

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

All of the Residential Service Offerings described in Section 4 of this tariff will not be offered to new subscribers after May 12, 2000. Existing subscribers, defined as those subscribers in existence prior to May 12, 2000, shall be allowed to continue any and all Residential Services and Features subscribed to on or before May 12, 2000, at the rates referred to in this tariff. Existing subscribers who seek to purchase any additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features offered herein, shall be allowed to do so after May 12, 2000, by requesting the same of the Company. Such Additional Residential Access Lines, Additional Residential Service Offerings or Additional Residential Features requested by existing subscribers, after May 12, 2000, shall be available at the current rates referred to in this tariff.

B. Main Service-Residence(1)(6) 1-2 lines

<u>Group</u>	Flat Rate	Message
	<u>1-Party</u>	<u>1-Party(4)</u>
A	\$25.00	\$25.00(2)
A1 (5)	25.00	25.00(3)
B	25.00	25.00(2)
B1 (5)	25.00	25.00(3)
C-Principal	25.00	---
C-Metropolitan Calling Area-1	25.00	---
D-Principal	25.00	25.00(3)
D-Metropolitan Calling Area-1	25.00	---
D-Metropolitan Calling Area-2	25.00	---

B. Main Service-Residence(1)(6) 3+ lines

<u>Group</u>	Flat Rate	Message
	<u>1-Party</u>	<u>1-Party(4)</u>
A	\$25.00	\$25.00(2)
A1 (5)	25.00	25.00(3)
B	25.00	25.00(2)
B1 (5)	25.00	25.00(3)
C-Principal	25.00	---
C-Metropolitan Calling Area-1	25.00	---
D-Principal	25.00	25.00(3)
D-Metropolitan Calling Area-1	25.00	---
D-Metropolitan Calling Area-2	25.00	---

(I)

(I)

See Sheet No. 37 for footnotes.

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Service Commission  
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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

B. Main Service-Residence(1)(6)(continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>Measured 1-Party(4)</u>
A	\$25.00	\$25.00
A1 (5)	25.00	25.00
B	25.00	25.00
B1 (5)	25.00	25.00
C-Principal	25.00	25.00
C-Metropolitan Calling Area-1	25.00	25.00
D-Principal	25.00	25.00
D-Metropolitan Calling Area-1	25.00	25.00
D-Metropolitan Calling Area-2	25.00	25.00

(I)

(I)

See Sheet No. 37 for footnotes.

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## B. Main Service-Residence(1) (continued)

Footnotes

- (1) The rates for main service do not include a telephone instrument.
- (2) Includes allowance of 20 local messages; additional local messages \$.10 each.
- (3) Includes allowance of 20 local messages; additional local messages \$.09 each.

This service is offered only in the Caruthersville and Sedalia exchanges as well as the Forest and Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

- (4) This service offering may not be used for the operation of Bulletin Board Systems by those Customers qualifying for residential service.
- (5 ) Rate Group A1 includes Agency, DeKalb, Portage Des Sioux, Rushville, San Antonio. Rate Group B1 includes Chesterfield, Fenton, Imperial, Manchester, Maxville, St. Charles, Valley Park
- (6) Effective March 1, 2004, this service will not be offered to new subscribers. (N)

(D)  
 (D)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Measured Service

1. Rates

(a) Exchange Access Lines (Refer to rate tables, Sheet No. 31 through Sheet No. 36, preceding.)

(b) Usage Charges

Distance in Miles	Rate Segment I		Rate Segment II	
	Initial Minute Rate	Each Add'l. Minute Rate	Initial Minute Rate	Each Add'l. Minute Rate
0-14	\$.04	\$.01	\$.036	\$.009
15-28	.05	.02	.045	.018
Over 28	.06	.03	.054	.027

(N)  
 (T)  
 (T)  
 (N)  
 |  
 |

2. The method of applying usage charges:

- Initial period rates indicated in 1(b), preceding, are for connections of one minute or any fraction thereof.
- All additional minute rates indicated in 1(b), preceding, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.
- The timing of messages begins when connection is established between the calling telephone number and the called telephone and ends when the connection is terminated at any point.

(D)  
(D)

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

C. Measured Service (continued)

3. Discount Periods

The following percentages will apply to local calls made during the discount periods:

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						Eve. Rate 20%
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the billing period.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

4. Optional Detail Billing

- |   | <u>Rate Segment I</u> | <u>Rate Segment II</u> |
|---|-----------------------|------------------------|
| - Monthly Preparation Charge .....          | \$1.00                | \$ .90                 |
| - Printed Listing (per message charge)..... | .01                   | .009                   |
- Applicable Service and Equipment Charges apply for both initiating and terminating this optional service offering
  - These charges apply in addition to applicable usage charges specified in 1., preceding.

