ADOPTION NOTICE

XO Communications Services, LLC hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, Missouri Tariff No. 8 filed with the Public Service Commission, State of Missouri, by XO Communications Services, Inc.

Issued: May 17, 2012

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: May 27, 2012

FILED Missouri Public Service Commission LN-2012-0376; YL-2012-0743

Missouri Tariff No. 8 6th Revised Title Page Cancels 5th Revised Title Page

7th Revised Title Page Cancels 6th Revised Title Page

(N)

(N)

INTEREXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

This tariff, Missouri Tariff No. 8 submitted on behalf of XO Communications Services, LLC, cancels and replaces Tariff No. 8 submitted on behalf of XO Communications Services, Inc. and Tariff No. 5, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 1, submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

Schedule of Rates, Rules and Regulations Governing of Local Service Provided in the State of Missouri

OFFERED BY

XO Communications Services, LLC

XO Communications Services, LLC is a Competitive Telecommunications Company under the Revised Statutes of Missouri

Issued: October 29, 2020 Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Effective: November 30, 2020

FILED Missouri Public Service Commission JL-2021-0106

TABLE OF CONTENTS

TITLE	E PAGE	Page Cover
TABLE OF CONTENTS		1
APPLICATION OF TARIFF		5
CONC	CURRING, CONNECTING AND OTHER CARRIERS	6
EXPL	ANATIN OF SYMBOLS	7
SECT	TION 1 - DEFINITIONS	8
SECT	TION 2 – GENERAL REGULATIONS	11
2.1	Undertaking of the Company	11
2.2	Use of Service	22
2.3	Obligations of the Customer	23
2.4	Customer Equipment and Channels	27
2.5	Payment Arrangements	29
2.6	Allowances for Interruptions of Service	36
2.7	Cancellation of Service	40
2.8	Transfers and Assignments	40
2.9	Notices and Communications	41
2.10	Courtesy Credits	41
2.11	Missouri Universal Service Fund	41.1

(N)

Effective: May 1, 2005

TABLE OF CONTENTS (Cont'd.)

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Communications Services, Inc. as of February 26, 2005. Category One - Sections 3.1 thru 3.13.4

SECTI	ON 3 – SERVICE DESCRIPTIONS AND RATES	42
3.1	Message Toll Service (Grandfathered)	42
3.2	Toll Free Service	43
3.3	Surcharges	44
	3.3.1 Operator Assisted Surcharges	44
	3.3.2 Payphone Surcharge	44
3.4	Gold and Platinum Services (Grandfathered)	45
3.5	Term Discounts	50
3.6	InterLATA Network Access	51
3.7	Private Line	54
	3.7.1 Rates and Charges	55
	3.7.2 DS-1 Transport Rates	56
	3.7.3 DS-3 Transport Rates	57
	3.7.4 OC-3 Transport Rates	62
	3.7.5 OC-12 Transport Rates	65
3.8	Reserved for Future Use	67
3.9	XOption Service Offering	69
3.10	Multiple Service Discount	71
3.11	Employee Services	72
3.12	Directory Assistance	73
3.13	Reserved for Future Use	74
3.13.0	Historic Invoices	78
3.13.1	XO Corporate Long Distance Plan	78.1
3.13.2	Reserved for Future Use	78.2
3.13.3	Service Extension Charge	78.2
3.13.4	Administrative Service Fee	78.2

Effective: July 1, 2017

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

Issued: June 3, 2016

INTEREXCHANGE SERVICES TARIFF

TABLE OF CONTENTS (Cont'd.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Missouri, Inc. has facilities and to existing Customers of XO Communications Services, Inc. as of February 26, 2005. Category Two - Sections 3.14 thru 3.28

