

FORM NO. 13

P.S.C.MO. No. ✓ Consolidated{ Original } SHEET No. A

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

{ Revised }

SHEET No. \_\_\_\_\_

The Craw-Kan Tele. Coop. Ass'n., Inc.  
Name of Issuing CorporationFor All Missouri Exchanges  
Community, Town or City  
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## GENERAL RULES AND REGULATIONS

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## TITLE PAGE

The Craw-Kan Telephone Cooperative Association, Inc.

Schedule of

## GENERAL RULES AND REGULATIONS

Applying to the Intrastate  
Services and Facilities of  
this Company in Missouri

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FEB - 1 1983

BY 1st RSA  
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AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

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month day year

month day year

John Cuckate  
name of officerSec.-Treas.  
titleGirard, Kansas  
address

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(Revised)The Craw-Kan Tele. Coop. Ass'n, Inc.  
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+Indicates change**FILED**

NOV 1 1978

Public Service Commission

DATE OF ISSUE AUG 7 - 1978 DATE EFFECTIVE NOV 1 - 1978  
 month day year month day year  
 ISSUED BY John Cukrati Sec.-Treas. Girard, Kansas  
 name of officer title address

FORM NO. 13

P. S. C. MO. No. 2 Consolidated 1st

~~Original~~  
Revised

SHEET No. C

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SHEET No. C

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges

Community, Town or City

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CRAW-KAN TELEPHONE COOPERATIVE ASSN., INC.

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title

Girard, Kansas  
address

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Issued: March 28, 2012

Craig Wilbert  
Craw-Kan Telephone Coop, Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: April 27, 2012

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Issued: January 15, 1997

Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: April 15, 1997

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For All Missouri Exchanges

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BY 2nd R.S. # E  
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month day year

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FEB - 1 1983

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AUG 7 - 1978

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NOV 1 - 1978

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**Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas**

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**APR 15 1997**

**MO. PUBLIC SERVICE COMMISSION**

**Issued: January 15, 1997**

**Jerry James**

**Effective: April 15, 1997**

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**November 4, 2010**  
**Missouri Public**  
**Service Commission**  
**YI-2011-0179**

**Craw-Kan Telephone Coop., Inc.**  
**200 N. Ozark**  
**Girard, KS 66743**

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AUG 7 - 1978

DATE OF ISSUE

month day year

DATE EFFECTIVE

month day year

ISSUED BY

John C. Cate  
Name of officer

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Girard, Kansas

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The Craw-Kan Tele. Coop. Ass'n., Inc. For All Missouri Exchanges  
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GENERAL RULES AND REGULATIONS

AUG 9 1978

GENERAL REGULATIONS

MISSOURI  
Public Service Commission

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished in Missouri by the Craw-Kan Telephone Cooperative Association, Inc., hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to cancel the contract and discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulations or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific Tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of this Tariff.

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B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rates.

(T) Signifies a change in text but no change in rate, treatment or regulation.

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## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

## 1. Availability of facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

## 2. Interruptions of Service

If service is interrupted for more than 36 hours other than by the negligence or wilful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company.

## 3. Directory Errors and Omissions

The Telephone Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rate abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

- b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

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C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, is deemed to be acting as the agent of the person involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

BY 20675-#37  
PUBLIC SERVICE COMMISSION  
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5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's station sets, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

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DATE OF ISSUE 12 15 82  
month day year

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C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Contd)

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

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DATE OF ISSUE AUG 7 - 1978 DATE EFFECTIVE NOV 1 - 1978  
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## GENERAL REGULATIONS

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Public Service Commission

## D. USE OF SERVICE AND FACILITIES

## 1. Ownership and Use of Equipment

Equipment and lines furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment and lines. Such equipment and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or the public or to property, the Telephone Company may refuse to install and maintain such service, and, if such service is furnished, may require the customer to install and maintain such service and may also require the customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

## 2. Use of Customer-Owned Facilities

- a. Customer-provided equipment or protective circuitry may be connected to the telecommunications network.

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month day year

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GENERAL RULES AND REGULATIONS AUG 9 1978

GENERAL REGULATIONS (Contd) MISSOURI  
Public Service Commission

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment, instruments, and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Telephone company's employees or the public or to property, the Telephone Company may refuse to install and maintain such service, and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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DATE OF ISSUE AUG 7 - 1978 DATE EFFECTIVE NOV 1 - 1978  
month day year month day year  
ISSUED BY John C. Krate Sec.-Treas. Girard, Kansas  
name of officer title address

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.  
Name of Issuing Corporation

For

All Missouri Exchanges

Community Town or City

Missouri

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Contd)

## 2. Use of Customer Owned Facilities

- a. Customer-provided terminal equipment and communications systems may be used with the facilities of the Company for telecommunications services as provided in the following paragraphs of this Section. In all such cases the customer-provided terminal equipment or communications systems will be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- b. Customer-provided accessories may be used with the facilities furnished by the Company for telecommunications service provided that such accessories comply with provisions specified herein.
- c. All such equipment must comply with and meet the standards as established under the Federal Communications Commission registration program.
- d. Where telecommunications service is available under this tariff for use in connection with customer-provided terminal equipment or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of the Company employees or the public; damage, require change in or alteration of, the functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.

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NOV 1 1978

Public Service Commission

DATE OF ISSUE AUG 7 - 1978  
month day yearDATE EFFECTIVE NOV 1 - 1978  
month day year

ISSUED BY

John Cukate  
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titleGirard, Kansas  
address

The Craw-Kan Tele. Coop. Ass'n., Inc. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City  
Missouri

GENERAL RULES AND REGULATIONS		AUG 9 1978
GENERAL REGULATIONS (Contd)		MISSOURI
D. USE OF SERVICE AND FACILITIES (Contd)		Public Service Commission
2. Use of Customer Owned Facilities (Contd)		CANCELLED FEB - 1 1983 BY <u>1st RS 6</u> PUBLIC SERVICE COMMISSION OF MISSOURI
d. (Contd)		
customer shall be responsible for the charges, as specified in visits by the Company to the customer's premises where a service difficulty or trouble results from the customer-provided equipment or system.		
e. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications service is not represented as adapted to the use of customer-provided terminal equipment or systems and where such are connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in such transmission; or (2) the reception of signals by customer-provided equipment or systems.		
f. The Company shall not be responsible to the customer or otherwise if changes in the criteria outlined herein or in any of the facilities, operations or procedures of the Company render any customer-provided equipment or communications systems obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.		
g. The Company will not be responsible for any loss or damage nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.		
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DATE OF ISSUE AUG 7 - 1978 DATE EFFECTIVE NOV 1 1978  
month day year month day year  
ISSUED BY John C. Korte Sec.-Treas. Girard, Kansas  
name of officer title address

Cancelling P.S.C.MO. No. All Previous Schedules{ Original } SHEET No. \_\_\_\_\_  
{ Revised }The Craw-Kan Tele. Coop. Ass'n., Inc.  
Name of Issuing Corporation

For

All Missouri ExchangesCommunity, Town or City  
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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Contd)

## 2. Use of Customer Owned Facilities (Contd)

- h. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company.
- i. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. If the initial notification is verbal and the violation continues the customer may be notified, in writing, of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm, in writing, to the Company within 10 days following receipt of notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provision of this tariff.
- j. The customer indemnifies and saves the Company harmless against claims or infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

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FEB - 1 1983

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PUBLIC SERVICE COMMISSION  
OF MISSOURI

NOV 1 1978

Public Service Commission

DATE OF ISSUE AUG 7 - 1978  
month day yearDATE EFFECTIVE NOV 1 - 1978  
month day year

ISSUED BY

John Cubyate  
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Cancelling P.S.C.MO. No. All Previous Schedules{ Original } SHEET No. \_\_\_\_\_  
{ Revised }The Crow-Kan Tele. Coop. Ass'n., Inc.  
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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Contd)

## 2. Use of Customer Owned Facilities (Contd)

## k. Connections of Customer-Provided Equipment

- (1) The use of customer-provided equipment shall not require change in, or alteration of the equipment or other facilities of the Telephone Company.
- (2) The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is not inconsistent with applicable laws, rules and regulations.
- (3) The customer shall notify the Telephone Company of his intention to connect registered or grandfathered ancillary equipment to Telephone Company facilities. Such notification shall include when applicable:
  - a. The F.C.C. Registration Number;
  - b. The Ringer Equivalency Number of the registered ancillary equipment; and
  - c. Other such information that may be required to assure the compatibility of the connected equipment and proper administration of applicable laws, rules and regulations.

A customer who fails to notify the Telephone Company of such connection or is otherwise in violation of applicable laws, rules and regulations will be subject to discontinuance of service.

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OF MISSOURI

FILED

NOV 1 1978

Public Service Commission

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DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

month day year

month day year

ISSUED BY

John C. Cate  
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Girard, Kansas  
address

The Craw-Kan Tele. Coop. Ass'n., Inc. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

GENERAL RULES AND REGULATIONS	
AUG 9 1978	
MISSOURI Public Service Commission	
GENERAL REGULATIONS (Contd)	
D. USE OF SERVICE AND FACILITIES (Contd)	
2. Use of Customer Owned Facilities (Contd)	
k. Connection of Customer-Provided Equipment (Contd)	
(4) Registered or grandfathered customer-provided ancillary equipment shall be connected only by means of the proper interface termination (i.e. jack arrangement) provided by the Telephone Company.	
(5) Customer-provided equipment may not be directly connected to party-line service.	
(6) Upon experiencing trouble, the customer shall disconnect all customer-provided equipment from the line and analyze it for malfunction. If any such equipment is found defective, its use shall be immediately discontinued until correction is made.	
(7) In the event customer-provided equipment causes harm, the Telephone Company will, when practicable, notify the customer that discontinuance of service may be required, however, where prior notice is not practicable, the Telephone Company may discontinue service forthwith. Where prior notice of discontinuance of service is not practicable, the Telephone Company will:	
a. Promptly notify the customer of such temporary discontinuance;	
b. Afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance; and	
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FILED NOV 1 1978 Public Service Commission	

DATE OF ISSUE AUG 7 - 1978 DATE EFFECTIVE NOV 1 - 1978  
month day year month day year  
ISSUED BY John Cukrati Sec.-Treas. Girard, Kansas  
name of officer title address



Cancelling P.S.C.MO. No. All Previous Schedules{ Original } SHEET No. \_\_\_\_\_  
{ Revised }The Crow-Kan Tele. Coop. Ass'n., Inc.  
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Missouri  
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AUG 9 1978

## GENERAL REGULATIONS (Contd)

**MISSOURI**  
Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Contd)

## 2. Use of Customer Owned Facilities (Contd)

## k. Connection of Customer -Provided Equipment (Contd)

- c. Inform the customer of his right to file a complaint with the FCC pursuant to the procedures set out in 47 CFR. Ch.1, Pt.68.

As used in this paragraph the term "harm" means:

Electrical hazards to telephone company personnel, damage to telephone company equipment, malfunction of telephone company billing equipment, and degradation of service to persons other than the user of the subject terminal equipment, his calling or called party.

- (8) If trouble detected by or reported to the Telephone Company results in the Telephone Company dispatching one of its employees to the customer's premises and the trouble is determined not to be caused by Telephone Company equipment or facilities, the customer will be so notified and will be liable for the maintenance visit charge as set forth in the Company's tariffs.

## 1. Liability

- (1) Since the customer has exclusive control of his communications over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and since errors incident to the services and to the use of such facilities of the Telephone Company may be unavoidable, the services and facilities of the Telephone Company are furnished subject to the terms, conditions and limitations specified in the following.

