

REC'D MAR 07 2001  
Original Sheet 85

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Service Commission

SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(C) Credit Card Billing

With Credit Card billing, the charges for Services provided by the Company are billed on the Customer's designated and approved Credit Card. Charges are billed monthly in accordance with the terms and conditions between the Customer and the Customer's designated Credit Card company. Call detail will not be included in the Credit Card bill. Call detail will be provided by the Company in a separate mailing.

(D) Automatic Withdrawal From Checking or Savings Account

If the Customer utilizes automatic withdrawal, the charges for Services provided by the Company are automatically debited to the Customer's designated checking account or savings account. Bill detail will be provided by the Company in a separate mailing.

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SECTION 2 - RULES AND REGULATIONS

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2.9 Rendering Bill (continued)

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2.9.3 Special Bill Detail For Customers With MAC/MMC

For Customers that commit to a MAC or an MMC, the Customer's master bill T  
will contain:

- (A) the Customer's MAC or MMC revenue commitment;
- (B) number of accounts used towards the MAC/MMC;
- (C) the length of the term plan, if applicable, and the term plan agreement end date;
- (D) year-to-date cumulative dollar revenue applicable to the MAC; and
- (E) current period cumulative dollar revenue applicable to the MAC/MMC.

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SECTION 2 - RULES AND REGULATIONS

2.9 Rendering Bill (continued)

2.9.3 Special Bill Detail For Customers With MAC/MMC

For Customer's that commit to a MAC or a MMC, the Customer's master bill will contain:

- (A) the Customer's MAC or MMC revenue commitment;
- (B) number of accounts used towards the MAC/MMC;
- (C) the length of the term plan, if applicable, and the term plan agreement end date;
- (D) year-to-date cumulative dollar revenue applicable to the MAC; and
- (E) current period cumulative dollar revenue applicable to the MAC/MMC.

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## SECTION 2 - RULES AND REGULATIONS

## 2.10 Disputed Charges

- 2.10.1 The Company will not be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. A Residential Customer may advise the Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Company during normal business hours. A Business Customer must advise the Company that all or part of a charge is in dispute by written notice. A dispute must be registered with the Company prior to the delinquent date of the charge for a Customer to avoid termination of Service as provided by this Tariff.
- 2.10.2 Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. If the Company and a Customer fail to resolve a matter in dispute, the Company shall advise the Customer of its right to file an informal or formal complaint with the Commission under 4 CSR 240.070.
- 2.10.3 Failure of the Customer to participate in the Company's effort to resolve a dispute or claim will constitute a waiver of the Customer's rights to a continuance of Service.
- 2.10.4 Customers may contact the Commission in writing at the following address: Missouri Public Service Commission, 200 Madison Street, Suite 100, P. O. Box 360, Jefferson City, Missouri 65102 or via telephone at (800) 392-4211.

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## SECTION 2 - RULES AND REGULATIONS

## 2.11 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to the appropriate office. The Customer may also contact the Company's Customer Service Department by calling a toll free number. The Company's Customer Service address and toll free number are printed on the Customer's bill. For Customers subscribing to calling card Service, the Customer Service number is displayed on the card and provided in the information sent to the Customer with the calling card. For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free number are provided with the Customer's bill detail.

## 2.12 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Services by filing revised Tariff sheets with the Commission. When usage rates are being changed, the change will become effective with the next billing period after the effective date of the rate change.

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## SECTION 2 - RULES AND REGULATIONS

## 2.13 Timing of Calls

- 2.13.1 On Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.
- 2.13.2 On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- 2.13.3 Chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

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## SECTION 2 - RULES AND REGULATIONS

## 2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

## 2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For Toll Free Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

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SECTION 2 - RULES AND REGULATIONS

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2.16 Application of Charges

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2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

2.16.2 BTN Account Changes

(A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

2.16.3 Monthly Recurring, Optional Feature or One-Time Charge

- (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.
- (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at [www.sbc.com](http://www.sbc.com) and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.16 Application of Charges

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2.16.1 Rounding

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SECTION 2 - RULES AND REGULATIONS

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2.16 Application of Charges

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2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

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(A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.

(B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at [www.sbc.com/PublicAffairs/LDBystate/](http://www.sbc.com/PublicAffairs/LDBystate/) and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

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## SECTION 2 - RULES AND REGULATIONS

## 2.16 Application of Charges

## 2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

## 2.16.2 BTN Account Changes

## (A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

## 2.16.3 Monthly Recurring Charges

If Service is provided for less than a billing cycle, all associated monthly recurring charges will be prorated for the time Service was provided to the Customer.

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## SECTION 2 - RULES AND REGULATIONS

## 2.17 Taxes and Fees

## 2.17.1 General

In addition to the charges specifically pertaining to Services, certain federal, state, and local taxes and fees apply to Services. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval. For Switched Services, these taxes and fees are calculated based upon the point of origination of the call, the point of termination of the call, the length of each call, and the taxing jurisdiction's rules and regulations. All federal, state, and local taxes and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed as separate line items on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Tariff.

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SECTION 2 - RULES AND REGULATIONS

2.17 Taxes and Fees (continued)

2.17.2 Tax Exemption Certificate

- (A) In order to be granted tax exempt status, a Customer claiming tax exempt status must provide the Company with copies of all tax exemption certificates and documents required by the Company at the time Service is ordered. New Customers are required to provide the requested documentation at the time Service is ordered.
- (B) Failure to provide the required documentation at the time Service is ordered will result in all taxes as noted herein being levied by the Company on the Customer's Service, and the Customer will be responsible for the payment of all such charges.
  - .1 At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after Service is ordered. However, the Customer will be billed for all applicable taxes and will be responsible for the payment of same until such time as the Company has ceased billing the applicable taxes.
  - .2 The Company is not liable for refunding the amount of the taxes paid by the Customer. The Customer is responsible for seeking refunds for such taxes from the appropriate taxing authority.
- (C) Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of Service.

