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MISSOURI TELECOMMUNICATIONS TARIFF

**MISSOURI**  
Public Service Commission

OF

SHARED COMMUNICATIONS SERVICES, INC.

This tariff contains the descriptions, regulations and rates applicable to the telecommunications services furnished by Shared Communications Services, Inc. for calls that originate and terminate within the State of Missouri. This tariff is on file with the Missouri Public Service Commission. A copy may be inspected during normal business hours at the Company's principal place of business, 1095-25th Street SE, Suite 201, Salem, Oregon 97301, (800) 285-6100.

SCS operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

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Date Effective: December 19, 1997

Issued By: Charlene Yarno, Assistant Secretary  
Shared Communications Services, Inc.  
1095-25th Street SE, Suite 201, Salem, Oregon 97301

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Shared Communications Services, Inc.

PSC.MO. NO. 1

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## TARIFF FORMAT

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Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission ("PSC"). For example, the Fourth Revised Sheet No. 14 cancels the Third Revised Sheet No. 14. Because of various suspension periods, deferrals, etc. the PSC follows in its tariff approval process, the most current sheet number on file with the Missouri Public Service Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

Paragraph Numbering Sequences - There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.  
2.1  
2.1.1  
2.1.1.1  
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**EXPLANATION OF SYMBOLS**

- C - to signify change in regulation.  
D - to signify a deletion.  
I - to signify a rate increase.  
M - to signify material relocated in the tariff.  
N - to signify a new rate or regulation.  
R - to signify a rate reduction.  
T - to signify a change in text, but no change in rate or regulation.

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NOV 04 1997**SECTION 1 - DEFINITIONS****MISSOURI  
Public Service Commission**

**Account Code:** A numerical sequence available at a Customer's request which enables identification of account users and which allocates costs of the services accordingly. Account codes may be verified against a pre-defined list of codes maintained by the Company.

**Authorized User:** Any person, firm, partnership, corporation or other entity permitted to use Customer's account.

**Called Station:** The terminating point of a call (i.e., the called number).

**Calling Card:** A card issued by Company which enables the Customer to charge the call cost to a prearranged account. Customer accesses the account by entering a PIN.

**Calling Station:** The originating point of a call (i.e., the calling number).

**Commission:** Missouri Public Service Commission (PSC).

**Company:** Shared Communications Services, Inc.

**Customer:** Any person, firm, partnership, corporation or other entity which orders or is furnished telecommunications service and is responsible for payment of the charges and for compliance with the Company's tariff regulations.

**Customer Dialed Calling Card Station:** Service where the charges for the call are billed to a Company-authorized Calling Card.

**Day:** Rate period from 8:00 AM to 4:59 PM Monday through Friday local time at the Calling Station.

**Enhanced Communications Service:** Service which employs computer processing applications that act on the format, content, code, protocol or similar aspects of the Customer's transmitted information; provides the Customer additional, different or restructured information; or involves Customer interaction with stored information.

**Evening:** Rate period from 5:00 PM to 10:59 PM Monday through Friday and Sunday local time at the Calling Station.

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**SECTION 1 - DEFINITIONS (CONT.)****MISSOURI  
Public Service Commission**

**Holidays:** Company-recognized holidays are New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Evening rates apply to "SCS Connect" Program and Program "SCS" calls except when a lower rate would normally apply.

**Incomplete Call:** Any call where voice transmission between the Calling Station and the Called Station is not established (i.e., busy, no answer, etc.).

**Interexchange Carrier (IXC):** A carrier certified to provide intrastate telephone service.

**LATA (Local Access and Transport Area):** A geographic area established as required by the Modification of Final Judgment entered in United States v. Western Electric Co., Inc., 552 F. Supp 131 (D.D.C. 1982), within which a local exchange company provides communication service.

**Local Exchange Company:** A telephone company utility which provides local telecommunications services to a specific geographical area for business and residential customers.

**Message Telecommunications Service (MTS):** Commonly known as "long distance service", MTS is the transmission of two-way interactive switched voice communication between local exchange areas for which charges are made on a per-unit basis and wide area telecommunications service or its equivalent.