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NOV 1 1978

Public Service Commission

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

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Sec.-Treas.

title

Girard, Kansas

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Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.

For

All-Missouri-Exchanges

Name of Issuing Corporation

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Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Contd)

## 2. Use of Customer Owned Facilities (Contd)

## 1. Liability (Contd)

(2) The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Telephone Company, occurring in the course of furnishing service or other facilities and not caused by (1) the negligence of the customer; or (2) the negligence of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equal to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occurs.

(3) The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

(4) The Telephone Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Telephone Company, (1) caused by customer provided equipment (except

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BY 1st RS 11  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

NOV 1 1978

Public Service Commission

NOV 1 - 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

month day year

ISSUED BY

John Cukrati  
name of officer

Sec.-Treas.  
title

Girard, Kansas  
address

CRAW-KAN TELEPHONE COOPERATIVE, INC.

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

NOV 30 1987

## D. USE OF SERVICE AND FACILITIES (Continued)

MISSOURI  
Public Service Commission

## 3. Use of Customer Service

Customer telephone service, as distinguished from public and semipublic telephone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character unless the equipment is so located that it is not accessible for public use.

## 4. Use of Interexchange Service

Where local exchange service between exchanges is provided for in its tariffs, without additional charge, the Telephone Company reserves the right to limit the continuous use of the lines for local messages to five minutes.

## 5. Tampering with Service

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone service owned by the Telephone Company which show any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

## 6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation, who over the facilities furnished by the Telephone Company, uses or permits

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BY 3rd RS #12  
Public Service Commission

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JAN 01 1988

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DATE OF ISSUE

11 27 87  
month day year

DATE EFFECTIVE

Jan. 1 1988  
month day year

ISSUED BY

John C. Cate

name of officer

Sec. Treas.

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address

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.  
Name of Issuing Corporation or MunicipalityFor All Missouri Exchanges  
Community, Town or City

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

DEC 15 1982

MISSOURI  
Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Continued)

## 3. Use of Customer Service

Customer telephone service, as distinguished from public and semipublic telephone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character unless the equipment is so located that it is not accessible for public use.

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BY 2012#12  
PUBLIC SERVICE COMMISSION  
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FEB 1 1983

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB 1 1983  
month day year

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John Culgate  
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The Craw-Kan Tele. Coop. Ass'n., Inc.

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI

Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Contd)

## 2. Use of Customer Owned Facilities (Contd)

## 1. Liability - Paragraph (4) Contd.

where a contributing cause is the malfunctioning of a Telephone Company-provided connecting arrangement); or (2) not prevented by customer-provided equipment but which would have been prevented had Telephone Company-provided equipment been used.

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FEB - 1 1983

BY 1st RS 12  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

NOV 1 1978

Public Service Commission

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DATE OF ISSUE AUG 7 - 1978 DATE EFFECTIVE NOV 1 - 1978  
month day year month day year  
 ISSUED BY John C. Cragg Sec.-Treas. Girard, Kansas  
name of officer title address

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

Name of Issuing Corporation or Municipality

For All Missouri Exchanges

Community, Town or City

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

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MISSOURI

Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Continued)

## 6. Use of Profane Language or Impersonation of Another (Continued)

used foul, abusive, obscene or profane language, or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

## 7. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is to be used for illegal purposes.

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## E. ESTABLISHMENT AND FURNISHING OF SERVICE

JAN 01 1988

## 1. Application for Service

BY 2nd P.S. #13  
PUBLIC SERVICE COMMISSION

- a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service may be required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the Service Charges, if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

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FEB 1 1983

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB 1 1983  
month day year

ISSUED BY

John Cukjate  
name of officer title

address

Cancelling P.S.C.MO. No. All Previous Schedules { Original } SHEET No. \_\_\_\_\_  
{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## D. USE OF SERVICE AND FACILITIES (Contd)

## 3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character unless the instrument is so located that it is not accessible for public use.

## 4. Use of Inter-Exchange Service

Where local exchange service between exchanges is provided for in its tariffs, without additional charges, the telephone Company reserves the right to limit the continuous use of the line for local messages to five minutes.

## 5. Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

## 6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm, or corporation, who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual

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with fraudulent or malicious intent.

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Public Service Commission

DATE OF ISSUE

month day year

DATE EFFECTIVE

month day year

ISSUED BY

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Sec.-Treas.

title

Girard, Kansas

address

CRAW-KAN TELEPHONE COOPERATIVE, INC.

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

## 1. Application for Service (Continued)

- b. Requests from customers for additional service may be made verbally, if the original contract provides for such additional service as may be ordered, and no advance payment will be required. A move from one location to another within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

## 2. Telephone Numbers

The customer has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a customer whenever it deems it advisable in the conduct of its business to do so.

## 3. Alterations

The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's service; and the customer agrees to pay the Company's current charges for such changes.

## 4. Payment for Service

The customer is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

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DATE OF ISSUE 11 27 87  
month day yearDATE EFFECTIVE Jan. 1 1988  
month day year

ISSUED BY

John Cukate  
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Sec. Treas.

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CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

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## GENERAL RULES AND REGULATIONS

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Public Service Commission

## GENERAL REGULATIONS

## E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

## 1. Application for Service (Continued)

- b. Requests from customers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

## 2. Telephone Numbers

The customer has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, at a customer's expense whenever it deems it advisable in the conduct of its business to do so.

## 3. Alterations

The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the customer agrees to pay the Company's current charges for such changes.

## 4. Payment for Service

The customer is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

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JAN 01 1988

BY 247 R.S. #14  
PUBLIC SERVICE COMMISSION  
OF MISSOURIDATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB 1 1983  
month day year

ISSUED BY

John C. Culpate  
name of officer

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CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

## GENERAL RULES AND REGULATIONS

NOV 30 1967

## GENERAL REGULATIONS

MISSOURI

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued) *Public Service Commission*

## 5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. The customer agrees to take good care of the service connected therewith. In case of loss of, damage to, or destruction of, any of the Company's services, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the service destroyed or for the cost of restoring the service to its original condition, except where such damage is not occasioned by the negligence of the customer. Customers may not rearrange, disconnect or remove any facilities installed by the Telephone Company, except upon the written consent of the Telephone Company.

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## 6. Unusual Installation Costs

Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

## 7. Customer's Authorization

The Telephone Company may require satisfactory written authorization for the right to construct, install and place required facilities on the customer's premises in order to make the service connection. Such written authorization, when required, shall be properly executed by the holder of the legal title to the premises. If such written authorization is not provided upon request, the Telephone Company may refuse to furnish service to any person, firm or corporation thereon.

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By *3rd RS #15*  
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PUBLIC SERVICE COMMISSION

DATE OF ISSUE 11 27 87 month day year DATE EFFECTIVE Jan. 1 1988 month day year

ISSUED BY *John C. Gatz* name of officer Sec. Treas. title address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Crow--Kan Tele. Coop. Ass'n., Inc.

For

All Missouri Exchanges

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## E. ESTABLISHMENT AND FURNISHING OF SERVICE (Contd)

## 2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

## 3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

## 4. Payment for Service

The Subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

## 5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of, any of the Company's instruments or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not

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FEB - 1 1983  
BY 10<sup>th</sup> RS 15  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

name of officer

Sec.-Treas.

title

Girard, Kansas

address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original } SHEET No. \_\_\_\_\_

{ Revised }

The Crow-Kan Tele. Coop. Ass'n., Inc.

For \_\_\_\_\_

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Missouri

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## E. ESTABLISHMENT AND FURNISHING OF SERVICE (Contd)

## 5. (Contd)

occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

## 6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

## 7. Subscriber's Authorization

The Telephone Company may require satisfactory written authorization for the right to construct, install and place required facilities on the subscriber's premises in order to make the service connection. Such written authorization, when required, shall be properly executed by the holder of the legal title to the premises. If such written authorization is not provided upon request, the Telephone Company may refuse to furnish service to any person, firm or corporation thereon.

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## F. TELEPHONE DIRECTORIES

## 1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

## 2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an

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FEB - 1 1983  
BY 1st RS 16  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

Public Service Commission NOV 1 1978

month day year

month day year

ISSUED BY

name of officer

Sec.-Treas. Girard, Kansas

title

address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.For All Missouri Exchanges

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Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
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## F. TELEPHONE DIRECTORIES (Contd)

## 2. Ownership and Use (Contd)

aid to the use of the telephone service, and are to be returned to the Telephone Company upon request or when new directories are issued. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

## G. DIRECTORY LISTINGS

## 1. General Regulations

- a. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
- b. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable, or unnecessary for purpose of identification.
- c. Names in directory listings shall be limited to the following:
- (1) In connection with residence service:
    - (a) The individual name of the subscriber; or
    - (b) The individual name of a member of the subscriber's family or a joint user.

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FEB - 1 1983  
BY 1st RS 17  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

NOV 1 1978

Public Service Commission

AUG 7 - 1978

DATE OF ISSUE

month day year

DATE EFFECTIVE

month day year

ISSUED BY

John C. Girard  
name of officer

Sec.-Treas.

Girard, Kansas

title

address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.

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Community, Town or City  
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## GENERAL REGULATIONS (Contd)

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## G. DIRECTORY LISTINGS (Contd)

## (2) In connection with business service:

- (a) The individual name of the subscriber or joint user; or
- (b) The name under which a business is actually being conducted doing business as evidenced by signs of the premises, by letterheads, and by name under which a bank account is carried on; or
- (c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber or joint user is authorized by such other to use; or
- (d) The individual names of the officers, partners, or employees of subscriber; or
- (e) The names of departments when such listings are deemed necessary from a public viewpoint.

- d. Whenever any question arises as to the right of a subscriber
- (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.

## Primary Listings

- (1) One listing without charge, termed the primary listing, is provided as follows:

- (a) For each separate subscriber service. When two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.

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FEB - 1 1983  
BY 1st RS 18  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 1978

ISSUED BY

name of officer

Sec.-Treas.

title

Girard, Kansas

address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Crow-Kan Tele. Coop. Ass'n., Inc.

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## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## G. DIRECTORY LISTINGS (Contd)

- (b) For each semi-public service.
- (c) For each joint user.
- (d) For each service station subscriber.

## 2. Regular Extra Listings

- a. Business extra listings may be the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency, commodity, etc., will be accepted.
- b. Residence extra listings may be the names of members of the subscriber's immediate family.
- c. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular extra listings in connection with semi-public stations are furnished under the same regulations as specified in paragraph 2a, above.
- d. Ordinarily all extra listings must be of the same address and telephone number as the primary listing except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

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PUBLIC SERVICE COMMISSION  
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NOV 1 1978

Public Service Commission

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

month day year

month day year

ISSUED BY

name of officer

Sec.-Treas.

title

Girard, Kansas

address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Crow-Kan Tele. Coop. Ass'n., Inc.

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## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## G. DIRECTORY LISTINGS (Contd)

## 2. Regular Extra Listings (Contd)

e. Regular extra listings are furnished at the rate quoted in the General Exchange Service Tariff.

f. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time the application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

## 3. Special Types of Extra Listings

## a. Duplicate and Cross Reference Listings

(1) Duplicate listings, i.e., listings of nicknames, abbreviated names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.

Cross reference listings are permitted when their use will facilitate in the handling of telephone calls.

(3) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.

## b. Alternate Call Number Listings.

(1) Listing of an alternate telephone number, other than those covered below under paragraph e-(1) "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.

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FEB - 1 1983

BY RS 20  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

name of officer

Sec.-Treas.

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Girard, Kansas

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{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.  
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## GENERAL REGULATIONS (Contd.)

