

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 1  
Replacing Original Sheet 1

(RT) COMPLETELINK

(CT) 54.1 GENERAL

(RT)(CT) 54.1.1 CompleteLink is an optional access and usage volume discount plan for SBC Missouri business customers. Customers subscribing to CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC).  
(RT) CompleteLink requires SBC Missouri to be the underlying local access line provider.

(CT) 54.2 DEFINITIONS

54.2.1 **Minimum Annual Revenue Commitment (MARC)**

The minimum annual revenue commitment that the customer must commit to in order to receive the volume discount.

54.2.2 **Contributory Services**

Those services whose revenue is counted towards achievement of the customers selected MARC.

54.2.3 **Eligible Services**

Those services that are eligible for discounts based on achievement of a specified MARC.

54.2.4 **Maximum Annual MARC Discount**

The maximum total allowable annual discount per term year for all eligible services.

54.2.5 **Volume Discount**

The percentage discount, applicable to eligible services listed in Section 54.3.1, based upon the customer's MARC selection.

(CT) 54.3 TERMS AND CONDITIONS

54.3.1 Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to in order to receive the volume discount.

(RT)(CT) MARC revenue is the sum total of the customer's annual billed charges, for services  
(CT) specified in CompleteLink tariffs, for all eligible business accounts located in the  
(CT)(RT) SBC Arkansas, SBC Kansas, SBC Missouri, SBC Oklahoma and SBC Texas areas  
(collectively SBC Southwest) before discounts are applied.

(CT)(RT) Services contributing towards the MARC include all SBC Southwest regulated services.

(RT)(AT) The CompleteLink plan is available with one, two, three, and five year term plans.  
Customers will be required to sign a Confirmation of Service Order to indicate their MARC level selection.

CompleteLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Issued: August 29, 2003

Effective: October 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

SOUTHWESTERN BELL COMPLETELINK REC'D FEB 20 2002

54.1 General

Service Commission

54.1.1 Southwestern Bell CompleteLink is an optional access and usage volume discount plan for Southwestern Bell business customers. Customers subscribing to Southwestern Bell CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC). Southwestern Bell CompleteLink requires Southwestern Bell to be the underlying local access line provider.

54.2 Definitions

54.2.1 Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to in order to receive the volume discount.

54.2.2 Contributory Services

Those services whose revenue is counted towards achievement of the customers selected MARC.

54.2.3 Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

54.2.4 Maximum Annual MARC Discount

The maximum total allowable annual discount per term year for all eligible services (applicable only if a customer exceeds its MARC).

54.2.5 Volume Discount

The percentage discount, applicable to eligible services listed in Section 54.3.1, based upon the customer's MARC selection.

54.3 Terms & Conditions

54.3.1 Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual billed charges, for services specified in Southwestern Bell's CompleteLink tariff, for all eligible business accounts located in the Southwestern Bell region, before discounts are applied.

Services contributing towards the MARC include all Southwestern Bell regulated services.

The Southwestern Bell CompleteLink plan is available as a one year term plan. Customers will be required to sign a Confirmation of Service Order to indicate their MARC level selection.

CompleteLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

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Effective: March 22, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELLED

OCT 01 2003

1st RS 1

By Public Service Commission MISSOURI

Missouri Public

FILED MAR 22 2002

Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
2nd Revised Sheet 2  
Replacing 1st Revised Sheet 2

(RT) COMPLETELINK

(CT) 54.3 TERMS AND CONDITIONS (cont'd)

54.3.1 Minimum Annual Revenue Commitment (cont'd)

MARC volume discounts apply to the following eligible services:

- Business Exchange Access Service
- Business Trunks (Super Trunks, Digital Loop Service, and Analog PBX)
- IntraLATA Toll
- Toll-free 800/888 (Maximizer 800) usage
- SBC Southwest Calling Card surcharges and usage
- Call Forwarding                      Call Waiting
- Caller ID name                      Caller ID number
- Call Forwarding Busy Line No Answer
- 3-way calling                      Call Return
- Auto Redial                      Call Blocking
- Remote access to Call Forwarding

(CT)

The following SmartTrunk Service elements if on Month-to-Month Service only:

- SmartTrunk Port
- SmartTrunk Interface (SI)

The following Smart Trunk compatible Digital Circuit Switched Voice/Circuit Switched Data B Channel Transport elements if on Month-to-Month Service only (1):

- Primary Rate Interface-compatible, Direct Inward Dialing Service, Per Line Termination, Flat (T151X)
- Primary Rate Interface-compatible, Smart Trunk 2-way Service, Direct Inward Dialing/Direct Outward Dialing Service, Per Line Termination, Flat (T15CX)
- Primary Rate Interface-compatible, Extended Area Calling Service, Smart Trunk 2-way Service, Direct Inward Dialing/Direct Outward Dialing Service, Per Line Termination, Flat (T2ECX)

(1) Agreements executed after June 17, 2002 may include these elements as eligible services.

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By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 2  
Replacing Original Sheet 2

Missouri Public

SOUTHWESTERN BELL COMPLETELINK

54.3 Terms & Conditions (cont'd)

REC'D MAY 17 2002

54.3.1 Minimum Annual Revenue Commitment (cont'd)

Service Commission

MARC volume discounts apply to the following eligible services:

- Business Exchange Access Service
- Business Trunks (Super Trunks, Digital Loop Service, and Analog PBX)
- IntraLATA Toll
- Toll-free 800/888 (Maximizer 800) usage
- Southwestern Bell Calling Card surcharges and usage
- Call Forwarding                      Call Waiting
- Caller ID name                      Caller ID number
- Call Forwarding Busy Line No Answer
- 3-way calling                      Call Return
- Auto Redial                      Call Blocking
- Remote access to Call Forwarding

**CANCELLED**

OCT 01 2003

By *2nd RS 2*  
Public Service Commission  
MISSOURI

The following SmartTrunk Service elements if on Month-to-Month Service only:

- SmartTrunk Port
- SmartTrunk Interface (SI)

The following Smart Trunk compatible Digital Circuit Switched Voice/Circuit Switched Data B Channel Transport elements if on Month-to-Month Service only (1):

- Primary Rate Interface-compatible, Direct Inward Dialing Service, Per Line Termination Flat (T151X)
- Primary Rate Interface-compatible, Smart Trunk 2-way Service, Direct Inward Dialing/Direct Outward Dialing Service, Per Line Termination, Flat (T15CX)
- Primary Rate Interface-compatible, Extended Area Calling Service, Smart Trunk 2-way Service, Direct Inward Dialing/Direct Outward Dialing Service, Per Line Termination, Flat (T2ECX)

Missouri Public

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Service Commission

(1) Agreements executed after June 17, 2002 may include these elements as eligible services.

Issued: May 17, 2002

Effective: June 17, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
Original Sheet 2

SOUTHWESTERN BELL COMPLETELINK

Missouri Public

54.3 Terms & Conditions (continued)

REC'D FEB 20 2002

54.3.1 Minimum Annual Revenue Commitment (continued)

MARC volume discounts apply to the following eligible services: **Service Commission**

- Business Exchange Access Service
- Business Trunks (Super Trunks, Digital Loop Service, and Analog PBX)
- IntraLATA Toll
- Toll-free 800/888 (Maximizer 800) usage
- Southwestern Bell Calling Card surcharges and usage
- Call Forwarding                      Call Waiting
- Caller ID name                      Caller ID number
- Call Forwarding Busy Line No Answer
- 3-way calling                      Call Return
- Auto Redial                      Call Blocking
- Remote access to Call Forwarding

The following SmartTrunk Service elements if on Month-to-Month Service only:

- SmartTrunk Port
- SmartTrunk Interface (SI)

Local and state additional charges, taxes, the End User Common Line Charge and non-recurring charges are not discount eligible.

With the exception of local access, Southwestern Bell CompleteLink customers are not required to purchase any of the MARC contributory services. Tariffed recurring and nonrecurring charges apply.

A customer's MARC volume discount may not exceed the following maximums per plan, per year. The percentage discount is specified in Section 54.4 and is subject to these maximum discount amounts.

	Minimum Annual Revenue		Maximum Annual MARC Discount
	\$ 700		\$ 350
	1,200		700
	3,000		1,000
	7,000		2,000
	12,000		2,500
	18,000		4,300
	25,000		6,300
	35,000	Missouri Public	9,300
	50,000		14,300
	75,000		19,500
	100,000	FILED MAR 22 2002	24,000
	125,000		30,000
	150,000		36,000
	200,000	Service Commission	46,000

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JUN 17 2002  
LRS 2  
Service Commission  
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Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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General Exchange Tariff  
Section 54  
1st Revised Sheet 2.1  
Replacing Original Sheet 2.1

(RT) COMPLETELINK

(CT) 54.3 TERMS AND CONDITIONS (cont'd)

54.3.1 Minimum Annual Revenue Commitment (cont'd)

The following Access Advantage Plus Service, Integrated Voice Access Lines if on Month-to-Month Service only (1);

- (CT) - lines (1F7, 1D8, 1EL, and 1NK)
- (CT) - trunks (P1W, P1W01, P1U, P1W2X, P11, P19, P1YAD, P1YAE, P1WEX, P1WHC, P12, P1WFO, P1WFC, P1WF2, P1WCX, P1W1X, P1WOX, and P1WLC)

The following Hunting Line Services (1): preferential (HSHHP), and circle (HSHCH).

The following Plexar II Access Line Rates, if on Month-to-Month Service only (1);

- (CT) - Flat (T1M1X, T1MCX, T1MOX, TCP1X, TCPCX, and TCPOX)
- (CT) - Flat, Extended (TXE1X, TXECX, and TXEOX)

(1) Agreements executed after September 17, 2002 may include these elements as eligible services.

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Effective: October 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
Original Sheet 2.1  
**Missouri Public**

**SOUTHWESTERN BELL COMPLETELINK**

**REC'D AUG 16 2002**

54.3 Terms & Conditions (cont'd)

**Service Commission**

54.3.1 Minimum Annual Revenue Commitment (cont'd)

The following Access Advantage Plus Service, Integrated Voice Access Lines if on Month-to-Month Service only (1);

- lines (1F7, 1D8, 1EL, & 1NK)
- trunks (P1W, P1W01, P1U, P1W2X, P11, P19, P1YAD, P1YAE, P1WEX, P1WHC, P12, P1WFO, P1WFC, P1WF2, P1WCX, P1W1X, P1WOX, & P1WLC)

The following Hunting Line Services (1): preferential (HSHHP), and circle (HSHCH).

The following Plexar II Access Line Rates, if on Month-to-Month Service only (1);

- Flat (T1M1X, T1MCX, T1MOX, TCP1X, TCPCX, & TCPOX)
- Flat, Extended (TXE1X, TXECX, & TXEOX)

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MISSOURI

(1) Agreements executed after September 17, 2002 may include these elements as eligible services.

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Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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**Service Commission**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
3rd Revised Sheet 3  
Replacing 2nd Revised Sheet 3

(RT) COMPLETELINK

(CT) 54.3 TERMS AND CONDITIONS (cont'd)

54.3.1 Minimum Annual Revenue Commitment (cont'd)

Local and state additional charges, taxes, the End User Common Line Charge and non-recurring charges are not discount eligible.

(RT) With the exception of local access, CompleteLink customers are not required to purchase any of the MARC contributory services. Tariffed recurring and nonrecurring charges apply.

A customer's MARC volume discount may not exceed the following maximums per plan, per year. The percentage discount is specified in Section 54.4 and is subject to these maximum discount amounts.

<u>Minimum Annual Revenue</u>	<u>Maximum Annual MARC Discount</u>
\$ 700	\$ 350
1,200	700
3,000	1,000
7,000	2,000
12,000	2,500
18,000	4,300
25,000	6,300
35,000	9,300
50,000	14,300
75,000	19,500
100,000	24,000
125,000	30,000
150,000	36,000
200,000	46,000
300,000	60,000
500,000-plus	100,000

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Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri



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General Exchange Tariff  
**Missouri Public**  
 2nd Revised Sheet 3  
 Replacing 1st Revised Sheet 3  
**REC'D AUG 16 2002**

**SOUTHWESTERN BELL COMPLETELINK**

54.3 Terms & Conditions (cont'd)

**Service Commission**

54.3.1 Minimum Annual Revenue Commitment (cont'd)

Local and state additional charges, taxes, the End User Common Line Charge and non-recurring charges are not discount eligible.

With the exception of local access, Southwestern Bell CompleteLink customers are not required to purchase any of the MARC contributory services. Tariffed recurring and nonrecurring charges apply.

A customer's MARC volume discount may not exceed the following maximums per plan, per year. The percentage discount is specified in Section 54.4 and is subject to these maximum discount amounts.

<u>Minimum Annual Revenue</u>	<u>Maximum Annual MARC Discount</u>
\$ 700	\$ 350
1,200	700
3,000	1,000
7,000	2,000
12,000	2,500
18,000	4,300
25,000	6,300
35,000	9,300
50,000	14,300
75,000	19,500
100,000	24,000
125,000	30,000
150,000	36,000
200,000	46,000
300,000	60,000
500,000-plus	100,000

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 (AT)

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 Missouri Public Service Commission  
 MISSOURI

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 Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
 St. Louis, Missouri

**Missouri Public**

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**Service Commission**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 3  
Replacing Original Sheet 3  
**Missouri Public**

**SOUTHWESTERN BELL COMPLETELINK**

**REC'D MAY 17 2002**

(MT)

54.3 Terms & Conditions (cont'd)

54.3.1 Minimum Annual Revenue Commitment (cont'd)

**Service Commission**

Local and state additional charges, taxes, the End User Common Line Charge and non-recurring charges are not discount eligible.

With the exception of local access, Southwestern Bell CompleteLink customers are not required to purchase any of the MARC contributory services. Tariffed recurring and nonrecurring charges apply.

A customer's MARC volume discount may not exceed the following maximums per plan, per year. The percentage discount is specified in Section 54.4 and is subject to these maximum discount amounts.

<u>Minimum Annual Revenue</u>	<u>Maximum Annual MARC Discount</u>
\$ 700	\$ 350
1,200	700
3,000	1,000
7,000	2,000
12,000	2,500
18,000	4,300
25,000	6,300
35,000	9,300
50,000	14,300
75,000	19,500
100,000	24,000
125,000	30,000
150,000	36,000
200,000	46,000

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**MISSOURI**

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(MT)

Issued: May 17, 2002

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By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
Original Sheet 3

SOUTHWESTERN BELL COMPLETELINK

Missouri Public

54.3 Terms & Conditions (continued)

REC'D FEB 20 2002

54.3.1 Minimum Annual Revenue Commitment (continued)

Service Commission

An eligible CompleteLink customer may include up to, but not exceed 250 of its accounts per state, under one Southwestern Bell CompleteLink Plan. A telephone number may not be included in more than one CompleteLink plan at a time.

A CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of Southwestern Bell.

The Southwestern Bell CompleteLink plan applies to all of the intraLATA services of the subscribing customer, including all business usage and message toll service for all business accounts covered by the plan.

The customer's term commences the day after the service is "activated" by Southwestern Bell. The date "activated" shall be the date the order installing the plan is completed in the Southwestern Bell billing system.

CompleteLink customers will receive discounted intraLATA toll and Maximizer 800 rates based on the MARC.

Other discounts do not apply when a customer subscribes to Southwestern Bell CompleteLink.

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Public Service Commission  
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Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
3rd Revised Sheet 4  
Replacing 2nd Revised Sheet 4

(RT) COMPLETELINK

(CT) 54.3 TERMS AND CONDITIONS (cont'd)

54.3.1 Minimum Annual Revenue Commitment (cont'd)

(RT) An eligible CompleteLink customer may include up to, but not exceed 3,000 of its accounts per state, under one CompleteLink Plan. A telephone number may not be included in more than one CompleteLink plan at a time.

(CT) A CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

(RT) The CompleteLink plan applies to all of the intraLATA services of the subscribing customer, including all business usage and message toll service for all business accounts covered by the plan.

(CT) The customer's term commences the day after the service is "activated" by the Company. The date "activated" shall be the date the order installing the plan is completed in the Company billing system.

CompleteLink customers will receive discounted intraLATA toll and Maximizer 800 rates based on the MARC.

(RT) Other discounts do not apply when a customer subscribes to CompleteLink.

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By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 10  
**Missouri Public**  
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**REC'D AUG 16 2002**

**SOUTHWESTERN BELL COMPLETELINK**

54.3 Terms & Conditions (cont'd)

**Service Commission**

54.3.1 Minimum Annual Revenue Commitment (cont'd)

(CT)

An eligible CompleteLink customer may include up to, but not exceed 3,000 of its accounts per state, under one Southwestern Bell CompleteLink Plan. A telephone number may not be included in more than one CompleteLink plan at a time.

A CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of Southwestern Bell.

The Southwestern Bell CompleteLink plan applies to all of the intraLATA services of the subscribing customer, including all business usage and message toll service for all business accounts covered by the plan.

The customer's term commences the day after the service is "activated" by Southwestern Bell. The date "activated" shall be the date the order installing the plan is completed in the Southwestern Bell billing system.

CompleteLink customers will receive discounted intraLATA toll and Maximizer 800 rates based on the MARC.

Other discounts do not apply when a customer subscribes to Southwestern Bell CompleteLink.

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Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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**Service Commission**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 4  
Replacing Original Sheet 4  
**Missouri Public**

**SOUTHWESTERN BELL COMPLETELINK**

**REC'D MAY 17 2002**

(MT)

54.3 Terms & Conditions (cont'd)

54.3.1 Minimum Annual Revenue Commitment (cont'd)

**Service Commission**

An eligible CompleteLink customer may include up to, but not exceed 250 of its accounts per state, under one Southwestern Bell CompleteLink Plan. A telephone number may not be included in more than one CompleteLink plan at a time.

A CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of Southwestern Bell.

The Southwestern Bell CompleteLink plan applies to all of the intraLATA services of the subscribing customer, including all business usage and message toll service for all business accounts covered by the plan.

The customer's term commences the day after the service is "activated" by Southwestern Bell. The date "activated" shall be the date the order installing the plan is completed in the Southwestern Bell billing system.

CompleteLink customers will receive discounted intraLATA toll and Maximizer 800 rates based on the MARC.

Other discounts do not apply when a customer subscribes to Southwestern Bell CompleteLink.

(MT)

(MT)

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**SEP 17 2002**

*2nd RS*  
**Missouri Public Service Commission**  
**MISSOURI**

**Missouri Public**

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By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

**SOUTHWESTERN BELL COMPLETELINK**

54.4 Prices

Description	Minimum Revenue Revenue	Volume Discount on Eligible Services 1 Year	
	\$ 700	5.0%	
	1,200	5.25%	
	3,000	5.5%	
	7,000	6.0%	
	12,000	6.5%	
	18,000	6.5%	
	25,000	7.5%	
	35,000	8.0%	
	50,000	8.5%	
	75,000	9.0%	
	100,000	9.5%	
	125,000	9.5%	
	150,000	10.0%	
	200,000 plus	10.0%	

IntraLATA Toll &  
Maximizer 800  
IntraLATA Rates, per MOU

\$ .10

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JUN 17 2002

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Public Service Commission  
MISSOURI

Missouri Public

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By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

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General Exchange Tariff  
Section 54  
5th Revised Sheet 5  
Replacing 4th Revised Sheet 5

COMPLETELINK

54.4 PRICES

Description	Minimum Annual Revenue	Volume Discount on Eligible Services (1)			
		1 Year	2 Years	3 Years	5 Years
	\$ 700	5.0%	6.0%	7.0%	7.5%
	1,200	5.25%	6.25%	7.25%	7.75%
	3,000	5.5%	6.5%	7.5%	8.0%
	7,000	6.0%	7.0%	8.0%	8.5%
	12,000	6.5%	7.5%	8.5%	9.0%
	18,000	6.5%	7.5%	8.5%	9.0%
	25,000	7.5%	8.5%	9.5%	10.0%
	35,000	8.0%	9.0%	10.0%	10.5%
	50,000	8.5%	9.5%	10.5%	11.0%
	75,000	9.0%	10.0%	11.0%	11.5%
	100,000	9.5%	10.5%	11.5%	12.0%
	125,000	9.5%	10.5%	11.5%	12.0%
	150,000	10.0%	11.0%	12.0%	12.5%
	200,000	10.0%	11.0%	12.0%	12.5%
	300,000	10.25%	11.25%	12.25%	12.75%
	500,000-plus	10.5%	11.5%	12.5%	13.0%
IntraLATA Toll and Maximizer 800					
	IntraLATA Rates, per MOU	\$ .10	\$ .10	\$ .10	\$ .10

A. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to CompleteLink, but service connection charges shall apply to new or additional services.

Tariffed nonrecurring charges for all CompleteLink eligible services purchased at the time a CompleteLink agreement is signed will be waived for all Company's customers who have left SBC Missouri and are returning to the Company by committing to a CompleteLink term agreement.

- (1) The Company's customers who have left SBC Arkansas, SBC Kansas, SBC Missouri, SBC Oklahoma, or SBC Texas and are returning to the Company by committing to a CompleteLink term agreement will receive an additional 8% discount on recurring charges. This additional discount is not available to customers coming from an affiliate of the Company.
- (AT)
- (AT)

Issued: December 2, 2005

Effective: January 1, 2006

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
4th Revised Sheet 5  
Replacing 3rd Revised Sheet 5

(RT) COMPLETELINK

54.4 PRICES

(CT) (AT)	Description	Minimum Annual Revenue	Volume Discount on Eligible Services (1)			
			1 Year	2 Years	3 Years	5 Years
		\$ 700	5.0%	6.0%(NR)	7.0%(NR)	7.5%(NR)
		1,200	5.25%	6.25%	7.25%	7.75%
		3,000	5.5%	6.5%	7.5%	8.0%
		7,000	6.0%	7.0%	8.0%	8.5%
		12,000	6.5%	7.5%	8.5%	9.0%
		18,000	6.5%	7.5%	8.5%	9.0%
		25,000	7.5%	8.5%	9.5%	10.0%
		35,000	8.0%	9.0%	10.0%	10.5%
		50,000	8.5%	9.5%	10.5%	11.0%
		75,000	9.0%	10.0%	11.0%	11.5%
		100,000	9.5%	10.5%	11.5%	12.0%
		125,000	9.5%	10.5%	11.5%	12.0%
		150,000	10.0%	11.0%	12.0%	12.5%
		200,000	10.0%	11.0%	12.0%	12.5%
		300,000	10.25%	11.25%	12.25%	12.75%
		500,000-plus	10.5%	11.5%(NR)	12.5%(NR)	13.0%(NR)
	IntraLATA Toll and Maximizer 800					
	IntraLATA Rates, per MOU		\$ .10	\$.10(NR)	\$.10(NR)	\$.10(NR)

A. Other Applicable Charges and Payments

(RT) Service Connection Charges are not applicable when establishing or changing to CompleteLink, but service connection charges shall apply to new or additional services.

(CT) Tariffed nonrecurring charges for all CompleteLink eligible services purchased at the time a CompleteLink agreement is signed will be waived for all Company's customers who have left Southwestern Bell Telephone L.P. and are returning to the Company by committing to a CompleteLink term agreement.

(AT) (1) The Company's customers who have left Southwestern Bell Telephone, L.P. and are returning to the Company by committing to a CompleteLink term agreement will receive an additional 8% discount on recurring charges.

Issued: August 29, 2003

Effective: October 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Cancelled**

January 1, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
3rd Revised Sheet 5  
Replacing 2nd Revised Sheet 5

SOUTHWESTERN BELL COMPLETELINK **Missouri Public Service Commission**

54.4 PRICES

REC'D FEB 26 2003

Description	Minimum Annual Revenue	Volume Discount on Eligible Services 1 Year
	\$ 700	5.0%
	1,200	5.25%
	3,000	5.5%
	7,000	6.0%
	12,000	6.5%
	18,000	6.5%
	25,000	7.5%
	35,000	8.0%
	50,000	8.5%
	75,000	9.0%
	100,000	9.5%
	125,000	9.5%
	150,000	10.0%
	200,000	10.0%
	300,000	10.25%
	500,000-plus	10.5%

(CT) IntraLATA Toll and Maximizer 800 IntraLATA Rates, per MOU \$10

A. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to Southwestern Bell CompleteLink, but service connection charges shall apply to new or additional services.

(AT) Tariffed nonrecurring charges for all CompleteLink eligible services purchased at the time a CompleteLink agreement is signed will be waived for business customers who sign a new CompleteLink agreement.  
|  
(AT)

**CANCELLED**

OCT 01 2003  
by 4th RS 5  
Public Service Commission  
MISSOURI

Issued: February 26, 2003

Effective: March 28, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Missouri Public Service Commission**

FILED MAR 28 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
**Missouri Public**  
Replacing 1st Revised Sheet 5

SOUTHWESTERN BELL COMPLETELINK

REC'D AUG 16 2002

54.4 Prices

**Service Commission**

<u>Description</u>	<u>Minimum Annual Revenue</u>	<u>Volume Discount on Eligible Services 1 Year</u>
	\$ 700	5.0%
	1,200	5.25%
	3,000	5.5%
	7,000	6.0%
	12,000	6.5%
	18,000	6.5%
	25,000	7.5%
	35,000	8.0%
	50,000	8.5%
	75,000	9.0%
	100,000	9.5%
	125,000	9.5%
	150,000	10.0%
	200,000	10.0%
	300,000	10.25%
	500,000-plus	10.5%

(NR)  
(NR)

IntraLATA Toll & Maximizer 800 IntraLATA Rates, per MOU .10

A. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to Southwestern Bell CompleteLink, but service connection charges shall apply to new or additional services.

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(MT)

**CANCELLED**  
MAR 28 2003  
3:25 PM  
Public Service Commission  
MISSOURI

Issued: August 16, 2002

Effective: September 17, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**

FILED SEP 17 2002

Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 5  
Replacing Original Sheet 5  
**Missouri Public**

**SOUTHWESTERN BELL COMPLETELINK**

REC'D MAY 17 2002

(MT) 54.4 Prices

Description	Minimum Annual Revenue	Volume Discount on Eligible Services	Public Service Commission
	\$	1 Year	
	700	5.0%	
	1,200	5.25%	
	3,000	5.5%	
	7,000	6.0%	
	12,000	6.5%	
	18,000	6.5%	
	25,000	7.5%	
	35,000	8.0%	
	50,000	8.5%	
	75,000	9.0%	
	100,000	9.5%	
	125,000	9.5%	
	150,000	10.0%	
	200,000-plus	10.0%	

IntraLATA Toll & Maximizer 800 IntraLATA Rates, per MOU

\$.10

**CANCELLED**

SEP 17 2002

*JMR RB 5*  
Public Service Commission  
MISSOURI

(MT)

**A. Other Applicable Charges and Payments**

Service Connection Charges are not applicable when establishing or changing to Southwestern Bell CompleteLink, but service connection charges shall apply to new or additional services.

**B. Termination Charge**

Customers terminating a CompleteLink plan prior to the expiration of the term period are subject to termination charges.

If a customer's partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Southwestern Bell access or usage plan with a term equal to or greater than the existing CompleteLink plan and a revenue commitment equal to or greater than the CompleteLink MARC.

Issued: May 17, 2002

Effective: June 17, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**  
FILED JUN 17 2002

Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

SOUTHWESTERN BELL COMPLETELINK **Missouri Public**

REC'D FEB 20 2002

54.4 Prices

A. Other Applicable Charges and Payments

Service Commission

Service Connection Charges are not applicable when establishing or changing to Southwestern Bell CompleteLink, but service connection charges shall apply to new or additional services.

B. Termination Charge

Customers terminating a CompleteLink plan prior to the expiration of the term period are subject to termination charges.

If a customer's partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Southwestern Bell access or usage plan with a term equal to or greater than the existing CompleteLink plan and a revenue commitment equal to or greater than the CompleteLink MARC.

**CANCELLED**

JUN 17 2002

by LRS  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAR 22 2002

Service Commission

Issued: February 20, 2002

Effective: March 22, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
3rd Revised Sheet 5.1  
Replacing 2nd Revised Sheet 5.1

COMPLETELINK

54.4 PRICES (cont'd)

B. Termination Charge

Customers terminating a CompleteLink plan prior to the expiration of the term period are subject to termination charges.

(AT)  
(AT)  
(RT)

If a customer's partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing CompleteLink plan and a revenue commitment equal to or greater than the CompleteLink MARC.

C. Service Guarantee

Within 90 days of subscribing to CompleteLink 3 year and 5 year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This guarantee does not apply to customers who terminate or convert to another Company access and/or usage commitment product for the purpose of subscribing to CompleteLink.

D. MARC Downgrade Allowance

Termination liability charges will not apply if during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC, and replaces the service(s) with the SBC Missouri service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided: a) the Customer enters into a new CompleteLink service agreement for a time period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per Customer, per agreement term. CompleteLink \$700.00 MARC service agreements are specifically not eligible.

