

**NEW FLORENCE TELEPHONE, LLC
d/b/a RALLY NETWORKS**

**PSC Mo. No. 1
Second Revised Adoption Notice
Replaces First Revised Adoption Notice**

(T)

ADOPTION NOTICE

GENERAL AND LOCAL EXCHANGE TARIFF

New Florence Telephone, LLC d/b/a Rally Networks hereby adopts, ratifies, and makes its own in every respect, as if the same had been originally filed by it, all tariffs of New Florence Telephone Company filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

(T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by New Florence Telephone, LLC d/b/a Rally Networks within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

(T)

FILED - Missouri Public Service Commission - 01/14/2023 - TN-2023-0214 - YI-2023-0118

Issued: January 4, 2023

Issued by: Garrin Bott, President
101 Main Street, P.O. Box 175
New Florence, MO 63363-0175

Effective: January 14, 2023

P.S.C. MO. No. 1

**NEW FLORENCE TELEPHONE COMPANY
d/b/a MISSOURICOM**

GENERAL AND LOCAL EXCHANGE TARIFF

FIRST AMENDED TITLE PAGE
REPLACES ORIGINAL TITLE PAGE

(T)

NEW FLORENCE TELEPHONE COMPANY
d/b/a MISSOURICOM

SCHEDULE OF RATES
FOR
TELEPHONE SERVICE
APPLYING TO THE FOLLOWING TERRITORIES
NEW FLORENCE, MISSOURI

(T)

Issued: August 23, 2018

Issued by: Garrin Bott, President
101 Main Street, P.O. Box 175
New Florence, MO 63363-0175

Effective: September 2, 2018

FILED
Missouri Public
Service Commission
IN-2019-0055, JI-2019-0023

GENERAL AND LOCAL EXCHANGE TARIFF

The following statutory and rule provisions no longer apply to the Company as they have been waived pursuant to §392.420 RSMo.: (T)
(T)

A. Statutes

- 392.210.2 Accounting requirements (system of accounts) (N)
- 392.240.1 Reasonableness of rates (N)
- 392.270 Accounting requirements (valuation of property) (N)
- 392.280 Accounting requirements (depreciation/accounts) (T)
- 392.290 Issuance of Stocks, Bonds and Other Indebtedness
- 392.300 Transfer of Property
- 392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness
- 392-320 Certificate of Approval for Dividends
- 392.330 Accounting for Disposition of Proceeds
- 392.340 Reorganization

(D)

GENERAL AND LOCAL EXCHANGE TARIFF

B. Rules

4 CSR 240-3.520	Applications to sell or transfer assets	
4 CSR 240-3.525	Applications to merge or consolidate	
4 CSR 240-3.530	Applications to issue stocks, obtain loans	
4 CSR 240-3.535	Applications to acquire stock	
4 CSR 240-3.545(8)(C)	Listing of Waivers in Tariff	
4 CSR 240-3.550	Telco Records and Reports (except (5)(B), (D) and (E))	
4 CSR 240-3.555	Residential Customer Inquiries	
4 CSR 240-3.560	Procedure for Ceasing Operations	
4 CSR 240-10.020	Depreciation Records	
4 CSR 240-30.020	Residential Telephone Underground Systems	
4 CSR 240-30.040	Uniform System of Accounts	
4 CSR 240-32.010	General Provisions	
4 CSR 240-32.040	Metering, Inspections and Tests	
4 CSR 240-32.050	Customer Services	
4 CSR 240-32.060	Engineering and Maintenance	(M)
4 CSR 240-32.070	Quality of Service	
4 CSR 240-32.080	Service objectives and surveillance levels	(M)
4 CSR 240-32.090	Connection of equipment and Inside Wiring	
4 CSR 240-32.100	Provision of Basic Local and Interexchange Services	
4 CSR 240-32.130-170	Prepaid Calling Cards (except 32.140 and 32.150(1))	
4 CSR 240-32.180-190	Caller ID blocking requirements	
4 CSR 240-33.010	Service and Billing Practice General Provisions	
4 CSR 240-33.040	Billing and Payment standards	
4 CSR 240-33.045	Clear identification and placement of charges on bills	(M)
4 CSR 240-33.050	Deposits	
4 CSR 240-33.060	Residential Customer Inquiries	
4 CSR 240-33.070	Discontinuance of service	
4 CSR 240-33.080	Disputes by Residential Customers	
4 CSR 240-33.090	Settlement agreements with residential customers	
4 CSR 240-33.130	Operator service requirements	
4 CSR 240-33.140	Payphone requirements (except (2))	
4 CSR 240-33.150	"Anti-slamming" requirements	
4 CSR 240-33.160	Customer Proprietary Network Information	

EXHIBIT

DEC 19 2000

NEW FLORENCE TELEPHONE
COMPANY

Public Service Commission

P.S.C. Mo. No. 1, Original Sheet i

EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff.

- (C) Signifies a changed regulation
- (D) Signifies a discontinued rate, treatment, or regulation
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of test from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

JAN 25 2001

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Effective: Jan

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

JAN 25 2001

LOCAL EXCHANGE SERVICE

General:

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to basic local exchange telephone service and local messages.¹ Any license, occupation, franchise, sales tax or similar charge levied by a municipality or taxing authority is to be added to the charges below and shown as a separate item on the customer's bill.

Local rates for Residential and Business services are available
at the Company's website:

<https://missouricom.co/tariff-charges/>

(N)
|
(N)

¹ Local Exchange Service includes touch tone functionality and the following custom and CLASS calling features: Calling Number Delivery, Caller ID with Call Waiting, Call Waiting, Call Forwarding, and Three-Way Calling.

FORM NO. 13 P.S.C.MO. No. 1 1st ~~(Original)~~ SHEET No. 1.1
~~(Revised)~~

Cancelling P.S.C.MO. No. 1 1st ~~(Original)~~ SHEET No. 1.1
~~(Revised)~~

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For NEW FLORENCE, MISSOURI, 63363
Community, Town or City

LOCAL EXCHANGE SERVICE

NOV 25 1987

EXTENSION SERVICE:

1. EXTENSION SERVICE PROVIDES THE USER WITH THE CAPABILITY FOR ORIGINATING CALLS FROM OR RECEIVING CALLS AT INSTRUMENTS PROVIDED AT LOCATIONS IN ADDITION TO THE LOCATION OF THE MAIN ACCESS POINT WHERE SUCH INSTRUMENTS ARE CONNECTED TO THE SAME EXCHANGE ACCESS LINE AS THE MAIN ACCESS POINT.

JAN 1 1988

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 11-18-87 DATE EFFECTIVE 1-1-88
month day year month day year

ISSUED BY WILLARD BYBEE PRESIDENT, NEW FLORENCE, MISSOURI, 63363
name of officer title address

New Florence Telephone Company, Inc.
Name of Issuing Corporation

For New Florence
Community, Town or City

RECEIVED

LOCAL EXCHANGE SERVICE

SEP 24 1996

MISSOURI
Public Service Commission

Missouri School Discount Program

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph .3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be filled at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph .3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange services are eligible for a discount under this program:

- Flat Rate, business one-party service.

*Indicates new rate or text
+Indicates change

FILED

OCT 24 1996

MO. PUBLIC SERVICE COMMISSION

DATE OF ISSUE SEP 24 1996
month day year

DATE EFFECTIVE OCT 24 1996
month day year

ISSUED BY Lon Gates, 101 N. Main Street, P.O. Box 175, New Florence, MO 63363
name of officer title address

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

JUN 14 2000

DISCOUNTS FOR SCHOOLS AND LIBRARIES PARTICIPATING IN THE FEDERAL UNIVERSAL SERVICE PROGRAM

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
- B. The level of discount will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund Program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

JUN 14 2000

Issued: June 14, 2000

Effective: July 14, 2000

Kenneth Matzdorff
President
Peculiar, Missouri

P.S.C. Mo. NO. 1

NEW FLORENCE TELEPHONE CO.

7th Revised Sheet 2
Replaces 6th Revised Sheet 2
For New Florence, Missouri

LOCAL EXCHANGE SERVICE

HOLD FOR FUTURE USE

(D)

(D)

Issued: April 29, 2016

Garrin Bott
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: June 1, 2016

FILED
Missouri Public
Service Commission
JI-2016-0307

New Florence Telephone Company

2nd Revised Sheet 2.1
Cancels 1st Revised Sheet 2.1
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

Access Services

Access Services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence.

