UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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Issued Pursuant to the Order of the Mo. P.S.C. in Case No. GR-2007-0003

P.S.C. Mo. DATE OF ISSUE March 21, 2007 DATE EFFECTIVE April 1, 2007 April 20, 2007

ISSUED BY T. R. Voss (NAME OF OFFICER) President & CEO (TITLE) St. Louis, Missouri (ADDRESS)

GR-2007-0003

P.S.C. Mo. No. 2 — 3rd Revised SHEET No. 29.9

Cancelling P.S.C. Mo. No. 2 — 2nd Revised SHEET No. 29.9

UNION ELECTRIC COMPANY
GAS SERVICE

Filed
Missouri Public
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Applying to MISSOURI SERVICE AREA

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ISSUED BY T. R. Voss (NAME OF OFFICER) President & CEO (TITLE) St. Louis, Missouri (ADDRESS)

GR-2007-0003

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER A

PURCHASED GAS ADJUSTMENT CLAUSE

PGA Statement

The PGAs (in ¢/Ccf) to be applied to the Company's basic rate schedules on and after the effective date of this tariff for gas sold or delivered to customers in the Company's service area, are as follows:

	RPGA	ACA	TOTAL PGA
Residential	68.80¢/Ccf	2.74¢/Ccf	71.54¢/Ccf
General Service	68.80¢/Ccf	2.74¢/Ccf	71.54¢/Ccf
Interruptible Service	43.62¢/Ccf	0.96¢/Ccf	44.58¢/Ccf
Transportation Service	0.00¢/Ccf	0.00¢/Ccf	0.00¢/Ccf

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Applying to MISSOURI SERVICE AREA

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Applying to MISSOURI SERVICE AREA

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ISSUED BY Mark C. Birk Chairman & President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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FILED - Missouri Public Service Commission - 09/01/2025 - GR-2024-0369 - JG-2026-0009

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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ISSUED BY Mark C. Birk Chairman & President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

*WEATHER NORMALIZATION ADJUSTMENT RIDER (WNAR)

APPLICABILITY

The Weather Normalization Adjustment Rider (WNAR or Rider) is applicable to all Ccf of gas delivered to all customers served under Company's Residential Service classification. The Rider will be applied as a separate line item on the customer's bill.

FILING

The Company shall make a WNAR filing each calendar year to be effective on November 1st. The filing shall be made at least sixty (60) days prior to the effective date.

WEATHER NORMALIZATION ADJUSTMENT CALCULATION

The weather adjustment amount (WA) to be collected from the Residential class shall be calculated as:

$$WA = AWNA + AR + OA + AD$$

Where:

AWNA = Annual WNA is the sum of the Monthly WNA for the billing months in the twelve (12) month period ended each July.

AR = Annual reconciliation of the WA from the prior recovery period to the actual dollars collected for the sum of the last three (3) billing months of the recovery period related to the prior recovery period and the first nine (9) billing months of the recovery period related to the current recovery period.

OA = Ordered Adjustment is the amount of any adjustment to the WNA ordered by the Commission as a result of corrections under this Rider. Such amounts shall include monthly interest at the Company's monthly short-term borrowing rate.

AD = Amount deferred from previous period due to rate cap provision, if any, with short-term interest.

The WNAR rate per Ccf (WR) to be charged to the Residential class shall be calculated as:

$$WR = WA \div \text{Expected Residential Recovery Period Ccf}$$

The recovery period is the twelve (12) months of November through October.

There shall be a limit of $0.05 per Ccf on upward adjustments for the WR, and no limit on downward adjustments. Any WR upward adjustment amounts in excess of $0.05 per Ccf will be deferred for recovery from customers in the next WR adjustment.

* Indicates Change.

FILED - Missouri Public Service Commission - 09/01/2025 - GR-2024-0369 - JG-2026-0009

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

***WEATHER NORMALIZATION ADJUSTMENT RIDER (WNAR)**

The Weather Normalization Adjustment to usage (WNU) in Ccf will be calculated for each billing month as follows:

$$\text{WNU}_i = \sum_{j=1}^{21} \Big(\big(NDD_{ij} - ADD_{ij} \big) * \beta \Big) * C_{ij}$$

Where:

i = the applicable billing month

j = billing cycle

β = Residential Service weather response coefficient of 0.10918 Ccf per heating degree day (HDD) as established in Case No. GR-2021-0241 applicable through the day before the effective date of this tariff sheet.

or

Residential Service weather response coefficient of 0.10069 Ccf per HDD as established in Case No. GR-2024-0369 applicable beginning on the effective date of this tariff sheet.

C_{ij} = the total number of customer charges charged in billing cycle j and billing month i.

NDD_{ij} = the total normal HDDs as calculated by Staff in Case No. GR-2024-0369 for the days in the applicable billing month and billing cycle. Normal HDDs for the WNAR are calculated as the weighted average of 87.0% of the daily normal HDDs observed at the Midwestern Regional Climate Center Columbia, MO Airport weather station and 13.0% of the daily normal HDDs observed at the Cape Girardeau, MO Airport weather station.

ADD_{ij} = the total actual HDDs for the days in the applicable billing month and billing cycle. Actual HDDs for the WNAR are calculated as the weighted average of 87.0% of the daily actual HDDs observed at the Columbia, MO Airport weather station and 13.0% of the daily actual HDDs observed at the Cape Girardeau, MO Airport weather station.

The dollar amount to be recovered or returned is calculated as:

$$\text{Monthly WNA}_i = \text{WNU}_i * \text{DC}$$

Where:

DC = the Residential Delivery Charge of:

- $0.3536 per Ccf as established in Case No. GR-2021-0241 applicable through the day before the effective date of this tariff sheet.
- $0.4958 per Ccf as established in Case No. GR-2024-0369 applicable on and after the effective date of this tariff sheet.

Each month, monthly interest at the Company's monthly short-term borrowing rate shall be applied to the Company's average beginning and ending monthly WNA balances. Corresponding interest income and expense amounts shall be recorded on a net cumulative basis for the WNA deferral period.

* Indicates Change.

DATE OF ISSUE July 28, 2025 **DATE EFFECTIVE** September 1, 2025

ISSUED BY Mark C. Birk (Name of Officer) Chairman & President (Title) St. Louis, Missouri (Address)

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

WEATHER NORMALIZATION ADJUSTMENT RIDER (WNAR)

(Applicable to services provided in the recovery period of November 2026 through October 2027)

Calculation of Current Weather Adjustment Rate (WR):

Sum of Monthly WNA for August 2025 – July 2026 (AWNA) including interest		$4,300,154
Annual Reconciliation (AR) including interest	+	$186,979
Amount deferred from previous recovery period (AD) including interest	+	$0
Ordered Adjustment (OA) including any applicable interest	+	$0
Total Amount to be collected	**=**	**$4,487,133**
Expected Residential Usage in Recovery Period in Ccf	÷	67,720,255
Amount per Ccf	=	$0.0663/Ccf
Weather Adjustment Rate (WR)	**=**	**$0.0663/Ccf**
Amount deferred		N/A

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UNION ELECTRIC COMPANY
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Applying to MISSOURI SERVICE AREA

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Service Commission
GR-2010-0363; YG-2011-0374

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER ISRS

INFRASTRUCTURE SYSTEM REPLACEMENT SURCHARGE

Description:

The ISRS is designed to recover the costs associated with the Company's eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability:

In addition to the other charges provided for in the Company's tariff, a monthly ISRS shall be added to each customer's bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges:

The amount of the ISRS by rate schedule is as follows:

	*Per Bill Per Month
Residential Service Rate	$0.00
General Service Rate	$0.00
Interruptible Service Rate With An Assurance Gas Option	$0.00
Natural Gas Transportation Rate - Standard	$0.00
Natural Gas Transportation Rate - Large Volume	$0.00
Alternative Fuels – Interruptible Service	$0.00
Alternative Fuels – Transportation Service (Standard)	$0.00
Alternative Fuels - Transportation Service (Large Volume)	$0.00

*Indicates Change.

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ISSUED BY Michael Moehn President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

* **RIDER EDI**

ECONOMIC DEVELOPMENT INCENTIVE

PURPOSE

The purpose of this Rider EDI - Economic Development Incentive rider ("Rider") is to comply with §393.1645 RSMo.

AUTHORITY TO OFFER DISCOUNTS

The Company may provide a Rider EDI Discount under this Rider to qualifying customers who enter into a written Agreement with the Company.

AVAILABILITY

Transferred Load shall not be eligible for Discounts under this Rider.

Gas service under this Rider is only available to customers meeting all of the following criteria:

1. That have submitted an Application to Company for Discounts under this Rider prior to a public announcement of the growth project that would qualify for this Rider.
2. That are currently served under or will become eligible for service from the Company under the Company's General Service Rate, Interruptible Service Rate With An Assurance Gas Option, or Natural Gas Transportation Service.
3. That are also approved to receive local, regional, state, or federal governmental economic development incentives in conjunction with the incremental load prior to the execution of an Agreement with the incentives to be received at some point prior to or during the term of the Agreement.
4. Where the gas account is an industrial or commercial facility not accessible by the general public for the purpose of directly selling or providing goods and/or services.
5. That are not receiving or have withdrawn from receiving service under Company's Alternative Fuels - Interruptible Service, Alternative Fuels - Transportation Service, or Special Contract Rates - Transportation Service, or incentives under any other gas economic development tariff of Company.
6. When Company's analysis, at the time of customer's Application, indicates that the discounted rate makes a positive contribution to fixed costs associated with such service in excess of the Variable Costs associated with the gas account that is discounted. If customer has applied for Rebates or has received Rebates within the past twelve (12) months for the same gas account as customer's Application, Company's analysis will consider the impact of those rebates.

*Indicates Addition.

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER EDI

ECONOMIC DEVELOPMENT INCENTIVE

APPLICABILITY

The qualifying load under this Rider shall be the load of a new customer at a single premises or the incremental load of an existing customer at a single premises but in either case net of any Baseline Usage and/or Transferred Load. In addition, the incremental load must meet either of the following criteria for consideration under this Rider:

1. A new customer where the Qualifying Usage is reasonably projected to be at least 270,000 CCF annually.
2. An existing customer where the Qualifying Usage is reasonably projected to be at least 135,000 CCF annually.

Company may deny enrollment under this Rider to any customer that, in Company's discretion, which shall be reasonably exercised, is not reasonably projected to satisfy the Applicability requirements listed and may terminate Agreements under this Rider if requirements are not maintained or documented by customer.

DEFINITIONS

Agreement – The Rider EDI agreement between customer and Company specifying the Discount percentage for each Contract Year, the Term, any Baseline that is applicable, customer obligations, and any other items necessary for the administration of the Discounts.

Application – The Company document that provides notification by customer to Company of an intent to seek qualification for the Rider EDI Discount which includes the initial customer and project information as known at the time of Application.

Baseline Usage – The actual or estimated billing determinants associated with the twelve (12) billing periods preceding the receipt by Company of a Rider EDI Application from customer: i) where the qualifying load is being added to an existing gas account, or ii) where customer has had a termination of other accounts.

Contract Year – Twelve (12) consecutive billing periods for which Discounts available under this Rider are applicable. The first Contract Year will commence the later of i) when the meter for permanent service has been set up in the name of the customer that qualified for the Discount, and ii) the first full billing period after execution of the Agreement, except if customer has not received service, under i) above, within five (5) years of the date that the Rider EDI Application was approved by Company, the period that Discounts will be available will be reduced by the number of months exceeding five (5) years following approval.