**Night:** Rate period from 11:00 PM to 7:59 AM Monday through Thursday and 11:00 PM Friday to 4:59 PM Sunday local time at the Calling Station.

**Operator Dialed Calling Card Station:** Service which requires the assistance of a Company operator to complete the call and where the charges are billed to a Company-authorized Calling Card.

**Operator Station:** Service which requires the assistance of a Company operator to complete the call.

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**SECTION 1 - DEFINITIONS (CONT.)**

**MISSOURI  
Public Service Commission**

**Person-to-Person:** Service for which the person originating the call specifies to the Company operator, a particular person, department, extension or office to be reached.

**PIN (Personal Identification Number):** A number sequence which must be used by Customer to access the network for calling card services.

**Point of Presence:** The Company's physical presence in a LATA (as defined herein). Locations where Company maintains a terminal facility for purposes of providing telecommunications services.

**SCS:** Shared Communications Services, Inc.

**Special Services:** Services provided and/or performed by the Company involving special design, engineering, programming, development and/or production activities to meet Customer's service request for which there is not a prescribed rate in this tariff.

**Switched Access:** The connection between Customer's premises and the Company's point of presence using the local exchange carrier's switch.

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**SECTION 2 - RULES AND REGULATIONS****MISSOURI  
Public Service Commission****2.1 UNDERTAKING OF THE COMPANY**

- 2.1.1 Company's services are furnished for the provision of telecommunications which originate and/or terminate within the State of Missouri. Service is furnished subject to transmission, atmospheric and like conditions.
- 2.1.2 SCS is a resale common carrier providing intrastate and interstate long distance message telecommunications service to Customers for their direct transmission and reception of voice, data, and other types of communications.
- 2.1.3 Company resells access, switching, transport and termination services provided by interexchange carriers (IXC).
- 2.1.4 Customer's monthly charges for Company's service are based on the total time Customer actually uses the service. For billing purposes, duration of each call will be rounded up in six-second increments unless otherwise specified.
- 2.1.5 Subject to availability, Customers may use account codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
- 2.1.6 Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.
- 2.1.7 Company's services are designed for small to medium-sized business Customers interested in the simplified rate structures provided by Company.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)**

**MISSOURI**  
**Public Service Commission**

**2.2 LIMITATIONS**

- 2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2 Company reserves the right to discontinue service when necessitated by conditions beyond Company's control or when Customer is using the service in violation of the provisions of this tariff or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 Title to all facilities provided by Company under these regulations remains in or is leased in SCS' name.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer of service and/or account. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)****MISSOURI  
Public Service Commission****2.3 USE**

2.3.1 Services provided under this tariff may be used only for the transmission of communications by the Customers in a manner consistent with the terms of this tariff and regulations of the Federal Communications Commission.

2.3.2 Services provided under this tariff shall not be used:

2.3.2.1 For unlawful purposes; or

2.3.2.2 For any purpose for which any payment or other compensation is received by the Customer, except when the Customer is an entity which holds itself out as being a communications common carrier or resale common carrier or entity which resells the Company's services as part of an enhanced communications service. This provision does not prohibit an arrangement between the Customer and an authorized user to share the cost of the service so long as the arrangement generates no profit for any participant in the arrangement.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)****MISSOURI  
Public Service Commission****2.4 INTERCONNECTION**

- 2.4.1 Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.4.2 Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting customer provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.
- 2.4.3 Customer is responsible for charges incurred for special construction and/or special facilities which Customer requests and which are ordered by Company on Customer's behalf.
- 2.4.4 If required for the provision of Company's services, Customer must provide equipment space, supporting structure, conduit and electrical power without charge to Company.
- 2.4.5 Customer is responsible for arranging access to its premises at a mutually agreeable time when required for Company to install, repair, maintain, program, inspect or remove equipment associated with the provision of Company's services.
- 2.4.6 Customer must pay for replacement or repair of damage to equipment or facilities of Company caused by negligence or willful act of Customer.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)****MISSOURI  
Public Service Commission****2.5 LIABILITIES OF THE COMPANY**