(N)  
|  
|  
|

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## D. Service and Equipment Charge (1)

(T)

	<u>Residence</u>	<u>Business</u>
1. Charge to install main service access line, per access line	\$36.50	\$52.25
2. Charge to change telephone number per access line	11.25	7.75
3. Charge to initiate or terminate detailed billing, per access line	4.00	5.00
4. Charge to change to or from flat, message, or measured service, per access line	10.50	10.25
5. Charge to change to or from Optional Measured Metropolitan Exchange Service, per access line	4.00	5.00
6. Charge to change class of service, per access line - Residence to Business - Business to Residence	11.25	12.25
7. Charge to establish or rearrange hunting sequence, per access line	4.75	5.50
8. Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line	5.50	5.50

(1) Effective August 8, 2008, Non-Recurring rates are added in Section 4.5.27 on Sheet 63.33.

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**Service Commission**

Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

E. Reserved for Future Use.

(D)

(D)

Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

- (1) E. Reserved for Future Use.

(D)

(D)

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## F. Extended Area Plus (1) (T)

## 1. Description

Extended Area Plus is an optional one way, outward service where, for a monthly recurring flat rate customers can place calls within their LATA to other customers in exchanges within the Extended Area Plus calling scope, as defined in subsection 4.1.1.F.3 of this tariff.

Qualified usage under this plan is intraLATA customer-dialed, sent-paid, non-coin calls originating at a subscriber's access line and terminating at an access line in an exchange within the Extended Area Plus calling scope as defined in sub-section 4.1.1.F.3 of this tariff.

Calls included in this plan are dialed using a seven-digit or ten-digit local dialing pattern.

## 2. Availability

This service is furnished subject to the availability of the required telecommunications facilities. Implementation of Extended Area Plus will be phased in over a period of time; therefore the service may not be available in all exchanges during the implementation period.

Subject to the restriction above, service is available to Missouri local exchange customers of the Company as listed in Section 3.1 of this Tariff. Service will not be offered to The Company's local exchange customers served by a switch located in another state. Service is available to single party, flat rate residence and business customers. Service is available to multiline customers. Service is not available to Local Measured Service subscribers, Message Rate Service subscribers or multiparty (party line) customers. Service is available to customers subscribing to Metropolitan Calling Area (MCA) Service.

Extended Area Plus is not offered in conjunction with Customer-Owned Pay Telephone Service, Cellular Service or Foreign Exchange Service

(1) Effective August 8, 2008, this is not available for new service.

(T)

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**Service Commission**

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## F. Extended Area Plus (continued)

## 3. Calling Scope

The Extended Area Plus Calling Scope includes all customers in all exchanges within the same LATA as the subscribing telephone line. In addition, the Extended Area Plus calling scope for the Kansas City LATA includes the Kansas portion of the Kansas City Metropolitan exchange.

## 4. Use Restrictions

Extended Area Plus is not offered in conjunction with services designed to forward calls in mass including but not limited to Simultaneous Call Forwarding, Remote Call Forwarding or similar services that might be offered under other names or by other companies.

Extended Area Plus is sold in conjunction with and solely for use on local exchange access lines and trunks. Extended Area Plus may only be used for the communications of a single end user. It may not be used to aggregate the communications of multiple end users for resale (including but not limited to, arrangements using services such as Simultaneous Call Forwarding or Remote Call Forwarding to aggregate calling capability for resale or to provision communications services for others).

This tariff shall only be effective as long as the use restrictions and the rules and regulations in this tariff remain in effect for all users (including any exchange telecommunications company or other company reselling this service, and their customers.) In the event any of these use restrictions or rules and regulations are held not to apply to all such users, upon notification by the Company to the Commission, this tariff shall not be available except to existing subscribers of the service at existing service levels at existing locations. The Company shall also have the right to withdraw this service offering in its entirety.

## 5. Multiline Accounts

With the following exceptions, Extended Area Plus subscribers are not required to purchase Extended Area Plus on all access lines of a multiline account. Exceptions are as follows:

- a. In cases where a single working telephone number is used for multiple access lines, if Extended Area Plus is purchased for one line in the arrangement, it must be purchased for all of the lines.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## F. Extended Area Plus (continued)

## 5. Multiline Accounts (continued)

- b. Within a multiline hunting arrangement, if one access line is subscribed to Extended Area Plus, all lines must be subscribed to Extended Area Plus.

## 6. Minimum Service Period

The minimum service period for subscription to Extended Area Plus is one month.

## 7. Rate Application and Rates

## a. Monthly Recurring Rates

Extended Area Plus rates and charges apply in addition to all other charges paid by the customer for other services of the Company. The Extended Area Plus monthly recurring rates apply on a per-line or per-trunk basis, except for Centrex type services which are billed on a PBX trunk equivalent basis. Extended Area Plus monthly recurring rates are billed one month in advance. In addition to the basic monthly rate for Extended Area Plus a discounted rate is applicable when Extended Area Plus is purchased in conjunction with optional MCA service.

