SECTION 4 - PRICE LIST – ANALOG PBX SERVICES (cont)

4.10   Local Directory Assistance

$0.45 per call

4.11   Directory Assistance Call Completion

$0.30 per call[1]

4.12   Operator Services

	Surcharge	Per minute Charge
Third Party Billing	$1.00	$.2000
Collect	$1.00	$.2000
Person to Person	$2.25	$.2000
Busy Line Verification	$1.20	$.0000
Busy Line Verification 3rd # billed	$1.20	$.0000
Emergency Interrupt Call	$1.85	$.0000

4.13   Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a $10.00 per line, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

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[1] Provided where facilities permit; charge in addition to charge in 4.10.

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SECTION 4 - PRICE LIST – ANALOG PBX SERVICES (cont)

4.14   Service Restoration Charge

$12.00 per occurrence

4.15   Service Change Charge

$12.00 per occurrence

4.16   Intercept Service

When a switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for ninety (90) days, an announcement that the service associated with the number dialed has been disconnected. There is no charge for this service.
.

4.17   Time and Material Charges

First 15 minutes	$38.00
Addl 15 minute increments	$13.75

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SECTION 5 - PRICE LIST – LOCAL DIGITAL SERVICE

5.1   Local Digital Service Monthly Recurring Charge

ISDN-PRI – Per D Channel $100.00

5.2   Local Digital Service Non-Recurring Charge

ISDN-PRI – Per D Channel $2500.00

5.3   Optional Features

The optional features, hunting and vanity numbers, are provided at no additional charge to subscribers of Local Digital Service.

5.4   Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a $5.00 per line, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

5.5   Miscellaneous Charges

Charge	Monthly Recurring Charge	Non-Recurring
Foreign Exchange Service (Per T)	$100.00	$0.00
Service Change Charge	$0.00	$15.00

5.6   Directory Listings

Charge	Monthly Recurring Charge	Non-Recurring
Additional Listing	$1.50	$10.00
Extra Line Listing	$1.50	$10.00
Foreign Listing	$3.05	$10.00
Cross Reference Listing	$1.50	$10.00
Non-Listed Number	$1.50	$10.00
Non-Published Number	$1.50	$10.00

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SECTION 5 - PRICE LIST – LOCAL DIGITAL SERVICE

5.7   Operator Services

	Charge
Third Party Billing	$1.25 plus usage
Collect	$1.25 plus usage
Person to Person	$3.25 plus usage
Busy Line Verification	$1.00
Busy Line Verification w/Interrupt	$1.50

5.8   Local Directory Assistance

$0.40 per call

5.9   Directory Assistance Local Call Completion

$0.35 per call[1]

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[1] Provided where facilities permit; in addition to charges in section 5.8.

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SECTION 5 - PRICE LIST – LOCAL DIGITAL SERVICE

5.10   Time and Material Charges

Customer shall be responsible for payment of costs associated with installation of new local digital services or other time and material charges imposed on the Company by a Local Exchange Carrier as a prerequisite for installing or maintaining the Customers service, and not already recovered via the Company's existing recurring or nonrecurring charges as outlined herein. The customer will be advised of said charge prior to completion of service and will be given the option to contract an independent technician to complete the work. Hourly Rates are as follows:

	Per Visit
Trouble Isolation	$75.00
Flat Inside Wire Maintenance	$100.00
Flat Jack Installation -	
First Jack	$75.00
Additional Wired	$25.00
Additional Unwired	$75.00

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

(S)

6.1 Network Exchange Bundled Service

6.1.1 General

Matrix offers basic local exchange service to former Trinsic Customers only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll) and selected custom calling features. Voice Mail and Optional Internet access[1] may be available with some packages at an additional charge. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company. The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

A.   Primary Line

The initial residential local exchange access line per account.

B.   Secondary Line

The second or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately.

Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

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[1] Voice mail and Internet access are not regulated by the Commission.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

(S)

6.1   Network Exchange Bundled Service (Continued)

6.1.1   General (Continued)

Network Exchange Bundled Service may include the calling features listed below:

These features are offered subject to availability of suitable facilities. Certain features may not be available with all classes of services.

