

SERVICE RESTRICTIONS

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8. Service Restrictions

AUG 1 1994

8.1 900 Service Access Restrictions

MO. PUBLIC SERVICE COMM.

A. General

1. 900 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 900 NPA will not be completed. When a 900 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+900-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

B. Rate Applications

1. Customer Activity Charges as outlined in Section 5 will be applied to Business customers for establishing this service. Customer Activity Charges will not be applied to Residence customers.
2. No monthly rate will apply for this service.

8.2 976 Service Access Restriction

A. General

1. 976 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 976 NXX will not be completed. When a 976 NXX telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.

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SEP 01 1998
By *2nd RS #8-1*
Public Service Commission
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SEP 10 1994
95 - 47
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Public Service Commission

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Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

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SERVICE RESTRICTIONS

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8. Service Restrictions

8.1 900 Service Access Restrictions

A. General

1. 900 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 900 NPA will not be completed. When a 900 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+900-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

B. Rate Applications

1. Customer Activity Charges as outlined in Section 5 will be applied to Business customers for establishing this service. Customer Activity Charges will not be applied to Residence customers.
2. No monthly rate will apply for this service.

8.2 976 Service Access Restriction

A. General

1. 976 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 976 NPA will not be completed. When a 976 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.

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SERVICE RESTRICTIONS

8. Service Restrictions (Cont'd)

8.2 976 Service Access Restriction (Cont'd)

A. General (Cont'd)

2. This restriction service enables the customer to prohibit the dialing of calls to 1+976-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

B. Rate Applications

1. Customer Activity Charges as outlined in Section 5 will be applied for establishing this service.
2. The rate for this service will be charged on a monthly basis:

976 Service Access Restriction	\$2.00
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8.3 700 Service Access Restriction

A. General

1. 700 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 700 NPA will not be completed. When a 700 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+700-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

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SERVICE RESTRICTIONS

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8. Service Restrictions (Cont'd)

JUL 30 1998

8.3 700 Service Access Restriction (Cont'd)

MO. PUBLIC SERVICE COMM

B. Rate Applications

- 1. Customer Activity Charges as outlined in Section 5 will be applied for establishing this service.
- 2. The rate for this service will be charged on a monthly basis:

700 Service Access Restriction	\$2.00
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CANCELLED

JAN 13 1999

8.4 Toll Access Restriction

A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Five options are available to the customer:

by 3rd S #8-3
Service Commission
MISSOURI
(C)

- 1. Restriction of 1+ calls only
- 2. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XXX IN-WATS.
- 3. Restriction of 1+, 0+, 0- and 8XXX IN-WATS where facilities allow.
- 4. Restriction of 0+ and 0- (operator handled) calls only.
- 5. Restriction of 011+ (international) calls only. (N)

B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

C. Customers must apply in writing for the establishment of Toll Access Restriction.

D. Customer Activity Charges as outlined in Section 5 will apply to the establishment of this service.

E. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)	\$1.40
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Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

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SERVICE RESTRICTIONS

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8. Service Restrictions (Cont'd)

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8.3 700 Service Access Restriction (Cont'd)

MO. PUBLIC SERVICE COMMISSION

B. Rate Applications

- 1. Customer Activity Charges as outlined in Section 5 will be applied for establishing this service.
- 2. The rate for this service will be charged on a monthly basis:

700 Service Access Restriction	\$2.00
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8.4 Toll Access Restriction

A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Four options are available to the customer:

- 1. Restriction of 1+ calls only
- 2. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS. (N)
- 3. Restriction of 1+, 0+, 0- and 8XX IN-WATS where facilities allow. (N)
- 4. Restriction of 0+ and 0- (operator handled) calls only. (T)

B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

C. Customers must apply in writing for the establishment of Toll Access Restriction.

D. Customer Activity Charges as outlined in Section 5 will apply to the establishment of this service.

E. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)	\$1.40
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SERVICE RESTRICTIONS

8. Service Restrictions (Cont'd)

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8.3 700 Service Access Restriction (Cont'd)

SEP 24 1993

B. Rate Applications

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1. Customer Activity Charges as outlined in Section 5 will be applied for establishing this service.
2. The rate for this service will be charged on a monthly basis:

700 Service Access Restriction \$2.00

8.4 Toll Access Restriction

A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Three options are available to the customer:

1. Restriction of 1+ calls only
2. Restriction of 1+ calls and 0+ and 0- (operator handled) calls.
3. Restriction of 0+ and 0- (operator handled) calls only.

B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

C. Customers must apply in writing for the establishment of Toll Access Restriction.

D. Customer Activity Charges as outlined in Section 5 will apply to the establishment of this service.

E. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)

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1905 Walnut
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SERVICE RESTRICTIONS

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8. Service Restrictions (Cont'd)

JUL 30 1998

8.6 Toll Code Assignment

MO. PUBLIC SERVICE COMM

A. General

1. Toll Code Assignment allows the customer to control the placement of chargeable calls on the basis of the calling line, as well as the calling party who may identify themselves by a unique Toll Code.
2. A Toll Code is a six-digit code which is matched with the calling customer and the applicable calling lists associated with the codes. The Toll Code is the determinant of whether the call is to be allowed or denied.
3. The customer selects the Toll Code and may assign each Toll Code to an individual, to a department, or use it in the manner best suited to their needs.
4. Each calling line is assigned a restriction level, but the restriction level of the calling line can be overridden by a calling party who dials a Toll Code allowed for that calling line.
5. The customer is provided a choice of up to eight Toll Control packages. A package consists of a single list or multiple lists of allowed destinations for a specific Toll Code. The lists are hierarchical, as established by the customer. Each package has a Toll Code associated with it.

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B. Rate Applications

	<u>MRC</u>	<u>NRC</u>
1. Toll Code, per code	\$ 2.50	
2. Toll package, per list		\$10.00

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OPERATOR SERVICES

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9. Operator Services

SEP 24 1993

9.1 Operator Verification/Interruption Service

MISSOURI
Public Service Commission

A. Description

1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.
2. Verification and interrupt service is furnished where and to the extent that facilities permit.
3. The customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

B. Regulations

1. Verification:

A charge applies each time the operator verifies a called line and hears voice communication.

2. Interrupt:

A charge applies each time an operator interrupts a conversation that is in progress on the called line.

3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.
5. Charges may not be billed on a collect basis or reversal of charge basis.
6. The charges for verify/interrupt service are in addition to any applicable rates and charges associated with local or Long Distance Message Telecommunications Service.
7. The verify charge will not apply if the number verified is not in use and the operator completes the call.

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OPERATOR SERVICES

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9. Operator Services (Cont'd)

AUG 1 1994

9.1 Operator Verification/Interruption Service (Cont'd)

MO. PUBLIC SERVICE COMM.

B. Regulations (Cont'd)

- 8. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
- 9. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- 10. Verification and interrupt service is furnished to coin and non-coin customers.

C. Rates

Verification, per request	\$0.75
Interrupt, per request	\$1.00

9.2 Local Person-to-Person Service

Local Person-to-Person service is not offered.