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER EDI

ECONOMIC DEVELOPMENT INCENTIVE

Qualifying Usage – The incremental annual usage, in CCF, of a retail gas account recorded during the twelve (12) billing periods of a Contract Year less any Baseline Usage and Transferred Load.

Rebates - Direct payments available through Company's tariffs, other than those required by legislation, including but not limited to provisions of Company's Rules & Regulations pertaining to the extension of distribution mains but excluding energy efficiency rebates and incentives.

Rider EDI Discount (Discount(s)) – The bill credits which shall be available under this Rider for up to four (4) Contract Years subject to continued qualification by customer and availability of the Rider EDI Discount. The bill credits shall be a reduction in the variable base rate components, and will not be applicable to any Rider PGA, Rider ISRS or balancing charges applicable to Natural Gas Transportation Service or any other variable charge that is not base rates that would become applicable in the future.

Transferred Load – Actual or estimated billing determinants of a gas load of the customer at any gas account that is being served by Company at the time of Application and for which the equipment or process is subsequently transferred to the gas account associated with the Application.

Variable Cost – The sum of: (a) the estimated annual carrying cost of any gas main extension or gas service line or gas system upgrades constructed to deliver gas to the customer, (b) any operations and maintenance expenses that vary with respect to the total number of customers or load served by Company, and (c) any other incremental costs to serve the customer.

DETERMINATION OF RIDER EDI DISCOUNT

The determination of Rider EDI Discount will be made at the time of customer's Application.

The Rider EDI Discount shall be twenty-five percent (25%) during all Contract Years except where such Discount would result in rates that do not exceed Variable Cost. If such Discount would result in rates that do not exceed Variable Cost, then the Discount shall be determined so that the percentage Discount, rounded to the nearest one percent (1%), is expected, as of the date the Discount percentage is determined, to provide revenues greater than or equal to one hundred percent (100%) of Company's Variable Cost.

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER EDI

ECONOMIC DEVELOPMENT INCENTIVE

APPLICABILITY OF DISCOUNTS

The customer shall separately submit an Application for service under this Rider and also enter into an Agreement with the Company specifying the nature of the service to be provided, the level of Discount from variable base rates to be applied each Contract Year, the Baseline Usage (if applicable), any Transferred Load that is anticipated, the term of the Agreement, and such other terms and conditions of service as are lawful and mutually agreeable. No Discounts will be provided prior to execution of such Agreement. No Discounts will be provided sooner than 90 days following Company's receipt of customer's Application.

The Discount level specified in the Agreement for each Contract Year will reduce the amount due for each bill for gas service issued by Company during the term that the Discounts are effective.

Where it has been determined by Company that there is Baseline Usage and/or customer has indicated that there is Transferred Load, the Discounts will be applied to the difference between the bill that would be calculated using total usage in CCF and the bill that would be calculated using Baseline Usage in CCF plus Transferred Load in CCF except where the difference is negative, the Discounts will not be negative.

If the Commission determines in a general rate proceeding that the level of Discounts provided do not result in a positive contribution to fixed costs in excess of variable costs, then the Discounts will be reduced, prospectively, to the extent required by the Commission order irrespective of the Contract Year Discount level specified in the Agreement.

Company will not enter into any Agreement later than five (5) years after the Application was approved by Company.

CUSTOMER OBLIGATIONS

In order to continue receiving service under this Rider, customer must provide either by paper copy or electronically the following verifications to Company, under Affidavit, by June 30 of each year:

1. Verification from the customer that the local, regional, state, or federal governmental entity that provided economic development incentives in conjunction with the incremental load that the incentives provided either:
   a. Remain effective and have not been in any manner cancelled or revoked, or
   b. Were satisfactorily exhausted according to the terms of the agreement between the Customer and the governmental entity providing those incentives.

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER EDI

ECONOMIC DEVELOPMENT INCENTIVE

2. Verification that the facility is an industrial or commercial facility not accessible by the general public for the purpose of directly selling or providing goods and/or services.
3. Verification of Transferred Load:
   a. Certification that there was not any Transferred Load, or
   b. A description of the Transferred Load, including account numbers, suitable for Company to determine or estimate the billing determinants of the Transferred Load.

EVALUATION OF LOAD

Beginning at the end of the second Contract Year and annually thereafter, customer's incremental load will be evaluated to verify:

1. For a new customer that the Qualifying Usage during the Contract Year was at least 270,000 CCF, or
2. For an existing customer that the Qualifying Usage during the Contract Year was at least 135,000 CCF.

Only the Qualifying Usage in CCF will be evaluated after subtracting any Baseline Usage and/or Transferred Load. Company may consider any Force Majeure conditions that impacted customer during the Contract Year when completing the Qualifying Usage evaluation.

EARLY TERMINATION

Company shall terminate any Agreement under this Rider and no further Discounts will be available under any of the following conditions:

1. Customer cannot or does not provide the annual verifications listed under Customer Obligations, or
2. For a new customer where the Qualifying Usage during the Contract Year was not at least 270,000 CCF, or
3. For an existing customer where the Qualifying Usage during the Contract Year was not at least 135,000 CCF.

If Company's authority to provide the Discounts ends, subject to continued incremental load qualification and customer verification of local, regional, state, or federal governmental incentives during the term of the Agreement, a customer with an existing Agreement will be eligible to continue to receive Discounts for the remainder of the term specified in the Agreement except that if any term or terms of this Rider are determined to be discriminatory or otherwise unlawful by a court of competent jurisdiction or the Commission then Early Termination shall be in accordance with the court order.

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER EDI

ECONOMIC DEVELOPMENT INCENTIVE

Customer may terminate service under this Rider upon written notice. Such termination shall become effective at the end of the current billing period in which the written notice is received by Company.

* **FILING REQUIREMENTS**

Within thirty (30) days of execution of a new Agreement, Company will submit, under Affidavit, the following information through EFIS:

1. The Agreement.
2. Verification of local, regional, state, or federal governmental economic development incentives received by customer.
3. Estimates of anticipated Qualifying Usage.
4. Company's estimate of the contribution to fixed costs in excess of variable costs after applying the Discounts for the gas account that is discounted.
5. Determination that the gas account is an industrial or commercial facility not accessible by the general public for the purpose of directly selling or providing goods and/or services.

This information will be submitted as a Non-Case-Related Submission. Company shall also file a publicly accessible version of each submittal with confidential information redacted in File No. GT-2027-0096.

Within thirty (30) days of the early termination of any Agreement, Company will submit notice of such early termination as a Non-Case-Related Submission.

Company will provide to Staff annually, on or before August 31, a report for all active Agreements under this Rider which includes:

1. Records of the most recent verification by customer of local, regional, state, or federal governmental economic development incentives.
2. Company's estimate of the contribution to fixed costs after applying the Discounts for each Agreement separately, based on actual historical Qualifying Usage.
3. Affidavit as to the veracity of the calculations made in paragraph 2.

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UNION ELECTRIC COMPANY
GAS SERVICE

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Applying to MISSOURI SERVICE AREA

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ISSUED BY T. R. Voss (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

GR-2007-0003

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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ISSUED BY Mark C. Birk (Name of Officer) Chairman & President (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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UNION ELECTRIC COMPANY
GAS SERVICE

RECEIVED
OCT - 6 1994
MO. PUBLIC SERVICE COMM.

Applying to MISSOURI SERVICE AREA

I. Definitions

A. Company

Union Electric Company acting through its duly authorized officers, agents or employees within the scope of their respective duties and authorities.

B. Commission

The Public Service Commission of the State of Missouri or successor of such Commission having jurisdiction of the subject matter hereof.

*C. Customer

Any person, developer, firm, association, or corporation or other entity that applies for, or is responsible for payment for service or was responsible for payment for services and was disconnected under the provisions of these rules and regulations.

D. Customer Demand

The maximum total volume of gas, or gas load, that can be used by customer in all of customer's gas burning equipment and appliances, expressed in cubic feet per unit of time.

E. Distribution Mains

A pipe carrying gas which supplies the service pipe of an individual customer.

F. Service Pipe

A pipe connected to a distribution main to deliver gas from the main to customer's premises.

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ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

P.S.C. Mo. No. 2 — 1st Revised SHEET No. 40

Cancelling P.S.C. Mo. No. 2 — Original SHEET No. 40

UNION ELECTRIC COMPANY
GAS SERVICE

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MISSOURI
Public Service Commission

Applying to MISSOURI SERVICE AREA

I. Definitions (Cont'd.)

G. Point of Delivery

The outlet side of the Company's meter or the point of connection between any additional Company piping and that of customer, whichever is applicable.

H. Customer Classifications for Gas Service

Gas service provided to the following customer classification shall consist of Company's extension of gas supply facilities to the premises of such customers, whether or not customer makes use of gas purchased from Company or gas procured from other sources and transported by Company.

*1. Residential Customer

The user, for domestic purposes, of gas service supplied by the Company to individually metered residences and apartments consisting of one or more rooms for the use of one or more persons as a housekeeping unit with space for eating, living and sleeping, and permanent provisions for cooking and sanitation.

2. General Service Customer

The user of gas service in a single metered residential multiple occupancy dwelling, a combined residential and non-residential activity or for any other non-residential purpose.

3. Interruptible Customer

The non-residential user of gas whose service is subject to curtailment or interruption at the sole discretion of the Company.

4. Transportation Customer

The non-residential user of gas who purchases such gas from someone other than the Company and contracts with Company for the transportation of such gas through the Company's gas distribution system.

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Applying to MISSOURI SERVICE AREA

II. Characteristics of Service Supplied

* Gas service is supplied by Company as natural gas or equivalent with a nominal heating content of 1000 BTU per cubic foot and at a pressure of approximately seven inches of water column. Gas service at pressures in excess of seven inches of water column may be supplied at the option of the Company. If a request for pressure by the customer in excess of seven inches of water column is approved by the Company, the excess facilities charge per Section V.-Installation of Service Pipe will apply and be billed to the customer upon completion of the installation.

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GR-2007-0003

UNION ELECTRIC COMPANY
GAS SERVICE

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Applying to MISSOURI SERVICE AREA

III. General Provisions

* A. Application for Service

Any customer requesting gas service within Company's authorized service area will provide Company with appropriate information regarding the quantity and characteristics of the anticipated gas consumption and location of the premises to be served. Appropriate personal customer identification may be required at the request of the Company. When interruptible or transportation service is requested, a written agreement between customer and Company shall specify the gas service to be provided, the rate schedule applicable for such service and the minimum term during which service will be supplied by Company and consumed and paid for by customer. All gas service will be supplied subject to the provisions of the Company's tariffs applicable to the service requested and these Rules & Regulations, provided customer agrees to the use of the service supplied by Company for the minimum term specified in the tariff applicable to customer's gas service. Customers desiring gas service for periods less than the term specified in the applicable tariff may contract for such service under Company's applicable rate provided customer pays to Company in advance, the total cost of new or existing facilities, the total estimated cost of installation, connection, disconnection and removal of all facilities necessary for such service, less the estimated salvage value of any recoverable facilities.

The Company shall not be required to commence supplying service to a customer, or if commenced the Company may terminate such service, if at the time of application such customer or any member of his household (who have both received benefit from the previous service) is indebted to the Company for the same class of

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

III. General Provisions (Cont'd.)

* service previously supplied at such premises or any other premises until payment of, or satisfactory payment arrangements for, such indebtedness shall have been made. Company will inform the prospective customer of the refusal of service in writing and maintain a record of the notice.