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

P.S.C. MO. No. 1

New Florence Telephone Company

2ND Revised Sheet No. 2.1.1
Cancels 1st Revised Sheet No. 2.1.1
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

MAR 28 1995

MAR 28 1995

MAR 28 1995

RESERVED FOR FUTURE USE

(C)

MAY 1 1995

MISSOURI
Public Service Commission

Issued:
MARCH 22, 1995

Richard Covington
President
P.O. BOX 175
New Florence, Missouri 63363

Effective:
MAY 1, 1995

P.S.C. MO. No. 1

New Florence Telephone Company

5th Revised Sheet No. 2.2
 Cancels 4th Revised Sheet No. 2.2
 For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges

12.1 New Florence Telephone Company

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.034479	3.6
- Terminating	\$0.000000	3.6
(B) Reserved for Future Use		

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation Per Entrance Facility</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
(B) <u>Local Transport – Premium Access</u>			
1. <u>Entrance Facility Per Termination</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
2. <u>Direct Trunked Transport</u>		6.2(A)(2)	
a. Direct Trunked Facility Per Mile			
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)
b. Direct Trunked Termination Per Termination			
- Voice Grade Two-Wire	**		(T)(I)
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		(T)(I)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx (N)

Issued: May 20, 2013

Scott Hendrickson, Manager
 New Florence Telephone Company
 P.O. Box 175
 New Florence, Missouri 63363

Effective: July 2, 2013

FILED
 Missouri Public
 Service Commission
 JI-2013-0543

P.S.C. MO. No. 1

New Florence Telephone Company

2nd Revised Sheet No. 2.2.1
Cancels 1st Revised Sheet No. 2.2.1
For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u>			
<u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	**		(T)(I)
- DS-3 to DS-1	**		(T)(I)
4. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)	
- Per Originating Access Minute Per Mile	\$0.000188		
- Per Terminating Access Minute Per Mile	**		(T)(I)
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)	
- Per Originating Access Minute Per Termination	\$0.000979		
- Per Terminating Access Minute Per Termination	**		(T)(I)
c. <u>Tandem Switching</u>		6.2(A)(3)(a)	
- Per Originating Access Minute Per Tandem	\$0.002468		
- Per Terminating Access Minute Per Tandem	**		(T)(I)

(C) End Office
Premium Access

1. <u>Local Switching</u>		6.2(B)(1)	
- originating	\$0.026700		
- terminating	**		(T)(I)
2. <u>Reserved for Future Use</u>			(D)
3. <u>Information Surcharge</u> (Per 100 Access Minutes)		6.2(B)(3)	
- originating	\$0.0397		
- terminating	**		(T)(I)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx

Issued: May 20, 2013

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: July 2, 2013

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Missouri Public
Service Commission
JI-2013-0543

P.S.C. MO. No. 1

New Florence Telephone Company

3rd Revised Sheet No. 2.2.2

2nd Revised Sheet No. 2.2.2

For New Florence, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 New Florence Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(D) <u>Toll VoIP-PSTN Traffic</u>			
1. <u>Local Switching</u>			
a. Originating, per Access Minute	**	2.3.11(E)(1)(a)	(T)(R)
b. Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	
2. <u>Information Surcharge</u>			
a. Originating, Per Access Minute	**	2.3.11 (E)(1)(b)	(T)(R)
b. Terminating, Per Access Minute	**	2.3.11 (E)(1)(b)	
3. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)	(T)(R)
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	
b. <u>Tandem Switched Termination</u> Per Originating Access Minute	**	2.3.11 (E)(2)	(T)(R)
Per Terminating Access Minute	**	2.3.11 (E)(2)	

(D)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx

Issued: May 23, 2014

Scott Hendrickson, Manager
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: July 1, 2014

FILED
Missouri Public
Service Commission
JI-2014-0488

ACCESS SERVICES TARIFF CONCURRENCE

12.1 Rates and Charges (Cont'd)

12.1 New Florence Telephone Company

12.1.2 Switched Access Service (Cont'd)

(E) <u>8YY (Toll Free) Originating Access Services</u>	<u>Rate</u>	(N)
(1) Carrier Common Line (CCL)	**	
(2) End Office Switching	**	
(3) Joint Tandem Switched Transport	**	
(4) Toll Free Data Base Access	**	

** The Company concurs with the rates, terms and conditions of NECA's Tariff FCC No. 5 for this element, which can be viewed at <https://www.neca.org/member-services/tariff-5>

P.S.C. MO. No. 1

New Florence Telephone Company

Original Sheet No. 2.3
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

NOV 3 1986

12.1 New Florence Telephone Company (Cont'd)

12.1.3 Special Access Service

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>
(A) <u>Channel Termination, per termination*</u>			
(1) Voice Grade Channel			
Two-wire	\$23.40	\$82.40	7.1.1(A)
Four-wire	37.45	\$82.40	7.1.1(A)
(2) Metallic Channel			
Two-Wire	15.99	\$80.02	7.1.1(A)
(B) <u>Channel Mileage, (applies to both Voice Grade and Metallic Channels)</u>			
(1) Channel Mileage Facility - Per Mile			
	1.70	None	7.1.1(B)(1)
(2) Channel Mileage Termination - Per Termination			
	31.54	None	7.1.1(B)(2)
(C) <u>Special Access Surcharge</u>			
- Per Voice Grade Equivalent			
	25.00	None	7.4.4

337
MISSOURI

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

P.S.C. MO. No. 1

New Florence Telephone Company

Original Sheet No. 2.4
For New Florence, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

NOV 5 1986

12.1 New Florence Telephone Company (Cont'd)

12.1.3 Special Access Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u>
<u>(D) Optional Features & Functions</u>			
(1) Central Office Voice Bridging Capability Two-wire or Four-wire per port	4.03	None	7.2.3(A)
(2) Conditioning, C-Type, per termination	6.01	None	7.2.3(B)
(3) Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per termination	1.78	None	7.2.3(C)
(4) Data Capability, per termination	1.34	None	7.2.3(D)
(5) Signaling Capability, per termination	13.87	None	7.2.3(E)
(6) Selective Signaling Arrangement, per arrangement	14.83	None	7.2.3(F)

* The Channel Termination rate includes non-chargeable Channel Interfaces as set forth in 7.1.4.

NOV 11 1987

COMMUNICATIONS

Issued: 11/3/86

Wilford Elflein
Board Member
New Florence, Missouri 63363

Effective: 1/1/87

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (cont'd)

12.1 New Florence Telephone Company (cont'd)

12.1.4 Billing and Collection Service

		<u>Rate</u>	<u>Tariff Section Reference</u>	(N)
(A) Billing and Collection				
-	Per Message Billed	.0600	8.1, 8.2	
		<u>Basic time, scheduled working hours</u>	<u>Overtime, outside scheduled working hours</u>	
				(N)
(B) Program Development				
	Basic per Hour	\$57.74	8.2	
	Premium per Hour	\$80.07	8.2	(T)
				(D)
				(D)

Issued: June 18, 2007

Leonard May
 New Florence Telephone Company
 PO Box 175
 New Florence, MO 63363

Effective: July 18, 2007

New Florence Telephone Company

1st Revised Sheet 2.7
Cancels Original Sheet 2.7
For New Florence, Missouri

PRIVATE LINE TARIFF CONCURRENCE

Private Line Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's (T) tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Mark (T) Twain Rural Telephone Company. Rates for these services are set out in the following pages of (T) this concurrence.

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

New Florence Telephone Company

INDEX
For New Florence, Missouri
Original Sheet 2.8

PRIVATE LINE TARIFF CONCURRENCE

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Miscellaneous Charges			2.22

FILED

JUL 1 1988

84-222 et al.
Public Service Commission

Issued: 5/2/88

Willard Bybee
President
New Florence, Missouri 63363

Effective: 7/1/88

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.9

PRIVATE LINE TARIFF CONCURRENCE

3.1 GENERAL

3.1.1 This Section of this Tariff sets forth the rates and charges for services described in Section 2

- A. Cross reference to Section numbers are listed down the right column of each rate page.
- B. Rate application is as set forth in Section 2 of this Tariff.