9.3 Local Operator Assisted Calls

(T)

A. Description

Local credit card, collect and third number calls are customer dialed "0" calls that are completed by the caller or completed by the operator to telephones within the customer's local calling area. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.

Local operator assisted station-to-station calls are calls originated by the customer dialing "0" and instructing the operator to complete the call to the desired local station. Charges for the call apply to the originating telephone number.

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Citizens Telephone Co.
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Higginsville, MO 64037

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Missouri Public
Service Commission
JI-2019-0059

OPERATOR SERVICES

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9. Operator Services (Cont'd)

SEP 24 1993

9.1 Operator Verification/Interruption Service (Cont'd)

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B. Regulations (Cont'd)

- 8. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
- 9. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- 10. Verification and interrupt service is furnished to coin and non-coin customers.

C. Rates

Verification, per request	\$.75
Interrupt, per request	1.00

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9.2 Local Person-to-Person Service

Local Person-to-Person service is not offered.

SEP 10 1994
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9.3 Local Credit Card, Collect, and Third Number Calls

A. Description

Local credit card, collect and third number calls are customer dialed "0+" calls that are completed by the caller or completed by the operator to telephones within the customer's local calling area. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.

B. Rates

Calling card, per request	\$.35
Local collect, per request	\$1.10
Third number, per request	\$1.10

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OPERATOR SERVICES

9. Operator Services (Cont'd)

MO. PUBLIC SERVICE COMM.
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9.3 Local Operator Assisted Calls (Cont'd)

B. Rates

Customers who identify themselves as being disabled and unable to dial the call will not be required to pay local operator service charges. (N)

Rates listed below are operator surcharges that apply in addition to any rate normally applicable for a local call. (N)

Calling card, per call	\$0.35	(T)
Local collect, per call	\$1.10	(T)
Third number, per call	\$1.10	(T)
Operator assisted station-to-station, per call	\$1.10	(N)

Note: Under the provisions of paragraphs 4.9(A)3 and 4.9(A)6 of this tariff, local operator assisted station-to-station calls will not be provided to customers subscribing to Customer-Owned Pay Telephone Service. (N)

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Citizens Telephone Company
of Higginsville, Missouri, inc.

OPERATOR SERVICES

9. Operator Services (Cont'd)

9.4 Directory Assistance Service

A. Conditions

1. The charge listed below will apply to each call to a directory assistance operator requesting information for locations within the Home Numbering Plan Area (NPA).
2. A maximum of three directory assistance calls will be free during each billing period.
3. A maximum of two telephone numbers is provided with each directory assistance call.

B. Exemptions

Charges for Directory Assistance Service are not applicable to calls placed from:

1. Hospitals
2. Customers who certify through the business office that they are unable to use a directory because of a visual or physical handicap.
3. Public Telephones, Semi-Public Telephones and Customer-Owned Coin Telephone Service.

C. Rates

Per each Directory Assistance Call \$.45

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Public Service Commission

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Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

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OPERATOR SERVICES

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9. Operator Services

REC'D OCT - 5 1999

9.6 Toll Operator Service

A. Intrastate IntraLATA Operator Service for 0- toll calls

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.26.
 - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.

B. Terms and Conditions

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
 - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
 - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.
 - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
 - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
 - e. All such calls will appear as Company calls.
 - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
 - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

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1905 Walnut
Higginsville, MO 64037

OPERATOR SERVICES

Missouri Public
Service Commission

9. Operator Services (Cont'd)

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9.6 Toll Operator Service (Cont'd)

B. Terms and Conditions (Cont'd)

1. (Cont'd)

- h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
- i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
- j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.

2. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

C. Rates and Charges

1. Surcharges:	<u>Fully Automated</u>	<u>Semi- Automated</u>	<u>Non- Automated</u>
a. Station Sent Paid	N/A	\$ 1.25	\$ 3.30
b. Station Calling Card	\$ 0.50	\$ 0.50	\$ 0.50
c. Station Collect	\$ 1.25	\$ 1.25	\$ 1.25
d. Station Billed to Third Party	\$ 1.25	\$ 1.25	\$ 1.25
e. Person to Person	N/A	\$ 1.25	\$ 5.50

2. Intrastate IntraLata 0- Toll Rates:

- a. Initial rate, per minute \$ 0.50
- b. Additional rate, per minute \$ 0.50

Missouri Public
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ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services

A. Reserved For Future Use

(D)

(D)

B. Access Tariff Concurrence

Access services are those services which are described in the Access Services Tariff of Oregon Farmers Mutual Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Oregon Farmers Mutual Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

C. Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Access Services Tariff shall not be construed to deemed a representation that all services and service components described therein are available from the Company.

D. Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

Issued: May 02, 2012

**Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037**

Effective: July 01, 2012

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July 2, 2015
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TT-2012-0317; YI-2012-0652

Citizens Telephone Company
of Higginsville, Missouri, inc.

P.S.C. MO. NO. 4
1st Revised Sheet No. 12-1
Cancels Original Sheet No. 12-1

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ACCESS TARIFF CONCURRENCE

NOV 17 1993

12. Intrastate Access Services

(C)

A. Message Toll Services

MO. PUBLIC SERVICE COMM.

(C)

Rates for these services for customers in the exchange listed below are contained in the Long Distance Message Telecommunications Service Tariff and the Wide Area Telecommunications Service Tariff of Southwestern Bell Telephone Company:

(N)

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B. Access Tariff Concurrence

Access services are those services which are described in the Access Services Tariff of Oregon Farmers Mutual Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Oregon Farmers Mutual Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

C. Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

D. Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

(N)

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P.S.C. MO. NO. 4

Citizens Telephone Company
of Higginsville, Missouri, inc.

Original Sheet No. 12-1

ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence

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1905 Walnut
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ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.041607	3.6
- Terminating	\$0.000000	3.6
(B) Reserved for Future Use		

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation Per Entrance Facility</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
(B) <u>Local Transport – Premium Access</u>			
1. <u>Entrance Facility Per Termination</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
2. <u>Direct Trunked Transport</u>		6.2(A)(2)	
a. Direct Trunked Facility Per Mile			(T)(I)
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
b. Direct Trunked Termination Per Termination			(T)(I)
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx (N)

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JI-2013-0508

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(A) Intrastate Carrier Common Line Access, per minute			(T)
- Originating	\$0.041607	3.6	(R)
- Terminating	\$0.000000	3.6	(R)
(B) Reserved for Future Use			(D)

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation Per Entrance Facility</u>		6.2(A)(1)	(D) (N)
- Voice Grade Two-Wire	\$450.00		
- Voice Grade Four-Wire	\$450.00		
- High Capacity DS1	\$330.00		
- High Capacity DS3	\$445.00		
(B) <u>Local Transport – Premium Access</u>			
1. <u>Entrance Facility Per Termination</u>		6.2(A)(1)	
- Voice Grade Two-Wire	\$ 43.95		
- Voice Grade Four-Wire	\$ 70.33		
- High Capacity DS1	\$ 214.27		
- High Capacity DS3	\$1,956.44		
2. <u>Direct Trunked Transport</u>		6.2(A)(2)	
a. Direct Trunked Facility Per Mile			
- Voice Grade Two-Wire	\$ 3.13		
- Voice Grade Four-Wire	\$ 3.13		
- High Capacity DS1	\$ 14.68		
- High Capacity DS3	\$ 127.88		
b. Direct Trunked Termination Per Termination			
- Voice Grade Two-Wire	\$ 31.46		
- Voice Grade Four-Wire	\$ 31.46		
- High Capacity DS1	\$ 76.17		
- High Capacity DS3	\$ 489.10		(D) (N)

Issued: May 02, 2012

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: July 01, 2012

CANCELLED
July 2, 2013
Missouri Public
Service Commission
JI-2013-0508

FILED
Missouri Public
Service Commission
TT-2012-0317; YI-2012-0652

Citizens Telephone Company
Of Higginsville, Missouri, Inc.