Application for firm system gas service to new General Service sales customers will be granted, except that for a customer with an annual load exceeding 40,000 Ccf if the Company reasonably believes sufficient gas supplies, storage availability and/or pipeline capacity does not exist, then it may apply to the Commission for a hearing to determine the appropriate action. Such application must be made within 10 days of the written request for service by the customer or potential customer and shall include direct notification of the Commissioners and to the Commission Staff.

B. Form of Service Provided

Company will normally supply only one class of service to an individual premise under a single customer application for service. Where more than one class of service is required by customer or the Company's tariffs, each class of service shall be metered and billed separately.

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Applying to MISSOURI SERVICE AREA

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III. General Provisions (Cont'd.)

C. Customer's Equipment

Service will be supplied by Company only when the equipment on the premises served is installed, operated and maintained by customer in accordance with the current National Fuel Gas Code and in a condition and manner satisfactory to and approved by the governmental inspection authority having jurisdiction, where such authority exists.

D. Company Access to Customer Premises

Company will be provided safe access to customer's premise to examine, repair, or remove Company facilities, make disconnections or reconnections of service, read or test meters, or for any other purposes associated with providing service to customer.

E. Customer Obligations

Customer will be responsible for the following:

1. Notifying and receiving approval from the Company of any significant changes in consumption levels or in customer's equipment which may affect the proper functioning of company's meter and service facilities or may require a change in the Company facilities which supply service to customer.

2. The prevention of any damage, alteration or interference with Company metering, service and all other gas facilities, on customer's premises, by customer or any other party on customer premises.

Customer will pay to Company the cost of repair or replacement of any Company facilities damaged as a result of customer's failure to properly exercise the above obligations.

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ISSUED BY William E. Cornelius Chairman St. Louis, Missouri
Name of Officer Title Address

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GAS SERVICE

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Applying to MISSOURI SERVICE AREA

III. General Provisions (Cont'd)

F. Company Obligations

The obligations of Company to supply the service requested by customer are contingent upon the following conditions:

1. The availability of necessary labor, materials and equipment for supplying the requested service.

2. The availability of pipeline capacity necessary to supply the service requested.

3. Governmental and regulatory authorization to supply the service requested.

Company will make all reasonable efforts to provide the service requested, but will not be liable for service interruptions, deficiencies or imperfections.

Company will not be required to extend its mains into areas a) not covered by legal franchise; or b) requiring private rights-of-way to be secured; or c) where final grade has not been physically or officially established.

* G. Regulatory Authorities

Because Commission jurisdiction constitutes a legislative recognition that the public interest in proper regulation of public utilities transcends municipal or county lines, and that a centralized control must be entrusted to an agency whose continually developing expertise will assure uniformly safe, proper and adequate service by the Company, no regulations or ordinances of local governments shall be permitted to impose any requirements on the Company's provision of natural gas service (excepting local permit requirements for excavation and restoration of public rights-of-way, and except in specific instances where the providing of such service will itself cause a substantial and direct threat of injury to persons or property), which are different from or in addition to such Standard Rules and Regulations and the Commission's regulations, unless such requirements are approved by the Commission for uniform application throughout the Company's service area.

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UNION ELECTRIC COMPANY
GAS SERVICE

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Applying to MISSOURI SERVICE AREA

* H. Penalty Charges from Interstate Pipelines:

If, on any day other than a Critical Day, Customers' excess usage of Company-supplied gas contributes to cause penalty charges from an interstate pipeline, the Company shall be reimbursed for the penalty charges incurred. The penalty charges shall include any penalty, storage, or other costs incurred by the Company or imposed on the Company by a pipeline as a result of any under or over delivery imbalance, daily, monthly or otherwise, caused by the Customer. To calculate the Customer's portion of any penalty charges, the Company shall first prorate such penalty charges between Company supplied gas Customers and gas transportation Customers as two groups.

The amount of the penalty charges allocated to the gas transportation Customers as a group shall then be allocated to individual transportation Customers. For purposes of this provision, the daily usage of a Customer without a daily recording device will be computed by dividing the Customer's total usage for the billing period by the number of days in the billing period. The Customer may be allocated that proportion of the transportation group's penalty charges equal to the amount the Customer's excess usage contributed to the creation of such charges as a percentage of the contribution of all transportation Customers to the creation of such charges.

The amount of the penalty charges allocated to the Company supplied gas Customers shall be paid by all Customers receiving gas supply from the Company.

The penalty charges shall be billed to the Customer in the billing period following the period the charges were incurred, and shall be in addition to all other applicable charges.

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GAS SERVICE

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Applying to MISSOURI SERVICE AREA

*I. Request for Conversion Between Company Supplied Gas Service and Gas Transportation Service

Customers that have contracted with the Company to transport Customer owned gas may request to receive Company supplied gas (PGA gas), if eligible, pursuant to Company tariffs. In addition, Customers receiving Company supplied gas (PGA gas) may request to contract with the Company to transport customer owned gas, if eligible, pursuant to Company tariffs. Items governing a request for change of gas supply are as follows:

a. Requests for a change from transportation service to Company supplied gas service will be granted only if in the Company's sole judgment, sufficient gas supplies, storage availability and/or transportation capacity exists. If one or more of these parameters are insufficient, customer, at Company's discretion, may be granted a change of gas supply subject to contract arrangements which address only operational and system constraints. Rates charged under such contract arrangements shall be pursuant to the Company tariffs currently in effect.

b. Written notification for conversion between Company supplied gas service and gas transportation service must be received by the Managing Supervisor of End User Transportation, from the customer, prior to July 1 each year to be effective November 1 or a later date that is mutually agreeable between the Customer and Company.

c. Where a change of gas service is approved, customer shall remain on the requested gas supply service for a minimum of twelve (12) months.

d. If additional facilities or changes to existing customer facilities are required in order to receive requested service, customer shall reimburse Company for all costs prior to initiation of service

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UNION ELECTRIC COMPANY
GAS SERVICE

Missouri Public

Applying to MISSOURI SERVICE AREA

REC'D MAY 24 2001

Service Commission

IV. Extension of Distribution Mains

Subject to Rule and Regulation III. F hereof, gas service will be supplied to customers within Company's authorized service area, by extension, modification or enlargement of the Company's gas distribution system in accordance with the following provisions:

A. Length of Extension

The length of the extension will be the distance along the installation route specified by Company. Such distance shall be measured from the nearest existing main having sufficient capacity to serve the customer to the point necessary to accommodate the connection to the service pipe to customer's premises. Within residential subdivisions and commercial or industrial tracts, the extension shall also include the additional length of the main to the property boundary between the customer being served and the next immediately adjacent premises. Company shall have the right to defer deployment of its construction resources for the installation of extensions in residential subdivisions and commercial or industrial tracts until the length of the extension is at least 500 feet or stretches to the end of the street or plat being developed.

*B. Cost of Extension

The total installed cost of line extensions, modifications and enlargements of the Company's distribution system will include the cost of all labor and materials, permits, cleared right-of-way and all other incidental costs, including indirect costs. The indirect costs will include, where applicable, the cost of engineering, supervision, inspection, insurance, payments for injury and damage awards, taxes, AFUDC (Allowance For Funds Used During Construction), legal and administrative and general expenses associated with the extension of the Company's distribution system. Charges to customers for extension costs will include additions for indirect costs based upon the indirect costs experienced by the Company, as a percentage of direct costs, during the preceding calendar year. The Company's main and service extension allowances and charges are based on normal, pre-development and unobstructed conditions. Cost estimates relative to guaranteed revenue or customer contributions are based on the conditions prevailing at the time the estimate is made and stated anticipated subsurface conditions (rock and underground conflicts). Additional costs due to changes in surface conditions or unanticipated subsurface conditions will be charged to the customer. A copy of the Company's estimated extension charges, including such indirect costs, shall be furnished to the customer upon request prior to construction. Company may install a distribution extension of greater length or capacity than initially required for the customer requesting service, due to general engineering, operating, or economic reasons, in which case the additional cost of such increases in distribution system length or capacity shall not be included in the cost of the extension applicable to customer.

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Applying to MISSOURI SERVICE AREA

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Service Commission

IV. Extension of Distribution Mains (Cont'd.)

* C. Extensions Not Exceeding 160 Feet Per Customer

Company will provide an extension of its distribution mains of up to 160 feet per individual and up to 160 feet per residential subdivision or commercial-industrial tract customer, subject to the provisions of this Section IV. In determining the actual main extension footage per customer, the extension length specified in paragraph A. shall be divided by the number of residential and/or commercial-industrial tract customers which, in the Company's sole judgment, will be connected and utilizing gas as their main source of space and/or process heating after completion of the main extension. All other customers, not meeting the above requirements, shall be provided gas service in accordance with the provisions of paragraphs D.-G. of this Section IV.

* D. Extensions Exceeding 160 Feet Per Customer

Company will provide an extension of its distribution mains in excess of 160 feet per customer to individual customers and for each gas connection within residential subdivisions and commercial or industrial tracts as follows:

* 1. Residential subdivisions - Customer/developer will pay to Company an advance refundable contribution for all main extension footage requested in excess of 160 feet times the number of customers, as referenced in paragraph C. above, to which gas will be connected. The refundable contribution will be required from customer/developer prior to the commencement of construction by Company and will be determined in accordance with paragraph E. herein.

*2. All other extensions - For all extensions other than to residential subdivisions, Company's main extension allowance will be equal to the total net revenue anticipated to be realized from customer and commodity charges (excluding PGA and billing tax revenues) by Company, for additional gas service provided from the main extension, during the first three (3) years following the commencement of such service. Where the anticipated three (3) year net revenue to be received is less than the estimated main extension cost, customer/developer or other responsible party will be required to enter into a guarantee agreement with Company, prior to the commencement of construction by Company. Said guarantee will be applicable to the total cost of the extension requested in order to insure that the Company's extension is based upon sound economic principles.

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IV. Extension of Distribution Mains (Cont'd.)

In addition to the above requirements, for any category of customer, where extensions are requested to an individual customer or multiple customer tracts, which in Company's judgment may not be fully developed and occupied by potential gas consuming customers, as referenced in paragraph C. above, within three (3) years after the extension is completed, an advance refundable contribution as described below will be required from customer/developer or other responsible party prior to the commencement of construction by Company.

* E. Advance Refundable Contribution

Advance refundable contributions will be required from customer/developer or other responsible party for main extensions to multiple customer tracts which, in Company's sole judgment, will not be fully occupied by gas customers, as referenced in paragraph C. above, within three (3) years after the extension is completed by Company. The contribution will be paid to Company prior to the commencement of construction of the main extension by Company. The amount of the contribution will be based upon the total project cost less an allowance for the Company's estimate of the number of active gas customers being served on the customer/developer tract by the end of the three (3) year period following the completion of the extension. This allowance will be equal to the average per foot cost of the project times the main extension allowance of 160 feet times the estimated number of customers as described above. The amount of the contribution will be determined in accordance with the following expression.

$$DC = PC - (PC/FT) \times (CTY \times 160')$$

Where:

DC = Developer/customer advance refundable contribution toward project
PC = Total project cost
FT = Total feet of main to be constructed
CTY = Projected number of space heating/process customers which will be attached to the main within three (3) years after the completion of the main extension.

