

LAW OFFICES OF
LILLEY & COWAN, P. C.
SUITE 626 WOODRUFF BUILDING
P. O. BOX 1308, S. S. S.
SPRINGFIELD, MISSOURI 65805

RECEIVED
JAN 20 1981
MISSOURI
PUBLIC SERVICE COMMISSION

MAX W. LILLEY
F. BENNETT LILLEY
BRUCE K. KIRBY

January 16, 1981

LOUIS W. COWAN
(OF COUNSEL)
TELEPHONE 417 - 862-0596

Mr. D. Michael Hearst
Secretary, Missouri Public Service
Commission
Jefferson City, Missouri 65101

In Re: Nodaway Valley Telephone Company
(Holway Telephone Company)

Dear Mr. Hearst:

This is to advise you that Nodaway Valley Telephone Company has changed its name to the Holway Telephone Company. I enclose for the files of the Commission a certified copy of the Amendment to the Articles of Incorporation approved by the Secretary of State on the 15th day of January, 1981, changing the name of the Company. Please change your records accordingly.

If you need anything further, please advise.

Very truly yours,

LILLEY & COWAN, P. C.

By: *L. Cowan*

LWC:nlb
Enc.
cc: Mr. Joe Dixon;
Mr. W. P. Smith.

FILED
JAN 20 1981
PUBLIC SERVICE COMMISSION

circulate
Case
File

*Return to Rk
to be placed with
Nodaway Valley tariff.*

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 6th
day of November, 1980.

CASE NO. TM-81-111

In the matter of the application of
Century Telephone Enterprises, Inc.,
for authority to acquire all of the
common stock with a par value of \$100
each of The Nodaway Valley Telephone
Company.

ORDER AUTHORIZING STOCK PURCHASE

On October 6, 1980, Century Telephone Enterprises, Inc. (Applicant)
filed with the Commission an application seeking authority pursuant to Section
392.300, RSMo 1978, to purchase the outstanding common stock of The Nodaway Valley
Telephone Company (Nodaway).

Upon the consideration of the application and the exhibits attached
thereto along with the recommendation of the Commission Staff, the Commission is
of the opinion that a hearing is not necessary to resolve the issues presented in
this matter and finds as follows:

Applicant is a telephone holding corporation organized under the laws of
the State of Louisiana with its principal office and place of business located at
Monroe, Louisiana. Applicant is organized for the purpose of acquiring independent
telephone companies throughout the United States and of assisting the management
of such companies to meet the demands for capital resulting from the modernization
and expansion of telephone service. Also, it proposes to provide local companies
with such specialized information and managerial services as may be required for
their most efficient operation.

Nodaway is a telephone operating company organized under the laws of the
State of Missouri, conducting its operations through telephone central offices
located in Maitland and Skidmore, Missouri, and serving approximately 650 main
stations. Its capital stock consists of 1,000 shares of common stock with a par
value of \$100 each, of which 327 shares are issued and outstanding. Six additional
shares are held as treasury stock. The outstanding shares are owned by Robert R.
King, an individual.

Applicant has entered into an agreement with the owner of the issued and
outstanding common stock of Nodaway, entitled "Purchase Agreement" and dated

ORDERED: 2. That this Order shall become effective on the 18th day of
November, 1980.

BY THE COMMISSION

D. Michael Hearst

D. Michael Hearst
Secretary

(S E A L)

Slavin, Chm., McCartney, Fraas,
Dority and Bryant, CC., Concur.

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 24th
day of May, 1988.

CASE NO. TM-88-238

In the matter of the joint application
of RBJ Corp. and Holway Telephone
Company for authority (1) for RBJ Corp.
to acquire, take or hold more than ten
percent of the total capital stock of
Holway Telephone Company; and (2) for
Holway Telephone Company to issue its
note for \$975,000, and to secure said
note with a lien on its property.

*Evan Copsey, Pres.
Rt. 2, Box 103
Bourbon, MO. 65441*

*Box 112
Maitland, MO. 64466*

ORDER

On April 8, 1988, RBJ Corp. (RBJ) and Holway Telephone Company (Holway) filed a Joint Application requesting authority for certain proposed transactions. RBJ and Holway filed an Amended Joint Application on April 25, 1988. A Second Amended Joint Application was filed by the parties on May 17, 1988. Such application requests authority for RBJ to acquire, take or hold more than ten percent of the total capital stock of Holway pursuant to Section 392.300, RSMo (Supp.) 1987, and for Holway to issue its note for \$975,000 and to secure said note with a lien on its property pursuant to Sections 392.300 and 392.310, RSMo (Supp.) 1987.