Issued: June 14, 2004

Effective: July 14, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
2nd Revised Sheet 5.1  
Replacing 1st Revised Sheet 5.1  
**Missouri Public**

(RT)

**COMPLETELINK**

REC'D AUG 29 2003

54.4 PRICES (cont'd)

B. Termination Charge

Service Commission

Customers terminating a CompleteLink plan prior to the expiration of the term period are subject to termination charges.

If a customer's partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. Customers will, also, be liable for any nonrecurring charges that were waived as part of their signing a CompleteLink agreement. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

(CT)

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing CompleteLink plan and a revenue commitment equal to or greater than the CompleteLink MARC.

(AT)

C. Service Guarantee

Within 90 days of subscribing to CompleteLink 3 year and 5 year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This guarantee does not apply to customers who terminate or convert to another Company access and/or usage commitment product for the purpose of subscribing to CompleteLink.

(AT)

(FC)

D. MARC Downgrade Allowance

Termination liability charges will not apply if during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC, and replaces the service(s) with the SBC Missouri service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided: a) the Customer enters into a new CompleteLink service agreement for a time period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per Customer, per agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

(AT)

(AT)

**CANCELLED**

JUL 14 2004

3rd RS 5.1

Issued: August 29, 2003

Effective: October 1, 2003

Public Service Commission  
**MISSOURI**

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED OCT 01 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 5.1  
Replacing Original Sheet 5.1

SOUTHWESTERN BELL COMPLETELINK

Missouri Public Service Commission

54.4 PRICES (cont'd)

REC'D FEB 26 2003

B. Termination Charge

Customers terminating a CompleteLink plan prior to the expiration of the term period are subject to termination charges.

(AT) If a customer's partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. Customers will, also, be liable for any nonrecurring charges that were waived as part of their signing a CompleteLink agreement. (AT) The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Southwestern Bell access or usage plan with a term equal to or greater than the existing CompleteLink plan and a revenue commitment equal to or greater than the CompleteLink MARC.

(AT) C. MARC Downgrade Allowance

Termination liability charges will not apply if during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC, and replaces the service(s) with the SBC Missouri service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided: a) the Customer enters into a new CompleteLink service agreement and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per Customer, per agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

(AT)

CANCELLED

OCT 01 2003  
2nd RS 5.1  
Missouri Public Service Commission  
MISSOURI

Issued: February 26, 2003

Effective: March 28, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public Service Commission

FILED MAR 28 2003



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
Original Sheet 5.1  
**Missouri Public**

SOUTHWESTERN BELL COMPLETELINK

REC'D AUG 16 2002

54.4 Prices (cont'd)

**Service Commission**

(MT)

B. Termination Charge

Customers terminating a CompleteLink plan prior to the expiration of the term period are subject to termination charges.

If a customer's partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Southwestern Bell access or usage plan with a term equal to or greater than the existing CompleteLink plan and a revenue commitment equal to or greater than the CompleteLink MARC.

(MT)

**CANCELLED**  
MAR 28 2003  
6:25 5.1  
Public Service Commission  
MISSOURI

Issued: August 16, 2002

Effective: September 17, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri **Missouri Public**

FILED SEP 17 2002

**Service Commission**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 5.2  
Replacing Original Sheet 5.2

(RT) COMPLETELINK

54.4 PRICES (cont'd)

(FC) D. MARC Downgrade Allowance (cont'd)

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity(ies) as those being displaced. It is at SBC Missouri's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

A	B
Analog Trunk	to ISDN PRI, DS1, DS3, SONET, or GigaMAN
Digital Loop Service	to ISDN PRI
SuperTrunks	to ISDN PRI
Basic Plexar II Lines	to EKL, ISDN BRI, or Plexar IP Lines
Plexar I	to Plexar II or Plexar Custom
Grandfathered Centrex/Plexar	to Plexar
Measured or Flat Business Lines	to Plexar, ISDN PRI, DS1, DS3, SONET, or GigaMAN
DS0, ISDN BRI, or Digiline	to DS1, DS3, SONET, or GigaMAN
DS1	to DS3, SONET, GigaMAN
DS3	to SONET, or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following changes satisfy the conditions required for termination without liability under this provision.

Plexar (any type)	to PBX
Plexar (any type)	to ISDN PRI

Issued: August 29, 2003

Effective: October 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
Original Sheet 5.2

SOUTHWESTERN BELL COMPLETELINK

Missouri Public Service Commission

54.4 PRICES (cont'd)

REC'D FEB 26 2003

C. MARC Downgrade Allowance (cont'd)

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity(ies) as those being displaced. It is at SBC Missouri's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

A	B
Analog Trunk	to ISDN PRI, DS1, DS3, SONET, or GigaMAN
Digital Loop Service	to ISDN PRI
SuperTrunks	to ISDN PRI
Basic Plexar II Lines	to EKL, ISDN BRI, or Plexar IP Lines
Plexar I	to Plexar II or Plexar Custom
Grandfathered Centrex/Plexar	to Plexar
Measured or Flat Business Lines	to Plexar, ISDN PRI, DS1, DS3, SONET, or GigaMAN
DS0, ISDN BRI, or Digiline	to DS1, DS3, SONET, or GigaMAN
DS1	to DS3, SONET, GigaMAN
DS3	to SONET, or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following changes satisfy the conditions required for termination without liability under this provision.

Plexar (any type)	to PBX
Plexar (any type)	to ISDN PRI

CANCELLED

OCT 01 2003  
By 1st RS 5.2  
Public Service Commission  
MISSOURI

Issued: February 26, 2003

Effective: March 28, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public Service Commission

FILED MAR 28 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 5.3  
Replacing Original Sheet 5.3

(RT)

COMPLETELINK

54.4 PRICES (cont'd)

(FC)

D. MARC Downgrade Allowance (cont'd)

This waiver only applies to the termination charge applicable to the CompleteLink agreement. Termination charges may apply on those services being disconnected, and the application of the termination charges are not affected by this waiver. All applicable recurring and nonrecurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink tariff in effect at the time the new contract is executed.) 90 day satisfaction guarantee does not apply to the new agreement.

(AT)

(AT)

Example: Customer has a CompleteLink \$25,000 MARC, 3 year agreement, with 18 months remaining. MARC attainment in current year is 60%. The customer replaces its Analog Trunks to ISDN PRI, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink tariff reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new 2-year (24 month) CompleteLink agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

(AT)(RT)

Issued: August 29, 2003

Effective: October 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
Original Sheet 5.3

SOUTHWESTERN BELL COMPLETELINK

Missouri Public Service Commission

54.4 PRICES (cont'd)

REC'D FEB 26 2003

C. MARC Downgrade Allowance (cont'd)

This waiver only applies to the termination charge applicable to the CompleteLink agreement. Termination charges may apply on those services being disconnected, and the application of the termination charges are not affected by this waiver. All applicable recurring and nonrecurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink tariff in effect at the time the new contract is executed.) 90 day satisfaction guarantee does not apply to the new agreement.

Example: Customer has a CompleteLink \$25,000 MARC. Their MARC attainment in current year is on target. The customer replaces its Analog Trunks to ISDN PRI, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink tariff reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new CompleteLink agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

CANCELLED

OCT 01 2003  
By JST RS 5.3  
Public Service Commission  
MISSOURI

Issued: February 26, 2003

Effective: March 28, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public Service Commission

FILED MAR 28 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
2nd Revised Sheet 6  
Replacing 1st Revised Sheet 6

SOUTHWESTERN BELL COMPLETELINK

54.5 PROMOTIONAL RATES

- (AT) 54.5.1 New Business customers who subscribe to a new CompleteLink agreement during the period of January 9, 2003 to June 16, 2003, will receive an 8% discount in addition to the normally applicable discount percentage available on eligible services listed under Southwestern Bell CompleteLink within this tariff. This promotion will not apply to existing CompleteLink customers, CompleteLink customers renewing an agreement or customers that subscribe to CompleteLink prior to the effective date. All other terms and conditions associated with the Southwestern Bell CompleteLink product within this tariff will apply.
- (AT) |
- (AT) |
- (CT) 54.5.2 Business customers who subscribe to a new CompleteLink agreement during the period of January 9, 2003 to September 15, 2003, will receive a one-time credit on their bill. The credit will be 6% of the Minimum Annual Revenue Commitment (MARC) selected. The credit will appear on customer bills within 2 billing cycles of loading the signed CompleteLink agreement into the SWBT billing system. This credit will be charged back to customers as part of applicable termination charges if the term period commitment is not met. This promotion can be used in conjunction with other promotions. This promotion will not apply to existing CompleteLink customers, CompleteLink customers renewing an agreement or customers that subscribe to CompleteLink prior to the effective date. All other terms and conditions associated with the Southwestern Bell CompleteLink product within this tariff will apply.
- (AT) |
- (AT) |

Issued: December 9, 2002

Effective: January 9, 2003

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 54 Revised Sheet 6 Replaces Original Sheet 6

Missouri Public

SOUTHWESTERN BELL COMPLETELINK

REC'D AUG 16 2002

54.5 PROMOTIONAL RATES

Service Commission

54.5.1 New Business customers who sign up for CompleteLink during the period of June 17, 2002 to December 31, 2002, will receive an 8% discount in addition to the normally applicable discount percentage available on eligible services listed under Southwestern Bell CompleteLink within this tariff. All other terms and conditions associated with the Southwestern Bell CompleteLink product within this tariff will apply.

(AT)
(AT)

54.5.2 Business customers who subscribe to a new CompleteLink agreement during the period of September 16, 2002 to December 31, 2002, will receive a one-time credit on their bill. The credit will be 6% of the Minimum Annual Revenue Commitment (MARC) selected. The credit will appear on customer bills within 2 billing cycles of loading the signed CompleteLink agreement into the SWBT billing system. This credit will be charged back to customers as part of applicable termination charges if the term period commitment is not met. This promotion can be used in conjunction with other promotions. All other terms and conditions associated with the Southwestern Bell CompleteLink product within this tariff will apply.

CANCELLED

JAN 09 2003
and RS 6
Missouri Public Service Commission
MISSOURI

Issued: August 16, 2002

Effective: September 16, 2002

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

Missouri Public

FILED SEP 17 2002

Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
Original Sheet 6

**Missouri Public**

REC'D MAY 17 2002

SOUTHWESTERN BELL COMPLETELINK

54.5 PROMOTIONAL RATES

**Service Commission**

54.5.1 New business customers who sign up for CompleteLink during the period of June 17, 2002 to December 31, 2002, will receive an 8% discount in addition to the normally applicable discount percentage available on eligible services listed under Southwestern Bell CompleteLink within this tariff. All other terms and conditions associated with the Southwestern Bell CompleteLink product within this tariff will apply.

**CANCELLED**

SEP 17 2002

154 RS 6  
Public Service Commission  
MISSOURI

**Missouri Public**

FILED JUN 17 2002

**Service Commission**

Issued: May 17, 2002

Effective: June 17, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 7  
Replacing Original Sheet 7

(CT)

COMPLETELINK

54.5 PROMOTIONAL RATES (cont'd)

54.5.3 CompleteLink Rewards Promotion: Business customers who subscribe to a new CompleteLink agreement during the period of July 14, 2003 to July 13, 2004 will receive a one-time credit on their bill, to be applied within the first two bill cycles following the agreement being entered into the Company's billing system. The amount of the one-time credit will be dependent upon the term length and MARC level selected, as follows:

(CT)(MT)

(AT)

- 1 year term = a credit equal to 1/14th of the MARC
- 2 year term = a credit equal to 1/12th of the MARC
- 3 year term = a credit equal to 1/10th of the MARC
- 5 year term = a credit equal to 1/8th of the MARC.

(AT)

(MT)

(MT)

This credit will be charged back to the customer as applicable termination charges if the term period commitment is not met. This promotion does not apply to customers that subscribed to a CompleteLink agreement prior to the effective date of this offer and are still on a CompleteLink agreement.

In addition, new business customers who are establishing business exchange access service under a new CompleteLink agreement or existing business customers establishing new additional lines under a new CompleteLink agreement during this promotional period will receive a 9% discount in addition to the normally applicable discount percentage available on eligible services listed under CompleteLink within this tariff (1). All other terms and conditions associated with the CompleteLink product within this tariff will apply. This promotion cannot be combined with any other business access, usage, and/or toll discounts or promotions.

(AT)

(AT)

(1) As of October 1, 2003, this 9% additional discount will no longer be available.

Issued: Augusts 29, 2003

Effective: October 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
Original Sheet 7

**Missouri Public  
Service Commission**

**SOUTHWESTERN BELL COMPLETELINK**

54.5 PROMOTIONAL RATES (cont'd)

**REC'D JUN 13 2003**

54.5.3 CompleteLink Rewards Promotion: Business customers who subscribe to a new CompleteLink agreement during the period of July 14, 2003 to July 13, 2004 will receive a one-time credit on their bill, to be applied within the first two bill cycles following the agreement being entered into the Company's billing system. The amount of the one-time credit will be 1/14th of the MARC. This credit will be charged back to the customer as applicable termination charges if the term period commitment is not met.

This promotion does not apply to customers that subscribed to a CompleteLink agreement prior to the effective date of this offer and are still on a CompleteLink agreement.

In addition, new business customers who are establishing business exchange access service under a new CompleteLink agreement or existing business customers establishing new additional lines under a new CompleteLink agreement during this promotional period will receive a 9% discount in addition to the normally applicable discount percentage available on eligible services listed under CompleteLink within this tariff. All other terms and conditions associated with the CompleteLink product within this tariff will apply. This promotion cannot be combined with any other business access, usage, and/or toll discounts or promotions.

**CANCELLED**

OCT 01 2003  
1st RS 7  
Public Service Commission  
MISSOURI

Issued: June 13, 2003

Effective: July 14, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Missouri Public  
Service Commission**

**FILED JUL 14 2003**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK

54.5 PROMOTIONAL RATES (cont'd)

54.5.3 CompleteLink Bonus Promotion: Business customers who subscribe to a new CompleteLink agreement during the period of July 14, 2004 to July 13, 2005 will receive a credit on their bill at two points in time within the first year of their agreement, to be applied within 2 bill cycles following: 1) the date the agreement is activated in the SBC billing system, and 2) completion of the first 6 months of the agreement term period. The amount of credit is dependent upon the term period selected, as follows:

- 1 year term = 3% of the MARC at each point in time;
- 2 year term = 4% of the MARC at each point in time;
- 3 year term = 5% of the MARC at each point in time;
- 5 year term = 6% of the MARC at each point in time.

This promotion does not apply to existing SBC business customers who committed to a CompleteLink agreement prior to the effective date of this offer.