The advance refundable contribution provided to Company will begin to be refunded to customer/developer or other responsible party only after the number of customers connected exceeds the three-year projected customer connections used in the calculation of the refundable contribution. The amount of the refund for each connection in excess of the three-year projection shall be determined by the following expression:

$$\text{Refund per extra connection} = PC/FT \times 160'$$

All refunds will be made without interest and in no instance will the total refunds paid ever exceed the original contribution. Such refunds will be made at annual intervals from the date the main extension agreement was completed. Any amounts remaining unrefunded after five years from the agreement date will be credited to the Company's appropriate plant account.

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Extension of Distribution Main (Cont'd.)

F. Guarantee Agreement

*For all main extensions other than to residential subdivisions, a guarantee agreement will be required for any extension which exceeds 160 feet per customer in length and the cost of which exceeds the net customer and commodity charge revenue anticipated to be received by the Company for the additional gas service provided during the first three years following completion of the extension or in Company's opinion, developer/customer revenues cannot be established with certainty, or customer credit standing acceptable to Company cannot be established. The net customer and commodity charge revenue applicable to such extension costs shall be exclusive of both purchased gas adjustment (PGA) revenue and any revenue taxes applicable to customer's total bill for service. Said guarantee will be applicable to the total cost of the main extension, with the required guarantee agreement being entered into by the customer and the Company prior to the commencement of construction of the extension by Company. The guarantee agreement will provide the following:

1. The monthly guarantee payment to be made by customer will be a minimum of one thirty-sixth (1/36) of the total cost of the extension being guaranteed. Such guarantee payment will be in addition to PGA revenue and any revenue taxes applicable to customer's total bill for service.

2. Deficiency revenue is defined as that portion of any monthly guarantee payment which exceeds the net customer and commodity charge revenue for customer's gas service, exclusive of PGA and revenue taxes.

3. A guarantee will terminate within the 36-month guarantee period whenever the total net customer and commodity charge revenue realized from the gas service provided to the premises served by the extension exclusive of PGA and revenue taxes equals or exceeds the total cost of the extension.

4. Whenever the total net customer and commodity charge revenue for gas service to the premises served by the extension, exclusive of PGA and revenue taxes, equals or exceeds the total cost of the extension at any time

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IV. Extension of Distribution Mains (Cont'd.)

during the 36-month guarantee term, any deficiency in revenue paid by customer will be refunded to the customer.

G. Supplementary Extensions of Mains or Services

Supplementary extensions of mains, or additional services extended from mains previously installed and covered under existing guarantee agreements initiated by other customers, will be made in accordance with the provisions of this Section IV. In such instances of supplementary extensions, the guarantee amounts of the current customers served from the original main extension will be revised based upon the current and additional, if any, facilities and number of customers being served. Such revised guarantee amounts will be applicable to all customers, prior and new, served from the facilities being guaranteed for the remainder of the term of the prior guarantee agreement.

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V. Installation of Service Pipe

A. Specifications

Company will specify the connection point to its distribution main, the route of the service pipe and the point of delivery for the requested service, and will furnish, install and maintain such facilities. Where in Company's judgment an existing service pipe meets the requirements for the service being requested, Company will use the existing service.

B. Customer Payment

Service Lines less than 2": The service pipe charges indicated on Sheet No. 19, Miscellaneous Charges, will be billed to the customer upon Company's completion of the installation of the specified service facilities.

Service Lines 2" and greater: The projected 3 year revenues to be recieved from the customer(excluding PGA and billing tax revenues) will be applied against the total cost of the customer's service extension, net of any revenue applied under Section IV to offset main extension cost, if applicable. Any service extension cost that remains after applying net projected revenues will be billed to the customer upon Company's completion of the installation of the specified service facililites. Where feasible, service extension cost may be combined with the main extension cost for determining total customer contribution, if applicable, as described in section IV.

C. Customer Owned Service Pipe

When Company becomes aware of the need to do so, Company will repair or replace as necessary customer owned service pipe installed by customers prior to April 1, 1977 in former Missouri Utilities Company's Central and Mid-Mo Districts and prior to December 1, 1979 in former Missouri Utilities Company's Southeast and Ozark Districts, but will not assume ownership responsibility for such service facilities until their replacement by Company, which will be done based upon Company's sole judgment and discretion.

D. Company Liability

Company will not be liable for and customer will indemnify and save Company harmless from all claims for trespass, injury to persons, or damage to lawn, trees, shrubs, buildings, or other property that may be caused by the installation or replacement of service pipe and other necessary facilities to serve customer unless the injury to persons or damage to property has been caused by negligence of the Company or its employees.

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ISSUED BY Michael Moehn President St. Louis, Missouri
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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

V. Installation of Service Pipe (Cont'd.)

E. Service Relocations

Company will, upon request, relocate customer's service pipe following the payment by customer of the service pipe charges indicated on Sheet No. 19, Miscellaneous Charges and any additional cost associated with disconnecting and removing the existing service pipe, as applicable.

For relocation of lines 2" and greater where an incremental increase in revenue is expected to accompany the service relocation, the provisions under this section V shall apply.

F. Excess Facilities Installations

Where customers request and Company agrees to provide facilities the Company does not normally provide during the course of business (excess facilities) customer shall be able to receive such non-standard facilities pursuant to this Section. Customers that request excess facilities shall pay a non-refundable contribution equal to 1.9 times the installation cost. This non-refundable contribution will cover the installation costs, ongoing operation and maintenance costs, replacement costs, and any removal costs associated with the facilities. A revenue test will not be used in the determination of the customers non-refundable contribution, nor will it be used as an offset to any amounts due as a non-refundable contribution.

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GAS SERVICE

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VI. Customer's Installation

A. Installation Standards

Customer's piping and gas burning equipment will be installed, operated and maintained by customer in conformity with applicable engineering standards, with the requirements of constituted authorities and with these Rules and Regulations. American National Standard - National Fuel Gas Code (latest edition) shall govern where no other code exists or where a local code is less restrictive than the National Fuel Gas Code.

B. Customer Responsibility

Customer will be totally responsible for the design, operation and continuing condition of customer's installation. Customer will also be liable for any loss, damage or injury caused by leakage, escape, or loss of gas on customer's side of the point of delivery.

C. Unsafe Conditions

Gas will be turned on only by Company. Company will refuse to turn on gas if it is known or suspected, or may without prior notice turn off gas if it is known or suspected, in Company's judgment, that customer's piping or appliances are in an unsafe condition, and service will not be turned on until such conditions are remedied.

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VII. Measurement of Service

A. Specifications

Company will designate the meter location point and the amount of unobstructed space necessary for its installation, maintenance and reading of the meter. Normally, meters will be installed adjacent to the building foundation nearest Company's main and at a location accessible and convenient for meter reading and testing.

B. Number of Meters

Company will normally install one meter to measure service to a customer. However, Company at its option may install more than one meter in parallel to achieve increased capacity for specific installations. In such instances, the cumulated consumption through such meters will be considered as taken through a single meter.

C. Multiple Occupancy Buildings

Where building or premises are occupied by more than one customer, Company will set as many meters as there are separate applications for service. Customer's piping at multiple meter installations shall be plainly marked by permanent means designating the part of building or premises being supplied.

D. Company Property Restrictions

All meters, regulators, service pipes and other equipment installed by Company at its own expense are the property of Company, and under no conditions shall any party other than Company disconnect any meter, connect to a meter, or disturb any piping or connections between the meter and Company's distribution system after the meter has been set. All connections or disconnections of meter for any purpose will be made by Company.

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E. Customer Liability

If the Company's meters, regulators, service pipe or other appliances are damaged or destroyed due to negligence

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Applying to MISSOURI SERVICE AREA

VII. Measurement of Service (Cont'd.)

or misuse by customer or by any member of customer's family, or by an officer, agent, or employee of customer, then the costs of the necessary repairs or replacements shall be paid by customer.

*F. Meter Testing

Company's meters shall be tested for accuracy in accordance with the method for sample testing of in-service gas meters authorized by the Commission in Case No. GO-98-25 and amended by Case No. GE-2017-0164 in which the Commission granted the company a variance from the requirements of 4 CSR 240-10.030(19) related to the removal, testing and inspection of gas meters. If a customer requests a meter test within 12 months of any previous testing of such meter, the indicated charge on Sheet No. 19 will be assessed for meters found to have an average meter error of 2 percent or less.

G. Billing Adjustments

1. Residential - For all residential billing errors, the Company will determine from all related and available information the probable period during which the error condition existed and shall make billing adjustments for the estimated period involved as follows:

a. In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive monthly billing periods calculated from the date of discovery, inquiry or actual notification of the Company whichever comes first;

b. In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) monthly billing periods calculated from the date of discovery inquiry or actual notification of the Company, whichever was first and the Company will offer a repayment period of double the period covered by the adjusted bill though the customer may elect a shorter repayment period;

c. Where, upon test, an error in measurement is found to be within the limits prescribed by Commission rules, no billing adjustment will be made;

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GAS SERVICE

Applying to MISSOURI SERVICE AREA

VII. Measurement of Service (Cont'd.)

*d. When evidence of tampering or obstruction is found, or there are misrepresentations of the use of service by the customer, the Company will calculate the billing adjustment period in accordance with the applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information; and

2. Non-Residential - For all non-residential billing errors, the Company will determine from all related and available information the probable period during which the error condition existed and shall make billing adjustments for the estimated period involved as follows:

a. No billing adjustment will be made where the dollar amount of the adjustment is less than $15.00. No interest shall be paid or collected on any billing adjustment provided for herein.

b. Where upon test an average meter error is found to be greater than 2 percent, a billing adjustment will be made to compensate customer where the meter reads fast, and to compensate Company where the meter reads slow. However, any such billing adjustment will be applicable only for the probable period during which the meter error existed and shall be limited to the twenty-four (24) billing periods preceding the one in which the error was determined plus the elapsed period in the current billing period during which the test was made. No adjustment will be made for meters found to have an average meter error of 2 percent or less.

c. Where a non-registering meter is found, Company will determine from all related and available facts the probable period during which such inaccuracy existed and render adjusted bills for the period involved, provided, however, that such period shall not exceed the preceding six (6) billing periods plus the elapsed time in the current billing period during which such inaccuracy was determined.

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* d. Bills rendered which are based on incorrect registrations due to improper meter connections, the application of an improper meter constant, improper application of any rate schedule not selected by customer, or similar reasons, shall be subject to adjustment for the current and twenty-four (24) prior billing periods, as can be substantiated by Company records.

* e. Whenever a gas meter is registering gas because of a leak in the meter, or in the union connection on the outlet side of the meter, or the connection between Company and customer piping, whichever is applicable, an estimate based upon the period of inaccuracy referred to above will be made of the registration which has been produced by the leakage and a corresponding credit will be allowed to customer. No credits shall be made because of the leakage or waste of gas from customer's piping and appliances beyond the applicable union or piping connection points described above.

* f. "Average meter error" shall be determined in accordance with provisions set forth in rules of the Missouri Public Service Commission.

* g. No corrections to metering data for meter error shall extend beyond the in-service date of the meter discovered to be in error, nor shall any correction be required to extend beyond the date upon which the current customer first occupied the premises at which the error is discovered.

H. Minimum Billing Adjustment
No billing adjustment will be made where the amount of the adjustment is less than $1.00.

I. Meter Relocations at Customer Request
Company will, upon request, relocate customer's meter following the payment by customer of the meter relocation charges indicated on Sheet No. 19, Miscellaneous Charges and any additional cost associated with disconnecting and removing the existing service pipe, as applicable.