PSC Mo. No. 4
6th Revised Sheet No. 12-2
Cancels 5th Revised Sheet No. 12-2

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(A) Intrastate InterLATA Carrier Common Line Access, per minute			
- Originating	\$.04450	3.6	
- Terminating	\$.07571	3.6	
(B) Intrastate IntraLATA Carrier Common Line Access, per minute			
- Originating	\$.04450	3.6(E)	
- Terminating	\$.07571	3.6(E)	
12.1.2 <u>Switched Access Service</u>			
(A) Nonrecurring Charges Per Line or Trunk Connected		6.7.1(A)	
(B) Local Transport*	<u>per Access Minute</u>		
1. FGB, FGC & FGD Premium Access	\$.011456	6.2(A)	(D)
2. FGA Premium access Call Miles			
0 to 1		6.2(A)	
Over 1 to 25		6.2(A)	
Over 25 to 50		6.2(A)	
Over 50		6.2(A)	

Issued:
October 26, 2004

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

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Missouri Public
Service Commission

CANCELLED

Citizens Telephone Company
Of Higginsville, Missouri, Inc.

DEC 01 2004
By *WRS 12-2*
Public Service Commission
MISSOURI
ACCESS TARIFF CONCURRENCE

PSC Mo. No. 4
5th Revised Sheet No. 12-2
Cancels 4th Revised Sheet No. 12-2

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(A) Intrastate InterLATA Carrier Common Line Access, per minute			
- Originating	\$.04450	3.6	
- Terminating	\$.07571	3.6	(R)
(B) Intrastate IntraLATA Carrier Common Line Access, per minute			
- Originating	\$.04450	3.6(E)	
- Terminating	\$.07571	3.6(E)	

12.1.2 Switched Access Service

(A) Nonrecurring Charges Per Line or Trunk Connected		6.7.1(A)	
(B) Local Transport*	<u>per Access Minute</u>		
1. FGB, FGC & FGD Premium Access	\$.011642	6.2(A)	(R)
2. FGA Premium access Call Miles			
0 to 1		6.2(A)	
Over 1 to 25		6.2(A)	
Over 25 to 50		6.2(A)	
Over 50		6.2(A)	

*The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

Issued:
August 20, 2004

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective:
October 1, 2004

IR-2005-0024

**FILED
MO PSC**

ACCESS TARIFF CONCURRENCE

Missouri Public
Service Commission

12. Intrastate Access Services (Cont'd)

RFC'D JUN 10 2003

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate InterLATA Carrier Common Line Access, per minute		
- Originating	\$.04450	3.6
- Terminating	\$.08198	3.6
(B) Intrastate IntraLATA Carrier Common Line Access, per minute		
- Originating	\$.04450	3.6(E)
- Terminating	\$.07571	3.6(E)

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OCT 01 2004
By *SWRS/2-2*
Public Service Commission
MISSOURI

(D)

12.1.2 Switched Access Service

(A) Nonrecurring Charges
Per Line or Trunk Connected 6.7.1(A)

(B) Local Transport*	per Access Minute	
1. FGB, FGC & FGD Premium Access	.02048	6.2(A)
2. FGA Premium Access		
Call Miles		
0 to 1.....		6.2(A)
Over 1 to 25.....		6.2(A)
Over 25 to 50.....		6.2(A)
Over 50.....		6.2(A)

* The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

Missouri Public
Service Commission

FILED JUL 12 2003

ACCESS TARIFF CONCURRENCE

**Missouri Public
Service Commission**

12. Intrastate Access Services (Cont'd)

REC'D JUN 12 2000

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

CANCELLED

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate InterLATA Carrier Common Line Access, per minute		
- Originating	\$.04450	3.6
- Terminating	\$.08198	3.6
(B) Intrastate IntraLATA Carrier Common Line Access, per minute		
-Originating	\$.04450	3.6(E)
-Terminating	\$.07571	3.6(E)
(C) IntraLATA Equal Access Cost Recovery Charge Per Originating Intrastate Access Minute of Use	\$.00285	3.6(F)(6)
To be monitored for a period of no more than 3 years, then subsequently removed		

JUL 12 2003
By 4URS12-2
Public Service Commission
MISSOURI

(N)
|
(N)

12.1.2 Switched Access Service

(A) Nonrecurring Charges Per Line or Trunk Connected		6.7.1(A)
(B) Local Transport*	per Access Minute	
1. FGB, FGC & FGD Premium Access	.02048	6.2(A)
2. FGA Premium Access Call Miles		
0 to 1.....		6.2(A)
Over 1 to 25.....		6.2(A)
Over 25 to 50.....		6.2(A)
Over 50.....		6.2(A)

* The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

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Service Commission**

FILED JUL 12 2000

ACCESS TARIFF CONCURRENCE

**Missouri Public
Service Commission**

REC'D OCT 30 1998

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(A) Intrastate InterLATA Carrier Common Line Access, per minute			
- Originating	\$.04450	3.6	
- Terminating	\$.08198	3.6	(R)
(B) Intrastate IntraLATA Carrier Common Line Access, per minute			
-Originating	\$.04450	3.6(E)	
-Terminating	\$.07571	3.6(E)	

12.1.2 Switched Access Service

(A) Nonrecurring Charges			
Per Line or Trunk Connected			6.7.1(A)
(B) Local Transport*		per Access Minute	
1. FGB, FGC & FGD Premium Access	.02048		6.2(A)
2. FGA Premium Access			
Call Miles			
0 to 1.....			6.2(A)
Over 1 to 25.....			6.2(A)
Over 25 to 50.....			6.2(A)
Over 50.....			6.2(A)

* The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

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JUL 12 2000
 By 3rd RS 12-2
 Public Service Commission
 MISSOURI

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ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

NOV 17 1993

(C)

12.1 Rates and Charges

(C)

12.1.1 Carrier Common Line Access Service

MO. PUBLIC SERVICE COMM.