In the event Matrix adds custom calling features to its Network Exchange Bundled Services, such features will be available upon the tariff effective date (where technically feasible) to all new Customers. Existing Customers will be informed of the new features availability but must contact the Company to obtain the new features. Any Service Order Charges, which would normally apply, will be waived.

Call Forwarding - Fixed. Busy Line No Answer - This feature, when activated, redirects attempted terminating calls to another Customer-specified line. Call originating ability is not affected by Call Forwarding - Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Fixed, Busy Line No Answer is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Waiting with Caller ID with Name - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the callers telephone number will be substituted.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

(S)

6.1   Network Exchange Bundled Service (Continued)

6.1.1   General (Continued)

Network Exchange Bundled Service may include the calling features listed below, (Cont'd):

Call Forwarding - Variable - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number the Subscriber will incur the long distance charges.

Call Trace - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

Call Blocking- Call Blocking allows the Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion.

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

VIP Alert - Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1 Network Exchange Bundled Service (Continued)

(S)

6.1.1 General (Continued)

Network Exchange Bundled Service may include the calling features listed below, (Cont'd):

Privacy Service- A feature which intercepts calls that are marked "private" and "out of area," or "unavailable" on Caller ID units. When unidentified callers dial the Subscribers number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to identify their name or state their intention and the service will then attempt to connect the call. Only if the caller responds will the call be connected. The Subscriber's Caller ID will display the platform number and the name of the service. If the Subscriber chooses not to take the call the caller will hear a message which states the Subscriber is unavailable.

Privacy Service is offered subject to availability of suitable facilities. This service will be provisioned on a line-by-line basis and Customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID with Name - allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call -including calls that aren't answered by the Customer. Caller 1D with Name service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. In areas where Caller ID with Name is not available, Caller ID, which only displays the incoming telephone number, will be substituted.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature maybe used on both outgoing and incoming.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   Network Exchange Bundled Service (Continued)

6.1.2   Trinsic Unlimited Service (1)

> **A.**   Trinsic Unlimited Service includes the following:
>
> > 1.   Unlimited toll calling. For toll calls placed away from home, see *Matrix's Interexchange Telecommunications Tariff PSC Mo. No. 6 Tariff.* Such travel card calls are not included in the monthly toll call allowance for Trinsic Unlimited.
> >
> > 2.   Local line and unlimited local calling
> >
> > 3.   Primary Line Custom Calling Features Package: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variablc, Call Tracc, Thrcc-Way and Calling Spccd Calling included at no charge.
> >
> > Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for an additional monthly charge.
> >
> > This service is for use by Residential Customers for the purpose of individual-to-individual two- way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling or voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.
> >
> > Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.
>
> **(d)**   [Reserved for Future Use]   **(D)**

(1) This service was formerly known as Z-LineHOME Unlimited Service.

SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

(S)

6.1 Network Exchange Bundled Service (Continued)

6.1.2 Trinsic Unlimited Service (1)

A. Trinsic Unlimited Service includes the following:

1. Unlimited toll calling. For toll calls placed away from home, see *Matrix's Interexchange Telecommunications Tariff PSC Mo. No.6 Tariff.* Such travel card calls are not included in the monthly toll call allowance for Trinsic Unlimited.

2. Local line and unlimited local calling

3. Primary Line Custom Calling Features Package: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace, Three-Way and Calling Speed Calling included at no charge.

   Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for an additional monthly charge.

   This service is for use by Residential Customers for the purpose of individual-to-individual two- way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling or voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

   Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

4. Member to Member Service.

(S)

(1) This service was formerly known as Z-LineHOME Unlimited Service.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

(S)

6.1   Network Exchange Bundled Service (Continued)

6.1.2   Trinsic Unlimited Service, cont'd.

B.   Calling Features

The following Calling features are available at an additional monthly recurring charge:

Distinctive Ring: Distinctive Ring is a feature that allows a Customer to have up to two separate phone numbers assigned to one local exchange line.   Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

Monthly Recurring Charge Per Feature: $3.00

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   Network Exchange Bundled Service (Continued)

   6.1.2   [Reserved for Future Use]   (D)
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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

(S)

6.1 Network Exchange Bundled Service (Continued)

6.1.3 Member to Member Home Edition Service

Member to Member Service is available to all former Trinsic Customers of a Network Exchange Bundled Service. Member to Member allows former Trinsic Customers to call other former Trinsic Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Trinsic Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between former Trinsic Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

This service is available with other Matrix services where noted in the description of each service.

