

ADOPTION NOTICE

OF

NORLIGHT, INC.

(Formerly Cinergy Communications Company)

Norlight, Inc. hereby adopts, ratifies and makes its own, in every respect, as if the same had been originally filed by it, all tariffs, schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever filed with the Public Service Commission, State of Missouri, by Cinergy Communications Company.

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Issued: August 20, 2007

Effective: November 1, 2007

Issued: John P. Cinelli, President  
Norlight, Inc.  
8829 Bond Street  
Overland Park, KS 66214

CANCELLED  
July 22, 2011  
Missouri Public  
Service Commission  
LN-2011-0403; YL-2011-0647

FILED  
Missouri Public  
Service Commission  
TN-2008-0048

ADOPTION SUPPLEMENT

OF

CINERGY COMMUNICATIONS COMPANY  
(Formerly Community Telephone Corporation)

Cinergy Communications Company hereby adopts, ratifies, and in every respect makes its own as if the same had been originally filed by it, P.S.C. MO. No. 1, filed with the Public Service Commission, State of Missouri, by Community Telephone Corporation.

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ISSUED: April 21, 2003

EFFECTIVE: May 21, 2003

ISSUED BY: John Cinelli, President  
Cinergy Communications Company  
1419 West Lloyd Expressway  
Evansville, IN 47710

CANCELLED  
November 1, 2007  
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Service Commission

FILED  
Missouri Public  
Service Commission

**TITLE SHEET**

**MISSOURI COMPETITIVE INTEREXCHANGE TELECOMMUNICATIONS TARIFF**

**OF**

**NORLIGHT, INC.**

This tariff contains the descriptions, regulations and rates applicable to the furnishing of service and facilities for telecommunications services provided by Norlight, Inc., formerly known as Cinergy Communications Company, within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principle place of business.

Norlight, Inc. is a "competitive" telecommunications company as defined in Missouri Case Number TO-88-142 within the State of Missouri.

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ISSUED: August 30, 2007

EFFECTIVE: November 1, 2007

CANCELLED  
July 22, 2011  
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LN-2011-0403; YL-2011-0647

ISSUED BY: John Cinelli, President  
Norlight, Inc.  
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Overland Park, KS 66214

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Missouri Public  
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TN-2008-0048

Adopts and Ratifies Community Telephone Corporation P.S.C. MO. No. 1 in its entirety

TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

CINERGY COMMUNICATIONS COMPANY

f/k/a Community Telephone Corporation

This tariff contains the descriptions, regulations and rates applicable to the furnishing of service and facilities for telecommunications services provided by Cinergy Communications Company, formerly known as Community Telephone Corporation, within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Cinergy Communications Company is a "competitive" telecommunications company as defined in Missouri Case Number TO-88-142 within the State of Missouri.

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Supersedes and Replaces Wright Businesses, Inc. P.S.C. MO No. 1 in its entirety.

Missouri Public  
Service Commission

FILED FEB 24 1999

TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

COMMUNITY TELEPHONE CORPORATION

f/k/a Wright Businesses, Inc.  
d/b/a Long Distance Management

This tariff contains the descriptions, regulations and rates applicable to the furnishing of service and facilities for telecommunications services provided by Community Telephone Corporation, formerly known as Wright Businesses, Inc. d/b/a Long Distance Management, within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the Company's principal place of business.

Community Telephone Corporation is a "competitive" telecommunications company as defined in Missouri Case Number TO-88-142 within the State of Missouri.

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Service Commission  
99-360  
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Date of Issue: February 24, 1999

Date Effective: ~~March 26, 1999~~

John C. Greenbank, Vice President  
Community Telephone Corporation  
611 Broadway  
Paducah, KY 42001

AUG 30 1999

Supersedes and Replaces Wright Businesses, Inc. P.S.C. MO No. 1 in its entirety.

Missouri Public Service Commission

CHECK SHEET

REC'D FEB 23 1999

This tariff contains the sheets listed below, each of which is effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

SHEET	REVISION	SHEET	REVISION
1	Original *	30	Original *
2	Original *	31	Original *
3	Original *	32	Original *
4	Original *	33	Original *
5	Original *	34	Original *
6	Original *	35	Original *
7	Original *	36	Original *
8	Original *	37	Original *
9	Original *	38	Original *
10	Original *	39	Original *
11	Original *	40	Original *
12	Original *	41	Original *
13	Original *	42	Original *
14	Original *	43	Original *
15	Original *	44	Original *
16	Original *	45	Original *
17	Original *	46	Original *
18	Original *	47	Original *
19	Original *	48	Original *
20	Original *	49	Original *
21	Original *	50	Original *
22	Original *	51	Original *
23	Original *	52	Original *
24	Original *	53	Original *
25	Original *	54	Original *
26	Original *	55	Original *
27	Original *		
28	Original *		
29	Original *		

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\* Indicates new or revised sheet with this filing

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**WAIVER OF RULES AND REGULATIONS**

REGD FEB 24 1999

Pursuant to Case No. \_\_\_\_\_, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

Statutes

- 392.240(1) Rates-reasonable average return on investment.
- 392.270 Property valuation.
- 392.280 Depreciation rates.
- 392.290 Issuance of stocks and bonds.
- 392.310 Issuance of stocks and bonds.
- 392.320 Issuance of stocks and bonds.
- 392.330 Issuance of stocks and bonds.
- 392.340 Reorganization

Commission Rules

- 4 CSR 240-10.020 Income on depreciation fund investments.
- 4 CSR 240-30.010 (2) (C) Posting exchange rates at central offices.
- 4 CSR 240-30.040 (1-3) Uniform System of Accounts.
- 4 CSR 240-30.040 (5) (6) Uniform System of Accounts.
- 4 CSR 240-32.030 (1) (B) Exchange boundary maps.
- 4 CSR 240-32.030 (1) (C) Record of access lines.
- 4 CSR 240-32.030 (2) Records kept within state.
- 4 CSR 240-32.050 (3-6) Telephone directories.
- 4 CSR 240-32.070 (4) Coin telephones.
- 4 CSR 240-33.030 Inform customers of lowest priced service.
- 4 CSR 240-33.040 (5) Finance fee.