(N)

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate InterLATA Carrier Common Line Access, per minute		
- Originating	\$.04450	3.6
- Terminating	\$.14408	3.6
(B) Intrastate IntraLATA Carrier Common Line Access, per minute		
-Originating	\$.04450	3.6(E)
-Terminating	\$.07571	3.6(E)

12.1.2 Switched Access Service

(A) Nonrecurring Charges

Per Line or Trunk Connected 6.7.1(A)

(B) Local Transport*

per Access
Minute

1. FGB, FGC & FGD Premium Access .02048 6.2(A)

2. FGA Premium Access

Call Miles

0 to 1.....	6.2(A)
Over 1 to 25.....	6.2(A)
Over 25 to 50.....	6.2(A)
Over 50.....	6.2(A)

* The Local Transport rate includes non-chargeable Interface Groups and Optional Features as set forth in 6.2(A)(1) and 6.2(A)(2).

(N)

CANCELLED

DEC 01 1998

By *ZelRS#12-2*

Issued: 11/17/93

Brian Corner Public Service Commission Effective: 11/24/93
Citizens Telephone MISSOURI
1905 Walnut
Higginsville, MO 64037

FILED

NOV 24 1993
93 - 268
MO. PUBLIC SERVICE COMM.

Citizens Telephone Company
of Higginsville, Missouri, inc.

P.S.C. MO. NO. 4
Original Sheet No. 12-2

ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

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SEP 24 1993

MISSOURI
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Public Service Commission
MISSOURI

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OCT 1 - 1993
93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u> <u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	**		(T)(I)
- DS-3 to DS-1	**		(T)(I)
4. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)	
- Per Originating Access Minute Per Mile	\$0.000188		
- Per Terminating Access Minute Per Mile	**		(T)(I)
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)	
- Per Originating Access Minute Per Termination	\$0.010131		
- Per Terminating Access Minute Per Termination	**		(T)(I)
c. <u>Tandem Switching</u>		6.2(A)(3)(a)	
- Per Originating Access Minute Per Tandem	\$0.002468		
- Per Terminating Access Minute Per Tandem	**		(T)(I)

(C) End Office
Premium Access

1. <u>Local Switching</u>		6.2(B)(1)	
- originating	\$0.02680		
- terminating	**		(T)(I)
2. <u>Reserved for Future Use</u>		6.2(B)(2)	(D)
3. <u>Information Surcharge</u> (Per 100 Access Minutes)		6.2(B)(3)	
- originating	N/A		
- terminating	**		(T)(I)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx (D)
(N)

Issued: May 14, 2013

**Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037**

Effective: July 2, 2013

CANCELLED
July 1, 2020
Missouri Public
Service Commission
JI-2020-0196

**Filed
Missouri Public
Service Commission
JI-2013-0508**

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

<u>(B) Local Transport – Premium Access</u> (Cont'd)	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u>			
<u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	\$ 172.29		
- DS-3 to DS-1	\$ 446.25		
4. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)	
- Per Originating Access Minute Per Mile	\$0.000188		
- Per Terminating Access Minute Per Mile	\$0.000188		
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)	
- Per Originating Access Minute Per Termination	\$0.010131		
- Per Terminating Access Minute Per Termination	\$0.000979		
c. <u>Tandem Switching</u>		6.2(A)(3)(a)	
- Per Originating Access Minute Per Tandem	\$0.002468		
- Per Terminating Access Minute Per Tandem	\$0.002468		
<u>(C) End Office Premium Access</u>			
1. <u>Local Switching</u>		6.2(B)(1)	
- originating	\$0.02680		
- terminating	\$0.044902		
2. <u>Transitional Rate Element</u>		6.2(B)(2)	(I)
- terminating	\$0.034411*		
3. <u>Information Surcharge</u> (Per 100 Access Minutes)		6.2(B)(3)	
- originating	N/A		
- terminating	\$0.0494		

* This rate is effective only from October 27, 2012 through June 30, 2013. (T)

Issued: September 27, 2012

Brian Cornelius

Effective: October 27, 2012

CANCELLED
July 2, 2013
Missouri Public
Service Commission
JI-2013-0508

**Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037**

Filed
Missouri Public
Service Commission
JI-2013-0152

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) <u>Local Transport – Premium Access</u> (Cont'd)	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u>			(N)
<u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	\$ 172.29		
- DS-3 to DS-1	\$ 446.25		
4. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)	
- Per Originating Access Minute			
Per Mile	\$0.000188		
- Per Terminating Access Minute			
Per Mile	\$0.000188		
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)	
- Per Originating Access Minute			
Per Termination	\$0.010131		
- Per Terminating Access Minute			
Per Termination	\$0.000979		
c. <u>Tandem Switching</u>		6.2(A)(3)(a)	
- Per Originating Access Minute			
Per Tandem	\$0.002468		
- Per Terminating Access Minute			
Per Tandem	\$0.002468		(N)
(C) <u>End Office</u>			
<u>Premium Access</u>			
1. <u>Local Switching</u>		6.2(B)(1)	
- originating	\$0.02680		(T)
- terminating	\$0.044902		
2. <u>Transitional Rate Element</u>		6.2(B)(2)	
- terminating	\$0.034342*		(N)
3. <u>Information Surcharge</u>		6.2(B)(3)	
(Per 100 Access Minutes)			
- originating	N/A		
- terminating	\$0.0494		(T)
* This rate is effective only from July 1, 2012 through June 30, 2013.			
(M) Move to Sheet No. 12-3.1.			(M)
			(D)

Issued: May 02, 2012

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

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Service Commission
JI-2013-0152

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TT-2012-0317; YI-2012-0652

ACCESS TARIFF CONCURRENCE

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12. Intrastate Access Services (Cont'd)

(C)

12.1 Rates and Charges (Cont'd)

NOV 17 1993

(C)

12.1.2 Switched Access Service (Cont'd)

MO. PUBLIC SERVICE COMM.

(N)

	Rate per Access Minute	Tariff Section Reference
(C) <u>End Office</u>		
<u>Premium Access</u>		
1. Local Switching		
LS2 (Feature Group C&D(WATS))	.02680	6.2(B)(1)
LS1 (Feature Group A & B)	.02680	6.2(B)(1)
2. Line Termination		
a. Common	N/A	6.2(B)(2)
b. Special Access	N/A	6.2(B)(2)
3. Directory Assistance		
Info. Surcharge	N/A	6.2(B)(3)
(Per 100 Access Minutes)		
(D) <u>800 Data Base Access Service</u>		
1. Basic Rate - per query	\$.009250	
2. Vertical Features Rate	\$.009450	
- per query (replaces basic rate)		

Note: The rates included in the following rate categories for intrastate intraLATA access service are interim and subject to refund only to the extent required to comply with the Commission's Orders in Case No. TO-92-306:

Intrastate IntraLATA Carrier Common Line Access
Switched Access
Local Transport
End Office

Interest will be paid on any calculated refund amount from the due date of the bill rendered which includes the amount to be refunded until the payment of said amount. Interest will be paid at a rate equal to the prime rate (as published in the Wall Street Journal) less one percent. The interest rate will be adjusted semi-annually based on the rate in effect on the first business day after December 31 and June 30.

(N)

Issued: 11/17/93
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Service Commission
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Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 11/24/93

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NOV 24 1993
93 - 268
MO. PUBLIC SERVICE COMM.