- 2.5.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the service period.
- 2.5.2 Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.5.3 The Company shall be indemnified and held harmless by the Customer against: any claims for libel, slander, infringement or unauthorized use of any copyright, trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and any claims for patent infringement arising from combining or connecting of Company's facilities with apparatus and systems of the Customer; and any other claims resulting out of any act or omission of the Customer relating to the use of the Company's facilities.
- 2.5.4 Company is not liable for any defacement of, or damage to, the equipment or premises of Customer resulting from the furnishing of services when such defacement or damages is not the result of Company's negligence.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)****MISSOURI  
Public Service Commission****2.5 LIABILITIES OF THE COMPANY (CONT.)**

2.5.5 Company shall not be liable for, and the Customer indemnifies and holds the Company harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to or death of any person or persons and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company, where such installation, operation, maintenance, condition, location or use is not the direct result of Company's negligence.

2.5.6 Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to: unavoidable interruption in the working of its circuits or those of another common carrier; acts of God; storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action or request of the U.S. Government or any governmental agency, commission, or other instrumentality; national emergencies, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or not withstanding anything in the tariff to the contrary, the unlawful acts of Company's agents and employees if committed beyond the scope of their employment.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)****MISSOURI**  
**Public Service Commission****2.6 SERVICE**

2.6.1 It shall be the obligation of Customer to notify Company of any interruptions of service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer, not within Customer's control, and is not in the wiring or equipment connected to the terminal of Company.

2.6.2 Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of Customer, or to the failure of channels, equipment and/or communications equipment provided by Customer, are subject to the general liability provisions set forth in Section 2.5, herein.

2.6.3 Without incurring liability, Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and Company's equipment and facilities and may continue such interruption until any item of noncompliance or improper equipment operation is rectified.

**2.7 RESTORATION OF SERVICE**

2.7.1 The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)****MISSOURI**  
**Public Service Commission****2.8 PAYMENTS AND BILLING**

- 2.8.1 Service is provided and billed on a monthly (30 day) basis. Service continues to be provided until cancelled by the Customer (see Section 2.9) or by the Company (see Section 2.10).
- 2.8.2 Customer is responsible for the payment of all charges for services furnished. Charges are based on actual usage during a month and will be billed monthly in arrears.
- 2.8.3 Billing will be payable upon receipt and past due 30 days from invoice date. A late payment fee of 1.5% of the outstanding balance will be assessed for past due accounts.
- 2.8.4 The name(s) of the Customer(s) desiring to use the service must be set forth in the agreement for service.
- 2.8.5 Company does not require a deposit from Customer for use of Company's services.
- 2.8.6 Customers may receive credit adjustments up to an allowable amount for contested charges by contacting the Company whose number is shown on the Customer's bill. Adjustment may be authorized by the Company after appropriate investigation.
- 2.8.7 Customers have the right to refer billing disputes and any other complaints to Company at 1095-25th Street, Suite 201, Salem, OR 97301, (800) 285-6100. Unresolved billing disputes may also be referred to the Missouri Public Service Commission at P.O. Box 360, Jefferson City, MO 65102.
- 2.8.8 All Federal excise taxes, state and local sales, use and similar taxes are billed as separate line items and are not included in quoted rates.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)****MISSOURI**  
**Public Service Commission**

- 2.9 CANCELLATION OF SERVICE BY CUSTOMER
- 2.9.1 Where an agreement for service is cancelled by the Customer prior to the start of any design work or installation of facilities, no charge applies.
- 2.9.2 Where installation of facilities has been started prior to the cancellation, appropriate connection charges as shown in the Company's tariff will apply.
- 2.9.3 If cancellation is requested subsequent to the time installation has been started, the agreement will be canceled by the Company and the Company may collect a charge equal to the estimated costs incurred in the installation, less estimated net salvage.
- 2.9.4 Installation is considered to have been started when the Company incurs any expense in connection with, or in preparation for, provision of service which would not otherwise have been incurred, provided the customer has advised the Company to proceed with the installation, and the Company has accepted the order.
- 2.9.5 If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service and the minimum requirements of the rate will be applicable.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)**

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Public Service Commission**

**2.10 CANCELLATION OF SERVICE BY COMPANY**

2.10.1 Company will provide at least one week's written notice via first class mail before terminating service, however Company reserves the right to immediately disconnect service without incurring liability when necessitated by conditions beyond the Company's control or when Customer is using the service in violation of either the provisions of this tariff or the laws, rules, regulations, or policies of the jurisdiction of the Calling Station or the Called Station, or the laws of the United States including rules, regulations and policies of the Federal Communications Commission.

