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P.S.C. TARIFF NO. 2 TITLE SHEET

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COMPETITIVE

GENERAL EXCHANGE CARRIER

SERVICES

OF

BROOKS FIBER COMMUNICATIONS

OF MISSOURI, INC.

ISSUED: May 13, 1997

CANCELLED September 6, 2004 November 22, 2004 Missouri Public Service Commission MCImetro Access #8 and TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: JUL 1 2 1997. FILED JUL 12, 1997. 9 6 - 4 3 8 MO. PUBLIC SERVICE COLON

P.S.C. TARIFF NO. 2 1st REVISED SHEET 1 CANCELS ORIGINAL SHEET 1

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MISSOURI Public Service Commission

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ISSUED: May 26, 1998

CANCELLED September 6, 2004 November 22, 2004 Missouri Public Service Commission MCImetro Access #8 and TM-2004-0146 By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017

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LOCAL EXCHANGE TARIFF

CHECK SHEET

All Pages included in this tariff are effective as of the date shown.

P.S.C. TARIFF NO. 2 ORIGINAL SHEET 1

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ISSUED: May 13, 1997

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 14.4

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P.S.C. TARIFF NO. 2 1ST REVISED PAGE 1.1 CANCELS ORIGINAL PAGE 1.1

DEFINITIONS

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1.1 Certain terms used generally throughout this tariff are defined below:

Account Codes: Allows a User to allocate local calls to a 4-digit, non-verified account code.

Advance Payment: Payment of all or part of a charge required before the start of service.

<u>Authorized User</u>: A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Bit: The smallest unit of information in the binary system of notation.

<u>Call Back/Camp On</u>: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

<u>Call Forward Busy</u>: Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

<u>Call Forward Don't Answer</u>: Automatically routes incoming calls to a pre-designated answering point when the called line in not answered after a preset number of rings.

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<u>Call Forward Variable</u>: Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

<u>Call Hold</u>: Allows the user to hold one call for any length of time provided that neither party goes On Hook.

<u>Call Park</u>: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

<u>Call Trace</u>: Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the customer **LEN**

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CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017 3 8-19795

P.S.C. TARIFF NO. 2 ORIGINAL PAGE 1.1

DEFINITIONS

1. 1. Certain terms used generally throughout this tariff are defined below:

Account Codes: Allows a User to allocate local calls to a 4-digit, non-verified account code.

Advance Payment: Payment of all or part of a charge required before the start of service Public Service Commission

Authorized User: A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Bit: The smallest unit of information in the binary system of notation.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

<u>Call Forwarding Busy:</u> Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forwarding Don't Answer: Automatically routes incoming calls to a designated answering point when the called line in not answered after a preset number of rings.

Call Forwarding Remote: Automatically redirects all incoming calls to the called telephone number to a predesignated telephone number.

Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line inside or outside the Customer's telephone system.

<u>Call Forwarding System</u>: Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the customer's telephone system.

Call Forwarding Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the User's Station is idle or busy.

<u>Call Hold:</u> Allows the user to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Trace: Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls CANCELLED

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ISSUED: May 13, 1997

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P.S.C. TARIFF NO. 2

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

DEFINITION

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID - Number: Identifies the 10-digit number of the calling party before the call is answered. Specialize answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Any customer subscribing to Caller ID will be responsible for the provision of a display device, which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Brooks assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN (Calling Party Directory Number) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

Caller ID Blocking/Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a T per call basis . Can either be "selective" or "complete".

Per line blocking for the blocking of CPN (Calling Party Directory Number) will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Brooks a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activated blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

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ISSUED: November 1, 1999 CANCELLED November 22, 2004 Missouri Public Service Commission

TM-2004-0146

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P.S.C. TARIFF NO. 2 P.E.C. F. REVISED PAGE 1.2 CANCELS ORIGINAL PAGE 1.2

DEFINITIONS - (Continued)

May 26 1998

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party using the same line.

<u>Call Waiting</u>: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

<u>Call Waiting Cancel</u>: Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID - Number: Identifies the 10-digit number of the calling party before the call is answered. Specialized (CT) answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call . (CT)

(RT)

<u>Caller ID Blocking</u>: Blocks the delivery of the number to the called party on a per call basis . Can either be (CT) "selective" or "complete" . (AT)

<u>Communications Services</u>: The Company's local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: Brooks Fiber Communications of Missouri, Inc., which is the issuer of this tariff.

<u>Completed Call</u>: A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number which is answered by a person or mechanical/electrical device. The numbers may be located any distance apart within the state; and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

<u>Conference/Six-Way</u>: The User can sequentially call up to five other people and add them together to make up a six-way call.

<u>Customer</u>: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

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<u>Customer Group Dialing Plan</u>: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Town & Country, MO 63017

Deny Terminating: Allows blocking of all incoming calls to a basic line or multi-line group

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 ISSUED: May 26, 1998
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 By: Charles J. Gardella, VP Legislative and Regulatory Affairs

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DEFINITIONS - (Continued)

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<u>Call Transfer/Consultation/Conference:</u> Provides the capability to transfer or add a third party, using the same line. **MISSOURI**

Public Service Commission

<u>Call Waiting:</u> Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

<u>Call Waiting Cancel:</u> Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

<u>Calling Line Identification</u>: Displays the caller's name and telephone number from which the call is originating, before the called party answers the phone.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call basis.

<u>Communications Services</u>: The Company's local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: Brooks Fiber Communications of Missouri, Inc., which is the issuer of this tariff.

<u>Completed Call:</u> A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number which is answered by a person or mechanical/electrical device. The numbers may be located any distance apart within Missouri; and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

<u>Conference/Six-Way:</u> The User can sequentially call up to five other people and add them together to make up a six-way call.

<u>Customer</u>: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Customer Changeable Speed Calling</u>: Allows a subscriber to establish a speed calling list, each of which is associated with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changing of a speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or thirty code list. Code lists may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code, plus the telephone number.

<u>Customer Group Dialing Plan</u>: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

<u>Deny Terminating</u>: Allows customer to automatically block incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from which a customer has incoming calls from up to 10 customer preselected telephone numbers (including numbers from up telephone numbers from up telephone numbers from up telephone numbers (including numbers from up telephone numbers from up telephone numbers (including numbers from up telephone numbers (including numbers from up telephone n

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DEFINITIONS - (Continued)

Caller ID with Name and Number: Allows the subscriber to view the name and phone number of the	(AT)
calling party before the phone is answered.	(AT)

<u>Communications Services</u>: The Company's local exchange switched telephone services offered for both intraLATA and interLATA use.

<u>Company</u>: Brooks Fiber Communications of Missouri, Inc., which is the issuer of this tariff.

<u>Completed Call</u>: A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number which is answered by a person or mechanical/electrical device. The numbers may be located any distance apart within the state; and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

<u>Conference/Six-Way</u>: The User can sequentially call up to five other people and add them together to make up a six-way call.

<u>Customer</u>: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Customer Group Dialing Plan</u>: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Deny Terminating: Allows blocking of all incoming calls to a basic line or multi-line group.

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September 6, 2004

By MC/MCHOH8 Public Service Commission MISSOURI

Missouri Public Service Commission

FILED APR 0 1 2001

ISSUED: March 2, 2001 CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004=0146

Sandy Chandler Tariff Manager Six Concourse Parkway, Suite 3200 Atlanta, Georgia 30328 EFFECTIVE: April 1, 2001

P.S.C. TARIFF NO. 2 ORIGINAL PAGE 1.2.1

DEFINITIONS - (Continued)

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Communications Services: The Company's local exchange switched telephone services offerely for 01 1999 intraLATA and interLATA use.

Company: Brooks Fiber Communications of Missouri, Inc., which is the issuer of this tariff.

<u>Completed Call</u>: A call, or other telephonic communication, originated by a person or mechanical/electrical device M from a number to another number which is answered by a person or mechanical/electrical device. The numbers may be located any distance apart within the state; and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

<u>Conference/Six-Way</u>: The User can sequentially call up to five other people and add them together to make up a six-way call.

<u>Customer</u>: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

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Deny Terminating: Allows blocking of all incoming calls to a basic line or multi-line group.

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DEFINITIONS - (Continued)

MAY 26 1998

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

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<u>Direct Inward Dialing (DID)</u>: A service attribute that routes incoming calls directly to Station, by-passing a central answering point.

<u>Distinctive Ringing</u>: Allows customers to establish up to three telephone numbers on the same access line. Each (CT) number is assigned a distinctive ring. The billing telephone number is the "master" number and has a standard line. The other number(s) are dependent numbers and are assigned individual distinctive rings . (CT)

<u>Do Not Disturb</u>: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial Station sets.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or (MT) corporation engaged in the provision of local exchange telephone services.

<u>Fiber Optic Cable</u>: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message . (MT)

<u>Holidays</u>: New Year's Day (January 1), Memorial Day (third Monday in May), Independence Day (July 4), Labor Day (first Monday in September), Thanksgiving Day (fourth Thursday in November), and Christmas Day (December 25).

Hotline: Automatically calls a pre-specified number when the Hotline station goes off hook.

Hunting:

Sequential Hunting: A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy.