Citizens Telephone Company
of Higginsville, Missouri, inc.

P.S.C. MO. NO. 4
Original Sheet No. 12-3

ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

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SEP 24 1993

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NOV 24 1993
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93 - 268

MISSOURI
Public Service Commission

Issued: 9/24/93

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: 10/1/93

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	Rate per Access Minute	Tariff Section Reference	
(D) <u>800 Data Base Access Service</u>			(M)
1. Basic Rate – per query	\$0.009250	6.3.6(A)(4)(a)	
2. Vertical Features Rate - per query (replaces basic rate)	\$0.009450	6.3.6(A)(4)(a)	(M)

(M) Move from Sheet No. 12-3.

Issued: May 02, 2012

Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: July 01, 2012

CANCELLED
July 1, 2021
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Service Commission
JI-2021-0251

FILED
Missouri Public
Service Commission
TT-2012-0317; YI-2012-0652

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(E) <u>Toll VoIP-PSTN Traffic</u>			
1. <u>Local Switching</u>			
a. Originating, per Access Minute	**	2.3.11(E)(1)(a)	(T)(R)
b. Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	
2. <u>Information Surcharge</u>			
a. Originating, per Access Minute	**	2.3.11 (E)(1)(b)	(T)(R)
b. Terminating, per Access Minute	**	2.3.11 (E)(1)(b)	
3. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)	(T)(R)
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	
b. <u>Tandem Switched Termination</u> Per Originating Access Minute	**	2.3.11 (E)(2)	(T)(R)
Per Terminating Access Minute	**	2.3.11 (E)(2)	

(D)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx

Issued: May 23, 2014

**Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037**

Effective: July 1, 2014

CANCELLED
July 1, 2020
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Service Commission
JI-2020-0196

**FILED
Missouri Public
Service Commission
JI-2014-0477**

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(E) <u>Toll VoIP-PSTN Traffic</u>			
1. <u>Local Switching</u>			
a. Originating, per Access Minute	*	2.3.11(E)(1)(a)	
b. Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	(T)(I)
2. <u>Information Surcharge</u>			
a. Originating, per Access Minute	*	2.3.11 (E)(1)(b)	
b. Terminating, per Access Minute	**	2.3.11 (E)(1)(b)	(T)(I)
3. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	*	2.3.11 (E)(2)	
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	(T)(I)
b. <u>Tandem Switched Termination</u> Per Originating Access Minute	*	2.3.11 (E)(2)	
Per Terminating Access Minute	**	2.3.11 (E)(2)	(T)(I)

* The Company's intrastate originating access rates apply until June 30, 2014

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed (N) at https://www.neca.org/Tariff_5_Landing_Page.aspx

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(E) <u>Toll VoIP-PSTN Traffic</u>			
1. <u>Local Switching</u>			
a. Originating, per Access Minute	*	2.3.11(E)(1)(a)	(C)
b. Terminating, per Access Minute	\$0.044902	2.3.11 (E)(1)(a)	
2. <u>Information Surcharge</u>			
a. Originating, per Access Minute	*	2.3.11 (E)(1)(b)	(C)
b. Terminating, per Access Minute	\$0.000494	2.3.11 (E)(1)(b)	(N)
3. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	*	2.3.11 (E)(2)	(C)
Per Terminating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)	
b. <u>Tandem Switched Termination</u> Per Originating Access Minute	*	2.3.11 (E)(2)	(C)
Per Terminating Access Minute	\$0.000979	2.3.11 (E)(2)	

* The Company's intrastate originating access rates apply until June 30, 2014

Issued: June 28, 2012

**Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037**

Effective: July 13, 2012

CANCELLED
July 2, 2013
Missouri Public
Service Commission
JI-2013-0508

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IT-2012-0452; YI-2012-0850

ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>
(E) <u>Toll VoIP-PSTN Traffic</u>		
1. <u>Local Switching</u>		
a. Originating, per Access Minute	\$0.044902	2.3.11(E)(1)(a)
b. Terminating, per Access Minute	\$0.044902	2.3.11 (E)(1)(a)
2. <u>Information Surcharge</u>		
a. Originating, per Access Minute	N/A	2.3.11 (E)(1)(b)
b. Terminating, per Access Minute	N/A	2.3.11 (E)(1)(b)
3. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		
Per Originating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)
Per Terminating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)
b. <u>Tandem Switched Termination</u>		
Per Originating Access Minute	\$0.000979	2.3.11 (E)(2)
Per Terminating Access Minute	\$0.000979	2.3.11 (E)(2)

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**Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037**

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ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

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ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

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12. Access Tariff Concurrence (Cont'd)

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ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.4 Billing and Collection Service

	<u>Rates</u>	<u>Tariff Section Reference</u>
(A) Recording, per customer message	.0483	8.1.1(A)
(B) Provision of Message Detail, per message		8.1.1(B)
(C) Magnetic Tape, per tape	\$17.48	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per message	.0134	8.2.1(A)
(E) Bill Processing Svc., per message	.0605	8.2.1(B)
(F) Special Billing Service, per bill		8.2.1(C)
(G) Data Transmission, per message	.0084	8.2.1(D)
(H) Provision of Sample Message Data, per record processed	.0163	8.2.1(E) By 3rd RS# 12-7
(I) Program Development Basic per hour	\$57.74	8.2.1(F)
Premium per hour	\$80.07	8.2.1(F)
(J) Message Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered to a customer end user account per month	\$.72	8.2.1(G)

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ACCESS TARIFF CONCURRENCE

12. Intrastate Access Services (Cont'd)

NOV 17 1993

(C)

12.1 Rates and Charges (Cont'd)

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(C)

12.1.4 Billing and Collection Service

Tariff
Section
Reference

(N)

	<u>Rates</u>	
(A) Recording, per customer message	.0483	8.1.1(A)
(B) Provision of Message Detail, per message		8.1.1(B)
(C) Magnetic Tape, per tape	\$17.48	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per message	.0134	8.2.1(A)
(E) Bill Processing Svc., per message	.0605	8.2.1(B)
(F) Special Billing Service, per bill		8.2.1(C)
(G) Data Transmission, per message	.0084	8.2.1(D)
(H) Provision of Sample Message Data, per record processed	.0163	8.2.1(E)
(I) Program Development		
Basic per hour	\$57.74	8.2.1(F)
Premium per hour	\$80.07	8.2.1(F)
(J) Message Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered to a customer end user account per month	\$.82	8.2.1(G)

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12. Intrastate Access Services (Cont'd)

(C)

12.1 Rates and Charges (Cont'd)

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(C)

12.1.5 Miscellaneous Services

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(N)

	<u>Basic time, scheduled working hours</u>	<u>Overtime, outside scheduled working hours</u>	<u>Tariff Section Reference</u>
(A) Additional Engineering Periods			
Per engineer, 1/2 hour or fraction thereof,	ICB	ICB	9.1
(B) Additional Labor			
Per technician, 1/2 hour or fraction thereof,	ICB	ICB	9.2
(C) Maintenance of Service			
Per technician, 1/2 hour or fraction thereof,	ICB	ICB	9.3
(D) Programming Services			
Per programmer, 1/2 hour or fraction thereof,	ICB	ICB	9.3

(N)

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of Higginsville, Missouri, inc.