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**APPLICATION OF TARIFF**

Missouri Public  
Service Commission

FILED FEB 24 1999

The regulations, rules and conditions set forth in this tariff apply to the provision of intrastate public telecommunications services furnished within the State of Missouri by Community Telephone Corporation subject to the jurisdiction of the Missouri Public Service Commission.

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**SYMBOLS**

REC'D FEB 23 1999

The following are the only symbols used for the purposes indicated below:

- C - To signify a changed listing, rule or condition which may affect rates or charges.
- D - To signify discontinued material, including a listing, rate, rule or condition.
- I - To signify an increase in rates or charges.
- L - To signify material relocated from or to another part of this tariff with no change in text, rate, rule or condition.
- N - To signify new material, including a listing, rate, rule or condition.
- R - To signify a reduction in rates or charges.
- T - To signify a change in the wording of the text, but no change in rate, rule or condition.
- X - To signify a correction or reissued matter.

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**TARIFF FORMAT**

REC'D FEB 24 1999

**A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.

**D. Check Sheets** - When a tariff filing is made with the Missouri Public Service Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.)

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

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Access Line - An arrangement which connects the Customer's telephone to a Company designated switching center or point of presence.

Access Code - A sequence of numbers that, when dialed, connects the caller to the provider of services associated with that sequence.

Aggregator - Any person or entity, excluding local exchange carriers and cellular service providers, that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the caller and validate the caller's authorization to use the service(s) provided. All authorization codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification ("ANI") may be used as or in connection with the authorization code.

Authorized User - A person or entity authorized by the Customer to utilize the Company's service(s). An Authorized User is responsible for compliance with this tariff.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.

Available Usage Balance - The amount of usage remaining on a debit account at any particular point in time. Each debit account has an initial account balance which is stated either in U.S. dollars or call units, depending upon the type of service. The available balance is depleted as services provided by the Company are utilized by the Customer.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.**

Missouri Public Service Commission

REC'D FEB 23 1999

Billed Party - The person or entity responsible for payment of the Company's service(s).

Calling Card Call - A call for which charges are billed not to the originating telephone number, but to a calling card authorized by the Company.

Central Office - A local exchange carrier switching system where local exchange carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel - A path for electrical transmission between two or more points, the path having a bandwidth designed to carry voice grade transmission.

Commission - Missouri Public Service Commission.

Common Carrier - A company or entity providing telecommunications services to the public.

Company or Carrier - Community Telephone Corporation unless otherwise clearly indicated by the context.

Credit Card Call - A call for which charges are billed not to the originating telephone number, but to a commercial credit card, such as Visa or MasterCard, or to a calling card authorized by the Company.

Customer - The person, partnership, association, joint stock company, trust, corporation, or governmental entity or any other entity that is responsible for payment of charges and for compliance with this tariff.

Customer-Provided Equipment - Telecommunications equipment provided by the Customer and/or Authorized User.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.**

REC'D FEB 23 1999

Debit Account - An account that consists of a prepaid usage balance depleted on a real-time basis during each debit service call.

Debit Card - A prepaid long distance calling card sold in increments to the end user.

Debit Service Call - A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available usage balance on a Company issued debit account.

Direct Dialed Call - An intrastate telephone call that is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator.

Equal Access - Where the local exchange company central office provides interconnection to interexchange carriers with feature group D circuits. In such end offices, customers presubscribe their telephone line(s) to their preferred interLATA carrier.

Equal Access Code - An access code that allows the public to obtain an equal access connection to the carrier associated with that code.

Exchange - A geographic area established by the local exchange carrier for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Initial Usage Balance - The amount of usage on a debit account upon issuance and before any depleting call activity.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.**

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Local Exchange Carrier ("LEC") - Any telephone company that provides local telephone service to Customers within a defined area.

Marks - A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork, designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

Measured Charge - A charge assessed on a per-minute or incremental basis in calculating a portion of the charges due for a completed call.

Operator Assisted Call - An intrastate telephone connection completed through the use of an operator.

Operator Service Charge - A non-measured (fixed) charge that is added to a measured charge in calculating the total tariff charges due for a completed operator assisted call.

Operator Services - Any telecommunication service that includes, as a component, any automatic or live assistance to a Customer or its Authorized User to arrange for billing or completion, or both, of an intrastate telephone call through a method other than:

- (i) automatic completion with billing to the telephone from which the call originated; or
- (ii) completion through an access code used by an Authorized User, with billing to an account previously established with the carrier by the Authorized User.

Operator Service Provider ("OSP") - Any person or entity that provides operator services by using either live or automated operator functions. When more than one entity is involved in processing an operator service call, the party billing the calls shall be considered the OSP.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.**

Missouri Public Service Commission

REC'D FEB 23 1999

Operator Station Calls - An operator assisted call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached through a PBX attendant.

Other Common Carrier - A common carrier, other than the Company, providing domestic and/or international communications service to the public.

Personal Identification Numbers (PINS) - Code numbers used in connection with designated telephone numbers which allow intrastate calls to be categorized for various applications.

Person-to-Person Calls - An operator assisted call that is placed under the stipulation that the caller will speak only to a specific called party, a specified extension or office to be reached through a PBX attendant. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. The caller must arrange with the operator to make a person-to-person call; otherwise, all operator assisted calls will be treated as operator station calls.

Point(s) of Presence - The site(s) where the Company provides a network interface with facilities provided by other common carriers, local exchange carriers or Customers for access to the Company network configuration.

Premise - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Presubscribed Provider of Operator Services - The intrastate provider of operator services to which the Customer or Authorized User is connected when the Customer or Authorized User places a call using a provider of operator services without dialing a special access code.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.**

Missouri Public Service Commission

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Recharge - A method of replenishing a debit account's available usage balance with additional units of usage as authorized and paid for by the Customer.

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Special Access Service - All exchange access not utilizing telephone company end office switches. This service includes dedicated access that connects end user to end user, end user to carrier, or carrier to carrier and may include analog or digital channels for voice, data or video transmissions.

Switched Access Origination/Termination - Access between the Customer and the interexchange carrier that is provided on local exchange company feature group circuits where the connection to the customer is a LEC-provided business or residential access line. The cost of switched feature group access is billed to the interexchange carrier.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

Third Party Calls - An operator assisted call for which charges are billed not to the originating number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

Travel Card Call - A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800" or other access code dialing sequence.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purpose of rating calls.