The Commission, upon consideration of the application, the exhibits offered in support thereof and the recommendations of its Staff, determines that a hearing is unnecessary to resolve the issues herein and finds and concludes as follows:

RBJ is a corporation, duly organized and existing under the laws of the State of Missouri, with its principal office and place of business located at Route 2, Box 103, Bourbon, Missouri. RBJ is a holding company formed, among other things, for the purpose of acquiring a telephone operating subsidiary (i.e., Holway) which will provide regulated local exchange telephone service to the public.

financing the redemption of preferred stock of Holway in the approximate amount of \$240,000.

Holway proposes to execute and deliver to the St. Louis Bank for Cooperatives, as security for the loan, a Mortgage and Security Agreement, a copy of which is attached to the Second Amended Joint Application as Second Revised Exhibit 9.

On May 23, 1988, the Commission's Staff (Staff) filed memoranda recommending approval of the application. The Communications Department staff states that the general operations of Holway would not change significantly if the application were granted since RBJ intends to employ many, if not all, of the existing employees of Holway. The Commission's Office of Financial Analysis states that no evidence exists to indicate that the refinancing of debt or the acquisition of Holway's common stock by RBJ would result in a change in rates or be detrimental to Holway's ratepayers. Consequently, the Staff recommends approval of the Second Amended Joint Application.

The Commission, having considered the application, the exhibits filed in support thereof and its Staff's recommendation, concludes that the application should be granted.

It is, therefore,

ORDERED: 1. That RBJ Corp. be, and hereby is, authorized to acquire, take, and hold all of the issued and outstanding capital stock of Holway Telephone Company in accordance with the terms and conditions of the Purchase Agreement and First Amendment to the Purchase Agreement attached to the First Revised Joint Application as Revised Exhibit 2 and Exhibit 2A.

ORDERED: 2. That Holway Telephone Company be, and hereby is, authorized to borrow \$975,000 from the St. Louis Bank for Cooperatives pursuant to the terms and conditions as set forth in the Amended and Restated Loan Agreement attached to the Second Amended Joint Application as Second Revised Exhibit 5.

ORDERED: 8. That this Order shall become effective on the date hereof.

BY THE COMMISSION

Harvey G. Hubbs

Harvey G. Hubbs
Secretary

(S E A L)

Steinmeier, Chm., Musgrave,
Mueller and Fischer, CC., Concur.
Hendren, C., Absent.

P. S. C. MO. No. 1 Consolidated
Cancelling P. S. C. MO. No. All Previous Schedules

No supplement of this schedule will be issued except for the purpose of cancelling this schedule.

RECEIVED
AUG 31 1965
MISSOURI
Public Service Comm.

HOLWAY

TELEPHONE CO.

Name of Corporation

**SCHEDULE OF RATES
FOR
TELEPHONE SERVICE**

OFFICE COPY
Do Not Take From Office

APPLYING TO THE EXCHANGE AREA AT

Maitland - Skidmore

Name of Town

This schedule contains the rates, rentals, charges, rules and regulations for and relating to local service and to long-distance service over owned or controlled and jointly owned toll lines.

ISSUED Sept. 1, 1965
Month Day Year

EFFECTIVE Oct. 1, 1965
Month Day Year

BY Lewis Wright, Manager
Name of Officer Title

Maitland, Mo.

Address of Officer

FILED

OCT 1 1965

PUBLIC SERVICE COMMISSION

**HOLWAY TELEPHONE COMPANY
d/b/a FASTWYRE BROADBAND**

**PSC Mo. No. 1 Consolidated
1st Revised Sheet – Adoption Notice (T)
Replaces Original Sheet – Adoption Notice**

ADOPTION NOTICE

GENERAL AND LOCAL EXCHANGE TARIFF

Holway Telephone Company d/b/a Fastwyre Broadband hereby adopts, ratifies, (T)
and makes its own in every respect, as if the same had been originally filed by it, all
tariffs of Holway Telephone Company filed with and approved by the Missouri Public
Service Commission before the effective date of this tariff.