3.2 RATES

3.2.1 Special Signaling Service-Series 100

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each per first termination on a premises			
Type 102 (1L3QY) (1LMCY) . . .	\$ 17.65	\$240.00	2.2.1
2. Interoffice Channel, each V-H mile, or fraction thereof			
Type 102 (1L3QS) (1LMCS)50	None	2.2.1
3. Interoffice Channel Terminal, per terminal (Two required per interoffice channel)			
Type 102 (OXNTS)(OXNSS) . . .	\$ 11.10	None	2.2.1

RECEIVED

MAY 2 1988

MISSOURI
Public Service Commission

RECEIVED

JUL 1 1988
84-222 et al.
Public Service Commission

Issued: 5/2/88

Willard Bybee
President
New Florence, Missouri 63363

Effective: 7/1/88

P.S.C. Mo.-No. 1

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.10

PRIVATE LINE TARIFF CONCURRENCE

RECEIVED

3.2 RATES--(Continued)

MAY 2 1988

3.2.1 Special Signal Service Series-100--(Continued)

A. Rates--IntraLATA Interexchange--(Continued)

MISSOURI
Public Service Commission

	<u>Monthly Rate</u>		<u>Tariff Ref.</u>
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	
4. Interexchange Channel, per V-H mile or fraction thereof			
Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly Rate</u>	<u>Service Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel)			
Type 102 (0XN3S))(0XN2S)	\$ 33.65	None	2.2.1
6. Each additional point of termination of a local channel,different building, same premises per 1/10 mile(1)(3)			
Type 102 First 1/10 mile(1L3QK)(1LMCK)	4.00	75.00(2)	2.2.1
Additional 1/10 mile	.55		
7. Each additional point of termination of a local channel in the same building (1)(3)			
Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

FILED

JUL 1 1988

84-222 et al.
Public Service Commission

- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

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Willard Bybee
President

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New Florence, Missouri 63363

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.11

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200

A. Rates-IntraLATA Interexchange

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Public Service Commission

	HALF	DUPLEX	Service Charge	Tariff Ref.
	DUPLEX	DUPLEX		
	Monthly Rate	Monthly Rate		
1. Local Channel, each, per first termination on a premises				
Type 250	\$23.65	\$41.20	\$ 300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMPY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
Type 251	43.85	59.90	300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMPY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel				
Type 250	\$ 3.80	\$ 6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
Type 251	3.80	6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
3. Interoffice Channel Terminal, per terminal (two required for each interoffice channel)				
Type 250 . . . (01N5S)	7.00	7.00 (01N6S)	None	2.2.2
Type 251 . . . (01N5S)	3.45	3.45 (01N6S)	None	2.2.2

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President
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New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.12

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES--(Continued)

3.2.2 Sub-Voice Grade Service--Series 200--(Continued)

A. Rates--IntraLATA Interexchange--(Continued)

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	<u>HALF DUPLEX</u>		<u>DUPLEX</u>		<u>Tariff Ref.</u>
	<u>Monthly Rate</u>		<u>Monthly Rate</u>		
	<u>0 to 250 miles each mile</u>	<u>Each Add. mile over 250</u>	<u>0 to 250 miles each mile</u>	<u>Each Add. mile over 250</u>	
4. Interexchange Channel, each V-H mile or fraction thereof					
Type 250	\$1.80 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	\$.90	\$ 1.80 (1LYD4, 1L3A4, 1L6A4, 1LMP4)	\$.90	2.2.2
Type 251	2.45 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	1.50	2.45 (1LYD4, 1L3A4, 1L6A4, 1LMP4)	1.50	2.2.2

	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)				
Type 250 (01N2S)	\$40.85	\$41.75 (01N3S)		2.2.2
Type 251 (01N2S)	38.15	38.15 (01N3S)		2.2.2

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New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.13

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1)(2)(4)				
Type 250				
First 1/10 mile. . .	\$18.15	\$18.15	\$130.00(3)	2.2.2
	(1LYDK, 1L3AK, 1L6BK, 1LMFK)	(1LYKK, 1L3CK, 1L6DK, 1LMDK)		
Additional 1/10 mile	.60	1.15		
7. Each additional point of termination of a local channel in same building(1)(2)(4)				
Type 250. . . (W1W)	15.75	15.75(W2W)	130.00(3)	2.2.2

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- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.3 Voice Grade Service-Series 300(1) and Series 400

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A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each, per first termination on a premises			
Type 311 (1LPAY)(1LIOY)(1L3AY) (1LLBY)	\$39.40	\$280.00	2.2.3
Type 312 (1LPRY)(1LVRY)	61.25	270.00	2.2.3
Type 314A (1LTAY)	83.35	340.00	2.2.3
Type 414B (1LTBY)	96.30	560.00	2.2.3
Type 420 (1LMDY)(1L6CY)(1LLCY)	63.45	290.00	2.2.3
Type 422 (1LMPY)(1L6AY)(1LLDY)	63.45	290.00	2.2.3
Type 423 (1LMGY)	32.95	280.00	2.2.3
Type 424 (1LMHY)	61.70	340.00	2.2.3
Type 425 (1LMJY)	45.85	270.00	2.2.3
Type 428 (1LMKY)	43.55	270.00	2.2.3
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel(1LHBS)(1LJKS) (1LPJS)(1LTBS)(1LLOS)(1L3AS) (1L6BS)(1L6DS)(1LMFS)(1LVRS)	7.55	None	2.2.3
3. Interoffice Channel Terminal, per terminal (two required per interoffice channel)(PMNSS) (PMNFX)	4.35	None	2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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For New Florence, Missouri
Original Sheet 2.15

PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

MAY 2 1988

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

MISSOURI
Public Service Commission

Monthly Rate

	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	<u>Tariff Reference</u>
4. Interexchange Channel, each V-H mile, or fraction thereof (1LBU4)	\$ 4.10	\$ 1.05	2.2.3

5. Interexchange Channel Terminal, per
terminal (two required per inter-
exchange channel)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Type 311 (P1NA1)	\$ 27.90	None	2.2.3
Type 312 (P1NB1)(P1ND1)	27.90	None	2.2.3
Type 314 (P1NG1)	27.90	None	2.2.3
Type 414B (P1NH1)	27.90	None	2.2.3
Type 420 (P1NQ1)(P1NC1)	27.90	None	2.2.3
Type 422 (P1NR1)(P1NE1)	27.90	None	2.2.3
Type 423 (P1NS1)	27.90	None	2.2.3
Type 424 (P1NT1)	27.90	None	2.2.3
Type 425 (P1NU1)	27.90	None	2.2.3
Type 428 (P1NV1)	27.90	None	2.2.3
Foreign Exchange (P1NF4)	27.90	None	2.2.3

Monthly Rate

6. Bridging Charge, (multi- point service), per bridged channel (BQ7).	\$ 7.55	2.2.5
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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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President

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New Florence, Missouri 63363

P.S.C. Mo.-No. 1

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.16

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422.

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Public Service Tariff Reference</u>
1. Type C1			
-Two point not arranged for switching, per service point (P2W)	\$ 9.40	\$80.00	2.2.3
-Two point arranged for switching to another two-point channel, per service point (P2X)	17.00	80.00	2.2.3
-Multi-point channel, per service point (P3G)	18.80	80.00	2.2.3
2. Type C2			
-Two point not arranged for switching, per service point (P3HC2)	37.70	80.00	2.2.3
-Two point arranged for switching per service point (P3J)	56.45	80.00	2.2.3
-Multi-point channel, per service point (PB9)	56.45	80.00	2.2.3
3. Type C4			
-Two-point channel, per service point (P4G)	65.80	80.00	2.2.3
-Three or four-point channel, per service point (6DU)	84.70	80.00	2.2.3

(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422-(Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
4. Type C5			
-On a two-point channel not arranged for switching, per service point (UHD)	94.10	80.00	2.2.3
5. Type D1			
-Two-point channel not arranged for switching, per service point (QHA)	(CR)\$11.35	(CR)\$80.00	2.2.3

C. Foreign Exchange Service

Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)	61.10	410.00	2.2.3
Between exchanges over 20 miles apart (T22)	70.70	410.00	2.2.3
Point of Termination in two foreign exchanges (T1S)(3)	109.95	410.00	2.2.3

D. Foreign Serving Office Service

Point of Termination in one foreign serving office (2) (T21SFS)	None	180.00	2.2.3
Point of Termination in two foreign serving offices(3) (T1SFS)	13.35	180.00	2.2.3

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

D. Foreign Serving Office Service-(Continued)

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Interoffice Channel Terminal, each (two required per interoffice channel) (PMNFS)	\$14.10	None	2.2.3

3.2.4 Special Bridging Service

A. Split Band Arrangement

1. Rates

a. Special bridge and common equipment(2)

-Maximum of 48 remote stations (BMC48)	\$47.80	None	2.2.5
-Maximum of 95 remote stations (BMC95)	71.75	None	2.2.5

b. Access Lines

-Master Station (1LM4Y) Equivalent to Type 420

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- (1) Obsolete - Applicable to existing to existing service installations at existing locations for existing customers.
- (2) Customer must specify, transmit and receive frequency of Master Station.