Circular Hunting: A hunting arrangement similar to sequential hunting except, if no idle line if found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

<u>In-Only</u>: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation

<u>Joint User</u>: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion **carry Grages trab**such facilities are billed under a joint use arrangement.

September 6, 2004

ISSUED: May 26, 1998

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 Public Service Commission EFF MISSOURI MISSOURI MISSOURI By: Charles J. Gardella, VP Legislative and Regulatory Affaiblic Service Commission #1 Brooks Center Parkway Town & Country, MO 63017

JUN 3 0 1998

DEFINITIONS - (Continued)

Callers whose numbers have been blocked will hear a recorded message.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

<u>Direct Inward Dialing (DID):</u> A service attribute that routes incoming calls directly to Station, by-passing a central answering point.

<u>Distinctive Ring</u>: Differentiates incoming calls from up to ten customer preselected telephone numbers by signaling the customer with a distinctive ringing pattern.

<u>Do Not Disturb</u>: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial Station sets.

<u>Fiber Optic Cable</u>: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone services.

<u>Holidays:</u> New Year's Day (January 1), Memorial Day (third Monday in May, Independence Day (July 4), Labor Day (first Monday in September), Thanksgiving Day (fourth Thursday in November), and Christmas Day.

Hunting:

Sequential Hunting: A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy.

Circular Hunting: A hunting arrangement similar to sequential hunting except, if no idle line if found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

<u>In-Only:</u> A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

<u>Individual Case Basis</u>: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

<u>Joint User:</u> A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a port **Company for such facilities are billed** under a joint use arrangement.

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MAY 26 1998

DEFINITIONS - (Continued)

Kbps: Kilobits, denotes thousands of bits per second.

Last Number Redial: Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called number by bloc for Enables a station line user to redial the last called n than dialing the entire number.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

(AT) Long Distance Account Codes: Allows the customer to assign codes to employees, projects, cases, or departments to track long distance usage and allocate charges. The customer is offered the option of non-verified or verified codes.

Mbps: Megabits, denotes millions of bits per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription - 2: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll Calls. The selected Exchange Carrier is referred to as the End User's Primary participants Elarier (PIC-2).

September 6, 2004

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<u>JUN 3 0 1998</u>

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ISSUED: May 26, 1998

CANCELLED

November 22, 2004

Missouri Public

Service Commission TM-2004-0146

Public Service Commission MISSOUBI TH By: Charles J. Gardella, VMLSSSAUVE and Regulatory Affaitblic Service ommission #1 Brooks Center Parkway Town & Country, MO 63017

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P.S.C. TARIFF NO. 2 ORIGINAL PAGE 1.4

MAY 1 3 1997 DEFINITIONS - (Continued)

Kbps: Kilobits, denotes thousands of bits per second.

MISSOURI Public Service Commission

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

<u>LATA:</u> A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

<u>Least Idle Trunk Selection (LIDL)</u>: LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

<u>Local Calling</u>: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, denotes millions of bits per second.

<u>Message Waiting</u>: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

<u>Most Idle Trunk Selection (MIDL)</u>: MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

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<u>Multi-Frequency ("MF")</u>: An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

<u>Non-Recurring Charges:</u> The one-time charges for services or facilities, including but not limited to charge for ED construction, installation, or special fees, for which the Customer becomes liable at the time the service order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line. JUN 3 0 1998

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line. By Structure Public Service Commission

<u>Presubscription - 2:</u> An arrangement whereby a Customer may select and designate to the Company a **MISSOLURI** Carrier it wishes to access, without an access code, for completing toll Calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

<u>Recurring Charges:</u> The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Regular Business Hours: 8:00 am through 5:00 p.m., Monday through Friday, excluding defined Holidays.

ISSUED: May 13, 1997

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: JUL 1 2 1997 JUL 1 2 1997 FILED

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Missouri Public

BROOKS FIBER COMMUNICATIONS OF MISSOURI INC.

PSC TARIFF NO. 2 2nd Revised Page 1.5

REC'D MAR 2 2 2002 Ist Revised Page 1.5 DEFINITIONS - (Continued)

Service Commission ecurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Regular Business Hours: 8:00 a.m. through 5:00 p.m., Monday through Friday, excluding defined Holidays.

<u>Remote Access To Call Forwarding</u>: Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped N for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/ charges between the RCF number and the terminating number.

Conditions:

- RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service. 1.
- The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and 2. routing required to complete the forwarded portion of the call.
- RCF service will only be provided when, the in the judgement of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without З. impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines - the customer can have up to 5 RCF services.).

<u>Service Commencement Date</u>: The fist day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order for this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

<u>Service Order</u>: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.



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EFFECTIVE: April 22, 2002

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ISSUED: March 22, 2002

CANCELLED November 22, 2004 **Missouri Public** Service Commission TM-2004-0146

Sandy Chandler Tariff Manager Six Concourse Parkway, Suite 3200 Atlanta, Georgia 30328

CANCELLED

P.S.C. TARIFF NO. 2 1st REVISED PAGE 1.5 SANGELS ORIGINAL PAGE 1.5

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<u>RechtsSouge</u>: The monthly charges to the Customer for services, facilities and comparent, which the monthly charges to the Customer for services, facilities and comparent, which the monthly (MT) for the agreed upon duration of the service.

Regular Business Hours: 8:00 a.m. through 5:00 p.m., Monday through Friday, excluding defined Holidays.

<u>Remote Access To Call Forwarding</u>: Allows the user to activate and/or deactivate the Call Forwarding feature (CT) from any remote location, using a Touch-tone phone.

<u>Service Commencement Date</u>: The fist day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order for this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

<u>Service Order</u>: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

<u>Shared Facilities</u>: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

<u>Speed Dialing</u>: Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or thirty code list. Code lists may include local and/or toll telephone numbers. (AT)

Station: Telephone equipment from or to which calls are placed.

<u>Toll Restriction</u>: Allows the customer to establish, on a per line basis, call restrictions by the calling party. (AT)

<u>Three-Way Conference Calling</u>: Allow a station in the talking state to add a third party to the call. This feature (CT) may be used on both incoming and outgoing calls.

<u>Trunk</u>: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

User: A customer or any other person authorized by the Customer to use service provided under this tariff.

<u>Voice Data Protection</u>: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

JUN 3 0 1998

ISSUED: May 26, 1998

Public Service Commission

By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017 JUN 3 0 1996

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DEFINITIONS - (Continued) MAY 1 3 1997

Remote Activation of Call Forwarding: Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone. **Public Service Commission**

Service Commencement Date: The fist day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order for this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Three-Way Calling: Allow a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

User: A customer or any other person authorized by the Customer to use service provided under this tariff.

Voice Data Protection: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

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ISSUED: May 13, 1997

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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PSC TARIFF NO. 2 1st Revised Page No. 1.5.1 Cancels Original Page No. 1.5.1 Wigcount Public Sorvice Cemmicsion

DEFINITIONS - (Continued)

<u>Shared Facilities</u>: A facility or equipment system or subsystem (DicEBcg1b2003)ed simultaneously by several Customers.

Speed Dialing: Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or thirty code list. Code lists may include local and/or toll telephone numbers.

Station: Telephone equipment from or to which calls are placed.

Toll Restriction: Allows the customer to establish, on a per line basis, call restrictions by the calling party.

<u>Three-Way Conference Calling</u>: Allow a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

 $\underline{User}\colon$ A customer or any other person authorized by the Customer to use service provided under this tariff.

<u>Voice Data Protection</u>: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

Overflow Routing: Where technical capabilities exist, overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages. The redirection (Overflow) will route to an alternate number designation determined by the customer. Standard simultaneous call "path" allocations are usually (1) per number. However, a customer may opt to increase their "path" quantities per number based on their ability to process simultaneous call volumes during overflow conditions. A monthly recurring charge will oply based on a "per path/per number" scenario". In addition, toll charges by be assessed if the alternate number designated by the customer is not coll free and is outside of their service address rate center.

Expedite: A service order that is processed at the request of the customer in a time period shorter than the company standard Service Interval.

<u>Due Date Change</u>: A customer-initiated request to delay the service commencement date after an order for service has been placed.

CANCELLED

September 6. 2004

by MC (Metrotts Public Service Commission MISSOURI

SSUED: February 21, 2003

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 Carmen L. Feliciano Tariff Administrator 205 N. Michigan Ave., Suite 1100 Chicago, IL 60601 EFFECTIVE: March 23, 2003

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BROOKS FIBER COMMUNICATIONS OF MISSOURI INC.

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DEFINITIONS - (Continued)

Service Commission

<u>shared Facilities</u>: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Dialing: Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or thirty code list. Code lists may include local and/or toll telephone numbers.

Station: Telephone equipment from or to which calls are placed.

<u>Toll Restriction</u>: Allows the customer to establish, on a per line basis, call restrictions by the calling party.

<u>Three-Way Conference Calling</u>: Allow a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

<u>User</u>: A customer or any other person authorized by the Customer to use service provided under this tariff.

<u>Voice Data Protection</u>: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.



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Service Commission

ISSUED: March 22, 2002

Sandy Chandler Tariff Manager Six Concourse Parkway, Suite 3200 Atlanta, Georgia 30328 EFFECTIVE: April 22, 2002

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ISSUED: May 26, 1998

By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017

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ISSUED: May 13, 1997

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company:

2.1.1 <u>Scope</u>

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission in the state of Missouri under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment Facilities

- 2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- 2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as reasonably required.

