Income Tax</li> <li>e) any other specific items of expense that may be associated with the facility provided</li> <li>f) a reasonable return on investment</li> </ul>		
		2)	The estimated installation cost used in the derivat of the various expense items shall include the folling:		
			<ul><li>a) material</li><li>b) material overhead</li><li>c) installation labor</li><li>d) installation labor overhead</li></ul>		
			<b>多門房</b> の JAN 0 1 1988	- 11	
			new rate or text change  Public Service Comp		

CANCELLED May 28, 2020 Missouri Public Service Commission IN-2020-0375; YI-2020-0203

DATE OF ISSUE Nov. 25, 1987 DATE EFFECTIVE Jan. 1, month day year month day year

Coin, Iowa William D. Raab General Manager ISSUED BY\_ name of officer title and rece

	P.	S. C. Mo. No. 2 Consolidated [Original] SHEET	No. 14			
rcellint	g P.	S. C. Mo. No. All previous schedules [Original Revised] SHEET	No			
amo T	elep	shone Company Telephone Tariff For: All Missouri Exchanges Atchison and Nodaway Counties				
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	_	PART II  GENERAL RULES AND REGULATIONS	V ]			
н.	CON	STRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Continued) 1	977			
,	2.	Special Type of Construction (Continued)  a. (Continued) quired to bear the difference in cost between the special type of construction and the average cost of the usual type of construction.				
	3.	3.	3.	3.	Special Assemblies of Equipment	
		a. Special assemblies of equipment for which provision is no otherwise made in this tariff, may be provided where prac- ticable if not detrimental to any of the services furnish by the Company.	-			
		1) The charge for such facilities may be in the form of an installation charge, a monthly charge, a terminati charge or any combination thereof and will include, when applicable, one or more of the following estimat expense items associated with the special equipment of service provided:	ed			
		<ul> <li>a) maintenance expense</li> <li>b) depreciation expense-including reusable and non-recoverable items</li> <li>c) administration expense</li> <li>d) taxes-including Federal Income Tax</li> <li>e) any other specific items of expense that may be associated with the facility provided</li> <li>f) a reasonable return on investment</li> </ul>				
		2) The estimated installation cost used in the derivation	n			

of the various expense items shall include the following:

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Public Service Commission

a) material

\* Indicates new rate or text -:- Indicates change

DATE OF ISSUE

ISSUED BY.

material overhead installation labor

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JAN 01 1988

BY LOT R. S. # 14
PUBLIC SERVICE COMMISSION
DE MISSOURI

installation labor overhead

PSC Mo. No. 2 Consolidated 5th Revised Sheet No. 15 Cancels 4th Revised Sheet No.15 Part II

### GENERAL RULES AND REGULATIONS

### MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

#### 1. Minimum Contract Period

- a. Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.
- b. The Company may require a contract period longer than one month at the same location in connection with special facilities or for unusual construction necessary to meet specific demands for service.
- c. The Telephone Company may request a contract period longer than one month at the same location in connection with special (non-standard) facilities or for unusual construction necessary to meet special demands, and involving extra costs (see Special Type Construction).

### 2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS:

- 1. Service may be discontinued for any of the following reasons:
  - a. Non-payment of an undisputed delinquent charge for telecommunications service.
  - b. Failure to post a required deposit or guarantee.
  - c. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
  - d. Failure to comply with the terms of a settlement agreement.
  - e. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
  - Material misrepresentation of identity in obtaining Company's service.
  - g. As provided by state or federal law.

\*Indicates new rate or text

+Indicates change

Effective: January 1, 2018

May 28, 2020 Missouri Public Service Commission IN-2020-0375; YI-2020-0203

**CANCELLED** 

Coin, IA 51636 Service Commission JI-2018-0066

P.S.C. MO. No. 2 Consolidated 4th Revised Sheet No. 15 Cancels 3rd Revised Sheet No. 15 Part II

### GENERAL RULES AND REGULATIONS

RECEIVED

### I. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

SEP 26 2000

### 1. Minimum Contract Period

a. Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days. MISSOURI Public Service Commission

- b. The Company may require a contract period longer than one month at the same location in connection with special facilities or for unusual construction necessary to meet specific demands for service.
- c. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) facilities or for unusual construction necessary to meet special demands, and involving extra costs (see Special Type Construction).