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ISSUED BY T. R. Voss President & CEO St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
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Applying to MISSOURI SERVICE AREA

VII. Measurement of Service (Cont'd.)

* J. Remote Meter Reading Opt-Out

Customers receiving Residential Service have the option of refusing the installation of remotely read metering or requesting the removal of previously installed remotely read metering. In such instances, non-standard metering equipment will be installed that requires a manual meter read. Customers requesting non-standard metering service after April 1, 2017 will be charged a one-time setup charge and a monthly recurring Non-Standard Meter Charge for each non-standard meter requested. Charges are listed on Sheet No. 20, Miscellaneous Charges. Charges shall not be applicable to customers who have not been offered remote metering equipment by the Company due to geographic or similar considerations. Company expects to install up to thirty (30) non-standard meters per month within 20 business days of the request and will notify customer if installation will be delayed.

A customer that elects non-standard metering will have the option of self-reporting meter readings to Company by calling 1(814)258-9683 during normal business hours. Each bill will include a message indicating the time period that a customer will need to read and report the next meter reading for it to be useful in issuing the next bill. To the extent that bill adjustments occur to correct underbilling resulting from inaccurate readings supplied by customer the interest rate applicable to the adjustment shall not exceed five percent.

For all non-standard metering customers, Company will continue to need periodic access to the premises to maintain equipment and/or perform meter reading required by Commission rule 20 CSR 4240-13.020 Billing and Payment Standards. If a customer denies access to their premises for meter installation or replacement, either through verbal refusal, threats, or failure to establish an agreed-upon time for access, the Company will notify the customer in writing. The notification will state that continued refusal to allow installation of standard AMI metering equipment may result in disconnection of service in accordance with the notice procedures outlined in 20 CSR 4240-13.050. Non-standard metering will not be offered as an option in situations where the customer does not permit reasonable access for mandatory meter installation or replacement.

Metering equipment is normally located at or immediately adjacent to where a customer receives service as defined in the General Rules and Regulations, III. Distribution System Extensions, Point of Delivery of Service.

*Indicates Change.

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Applying to MISSOURI SERVICE AREA

VIII. Billing Practices

*A. Monthly Billing Periods

Company will render bills over twelve (12) monthly billing periods in a year, with each bill based upon the service used between regularly scheduled meter readings. While Company's work schedules provide for the orderly reading of all meters over intervals of approximately 30 days, holidays, weekends, inclement weather and other operating constraints may cause the billing interval to vary during various portions of the year. Likewise, a customer excercising Section VIII.I. Preferred Due Date Selection may result in either a longer or shorter period between meter readings for the first bill after the election. (This section reflects a variance from Rules 20 CSR 4240-13.015(1)(C) and 20 CSR 4240-13.020(6) granted by Commission in Case GE-2019-0386.)

B. Inaccessible Meters

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at his own expense have Company relocate the meter to an accessible location, if feasible.

C. Estimated Bills for Full Billing Periods

Monthly bills may be rendered to the Company's natural gas customers based upon estimated gas usage (which may include the use of readings furnished by the customer), where conditions reasonably beyond the control of the Company prevented it from obtaining actual meter readings. These conditions include extreme weather, operating and other emergencies, labor agreements, work stoppages, and the Company's inability to gain access to the meter. The Company will provide a copy of customer's estimate, upon request. All estimates are subject to the provisions of Section VII.G. Billing Adjustments, of theses Rules and Regulations, and will be determined as follows:

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a. Single-Month Estimated Bills

A single billing month's estimated natural gas usage will be determined on the basis of the customer's prior month's usage, adjusted by a factor reflecting the difference in weather between the prior and current monthly billing periods. This

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

* adjustment factor will be based upon the ratio of the current month to the prior month's natural gas usage of similarly situated customers for which the Company has obtained actual meter readings. For purposes of this application, similarly situated customers are those customers within the same rate class, located within the same weather reporting area (e.g., Columbia or Cape Girardeau, MO airport recording stations) and that have meter reading dates approximately the same as the customer whose bill is being estimated.

b. Multiple-Month Estimated Bills

When it is necessary to estimate any customer's natural gas usage for periods of two or more billing months, such estimated usage will be developed by an analysis of the gas usage at the customer's premises from prior periods, the number of days in the prior and current billing periods, and the current and historic weather data from the National Weather Service climatology reporting site within which the customer's premises is located. The analysis will include a determination of the customer's non-heating (Base) usage and heating sensitive (Seasonal) usage, based upon the following concepts:

CCF = A unit of gas measurement equal to one hundred cubic feet

HDD = 65 -[(Daily High Temperature - Daily Low Temperature)/2]

Note: Daily HDD values cannot be less than zero.

Estimated Non-Heating (Base) Usage CCF:

(Prior Year June-September Usage/Prior Year June-September Days) * Days In Current Month

Note: June-September Estimated Usage shall be limited to the lower of customer's Base Usage or Customer's actual usage during the same billing period in the prior year.

Estimated Heating Sensitive (Seasonal) Usage CCF:

(Usage In Prior Year Month - Base Usage) * Current Year Month HDD/Prior Year Month HDD

Note: Estimated Seasonal Usage will be zero for any month with a HDD total below 100.

Total Estimated Usage CCF = Base Usage CCF + Seasonal Usage CCF

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DATE OF ISSUE July 25, 2019 **DATE EFFECTIVE** August 24, 2019

ISSUED BY Michael Moehn President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
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Applying to MISSOURI SERVICE AREA

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*c. Other Bill Estimation Methods

Where the aforementioned methods of estimating natural gas usage cannot be utilized or may not be appropriate for either residential or non-residential customers, other reasonable methods may be employed to estimate the gas usage at the customer's premises. These methods may utilize the metered gas usage at the premises from earlier months, customer supplied meter readings, comparable customer gas usage, or other available gas consumption information.

*d. Billing Estimates for Re-Billing Purposes

In instances associated with a non-registering meter, the Company shall estimate the customer's monthly gas usage in accordance with the provisions of paragraphs (a)-(c) of this Section C, as applicable, for purposes of rebilling the customer.

D. Estimated Initial and Final Bills

The Company will normally be granted access to customer's premises for purposes of obtaining initial and final meter readings and the associated connection and disconnection of gas service. However, where such access cannot be obtained, or other conditions beyond the control of Company prevent obtaining an actual meter reading, estimated initial and final bills may be rendered by Company. When obtained, meter readings will be adjusted to customer's service responsibility date. However, customer will be responsible for all gas utilized until access is provided to Company for obtaining actual meter readings and the disconnection of gas service. No final bill will be rendered where the amount of the bill for gas usage is less than $1.00, except for those accounts where a customer deposit is being refunded to customer.

E. Budget Billing Plan

Customers who are billed under the Residential Service Classification or General Service Classification with postcard billing and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows:

*Indicates Change

DATE OF ISSUE December 14, 2001 DATE EFFECTIVE January 14, 2002

Missouri Public

ISSUED BY C. W. Mueller Chairman & CEO St. Louis, Missouri
Name of Officer Title Address

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VIII. *Billing Practices (Cont'd.)

1. Upon enrollment in the Budget Billing Plan by customer, the average monthly bill amount will initially be equal to one-twelfth of the estimated annual billing to the customer with a one hundred dollar ($100) minimum average monthly bill applicable to customers with less than twelve (12) months of billing history for the current account.

2. Company will re-evaluate the estimated annual billing to an actual use basis on the sixth month following the customer's enrollment in the program or anniversary date for existing Budget Bill customers. Thereafter, during the May and November bill cycles, the Company will re-evaluate the estimated annual bill and adjust the Budget Billing Plan amount where such adjustment will result in a change of at least three ($3.00) per month..

3. Budget Bill settlement will occur annually during either the Company's May or November bill cycles with the initial settlement occurring more than six (6) but less than twelve (12) months after the customer's enrollment in the program or the anniversary date for existing Budget Bill customers. Any under or over collection balance existing at the settlement month will be rolled over and spread equally across all monthly bills in the next Budget Billing Plan year, unless customer requests the balance to be fully included on the settlement month's bill.

4. Customers that were enrolled in the Budget Billing Plan prior to the effective date of this tariffwill be converted to the new program on their next anniversary date.

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ISSUED BY Michael Moehn (Name of Officer) President (Title) St. Louis, Missouri (Address)

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VIII. Billing Practices (Cont'd.)

5. Company may terminate this Budget Billing Plan to any customer who shall fail to make payment hereunder by the delinquent date, and, upon such termination and thereafter, such customer shall be billed in accordance with the terms of Company's standard monthly billing practice. Any billing adjustments required at the date of such termination shall be included in the next bill rendered to customer.

6. Customer may, at any time, elect to terminate the application of this Budget Billing Plan by requesting such termination and thereafter paying when due any amounts, including billing adjustments, which may be necessary in order to settle the account hereunder.

7. Final bills, whenever rendered, will include such amounts as may be necessary to settle the account based on actual usage as of the date of final meter reading unless, beginning with the August 2015 billing cycle, the balance is transfered to customer's new account.

* F. Late Payment Charge

Any portion of any bill, other than deposit arrears, remaining unpaid after the delinquent date indicated thereon will have a late payment charge of 1 percent of the gross unpaid amount added thereto, the sum of which will be shown as "arrears" on the next bill. Any portion of such "arrears" remaining unpaid after the delinquent date on any subsequent bill will also have a late payment charge of 1 percent added thereto. When a customer's payment is received by mail not more than two business days after the delinquent date it shall be deemed a timely payment. If the bill does not show a designated "delinquent date," for purposes of this paragraph the "due date" shall be deemed to be the delinquent date. The specific late payment charge and delinquent dates referred to above will be subject to variation for State of Missouri and

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VIII. Billing Practices (Cont'd.)

U.S. Government accounts, where required by law or other regulation. Failure to pay any late payment charge shall be grounds for disconnection of service in accordance with these Rules and Regulations.

The late payment charge will not be applied to amounts being collected through any and all deferred payment arrangements and settlement agreements between a residential customer and the Company where the residential customer continues to meet its obligations under the deferred payment agreement. Any missed payment pursuant to these arrangements and agreements will be subject to the late payment charge only on the amount of the missed payment.

G. Abnormal Operations

Where a customer's usage is abnormally affected during temporary periods of construction, alteration, preliminary or experimental operations, fire, or acts of God, Company may, upon prior agreement with customer, adjust or modify its billing or other charges otherwise applicable during the current or succeeding months in consideration of the particular circumstances in each such case.

* H. Partial Payments

If a partial payment is made on a billing including only current charges, the Company shall first credit the payment to the balance outstanding for utility charges before crediting a deposit. If a partial payment is made on a billing which includes a previous balance, the Company will credit the payment first to previous utility charges, then to previous deposit requirements before applying any payment to current charges. No portion of any payment will be applied to special charges until all utility charges are paid in full and all required deposits have been made. (This section reflects a variance from Rule 4 CSR 240-13.020(11) granted by the Commission in Case No. EO-98-263.)

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Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

* I. Preferred Due Date Selection

Customers receiving service under the Residential Service Rate or the General Service Rate may select the date their bill will become due provided their service is equipped with an advanced meter reading device. If the customer's preferred date is not available, they will be given the option of selecting a different due date or retaining their existing due date.

Customer's selected due date will become effective no later than the second bill issued after customer's selection and cannot be implemented for bills already issued.

The first bill issued following implementation of a due date selected by customer may result in a bill period that is either longer or shorter than normal and may also be prorated.

Customer may not make a due date selection more frequently than once every 12 months except by Company approval.