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Effective: 7/1/88

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.19

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

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3.2.4 Special Bridging Service-(Continued)

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A. Split Band Arrangement-(Continued)

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1. Rates-(Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
c. Remote Station Connection -Per Remote Station (BMD)	\$5.90	None	2.2.5

B. Passive Bridging Arrangement

1. Rates

a. Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMC10)(1)	9.00	None	2.2.5
--	------	------	-------

b. Access lines

-Master Station (ILM3Y) Equivalent to Type 423

-Remote Station

-Interconnecting Station (ILM2Y) Equivalent to Type 423

c. Access Line Connection

-Per Access Line (BT7) 3.20 None 2.2.5

d. Interbridge Connection (MF7) 4.95 None 2.2.5

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(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, between master or interconnecting station and remote station.

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President
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For New Florence, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.5 Signaling

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Public Service Commission

A. Signaling Options

1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(4)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6

Arranged for Loop signaling, a maximum of 1300 ohms.

-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(4)	2.2.6

Arranged for Loop signaling, per customer requested ohm maximum

-Type 428 (SLLC8)	21.60	65.00(4)	
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- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (4) Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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President

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New Florence, Missouri 63363

New Florence Telephone Company

For New Florence, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

MAY 2 1988

3.2.5 Signaling-(Continued)

MISSOURI
Public Service Commission

A. Signaling Options-(Continued)

3. Interexchange Intralata Type A, B and C Signaling Arrangements

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Loop Signaling Options per Local Channel on Type 428 when associated with station ports of a premises switching system			
Type A capable of operation over loops with resistance in the range of 0-199 ohms (SALAS)	\$ 8.40	\$30.00(1)	2.2.6
Type B capable of operation over loops with resistance in the range of 200-899 ohms (SAUBS)	8.70	30.00(1)	2.2.6
Type C capable of operation over loops with resistance in the range of 900 ohms or more (SAYCS)	3.55	1.05(1)	2.2.6

The DC resistance specification does not imply a guaranteed end-to end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms) exclusive of 200 ohm maximum terminal equipment resistance.

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(1) The Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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President

Effective: 7/1/88

New Florence, Missouri 63363

P.S.C. Mo.-No. 1

New Florence Telephone Company

For New Florence, Missouri
Original Sheet 2.22

PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.6 Miscellaneous Charges

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	<u>Service Charge</u>	<u>Tariff Reference</u>
A. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1(B)
B. Institutional Program for Premises Wiring Charge		
1 - Element 1 (EPC1E)	35.05	1.6.1(B)
2 - Element 2 (EPCAE)	8.15	1.6.1(B)
C. Restoration Priority Change		
- Per Private Line Service	21.60	1.4.10

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Issued: 5/2/88

Willard Bybee
President

New Florence, Missouri 63363

Effective: 7/1/88

P.S.C. MO. No. 1

New Florence Telephone Company

2nd Revised Sheet 2.23
Cancels (see below)
For New Florence, Missouri

Cancels 1st Revised Sheet 2.23
Cancels 1st Revised Sheet 2.24
Cancels 1st Revised Sheet 2.25
Cancels 1st Revised Sheet 2.26
Cancels 1st Revised Sheet 2.27
Cancels 1st Revised Sheet 2.28
Cancels 1st Revised Sheet 2.29

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LOCAL EXCHANGE SERVICE

1. SERVICE CHARGES

(D)
(T)

1. The rates, terms and conditions for various non-recurring, service charges are set forth on the Company's website: <https://missouricom.co/tariff-charges/>.

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DEFINITION OF DEMARCATION POINT

JAN 15 1997

THE POINT OF CONNECTION, PROVIDED AND MAINTAINED BY THE TELEPHONE COMPANY, AT WHICH THE STATION WIRING BECOMES DEDICATED TO AN INDIVIDUAL CUSTOMER'S USE. FOR AN INDIVIDUAL CUSTOMER DWELLING THIS POINT OF CONNECTION WILL GENERALLY BE THE MODULAR JACK INCORPORATED INTO THE CUSTOMER SIDE OF THE NETWORK INTERFACE DEVICE (NID). THE DROP WIRE AND THE NETWORK PROTECTOR WILL CONTINUE TO BE PROVIDED BY, AND REMAIN THE PROPERTY OF, THE TELEPHONE COMPANY. THE DEMARCATION POINT IS USUALLY THE POINT AT WHICH THE TELEPHONE COMPANY WIRING CONNECTS WITH THE CUSTOMER'S WIRING.

MISSOURI
PUBLIC SERVICE COMMISSION

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NETWORK INTERFACE DEVICE (NID)

A DEVICE WIRED BETWEEN THE TELECOMMUNICATIONS PROTECTOR AND THE INSIDE WIRING TO ISOLATE THE CUSTOMER'S EQUIPMENT FROM THE NETWORK

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+

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APR 15 1997

* Indicates new rate or text
+ Indicates change

MO. PUBLIC SERVICE COMM

Issued: January 17, 1997

Lon J. Gates
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 15, 1997

LOCAL EXCHANGE SERVICE TARIFFS

B. LIFELINE SERVICE

1. General Regulations

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://nftc.missouricom.com/lifeline-program/>.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://nftc.missouricom.com/lifeline-program/>.

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(T)

NEW FLORENCE TELEPHONE CO.
of New Florence, Missouri

P.S.C. MO. NO. 1
3rd Revised Sheet 3.2.1
Cancels (see below)

CANCELLING P.S.C. MO. NO. 1:

- 2nd Revised Sheet 3.2.1
- 3rd Revised Sheet 3.2.2
- 3rd Revised Sheet 3.2.3
- 1st Revised Sheet 3.2.4
- 2nd Revised Sheet No. 3.2.5
- Original Sheet No. 3.2.6
- Original Sheet No. 3.2.7

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New Florence Telephone Company, Inc.
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

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Local Exchange Service
General Exchange Tariff

JUL 13 1993

- * Custom Calling Service
- * A. General:
- * 1. Custom calling consists of one or more of the following features which provide special kinds of customer controlled communications features on individual service lines.
- * B. Promotional Offerings
- * 1. The telephone company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers awareness of a particular tariff offering.
- * 2. The telephone company may during certain promotional periods waive or discount the service and equipment charges and/or monthly rates for a designated period of time to a customer who wishes to participate. Beginning on July 27, 1993, and ending on September 27, 1993, the New Florence Telephone Company will conduct a promotion that will waive the service and equipment charges associated with custom calling services for all customers.
- * 3. A promotional waiver or discounted rate will only apply one (1) time per customer for each service during the course of the promotional period. The company will notify the commission in advance of promotions and obtain their approval.
- * C. The services are generally described as follows:
- * 1. Call forwarding;
Call forwarding permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which they want all incoming calls to be automatically transferred. Calls may be transferred to a long distance message telecommunications point. Customers utilizing call forwarding services are responsible for the payment of charges for each toll call between the telephone to which the call was transferred.

MISSOURI
Public Service Commission

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JUL 27 1993

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*Indicates new rate or text
+Indicates change

JUL 27 1993

DATE OF ISSUE July 16, 1993
month day year

DATE EFFECTIVE [REDACTED]
month day year

ISSUED BY Lon J. Gates
name of officer

Manager, New Florence, Missouri
title address

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

Missouri Public

REC'D MAR 08 2002

Custom Calling Service cont'd

Service Commission

- 2. Call Waiting:
Provides a signal to a customer using the telephone that another call is being attempted to their number. The customer can "HOLD" the original call to answer the incoming call. In addition the customer can cancel the call waiting service when the customer prefers not to be interrupted when using the telephone. In that event, the calling party will receive a busy tone.
- 3. Three-way Calling:
Allows for the addition of a third number to a connection made between two numbers without the assistance of an operator.
- 4. Speed Calling (8 number capacity):
Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 8 numbers dialable by speed dialing code.
- 5. Speed Calling (30 number capacity):
Permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Capacity is 30 numbers dialable by speed dialing code.
- 6. Toll Control with PIN (Personal Identification Number):
Toll Control with PIN allows the customer to prevent long distance calls from being made from a particular access line by anyone except individuals who know the PIN. The Company must set up the original PIN. The customer has the option to change the PIN at their discretion. Toll Control with PIN will only work with a touch-tone phone and will not work with a rotary phone.