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**SECTION 2 - RULES AND REGULATIONS**

Missouri Public Service Commission

REC'D FEB 24 1999

**2.1 Undertaking of the Company**

The Company's services and facilities are furnished for communications originating and terminating at specified points within the State of Missouri under the terms of this tariff.

The Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue or limit service when necessitated by the lack of transmission medium capacity or due to any conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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**SECTION 2 - RULES AND REGULATIONS, CONT.** Missouri Public Service Commission

REC'D FEB 24 1999

**2.2 Limitations, cont.**

- 2.2.4 All services and facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of services or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the services or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 The Company reserves the right to discontinue the offering of service, deny an application for service or to impose requirements on Customers if a change in laws, regulatory rules or business conditions negatively impacts the financial viability of the service in the best business judgment of the Company.

**2.3 Use**

- 2.3.1 Services provided under this tariff may be used only for transmission of communications by Customers in a manner consistent with the terms of this tariff and regulations of the FCC and all state and local authorities having jurisdiction over the services.
- 2.3.2 Services provided under this tariff shall not be used for unlawful purposes.
- 2.3.3 The use of the Company's services by fraudulent means or devices, schemes, false or invalid numbers of false calling or credit cards is prohibited.

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SECTION 2 - RULES AND REGULATIONS, CONTS

Missouri Public Service Commission

2.4 Responsibilities of Aggregators

REC'D FILED 24 1999

2.4.1 Aggregators subscribing to the Company's operator services must post on the telephone instrument, in plain view of Authorized Users the following information:

- (i) Carrier will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
- (ii) Carrier will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
- (iii) Carrier will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- (iv) Carrier will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LEC's) on behalf of carrier and will not collect location surcharges imposed by traffic aggregators.
- (v) Carrier will arrange for listing of its name on a LEC's billing of Carrier's charges, if the LEC has multi-carrier bill listing capability.
- (vi) Carrier will employ reasonable calling card verification procedures that are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards that it determines to be invalid or card which it is unable to verify.
- (vii) Carrier will direct all "00-" emergency calls to the LEC, at no charge.
- (viii) Carrier's contracts with traffic aggregators will contain provisions which:
  - (a) Prohibit the blocking of access to an end user's interexchange carrier of choice; and
  - (b) Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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John C. Greenbank, Vice President  
Community Telephone Corporation  
611 Broadway  
Paducah, KY 42001

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Supercedes and Replaces Wright Businesses, Inc. P.S.C. MO No. 1 in its entirety.

**SECTION 2 - RULES AND REGULATIONS, CONT.** Missouri Public Service Commission

**2.4 Responsibilities of Aggregators, cont.**

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2.4.2 The Company shall withhold payment (on a location-by-location basis) of any compensation, including commissions, to Aggregators if the Company reasonably believes that the Aggregator (i) is blocking access by means of "950", "800" or "10XXX" numbers to intrastate common carriers in violation of The Telephone Consumer Protection Act of 1990 paragraph 3.4.1.B.; or (ii) is blocking access to equal access codes in violation of rules the Federal Communication Commission and/or the Commission may prescribe.

**2.5 Liabilities of Company**

2.5.1 Except as stated in this section, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff.

2.5.2 The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects in transmission, or failures or defects in facilities furnished by the Company in the course of furnishing service or arising out of any failure to furnish service shall in no event exceed an amount of money equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service that are caused by or contributed to by the negligence or willful act of the Customer, or which arise from the use of Customer-provided equipment shall not result in the imposition of any liability whatsoever upon the Company.

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**SECTION 2 - RULES AND REGULATIONS, CONT.** Missouri Public Service Commission

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**2.5 Liabilities of Company, cont.**

2.5.3 The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to Acts of God, fires, flood or other catastrophes; atmospheric conditions or other phenomena of nature, such as radiation; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company or the acts of any party not directly under the control of the Company.

2.5.4 The Company is not liable for any act, omission or negligence of any local exchange carrier or other provider whose facilities are used concurrently in furnishing any portion of the services received by Customer, or for the unavailability of or any delays in the furnishing of any services or facilities that are provided by any local exchange carrier. Should the Company employ the service of any other common carrier in furnishing the service provided to Customer, the Company's liability shall be limited according to the provisions stated above.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.5 Liabilities of Company, cont.

2.5.5 The Company shall not be liable for and shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's services, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities.

2.5.6 The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the Company be liable for any damages or losses due in whole or in part to the failure of Customer-provided service, equipment or facilities. The Company shall not be liable for any claim, loss or refund on any unused portion of the usage balance remaining in a debit account provided to a Customer before or after the expiration date assigned to the failure of Customer-provided service, equipment or facilities.

2.5.7 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of debit cards or personal account codes issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a debit card provided to a Customer.

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**SECTION 2 - RULES AND REGULATIONS, CONT.**

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**2.5 Liabilities of Company, cont.**

2.5.8 The Company shall not be liable for any claim, loss or refund on any unused portion of the usage balance remaining in a debit account provided to a Customer before or after the expiration date assigned to each debit account.

2.5.9 The Company makes no warranty, whether express, implied or statutory, including without limitation warranties of description, quality, merchantability, completeness or fitness for a particular purpose, or as to any other matter, all of which warranties by the company are hereby excluded and disclaimed.

**2.6 Payment for Service**

2.6.1 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. This includes payment for calls or services originated at the Customer's number(s); placed using a debit card as a form of payment regardless of the purchaser of the card or the originating location of the call; accepted at the Customer's number(s); billed to the Customer's number(s) via Third Number Billing if the Customer is found to be responsible for such call or service; the use of a calling card; the use of a Company assigned special billing number; or incurred at the specific request of the Customer. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his, her or its communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all costs incurred as a result of the use of facilities and services originated or charges accepted at the Customer's service point, including calls in which the Customer did individually authorize and calls which the Customer did not individually authorize.

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2.6 Payment for Service, cont.