### 2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS:

1. Service may be discontinued for any of the following reasons:

(+)

- a. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
- b. Failure to post a required deposit or guarantee.
- c. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
- d. Failure to comply with the terms of a settlement agreement.
- e. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
- f. Material misrepresentation of identity in obtaining Company's service.

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g. As provided by state or federal law.

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\* Indicates new rate or text

+ Indicates change

Public Service Commission

Issued: September 29, 2000

Effective: October 30, 2000

Service Commission

JI-2018-0066

Kathy Faircloth

	P. S. C.				idated	3rd 2000	SHEET	No. <u>15</u>
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ſ	<u></u>			GENERAL R	PART II ULES AND RECULA	TIONS	NOV 30	<sup>(1)</sup>
	I. MIN	MIMT	СОИТ	TRACT PERIODS AND	TERMINATION OF	SERVICE	Public Service (	
				Contract Period	TERRITION OF		-	
			Exce cont addi char of r	ept as specified a tract period is of tions to service age is the author cate administration	ne month from t are establishe ized rate for o	the date ser ed and the m one month.	rvice or minimum For purposes	
		ъ.	mont faci	Company may request at the same localities or for uncific demands for	cation in conneusual construct	ection with	special	
		c.	than spec nece	Telephone Company on one month at the cial (non-standar essary to meet sp ts (see Special T	e same location d) facilities o ecial demands,	in connector for unusuand involve	tion with ual construct:	- i - i
	2,	Ter	minat	tion of Service				
		a.	Serv	vice may be disco	ntinued for any	of the fo	llowing reason	າຣະ
CANCELIED	DCT 3 0 2000 By AMAX 4 15 Public Service Commission	MISSOURI	<ol> <li>3.</li> <li>4.</li> <li>5.</li> <li>7.</li> </ol>	settlement agree	a required depond of the telephon of the telephon of creates an unit of damage or designantially comply ment.  asonable notice replacement of the creatation of the creatain of the creatation of the creatain of	osit or guarone company isafe condi- estruction with the eto permit the telephonic identity in law. Inquent state oilled by the service of	rantee. 's facilities tion or create to such terms of a inspection, ne company's n obtaining e or intersta- ne Company or narges included	te
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ISSUED BY William D. Raab General Manager Coin, Iowa

DATE EFFECTIVE Jan. 1, 1988

month day year

+ Indicates change

DATE OF ISSUE Nov. 25, 1987

month day year

P. S. C. MO. No. 2 Consolidated

2nd SHEET No. Revised

Cancelling P. S. C. MO. No. 2 Consolidated

1st SHEET No. Revised

Iamo Telephone Company Name of Issuing Corporation

All Missouri Exchanges Community, Town or City

<u>Part II</u>

BEVE MIE GENERAL RULES AND REGULATIONS LUC

### I. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

APR 27 1984

- Minimum Contract Period
  - Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service communications to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.
  - The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.
  - The Telephone Company may require a contract period longer than one month at the same location in connection with special (nonstandard) type or arrangements of equipment or for unusual construction necessary to meet special demands, and involving extra costs (see Special Type Construction).
- Termination of Service
  - Service may be discontinued for any of the following reasons:
    - 1. Non-payment of an undisputed delinquent charge.
    - 2. Failure to post a required deposit or guarantee.
    - 3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
    - 4. Failure to substantially comply with the terms of a settlement agreement.

MANUELLE pal after reasonable notice to permit inspection, main-nce or replacement of the telephone company's equipment.