(M)
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D. Conditions:

- 1. Custom calling service may provided on individual lines, private branch exchange trunks and key system business lines and may not be provided in conjunction with coin telephone services.

Issued: March 8, 2002

Effective: April 7, 2002

Kenneth Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Missouri Public

FILED APR 07 2002

Service Commission

**LOCAL EXCHANGE SERVICE
 GENERAL EXCHANGE TARIFF**

E. Rates.

		<u>Business/Residence Monthly Rate</u>	<u>Installation or Changes</u>	
1.	Call Waiting ¹	N/C	N/C	(R)
2.	Call Forwarding ¹	N/C	N/C	(R)
3.	Three-Way Calling ¹	N/C	N/C	(R)
4.	Speed Calling (8 numbers)	\$1.75	\$2.00	
5.	Speed Calling (30 numbers)	\$2.00	\$2.00	
6.	Toll Control with PIN	\$3.00	\$2.00	
7.	Package #1 Any three Custom Calling Features	\$3.75	\$2.50	
				(D)
				(D)

¹ These features are included at no charge as part of local exchange service. (N)

NEW FLORENCE TELEPHONE COMPANY

P.S.C. MO. No. 1
1st Revised Sheet No. 3.6
Cancels Original Sheet No. 3.6

Missouri Public

LOCAL EXCHANGE SERVICE TARIFFS

REC'D MAR 08 2002

Service Commission

(D)

(D)

Reserved for Future Use

Issued: March 8, 2002

Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 7, 2002

Missouri Public

FILED APR 07 2002

Service Commission

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

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OPTIONAL SERVICES AND FEATURES

MISSOURI
Public Service Commission

I. CLASS Service

Custom Local Area Signaling Services (CLASS) are a set of advanced call management features which will only be offered on one-party service and will not be activated on multi-party lines, certain FX lines, COCOT, and Public Coin Telephone Services.

A. Feature Descriptions:

1. Calling Number Delivery

Calling Number Delivery (also known as "Caller ID") allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. During the time that the incoming call is placed, the calling number is forwarded from the central office to a compatible customer provided Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

The calling number is not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originating from a PBX will display the main PBX number only. If the caller's number is not part of the CLASS network, is a multi-party line, or is blocked, the number will not be displayed.

Telephone numbers transmitted via Calling Number Delivery may not be sold or given to another party without the caller's consent. Calling Number Delivery information may only be used for: a) routing or completion of calls; b) billing of calls; c) account management purposes; d) services directly related to the call or transaction;

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FEB - 1 1997

*Indicates new rate or text
+Indicates change

MO. PUBLIC SERVICE COMM

DATE OF ISSUE December 11, 1996
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DATE EFFECTIVE February 1, 1997
month day year

ISSUED BY Lon J. Gates, Manager, New Florence, Missouri
name of officer title address

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

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DEC 11 1996

OPTIONAL SERVICES AND FEATURES

MISSOURI
Public Service Commission

I. CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

1. Calling Number Delivery (Cont'd)

e) verification of calling party identify; and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. Calling Number Delivery customers failing to comply with any of these conditions will have their service terminated.

2. Calling Number/Name Delivery Blocking

Calling Number/Name Delivery Blocking allows the subscriber to prevent the delivery of the subscriber's directory number/name on a per call basis (per call block) or per line basis (per line block). Per line block is available only to the agencies specified below.

Per call block will block the delivery of the subscriber's number/name for one call only and may be activated by dialing an activation code (*67 from a Touch-Tone telephone or 1167 from a rotary telephone) immediately prior to placing a call. The activation code will initiate per call block, which is available at no charge.

If the calling party activates blocking, the directory will not be transmitted across the line. Instead, Calling Number/Name Delivery customers will receive an anonymous indicator. This anonymous indicator notifies the Calling Number/Name Delivery customer that the calling party has elected to block the delivery of the telephone number/name.

Per line block will automatically block delivery of the subscriber's telephone number/name on all calls. Line blocking for the delivery of the calling number/name is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the

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name of officer title address

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

A. Feature Descriptions: (Cont'd)

2. Calling Number/Name Delivery Blocking (Cont'd):

residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence enforcement agencies and (b) federal, state and local law enforcement agencies. The calling number/name will not be transmitted from a line equipped with this capability.

The blocking of the directory number/name will not be provided on calls originating from Public, Semi-Public and customer-Owned Pay Telephone Services.

3. Priority Ringing:

Priority ringing provides a distinctive ringing pattern to the subscribing customer for specific telephone numbers. The customer creates a screening list of telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the called customer subscribes to call waiting (described in other sections of this tariff) and the call arrives while the line is busy, the Call Waiting tone has the same distinctive patterns. For calls from a dial tone line with multi-line hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

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Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
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Service Commission

Missouri Public

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

4. Call Forward Busy (Fixed):

This service, permanently activated, provides customers the ability to redirect incoming calls from their home or business to the customer's pre-selected automatic access line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

5. Caller ID with Call Waiting:

Allows a customer with Caller ID to see the Call Waiting party's telephone number before answering the call. This combined feature requires both Caller ID and Call Waiting, activation by New Florence Telephone Company and a Caller ID phone or box with both Caller ID and Call Waiting capability.

6. 900 Block:

900 Blocking service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 900 NPA must be dialed. The Company's obligation to furnish network facilities for 900 Blocking service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested. 900 Blocking service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

7. International Block:

International Blocking service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 011+ must be dialed. The Company's obligation to furnish network facilities for International Blocking service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested. International Blocking service is available only for blocking access to all 011+ telephone numbers from a particular network access line, and not for blocking access to a specific 011+ telephone number.

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LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission (N)

- 8. Remote Activation of Features:
Remote activation is available for a minimal fee in conjunction with Call Forward Busy, Call Forwarding and Call Forwarding No Answer. This enhancement allows the customer to activate and deactivate Call Forwarding features from a remote location.
- 9. Unidentified Call Rejection:
Allows a customer to refuse calls from callers whose numbers have been blocked by the calling party. The customer's phone will not ring. Incoming calls marked "private" or "blocked" will automatically be routed to an announcement indicating that the customer does not accept "private" or "blocked" calls.
- 10. Repeat Dialing:
Repeat Dialing allows the customer to dial a code that will let their phone continuously attempt to redial a busy number. When the line is free, a special ringing will alert the customer that the call can now be placed. When the customer picks up the handset after the special ring, the number will automatically be dialed. Repeat dialing will continuously attempt to redial the busy number for 30 minutes. Repeat dialing will not work with all long distance carriers.
- 11. Call Return:
Allows a customer to automatically return the last phone call whether it was answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.
- 12. Distinctive Ring on Forwarded Calls:
Distinctive Ringing is available on Features in conjunction with Call Forward Busy, Call Forwarding and Call Forwarding No Answer. The distinctive ring allows the party that calls are being forwarded, to hear a distinctive ring so that they can determine whether the incoming call is a forwarded call. This feature only works on calls forwarded to other New Florence Telephone Company Customers.

(N)

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Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

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LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

- 13. Call Forward No Answer (Fixed):
This service, permanently activated, provides customers the ability to redirect incoming calls from their home or business to the customer's pre-selected automatic access line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
- 14. Call Forward No Answer (Variable):
This service permits the customer to have incoming calls transferred to another telephone number when their number is not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.
- 15. Call Hold:
Allows the subscriber to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return a previously held call. If a second call is established, the subscriber who initiates it may alternate between calls. The two calls may not be conferenced, and only one call may be held at a time.
- 16. Customer Originated Call Trace:
Allows the customer to request the last call received be traced. The results of the call are recorded at the Company and will only be provided to a law enforcement agency. Customer Originated Call Trace may not be able to trace the call if a second call was placed to the customer and activated Call Waiting. It is recommended that if a customer wants a call traced they hang up and immediately activate the Customer Originated Call Trace in an effort to trace the call before another call to the customer can be placed.