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- 2.6.2 Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.
- 2.6.3 Payments for service provided in association with Company-issued debit accounts must be received by the Company or its authorized agent prior to the activation of the Customer's debit account. The Customer shall be responsible for all calls placed via the debit account as the result of the Customer's intentional or negligent disclosure of their personal account code.
- 2.6.4 The Customer will be billed for and is liable for payment of all federal excise taxes, and state and local sales, use, surcharges, assessments, tax-like charges, and similar liabilities chargeable to or against the Company as a result of the provision of the Company's services, including without limitation Universal Service Fund and Lifeline Assistance Charges, Presubscribed Interexchange Carrier Charges (both PIC and PICC), Pay Telephone Compensation Charges and any other state or federally imposed or authorized fees, charges or surcharges (collectively referred to as "Taxes and Charges") in addition to the rates indicated in this tariff. Taxes and Charges may be passed through to customers of a taxing jurisdiction on a prorated basis such that the total of all such Taxes and Charges aggregated among all customers in the taxing jurisdiction shall approximately equal the total amount of tax or charge due in that jurisdiction. All charges and fees subject to the jurisdiction of the Commission, except for taxes and franchise fees, will be submitted to the Commission for prior approval.

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SECTION 2 - RULES AND REGULATIONS, CONT. Missouri Public Service Commission

2.6 Payment for Service, cont.

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2.6.5 The Customer shall remit payment of all charges to the Company or any agency authorized by the Company to receive such payment. Any disputed amounts or claims against an invoice must be made in writing to the Company or agency authorized by the Company to receive payment on such invoice within thirty (30) days from the date of invoice. Undisputed amounts may not be withheld. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. In the event the Customer is overbilled, an adjustment will be made to the Customer's account and the Customer will be deemed to not owe the overbilled amount. If the Customer is underbilled, the Customer is allowed to either pay in lump sum or in installments.

2.6.6 All bills are due and payable by the Customer upon receipt. If the bill is not paid within thirty (30) calendar days following the date of the bill, the account will be considered delinquent. Interest at the lesser of (1) the rate of one and one-half (1.5%) per month, or (2) the highest rate allowed by law per month shall accrue upon any unpaid amount commencing thirty (30) days after the date of the bill for the amount first sent.

2.6.7 Failure to receive a bill will not exempt a Customer from prompt payment of any sums due the Company.

2.6.8 If a Customer has accumulated undisputed delinquent charges, the company reserves the right not to honor that Customer's request for a change in service, including a request for RESPOG (800 Responsible Organization) change, until such disputed charges are paid in full.

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**SECTION 2 - RULES AND REGULATIONS, CONT.**

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**2.6 Payment for Service, cont.**

2.6.9 If the Company receives a check from a Customer in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or for any other reason, the Company shall apply a service charge of \$20.00.

2.6.10 The Company may collect deposits or advance payments from Customers. Deposits and advance payments are collected in accordance with Commission rules. Interest at the lesser of (1) the rate of nine percent (9%) per year, or (2) one plus on the prime rate, as published in "The Wall Street Journal", shall accrue upon any deposit or down payments collected from customers.

2.6.11 Any person or entity that uses, appropriates or secures the use of service from the Company, whether directly or indirectly, in any unlawful manner or inconsistent with the stated uses, intents, and purposes of this tariff or any restrictions, conditions, or limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's service actually made by Customer.

2.6.12 The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

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**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.6 Payment for Service, cont.**

2.6.13 When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the billed party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the billed party has the option to pursue the matter with the appropriate Commission and/or the FCC.

**2.7 Interconnection**

The Company reserves the right to interconnect its services with those of any other common carrier, local exchange carrier, or alternate access provider of its election, and to utilize such services for the provision of services offered herein.

**2.8 Terminal Equipment**

2.8.1 The Company's facilities and service may be used with or terminated in Customer-provided equipment, such as a PBX, key system or single line telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his, her or its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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**SECTION 2 - RULES AND REGULATIONS, CONT.** Missouri Public Service Commission

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**2.8 Terminal Equipment, cont.**

- 2.8.2 The Customer is responsible for arranging ingress to its premises at times mutually agreeable to it and the Company when required for the Company's personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's service(s).
- 2.8.3 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, its Authorized Users, or others, or by improper use of equipment provided by the Customer, its Authorized Users, or others.
- 2.8.4 The Customer must pay for the loss through theft, fire, flood, cable cuts or other catastrophes to any of the Company's equipment installed at the Customer's premises.

**2.9 Refusal or Discontinuance of Service by the Company**

The Company expressly retains the right to refuse or discontinue service without incurring any liability for any of the following reasons, provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:

- 2.9.1 For nonpayment of any sum due the Company, provided that suspension or termination of service shall not be made without five (5) days written notice, except in extreme cases. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to the Customer's last known address;
- 2.9.2 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.9.3 For use of telephone service for any other purpose than that described in the application.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.9 Refusal or Discontinuance of Service by the Company, cont.

- 2.9.4 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
- 2.9.5 For noncompliance with or violation of Commission regulation or Company rules or regulation on file with the Commission, provided five (5) days' written notice is given before termination.
- 2.9.6 Without notice, for Customer's or Authorized User's use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- 2.9.7 Without notice, in the event anyone tampers with any of the Company's equipment or services installed at or provided to Customer's premises.
- 2.9.8 Without notice, in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.9.9 Without notice, in the event any order or decision of a court or other government authority having jurisdiction which prohibits Company or Carrier from furnishing such services.
- 2.9.10 For periods of inactivity over sixty (60) days.
- 2.9.11 Service may be denied for failure to pay a previously owed bill by the same Customer at another location. After service is established, service may be discontinued upon five (5) days' notice if it is determined that the Customer previously failed to pay a bill for another location.

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**SECTION 2 - RULES AND REGULATIONS, CONT.**

Missouri Public Service Commission

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**2.9 Refusal or Discontinuance of Service by the Company, cont.**

2.9.12 Service may be denied for failure to post a required deposit or advance payment.

**2.10 Customer's Liability in the Event of Refusal or Discontinuance of Service**

In the event a Customer's service is disconnected by the Company for any of the reasons stated in Section 2.9, the Customer shall be liable for all unpaid charges due and owing to the Company associated with the service.

**2.11 Reinstitution of Service**

The Company will reconnect service upon Customer's request as soon as the reason for the Customer's termination is removed. If the Customer seeks reinstatement of Service following refusal or discontinuance of service by the Company, the Customer shall pay to the Company prior to the time service is reinstated, all accrued and unpaid charges and a new connection fee.