JAN 01 1988 Material mis-representation of identity in obtaining telephone utility service.

3nd RS. our. As provided by state or federal law.

PUBLIC SERVICE COMMISSION ayment of undisputed, delinquent state or interstate OF MISSOURI long distance service charges billed by the Company or undisputed, delinquent exchange service charges includi

any FCC-approved end user charge or both.

\* Indicates new rate or text -:- Indicates change

<u>A</u>pril DATE OF ISSUE.

1984

DATE EFFECTIVE

June month day

President

Burlington Junction, Missouri

address

title

Iamo Te	elephone Company  f Issuing Corporation	oridaced	(Original) SHEET No1
			(Treampent)
Name o	Lacuing Componetion	ForAll	Missouri Exchanges
	issuing Corporation	Par	COMPANIE GENERAL STOWN OF CITY
	OFFICIAL DULEG AND D	COLUMN ATTOMIC	
	GENERAL RULES AND R	REGULATIONS	APR 6 - 1979
I. MINIMUM	CONTRACT PERIODS AND TERMI	NATION OF SER	MIIOOOOITI   E
1. Min	imum Contract Period		Public Service Commission
a.	Except as specified elsewh contract period is one mon additions to service are entered in the charge is the authorized rof rate administration each 30 days.	ith from the destablished and rate for one m	late service or nd the minimum nonth. For purposes
b.	The Company may require a month at the same location or arrangements of equipmenecessary to meet specific	n in connection ent or for unu	on with special types usual construction
c.	The Telephone Company may than one month at the same special (non-standard) typor for unusual construction demands, and involving extension.	e location in de or arrangen on necessary_t	connection with ments of equipment
2. Tem	mination of Service		JUN - 4 1984
a.	Service may be discontinue	ed for any of	that for fewing Reasons
	<ol> <li>Non-payment of an undi</li> <li>Failure to post a requ</li> </ol>	isputed del <b>ay</b>	ALCO SERVICES GOMMISSION
	2. Failure to post a requ	uired deposit	or guarantee.
	<ol> <li>Unauthorized use of the manner which creates a possibility of damage</li> </ol>	ne telephone d an unsafe cond	company's equipment in a dition or creates the
	<ol> <li>Failure to substantial ment agreement.</li> </ol>	lly comply wit	th the terms of a settle-
	<ol> <li>Refusal after reasonal maintenance or replace equipment.</li> </ol>		
	<ol><li>Material mis-represent telephone utility serv</li></ol>		nt <u>ity in obtaining</u> 月日長日
	7. As provided by state of	or federal law	N.
			MAY 1 5 1979
*Indicates +Indicates	new rate or text		Public Service Commissio

DATE OF ISSUE April 4, 1979

month day year

DATE EFFECTIVE May 15, 1979

month day year

ISSUED BY Junior Floring Charlet Bushington Cal May

name of officer time address

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	P. S. C. Mo. 1	70. 2 Consolidated	Original   Revised	SHEET No.	15
C	ancelling P. S. C. Mo. I	No. All previous schedules	Original )	SHEET No.	
	Iamo Telephone Company	·	Revised	, -	ED
		PART II	1		<u></u>
		GENERAL RULES AND REGULATIONS	F	EB 28197	·7·
	I. MINIMUM CONT	RACT PERIODS AND TERMINATION OF SERVICE	Dublic	MISSOUR	
	1. Minimum	Contract Period	Lubiic	Service Cor	ımission j
	cont addi char of r 30 d b. The mont or a nece c. The that spec or f dema Cons	pt as specified elsewhere in this Tariff ract period is one month from the date stions to service are established and the ge is the authorized rate for one month ate administration each month is considerays.  Company may require a contract period look at the same location in connection with the same location in connection with the same specific demands for service to meet specific demands for service one month at the same location in connection with the same location in connection month at the same location in connection with the same location in connection and involving extra costs (see Specific demands).	service minimum For pered to onger the construction cof equiet speci	or ourposes have an one al types action l longer with pment al	
				į	
-	1)	he Company The Company may refuse to furnish, or mathemate the service and remove its equipment under following circumstances, provided suitables been given to the customer:	ler the		
		a) upon the continuance of any unpaid a period of 5 days following temporary b) upon the continuance of any unauthor ment or connection of customer-provi with facilities provided by the Comp upon objection to the furnishing of in writing by or on behalf of any genforcement agency acting within its on the grounds that such service is used for an illegal purpose;	y susper rized at ided fac pany; a servi evernmen s jurisc , or wil	nsion; ttach- cilities ice made rtal law	s-2- ission

