

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Name Change of inContact of	)	<b><u>File No. TN-2016-0070</u></b>
Missouri, Inc. d/b/a UCN to inContact, Inc.	)	Tariff Nos. YC-2016-0092
	)	JX-2016-0093

## ORDER RECOGNIZING NAME CHANGE

Issue Date: September 29, 2015

Effective Date: October 1, 2015

On September 21, 2015, inContact of Missouri, Inc. asked the Commission to recognize its name change from inContact of Missouri, Inc., d/b/a UCN to inContact, Inc. The company also filed a revised tariff to be effective October 1.

In response, the Commission directed its Staff to file a recommendation regarding that request by September 28. Staff's recommendation, filed on September 28, advises the Commission that the notice of name change and the revised tariff adoption notices comply with the Commission's requirements for a name change. Staff recommends the Commission recognize the name change and either approve the tariff or allow it to go into effect. No one has opposed the name change.

The Commission has reviewed the notice of name change and Staff's recommendation. The Commission finds that the name change should be recognized.

### THE COMMISSION ORDERS THAT:

1. The Commission recognizes the change of name of inContact of Missouri, Inc., d/b/a UCN to inContact, Inc.
2. The revised tariffs filed by inContact, Inc. are approved to be effective on October 1, 2015. The tariffs approved are:

**Missouri PSC Tariff No. 2**

Revised Adoption Notice

3<sup>rd</sup> Revised Title Page, Replaces 2<sup>nd</sup> Revised Title Page

**P.S.C. MO Tariff No. 3**

Revised Adoption Notice

3<sup>rd</sup> Revised Title Page, Cancels 2<sup>nd</sup> Revised Title Page

3. This order shall be effective on October 1, 2015.
4. This file shall be closed on October 2, 2015.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory Law Judge  
by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 29<sup>th</sup> day of September, 2015.