## G. DIRECTORY LISTINGS (CONTD)

## 3. Special Types of Extra Listings (Contd)

(2) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

(3) The regular Extra listing rate applies for each Alternate Call Number Listing.

## c. Foreign Exchange Listings

(1) Foreign Exchange Listing, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.

(2) The Regular Extra Listing rate applies for each Foreign Exchange Listing.

## d. Temporary Tenant Listings.

(1) Residence subscribers who lease their premises for a period of less than one year and request the telephone company to render service to their tenant without change in contract, may arrange for the listing of such tenant provided the subscriber and the tenant do not occupy the premises at the same time.

(2) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.

(3) The Regular Extra Listing rate applies for each Temporary Tenant Listing.

## e. Office Hour Listing.

(1) Listing of office hours or other information which is not required in order to efficiently handle telephone

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FEB - 1 1983  
BY 10 RS 21  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

AUG 7 - 1978

DATE OF ISSUE

month day year

DATE EFFECTIVE

NOV 1 - 1978

month day year

ISSUED BY

name of officer

Sec.-Treas. Girard, Kansas

title

address

Cancelling P.S.C.MO. No. All Previous SchedulesThe Craw-Kan Tele. Coop. Ass'n., Inc.

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Missouri

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## GENERAL REGULATIONS (Contd)

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## G. DIRECTORY LISTINGS (Contd)

## e. Office Hour Listing (Contd)

traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listing. A phrase directing the method of calling when a P.B.X. operator is not on duty may be listed in the directory, at Regular Extra Listing rates whenever night connections are provided.

## H. CONNECTION WITH CUSTOMER-OWNED VOICE RECORDING EQUIPMENT

Customer-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Company subject to the following conditions:

## i. Connection with Telephone Company Facilities

- a. Connection of customer-owned voice recording equipment with the facilities of the Telephone Company shall be made only through recorder connector equipment which contains a device automatically producing a distinctive recorder tone conforming to standards prescribed by the Federal Communications Commission, except in the following:

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In the case of a private line service which has no connection with the exchange or toll system of the Telephone Company recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.

In the case of a municipal fire department which has central office lines used exclusively for the receipt of fire calls and attended at all times for such purpose, recorder connector equipment without the automatic tone device may be furnished for use with such lines, provided that the Fire Department certifies that these conditions will be observed.

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NOV 1 1978

DATE OF ISSUE AUG 7 - 1978  
month day yearDATE EFFECTIVE NOV 1 - 1978  
month day year

ISSUED BY

name of officer

Sec.-Treas.

title

Girard, Kansas

address

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

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## GENERAL REGULATIONS (Contd)

MISSOURI

Public Service Commission

## H. CONNECTION WITH CUSTOMER-OWNED VOICE RECORDING EQUIPMENT (Contd)

- b. Permanent connection shall be made only through recorder connector equipment furnished, installed, and maintained by the Telephone Company.
- c. Temporary connection for a period not to exceed thirty days may be made for trial or demonstration purposes through portable recorder connector equipment furnished by a recorder manufacturer or his agent, provided such equipment is obtained from and is maintained by the Telephone Company and is connected with the telephone line through jacks installed on the line by the Telephone Company for that purpose.
- d. The customer-owned voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the Telephone Company or switched on and off.

## 2. Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of the telephone conversations by means of voice recording equipment. The use of customer-owned voice recording equipment in connection with the facilities of the Telephone Company is permitted with the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission or failures or defects in the recorder connector equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omission, interruptions, delays, or error or defects in transmission, or failures or defects in the recorder connector equipment occurs.

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**FILED**

NOV 1 1978

**CANCELLED**

FEB - 1 1983

BY 1st RS 23  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cate  
name of officerSec.-Treas.  
titleGirard, Kansas  
address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.

For

All-Missouri Exchanges

Name of Issuing Corporation

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## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## H. CONNECTION WITH CUSTOMER-OWNED VOICE RECORDING EQUIPMENT (Contd)

## 3. Obligation of the Customer

- a. The operating characteristics of the customer-owned voice recording equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

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The Customer indemnifies and saves the Telephone Company harmless against claim for libel, slander or infringement of copy-right arising from the improper use of material transmitted over its facilities and recorded; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the telephone company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the telephone company.

## I. CONNECTION OF AUTOMATIC DIALING-ANNOUNCING DEVICES

1. Automatic dialing-announcing devices used for solicitation may not be connected to the telephone network.
2. An automatic dialing-announcing device is any automatic equipment used for solicitation which incorporates the following features:
  - (a) 1. Storage capability of numbers to be called; or
  2. A random or sequential number generator that produces numbers to be called; and
  - (b) Has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

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NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

month day year

ISSUED BY

month day year

name of officer

Sec.-Treas.

title

Girard, Kansas

address

CRAW-KAN TELEPHONE COOPERATIVE, INC.

Name of Issuing Corporation

For

All Missouri Exchanges

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## I. CONNECTION OF AUTOMATIC DIALING-ANNOUNCING DEVICES (Continued)

## 2. (Continued)

- (b) Has the capability, working alone or in conjunction with other equipment, or disseminating a prerecorded message to the number called.

## J. STATION SETS

1. Customer provided station sets may be connected to Telephone Company exchange service except Public Telephone Service, and various other service offerings of the Telephone Company, provided they are compatible and their use is within the scope of the associated service offering. Such associated services are furnished as provided for in the appropriate Tariffs of the Telephone Company. \*
2. Customer provided station sets connected with Semipublic Telephone Service are in addition to the customer provided station set equipped with a coin collecting device. Such station sets are for the purpose of answering calls only. \*
3. The number of customer provided station sets and bells which may be connected to a line is limited to such number as will, in the judgment of the Telephone Company, not interfere with the operations or efficient use of the associated service. \*

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APR 15 1987  
BY 3rd R.S. #25  
Public Service Commission  
MISSOURI

JAN 01 1988

Public Service Commission

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+Indicates change

DATE OF ISSUE 11 27 87  
month day yearDATE EFFECTIVE Jan. 1 1988  
month day year

ISSUED BY

John C. Cate

name of officer

Sec. Treas.

title

address

~~Original~~  
Revised~~Original~~  
Revised

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

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I. CONNECTION OF AUTOMATIC DIALING-ANNOUNCING DEVICES  
(Continued)MISSOURI  
Public Service Commission

## 2. (Continued)

- (b) Has the capability, working alone or in conjunction with other equipment, or disseminating a prerecorded message to the number called.

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JAN 01 1988

## J. STATION SETS

BY 201 RS #25  
PUBLIC SERVICE COMMISSION

1. Station sets are available for use with exchange service ~~except~~ Public Telephone Service, and various other service and equipment offerings of the Telephone Company, provided they are compatible and their use is within the scope of the associated service or equipment offering. Such associated services and equipment are furnished as provided for in the appropriate Tariffs of the Telephone Company.
2. Station sets provided with Semipublic Telephone Service are in addition to the station set equipped with a coin collecting device. Such station sets are for the purpose of answering calls only.
3. Intercommunication between station sets connected to the same exchange access line is not contemplated, except as provided for in Key Equipment Service of the General Exchange Service Tariffs.
4. Station sets are regularly furnished with bells; however, the bells may be permanently disabled upon customer request. The number of station sets and bells which may be connected to a line is limited to such number as will, in the judgment of the Telephone Company, not interfere with the operations or efficient use of the associated service or equipment.

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FEB 1 1983

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB - 1 1983  
month day year

ISSUED BY

John C. Cukate  
name of officer

title

address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original } SHEET No. \_\_\_\_\_

{ Revised }

The Crow-Kan Tele. Coop. Ass'n., Inc.

For All-Missouri Exchanges

Name of Issuing Corporation

Community Missouri Town or City

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS (Contd)

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Public Service Commission

## J. EXTENSION STATIONS

1. The monthly rates for extension stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 400 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charge section of the General Exchange Tariff.
2. When used in this tariff the word "premises" shall mean all of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or property owned by another.
3. Extension stations are furnished in accordance with such standard wiring plans as may be adopted by the Company.
4. Extension stations are not furnished with public telephone pay stations.
5. Extension stations may be furnished with rural multi-party line service at the regular rate for such stations quoted in the Local Exchange Tariff. Extension stations on rural multi-party lines are provided subject to the right of the Telephone Company to remove such stations whenever they interfere with the satisfactory operation of the line.
6. Separate telephone numbers or other distinctive designations are not assigned to extension stations.
7. Extension stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family.
8. Where either the main or extension station is at a business location, business rates apply to both stations.

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FEB - 1 1983

BY 10<sup>th</sup> RS 25  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

NOV 1 1978

Public Service Commission

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cukate  
name of officerSec.-Treas.  
titleGirard, Kansas  
address

Cancelling P. S. C. MO. No. 2 Consolidated

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.  
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## GENERAL REGULATIONS

DEC 15 1982

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## K. SUSPENSION OF SERVICE (Vacation rate)

1. Upon request from a customer having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
3. The reduction in rate for the period suspension is equal to 50 percent (50%) of the total exchange service rate including, if applicable, rates for station sets, joint user service, mileage and miscellaneous equipment.

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## L. TAX ADJUSTMENT

1. When any city, county, state or other taxing subdivision imposes a franchise, occupation, business sales, license, excise, privilege or similar tax, of any kind, on the Company, the amounts thereof, insofar as practical, shall be charged on a pro rata basis to all customers receiving telephone service from the Company within the boundaries of such taxing subdivision. This tax charge, in all cases, will be in addition to the regular rates and charges for service.
2. Where such tax is levied on a percentage of gross receipts, that percentage will be applied to each affected customer's bill, and the amount so computed will be added to such bill. Where such tax is levied, other than on a percentage of gross receipts, it shall be computed and added to each customer's monthly bill until such customer's pro rata share of the tax is paid. The pro rata tax applicable to each customer will be identified on the customer's monthly bill as such.

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BY 2nd RS. #26  
PUBLIC SERVICE COMMISSION

FEB 1 1983

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB 1 1983  
month day year

ISSUED BY

John C. Bryant  
name of officer title

address



{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

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{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.  
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Public Service Commission

## J. EXTENSION STATIONS (Contd)

9. Except as otherwise specified in the Local Exchange Tariffs for each exchange, one bell (ordinary type) is furnished if desired with each extension station. Such bells must be located at extension stations.

10. When station cut-out key or bell-cut-out keys are installed, the wiring is so arranged that at least one bell is cut on the line at all times.

## K. SUSPENSION OF SERVICE (Vacation rate)

1. Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.

The reduction in rate for the period of suspension is equal to 50 percent (50%) of the exchange service charges, including charges for extension stations, joint user service, mileage and miscellaneous equipment.

## L. TAX ADJUSTMENT

1. When any city, county state or other taxing subdivision imposes a franchise, occupation, business sales, license, excise, privilege or similar tax, of any kind, on the Company, the amounts thereof, insofar as practical, shall be charged on a pro rata basis to all subscribers receiving telephone service from the Company within the boundaries of such taxing subdivision. This tax charge, in all cases, will be in addition to the regular charges for service.

\*Indicates new rate or text

+Indicates change

NOV 1 1978

Public Service Commission

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cate  
name of officerSec.-Treas.  
titleGirard, Kansas  
address

CANCELLED

FEB - 1 1983

BY 10<sup>th</sup> RS 26  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS

M. EMPLOYEE TELEPHONE SERVICE

1. The Telephone Company, upon proper official approval, will grant discounts from standard rates in connection with certain classes of service. This service may be classified as follows:
  - a. Official Service.
  - b. Discounted Service.
  - c. Service Furnished in Return for Rights and Privileges.
2. Official service is service furnished for the conduct of the Company's business, and is generally furnished through stations located in the Company's offices, or in residences of employees or agents whose duties require that they be readily accessible to call at any time.
3. A discount from standard rates may be allowed in connection with service furnished for the conduct of the Company's business.
4. A discount from standard rates may be allowed in connection with service furnished through residence service telephones at the residences of employees and retired employees receiving a service or disability pension.

N. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the Company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the Company. The Telephone Company maintains a record of all previous accounts by name, address, and telephone number.

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE 12 15 82  
month day year

DATE EFFECTIVE FEB - 1 1983  
month day year

ISSUED BY

*John C. Cuyate*  
name of officer title

address

The ~~Craw-Kan Tele. Coop. Ass'n., Inc.~~  
Name of Issuing CorporationFor All Missouri Exchanges  
Community, Town or CityMISSOURI  
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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## L. TAX ADJUSTMENT (Contd)

2. Where such tax is levied on a percentage of gross receipts, that percentage will be applied to each affected subscriber's bill, and the amount so computed will be added to such bill. Where such tax is levied, other than on a percentage of gross receipts, it shall be computed and added to each subscriber's monthly bill until such subscriber's pro rata share of the tax is paid. The pro rata tax applicable to each subscriber will be identified on the subscriber's monthly bill as such.

## M. EMPLOYEE TELEPHONE SERVICE

1. The Telephone company, upon proper official approval will grant discounts from standard rates in connection with certain classes of service. This service may be classified as follows:
- a. Official Service.
  - b. Discounted Service.
  - c. Service Furnished in Return for Rights and Privileges.
2. Official service is service furnished for the conduct of the Company's business, and is generally furnished through stations located in the Company's offices, or in residences of employees or agents whose duties require that they be readily accessible to call at any time.
3. A discount from standard rates may be allowed in connection with service furnished for the conduct of the Company's business.
4. A discount from standard rates may be allowed in connection with service furnished through residence service telephones at the residences of employees and retired employees receiving a service or disability pension.

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BY 1st RS 27  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FEB - 1 1983

FILED

NOV 1 1978

Public Service Commission

DATE OF ISSUE AUG 7 - 1978  
month day yearDATE EFFECTIVE NOV 1 - 1978  
month day year

ISSUED BY

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GENERAL RULES AND REGULATIONS

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GENERAL REGULATIONS

DEC 15 1932

MISSOURI  
Public Service Commission

N. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Deposits or Guarantees

a. The Telephone Company may require a deposit or guarantee as a condition of service if the customer or prospective customer:

- (1) Is unable to establish that he or she had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid, or
- (2) Has not previously had telephone service for a twelve (12) month period and does not meet at least two (2) of the following criteria:
  - (a) Has a valid major national charge card
  - (b) Has a valid major national oil charge card
  - (c) Home ownership, excluding mobile home
  - (d) Is fifty (50) or more years of age
  - (e) Has been employed two years or more with current employer
  - (f) Has a savings account
  - (g) Has a local charge card
  - (h) Has an existing loan from a financial institution not considered delinquent by the creditor

b. In lieu of a deposit the Company may accept a written guarantee.

c. The Telephone Company may require a deposit or guarantee as a condition of continued service if under any of the following circumstances:

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DATE OF ISSUE 12 15 82  
month day year

DATE EFFECTIVE 2 1 83  
month day year

ISSUED BY

John C. Calkins  
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Cancelling P.S.C.MO. No. 2 Consolidated

Revised

Original

Revised

SHEET No. 28

The CRAW-KAN Telephone Coop. Ass'n., Inc. For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Missouri

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS (contd)

SEP 13 1980

## N. ESTABLISHMENT AND MAINTENANCE OF CREDIT

## 1. Establishment of Credit

The telephone company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the company. The telephone company maintains a record of all previous accounts by name, address, and telephone number.

## 2. Deposits or Guarantees

a. The telephone company may require a deposit or guarantee as a condition of service if the customer or prospective customer:

- (1) Is unable to establish that he or she had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid, or
- (2) Has not previously had telephone service for a twelve (12) month period and does not meet at least two (2) of the following criteria:

Has a valid major national charge card  
 Has a valid major national oil charge card  
 Home ownership, excluding mobile home  
 Is fifty (50) or more years of age  
 Has been employed two years or more with current employer  
 Has a savings account  
 Has a local charge card  
 Has an existing loan from a financial institution not considered delinquent by the creditor

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 BY *2nd RS 28*  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

 TELEPHONE AUTHORITY  
 ORDER NO. 767

FILED

OCT 23 1980

DATE OF ISSUE September 16, 1980

DATE EFFECTIVE OCT 23 1980

ISSUED BY

*John C. Gubatz*  
 name of officer

 Secretary  
 title

 Girard, KS 66743  
 address

Cancelling P.S.C.MO. No. All Previous Schedules {Original} SHEET No. {Revised}

The Craw-Kan Telephone Coop. Ass'n, Inc. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## N. ESTABLISHMENT AND MAINTENANCE OF CREDIT

## 1. Establishment of Credit

The telephone company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the company.

## 2. Deposits or Guarantees

- a. The telephone company may require a deposit or guarantee as a condition of service if the customer or prospective customer has an unpaid and undisputed account with a telephone utility which accrued within the last two (2) years or if such delinquent account was paid within the last six (6) months.
- b. In lieu of a deposit the company may accept a written guarantee.
- c. As a condition of continued service to an existing customer the company may require a deposit or guarantee if undisputed charges in two out of the last twelve (12) billing periods becomes delinquent.
- d. No deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income or geographical area of residence.

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OCT 23 1980

BY 1st RS#28  
PUBLIC SERVICE COMMISSION  
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OCT 15 1980

OFFICE DIVISION  
P.S.C. MO.

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NOV 1 1978

Public Service Commission

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month day year month day year  
ISSUED BY John C. Culpate Sec.-Treas. Girard, Kansas  
name of officer title address

{ Revised }

Cancelling P.S.C.MO. No. \_\_\_\_\_

{ Original } SHEET No. \_\_\_\_\_

{ Revised }

The CRAW-KAN Telephone Coop. Ass'n., Inc For \_\_\_\_\_  
Name of Issuing CorporationAll Missouri Exchanges  
Community, Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS (contd)

SEP 16 1980

## N. ESTABLISHMENT AND MAINTENANCE OF CREDIT (contd)

## 2. Deposits or Guarantees (contd)

- b. In lieu of a deposit the company may accept a written guarantee.
- c. The telephone company may require a deposit or guarantee as a condition of continued service if under any of the following circumstances:
- (1) The customer has undisputed charges in two out of the last twelve (12) billing periods which have become delinquent. The telephone company shall with respect to each customer maintain a record of all charges which have become delinquent within the last twelve (12) billing periods.
  - (2) The customer has had service discontinued under Discontinuance of Service (Q.1. a or b) at any time during the preceding twelve (12) billing periods.
  - (3) The customer established service with the telephone company within the preceding six (6) months, and incurs toll or other charges in any one (1) billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required.
- d. No deposit or guarantee shall be required by the telephone company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical area of residence.

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2d RS #29  
Public Service Commission  
MISSOURI

TELEPHONE AUTHORITY

ORDER NO. 767

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+Indicates changeDATE OF ISSUE September 16, 1980  
month day yearDATE EFFECTIVE OCT 23 1980  
month day year

ISSUED BY

John C. Binkley  
name of officerSecretary  
titleGirard, KS 66743  
address

~~Original~~  
Revised~~Original~~  
Revised

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

DEC 15 1982

## N. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

MISSOURI  
Public Service Commission

## 2. Deposits or Guarantees (Continued)

## c. (continued)

- (1) The customer has undisputed charges in two out of the last twelve (12) billing periods which have become delinquent. The Telephone Company shall with respect to each customer maintain a record of all charges which have become delinquent within the last twelve (12) billing periods.
- (2) The customer has had service discontinued under Discontinuance of Service (Q.1. a or b) at any time during the preceding twelve (12) billing periods.
- (3) The customer established service with the Telephone Company within the preceding six (6) months, and incurs toll or other charges in any one (1) billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required.
- d. No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical area of residence.

## 3. Amount of Deposit or Guarantee

The deposit or guarantee shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months. In case of new applications for service, the average monthly bill for all customers within a customer class shall be used. Concurrent with the establishment of new service, the customer may post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

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FEB 1 1983

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB 1 1983  
month day year

ISSUED BY

John Culgate  
name of officer

title

address

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 OCT 30 2000  
 By 3rd RS #29  
 Public Service Commission  
 MISSOURI



The Craw-Kan Telephone Coop. Ass'n, Inc. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS (Contd)

SEP 12 1980

## N. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Contd)

## 3. Amount of Deposit or Guarantee

The deposit or guarantee shall not exceed estimated charges for two (2) months service based on the average bill during the preceeding twelve (12) months. In case of new applications for service, the average monthly bill for all subscribers within a customer class shall be used. Concurrent with the establishment of new service, the customer may post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

## 4. Interest to be Paid on Deposit

The deposit will bear interest of nine (9) percent per annum which will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records will be kept of any such efforts made to return deposit.

## Return of Deposit or Release of Guarantee

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit, with accrued interest, will be promptly refunded or credited against charges stated on subsequent bills, or a written guarantee shall be released. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

- b. Upon discontinuance or termination of service, the deposit shall be credited with accrued interest to the charge stated on the final bill and the balance, if any, shall be returned to the subscriber within twenty-one (21) days after rendition of a final bill.

## 6. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the telephone companies regulations as to advance payments and the prompt payment of bills

\*Indicates new rate or text on presentation; nor constitute a waiver or  
 +Indicates change modification of the regular practices of the telephone company

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FEB - 1 1983

EX-27 RS 29  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

TELEPHONE AUTHORITY

ORDER NO. 767

DATE OF ISSUE September 16 1980  
 month day year

DATE EFFECTIVE OCT 23 1980  
 month day year

ISSUED BY John Cukjate  
 name of officer

Secretary Girard, Ks. 66743  
 title address

Cancelling P.S.C.MO. No. All Previous Schedules{ Original } SHEET No.         
{ Revised }The Craw-Kan Tele. Coop. Ass'n., Inc.  
Name of Issuing CorporationFor All Missouri Exchanges  
Community, Town or CityMissouri

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## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS (Contd)

## N. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Contd)

## 3. Amount of Deposit or Guarantee

The deposit or guarantee shall not exceed estimated charges for two (2) months service based on the average bill during the preceeding twelve (12) months or estimated for the next twelve (12) months by the customer and the company. Concurrent with the establishment of new service, the customer may post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

## 4. Interest to be Paid on Deposit

The deposit will bear interest of six (6) percent per annum which will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records will be kept of any such efforts made to return the deposit.

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## 5. Return of Deposit or Release of Guarantee

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BY 1st RS#29  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit, with accrued interest, will be promptly refunded or credited against charges stated on subsequent bills, or a written guarantee shall be released. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

## 6. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company.

\*Indicates new rate or text

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FILED

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978  
Public Service Commission  
month day year

ISSUED BY

John C. Cate  
name of officerSec.-Treas.  
titleGirard, Kansas  
address

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

DEC 15 1982

MISSOURI

Public Service Commission

## N. ESTABLISHMENT AND MAINTENANCE OF CREDIT

## 4. Interest to be Paid on Deposit

The deposit will bear interest of nine (9) percent per annum which will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which reasonable effort has been made to return it to the customer. Records will be kept of any such efforts made to return deposit.