2.10.2 Service will not be terminated for failure to pay amounts in dispute if the entire amount past due is subject to a pending complaint with the PSC. The Company may issue a notice of termination of service with respect to that portion of a past due account which is not the subject of a pending complaint.

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**SECTION 2 - RULES AND REGULATIONS (CONT.)****MISSOURI  
Public Service Commission****2.11 OPERATOR SERVICE REQUIREMENTS**

- 2.11.1 Company will not knowingly bill for incomplete calls and will remove any charges(s) for incomplete calls upon subscriber notification or Company's knowledge of the charge(s) for incomplete calls.
- 2.11.2 Company will advise the caller and billed party (if different from the end user) that Shared Communications Services, Inc. is the operator service provider at the time of the initial contact.
- 2.11.3 Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- 2.11.4 Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of Company and will not collect locations surcharges imposed by traffic aggregators.
- 2.11.5 Company will arrange for listing of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
- 2.11.6 Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.
- 2.11.7 Company will direct all "00-" emergency calls to the local exchange carrier (LEC), at no charge.
- 2.11.8 Company's contracts with traffic aggregators will contain provisions which:
- 2.11.8.1 Prohibit the blocking of access to an end user's interexchange carrier of choice; and
- 2.11.8.2 Prohibit for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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**SECTION 3 - DESCRIPTION OF SERVICES OFFERED****MISSOURI  
Public Service Commission****3.1 TIMING OF CALLS**

3.1.1 On all calls, except Person-to-Person calls, communications originate when the connection between the Calling Station and Called Station is established. For example, direct dialed long distance calls originate when the Customer accesses the IXC switch by dialing the IXC's access code (10XXX) either directly or through the election of the IXC as the Customer's Primary Interexchange Company in Equal Access service areas, AND the called party answers the call. When the Customer hangs up, the communications charges will terminate for that call.

3.1.2 For Person-to-Person calls, chargeable time begins when the connection is established between the Calling Party and a specified person, station, department, office, or an agreed-upon alternate.

3.1.3 Unless otherwise specified in this price list, the minimum call duration for billing purposes is one-tenth of one minute, with one-tenth of a minute billing increments thereafter.

3.1.4 Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.

3.1.5 There is no billing for incomplete calls.

**3.2 MINIMUM CALL COMPLETION AND MILEAGE CALCULATION**

3.2.1 Customers can expect a call completion rate of not less than 95% during peak periods for Feature Groups A (FGA), B (FGB) and D (FGD) Services. The completion rate is calculated as the number of calls completed, including calls completed to a busy or unanswered line, divided by the number of calls attempted.

3.2.2 The Customer's total use of Company's services is charged at the applicable rate per minute set forth below, based on airline mileage between two points as determined by and shown in the airline mileage tables contained in AT&T Tariff FCC No. 10, incorporated herein by reference.

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**SECTION 3 - DESCRIPTION OF SERVICES OFFERED (CONT.)****MISSOURI**  
**Public Service Commission****3.3 SCS TELECOMMUNICATIONS SERVICES****3.3.1 "SCS Connect" Program**

**3.3.1.1** 1 Plus Access (Switched) Service is a direct dial long distance service available from equal access central offices nationwide. This service offers discounted direct dial, international calling, verified and non-verified account codes and six-second incremental billing.

**3.3.1.2** Travel Card Customers may access the Company's system via a toll free carrier access code dialed from any dual tone multifrequency signalling telephone. Customers are prompted to enter an account code and, upon validation, are able to dial a called station number to make discounted intrastate, interstate and international calls.