DATE OF ISSUE Much 1, 1977

month day year

ISSUED BY

DATE EFFECTIVE June 1, 1977

month day year

PLOS, Surlingfus fet Mo.

name of officer title address

\* Indicates new rate or text -:- Indicates change

## **GENERAL RULES AND REGULATIONS**

- MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)
  - 2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS (Continued)

(D)

2. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

\*Indicates new rate or text +Indicates change

IN-2020-0375; YI-2020-0203

Effective: January 1, 2018

IAMO Telephone Company Of Coin, Iowa All Missouri Exchanges P.S.C. MO. No. 2 Consolidated 2nd Revised Sheet No. 16 Cancels 1st Revised Sheet No. 16 Part II

## GENERAL RULES AND REGULATIONS

RECEIVED

I. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)

SEP 26 2000

MISSOURI

2. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS blic Service Commission (Continued)

2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.

(+)

- 3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices or the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
- 4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
- 5. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
- 6. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
- 7. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

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\* Indicates new rate or text

+ Indicates change

Public Service Commission
Effective: October 30, 2000

Issued: September 29, 2000

Kathy Faircloth

Manager

Specific Street, P.O. Poy 368

104 Crooks Street P.O. Box 368 Coin, Iowa 51636

CANCELLED
January 1, 2018
Missouri Public
Service Commission
JI-2018-0066

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FORM NO	. 13	P.S.C.MO. No. 2 Consolidated /sf (XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
	Can	celling P.S.C.MO. No. 2 Consolidated   Original   SHEET No. 16
Ian	o Te	lephone Company For All Missouri_Exchanges
N	ame o	f Issuing Corporation Community Town or City Part II
<del></del>		GENERAL RULES AND REGULATIONS
	_	APR 6 - 1979
I. MIN	MUMI	CONTRACT PERIODS AND TERMINATION OF SERVICE (CONTAINS EDURI
2.		nination of Service (Continued) Public Service Commission
	b.	The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service.
	С.	A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.
	d.	Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
	е.	At least twenty-four (24) hours preceding a discontinuance of service the telephone company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
10  C mission	f.	Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the telephone company with reasonable evidence of such necessity.
3 0 20 Ce Com Souri	g.	Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
OCT Servi		<ol> <li>Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or</li> </ol>
By By Public		2. Damages or evidences an intent to damage telephone utility equipment.
	h.	The notice required by section (g) of this rule shall state now a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.
		new rate or text MAY 1 5 1979 change
DATE OF	FISSU	JE April 4, 1979  month day year  DATE EFFECTIVE May 15, 1979  month day year

ISSUED BY Junior Email Greatent Bullington got Me name of officer title

	P.	s.	C.	Mo.	No.	2 (	Consolidated	 Original Revised	SHEET No. 1	6
Cancelling	P.	s.	C.	Mo.	No.	A11	previous schedules	 Original	SHEET No.	

Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges

	Atchison and Nodaw	ay Counties
	PART II	DECEMBED 1
	GENERAL RULES AND REGULATIONS	MEMERAFIN
I.		(Continued)
	<ol><li>Termination of Service (Continued)</li></ol>	เของกาย
	GENERAL RULES AND REGULATIONS  MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Continued)  2. Termination of Service (Continued)  a. By the Company (Continued)  d) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service;  e) upon a violation of any of the regulations governing the furnishing of a service.  b. At Customer's Request  1) Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.  2) Where a contract for service with a one-month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.  3) No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the	Public Service Commission
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	MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE  2. Termination of Service (Continued)  a. By the Company (Continued)  d) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse fraud or may tend to injuriously affect the efficiency of the Company's plant, property, or service; e) upon a violation of any of the regulations governing the furnishing of a service.  b. At Customer's Request  1) Contracts for service may be terminated prior to the expiration of the company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.  2) Where a contract for service with a one-month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.  3) No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the	stitutes abuse  ffect the  property, or  llations
	b. At Customer's Request	
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IAMO Telephone Company Of Coin, Iowa All Missouri Exchanges P.S.C. MO. No. 2 Consolidated 2<sup>nd</sup> Revised Sheet No. 17 Cancels 1<sup>st</sup> Revised Sheet No. 17 Part II

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## GENERAL RULES AND REGULATIONS

SEP 26 2000

### 3. DISPUTES BY RESIDENTIAL CUSTOMERS

# MISSOURI Public Service Commission

- 1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
- 2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- 3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
- 4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
- 5. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- 6. Failure of the customer to pay to the Company the amount not in dispute with four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

(\*) OCT 3 0 2000

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Public Service Commission

Issued: September 29, 2000

Kathy Faircloth Effective: October 30, 2000

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				APR 6 - 1979	
		GENERAL RULES AND REGULATIONS  APR 6 - 1979  MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (CONSINUER)  1. At customer's request  1. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.  2. Where a contract for service with a one-month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.  3. No minimum or termination charge will apply (unless otherwise stated specifically in this tariff) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.  No minimum or termination charge will apply in the			
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	2.	period is cancelled b is completed, a charg charge specified, is	efore establise not to exceedapplied if all	shment of the service ed the service l or a portion of	
CANCELLED	nission	otherwise stated spec a new customer takes customer, provided th at the same location new customer assumes original contract. M will apply for any se original contract. M will apply for any se contract which is not No minimum or termina event the service is destruction, or damage	ifically in the over the service is without inter all unpaid chains and tervice furnishing and tervice furnishing the terminated by terminated be to property	his tariff) where ice of the former to be furnished ruption and that the arges on the rmination charges ed under the rmination charges ed under the original the new customer.  ill apply in the cause of condemnation by fire or other	
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DATE OF ISSUE April 4, 1979

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nished	under the original contract			
event destru	the service is terminated be ction, or damage to property	ecause of cond y by fire or o	emnation,	
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Public Service Commission

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IAMO Telephone Company Of Coin, Iowa All Missouri Exchanges P.S.C. MO. No. 2 Consolidated Original Sheet No. 17a

Part II

## GENERAL RULES AND REGULATIONS

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SEP 26 2000

## 3. DISPUTES BY RESIDENTIAL CUSTOMERS (continued)

- 7. If the dispute is ultimately resolved in favor of the customer in whole Sublic Service Commission in part, the Company must promptly repay any excess moneys paid by the customer.
- 8. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- 9. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined. (\*)

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+ Indicates change

Public Service Commission

Effective: October 30, 2000

Issued: September 29, 2000

\* Indicates new rate or text

Kathy Faircloth Manager 104 Crooks Street P.O. Box 368

Coin, Iowa 51636

CANCELLED
May 28, 2020
Missouri Public
Service Commission
IN-2020-0375; YI-2020-0203

