

Midwest Fibernet Inc.  
D/B/A Consolidated Communications  
Long Distance (CCLD)

P.S.C. MO. No. 1  
Section 1  
Original Sheet No. 1

MISSOURI TELECOMMUNICATIONS TARIFF

Midwest Fibernet Inc. D/B/A Consolidated Communications Long Distance (CCLD) is a "competitive" telecommunications company as defined by Case No. TO-88-142.

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EXPLANATION OF SYMBOLS

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- C - Change in rate, charge or regulation.  
D - Delete or discontinue.  
I - Increase in rate or charge.  
M - Moved from one page to another with no change to text, regulation, or rate.  
N - New rate, regulation, or text.  
R - Reduction in rate or charge.  
S - Reissued material.  
T - Change in text, but no change to rate, charge or regulation.  
X - Correction of error or omission.
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1. Technical Terms and Abbreviations

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1.1 Definitions

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Certain terms used throughout this Tariff are defined as follows:

Authorized user - a customer, or a person(s) designated by a customer to use or communicate over such services or facilities as may be provided by this Tariff.

Bit - a "bit" is the smallest unit of information in the binary system of notation.

Company - Midwest Fibernet Inc. (MFI) D/B/A Consolidated Communications Long Distance (CCLD).

Contract - an agreement between a customer and the Company, under which service and/or facilities are provided.

Cost - The amount of labor, material and engineering, including general Company operating expenses and overhead, expended on behalf of a customer or for the provision of service under this Tariff, or in preparation thereof.

Customer - the individual firm, partnership, association, corporation, cooperative or governmental agency which contracts for MFI service and/or facilities, and which is responsible for the payment of rates and charges and with compliance with the rules and regulations of the Company.

Customer-provided facilities or equipment - equipment or facilities provided by other than MFI when connected to MFI services and/or facilities. The responsibility for connection in compliance with FCC Rules, Part 68, and for all maintenance of such equipment and/or facilities shall be the sole responsibility of the customer.

Individual Case Basis - The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances, including costs to provide service, in each case (ICB).

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1. Technical Terms and Abbreviations (Cont'd)

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1.1 Definitions (Cont'd)

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Initial Service Period - the minimum length of time for which a customer is obligated to pay for service, facilities or equipment, whether or not retained by the customer for such minimum period of time. Unless otherwise specified, the minimum period is thirty (30) days following service installation.

Non-Recurring Charge - a one-time charge either in lieu of, or in addition to, recurring monthly charges for service/facilities.

Non-Switched Service - communications, services, and or facilities, provided for customer's use which do not utilize the public switched message network (toll network); and which are provided between customer designated locations.

Private Line Service - see non-switched service.

Subscriber - see customer.

Tariff - any and all of the body of rates, terms, conditions, and charges for MFI facilities and/or service as filed with, and approved by, the Missouri Public Service Commission.

1.2 Abbreviations

CCLD	-	Consolidated Communications Long Distance
ICB	-	Individual Case Basis
Kbps	-	Kilobits per second, one thousand bits per second.
Mbps	-	Megabits per second, one million bits per second.
MFI	-	Midwest Fibernet Inc.
rms	-	Root-mean-square

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2. Rules and Regulations

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2.1 Undertaking of MFI

Midwest Fibernet Inc. (MFI) services and facilities are furnished for communications originating and terminating at specified points within the State of Missouri under the terms of this Tariff.

MFI undertakes to install, operate, and maintain the communication services provided hereinunder in accordance with the terms and conditions set forth in this Tariff. It may act as the customer's agent for ordering and billing of Local Access Connection facilities provided by other carriers or entities, to allow connection of a customers location(s) to the MFI Network. The customer shall be responsible for all charges due to such service arrangement.

MFI services and facilities are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours a day, seven days a week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.

2.2.2 MFI reserves the right to discontinue furnishing service, upon written notice, or limit the use of service when necessitated by conditions beyond its control; or when the customer is using the service in violation of the provisions of this Tariff, or in violation of the law.

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2. Rules and Regulations (Cont'd)

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2.2 Limitations (Cont'd)

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2.2.3 All facilities provided under this Tariff are directly controlled by MFI and the customer may not assign or transfer the use of service or facilities, except with the express written consent of MFI. Such assignment or transfer shall only apply where there is no interruption of the use or location of the service or facilities. Such assignment or transfer may be made to:

- (A) Another individual, partnership, association or corporation, etc. provided the assignee or transferee assumes all outstanding indebtedness for such service or facilities and any unexpired portion of a minimum service period.
- (B) A court appointed receiver, trustee, or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes any unexpired portion of a minimum service period.

Prior written permission of MFI is required in all cases of assignment or transfer. All regulations and conditions contained in this Tariff shall apply to such permitted assignees or transferees, and all conditions of service including, but not limited to, minimum service periods and other liabilities shall apply as if there were no interruption of such service period(s).

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2. Rules and Regulations (Cont'd)

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2.3 Liabilities of MFI

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2.3.1 MFI's liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by negligence of its employees or agents, in no event shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which mistakes, omissions, interruptions, delays, errors, or defects in transmission occur.

2.3.2 MFI shall not be liable for damage arising out of the fault of any facilities or equipment furnished by other carriers, or caused by negligence of other than MFI, including negligence on the part of the customer.

2.3.3 MFI is not liable for any unavoidable damage, defacement or destruction of the premises of the customer, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, maintenance, location, or use of MFI service or facilities that is not the direct result of MFI's negligence. The customer will indemnify and save harmless MFI from any and all loss, claims or demands whatsoever asserted by the owner of the customer's premises, or other third party claims, for such damages.

2.3.4 MFI is not liable for any act or omission of any other company or companies furnishing a portion of the end-to-end service or facilities, whether such other company is directly or indirectly under the control of MFI.