This tariff contains the descriptions, regulations, and rates applicable to the (T)
furnishing of service and facilities for telecommunications services provided by Holway
Telephone Company d/b/a Fastwyre Broadband within the State of Missouri. This tariff
is on file with the Missouri Public Service Commission and copies may be inspected
during normal business hours, at the Company's principal place of business.

Issued: August 11, 2022

Effective: September 1, 2022

John Walter
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

FILED
Missouri Public
Service Commission
TN-2023-0068; YI-2023-0035

**HOLWAY TELEPHONE COMPANY
d/b/a FASTWYRE BROADBAND**

**PSC Mo. No. 1 Consolidated
2nd Revised Sheet A
Replaces 1st Revised Sheet A**

(T)

GENERAL AND LOCAL EXCHANGE TARIFF

TITLE SHEET

REGULATIONS AND SCHEDULE OF GENERAL RULES, REGULATIONS, AND
CHARGES APPLICABLE TO LOCAL
TELECOMMUNICATIONS SERVICE FURNISHED BY

HOLWAY TELEPHONE COMPANY d/b/a FASTWYRE BROADBAND

(T)

SCHEDULE OF LOCAL RATES AND EXCHANGE MAPS APPLYING TO THE
EXCHANGE AREAS OF
MAITLAND AND SKIDMORE IN THE STATE OF MISSOURI

Issued: August 11, 2022

Effective: September 1, 2022

John Walter
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

FILED
Missouri Public
Service Commission
TN-2023-0068; YI-2023-0035

**HOLWAY TELEPHONE COMPANY
d/b/a FASTWYRE BROADBAND**

**PSC Mo. No. 1 Consolidated
2nd Revised Sheet A.1
Replaces 1st Revised Sheet A.1** (T)

GENERAL AND LOCAL EXCHANGE TARIFF

The following statutory and rule provisions do not apply to the Company as they have been waived pursuant to §392.420 RSMo.:

A. Statutes

- 392.210.2 Accounting requirements (system of accounts)
- 392.240.1 Reasonableness of rates
- 392.270 Accounting requirements (valuation of property)
- 392.280 Accounting requirements (depreciation/accounts)
- 392.290 Issuance of Stocks, Bonds and Other Indebtedness
- 392.300 Transfer of Property
- 392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness
- 392.320 Certificate of Approval for Dividends
- 392.330 Accounting for Disposition of Proceeds
- 392.340 Reorganization

Issued: August 11, 2022

Effective: September 1, 2022

John Walter
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

FILED
Missouri Public
Service Commission
TN-2023-0068; YI-2023-0035

**HOLWAY TELEPHONE COMPANY
d/b/a FASTWYRE BROADBAND**

**PSC Mo. No. 1 Consolidated
1st Revised Sheet A.2 (T)
Replaces Original Sheet A.2**

GENERAL AND LOCAL EXCHANGE TARIFF

HOLD FOR FUTURE USE

(T)
(D)

(D)

Issued: August 11, 2022

Effective: September 1, 2022

John Walter
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

FILED
Missouri Public
Service Commission
TN-2023-0068; YI-2023-0035

Nodaway Valley Telephone Co.
Name of Issuing Corporation

For Maitland-Skidmore
Community, Town or City

RECEIVED

GENERAL EXCHANGE SERVICE TARIFFS

AUG 31 1965

APPLICATION

MISSOURI
Public Service Comm.

These tariffs apply to the General Telephone Exchange services of the Nodaway Valley Telephone Corporation, hereinafter, referred to as the Telephone Company, in exchanges of the Telephone Company in Missouri. In the event of any conflict between any rate, rule or regulation contained in these General Exchange Service Tariffs and any rate, rule or regulation contained in the Local Exchange Service Tariffs, the rate, rule, or regulation contained in the Local Exchange Service Tariff shall apply.