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.14	Operator Assisted Calling Services	79
3.15	IntraLATA Message Telecommunications Service (MTS)	80
3.16	Uni-Rate InterLATA Long Distance Service (ULD)	81
3.17	Across America 1+ Plans	82
	3.17.1 Across America 9.9 LD/TFS	83
	3.17.2 Small Business 7.9 LD/TFS	83
	3.17.3 Business Value 6.9 LD/TFS	84
	3.17.4 Business Saver 5.9 LD/TFS	84
3.18	Toll Free 8XX Service	85
3.19	Reserved for Future Use	86
3.20	Switched Long Distance Product	86.1
3.21	XO Unlimited Business Plan	86.1
3.22	XO Long Distance Business Plan	86.2
3.23	Historic Invoices	86.3
3.24	Standard IntraLATA Toll	86.3
3.25	True Savings Long Distance Rate Plan	86.3
3.26	Administrative Service Charge	86.4
3.27	Service Extension Charge	86.4
3.28	Unity LD Plan	86.4

(N)

JL-2016-0348

Effective: July 11, 2016



(T)

TABLE OF CONTENTS (Cont'd.)

SECTION 4 – PROMOTIONAL OFFERINGS		
4.1	Satisfaction Guarantee Promotion	88
4.2	Keeping the Momentum Promotions	90
4.3	XOptions Long Distance Overage Promotion	91
4.4	XOptions Promotional Service Offering	92
4.5	Small Business Services 2011 Promotion	93
4.6	Small Business Services Administrative Service Charge Promotion	93.1
SEC'	TION 5 - CUSTOMER SPECIFIC PRICING	94
SECTION 6 - GRANDFATHERED SERVICES		95
6.1	Message Toll Service	95
6.2	Gold and Platinum Services	96
6.3	Dedicated Long Distance	100
SEC'	103	
7.1	Contract Tariff Option 101	103
7.2	Contract Tariff Option 102	105
7.3	Contract Tariff Option 103	107
7.4	Contract Tariff Option 104	109

Missouri Tariff No. 8 Original Page 5

INTEREXCHANGE SERVICES TARIFF

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of intrastate message toll services by XO Communications Services, Inc. (hereinafter the "Company") from its operating locations throughout the state of Missouri to business Customers. Service is furnished by means of wire, terrestrial microwave radio, optical fibers, satellite circuits or a combination thereof. Service is subject to transmission, atmospheric conditions and like conditions.

Issued: January 10, 2005

Effective: February 26, 2005

Missouri Tariff No. 8 Original Page 6

INTEREXCHANGE SERVICES TARIFF

CONCURRING CARRIERS

No Concurring Carriers

CONNECTING CARRIERS

No Connecting Carriers

OTHER PARTICIPATING CARRIERS

No Other Participating Carriers

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

.

EXPLANATION OF SYMBOLS

Revisions of this tariff are coded through the use of symbols. These symbols appear in the right margin of the sheet. The symbols and their meanings are:

- (C) To signify changed conditions or regulation.
- (D) To signify discontinued rate, regulation or condition.
- (I) To signify increase.
- (K) To signify that material has been transferred to another sheet or place in the tariff.
- (M) To signify that material has been transferred from another sheet or place in the tariff.
- (N) To signify a new rate, regulation, condition or sheet.
- (O) To signify no change.
- (R) To signify reduction.
- (T) To signify a change in text for clarification.

Issued: January 10, 2005

Effective: February 26, 2005

(N)

(N)

INTEREXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

SECTION 1 - DEFINITIONS

Advance Payment - Part or all of a payment required before the start of service.

Authorized User - A person, firm or corporation which is authorized by the Customer or joint user to be connected to the service of the Customer or joint user.

Company - XO Communications Services, Inc., the issuer of this tariff, which is a Delaware corporation, or any of its affiliates which concur in this tariff.

Commission - The Missouri Public Service Commission.

Competitive Response/Competitive Situation - Any action taken by the Company to win or retain a Customer that would not have otherwise occurred without such an action.

Customer - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

IntraLATA Service - Service which originates and terminates within the same Local Access Transport Area (LATA).

InterLATA Service - Service which originates within one Local Access Transport Area (LATA) and terminates in a different LATA.

M/M - Month to month.

MOU - Minutes of use.