FORM NO. 1	P.S.C.MO. No. 2 Consolidated	2nd	Quiginal	SHEET No.	18
С	ancelling P.S.C.MO. No. 2 Consolidate	lst lst	•	SHEET No.	18
	mo Telephone Company For		All Misso	uri Exchange	es
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	GENERAL RULES AND REGUL	ATTONS	اكالما		)
		1110110	MAI	<del>D 2 0</del> 1082	
J. PAYME	INT FOR SERVICE AND FACILITIES				
1. 1	The customer shall pay for services advance. Failure to receive a bill	and facil	littesimon	thing Commis	sion
C	of the responsibility for payment is set forth herein. All customers sha from date bill is rendered to make	n accorda all have t	nce with t	SHEET No. 18  ssouri Exchanges  Town or City  SOURI  SACTIVE Commission  The susteme  The provisions  The provisions  The previously  The prev	
t c a r	Then the customer has had service discovered (12) months or where the customeres at any time during the billing the least 400% of the amount of the required from the customer, payment charges by a telephone call to the contification of such demand sent by	tomer inco ing period deposit of may be de customer :	urs toll o d which ar r guarante emanded fo followed b	r other e equal to e previously r toll	7
) ( e	If the toll charges billed under Ru (10) days from rendition of written established late payment arrangement from rendition of the bill, such char	notificat t date or	tion or a m twenty—on	mutually e (21) days	•
t c a r	In the event of failure by the customer to pay any regular bill or to promposite company may discontinue service ustomer. Service need not be restomounts due at the day of payment at the company of service charges or sucherefor.	tly settle upon pro pred unles re paid in	e special oper notic ss or unti n full inc	toll bills, e to the l all luding the	
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Burlington Junction, Mo. title address President

NO.	2 (5) 9 (1/2 ) 1 (1/2 ) <u>2 (99) (97)</u>	Revised	
٠	Cancelling P.S.C.MO, No. 2 Cons	olidated (Original) S	HEET No
	Telephone Company	ForAll Missouri Exch	anges
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	GENERAL RULES AND F	EGULATIONS APR 6-	1979
ΡΔΥ	MENT FOR SERVICE AND FACILITIES	MiS30	
1.	The subscriber shall pay for sadvance except Departments, Ac Federal, State, County, Townsh shall pay for toll messages (service), Teletypewriter Exchand changes when billed. Fair relieve the subscriber of the accordance with the provisions	ervices and facilities mont ministrations and Agencies ip or Municipal Governments ncluding charges for messen nge Service Messages, and mure to receive a bill does responsibility for payment	hly in of the and ger noves not
2.	The subscriber shall receive	bill during each billing p	eriod.
3.	Residential subscribers shall from the rendition of the bill Payment shall be made at the authorized collection agency.	to pay the charges stated	thereon
4.	Demand for payment of toll characteristics twenty-one (21) days in the ends been discontinued in accordance as reflected elsewhere	rent a residential customer <sup>1</sup> dance with "Discontinuance	's servi
5.	Total bills remaining unpaid or toll bills remaining unpaid ever is less, shall be consider	l five (5) days after demand	
6.	The regular restoral of servi connecting services which hav of charges due. No allowance during the period service is payment is made and service r of an order to terminate the pletion of an order to termin day written notice mailed to	e been discontinued for nong will be made for loss of se disconnected for nonpayment econnected before the comple service. Subsequent to the ate the service following a	oayment ervice if etion com- five
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DATE OF ISSUE April 4, 1979

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DATE EFFECTIVE May 15, 1979

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Issued By Junior Variant President Burling in Jot Moname of officer

Original Revised

SHEET No.

All previous schedules Cancelling P. S. C. Mo. No.

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Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges Atchison and Nodaway Counties

FEB 2 8 1977

PART II

GENERAL RULES AND REGULATIONS

MISSOUR!