The provision of Services and facilities, as provided herein is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

FILED

OCT 1 1965

PUBLIC SERVICE COMMISSION

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE Sept. 1, 1965
month day year

DATE EFFECTIVE Oct. 1, 1965
month day year

ISSUED BY Lewis Wright

name of officer

Manager
title

Maitland, Mo.
address

By Rust

HOLWAY TELEPHONE COMPANY
d/b/a American Broadband

P.S.C. MO. NO. 1 CONSOLIDATED

~~Seventh Revised Sheet No. A~~

~~Cancel Sixth Revised Sheet No. A~~

Seventh Revised Sheet No. C

Cancel Sixth Revised Sheet No. C

GENERAL EXCHANGE SERVICE

INDEX

<u>Subject</u>	<u>Sheet No.</u>	
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Lifeline and Disabled Service	5.11	(T)
Toll Access Restriction	5.13	
		(D)
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Optional Services and Facilities	6.3.1	
Miscellaneous Services and Facilities	6	
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Issued: December 1, 2016

Effective: December 2, 2016

Joe Jetensky
KLM Telephone Company
P.O. Box 400
Blair, NE 68008

FILED
Missouri Public
Service Commission
JI-2017-0101

LOCAL EXCHANGE SERVICE

GENERAL

This tariff is governed, except as otherwise stated herein, by the General Exchange Tariff which is hereby made a part of this tariff. The charges quoted in this tariff are for a period of one month, payable in advance, and entitle the subscriber to local exchange service to all stations bearing the designation of EAS-Maitland, Skidmore at the flat rates show below.

The rates for Local Exchange Service apply to all customers regardless of whether the communication devices are rented from the Telephone Company or provided by the subscriber.

RATES AND THEIR APPLICATION

- A. Within the exchange service area as shown in the Exchange Service Area Map of Holway which is filed herewith and made part thereof, the following rates apply:

Individual Line Access
(Includes Pushbutton, Tone Dialing)

BUSINESS	\$25.00
KEY TRUNK	\$42.00
RESIDENCE	\$18.00

(*)

- B. The rates for service and equipment not specifically shown in this Local Exchange Service Tariff are given in the General Rules and Regulation or General Exchange Service Tariff.

*Indicates new rate or change
+Indicates change

Issued: April 27, 2016

Jane Sutherland
P.O. Box 112, 208 Ash Street
Maitland, MO 64455-0112

Effective: June 1, 2016

FILED
Missouri Public
Service Commission
JI-2016-0287

Holway Telephone Company For Maitland and Skidmore
 Name of Issuing Corporation Community, Town

RECEIVED

LOCAL EXCHANGE SERVICE DEC 17 1996

MISSOURI
Public Service Commission

Missouri School Discount Program

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph .3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph .3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service.

FILED
 JAN 17 1997

*Indicates new rate or text
 †Indicates change

MO.PUBLICSERVICECOMM

DATE OF ISSUE December 17, 1996 DATE EFFECTIVE January 17, 1997
 month day year month day year

ISSUED BY Bruce Copsey, Secretary, Maitland, MO address
 name of officer title

LOCAL EXCHANGE SERVICE

A. Bundled Packages

Rates and descriptions of the Company's bundled service offerings are available at the Company's website:

<http://abbmissouri.com>

(D)

(N)

(N)