6.1.3.A Member to Member Home Edition Service Add-On

Member to Member Service is available to all Former Trinsic Customers of a Network Exchange Bundled Service. Member to Member allows Former Trinsic Customers to call other Former Trinsic Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Matrix Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Former Trinsic Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

This service is available with other Matrix services where noted in the description of each service.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   Network Exchange Bundled Service (Continued)   (S)

      6.1.4   TrinsicHome Unlimited

Package Price for TrinsicHome Unlimited

Primary Line, per month

UNE Zones 1:	$65.33
UNE Zone 2:	$71.97
UNE Zone 3:	$76.40
UNE Zone 4:	$71.97

Secondary Line, per month

UNE Zones 1:	$42.08
UNE Zone 2:	$48.73
UNE Zone 3:	$53.16
UNE Zone 4:	$48.73

New Service Connection Fee, one-time charge, per line[#]

Per Primary Line:	$69.99
Per Secondary Line:	$55.00

This service is for use by Residential Customers for the purpose of individual-to-individual two- way residential voice applications. If the Customer uses Trinsic Unlimited Service for non-residential purposes, including but not limited to commercial facsimile, resale, telemarketing, dial-up internet connections, autodialing, three-way calling or voice chat line services, or home office use, the Company may, without notice, suspend, restrict, or cancel the Customer's service or may adjust Customer's service to another plan.

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the myzline.com web site.

[#]   Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.   (S)

SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   **Network Exchange Bundled Service (Continued)**

    6.1.3   **TrinsicHome Unlimited (Continued)**

        A.   TrinsicHome Unlimited includes the following, (cont'd.):

            1.   Unlimited toll calling. For toll calls placed away from home, see *Matrix's Interexchange Telecommunications Tariff PSC Mo. No. 6 Tariff.* Such travel card calls are not included in the monthly toll call allowance for TrinsicHome Unlimited.

            2.   Local line and unlimited local calling

            3.   <u>Primary Line Custom Calling Features Package</u>: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace, Three-Way Calling and Speed Calling included at no charge.

               <u>Secondary Line Custom Calling Features Package</u>: Call Forwarding Variable, Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for $4.95 per month.

            4.   [Reserved for Future Use]   **(D)**

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   Network Exchange Bundled Service (Continued)   (S)

      6.1.4   TrinsicHome Unlimited (Continued)

         A.   TrinsicHome Unlimited includes the following, (cont'd.):

            1.   Unlimited toll calling. For toll calls placed away from home, see *Matrix's Interexchange Telecommunications Tariff PSC Mo. No. 6.* Such travel card calls are not included in the monthly toll call allowance for TrinsicHome Unlimited.

            2.   Local line and unlimited local calling

            3.   <u>Primary Line Custom Calling Features Package</u>: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace, Three-Way Calling and Speed Calling included at no charge.

               <u>Secondary Line Custom Calling Features Package</u>: Call Forwarding Variable, Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for $4.95 per month.

            4.   Member to Member Service   (S)

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   Network Exchange Bundled Service (Continued)

6.1.4   TrinsicHOME Basic Service with PVA

A.   Rates

Primary Line, per month
UNE Zones 1: $26.57
UNE Zone 2: $33.21
UNE Zone 3: $37.64
UNE Zone 4: $33.21
Secondary Line, per month
UNE Zones 1: $27.57
UNE Zone 2: $33.21
UNE Zone 3: $37.64
UNE Zone 4: $33.21
New Service Connection Fee, one-time charge, per line [#]
Per Primary Line: $69.99
Per Secondary Line: $55.00

B.   Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Three-Way Calling and Speed Calling and Call Forwarding Variable may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

Feature Pack, per month: $4.95

C.   Intrastate long distance may be utilized with this service.

Direct Dial rate per minute: $0.070
Call completion through PVA per minute: $0.070

D.   [Reserved for Future Use]   **(D)**

[#]   Service Connection fee previously waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

(S)

6.1   Network Exchange Bundled Service (Continued)
       6.1.5   TrinsicHOME Basic Service with PVA[7]

      A.   TrinsicHome Basic Service with PVA provides a basic residential local exchange line with Call Waiting for outbound calling. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail may be purchased at an additional charge.