All other terms and conditions associated with the CompleteLink product within this tariff will apply. This promotion cannot be combined with any other business access, usage, and/or toll discounts or promotions.

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Issued: June 14, 2004

Effective: July 14, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 9  
Replacing Original Sheet 9

COMPLETELINK

54.5 PROMOTIONAL RATES (cont'd)

- (CT) 54.5.4 CompleteLink Winning Lines Promotion: Under this promotion business customers coming to SBC from other carriers who sign a 12-, 24-, 36- or 60-month CompleteLink agreement during the period of April 18, 2005 to September 8, 2005, will receive a specified credit per line on up to a maximum of 30 lines, per the following schedule. All charges credited under this promotion will continue to contribute to the customer's Minimum Annual Revenue Commitment (MARC), if normally applicable. All other terms and conditions associated with the CompleteLink product within this tariff will apply. 12-month terms receive a \$40.00 credit per line awarded in month 4 of their agreement term period, for a maximum total of up to \$1,200.00; 24-month terms receive a \$40.00 credit per line awarded in months 4 and 16 of their agreement term period, for a maximum total of up to \$2,400.00 credit. 36-month terms receive a \$40.00 credit per line awarded in months 4, 16, and 28 of their agreement term period, for a maximum total of up to \$3,600.00 credit. 60-month terms receive a \$40.00 credit per line awarded in months 4, 16, 28 and 52 of their agreement term period, for a maximum total of up to \$4,800.00 credit. This promotion cannot be combined with any other business access, usage, and/or toll discounts or promotions.

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Issued: August 9, 2005

Effective: September 8, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK

54.5 PROMOTIONAL RATES (cont'd)

- 54.5.4 CompleteLink Winning Lines Promotion: Under this promotion business customers coming to SBC from other carriers who sign a 12-, 24-, 36- or 60-month CompleteLink agreement during the period of April 18, 2005 to December 31, 2005, will receive a specified credit per line on up to a maximum of 30 lines, per the following schedule. All charges credited under this promotion will continue to contribute to the customer's Minimum Annual Revenue Commitment (MARC), if normally applicable. All other terms and conditions associated with the CompleteLink product within this tariff will apply. 12-month terms receive a \$40.00 credit per line awarded in month 4 of their agreement term period, for a maximum total of up to \$1,200.00; 24-month terms receive a \$40.00 credit per line awarded in months 4 and 16 of their agreement term period, for a maximum total of up to \$2,400.00 credit. 36-month terms receive a \$40.00 credit per line awarded in months 4, 16, and 28 of their agreement term period, for a maximum total of up to \$3,600.00 credit. 60-month terms receive a \$40.00 credit per line awarded in months 4, 16, 28 and 52 of their agreement term period, for a maximum total of up to \$4,800.00 credit. This promotion cannot be combined with any other business access, usage, and/or toll discounts or promotions.

**CANCELLED**

September 8, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

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Issued: March 18, 2005

Effective: April 18, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK

54.5 PROMOTIONAL RATES (cont'd)

54.5.3 Business customers who subscribe to a new CompleteLink agreement during the period of June 11, 2005, to June 10, 2006, will receive an additional monthly discount over and above the normal CompleteLink (total volume) discounts for certain eligible services depended upon the CompleteLink term plan selected. Services eligible for the additional discount are as follows:

The following SmartTrunk Service elements if on Month-to-Month Service only:

- SmartTrunk Port (TZ1P1)
- SmartTrunk Interface (SI) (ZPAZD)

The following SmartTrunk compatible Digital Circuit Switched Voice/Circuit Switched Data B Channel Transport elements if on Month-to-Month Service only (1):

- Primary Rate Interface-compatible, Direct Inward Dialing Service, Per Line Termination, Flat (T151X)
- Primary Rate Interface-compatible, SmartTrunk 2-way Service, Direct Inward Dialing/Direct Outward Dialing Service, Per Line Termination, Flat (T15CX)
- Primary Rate Interface-compatible, Extended Area Calling Service, SmartTrunk 2-way Service, Direct Inward Dialing/Direct Outward Dialing Service, Per Line Termination, Flat (T2ECX)
- Primary Rate Interface-compatible – Extended Area Calling Service – Direct Inward Dialing (DID), Per Line Termination (T2E1X).

The CompleteLink overlay discount amounts will be provided in accordance with the following table:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>
PRI TVD discount overlay	35%	40%	45%	50%

Issued: June 1, 2005

Effective: June 11, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK

54.5 PROMOTIONAL RATES (cont'd)

54.5.3 (cont'd)

The CompleteLink discounts will be applied each month. This promotion cannot be used in conjunction with other promotions and cannot be combined with any SmartTrunk arrangement on a term plan. Customers under existing CompleteLink agreements can upgrade to participate in this offer. All other terms and conditions associated with the CompleteLink product within this tariff will apply.

The SmartTrunk PRI monthly rate applicable at the time a customer subscribes to the SmartTrunk Interface, Port and trunks under a CompleteLink plan is subject to Company-initiated price changes during the life of the CompleteLink service term.

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Issued: June 1, 2005

Effective: June 11, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 54  
1st Revised Sheet 12  
Replacing Original Sheet 12

COMPLETELINK

54.5 PROMOTIONAL RATES (cont'd)

54.5.5 CompleteLink Reloaded Promotion: Under this promotion eligible business customers who sign a 12-, 24-, 36- or 60-month CompleteLink agreement during the period of September 8, 2005 to August 1, 2006, will be eligible for additional credits. These credits are a percentage of the customer's Minimum Annual Revenue Commitment (MARC) and will vary depending upon the term plan selected, in accordance with the following schedule. These credits do not apply in determining the maximum annual MARC discount. Credits will be applied within two bill periods following the time periods cited below:

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>	<u>5-Year</u>
Up Front Credit	5%	15%	20%	25%
1 year anniversary		10%	10%	10%
2 year anniversary			5%	5%
3 year anniversary				5%
4 year anniversary				5%

(AT) Eligible customers are those business customers coming to SBC Missouri from other carriers who wish to establish their local exchange access line service with SBC Missouri, and who have previously refused or not responded to a CompleteLink offer from SBC Missouri. This promotion is not available to customers coming from an affiliate of the Company.

This promotion is in addition to the CompleteLink offer found on Sheet 5, footnote (1) of this tariff.

All other terms and conditions applicable to CompleteLink apply.

Customers terminating their plan prior to the expiration of their selected term period are subject to termination charges as specified in this Tariff Section.

Issued: December 2, 2005

Effective: January 1, 2006

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK

54.5 PROMOTIONAL RATES (cont'd)

54.5.5 CompleteLink Reloaded Promotion: Under this promotion eligible business customers who sign a 12-, 24-, 36- or 60-month CompleteLink agreement during the period of September 8, 2005 to August 1, 2006, will be eligible for additional credits. These credits are a percentage of the customer's Minimum Annual Revenue Commitment (MARC) and will vary depending upon the term plan selected, in accordance with the following schedule. These credits do not apply in determining the maximum annual MARC discount. Credits will be applied within two bill periods following the time periods cited below:

	<u>1-Year</u>	<u>2-Year</u>	<u>3-Year</u>	<u>5-Year</u>
Up Front Credit	5%	15%	20%	25%
1 year anniversary		10%	10%	10%
2 year anniversary			5%	5%
3 year anniversary				5%
4 year anniversary				5%

Eligible customers are those business customers coming to SBC Missouri from other carriers who wish to establish their local exchange access line service with SBC Missouri, and who have previously refused or not responded to a CompleteLink offer from SBC Missouri.

This promotion is in addition to the CompleteLink offer found on Sheet 5, footnote (1) of this tariff.

All other terms and conditions applicable to CompleteLink apply.

Customers terminating their plan prior to the expiration of their selected term period are subject to termination charges as specified in this Tariff Section.

Issued: August 30, 2005

Effective: September 9, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Cancelled**

January 1, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
2nd Revised Sheet 1  
Replacing 1st Revised Sheet 1

SIMPLELINK<sup>SM</sup>

55.1 GENERAL

SimpleLink is an optional access and usage volume discount plan for SBC Missouri business customers. Customers subscribing to SimpleLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC) as well as discounts on selected usage services. SimpleLink requires SBC Missouri to be the local access line provider.

55.2 DEFINITIONS

55.2.1 **Minimum Annual Revenue Commitment (MARC)**

The minimum annual revenue commitment that the customer must commit to in order to receive the volume discount.

55.2.2 **Contributory Services**

Those services whose revenue is counted towards achievement of the customer's selected MARC.

55.2.3 **Eligible Services**

Those services that are eligible for discounts based on achievement of a specified MARC.

55.3 TERMS AND CONDITIONS

55.3.1 Minimum Annual Revenue Commitment

MARC revenue is the sum total of the customer's annual billed charges, for services specified in the Company's SimpleLink tariff, for all eligible business accounts located in the state, before discounts are applied.

Services contributing towards the MARC include all SBC Missouri regulated services.

(AT)

SimpleLink service is available with one year, two year, or three year term plans. The one year term also has a 1-year renewable option. If the customer selects the 1-year renewable option, the plan will automatically renew for a subsequent 1-year term unless the customer advises SBC Missouri prior to the expiration of the term that it does not wish to renew. A maximum of two 1-year renewal terms are available after the first 1-year term. The customer will be sent written notification of the term selected and subsequent notifications regarding renewal options prior to the expiration of each 1-year term. Additionally, three MARC levels will be available for customers to choose from: \$500, \$1,000, and \$2,500. Customers subscribing to a 2- or 3-year SimpleLink term plan will be required to sign a written order confirmation form, in order to qualify for the applicable plan discounts.

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(MT)

Issued: September 21, 2004

Effective: October 22, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

P.S.C. Mo.- No. 35

**Missouri Public**

General Exchange Tariff  
Section 55

1st Revised Sheet 1

Replacing Original Sheet 1

REC'D JAN 22 2004

(RT)

**SIMPLELINK<sup>SM</sup>  
Service Commission**

55.1 GENERAL

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(CT)

SimpleLink is an optional access and usage volume discount plan for SBC Missouri business customers. Customers subscribing to SimpleLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC) as well as discounts on selected usage services. SimpleLink requires SBC Missouri to be the local access line provider.

**CANCELLED**

55.2 DEFINITIONS

55.2.1 Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to in order to receive the volume discount.

OCT 22 2004

*2nd RS1*  
**Public Service Commission  
MISSOURI**

55.2.2 Contributory Services

Those services whose revenue is counted towards achievement of the customer's selected MARC.

55.2.3 Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

55.3 TERMS AND CONDITIONS

55.3.1 Minimum Annual Revenue Commitment

(CT)

(CT)

MARC revenue is the sum total of the customer's annual billed charges, for services specified in the Company's SimpleLink tariff, for all eligible business accounts located in the state, before discounts are applied.

(CT)

Services contributing towards the MARC include all SBC Missouri regulated services.

(AT)

(AT)

(AT)

SimpleLink service is available with one year, two year, or three year term plans. Additionally, three MARC levels will be available for customers to choose from: \$500, \$1,000, and \$2,500. Customers subscribing to a 2 or 3 year SimpleLink term plan will be required to sign a written order confirmation form, in order to qualify for the applicable plan discounts.

SimpleLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Issued: January 22, 2004

Effective: February 21, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Missouri Public  
Service Commission**

**FILED FEB 21 2004**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
Original Sheet 1

Missouri Public

SOUTHWESTERN BELL SIMPLELINK

REC'D FEB 20 2002

55.1 General

Service Commission

Southwestern Bell SimpleLink is an optional access and usage volume discount plan for Southwestern Bell business customers. Customers subscribing to Southwestern Bell SimpleLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC) as well as discounts on selected usage services. Southwestern Bell SimpleLink requires Southwestern Bell to be the local access line provider.

55.2 DEFINITIONS

55.2.1 Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to in order to receive the volume discount.

55.2.2 Contributory Services

Those services whose revenue is counted towards achievement of the customer's selected MARC.

55.2.3 Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

55.3 Terms and Conditions

55.3.1 Minimum Annual Revenue Commitment

MARC revenue is the sum total of the customer's annual billed charges, for services specified in Southwestern Bell's SimpleLink tariff, for all eligible business accounts located in Southwestern Bell's service area in Missouri, before discounts are applied.

Services contributing towards the MARC include all Southwestern Bell regulated services.

Southwestern Bell SimpleLink service is available with a one year term plan. Additionally, three MARC levels will be available for customers to choose from: \$500, \$1,000, and \$2,500.

SimpleLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Issued: February 20, 2002

Effective: March 22, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

Missouri Public

FILED MAR 22 2002

Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
2nd Revised Sheet 2  
Replacing 1st Revised Sheet 2

SIMPLELINK<sup>SM</sup>

55.3 TERMS AND CONDITIONS (cont'd)

55.3.1 Minimum Annual Revenue Commitment (cont'd)

(MT) SimpleLink customers who fail to meet their selected MARC will be billed the difference  
(MT) between the selected MARC and the Annual revenue billed.

The following eligible services will receive a discount using the price schedules listed below:  
(A) = Minimum Annual Revenue Commitment (MARC) Discount; (B) = Monthly Toll Discount:

- Business Exchange Access Service (A)
- Business Trunks (Analog PBX) (A)
- Intrastate IntraLATA toll usage (B)
- Toll-free 800/888 (Maximizer 800) usage (B)
- SBC Calling Card usage (B)
- SBC Calling Card surcharges (A)
- Remote Access to Call Forwarding (A)
- Call Forwarding Busy Line No Answer (A)
- Call Forwarding (A) Call Waiting (A)
- Caller ID name (A) Caller ID number (A)
- 3-way calling (A) Call Return (A)
- Auto Redial (A) Call Blocking (A)

Local and state additional charges, taxes, the End User Common Line Charge, and non-recurring charges are not discount eligible.

All of the accounts on a SimpleLink agreement must reside in SBC Missouri's service area. An eligible SimpleLink customer may include up to, but not exceed, 10 of its accounts under one SimpleLink agreement. A customer may have only one SimpleLink agreement in SBC Missouri's service area.

A SimpleLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The customer's term commences the day after the service is "activated" by the Company. The date "activated" shall be the date the order installing the plan is completed in the Company's billing system.