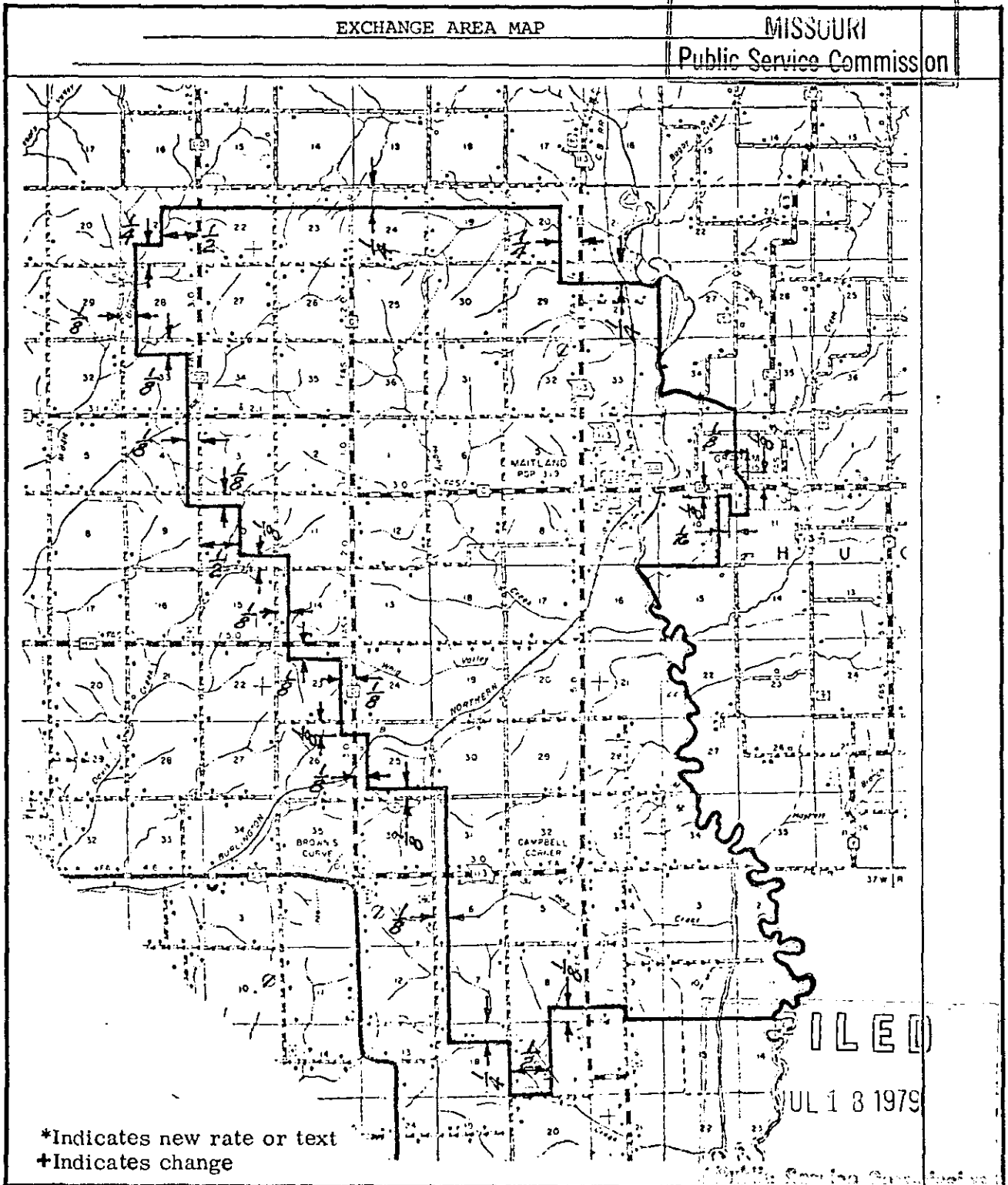
Nodaway Valley Telephone Company
Name of Issuing Corporation