## b. Rates

Monthly Recurring Rates, per line or per trunk

	Extended Area Plus <u>Basic Rate</u>	Extended Area Plus with <u>Optional MCA</u>
Residence	\$30.00	\$20.00
Business	60.00	40.00

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.2 Information Terminal Service(3)(4)

A. The following charges apply for Information Terminal Service:

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Information Terminal Service, Each termination	See Section 4.1.1.A preceding (1)	(2)

B. The minimum contract period for service is one month.

- (1) When associated with Centrex, the appropriate on-premises or off-premises station line rate also applies.
- (2) A \$52.25 Service and Equipment Charge applies for each termination provided, in addition to any applicable service connection charges.
- (3) Information Terminal Service does not apply to residence exchange service.
- (4) Effective December 9, 2004, this service is no longer available to new subscribers. (N)

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

(M)

(M) Operator Services, Line Verification and Busy Line Interrupt moved to 4th Revised Sheet No. 66.

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## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.5 Hunting Line Services

## A. Rates and Charges

	<u>Monthly Rate Rate Segment I</u>	<u>Monthly Rate Rate Segment II</u>	<u>Non recurring Charge</u>	
1. Rotary	N/A	N/A	N/A	
2. Circle	\$ .85	\$ .77	\$10.00	(I)
3. Preferential(1)	2.80	2.52	10.00	(I)

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## 4. SERVICES (continued)

4.2. Extended Area Service (1)

(N)

Extended Area Service is an arrangement whereby Customers on one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the additive rate established in the following exchanges.

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	Exchange Area Included in
			<u>Extended Area</u> <u>Service Calling Scope</u>
Adrian	\$ .65	\$1.65	Archie
Advance	.40	1.05	Bell City
Agency	3.29	8.24	St. Joseph
Altenburg-Frohna	1.10	2.80	Pocahontas-New Wells
Antonia-Local Only	2.20	5.55	Cedar Hill, Herculaneum- Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia-Metropolitan Calling Area-4	2.20	5.55	Cedar Hill-Local Only, Hillsboro-Local Only
Archie-Local Only	1.25	3.15	Adrian
Archie-Metropolitan Calling Area-5	1.25	3.15	Adrian
Armstrong	3.65	9.15	Fayette, Glasgow
Bell City	1.20	3.05	Advance, Oran
Benton	1.95	4.90	Chaffee, Oran, and Scott City
Billings-Local Only	1.00	2.55	Clever and Republic
Billings-Metropolitan Calling Area-2	1.00	2.55	Clever-Local Only
Bismarck	.70	1.80	Flat River, Leadwood
Bloomfield	1.55	3.90	Dexter, Essex
Bloomsdale	.90	2.30	Ste. Genevieve

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.2. Extended Area Service (continued)(1)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
Bonne Terre	.80	2.05	Flat River, Leadwood
Boonville	.15	.40	New Franklin
Camdenton	1.05	2.65	Gravois Mills, Lake Ozark- Osage Beach
Cape Girardeau	.40	1.05	Jackson, Scott City, McClure, Illinois
Cardwell	1.95	4.90	Hornersville, Senath
Carl Junction	2.00	5.05	Joplin, Webb City
Caruthersville	1.40	3.55	Deering, Hayti
Cedar Hill-Local Only	1.00	2.55	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill- Metropolitan Calling Area-5	1.00	2.55	Hillsboro-Local Only, Ware- Local Only
Chaffee	1.45	3.65	Benton, Delta, Oran, Scott City
Charleston	.80	2.05	East Prairie, Wyatt
Chesterfield-Local Only	.90	2.30	Manchester, Harvester and Pond, plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield- Metropolitan Calling Area-3	.90	2.30	Harvester-Local Only and Pond- Local Only
Clarksville	2.15	5.40	Louisiana, Paynesville
Clever-Local Only	3.35	8.40	Billings, Nixa and Republic
Clever-Metropolitan Calling Area-2	3.35	8.40	Billings-Local Only
Deering	3.65	9.15	Caruthersville, Hayti and Kennett

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(N)

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## 4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	Exchange Area Included in Extended Area Service Calling Scope
DeKalb	3.06	7.70	Rushville, St. Joseph
Delta	2.20	5.55	Chaffee, Oran
DeSoto-Local Only	.70	1.80	Festus-Crystal City, Hillsboro and Ware
DeSoto-Metropolitan Calling Area-5	.70	1.80	Festus-Crystal City-Local Only, Hillsboro-Local Only, Ware- Local Only
Dexter	.55	1.40	Bloomfield, Essex
East Prairie	.45	1.15	Charleston
Eldon	.55	1.40	Lake Ozark-Osage Beach, Tuscumbia
Elsberry	.20	.55	Paynesville
Essex	2.15	5.40	Dexter, Bloomfield
Eureka-Local Only	1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
Eureka-Metropolitan Calling Area-4	1.85	4.65	Pacific-Local Only
Farmington	.35	.90	Flat River
Fayette	.75	1.90	Armstrong, Glasgow and New Franklin
Fenton-Local Only	.50	1.26	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
Fenton-Metropolitan Calling Area-3	.50	1.26	High Ridge-Local Only
Festus-Crystal City- Local Only	.50	1.30	DeSoto, Herculaneum-Pevely, Hillsboro