(MT)

Issued: September 21, 2004

Effective: October 22, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
1st Revised Sheet 2  
Replacing Original Sheet 2  
**Missouri Public**

(RT)

SIMPLELINK<sup>SM</sup>

55.3 TERMS AND CONDITIONS (cont'd)

REC'D JAN 22 2004

(AT)

55.3.1 Minimum Annual Revenue Commitment (cont'd)

Service Commission

The following eligible services will receive a discount using the price schedules listed below: (A) = Minimum Annual Revenue Commitment (MARC) Discount; (B) = Monthly Toll Discount:

(CT)

(CT)

- Business Exchange Access Service (A)
- Business Trunks (Analog PBX) (A)
- Intrastate IntraLATA toll usage (B)
- Toll-free 800/888 (Maximizer 800) usage (B)
- SBC Calling Card usage (B)
- SBC Calling Card surcharges (A)
- Remote Access to Call Forwarding (A)
- Call Forwarding Busy Line No Answer (A)
- Call Forwarding (A)      Call Waiting (A)
- Caller ID name (A)      Caller ID number (A)
- 3-way calling (A)      Call Return (A)
- Auto Redial (A)      Call Blocking (A)

**CANCELLED**

OCT 22 2004

By *JelRS 2*  
Public Service Commission  
**MISSOURI**

Local and state additional charges, taxes, the End User Common Line Charge, and non-recurring charges are not discount eligible.

(CT)

(RT)

(CT)

All of the accounts on a SimpleLink agreement must reside in SBC Missouri's service area. An eligible SimpleLink customer may include up to, but not exceed, 10 of its accounts under one SimpleLink agreement. A customer may have only one SimpleLink agreement in SBC Missouri's service area.

(CT)

A SimpleLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

(CT)

(CT)

The customer's term commences the day after the service is "activated" by the Company. The date "activated" shall be the date the order installing the plan is completed in the Company's billing system.

(RT)

Any account with an existing product agreement for a service which is included as a SimpleLink eligible Service, or on an optional calling plan (including but not limited to, The WORKS, BizSaver, Business Access Line Term Pricing, CompleteLink BASIC or CompleteLink, Local Plus, or Single Saver) may not be included in a new SimpleLink agreement.

Issued: January 22, 2004

Effective: February 21, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Missouri Public  
Service Commission**

FILED FEB 21 2004

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

SOUTHWESTERN BELL SIMPLELINK

Missouri Public

REC'D FEB 20 2002

55.3 Terms and Conditions

Service Commission

55.3.1 Minimum Annual Revenue Commitment

The following eligible services will receive a discount using the price schedules listed below: (A) = Minimum Annual Revenue Commitment (MARC) Discount; (B) = Monthly Toll Discount:

- Business Exchange Access Service (A)
- Business Trunks (Analog PBX) (A)
- Intrastate IntraLATA toll usage (B)
- Toll-free 800/888 (Maximizer 800) usage (B)
- Southwestern Bell Calling Card usage (B)
- Southwestern Bell Calling Card surcharges (A)
- Remote Access to Call Forwarding (A)
- Call Forwarding Busy Line No Answer (A)
- Call Forwarding (A)
- Caller ID name (A)
- 3-way calling (A)
- Auto Redial (A)
- Call Waiting (A)
- Caller ID number (A)
- Call Return (A)
- Call Blocking (A)

CANCELLED

FEB 21 2004

By 1st RS 2  
Public Service Commission  
MISSOURI

Local and state additional charges, taxes, the End User Common Line Charge, and non-recurring charges are not discount eligible.

All of the accounts on a Southwestern Bell SimpleLink agreement must reside in Southwestern Bell's Missouri service area. An eligible SimpleLink customer may include up to, but not exceed, 10 of its accounts under one Southwestern Bell SimpleLink agreement. A customer may have only one Southwestern Bell SimpleLink agreement in Southwestern Bell's Missouri service area.

A SimpleLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of Southwestern Bell.

The customer's term commences the day after the service is "activated" by Southwestern Bell. The date "activated" shall be the date the order installing the plan is completed in the Southwestern Bell billing system.

Any account with an existing product agreement for a service which is included as a SimpleLink eligible Service, or on an optional calling plan (including but not limited to, The WORKS, BizSaver, Business Access Line Term Pricing, CompleteLink BASIC or CompleteLink, Local Plus, or Single Saver) may not be included in a new Southwestern Bell SimpleLink agreement.

Issued: February 20, 2002

Effective: March 22, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

Missouri Public  
FILED MAR 22 2002

Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
3rd Revised Sheet 3  
Replacing 2nd Revised Sheet 3

SIMPLELINK<sup>SM</sup>

(AT) 55.3 TERMS AND CONDITIONS (cont'd)

(AT) 55.3.1 Minimum Annual Revenue Commitment (cont'd)

(MT) Any account with an existing product agreement for a service which is included as a SimpleLink eligible Service, or on an optional calling plan (including but not limited to, The WORKS, BizSaver, Business Access Line Term Pricing, CompleteLink BASIC or CompleteLink, Local Plus, or Single Saver) may not be included in a new SimpleLink agreement.  
(MT)

55.4 PRICES

A. MARC Discount

Description	Annual Minimum	MARC Discount % on Eligible Services			Maximum Annual MARC Discount
		1 Year	2 Years	3 Years	
Discount for all eligible SimpleLink customers:	\$ 500.00 1,000.00 2,500.00	12.0% 12.5% 13.0%	13.0% 13.5% 14.0%	14.0% 14.5% 15.0%	\$1,000.00 \$1,000.00 \$1,000.00

A customer's MARC volume discount may not exceed the above maximums per plan, per year. The percentage discounts, specified above, are subject to these maximum discount amounts.

B. Monthly Toll

SimpleLink customers will, also, receive discounted intrastate intraLATA toll usage, toll-free 800/888 (Maximizer 800) usage, and SBC Calling Card usage rates. The applicable usage rate for these usage types when associated with a SimpleLink agreement is \$0.10 per MOU. The MARC discount (A) is, then, applied to these rates.

C. Revenue Growth Incentive

At the end of the 2nd year of the term agreement, and going forward, if the customers contributory spending is greater than their MARC, the customer will receive an annual, one-time credit equal to 10% of the increase over the highest spending in any previous year of the contract.

Issued: September 21, 2004

Effective: October 22, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
2nd Revised Sheet 3  
Replacing 1st Revised Sheet 3

(RT)

SIMPLELINK<sup>SM</sup>

**Missouri Public**

55.4 PRICES

REC'D JAN 22 2004

A. MARC Discount

Service Commission  
Maximum Annual  
MARC Discount

(AT)	Description	MARC Discount % on Eligible Services				
		Annual Minimum	1 Year	2 Years	3 Years	
(AT)	Discount for all	\$ 500.00	12.0%	13.0%	14.0%	\$1,000.00
(AT)	eligible SimpleLink	1,000.00	12.5%	13.5%	14.5%	\$1,000.00
(AT)	customers:	2,500.00	13.0%	14.0%	15.0%	\$1,000.00

A customer's MARC volume discount may not exceed the above maximums per plan, per year. The percentage discounts, specified above, are subject to these maximum discount amounts.

B. Monthly Toll

(CT)  
(RT) SimpleLink customers will, also, receive discounted intrastate intraLATA toll usage, toll-free 800/888 (Maximizer 800) usage, and SBC Calling Card usage rates. The applicable usage rate for these usage types when associated with a SimpleLink agreement is \$0.10 per MOU. The MARC discount (A) is, then, applied to these rates.

(AT) C. Revenue Growth Incentive

(AT) At the end of the 2nd year of the term agreement, and going forward, if the customers contributory spending is greater than their MARC, the customer will receive an annual, one-time credit equal to 10% of the increase over the highest spending in any previous year of the contract.

**CANCELLED**

OCT 22 2004  
By *3-ERS 3*  
Public Service Commission  
MISSOURI

Issued: January 22, 2004

Effective: February 21, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED FEB 21 2004

REC'D APR 01 2003

General Exchange Tariff  
Section 55

1st Revised Sheet 3

Replacing Original Sheet 3

P.S.C. Mo.- No. 35

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

SOUTHWESTERN BELL SIMPLELINK

(CT) 55.4 PRICES

A. MARC Discount

(AT) (AT)	Description	MARC Discount % on Eligible Services		Maximum Annual MARC Discount
		Annual Minimum	1 Year	
(AT)	Discount for all eligible SimpleLink customers:	\$ 500	12.0% (CR)	\$1,000
(AT)		1,000	12.50%	1,000
(AT)		2,500	13.0% (CR)	1,000

(AT) A customer's MARC volume discount may not exceed the above maximums per plan, per year.  
(AT) The percentage discounts, specified above, are subject to these maximum discount amounts.

B. Monthly Toll

(CT) SimpleLink customers will, also, receive discounted intrastate intraLATA toll usage, toll-free 800/888 (Maximizer 800) usage, and Southwestern Bell Calling Card usage rates. The applicable usage rate for these usage types when associated with a Southwestern Bell SimpleLink agreement is \$0.10 per MOU. The MARC discount (A) is, then, applied to these rates.

**CANCELLED**

FEB 21 2004

2nd RS 3  
Missouri Public Service Commission  
MISSOURI

Issued: April 1, 2003

Effective: May 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public Service Commission

FILED MAY 01 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
Original Sheet 3

Missouri Public

SOUTHWESTERN BELL SIMPLELINK

REC'D FEB 20 2002

54.4 Prices

A. MARC DISCOUNT

MARC Discount % on Eligible Services Service Commission

Description	Annual Minimum	Service Commission	
		1 Year	
Discount for all eligible SimpleLink customers:	\$ 500	4.0%	
	1,000	4.50%	
	2,500	5.0%	

B. Monthly Toll Discount

SimpleLink customers will, also, receive discounted intrastate intraLATA toll usage, toll-free 800/888 (Maximizer 800) usage, and Southwestern Bell Calling Card usage rates. The applicable usage rate for these usage types when associated with a Southwestern Bell SimpleLink agreement is \$0.10 per MOU. An additional 6% discount is, then, applied to these rates.

**CANCELLED**

MAY 01 2003

1st R 53  
Missouri Public Service Commission  
MISSOURI

Missouri Public

FILED MAR 22 2002

Service Commission

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Effective: March 22, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
1st Revised Sheet 4  
Replacing Original Sheet 4

(RT) SIMPLELINK<sup>SM</sup>

54.4 PRICES (cont'd)

(CT) D. Other Applicable Charges and Payments

(RT) Service Connection Charges are not applicable when establishing or changing to SimpleLink, but service connection charges shall apply to new or additional services.

(CT) E. Termination Charges

Customers terminating a SimpleLink plan prior to the expiration of the term period are subject to termination charges.

If a customer's partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the SimpleLink term period the customer converts to another Southwestern Bell access or usage plan with a term equal to or greater than the existing SimpleLink plan, and a revenue commitment equal to or greater than the SimpleLink MARC.

(AT) F. Service Guarantee

Within 90 days of subscribing to a SimpleLink 2 year or 3 year term plan, customers may cancel this service without incurring the termination liability charges specified in this tariff. This guarantee does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to SimpleLink.

(AT)

Issued: January 22, 2004

Effective: February 21, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
Original Sheet 4

SOUTHWESTERN BELL SIMPLELINK

Missouri Public

REC'D FEB 20 2002

54.4 Prices

Service Commission

**C. Other Applicable Charges and Payments**

Service Connection Charges are not applicable when establishing or changing to Southwestern Bell SimpleLink, but service connection charges shall apply to new or additional services.

**D. Termination Charges**

Customers terminating a SimpleLink plan prior to the expiration of the term period are subject to termination charges.

If a customer's partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue. The termination charge will be billed in a lump sum to customer's designated main billing telephone number.

Termination liability charges are not applicable if during the SimpleLink term period the customer converts to another Southwestern Bell access or usage plan with a term equal to or greater than the existing SimpleLink plan, and a revenue commitment equal to or greater than the SimpleLink MARC.

**CANCELLED**

FEB 21 2004

by 1st RS 4  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAR 22 2002

Service Commission

Issued: February 20, 2002

Effective: March 22, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
1st Revised Sheet 5  
Replacing Original Sheet 5

SOUTHWESTERN BELL SIMPLELINK

55.5 PROMOTIONAL RATES

- (CT) 55.5.1 New business customers who sign up for SimpleLink during the period of January 15, 2003 to  
(CT) May 6, 2003, will receive an 8% discount in addition to the normally applicable discount percentage available on eligible services for Southwestern Bell SimpleLink listed within this tariff. All other terms and conditions associated with the Southwestern Bell SimpleLink product within this tariff will apply.

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Issued: December 13, 2002

Effective: January 15, 2003

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
Original Sheet 5

**Missouri Public**

**REC'D MAY 17 2002**  
SOUTHWESTERN BELL SIMPLELINK

**55.5 PROMOTIONAL RATES**

**Service Commission**

55.5.1 New business customers who sign up for SimpleLink during the period of June 17, 2002 to December 31, 2002, will receive an 8% discount in addition to the normally applicable discount percentage available on eligible services for Southwestern Bell SimpleLink listed within this tariff. All other terms and conditions associated with the Southwestern Bell SimpleLink product within this tariff will apply.

**CANCELLED**

JAN 15 2003  
15 RS 5  
Public Service Commission  
MISSOURI

**Missouri Public**

**FILED JUN 17 2002**

**Service Commission**

Issued: May 17, 2002

Effective: June 17, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 55  
Original Sheet 6

SOUTHWESTERN BELL SIMPLELINK

55.5 PROMOTIONAL RATES

55.5.2 SimpleLink Months Free Promotional Offer: New business customers who sign up for SimpleLink during the period of February 3, 2003 to December 31, 2003, will receive the following discounts. New business customers who subscribe to a SimpleLink agreement will receive a 100% discount of the normally applicable monthly rates for SimpleLink eligible products for the initial 3 months of their 12-month term period. All charges credited under this promotion during the first 3 months of the SimpleLink term agreements will continue to contribute to the customer's Minimum Annual Revenue Commitment (MARC), if normally applicable. If the customer terminates their SimpleLink agreement prior to completion of the specified term period the customer will be liable to repay the full amount of charges credited under this promotion, in addition to standard termination charges present under the Southwestern Bell SimpleLink product listed within this tariff. All other terms and conditions associated with the Southwestern Bell SimpleLink product within this tariff will apply.

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Issued: January 3, 2003

Effective: February 3, 2003

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

(CT)

SIMPLELINK<sup>SM</sup>

55.5 PROMOTIONAL RATES

55.5.3 SimpleLink Line It Up Promotional Offer: New business customers who sign a 12, 24, or 36 month SimpleLink agreement during the period of February 22, 2004 to February 21, 2005, will receive a specified credit per line, per the following schedule. In addition, new business customers who subscribe to a SimpleLink agreement during the stated time period will, also, receive a waiver of normally applicable non-recurring charges for access lines and/or features purchased at the time they subscribe to a SimpleLink agreement. All charges credited under this promotion will continue to contribute to the customer's Minimum Annual Revenue Commitment (MARC), if normally applicable. All other terms and conditions associated with the SimpleLink product within this tariff will apply.