PRIVATE LINE CONCURRENCE

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13. Private Line Concurrence

OCT 24 1993

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Oregon Farmers Mutual Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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Citizens Telephone Company
of Higginsville, Missouri, inc.

PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 Rates (Cont'd)

13.2.1 Special Signal Service Series-100 (Cont'd)

A. Rates-IntraLATA Interexchange-(Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
	0 to 250 miles each mile	Each additional mile over 250	
4. Interexchange Channel, per V-H mile or fraction thereof			
Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly Rate</u>	<u>Service Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel)			
Type 102 (0XN3S)(0XN2S)	\$ 33.65	None	2.2.1
6. Each additional point of termination of a local channel, different building, same premises per 1/10 mile(1)(3)			
Type 102 First 1/10 mile(1L3QK)(1LMCK)	4.00	75.00(2)	2.2.1
Additional 1/10 mile	.55		
7. Each additional point of termination of a local channel in the same building (1)(3)			
Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

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- (1) Obsolete to existing service installations at existing locations existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

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13.2 Rates (Cont'd)

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13.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

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B. Conditioning Options-Available for Types 414B, 414C, 420
and 422 (Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
4. Type C5 -On a two-point channel not arranged for switching, per service point (UHD)	94.10	80.00	2.2.3
5. Type D1 -Two-point channel not arranged for switching, per service point (QHA)	(CR)\$11.35	(CR)\$80.00	2.2.3
C. Foreign Exchange Service			
Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)	61.10	410.00	2.2.3
Between exchanges over 20 miles apart (T22)	70.70	410.00	2.2.3
Point of Termination in two foreign exchanges (T1S)(3)	109.95	410.00	2.2.3
D. Foreign Serving Office Service			
Point of Termination in one foreign serving office (2) (T21SFS)	None	180.00	2.2.3
Point of Termination in two foreign serving offices(3) (T1SFS)	13.35	180.00	2.2.3
(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.			
(2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.			
(3) Local channel charges do not apply to the main station and one extension.			

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 RATES-(Continued)

13.2.5 Signaling

A. Signaling Options

1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(4)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6
Arranged for Loop signaling, a maximum of 1300 ohms.			
-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(4)	2.2.6

- 1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- 2) Manual signaling for multipoint channels is available on Type 415 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- 3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing installations at existing locations for existing customers.
- 4) Service Activity Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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DIGITAL LINK SERVICES CONCURRENCE

14. Digital Link Services Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Digital Link Service as set forth in Oregon Farmers Mutual Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Digital Link Service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Digital Link Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Digital Link Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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DISTANCE LEARNING COMMUNICATIONS SERVICES

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DISTANCE LEARNING COMMUNICATIONS SERVICES CONCURRENCE

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The Company concurs in the rules and regulations governing intrastate interexchange Distance Learning Communications Service as set forth in Oregon Farmers Mutual Telephone Company's Tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Distance Learning Communications Service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

PROVISION OF SERVICES

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to customers, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Distance Learning Communications Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Distance Learning Communications Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

CANCELLATION RIGHTS

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

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DISTANCE LEARNING COMMUNICATIONS SERVICES

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DISTANCE LEARNING COMMUNICATIONS SERVICES

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4.6 RATES AND CHARGES - DISTANCE LEARNING 1

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4.6.1 Channels

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Monthly
Rate Service
Charge

A. Local Distribution Channel

- 1. First 1/4 mile or fraction thereof, per channel \$ 867.30 \$ 400.00
- 2. Each additional 1/4 mile or fraction thereof, per channel \$ 3.70 N/A

B. Interoffice Channel

- 1. Interexchange Interoffice Channel -

Fixed (two required per interoffice channel) \$ 29.00 \$ 267.00

Mileage -Rate per V-H mile or fraction thereof, per channel \$ 19.30 N/A

4.6.2 Hubbing (per location) \$ 40.40 \$ 133.00

4.6.3 Quad Split Video (per installation) \$4,680.50 \$1,600.00

4.6.4 Additional Services

- A. Freeze Frame Video (per location) \$ 53.30 N/A
- B. Far End Camera Control (per location) \$ 53.30 N/A
- C. Gateway Access (per port) \$ 23.20 \$ 53.00

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DISTANCE LEARNING COMMUNICATIONS SERVICES

4.7 RATES AND CHARGES - DISTANCE LEARNING 3

4.7.1 Channels

A. Local Distribution Channel

1.	First 1/4 mile or fraction thereof, per channel	\$1,335.70	\$ 400.00
2.	Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A
3.	Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A

B. Interoffice Channel

1. Interexchange Interoffice Channel -

Fixed (two required per interoffice channel)	\$ 98.80	\$ 267.00
--	----------	-----------

Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 57.60	N/A
---	----------	-----

4.7.2 <u>Hubbing (per location)</u>	\$ 200.70	\$ 133.00
-------------------------------------	-----------	-----------

4.7.3 <u>Quad Split Video (per installation)</u>	\$2,465.60	\$1,600.00
--	------------	------------

4.7.4 Additional Services

A. Freeze Frame Video (per location)	\$ 53.30	N/A
B. Far End Camera Control (per location)	\$ 53.30	N/A
C. Gateway Access (per port)	\$ 52.50	\$ 53.00

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DISTANCE LEARNING COMMUNICATIONS SERVICES

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4.8 RATES AND CHARGES - DISTANCE LEARNING A

	<u>Monthly</u> <u>Rate</u>	<u>Service</u> <u>Charge</u>	
4.8.1 <u>Channels</u>			
A. <u>Local Distribution Channel</u>			
1. First 1/4 mile or fraction thereof, per channel	\$ 524.10	\$ 800.00	
2. Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A	
3. Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A	
4. Channels Received, per channel received	\$ 98.80	N/A	
B. <u>Interoffice Channel</u>			
1. Interexchange Interoffice Channel -			
Fixed (two required per interoffice channel)	\$ 0.00	\$ 80.00	(I)
Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 160.30	N/A	

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DISTANCE LEARNING COMMUNICATIONS SERVICES

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4.8 RATES AND CHARGES - DISTANCE LEARNING A

4.8.1 Channels

Monthly
Rate

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A. Local Distribution Channel

1.	First 1/4 mile or fraction thereof, per channel	\$ 524.10	\$ 800.00
2.	Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A
3.	Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A
4.	Channels Received, per channel received	\$ 98.80	N/A

B. Interoffice Channel

1.	Interexchange Interoffice Channel -		
	Fixed (two required per interoffice channel)	\$ 0.00	\$ 0.00
	Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 160.30	N/A

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of Higginsville, Missouri, Inc.