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

## 4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
Festus-Crystal City- Metropolitan Calling Area-5	.50	1.30	DeSoto-Local Only, Hillsboro- Local Only
Fisk	2.50	6.30	Poplar Bluff
Flat River	1.45	3.65	Bismarck, Bonne Terre, Farmington, Leadwood
Gideon	1.70	4.30	Malden, Risco
Glasgow	.75	1.90	Armstrong, Fayette
Grain Valley-Local Only	N/A	N/A	The Blue Springs zone of the Kansas City Metropolitan Exchange
Gravois Mill	1.00	2.55	Camdenton, Lake Ozark-Osage Beach, Versailles
Gray Summit-Local Only	1.10	2.80	Pacific, Union
Gray Summit- Metropolitan Calling Area-5	1.10	2.80	Pacific-Local Only, Union
Greenwood-Local Only	.10	.30	The Belton and Lee's Summit zones of the Kansas City Metropolitan Exchange
Harvester-Local Only	.85	2.15	Chesterfield, Pond, St. Charles and St. Peters
Hayti	1.95	4.90	Caruthersville, Deering, Wardell
Herculaneum-Pevely- Local Only	.85	2.15	Antonia, Festus-Crystal City and Imperial
Herculaneum-Pevely- Metropolitan Calling Area-4	.85	2.15	Festus-Crystal City-Local Only

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

## 4. SERVICES (continued)

4.2. Extended Area Service (1)(continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
Higbee	2.50	6.30	Moberly
High Ridge-Local Only	1.0	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge- Metropolitan Calling Area-4	1.00	2.55	Cedar Hill-Local Only
Hillsboro-Local Only	1.45	3.65	Antonia, Cedar Hill, DeSoto, Festus-Crystal City and Ware
Hillsboro- Metropolitan Calling Area-5	1.45	3.65	Cedar Hill-Local Only, DeSoto- Local Only, Festus-Crystal City- Local Only, Ware-Local Only
Holcomb	2.70	6.80	Kennett
Hornersville	1.70	4.30	Cardwell and Senath
Imperial-Local Only	1.17	2.97	Antonia, Herculaneum-Pevely and Maxville, plus the Oakville zone of the St. Louis Metropolitan Exchange
Imperial-Metropolitan Calling Area-3	1.17	2.97	Antonia-Local Only, Herculaneum-Pevely-Local Only
Jackson	1.25	3.15	Cape Girardeau, Oak Ridge, Pocahontas -new Wells, McClure, Illinois
Joplin	.15	.40	Carl Junction, Webb City
Kennett	.75	1.90	Deering, Holcomb, Senath
Lake Ozark-Osage Beach	1.85	4.65	Camdenton, Eldon, Gravois Mills, Tuscumbia
Leadwood	.60	1.55	Bismarck, Bonne Terre, Flat River

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	Exchange Area Included in
			<u>Extended Area</u> <u>Service Calling Scope</u>
Lilbourn	1.75	4.40	Marston, New Madrid
Louisiana	.25	.65	Clarksville
Malden	.50	1.30	Gideon, Risco
Manchester-Local Only	.54	1.40	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester- Metropolitan Calling Area-3	.54	1.40	Eureka-Local Only and Pond- Local Only
Marston	3.65	9.15	Lilbourn, New Madrid and Portageville
Maxville-Local Only	1.40	3.51	Antonia, Fenton, High Ridge and Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis Metropolitan Exchange
Maxville-Metropolitan Calling Area-3	1.40	3.51	Antonia-Local Only and High Ridge-Local Only
Moberly	.20	.55	Higbee
Monett	.40	1.05	Pierce City
Montgomery City	.45	1.15	Bellflower
Morehouse	3.25	8.15	Sikeston
Nevada	.25	.65	Milo
New Franklin	1.25	3.15	Boonville, Fayette
New Madrid	1.05	2.65	Lilbourn, Marston
Nixa Zone	2.25	5.67	Clever

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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## 4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

			Exchange Area Included in Extended Area <u>Service Calling Scope</u>
Oak Ridge	3.65	9.15	Jackson, Pocahontas-New Wells
Old Appleton	3.40	8.55	Perryville
Oran	1.60	4.05	Bell City, Benton, Chaffee, Delta
Pacific-Local Only	1.80	4.55	Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5	1.80	4.55	Gray Summit-Local Only
Paynesville	3.65	9.15	Clarksville, Elsberry
Perryville	.25	.65	Old Appleton, St. Marys, Kaskaskia, Illinois
Pierce City	1.45	3.65	Monett
Pocahontas -New Wells	3.65	9.15	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local Only	3.35	8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4	3.35	8.40	Pacific-Local Only
Poplar Bluff	.30	.80	Fisk, Quin
Portageville	.60	1.55	Marston
Quin	2.25	5.65	Poplar Bluff
Republic Zone	1.26	3.20	Billings, Clever
Risco	3.65	9.15	Gideon, Malden
Rushville	2.97	7.47	DeKalb, St. Joseph
St. Charles-Local Only	.27	.72	Harvester