**2.12 Credit Allowances for Interruption of Service**

Credit allowances for interruptions of service are limited to the initial minimum period charge incurred to re-establish the interrupted call.

**2.13 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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SECTION 2 - RULES AND REGULATIONS, CONT.

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2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

2.15 Reservation of "800" Numbers

The Company will make every effort to reserve 800 vanity number(s) on the Customer's behalf, but makes no warranty or guarantee that the number(s) will be available for use by the Customer.

2.16 Cancellation by Customer

Subject to the terms and conditions of contractual arrangement between the Customer and the Company, the Customer may cancel service by providing 30 days written notice to the Company.

2.17 Other Rules

The Company may temporarily suspend service without notice to the Customer by blocking traffic to certain cities or NXX exchanges or by blocking calls using certain personal account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES**

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**3.1 General**

The Company offers direct dialed (1+) and 800 services over switched and dedicated facilities, operator services, travel card, and debit card services to its Customers under the terms of this tariff. Rates for these services vary by product.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.**

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**3.2 Timing of Calls**

- 3.2.1 For direct dialed and operator station calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For person-to-person calls chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- 3.2.2 Chargeable time ends when the connection is terminated.
- 3.2.3 The initial and additional timing periods for billing purposes are specified on a per-product basis below in this tariff.
- 3.2.4 There is no billing applied for incomplete calls.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.**

Missouri Public Service Commission

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**3.3 Rate Periods and Holidays**

For time-of-day sensitive services, the following rate periods apply:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING/HOLIDAY/WEEKEND RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT RATE PERIOD						

	MON	TUES	WED	THUR	FRI	SAT	SUN
7:00 AM TO 7:00 PM*	PEAK RATE PERIOD						
7:00 PM TO 7:00 AM*	OFF-PEAK RATE PERIOD						

\* to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.**

**3.3 Rate Periods and Holidays, cont.**

For services subject to holiday discounts, the evening rate period rates apply on the following Company recognized holidays, unless a lower rate would normally apply:

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.

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3.4 Calculation of Distance

For services which are distance sensitive, usage charges are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the serving wire center or network access point serving the Customer's location and the called/calling station.
- Step 2: Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}$$

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Community Telephone Corporation  
611 Broadway  
Paducah, KY 42001

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.**

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**3.5 Service and Rates, cont.**

**3.5.1 Operator Services**

Operator Services as provided by the Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third party billed calls.

Mileage Band	Day		Evening/Weekend		Night	
	1st Minute	Additional Minute	1st Minute	Additional Minute	1st Minute	Additional Minute
0-10	\$0.1265	\$0.1035	\$0.1012	\$0.0828	\$0.0822	\$0.0673
11-14	0.1725	0.1495	0.1380	0.1196	0.1121	0.0972
15-18	0.2039	0.1840	0.1656	0.1472	0.1346	0.1196
19-23	0.2326	0.1955	0.1794	0.1564	0.1645	0.1271
24-28	0.2473	0.1955	0.1955	0.1673	0.1898	0.1449
29-33	0.2473	0.2013	0.1978	0.1794	0.1955	0.1599
34-40	0.2795	0.2415	0.2070	0.1875	0.2047	0.1748
41-50	0.2795	0.2438	0.2070	0.1892	0.2047	0.1748
51-60	0.2910	0.2553	0.2162	0.1961	0.2053	0.1794
61-80	0.3025	0.2668	0.2168	0.2047	0.2059	0.1817
81-100	0.3140	0.2731	0.2323	0.2076	0.2064	0.1829
101-125	0.3485	0.2904	0.2381	0.2329	0.2076	0.1909
126-150	0.3600	0.3134	0.2530	0.2507	0.2105	0.2053
151-190	0.3715	0.3249	0.2611	0.2593	0.2162	0.2110
191-300	0.3830	0.3364	0.2703	0.2680	0.2248	0.2197
301-430	0.4405	0.3939	0.3393	0.3025	0.2881	0.2570
431 +	0.4405	0.3939	0.3393	0.3025	0.2881	0.2570

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.**

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**3.5 Service and Rates, cont.**

**3.5.1 Operator Services, cont.**

In addition to the rates set forth on the previous page, the service includes the appropriate service charges as provided below:

	<u>Auto</u>	<u>Live</u>
Calling Card	\$1.00	\$2.25
Collect	\$2.25	\$2.25
Person-to-Person	N/A	\$2.35
Third Party Billed	N/A	\$4.90
Operator Dialed Surcharge	\$1.00	\$1.00

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.** Missouri Public Service Commission

**3.5 Service and Rates, cont.**

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**3.5.2 Standard Business Service**

Standard Business Service is available to business customers for outbound calling between any two intrastate locations within Missouri. Calls are billed in six (6) second increments after a minimum call duration of eighteen (18) seconds. Rates are not time-of-day sensitive or mileage sensitive.

Rates are based on the Customer's estimated monthly billing. Should the Customer not meet the monthly estimated usage for an extended period of time, the Company and the Customer will determine whether Customer has subscribed to the plan most suitable to their calling pattern. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met.

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$250.00	\$0.209
\$ 250.01- 500.00	\$0.205
\$ 500.01- 750.00	\$0.199
\$ 750.01-1000.00	\$0.195
\$1000.01-1500.00	\$0.189
\$1500.01-1750.00	\$0.185
\$1750.01-2000.00	\$0.179
\$2000.01-2250.00	\$0.175
\$2250.01-2500.00	\$0.169
\$2500.01-2750.00	\$0.165
\$2750.01-3000.00	\$0.159
Greater than \$3000.01	\$0.155

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.** Missouri Public Service Commission

**3.5 Service and Rates, cont.**

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**3.5.3 Standard Residential Service**

Standard Residential Service is available to residential customers for calling between any two intrastate locations within Missouri. Calls are billed in one (1) minute increments after a minimum call duration of one (1) minute. Rates are not mileage sensitive.

Rates are based on the Customer's estimated monthly billing. Should the Customer not meet the monthly estimated usage for an extended period of time, the Company and the Customer will determine whether Customer has subscribed to the plan most suitable to their calling pattern. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met.