1st Revised Sheet 14.16
Cancels Original Sheet 14.16

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DISTANCE LEARNING COMMUNICATIONS SERVICES

SEP 1 1994

4.8 RATES AND CHARGES - DISTANCE LEARNING A

	<u>Monthly Rate</u>	<u>Service Charge</u>	
4.8.2 <u>Hubbing (per location)</u>	\$ 551.20	\$ 267.00	
4.8.3 <u>Additional Services</u>			
A. Gateway Access			
1) Gateway Access 1 (per port)	\$ 859.00	\$ 800.00	
2) Gateway Access 3 (per port)	\$ 445.40	\$ 800.00	(T)

FILED

OCT - 1 1994

MISSOURI
Public Service Commission

Issued: September 1, 1994

Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

Effective: October 1, 1994

CANCELLED
July 2, 2015
Missouri Public
Service Commission
JI-2015-0351

CITIZENS TELEPHONE COMPANY
of Higginsville, Missouri, Inc.

Original Sheet 14-16

DISTANCE LEARNING COMMUNICATIONS SERVICES

4.8 RATES AND CHARGES - DISTANCE LEARNING A

RECEIVED

Monthly Service
Rate Charge **MAY 05 1994**
\$ 551.20 \$ 267.00
MISSOURI
Public Service Commission

4.8.2 Hubbing (per location)

4.8.3 Additional Services

A. Gateway Access

1)	Gateway Access 1 (per port)	\$ 859.00	\$ 800.00
2)	Gateway Access 2 (per port)	\$ 445.40	\$ 800.00

CANCELLED

OCT 01 1994
BY 1st R.S. #14.16
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1905 Walnut
Higginsville, MO 64037

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CITIZENS TELEPHONE COMPANY
of Higginsville, Missouri, Inc.

Original Sheet 14-17

DISTANCE LEARNING COMMUNICATIONS SERVICES

4.9 OTHER SERVICES

A. Authorized Use in Conjunction with Lease or Rental of
Customer's Facilities

Authorized Use (per hour or fraction thereof)

B. Discounts for Multiple-Year Periods

- 1. Three Years - 25%
- 2. Five Years - 35%
- 3. Ten Years - 50%

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MAY 05 1994

**MISSOURI
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\$10.00

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Public Service Commission**

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**Brian Cornelius
Citizens Telephone Co.
1905 Walnut
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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

15. Universal Emergency Number Service (911)

15.1 General

- A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Service may include Selective Routing, Automatic Number Identification and Automatic Location Identification features.
- B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.
- C. 911 Service is offered subject to availability of facilities.
- D. The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

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Brian Cornelius
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1905 Walnut
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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

15. Universal Emergency Number Service (911) (Cont'd)

15.1 General (Cont'd)

- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provisions of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

15.2 Definition of Terms

- A. Automatic Location Identification (ALI): A feature by which the name and address associated with the calling party's telephone number (identified by the ANI feature as defined following) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premise, etc.) will be identified with the address of the telephone number at the main premise.
- B. Automatic Number Identification (ANI): A feature by which the calling party's telephone number is forwarded to the PSAP's Display and Transfer Units via the 911 Control Office.
- C. Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

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of Higginsville, Missouri, inc.

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

SEP 24 1993

15. Universal Emergency Number Service (911) (Cont'd)

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15.2 Definition of Terms (Cont'd)

D. Emergency Service Number (ESN): When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations, as well as the unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Data Management System (DMS). The customer will associate these ESN's with street address ranges or other mutually-agreed-upon routing criteria in the 911 serving area. The ESN's will be carried in the DMS to permit routing of 911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the 911 serving area.

E. Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

F. Selective Routing (SR): a feature that routes a 911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

15.3 Conditions

A. 911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.

C. Temporary or vacation suspensions of service are not provided for any part of the 911 Service.

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Brian Cornelius
Citizens Telephone Co.
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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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15. Universal Emergency Number Service (911) (Cont'd)

15.3 Conditions (Cont'd)

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Public Service Commission

- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential except as indicated in Section 15.3(E) following.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished to a PSAP. Information will be provided only for the purpose of responding to emergency calls.
- F. The Company's entire liability to any person for interruption or failures of 911 Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data bases(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

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1905 Walnut
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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

SEP 24 1993

15. Universal Emergency Number Service (911) (Cont'd)

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Public Service Commission

15.3 Conditions (Cont'd)

- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

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Brian Cornelius
Citizens Telephone Co.
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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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15. Universal Emergency Number Service (911) (Cont'd)

SEP 24 1993

15.3 Conditions (Cont'd)

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Public Service Commission

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- L. Application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- M. The customer is required to furnish the Company its agreement to the following terms and conditions:
1. That all 911 calls will be answered on a 24-hour day, seven-day week basis.
 2. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

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Citizens Telephone Co.
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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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15. Universal Emergency Number Service (911) (Cont'd)

SEP 24 1993

15.3 Conditions (Cont'd)

MISSOURI
Public Service Commission

M. (Cont'd)

3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.

4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation of other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.

O. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESN's with street address ranges or other mutually agreed upon routing criteria in the 911 serving area. These ESN's will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the 911 serving area. The following terms define the customer's responsibility in providing this information:

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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15. Universal Emergency Number Service (911) (Cont'd)

SEP 24 1993

15.3 Conditions (Cont'd)

1. Initial and subsequent ESN assignments ^{by street name} address range and area or other mutually agreed upon routing criteria shall be furnished by the customer to the Company prior to the effective date of service.
2. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.
3. The Company will provide to the customer on request a complete written copy of the master address file to permit the customer to verify the accuracy of the police, fire and ambulance PSAP routing designations.
4. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
5. The Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.

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Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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15. Universal Emergency Number Service (911) (Cont'd)

MISSOURI
Public Service Commission

15.3 Conditions (Cont'd)

- P. The rates charged for 911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- Q. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- R. The customer recognizes that the addresses provided with Automatic Location Identification (ALI) are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. When the customer becomes aware of any inaccuracies in the data provided by the ALI feature, it shall promptly notify the Company in writing. The Company shall make the correction within a reasonable time under the circumstances.

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Citizens Telephone Co.
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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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15. Universal Emergency Number Service (911) (Cont'd)

SEP 24 1993

15.4 Rates

MISSOURI
Public Service Commission

- A. The rates and charges for 911 Service will be determined on an individual case basis and will be in the form of Direct Sale Cost for PSAP. The rates will include equipment, non-recurring charges, and recurring monthly charges. Individual features requested by the customer include, but are not limited to, direct sale PSAP equipment, Central Office modifications, data base preparation, data base management, trunking and maintenance.
- B. Direct Sale of PSAP equipment (excluding CPE) shall be on terms mutually agreeable to the Company and the customer.
- C. Non-recurring charges for 911 Service will be made to one "entity" (normally a city or county) based on actual costs, from job order closings. These charges will include, when applicable, one or more of the following expense items associated with the equipment or service provided.
1. Maintenance expense
 2. Depreciation expense - including reusable and/or recoverable items
 3. Administrative expense
 4. Taxes - including Federal Income Tax
 5. Any other specific items of expense that may be associated with the facility provided
 6. An approved return on investment

(An estimate of the actual cost of the service will be provided upon request.)