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

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## 4. SERVICES (continued)

4.2. Extended Area Service (1) (continued)

(N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
St. Charles- Metropolitan Calling Area-3	.27	.72	Harvester-Local Only
Ste. Genevieve	.45	1.15	Bloomsdale, St. Marys, Kaskaskia, Illinois
St. Joseph	.23	.59	Agency, DeKalb, Rushville, San Antonio
St. Marys	3.65	9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois
San Antonio	3.29	8.24	St. Joseph
Scott City	.70	1.75	Benton, Cape Girardeau, Chaffee, McClure, Illinois
Senath	3.20	8.05	Cardwell, Hornersville, Kennett
Sikeston	.20	.55	Morehouse
Smithville-Local Only	.80	2.05	Ferrelview, plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange
Trenton	.65	1.65	Brimson, Galt, Laredo, Spickard
Tuscumbia	2.25	5.65	Eldon, Lake Ozark-Osage Beach
Union	.40	1.05	Gray Summit
Valley Park- Local Only	.90	2.30	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park- Metropolitan Calling Area-3	.90	2.30	Eureka-Local Only and High Ridge-Local Only
Versailles	.30	.80	Gravois Mills

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.2. Extended Area Service (1) (continued) (N)

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>	Exchange Area Included in Extended Area <u>Service Calling Scope</u>
Wardell	1.70	4.30	Hayti
Ware-Local Only	3.65	9.15	DeSoto, Cedar Hill, Hillsboro
Ware-Metropolitan Calling Area-5	3.65	9.15	DeSoto-Local Only, Cedar Hill- Local Only, Hillsboro-Local Only
Webb City	.70	1.80	Carl Junction, Joplin
Wyatt	2.10	5.30	Charleston

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service

4.3.1 General

In the Kansas City and St. Louis Metropolitan Exchanges there is a Principal Zone, a group of Metropolitan Calling Area-1 (MCA-1) Zones and a group of Metropolitan Calling Area-2 (MCA-2) Zones.

In the Springfield Metropolitan Exchange there is a Principal Zone and a group of Metropolitan Calling Area-1 (MCA-1) Zones.

The rates specified for each zone in the Metropolitan Exchange entitle the Customer to local service within the primary service area specified for that zone.

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange:

Kansas City Metropolitan Exchange

Kansas City Metropolitan Exchange

Missouri	Kansas
Principal	Principal
Metropolitan Calling Area-1 <u>(MCA-1) Zones</u>	Metropolitan Calling Area-1 <u>(MCA-1) Zones</u>
Gladstone	Bethel
Independence	Melrose
Parkville	
Raytown	
South Kansas City	
Metropolitan Calling Area-2 <u>(MCA-2) Zones</u>	Metropolitan Calling Area-2 <u>(MCA-2) Zones</u>
Belton	Bonner Springs
Blue Springs	Olathe
	Stanley
Lee's Summit	(D)
Liberty	(D)
	(D)

Birch Telecom of Missouri, Inc.

Missouri Public

4. SERVICES (continued)

REC'D DEC 16 2003

4.3 Metropolitan Exchange Service (continued)

Service Commission

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued).

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal Kansas City Zone and MCA-1 ZONES Gladstone Independence Parkville Raytown South Kansas City	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (United Tel. Co.); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
(D)	(D)

## 4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Belton	All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (United Tel. Co.) and Greenwood, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
Lee's Summit	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview and Lake Lotawana (United Tel. Co.); and Greenwood; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor Kansas optional service Customers.

## 4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Liberty	All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (United Tel. Co.) and Smithville, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg, GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
Blue Springs	All subscribers in the Kansas City Metropolitan Exchange, United Telephone Company of Missouri's exchanges of Ferrelview and Lake Lotawana, Grain Valley; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange:

St. Louis Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

- Ferguson
- Ladue
- Mehlville
- Overland
- Sappington
- Riverview
- Webster Groves

Metropolitan Calling Area (MCA-2) Zones

- Creve Coeur (D)
- Kirkwood (D)
- Oakville (D)

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal St. Louis Zone	All subscribers in the St. Louis Metropolitan Exchange, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, De fiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis and Granite City, Illinois (Illinois Bell Telephone Company exchanges) who subscribe to Extended Local Area Service.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-1 Zones Ferguson Ladue Overland Riverview Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.
Mehlville	All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-1 Zones (continued) Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm
(D)	(D)

## 4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Kirkwood	All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.
Oakville	All subscribers in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-2 Zones (continued) Creve Coeur	All subscribers in the St. Louis Metropolitan Exchange, Chesterfield and Manchester; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