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2. Rules and Regulations (Cont'd)

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2.3 Liabilities of MFI (Cont'd)

2.3.5 MFI shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over MFI's facilities.
- (B) Patent infringement claims arising from combining or connecting MFI-furnished facilities with apparatus and systems of the customer, or others.
- (C) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by MFI.

2.4 Restoration of Service

The use and restoration of facilities or service in emergencies shall be in accordance with Part 64, subpart D of the Federal Communications Rules and Regulations which specifies the priority system for such activities.

2.5 Obligations of the Customer

2.5.1 The customer is obligated to place orders for origination, termination, and/or changes to MFI service or facilities; pay all charges for service or facilities rendered by MFI; and to comply with all MFI's regulations governing the provision of service or facilities. The customer is also responsible for assuring that its authorized users comply with the regulations of MFI, as specified in this Tariff.

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2. Rules and Regulations (Cont'd)

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2.5 Obligations of the Customer (Cont'd) Public Service Commission

2.5.2 When placing an order for service or facilities, the customer must provide:

- (A) Name(s) and address(es), of the person(s) liable for the payment of service charges. In the case of a corporation or partnership, a designated individual shall be named responsible for such bill responsibility.
- (B) Name(s) address(es) and telephone number of person(s) to whom notices shall be addressed by MFI.
- (C) Location(s) at which facilities and services are to be provided.

2.5.3 The customer shall reimburse MFI for the replacement or repair of MFI's equipment when the damage results from:

- (A) Negligence or willful act of the customer's employees, agents, or contractors, or authorized users.

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- (B) Loss through theft, fire, flood, cable cut, or other catastrophes to MFI-provided equipment or facilities located on the customer's premises.

After receipt of payment for the damages, MFI will cooperate with the customer in prosecuting a claim against any third party whom the customer identifies as causing, or responsible for, the damage or loss.

2.5.4 When facilities, equipment, and/or communications systems provided by others are connected to MFI's services or facilities, the customer assumes additional liabilities as specified by the provider of such facilities, equipment and services. Such liability may include payment of charges, minimum service periods, and termination liabilities. When service, equipment or facilities are provided by third parties MFI may, upon written customer request, act as the customer's agent, but all payment and charges shall continue as the direct responsibility of the customer.

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2. Rules and Regulations (Cont'd)

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2.6 Availability of Service/Facilities for Maintenance, Testing and Adjustment

Upon reasonable notice, MFI reserves the right of entrance for its employees, agents, or contractors to the premises of the customer for the purpose of installing, inspecting, repairing, or general maintenance of the service or facilities of MFI. It is the responsibility of the customer to make necessary arrangements for entrance of MFI's employees, agents, or contractors. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7 Charges and Payment for Service or Facilities

2.7.1 General

- (A) Charges for service and facilities may be applied on a recurring and/or non-recurring basis.
- (B) The minimum service period will be not less than one month (30 days), unless otherwise specified in this Tariff.
- (C) Service will continue to be provided until canceled by the customer, in writing, on not less than thirty (30) days notice.

2.7.2 Payment

Payment will be due within ten (10) days after the date the billing statement is issued by MFI and mailed to the customer. Any payment received later than thirty (30) days after Bill Date will be subject to an interest charge on delinquent amounts at the rate of 1/2% of the late payment per month or the maximum lawful rate allowed under applicable state law, whichever is lower.

- (A) The customer is responsible for payment of all charges for services or facilities furnished by MFI. MFI, in order to safeguard its interests, reserves the right to require a customer to make a deposit prior to provision of service or facilities, not to exceed two months estimated recurring monthly rates. Deposits may be returned after one (1) year of satisfactory credit history and bill payment to MFI. Deposits held in excess of six (6) months shall bear interest at the rate of 9% simple interest per annum.

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2. Rules and Regulations (Cont'd)

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2.7 Charges and Payment for Service or Facilities (Cont'd)

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2.7.2 Payment (Cont'd)

- (B) Statements will reflect the charges for service or facilities that are in effect during the period the service is furnished. If any charges for a period covered by a bill change after the bill has been rendered, the next bill will be adjusted to reflect the new changes, including appropriate credit or debit amounts for such prior periods.

2.7.3 Billing Period

Billing will start the day of acceptance by the customer of MFI service, facilities, or equipment. Service will end on the last day indicated by customer through notification in accordance with Section 2.7.1(C) preceding.

2.7.4 Description of Charges

- (A) Recurring Monthly Charges - For billing purposes, each month is considered to have thirty days. If the billing start date and end date do not coincide with billing periods or months, the bill charges will be adjusted to reflect the fractional part of the month involved.
- (B) Non-Recurring Charges - Applies to a work activity done on a one-time-only basis, such as the installation of facilities; and is applied to each activity performed.
- (C) Fractional Charges - Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished, or has been discontinued. The number of days remaining in the billing period are counted starting with the day the service was furnished or discontinued. Divide that figure by thirty days. The resultant fraction is then multiplied by the monthly charge to arrive at the fractional monthly charge.

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2. Rules and Regulations (Cont'd)

2.7 Charges and Payment for Service or Facilities (Cont'd) 1995

2.7.5 Advance Payments

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Customers for whom MFI deems an advance payment necessary shall make such advance payment for installation, non-recurring and/or one month's service charges in advance of the furnishing of service or facilities by MFI. The one month's service charge paid in advance will be used to pay the first month's service. Such payments shall be in addition to deposit amounts as specified in 2.7.2(A) preceding. Such advance payments may be refunded to the customer if the request for service is canceled prior to actual installation of service or facilities subject to 2.7.8 following (Cancellation of Service).