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**SECTION 3 - DESCRIPTION OF SERVICES OFFERED (CONT.)****MISSOURI  
Public Service Commission**

- 3.3 SCS TELECOMMUNICATIONS SERVICES (CONT.)
- 3.3.2 Program "SCS"
- 3.3.2.1 Shared Net Products
- 3.3.2.1.1 Shared Net 800 (Switched) Service is available from equal access central offices nationwide where SCS owns, operates or leases facilities.
- 3.3.2.1.2 Shared Net Feature Plus Card Customers may access the Company's system via a toll free carrier access code dialed from any dual tone multifrequency signalling telephone. Customers are prompted to enter an account code and, upon validation, are able to dial a Called Station number. This program is for Business customers only.
- 3.3.2.1.3 SCS 800 Card Service Authorized Users are provided with a card issued to Customer. Authorized Users may access the Company's system via a toll free carrier access code dialed from any dual tone multifrequency signalling telephone. After Authorized User enters the Customer's PIN, this service automatically calls to a pre-selected Called Station.
- 3.3.2.1.4 SCS One World Plan Calling Card Customers may access the Company's system via a toll free carrier access code dialed from any dual tone multifrequency signalling telephone. Customers are prompted to enter an account code and upon validation are able to dial a Called Station number. This program is for Residential customers only.

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**SECTION 3 - DESCRIPTION OF SERVICES OFFERED (CONT.)****MISSOURI  
Public Service Commission****3.3 SCS TELECOMMUNICATIONS SERVICES (CONT.)****3.3.3 Operator Assisted Calling Service**

**3.3.3.1** Operator Assisted Calling Service is available only to Customers of "SCS Connect" Program and Program "SCS". This service permits Customers to access a live operator or automated operator to place specified types of interLATA subscriber-dialed and operator-assisted calls within the State of Missouri by dialing 0 plus the number desired or 00 from a SCS presubscribed telephone. All (0+) intraLATA calls are routed to the appropriate LEC.

**3.3.3.2** Calls will be billed at the established SCS Operator Assisted Calling Service per minute rates plus the appropriate surcharge (See Section 4.6).

**3.3.4 Directory Assistance Service**

**3.3.4.1** Directory Assistance Service is available only to Customers of "SCS Connect" Program and Program "SCS".

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**SECTION 4 - RATES AND CHARGES****MISSOURI  
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- 4.1.1 Customers will be charged a basic monthly recurring program charge per billing location of \$6.00 for the first service.
- 4.1.2 An additional monthly recurring program charge per billing location of \$3.00 will be charged for each additional service.
- 4.1.3 The program charge will be waived for a program if the customer does not incur at least \$25.00 worth of rate charges for the program.
- 4.1.4 Program "SCS" SCS 800 Card Service is exempt from program charges.

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**SECTION 4 - RATES AND CHARGES (CONT.)**

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**4.2 MONTHLY SERVICE CHARGES****MISSOURI  
Public Service Commission****4.2.1 "SCS Connect" Program****4.2.1.1** There is no monthly service charge for this program's products.**4.2.2 Program "SCS"****4.2.2.1** Customer will incur a \$12.00 monthly service charge for the first 800 number installed at a service address under any Program "SCS" 800 service offering. Additional 800 numbers installed at the same service address will not incur a monthly service charge.**4.2.2.1.1** If a Customer commits to a 12 month term agreement, the monthly service charge is reduced to \$6.00 for the first 800 number installed at a service address. Additional 800 numbers installed at the same service address will not incur a monthly service charge.**4.2.2.1.2** If a Customer commits to a 24 month term agreement, the monthly service charge is waived for the first 800 number installed at a service address. Additional 800 numbers installed at the same service address will not incur a monthly service charge.**4.2.2.2** Customers will be billed directly by the LEC for certain dedicated access arrangements selected by the Customers for the provisioning of direct access arrangements. In those instances where the Company at the Customer's request may act as agent in the ordering of such arrangements, the Company will bill the Customer local access charges.**4.2.2.3** There are no monthly service charges for all other services offered under this program.