      B.   Basic Service includes the following:
          1.   Local line and unlimited local calling
          2.   Call Waiting [8]

      C.   Rates
          Primary Line, per month

UNE Zones 1:	$26.57
UNE Zone 2:	$33.21
UNE Zone 3:	$37.64
UNE Zone 4:	$33.21

          Secondary Line, per month

UNE Zones 1:	$26.57
UNE Zone 2:	$33.21
UNE Zone 3:	$37.64
UNE Zone 4:	$33.21

          New Service Connection Fee, one-time charge, per line [#]

Per Primary Line:	$69.99
Per Secondary Line:	$55.00

      D.   <u>Custom Calling Features Package</u>: An optional Feature Pack to include Caller ID/Caller ID with Name, Three-Way Calling and Speed Calling and Call Forwarding Variable may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

Feature Pack, per month:	$4.95
MRC Distinctive Ring – Not Included in Package	$3.00

      E.   Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	$0.070
Call completion through PVA per minute:	$0.070

      F.   Member to Member Service is included at no charge.

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[7] Voicemail may be purchased for an additional charge. This service is not regulated by the Commission. Call Forwarding Busy No Answer is only available to customers with voicemail. Other enhanced features such as Find Me and notify me are also only available to customers who choose to purchase voice mail.

[8] Service Connection fee previously waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   Network Exchange Bundled Service (Continued)

6.1.5   Trinsic Value Service with PVA [1]**

A.   Rates

Primary Line, per month

UNE Zone 1:	$42.07
UNE Zone 2:	$53.15
UNE Zone 3:	$57.58
UNE Zone 4:	$53.15

Secondary Line, per month

UNE Zone 1:	$35.44
UNE Zone 2:	$47.62
UNE Zone 3:	$52.05
UNE Zone 4:	$47.62

New Service Connection Fee, one-time charge, per line [#]

Per Primary Line:	$69.99
Per Secondary Line:	$55.00

B.   Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	$0.070
Call completion through PVA per minute:	$0.070

C.   [Reserved for Future Use]   (D)

[1]   This service was formerly known as Z-Line Home Select Service with PVA.

[#]   Service Connection fee previously waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

(S)

6.1   Network Exchange Bundled Service (Continued)

6.1.6   Trinsic Value Service with PVA [1]**

Trinsic Value Service with PVA provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Personal Voice Mail Assistant (PVA) allows the customer access to enhanced features such as Address Book, including distribution lists, the ability to send and the ability to receive voice emails. Voice mail is included with this service.

A.   Rates

Primary Line, per month

UNE Zone 1:	$42.07
UNE Zone 2:	$53.15
UNE Zone 3:	$57.58
UNE Zone 4:	$53.15

Secondary Line, per month

UNE Zone 1:	$35.44
UNE Zone 2:	$47.62
UNE Zone 3:	$52.05
UNE Zone 4:	$47.62

New Service Connection Fee, one-time charge, per line [#]

Per Primary Line:	$69.99
Per Secondary Line:	$55.00

B.   Intrastate long distance may be utilized with this service.

Direct Dial rate per minute:	$0.070
Call completion through PVA per minute:	$0.070

C.   Member to Member Service is included at no charge.

D.   <u>Custom Calling Features</u>: Call Waiting, Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling, Call Forwarding Busy No Answer and Call Forwarding Variable.

E.   50 Minute Direct Dial Call Allowance, interstate or intrastate, excluding operator assisted calling, travel card calling and international calling.

(S)

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[1]   This service was formerly known as Z-Line Home Select Service with PVA.