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SECTION 2 - RULES AND REGULATIONS

2.18 Interruption of Service

2.18.1 Without incurring liability, the Company may interrupt the provision of Services at any time in order for tests and inspections to be performed to assure compliance with Tariff regulations and the proper installation and operation of Customer's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.18.2 To prevent possible unauthorized, fraudulent, or unlawful use of Service, the Company may initiate Blocking of all calls or Blocking calls to or from certain NPA-NXXs, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.

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## SECTION 2 - RULES AND REGULATIONS

## 2.18 Interruption of Service (continued)

2.18.3 No credit for recurring monthly charges will be issued for outages less than twenty-four consecutive hours in duration. For Customers with Service subject to a monthly recurring charge, Service interruptions of greater than twenty-four (24) consecutive hours duration will receive a credit equal to the number of hours of Service interruption divided by 720 hours times the monthly recurring charge for the Service.

2.18.4 For Services with usage-sensitive rates, credit allowances for cutoff, wrong number, or poor transmission are subject to the general liability provisions set forth in Section 2.3.1 of this Tariff. If the Customer desires a credit for any Service interruption, the Customer must contact the Company. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within the Customer's control, or is not in wiring or equipment, if any, furnished by the Customer. A Customer may contact the Company by written notice, in person, or by a telephone message directed to the Company during normal business hours.

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SECTION 2 - RULES AND REGULATIONS

2.19 Cancellation of Service By Customer

2.19.1 Cancellation of an Existing Service

- (A) A Residential Customer may contact the Company by written notice, in person, or by a telephone message directed to the Company during normal business hours to advise the Company to cancel Service. Unless a Business Customer has signed a term plan agreement, the Company may require the Business Customer to give thirty (30) days' written or oral notice to the Company. Written notice should be addressed to the Company's Customer Service Department. Cancellation of the Customer's Service will be effective when the Customer's account status is changed to inactive in the appropriate data base(s).
- (B) For rules and regulations regarding cancellation of a term plan agreement, see Section 2.26 of this Tariff.

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SECTION 2 - RULES AND REGULATIONS

2.19 Cancellation of Service By Customer (continued)

2.19.2 Customer Cancels An Order For Special Facilities or Dedicated Access Arrangements Before Service Begins

If a Customer (1) orders Service requiring special facilities dedicated to the Customer's use or requests that the Company order Dedicated Access arrangements as an agent of the Customer and (2) subsequently cancels its order before Service begins, before completion of the minimum Service period or before completion of some other period mutually agreed upon by the Customer and the Company, the Customer is responsible for all costs incurred expressly on behalf of the Customer by the Company including those costs the Company incurred as an agent of the Customer. If special construction has either begun or has been completed, but Service has not been provided at the time the Customer cancels Service, the Customer is responsible for all construction costs incurred by the Company on the Customer's behalf.

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SECTION 2 - RULES AND REGULATIONS

2.20 Termination of Service By Company

2.20.1 Termination of Service to Residential Customers

Service to Residential Customers will be terminated pursuant to 4 CSR 240-33.070. Service shall not be terminated unless written notice by first-class mail is served on the Residential Customer at least ten (10) days prior to the date of the proposed termination.

2.20.2 Termination of Service to Business Customers

The Company may terminate Service to the Customer upon five (5) days' verbal or written notice to the Customer for any condition listed in Section 2.2.6 of this Tariff. If the Company delivers the notice to the Customer's Premises, it will be left in a conspicuous place. When notice is mailed, the notice will be addressed to the Customer's last known billing address and mailed first class or express overnight delivery. The selection of the method of delivery of the notice is made by the Company.

2.20.3 Obligations to Pay

The termination of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination. The remedies set forth herein will not be exclusive and the Company will at all times be entitled to all rights available to it under either law or equity.

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## SECTION 2 - RULES AND REGULATIONS

## 2.21 Restoration of Services

The use and restoration of Services in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the rules and regulations of the Federal Communications Commission.

## 2.22 Terminal Equipment

Services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems such as a telephone set, PBX, key system, CSU/DSU, router, or other network termination equipment. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at the Customer's Premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

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2.23 Notices

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2.23.1 Any notice the Company may give to a Customer will be by written notice N  
mailed to the Customer's billing address or to such address as may be  
subsequently given by the Customer to the Company. Except as otherwise  
provided by these rules or in a signed agreement, any notice from the Customer  
may be given by the Customer or the Customer's authorized representative to  
the Company orally or by written notice mailed to the Company. N

2.23.2 Any notices provided by Company pursuant to this Tariff are deemed given and T  
effective upon the earlier of (a) actual receipt by Customer or (b) three days  
after mailing if sent by mail, the day after express overnight delivery, or the  
day the notice is left at the Customer's Premises.

2.24 Lost Or Stolen Calling Card Or PIN

Upon knowledge of facts which would alert a reasonable person to the possibility of  
unauthorized use of the Customer's calling card or PIN, the Customer will alert and  
give notice to the Company of such facts. Upon receipt of notice, the Company will  
deactivate the PIN associated with the card. If requested by the Customer, a new  
calling card and PIN will be issued to the Customer. The Customer will be excused  
from liability only with respect to unauthorized calls placed after receipt of such notice  
by the Company.