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September 6, 2004

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ISSUED: May 13, 1997

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: JUL 1 2 199

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MISSOURI Public Service Commission

MAY 1 3 1997

GENERAL EXCHANGE SERVICE

2.1 <u>Undertaking of the Company (Continued)</u>

2.1.3 <u>Terms and Conditions</u>

- 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purposes of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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September 6, 2004

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ISSUED: May 13, 1997

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: JUL 12 TSY

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MISSOURI Public Service Commission

MAY 1 3 1997

MISSOURI Public Service Commission

GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

2.1.3 Terms and Conditions (Continued)

- 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Missouri without regard for the State's choice of laws provisions.
- 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, consistent with applicable commission rules, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to paragraph 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

CANCELLED

September 6, 2004

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ISSUED: May 13, 1997

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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P.S.C. TARIFF NO. 2 ORIGINAL PAGE 2.5

GENERAL EXCHANGE SERVICE

2.1 <u>Undertaking of the Company (Continued)</u>

2.1.4 Liability of the Company

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- 2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

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- 2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to

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GENERAL EXCHANGE SERVICE

2.1Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

- 2.1.4.6 (continued)
- MISSOURI Public Service Commission operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- 2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- 2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3,2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff including: -claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and -patent infringement claims arising from combining or connecting the service offered by the company with apparatus and systems of the Customer or others; and -all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

- 2.1.4 Liability of the Company (Continued)
 - 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
 - 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
 - 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

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GENERAL EXCHANGE SERVICE

2.1 <u>Undertaking of the Company (Continued)</u>

2.1.4 Liability of the Company (Continued)

MISSOURI Public Service Commission

- 2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.
- 2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or systems or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6. following, and that the signals do not damage Company equipment, injure its personnel or degrade service to

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GENERAL EXCHANGE SERVICE

2.1 <u>Undertaking of the Company (Continued)</u>

2.1.4 Liability of the Company (Continued)

2.1.4.13 (continued)

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other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

- 2.1.4.14 With respect to Emergency Number 911 Service:
 - (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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GENERAL EXCHANGE SERVICE

- 2.1 <u>Undertaking of the Company (Continued)</u>
 - 2.1.4 Liability of the Company (Continued)
 - 2.1.4.14 (Continued)

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- (b) Neither is the company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.
- 2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

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GENERAL EXCHANGE SERVICE

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2.1 Undertaking of the Company (Continued)

- 2.1.4 Liability of the Company (Continued)
 - 2.1.4.16 In conjunction with a nonpublished telephone number, as described in Paragraph 3.7.5 (C), the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
 - 2.1.4.17 When a Customer with a nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.
 - 2.1.4.18 In Conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.6.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
 - 2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

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2.1 Undertaking of the Company (Continued)

2.1.5 <u>Notification of Service-Affecting Activities</u>

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements consistent with applicable commission rules. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

- 2.1.6.1 Consistent with applicable commission rules, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.1.6.2 Consistent with applicable commission rules, the Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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GENERAL EXCHANGE SERVICE

2.1 <u>Undertaking of the Company (Continued)</u>

- 2.1.6 Provision of Equipment and Facilities (Continued)
 - 2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
 - 2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
 - (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (b) the reception of signals by Customer-provided equipment; or
 - (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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GENERAL EXCHANGE SERVICE

2.1 <u>Undertaking of the Company (Continued)</u>

2.1.7 <u>Non-routine Installation</u>

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous loctions. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods neluding, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors. **September 6.2004**

2.2 <u>Prohibited Uses</u>



- 2.2.1 The services the company offers shall not be used for any unlawful purpose or for any use as to which Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.3 Where the Company provides service to its end-users through resale of a Southwestern Bell Telephone Company (SWBT) service, sharing of the Company's service by multiple end-users, or aggregation of traffic from multiple end-users onto a single service, shall be prohibited except where such conduct is explicitly permitted for the corresponding SWBT service under SWBT's tariffs.
- 2.2.4 Where the Company provides service to its end-users through resale of an SWBT service, such service shall be available only to the same class of customers to which the corresponding SWBT service is available under SWBT's tariffs.
- 2.2.5 Where the Company offers local exchange service through resale of SWBT's local exchange service, such service shall not be available to interexchange carriers, wireless carriers, competitive access carriers or other telecommunications carriers as a substitute for access services.
- 2.2.6 Customer may not use service furnished under this local exchange tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:
 - (1) request that Customer provide written certification that it is using service in compliance with this requirement; and/or
 - (2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff.

In the event the Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff. (AT)

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2.1 <u>Undertaking of the Company (Continued)</u>

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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- 2.2.4 Where the Company provides service to its end-users through resale of an SWBT service, such service shall be available only to the same class of customers to which the corresponding SWBT service is available under SWBT's tariffs.
- 2.2.5 Where the Company offers local exchange service through resale of SWBT's local exchange service, such service shall not be available to interexchange carriers, wireless carriers, competitive access carriers or other telecommunications carriers as a substitute for access services.

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> By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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GENERAL EXCHANGE SERVICE

2.3 Obligations of the Customer (Continued)

2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1 (c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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2.3 Obligations of the Customer (Continued)

2.3.1 General (Continued)



- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of services as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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2.3 Obligations of the Customer (Continued)

2.3.2 Claims



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With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third-party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third-party, arising from any act or omission by the Customer, including without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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2.4 Customer Equipment and Channels

2.4.1 <u>General</u>

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A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 <u>Station Equipment</u>

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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2.4 Customer Equipment and Channels (Continued)

- 2.4.2 <u>Station Equipment (Continued)</u>
 - 2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

- 2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- 2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- 2.4.3.3 Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

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September 6, 2004

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CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: <u>JUL 1 2 1997</u> JUL 1 2 1997 FILEU

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2.4 Customer Equipment and Channels (Continued)

- 2.4.4 Inspections
 - 2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
 - 2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2.5 Payment Arrangements

2.5.1 Payment for Service

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The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If any entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.5.1.1 <u>Taxes</u>: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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September 6, 2004

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2.5 Payment Arrangements (Continued)

- 2.5.1 <u>Payment for Service (Continued)</u>
 - 2.5.1.2. A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.⁽¹⁾ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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MISSOURI Public Service Commission



⁽¹⁾ Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- All service, installation, monthly Recurring Charges and Non-Recurring Charges are due 2.5.2.1within 30 days of receipt.
- The Company shall present bills for Recurring Charges monthly to the Customer, in 2.5.2.2 advance of the month which service is provided.
- 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.
- 2.5.2.5 A \$15.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

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By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.3 Disputed Bills

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The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Missouri Public Service Commission in accordance with the Commission's rules of procedure.

2.5,3,1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

> The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

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GENERAL EXCHANGE SERVICE

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2.5 Payment Arrangements (Continued)

2.5.5 <u>Deposits</u>



- 2.5.5.1 Subject to the applicable regulations of the Missouri Public Service Commission, applicants for service or existing Customer's who cannot establish a satisfactory credit standing with the Company may be required to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Except as otherwise specifically limited by applicable regulations of the Missouri Public Service Commission, the deposit will not exceed an amount equal to:
 - (a) two month's charges for a service or facility which has a minimum payment period of one month; or
 - (b) The charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. Such deposit may be refunded to the Customer's account at any time, but in any event shall be refunded as required by applicable regulations of the Missouri Public Service Commission. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- 2.5.5.2 A deposit may be required in addition to an advance payment.

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2.5 Payment Arrangements (Continued)

- 2.5.5 Deposits (Continued)
 - 2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at the Customer's option, return the deposit or credit it to the Customer's account. The Company shall refund deposits and accrued interest in a manner consistent with the applicable regulations of the Missouri Public Service Commission.
 - 2.5.5.4 Deposits held will accrue interest at the fixed rate specified by the Missouri Public Service Commission. Interest is credited to the customer annually, or upon termination of the service, or upon return of the deposit by the Company

2.5.6 Discontinuance of Service

- 2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, and by otherwise complying with applicable regulations of the Missouri Public Service Commission, discontinue or suspend service without incurring any liability.
- 2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may by giving 30 days' prior notice in writing to the Customer, and by otherwise complying with applicable regulations of the Missouri Public Service Commission, discontinue or suspend service without incurring any liability if such violation continues during that period.