(This section reflects a variance from Rules 20 CSR 4240-13.015(1)(C) and 20 CSR 4240-13.020(6) granted by Commission in Case GE-2019-0386.)

IX. Resale of Service

Except as specifically provided for in customer's contract for service or in rate schedules, customer shall not resell the service purchased from Company to any other customer, company or person, and customer shall not deliver the service purchased from Company to any connection wherein said service is to be used off of customer's premises or by persons over whom that customer has no control.

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ISSUED BY Mark C. Birk (Name of Officer) Chairman & President (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

X. Deposit Practices

A. Residential Customers

1. Deposit requirements for initial service - Company may, as a condition to furnishing service initially, require any applicant for residential service to make a cash deposit or furnish a written guarantee of a responsible party, due to any of the following:

a. The applicant has an unpaid bill which accrued within the last five (5) years and at the time of the request for service remains unpaid and not in dispute; or

b. The applicant has in an unauthorized manner, within the past five (5) years prior to applying for service, interfered with or diverted the service of a utility in the provision of the same type of service; or

c. The applicant has not had service with the Company within the past five (5) years and has an Equifax Advanced Energy Risk Score (EAER Score) of 699 or lower. Those customers without an EAER Score will not be assessed a deposit under this subsection, or

d. The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.

*2. Deposit requirements for continued or re-established service - Company may, as a condition of continued service, require any residential customer to make a cash deposit or furnish a written guarantee of a responsible party, due to any of the following:

a. The service of the customer has been disconnected for nonpayment of a delinquent account not in dispute, or

b. The customer has in an unauthorized manner interfered with or diverted the service of Company situated on or about or delivered to the customer's premises, or

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Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

*c. The customer has failed to pay an undisputed bill on or before the delinquency date for five billing periods out of twelve consecutive billing periods, except;

i. The Company shall not assess a deposit to a customer if all of the following conditions are present: the customer's outstanding balance does not exceed three hundred dollars ($300), the customer is not making payments under a previously arranged payment plan, and the customer has made a payment on or before the delinquency date each of the previous twelve (12) consecutive billing periods of at least seventy-five dollars ($75) or twenty-five percent (25%) of the total outstanding balance.

ii. Deposit requirements during the months of November, December, and January for reasons other than unauthorized use or diversion of service, may, if the customer is unable to pay the entire deposit, be paid by installments over a six month period, unless the Company can show a likelihood that the customer does not intend to pay for continued service.

iii. The Company shall not assess new deposits nor bill previously assessed deposits to customers who enter into and make timely payments in accordance with the Missouri Public Service Commission's "Cold Weather" rule.

**d. Prior to requiring a customer to post a deposit, Company shall send the customer a written notice explaining the Company's right to require a deposit or include such explanation with each written discontinuance notice.

B. Non-residential Customers

Company may at any time, as a condition to furnishing or continuing service, require any customer or applicant for non-residential service to make a cash deposit or, at Company's option, furnish a personal guarantee of a responsible party with established credit satisfactory to Company.

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Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

C. General Provisions

*1. Deposit limits - A deposit for initial service will not exceed the charges applicable to usage during one-sixth (1/6) of the estimated annual bill for monthly billed customers for utility charges at the requested service location, and when a deposit is required as a condition for continued service, the deposit will not exceed two times the highest bill for utility charges actually incurred or estimated to be incurred by the residential or non-residential customer during the most proximate twelve (12) month period at the service location. All deposit levels referred to herein will be established based upon usage levels and associated billings applicable to periods representative of actual meter readings and undisputed billing amounts.

2. Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded, or the guarantor released, upon satisfactory payment before the delinquency date of all undisputed charges for service for a period of twelve successive months, or customer has closed his account. The credit of the non-residential customer will be reviewed after three years and the deposit returned if in the opinion of the Company, the customer has established satisfactory credit. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges provided the amount of the refund is identified and disclosed on the bill. Company shall make all reasonable efforts to return a deposit when the customer is entitled to the return of the deposit and shall keep records of efforts to return a deposit.

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Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

C. General Provisions (Cont'd.)

*3. Interest paid on deposits - Interest will be credited annually on all residential deposits. Interest will be either credited to the service account of the residential customer on an annual basis or paid upon the return of the deposit. Simple interest will be payable upon the return of a non-residential deposit held by the Company for six months or longer. Interest shall not accrue on any cash deposit after the date the deposit is applied to the customer's account, or Company has made a reasonable effort to return such deposit to the customer. Interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the Wall Street Journal for the last business day of November of the preceding calendar year, plus one percentage point.

*4. Final billed accounts - Upon discontinuance or termination, other than for a change of service address, the deposit, with accrued interest, will be credited to the final bill and the balance, if any, will be returned within twenty-one (21) days of the rendition of the final bill.

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Applying to MISSOURI SERVICE AREA

XI. Disconnection and Reconnection of Service

A. Reasons For Denial or Disconnection of Service

Company shall have the right to deny service, or after written notice, to disconnect service supplied to a gas customer for any of the following violations of its rules or practices:

1. Nonpayment of an undisputed delinquent account.

*2. For failure by non-residential customer to pay when due bills for service supplied to such customer within twelve months immediately preceding the date of such notice of customer's current location or at any other location of customer at which similar service is now or has been supplied;

3. Failure to make and maintain a deposit or acceptable guarantee in accordance with the rules and regulations of Company and those of the Commission.

4. Failure to comply with the terms and conditions of a settlement agreement with the Company regarding a dispute or payment of service charges.

5. Refusal after reasonable notice to permit inspection, maintenance, replacement, or meter reading of utility equipment. If the Company has reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable.

6. Misrepresentation of identity for the purpose of obtaining service.

7. Unauthorized interference, diversion or use of the service situated or delivered on or about the customer’s premises.

8. Violation of any rule and regulation of the Company on file with and approved by the Commission or of any such regulatory authority which adversely affects the safety of the customer or other persons or the integrity of the Company’s delivery system.

9. As provided by state or federal law.

*Company will inform the prospective customer of the refusal of service in writing and maintain a record of the notice.

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XI. Disconnection and Reconnection of Service (Cont'd.)

B. Notice of Intent to Disconnect Service

*Notice of intent to disconnect service will state the name and address of the customer (and the service address if it is different), the reason for which service will be disconnected, the cost for reconnection if any, the date on or after which such disconnection may be effected, how a customer may avoid being disconnected, the possibility of a payment agreement and a telephone number the customer may call.

* 1. Said notice will be sent to the customer by first class mail not less than ten (10) days prior to the date of the proposed disconnection or delivered to customer not less than 96 hours prior to such date.

2. Single metered multi-dwelling unit residential buildings - At least ten (10) days prior to disconnection of service for nonpayment of a bill or deposit at a multi-dwelling unit residential building at which usage is measured by a single meter, notices of the Company's intent to disconnect will be conspicuously posted in public areas of the building. Such notices will not be required, however, if the Company is not aware that said structure is a single metered multi-dwelling unit residential building or in individual situations where the safety of the Company's employees or agents may be a consideration. If the gas service is heat related, said notice will inform the occupants of their right, under state law, to initiate a receivership procedure.

3. Individually metered multi-dwelling unit residential buildings - At least ten (10) days prior to disconnection of service for nonpayment of a bill or deposit at (a) a multi-dwelling unit residential building where each unit is individually metered, but a single customer is responsible for payment for service in all units in the building, or at (b) a residence in which the occupant using the Company's service is not the Company's customer, the occupant(s) shall be given written notice of the Company's intent to disconnect service, provided however, that such notice will not be required unless one (1) occupant has advised the Company or the Company is otherwise aware that he is not the customer. The notice will outline the procedure by which the occupant may apply in his or her name for service of the same character received through that meter. If the gas service for (a) is heat related, said notice will inform the occupants of their right, under state law, to initiate a receivership procedure.

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DATE OF ISSUE June 27, 2014 **DATE EFFECTIVE** July 27, 2014

ISSUED BY Michael Moehn President & CEO St. Louis, Missouri
Name of Officer Title Address

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GAS SERVICE

Applying to MISSOURI SERVICE AREA

XI. Disconnection and Reconnection of Service (Cont'd.)

C. Residential Customer Contact and Notice of Disconnection

At least 24 hours preceding disconnection of service, the Company will make reasonable efforts to contact a residential customer to advise of the pending action and what steps must be taken to avoid disconnection. Immediately preceding the disconnection of service, the Company employee or agent designated to perform such function will, except in individual situations where the safety of the employee or agent may be a consideration, make a reasonable effort to contact and identify himself to the customer or responsible person at the premises to announce his purpose. When service is disconnected, the Company employee or agent will leave a notice at the premises in a manner conspicuous to the customer that service has been disconnected and the Company address and telephone number where the customer may arrange to have service restored.

*D. Disconnection Hours

Company will disconnect gas service between the hours of 8:00 a.m. and 4:00 p.m. on the date specified on the notice of disconnection or within thirty (30) calendar days after that.

E. Delay of Disconnection for Medical Reasons

The Company will postpone the disconnection of service to a residential customer for a time not in excess of 21 days if the Company is advised the disconnection will aggravate an existent medical emergency of the customer, a member of his family or other permanent resident of the premises. The Company may require a customer to provide satisfactory evidence that a medical emergency exists.

F. Avoidance of Disconnection of Service

Disconnection of gas service will not be performed if, on or before the date specified in the notice of intent to disconnect, the customer shall:

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XI. * Disconnection and Reconnection of Service (Cont'd.)

1. Make good the default by paying such bills for service at a Company office, or by making arrangements satisfactory to Company therefore, or by making or restoring such deposit at a Company office, or by giving Company representatives such access, or by curing such violation of rules and regulations, as the case may be; and

2. Pay at a Company office the expenses incurred by Company in detecting and confirming unauthorized usage or diversion of gas service. Such expenses will include, but not be limited to all unmetered service as estimated by Company, special equipment necessary to detect the violation (such as check meter), equipment necessary to prevent future violations, labor and materials necessary to test, change, move or install new meters or other equipment and the cost of any rebilling, as applicable.

G. Disconnection of Service Without Prior Notice

Company shall have the right to interrupt service without prior notice for reasons of maintenance, health, safety or state of emergency, (including unauthorized interference, diversion or use of service), or in cases where Company is directed to disconnect service by a governmental agency or officer. In such cases Company will make a reasonable effort to inform customer of the reasons for disconnection of service.

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DATE OF ISSUE April 6, 1998 DATE EFFECTIVE May 6, 1998

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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XI. Disconnection and Reconnection of Service (Cont'd.)

H. Reconnection of Service

In the event Company disconnects service, in addition to customer's continuing liability for all indebtedness then owed by customer to Company for service supplied at customer's current location and for similar service supplied at any other location of customer, customer shall also be liable for and shall also pay Company for the expenses incurred by Company in detecting and confirming unauthorized usage or diversion of gas service. In the event any such disconnected customer, or anyone acting for him, thereafter desires to receive service from Company by reconnection at the same location or by connection at any other location, the payment to Company of the aforesaid liabilities and the payment to Company of each of the following items, as applicable, or the making of arrangements satisfactory to Company therefore, shall be conditions precedent to such reconnection or connection:

1. The charge for reconnection service indicated on Sheet No. 19, Miscellaneous Charges, for each connection point. The additional charge for reconnection of electric service by the same Company personnel at the same location on the same service trip will be limited to one-half (½) the electric reconnection charge.