## 5. Return of Deposit or Release of Guarantee

a. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit, with accrued interest, will be promptly refunded or credited against charges stated on subsequent bills, or a written guarantee shall be released. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

b. Upon discontinuance or termination of service, the deposit shall be credited with accrued interest to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days after rendition of a final bill.

## Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company.

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OCT 30 2000

Missouri  
Public Service Commission  
L/2nd RS #30

DATE OF ISSUE 12 15 82

month day year

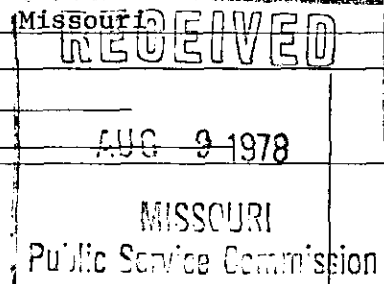
DATE EFFECTIVE FEB - 1 1983

month day year

ISSUED BY

John C. Culp  
name of officer title

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Cancelling P.S.C.MO. No. All Previous Schedules { Original } SHEET No. \_\_\_\_\_  
{ Revised }The Craw-Kan Tele. Coop. Ass'n., Inc.  
Name of Issuing CorporationFor All Missouri Exchanges  
Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS (Contd)

## N. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Contd)

## 6. (contd)

providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

## 7. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish, or maintain, credit, as authorized above. At least five (5) days prior to the date of the proposed discontinuance, the company will mail, by first class mail, or deliver to the customer, a written notice containing a statement of the reasons for the proposed discontinuance, how the customer may avoid the discontinuance and the cost of reconnection.

## 8. Service Re-Connecting Charge.

Where service has been discontinued for failure to establish credit as authorized above, the regular restoration of service charge will be made and collected by the Company.

## O. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

## 1. Initial Contract Periods

- a. Unless otherwise specified herein or elsewhere in the Telephone Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
- b. The length of contract period for directory listings, and for joint user service, where the listings actually appear in the directory, is the directory period. The directory period

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FEB - 1 1983  
BY 1st RS 30  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

month day year

ISSUED BY

John Cubyati  
name of officer

Sec.-Treas.  
title

Girard, Kansas  
address

Public Service Commission

Cancelling P.S.C.MO. No. All Previous SchedulesThe Craw-Kan Tele. Coop. Ass'n., Inc.  
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For

All Missouri Exchanges

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI

Public Service Commission

## 0. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Contd)

## 1. Initial Contract Periods (Contd)

## b. (Contd)

is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

c. The initial contract period for Private Branch Exchange systems shall be as specified in the General Exchange Service Tariffs under the sub-heading "Private Branch Exchange Service."

d. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands, and involving extra costs.

## 2. Termination of Service

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
- b. In case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
- c. In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of terminations of the extra listing or joint-user service, subject, however, to a minimum charge of one month.

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FEB - 1 1983  
BY 1st RS 31  
PUBLIC SERVICE COMMISSION

NOV 1 1978

Public Service Commission

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+Indicates change

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cate  
name of officer

Sec.-Treas.  
title

Girard, Kansas  
address

The Craw-Kan Tele. Coop. Ass'n., Inc.

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI

Public Service Commission

## 0. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Contd)

## 2. Termination of Service (Contd)

## c. (Contd)

- (1) The contract for the main service is terminated.
- (2) The listed party or joint-user becomes a subscriber to some class of exchange service.
- (3) The listed party or joint-user moves to a new location.
- (4) The listed party or joint-user dies..

d. For P.B.X. Service or special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

e. Contracts for periods of longer than one month, covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the Contract Period or the Contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following the termination by the original subscriber. The new subscriber will be bound under the terms of the contract for the unexpired portion of the contract.

f. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company's being notified, and upon payment of all charges due to the date of termination of the service.

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FEB - 1 1983  
BY 1st RS 32  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

NOV 1 1978

Public Service Commission

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cuyate  
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Sec.-Treas.

title

Girard, Kansas

address

The Craw-Kan Telephone Coop. Ass'n, Inc. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS (Contd)

## P. PAYMENT FOR SERVICES AND FACILITIES

SEP 18 1980

1. The subscriber shall pay for services and facilities monthly in advance, and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Messages, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.
2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Company, or an authorized collection agency, on or before the 21st day after the bills are rendered. If the customer has had service discontinued for reasons listed under the Discontinuance of Service section within the last twelve months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges in less than twenty-one (21) days by a telephone call to the customer followed by written notification of such demand sent first class mail. If the toll charges remain unpaid for ten (10) days from rendition of written notification or a mutually established late payment arrangement date such charges will be deemed delinquent.
3. In the event any sum due, (except as provided previously) is not paid on or before the 21st day after the issuance of the bill, a written notice shall be sent to the subscriber, calling attention to the fact that the amount is due, and, if payment is not made within five days thereafter, the Company may deny service in accordance with the rules listed under Discontinuance of Service.
4. When the service of a subscriber has been denied in accordance with the preceding paragraphs, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a Restoral of Service Charge as listed in the local Exchange Tariff, will be made. In addition to the restoral of service charge, the subscriber will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

\*Indicates new rate or text

+Indicates change

TELEPHONE AUTHORITY  
ORDER NO. 767DATE OF ISSUE September 16 1980 DATE EFFECTIVE OCT 23 1980  
month day year month day year  
ISSUED BY John Cukpat Secretary Girard, Ks. 66743  
name of officer title address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.

For

All-Missouri Exchanges

Name of Issuing Corporation

Community, Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## P. PAYMENT FOR SERVICES AND FACILITIES

1. The subscriber shall pay for services and facilities monthly in advance, and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Messages, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.
2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Company, or an authorized collection agency, on or before the 21st day after the bills are rendered. Demand for payment of toll charges may be made on less than twenty-one (21) days in the event a residential customer's service has been discontinued in accordance with "Discontinuance of Service" as reflected elsewhere in this tariff. Total bills remaining unpaid twenty-two (22) days after rendition, or toll bills remaining unpaid five (5) days after demand, whichever is less, shall be considered delinquent.
3. In the event any sum due, (except as provided previously) is not paid on or before the 21st day after the issuance of the bill, a written notice shall be sent to the subscriber, calling attention to the fact that the amount is due, and, if payment is not made within five days thereafter, the Company may deny service in accordance with the rules listed under Discontinuance of Service.
4. When the service of a subscriber has been denied in accordance with the preceding paragraphs, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a Restoral of Service Charge as listed in the Local Exchange Tariff, will be made. In addition to the restoral of service charge, the subscriber will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

CANCELLED

OCT 23 1980

\*Indicates new rate or text

+Indicates change

BY

1st RS # 33

PUBLIC SERVICE COMMISSION

FILED

NOV 1 1978

Public Service Commission

DATE OF ISSUE

AUG 7 - 1978

OF MISSOURI

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cuyate

name of officer

Sec.-Treas.

title

Girard, Kansas

address



CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

GENERAL RULES AND REGULATIONS

NOV 30 1987

GENERAL REGULATIONS

P. PAYMENT FOR SERVICES AND FACILITIES (Continued)

3. In the event any sum due, except as provided previously, is not paid on or before the 21st day after the issuance of the bill, a written notice shall be sent to the customer, calling attention to the fact that the amount is due, and, if payment is not made within five (5) days thereafter, the Company may deny service in accordance with the rules listed under Discontinuance of Service.
4. When the service of a customer has been denied in accordance with the preceding paragraphs, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a Restoral Charge as listed in Service Charges, will be made. In addition to the Restoral Charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

Q. DISCONTINUANCE OF SERVICE

1. Service may be discontinued for any of the following reasons:
  - a. Nonpayment of an undisputed delinquent charge.
  - b. Failure to post a required deposit or guarantee.
  - c. Unauthorized use of the Telephone Company's Service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such service. \*
  - d. Failure to substantially comply with the terms of a settlement agreement. \*
  - e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's facilities. \*

\*Indicates new rate or text

+Indicates change

JAN 01 1988

Public Service Commission

DATE OF ISSUE 11 27 87 DATE EFFECTIVE Jan. 1 1988  
month day year month day year

ISSUED BY John C. Bryant Sec. Treas.  
name of officer title address

CANCELLED

OCT 30 2000

1, 3rd RS # 34  
Public Service Commission  
MISSOURI

FORM NO. 13

P. S. C. MO. No. 2 Consolidated 1st~~Original~~  
~~Revised~~SHEET No. 34Cancelling P. S. C. MO. No. 2 Consolidated~~Original~~  
~~Revised~~SHEET No. 34CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

Name of Issuing Corporation or Municipality

For All Missouri Exchanges

Community, Town or City

## GENERAL RULES AND REGULATIONS

RECEIVED

## GENERAL REGULATIONS

DEC 15 1982

MISSOURI

Public Service Commission

## P. PAYMENT FOR SERVICES AND FACILITIES (Continued)

3. In the event any sum due, except as provided previously, is not paid on or before the 21st day after the issuance of the bill, a written notice shall be sent to the customer, calling attention to the fact that the amount is due, and, if payment is not made within five (5) days thereafter, the Company may deny service in accordance with the rules listed under Discontinuance of Service. \*
4. When the service of a customer has been denied in accordance with the preceding paragraphs, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a Restoral Charge as listed in Service Charges, will be made. In addition to the Restoral Charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service. \*

## Q. DISCONTINUANCE OF SERVICE

1. Service may be discontinued for any of the following reasons:
  - a. Nonpayment of an undisputed delinquent charge.
  - b. Failure to post a required deposit or guarantee.
  - c. Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
  - d. Failure to substantially comply with the terms of a settlement agreement.
  - e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.

CANCELLED

JAN 01 1983

BY 2435 #34  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FEB - 1 1983

\*Indicates new rate or text  
 †Indicates change

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB - 1 1983  
month day year

ISSUED BY

John Cubate  
name of officer

title

address

Cancelling P.S.C.MO. No. All Previous SchedulesThe Crow-Kan Tele. Coop. Ass'n., Inc.  
Name of Issuing Corporation

For

All Missouri Exchanges

Community, Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## Q. DISCONTINUANCE OF SERVICE

## 1. Service may be discontinued for any of the following reasons:

- a. Non-payment of an undisputed delinquent charge.
  - b. Failure to post a required deposit or guarantee.
  - c. Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
  - d. Failure to substantially comply with the terms of a settlement agreement.
  - e. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
  - f. Material mis-representation of identity in obtaining telephone utility service.
  - g. As provided by state or federal law.
2. The failure to pay charges not subject to commission jurisdiction shall not constitute cause for discontinuance of service.
  3. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.
  4. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.

\*Indicates new rate or text  
+Indicates change

FEB - 1 1983  
BY 1st RS 34  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

NOV 1 1978

Public Service Commission

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cate  
name of officer

Sec.-Treas.  
title

Girard, Kansas  
address

CRAW-KAN TELEPHONE COOPERATIVE, INC.

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

~~RECEIVED~~

## GENERAL RULES AND REGULATIONS

~~MAY 23 1984~~

## GENERAL REGULATIONS

Q. DISCONTINUANCE OF SERVICE (Continued)

MISSOURI  
Public Service Commission

1. Service may be discontinued for any of the following reasons:  
(Continued)
- f. Material misrepresentation of identity in obtaining utility service.
  - g. As provided by state or federal law.
  - h. Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both.
2. The failure to pay charges not subject to commission jurisdiction shall not constitute cause for discontinuance of service, except as noted 1.h. above.
3. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.
4. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge until five (5) days after a charge has become delinquent.
5. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make an effort to contact the customer and advise them of the discontinuance and what action must be taken to avoid it.
6. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.