2.7.6 Allowance for Interruption of Service

An "Interruption" means any two (2) second interval with a complete interruption of transmission or a bit error rate worse than  $3.3 \times 10E - 7$  for a particular communications path within a particular Segment. In the event of an Interruption in the Service provided under this Agreement, allowance for the period of Interruption with respect to each Segment (under one or more Service Descriptions) affected by such Interruption, if not due to the fault or negligence of the Customer, shall be as follows:

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2. Rules and Regulations (Cont'd)

2.7 Charges and Payment for Service or Facilities (Cont'd)

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2.7.6 Allowance for Interruption of Service (Cont'd) Service Commission

- (A) No credit shall be allowed for an Interruption of six hours or less in the case of a Catastrophic Interruption, or of two hours or less in the case of a Non-Catastrophic Interruption, Customer shall be credited for an Interruption in excess of six hours or two hours, as the case may be, at the rate of 1/1440 of the monthly rate or charge (as set forth under "Service Charge" in each Service Description) applicable to the Service which is subject to the Interruption for each half-hour or major fraction thereof that an Interruption continues, such Interruption to be measured from (i) the time of notice by Customer to Seller that an Interruption has occurred to (ii) the time of restoration.

For purposes of the foregoing, "Catastrophic Interruption" includes a complete cable cut, an equipment enclosure fire, an explosion, or any other circumstance of an extraordinary and catastrophic nature; and "Non-Catastrophic Interruption" includes all interruptions other than Catastrophic Interruptions. The limitation of refunds or credits due a customer by MFI shall not exceed the period in which an outage or service deficiency occurs.

- (B) When Service provided for a Segment (under one or more Service Descriptions) includes more than one communications path, the Interruption allowance shall apply only to the path(s) interrupted.
- (C) An Interruption allowance shall not be applicable for any period during which Customer fails to afford access to any facilities for the purpose of investigating and clearing troubles.
- (D) In the event of interruption of Local Access service provided for under this Tariff, MFI's liability to Customer shall be limited to giving Customer credit for Local Access charges equal to the credit that MFI receives from the local telephone operating company or other third party providing the Local Access service.

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2. Rules and Regulations (Cont'd)

2.7 Charges and Payment for Service or Facilities

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(Cont'd)

2.7.7 Cancellation Credit

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Credit and or refunds will be issued for any deposits or amounts billed in advance in the event that MFI should cancel a service, facilities, or provision of equipment; or should the final service period be less than the monthly billing period, when such service or facilities have been billed in advance. All credits shall be netted against outstanding statements less deposits, when determining the final amount due from, or to be credited to, a customer.

2.8 Cancellation of Service

2.8.1 Cancellation by MFI

Where the provisions of this Tariff are not complied with by the Customer, including payments not made by the customer on dates or at times herein specified; and after five days' prior written notice from MFI requesting correction of such non-compliance, MFI may immediately discontinue service without incurring any liability. All applicable charges will then come due immediately, including any applicable minimum service period charges.

If repeated non-compliance by customer occurs, MFI retains the option of denying applications by the customer for new or additional services or facilities until such prior action(s) are corrected.

2.8.2 Cancellation by Customer

If a customer orders service requiring special facilities dedicated to the customer's use and then cancels the order before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon between the customer and MFI, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by MFI. If, based on such an order, any special construction has either begun or been completed, but no such service provided, the non-recoverable cost of such construction shall be borne by the customer.

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2. Rules and Regulations (Cont'd)

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2.9 Connections

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2.9.1 General

A customer may connect communications services provided by or through other duly authorized and regulated carriers to MFI's services or facilities, subject to the technical interface specifications set forth by MFI; and in conjunction with the conditions of the other carriers' tariffs. Service furnished in such manner by MFI is not part of a joint undertaking with such other carriers.

The customer is responsible for the expense of any special interface equipment or facilities of MFI, or of other participating carriers charges or conditions that may be required to effect such connection(s).

The customer is responsible for taking all necessary legal steps for interconnecting his communications system with MFI's services and facilities, which may include securing all licenses, permits, right-of-way, and other arrangements deemed necessary for such interconnection.

2.9.2 Customer-Provided Terminal Equipment

Facilities and service provided by MFI may be connected with, or terminated in, customer-provided terminal equipment or communications systems, such as Key Systems, PBXs, or data sets, pursuant to Federal Communications Commission Rules, Part 68. The customer will be responsible for the provision, maintenance and expense of such terminal equipment at his premises, including the cost of customer personnel, wiring, electrical power, and the like incurred in his use of MFI's service or facilities.

When customer-provided equipment is utilized, the customer will be subject to technical interface specifications established by MFI. If additional protective equipment is needed, the customer shall bear the expense of such additional equipment.

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2. Rules and Regulations (Cont'd)

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2.9 Connections (Cont'd)

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2.9.2 Customer-Provided Terminal Equipment (Cont'd)

The customer shall comply with the following interface minimum protection criteria when using other than MFI's terminal equipment, channel derivation devices, or communications systems:

- (A) To protect MFI facilities from interference at frequencies which are above the bandwidth of facilities provided, MFI will specify the acceptable signal power in the following bands which will be applied by customer-provided equipment or communications systems at the point of termination to insure that the input to MFI's facilities shall not exceed the limits set forth below:

The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16dB below one milliwatt. (-16dBm)

The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt. (-24dBm)

The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 dB below one milliwatt. (-36dBm)

The power in the band above 40,000 Hertz shall not exceed 50 dB below one milliwatt. (-50dBm)

- (B) Where there is a connection of customer service by means of other than MFI provided terminal equipment or communications system to a message telecommunications service or a WATS service, to prevent the interruption or disconnection of a call or interference with network control signaling it is necessary that the signal applied by the other than MFI provided equipment to the interface at no time have energy solely in the 2450 to 2750 Hertz band and when signal power is present in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

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2. Rules and Regulations (Cont'd)

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2.9 Connections (Cont'd)

2.9.2 Customer-Provided Terminal Equipment (Cont'd)

(C) Where customer-provided equipment or communications system applies signals having components in the frequency spectrum below 300 Hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in (i) through (vi) following:

- (i) The maximum root-mean-square (rms) value, including dc and ac components, of the current per conductor will not exceed 0.15 ampere.
- (ii) The magnitude of the peak of the conductor to ground voltage shall not exceed 70 volts.
- (iii) The conductor to conductor voltage shall be such that the conductor to ground voltage limit in (ii) preceding is not exceeded. If the signal source is not grounded, the voltage limit in (ii) preceding applies to the conductor voltage.