Term Plan	Credit Per Line	Month Awarded	Total Credit Per Line
12 Months	\$50.00	4	\$ 50.00
24 Months	60.00	4 and 16	120.00
36 Months	75.00	4, 16 and 28	225.00

Issued: January 23, 2004

Effective: February 22, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 56  
Original Sheet 1

NON-EMERGENCY 3-1-1 SERVICE

1. GENERAL

- 1.1 Non-Emergency 311 Service (NE 311) is a local telephone exchange communications service which allows telephone customers to reach non-emergency local government services by dialing an abbreviated telephone number, three-one-one (3-1-1). NE 311 traffic is routed over the public switched network to a call center designated by the NE 311 customer.

The FCC reserved the abbreviated telephone number 3-1-1 for non-emergency access to public services. NE 311 Service is an optional service which may be purchased by a local municipality, a council of governments, a communication district, or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service.

NE 311 Service is offered subject to the availability of facilities.

2. REGULATIONS

- 2.1.1 A minimum service period of one month applies to this service.
- 2.1.2 Only calls originating within a NE 311 customer's area of jurisdiction (the "NE 311 Service Area") will be routed to a call center. Other customers will receive a recorded message that the call cannot be completed as dialed.
- 2.1.3 There can be only one NE 311 customer in each geographic area; NE 311 service areas may not overlap. This assures that NE 311 calls from a telephone line within a NE 311 service area can be routed to a unique NE 311 call center.

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Issued: September 2, 2004

Effective: ~~October 2, 2004~~  
**June 21, 2005**

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 56  
Original Sheet 2

NON-EMERGENCY 3-1-1 SERVICE

2. REGULATIONS (cont'd)

- 2.1.4 NE 311 is a local service. Each NE 311 call must route to a local telephone number. NE 311 calls are not permitted where local calling is restricted (e.g., prisons, or lines equipped with soft dial tone).
- 2.1.5 The Company's network will correctly route Telephone Text (TTY) calls to the appropriate NE 311 Call Center. The NE 311 customer is responsible for operating the appropriate customer premises equipment to handle TTY calls.
- 2.1.6 The Company will route NE 311 calls originating from end-users on the Company's local exchange network whether they purchase service directly from the Company or from another LEC reselling SBC service. Otherwise, the Company is not responsible for establishing NE 311 Service for calls originating from other telecommunications providers.
- 2.1.7 NE 311 Service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward or any right of action on behalf of, any third person or other legal entity.
- 2.1.8 The Company will make every effort to route NE 311 calls to the appropriate calling center, however the Company will not be held responsible for routing mistakes or errors.
- 2.1.9 NE 311 Service will not complete calls dialed using the 0-3-1-1 or 1-3-1-1 dialing pattern.

3. APPLICATION OF RATES

- 3.1.1 The non-recurring charges associated with initial NE 311 Service establishment are specified in Section 5. These are one-time charges which apply only when a customer establishes or modifies NE 311 Service.
- 3.1.2 The charges associated with ongoing basic service offering are monthly charges.
- 3.1.3 Customers may choose to be billed on an actual usage basis or using the Budget Billing Option as described in the following section.

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Issued: September 2, 2004

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**June 21, 2005**

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

NON-EMERGENCY 3-1-1 SERVICE

4. BUDGET BILLING OPTION

- 4.1.1 To accommodate NE 311 customers' desire for billing stability, the usage charge defined in Paragraph 5.1.6 of this section may be billed using the budget billing option. Budget billing customers are charged each month based on estimated average monthly usage.
- 4.1.2 For a new NE 311 customer, the average monthly usage will be estimated jointly by the customer and a Company representative. The result will be rounded to the nearest 5,000 calls. After six months actual usage is available, the estimate will be modified, as necessary. In addition, the Company reserves the right to negotiate changes to the budget billing estimated usage at any time.
- 4.1.3 After a NE 311 customer has received service for twelve months, the monthly usage estimate will be calculated based on the average actual usage over a recent 12-month period, rounded to the nearest 5,000 calls.
- 4.1.4 Each year, the customer's actual usage charge will be calculated to perform an account true-up. If the customer has over-paid, the Company will credit the customer's account for the amount of over-payment. If the customer has under-paid, the customer may pay in full at that point or may elect to increase the budget billing amount for the next 12-month period.
- 4.1.5 If a customer who has selected the Budget Billing Option disconnects NE 311 Service, the actual usage will be calculated to perform an account true-up for the final NE 311 bill.
- 4.1.6 A non-recurring charge applies when a customer implements the Budget Billing Option, as specified in Paragraph 5.1.4 below.

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**June 21, 2005**

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

NON-EMERGENCY 3-1-1 SERVICE

5. RATES AND CHARGES

5.1 Non-Emergency 3-1-1- Service

	<u>USOC</u>	<u>Recurring</u>	<u>Nonrecurring Service Charge</u>
5.1.1 NE 3-1-1 Service (per system)	3NE	\$550.00	
5.1.2 NE 3-1-1 Central Office (per central office equipped)	NR93N	165.00	\$245.00
5.1.3 NE 3-1-1 Table Changes (per customer-requested change)	REAK1	NA	100.00
5.1.4 NE 3-1-1 Budget Billing - Set-up	NR938	NA	225.00
5.1.5 NE 3-1-1 Budget Billing(1) (monthly per 5,000 calls)	3BABB	250.00	
5.1.6 NE 3-1-1 Usage – per call	3BAPC	.05	

(1) To be trued-up for electing customers every twelve (12) months.

Issued: September 2, 2004

Effective: ~~October 2, 2004~~  
**June 21, 2005**

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 57  
Original Sheet 1

## CHARTER NUMBER SERVICE

### 57.1 GENERAL

57.1.1 Charter Number allows both Business and Residential customers to retain and port their current telephone number to another wire center within the same Rate Center when the customer either changes locations and/or changes types of service. Charter Number allows customers to maintain their existing telephone number while reducing the confusion and expense associated with changing telephone numbers. This service only provides for the porting of telephone numbers within the same Rate Center.

### 57.2 REGULATIONS

- 57.2.1 Charter Number Service is available to POTS, DID/PBX, Centrex/Plexar, ISDN BRI and ISDN PRIME service customers.
- 57.2.2 Charter Number Service only provides porting of a working in-service telephone number within the same Rate Center.
- 57.2.3 InterLATA porting is not allowed with this service. All numbers ported must be within the same area code (NPA) geographical boundaries. Porting between 9-1-1 service boundaries is also not allowed.
- 57.2.4 No porting is allowed outside of Local Number Portability MSA's as defined in FCC Tariff No. 73.
- 57.2.5 Once a Customer's telephone number is ported using Charter Number Service, subsequent telephone numbers (i.e. Additional Lines) are assigned from the switch in which the main telephone number resides, not from the original switch.
- 57.2.6 A ported number only functions from one location.
- 57.2.7 Charter Number Service is available only where facilities and operating conditions permit.

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Issued: August 16, 2005

Effective: September 15, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

CHARTER NUMBER SERVICE

57.3 APPLICATION OF RATES

57.3.1 Charter Number Service

A nonrecurring charge will apply for each telephone number ported using Charter Number Service.

57.4 RATES

	<u>USOC</u>	<u>Nonrecurring Charges</u>
57.4.1 Charter Number		
Residence	PTLCN	\$20.00
Business	PTLCN	20.00

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Issued: August 16, 2005

Effective: September 15, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Section 57  
APPENDIX  
Original Sheet 1

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

**CHARTER NUMBER SERVICE  
PROMOTIONS**

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1. This promotion provides business customers eligible for Charter Number Service and also retaining more than five telephone numbers, a discounted rate on the telephone numbers retained in excess of five. The first five telephone numbers will be billed at the Charter Number tariffed rate and the sixth and subsequent telephone numbers will be billed at the rate of \$5.00 per telephone number.
2. This offer is based on the number of telephone numbers per order and would not be cumulative over time.
3. This promotion will be extended from October 23, 2006 through June 30, 2007.

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Issued: October 13, 2006

Effective: October 23, 2006

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Section 57  
APPENDIX  
Original Sheet 2

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

**CHARTER NUMBER SERVICE  
PROMOTIONS**

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1. This promotion provides business customers eligible for Charter Number Service and also retaining more than twenty-five telephone numbers (TN's), a bill credit on the TN's retained in excess of twenty-five. The first twenty-five TN's will be billed at the Charter Number tariffed rate and the twenty-sixth and subsequent TN's will receive a bill credit of \$15.00 per TN.
2. This offer is based on the number of TN's per order and would not be cumulative over time.
3. This promotion will be extended from July 1, 2007 through June 30, 2008.

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Issued: June 21, 2007

Effective: July 1, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK<sup>®</sup> 2.0

58.1 GENERAL

58.1.1 CompleteLink<sup>®</sup> 2.0 is an optional volume discount plan that provides business customers monthly discounts on selected eligible business services based on the customer's Minimum Annual Revenue Commitment (MARC). CompleteLink<sup>®</sup> 2.0 also provides a discounted rate on business local exchange access lines and on local toll calls. CompleteLink<sup>®</sup> 2.0 requires AT&T Missouri to be the underlying local access line provider.

58.2 DEFINITIONS

58.2.1 **Contributory Services**

Those services whose revenue is counted towards achievement of the customers selected minimum annual revenue commitment ("MARC").

58.2.2 **Eligible Services**

Those services that are eligible for discounts based on achievement of a specified MARC.

58.2.3 **Minimum Annual Revenue Commitment (MARC)**

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

58.3 TERMS AND CONDITIONS

58.3.1 A customer may subscribe to multiple CompleteLink<sup>®</sup> 2.0 agreements at the same time, but a telephone number may only be included under one CompleteLink<sup>®</sup> 2.0 plan.

58.3.2 CompleteLink<sup>®</sup> 2.0 is limited to a maximum of 3,000 statewide Billed Telephone Numbers billed to the customer of record.

58.3.3 CompleteLink<sup>®</sup> 2.0 discounts are not available on any local toll optional calling plans or eligible business services with existing term discounts except as noted elsewhere within this product tariff.

58.3.4 CompleteLink<sup>®</sup> 2.0 is offered under a one year, a two year, a three year, or a five year term. Customers must select one of the offered MARC levels and must sign a Confirmation of Service Order to indicate their selections. Customers may increase their MARC level at any time without assessment of early termination charges. To increase a MARC, the customer must also commit to a new term. A decrease of the MARC level during the term is deemed to be a termination of the service and early termination charges as described in Section 58.5 below, are applicable unless the customer qualifies for a Business Downturn MARC Downgrade as defined in Section 58.5 below.

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Issued: April 21, 2006

Effective: May 22, 2006

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK<sup>®</sup> 2.0

58.3 TERMS AND CONDITIONS (cont'd)

- 58.3.5 The customer must meet or exceed the selected MARC at the end of each 12-months of the term plan. If the customer fails to meet or exceed the MARC in any year of the customer's term, the customer will be billed an Under Utilization Charge which is the difference between the MARC and the actual billings for the Contributory Services.
- 58.3.6 The customer's term commitment commences the day after the CompleteLink<sup>®</sup> 2.0 service is provided by the Company. The date provided shall be the date the service order is completed in the Company's billing system. MARC revenue is the sum total of the customer's annual billings on all included business accounts for services specified as Contributory in the CompleteLink<sup>®</sup> 2.0 tariff.
- 58.3.7 Services contributing towards the MARC ("Contributory" services) include all of the Company's regulated services (unless herein excluded), including services regulated by the Federal Communications Commission ("FCC"). FCC regulated services may be considered "Contributory" but will not be "Eligible" for any CompleteLink<sup>®</sup> 2.0 discounts. The customer may also include as Contributory, services provided in other states where an AT&T Incumbent Local Exchange Carrier ("ILEC") provides local exchange service to the customer and where the CompleteLink<sup>®</sup> 2.0 plan is also available and where these services are also under a CompleteLink<sup>®</sup> 2.0 term plan..
- 58.3.8 Revenue from surcharges and taxes, such as the following, are not included as Contributory services or counted towards the achievement of the MARC:
- End User Common Line (EUCL) surcharges, Enhanced 9-1-1 (E911) Tax, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Universal Service Fund (USF) surcharges.
- Additionally any charges for services provided by the Company's affiliates (other than an AT&T ILEC), any charges for services provided by other service providers and billed on behalf of that other service provider, and any other tax or charge imposed by a local, state, or federal government entity are excluded.
- 58.3.9 There is no non-recurring service charge or set-up charge to establish a CompleteLink<sup>®</sup> 2.0 plan. Tariffed recurring and non-recurring charges will apply for the installation and use of any newly installed CompleteLink<sup>®</sup> 2.0 Contributory or Eligible services, with exceptions as noted elsewhere within this product tariff.

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By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri  
St. Louis, Missouri

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 58  
2nd Revised Sheet 3  
Replacing 1st Revised Sheet 3

**COMPLETELINK® 2.0 SERVICE**

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**58.3 TERMS AND CONDITIONS (cont'd)**

- 58.3.10 With the exception of local exchange access service, CompleteLink® 2.0 customers are not required to purchase any of the MARC Contributory Services.
- 58.3.11 Additional discounts will not apply to the eligible CompleteLink® 2.0 products, except as contained within this tariff or promotional offers but will apply to Business Trunks (SuperTrunks, Digital Loop Service (DLS), and Flat Rate Trunks), MegaLink 1.5 (DS1) service, Plexar® I and II (excluding Plexar Express and Custom), SmartTrunkSM (ISDN PRI), and local service components of Access Advantage Plus, where term rates may apply along with the CompleteLink® 2.0 discounts.
- 58.3.12 Eligible Win and Winback customers will receive a waiver of normally applicable non-recurring charges associated with local exchange access lines and/or vertical services ordered at the time of the initial subscription to a CompleteLink® 2.0 agreement. Standard non-recurring charges will apply to lines and features added after the initial CompleteLink® 2.0 order. Win and Winback customers include business customers who have their local exchange access line service with another local exchange carrier within the AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas service area and who now wish to establish their local exchange access line service with the Company.
- 58.3.13 Win and Winback business customers who establish service with the Company and subscribe to a CompleteLink® 2.0 agreement will receive an accelerated discount that is calculated as a percentage of their agreed upon MARC and will be applied as a credit to their bill. The accelerated discounts will be applied upon subscription to CompleteLink® 2.0 and yearly (for terms exceeding one year) thereafter, according to the schedule below. Accelerated discounts are determined based upon Win/Winback services only and may not be determined based on existing services. When a CompleteLink® 2.0 agreement consists of both existing services and Win/Winback services, the Win/Winback services will not be eligible to receive any accelerated discounts.