A term agreement of one year is available to Customers. Should a Customer agree to stay on the Standard Residential Service program for one year, the monthly service charge will be waived.

<u>Monthly Estimated Billing</u>	<u>Rate/Min.</u>
Less than \$50.00	\$0.259
\$ 50.01- 75.00	\$0.255
\$ 75.01- 100.00	\$0.249
\$100.01-150.00	\$0.245
\$150.01-200.00	\$0.239
\$200.01-250.00	\$0.235
\$250.01-300.00	\$0.229
\$300.01-350.00	\$0.225
\$350.01-400.00	\$0.219
\$400.01-450.00	\$0.215
\$450.01-500.00	\$0.209
Greater than \$500.01	\$0.205

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.** Missouri Public Service Commission

**3.5 Service and Rates, cont.**

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**3.5.4 Switched 800 Service**

Switched 800 Service is available to Customer for incoming calls. Switched 800 Service is provided in two options: Business and Residential. Calls originate from any Mainland U.S. location over an 800 number and terminate to a Customer-provided business or residential switched access line. Call charges are billed to the Customer rather than to the originating caller. Calls are billed in one (1) minute increments with a minimum billing period of one (1) minute. Calls are neither time of day nor mileage sensitive.

Rates are based on the Customer's estimated monthly billing. Should the Customer not meet the monthly estimated usage for an extended period of time, the Company and the Customer will determine whether Customer has subscribed to the plan most suitable to their calling pattern. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met. A monthly service charge applies per 800 number.

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3.5 Service and Rates, cont.

3.5.4 Switched 800 Service

3.5.4.A Business Option

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$250.00	\$0.215
\$ 250.01- 500.00	\$0.209
\$ 500.01- 750.00	\$0.205
\$ 750.01-1000.00	\$0.199
\$1000.01-1500.00	\$0.195
\$1500.01-1750.00	\$0.189
\$1750.01-2000.00	\$0.185
\$2000.01-2250.00	\$0.179
\$2250.01-2500.00	\$0.175
\$2500.01-2750.00	\$0.169
\$2750.01-3000.00	\$0.165
Greater than \$3000.01	\$0.159

Maximum Monthly Service Charge: \$5.00 Per 800 Number

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3.5 Service and Rates, cont.

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3.5.4 Switched 800 Service

3.5.4.B Residential Option

<u>Monthly Estimated Billing</u>	<u>Rate/Min</u>
Less than \$50.00	\$0.265
\$ 50.01- 75.00	\$0.259
\$ 75.01- 100.00	\$0.255
\$100.01-150.00	\$0.249
\$150.01-200.00	\$0.245
\$200.01-250.00	\$0.239
\$250.01-300.00	\$0.235
\$300.01-350.00	\$0.229
\$350.01-400.00	\$0.225
\$400.01-450.00	\$0.219
\$450.01-500.00	\$0.215
Greater than \$500.01	\$0.209

Maximum Monthly Service Charge:

With Personal Identification Number: \$ 5.95  
 Without Personal Identification Number: \$20.00

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**3.5 Service and Rates, cont.**

**3.5.6 Dedicated 800 Service**

Dedicated 800 Service is available to Customers for incoming calls. Calls originate from any Mainland U.S. location over an 800 number and terminate to a Customer-provided business or residential dedicated access line. Call charges are billed to the Customer rather than to the originating caller. Calls are billed in one (1) minute increments with a minimum billing period of one (1) minute. Calls are neither time of day nor mileage sensitive. No minimum commitment is required.

Rates are based on the Customer's estimated monthly billing. Should the Customer not meet the monthly estimated usage for an extended period of time, the Company and the Customer will determine whether Customer has subscribed to the plan most suitable to their calling pattern. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met. A monthly service charge applies per 800 number.

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$2000.00	\$0.1750
\$2000.01-3000.00	\$0.1690
\$3000.01-3500.00	\$0.1650
\$3500.01-4000.00	\$0.1590
\$4000.01-4500.00	\$0.1550
\$4500.01-5000.00	\$0.1490
\$5000.01-5500.00	\$0.1450
\$5500.01-6000.00	\$0.1425
\$6000.01-6500.00	\$0.1390
\$6500.01-7000.00	\$0.1375
Greater than \$7000.00	\$0.1350

Maximum Monthly Service Charge: \$5.00 Per 800 Number

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**3.5 Service and Rates, cont.**

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**3.5.7 Dedicated Service**

Dedicated Service is designed for business customers for outbound calling. Calls are billed in six (6) second increments with a minimum call duration of eighteen (18) seconds. Rates are based on the Customer's estimated monthly billing. Should the Customer not meet the monthly estimated usage for an extended period of time, the Company and the Customer will determine whether this is Customer has subscribed to the plan most suitable to their calling pattern. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met. No minimum commitment is required. Calls originate from Customer-provided dedicated access lines and are neither time of day nor mileage sensitive.

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$2000.00	\$0.1690
\$2000.01-2500.00	\$0.1650
\$2500.01-3000.00	\$0.1590
\$3000.01-3500.00	\$0.1550
\$3500.01-4000.00	\$0.1490
\$4000.01-4500.00	\$0.1450
\$4500.01-5000.00	\$0.1390
\$5000.01-5500.00	\$0.1375
\$5500.01-6000.00	\$0.1350
\$6000.01-6500.00	\$0.1325
Greater than \$6500.00	\$0.1290

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**3.5 Service and Rates, cont.**

**3.5.8 Travel Card Service**

Travel Card Service is available to Customers for placing calls while away from home or office. Calls are originated by dialing an 800 number, followed by the terminating telephone number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any location in the Mainland U.S., Alaska and Hawaii. A per call charge and/or monthly service charge may apply in addition to usage charges. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$50.00	\$0.20
\$50.00 - \$100.00	\$0.19
Greater than \$100.00	\$0.18
Per call surcharge:	\$0.25

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**3.5 Service and Rates, cont.**

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**3.5.9 Debit Card Service I**

This service is available to Customers for placing calls while away from home or office. Debit card accounts maintain a balance that is depleted on a real-time basis as calls are placed. Calls may originate from standard residential, business or pay telephone access lines. The minimum call duration for billing purposes is one (1) unit. One (1) unit equals one (1) interstate minute. Additional usage is measured and rounded to the next full unit increments for billing purposes. All calls must be charged against a Company debit card that has sufficient available balance.