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation or special fees for which the Customer becomes liable at the time the Service Order is executed.

Issued: October 29, 2020

Effective: November 30, 2020

Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

> FILED Missouri Public Service Commission JL-2021-0106

SECTION 1 - DEFINITIONS, (CONT'D.)

Primary InterLATA Carrier ("PIC") - Long distance carrier designated by a telephone subscriber to provide the Customer with interLATA service without having to dial a special access code.

Originating Off-Net - A call originating on and placed via non-company owned or company leased facilities.

Originating On-Net - A call originating on and placed via company owned facilities.

Recurring Charges The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Order - The written request for communications services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Station - Denotes the network control signaling unit and any other equipment provided at the Customer's premises which enables a customer to establish communications connections and to effect communications through such connections.

Station-to-Station - Service where the person originating the call from other than a public or semi-public coin telephone dials the telephone number desired and the call is completed without the assistance of a Company operator and the call is not billed to a number other than the originating number.

Toll Free – Real Time ANI - Allows Customer to receive calling party's telephone number as a component of the call set-up.

Toll Free – Call Blocking/Area Code U - Allows Customer to specify areas from which toll free calls can or cannot originate. Customer can block access by country, state, LATA or NPA.

Toll Free – Digital Number Identification Service - Allows Customer with multiple toll free numbers at the same location to identify and dynamically route the specific toll free numbers to a different point of termination.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

(N)

(N)

INTEREXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

SECTION 1 - DEFINITIONS, (CONT'D.)

Toll Free – **Overflow to Dedicated** - Allows Customer to control potential congestion of calls by sending overflow to a pre-determined dedicated access trunk.

Toll Free – **Overflow to Switched** - Allows Customer to control potential congestion of calls by sending overflow to a pre-determined switched access trunk.

Two Point Message Toll Service - Furnishing of facilities for telecommunications between different local calling areas in accordance with the regulations and schedule of rates specified in this tariff. The rates specified in this tariff are in payment for all services furnished between the calling and called stations.

United States - The 48 contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the US Virgin Islands, as well as the off-shore areas outside the boundaries of the coastal states of the 48 contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

User or End User - Any person or entity that obtains the Company's services provided under this tariff, regardless of whether such person or entity is so authorized by the Customer.

Issued: October 29, 2020

Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Effective: November 30, 2020

FILED Missouri Public Service Commission JL-2021-0106

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to provide domestic intrastate message toll service to business customers in accordance with the terms and conditions set forth in this tariff.

The rates and regulations contained in this tariff do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of the Company.

2.1.2 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities, including facilities the Company may obtain from other carriers, to furnish service.

The provisioning and restoration of services in emergencies shall be in accordance with Part 64, Support D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 Terms and Conditions

- **2.1.3.1** Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month and shall continue to be provided until canceled by the Customer, in writing, on not less than 45 days notice. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis, or as specified in the Service Order Agreement, at the then current rates unless terminated by either party upon upon 45 days written notice for Customers under contract at the time of notification, and on not less than 30 days for Customers month-to month at the time of notification. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which, by their nature, extend beyond the termination of the term of the service order shall survive such termination.
- **2.1.3.4** In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

(C)

(C) | (C)

Issued: Date XX

Effective: September 1, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 FILED Missouri Public Service Commission JL-2012-0025

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 Terms and Conditions, (cont'd.)

2.1.3.5 Service may be terminated upon written notice to the Customer if:

the Customer is using the service in violation of this tariff, or

the Customer is using the service in violation of the law, or as set forth in Section 2.5.5 of this Tariff.

- **2.1.3.6** The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or its agents. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to Section 2.1.3.7 below.
- **2.1.3.7** The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the Customer, except for normal wear and tear.

Customer agrees to reimburse the Company, upon demand, for any reasonable costs incurred by the Company due to the Customer's failure to comply with this provision.