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2. Rules and Regulations (Cont'd)

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2.9 Connections (Cont'd)

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2.9.2 Customer-Provided Terminal Equipment (Cont'd)

- (iv) The total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products of the weighting factors for the individual frequency components times the square root of the rms voltage of the individual frequency components. The weighting factors are as follows:

<u>for frequencies between</u>	<u>weighting factor</u>
50 Hertz & 100 Hertz	F/10
100 Hertz & 300 Hertz	F/10

where F is the numerical value of the frequency, in Hertz, of the frequency component being weighted.

Where the signal applied by the customer equipment or system will have energy solely in the 2675 to 2750 Hertz band, the customer shall coordinate the application of such signal with MFI.

- (v) In the case of connections to other than MFI or customer-provided terminal equipment or communications system, the customer shall insure compliance with (ii) preceding.
- (vi) The customer shall also ensure compliance with any physical protective measures and operating procedures equivalent to those utilized by MFI in the supplying of its services to its customers pertaining to connection of customer-provided terminal equipment or communications systems to the services of MFI.

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2. Rules and Regulations (Cont'd)

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2.10 Specialized Service or Arrangements

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Specialized Service or Arrangements may be provided by MFI, at the request of a Customer, on an individual-case basis if such service or arrangements meet the following criteria:

- The facilities utilized to provide the requested service or arrangements are of a type normally used by MFI in furnishing its other services.
- The requested service or arrangements are compatible with other MFI services, facilities and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary MFI personnel and capital resources.

2.11 Non-Routine Installation and/or Maintenance Charges

When at the specific request of the customer, installation and/or routine maintenance is performed outside of regular MFI business hours, a special charge may apply. Special charges will be based upon the actual labor, material, and other costs incurred by, or billed to MFI for such installation or maintenance.

If installation and/or routine maintenance is begun during regular business hours and, at the request of the customer, is extended beyond these normal business hours for completion of the task, and these circumstances are not the fault of MFI, special charges may apply. Such circumstances include, but are not limited to, weekend, holiday, or night time cutover, and additional installation testing in excess of the normal testing required to provide service.

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INTEREXCHANGE SERVICE

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3. Description of Services

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3.1 Private Line Service

MFI provides digital transmission facilities between MFI Service Points which when connected with dedicated access to customer locations, allows for communications between locations of the customer, or his authorized user. These combined facilities are utilized on a dedicated (non-switched) basis between two or more customer locations, as specified by the customer.

3.1.1 Promotional Offerings

MFI may, from time to time, make promotional offerings to enhance the marketing of its services subject to prior notification and approval by the Missouri P.S.C.

3.1.2 Description of Services

A) Voice Grade Facility

Two point effective two/four wire voice grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream) facility.

B) DS1/1.544 Mbps Facility

Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis as specified in Rates following.

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3. Description of Services (Cont'd)

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3.1 Private Line Service (Cont'd)

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3.1.3 Method of Determining Charges

Mileage is measured and applied based on the distance between the MFI Service Points. The mileage measurements for facilities provided under this tariff are determined by the vertical and horizontal method (V&H) in accordance with the appropriate regulations in American Telephone and Telegraph Company Tariff No. 10.

3.1.4 Engineering, Installation and Maintenance

MFI fully supports the private line services provided under this tariff through engineering, installation and maintenance efforts. MFI will assure that each private line service functions properly within its specified transmission, signaling or switching parameters.

MFI will engineer a private line service to meet its transmission parameters or equipment specifications. MFI will engineer per AT&T Technical Publication as references in AT&T Communication Tariff F.C.C. No. 9.

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INTEREXCHANGE SERVICE

3. Description of Services (Cont'd)

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3.2 Switched Services

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Public Service Commission

MFI offers several switched services. These services allow the customer to originate calls accessing the MFI switched network via the switched public telephone network and special access lines.

IntraLATA traffic would reach MFI through the dialing of a carrier specific access code or through special access which would connect the customer to MFI's switched network, using the public network switched or special access facilities provided by the local exchange carriers serving the customer's premises.

3.2.1 Promotional Offerings

MFI may, from time to time, make promotional offerings to enhance the marketing of its services subject to prior notification and approval by the Missouri P.S.C.

3.2.2 Description of Services

A) Dial 1 Plus Service

Service is designed for the residential and business user with long distance volumes under \$100 per month or as an overflow service for special access WATS customers.

B) Tele-A-Path Plus Service

Service is designed for the business user with long distance volumes over \$100 per month.

C) Tele-A-Path WATS Service

Service is a dedicated access product (T-1 or analog special access line arrangement) in which the customer pays for separate access facilities and benefits from lower rates. This product is designed for customers with long distance volumes in excess of \$5,000 monthly.

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3. Description of Services (Cont'd)

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3.2 Switched Services (Cont'd)

MISSOURI  
Public Service Commission

3.2.2 Description of Services (Cont'd)

D) Tele-A-Path 800 Service

Services complementing Tele-A-Path Plus and WATS for inbound dialing.

E) Preferred Corporate Card

Travel service to enable subscribers to utilize Tele-A-Path services at locations other than their office or home premises.

F) Tele-A-Path II

A switched terminating product designed to supplement the service provided by another long distance service company by integrating private line and long distance access on T-1 service.

G) Confidence 800

1+800 switched product designed for business customers. This inbound calling service allows clients, prospects, and designated employees to easily call the business toll free.

H) Confidence 800 Dedicated

1+800 product offered to business customers. This inbound calling service allows a business to cost-effectively receive high volumes of inbound toll free calls over dedicated access facilities.

