



March 16, 2017

Missouri Public Service Commission
Governor Office Building
200 Madison
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing are revisions to Access Service P.S.C. MO. - No. 2 for CenturyTel of Missouri, LLC d/b/a CenturyLink. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a March 16, 2017 issue date and a proposed effective date of April 18, 2017.

The purpose of this filing is to standardize tariff language contained in CenturyLink intrastate access tariffs associated with the cancellation of customer orders. When the customer initiates a request for the installation of service and fails to respond to company inquiries within 30 days after the original service date, the tariff language does not clearly define the process for customer-delayed orders. Current company processes differ on when billing begins and when the orders should be cancelled and there is a strong desire to standardize company processes. Accordingly, the company proposes to standardize the Service Date Change language to revise the number of days that existing access service orders can be delayed to 60 calendar days. There are no rate changes associated with this filing. This filing will mirror the language of the CenturyLink Operating Companies FCC tariffs that were revised and effective December 2, 2016. Customer notices were issued at the time of the FCC filing.

The list of tariff sheets reflecting changes is as follows:

Section 3 3rd Revised Sheet 53
 2nd Revised Sheet 57

Should you have questions or need additional information regarding this filing, please contact me at the phone number or email address listed below or Doug Galloway at (573) 634-1511.

Sincerely,

Christina L. Chushuk

Christina L. Chushuk
Manager, Regulatory Operations

Attachments

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 Ted Hankins, CenturyLink

MO17-04A

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FACILITIES FOR INTRASTATE ACCESS

3. ORDERING OPTIONS FOR FIA (Cont'd)

3.2 Access Service Request (Cont'd)

3.2.2 ASR Modifications

The customer may request a modification of its ASR prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an ASR within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the ASR modification, the Telephone Company will schedule a new service date. All charges for ASR modifications will apply on a per occurrence basis. Where a new ASR may be required the appropriate charges in other sections of this tariff will be applicable.

Any increase in the number of Switched Access lines for FGA or BSA-A; trunks or BHMCs for FGB, FGC, FGD, BSA-B, BSA-C, BSA-D and SAC Access Service and Special Access circuits will require the issuance of a new ASR for the incremental capacity.

(A) Service Date Change Charge

ASR service dates may be changed, however a Service Date Change Charge will apply for each service date change after the Plant Test Date on the ASR.

For Switched Access, the new service date may not exceed the original service date by more than 60 calendar days. If the requested service date is more than 60 calendar days after the original service date, the ASR will be canceled by the Telephone Company and cancellation charges in 3.2.6 will apply. The ASR will be reissued with the new service date. (C)

For Special Access, except as specified below, the new service date may not exceed the original service date by more than 60 calendar days. If the requested service date is more than 60 calendar days after the original service date, the ASR will be canceled by the Telephone Company. Cancellation charges in 3.2.6 will apply and the ASR will be reissued with the new service date unless the customer indicates that billing for the service is to commence as in 3.2.6(A). (C)

With the agreement of the Telephone Company, a new service date may be established that is prior to the original service date and the provisions in (E) will apply in addition to the Service Date Change Charge. The applicable charge is:

	Switched Access Charge *	Special Access Charge
Service Date Change Charge		
CenturyTel of Missouri	\$13.11	\$26.21
CenturyTel of Central Missouri	\$18.76	\$37.51

* This flat rated charge was calculated based upon a 50/50 split between originating and terminating. The FCC in their FCC 11-161 ICC Transformation Order in Section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes.

FACILITIES FOR INTRASTATE ACCESS

3. ORDERING OPTIONS FOR FIA (Cont'd)

3.2 Access Service Request (Cont'd)

3.2.5 Minimum Period Charges (Cont'd)

- (D) For FGD or BSA-D ordered prior to conversion of an end office to equal access, but canceled after the equal access conversion date, a Discontinuance Charge in 3.2.7 applies.
- (E) For part-time or occasional program audio Special Access services, the rates in 5.6.1 and 5.7 will apply.
- (F) For FGA, FGB, BSA-A and BSA-B Type service where measurement equipment is not available and the Assumed Minutes of Use Monthly Surrogate is used, the charge will be the prorated amount on a daily basis, calculated at 1/30 of the applicable rate shown in Section 4.6.7, for each day of the minimum period the facility was in service.

3.2.6 Cancellation of an ASR

- (A) A customer may cancel ordered FIA on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the ASR is to be canceled. The verbal notice must be followed by written confirmation within 10 days.

If a Customer is unable to accept Access Service within 30 calendar days of the latest agreed upon service date, the customer has the choice of the following options:

- The Access Order will be canceled and charges set forth, following, will apply if the service has not been fully provisioned; or
- The Access Order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

(C)

(C)

(D)

(D)