Issued: January 10, 2005

Effective: February 26, 2005

Missouri Tariff No. 8 Original Page 14

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company

- 2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects, representations, or use of these services, or arising out of the failure to furnish the service, whether caused by acts of omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts, omissions or negligence of the Company's employees or agents.
- 2.1.4.2 Except for the extension of allowances to the Customer for interruption in service as set forth in Section 2.6, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- 2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other state or local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.4 The Company shall not be liable for any claims for loss or damages involving any act or omission of (a) any entity furnishing to the Company or to the Company's Customers' facilities or equipment used in conjunction with services or facilities provided by the Company; or (b) common carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- **2.1.4.6** The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- 2.1.4.7 The Company is not liable for any defacement of, or damage to, Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3 below, the Company shall be indemnified, defended and held harmless by the Customer, or by others authorized by it to use the service, against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.
- **2.1.4.9** The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.1.4.10The Company shall be indemnified and held harmless by the End User against any claim, loss or damage arising from the End User's use of services offered under this tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the End User's own communications; patent infringement claims arising from the End User's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another carrier; and all other claims arising out of any act or omission of the End User in connection with any service provided pursuant to this tariff.

Issued: January 10, 2005

Effective: February 26, 2005

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.11The Company does not guarantee or make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer and End User shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person, or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of service furnished by the Company at such locations.
- 2.1.4.12 With respect to Telecommunications Relay Service (TRS), any service provided by the Company which involves receiving, translating, transmitting or delivering messages by telephone, text telephone, a telecommunications device for the deaf, or any other instrument over the facilities of the Company or any connecting carrier, the Company's liability for the interruption or failure of the service shall not exceed an amount equal to the Company's charge for a one minute call to the called station at the time the affected call was made.
- 2.1.4.13The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed.
- 2.1.4.14The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or non-preemptibility as may be provided by the other entities.
- 2.1.4.15The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.6 **Provision of Equipment and Facilities**

- **2.1.6.1** The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- **2.1.6.2** The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- **2.1.6.3** The Company may substitute, change or rearrange any equipment or facility at any time, but shall not thereby alter the technical parameters of the service provided to the Customer.
- 2.1.6.4 Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- **2.1.6.5** The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (b) the reception of signals by Customer-provided equipment; or
 - (c) network control signaling where such signaling is performed by Customerprovided network control signaling equipment.

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.7 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where Company facilities are not presently available, and Company agrees to construct those facilities;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

Special construction charges will be determined on a case-by-case basis.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains with the Company, its agents, contractors or suppliers.

Issued: January 10, 2005

Effective: February 26, 2005

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.9 Operator Services

- A. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (a) subscriber notification or (b) Company's knowledge.
- **B.** The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the initial contact.
- C. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- **D.** Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billing.
- **E.** Company will employ reasonable calling card verification procedures, acceptable to the company issuing the calling card.
- **F.** Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- **G.** Upon request, Company will transfer calls to another authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- **H.** Company will refuse operator service to traffic aggregators that block access to other companies.
- I. Company will assure that traffic aggregators will post and display information including: (a) that Company is the operator service provider; (b) detailed complaints procedures; and (c) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.
- J. Company will be listed on the LEC billing if the LEC has multi-company billing ability.

Issued: January 10, 2005

Effective: February 26, 2005

(N)

(N)

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.2 Use of Service

Service is provided for use by the Customer and may be used by others, when so authorized by the Customer, provided that all such usage shall be subject to the provisions of this tariff, and shall not affect the Customer's responsibility for all payments required under this tariff.

Dedicated long distance is to be used for long distance service only. Customers of dedicated long distance service, who elect to place local calls across such service, either intentionally or unintentionally, will be billed at the applicable dedicated long distance intrastate rate per minute and the associated charges will not be included toward any Customer long distance commitment level.

2.2.1 Prohibited Uses

- **A.** The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.
- **B.** The Company may require a Customer to immediately shut down its transmission if such transmission is causing interference to others.
- **C.** The Customer may not use the services so as to interfere with or impair service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.