(RT)  
(RT)

Win and Winback customers who establish a CompleteLink® 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink® 2.0 agreement prior to its expiration date, will forego any accelerated discounts not yet received. Customers who upgrade will retain any accelerated discounts already received and will not receive any yearly accelerated discounts based on their original CompleteLink® 2.0 term.

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St. Louis, Missouri

**P.S.C. Mo. - No. 35**  
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Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 58  
1st Revised Sheet 3  
Replacing Original Sheet 3

**COMPLETELINK<sup>®</sup> 2.0 SERVICE**

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**58.3 Terms and Conditions (cont'd)**

- 58.3.10 With the exception of local exchange access service, CompleteLink<sup>®</sup> 2.0 customers are not required to purchase any of the MARC Contributory Services.
- 58.3.11 Additional discounts will not apply to the eligible CompleteLink<sup>®</sup> 2.0 products, except as contained within this tariff or promotional offers but will apply to Business Trunks (SuperTrunks, Digital Loop Service (DLS), and Flat Rate Trunks), MegaLink 1.5 (DS1) service, Plexar<sup>®</sup> I and II (excluding Plexar Express and Custom), SmartTrunk<sup>SM</sup> (ISDN PRI), and local service components of Access Advantage Plus, where term rates may apply along with the CompleteLink<sup>®</sup> 2.0 discounts.
- 58.3.12 Eligible Win and Winback customers will receive a waiver of normally applicable non-recurring charges associated with local exchange access lines and/or vertical services ordered at the time of the initial subscription to a CompleteLink<sup>®</sup> 2.0 agreement. Standard non-recurring charges will apply to lines and features added after the initial CompleteLink<sup>®</sup> 2.0 order. Win and Winback customers include business customers who have their local exchange access line service with another local exchange carrier within the AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas service area and who now wish to establish their local exchange access line service with the Company. (RT)
- 58.3.13 Win and Winback business customers who establish service with the Company and subscribe to a CompleteLink<sup>®</sup> 2.0 agreement will receive an accelerated discount that is calculated as a percentage of their agreed upon MARC and will be applied as a credit to their bill. The accelerated discounts will be applied upon subscription to CompleteLink<sup>®</sup> 2.0 and yearly (for terms exceeding one year) thereafter, according to the schedule below. Accelerated discounts are determined based upon Win/Winback services only and may not be determined based on existing services. When a CompleteLink<sup>®</sup> 2.0 agreement consists of both existing services and Win/Winback services, the Win/Winback services will not be eligible to receive any accelerated discounts. This accelerated discount is not available to customers who have their local service with an affiliate of the Company. (AT)  
(AT)

Win and Winback customers who establish a CompleteLink<sup>®</sup> 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink<sup>®</sup> 2.0 agreement prior to its expiration date, will forego any accelerated discounts not yet received. Customers who upgrade will retain any accelerated discounts already received and will not receive any yearly accelerated discounts based on their original CompleteLink<sup>®</sup> 2.0 term.

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By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

**Cancelled**

December 30, 2006  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK<sup>®</sup> 2.0

58.3 TERMS AND CONDITIONS (cont'd)

- 58.3.10 With the exception of local exchange access service, CompleteLink<sup>®</sup> 2.0 customers are not required to purchase any of the MARC Contributory Services.
- 58.3.11 Additional discounts will not apply to the eligible CompleteLink<sup>®</sup> 2.0 products, except as contained within this tariff or promotional offers but will apply to Business Trunks (SuperTrunks, Digital Loop Service (DLS), and Flat Rate Trunks), MegaLink 1.5 (DS1) service, Plexar<sup>®</sup> I and II (excluding Plexar Express and Custom), SmartTrunk<sup>SM</sup> (ISDN PRI), and local service components of Access Advantage Plus, where term rates may apply along with the CompleteLink<sup>®</sup> 2.0 discounts.
- 58.3.12 Eligible Win and Winback customers will receive a waiver of normally applicable non-recurring charges associated with local exchange access lines and/or vertical services ordered at the time of the initial subscription to a CompleteLink<sup>®</sup> 2.0 agreement. Standard non-recurring charges will apply to lines and features added after the initial CompleteLink<sup>®</sup> 2.0 order. Win and Winback customers include business customers who have their local exchange access line service with another local exchange carrier within the AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, or AT&T Texas service area and who now wish to establish their local exchange access line service with the Company. This waiver is not available to customers who have their local service with an affiliate of the Company.
- 58.3.13 Win and Winback business customers who establish service with the Company and subscribe to a CompleteLink<sup>®</sup> 2.0 agreement will receive an accelerated discount that is calculated as a percentage of their agreed upon MARC and will be applied as a credit to their bill. The accelerated discounts will be applied upon subscription to CompleteLink<sup>®</sup> 2.0 and yearly (for terms exceeding one year) thereafter, according to the schedule below. Accelerated discounts are determined based upon Win/Winback services only and may not be determined based on existing services. When a CompleteLink<sup>®</sup> 2.0 agreement consists of both existing services and Win/Winback services, the Win/Winback services will not be eligible to receive any accelerated discounts.

Win and Winback customers who establish a CompleteLink<sup>®</sup> 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink<sup>®</sup> 2.0 agreement prior to its expiration date, will forego any accelerated discounts not yet received. Customers who upgrade will retain any accelerated discounts already received and will not receive any yearly accelerated discounts based on their original CompleteLink<sup>®</sup> 2.0 term.

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St. Louis, Missouri

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October 21, 2006

Missouri Public  
Service Commission

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No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK® 2.0

58.3 TERMS AND CONDITIONS (cont'd)

58.3.13 (cont'd)

**Accelerated Discount Schedule**

	<b>1 Year Term</b>	<b>2 Year Term</b>	<b>3 Year Term</b>	<b>5 Year Term</b>
<b>Upfront Discount</b>	<b>5%</b>	<b>15%</b>	<b>20%</b>	<b>25%</b>
<b>1st Year Accelerated Discount</b>	N/A	<b>10%</b>	<b>10%</b>	<b>10%</b>
<b>2nd Year Accelerated Discount</b>	N/A	N/A	<b>5%</b>	<b>5%</b>
<b>3rd Year Accelerated Discount</b>	N/A	N/A	N/A	<b>5%</b>
<b>4th Year Accelerated Discount</b>	N/A	N/A	N/A	<b>5%</b>

**There is no 5th Year Accelerated Discount.**

58.3.14 If the customer elects to discontinue the CompleteLink® 2.0 plan prior to the expiration of the term agreement, early termination charges as described in Section 58.5 below, will apply.

58.3.15 Customers will be notified prior to the term expiration date of their CompleteLink® 2.0 agreement. If a customer does not commit to a new term plan or an alternate plan by the last date of the existing term plan, the customer's CompleteLink® 2.0 plan, discounts and rates will terminate and the customer's services will be billed at the prevailing tariffed rates.

58.3.16 A CompleteLink® 2.0 plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record.

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COMPLETELINK® 2.0

58.3 TERMS AND CONDITIONS (cont'd)

58.3.17 MARC volume discounts are limited to the following eligible services:

- Business Local Exchange Access Service
- Business Trunks (SuperTrunks, Digital Loop Service, Flat Rate Trunks, and DID Service)<sup>/1/</sup>
- SmartTrunk<sup>SM</sup> (ISDN PRI)
- MegaLink 1.5 Service (DS1)
- Plexar® I and II
- Local Service Components of Access Advantage Plus Service (Integrated Voice Access Line)
- Call Waiting<sup>/2/</sup>
- Calling Number Delivery<sup>/2/</sup>
- Calling Name Delivery<sup>/2/</sup>
- Call Forwarding<sup>/2/</sup>
- Call Forwarding – Busy Line<sup>/2/</sup>
- Call Forwarding – Don't Answer<sup>/2/</sup>
- Call Forwarding Busy Line/Don't Answer<sup>/2/</sup>
- Call Return<sup>/2/</sup>
- 3-Way Calling<sup>/2/</sup>
- Call Blocker<sup>/2/</sup>
- Auto Redial<sup>/2/</sup>
- Remote access to Call Forwarding<sup>/2/</sup>
- Call Transfer Disconnect<sup>/2/</sup>
- The following Hunting Line Services: preferential (HSHHP), circle (HSHCH), and rotary (HSHPT)

Local and state additional charges, taxes and the End-User Common Line Charge are not volume discount eligible.

58.3.18 CompleteLink® 2.0 Local Exchange Access Lines are billed at the rates as listed in Section 58.4.1.B below, before application of the MARC Volume Discount.

58.3.19 The jurisdiction of the main billing telephone number, selected by the customer, will dictate the jurisdiction of the governing tariff for the CompleteLink® 2.0 contract

/1/ Additional discounts apply to these services as listed in Section 58.4.2.A following in this product tariff.

/2/ Additional discounts apply to these services as listed in Section 58.4.2.B following in this product tariff.

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St. Louis, Missouri



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 58  
1st Revised Sheet 6  
Replacing Original Revised Sheet 6

**COMPLETELINK® 2.0 SERVICE**

**58.4 Prices**

**58.4.1 Service Elements**

A. % MARC Volume Discount On Eligible Services<sup>/1/</sup>

MARC	Maximum Annual Discount	1 Year	2 Years	3 Years	5 Years	
\$1,200	\$240	2.0%	3.0%	4.0%	5.0%	(NR)
3,000	600	2.0%	3.0%	4.0%	5.0%	
7,000	1,080	3.0%	4.0%	5.0%	6.0%	
12,000	1,750	4.0%	5.0%	6.0%	7.0%	
18,000	2,450	4.0%	5.0%	6.0%	7.0%	
25,000	4,000	5.0%	6.0%	7.0%	8.0%	
35,000	6,000	5.0%	6.0%	7.0%	8.0%	
50,000	9,000	6.0%	7.0%	8.0%	9.0%	
75,000	12,500	7.0%	8.0%	9.0%	10.0%	
100,000	16,500	8.0%	9.0%	10.0%	11.0%	
125,000	22,000	8.0%	9.0%	10.0%	11.0%	
150,000	24,000	9.0%	10.0%	11.0%	12.0%	
200,000	NA	10.0%	11.0%	12.0%	13.0%	
IntraLATA Toll Rates per MOU <sup>/2/</sup>		\$ .10	\$ .10	\$ .10	\$ .10	

B. Bundled Local Exchange Access Line Rates

Subscribers to CompleteLink® 2.0 will receive the following bundled prices for Flat Rate business exchange access line service. These prices are contingent upon the purchase of at least one other service from the Company. In the event that a customer does not order other services or orders Message or Measured rate access line service, prices as listed in the Local Exchange Tariff will apply.

Rate Group	A	B	C	C-1	D	D-1	D-2
1-Party Line	\$15.00	\$23.00	\$25.00	\$25.00	\$37.00	\$37.00	\$37.00
Multiline	\$30.00	\$30.00	\$42.00	\$42.00	\$42.00	\$42.00	\$42.00

/1/ MARC Volume Discounts may not exceed the above listed Maximum Annual Discounts per plan, per year.

/2/ MARC Volume Discounts do not apply to the IntraLATA Toll rates quoted above.

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By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK<sup>®</sup> 2.0

58.4 PRICES

58.4.1 Service Elements

A. % MARC Volume Discount On Eligible Services <sup>/1/</sup>

MARC	Maximum Annual Discount	1 Year	2 Years	3 Years	5 Years
\$ 3,000	\$ 600	2.0%	3.0%	4.0%	5.0%
7,000	1,080	3.0%	4.0%	5.0%	6.0%
12,000	1,750	4.0%	5.0%	6.0%	7.0%
18,000	2,450	4.0%	5.0%	6.0%	7.0%
25,000	4,000	5.0%	6.0%	7.0%	8.0%
35,000	6,000	5.0%	6.0%	7.0%	8.0%
50,000	9,000	6.0%	7.0%	8.0%	9.0%
75,000	12,500	7.0%	8.0%	9.0%	10.0%
100,000	16,500	8.0%	9.0%	10.0%	11.0%
125,000	22,000	8.0%	9.0%	10.0%	11.0%
150,000	24,000	9.0%	10.0%	11.0%	12.0%
200,000	NA	10.0%	11.0%	12.0%	13.0%
IntraLATA Toll Rates per MOU <sup>/2/</sup>		\$ .10	\$ .10	\$ .10	\$ .10

B. Bundled Local Exchange Access Line Rates

Subscribers to CompleteLink<sup>®</sup> 2.0 will receive the following bundled prices for Flat Rate business exchange access line service. These prices are contingent upon the purchase of at least one other service from the Company. In the event that a customer does not order other services or orders Message or Measured rate access line service, prices as listed in the Local Exchange Tariff will apply.

Rate Group	A	B	C	C-1	D	D-1	D-2
1-Party Line	\$15.00	\$23.00	\$25.00	\$25.00	\$37.00	\$37.00	\$37.00
Multiline	\$30.00	\$30.00	\$42.00	\$42.00	\$42.00	\$42.00	\$42.00

/1/ MARC Volume Discounts may not exceed the above listed Maximum Annual Discounts per plan, per year.

/2/ MARC Volume Discounts do not apply to the IntraLATA Toll rates quoted above.

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St. Louis, Missouri

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**Filed**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK<sup>®</sup> 2.0

58.4 PRICES (cont'd)

58.4.2 Other Applicable Discounts

- A. Flat Rate Trunks will also receive a 10% discount in addition to the applicable MARC Volume Discount listed in Section 58.4.1.A above.
- B. The Easy Options<sup>SM</sup> Services footnoted in Section 58.3.17 above will receive a 40% discount in addition to the applicable MARC Volume Discount.
- C. Customer's selecting the Company's IntraLATA Toll service and who make interstate intraLATA calls will receive rates for these calls as per TARIFF F.C.C. No. 67, Page 105T, CompleteLink<sup>®</sup> Service.

58.5 TERMINATION CHARGES and CREDIT ALLOWANCES

58.5.1 Early Termination Charges

- A. Except as provided for elsewhere in this tariff, customers terminating a CompleteLink<sup>®</sup> 2.0 plan prior to the expiration of the selected term period are subject to termination charges. Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.
- B. If a customer received accelerated discounts and terminates their CompleteLink<sup>®</sup> 2.0 agreement prior to expiration of their term, in addition to the early termination charges in Section 58.5.1.A above, an early termination charge will apply equal to 50% of the accelerated discount received in Section 58.3.13 above, prorated by the number of remaining months in the contract.