2.25 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the Customer to develop network  
contingency plans following natural or man-made disasters which affect Service.

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Norm Descoteaux, Associate Director Regulatory  
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Missouri Public  
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REC'D MAR 07 2001  
Original Sheet 98Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Service Commission

## SECTION 2 - RULES AND REGULATIONS

## 2.23 Notices

Any notices provided by Company pursuant to this Tariff are deemed given and effective upon the earlier of (a) actual receipt by Customer or (b) three days after mailing if sent by mail, the day after express overnight delivery, or the day the notice is left at the Customer's Premises.

## 2.24 Lost Or Stolen Calling Card Or PIN

Upon knowledge of facts which would alert a reasonable person to the possibility of unauthorized use of the Customer's calling card or PIN, the Customer will alert and give notice to the Company of such facts. Upon receipt of notice, the Company will deactivate the PIN associated with the card. If requested by the Customer, a new calling card and PIN will be issued to the Customer. The Customer will be excused from liability only with respect to unauthorized calls placed after receipt of such notice by the Company.

## 2.25 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the Customer to develop network contingency plans following natural or man-made disasters which affect Service.

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May 20, 2005  
XT-2005-0399  
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Service Commission

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SECTION 2 - RULES AND REGULATIONS

## 2.26 Revenue and Term Plan Commitments

## 2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans, SBC Long Distance Virtual Private Network (VPN), or Signature Block of Time on a 2-year or 3-year term plan commitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment. T  
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- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time.

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## SECTION 2 - RULES AND REGULATIONS

### 2.26 Revenue and Term Plan Commitments

#### 2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans or SBC Long Distance Virtual Private Network (VPN) are required to sign term plan agreements. T/D
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time.

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MAR 15 2005  
By *44RS99*  
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**MO PSC**

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May 20, 2005  
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Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

Missouri Public  
Service Commission

REC'D JAN 07 2003

2.26.1 General

- (A) As a condition of obtaining a specific Service offering, a Customer may be required to make a (1) MAC and a term plan commitment; (2) a MAC, an MMC, and a term plan commitment; or (3) an MMC without a term plan commitment. The terms and conditions for qualifying for each specific offering is described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans or SBC Long Distance Virtual Private Network (VPN) are required to sign term plan agreements. D
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC. T
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. T

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments

REC'D MAR 26 2002

2.26.1 General

Service Commission

- (A) As a condition of obtaining a specific Service offering, a Customer may be required to make a (1) MAC and a term plan commitment; (2) a MAC, a MMC, and a term plan commitment; or (3) a MMC without a term plan commitment. The terms and conditions for qualifying for each specific offering is described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans or SBC Long Distance Virtual Private Network (VPN) are required to sign term plan agreements. Business Customers subscribing to any other Service offering may make a verbal MMC, MAC or term plan commitments. C
- (B) By making a MAC or a MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of a MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. C

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) As a condition of obtaining a specific Service offering or a specific optional pricing plan, a Customer may be required to (1) make a minimum annual revenue commitment (MAC) and sign a term plan agreement or (2) make a minimum monthly revenue commitment (MMC) without signing a term plan agreement.
- (B) By making a MAC or a MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of a MMC.
- (C) By signing a term plan agreement, the Customer commits to remain a Customer of Company for a specified length of time.

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Service Commission

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Service Commission

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D OCT 28 2003

2.26.2 Calculation of MAC and MMC

Service Commission

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans

When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with any of the Company's High Volume Calling plans and Calling Card - Option 3 and Option 3 categories contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling.

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- .1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
  - .a 1+ outbound domestic and International usage;
  - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D JAN 07 2003

2.26.2 Calculation of MAC and MMC

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans

When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with any of the Company's High Volume Calling plans and Calling Card - Option 3 contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling.

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T

.1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

.a 1+ outbound domestic and International usage;

T

.b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS

REC'D NOV 28 2002

2.26 Revenue and Term Plan Commitments (continued)

Service Commission

2.26.2 Calculation of MAC and MMC

- (A) Customer Subscribes To Any of The Company's High Volume Calling Plans

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When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with High Volume Outbound Calling, High Volume Dedicated Outbound Calling, High Volume Toll Free Calling, High Volume Dedicated Toll Free Calling, and Proprietary Calling Card - Option 3 contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling plan.

- .1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and international usage;  
.b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

**CANCELLED**

2.26.2 Calculation of MAC and MMC

(A) Customer Subscribes To The High Volume Calling Plan

DEC 27 2002

1st RS 100  
Missouri Service Commission  
MISSOURI

When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with High Volume Outbound Calling, High Volume Dedicated Outbound Calling, High Volume Toll Free Calling, High Volume Dedicated Toll Free Calling, and Proprietary Calling Card - Option 3 contributes towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling plan.