A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one (1) unit before the balance will be depleted, based on the terminating location of the call. The Customer will be requested to recharge the Company debit card number in order to continue the call. The Company will terminate calls in progress if the balance on the Company debit card is insufficient to continue the call and the Customer fails to recharge the card number.

Payment for the Company debit card and any available usage in a customer's debit account is non-refundable.

The Company can exclude: 700 number calls, 800 number calls, 900 number calls. The Company does exclude: air to ground service, calls requiring the quotation of time and charges, high seas service.

All calls must be charged against a Company debit card that has a sufficient Available Usage Balance.

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**3.5 Service and Rates, cont.**

**3.5.10 Debit Card Service I, (cont.)**

Debit Card Service I cards are available in various unit and dollar denominations. The debit card is non-refundable and will expire on the date specified on the card or package in which the card is enclosed. Unlike a deposit or advance payment, the debit card account balance is not held against future payment, as all service is available for immediate consumption. The per unit rate is inclusive of all federal excise taxes. Discounts apply to initial orders only. FCC imposed or authorized charge(s) or surcharge(s) on payphone calls will be debited from the Company debit card in addition to per unit charges.

<u>Number of Cards Ordered</u>	<u>Per Unit Charge</u>
0 - 5	\$0.50
6 - 25	\$0.40
26 - 50	\$0.35
51 - 100	\$0.33
101 - 150	\$0.30
151 - 200	\$0.25
201 - 250	\$0.22
251 - 300	\$0.21
301 +	\$0.20

Maximum Per Call Surcharge: \$0.50

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**3.5 Service and Rates, cont.**

**3.5.11 Debit Card Service II**

Debit Card Service II is a debit card service available to organizations or commercial entities (Sponsors) for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for name, service mark or other image on the card. The Company reserves the right to approve or reject any image on the card and to specify the Customer information, language and use of the Company's trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Company's debit card accounts at reduced rates or free of charge to end users for promotional purposes. At the option of the Sponsor, these cards may not be rechargeable.

Calls are originated by dialing the 800 access number printed on the card, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. The minimum call duration for billing purposes is one (1) unit. One (1) unit equals one (1) interstate minute. Additional usage is measured and rounded to the next full unit increments for billing purposes. This service is available twenty-four (24) hours a day, seven (7) days per week. The number of available cards is subject to technical limitations. Cards will be offered to Customers on a first come, first served basis.

The Company can exclude: 700 numbers calls, 800 numbers calls, 900 numbers calls. The Company does exclude: air to ground service, calls requiring the quotation of time and charges, high seas service.

All calls must be charged against a Company debit card that has sufficient available balance.

Calls in progress will be terminated by the Company if the balance on the Company debit card is insufficient to continue the call and the Customer fails to recharge the card number.

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**3.5 Service and Rates, cont.**

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**3.5.12 Debit Card Service II , (cont.)**

Payment for the Company debit card and any Available Usage Balance in a Customer's debit account is non-refundable.

Debit Card Service II cards are available in various unit and dollar denominations. The debit card is non-refundable and will expire on the date specified on the card or package in which the card is enclosed. Any unused balances may be applied toward any replenishment amount. Unlike a deposit or advance payment, the debit card account balance is not held against future payment, as all service is available for immediate consumption. The per unit rate is inclusive of all applicable federal excise taxes. FCC imposed or authorized charge(s) or surcharge(s) on payphone calls will be debited from the Company debit card in addition to per unit charges.

<u>Number of Minutes Ordered</u>	<u>Per Unit Charge</u>
Less than 25,000	\$0.199
25,000 - 50,000	\$0.189
50,001 - 100,000	\$0.179
100,001 - 200,000	\$0.175
200,001 - 300,000	\$0.169
300,001 - 400,000	\$0.165
400,001 - 500,000	\$0.159
500,001 - 600,000	\$0.155
600,001 - 700,000	\$0.149
700,001 - 800,000	\$0.139
800,001 - 1,000,000	\$0.129
Greater than 1,000,000	\$0.119

Maximum Per Call Surcharge: \$0.50

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**3.5 Service and Rates, cont.**

**3.5.13 Directory Assistance**

Directory Assistance is available to Customers for all non-debit card services listed above. Directory Assistance charges applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Maximum Per Call Surcharge: \$1.50

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3.6 Grandfathered Services and Rates

As of the filing date given below, Community Telephone will continue to offer the services and rates found within this section to its current customers. However, these services and rates are grandfathered and thus will only continue as long as current Community Telephone customers use said rates. Neither current nor future customer of Community Telephone can choose to opt into any of these following services and rate plans. These rates and services will no long exist beyond their current usage.

3.6.1 WBI One Plus Switched Service - Option I (Business)

This one plus switched service is an outbound, intrastate service designed for business customers. The minimum call duration for billing purposes is eighteen (18) seconds. Additional usage is measured and rounded to the next six (6) second increments for billing purposes. Options I offers discounts based on monthly estimated usage with break points up to \$2500.00. Should the Customer not meet the monthly estimated usage, the Company and the Customer will determine whether this is the correct plan for the Customer. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met. Calls originate from Customer-provided standard business switched access lines and may be discounted by time of day.

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$250.00	\$0.170
\$ 250.01- 500.00	\$0.160
\$ 500.01- 750.00	\$0.150
\$ 750.01-1000.00	\$0.145
\$1000.01-1500.00	\$0.140
\$1500.01-1750.00	\$0.135
\$1750.01-2000.00	\$0.130
\$2000.01-2250.00	\$0.125
\$2250.01-2500.00	\$0.120
Greater than \$2500.01	\$0.115

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Community Telephone Corporation  
611 Broadway  
Paducah, KY 42001

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Supercedes and Replaces Wright Businesses, Inc. P.S.C. MO No. 1 in its entirety.

Missouri Public Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.

REC'D FEB 24 1999

3.6 Grandfathered Services and Rates, cont.

3.6.2 WBI One Plus Switched Service - Option II (Residential)

This one plus switched service is an outbound, intrastate service designed for residential customers. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next full minute increments for billing purposes. Options II offers discounts based on monthly estimated usage with break points up to \$450.00. Should the Customer not meet the monthly estimated usage, the Company and the Customer will determine whether this is the correct plan for the Customer. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met. Calls originate from Customer-provided standard residential switched access lines.