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2.5 <u>Payment Arrangements (Continued)</u>

2.5.6 Discontinuance of Service (Continued)

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- 2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, may re-establish service by whatever means may be reasonable under the circumstances (including by replacement of the affected facilities or resale of another carrier's services or facilities). The company may seek to modify its service area to reflect the loss of facilities.
- 2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability, except to the extent such action is restricted by applicable regulations of the Missouri Public Service Commission.
- 2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.
- 2.5.6.6 The Company may, to the extent permitted by applicable regulations of the Missouri Public Service Commission, discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability:
 - A. Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section A. (1-6) if:

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ISSUED: May 13, 1997

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2.5 <u>Payment Arrangements (Continued)</u>

2.5.6 Discontinuance of Service (Continued)

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- (1) The Customer refuses to furnish information to the Company regarding the Customer's creditworthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (2) The Customer provides false information to the Company regarding the Customer's identity, address, creditworthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (3) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (4) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (a) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - (b) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (c) Any other fraudulent means or devices; or

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September 6, 2004

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2.5 <u>Payment Arrangements (Continued)</u>

MISSOURI Public Service Commission

- 2.5.6 Discontinuance of Service (Continued)
 - (5) Use of service in such a manner as to interfere with the service of other users; or
 - (6) Use of service for unlawful purposes.
 - B. Upon written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;
 - C. Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or
 - D. Thirteen (13) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that thirteen (13) day period; or
 - E. The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

- 2.5.6 Discontinuance of Service (Continued)
 - 2.5.6.6 (Continued)

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MISSOURI Public Service Commission

F. Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.6 Allowances for Interruptions of Service

2.6.1 <u>Credit for Interruptions</u>: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

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ISSUED: May 13, 1997

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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P.S.C. TARIFF NO. 2 ORIGINAL PAGE 2.32

GENERAL EXCHANGE SERVICE

2.6 Allowances for Interruptions of Service

2.6.2 Limitations on Allowances

No credit allowance will be made for:

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MISSOURI Public Service Commission

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purpose or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.
- 2.6.3 <u>Use of Alternative Service Provided by the Company</u>: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE

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.6 Allowance for Interruption of Service

2.6.1 Use Of Service

2.6.1.1 Paper Invoices

For business Customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

Monthly Recurring Charge

1-55 sheets of paper \$5.00 \$25.00 56 or more sheets of paper

No Fault Found Dispatch Service for Business Customers The Customer is responsible for the payment of a No Fault Found Dispatch Charge when: 2.6.1.2

- when requested by the Customer, maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the WorldCom service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a WorldCom service or of WorldCom maintained equipment). This can include, but not be limited to, customer requested dispatches:
 - Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom.
 - Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.
 - To provide WorldCom technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.
 - To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.
 - In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours : \$265 per visit Outside of Normal Working Hours : \$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

Any Dispatch that begins or ends from 12:01 am to 12:00 am the following day the time zone of the customers Premises on these holidays will also be considered 'Outside of Normal Working Hours':

New Years Day Martin Luther King Jr. Day Presidents Day Memorial Day Independence Day Labor Day Thanksgiving Day Day after Thanksgiving Christmas Day



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ISSUED: April 14, 2003

CANCELLED November 22, 2004 **Missouri Public** Service Commission TM-2004-0146

Carmen L. Feliciano Tariff Administrator 205 N. Michigan Ave., Suite 1100 Chicago, IL 60601

EFFECTIVE: May 15, 2003 Missourt Public Service Commission



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GENERAL EXCHANGE SERVICE

- Allowance for Interruption of Service
 - 2.6.1 Use Of Service 2.6.1.1

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<u>Paper Invoices</u> For business Customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

Monthly Recurring Charge \$5.00 1-55 sheets of paper 56 or more sheets of paper \$25.00

- 2.6.1.2 No Fault Found Dispatch Charge for Business Customers The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:
 - when requested by the Customer, maintenance personnel visit the Customer's premises, and
 - as a result of the visit, the proper functioning of the WorldCom service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a WorldCom service or of WorldCom maintained equipment). This can include, but not be limited to, customer requested dispatches
 - Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..
 - Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.
 - To provide WorldCom technical assistance to the customer or Customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.
 - To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.
 - In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours: \$265 per visit \$400 per visit Outside of Normal Working Hours :

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

SSUED: February 28, 2003

Carmen L. Feliciano Tariff Administrator 205 N. Michigan Ave., Suite 1100 Chicago, IL 60601

EFFECTIVE: April 1, 2003

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2.6.4 Paper Invoices

For business Customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

Monthly Recurring Charge 1-55 sheets of paper \$5.00 56 or more sheets of paper \$25.00

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ISSUED: February 21, 2003

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Carmen L. Feliciano Tariff Administrator 205 N. Michigan Ave., Suite 1100 Chicago, IL 60601 EFFECTIVE: March 23, 2003

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- 2.6 Allowance for Interruption of Service ILOUF
 - 2.6.1 <u>Use Of Service</u> 2.3.1.3 Telec

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1.3 <u>Telecommunications Service Priority (TSP)</u> The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services - including services to private companies and institutions -- that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.

Customers are subjected to the features, rate and charges as described in the Company's "Service Publication and Price Guide" (The Guide), located on the Company's website at www.mci.com.

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September 6, 2004

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Missouri Public Service Commission

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PSC TARIFF NO. 2 Original Page 2.32.3

general exchange service Missouri Public

2.6 Allowance for Interruption of Service

2.6.1 <u>Use Of Service</u>

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2.3.1.4 Late Fee

Late Fee For Business Service Customers, a Fate payment charge at the rate of 1.5% per month will accrue upon any unpaid amount commencing 31 days after remittance was due to MCI. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer.

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The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

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By M C (*MCHOHS* Public Service Commission MISSOURI

> Missouri Public Service Commission

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GENERAL EXCHANGE SERVICE

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Allowance for Interruption of Service

2.6.1 Use Of Service

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2.3.1.5 <u>Local Disaster Recovery</u>

MCI Disaster Recovery Plans Service is an optional feature for customers of MCI Local Line and/or Trunk Services. MCI Disaster Recovery Plans Service is not available for circuits provided via UNE-P.

MCI Disaster Recovery provides MCI Local Customers with pre-established Disaster Recovery Plans to be invoked in case of a local line/trunk outage related to an emergency /disaster. Disaster Recovery can be defined as a collection of actions, procedures, and information that is developed, tested and held in readiness for use in the event of an emergency / disaster. For purposes of this optional feature, an emergency / disaster is defined as any event that may cause a lengthy disruption of the Customer's local line/trunk service. These events include, but are not limited to, natural events, accidents, or events of sabotage. The customer must notify MCI when to invoke these pre-established plans with a secure password. These pre-established plans may consist of specific restoration processes involving the redirection of traffic through Remote Call Forward Feature Service; or Trunk Group Redirection. More complex plans that involve over100 numbers may also be established on an individual case basis. Changes or modifications to these plans can be made as part of the monthly recurring fee.

Local Disaster Recovery: Non Recurring Charge

 1 number to 10 numbers
 \$750

 11 numbers to 40 numbers
 \$850

 41 numbers to 100 numbers
 \$1,000

 101 numbers and above
 \$1,500

Local Disaster Recovery: Recurring Charge

1 number to 10 numbers\$5011 numbers to 40 numbers\$10041 numbers to 100 numbers\$200101 numbers and above\$200



September 6, 2004

By MC (MCHOHY Public Service Commission MISSOURI

ALL MATERIAL ON THIS PAGE IS NEW.

ISSUED: February 9, 2004

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 Carmen L. Feliciano Tariff Administrator 205 N. Michigan Ave., Suite 1100 Chicago, IL 60601 EFFECTIVE: March 9, 2004

Missouri Public Service Commission

FILED MAR 09 2004

Service Commission



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P.S.C. TARIFF NO. 2 RECEORGINAL PAGE 2.33

MAY 1 3 1997

GENERAL EXCHANGE SERVICE

2.7 Cancellation of Service

2.7.1.1

2.7.1 Cancellation of Application for Service

specified below.

MISSOURI Public Service Commission Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those

- 2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

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September 6, 2004

IME HOHA Service Commission MISSOURI

ISSUED: May 13, 1997

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017



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GENERAL EXCHANGE SERVICE

2.7 <u>Cancellation of Service (Continued)</u>

2.7.2 Cancellation of Service by the Customer

MISSOURI Public Service Commission

MAY 1 3 1997

If a customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable Service Order for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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September 6, 2004

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GENERAL EXCHANGE SERVICE MAY 1 3 1997

2.9 Notices and Communications

MISSOURI Public Service Commission

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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September 6, 2004

By MC ME WOHR Public Service Commission MISSOURI

ISSUED: May 13, 1997

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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14	OPERA	TOR SERVICES	14.1
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CANCELLED September 6, 2004 November 22, 2004 Missouri Public Service Commission MCImetro Access #8 and TM-2004-0146

ISSUED: July 13, 2001

Sandy Chandler Tariff Manager Six Concourse Parkway, Suite 3200 Atlanta, Georgia 30328 EFFECTIVE: August 12, 2001

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ISSUED: October 1, 1999

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	13.6 TEMPORARY PROMOTIONAL PROGRAMS	13.5
14	OPERATOR SERVICES	14.1

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ISSUED: May 13, 1997

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: Standon 10, 1997 JUL 1 2 1997

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P.S.C. TARIFF NO. 2 ORIGINAL PAGE 3.1 ---

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SERVICE CONNECTION CHARGES

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MISSOURI Public Service Commission

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3.4 Service Connection Charge Applications	3.4

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September 6, 2004

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ISSUED: May 13, 1997

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JUL 1 2 1997

SERVICE CONNECTION CHARGES MAY 1 3 1997

3.1 Description

MISSOURI Public Service Commission

Service Connection Charges are, one-time charges associated with a service or item of equipment which applies on a per-item basis each time the service or an item of equipment is provided and includes, but not limited to the following:

Service Connection Charge: A Service Connection Charge is a one-time charge, which applies for Company work associated with activities to set up/change accounts, including, but not limited to, service order issuance, programming, billing, etc. for installations, moves, changes, or rearrangements of services and/or equipment.