For

Maitland, Missouri 64466

Community, Town or City

JUN 18 1979



DATE OF ISSUE June 18, 1979
month day year

DATE EFFECTIVE July 18, 1979
month day year

ISSUED BY Lewis Wright
name of officer

Manager
title

Maitland, Missouri
address

Nodaway Valley Telephone Company

For Skidmore, Missouri 64487

Name of Issuing Corporation

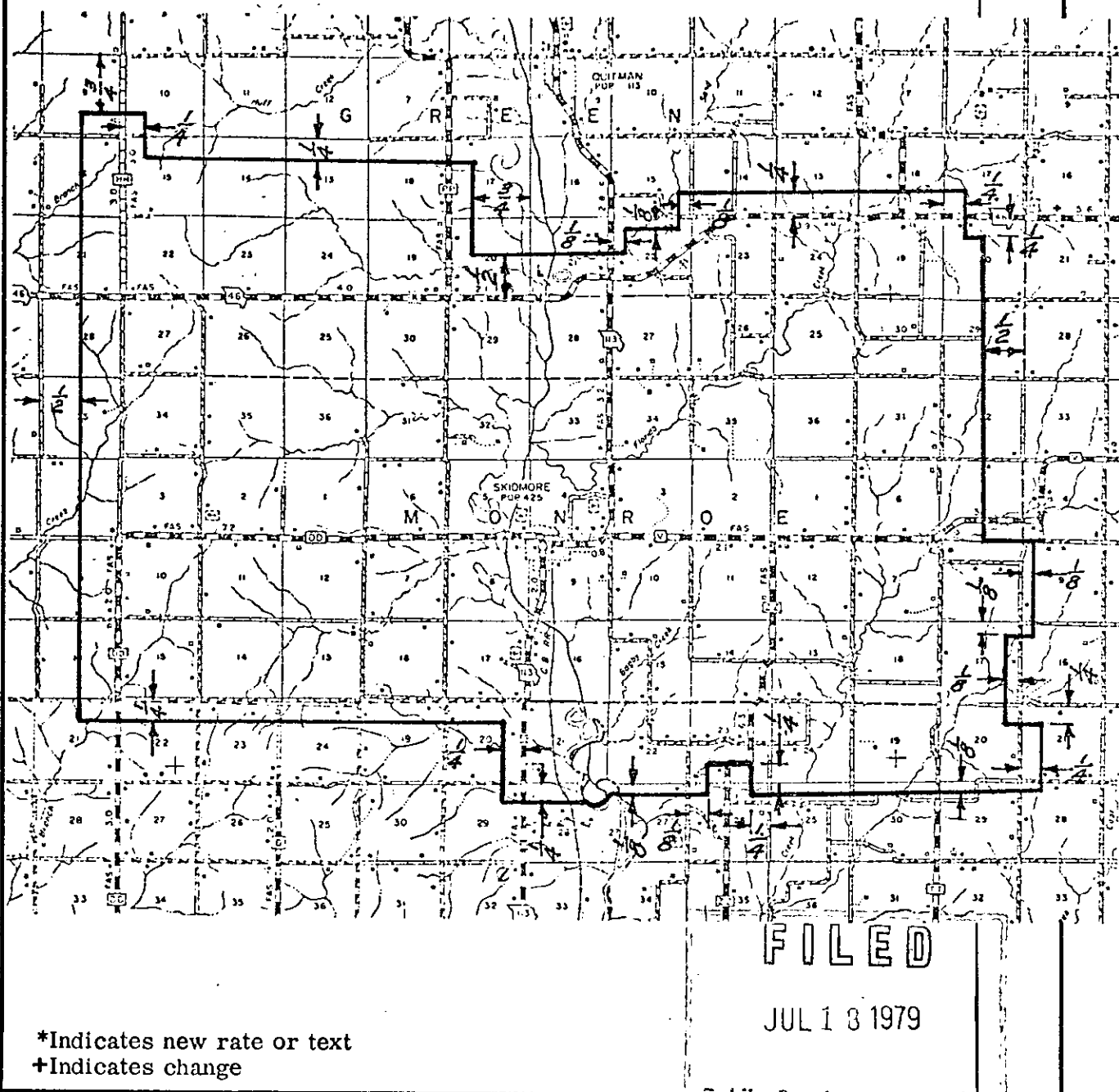
Community, Town or City

EXCHANGE AREA MAP

JUN 18 1979

PUBLIC SERVICE COMMISSION

Public Service Commission



DATE OF ISSUE June 18, 1979
month day year

DATE EFFECTIVE July 18, 1979
month day year

ISSUED BY Lewis Wright
name of officer

Manager
title

Maitland, Missouri
address

GENERAL EXCHANGE SERVICE

Held for future use

(D)

Issued: October 15, 2009

Effective: November 15, 2009

Shawn Hanson
Holway Telephone Company
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

FILED
Missouri Public
Service Commission
JI-2010-0276

ACCESS SERVICES TARIFF CONCURRENCE

Access Services

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

P.S.C. MO. No. 1 CONSOLIDATED

HOLWAY TELEPHONE COMPANY
d/b/a AMERICAN BROADBAND

7th Revised Sheet No. 4.1.1
 Cancels 6th Revised Sheet No. 4.1.1
 For Maitland, Skidmore, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges

12.1 Holway Telephone Company

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>	
(A) Intrastate Carrier Common Line Access, per minute			
- Originating, Non-Toll Free	\$0.037883	3.6	(C)
- Originating, Toll Free Only	\$0.000000		(N)
- Terminating	\$0.000000	3.6	

(B)

(C)

12.1.2 Switched Access Service

(A) Local Transport – Installation
Per Entrance Facility 6.2(A)(1)

- Voice Grade Two-Wire **
- Voice Grade Four-Wire **
- High Capacity DS1 **
- High Capacity DS3 **