[#]   Service Connection fee previously waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   Network Exchange Bundled Service (Continued)   (S)

6.1.7   Business Simplicity Service

TrinsicBUSINESS Simplicity Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling including calls completed through the Company's Personal Voice Assistant (PVA) for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. TrinsicBUSINESS Simplicity Service is available on up to a maximum of twelve (12) lines per location. Trinsic Communications must be selected as both the local toll and interLATA toll carrier for all of your lines at a single location and on a single billing account.   PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited under this plan. If usage exceeds the average usage per line of all customers on the plan in the Customer's state by five times over a three (3) month period, Customer may be moved to another plan.

Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

    A.   **Outbound Service**

Primary Line, per month	$59.99
Additional Lines, per month:	$49.99
New Service Connection Fee, one-time charge, per line #	
Per Primary Line:	$49.99
Per Secondary Line:	$49.99

    B.   **Feature Packages**

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	$4.95

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    #   Service Connection fee previously waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Trinsic.

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6.1 Network Exchange Bundled Service (Continued)

6.1.7 TrinsicBUSINESS Simplicity Service, (Cont'd.)

C. Toll Free Service

Toll Free Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Trinsic Business Simplicity Service Customers who migrate their long distance service to another carrier, but who retain Trinsic as the local service provider will keep Trinsic Simplicity Toll Free Service until such time as that service is specifically identified as having migrated to another carrier. Call charges are billed to the Subscriber rather than to the originating caller. Rates are neither time-of-day sensitive nor mileage sensitive. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	$0.049
Monthly Recurring Charge, Per toll free access line:	$3.00
Toll Free Service Installation: *	$20.00
Vanity Toll Free Number Search:	$9.99

D. Travel Card Service

Trinsic Simplicity Travel Card Service is available to Trinsic Business Simplicity Service Customers for calls made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

Calls are billed in six (6) second increments.

Rate Per Minute:	$0.049

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

6.1   Network Exchange Bundled Service (Continued)   (S)

6.1.8   Affinity Pricing Plan - Trinsic Discount Program

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: Trinsic Unlimited, Trinsic Value with PVA, Trinsic Basic with PVA. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

6.1.9   ISP Service Plan

ISP Service Plan is offered to Customers who subscribe to TrinsicHome Unlimited Service in conjunction with a participating Internet Service Provider (ISP). The participating ISP must have a previously established service participation agreement with the Company. As part of this service, the Customer may utilize local dial-up access numbers of a participating ISP for internet access for up to 3000 minutes per month and the dial-up internet connection restriction associated with Trinsic Unlimited will not apply to those 3000 minutes per month. All other Trinsic Unlimited Service rates and restrictions apply.   (S)

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6.2 Trinsic Business Plus Service
6.2.1 Local Exchange Service

A. Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

	SBC	Century Telephone
Monthly Rate:	$32.00	$48.00
Service Connection Fee, one-time charge per line [1]		
Per Line:	$49.99	$49.99

Customers who sign a one (1) or two (2) year agreement will, based upon contract term and number of access lines, subscribed to Trinsic in this state or nationwide, receive a percentage discount on Business Plus local exchange service as noted below. The percentage discount does not apply to FCC line charges.

Term

Lines	1 Year	2 Year
200	5%	5%
1000	10%	15%
2000	15%	16%

B. Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring, as described in Section 6.1.1.

	SBC	Century Telephone
Monthly Recurring Charge Per Feature:	$3.00	$3.00
Monthly Recurring Charge, Feature Pack (3 or more):	$9.00	$9.00

[1] Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Trinsic. The charge will apply if additional lines are transferred to Trinsic after the initial order.

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

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6.2   Trinsic Business Plus Service (Continued)

6.2.2   Trinsic Business Plus Toll Service

For a full description and rates of the long distance portion of Trinsic Business Plus Service please see Matrix's PSC MO Tariff No. 6.

6.2.3   Trinsic Business Plus Toll Free Service

For a full description and rates of the long distance portion of Trinsic Business Plus Service please see Matrix's PSC MO Tariff No. 6.

6.2.4   Travel Card Service

For a full description and rates of the long distance portion of Trinsic Business Plus Service please see Matrix's PSC MO Tariff No. 6.

6.2.5   Business Network Service

For a full description and rates of the long distance portion of Trinsic Business Plus Service please see Matrix's PSC MO Tariff No. 6.

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6.2 Trinsic Business Plus Service (Continued)

6.2.6 Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

A. Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service.