.1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and international usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Missouri Public  
Service Commission

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Service Commission

SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D OCT 28 2003

2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(A) Customer Subscribes To Any of The Company's High Volume Calling  
Plans (continued)

.1 (continued)

.c domestic and International usage for calling card calls billed to  
the Calling Card - Option 3 and Option 3 categories;

C

.d Reserved for future use;

.e Reserved for future use;

.f Reserved for future use;

.g monthly recurring, ancillary, and administrative charges  
associated with the Company's DVA 6-Pack and/or DVA 12-  
Pack where available;

.h monthly recurring, ancillary, and administrative charges  
associated with the Company's PRI-ISDN where available;  
and

.i any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D JAN 07 2003

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

.1 (continued)

- |    |   |          |
|----|---|----------|
| .c | domestic and International usage for calling card calls billed to the Calling Card - Option 3;  | C<br>C   |
| .d | Reserved for future use;  | N/D<br>D |
| .e | Reserved for future use;  | N/D<br>D |
| .f | Reserved for future use;  | N/D<br>D |
| .g | monthly recurring, ancillary, and administrative charges associated with the Company's DVA 6-Pack and/or DVA 12-Pack where available; |          |
| .h | monthly recurring, ancillary, and administrative charges associated with the Company's PRI-ISDN where available; and                  |          |
| .i | any credits associated with a qualified usage item.   |          |

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**Missouri Public**

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

**REC'D NOV 26 2002**

2.26.2 Calculation of MAC and MMC (continued)

**Service Commission**

(A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

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.1 (continued)

- .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 3;
- .d domestic and international usage and call placement charges for Operator Toll Assistance Services (fully automated and operator handled);
- .e per call charges associated with Toll Free Service;
- .f payphone origination charge;
- .g monthly recurring, ancillary, and administrative charges associated with the Company's DVA 6-Pack and/or DVA 12-Pack where available;
- .h monthly recurring, ancillary, and administrative charges associated with the Company's PRI-ISDN where available; and
- .i any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

**Missouri Public**

2.26 Revenue and Term Plan Commitments (continued)

**REC'D AUG 29 2002**

2.26.2 Calculation of MAC and MMC (continued)

**Service Commission**

(A) Customer Subscribes To The High Volume Calling Plan (continued)

.1 (continued)

- .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 3;
- .d domestic and international usage and call placement charges for Operator Toll Assistance Services (fully automated and operator handled);
- .e per call charges associated with Toll Free Service;
- .f payphone origination charge;
- .g monthly recurring, ancillary, and administrative charges associated with the Company's DVA 6-Pack and/or DVA 12-Pack where available;
- .h monthly recurring, ancillary, and administrative charges associated with the Company's PRI-ISDN where available; and
- .i any credits associated with a qualified usage item.

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**Missouri Service Commission**  
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Norm Descoteaux, Associate Director Regulatory  
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**Service Commission**

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Original Sheet 101  
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To The High Volume Calling Plan (continued)

.1 (continued)

- .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 3;
- .d domestic and international usage and call placement charges for Operator Toll Assistance Services (fully automated and operator handled);
- .e per call charges associated with Toll Free Service;
- .f payphone origination charge; and
- .g any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D JAN 07 2003

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To Any of The Company's High Volume Calling  
Plans (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC. T

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D NOV 26 2002

2.26.2 Calculation of MAC and MMC (continued)

Service Commission

- (A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

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- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Original Sheet 102  
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To The High Volume Calling Plan (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

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SECTION 2 - RULES AND REGULATIONS **Missouri Public**

2.26 Revenue and Term Plan Commitments (continued)

REC'D NOV 26 2002

2.26.2 Calculation of MAC and MMC (continued)

**Service Commission**

- (A) Customer Subscribes To Any of The Company's High Volume Calling Plans (continued)

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- .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
- .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

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Original Sheet 103  
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(A) Customer Subscribes To The High Volume Calling Plan (continued)

- .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
- .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

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Service Commission



## SECTION 2 - RULES AND REGULATIONS

### 2.26 Revenue and Term Plan Commitments (continued)

#### 2.26.2 Calculation of MAC and MMC

- (B) Calculation of MMC for Customers Subscribing to Small Business  
Optional Calling Plans

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This section applies to Customers that subscribes to any of the Small  
Business Optional Calling Plans, except those Small Business Optional  
Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

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Only revenue associated with the Small Business Optional Calling Plans  
and Calling Card - Option 2 and Option 2 categories contributes towards  
meeting the MMC. If a Customer subscribes to other inbound, outbound or  
calling card Services, the revenue will not be counted when calculating  
whether or not the Customer has met the MMC associated with the Service.

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- .1 An MMC commits the Customer to paying the Company a  
predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and International usage;
- .b domestic inbound usage and usage charges associated with  
Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D FEB 23 2004

2.26.2 Calculation of MAC and MMC

Service Commission

- (B) Customer Subscribes To Business Long Distance Solutions 50, Business Long Distance Solutions 100, Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
- .a 1+ outbound domestic and International usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Service Commission

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

REC'D OCT 28 2003

2.26.2 Calculation of MAC and MMC

Service Commission

- (B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service. C C

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
- .a 1+ outbound domestic and International usage;
  - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D MAY 16 2003

2.26.2 Calculation of MAC and MMC

- (B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
- .a 1+ outbound domestic and International usage;
  - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D APR 15 2003

2.26.2 Calculation of MAC and MMC

- (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year

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For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
- .a 1+ outbound domestic and International usage;
  - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D FEB 21 2003

2.26.2 Calculation of MAC and MMC

- (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, and Business Long Distance 200

For Customers subscribing to any of the Services listed above, only revenue associated with the Service and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
- .a 1+ outbound domestic and International usage;
  - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC

- (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200

For Customers subscribing to Business Long Distance 50, only revenue associated with Business Long Distance 50 and Calling Card - Option 2 contributes towards meeting the MMC. For Customers subscribing to Business Long Distance 100 or Business Long Distance 200, only revenue associated with Business Long Distance 100 or Business Long Distance 200 and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC commitment associated with Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200.