Issued: November 22, 2013

Effective: January 1, 2014

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission JL-2014-0224

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 Customer Responsibilities

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) damage to or loss of Company facilities or equipment caused by the acts or omissions of the Customer; by the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Network Services to the Customer from the Company's designated point of termination or property line to the location of the equipment space described in 2.3.1 (c). Any costs associated with the obtaining and maintaining of the rights-of-way described herein, including the costs of altering the structure to permit installation of Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer;

Issued: January 10, 2005

Effective: February 26, 2005

Missouri Tariff No. 8 Original Page 24

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.1 Customer Responsibilities (Cont'd)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining Company facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under section 2.3.1(d); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer (Cont'd.)

2.3.2 Claims

With respect to any service or facilities provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of Company services and facilities in a manner not contemplated by the agreement between Customer and the Company.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

(D)

(D)

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

- 2.3 Obligations of the Customer (Cont'd.)
 - 2.3.3 Reserved for Future Use

Issued: October 25, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: November 24, 2011

FILED Missouri Public Service Commission JL-2012-0175

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 In General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

- A. Customer-provided terminal equipment on the Customer Premises and the electric power consumed by such equipment shall be provided and maintained at the expense of the Customer.
- **B.** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing service and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- **B.** The Company's service may be connected to the services or facilities of other communications companies only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications companies which are applicable to such connections.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

Missouri Tariff No. 8 Original Page 28

INTEREXCHANGE SERVICES TARIFF

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.4 Inspection and Testing

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- **B.** If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request, provide the Customer with technical parameters that the Customer's equipment must meet.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

Missouri Tariff No. 8 Original Page 29

ł

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer or to authorized or joint users. For the purposes of this tariff, all rates are in U.S. dollars. If the Customer does not remit payment by the date as indicated on the invoice, the Company may impose a 1.5% finance charge.

A. Taxes

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges, however designated (excluding taxes on the Company's net income), imposed on or based upon the provision, sale or use of the Company's services. All such taxes shall be separately designated on the Company's invoices. If an entity other than the Company (e.g., another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's Non-recurring Charge is specified, those charges may be passed on to the Customer, subject to Commission approval. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

The Customer is responsible for the payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

The Company shall bill on a month-to-month basis all charges incurred by, and credits due to, the Customer under this tariff attributable to services established, provided, or discontinued.

- **A.** Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.
- **B.** The Company shall present invoices for usage sensitive, Recurring Charges monthly to the Customer subsequent to the usage. Recurring and usage sensitive charges shall be due and payable within 30 days after the invoice is mailed to the Customer by the Company.
- **C.** When service does not begin on the first day of the month, or end on the last day of the month, the charge for the action of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- **D.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the service order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- **E.** If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company.
- **F.** Checks with insufficient funds or non-existing accounts will be assessed a penalty fee of \$50.00.

(I)

Issued: May 17, 2013

Effective: June 30, 2013

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public

Service Commission JL-2013-0532

(T)

Missouri Tariff No. 8 Original Page 31

INTEREXCHANGE SERVICES TARIFF

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

2.5.4 Deposits

To safeguard its interest, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company will return the deposit to the Customer by crediting the Customer's account upon satisfactory payment of fees owed for twelve consecutive months. Interest shall be paid on the deposit in accordance with Commission rules. A deposit may be required in addition to an advance payment.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.5 Discontinuance of Service

• •

- A. Upon nonpayment of any amount owing the Company, the Company may, by giving ten (10) days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- **B.** Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company or its agents to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- **D.** Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.5 Discontinuance of Service (Cont'd)

- **E.** Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- **F.** Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A or 2.5.5.B, the Company, in addition to all other remedies that may be available to the Company by law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.
- **G.** Immediately and without notice, if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services, the Company may discontinue service pursuant to this subsection 2.5.5.G if
 - (1) the Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of Common Carrier communications services or its planned use of service(s);
 - (2) the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Common Carrier communications services, or its planned use of the Company's service(s);
 - (3) the Customer states that it will not comply with, or fails to comply with, a request of the Company for security for the payment for service(s) in accordance with Section 2.5.4;