4. SERVICES (continued)

4.3 Metropolitan Exchange Service (continued)

4.3.4 The following are the zones included in the Springfield Metropolitan Exchange:

Springfield Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

- Fair Grove
- Nixa
- Republic
- Rogersville
- Strafford
- Willard

<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal Springfield Zone	All subscribers in the Springfield Metropolitan Exchange, plus Metropolitan Calling Area-2 (MCA-2) subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville, and Walnut Grove; GTE Midwest, Incorporated's (GTE's) exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown
MCA-1 Zones Fair Grove Nixa Republic Rogersville Strafford Willard	All subscribers in the Springfield Metropolitan Exchange, plus MCA-2 subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville and Walnut Grove; GTE's exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown.

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## 4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1) (N)

## 4.4.1 Service Description

- A. Metropolitan Calling Area (MCA) service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
- B. The St. Louis, Kansas City and Springfield Metropolitan Exchanges are included in the respective MCAs. The basic local calling scope for each of these exchanges is the MCA-wide calling scope as described in Sections 4.3.2, 4.3.3 and 4.3.4 of this Tariff.
- C. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in Section 4.4.3 following.
- D. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4 or MCA-5. In the Springfield MCA, exchanges where Optional MCA Service is available are classified as MCA-2.

## 4.4.2 Availability of Service

## A. St. Louis MCA

- 1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are: Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
- 2. The Southwestern Bell Telephone Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely.
- 3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City, and DeSoto.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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## 4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

## 4.4.2 Availability of Service (continued)

## B. Kansas City MCA

1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA Service is available are: Farley, Smithville, Grain Valley and Greenwood.
2. The Southwestern Bell Telephone Company MCA-4 exchange where Optional MCA service is available is Excelsior Springs.
3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are Richmond and Archie.

## C. Springfield MCA

The Southwestern Bell Telephone Company MCA-2 exchanges where Optional MCA service is available are: Walnut Grove, Ash Grove, Billings, Clever and Marionville.

## 4.4.3 Calling Scope

## A. Service Areas

## 1. St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- c. MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculanum/Pevely; and GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon and Dardenne.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

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## 4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1) (continued) (N)

## 4.4.3 Calling Scope (continued)

## A. Service Areas (continued)

## 1. St. Louis MCA (continued)

- d. MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.

## 2. Kansas City MCA

The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's Kansas City Metropolitan Exchange, including the Principal Zone (Missouri and Kansas); the MCA-1 Zones of Gladstone, Independence, Parkville, Raytown, South Kansas City, Bethel (Kansas) and Melrose (Kansas); and the MCA-2 Zones of Belton, Blue Springs, East Independence, Lee's Summit, Liberty, Nashua, Tiffany Springs, Bonner Springs (Kansas), Olathe (Kansas) and Stanley (Kansas).
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Farley, Smithville, Grain Valley and Greenwood; the Missouri customers in Southwestern Bell's exchange of Leavenworth; and United Telephone Company's exchanges of Platte City, Ferrelview, Kearney, Missouri City, Buckner and Lake Lotawana.
- c. MCA-4 includes the following: Southwestern Bell's exchange of Excelsior Springs; United Telephone Company's exchanges of Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill and Harrisonville; and GTE's exchanges of Trimble, Peculiar and Cleveland.
- d. MCA-5 includes the following: Southwestern Bell's exchanges of Richmond and Archie; United Telephone Company's exchanges of Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg,; GTE's exchanges of Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; and MO-KAN Dial Inc.'s exchange of Freeman.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

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## 4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

## 4.4.3 Calling Scope (continued)

## A. Service Areas (continued)

## 3. Springfield MCA

The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:

- a. Southwestern Bell's Springfield Metropolitan Exchange, including the Principal Zone and the MCA-1 Zones of Rogersville, Strafford, Fair Grove, Willard, Republic and Nixa.
- b. MCA-2 includes the following: Southwestern Bell's exchanges of Walnut Grove, Ash Grove, Billings, Clever and Marionville; GTE's exchanges of Elkland, Marshfield, Fordland, Sparta, Ozark, Highlandville and Hurley; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.

## B. Optional MCA Calling Scopes

## 1. St. Louis and Kansas City MCA-3 Calling Scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

## 2. St. Louis and Kansas City MCA-4 Calling Scope

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

## 3. St. Louis and Kansas City MCA-5 Calling Scope

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

## 4. Springfield MCA-2 Calling Scope

The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange, and MCA subscribers in MCA-2 exchanges.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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## 4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (1)(continued) (N)

## 4.4.3 Calling Scope (continued)

## C. Extended Area Service (EAS) Considerations

In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers, are defined in Section 4.2 of this Tariff.