2. Any deposit which may be required by Company under its applicable rules and regulations; and,

3. The cost of facilities or changes Company deems necessary or appropriate in order to prevent, insofar as possible, any future unauthorized usage or diversion by customer, as well as the cost of rebilling, as applicable. The cost of facilities referred to will include, but not be limited to, equipment used in the detection and confirmation of the violation (such as a check meter) and all labor and materials necessary to test, change, move or install new meters or other equipment, resulting from customer's violation of Company's rules and regulations.

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ISSUED BY William E. Cornelius Chairman St. Louis, Missouri
Name of Officer Title Address

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XII. Curtailment of Service Schedule

A. Priorities of Service:

1. Purpose. The purpose of this rule is to establish the priority of service required to be provided by Company during periods of curtailments caused by natural gas supply deficiencies and/or pipeline capacity constraints.

2. Curtailment. During periods of natural gas supply deficiencies and/or capacity constraints on any part of the Company's distribution system, the Company will curtail or limit gas service to its customers on this part of the distribution system as provided in this rule. Curtailment may be initiated due to a supply deficiency, a limitation of pipeline capacity or a combination of both. For the purpose of this Rule, interruption of service to a particular customer due to the failure of the customer's transportation volumes to be delivered by the Company does not constitute curtailment under this Rule.

* 3. Priority Categories. Each customer's requirements shall be classified into priority categories. During periods in which the Company determines, in its sole discretion, that gas supply available to its system is, or will be, insufficient to meet Customer requirements the Company will endeavor to curtail or discontinue gas utility service in the following order of categorical steps, with curtailment to be directed and achieved whenever feasible in each step on a pro rata basis before proceeding to the next step. Curtailment will be terminated in reverse order as gas supplies permit. In extreme emergency, such as the loss of firm service from an interstate or intrastate pipeline or the loss of a critical transmission line segment on the Company's system, the Company may deviate from this plan. An interstate or instrastate pipeline issuing an Operational Flow Order (OFO) would not constitute as an extreme emergency.

*Indicates Change.

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DATE OF ISSUE March 21, 2007 **DATE EFFECTIVE** April 1, 2007 ~~April 20, 2007~~

ISSUED BY T. R. Voss (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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For a Sales Service Supply Deficiency or a Local Distribution System Capacity Deficiency:

Category 1: Interruptible Sales Service
Category 2: General Service Sales with Alternate Fuel Capability.
Category 3: General Service Sales, Assurance Gas Sales, Natural Gas Transportation and public schools.
Category 4: Sales service to residential customers, public housing authorities, hospitals, and other human needs customers receiving firm sales service from the Company.

* 4. Curtailment Notification. The Company shall provide advance notification to the Commission and the public prior to application of such Plan. Notice shall be provided to the customer once the Company receives such notice from the pipeline during pipeline capacity constraints. Notification will include the extent of emergency, the volumes required to be curtailed and the time by which curtailment must occur. Notice shall be given to affected customers in Categories 1, 2 and 3 above by phone, fax, electronic mail, or some other means, at the Company's option. Notice shall be given to all other affected customers via mass media (radio and television). The customer shall be deemed to have received notice for example if the telephone is not answered when called by the Company, or in the event of a mechanical breakdown or interruption of telephone service which prevents the call from being received. Each customer shall provide the Company with one or more contact persons and respective phone numbers for notification purposes.

**5. Failure to Comply with Curtailment. Any customer failing to comply with curtailment of service under the above terms will be charged ''Unauthorized Gas Use Charges'' per the provisions detailed in the Natural Gas Transportation Service tariff and Interruptible Service tariff. Transportation customers who are curtailed and who have gas volumes being transported to the

*Indicates Change. **Indicates Addition.

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Company's distribution system shall use best efforts to maintain deliveries to the Company until after the curtailment has ended. The non-pipeline penalty portion of the Unauthorized Gas Usage charges may be waived by the Company, at the Company's sole discretion, upon written request by the customer if the violation was incurred to protect public health and/or safety. The customer's request must include the circumstances and cause of the excess consumption. This waiver shall become effective 20 days after the Company files a report with the Commission setting forth the circumstances and causes of the excess consumption, unless the Commission should otherwise order.

* B. Unauthorized Use Charges:

If during any period of curtailment, any customer (sales or transportation) who takes a volume of gas in excess of the curtailment period volumes authorized to be used by such customer, said excess volumes shall be considered ''unauthorized use''. The Company shall bill all excess volumes pursuant to the Unauthorized Use Charges, as set forth on the Company's transportation and interruptible service tariff sheets.

The payment for unauthorized use gas by a customer shall not, under any circumstances, be considered as giving the customer the right to continue to take unauthorized use gas, nor shall such payments be considered as a substitute for any other remedies available to the Company for failure of the customer to curtail the customer's service in compliance with the terms of this tariff.

* C. Relief from Liability:

The Company shall be relieved of all liabilities, penalties, charges, payments and claims and losses of whatever kind, contractual or otherwise, resulting from or arising out of the Company's failure to deliver all or any portion of the volumes of gas desired by a particular customer to the extent that such failure results from the curtailment/ implementation of the priority of service plan or curtailment procedures herein

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prescribed or from any other orders or directives of duly constituted authorities, including, but not limited to, all regulatory agencies having jurisdiction. If continuity of fuel supply is required by the customer, the customer should install and maintain whatever stand-by fuel and fuel burning equipment that may be needed.

* D. Right to Purchase Gas Owned by Transportation Customers:

In the event that system integrity is threatened, the Company shall have the right to purchase the natural gas supplies owned by, or purchased on behalf of, any of its transportation customers to the extent the Company implements curtailment of natural gas service to customers pursuant to the Curtailment Plan described above and such gas is available for delivery to the Company under the terms of an existing transportation service contract. The Company's right to purchase gas owned by a customer shall be exercised by the Company only after the Company has exhausted reasonable efforts to obtain the necessary gas supplies from other sources and this right will be a part of the Transportation Contract with the Customer. Such right shall terminate once the gas supplies available to the company from other sources are sufficient to serve the needs of the customers in the other categories on whose behalf the purchase of customer-owned gas by the Company was made and the Company lifts the Critical Day Notice. The price to be paid by the Company for gas purchased under this provision shall be equal to the Customer's then current thermally equivalent cost of alternate fuel, or the then current price of gas as reported in the Platt's Gas Daily.

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XIII. Integrity of Service

A. Detrimental Customer Loads

The Company will not render service to any customer for the operation of any devices that have a detrimental effect upon the service rendered to other customers.

B. Intermittent or Fluctuating Customer Loads

Where the customer's use of service is intermittent or subject to extreme fluctuation, the Company reserves the right to require the customer to furnish at his own expense suitable equipment to reasonably limit such intermittence or fluctuation.

C. Installation of Corrective Equipment by Company

Where corrective equipment facilities are installed by Company on its distribution system to correct any of the aforesaid objectionable conditions, customer will be required to pay to Company without refund, the installed cost of such corrective equipment or facilities and any subsequent replacements thereof, which shall remain the property of the Company.

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XIV. Regulatory Authorities

The rates, riders, rules and regulations contained herein have been filed with and approved by the Missouri Public Service Commission and are subject to change or modification to conform to any change made by Company when approved or ordered by the Commission. Where specific situations are not addressed by Company's rates, riders, rules and regulations, the applicable Commission rules set forth in 4CSR, Sections 240-2 through 240-40 shall apply. Company may make written application to the Commission to seek the approval of a waiver of any specified portion of these filed tariffs for good cause shown.

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WEATHERIZATION PROGRAM

PURPOSE

This voluntary Weatherization Program (Program) is intended to assist qualified residential gas customers in reducing their use of energy through weatherization and conservation.

AVAILABILITY

This voluntary Program is available to customers receiving service under the Company's Residential Service Rate and who meet the customer eligibility requirements.

* **TERMS AND CONDITIONS**

a. The Company will provide $250,000 annually (the Program funds) for a residential weatherization grant program, including energy education, for primarily lower income customers. The Program is administered by the Company.

b. The Program funds will be distributed to Community Action Agencies operating in the Company's natural gas service territory.

c. The Program offers grants for weatherization services to eligible customers and will be primarily directed to lower income customers.

d. The total amount of grants offered to an individual customer for improvements that can be made to their residence will be determined by using the National Energy Audit Tool (NEAT) software or other MDED approved audit tool.

e. The Company will retain at least two years of post-weatherization usage and payment history for each customer's residence that is weatherized.

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Residential Pay As You Save® Program

PURPOSE

The objective of the Pay As You Save® Program (Program) is to promote the installation of energy efficient Measures and increase deeper, long-term energy savings and bill reduction opportunities for Participants through a tariffed on bill charge tied to the meter.

DEFINITIONS APPLICABLE TO RESIDENTIAL PAY AS YOU SAVE® PROGRAM ONLY

Analysis – Initial Program visit, walk through and report, Tier 1 upgrades, and customer education.

Assessment - Detailed home performance data collection, analysis of qualifying upgrades, and preparation and one-on-one presentation of Program offer.

Co-Delivery (Co-Delivered) – The collaboration between the gas and electric programs to deliver the Program cohesively through delivery and shared costs.

Efficiency Upgrade Agreement – Agreement signed by Participants (who own the property) defining customer benefits and obligations, including Service Charges and duration of payments.

Energy Efficiency Plan (Plan) – Prepared by Program Administrator to identify recommended upgrades.

Estimated Life - The expected duration in years of the savings for each individual Measure.

Implementation Contractor - The Company or entity selected by the Program Administrator that specializes in the implementation and delivery of energy efficiency programs.

Measure – The replacement of less efficient natural gas equipment with high efficient ENERGY STAR® Qualified natural gas equipment and other high efficiency equipment and building shell Measures.

Participant – An energy-related decision maker who implements one or more end-use Measures as a direct result of a demand-side program.

Program Administrator – The Company or entity selected by the Company to provide program design, promotion, and administration services.

Program Partner - A retailer, distributor, or other service provider that the Implementation Contractor has approved to provide program services.

Property Notice – Attached by the Program to property records outlining benefits and obligations associated with the upgrades. In jurisdictions in which the Program cannot attach a Property Notice to property records, and in any case where a subsequent tenant is executing a rental agreement, Property Notice form must be signed by successor customer or purchaser indicating they accept benefits and obligations associated with the upgrades at the location before the sale or rental of the property.

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Residential Pay As You Save® Program (Cont'd.)

DEFINITIONS APPLICABLE TO RESIDENTIAL PAY AS YOU SAVE® PROGRAM ONLY (Cont'd.)

Owners Agreement - A separate required document indicating the owner's obligations (if Participant is not the building owner).

Project – Scope of work determined by the Program based on home characteristics, program data collection, and analysis.

Qualifying Project – Project scope of work meeting Program criteria (Project cost, including Program Partner pricing, Program fees, and interest, is equal to or less than 80% of the estimated post upgrade cost savings from all major fuel sources, over 80% of the upgrade Estimated Life).

Service Charge – Monthly charge assigned to the premises recovering Program costs for upgrades, fees, any required taxes, cost of capital for financing of three percent (3%), or costs for customer-caused repairs as described in section 4.

AVAILABILITY

This Co-Delivery Program is available to qualifying customers receiving service under the Residential Service Rate up to the financed amounts. The Program is Co-Delivered with the electric Pay As You Save® program and will conclude at the same time that the electric programs conclude.

In order to qualify as a Participant, customers must either own the building or the building owner must sign an Owner Agreement agreeing to not remove or damage the upgrades, to maintain them, and to provide Property Notice of the benefits and obligations associated with the upgrades at the location to the next owner or customer before the sale or rental of the property.