B. Monthly Recurring Charge

	SBC	Century Telephone
Per line:	$15.00	$15.00

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6.3 Stand Alone Local Exchange Service

Stand Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Stand Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

6.3.1 General

Stand Alone Local Exchange Service includes the following:

6.3.1.A Local exchange access line and unlimited local exchange calling.

Recurring charges for Stand Alone Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Stand Alone Service:

	Per Month
Primary Line	$35.70

Service Connection Fee, one-time charge per line:

Primary Line	$69.99

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6.4 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

	Residence	Business
Service Order Charges		
Primary Service Connection Charge	*	*
Secondary Service Connection Charge	*	*
Transfer of Service Charge, Primary Line	$69.99	$49.99
Transfer of Service Charge, Secondary Line	$55.00	$49.99
Technician Dispatch Charge	$69.99	$200.00
Service Order Charge	N/A	$9.99
Toll Free Directory Listing	N/A	$10.00
Missed Appointment Charge	N/A	$100.00
Change Order Service Charges		
Feature or Feature Pack Change Order	$9.99	$9.99
Toll Restriction Fee Order	$9.99	$9.99
Telephone Number Change Order	$9.99	$9.99
Long Distance Minutes Pack Change Order	$9.99	$9.99
Listing Change Charge	$9.99	$9.99
Home Edition Change Charge	$9.99	N/A
Record Change	No charge	No charge
Miscellaneous Charges		
Duplicate Invoice	$5.00	$5.00
Call Detail Report	$5.00	$5.00

* Service Connection charges are listed with the rates for each specific service tariffed.

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6.5 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Residence	Business
Per occasion:	$35.00	$49.99

6.6 Optional Calling Features

A. Rates

FEATURE	Residential Charge	Maximum Monthly Charge	Business Charge	Maximum Monthly Charge
Call Tracing - per use	$6.00	n/a	$6.00	n/a
Auto Redial, (*66) - per use	$0.75	$6.00	$0.75	$6.00
Three-Way Calling	$0.75	$6.00	$0.75	$6.00
Call Return, (*69) - per use	$0.75	$6.00	$0.75	$6.00
Calling Number Delivery Blocking, Per Line	No Charge	No Charge	No Charge	No Charge
Calling Number Delivery Blocking, Per Call	No Charge	No Charge	No Charge	No Charge
	Per Month	N/A	Per Month	N/A
Call Blocking	$3.00	N/A	$3.00	N/A
VIP Alert	$3.00	N/A	$3.00	N/A

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SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

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6.7   Directory Assistance Services

6.7.1   Directory Assistance

A.   Rates

A maximum of two requests will be allowed per call. Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator including requests for listings that are non-published, non-listed or not found.

	Per query charge	
Basic Directory Assistance	**Residential**	**Business**
Direct dialed	$0.99	$0.51
Billed to third number, special billing number or		
Calling Card		
Initial query	$1.04	$1.04
Additional query	$0.51	$0.51
National Directory Assistance		
Sent-Paid	$1.25	$1.02
Alternately Billed	$1.25	$1.10
PVA - Directory Assistance[1]	$0.43	$0.43

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[1] PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform. This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed. There are no billing exemptions or allowances for PVA Directory Assistance.

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6.7   Directory Assistance Services, Cont'd.

    6.7.2   Directory Assistance Call Completion

        A.   Rates

The rates set forth below for DACC are in addition to the Directory Assistance rate, as well as the local or toll usage, if applicable.

	Per Call Basis
Rate Per Call:	$0.30

Directory Assistance Call Completion (DACC) is a service that provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a calling card, billing to a third number, or collect.

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in Section 4.9.1.

        A.   Description of Service

The three types of DACC offered are as follows:

<u>Fully Automated DACC</u>: The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing A1" from a Touch-Tone telephone when prompted by the DACC announcement.

<u>Semi-Automated DACC</u>: The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.

<u>Person-to-Person DACC</u>: The customer receives the requested directory number and then requests the operator to complete the call to a specified person.