#### PAYMENT FOR SERVICE AND FACILITIES J.

- The subscriber shall pay for services and facilities monthly in advance except Departments, Administrations and Agencies of the Federal, State, County, Township or Municipal Governments and shall pay for toll messages (including charges for messenger service), Teletypewriter Exchange Service Messages, and moves and changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.
- All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Company or an authorized collection agency, on or before the 15th day after the bill is rendered. The date the bill is rendered is shown on the bill.
- When warranted, in the judgment of the manager, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand.
- In the event of failure by the subscriber or those responsible to pay any regular bill on or before the 15th day after the bill is rendered or to promptly settle special toll bills, the Company may discontinue service upon 5 days written notice at any time during such default. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoral of service charges.
- The regular restoral of service charge will be made for reconnecting services which have been discontinued for nonpayment of charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service following a five day written notice mailed to or served upon the customer.

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March DATE OF ISSUE DATE EFFECTIVE ISSUED BY address

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FORM NO. 13	P.S.C.MO. No. 2	Consolidated		Original)	SHEET No. 19	9
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Name of	Issuing Corporation			nmunity, To art II	own or City	
	GENERAL RU	LES AND REGULATI	ONS		UEIVEU	

J. PAYMENT FOR SERVICES AND FACILITIES ((Continued)) MAR 2 9 1982 6. Bills for exchange and toll service will be rendered on our cyclical basis. The normal billing period is one month. cyclical basis. The normal billing period : Billing cycles may be altered if the affected unlic Seause Commission sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change, or when the customer disconnects and reconnects service or transfers

service from one premise to another.

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\*Indicates new rate or text

+Indicates change

**Public Service Commission** 

March DATE OF ISSUE CANCELLED May 28, 2020 Missouri Public ISSUED BY Service Commissio name of officer IN-2020-0375; YI-2020-0203

DATE EFFECTIVE\_

May 15 1982

month day year

President Burlington Junction, Mo.

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DATE EFFECTIVE May 15, 1979

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P. S. C. Mo.	No. 2 Consolidated	Original Revised	SHEET No. 19
Cancelling P. S. C. Mo.	No. All previous schedules	{Original   Revised	SHEET No.

Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges Atchison and Nodaway

<u> 177 2</u> 8 1977 PART II GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES (Continued)

<u>MISSOUR</u> Public Service Commission

6. In the event the service of a subscriber has been twice terminated for nonpayment within the previous 12 months, restoration of service may then be denied. Service may then be reestablished only upon the settlement of the bill and receipt of appropriate deposit.

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PUBLIC SERVICE COMMISSION OF AUSSOURI

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P.S.C. Mo. No. 2 Consolidated Cancelling P. S. C. Mo. No. 2 Consolidated Filed with I. S. C. C.

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amo Telephone Company Telephone Tariff For: All Missouri Exchanges

Atchison & Nodaway Counties

GENERAL RULES AND REGULATIONS

NOV 3 () 1987.

K. TAXES OR FEES TO BE BILLED TO CUSTOMERS

MISSUARI Public Service Commission

General

- When a municipality or political subdivision imposes upon the Company any license, occupation, franchise, permit, inspection or other similar tax, such tax, fee or charge shall be billed to the telephone customers receiving service within the municipal or political subdivision, allocated uniformly on the basis of each such customer's monthly charges for the types of service made subject to such tax, fee or charge.
- L. CUSTOMER PREMISES EQUIPMENT

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DATE EFFECTIVE

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CANCELLED May 28, 2020 Missouri Public Service Commission IN-2020-0375; YI-2020-0203

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2 Consolidated P. S. C. MO. No.

2nd

SHEET No.

2 Consolidated Cancelling P. S. C. MO. No .\_

lst Revised SHEET No.

Iamo Telephone Company Telephone Tariff For Name of Issuing Corporation

All Missouri Exchanges

Community, Town or City

Atchison and Nodaway Counties

PART II GENERAL RULES AND REGULATIONS

TAXES OR FEES TO BE BILLED TO CUSTOMERS

FEB 24 1986

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General

When a municipality or political subdivision imposes upon the Company any license, occupation, franchise, permit, inspection or other similar tax, such tax, fee or charge shall be billed to the telephone customers receiving service within the municipal or political subdivision, allocated uniformly on the basis of each such customer's monthly charges for the types of service made subject to such tax, fee or charge.