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Kenneth M. Matzdorff, President
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Service Commission

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

17. Do Not Disturb with PIN:
Allows the customer to have calls routed to a special Do Not Disturb announcement. This feature requires a PIN number for the call to be completed.
18. Selective Call Acceptance:
Allows a customer to select customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.
19. Selective Call Forwarding:
Is an arrangement which permits a customer to pre-specify telephone numbers from which incoming calls are to be forwarded. During the period that Selective Call Forwarding is activated, only calls from pre-specified numbers will be forwarded. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
20. Selective Call Rejection:
Is an arrangement which permits a customer to pre-specify telephone numbers from which incoming calls will automatically be rejected. During the period that Selective Call Rejection is activated, calls from pre-specified numbers will be automatically forwarded to an announcement informing the party that the customer is not accepting calls.
21. Wake Up Service:
Allows the customer to program a daily wake up or reminder call. The customer programs a requested time for a call to be made to their line. If the customer line is busy or does not answer the call after 10 rings, Wake Up Service will attempt to call the customer two more times at seven minute intervals. The customer must reactivate the Wake Up Service after each use.
22. Warm Line:
Allows a customer to dial a telephone number by simply lifting the handset. No access codes or telephone numbers need to be dialed. A short delay will precede allowing the customer to make a call. If no numbers are dialed, the customer will be automatically connected to their pre-selected number. The Company must program the pre-selected number.

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Kenneth M. Matzdorff, President
New Florence Telephone Company
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Service Commission

Missouri Public

LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF

REC'D MAR 08 2002

Class Service (Cont'd)

Service Commission

23. Remote Call Forward:

Allows a customer to have calls forwarded to new location without an intercept announcement. Callers will be unaware that their call is being forwarded. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

24. Direct Connect:

This service allows the customer to automatically connect to a pre-selected number by picking up the handset. Phone lines with direct connect cannot be used to dial other numbers.

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Issued: March 8, 2002

Kenneth M. Matzdorff, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

Effective: April 7, 2002

Missouri Public

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Service Commission

New Florence Telephone Company
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City

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DEC 11 1996

OPTIONAL SERVICES AND FEATURES

**MISSOURI
Public Service Commission**

I. CLASS Service (Cont'd)

B. General Regulations:

1. CLASS features can be provided on a stand alone basis or may be enhanced by use with Custom Calling service features as described in other sections of this tariff.
2. CLASS features are provided from specially equipped Telephone Company Central Offices and enable customers to access various features by dialing a specific code on either a rotary-dial or Touch-Tone calling basis.
3. The customer of record will be responsible for all rates and charges associated with the CLASS features as described in Rates and Charges. The customer of record will be charged for all features activated on his/her service and charged the applicable monthly subscription rate for each line on which a CLASS feature is provided.
4. CLASS features are available to customers who have rotary or Touch-Tone service for calls within the CLASS Calling Service area. Customers with rotary service can access CLASS features by dialing "11" instead of "*".
5. A CLASS customer may employ available CLASS features only under the following conditions:
 - When both the CLASS customer and the other party involved in the call are served from the same central office, even if the other party does not subscribe to a CLASS feature.
 - When both the CLASS customer and the other party involved in the call are served from different central offices which are linked by facilities that can handle the delivery of the calling number, even if the other party does not subscribe to CLASS.

FILED

FEB - 1 1997

*Indicates new rate or text
+Indicates change

MO. PUBLIC SERVICE COMM

DATE OF ISSUE December 11, 1996
month day year

DATE EFFECTIVE February 1, 1997
month day year

ISSUED BY Lon J. Gates, Manager, New Florence, Missouri
name of officer title address

**LOCAL EXCHANGE SERVICE
GENERAL EXCHANGE TARIFF**Class Service(Cont'd)

- C. Nonchargeable CLASS Features: (Cont'd)
2. Called Number Delivery Blocking Per Line: (Cont'd)
Resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without per line blocking.

D. Rates and Charges

The following CLASS Features are available at the following monthly rates:

	<u>Rate</u>	<u>Nonrecurring Installation Or Change Charge</u>	
1. Calling Number Delivery ¹	N/C	N/C	
2. Calling Number Delivery Blocking	N/C	N/C	
3. Calling Number Delivery With Name	\$1.75	\$3.00	(N)
4. Priority Ringing	\$3.00	\$3.00	
5. Call Forward Busy (Fixed)	\$3.00	\$3.00	
6. Caller ID with Call Waiting ¹	N/C	N/C	
7. 900 Block	N/C	N/C	(R)
8. International Block	N/C	N/C	(R)
9. Remote Activation of Features	\$0.50	\$3.00	
10. Unidentified Call Rejection	\$3.00	\$3.00	
11. Repeat Dialing	\$3.00	\$3.00	
12. Call Return	\$3.00	\$3.00	
13. Distinctive Ring on Forwarded Calls	\$0.50	\$3.00	
14. Call Forward No Answer (Fixed)	\$3.00	\$3.00	
15. Call Forward No Answer (Variable)	\$3.00	\$3.00	
16. Call Hold	\$3.00	\$3.00	
17. Customer Originated Call Trace	\$3.00	\$3.00	
18. Do Not Disturb with PIN	\$3.00	\$3.00	
19. Selective Call Acceptance	\$3.00	\$3.00	
20. Selective Call Forwarding	\$3.00	\$3.00	
21. Selective Call Rejection	\$3.00	\$3.00	
22. Wake Up Service	\$3.00	\$3.00	
23. Warm Line	\$3.00	\$3.00	
24. Remote Call Forward	\$3.00	\$3.00	
25. Direct Connect	\$3.00	\$3.00	

¹ These features are included at no charge as part of the local exchange service.

Issued: April 9, 2018

Wendy Ottman, CFO
New Florence Telephone Company
P.O. Box 175
New Florence, Missouri 63363

Effective: April 10, 2018

FILED
Missouri Public
Service Commission
JI-2018-0129

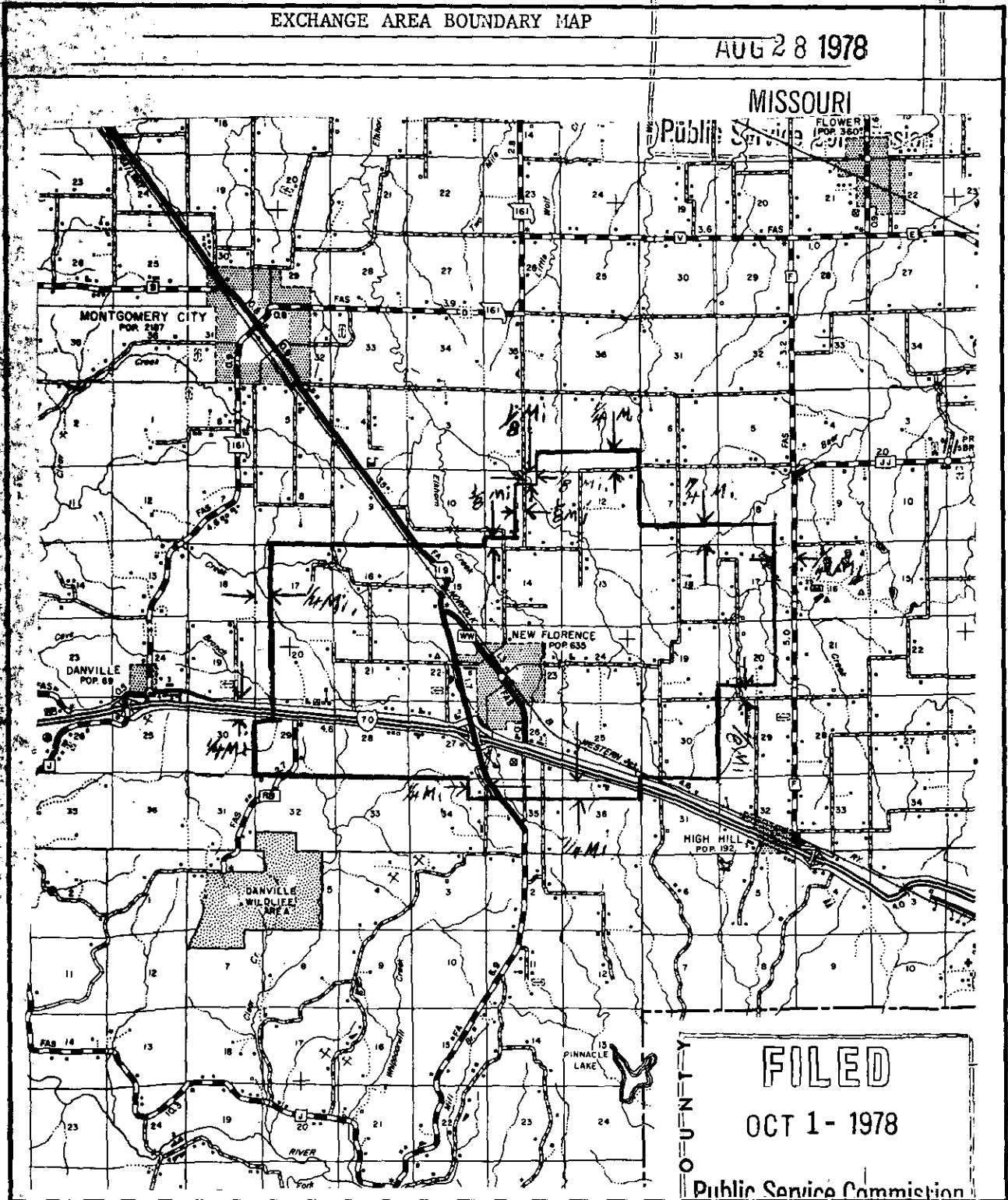
NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri 63363