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6.8   Local Operator Service

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

6.8.1   Local and IntraLATA Per Call Service Charges:

	Rate per call
Calling Card	
Non-Automated	$1.15
Semi-Automated	$0.70
Fully-Automated	$0.35
Collect	
Non-Automated	$1.15
Semi-Automated	$0.95
Fully-Automated	$0.75
Billed to a Third Number	
Non-Automated	$1.15
Semi-Automated	$0.95
Fully-Automated	$0.75
Person-to-person	
Non-Automated	$2.55
Semi-Automated	$2.15

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6.9 Busy Line Verification and Line Interrupt Service

6.9.1 Rates

	Per call
Busy Line Verification, per request	$2.25
Emergency Interruption	$3.00

6.10 Directory Listing Service

6.10.1 Rates and Charges

	Monthly Rate
Primary Listings	$0.00
Additional Listings	
Residence	$2.00
Business	$2.00
Alternate Listings	
Residence	$2.00
Business	$2.00
Extra Lines	
Residence	$2.00
Business	$2.00
Nonlisted Service	$2.00
Nonpublished Service	$2.00
Toll-Free Directory Listings, each	
Residence	N/A
Business	$15.00
Straight Line Under Listings, each	
Residence	N/A
Business	$2.00
Captions and Subcaptions Listings	
Residence	N/A
Business	$2.00

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For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 6.4 of this tariff.

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6.11 Toll Restriction

6.11.1 Rates

	Business	Residence
Monthly Rate	$20.00	$3.00
Nonrecurring Charge	$ 5.50	$4.75
Installation when adding to an existing line	$ 2.75	$2.75

6.12 900 Call Restriction

6.12.1 Rates

Residence	No Charge
Business	$18.25 Nonrecurring Charge

(S)

SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

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6.13   Carrier Presubscription

6.13.1 Presubscription Charges

A.   Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B.   Nonrecurring Charges

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Per business or residence line, trunk, or port: $5.00

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6.14   Intercept Referral Service

6.14.1 Rates and Charges

The charges shown below are Nonrecurring. No other charges apply except for those listed in this Section. Referral service is available until the expiration of the Directory.

Basic Intercept Referral Service   No charge

Special Intercept Referral Service

	Up to 90 days	91-180 days	181-365 days
Location Intercept Referral	$48.00	$96.00	$144.00
Multiple Intercept Referral			
Fully Automated	$66.00	$132.00	$198.00
Operator Handled	$108.00	$216.00	$324.00
Name Intercept	$48.00	$96.00	$144.00

(S)

SECTION 6 - PRICE LIST –RATES FOR SERVICES PROVIDED TO FORMER TRINSIC CUSTOMERS

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6.15   Public Telephone Surcharge

	Residential	Business
Rate Per Call	$0.60	$0.30

6.16   Trinsic Referral Program

Any existing Trinsic Customer who refers a potential customer to the Trinsic services listed below will receive a one-time credit should the referred customer subscribe to and remain a Trinsic customer for at least 30 days. The referred customer must provide the name of the existing Trinsic Customer who made the referral upon ordering the new Trinsic service. The credit is applied only once to the Customer's next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash.

Referral Credit	$20.00

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SECTION 7 - GRANDFATHERED SERVICES

7.1   Grandfathered Network Exchange Bundled Service

    7.1.1   Trinsic Standard Service ** (1)

        A.   Toll calls are billed in sixty (60) second increments, with an initial period, for billing purposes, of sixty (60) seconds. For toll calls placed away from home, see Trinsic Travel Card Service *(See Matrix's interexchange telecommunications PSC Mo. No. 6 tariff)*. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service. Standard Service includes the following:

           1.   A monthly allowance of 100 free minutes of interstate and intrastate toll calling.

           2.   Local line and unlimited local calling.

           3.   Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

               Secondary Line Custom Calling Features Package: Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for an additional monthly charge.

           4.   [Reserved for Future Use]   **(D)**

           5.   Distinctive Ring Calling Feature

**This option grandfathered effective October 12, 2002 and is available to existing customers only.

(1) This service was formerly known as Missouri Home Edition - Standard Service.