## 4.4.4 Rates and Charges

## A. Monthly Rates, per line:

	<u>Residence</u>	<u>Business</u>
1. Springfield MCA-2		
a. Flat Rate Option	\$11.45	\$21.75
b. Measured 1-Party Option	6.30	11.95
2. St. Louis MCA-3		
a. Flat Rate Option	11.12	22.32
b. Measured 1-Party Option	6.12	12.29
3. Kansas City MCA-3		
a. Flat Rate Option	12.35	24.80
b. Measured 1-Party Option	6.80	13.65
4. St. Louis/Kansas City MCA-4		
a. Flat Rate Option	21.55	46.75
b. Measured 1-Party Option	11.85	25.70
5. St. Louis/Kansas City MCA-5		
a. Flat Rate Option	32.50	70.70
b. Measured 1-Party Option	17.90	38.90

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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4. SERVICES

4.5 General Exchange Services

4.5.1 Conference Telephone Service – Local (1) (N)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 – 14	\$.04	\$.01
15 – 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES

4.5 General Exchange Services

4.5.1 Conference Telephone Service – Local (1) (N)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 – 14	\$.04	\$.01
15 – 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		S&E Charge (1)
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$2.70 (I)	\$2.70 (I)	\$7.75
Calling Number Delivery (11)	7.99	7.99	7.75
Calling Name Delivery (11)	7.99	7.99	7.75
Call Return	5.85 (I)	5.85 (I)	7.75
Call Waiting (2)	8.00	8.00	7.75
Call Blocker	4.30 (I)	4.30 (I)	7.75
Call Forwarding	4.30 (I)	4.30 (I)	7.75
Remote Access To Call Fwd	.90	1.00 (I)	7.75
Three-Way Calling	4.30 (I)	4.30 (I)	7.75
Auto Redial	4.30 (I)	4.30 (I)	7.75
Priority Call	3.10 (I)	3.10 (I)	7.75
Speed Calling 8	4.30 (I)	4.30 (I)	7.75
Selective Call Forwarding	3.10 (I)	3.10 (I)	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	S&E Charge (1)
Speed Calling 30 (3)	\$6.87 (I)	\$7.75
Call Forwarding-Busy Line	.75	7.75
Call Forwarding -Don't Answer	.75	7.75
Call Fwd.-Busy/Don't Answer	1.00 (I)	7.75
Intercom Calling (9)	1.80	7.75
Multi-Distinctive Ringing (4)		
One Dependent DN	3.60	7.75 (5)
Two Dependent DNs		7.75 (5)
1 <sup>st</sup> Dependent DN	3.60	
2 <sup>nd</sup> Dependent DN	5.40 (I)	
Simultaneous Call Fwd.	4.35 (I)	14.50 (6)(7)
	Per Successful Activation	
Call Trace (8)	\$5.00	

See Sheet No. 52 for footnotes.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)(continued)

B. Per Line (continued)

	Monthly Rates	<u>S&amp;E Charge(15)</u>
Call Waiting ID(13)(16)	\$ 1.43 (I)	\$7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75
Calling Features		
Call Waiting ID(13)(16)	1.43 (I)	7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75
Calling Features – Basic Residence Package		
Call Waiting ID(13)(16)	1.43 (I)	7.75
Call Waiting ID Options(14)(16)	1.43 (I)	7.75

C. Per Line

	<u>Per Use</u>
Auto Redial (8)	\$5.58 (I)
Call Return (8)	.94 (I)
Three-Way Calling (8)	1.23 (I)

(T)  
(T)  
(C)  
|  
(C)

See Sheet No. 52 for footnotes.

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.3 Business Rates &amp; Charges—Calling Features (17)

## A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		<u>S&amp;E Charge (1)</u>
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$2.10 (I)	\$2.10 (I)	\$15.65 (I)
Calling Number Delivery(11)	9.50	9.50	15.65 (I)
Calling Name Delivery(11)	9.50	9.50	15.65 (I)
Call Forwarding	8.50 (I)	8.50 (I)	15.65 (I)
Remote Access to Call Fwd.	3.11	3.11	15.65 (I)
Call Waiting (2)	8.00	8.00	15.65 (I)
Three-Way Calling	7.00 (I)	7.00 (I)	15.65 (I)
Call Return	6.00 (I)	6.00 (I)	15.65 (I)
Auto Redial	5.56	5.56	15.65 (I)
Priority Call	4.14	4.14	15.65 (I)
Speed Calling 30	5.25 (I)	5.25 (I)	15.65 (I)
Selective Call Forwarding	5.75 (I)	5.75 (I)	15.65 (I)
Call Blocker	5.30	5.30	15.65 (I)
Speed Calling 8 (3)	5.25 (I)	5.25 (I)	15.65 (I)

## B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>Monthly Rates</u>	<u>S&amp;E Charge (1)</u>
Call Forwarding-Busy Line	\$3.24	\$15.65 (I)
Call Forwarding -Don't Answer	3.24	15.65 (I)
Call Fwd.-Busy/Don't Answer	4.32 (I)	15.65 (I)
Intercom Calling (9)	2.25	14.50
Multi-Distinctive Ringing(4)		
One Dependent DN	6.80	15.65 (5) (I)
Two Dependent DNs		15.65 (5) (I)
1 <sup>st</sup> Dependent DN	6.80	
2 <sup>nd</sup> Dependent DN	8.96 (I)	
Call Transfer Disconnect(12)	15.00 (I)	15.65
Simultaneous Call Fwd.	4.69	14.50 (6)(7)

