

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 31st day of
January, 2008.

In the Matter of Matrix Telecom, Inc. d/b/a Matrix)	
Business Technologies' Tariff to Change its Name to)	<u>Case No. CN-2008-0197</u>
Matrix Telecom, Inc., d/b/a Matrix Business)	Tariff Nos. JC-2008-0293
Technologies d/b/a Trinsic Communications)	JC-2008-0295

ORDER SUSPENDING TARIFFS

Issue Date: January 31, 2008

Effective Date: February 4, 2008

On November 5, 2007, Matrix Telecom, Inc., submitted a local exchange tariff and an access tariff designed to add Trinsic Communications as a doing business entity on the tariffs. The tariffs, as originally filed, would have used the name Matrix Telecom, Inc., d/b/a Matrix Business Technologies, d/b/a Trinsic Communications. On November 20, Matrix Telecom filed corrected tariffs that would replace the d/b/a Matrix Business Technologies with the d/b/a Trinsic Communications. In other words, the name of the company on the tariffs would now be Matrix Telecom, Inc., d/b/a Trinsic Communications. The tariffs originally carried an effective date of December 5, but Matrix extended the effective date to February 4, 2008.

On January 23, the Commission's Staff filed a motion asking the Commission to suspend or reject Matrix Telecom's proposed tariffs. Staff explains that Commission Rule 4 CSR 240-3.545(20) requires a company proposing a name change to "notify its customers at or before the next billing cycle of any name change affecting customer recognition of the company and file a copy of that notice with the adoption notice." Staff indicates it has informed Matrix Telecom of the notice requirement, but Matrix has not filed a copy of that

notice. Based on Matrix Telecom's failure to comply with the customer notice requirement of the regulation, Staff asks the Commission to either suspend or reject the tariffs.

On January 23, the Commission ordered that any party wishing to respond to Staff's Motion to Suspend or Reject Tariffs do so no later than January 28. Matrix Telecom has not responded to Staff's motion.

Based on Staff's unopposed motion, it appears that Matrix Telecom has not complied with the customer notice requirement of the Commission's regulation. Therefore, the Commission will not allow the tariffs to go into effect. However, Matrix Telecom may still be able to demonstrate compliance with the customer notice requirement if allowed more time to do so. Therefore, the Commission will not reject the tariffs at this time, but will instead suspend them for 60 days, as permitted by Section 392.230.3, RSMo 2000. So that the Commission may be kept aware of developments regarding these tariffs, it will order Staff to file a status report in 30 days.

IT IS ORDERED THAT:

1. The tariff issued on November 5, 2007, by Matrix Telecom, Inc., d/b/a Trinsic Communications, and assigned Tariff No. JC-2008-0295, as corrected, is suspended for a period of 60 days beyond February 4, 2008, to April 4, 2008, or until otherwise ordered by this Commission. The tariff suspended is:

Missouri P.S.C. – Tariff No 8

Cancel and Replaces Missouri PSC –Tariff No. 1 filed by Matrix Telecom, Inc. d/b/a Matrix Business Technologies

2. The tariff issued on November 5, 2007, by Matrix Telecom, Inc., d/b/a Trinsic Communications, and assigned Tariff No. JC-2008-0293, as corrected, is suspended for a

period of 60 days beyond February 4, 2008, to April 4, 2008, or until otherwise ordered by this Commission. The tariff suspended is:

Missouri P.S.C. – Tariff No 9

Cancels and Replaces Missouri PSC –Tariff No. 3 issued by Matrix Telecom, Inc.

3. The Commission's Staff shall file a status report no later than March 4, 2008.
4. This order shall become effective on February 4, 2008.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Davis, Chm., Murray, Clayton, Appling,
and Jarrett, CC., concur.

Woodruff, Deputy Chief Regulatory Law Judge