(B) Local Transport – Premium Access

1. Entrance Facility
Per Termination 6.2(A)(1)

- Voice Grade Two-Wire **
- Voice Grade Four-Wire **
- High Capacity DS1 **
- High Capacity DS3 **

2. Direct Trunked
Transport 6.2(A)(2)

- a. Direct Trunked Facility
 Per Mile
 - Voice Grade Two-Wire **
 - Voice Grade Four-Wire **
 - High Capacity DS1 **
 - High Capacity DS3 **
- b. Direct Trunked Termination

- Per Termination
 - Voice Grade Two-Wire **
 - Voice Grade Four-Wire **
 - High Capacity DS1 **
 - High Capacity DS3 **

**The Company concurs with the rates, terms and conditions of JSI's Tariff FCC No. 1 for this element, (C)
 which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37> (C)

Issued: June 18, 2021

Issued By: Jane Sutherland
 P.O. Box 112, 208 Ash Street
 Maitland, MO 64466-0112

Effective: July 1, 2021

FILED
 Missouri Public
 Service Commission
 JI-2021-0253

P.S.C. MO. No. 1 CONSOLIDATED

HOLWAY TELEPHONE COMPANY
d/b/a AMERICAN BROADBAND

8th Revised Sheet No. 4.1.1.1
 Cancels 7th Revised Sheet No. 4.1.1.1
 For Maitland, Skidmore, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 Holway Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>	
3. <u>Multiplexing</u>			
<u>Per Arrangement</u>		6.2(A)(4)	
- DS-1 to Voice	**		
- DS-3 to DS-1	**		
4. <u>Tandem Switched Transport</u>			
a. <u>Tandem Switched Facility*</u>		6.2(A)(3)(b)	(C)
- Per Originating Access Minute			
Per Mile	\$0.000188		
- Per Terminating Access Minute			
Per Mile	**		
b. <u>Tandem Switched Termination*</u>		6.2(A)(3)(c)	(C)
- Per Originating Access Minute			
Per Termination	\$0.007747		
- Per Terminating Access Minute			
Per Termination	**		(C)
c. <u>Tandem Switching*</u>		6.2(A)(3)(a)	
- Per Originating Access Minute			
Per Tandem	\$0.002468		
- Per Terminating Access Minute			
Per Tandem	**		
d. <u>Joint Tandem Switched Transport*</u>			(N)
Per Originating Toll Free Only			(N)
Access Minute Per Tandem	\$0.001		(N)

(C) End Office

Premium Access

1. <u>Local Switching</u>		6.2(B)(1)	(C)
- Originating, Non-Toll Free	\$0.026700		(N)
- Originating, Toll Free Only	**		
- terminating	**		
2. <u>Reserved for Future Use</u>			
3. <u>Information Surcharge</u>		6.2(B)(3)	
(Per 100 Access Minutes)			
- Originating, Non-Toll Free	\$0.0397		(C)
- Originating, Toll Free Only	**		(N)
- terminating	**		

*The Joint Tandem Switched Transport rate element applies per tandem to originating toll free minutes only in lieu of the Tandem Switched Facility, Tandem Switched Termination and Tandem Switching rate elements as of July 1, 2021.

**The Company concurs with the rates, terms and conditions of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37>

Issued: June 18, 2021

Issued By: Jane Sutherland
 P.O. Box 112, 208 Ash Street
 Maitland, MO 64466-0112

Effective: July 1, 2021

FILED
 Missouri Public
 Service Commission
 JI-2021-0253

P.S.C. MO. No. 1 CONSOLIDATED

**HOLWAY TELEPHONE COMPANY
d/b/a AMERICAN BROADBAND**

5th Revised Sheet No. 4.1.1.2
Cancels 4th Revised Sheet No. 4.1.1.2
For Maitland, Skidmore, Missouri

ACCESS SERVICE TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 Holway Telephone Company (Cont'd)