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- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

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- .a 1+ outbound domestic and International usage;

- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

Missouri Public  
Service Commission

2.26.2 Calculation of MAC and MMC

REC'D MAY 01 2002

- (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 C  
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For Customers subscribing to Business Long Distance 50, only revenue associated with Business Long Distance 50 and Proprietary Calling Card - Option 2 contributes towards meeting the MMC or MAC. For Customers subscribing to Business Long Distance 100 or Business Long Distance 200, only revenue associated with Business Long Distance 100 or Business Long Distance 200 and Proprietary Calling Card - Option 2 contributes towards meeting the MMC or MAC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC or MAC commitment associated with Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200. C  
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- .1 A MMC or MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and international usage;  
.b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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d/b/a SBC Long Distance

Service Commission

SECTION 2 - RULES AND REGULATIONS

**CANCELLED**

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

AUG 01 2002

LSRS 104  
Public Service Commission  
Missouri

- (B) Customer Subscribes To Business Long Distance 50 or Business Long Distance 200

For Customers subscribing to Business Long Distance 50, only revenue associated with Business Long Distance 50 and Proprietary Calling Card - Option 2 contributes towards meeting the MMC or MAC. For Customers subscribing to Business Long Distance 200, only revenue associated with Business Long Distance 200 and Proprietary Calling Card - Option 2 contributes towards meeting the MMC or MAC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC or MAC commitment associated with Business Long Distance 50 or Business Long Distance 200.

- .1 A MMC or MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
- .a 1+ outbound domestic and international usage;
  - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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Service Commission

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01-475  
Service Commission

## SECTION 2 - RULES AND REGULATIONS

### 2.26 Revenue and Term Plan Commitments (continued)

#### 2.26.2 Calculation of MAC and MMC (continued)

##### (B) Calculation of MMC for Customers Subscribing To Small Business Optional Calling Plans (continued)

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#### .1 (continued)

- .c domestic and International usage for calling card calls billed to the Calling Card - Option 2 and Option 2 categories; and
- .d any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D FEB 23 2004

2.26.2 Calculation of MAC and MMC (continued)

Service Commission

- (B) Customer Subscribes To Business Long Distance Solutions 50, Business C  
Long Distance Solutions 100, Business Long Distance Value 50, Business C  
Long Distance Value 100, Business Long Distance 50 Plus 1 Year,  
Business Long Distance 100 Plus 1 Year, Business Long Distance 50,  
Business Long Distance 50 Connections 1 Service, Business Long  
Distance 50 Connections 2 Service, Business Long Distance 50  
Connections 3 Service, Business Long Distance 100, Business Long  
Distance 100 Connections 1 Service, Business Long Distance 100  
Connections 2 Service, Business Long Distance 100 Connections 3  
Service, Business Long Distance 200, and Business Long Distance 100  
Plus 1 Year (continued)

.1 (continued)

- .c domestic and International usage for calling card calls  
billed to the Calling Card - Option 2 and Option 2  
categories; and
- .d any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D OCT 28 2003

2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued)

.1 (continued)

- .c domestic and International usage for calling card calls billed to the Calling Card - Option 2 and Option 2 categories; and
- .d any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D MAY 16 2003

2.26.2 Calculation of MAC and MMC (continued)

- (B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued)

.1 (continued)

- .c domestic and International usage for calling card calls billed to the Calling Card - Option 2; and
- .d any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

- (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued) C

.1 (continued)

- .c domestic and International usage for calling card calls billed to the Calling Card - Option 2; and
- .d any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REGD JAN 07 2003

2.26.2 Calculation of MAC and MMC (continued)

(B) Customer Subscribes To Business Long Distance 50, Business Long  
Distance 100 or Business Long Distance 200 (continued)

.1 (continued)

.c domestic and International usage for calling card calls billed  
to the Calling Card - Option 2; and

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.d any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

Missouri Public  
Service Commission

2.26.2 Calculation of MAC and MMC (continued)

REC'D MAY 01 2002

- (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 (continued) C  
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.1 (continued)

- .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 2;
- .d per call charges associated with Toll Free Service;
- .e payphone origination charge; and
- .f any credits associated with a qualified usage item.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
d/b/a SBC Long Distance

Service Commission

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(B) Customer Subscribes To Business Long Distance 50 or Business Long Distance 200 (continued)

.1 (continued)

- .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 2;
- .d per call charges associated with Toll Free Service;
- .e payphone origination charge; and
- .f any credits associated with a qualified usage item.

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Service Commission

## SECTION 2 - RULES AND REGULATIONS

### 2.26 Revenue and Term Plan Commitments (continued)

#### 2.26.2 Calculation of MAC and MMC (continued)

- (B) Calculation of MMC for Customers Subscribing To Small Business  
Optional Calling Plans (continued)

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- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

- (C) Calculation of MMC for Customers Subscribing To Small Business  
Optional Calling Plans With "15" in its Name

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This section applies to Customers that subscribes to the Business Domestic Saver or any Small Business Optional Calling Plan with the number "15" (e.g. Business Domestic Saver 15, etc.) in its name. The rules and regulations for the calculation of MMC are the same as those described in Section 2.26.2 (B) of this tariff except International usage does not contribute to meeting the MMC.