\*Indicates new rate or text

+Indicates change

FILED

JUL - 1 1984

DATE OF ISSUE 7 5 24 84  
month day/year

DATE EFFECTIVE July 1, 1984  
month day year

ISSUED BY:

ISSUE 5 24 84  
month day year  
John C. Cate  
name of officer

Secretary-Treasurer

title

address

FORM NO. 13 P. S. C. MO. No. 2 Consolidated 1st SHEET No. 35  
Cancelling P. S. C. MO. No. 2 Consolidated SHEET No. 35  
CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC. All Missouri Exchanges  
Name of Issuing Corporation or Municipality For Community, Town or City

GENERAL RULES AND REGULATIONS

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GENERAL REGULATIONS

DEC 15 1982

MISSOURI  
Public Service Commission

Q. DISCONTINUANCE OF SERVICE (Continued)

1. Service may be discontinued for any of the following reasons:  
(Continued)

f. Material misrepresentation of identity in obtaining telephone utility service.

g. As provided by state or federal law.

2. The failure to pay charges not subject to commission jurisdiction shall not constitute cause for discontinuance of service.

3. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

4. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge until five (5) days after a charge has become delinquent.

5. At least twenty-four (24) hours preceding a discontinuance of service the Telephone Company shall make an effort to contact the customer and advise them of the discontinuance and what action must be taken to avoid it.

6. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.

CANCELLED

JUL 31 1984

BY 2-25-85  
PUBLIC SERVICE COMMISSION  
MISSOURI

\*Indicates new rate or text  
+Indicates change

FEB 1 1983

DATE OF ISSUE 12 15 82  
month day year

DATE EFFECTIVE FEB - 1 1983  
month day year

ISSUED BY

John C. Cate  
name of officer

title

address

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## Q. DISCONTINUANCE OF SERVICE (Contd)

5. At least twenty four (24) hours preceeding a discontinuance of service the Telephone Company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.
6. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Telephone Company with reasonable evidence of such necessity.
7. Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
  - a. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
  - b. Damages or evidences an intent to damage telephone utility equipment.
8. The notice required by section (7) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

## R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

## 1. General

- a. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.

\*Indicates new rate or text

+Indicates change

**CANCELLED**  
 FEB - 1 1983  
 1st RS 35  
 BY PUBLIC SERVICE COMMISSION  
 OF MISSOURI

NOV 1 1978

Public Service Commission  
NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

month day year

ISSUED BY

name of officer

Sec.-Treas.

title

Girard, Kansas

address

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

GENERAL RULES AND REGULATIONS		NOV 30 1987
GENERAL REGULATIONS		MISSOURI Public Service Commission
Q. DISCONTINUANCE OF SERVICE (Continued)		
7. Notwithstanding any other provisions of this Tariff service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is, provided such customer:		
a. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or		
b. Damages or evidences an intent to damage telephone utility facilities.		
8.. The notice required by Section 7. of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.		
R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES		
1. General		
a. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.		
*Indicates new rate or text +Indicates change		
CANCELLED OCT 30 2000 3rd RS #36 Public Service Commission MISSOURI JAN 01 1988 Public Service Commission		

~~Original~~  
Revised

Cancelling P. S. C. MO. No. 2 Consolidated

~~Original~~  
RevisedCRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## Q. DISCONTINUANCE OF SERVICE (Continued)

7. Notwithstanding any other provisions of this Tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is, provided such customer:
- a. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
  - b. Damages or evidences an intent to damage telephone utility equipment.
8. The notice required by Section 7. of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

## R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

## 1. General

- a. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.
- b. Exposed wiring is the standard method of wiring in all buildings where no conduit or other means of concealment is provided. When concealed wiring is desired in buildings where no means of concealment is provided, the applicant may be charged the difference between the installation costs of the concealed wiring and the costs of the standard exposed wiring. However, if suitable interior conduit, grooving, moulding, wainscoting, or other similar means of concealment are provided, either by the building owner or by the applicant, the wiring is installed therein by the Telephone Company without additional charge.

\*Indicates new rate or text

+Indicates charge

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB 1 1983  
month day year

ISSUED BY

John Cuby  
name of officer title

address

RECEIVED

DEC 15 1982

MISSOURI  
Public Service Commission

CANCELLED

FEB 01 1988

BY 2nd RS #36  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FEB 1 1983



(Revised)

Cancelling P.S.C.MO. No. All Previous Schedules

(Original)

SHEET No. \_\_\_\_\_

(Revised)

The Crow-Kan Tele. Coop. Ass'n., Inc.  
Name of Issuing Corporation

For

All Missouri Exchanges

Community, Town or City

Missouri  
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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI

Public Service Commission

## R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES (Contd)

## 1. General (contd)

- b. Exposed wiring is the standard method of wiring in all buildings where no conduit or other means of concealment is provided. When concealed wiring is desired in buildings where no means of concealment is provided, the applicant may be charged the difference between the installation costs of the concealed wiring and the costs of the standard exposed wiring. However, if suitable interior conduit, grooving, moulding, wainscoting, or other similar means of concealment are provided, either by the building owner or by the applicant, the wiring is installed therein by the Telephone Company without additional charge.

## 2. Special Type of Construction

When underground service connections are desired by customers as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.

- b. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.

\*Indicates new rate or text

+Indicates change

**FILED**

NOV 1 1978

Public Service Commission  
NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

month day year

month day year

ISSUED BY

John C. Krati  
name of officerSec.-Treas.  
titleGirard, Kansas  
address**CANCELLED**

FEB - 1 1983

BY 1st RS 36  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Cancelling P.S.C.MO. No. All Previous Schedules { Original } SHEET No.         
{ Revised }The Crow-Kan Tele. Coop. Ass'n., Inc. For All Missouri Exchanges  
Name of Issuing Corporation Community Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES (Contd)

## 2. Special Type of Construction (Contd)

- c. Where conductors are laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the conductors - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or is) required to furnish the same service.
- d. Cable or wire installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representatives will be made only at the customer's expense.
- e. Where facilities are changed from aerial to underground, in addition to the above the customer is charged the cost of dismantling and removing the aerial facilities.

## 3. Poles on Private Property

- a. Poles on Private Property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of \$15.00 for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
- b. Poles on private property to be used as a part of the standard distributing plant serving subscribers in general are furnished, maintained and owned by the Telephone Company subject to such construction charge as may be applicable.

\*Indicates new rate or text

+Indicates change

**CANCELLED**  
FEB 1 1983  
BY 10E RS 37  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

Public Service Commission NOV 1 1978

ISSUED BY

John C. Cukate  
name of officer

Sec.-Treas.  
title

Girard, Kansas  
address

Cancelling P.S.C.MO. No. All Previous Schedules Original } SHEET No.         
Revised }The Craw-Kan Tele. Coop. Ass'n., Inc. For All Missouri Exchanges

Name of Issuing Corporation

Community Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

MISSOURI

## GENERAL REGULATIONS (Contd)

Public Service Commission

## R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES (Contd)

## 3. Poles on Private Property (Contd)

c. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

## 4. Line Extensions

Rural Lines will be extended in accordance with the provisions specified in the General Exchange Service Section under Rural Lines Service of this Tariff.

## 5. Main Line Extensions for Rural Service

When it is necessary for the Telephone Company to extend its rural plant in order to provide telephone service to a new subscriber or subscribers, the Telephone Company may require the prospective subscriber or subscribers, each to make an advance payment of the local exchange rent for the class of service requested by the prospective subscriber, on the following basis:

Length of new line extension

No. of Months

Advance Payments

- a. Up to 1/4 mile
- b. Over 1/4 and up to 1/2 mile
- c. Over 1/2 and up to 1 mile
- d. Excess over 1 mile

3

6

18

18 plus one additional month for each 1/10 or fraction thereof in excess of 1 mile.

The advance payment as required above is in addition to the regular service connection charge, if applicable. No portion of the advance payment will be refunded if telephone service is terminated.

Advance payments will be credited to the subscriber's account in the amount of the monthly local exchange rate, as service is rendered monthly, until the total advance payment has been refunded.

\*Indicates new rate or text

+Indicates change

NOV 1 1978

Public Service Commission

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cragg  
name of officerSec.-Treas.  
titleGirard, Kansas  
address

CANCELLED

FEB - 1 1983

BY 1st RS 38  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

{ Revised }

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Crow-Kan Tele. Coop. Ass'n., Inc.

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES (Contd)

## 5. Main Line Extensions for Rural Service (Contd)

Where recircuiting is necessary in connection with a rural line extension, the Telephone Company will bear the expenses of this recircuiting when Telephone Company facilities only are involved.

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES

## 1. Business Rates Apply at the Following Locations:

- a. In offices, stores, factories, and all other places of a strictly business nature.
- b. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private, or parochial schools or colleges, hospitals, libraries, churches and other similar institutions.
- c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. Where the place of business and the residence of a subscriber are on the same premises and no telephone installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

\*Indicates new rate or text

+Indicates change

FEB - 1 1983  
BY 1st RS 39  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

month day year

ISSUED BY

John C. Cragg  
name of officer

Sec.-Treas.

title

Girard, Kansas

address

Cancelling P.S.C.MO. No. All Previous Schedules

SHEET No.

The Craw-Kan Tele. Coop. Ass'n., Inc.

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City  
Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Contd)

## 1. Business Rates Apply at the Following Locations: (Contd)

- e. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- f. In college fraternity and sorority houses.
- g. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under 2-C below.

## 2. Residence Rates Apply at the Following Locations

- a. In private residence where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.
- d. In churches where the telephone is not accessible for public patronage, as in pastors' studies, and lodges and clubs where there is only occasional use of such service.

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BY LOE PS 40  
PUBLIC SERVICE COMMISSION  
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DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

month day year

month day year

ISSUED BY

name of officer

Sec.-Treas.

title

Girard, Kansas

address

CRAW-KAN TELEPHONE COOPERATIVE ASSN., INC.  
Name of Issuing Corporation or MunicipalityFor All Missouri Exchanges  
Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

## 1. Business Rates Apply at the Following Locations: (Continued)

e. At residence locations, when an off-premises station or bell is located in a shop, office, or other place of business. \*

f. In college fraternity and sorority houses.

g. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under 2.c., below.

## 2. Residence Rates Apply at the Following Locations:

a. In private residence where business listings are not provided.

b. In private apartments of hotels, rooming houses, or boarding-houses where service is confined to the customer's use, and elsewhere in rooming and boardinghouses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished. \*

c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinarian, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. \*

d. In churches where the telephone is not accessible for public patronage, as in pastors' studies, and lodges and clubs where there is only occasional use of such service.

## 3. Public Telephone Service

a. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or

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Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No.       

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.

For

All Missouri Exchanges

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI

Public Service Commission

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Contd)

## 3. Public Telephone Service

- a. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
- b. Persons with whom arrangements are made by the Telephone Company for the installation of public telephones are considered as agents of the Company in serving the public.
- c. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Company upon written notice.
- d. No listings in the directory are **allowed** in connection with public telephone service.
- e. Local messages from public telephones are charged at the rates shown in the General Exchange Service Tariffs and toll messages are charged for at the Telephone Company's established rates. No charges are applied to connections with the Telephone Company's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

## 4. Semi-Public Telephone Service

- a. Semi-Public telephone service is an arrangement under which a subscriber station is equipped with a coin collection device, designed for a combination of subscriber and public usage, and will be furnished on individual lines only, at locations, where in the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of transients.