I) Confidence Calling Card Business Service

800 access calling card service offered to business customers in limited areas.

J) Confidence Calling Card Residential Service

800 access calling card service offered to residential customers in limited areas.

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3. Description of Services (Cont'd)

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3.3 Operator Service

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Public Service Commission

Operator Service will be offered to MFI's subscribers serviced from MFI Service Points, and to users accessing the company's services through public payphones or customer provided stations. Charges for Operator Services may be billed to a customer's commercial credit card or local exchange company (LEC) calling card, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States. Operator Service rates will apply to the following types of calls:

Calling Card - Calls billed to the LEC calling card account entered by the calling party.

Collect - Calls billed to the called station.

Credit Card - Calls billed to a universally accepted charge card. MasterCard, Visa, Diner's Club, American Express, Carte Blanche, and enRoute are the major credit cards accepted by Midwest Fibernet Inc.

Person-to-Person - Calls to a particular person, department, mobile station, extension, or office.

Third Party - Calls billed to a telephone number which is different from the calling or called telephone number.

Operator Assisted - A call, other than person-to-person which requires the assistance of an operator to complete.

Operator Dialed Surcharge - A surcharge applied to calls dialed by the operator where the customer has the ability to dial. This charge also applies to Directory Assistance calls dialed by the operator.

Directory Assistance - Calls to 1-NPA-555-1212.

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3. Description of Services (Cont'd)

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3.3 Operator Services (Cont'd)

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GENERAL REGULATIONS:

1. Carrier will not bill for incomplete calls where answer supervision is available. Carrier will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) Carrier's knowledge.
2. The caller and billed party, if different from the caller, will be advised that Carrier is the operator service provider at the time of the initial contact.
3. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
4. Only tariffed rates approved by this Commission for Carrier shall appear on any local exchange company (LEC) billings.
5. Carrier shall be listed on the LEC billing if the LEC has multicarrier billing ability.
6. Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.
7. Carrier will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
8. Upon request, Carrier will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.
9. Carrier will refuse operator services to traffic aggregators which block access to other carriers.
10. Traffic aggregators will post and display information including (1) that Carrier is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange carriers.

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4. Rates

MISSOURI  
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4.1 Private Line Service

4.1.1 Voice Grade Facility (2.4 - 4.8 - 9.6 Kbps)

- (A) Monthly mileage: to determine the total, add the fixed charge plus multiply the number of miles times the rate per mile.

<u>Mileage Bands</u>	<u>Monthly Charges per Circuit Mile</u>	
	<u>30 Day Term</u>	
	Fixed	Per Mile
0 - 50	\$58.00	\$ 2.27
51 - 100	\$119.00	\$ 1.05
101+	\$198.00	\$ .26

- (B) Installation Charges: Per End Analog \$100.00

- (C) Term Discounts Applicable to Monthly Recurring Charges

Month-to-Month	0%		
Contract Years	1	3	5
Discount	3%	7%	10%

- (D) Multiple Service Discounts ICB

Rates for services/facilities are determined by the: a) distance between MFI Service Points for origination and termination of the service and b) by the sum of the appropriate rate elements for each service i.e. monthly mileage, channel terminations, installation charges and Service Order(s).

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4. Rates (Cont'd)

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4.1 Private Line Service (Cont'd)

MISSOURI  
Public Service Commission

4.1.2 DS1/1.544 Digital Facility

- (A) Monthly mileage: to determine the total, add the fixed charge plus multiply the number of miles times the rate per mile.

<u>Mileage Band</u>	<u>Monthly Charge per Circuit Mile</u>	
	<u>Fixed</u>	<u>1 Year Term Per Mile</u>
0 - 50	\$1400.00	\$ 8.00
50 - 100	\$1450.00	\$ 7.50
101+	\$1620.00	\$ 6.46

- (B) Channel Terminations:

- 1) Non-channelized
- 2) Channelized - Arrangement that provides a 1.544 Mbps capacity to derive 24 voice grade equivalent channels:

	<u>Monthly</u>	<u>Non-Recurring Charge</u>
a) Common equipment	ICB	ICB
b) per VF equivalent channel	ICB	ICB

- (C) Installation Charges: Per End \$300.00

- (D) Term Discounts Applicable to Monthly Recurring Charges

Month-to-Month	0%				
Contract Years	1	2	3	4	5
Discount	3%	5%	7%	9%	12%

- (E) Multiple Service Discounts ICB

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4. Rates (Cont'd)

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4.2 Switched Services

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Public Service Commission

4.2.1 Dial 1 Plus Services

A) Rates per minute of use (MOU)

Mileage	DAY		EVENING		NIGHT/WEEKEND	
	1st Minute	Add'l Minute	1st Minute	Add'l Minute	1st Minute	Add'l Minute
1- 10	\$.1800	\$.1700	\$.1206	\$.1139	\$.1051	\$.1051
11- 22	.1975	.1975	.1340	.1340	.1139	.1139
23- 55	.1975	.1975	.1454	.1454	.1208	.1208
56-124	.2160	.2150	.1454	.1454	.1208	.1208
125-292	.2160	.2150	.1457	.1457	.1223	.1223
293-430	.2300	.2300	.1457	.1457	.1256	.1256
431-925	.2390	.2390	.1495	.1495	.1306	.1306
926-1910	.2490	.2490	.1496	.1496	.1331	.1331
1911-3000	.2490	.2490	.1496	.1496	.1357	.1357
3001-4250	.3100	.3000	.2077	.2010	.1650	.1650
4251-5750	.3300	.3200	.2211	.2144	.1750	.1750

B) Monthly Service Fee - None

C) Installation - None

D) Volume Discount - 2% over \$25

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4.2.2 Tele-A-Path Plus

A) Rates per Minute of Use (see Rate Tier in Section 4.2.3)

RATE TIER	DAYTIME	EVENING	NT/WKND
1	.1678	.1316	.1034
2	.2162	.1410	.1128
3	.2256	.1598	.1222
4	.2350	.1598	.1222
5	.2820	.1974	.1504