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SECTION 2 - RULES AND REGULATIONS

REC'D FEB 23 2004

2.26 Revenue and Term Plan Commitments (continued)

Service Commission

2.26.2 Calculation of MAC and MMC (continued)

- (B) Customer Subscribes To Business Long Distance Solutions 50, Business Long Distance Solutions 100, Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued) C

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

- (C) Customer Subscribes To Business Long Distance Solutions 15, Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service C

For Customers subscribing to any of the optional services listed above, only revenue associated with the optional services and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

Service Commission

- (B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

- (C) Customer Subscribes To Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service

For Customers subscribing to any of the optional services listed above, only revenue associated with the optional services and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

- (B) Customer Subscribes To Business Long Distance Value 50, Business Long Distance Value 100, Business Long Distance 50 Plus 1 Year, Business Long Distance 100 Plus 1 Year, Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued) C  
C

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

- (C) Customer Subscribes To Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service C  
C

For Customers subscribing to any of the optional services listed above, only revenue associated with the optional services and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

- (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, Business Long Distance 200, and Business Long Distance 100 Plus 1 Year (continued)

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- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

- (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service

For Customers subscribing to any of the optional services listed above, only revenue associated with the optional services and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

Missouri Public  
Service Commission

2.26.2 Calculation of MAC and MMC (continued)

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(B) Customer Subscribes To Business Long Distance 50, Business Long Distance 50 Connections 1 Service, Business Long Distance 50 Connections 2 Service, Business Long Distance 50 Connections 3 Service, Business Long Distance 100, Business Long Distance 100 Connections 1 Service, Business Long Distance 100 Connections 2 Service, Business Long Distance 100 Connections 3 Service, and Business Long Distance 200 (continued) C

.2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

(C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service T C C

For Customers subscribing to any of the optional services listed above, only revenue associated with the optional services and Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service. T T

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

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(B) Customer Subscribes To Business Long Distance 50, Business Long  
Distance 100 or Business Long Distance 200 (continued)

- .2 Charges associated with directory assistance Service, monthly  
recurring charges and one time charges and taxes, reductions  
because of promotions (free minutes or reduced price per minute),  
and adjustments that are not associated with a particular usage item  
are not included in determining whether the Customer has met the  
MMC or MAC.

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(C) Customer Subscribes To Business Domestic Saver 15, Business Domestic  
Saver 15 Deluxe, Business Domestic Saver or Business Domestic Saver  
Deluxe

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For Customers subscribing to any of the optional calling plans listed  
above, only revenue associated with the optional calling plan and Calling  
Card - Option 2 contributes towards meeting the MMC. If a Customer  
subscribes to other inbound, outbound or calling card Services, the  
revenue will not be counted when calculating whether or not the  
Customer has met the MMC associated with the optional calling plan.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(B) Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

(C) Customer Subscribes To Business Domestic Saver 15 or Business Domestic Saver 15 Deluxe

For Customers subscribing to Business Domestic Saver 15 or Business Domestic Saver 15 Deluxe, only revenue associated with Business Domestic Saver 15 or Business Domestic Saver 15 Deluxe and Proprietary Calling Card -Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with Business Domestic Saver 15 or Business Domestic Saver 15 Deluxe.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
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2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

REC'D MAY 01 2002

- (B) Customer Subscribes To Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 (continued) C  
C

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

- (C) Customer Subscribes To Business Domestic Saver 15

For Customers subscribing to Business Domestic Saver 15, only revenue associated with Business Domestic Saver 15 and Proprietary Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with Business Domestic Saver 15.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(B) Customer Subscribes To Business Long Distance 50 or Business Long Distance 200 (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

(C) Customer Subscribes To Business Domestic Saver 15

For Customers subscribing to Business Domestic Saver 15, only revenue associated with Business Domestic Saver 15 and Proprietary Calling Card - Option 2 contributes towards meeting the MMC. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with Business Domestic Saver 15.

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d/b/a SBC Long Distance

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC (continued)

(B) Customer Subscribes To Business Long Distance 50 or Business Long Distance 200 (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges and taxes, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D FEB 23 2004

2.26.2 Calculation of MAC and MMC (continued)

Service Commission

- (C) Customer Subscribes To Business Long Distance Solutions 15, Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;
- .c domestic usage for fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 2 and Option 2 categories; and
- any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(C) Customer Subscribes To Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)

.1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;
- .c domestic usage for fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 2 and Option 2 categories; and
- .d any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
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2.26 Revenue and Term Plan Commitments (continued)

REC'D MAY 16 2003

2.26.2 Calculation of MAC and MMC (continued)

- (C) Customer Subscribes To Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued) C C

.1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;
- .c domestic usage for fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 2; and
- .d any credits associated with a qualified usage item.

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SECTION 2 - RULES AND REGULATIONS

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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

- (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)
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.1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;
- .c domestic usage for fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 2; and
- .d any credits associated with a qualified usage item.