EXAMPLE 1: A customer signed a \$12,000 MARC agreement with a three year term commitment and received an accelerated discount of \$2,400 upfront. If the customer terminates the CompleteLink<sup>®</sup> 2.0 agreement after 12 months the customer will be liable for remitting to the Company \$800 of the accelerated discount received, calculated as follows:  $(\$2,400/36 \text{ total months}) \times 24 \text{ months remaining} = \$1,600 \times 50\% = \$800$ .

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St. Louis, Missouri

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COMPLETELINK<sup>®</sup> 2.0

58.5 TERMINATION CHARGES and CREDIT ALLOWANCES (cont'd)

58.5.1 Early Termination Charges (cont'd)

B. (cont'd)

EXAMPLE 2: If the customer terminates the CompleteLink<sup>®</sup> 2.0 agreement after month 18 the customer will be liable for remitting to the Company \$900 of the accelerated discount received, calculated as follows: [\$2,400 upfront + \$1,200 (10% of the \$12,000 MARC/3 year term for their 1 year accelerated discount) = \$3,600]/36 total months x 18 months remaining = \$1,800 x 50% = \$900.

- C. Termination liability charges are not applicable if during the CompleteLink<sup>®</sup> 2.0 term period the customer converts to another Company access or usage plan with a term equal to or greater than the remaining CompleteLink<sup>®</sup> 2.0 plan, and a revenue commitment equal to or greater than the CompleteLink<sup>®</sup> 2.0 MARC.
- D. Termination liability charges applicable for CompleteLink<sup>®</sup> 2.0 agreements will be offset by termination charges, if applicable, from other allowed agreements for any CompleteLink<sup>®</sup> 2.0 eligible service as a result of the same customer termination activity. Termination charges resulting from the charge-back of accelerated discounts received will not be offset by termination charges as a result of other allowed agreements for CompleteLink<sup>®</sup> 2.0 eligible services.

58.5.2 Service Guarantee

Within 90 days of subscribing to a CompleteLink<sup>®</sup> 2.0 agreement, customers may cancel this service without incurring the termination liability charges specified in this tariff. Any accelerated discounts received by the customer will be charged back to the customer. This preclusion of the termination liability does not apply to customers who terminate or convert from another Company toll, access, and/or usage commitment product for the purpose of subscribing to CompleteLink<sup>®</sup> 2.0.

58.5.3 MARC Downgrade For Technology Upgrade

Termination liability charges will not apply if during the term of the CompleteLink<sup>®</sup> 2.0 agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are Contributory to their CompleteLink<sup>®</sup> 2.0 MARC, and replaces the service(s) with the Company service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or

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**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

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1st Revised Sheet 9  
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**COMPLETELINK® 2.0 SERVICE**

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**58.5 Termination Charges And Credit Allowances (cont'd)**

**58.5.3 MARC Downgrade For Technology Upgrade (cont'd)**

greater difference between the customer's current MARC and the net lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink® 2.0 agreement without termination liability provided: a) the Customer enters into a new CompleteLink® 2.0 service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A Contributory services with the associated Column B Contributory service will be allowed only once per customer, per agreement term. CompleteLink® 2.0 \$1,200<sup>/1/</sup> MARC service agreements are specifically not eligible. (CT)

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity (ies) as those being displaced. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

<u>A</u>	<u>B</u>
Analog Trunk	to ISDN PRI, DS1, DS3, SONET, or GigaMAN
Digital Loop Service	to ISDN PRI
SuperTrunks	to ISDN PRI
Basic Plexar II Lines	to EKL, ISDN BRI, or Plexar IP Lines
Plexar I	to Plexar II or Plexar Custom
Grandfathered Centrex/Plexar	to Plexar
Measured or Flat Business Lines	to Plexar, ISDN PRI, DS1, DS3, SONET, or GigaMAN
DS0, ISDN BRI, or Digiline	to DS1, DS3, SONET, or GigaMAN
DS1	to DS3, SONET, or GigaMAN
DS3	to SONET, or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following changes satisfy the conditions required for termination without liability under this provision.

Plexar (any type)	to PBX
Plexar (any type)	to ISDN PRI

/1/ CompleteLink 2.0 \$3,000 MARC service agreements signed prior to November 14, 2006 are also not waiver eligible. (AT)  
(AT)

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COMPLETELINK® 2.0

58.5 TERMINATION CHARGES and CREDIT ALLOWANCES (cont'd)

58.5.3 MARC Downgrade For Technology Upgrade (cont'd)

greater difference between the customer's current MARC and the net lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink® 2.0 agreement without termination liability provided: a) the Customer enters into a new CompleteLink® 2.0 service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A Contributory services with the associated Column B Contributory service will be allowed only once per customer, per agreement term. CompleteLink® 2.0 \$3,000 MARC service agreements are specifically not eligible.

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity(ies) as those being displaced. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

A	to	B
Analog Trunk	to	ISDN PRI, DS1, DS3, SONET, or GigaMAN
Digital Loop Service	to	ISDN PRI
SuperTrunks	to	ISDN PRI
Basic Plexar II Lines	to	EKL, ISDN BRI, or Plexar IP Lines
Plexar I	to	Plexar II or Plexar Custom
Grandfathered Centrex/Plexar	to	Plexar
Measured or Flat Business Lines	to	Plexar, ISDN PRI, DS1, DS3, SONET, or GigaMAN
DS0, ISDN BRI, or Digiline	to	DS1, DS3, SONET, or GigaMAN
DS1	to	DS3, SONET, or GigaMAN
DS3	to	SONET, or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following changes satisfy the conditions required for termination without liability under this provision.

Plexar (any type)	to	PBX
Plexar (any type)	to	ISDN PRI

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**Cancelled**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK<sup>®</sup> 2.0

58.5 TERMINATION CHARGES and CREDIT ALLOWANCES (cont'd)

58.5.3 MARC Downgrade For Technology Upgrade (cont'd)

Example: Customer has a CompleteLink<sup>®</sup> 2.0 \$25,000 MARC, three year agreement, with 18 months remaining. MARC attainment in current year is 60%. A customer replaces its Flat RateTrunks to SmartTrunk, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink<sup>®</sup> 2.0 tariff reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new two year CompleteLink<sup>®</sup> 2.0 agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

This MARC Downgrade waiver described above only applies to the termination charges applicable to the CompleteLink<sup>®</sup> 2.0 agreement. Termination charges may apply on those services being disconnected, and the application of those termination charges are not affected by this waiver. All applicable recurring and non-recurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink<sup>®</sup> 2.0 subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink<sup>®</sup> 2.0 agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink<sup>®</sup> 2.0 tariff in effect at the time the new contract is executed). The 90-day service guarantee described in Section 58.5.2. above does not apply to the new agreement.

58.5.4 Business Downturn MARC Downgrade

For purposes of this product offer, the term "Business Downturn" is hereby defined to mean an unplanned, measurable change in business conditions affecting the customer's business that is outside of the customer's control and that materially and negatively affects the customer's need for the level of Company services which contribute to the MARC hereunder. The customer specifically acknowledges that the transfer or substitution of the Contributory services to another provider during the term hereof does not qualify as business downturn.

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No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

COMPLETELINK® 2.0

58.5 TERMINATION CHARGES and CREDIT ALLOWANCES (cont'd)

58.5.4 Business Downturn MARC Downgrade (cont'd)

This provision may be invoked by the customer no earlier than after the end of the first year for a two or three year agreement or after the end of the second year for a five year agreement. To invoke this provision, the customer must provide in writing to the Company the facts which support its request for Business Downturn consideration, and the Company will solely determine whether the customer's business conditions satisfy the definition of "Business Downturn".

Upon the Company's determination that a Business Downturn has occurred, the customer and the Company shall then negotiate in good faith an appropriate and commercially reasonable change to the customer's commitments hereunder. Examples of appropriate and commercially reasonable changes include (but are not limited to) a modification to the term and/or MARC. The Parties shall continue performance under this Agreement while they are in negotiations. If no agreement can be reached regarding a change to the customer's commitments, then the rates, MARC, terms and conditions of this Agreement shall remain in effect for its term. The customer may invoke this provision only once during the term of this agreement.

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**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

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**COMPLETELINK<sup>®</sup> 2.0 SERVICE**

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**58.6 COMPLETELINK<sup>®</sup> 2.0 PROMOTIONS**

58.6.1 CompleteLink<sup>®</sup> 2.0 Loyalty Promotion

A promotional period will be established from April 30, 2007 through April 29, 2008. During this promotional period, eligible business customers subscribing to a new CompleteLink<sup>®</sup> 2.0 agreement for a 2-year term or longer will be eligible to receive an accelerated discount, called a "loyalty discount", as described below. These discounts are in addition to other discounts and benefits listed within CompleteLink<sup>®</sup> 2.0, found in the General Exchange Tariff in Section 58.

Eligible customers are those business customers who are currently under a CompleteLink<sup>®</sup>, or CompleteLink<sup>®</sup> 2.0 agreement within 6 months of expiration and who have previously refused a new CompleteLink<sup>®</sup> 2.0 offer. Existing customers are also eligible if they sign a new CompleteLink<sup>®</sup> 2.0 agreement within 60-days of expiration of one of the above agreements and had also previously refused a CompleteLink<sup>®</sup> 2.0 offer.

The Satisfaction Guarantee described in 58.5 TERMINATION CHARGES and CREDIT ALLOWANCES within CompleteLink<sup>®</sup> 2.0, found in the General Exchange Tariff in Section 58, is not applicable for customers accepting this offer.

Eligible customers who establish a CompleteLink<sup>®</sup> 2.0 agreement and later upgrade to a new term length and/or MARC level, or terminate their CompleteLink<sup>®</sup> 2.0 agreement prior to its expiration date, will forego any loyalty discounts not yet received. Customers who upgrade will retain any loyalty discounts already received.

These loyalty discounts are considered to be accelerated discounts. Customers who terminate their CompleteLink<sup>®</sup> 2.0 agreement prior to expiration of their selected term period will be liable for early termination charges as described in 58.5 TERMINATION CHARGES and CREDIT ALLOWANCES within CompleteLink<sup>®</sup> 2.0, found in the General Exchange Tariff in Section 58. All other terms and conditions applicable to CompleteLink<sup>®</sup> found in the General Exchange Tariff in Section 54 or CompleteLink<sup>®</sup> 2.0, found in the General Exchange Tariff in Section 58, will apply.

This offer may not be combined with other Company business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink<sup>®</sup> offers where permitted.

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Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

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**COMPLETELINK<sup>®</sup> 2.0**

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**58.6 COMPLETELINK<sup>®</sup> 2.0 PROMOTIONS (cont'd)**

58.6.1 CompleteLink<sup>®</sup> 2.0 Loyalty Promotion (cont'd)

Eligible customers will receive the following loyalty discounts which are calculated as a percentage of their agreed upon MARC and which will be applied as a credit to their bill. The loyalty discounts will be applied upon subscription to CompleteLink<sup>®</sup> 2.0 and yearly (for terms exceeding 2 years) according to the following schedule.

Credits will be applied to customer accounts, if applicable, in the 1st, 13th, 25th, 37th, and 49th bill periods.

**Loyalty Discount Schedule**

	<b>1 Year Term</b>	<b>2 Year Term</b>	<b>3 Year Term</b>	<b>5 Year Term</b>
<b>Upfront Loyalty Discount</b>	N/A	5%	5%	5%
<b>1st Year Loyalty Discount</b>	N/A	5%	5%	5%
<b>2nd Year Loyalty Discount</b>	N/A	N/A	5%	5%
<b>3rd Year Loyalty Discount</b>	N/A	N/A	N/A	5%
<b>4th Year Loyalty Discount</b>	N/A	N/A	N/A	5%

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d/b/a AT&T Missouri

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**811 SERVICE**

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**59.1 General**

**59.1.1** 811 Service is a three-digit abbreviated local dialing arrangement that allows local exchange end-users to reach the provider(s) of the state's One Call Notification system (811 Customer). 811 Service is used by the One Call Notification system to provide advance notice of excavation activities to underground facility operators pursuant to Federal Communications Commission's Sixth Report and Order (FCC 05-59) in CC Docket 92-105.

811 Service determines the central office serving the calling party, converts the dialed digits to a Customer provided designated Routing Telephone Number (RTN) and routes the call over the public switched telephone network utilizing Advanced Intelligent Network platforms and features.

**59.2 Regulations**

**59.2.1** The Company and the 811 Customer will negotiate the installation date for the 811 Service. 811 Service is offered subject to the availability of facilities.

**59.2.2** There can be only one 811 Customer for each stand-alone, host, or remote central office NPA-NXX serving area. The Company will route calls based on the serving central office. If a central office serves multiple states, the call will be routed based on the originating NPA-NXX.

**59.2.3** The Customer must provide a toll-free number to the Company to ensure that toll charges are not incurred by the end-user.

**59.2.4** 811 Service can be accessed only by end-users who subscribe to the Company's local exchange service, and by end-users who obtain service from an entity that utilizes the Company's local switching to provide dial tone service to its end-users.

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Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

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**811 SERVICE**

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**59.2 Regulations (cont'd)**

- 59.2.5** 811 Service will not complete calls dialed using 0 + 811 or 1 + 811. 811 calls are not permitted where local calling is restricted.
- 59.2.6** The Customer is responsible for informing all local exchange service providers operating within its designated geographical area of any call centers it establishes.
- 59.2.7** 811 Service does not include operator assisted calls, and will only be available to PBX and Key switching system when those systems have been correctly programmed. The Company does not undertake to perform nor shall it be responsible for such programming.
- 59.2.8** The Company will make every effort to route 811 calls to the appropriate call center(s); however, it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening Acts of God that interfere with telephone service and/or with routing. The Company's obligation under 811 applies solely to the transmission of the call and ends upon call completion to the Customer-provided designated RTN.
- 59.2.9** 811 Service is provided solely for the benefit of the Customer. The provision of such service shall not be interpreted, construed, or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity, including end users of the Company or any providers of telecommunications service.

**59.3 Application Of Rates**

- 59.3.1** The non-recurring charges associated with 811 Service establishment are specified in Section 59.4. These are one-time charges which apply when a Customer establishes 811 Service.

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811 SERVICE

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59.4 Rates and Charges

59.4.1 811 Service

	<u>Recurring</u>	<u>Nonrecurring Service Charge</u>
59.4.1.1 811 Service Per Central Office (per Host, Stand-alone or Remote Central Office Equipped)	NA	\$235.12

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