Subsequent Non-Recurring Charge: A non-recurring charge may apply to the installation, change, or move of services, as specified in tariffs for each service or item of equipment, in addition to rates identified within this section of the tariff.

Labor Charge: Labor Charges are one-time charges related to work performed by the Company or a Company representative associated with customer premises visits. Charges are broken down as follows:

- Regulated Charges for work done on the Company's side of the protector/Standard Network Interface (SNI) and Demarcation Point (NI). This may include, but is not limited to, the move of a Demarcation Point or move the (SNI), at the customer's request.
- Maintenance When a dispatch is necessary on repair to isolate trouble on the Customer's side of the Demarcation Point. Charges apply when a technician is dispatched; and the network is verified OK; and trouble is isolated to the customer's side of the Demarcation Point.
- Inside Wire Installation/Jacks Includes all wire and jacks (excluding customer premise equipment) on the customer's side of the Company's Demarcation Point. Charges apply at the customer's request and expense.

CANCELLED

September 6, 2004

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CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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P.S.C. TARIFF NO. 2 ORIGINAL PAGE 3.3 MAY 1 3 1997

SERVICE CONNECTION CHARGES

3.2 General Regulations

MISSOURI Public Service Commission

3.2.1 The Service Connection Charges specified for the connection, move or change of service, contemplate work being performed by the Company, or on behalf of the Company, during normal working hours Monday through Friday from 8:00 AM to 5:00 PM.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or day, or on holidays, or interrupts work once begun, additional charges will apply as appropriate.

3.2.2 Service Connection Charges are in addition to other rates and charges normally applying under the tariffs. They apply in addition to construction charges made because of unusual costs in establishing service.

3.3 Service Connection Charges Do Not Apply To:

- 3.3.1 Moves or changes required for the proper maintenance of service.
- 3.3.2 Changes of telephone numbers for Company initiated reasons or service reasons e.g., change to Touch-tone service.

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September 6, 2004

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By MC (MOHOH) Public Service Commission MISSOURI

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P.S.C. TARIFF NO. 2

GENERAL EXCHANGE SERVICE

3.4 Service Connection Charge Applications

REC'B SEP 25 2000

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection charges and the associated rates. 1/

	Business <u>2</u> / Service Connection	(AT)
Access Line (per line) New Installation Additional Line	\$84.00 \$84.00	
Link Up America Assistance		
Access Line – CES I or CES II <u>3</u> /	\$84.00	(CT)
Change to or from Residential features; or Gateway S1 Standard Features/Packages/ Optional Features	\$20.00	
Change to/from CES I To/from CES II	\$84.00 CANCELLED	
	September 6, 2004 By MCIMEHVOHS Public Service Commissio MISSOURI	n
	Missouri Public Service Commission	-
	FILED OCT 25 2000	

Only one Service Connection Charge applies, per order issued. <u>l</u>/ <u>2</u>/ <u>3</u>/

Beginning October 25, 2000, this service will no longer be available to new subscribers.

Refer to Section 10, CES

ISSUED: September 25, 2000

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

Sandy Chandler Tariff Manager Six Concourse Parkway, Suite 3200 Atlanta, Georgia 30328

EFFECTIVE: October 25, 2000

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MAY 1 3 1997 Service connection charges

3.4 Service Connection Charge Applications

MISSOURI Public Service Commission

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list 3.4.2 identifies major service categories for Service Connection Charges and the associated rates. ⁽¹⁾ Business

	Service Connection	
Access Line (per line) New Installation	\$84.00	
Additional Line	\$84.00	
Lînk Up America Assistance		
Access Line - CES I or CES II ⁽²⁾	\$84.00	
Change to or from Residential features; or	\$20.00	
Gateway S1 Standard Features/Packages/ Optional Features		CANCELLED
Change to/from CES I to/from CES II	\$84.00	OCT 25 2000 BY 15+ RP 3.4
		Public Service Commission MISSOUR'

⁽¹⁾ Only one Service Connection Charge applies, per order issued. ⁽²⁾ Refer to Section 10, CES.

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By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017



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P.S.C. TARIFF NO. 2 **ORIGINAL PAGE 3.5**

MAY 1 3 1997 service connection charges

Business

3.4 Service Connection Charge Applications (Continued)

MISSOURI Public Service Commission

Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list 3.4.2 identifies major service categories for Service Connection Charges and the associated rates. (Continued) (1)

	Service Connection
Line Restoral (per line/per trunk)	\$70.00 ⁽²⁾
PIC -2 Change (per line)	\$5.00
Suspension of Service Restoral Charge (per line/per trunk)	\$31.75 ⁽³⁾
Change Class of Service Residence to Business Business to Residence	\$28.75
Directory Services	\$8.00
Number Change (per access line)	\$28.75
Supersedure	\$8.00
Rearrangement of trunk circuits	\$ 8.50
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per access line	\$8.50
Change type of service (i.e. from measured to flat or flat to measured)	\$8.00

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September 6, 2004

By MC Metrotts Public S rice Commission MISSOURI

⁽³⁾ Applies for line/trunk Restoral after Customer-initiated suspension.

ISSUED: May 13, 1997

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By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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⁽¹⁾ Only one Service Connection Charge applies, per order issued.

⁽²⁾ Applies for Line/Trunk Restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 day following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

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SERVICE CONNECTION CHARGES

3.4 Service Connection Charge Applications (Continued)

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The Labor Charges outlined below apply whenever a customer premises visit is required, at the customer's 3.4.3 request for regulated service, as specified under 3.1: (1) (2) (3) MISSOURI

Public Service Commission

		Mon Fri. & all day	
	Mon Fri. <u>8 a.m 5 p.m</u> .	Sunday <u>excluding 8 a.m 5 p.m.</u>	Holidays (4)
First 15 minutes or fraction thereof	\$17.00	\$21.00	\$25.00
Each additional 15 minutes or fraction thereof	\$9.00	\$11.00	\$13.00

The following Maintenance Service Charges apply when a dispatch is necessary to isolate trouble on the 3.4.4 customer's side of the demarcation point as specified under 3.1.

	Mon Fri. <u>8 a.m 5 p.m</u> .	Mon Fri. & all day Sunday <u>excluding 8 a.m 5 p.m.</u>	<u>Holidays</u>
First 15 minutes or fraction thereof	\$30.50	\$34.00	\$37.50
Each additional 15 minutes or fraction thereof	\$10.00	\$12.00	\$14.00

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September 6, 2004

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⁽²⁾ Work performed on the customer's side of the Demarcation Point, is billed at the customer's request and expense. ⁽³⁾ Applies for installing, rearranging, changing, reterminating, moving or removing network terminating wire or cable. ⁽⁴⁾ Holidays are defined as Christmas Day (Dec. 25), New Years Day (Jan 1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in November).

ISSUED: May 13, 1997

CANCELLED November 22, 2004 **Missouri Public** Service Commission TM-2004-0146

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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⁽¹⁾ Applies for installing, rearranging, changing, reterminating, moving or removing Standard Network Interface or additional terminations of existing access lines.

P.S.C. TARIFF NO. 2 ORIGINAL SHEET 4

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GENERAL EXCHANGE SERVICE

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EXPLANATION O	F SYLMBOLS, REFERENCES MARKS, AND ABBREVIATIO	
	ools shall be used in this tariff for the purpose indicated below:	MIJSOURI Public Service Commission
(AT) -	means addition to text.	
(C) -	means a correction.	
(CP) -	means to change in practice.	
(CR) -	means a change in rate.	
(CT) -	means change in text.	
(DR) -	means discontinued rate.	
(FC) -	means a change in format lettering or numbering.	
(MT) -	means moved text.	
(NR) -	means new rate.	

(RT) - means removal of text.

ISSUED: May 13, 1997

CANCELLED September 6, 2004 November 22, 2004 Missouri Public Service Commission MCImetro Access #8 and TM-2004-0146 By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: JUL 1 2 1997

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LOCAL EXCHANGE SERVICES MAY 26 1998

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	4.3 Local Calling Services	4.2	
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	4.3.2 Exchanges By Rate Group	4.2	(CT)
	4.3.3 Measured Rates for Local Calls	4.3	(AT)
	4.3.4 Time Periods and Discounts Defined	4.3	(FC)
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	4.5 Telecommunications Relay Service	4.4	(FC)

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September 6, 2004



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MISSOURI Public Service Commission

ISSUED: May 26, 1998 CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017

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LOCAL EXCHANGE SERVICES MAY 1 3 1997

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ISSUED: May 13, 1997

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017



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LOCAL EXCHANGE SERVICES

4.1 Description

MAY 26 1998

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for callerpaid information services will be blocked by the Company's switch.

4.2 General Regulations

- 4.2.1 Service Area: The Company's service area consists of the Principal Zone and MCA 1 of the Kansas City and Springfield Metropolitan Exchanges as defined in Southwestern Bell Telephone Company's Local Exchange tariffs. The Company's provision of service within said service area is subject to the availability of appropriate facilities.
- 4.2.2 Local Calling Areas: The local calling area for the Company's Missouri customers consists of the geographic area encompassed within the Kansas City and the Springfield Metropolitan Exchange (Principal Zone and MCA-1 and MCA-2 Zones) as defined in Southwestern Bell Telephone Company's Local Exchange tariffs.
- 4.2.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

4.3 Local Calling Service

4.3.1 Description

Local Calling Service provides a customer with the ability to originate calls from a Companyprovided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area.