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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

(C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver or Business Domestic Saver Deluxe (continued) T  
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.1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

.a 1+ outbound domestic usage; D

.b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

.c domestic usage for fully automated, operator assisted, and operator dialed calling card calls billed to the Calling Card - Option 2; and C  
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.d any credits associated with a qualified usage item. D  
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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D JUN 27 2002

2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(C) Customer Subscribes To Business Domestic Saver 15 or Business Domestic Saver 15 Deluxe (continued) C  
C

.1 A MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and international usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;
- .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 2;
- .d per call charges associated with Toll Free Service;
- .e payphone origination charge; and

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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(C) Customer Subscribes To Business Domestic Saver 15 (continued)

.1 A MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and international usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;
- .c domestic and international usage and call placement charges for fully automated calling card calls billed to the Proprietary Calling Card - Option 2;
- .d per call charges associated with Toll Free Service;
- .e payphone origination charge; and

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SECTION 2 - RULES AND REGULATIONS **Missouri Public**

2.26 Revenue and Term Plan Commitments (continued)

**REC'D FEB 23 2004**

2.26.2 Calculation of MAC and MMC (continued)

**Service Commission**

(C) Customer Subscribes To Business Long Distance Solutions 15, Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued) C

.2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

- (C) Customer Subscribes To Business Domestic Value Saver 15, Business Domestic Saver 15 Plus 1 Year, Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued) C C

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

Missouri Public  
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2.26.2 Calculation of MAC and MMC (continued)

REG'D FEB 21 2003

- (C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver, Business Domestic Saver Deluxe, Business Domestic Saver 15 Connections 1 Service, Business Domestic Saver 15 Connections 2 Service or Business Domestic Saver 15 Connections 3 Service (continued)

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- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

(C) Customer Subscribes To Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Domestic Saver or Business Domestic Saver Deluxe (continued) T  
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.2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC. D

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

REC'D JUN 27 2002

2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(C) Customer Subscribes To Business Domestic Saver 15 or Business Domestic Saver 15 Deluxe (continued) C  
C

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(C) Customer Subscribes To Business Domestic Saver 15 (continued)

- .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

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(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)

Only revenue from Switched Services (Switched Access and Dedicated Access) associated with a particular Corporate BAN will contribute toward meeting the MAC. Revenue from data products will not aggregate to meeting the MAC, even if the Services reside on the same Billing Hierarchy.

- .1 A MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from intrastate, interstate, and International 1+ usage charges, (excluding taxes, surcharges and fees), and MRCs as described below. If listed below, usage charges and MRCs associated with VPN always accumulate towards meeting the MAC. If listed below, usage charges and MRCs for all other Services accumulate toward meeting the MAC only if the Aggregation ID for those Services is the same Aggregation ID as the VPN Billing Hierarchy. See Section 2.27 of this Tariff for rules and regulations regarding Aggregation ID.

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## SECTION 2 - RULES AND REGULATIONS

## 2.26 Revenue and Term Plan Commitments (continued)

## 2.26.2 Calculation of MAC (continued)

## (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)

Only revenue from Switched Services (Switched Access and Dedicated Access) associated with a particular Corporate BAN will contribute toward meeting the MAC. Revenue from data products will not aggregate to meeting the MAC, even if the Services reside on the same Billing Hierarchy.

- .1 A MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from intrastate, interstate, and international 1+ usage charges, (excluding taxes, surcharges and fees), and MRCs as described below. If listed below, usage charges and MRCs associated with VPN always accumulate towards meeting the MAC. If listed below, usage charges and MRCs for all other Services accumulate toward meeting the MAC only if the Aggregation ID for those Services is the same Aggregation ID as the VPN Billing Hierarchy. See Section 2.27 of this Tariff for rules and regulations regarding Aggregation ID.

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SECTION 2 - RULES AND REGULATIONS

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2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

Service Commission

(D) Customer Subscribes to SBC Long Distance Virtual Private Network  
(VPN) (continued)

.1 (continued)

- .a 1+ usage charges from all of the Customer's outbound and  
Toll Free Service offerings provided by the Company;
- .b 1+ usage generated from VPN remote access calls;
- .c 1+ usage generated from calls billed to the Company's LEC  
Card, Calling Card - Option 2 and Option 2 categories, or  
Calling Card - Option 3 and Option 3 categories;
- .d MRCs for VPN and TFS features;
- .e MRCs for DVA and PRI-ISDN access lines associated with  
the Company's High Volume Dedicated Outbound Calling  
Service as described in Section 3 of this Tariff.

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SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network  
(VPN) (continued)

.1 (continued)

- .a 1+ usage charges from all of the Customer's outbound and  
Toll Free Service offerings provided by the Company;
- .b 1+ usage generated from VPN remote access calls;
- .c 1+ usage generated from calls billed to the Company's LEC  
Card, Calling Card - Option 2, or Calling Card - Option 3;
- .d MRCs for VPN and TFS features;
- .e MRCs for DVA and PRI-ISDN access lines associated with  
the Company's High Volume Dedicated Outbound Calling  
Service as described in Section 3 of this Tariff.

D

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D JAN 07 2003

2.26.2 Calculation of MAC and MMC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network  
(VPN) (continued)

.1 (continued)

- .a 1+ usage charges from all of the Customer's outbound and  
Toll Free Service offerings provided by the Company;
- .b 1+ usage generated from VPN remote access calls;
- .c 1+ usage generated from calls billed to the Company's LEC  
Card, Calling Card - Option 2, or Calling Card - Option 3;
- .d MRCs for VPN and TFS features;
- .e MRCs for DVA and PRI-ISDN access lines associated with  
the Company's High Volume Dedicated Outbound Calling  
Service as described in Section 3.7.1 or Section 3.7.2 of this  
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SECTION 2 - RULES AND REGULATIONS **Missouri Public**

2.26 Revenue and Term Plan Commitments (continued)

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2.26.2 Calculation of MAC (continued)

**Service Commission**

(D) Customer Subscribes to SBC Long Distance Virtual Private Network  
(VPN) (continued)

.1 (continued)