## L. Customer Premises Equipment

- 1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.
- 2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.
- 3. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.
- 4. All embedded Customer Premises Equipment shall be detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission in Case Nov-TO-86

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\* Indicates new rate or text :- Indicates change

PUBLIC SERVICE COMMISSION

86-2 Public Service Commission

DATE OF ISSUE February 20, 1986

DATE EFFECTIVE March

President Burlington Junction, MO

ISSUED BY

2 Consolidated P. S. C. Mo. No. SHEET No.

2 Consolidated Cancelling P. S. C. Mo. No ...

Original 20 SHEET No. Revised

Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges Atchison and Nodaway Counties

PART II

## GENERAL RULES AND REGULATIONS

TAXES OR FEES TO BE BILLED TO CUSTOMERS

General

MISSOURI

When a municipality or political subdivision; imposes upon the Company any license, occupation franchise, permit, inspection or other similar tax, such tax, fee or charge shall be billed to the telephone customers receiving service within the municipal or political subdivision, allocated uniformly on the basis of each such customer's monthly charges for the types of service made subject to such tax, fee or charge.

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- 2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.
- The Telephone Company will continue to provide maintenance for the Telephone Company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

CANGELLED MAR 1 1986 PUBLIC SERVICE OF MISSOURI

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January DATE EFFECTIVE.

President title

Burlington Jct., Missouri

ISSUED BY

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P. S. C. Mo. No. 2 Consolidated Original ] SHEET No Revised All previous schedules Originat Cancelling P. S. C. Mo. No. SHEET No Revised Iamo Telephone Company Telephone Tariff For: All Missouri Exchanges Atchison and Nodaway Counties PART II FEB 28 1977! GENERAL RULES AND REGULATIONS MISSOURI TAXES OR FEES TO BE BILLED TO CUSTOMERS thin Service Commission General When a municipality or political subdivision imposes upon the Company any license, occupation, franchise, permit, inspection or other similar tax, such tax, fee or charge shall be billed to the telephone customers receiving service within the municipal or political subdivision, allocated uniformly on the basis of each such customer's monthly charges for the types of service made subject to such tax, fee or charge. GANGELLED JAN-11983 OF MISSOURI

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Case TR 17-152

Public Service Commission

DATE OF ISSUE March 1977

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Iamo Telephone Company Telephone Tariff

For: All Missouri Exchanges Atchison & Nodaway Counties

PART GENERAL RULES AND REGULATIONS US NOV 30 1987 **W19209以** Public Service Commission! BLANK 起間 配回 JAN 0 1 1988 Public Service Commission \* Indicates new rate or text + Indicates change

**CANCELLED** May 28, 2020 Missouri Public Service Commission IN-2020-0375; YI-2020-0203

DATE OF ISSUE Nov. 25, 1987 month day year DATE EFFECTIVE month day

Jan. 1, 1988

William D. Raab General Manager ISSUED BY name of officer

Coin, Iowa addrees

P. S. C. MO. No. 2 Consolidated

Original

SHEET No.

Cancelling P. S. C. MO. No. All previous schedules

Original Revised

SHEET No.

Iamo Telephone Company Telephone Tariff For Name of Issuing Corporation

All Missouri Exchanges Community, Town or City

Atchison and Nodaway Counties

PART II GENERAL RULES AND REGULATIONS FEB 2 1986

## SALE OF TERMINAL EQUIPMENT

MISSIER

- 1. The Company may offer for sale to the general public Service Commiss on items of telephone equipment, terminal equipment, and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
- 2. Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.

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JAN 0 1 1988

BY St. R.S. #21 PUBLIC SERVICE COMMISSION OF MISSOURI

WAR 1 86-26

Public Service Commission

\* Indicates new rate or text -:- Indicates change

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DATE OF ISSUE February 20.

DATE EFFECTIVE

March

Burlington Junction, MO President