

February 10, 2014

[Customer Name] [Customer Contact Name] [Customer Street Address] [Customer City, Customer State Customer Zip]

## RE: Notice of New Rate Increases for PremierSERV<sup>™</sup> Frame Relay and PremierSERV<sup>™</sup> ATM

Dear Valued Customer:

Thank you for using AT&T Long Distance ("AT&T") for your data communications needs. We value your business and want to be sure you are kept aware of changes being made that may affect your service.

Effective March 21, 2014, AT&T will increase interstate rates for PremierSERV Frame Relay ports (all speeds 56 Kbps to 40 Mbps) and PremierSERV ATM ports (all speeds 1.5 Mbps to 599 Mbps). AT&T will also increase intrastate rates for PremierSERV Frame Relay ports (all speeds 56 Kbps to 40 Mbps) and PremierSERV ATM ports (all speeds 1.5 Mbps to 599 Mbps), with that increase to be effective March 21, 2014, or such later date as required by the applicable regulatory authority.

The new rates will reflect increases up to 20.12% and will be applicable to Out-of-Term services. The rate increases will not apply to services already under a Term Plan Agreement during the effective term of the Term Plan Agreement.

Your business is important to us. Please contact your AT&T Account Manager or other member of your Sales Team if you would like to discuss these pricing changes, or learn about other service options that might be suitable for your data communications needs. Thank you for choosing AT&T.

Sincerely,

Product Management AT&T Frame Relay/ATM services