- .a 1+ usage charges from all of the Customer's outbound and Toll Free Service offerings provided by the Company;
- .b 1+ usage generated from VPN remote access calls;
- .c 1+ usage generated from calls billed to the Company's LEC Card, Proprietary Calling Card - Option 2, or Proprietary Calling Card - Option 3;
- .d MRCs for VPN and TFS features;
- .e MRCs for DVA and PRI-ISDN access lines associated with the Company's High Volume Dedicated Outbound Calling Service as described in Section 3.7.1 or Section 3.7.2 of this  
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d/b/a SBC Long Distance

SECTION 2 - RULES AND REGULATIONS

2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)  
(continued)

.1 (continued)

- .a 1+ usage charges from all of the Customer's outbound and Toll Free Service offerings provided by the Company;
- .b 1+ usage generated from VPN remote access calls;
- .c 1+ usage generated from calls billed to the Company's LEC Card, Proprietary Calling Card - Option 2, or Proprietary Calling Card - Option 3;
- .d MRCs for VPN and TFS features;
- .e MRCs for DVA and PRI-ISDN access lines associated with the Company's High Volume Dedicated Outbound Calling Service as described in Section 3.7.1 of this Tariff.

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SECTION 2 - RULES AND REGULATIONS ~~Missouri Public Service Commission~~

2.26 Revenue and Term Plan Commitments (continued)

REC'D JAN 07 2003

2.26.2 Calculation of MAC and MMC (continued)

T

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)

- .2 Charges associated with Directory Assistance Service, onetime or non-recurring charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC.
- .3 There may be only one VPN Service per Corporate BAN of a Billing Hierarchy. All qualified usage charges and MRCs generated under all of the Customer's BANs under that Corporate BAN will be totaled to determine if the Customer has met the VPN MAC.
- .4 If a Customer's VPN Service has multiple Corporate BANs, the Customer must commit to a separate MAC for each Corporate BAN with VPN Service. If VPN Service is associated with more than one Corporate BAN, the VPN Service associated with a particular Corporate BAN will only contribute to the MAC for that Corporate BAN; i.e., VPN usage charges and MRCs do not aggregate across Corporate BANs or Billing Hierarchies.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1  
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## SECTION 2 - RULES AND REGULATIONS

## 2.26 Revenue and Term Plan Commitments (continued)

## 2.26.2 Calculation of MAC (continued)

(D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)  
(continued)

- .2 Charges associated with Directory Assistance Service, onetime or non-recurring charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC.
- .3 There may be only one VPN Service per Corporate BAN of a Billing Hierarchy. All qualified usage charges and MRCs generated under all of the Customer's BANs under that Corporate BAN will be totaled to determine if the Customer has met the VPN MAC.
- .4 If a Customer's VPN Service has multiple Corporate BANs, the Customer must commit to a separate MAC for each Corporate BAN with VPN Service. If VPN Service is associated with more than one Corporate BAN, the VPN Service associated with a particular Corporate BAN will only contribute to the MAC for that Corporate BAN; i.e., VPN usage charges and MRCs do not aggregate across Corporate BANs or Billing Hierarchies.

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Service Commission

## SECTION 2 - RULES AND REGULATIONS

### 2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement T  
T

(A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling Plans (HVCP), remains on the same HVCP but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. T

If a Customer subscribing to VPN Service remains on the same VPN service but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. T  
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C/T

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SECTION 2 - RULES AND REGULATIONS

Missouri Public  
Service Commission

2.26 Revenue and Term Plan Commitments (continued)

REC'D JAN 07 2003

2.26.3 Under-Utilization Charges

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(A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling plans fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

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If a Customer subscribing to VPN Service fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC as an under-utilization charge.

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SECTION 2 - RULES AND REGULATIONS

Missouri Public

2.26 Revenue and Term Plan Commitments (continued)

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2.26.3 Shortfall Penalties

Service Commission

(A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling plans, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Long Distance 50, Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly basis. If a Customer subscribing to VPN Service fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC as a penalty charge.

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SECTION 2 - RULES AND REGULATIONS

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2.26 Revenue and Term Plan Commitments (continued)

Service Commission

2.26.3 Shortfall Penalties

(A) Unmet MAC

If a Customer subscribing to High Volume Calling, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Long Distance 50, Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly basis. If a Customer subscribing to VPN Service fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC as a penalty charge.

(B) Unmet MMC

- .1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver 15, Business Domestic Saver 15 Deluxe, Business Long Distance 50, Business Long Distance 100 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred. C C
- .2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

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Replacing 1st Revised Sheet 107

## SECTION 2 - RULES AND REGULATIONS

CANCELLED

## 2.26 Revenue and Term Plan Commitments (continued)

## 2.26.3 Shortfall Penalties

## (A) Unmet MAC

If a Customer subscribing to High Volume Calling, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Long Distance 50, Business Long Distance 75 or Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly basis. If a Customer subscribing to VPN Service fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC as a penalty charge.

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## (B) Unmet MMC

- .1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver 15, Business Long Distance 50 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.
- .2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

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Service Commission

## Missouri Public

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## Service Commission

If a Customer subscribing to High Volume Calling, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Long Distance 50, Business Long Distance 75 or Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly basis.

- .1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Domestic Saver 15, Business Long Distance 50 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.
- .2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

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## SECTION 2 - RULES AND REGULATIONS

## 2.26 Revenue and Term Plan Commitments (continued)

## 2.26.3 Shortfall Penalties

## (A) Unmet MAC

If a Customer subscribing to High Volume Calling, Business Long Distance 50 or Business Long Distance 200 fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

## (B) Unmet MMC

- .1 If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Long Distance 50 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.
- .2 Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

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