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BY 1st RS 41  
PUBLIC SERVICE COMMISSION  
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DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

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*John Cuckate*  
name of officer

Sec.-Treas.

title

Girard, Kansas

address

FORM NO. 13

P. S. C. MO. No. 2 Consolidated 1st

~~Original~~  
~~Revised~~

SHEET No. 42

Cancelling P. S. C. MO. No. 2 Consolidated

~~Original~~  
~~Revised~~

SHEET No. 42

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

## 3. Public Telephone Service (Continued)

## a. (Continued)

equipped with a coin collecting device, at a location chosen and accepted by the Company as suitable and necessary for furnishing service to the general public.

b. Persons with whom arrangements are made by the Telephone Company for the installation of public telephones are considered agents of the Company in serving the public.

c. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either the agent or the Telephone Company upon written notice.

d. No listings in the directory are allowed in connection with public telephone service.

e. Local messages from public telephones are charged at the rates shown in the General Exchange Service Tariffs and toll messages are charged for at the Telephone Company's established rates. No charges are applied to connections with the Telephone Company's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

## 4. Semipublic Telephone Service

a. Semipublic telephone service is an arrangement under which a customer station is equipped with a coin collection device, designed for a combination of customer and public usage, and will be furnished on individual lines only, at locations where in

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Contd)

## 4. Semi-Public Telephone Service (Contd)

b. The Telephone Company does not undertake to provide booths for housing semi-public telephones but the subscriber may at his option provide at his own cost, suitable booths, shelves or cubicles for such purposes.

c. Subscribers to semi-public telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this Tariff.

Local messages from semi-public telephones are charged for at the rates shown in the General Exchange Service Tariffs.

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BY 1st RS 42  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

e. Subscribers to semi-public telephone service are required to guarantee total monthly receipts from local exchange service equal to the Business 1-party telephone rate. When the monthly receipts from local service are less than the amount of the guarantee, the subscriber will be billed for the difference. Such bills are subject to the same terms and treatment as bills rendered for other types of local exchange service.

f. Local messages receipts in excess of the guarantee collected during any collection period are not credited against the deficits for any collection period.

g. All mutilated and foreign coins and slugs found in the coin receptacle will be deducted before computing receipts from local service over semi-public telephones.

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## T. JOINT USER SERVICE

1. Joint user service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such that separate subscriber service is permitted to use the service of another subscriber. Upon written application by

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+Indicates change

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cragg  
name of officerSec.-Treas.  
titleGirard, Kansas  
address

GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS

S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

4. Semipublic Telephone Service (Continued)

a. (Continued)

the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of transients.

b. The Telephone Company does not undertake to provide booths for housing semipublic telephones but the customer may at his option provide at his own cost, suitable booths, shelves or cubicles for such purposes.

c. Customers to semipublic telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this Tariff.

d. Local messages from semipublic telephones are charged for at the rates shown in the General Exchange Service Tariffs.

e. Customers to semipublic telephone service are required to guarantee total monthly receipts from local exchange service equal to the Business Individual access line rate. When the monthly receipts from local service are less than the amount of the guarantee, the customer will be billed for the difference. Such bills are subject to the same terms and treatment as bills rendered for other types of local exchange service.

f. Local message receipts in excess of the guarantee collected during any collection period are not credited against the deficits for any collection period.

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DATE OF ISSUE 12 15 82  
month day year

DATE EFFECTIVE FEB - 1 1983  
month day year

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John C. Cuyate  
name of officer

title

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The Craw-Kan Tele. Coop. Ass'n., Inc. For \_\_\_\_\_  
Name of Issuing Corporation

All Missouri Exchanges

Community, Town or City \_\_\_\_\_

Missouri

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Contd)

MISSOURI  
Public Service Commission

## T. JOINT USER SERVICE

## 1. (Contd)

the subscriber, the Telephone Company will extend service to joint users, except that no more than one joint user will be permitted for each main line or for each trunk of a commercial P.B.X. system.

2. To facilitate the use of joint user service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular subscribers. Listings for joint user service must bear the same address and telephone as the listing of the main station.

Joint users are permitted only in connection with business individual line, residence individual line, and PBX service. The joint users must be located in the same office or suite of offices as the subscriber, and in connection with residence service, in the same household.

Extension stations may be furnished for the use of joint users at the regular extension station rates.

5. Joint user service shall be furnished only at the request of the subscriber to the main station, who shall make application therefor, and shall be responsible for the payment of all charges incurred thereunder.

6. Charges for joint user service date from the day the contract is executed, and are payable monthly in advance. The minimum charge for joint user service is for a directory period, except that the service may be cancelled before the listings close for the next issue of the directory. Contracts for joint user service may be terminated at the end of the directory issue, or at any time upon payment of all charges for service for the minimum contractual period, and otherwise only as specified in the Termination of Service Section of this Tariff.

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DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

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GENERAL REGULATIONS

S. APPLICATION OF BUSINESS AND RESIDENTIAL RATES (Cont'd)

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3. Payphone Service (Cont'd)

JAN 15 1997

G. Rates and Charges

MISSOURI  
Public Service Commission

1. Exchange Access Line - Amoret, Amsterdam, Asbury, Purcell Exchanges

<u>Description</u>	<u>Monthly Rate</u>
Instrument Implemented Payphone Service, 2-Way Service	\$ 6.75
Instrument Implemented Payphone Service, 1-Way Service	\$ 6.75
CO Implemented Coin Line	\$ 6.75

Exchange Access Line - Arcadia, Mulberry, Pleasanton Exchanges

<u>Description</u>	<u>Monthly Rate</u>
Instrument Implemented Payphone Service, 2-Way Service	\$ 9.75
Instrument Implemented Payphone Service, 1-Way Service	\$ 9.75
CO Implemented Coin Line	\$ 9.75

Exchange Access Line - Foster and Hume Exchanges

<u>Description</u>	<u>Monthly Rate</u>
Instrument Implemented Payphone Service, 2-Way Service	\$ 7.75
Instrument Implemented Payphone Service, 1-Way Service	\$ 7.75
CO Implemented Coin Line	\$ 7.75

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APR 15 1997

Issued: January 15, 1997

Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

MISSOURI  
PUBLIC SERVICE COMMISSION  
Effective April 15, 1997

CANCELLED  
JUN 01 2004  
BY 1546543.4  
Public Service Commission  
MISSOURI

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

## GENERAL RULES AND REGULATIONS

NOV 30 1987

MISSOURI

Public Service Commission

## GENERAL REGULATIONS

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

## 4. Semipublic Telephone Service (Continued)

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- g. All mutilated and foreign coins and slugs found in the coin receptacle will be deducted before computing deposits from local service over semipublic telephones.

APR 15 1997

BY 3 R.S. #44

Public Service Commission  
MISSOURI

## T. JOINT USER SERVICE

1. Joint user service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customer. Upon written application by the customer, the Telephone Company will extend service to joint users, except that no more than one joint user will be permitted for each primary line or for each trunk of a commercial PBX system.
2. To facilitate the use of joint use service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular customers. Listings for joint user service must bear the same address and telephone as the listing of the main station.
3. Joint users are permitted only in connection with business individual line, residence individual line, and PBX service. The joint users must be located in the same office or suite of offices as the customer, and in connection with residence service, in the same household.
4. (Held for future use)
5. Joint user service shall be furnished only at the request of the customer to the primary station, who shall make application therefor, and shall be responsible for the payment of all charges incurred and thereunder.

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DATE OF ISSUE 11 27 87 DATE EFFECTIVE Jan. 1 1988  
month day year month day yearISSUED BY John Cukrati Sec. Treas.  
name of officer title address

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

## 4. Semipublic Telephone Service (Continued)

- g. All mutilated and foreign coins and slugs found in the coin receptacle will be deducted before computing receipts from local service over semipublic telephones.

## T. JOINT USER SERVICE

1. Joint user service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customer. Upon written application by the customer, the Telephone Company will extend service to joint users, except that no more than one joint user will be permitted for each primary line or for each trunk of a commercial PBX system.
2. To facilitate the use of joint use service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular customers. Listings for joint user service must bear the same address and telephone as the listing of the main station.
3. Joint users are permitted only in connection with business individual line, residence individual line, and PBX service. The joint users must be located in the same office or suite of offices as the customer, and in connection with residence service, in the same household.
4. Additional station sets may be furnished for the use of joint users at the regular station set rates.
5. Joint user service shall be furnished only at the request of the customer to the primary station, who shall make application therefor, and shall be responsible for the payment of all charges incurred and thereunder.

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DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB - 1, 1983  
month day year

ISSUED BY

John C. Culp

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address

Cancelling P.S.C.MO. No. All Previous SchedulesThe Craw-Kan Tele. Coop. Ass'n., Inc.

For

All Missouri Exchanges

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Cont'd)

MISSOURI

Public Service Commission

U. INSTALLATION OF TELEPHONE LINES WITHIN SUBDIVISION (1). THE LINES CONSTRUCTED, INSTALLED AND OWNED BY UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.

## 1. Definitions are used in this section of the tariff:

- a. APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.
- b. BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).
- c. SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

## 2. Installation of Underground Facilities

- a. This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.
- b. The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs 4 and 6 of this section of the Tariff. Temporary service is provided under Paragraph 5 of this section of the Tariff.

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FEB 1 1983

BY 1st RB 44  
PUBLIC SERVICE COMMISSION  
OF MISSOURI**FILED**

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 1978

ISSUED BY

name of officer

Sec.-Treas.

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Girard, Kansas

address

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No.  
{ Revised }The Craw-Kan Tele. Coop. Ass'n., Inc.  
Name of Issuing CorporationFor All Missouri Exchanges  
Community, Town or CityMissouri

AUG 9 1978

## GENERAL RULES AND REGULATIONS

MISSOURI

## GENERAL REGULATIONS (Cont'd)

PUBLIC SERVICE COMMISSION

## 3. RIGHTS-OF-WAY AND EASEMENTS

- a. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.
- b. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

## 4. ADVANCE PAYMENTS

- a. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section of sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of the construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- b. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

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FEB - 1 1983

BY RS 45  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

Public Service Commission  
NOV 1 1978

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Cancelling P. S. C. MO. No. All Previous Schedules

The Craw-Kan Tele. Coop. Ass'n., Inc.  
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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## GENERAL REGULATIONS (Cont'd)

MISSOURI

## 4. ADVANCE PAYMENTS (Contd)

Public Service Commission

- c. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

## 5. TEMPORARY FACILITIES

- a. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
- b. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

## 6. SPECIAL CONDITIONS

- a. In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

Public Service Commission

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John C. Curbatz  
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Girard, Kansas

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Cancelling P.S.C.MO. No. All Previous Schedules{ Original } SHEET No. \_\_\_\_\_  
{ Revised }The Craw-Kan Tel. Coop. Ass'n., Inc.

For

All Missouri Exchanges

Name of Issuing Corporation

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## GENERAL RULES AND REGULATIONS

AUG 9 1978

## DEFINITIONS

MISSOURI  
Public Service CommissionBASE RATE AREA

That portion of an exchange area surrounding and including the Central Office or offices or exchange rate center.

CHANNEL (See Circuit)CIRCUIT

The term applied to a channel used for the transmission of electrical energy in the furnishing of telephone service.

CONNECTING COMPANY

A corporation, Association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the service agreement between a customer and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

CUSTOMER (See Subscriber)EXCHANGE

A basic unit for the administration of communication service in a specified area, called the exchange area, which usually embraces a city, town, or village and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

EXCHANGE AREA

The territory served by an exchange.

EXCHANGE STATION (See Telephone Station)

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FEB - 1 1983  
BY 1st RS 47  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

NOV 1 1978

Public Service Commission

DATE OF ISSUE AUG 7 - 1978  
month day yearDATE EFFECTIVE NOV 1 - 1978  
month day year

ISSUED BY

John C. Bryant  
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Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No.