Community, Town or City
Montgomery County

EXCHANGE AREA BOUNDARY MAP

AUG 28 1978



FILED
OCT 1 - 1978
Public Service Commission

DATE OF ISSUE August 24, 1978
month day year

DATE EFFECTIVE October 1, 1978
month day year

ISSUED BY Davault Nunnelly
Davault Nunnelly name of officer

President New Florence, Missouri 63363
title address

RULES AND REGULATIONS

1. The New Florence Telephone Company will provide local exchange service within the boundaries of the territory assigned, and service outside the exchange area through connecting lines with other Telephone Companies.
2. Basic Local Telecommunications Service is defined as Two-way switched voice service within a local calling scope as determined by the commission comprised of any of the following services and their recurring and nonrecurring charges:
 - a. Multiparty, single line, including installation, touchtone dialing, and applicable mileage or zone charges;
 - b. Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income customers or dual-party relay service for the hearing impaired and speech impaired;
 - c. Access to local emergency services including, but not limited to, 911 service established by local authorities;
 - d. Access to basic local operator services;
 - e. Access to basic local directory assistance;
 - f. Standard intercept service;
 - g. Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission.
3. **NEW SUBSCRIBER PAYMENTS:** Applicants for service are required to pay, in advance, local service for one billing period, plus installation charge or service connection charge as the case may be. Charges for basic local telecommunications service are billed in advance. Toll charges are billed on the first of each month for charges incurred during the previous toll-billing period.
4. **MINIMUM SERVICE PERIOD:** No telephone will be installed for a shorter period than three (3) months after which time the service may be terminated at any time upon five (5) days written notice to the Company, whereupon all bills for service rendered shall immediately become due and payable.

(D)

ISSUED: February 17, 2016

EFFECTIVE: March 18, 2016

By: Garrin Bott, President

FILED
Missouri Public
Service Commission
JI-2016-0215

RULES AND REGULATIONS

5. DEPOSITS AND GUARANTEES OF PAYMENT

a. ESTABLISHMENT OF CREDIT

- i. Deposits and Guarantees of Payment (N)
The amount, terms and conditions relating to deposits and
guarantees of payment are set forth on the Company's website:
<https://missouricom.co/tariff-charges/>. (N)
 - ii. Hold For Future Use (T)
 - iii. Hold For Future Use (T)
- (D)

NEW FLORENCE TELEPHONE COMPANY
d/b/a MISSOURICOM

P.S.C. MO No. 1
3rd Revised Sheet No. 5b
Cancels 2nd Revised Sheet No. 5b

RULES AND REGULATIONS

Hold For Future Use

(T)

(D)

Issued: October 29, 2021

Garrin Bott

Effective: December 1, 2021

New Florence Telephone Company d/b/a Missouriicom
101 N. Main Street
New Florence, MO 63363

FILED
Missouri Public
Service Commission
JI-2022-0141

RULES AND REGULATIONS

Hold For Future Use

(T)

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NEW FLORENCE TELEPHONE
COMPANY

MISSOURI
Public Service Commission

P.S.C. Mo. No. 1, 5th Revised Sheet No. 6
Cancels P.S.C. Mo. No. 1, 4th Revised Sheet No. 6

RULES AND REGULATIONS

- iv. Responsibility for Payment
 - a. The fact that a deposit has been made shall in no way relieve the customer or applicant from complying with the Company's regulation as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the Company for service rendered. The Company may discontinue service to any customer for failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.
- v. Discontinuance of Service for failure to Establish Credit
 - a. During normal business hours, service may be disconnected for failure to establish credit, as authorized in this Tariff, after written notice by first class mail, has been sent or delivered to the customer, at least ten (10) days prior to the date of the proposed discontinuance.
- vi. Service Restoral Charge
 - a. Where service has been discontinued for failure to establish credit as authorized in this tariff, the regular restoral of service will be made and collected by the Company (see Service Charges).
- vii. Retention of Uncollectible Records
 - a. The Company retains uncollectible records for a period of seven (7) years.

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FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

Effective: [REDACTED]

JAN 25 2001

RULES AND REGULATIONS

2. BILLING AND PAYMENT

- a. The customer shall pay for services and facilities including any FCC approved end user charge monthly in advance, and shall pay for state or interstate long distance service charges billed by New Florence Telephone, and service charges when billed.
- b. All bills for local, toll, or miscellaneous services are due when rendered and are payable at the office of the Company, or an authorized collection agency. After rendition of a bill, residential customers shall have twenty-one (21) days and business customers shall have ten (10) days to pay the charges stated.
- c. In the event of failure by the customer, or those responsible to pay any undisputed charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Written notice by first-class mail shall be served on the customer at least ten (10) days prior to discontinuance. Reasonable efforts must then be made at least twenty-four (24) hours preceding discontinuance. Reasonable efforts include either a written notice in addition to the first written notice, a door hanger, or at least one (1) call attempt to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.

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DEC 19 2000

Public Service Commission
MISSOURI

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FILED

JAN 25 2001

MISSOURI
Public Service Commission

Issued: December 19, 2000

Issued by: Kenneth Matzdorff, President
New Florence Telephone Company
101 N. Main Street
New Florence, MO 63363

Effective: ~~January 1, 2001~~

JAN 25 2001

RULES AND REGULATIONS

2. BILLING AND PAYMENT (cont'd)

- d. The regular restoral of service charge will be made for reconnecting services that have been discontinued for nonpayment of Basic Local telecommunications charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service connected before the completion of an order to terminate service, if may, at the option of the Telephone Company, be reestablished only on the basis of a new application.
- e. When the service of a customer has been denied in accordance with the preceding Section 2.c., but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quote in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.
- f. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.
- g. Late Payment Charge. The rate, terms and conditions for any late payment charge are set forth on the Company's website: <https://missouricom.co/tariff-charges/>.
- h. Payment Fees. Subscribers who pay for service by credit or debit card may be subject to an additional charge. The rate, terms and conditions for such charge are set forth on the Company's website: <https://missouricom.co/tariff-charges/>.
- i. Non-sufficient Funds (NSF) and Returned Check Charge. This charge applies whenever a check or other negotiable instrument is presented for payment of service or deposit and returned by the bank to the Company because of non-sufficient funds or any other valid reason. The charge is set forth on the Company's website: <https://missouricom.co/tariff-charges/>.

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(N)

RULES AND REGULATIONS

3. HOLD FOR FUTURE USE

- e. Basic Local Telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than Basic Local Telecommunications services.
- f. Global toll blocking may be placed on a customer's line and any optional, non-basic calling features and functions eliminated for customer nonpayment of delinquent charges for other than Basic Local Telecommunications Service.

4. Service Connection and Restoration Charges

- a. The rates, terms and conditions for various non-recurring, service charges (T) are set forth on the Company's website: <https://missouricom.co/tariff-charges/>.

5. HOLD FOR FUTURE USE

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Reserved For Future Use

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P.S.C. Mo. No. 1, 4th Revised Sheet No. 7

RULES AND REGULATIONS

7. Interruptions of Service
 - a. When service is interrupted for more than forty-eight (48) hours, if such interruption continues after the fact has been reported by the subscriber or detected by the Company, other than by the negligence or willful act of the subscriber, or by cause beyond control of the Company, an allowance at the minimum rate for the telephone facilities and class of service affected shall be made for the time such interruption continues and after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service. (C)
8. Hold for Future Use (C)
9. By a subscriber's application for telephone service he/she automatically gives consent for employees of the New Florence Telephone Company to enter his premises at reasonable hours to maintain telephone facilities. (C)
10. Numbers shall be assigned to subscriber's telephones by the Company. Numbers may be changed by the Company as may be necessary with the growth and development of the system. (C)
11. If a customer requests that phone service be disconnected, service must be disconnected for a full month before the charge for local service is suspended. (C)
12. Hold for future use. (C)
13. Main Line Extensions (C)
 - a. Installation of Telephone lines within subdivisions (1). Telephone lines constructed, installed and owned by utilities in new subdivisions shall be installed underground.
 - b. The following definitions are used in this section of the tariff:

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NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri
Community, Town or City
Montgomery County

RULES AND REGULATIONS

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APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single family residential occupancy in a subdivision. (Definition excludes mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

C. The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs E and G of this Section of the Tariff. Temporary service is provided under Paragraph F of this Section of the Tariff.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17,519, effective January 23, 1973.

