



May 1, 2017



Princeton, MO 64673-9678

Dear Valued Business Customer:

Thank you for being a loyal GRM Networks® customer. We've had the privilege of serving your community for over 60 years. As your local communications provider, our mission is to provide excellent service at reasonable rates. We must increase local rates in some of our serving area, due to the Federal Communications Commission's (FCC) requirements. As a result, rates for business telephone service will also increase beginning June 1, 2017. Please see the table below for rate increase information.

**Business Telephone Pricing Effective June 1, 2017**

	<b>Current Monthly Charge</b>	<b>New Monthly Charge</b>
Business Line	\$21.00	\$23.50
Business Trunk Hunting	\$29.50	\$32.00
Business Key System	\$29.50	\$32.00
PABX Line	\$29.50	\$32.00
PRI B Channel	\$22.00	\$24.50
PRI D Channel	\$27.00	\$29.50
Centrex First 5 Lines	\$25.00	\$27.50
Centrex Next 5 Lines	\$22.00	\$24.50
Centrex Next 10 Lines	\$19.00	\$21.50
Centrex Over 21 Lines	\$17.00	\$19.50
Off Premise Extension	\$19.00	\$23.50

If, after reviewing this information, you have questions about how these changes will affect your monthly telephone statement, please contact your local business office by calling "777" from any GRM Networks® phone line, or call 1-800-451-2301 for the Princeton office, 1-800-551-1930 for the Bethany office or 1-800-551-1940 for the Leon office.

In an effort to help keep your overall service costs down, GRM Networks® will now offer an unlimited domestic long distance plan to our business customers for \$34.95 per month. Each additional line on this plan will be \$29.95 per month. Please call "777" for more information about unlimited domestic long distance!

Thank you for your continued loyalty to GRM Networks®. We are proud to be your local service provider.

Respectfully,

Ron Hinds  
Chief Executive Officer

1001 Kentucky Street • Princeton, Missouri 64673 • 800-451-2301  
GRM Networks® is an equal opportunity provider and employer  
GRM Networks® es un proveedor de servicios con igualdad de oportunidades



**GRM**  
NETWORKS

1001 Kentucky Street  
Princeton, MO 64673

Address Service Requested

May 1, 2017

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BARNARD, MO 64423-0004

Dear Valued Residential Customer:

Thank you for being a loyal GRM Networks customer. As your local communications provider, we strive to continually provide excellent service at reasonable rates.

GRM Networks is partially funded by the Universal Service Fund (USF). Support from this fund allows rural communications companies, such as GRM Networks, to provide advanced communication services in much the same way as urban communication companies provide services to their customers.

Over the past few years, the Federal Communications Commission (FCC) has been implementing a plan requiring rural phone companies to price basic residential phone service rates to meet the national urban benchmark. GRM Networks will lose a large amount of USF support in Iowa if the FCC mandate is ignored. To learn more about the USF, please visit our website at [www.grm.net/usf](http://www.grm.net/usf).

As part of our continued mission to advocate on behalf of our customers, GRM Networks joined with other rural communications providers to discuss this price increase with our congressional representatives. The FCC did not remove the requirement to maintain pace with the urban rates for companies remaining on legacy support.

**Effective June 1, 2017, the monthly charge for a residential line will be \$20.50. Monthly rates for bundled services that include the residential line charge and the off premise extension line charge will all increase by \$2.50.**

Thank you for your continued loyalty to GRM Networks. We are proud to be your local service provider.

Respectfully,

Ron Hinds  
Chief Executive Officer