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

MOi0501

]

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.5 Discontinuance of Service (Cont'd)

- G. (Cont'd.)
 - (4) the Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other Common Carrier communications services to which the Customer either subscribes or had subscribed or used;
 - (5) the Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service;
 - (6) the Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (a) using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff;
 - (b) using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (c) any other fraudulent means or devices;
 - (7) the Customer owes any sum thirty (30) days past due;
 - (8) within seven (7) days of the date of written notice to the Customer that the Customer is not complying with any provision of this tariff, the noncompliance is not corrected
- **H.** The discontinuance of service(s) by the Company pursuant to this Section 2.5.5 does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109
INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.6 Cancellation of Application for Service

- A. Applications for service cannot be canceled unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- **B.** Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply. In such case, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the construction or arrangements.

The special charges described in 2.5.6.B will be calculated and applied on a case-bycase-basis.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when a Customer reports a service, facility or circuit is interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is repaired or is inoperative but the Customer declines to release it for testing and repair.
- **B.** For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified thereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (cont'd.)

C. A credit allowance will be given for interruptions of 15 minutes or more. Credit allowances will be calculated as follows:

Interruptions of 24 hours or Less.

Length of Period to be Credited	Interruption Credit
Less than 15 minutes	None
15 minutes to, but not including, 3 hours	1/10 Day
3 hours up to, but not including, 6 hours	1/5 Day
6 hours up to, but not including, 9 hours	2/5 Day
9 hours up to, but not including, 12 hours	3/5 Day
12 hours up to, but not including, 15 hours	4/5 Day
15 hours up to, but not including, 24 hours	One Day

Two or more interruptions of 15 minutes or more during any 24-hour period shall be considered as one interruption.

Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days credited will be allowed for any one-month period.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (b) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company;
- (h) interruptions of service not reported to the Company within thirty (30) days of the date that service was affected.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

(T)

(D)

(D)

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.3 Use of an Alternative Service

Should the Customer elect to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

Issued: May 17, 2013

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 Effective: June 30, 2013

FILED Missouri Public Service Commission JL-2013-0532

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.7 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever, Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and shall be payable within the period set forth in 2.5.2: 1) all Non-Recurring charges reasonably expended by the Company to establish service to Customer, plus 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus 3) all Recurring Charges specified in the applicable Service Order for the balance of the then current term; or in the alternative, the Customer will be responsible for paying any and all termination liabilities contained in a Service Order entered into by the Customer and the Company.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

Issued: May 17, 2013

Effective: June 30, 2013

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission JL-2013-0532

(T)

(T)

Missouri Tariff No. 8 Original Page 41

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 Except as otherwise provided in Section 2.3.2, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- **2.9.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth in Section 2.9.3.

2.10 Courtesy Credits

From time to time, the Company may grant credits against usage or recurring charges per Customer account, per monthly billing period, whenever the Company determines, in a nondiscriminatory manner, that such a credit is warranted due to consideration or disputes involving the delivery of past service to the Customer or account receiving the credit.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

Missouri Tariff No. 8 Original Page 41.1

INTEREXCHANGE SERVICES TARIFF

SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.11 Missouri Universal Fund

- A. The Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(Ň)

(N)

Issued: April 1, 2005

Effective: May 1, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

Effective November 30, 2020, the services in this tariff are withdrawn for all Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond November 30, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to November 30, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)

(N)

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 26, 2005.

Category One - Sections 3.1 thru 3.13.2

3.1 Reserved for Future Use

(Material previously found on this page has been moved to Original Page 95.)

Issued: October 29, 2020

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147 Effective: November 30, 2020

FILED Missouri Public Service Commission JL-2021-0106

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.2 Toll Free Service

Toll Free Service is an inward calling switched or dedicated access service that permits a call to be completed at the Customer's premises without charge to the calling party. Access to the service is gained by an end user dialing a 10-digit telephone number (e.g. 800-NXX-XXXX) which will terminate at the Customer's premises.