B) Monthly Service Fee - None

C) Set-up Fee - None

D) Volume Discounts - \$200-1,000 = 8%, over \$1,000 = 15%

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4.2 Switched Services (Cont'd)

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4.2.3 Tele-A-Path WATS

A) Rates Per Minute of Use (MOU)

RATE TIER	DAYTIME	EVENING	NT/WKND
1	.1088	.0780	.0700
2	.1371	.0997	.0838
3	.1505	.1086	.0915
4	.1619	.1175	.0981
5	.1705	.1234	.1031

B) Monthly Service Fee - \$25.00

C) Set-up Fee - \$25.00

D) Volume Discounts - \$5,000-10,000 = 5%, over \$10,000 = 10%

RATE TIERS:

TIER 1: Illinois, Indiana, Iowa, Kentucky, Michigan, Missouri, Ohio, Wisconsin

TIER 2: Arkansas, Kansas, Minnesota, Nebraska, Oklahoma, Tennessee

TIER 3: Alabama, N. Carolina, S. Carolina, Connecticut, N. Dakota, S. Dakota, Delaware, Georgia, Louisiana, Maryland, Mississippi, New Jersey, New York, Pennsylvania, Texas, Vermont, Virginia, W. Virginia, Washington DC, Wyoming

TIER 4: Arizona, California, Florida, Idaho, Maine, Massachusetts, Montana, Nevada, New Hampshire, Oregon, Rhode Island, Utah, Washington

TIER 5: Alaska, Hawaii, Puerto Rico, US Virgin Isles

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4.2 Switched Services (Cont'd)

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4.2.4 Tele-A-Path 800

A) Rates Per Minute of Use (MOU)

	DAYTIME	EVENING	NT/WKND
Plus	.2100	.1850	.1550
WATS	.1550	.1280	.1080

B) Monthly Service Fee - None WATS - \$25.00

C) Set-up Fee - \$25.00

D) T-1 Access - ICB

4.2.5 Preferred Travel Card

A) Rates Per Minute of Use (MOU)

	DAYTIME	EVENING	NT/WKND
USA	.2300	.2100	.1900
Canada	.6800	.4800	.3700

B) Surcharge - \$0.50 per call

4.2.6 Tele-A-Path II

RATE TIER	DAYTIME	EVENING	NT/WKND
1	.0850	.0750	.0695
2	.0950	.0800	.0725
3	.1650	.1450	.1350

B) Installation - ICB

C) Channel Bank - \$550.00 per month per T-1

TIER 1: Illinois, Indiana, Missouri, Ohio, Oklahoma,  
Wisconsin

TIER 2: Colorado, Georgia, Indiana, Iowa, Kansas,  
Kentucky, Michigan, Minnesota, Nebraska,  
Pennsylvania

TIER 3: all others

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4.2 Switched Services (Cont'd)

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4.2.7 Confidence 800

	<u>DAYTIME</u>	<u>EVENING</u>	<u>NT/WKND</u>
Intrastate MO	.1850	.1650	.1650

Billing increments of 6 seconds after a 6 second minimum

Options:	Set-Up	Recurring
800 Number Admin (RESP ORG)	\$15 per account	None
Call Area Restriction (CAR)	\$50 per number	None
Change in CAR	\$50 per change	None
Third Party 800 Directory Listing (per number)	\$15	\$15

4.2.8 Confidence 800 Dedicated

	<u>DAYTIME</u>	<u>EVENING</u>	<u>NT/WKND</u>
Intrastate MO	.1125	.1125	.1125

Billing increments of 6 seconds after 6 a second minimum

Options:	Set-Up	Recurring
800 Number Administration per account	\$ 15	\$ 10
Per 800 Number:		
Call Area Restriction (CAR)	\$ 50	None
Changes	\$ 50	None
Multi-Carrier Options	\$100	\$0.005 per call
Changes	\$100	None
Third Party 800 Directory Listing	\$ 15	\$ 15
Time Dependent Routing	\$100	None
Dialed Number Identification Service	\$100 up to \$500 per location	None

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4.2 Switched Services (Cont'd)

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4.2.8 Confidence 800 Dedicated (Cont'd)

Per Location:

	Set-Up	Recurring
Route Advance to Local Lines	\$100 per trunk group	Individual Case Basis
Uniform Call Distribution	\$100	None
Real Time ANI Delivery	\$200	\$.01 per call

4.2.9 Consolidated Confidence Calling Card Business Service

<u>Rate Period</u>	<u>Rate</u>
Day	.2300
Evening	.1700
Night/Weekend	.1700

Billing increments of 6 seconds after a 6 second minimum.  
Surcharge of \$0.20 per call applies.

Calling Card Options: In addition to making a long distance call, the Confidence Calling Card offers the feature options listed below, where usage is subject to the specified charges for each.

System Charges Per Minute:

Day	\$0.1450
Evening	\$0.1450
Night/Weekend	\$0.1450

System Time is billed in 6-second increments for all system options.

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4.2 Switched Services (Cont'd)

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4.2.9 Confidence Calling Card Business Service (Cont'd)

System Options: Surcharges per option are in addition to the rate per minute.

	<u>Surcharge</u>
Voice Message Center:	
To Leave a Message	\$0.15
To Retrieve a Message	\$0.15
Fax Message Center:	
To Leave a Fax	\$0.45
To Retrieve a Fax	\$0.30
Speed Dial Memory:	
To Review, Add, Change, or Delete Numbers	\$0.15

4.2.10 Consolidated Confidence Calling Card Residential Service

<u>Rate Period</u>	<u>Rate</u>
Day	.2400
Evening	.1600
Night/Weekend	.1300

Billing increments of 1 minute after a 1 minute minimum.  
Surcharge of \$0.60 per call applies.

System options and charges are the same as specified in 4.5.9 preceding.

