
OPERATOR SERVICES4.73 Directory Assistance Service

A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri requests the telephone numbers of other telephone subscribers.

B. Exemptions

1. Rates specified in C.1. below are not applicable to:

a. Calls placed from hospitals.

b. Customers who certify through the Company's business office that they are unable to use a directory because of a visual, medical, or physical disability. To support certification, a customer may provide information from a qualified authority, which is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

C. Residence and Business Rates

For purposes of this section, "Local" directory assistance shall mean requests for numbers within the Company's local exchange, and "National" directory assistance shall mean request for numbers outside of the Company's local exchange.

1. Local Directory Assistance - Customer originated calls, each.....\$0.75

2. National Directory Assistance - Customer originated calls, each.....\$0.95

3. Toll Call-Connect Minutes –

Company will pass-through the toll-call connect charge of its underlying provider, National Directory Assistance, LLC.