Projects that address upgrades to existing buildings deemed unlikely to be habitable or to serve their intended purpose for the duration of Company's cost recovery will not be approved unless repairs are made by the building owner that will extend the life through the Company's cost recovery period. If a building is a manufactured home, it must be built on a permanent foundation and be no more than twenty-five (25) years old to be eligible.

PROGRAM DESCRIPTION

The Company will hire a Program Administrator to administer this Program. The Program Administrator will hire an Implementation Contractor who will provide the necessary services to effectively implement the Program.

1. Participation: To become a Participant in the Program, a customer must: 1) request from the Company an analysis of qualifying upgrades, 2) sign the Efficiency Upgrade Agreement and implement any Qualifying Project that does not require an upfront payment from the Participant as described in section 2(c).

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Residential Pay As You Save® Program (Cont'd.)

PROGRAM DESCRIPTION (Cont'd.)

1. Participation: (Cont'd.)
   a. The owner must agree to have a Property Notice attached to their property records through either i) Owners Agreement if the Participant is not the owner or ii) as part of the Efficiency Upgrade Agreement if the Participant is the owner.
   b. Failure to obtain the signature on the Property Notice form, of a successor customer who is renting the premises or a purchaser, indicating that the successor customer received Property Notice will constitute the owner's acceptance of consequential damages and permission for a tenant or purchaser to break their lease or sales agreement without penalty.
   c. The customer authorizes the use of energy usage history (from the utility or utilities of all major fuel sources) by the Program Administrator in order to true up its energy analysis and determine qualifying recommendations.
2. Energy Efficiency Plans: The Program Administrator will have its Implementation Contractor perform an assessment and prepare a Plan identifying recommended upgrades to improve energy efficiency and lower energy costs.
   a. **Net savings:** Recommended upgrades shall be limited to those where the annual Service Charge, including program fees and applicable charges for capital, are no greater than 80% of the estimated annual savings to a participating customer based on current retail rates for all major fuel sources, including electric and propane savings as well as natural gas.
   b. In cases of co-delivery, program administration costs and financed project costs will be allocated to the natural gas and electric budgets, respectively.
   c. **Copay option:** In order to qualify a Project that does not meet the criteria for a Qualifying Project, customers may agree to pay the portion of a Project's cost that prevents it from qualifying for the Program as an up-front payment to the Program Partner. Company will assume no responsibility for such up-front payments to the Program Partner.
3. Analysis fee: The Company will not recover Analysis fee costs from participants through a Service Charge.

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Residential Pay As You Save® Program (Cont'd.)

PROGRAM DESCRIPTION (Cont'd.)

4. Service Charge: The Company will recover the costs for its investments including any fees as allowed in this tariff through a monthly Service Charge assigned to the premises where upgrades are installed and paid by the current Participant or any future successor occupying that location until all Company costs have been recovered. The Service Charge will also be set for a duration not to exceed the greater of i) the length of a full parts and labor warranty or ii) 80 percent (80%) of the estimated life of the upgrades, and in no case longer than fifteen (15) years, except in cases discussed in section 4. The Service Charge and duration of payments will be included in the Efficiency Upgrade Agreement.

   a. **Cost Recovery:** No sooner than 45 days after approval by the Company or its Program Administrator, the Participant shall be billed the monthly Service Charge as determined by the Program. The Company will bill and collect the Service Charge until cost recovery is complete except in cases discussed in section 4. Prepayment of Service Charges will not be permitted. Early payoff for Services Charges will be permitted.

   b. **Eligible Upgrades:** All upgrades must have Energy Star certification, if applicable.

   c. **Ownership of Upgrades:** During the period of time when the Service Charge is billed to customers at locations where upgrades have been installed, the Company will retain ownership of the installed upgrades. Upon completion of the cost recovery, ownership will be transferred to the building owner.

   d. **Maintenance of Upgrades:** Participating customers and building owners (if the customer is not the building owner) shall keep the installed upgrades in place, in working order, and maintained per manufacturer's instructions for the duration of the cost recovery. Participating customers shall report the failure of the installed upgrades to the Program Administrator, Implementation Contractor or Company as soon as possible. If an upgrade fails, the Implementation Contractor is responsible for determining its cause and for repairing the equipment in a timely manner. If the owner, customer, or occupants caused the damage to the installed upgrades, they will reimburse the Company as described in section 4.

   e. **Termination of Service Charge:** Once the Company's cost recovery is complete, Company will discontinue the Service Charge, except as described in section 4(g).

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Residential Pay As You Save® Program (Cont'd.)

PROGRAM DESCRIPTION (Cont'd.)

4. Service Charge: (Cont'd.)

f. **Vacancy:** If a location at which upgrades have been installed becomes vacant for any reason and gas service is disconnected, the Service Charge will be suspended until a successor customer takes occupancy. If a building owner maintains gas service at the location, the building owner will be billed the Service Charge as part of any charges it incurs while gas service is turned on.

g. **Extension of Program Charge:** If the monthly Service Charge is reduced or suspended for any reason, once repairs have been successfully effected or service reconnected, the number of total monthly payments shall be extended until the total collected through the Service Charge is equal to the Company's cost for installation as described in section 4, including costs associated with repairs, deferred payments, and missed payments as long as the current occupant is still benefiting from the upgrades.

h. **Tied to the Location:** Until cost recovery for upgrades at a location is complete or the upgrades fail as described in section 4(d), the terms of this tariff shall be binding on the metered structure or facility and any future customer who shall receive service at that location.

i. **Disconnection for Non-Payment:** As a charge paid in furtherance of an approved energy efficiency program, the Company may disconnect the metered structure for non-payment of the Service Charge under the same provisions as for any other gas service.

j. **Confirm Savings Actually Exceeded Tariffed-Charge:** Program Administrator will perform an annual analysis to evaluate weather-normalized 12-month post-upgrade Project cost savings and confirm that the Service Charge remains lower than estimated Project cost savings. In the event that analysis indicates that the Service Charge exceeds the estimated Project cost savings due to inaccurate saving estimates, the Service Charge may be reduced or eliminated to the extent needed in order for the Participant to realize Project savings.

k. **Repairs:** Should, at any future time during the billing of the Service Charge, the Company determine that the installed upgrades are no longer functioning as intended and that the occupant or building owner, as applicable, did not damage or fail to maintain the installed upgrades, the Company shall reduce or suspend the Service Charge until such time as the Company and/or its Program Partner can repair the upgrades. If the upgrades cannot be repaired or replaced cost

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Residential Pay As You Save® Program (Cont'd.)

PROGRAM DESCRIPTION (Cont'd.)

4. Service Charge: (Cont'd.)

k. **Repairs:** (Cont'd.) effectively, the Company will waive remaining Service Charges. If the Company determines the occupant or building owner, as applicable, did damage or fail to maintain the upgrades in place as described in section 4(d), it will seek to recover all costs associated with the installation, including any fees, incentives paid to lower Project costs, and legal fees. The Service Charge will continue until Company's cost recovery is complete as long as the upgrades continue to function. Company will not guarantee perfect operation of installed upgrades in every circumstance, and any suspension or waiver of unbilled Service Charges shall not entitle the Participant or owner to any refund or cancellation of previously billed Service Charges.

ELIGIBLE MEASURES AND INCENTIVES

A description of eligible Measures may be found at AmerenMissouri.com/naturalgas.

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MISSOURI ENERGY EFFICIENT NATURAL GAS CO-DELIVERY PROGRAM FOR INCOME ELIGIBLE CUSTOMERS

APPLICATION

The Missouri Energy Efficient Natural Gas Co-Delivery Program For Income Eligible Customers (Program) is designed to deliver energy savings to customers receiving service under the Residential Service Rate or the General Service Rate that also receive electric service from Ameren Missouri. The Program will be co-delivered through the electric income eligible programs offered by Ameren Missouri.

Incentives are being offered on a limited basis for all or a portion of the cost of Measures provided to Participants.

DEFINITIONS

Co-Delivery (Co-Delivered) – The collaboration between the gas and electric programs to deliver the Program cohesively through delivery and shared costs.

Measures and Incentives - Energy Efficiency Measures are delivered through the Program at low or no cost to Participants. A description of eligible Measures and Incentives may be found at AmerenMissouri.com/naturalgas.

Participant - A customer who is being served under either the Company's Residential Service or General Service natural gas rate class and elects to either purchase or agrees to receive energy efficient gas saving equipment as described in Measures and Incentives. For purposes of receiving incentives under this Program, a Participant is defined as a person, firm, organization, association, corporation, landlord, contractor or other entity that implements Measure(s).

Program Administrator – The Company or entity selected by the Company to provide program design, promotion, and administration services.

Implementation Contractor - The Company or entity selected by the Program Administrator that specialized in the implementation and delivery of energy efficiency programs.

Program Partner - A retailer, distributor, or other service provider that the Program Administrator, or the Implementation Contractor has approved to provide specific program services through execution of a Company-approved service agreement.

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PROGRAM TERM

The Program is Co-Delivered with electric programs and will conclude at the same time that the electric programs conclude. All installations of Measures or delivery of Measures for self-install must occur before the conclusion date of the Program.

AVAILABILITY

The Program is available to Ameren Missouri gas customers that also receive electric service from Ameren Missouri and may be offered through the electric Residential Single Family Income Eligible Program and the electric Residential Multi-Family Income Eligible Program.

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ISSUED BY Mark C. Birk Chairman & President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

* BLANK SHEET
(Reserved for Future Use)

* Indicates Change.

FILED
Missouri Public
Service Commission
GR-2021-0241; YG-2022-0215

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

Reserved For Future Use

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ISSUED BY Michael Moehn President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

*Sheet No. 87 through Sheet No.89, inclusive,
are reserved for future use in Missouri

*Indicates Change.

FILED
Missouri Public
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GR-2010-0363; YG-2011-0374

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

*VOLUNTARY ELECTRONIC BILL
RENDERING AND PAYMENT PROGRAM

1. AVAILABILITY
This program will be made available on a voluntary basis to customers who are billed under the Company's Residential Service Rate or General Service Rate provided customer has access to a personal computer and the Internet.

2. GENERAL DESCRIPTION
Subject to program participant's affirmative election, this program will permit the Company to deliver to program participants, including participants in the Company's Budget Bill Plan, an electronic image of a bill through the use of the Internet, instead of mailing or hand delivery of a bill. The Company has partnered with CheckFree Corporation to allow participants in the program the option of viewing and paying their monthly energy bills via the Internet. Under this voluntary program, qualified customers with access to a personal computer and the internet will enroll with CheckFree Corporation. As part of the enrollment process, the customer will choose a login identification number and a password as a means to prevent others from viewing the customer's bills. The customer will also agree to certain terms and conditions of CheckFree as set forth in the enrollment material.

Company will provide the customer's account data to CheckFree, which will in turn format this data into a bill layout that closely resembles the customer's current paper bill. CheckFree will then present the bill to the customer via the Internet. CheckFree will also provide the customer a means to pay the bill via the Internet. However, customers may continue to pay the bill via all payment options available to those not participating in the program

3. CUSTOMER COST
Neither the Company nor CheckFree will require the customer to pay any fee for participation in this program.

4. TERM
Customers may terminate participation in this program at any time.

*Indicates Reissue – Moved From Original Sheet No. 78

GR-2003-0517 FILED MO PSC

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ISSUED BY G. L. Rainwater Chairman, President & CEO St. Louis, Missouri
Name of Officer Title Address