4.3.2 Exchanges By Rate Group

4.3.2.1 Rates for the Company's services under this tariff may be differentiated by Rate Groups, which are defined as follows:

Rate Group A: The Company's Service Area to the extent it is included within the area encompassed by Rate Group D as defined in the tariffs of Southwestern Bell Telephone Company.

Rate Group B: The Company's Service Area to the extent it is included within the area encompassed by Rate Group C as defined in the tariffs of Southwestern Bell Telephone Company.





September 6. 2004



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MISSOURI Public Service Commission

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ISSUED: May 26, 1998

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017

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MAY 1 3 1997

LOCAL EXCHANGE SERVICES

4.1 <u>Description</u>

MISSOURI Public Service Commission

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- 4.2 <u>General Regulations</u>
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 - 4.2.2 <u>Local Calling Areas</u>: The local calling area for the Company's Missouri customers consists of the geographic area encompassed within the Kansas City and the Springfield Metropolitan Exchange (Principal Zone and MCA-1 and MCA-2 Zones) as defined in Southwestern Bell Telephone Company's Local Exchange tariffs.

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4.3.1 <u>Description</u>

Local Calling Service provides a customer with the ability to originate calls from a Companyprovided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area.

4.3.2 Exchanges By Rate Group

4.3.2.1 Rates for the Company's services under this tariff may be differentiated by Rate Groups, which are defined as follows:

<u>Rate Group A:</u> The Company's Service Area to the extent it is included within the area encompassed by Rate Group D as defined in the tariffs of Southwestern Bell Telephone Company.

<u>Rate Group B:</u> The Company's Service Area to the extent it is included within the area encompassed by Rate Group C as defined in the tariffs of Southwestern Bell Telephone Company.

4.3.3 Measured Rates for Local calls (1)

Usage sensitive (time increment) charges apply for each call. Timing is in 6 CANCELLEDS. with a minimum charge of one minute per call.

	<u>lnitial minute</u>	1
0 Miles	\$.021	
1 Miles and over	\$.034	

<u>Additional 6-second increment</u> \$.001 \$.0012

commission

¹⁷ Rates apply in addition to the Residence and Gateway S1 access line rates.

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By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: 1 2 1997 الله 1 2 1997 الألي ال

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LOCAL EXCHANGE SERVICES Continued) Public Service Commission

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4.3 Local Calling Service (Continued)

4.3.3 Measured Rates for Local Calls (1)

Usage sensitive (time increment) charges apply for each call. Timing is in 6 second increments, with a minimum charge of one minute per call.

	Initial_minute	Additional 6-second increment
0 Miles	\$.021	\$.001
1 Miles and over	\$.034	\$.0012

These rates are not available to new customers as of June 30, 1998. See Section 20.6 for Intelenet (AT)Local Calling Service rates for new customers.

4.3.4. Time Periods and Discounts Defined⁽²⁾

4.3.4.1 The discounts identified below are discounts off of the Standard Rate Schedule specified in 4.3.3.

	<u>Discounts</u>
Day - 9 a.m. to, but not including 9 p.m.	0%
Evening/Weekend - Monday - Friday, 9 p.m. to, but not including 9 a.m.,	75%
All Day Saturday, Sunday and Holidays	75%

Emergency Services (Enhanced 911) 4.5

- Emergency service (Enhanced 911) allows customers to reach appropriate emergency services including 4.5.1 police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).
- 4.5.2 The Company is obligated to supply the E911 service provider(s) in the Company's service area(s) (the E911 service providers) with information necessary to update the E911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 4.5.3 At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusive owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. The Company will be obligated to provide facilities to route calls from end-users to the proper PSAP. The Company recognizes the authority of the E911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 4.5.4 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate government entity pursuant to RSMo 190.310.

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⁽¹⁾ Rates apply in addition to the Residence and Gateway S1 access line rates. ⁽²⁾ All times refer to local time.

LOCAL EXCHANGE SERVICES (Continued)

4.3 Local Calling Service

4.3.4. Time Periods and Discounts Defined (1)

4.3.4.1 The discounts identified below are discounts off of the Standard Rate Schedule specified in 4.3.3.

	<u>Discounts</u>
Day - 9 a.m. to, but not including 9 p.m.	0%
Evening Weekend - Monday - Friday, 9 p.m. to, but not including 9 a.m.,	75%
All Day Saturday, Sunday and Holidays	75%

4.5 Emergency Services (Enhanced 911)

- 4.5.1 Emergency service (Enhanced 911) allows customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).
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- 4.5.3 At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusive owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. The Company will be obligated to provide facilities to route calls from end-users to the proper PSAP. The Company recognizes the authority of the E911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 4.5.4 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate government entity pursuant to RSMo 190.310.

4.6 Telecommunications Relay Service (TRS)

4.6.1 Telecommunications relay service enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices, to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

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¹¹ All times refer to local time.

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LOCAL EXCHANGE SERVICES (Continued)

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4.6 <u>Telecommunications Relay Service</u> (TRS)

(MT)

MO. PUBLIC SERVICE UP Telecommunications relay service enables deaf, hard-of-hearing or speech-impaired persons who use a rext 4.6.1 Telephone (TT) or similar devices, to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

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GENERAL EXCHANGE SERVICE

MAY 1 3 1997

APPLICATION OF TARIFF

MISSOURI

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Brooks Fiber Communications of Missouri, Inc., hereinafter referred to as the "Company", to Customers within the local exchange service area defined herein. Rates, terms and conditions applicable to the Company's intrastate dedicated services and intrastate switched access services are contained in the Company's PSC Tariff No. 1.

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GATEWAY S1 SERVICES

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⁽¹⁾ Gateway S1 Services in this section are not available to new customers as of June 30, 1998. Services and rates for new customers are contained in Section 20.

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GATEWAY S1 SERVICES

5.1 <u>Description</u>

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- 5.1.1 Gateway S1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to:
 - a) originate and receive calls from other stations on the public switched telephone network;
 - b) access the Company's Local Calling Services, Interexchange Calling Services, and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff;
 - c) access certain interstate and international calling services;
 - access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling; and;
 - e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under the tariff.
- 5.1.2 Definitions for Gateway S1 Service features are defined under Definitions, Section 1, of this tariff.

5.2 <u>General Regulations</u>

- 5.2.1 Gateway S1 Service can not be used to originate calls to caller-paid information services (e.g., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.
- 5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.
- 5.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

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GATEWAY SI SERVICES

5.3 Gateway S1 Basic Business Line

5.3.1 Description

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The Gateway S1 Basic Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or Key Systems.

5.3.2 Standard Features

5.3.3

Each Gateway S1 Basic Business Line is provided with the following standard features: Touch-Tone

Optional Features (DT) Deny Terminating (MT) Hunting

5.3.4 **Business Line Value Package**

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding - Variable Call Forwarding - Busy Call Forwarding - Don't Answer Call Waiting Cancel Call Waiting Three-Way Calling Customer Changeable Speed Calling

5.3.5 Security Package

Security Package consisting of the following features is available with the Basic Business Line, Optional Features, and Business Value Line Package. CANCELLED

Caller ID Number Remote Access To Call Forwarding Call Trace

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GATEWAY SI SERVICES

5.3 Gateway S1 Basic Business Line

MISSOURI Public Service Commission

MAY 1 3 1997

5.3.1 Description

The Gateway S1 Basic Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or Key Systems.

5.3.2 Standard Features

Each Gateway S1 Basic Business Line is provided with the following standard features: Touch-Tone Hunting⁽¹⁾

5.3.3 <u>Optional Features</u> Distinctive Ring Deny Terminating

5.3.4 Business Line Value Package

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding - Variable Call Forwarding - Busy Call Forwarding - Don't Answer Call Waiting Cancel Call Waiting 3-Way Calling Customer Changeable Speed Calling

5.3.5 Security Package

Security Package consisting of the following features is available with the Basic Business Line, Optional Features, and Business Value Line Package.

Calling Line Identification Remote Activation of Call Forwarding Call Trace

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⁽¹⁾ Hunting is provided as a standard feature at no charge to the Customer and without otherwise affecting charges for Gateway S1 Business Line Service.

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GATEWAY SI SERVICES

5.3 Gateway S1 Basic Business Line (cont'd)

5.3.5 Security Package(cont_d)

Caller ID Type Services (cont d).

nt'd). unblock their calling name and/or number information on a per call basis.

Line blocking customers can unblock their calling name and/or number information on a per call basis. at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the name and or number will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Calling Line Identification customer that the calling party has elected to block the delivery of their name and telephone number.

5.4 Gateway SI Analog PBX Trunk

5.4.1 Description

The Gateway SI Analog PBX Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time.

5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features In. Out. Two-Way Touch-Tone Hunting

5.4.3 Security Package

The following features are provided with the optional. Security Package: Call Forwarding - Variable Remote Activation of Call Forwarding Call Trace

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⁽¹⁾ Hunting is provided as a standard feature at no charge to the Customer and without otherwise affecting charges for Gateway \$1 Business Line Service.

