
ACCESS SERVICES

2. GENERAL REGULATIONS-(Continued)

2.4 Payment Arrangements and Credit Allowances-(Continued)

2.4.3 Quotation Preparation Charge-(Continued)

B. Title or Ownership Rights

The payment of a charge for quotation preparation does not assign, confer or transfer title or ownership rights to proposals or facilities designed or furnished by the Telephone Company. Title and ownership rights for any item developed at the IC's request remains with the Telephone Company, except as specifically provided by an agreement between all parties.

2.4.4 Credit Allowance for Service Interruptions

A. General

A service is interrupted when it becomes unusable to the IC because of a failure of a facility component used to furnish service under this Tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer as set forth in Section 6.8.1 of Tariff FCC No. 73. An interruption period starts when an inoperative service is reported to the Telephone Company by the IC and ends when the service is operative.

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed the monthly rate, the assumed minutes of use charge or the minimum monthly usage charge as appropriate for the service interrupted in any one monthly billing period.

For calculating credit allowances every month is considered to have 30 days.

B. When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be as follows:

1. For CCS/SS7 Interconnection Service and Special Access Services, no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or fraction thereof that the interruption continues. (RT)

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Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 2
1st Revised Sheet 20.1
Replacing Original Sheet 20.1

ACCESS SERVICES

2. GENERAL REGULATIONS-(Continued)

2.4 Payment Arrangements and Credit Allowances-(Continued)

2.4.4 Credit Allowance for Service Interruptions-(Continued)

B. When a Credit Allowance Applies-(Continued)

1. (Continued)

The monthly charges used to determine the credit shall be as follows:

- a. For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).
- b. For multipoint services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel termination per customer premises, channel mileage and optional features and functions).
- c. For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative. When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the channel termination, channel mileage and option features and functions, including the multiplexer on the facility to the Hub and the channel terminations, channel mileages and optional features and functions on the individual services from the Hub). When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the Hub to a customer premises (i.e., channel termination, channel mileage and optional features and functions).

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ACCESS SERVICES TARIFF

Southwestern Bell Telephone
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Section 2
5th Revised Sheet 20.2
Replacing 4th Revised Sheet 20.2

ACCESS SERVICES

2. GENERAL REGULATIONS-(Continued)

2.4 Payment Arrangements and Credit Allowances-(Continued)

2.4.4 Credit Allowance for Service Interruptions-(Continued)

B. When a Credit Allowance Applies-(Continued)

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(RT)

3. Switched Access Service

A credit allowance for service interruptions will be applied to Switched Access Service depending upon whether or not the interruption is associated with a service that is usage rated or monthly recurring rated as set forth in (a) and (b) following:

a. Credit Allowance for Usage Rated Services

If the service experiencing an interruption is billed assumed minutes of use, credit shall be allowed for an interruption of greater than 24 hours. Such credit will be at the rate of 1/30th of the assumed minutes of use charge for each period of 24 hours or fraction thereof that the interruption continues.

If the service experiencing an interruption is billed on a measured, usage sensitive basis, a credit allowance does not apply.

If the service experiencing an interruption includes optional features or BSEs being billed monthly recurring rates, credit for an interruption of greater than 24 hours for the associated features or BSEs will be at the rate of 1/30th of the applicable monthly rate for each period of 24 hours or fraction thereof that the interruption occurs.

b. Credit Allowance for Monthly Recurring Rated Services

1. For the following Switched Access with monthly recurring rates as defined in 6.8.3 (Monthly Recurring and Usage Rates) of Tariff FCC No. 73,

- Switched Transport
- Switched Access DNAL BSA

ACCESS SERVICES

7. SPECIAL ACCESS SERVICE-(Continued)

7.3 Rate Regulations-(Continued)

7.3.7 Facility Hubs

A customer has the option of ordering voice grade(1) facilities of analog or digital high capacity facilities (i.e., Group, Supergroup, Mastergroup, DS1, DS1C, DS2, DS3 or DS4) to a facility Hub for channelizing to individual services requiring lower capacity facilities (i.e., Telegraph⁽¹⁾, Voice⁽¹⁾, etc.). (CT)(RT)

Different locations may be designated as Hubs for different facility capacities, i.e., multiplexing from digital to digital may occur at one location while multiplexing from digital to analog may occur at a different location. The customer will select the designated Hubs and their appropriate subtending wire center(s) from the National Exchange Carrier Association, Inc. Tariff filed with the F.C.C.

Some of the types of multiplexing available include the following:

- from higher to lower bit rate
- from higher to lower bandwidth
- from digital to voice frequency channels

End-to-end services may be provided on channels of these facilities to a Hub. The transmission performance for the end-to-end service provided customer designated premises will be that of the lower capacity or bit rate. For example, when a 1.544 Mbps facility is multiplexed to voice frequency channel, the transmission performance of the channelized services will be voice grade(1), not high capacity.

- (1) Effective June 30, 2021, this Service will no longer be available for purchase by new or existing customers. In addition, requests to move, add, change, or renew existing service arrangements will not be accepted. Following the expiration of a customer's existing term agreement, service will be provided on a month-to-month basis at the applicable Monthly rates until the service is discontinued. The Company currently plans to discontinue this service on or after June 30, 2024.