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**SECTION 4 - RATES AND CHARGES (CONT.)**

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**4.3 NON-RECURRING CHARGES**

**4.3.1 "SCS Connect" Program**

4.3.1.1 There are no additional non-recurring charges for services offered under this program.

**4.3.2 Program "SCS"**

4.3.2.1 There are no additional non-recurring charges for services offered under this program.

4.3.2.2 Notwithstanding the foregoing, charges for special services (as defined in Section 1) may apply to services offered under this program: when a Customer requests that SCS obtain facilities or provide technical assistance not normally required to provide standard MTS service; when special signalling, conditioning, equipment or other features are required to make Customer-provided equipment compatible with the Company's service; when installation or maintenance is performed or extended outside of normal business hours when not the fault of SCS; or when additional testing is requested in excess of the normal testing required to provide service.

4.3.2.3 Special services charges will be equivalent to the actual or estimated cost of furnishing such services, based on: the equipment and materials; engineering, labor and supervision; transportation; maintenance; and any identifiable cost related to the service provided.

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**SECTION 4 - RATES AND CHARGES (CONT.)**MISSOURI  
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## 4.4 "SCS CONNECT" PROGRAM RATES

## 4.4.1 1 Plus Access (Switched) Service Intrastate Rates (Per Minute)

Mileage Range	Day	Evening	Night
Entire State	.1680	.1680	.1680

4.4.1.1 Calls are billed in six-second increments, with an eighteen-second minimum.

4.4.1.2 Verified and non-verified account codes are available at no additional charge.

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Public Service Commission****4.4 "SCS CONNECT" PROGRAM RATES (CONT.)****4.4.2 Travel Card Intrastate Rates (Per Minute)**

	Day		Evening		Night	
Mileage Range	Initial Min.	Add'l Min.	Initial Min.	Add'l Min.	Initial Min.	Add'l Min.
0-10	.1100	.0900	.0880	.0720	.0715	.0585
11-14	.1500	.1300	.1200	.1040	.0975	.0845
15-18	.1773	.1600	.1440	.1280	.1170	.1040
19-23	.2023	.1700	.1560	.1360	.1430	.1105
24-28	.2150	.1700	.1700	.1455	.1650	.1260
29-33	.2150	.1750	.1720	.1560	.1700	.1390
34-40	.2430	.2100	.1800	.1630	.1780	.1520
41-50	.2430	.2120	.1800	.1645	.1780	.1520
51-60	.2530	.2220	.1880	.1705	.1785	.1560
61-80	.2630	.2320	.1885	.1780	.1790	.1580
81-100	.2730	.2375	.2020	.1805	.1795	.1590
101-125	.3030	.2525	.2070	.2025	.1805	.1660
126-150	.3130	.2725	.2200	.2180	.1830	.1785
151-190	.3230	.2825	.2270	.2255	.1880	.1835
191-300	.3330	.2925	.2350	.2330	.1955	.1910
300-430	.3830	.3425	.2950	.2630	.2505	.2235
430+	.3830	.3425	.2950	.2630	.2505	.2235

**4.4.2.1** Calls are billed in full minute increments, with a one minute minimum.**4.4.2.2** Access charges for all calls are \$.80 per call.**4.4.2.3** A flat 10% discount applies to the total monthly Travel Card usage and access charges.

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**SECTION 4 - RATES AND CHARGES (CONT.)****MISSOURI  
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## 4.5 PROGRAM "SCS" RATES

## 4.5.1 Shared Net Products

## 4.5.1.1 Shared Net 800 (Switched) Service Intrastate Rates (Per Minute)

Mileage Range	Day	Evening	Night
Entire State	.1780	.1780	.1780

4.5.1.1.1 Calls are billed in six-second increments with an 18-second minimum.

4.5.1.1.2 All intrastate and interstate calls are timed to the exact second, aggregated at the end of the month, and billed to the nearest six-second increment.

4.5.1.1.3 Pursuant to 4.2.2.1, a Customer committing to a 12 or 24 month term agreement will receive a discount on the monthly service charge.