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	Per Successful <u>Activation</u>	Monthly Rates	<u>S&amp;E Charge(15)</u>	
Call Trace (8)	\$6.94			
Call Waiting ID(13)(16)		\$5.40	\$15.65	
Call Waiting ID Options(14)(16)		6.53	15.65	(1)

C. Per Line

	<u>Per Use</u>
Auto Redial (8)	\$.58
Call Return (8)	.94
Three-Way Calling (8)	1.23

See Sheet No. 52 for footnotes.

## 4. SERVICES (continued)

(D)

(D)

4.5 General Exchange Services (continued)

(T)

Footnotes—Business and Residence Rates & Charges—Calling Features

(T)

- (1) The maximum Service and Equipment Charge per line is \$7.75 and \$14.50 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established.
- (2) This rate is inclusive of the Cancel Call Waiting option where available.
- (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing Customers at existing locations.
- (4) If Multi-Distinctive Ringing is ordered at the same time as another Calling Features, the higher Service and Equipment Charge is applied. (T)
- (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously.
- (6) Applies in addition to the Service and Equipment Charge for other Calling Features. (T)
- (7) In addition, a Complex Installation/Move Charge of \$12.00 applies.
- (8) Upon request, this service can be removed from a Customer's telephone line.
- (9) Obsolete to existing Customers at existing locations.
- (10) When a single service is ordered, the "first" monthly service rate applies. When multiple services are ordered, one "first" monthly service rate applies and the "additional" monthly service rate applies to the remaining services. The services are listed in priority order (i. e., if multiple services are ordered, they will be priced in the sequence order as listed in Paragraphs 4.3.2 (Residence) or 4.3.3 (Business)).
- (11) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

## (11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (\*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

## (12) Offered service to the availability of facilities.

## (13) Call Waiting ID is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the Call Waiting ID capability. This service is available only where facilities permit.

## (14) Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premise Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include: Talk to the second caller, provide the caller with a busy announcement, forward the call to a "wait a minute" or "call me back" message, route the new call to a voice mailbox, and allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID; customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service; customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options. The feature is available only where facilities permit.

## (15) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$14.50 for business, respectively, except when the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver. If the service is order in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver, the Service and Equipment Charges are waived.

## (16) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5. Call Waiting ID and Call Waiting ID Options are subject to available facilities.

## (17) Effective December 9, 2004, these services are no longer available for new subscribers. (N)

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## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.4 Business Saver Package (1) (3)

The Business Saver package is available to business Customers that subscribe to calling features included in one of the following arrangements.

## A. Business Saver "A"

- (1) Multi-Distinctive Ringing, plus
- (2) Any combination of two of the following services

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling
- Call Transfer Disconnect

## B. Business Saver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling
- Call Transfer Disconnect

(1) Effective December 9, 2004, this service is no longer available for new subscribers.

(N)

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## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued) (2) (N)

## C. Business Saver "C"

(1) Any combination of three of the following services:

Auto Redial (monthly rate basis only)  
 Call Blocker  
 Call Forwarding  
 Call Return (monthly rate basis only)  
 Call Waiting  
 Priority Call  
 Remote Access to Call Forwarding  
 Selective Call Forwarding  
 Three-Way Calling  
 Call Transfer Disconnect

## D. Business Saver "D"

(1) Any Regular Extra Listing, plus  
 (2) Any combination of two of the following services:

Auto Redial (monthly rate basis only)  
 Call Blocker  
 Call Forwarding  
 Call Return (monthly rate basis only)  
 Call Waiting  
 Priority Call  
 Remote Access to Call Forwarding  
 Selective Call Forwarding  
 Three-Way Calling  
 Call Transfer Disconnect

## E. Business Saver "E"

Call Waiting  
 Caller ID Name and Number  
 Either Call Waiting ID or Call Waiting ID with Call Waiting ID Options(1)

(1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.4 Business Saver Package (1)(continued) (1)

## E. Rates and Charges

(1) The following discount is applicable as a credit to the Customer's monthly bill.

	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and Equipment Charge
Business Saver "A"	(\$5.00)	(\$4.50)	---
Business Saver "B"	(\$5.00)	(\$4.50)	---
Business Saver "C"	(\$4.00)	(\$3.60)	---
Business Saver "D"	(\$2.00)	(\$1.80)	---
Business Saver "E"	(\$3.00)	(\$2.70)	---

(2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the Customer upgrades and orders Business Saver.

(3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

(4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the Business Saver "B" package, two additional services are required to qualify for Business Saver "B" package discount.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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