{ Revised }

The Craw-Kan Tele. Coop. Ass'n., Inc.

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## DEFINITIONS (Contd)

MISSOURI

Public Service Commission

EXTRA LISTING

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which the subscriber is entitled in connection with his regular service.

INDIVIDUAL LINE

An Exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line.)

INSTALLATION CHARGE

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to service connection and other applicable charges for service or equipment.

LOCAL MESSAGE

A communication between a calling station and any other station within the local service area of the calling station.

LOCAL SERVICE AREA

The area throughout which communication service is rendered to a calling station without the application of toll charges.

MAIN STATION (See Telephone Station)PREMISES

The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

- (1) All portions of the same building occupied by the same customer.
- (2) All of the buildings occupied by the same customer, provided that all of the buildings are located on the same plot of ground and are not intersected by a public thoroughfare.

NOTE: A public thoroughfare is considered to mean a vehicular thoroughfare which is governmentally owned.  
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 FEB - 1 1983  
 BY 102 RS 48  
 PUBLIC SERVICE COMMISSION  
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**FILED**

NOV 1 1978

DATE OF ISSUE

AUG 7 - 1978

month day year

DATE EFFECTIVE

Public Service Commission NOV 1 1978

month day year

ISSUED BY

*John C. Cragg*  
 name of officer

Sec.-Treas.

title

Girard, Kansas

address

FORM NO. 13

P.S.C.MO. No. 2 Consolidated

2

ORIGINAL

SHEET No. 49

Cancelling P.S.C.MO. No. 2 Consolidated

2

ORIGINAL

SHEET No. 49

Craw-Kan Telephone Coop., Inc.

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

## GENERAL RULES AND REGULATIONS

FEB 24 1986

## GENERAL REGULATIONS

MISSOURI  
Public Service Commission

## V. CUSTOMER PREMISES EQUIPMENT

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.
2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customers.
3. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.
4. All embedded Customer Premises Equipment shall be detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission in Case No. TO-86-26.

CANCELLED

JAN 01 1988

BY 3ed R.S. #49  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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86-26

Public Service Commission

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE Feb. 21, 1986  
month day yearDATE EFFECTIVE March 1, 1986  
month day year

ISSUED BY

name of officer

title

address

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

RECEIVED

## GENERAL REGULATIONS

DEC 15 1982

MISSOURI  
Public Service Commission

## V. CUSTOMER PREMISES EQUIPMENT

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the Telephone Company for use with new or existing service only so long as such equipment is available from Telephone Company supply acquired prior to January 1, 1983. \*
2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. \*
3. The Telephone Company will continue to provide maintenance for the Telephone Company provided customer premises equipment subject to the availability of replacement parts and/or equipment. \*

CANCELLED

MAR 1 1986

BY 2nd RS #49  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FEB 1 1983

\*Indicates new rate or text  
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month day yearDATE EFFECTIVE 1 1 83  
month day year

ISSUED BY

John C. Cukate  
name of officer

title

address

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

The Crow-Kan Tele. Coop. Ass'n., Inc.

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Missouri

## GENERAL RULES AND REGULATIONS

AUG 9 1978

## DEFINITIONS (Contd)

MISSOURI  
Public Service CommissionPRIVATE BRANCH EXCHANGE

A "Private Branch Exchange", or Private Branch Exchange System, is an arrangement of equipment consisting of a switchboard with an operating telephone situated on a customer's premises, stations connected with the switchboard, and connected by trunks with a central office, providing for intercommunication between those stations, and for communication with the general exchange system of the Telephone Company and for toll service.

RURAL AREA

The territory surrounding the Urban Area in which Rural Line Service is furnished.

SERVICE CONNECTION CHARGE

A charge applied to installation of apparatus, establishing service, changing or relocating equipment on the subscriber's premises.

SERVICE STATIONS (See Telephone Stations)SUBSCRIBER

The individual, partnership, association, or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

TELEPHONE STATION

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit of transmitting and receiving telephone messages.

- (A) Company Station: A station owned by the Telephone Company, receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service Stations are not included under this classification.

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+Indicates change

CANCELLED

FEB - 1 1983

1st RS 49

MISSOURI  
PUBLIC SERVICE COMMISSION

NOV 1 1978

Public Service Commission

DATE OF ISSUE

AUG 7 - 1978

DATE EFFECTIVE

NOV 1 - 1978

ISSUED BY

John C. Cate

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Sec.-Treas.

title

Girard, Kansas

address

FORM NO. 13

P.S.C.MO. No. 2 Consolidated{ Original } SHEET No. 49.1  
{ ~~REVISED~~ }

Cancelling P.S.C.MO. No. \_\_\_\_\_

{ Original } SHEET No. \_\_\_\_\_  
{ Revised }

Craw-Kan Telephone Coop., Inc.

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

FEB 24 1986

## GENERAL RULES AND REGULATIONS

MISSOURI

Public Service Commission

## GENERAL REGULATIONS

## W. SALE OF TERMINAL EQUIPMENT

1. The Company may offer for sale to the general public items of telephone equipment, terminal equipment, and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
2. Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.

CANCELLED

JAN 01 1988

BY HR 5.449.1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

MAR 1 1986

86-26

Public Service Commission

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE Feb. 21, 1986

month day year

DATE EFFECTIVE March 1, 1986

month day year

ISSUED BY John C. Cate

name of officer

title

address

FORM NO. 13

P. S. C. MO. No. 2 Consolidated 1st

{ Original  
Revised }

SHEET No. 50

Cancelling P. S. C. MO. No. 2 Consolidated

{ Original  
Revised }

SHEET No. 50

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

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MISSOURI  
Public Service Commission

## DEFINITIONS

BASE RATE AREA

That portion of an exchange area surrounding and including the Central Office or offices or exchange rate center.

CHANNEL (See Circuit)CIRCUIT

The term applied to a channel used for the transmission of electrical energy in the furnishing of telephone service.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the service agreement between a customer and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

CUSTOMER

The individual, partnership, association, or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

EXCHANGE

A basic unit for the administration of communication service in a specified area, called the exchange area, which usually embraces a city, town, or village and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB - 1 1983  
month day year

ISSUED BY

John C. Cate  
name of officer

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address



Cancelling P.S.C.MO. No. All Previous Schedules { Original } SHEET No. \_\_\_\_\_  
{ Revised }The Craw-Kan Tele. Coop. Ass'n., Inc.For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Missouri**RECEIVED**GENERAL RULES AND REGULATIONS

AUG 9 1978

DEFINITIONS (Contd)**MISSOURI**  
Public Service CommissionTELEPHONE STATION (Contd)

## (A) (Contd)

1. Main Station: A company station directly connected by means of an individual line or party line circuit with a central office.
2. Extension Station: A company station connected on the same circuit as the main station and having the same telephone number as the main station.
3. Private Branch Exchange Station: Any company station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.

- (B) Service Station: One of a group of stations which, under arrangements made by the Service Station subscribers, receive service from a Telephone Company central office over facilities provided in part by such subscribers and in part by the Telephone Company.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

**CANCELLED**FEB - 1 1983  
BY RS 50  
PUBLIC SERVICE COMMISSION  
OF MISSOURI**FILED**

NOV 1 1978

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE

AUG 7 - 1978

month day year

DATE EFFECTIVE

NOV 1 - 1978

month day year

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name of officer

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Girard, Kansas

address

GENERAL RULES AND REGULATIONS	
<p align="center"><b>DEFINITIONS</b></p> <p><u>EXCHANGE ACCESS LINE</u> (See Local Exchange Service)</p> <p><u>EXCHANGE AREA</u></p> <p>The territory served by an exchange.</p> <p><u>EXCHANGE STATION SET</u> (See Telephone Station Set)</p> <p><u>EXTRA LISTING</u></p> <p>Any listing of a name or information in connection with a customer's telephone number beyond that to which the customer is entitled in connection with his regular service.</p> <p><u>INDIVIDUAL LINE</u></p> <p>An Exchange access line designed for the connection of only one station set. (Not a private branch exchange trunk line.)</p> <p><u>INSTALLATION CHARGE</u></p> <p>A nonrecurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Charges and other applicable charges for service or equipment.</p> <p><u>LOCAL MESSAGE</u></p> <p>A communication between a calling station and any other station within the local service area of the calling station.</p> <p><u>LOCAL SERVICE AREA</u></p> <p>The area throughout which communication service is rendered to a calling station without the application of toll charges.</p>	<div> <div>RECEIVED</div> <div>DEC 15 1982</div> <div>MISSOURI Public Service Commission</div> <div>CANCELLED</div> <div>APR 15 1997</div> <div>BY 124 R.S.#51</div> <div>Public Service Commission</div> </div> <div> <div>FILED</div> <div>FEB - 1 1983</div> </div> <div> <div>FEB - 1 1983</div> </div>

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+Indicates change

Cancelling P. S. C. MO. No. ....

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Revised }

SHEET No. ....

{ Original  
Revised }

SHEET No. ....

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.  
Name of Issuing Corporation or MunicipalityFor All Missouri Exchanges  
Community, Town or City

## GENERAL RULES AND REGULATIONS

## DEFINITIONS

PREMISES

The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

- (1) All portions of the same building occupied by the same customer.
- (2) All of the buildings occupied by the same customer, provided that all of the buildings are located on the same plot of ground and are not intersected by a public thoroughfare.

NOTE: A public thoroughfare is considered to mean a vehicular thoroughfare which is governmentally owned.

PRIMARY STATION (See Telephone Station Set)

PRIVATE BRANCH EXCHANGE

A "Private Branch Exchange," or Private Branch Exchange, is an arrangement of equipment consisting of a switchboard with an office telephone situated on a customer's premises, stations connected with the switchboard, and connected by trunks with a central office, providing for intercommunication between those stations, and for communication with the general exchange system of the Telephone Company and for toll service.

RURAL AREA

The territory surrounding the Urban Areas in which Rural Line Service is furnished.

SERVICE CHARGE (See also Local Exchange Service Tariff)

A charge applied to installation of apparatus, establishing service, changing or relocating equipment on the customer's premises.

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RECEIVED

DEC 15 1982

MISSOURI  
Public Service Commission

CANCELLED

JAN 01 1993

By 1st RS #52Public Service Commission  
MISSOURI

FEB - 1 1983

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB - 1 1983  
month day year

ISSUED BY

John C. Cuyate  
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address

CRAW-KAN TELEPHONE COOPERATIVE, INC.

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

## GENERAL RULES AND REGULATIONS

## DEFINITIONS

SERVICE STATIONS (See Telephone Station Set)TELEPHONE STATION SET

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting and receiving telephone messages.

- A. Primary Station: A station directly connected by means of an individual line or party-line circuit with a central office.
- B. Additional Station: A station connected on the same circuit as the primary station and having the same telephone number as the primary station.
- C. Private Branch Exchange Station: Any station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.
- D. Service Station: One of a group of stations which, under arrangements made by the Service Station customers, receives service from a Telephone Company central office over facilities provided in part by such customers and in part by the Telephone Company.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

CANCELLED

JAN 01 1988

By 2nd RS#53  
Public Service Commission  
MISSOURI

JAN 01 1988

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE

11 27 87  
month day year

DATE EFFECTIVE

Jan. 1 1988  
month day year

ISSUED BY

name of officer

Sec. Treas.

title

address

GENERAL RULES AND REGULATIONS

DEFINITIONS

SERVICE STATIONS (See Telephone Station Set)

TELEPHONE STATION SET

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1. Primary Station: A company station directly connected by means of an individual line or party-line circuit with a central office.
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DATE OF ISSUE 12 15 82  
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