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GATEWAY S1 SERVICES

5.5 Gateway S1 Analog DID Trunk

5.5.1 Description

MO. PUBLIC SERVICE COMM

MAY 26 1998

The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features DID/Two Way DTMF, MF or Dial Pulse signaling (as specified by the customer) Trunk Group Hunting

5.5.3 Optional Features

5.5.4 <u>DID Telephone Numbers</u> ⁽¹⁾ Individual Group of 20 Group of 100

5.6 GATEWAY S1 DIGITAL PBX TRUNK

5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

- 5.6.2 Standard Features
 - 5.6.2.1 Each Gateway S1 Digital PBX Trunk is provided with the following standard features: a) Terminal Interface: DSX-1 panel

5.6.2.2 Each of the channels has the following features:

- a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)
- b) Directionality: DID/DOD or two way, as specified by the Customer.⁽²⁾
- c) Hunting

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⁽¹⁾ There must be a minimum of 10 trunks equipped for DID for every block of 100 or fewer numbers.
 ⁽²⁾ For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1, following.

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GATEWAY S1 SERVICES

5.5 Gateway S1 Analog Did Trunk

5.5.1 Description

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The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade 3 1997 telephonic communications channel which can be used to receive one call at a time. MISSOURI

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features DID/Two Way DTMF, MF or Dial Pulse signaling (as specified by the customer) **Trunk Group Hunting**

5.5.3 Optional Features

ANI and DNIS with Conventional signaling

5.5.4 DID Telephone Numbers ⁽¹⁾ Individual Group of 20 Group of 100

5.6 GATEWAY S1 DIGITAL PBX TRUNK

5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

5.6.2 Standard Features

- 5.6.2.1 Each Gateway S1 Digital PBX Trunk is provided with the following standard features: a) Terminal Interface: DSX-1 panel
- 5.6.2.2 Each of the channels has the following features:
 - a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)
 - b) Directionality: DID/DOD or two way, as specified by the Customer.⁽²⁾ CANCELLED
 - c) Hunting



⁽¹⁾ There must be a minimum of 10 trunks equipped for DID for every block of 100 or fewer numbers. ⁽²⁾ For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1, following.

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GATEWAY S1 SERVICES

5.6 Gateway S1 Digital PBX Trunk (Continued)

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- 5.6.3 Optional Features:
- 5.6.4 ISDN PRI Efficiency Package
 - 5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk:a) ISDN Primary Rate Interface signaling
 - 5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk: (Continued)
 - b) Call-by-Call Service Selection
 - c) Out-of band ANI and DNIS via the D channel
 - d) One D channel per DS-1 facility or using NFAS, one D channel can control more than one DS1, and using D-channel backup, a secondary D-channel on another DS-1 can be designated to operate in case of failure of the primary DS-1 D channel.
 - e) DID Telephone Numbers: ⁽¹⁾ Individual Group of 20 Group of 100

5.7 Payment Plans

- 5.7.1 The Gateway S1 payment plan offers the customer two options for payment.
 - a) Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

b) Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

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⁽¹⁾ For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1, following. Public Service Commission

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- 5.6 Gateway S1 Digital PBX Trunk (Continued)
 - 5.6.3 <u>Optional Features:</u> ANI and DNIS with conventional signaling
 - 5.6.4 ISDN PRI Efficiency Package
 - 5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk:a) ISDN Primary Rate Interface signaling
 - 5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk: (Continued)
 - b) Call-by-Call Service Selection
 - c) Out-of band ANI and DNIS via the D channel
 - d) One D channel per DS-1 facility or using NFAS, one D channel can control more than one DS1, and using D-channel backup, a secondary D-channel on another DS-1 can be designated to operate in case of failure of the primary DS-1 D channel.
 - e) DID Telephone Numbers: ⁽¹⁾ Individual Group of 20 Group of 100

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 - a) Fixed Monthly Rate Plan

Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

b) Month-to-Month Plan

Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

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⁽¹⁾ For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1, following.

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GATEWAY S1 SERVICES

5.8 Rates below are for Rate Group A Exchanges

MAY 26 1998

5.8.1	These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates	(CT)
	for new customers are contained in Section 20.10. Rates for existing customers apply as follows:	

	Non- Non-				
	Recurring Recurring (New) (Change (2), (3), (4) (5), (3), (4)	-	1 Year	3 Year	5 Year
Gateway S1 Business Line	· · · · · · · · · · · · · · · · · · ·				
Flat Rate	\$50.00	\$28.50	\$26.75	\$25.75	\$24.50
MCA-1	\$50.00	\$29.75	\$28.00	\$26.75	\$25.75
MCA-2	\$50.00	\$31.50	\$29.75	\$28.50	\$27.25
Optional Features					
Hunting		\$1.50	\$1.50	\$1.50	\$1.50
Business Line Value Pkg.	N/C	\$7.00	\$7.00	\$7.00	\$7.00
Call Forwarding-Variable	N/C	\$2.00	\$2.00	\$2.00	\$2.00
Call Forwarding-Busy	N/C	\$.50	\$.50	\$.50	\$.50
Call Forwarding-Don't Answer	N/C	\$.50	\$.50	\$.50	\$.50
Call Waiting	N/C	\$3.25	\$3.25	\$3.25	\$3.25
Three-Way Calling	N/C	\$2.00	\$2.00	\$2.00	\$2.00
Speed Calling	N/C	\$2.00	\$2.00	\$2.00	\$2.00
Security Pkg.	N/C	\$6.00	\$6.00	\$6.00	\$6.00
Gateway S1 Analog PBX Trunk					
Flat Rate	50.00	\$37.00	\$34.75	\$33.50	\$31.75
MCA-1	\$50.00	\$38.75	\$36.50	\$35.00	\$33.50
MCA-2	\$50.00	\$40.75	\$38.25	\$36.75	\$35.00
Optional Features					
Hunting		\$1.50	\$1.50	\$1.50	\$1.50
Security Pkg.	<u>N/C</u>	\$6.00	\$6.00	\$6.00	\$6.00
Gateway S1 Analog DID Trunk		_			
Flat Rate	\$25.00	\$40.00	\$37.75	\$36.00	\$34.50
Optional Features ⁽⁶⁾					
	CANCELLE	-n			
Hunting		\$1.50	\$1.50	\$1.50	\$1.50
DID - 10 Numbers	\$25.00 \$50.00 Septembe	r 6. ^{\$4.00}	\$4.00	\$4.00	\$4.00
DID - 20 Numbers	\$50.00 2004	\$5.00	\$5.00	\$5.00	\$5.00
DID - 100 Numbers	\$100.00 2004	\$21.00	\$21.00	\$21.00	\$21.00
	By MC IMC IM Public Service Con MISSOURI	mission			

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3,

⁽²⁾ Applies for the initial installation (new).

⁽³⁾ Charge applies per line, per trunk, per feature, per package, as applicable under section 3.

⁽³⁾ Charge applies per line, per trunk, per reature, per package, as applicable and a series of packages are established/changed at the same time, on the same line/trunk, only one non-JUN 3 0 1998

⁽⁵⁾ Applies for changes made, once the service has been established as applicable under section 3.

⁽⁶⁾ Rates apply, per trunk.

ISSUED: May 26, 1998

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017

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MISSOURI Public Service Commission

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GATEWAY SI SERVICES

5.8 Rates below are for Rate Group A Exchanges.

5.8.1 Non-recurring and monthly rates apply as follows: ⁽¹⁾

May 1 3 1997

MISSOURI Public Service Commission

	Non- Recurring (New) (21. (3), (4)	Non- Recurring (Changes) (5),(3),(4)	Month to Month	1 Year	3 Year	5 Year
Gateway S1 Business Line						
Flat Rate	\$75.00		\$30.25	\$28,45	\$27.25	\$26.05
Measured	\$75.00		\$18.50	\$17.40	\$16.65	\$15.95
Optional Features						
Deny Terminating	N/C	N/C	N/C	N/C	N/C	N/C
Business Line Value Pkg.	N/C		\$4.00	\$3.80	\$3.60	\$3.45
Security Pkg.	N/C		\$3.50	\$3.30	\$3.15	\$3.05
Gateway S1 Analog PBX Trun	k				, <u></u>	
Flat Rate	\$75.00		\$36.00	\$33.85	\$32.40	\$31.00
Security Pkg.	N/C		\$3.50	\$3.30	\$3.15	\$3.05
Gateway S1 Analog DID Trun	·					
Flat Rate	\$83.25		\$78.00	\$73.35	\$70.20	\$67.10
Optional Features (6)						
ANI and DNIS with						
convent'l signaling			\$.25	\$.25	\$.25	\$.25

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JUN 3 0 1998 By SHRS#5.7 Public Service Commission MISSOURI

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3.

⁽²⁾ Applies for the initial installation (new).

⁽³⁾ Charge applies per line, per trunk, per feature, per package.

⁽⁴⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

⁽⁵⁾ Applies for changes made, once the service has been established.

⁽⁶⁾ Rates apply, per trunk.