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4.3 Operator Services

4.3.1 InterLATA

A. Rates Per Minute

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Mileage	DAY		EVENING		NIGHT/WEEKEND	
	1st Minute	Add'l Minute	1st Minute	Add'l Minute	1st Minute	Add'l Minute
1- 10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585
11- 14	.1500	.1300	.1200	.1040	.0975	.0845
15- 18	.1773	.1600	.1440	.1280	.1170	.1040
19- 23	.2023	.1700	.1560	.1360	.1430	.1105
24- 28	.2180	.1700	.1715	.1460	.1690	.1250
29- 33	.2180	.1760	.1775	.1600	.1720	.1350
34- 40	.2480	.2160	.1855	.1695	.1750	.1450
41- 50	.2480	.2160	.1855	.1695	.1775	.1500
51- 60	.2580	.2260	.1935	.1755	.1790	.1540
61- 80	.2680	.2360	.1945	.1835	.1810	.1580
81-100	.2780	.2410	.2075	.1850	.1830	.1595
101-125	.3080	.2560	.2115	.2075	.1840	.1720
126-150	.3180	.2760	.2255	.2250	.1885	.1855
151-190	.3280	.2860	.2335	.2315	.1960	.1905
191-300	.3380	.2960	.2415	.2400	.2040	.1985
301-430	.3880	.3460	.3015	.2695	.2600	.2300
431-	.3880	.3460	.3015	.2695	.2600	.2300

Daytime rates shall apply from 8:00 a.m. until 5:00 p.m. Monday through Friday except during holidays. Evening rates shall apply from 5:00 p.m. until 11:00 p.m. Monday through Friday and Sunday. Night/Weekend rates shall apply all other times.

B. Per Call Service Charges

Customer Dialed Calling Card	\$ .80
Collect	\$2.10
Person-to-Person	\$3.90
Third Party	\$2.17
Operator Station	\$2.10
Operator Dialed Surcharge	\$1.00
Sent Paid - Coin	\$1.80
Verification	\$3.00
Interrupt	\$6.00
Directory Assistance (per call)	\$ .60

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4. Rates (Cont'd)

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4.3 Operator Services

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4.3.2 IntraLATA

A. Rates Per Minute

Mileage	DAY		EVENING		NIGHT/WEEKEND	
	1st Minute	Add'l Minute	1st Minute	Add'l Minute	1st Minute	Add'l Minute
1- 10	\$.0900	\$.0800	\$.0720	\$.0640	\$.0585	\$.0520
11- 14	.1200	.1100	.0960	.0880	.0780	.0715
15- 18	.1700	.1400	.1360	.1120	.1105	.0910
19- 23	.2200	.1600	.1760	.1280	.1430	.1040
24- 28	.3300	.1900	.2640	.1520	.2145	.1235
29- 33	.3600	.2000	.2880	.1600	.2340	.1300
34- 40	.3800	.2200	.3040	.1760	.2470	.1430
41- 50	.4100	.2400	.3280	.1920	.2665	.1560
51- 60	.4300	.2500	.3440	.2000	.2795	.1625
61- 80	.4500	.2700	.3600	.2160	.2925	.1755
81-100	.4600	.2900	.3680	.2320	.2990	.1885
101-125	.4700	.3100	.3760	.2480	.3055	.2015
126-150	.4900	.3400	.3920	.2720	.3185	.2210
Over 150	.5100	.3600	.4080	.2880	.3315	.2340

Daytime rates shall apply from 8:00 a.m. until 5:00 p.m. Monday through Friday except during holidays. Evening rates shall apply from 5:00 p.m. until 11:00 p.m. Monday through Friday and Sunday. Night/Weekend rates shall apply all other times.

B. Per Call Service Charges

Customer Dialed Calling Card	\$ .65
Collect	\$1.05
Person-to-Person	\$2.40
Verification	\$1.20
Interrupt	\$1.85
Directory Assistance (per call)	\$ .45

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4. Rates (Cont'd)

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4.4 Municipal Franchise Payments

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4.4.1 Whenever MFI incurs an obligation (or an increase thereof) under a franchise ordinance to pay a municipality an amount measured by the revenues from providing communications services, the Company may charge its customers within the corporate limits of that municipality, in addition to all other lawful rates and charges:

A. An amount equal to the franchise payment, and customers' proportionate part of such.

B. An amount equal to the increase, if any, in taxes and other payments to governmental bodies resulting from the collections hereunder, by the addition of a uniform percentage to amounts billed for intrastate services within the municipality.

4.4.2 These provisions will be automatically applied upon the effective date of the municipal franchise ordinance to which they pertain.

4.5 Customer-Caused Trouble Charge

If an interruption or impairment occurs on a service, MFI is responsible for receiving trouble reports from its Customer and must determine whether the fault is in (1) connected equipment or system or (2) the Customer facilities or (3) the Local Access Service or (4) any other service provided by MFI. MFI will test and maintain only that service or equipment which it provides except as set forth in Section 6, following.

Maintenance of Service Charges, as set forth in Section 6, following, apply if the Customer requests MFI to clear trouble and all MFI provided services, facilities and equipment are found to be functioning correctly.

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INTEREXCHANGE SERVICE

5. Ordering Options for Local Access Service

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5.1 General

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This section sets forth the regulations and order related charges for Access Orders for Local Access Services. These charges are in addition to other applicable charges as set forth in other sections of this tariff.

An Access Order is an order to provide the customer with Local Access Service or to provide changes to existing services. At Customer's request, MFI will arrange for Local Access to connect Customer's premise to the MFI Service Point. If Local Access is to be obtained from another telecommunications carrier, MFI will, upon mutual agreement with Customer order such Local Access in its name on behalf of Customer. Customer shall pay MFI, in addition to the charges specified elsewhere in this tariff, the initial and recurring charges for such Local Access as billed to MFI by the other telecommunications carrier, plus 10 percent to cover MFI's administrative and billing costs.