D. Rights-of-Way and Easements

1. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across

*Indicates new rate or text
+Indicates change

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name of officer title address

NEW FLORENCE TELEPHONE COMPANY
Name of Issuing Corporation

For New Florence, Missouri, 63363

Community, Town or City
Montgomery County

RULES AND REGULATIONS

JAN 3 1979

MISSOURI

which rights-of-way and easements satisfactory to the Telephone Company may be obtained without ~~cost or need~~ for condemnation by the Telephone Company.

2. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

E. Advance payments

1. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before the construction is commenced. If in the judgment of the Telephone Company an advance is required under the above conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
2. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
3. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the

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president

title

New Florence, Missouri 63363

address

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Name of Issuing Corporation

For New Florence, Missouri, 63363

Community-Town-or-City
Montgomery County

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RULES AND REGULATIONS

Telephone Company and credited to the appropriate construction account.

F. Temporary Facilities

1. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
2. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

G. Special Conditions

1. In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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President New Florence, Missouri 63363
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RULES AND REGULATIONS

14. Special Assemblies of Equipment, Speculative Projects. Or services not covered by this Tariff. (c)
- a. Special assemblies of equipment, speculative projects, and other items of service for which provision is not otherwise made in this tariff may be provided where practicable, if not detrimental to any of the services furnished by the Company.
- i. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
1. Maintenance expense
 2. Depreciation expense- including reusable and non-recoverable items
 3. Administration expense
 4. Taxes - including Federal Income Tax
 5. Any other specific items of expense that may be associated with the facility provided
 6. A reasonable return on investment
- ii. The estimated installation cost used in the derivation of the various expense items shall include the following:
1. Material
 2. Material Overhead
 3. Installation Labor
 4. Installation Labor Overhead
- b. A contract may be requested by the Telephone Company for such special service, for such period of time as may be agreed upon by the Company and the customer.
- c. Copies of the cost derivation in (a) and Contract (b), if required, shall be submitted to the Missouri Public Service Commission.

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RULES AND REGULATIONS

15. Disputes by Residential Customers

- a. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during normal business hours. A dispute must be registered with the Company prior to the delinquent date of the charge for a customer to avoid discontinuance of service as provided by this tariff.
- b. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made, investigate the inquiry promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- c. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
- d. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The amount not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- e. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty percent (50%) of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to customer for nonpayment of charges in dispute while that dispute is pending.

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RULES AND REGULATIONS

16. Disputes by Residential Customers (cont'd)

- f. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date that the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to a continuance of service and the Company may then proceed to discontinuance of service as provided in this tariff.
- g. If the dispute is ultimately resolved in the favor of the customer in whole or in part, any excess moneys paid by the customer shall be refunded promptly.
- h. If the Company does not resolve the dispute to the satisfaction of the customer, the Company representative shall notify the customer that each party has the right to make an informal complaint with the commission. If a customer files an informal complaint with the commission prior to advising the Company that all or a portion of a bill is in dispute, the commission shall notify the customer of the payment required by sections (e) and (f) of this section.
- i. After resolution of the customer complaint, the Company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as already determined and is not required to comply with these rules more than once prior to discontinuance of service.

(N)

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RULES AND REGULATIONS

17. Business Services

- a. Business Services are those services, which are described in the General and Local Exchange Service Tariff of New Florence Telephone Company. The Company offers these services to business customers in accordance with the rules and regulations specified in the General and Local Exchange Tariff of New Florence Telephone Company and approved by the Missouri Public Service Commission. The Business rules and regulations concur with the residential rules and regulations provided in the previous sections, with the exceptions that business accounts must be paid in full within 10 days of becoming delinquent in order to continue Basic Local Telecommunications Service, and settlement agreements will only be offered to business accounts at the Company's discretion.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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New Florence Telephone Company For New Florence, Missouri
Name of Issuing Corporation Community, Town or City

MILEAGE	RECEIVED NOV 15 1975
EXTENSION AND TIE LINE MILEAGE:	
A. Between points within the same exchange PUBLIC SERVICE COMMISSION	
1. Between points in the same building:	
Extension lines	No charge
2. Between points in different buildings on continuous property:	
Extension lines	
Residence Extension Lines	
Each one-fourth mile or fraction thereof:	.70
Business Extension Lines	
Each one-fourth mile or fraction thereof:	.70
3. Between points in different buildings non-continuous property	
Extension lines	
Residence extension lines	
Each one-fourth mile or fraction thereof:	.70
Business extension lines	
Each one-fourth mile or fraction thereof:	.70

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ISSUED BY J.K. Stambaugh President--New Florence, Missouri
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GENERAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

(D)

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GENERAL EXCHANGE TARIFF**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

1. Universal Emergency Number Service (911)
 - 1.1 General
 - A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
 - B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be related by Company operators.
 - C. 911 Trunking Service is offered subject to availability of facilities.
 - D. The 911 Trunking Service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)1.1 General (Cont'd)

- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provision of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

1.2 Conditions

- A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.

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New Florence Telephone Company
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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)1.2 Conditions (Cont'd)

- F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)1.2 Conditions (Cont'd)

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- L. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- M. The customer is required to furnish the Company its agreement to the following terms and conditions:
1. That all 911 calls will be answered in a 24-hour day, seven-day week basis.
 2. That that customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
 4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)1. Universal Emergency Number Service (911) (Cont'd)1.2 Conditions (Cont'd)

- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. The customer shall make the correction within a reasonable time under the circumstances.

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UNIVERSAL EMERGENCY NUMBER SERVICE (911)1. Universal Emergency Number Service (911) (Cont'd)1.3 Rates

- A. The rates and charges for 911 Trunking Service set out below are for the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP, or between Central Offices. The customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

	<u>Per Trunk</u>
Trunks between Central Offices	\$25.00
Trunks between Central Offices and PSAP	\$25.00

B. Database Records Charges

These charges are applicable to the work necessary for Company customer records to support E911 Service. The initial record charge is for work necessary to complete the initial upload to the E911 provider, which includes verification of records to the Master Street Address Guide ("MSAG"). Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a customer's name, telephone number and/or address, and will include verification to the MSAG. A record update(s) generated due to a Company error will not be assessed a Database record charge. If an error is due to inaccurate information provided by a 911 customer, a charge will be assessed.

Initial Upload of Records, one time charge	\$350.00
Database Record Charges, per record charge	\$.38

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GENERAL EXCHANGE TARIFF**THREE-DIGIT DIALING SERVICE (811)**

1. Three-Digit Dialing Service (811)

1.1 General Regulations

- A. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System (“SOCS”) for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission (“FCC”) Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the “811 Service”).
- B. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
- C. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
- D. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
- E. 811 Service is available from the Company within the Company’s service area only. To provide access to 811 to end users in another company’s service area or to a Competitive Local Exchange Carrier (“CLEC”) end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

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Leonard May, President
New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

THREE-DIGIT DIALING SERVICE (811)

1. Three-Digit Dialing Service (811) (cont'd)
 - 1.2 Obligations of the SOCS
 - A. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:
 - (1) The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
 - (2) For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
 - (3) Complete contact information.
 - B. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
 - C. Local Calling for Company Subscribers
 - (1) The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - (2) The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
 - (3) The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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THREE-DIGIT DIALING SERVICE (811)

1. Three-Digit Dialing Service (811) (cont'd)

1.3 Obligations of the Company

- A. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
- B. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
- C. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
- D. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

1.4 Liability

- A. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
- B. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
- C. The Company is not liable for any losses or damages caused by the negligence of the SOCS.

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New Florence Telephone Company
P.O. Box 175
New Florence, MO 63363

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THREE-DIGIT DIALING SERVICE (811)

1. Three-Digit Dialing Service (811) (cont'd)

1.4 Liability (cont'd)

- D. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
- E. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
- F. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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