ISSUED: May 13, 1997

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: JUL 1 2 1997



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P.S.C. TARIFF NO. 2 1ST REVISED PAGE 5.7.1 **CANCELS ORIGINAL PAGE 5.7.1**

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GATEWAY S1 SERVICES

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MO. PUBLIC SERVICE COMM

5.8 Rates below are for Rate Group B Exchanges.

These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates (CT)for new customers are contained in Section 20.10. Rates for existing customers apply as follows: ⁽¹⁾

(Co		

5.8.1

N	lon-Recurring (New) (2), (3), (4)	Non-Recurring (Changes) (3).(4)(5)	Month to Month	1 Year	3 Year	5 Year	
Gateway S1 Business Line							
Flat Rate	\$50.00		\$23.25	\$21.75	\$20.75	\$20.00	
MCA -1	\$50.00		\$25.25	\$23.75	\$22.75	\$21.75	
Optional Features							(CT)
Hunting			\$1.50	\$1.50	\$1.50	\$1.50	(NR)
							(RT)
Business Line Value Pkg.	N/C		\$7.00	\$7.00	\$7.00	\$7.00	
Call Forwarding Variable			\$2.00	\$2.00	\$2.00	\$2.00	
Call Forwarding - Busy			\$.50	\$.50	\$.50	\$.50	
Call Forwarding - Don't Answ	er		\$.50	\$.50	\$.50	\$.50	
Call Waiting			\$3.25	\$3.25	\$3.25	\$3.25	
Three-Way Calling			\$2.00	\$2.00	\$2.00	\$2.00	
Cust. Changeable Speed Callin	ng		\$2.00	\$2.00	\$2.00	\$2.00	
Security Pkg.	N/C		\$6.00	\$6.00	\$6.00	\$6.00	
Gateway S1 Analog PBX Trunk					······		
Flat Rate	\$50.00		\$29.75	\$27.75	\$26.75	\$25.50	
MCA -1	\$50.00	OWNER	\$32.75	\$30.75	\$29.50	\$28.25	
Optional Features		CANCELLE	ע				(CT)
		September 6, 20	04				(RT) (RT)
Hunting	a	WIMPHREE	\$1.50	\$1.50	\$1.50	\$1.50	(CT)(NR)
Security Pkg.	N/C Publ	ic Service Com MISSOURI	mission	\$6.00	\$6.00	\$6.00	

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3.

⁽²⁾ Applies for the initial installation (new).

⁽³⁾ Charge applies per line, per trunk, per feature, per package as applicable under section 3.

⁽⁴⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one 300-1998 recurring charge applies as applicable under section 3.

⁽⁵⁾ Applies for changes made, once the service has been established as applicable under section 3.

MISSOURI Public Service Commission

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ISSUED: May 26, 1998

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017

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P.S.C. TARIFF NO. 2 ORIGINAL PAGE 5.7.1 RECEIVED

GATEWAY SI SERVICES

5.8 Rates below are for Rate Group B Exchanges.

May 1 3 1997

MISSOURI Public Service Commission

5.8.1	Non-recurring and monthly rates apply as follows:	(1)	
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:	Non-Recurring (New)	Non-Recurring (Changes)	Month to			
	(2), (3), (4)	(3),(4)	Month	1 Year	3 Year	5 Year
Gateway S1 Business Line						
Flat Rate	\$50.00		\$23.25	\$21.75	\$20.75	\$20.00
MCA -1	\$50.00		\$25.25	\$23.75	\$22.75	\$21.75
Standard Features						
Hunting						
Touch Tone						
Business Line Value Pkg.	N/C		\$7.00	\$7.00	\$7.00	\$7.00
Call Forwarding Variable			\$2.00	\$2.00	\$2.00	\$2.00
Call Forwarding - Busy			\$.50	\$.50	\$.50	\$.50
Call Forwarding - Don't Answ	ver		\$.50	\$.50	\$.50	\$.50
Call Waiting			\$3.25	\$3.25	\$3.25	\$3.25
Three-Way Calling			\$2.00	\$2.00	\$2.00	\$2.00
Cust. Changeable Speed Calli	ng		\$2.00	\$2.00	\$2.00	\$2.00
Security Pkg.	N/C		\$6.00	\$6.00	\$6.00	\$6 .00
Gateway S1 Analog PBX Trun			·			
Flat Rate	\$50.00		\$29.75	\$27.75	\$26.75	\$25.50
MCA -1	\$50.00		\$32.75	\$30.75	\$29.50	\$28.25
Standard Features						
In, Out, Two-way						
Touch Tone						
Trunk Group Hunting						
Security Pkg.	N/C		\$6.00	\$6.00	\$6.00	\$6.00

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JUN 3 0 1998 B٧ Public Service Commission MISSOURI

⁽¹⁾ Service Connection Charges also apply, as specified under Section 3.

⁽²⁾ Applies for the initial installation (new).

⁽³⁾ Charge applies per line, per trunk, per feature, per package.

⁽⁴⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

ISSUED: May 13, 1997

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017 EFFECTIVE: Same 10, 1997 JUL 1 2 1997

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GATEWAY SI SERVICES

MAY 26 1998

5.8 Rates Below Are For Rate Group A Exchanges

MO. PUBLIC SERVICE COMM

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for (AT) new customers are contained in Section 20.10. Rates for existing customers apply as follows. (Continued)

	Non- Recurring (New) (1) (2) (3)	Non- Recurring (Changes) (2) (3) (4)	Month to Month	1 Year	3 Year	5 Year	
Gateway S1 Digital PBX Trunk							
DSX-1 Link	\$500.00		\$225.00	\$211.75	\$202.75	\$193.75	(CR)
DID/Two Way Port (MF,TT, DP signalin	g) \$50.00		\$60.75	\$57.25	\$54.75	\$52.25	(CR) (DR) (DR)
Non-DID Port (MF,TT, DP signaling)	\$50.00		\$21.25	\$20.00	\$19.25	\$18.25	(CR) (DR) (DR)
Optional Features ⁽⁵⁾							
Hunting			\$1.50	\$1.50	\$1.50	\$1.50	(DR)
ISDN PRI Efficiency Pkg. (6)	\$400.00		\$450.00	\$423.00		\$387.00	
DID Group of 10	\$25.00		\$4.00	\$4.00	\$4.00	\$4.00	(CR)
DID Group of 20	\$50.00		\$5.00	\$5.00	\$5.00	\$5.00	(CR)
DID Group of 100	\$150.00		\$21.00	\$21.00	\$21.00	\$21.00	(CR)

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September 6, 2004

Public Service Commission MISSOURI

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⁽¹⁾ Applies for the initial installation (new).

- ⁽⁴⁾ Applies for changes made, once the service has been established, as applicable under section 3.
- ⁽⁵⁾ Rates apply per trunk, as applicable under section 3.
- ⁽⁶⁾ Rates include monthly business line rates.



ISSUED: May 26, 1998

CANCELLED November 22, 2004 Missouri Public Service Commission TM-2004-0146

By: Charles J. Gardella, VP Legislative and Regulatory Affairs #1 Brooks Center Parkway Town & Country, MO 63017



JUN 3 0 1998

MISSOURI Public Service Commission

⁽²⁾ Charge applies per line, per trunk, per feature, per package.

⁽³⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one nonrecurring charge applies, as applicable under section 3. FILED

P.S.C. TARIFF NO. 2 ORIGINAL PAGE 13

GATEWAY SI SERVICES

MAY 1 3 1997

5.8 <u>Rates Below Are For Rate Group A</u>	Exchanges Non-Recurring	Month	MISSOURI Public Service Commission			
	(New) (1) (2) (3)	Recurring (Changes) (2) (3) (4)	to Month	1 Year	3 Year	5 Year
Gateway S1 Digital PBX Trunk						
DSX-1 Link	\$350.00		\$250.00	\$235.00	\$225.00	\$215.00
DID/Two Way port (MF,TT, DP signaling	;)					
Flat Rate	\$40.00		\$75.00	\$70.50	\$67.50	\$64.50
Measured	\$40.00		\$26.25	\$24.70	\$23.65	\$22.60
Non-DID port (MF,TT, DP signaling)						
Flat Rate	\$40.00		\$27.70	\$26.05	\$24.95	\$23.85
Measured	\$40.00		\$10.15	\$9.55	\$9.15	\$8.75
Optional Features ⁽⁵⁾						
ANI and DNIS with conventional signalin	g		\$.25	\$.25	\$.25	\$.25
ISDN PRI Efficiency Pkg. ⁽⁶⁾						
	\$400.00		\$450.00	\$423.00	\$405.00	\$387.00
DID Individual	\$5.00		\$2.00	\$1.90	\$1.80	\$1.75
DID Group of 20	\$30.00		\$6.00	\$5.65	\$5.40	\$5.20
DID Group of 100	\$125.00		\$22.00	\$20.70	\$19.80	\$18.95

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ISSUED: May 13, 1997

By: D. Craig Young, President 425 Woods Mill Road, Ste. 300 Town & Country, MO 63017

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⁽¹⁾ Applies for the initial installation (new).

⁽²⁾ Charge applies per line, per trunk, per feature, per package.

⁽¹⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies.

⁽⁴⁾ Applies for changes made, once the service has been established.

⁽⁵⁾ Rates apply per trunk.

⁽⁶⁾ Rates include monthly business line rates.