SECTION 7.0 – GRANDFATHERED SERVICES

7.1   Grandfathered Network Exchange Bundled Service   **(S)**

7.1.1   Trinsic Standard Service ** (1)

A.   Toll calls are billed in sixty (60) second increments, with an initial period, for billing purposes, of sixty (60) seconds. For toll calls placed away from home, see Trinsic Travel Card Service *(See Matrix's interexchange telecommunications PSC Mo. No. 6 tariff)*. Such travel card calls are not included in the monthly toll call allowance for Trinsic Standard Service. Standard Service includes the following:

1.   A monthly allowance of 100 free minutes of interstate and intrastate toll calling.

2.   Local line and unlimited local calling.

3.   <u>Primary Line Custom Calling Features Package</u>: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

   <u>Secondary Line Custom Calling Features Package</u>: Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for an additional monthly charge.

4.   Trinsic Standard Service Customers will receive Member to Member service (See Section 4.2) at no additional charge, included with the Standard Service.

5.   Distinctive Ring Calling Feature

***This option grandfathered effective October 12, 2002 and is available to existing customers only.*

(1) This service was formerly known as Missouri Home Edition - Standard Service.   **(S)**

SECTION 7.0 – GRANDFATHERED SERVICES

7.1   Grandfathered Network Exchange Bundled Service (Cont'd)   (S)

    7.1.2   Trinsic Basic Service ** (1)

        A.   Trinsic Basic Service includes the following:

            1.   A monthly allowance of 30 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments, with an initial period, for billing purposes of (60) second increments. For toll calls placed away from home, see Trinsic Travel Card Service *(See Trinsic Interexchange Telecommunications Tariff PSC Mo. No. 1 tariff).).* Such travel card calls are not included in the monthly toll call allowance for Trinsic Basic Service.

            2.   Local line and unlimited calling.

        B.   Feature Pack to include Caller ID with Name, Three-Way Calling and Speed Calling may be purchased at an additional monthly charge.

            <u>Secondary Line Custom Calling Features Package</u>: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for an additional monthly charge.

        C.   Ninety (90) additional minutes of interstate or intrastate long distance may be purchased at an additional monthly charge.

        D.   Distinctive Ring Calling Feature

**This option grandfathered effective October 12, 2002 and is available to existing customers only.

(1) This service was formerly known as Z-Line Basic Service.   (S)

SECTION 7 - GRANDFATHERED SERVICES

7.1   Grandfathered Network Exchange Bundled Service (Cont'd.)

7.1.3   Trinsic Value Service ** (1)

A.   Trinsic Value includes the following:

1.   A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments, with an initial period, for billing purposes of sixty (60) seconds. For toll calls placed away from home, See Matrix's Interexchange Telecommunications Tariff PSC Mo. No. 6. Such travel card calls are not included in the monthly toll call allowance for TrinsicHome Select.

2.   Local line and unlimited local calling.

3.   Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Blocking and Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for an additional monthly charge.

4.   [Reserved for Future Use]   (D)

5.   The following additional custom calling features are available with this service.

Distinctive Ring
VIP Alert:
Privacy Manager:

**This option grandfathered effective September 27, 2003 and is available to existing customers only.*

(1) This service was formerly known as Z-Line Select Service.

SECTION 7.0 – GRANDFATHERED SERVICES

7.1   Grandfathered Network Exchange Bundled Service (Cont'd)   (S)

     7.1.3   Trinsic Value Service ** (1)

          A.   Trinsic Value includes the following:

             1.   A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments, with an initial period, for billing purposes of sixty (60) seconds. For toll calls placed away from home, see Matrix's *Interexchange Telecommunications Tariff PSC Mo. No. 6 Tariff.* Such travel card calls are not included in the monthly toll call allowance for TrinsicHome Select.

             2.   Local line and unlimited local calling.

             3.   <u>Primary Line Custom Calling Features Package</u>: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace, Three-Way Calling and Speed Calling included at no charge.

                <u>Secondary Line Custom Calling Features Package</u>: Call Forwarding Variable, Call Blocking and Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for an additional monthly charge.

             4.   Member to Member Service.

             5.   The following additional custom calling features are available with this service.

                   Distinctive Ring
                   VIP Alert:
                   Privacy Manager: (S)

**This option grandfathered effective September 27, 2003 and is available to existing customers only.

(1) This service was formerly known as Z-Line Select Service.

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