- D. The cost used in the derivation of the various expense items shall include the following.
1. Material
 2. Material overhead
 3. Installation labor
 4. Installation labor overhead
 5. Engineering labor
 6. Engineering overhead

- E. The monthly rate in addition to the charges set forth shall be equal to the individual business one-party rate plus 911 termination.

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OCT 26 8

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

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15. Universal Emergency Number Service (911) (Cont'd)

SEP 24 1993

15.4 Rates (Cont'd)

MISSOURI
Public Service Commission

- F. Annual maintenance and administrative costs will be applied where capital additions were made, causing an increase in annual maintenance. These charges will be billed annually using the maintenance and administrative factors from the most current annual report.
- G. The above rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.
- H. Customer Activity Charges as specified in Section 5 of the tariff are applicable.

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Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

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PROMOTIONAL OFFERINGS

Missouri Public

REC'D APR 16 2002

16. Promotional Offerings

Service Commission

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

- A. Customer Activity Charges for customers changing or adding Custom Calling Features and/or CLASS Services as well as the first month's recurring rate for the service(s) will be waived for the periods May 1, 2002 through May 31, 2002 and September 3, 2002 through September 30, 2002.

(C)
|
(C)

Missouri Public

FILED MAY 01 2002

Service Commission

Issued: April 18, 2002

Brian Cornelius
Citizens Telephone Company
1906 Walnut
Higginsville, MO 64037

Effective: May 1, 2002

Cancelled

February 24, 2007

Missouri Public
Service Commission

PROMOTIONAL OFFERINGS

**Missouri Public
Service Commission**

16. Promotional Offerings

REC'D FEB 14 2000

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

(N)

A. Customer Activity Charges will be waived for customers adding a second telephone line from March 17, 2000 through April 17, 2000, and September 1, 2000 through September 29, 2000.

B. Customer Activity Charges for customers changing or adding Custom Calling Features and/or CLASS services as well as the first month's recurring rate for the service(s) will be waived for the periods March 17, 2000 through April 17, 2000, and September 1, 2000 through September 29, 2000.

(N)

CANCELLED

MAY 01 2002
John R. S. 16-1
Missouri Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED MAR 15 2000

Issued: February 14, 2000

Effective: March 15, 2000

Brian Cornelius
Citizens Telephone Co.
1906 Walnut
Higginsville, MO 64037

Citizens Telephone Company
of Higginsville, Missouri, Inc.

PSC Mo. No. 4
4th Revised Sheet No. 16-1
Canceling 3rd Revised Sheet No. 16-1

PROMOTIONAL OFFERINGS

**Missouri Public
Service Commission**

RECD NOV 05 1998

16. Promotional Offerings

From time to time, the Telephone Company will elect to offer special promotions to its customers. These offerings will generally consist of a reduced price, waiver of installation charges, or a free service with a purchase of another service.

These offerings may be limited to certain dates, locations, and will be for limited time periods, subject to prior notification and approval by the Missouri Public Service Commission.

- A. Customer Activity Charges for customers changing or adding Caller ID, Calling Name Delivery, or Calling Party Identity Services as well as the first month's recurring rate for the service(s) will be waived for the period December 1, 1998 through December 31, 1998.

(D)

(N)

(N)

CANCELLED

MAR 15 2000

By 6th RS 16-1
**Public Service Commission
MISSOURI**

**Missouri Public
Service Commission**

99-203
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Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

Effective: December 5, 1998

Citizens Telephone Company
of Higginsville, Missouri, Inc.

PSC Mo. No. 4
3rd Revised Sheet No. 16-1
Canceling 2nd Revised Sheet No. 16-1

PROMOTIONAL OFFERINGS

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16. Promotional Offerings

MAY 19 1998

From time to time, the Telephone Company will elect to offer special promotional rates to its customers. These offerings will generally consist of a reduced price, waiver of installation charges, or a free service with a purchase of another service.

These offerings may be limited to certain dates, locations, and will be for limited time periods, subject to prior notification and approval by the Missouri Public Service Commission.

- A. Customer Activity Charges will be waived for customers adding a second telephone line from August 1, 1998, through October 31, 1998.
- B. Customer Activity Charges for customers changing or adding Custom Calling Features and/or CLASS services as well as the first month's recurring rate for the service(s) will be waived for the period August 1, 1998 through October 31, 1998.

CANCELLED

DEC 05 1998
by 4th RS#16-1
Public Service Commission
MISSOURI

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Brian Cornelius
Citizens Telephone Company
1905 Walnut
Higginsville, MO 64037

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Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. Mo. No. 4
2nd Revised Sheet No. 16-1
Canceling 1st Revised Sheet No. 16-1

PROMOTIONAL OFFERINGS

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16. Promotional Offerings

From time to time, the Telephone Company will elect to offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service. MISSOURI Public Service Commission

JUN 4 1997

These offerings may be limited to certain dates, locations, and will be for limited time periods, subject to prior notification and approval by the Missouri Public Service Commission.

- A. Customer Activity Charges will be waived for customers adding a second telephone line from August 1, 1997 through October 31, 1997. (T)
- B. Customer Activity Charges for customers changing or adding Custom Calling Features and/or CLASS services as well as the first month's recurring rate for the service(s) will be waived for the period August 1, 1997 through October 31, 1997. (T)

CANCELLED

AUG 01 1998
By 3rd RS #16-1
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Brian Cornelius
Citizens Telephone Co.
1905 Walnut
Higginsville, MO 64037

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Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. Mo. No. 4
1st Revised Sheet No. 16-1
Cancelling Original Sheet No. 16-1
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PROMOTIONAL OFFERINGS

MAY 15 1996

16. Promotional Offerings

**MISSOURI
Public Service Commission**

From time to time, the Telephone Company will elect to offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

These offerings may be limited to certain dates, locations, and will be for limited time periods, subject to prior notification and approval by the Missouri Public Service Commission.

- A. Customer Activity Charges will be waived for customers adding a second telephone line from June 15, 1996 through September 30, 1996.
- B. Customer Activity Charges for customers changing or adding Custom Calling Features and/or CLASS services as well as the first month's recurring rate for the service(s) will be waived for the period August 1, 1996 through September 30, 1996.

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Issued: May 15, 1996

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Citizens Telephone Co.
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Citizens Telephone Company
of Higginsville, Missouri, Inc.

P.S.C. MO. NO. 4
Original Sheet No. 16-1

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PROMOTIONAL OFFERINGS

AUG 1 1994

16. Promotional Offerings

MO. PUBLIC SERVICE COMM. (N)

From time to time, the Telephone Company will elect to offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

These offerings may be limited to certain dates, locations, and will be for limited time periods, subject to prior notification and approval by the Missouri Public Service Commission.

- A. Customer activity charges for customers changing or adding Custom Calling Features and CLASS services between September 15, 1994 and October 31, 1994 will be waived.

(N)

CANCELLED

JUN 15 1994
BY 121 P.S. #16-1
Public Service Commission
MISSOURI

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95 - 47

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Issued: August 1, 1994

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Citizens Telephone Co.
1905 Walnut
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