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**SECTION 4 - RATES AND CHARGES (CONT.)**

## 4.5 PROGRAM "SCS" RATES (CONT.)

**MISSOURI**  
**Public Service Commission**

## 4.5.1 Shared Net Products (Cont.)

## 4.5.1.2 Shared Net Feature Plus Card Intrastate Rates (Per Minute)

Mileage Range	Day	Evening	Night
Entire State	.2500	.2500	.2500

4.5.1.2.1 Calls are billed in full minute increments with a one minute minimum.

4.5.1.2.2 The Customer Dialed Calling Card surcharge is \$0.25 per call.

## 4.5.1.3 SCS 800 Card Intrastate Rates (Per Minute)

Mileage Range	Day	Evening	Night
Entire State	.2500	.2500	.2500

4.5.1.3.1 There are no access charges for this card.

4.5.1.3.2 Calls are billed in full minute increments with a one minute minimum.

## 4.5.1.4 SCS One World Plan Calling Card Intrastate Rates (Per Minute)

Mileage Range	Day	Evening	Night
Entire State	.2500	.2500	.2500

4.5.1.4.1 Calls are billed in full minute increments with a one minute minimum.

4.5.1.4.2 The Customer Dialed Calling Card surcharge is \$0.25 per call.

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## 4.6 OPERATOR ASSISTED CALLING

## 4.6.1 Operator Assisted Calling Intrastate Rates (Per Minute)

**MISSOURI**  
**Public Service Commission**

	Day		Evening		Night	
Mileage Range	Initial Min.	Add'l Min.	Initial Min.	Add'l Min.	Initial Min.	Add'l Min.
0-10	.1100	.0900	.0880	.0720	.0715	.0585
11-14	.1500	.1300	.1200	.1040	.0975	.0845
15-18	.1773	.1600	.1440	.1280	.1170	.1040
19-23	.2023	.1700	.1560	.1360	.1430	.1105
24-28	.2100	.1700	.1600	.1400	.1550	.1250
29-33	.2100	.1750	.1650	.1475	.1600	.1300
34-40	.2330	.2010	.1725	.1570	.1700	.1375
41-50	.2330	.2010	.1725	.1570	.1710	.1425
51-60	.2430	.2110	.1805	.1630	.1725	.1450
61-80	.2530	.2210	.1815	.1710	.1750	.1500
81-100	.2630	.2310	.1950	.1725	.1765	.1525
101-125	.2930	.2410	.1990	.1950	.1785	.1650
126-150	.3030	.2610	.2135	.2125	.1825	.1775
151-190	.3130	.2710	.2200	.2190	.1875	.1825
191-300	.3230	.2810	.2290	.2275	.1950	.1850
300-430	.3730	.3310	.2890	.2575	.2500	.2200
430+	.3730	.3310	.2890	.2575	.2500	.2200

4.6.2 This service is available to "SCS Connect" Program and Program "SCS" customers.

4.6.3 Calls are billed in full minute increments with a one minute minimum.

4.6.4 In addition to the per minute usage charge above, one of the following surcharges will apply. When a call is subject to more than one surcharge, only the highest surcharge applies.

4.6.4.1 The Operator Station surcharge is \$2.10.

4.6.4.2 The Person-to-Person surcharge is \$3.90.

4.6.4.3 The Operator Dialed surcharge is \$1.00.

4.6.4.4 The Customer Dialed Calling Card Station surcharge is \$0.80.

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NOV 04 1997**SECTION 4 - RATES AND CHARGES (CONT.)****MISSOURI**  
**Public Service Commission**

## 4.7 DIRECTORY ASSISTANCE

4.7.1 Directory Assistance call rates are based on the subscribed Program:

4.7.2 "SCS Connect" Program \$0.65 per call

4.7.3 Program "SCS" \$0.65 per call

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**SECTION 4 - RATES AND CHARGES (CONT.)****MISSOURI  
Public Service Commission****4.8 TIME PERIODS**

4.8.1 The applicable time periods for "SCS Connect" Program, Program "SCS" and Operator Assisted Calling Services are as follows:

	MON	TUE	WED	THRU	FRI	SAT	SUN
8:00 AM	Day	Day	Day	Day	Day	Night	Night
to							
4:59 PM							
5:00 PM	Eve	Eve	Eve	Eve	Eve	Night	Eve
to							
10:59 PM							
11:00 PM	Night	Night	Night	Night	Night	Night	Night
to							
7:59 AM							

4.8.2 If a call begins in one time period and ends in another, the call is billed at proportional split rates.

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