5.1.1 Ordering Conditions

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide all information necessary for MFI to provide and bill for the requested service. In addition to the order information required in 5.2 following, the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

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INTEREXCHANGE SERVICE

5. Ordering Options for Local Access Service

APR 18 1995

5.1 General (Cont'd)

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5.1.2 Provision of Other Services

- (A) Testing Service and Additional Labor shall be ordered with an Access Order or as set forth in other sections of this tariff and will apply in addition to the ordering charges set forth in this section and the rates and charges for the Local Access Service with which they are associated.
- (B) With the agreement of MFI, the items listed in (A) preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service.
- (C) Additional Engineering is not an ordering option, but will be applied to an Access Order when MFI determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 6.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of MFI facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

The regulations, rates and charges for Additional Engineering are as set forth in 6.1 following and are in addition to the regulations, rates and charges specified in this section.

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5. Ordering Options for Local Access Service (Cont'd)

APR 18 1995

5.1 General (Cont'd)

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5.1.3 Special Construction

Special Construction is not an ordering option, but will be applied to an Access Order when MFI determines Special Construction is necessary to accommodate a customer request. When Special Construction is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Special Construction as well as an estimate of the charges.

If the customer agrees to the Special Construction, a firm order will be established. If the customer does not want the service or facilities after being notified that Special Construction is required, the order will be withdrawn and no charges will apply.

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5. Ordering Options for Local Access Service (Cont'd) APR 18 1995

5.2 Access Order

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An Access Order is used by MFI to provide a customer Local Access Service as follows:

- Other Services as set forth in 5.1.2 preceding.

When placing an order for Local Access Service, the customer shall provide, at a minimum, the following information:

- For all Local Access Services, the customer must specify the customer designated premises, the type of service (e.g., Voice Grade, High Capacity, etc.), type of facility (i.e., Two-wire or Four-wire).

5.2.1 Access Order Service Date Intervals

- (A) MFI will provide the Local Access Service in accordance with the customer's requested service date, subject to the following conditions:

- (1) MFI will not accept orders for service dates more than six months after the date of the order.

Local Access Service will be installed during MFI business days. If a customer requests that installation be done outside of scheduled work hours, and MFI agrees to this request, the customer will be subject to applicable Additional Charges as set forth in 6.2.6 following.

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5. Ordering Options for Local Access Service (Cont'd)

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5.2 Access Order (Cont'd)

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5.2.2 Minimum Period Charges

Public Service Commission

When Local Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Special Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type as set forth in 4.3 through 4.4 preceding.

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6. Additional Engineering, Additional Labor and Miscellaneous Services

APR 18 1995

6.1 Additional Engineering

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Public Service Commission

Additional Engineering is that engineering or engineering consultation requested by the Customer as set forth in paragraphs 6.1.1 through Paragraph 6.1.2, following. MFI will notify the Customer that additional engineering charges will apply before any additional engineering is undertaken.

6.1.1 Engineering Consultation

Engineering Consultation involves technical advice from MFI to the Customer not in connection with a specific order. Engineering consultation also includes situations in which the Customer requests MFI to provide information or to perform a function which will entail additional engineering by MFI. Inquiries of a short duration in which no significant engineering time is required and inquiries associated with Customer service forecasts are not included.

6.1.2 Charges for Additional Engineering

The charges for additional engineering are as follows:

<u>Additional Engineering</u> <u>Periods</u>	<u>First Half</u> <u>Hour or</u> <u>Fraction</u> <u>Thereof</u>	<u>Each Additional</u> <u>Half Hour or</u> <u>Fraction</u> <u>Thereof</u>
Basic Time, regularly scheduled working hours, per engineer . . . . .	\$30.00	\$27.50

6.2 Additional Labor

Additional labor is that labor requested by the Customer on a given service and agreed to by MFI as set forth in Paragraphs 6.2.1 through 6.2.5, following. MFI will notify the Customer that additional labor charges as set forth in Paragraph 6.2.6, following, will apply before any additional labor is undertaken.

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6. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd) Public Service Commission

6.2 Additional Labor (Cont'd)

6.2.1 Overtime Installation

Overtime installation is that MFI installation effort outside of regularly scheduled working hours.

6.2.2 Overtime Repair

Overtime repair is that MFI maintenance effort performed outside of regularly scheduled working hours.

6.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which MFI personnel stand by to make installation acceptance tests or cooperative tests with a Customer to verify facility repair on a given service.

6.2.4 Testing and Maintenance with Other Telecommunications Carriers

Additional testing, maintenance or repair of facilities which connect to facilities of other telecommunications carriers, if they are not Concurring Carriers, which is in addition to normal effort required to test, maintain or repair facilities provided solely by MFI.

6.2.5 Other Labor

Other labor is that additional labor not included in Paragraphs 6.2.1 through 6.2.4, preceding.

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6. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd) 1995

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6.2 Additional Labor (Cont'd)

6.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Installation or Repair- Standby-Testing or Other Labor	\$27.50	\$25.00
Overtime, outside of regularly scheduled working hours, on a scheduled work day, per technician . . .	(1) \$32.50	(1) \$30.00
Premium Time, outside of scheduled work day, per technician . . . .	(1) \$35.00	(1) \$32.50

- (1) A call-out of a MFI employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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6. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd) 1995

6.3 Maintenance of Service

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6.3.1 When a Customer reports a trouble to MFI for clearance, the Customer shall be responsible for payment of a Maintenance of Service Charge when:

- The trouble is observed to be in the equipment or communications systems provided by other than MFI.

In this case, no credit allowance will be applicable for the interruption involved.

6.3.2 MFI will advise the Customer that it may be responsible for payment of a Maintenance of Service Charge should either of the conditions in Section 6.3.1 preceding, apply.

6.3.3 The charges for Maintenance of Service are included in Paragraph 6.2.6 Charges for Additional Labor.

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