3.2.1 Rates for this Section 3.2.1 are usage sensitive and billed in six (6) second increments after an initial increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded off to the nearest higher cent. The following rate applies on a per minute basis to all Toll Free calls originating and terminating in the State of Missouri:

\$0.21 per MOU

Applicable MRCs can be found in Section 6.3.3.

(T)

Issued: April 26, 2007

Kelly Faul – Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190 Effective: June 1, 2007

Filed Missouri Public Service Commission

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.3 Surcharges

3.3.1 Operator Assisted Surcharges

The following surcharges will be applied on a per call basis for calls originating in the State of Missouri:

	Auto	Live	(D)
Third Number Billing	N/A	\$2.25	(2)
Collect Calling	\$2.00	\$3.00	
Person to Person	\$3.00	\$3.00	
Station to Station	\$1.80	\$1.80	

3.3.2 Payphone Surcharge

A payphone surcharge will be charged for each toll free call placed from a pay telephone, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call

\$0.50

Issued: October 25, 2011

Effective: November 24, 2011

Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

FILED Missouri Public Service Commission JL-2012-0175 **(D)**

Missouri Tariff No. 8 First Revised Page 45 Cancels Original Page 45

INTEREXCHANGE SERVICES TARIFF

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Reserved for Future Use

i

ļ

(K)

(K)

(Material previously found on this page has been moved to Original Page 96.)

Issued: September 6, 2005

Kelly Faul, Senior Regulatory Manager 11111 Sunset Hills Road Reston, VA 20190

Effective: October 6, 2005

Missouri Tariff No. 8 Second Revised Page 46 Cancels First Revised Page 46

INTEREXCHANGE SERVICES TARIFF

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Reserved for Future Use

(K)

(K)

(Material previously found on this page has been moved to Original Page 97.)

Issued: September 6, 2005

Kelly Faul, Senior Regulatory Manager 11111 Sunset Hills Road Reston, VA 20190 Effective: October 6, 2005

INTEREXCHANGE SERVICES TARIFF

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Reserved for Future Use

ļ

(Material previously found on this page has been moved to Original Page 98.)

Issued: September 6, 2005

Kelly Faul, Senior Regulatory Manager 11111 Sunset Hills Road Reston, VA 20190 Effective: October 6, 2005

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4	Reserved for Future Use

(Material previously found on this page has been moved to Original Page 98 and Original Page 99.)

(K)

(T,K)

(K)

Issued: September 6, 2005

Kelly Faul, Senior Regulatory Manager 11111 Sunset Hills Road Reston, VA 20190 Effective: October 6, 2005

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Reserved for Future Use

(T,K)

(K)

(K)

(Material previously found on this page has been moved to Original Page 99.)

Issued: September 6, 2005

Kelly Faul, Senior Regulatory Manager 11111 Sunset Hills Road Reston, VA 20190 Effective: October 6, 2005

.

INTEREXCHANGE SERVICES TARIFF

Ξ,

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.5 Term Discounts

Total Customer billing (including tariffed and non-tariffed services) contributes to the Annual Commitment:

Annual Commitment	Month-to-Month	1 Year	2 Year	3 Year
\$3,600	0.0%	5.0%	6.5%	8.5%
\$6,000	1.0%	7.5%	9.5%	11.5%
\$24,000	7.0%	17.5%	19.5%	21.5%
\$60,000	9.0%	20.0%	22.0%	24.0%
\$120,000	11.0%	22.0%	24.0%	26.0%
\$240,000	13.0%	24.0%	26.0%	28.0%
\$600,000	15.0%	26.0%	28.0%	30.0%

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

SECTION 3 – SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.6 InterLATA Network Access

3.6.1 Description of Service

Company InterLATA Network Access is an InterLATA service that provides a dedicated transmission path between two customer designated premises. Where InterLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24 hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for InterLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

3.6.2 Rates and Charges

Rates and charges for InterLATA Network Access service are defined herein and are based on the locations of the customer-designated premises in relation to Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of facilities from a service provider other than Company.

Issued: January 10, 2005

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109