<u>Monthly Estimated Billing</u>	<u>Peak/Min.</u>	<u>Off-Peak/Min.</u>
Less than \$50.00	\$0.190	\$0.170
\$ 50.01- 75.00	\$0.180	\$0.160
\$ 75.01-100.00	\$0.170	\$0.150
\$100.01-150.00	\$0.165	\$0.145
\$150.01-200.00	\$0.160	\$0.140
\$200.01-250.00	\$0.155	\$0.135
\$250.01-300.00	\$0.150	\$0.130
\$300.01-350.00	\$0.145	\$0.125
\$350.01-400.00	\$0.140	\$0.120
Greater than \$450.00	\$0.135	\$0.115

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.

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3.6 Grandfathered Services and Rates, cont.

3.6.3 WBI Switched 800 Service - Option I (Business)

This service is available to business Customers for incoming calls. Calls originate from any intrastate location over an 800 number and terminate to a Customer-provided business switched access line. The minimum call duration for billing purposes is eighteen (18) seconds. Additional usage is measured and rounded to the next six (6) second increments for billing purposes. Call charges are billed to the Customer rather than to the originating caller. A monthly service charge applies per 800 number. WBI Switched 800 Service - Option I (Business) offers discounts based on monthly estimated usage with break points up to \$2500.00. Should the Customer not meet the monthly estimated usage, the Company and the Customer will determine whether this is the correct plan for the Customer. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met.

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$250.00	\$0.175
\$ 250.01- 500.00	\$0.165
\$ 500.01- 750.00	\$0.155
\$ 750.01-1000.00	\$0.150
\$1000.01-1500.00	\$0.145
\$1500.01-1750.00	\$0.140
\$1750.01-2000.00	\$0.135
\$2000.01-2250.00	\$0.130
\$2250.01-2500.00	\$0.125
Greater than \$2500.01	\$0.120

Service Charge Per Month: \$5.00 Per 800 Number

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.

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3.6 Grandfathered Services and Rates, cont.

3.6.4 WBI Switched 800 Service - Option II (Residential)

This service is available to residential Customers for incoming calls. Calls originate from any intrastate location over an 800 number and terminate to a Customer-provided residential switched access line. Call charges are billed to the Customer rather than to the originating caller. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next full minute increments for billing purposes. A monthly service charge applies per 800 number. WBI Switched 800 Service - Option II (Residential) offers discounts based on monthly estimated usage with break points up to \$450.00. Should the Customer not meet the monthly estimated usage, the Company and the Customer will determine whether this is the correct plan for the Customer. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met.

<u>Monthly Estimated Billing</u>	<u>Rate/Min.</u>
Less than \$50.00	\$0.195
\$ 50.01- 75.00	\$0.185
\$ 75.01-100.00	\$0.175
\$100.01-150.00	\$0.170
\$150.01-200.00	\$0.165
\$200.01-250.00	\$0.160
\$250.01-300.00	\$0.155
\$300.01-350.00	\$0.150
\$350.01-400.00	\$0.145
Greater than \$450.00	\$0.140

Service Charge Per Month: \$10.00 Per 800 Number

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.

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3.6 Grandfathered Services and Rates, cont.

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3.6.5 WBI Dedicated 800 Service

This service is available to Customers for incoming calls. Calls originate from any intrastate location over an 800 number and terminate to a Customer-provided dedicated access link. Call charges are billed to the Customer rather than to the originating caller. The minimum call duration for billing purposes is eighteen (18) seconds. Additional usage is measured and rounded to the next six (6) second increments for billing purposes. A monthly service charge applies per 800 number. WBI Dedicated 800 Service offers discounts based on monthly estimated usage with break points up to \$6500.00. Should the Customer not meet the monthly estimated usage, the Company and the Customer will determine whether this is the correct plan for the Customer. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met.

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$2000.00	\$0.145
\$2000.01-3000.00	\$0.135
\$3000.01-3500.00	\$0.125
\$3500.01-4000.00	\$0.120
\$4000.01-4500.00	\$0.115
\$4500.01-5000.00	\$0.110
\$5000.01-5500.00	\$0.105
\$5500.01-6000.00	\$0.100
\$6000.01-6500.00	\$0.950
Greater than \$6500.01	\$0.900

Service Charge Per Month: \$5.00 Per 800 Number

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT** Missouri Public Service Commission

**3.6 Grandfathered Services and Rates, cont.**

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**3.6.6 WBI One Plus Dedicated Service**

This is a intrastate dedicated outbound service designed for business customers. The minimum call duration for billing purposes is eighteen (18) seconds. Additional usage is measured and rounded to the next six (6) second increments for billing purposes. Calls originate from Customer provided dedicated access lines. This one plus dedicated service offers discounts based on monthly estimated usage with break points up to \$6000.00. Should the Customer not meet the monthly estimated usage, the Company and the Customer will determine whether this is the correct plan for the Customer. In any case, the Customer will not be billed the minimum usage should the estimated monthly billing not be met. Rates do not include charges from facilities from the Customer's location to the Company point of presence.

<u>Monthly Estimated Billing</u>	<u>Rate Per Minute</u>
Less than \$2000.00	\$0.140
\$2000.01-2500.00	\$0.130
\$2500.01-3000.00	\$0.120
\$3000.01-3500.00	\$0.115
\$3500.01-4000.00	\$0.110
\$4000.01-4500.00	\$0.105
\$4500.01-5000.00	\$0.100
\$5000.01-5500.00	\$0.095
\$5500.01-6000.00	\$0.090
Greater than \$6000.01	\$0.085

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.** Missouri Public Service Commission

**3.6 Grandfathered Services and Rates, cont.**

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**3.6.7 WBI Business Travel Card Service**

WBI's Travel Card Service is a special travel feature whereby a WBI customer may access the network by dialing a 1-800 access number, followed by the terminating telephone number and personal identification number. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next full minute increments for billing purposes. The service includes a per call surcharge of \$0.35.

	<u>Rate/Minute</u>
All mileage bands, and All times of the day:	\$0.200

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