12.1.2 Switched Access Service (Cont'd)

		<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>	
(D)	<u>Toll Free Database Access Service</u>			(T)
	1. Basic Rate – per query	**	6.3.6(A)(4)(a)	(C)(R)
	2. Vertical Features Rate - per query (replaces basic rate)	**	6.3.6(A)(4)(a)	(C)(R)
(E)	<u>Toll VoIP-PSTN Traffic</u>			
	(1) <u>Local Switching</u>			
	(a) Originating, per Access Minute			(C)
	- Non-Toll Free	**	2.3.11(E)(1)(a)	(N)
	- Toll Free Only	**		
	(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	
	(2) <u>Information Surcharge</u>			
	(a) Originating, per Access Minute			
	- Non-Toll Free	**	2.3.11 (E)(1)(b)	(C)
	- Toll Free Only	**		(N)
	(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(b)	
	(3) <u>Tandem Switched Transport</u>			
	(a) <u>Tandem Switched Facility*</u>			(C)
	Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)	
	Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	
	(b) <u>Tandem Switched Termination*</u>			
	Per Originating Access Minute	**	2.3.11 (E)(2)	(C)
	Per Terminating Access Minute	**	2.3.11 (E)(2)	
	(4) <u>Tandem Switching*</u>			
	(a) Originating, per Access Minute	**	2.3.11(E)(2)	(C)
	(b) Terminating, per Access Minute	N/A	2.3.11 (E)(2)	
	(5) <u>Joint Tandem Switched Transport*</u>			(N)
	Per Originating Toll Free Only Access Minute Per Tandem	\$0.001		(N)

*The Joint Tandem Switched Transport rate element applies per tandem to originating toll free minutes only in lieu of the Tandem Switched Facility, Tandem Switched Termination and Tandem Switching rate elements as of July 1, 2021. (N)

**The Company concurs with the rates, terms and conditions of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37> (C)

Issued: June 18, 2021

Issued By: Jane Sutherland
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

Effective: July 1, 2021

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Missouri Public
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JI-2021-0253

P.S.C. MO. No. 1 CONSOLIDATED

Holway Telephone Company

Original Sheet No. 4-1-2
For Maitland, Skidmore, Missouri

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ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 Holway Telephone Company (Cont'd)

12.1.3 Special Access Service

	Monthly Rates	Nonrecurring Charges	Tariff Section Reference
(A) Channel Termination, per termination*			
(1) Voice Grade Channel			
Two-wire	\$23.40	\$82.40	7.1.1(A)
Four-wire	37.45	\$82.40	7.1.1(A)
(2) Metallic Channel			
Two-Wire	15.99	\$80.02	7.1.1(A)
(B) Channel Mileage, (applies to both Voice Grade and Metallic Channels)			
(1) Channel Mileage Facility - Per Mile			
	1.76	None	7.1.1(B)(1)
(2) Channel Mileage Termination - Per Termination			
	21.56	None	7.1.1(B)(2)
(C) Special Access Surcharge			
Per Voice Grade Equivalent	25.00	None	7.4.4

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David D. Cole
Director Regulatory Affairs
P.O. Box 4065
Monroe, Louisiana 71211

Effective: 1/1/87

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Holway Telephone Company

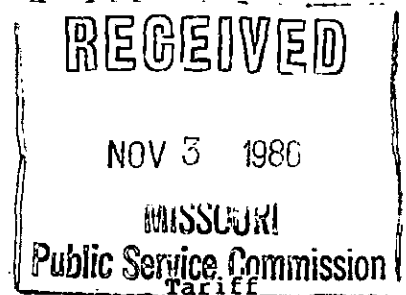
Original Sheet No. 4.1.3
For Maitland, Skidmore, Missouri

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

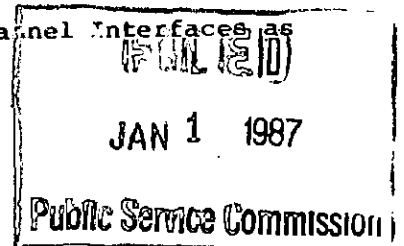
12.1 Holway Telephone Company (Cont'd)

12.1.3 Special Access Service (Cont'd)



	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Section Reference</u>
<u>(D) Optional Features & Functions</u>			
(1) Central Office Voice Bridging Capability Two-wire or Four-wire per port	4.03	None	7.2.3(A)
(2) Conditioning, C-Type, per termination	6.01	None	7.2.3(B)
(3) Improved Return Loss - for Effective Two-Wire or Four-Wire Transmission, per termination	1.78	None	7.2.3(C)
(4) Data Capability, per termination	1.34	None	7.2.3(D)
(5) Signaling Capability, per termination	13.87	None	7.2.3(E)
(6) Selective Signaling Arrangement, per arrangement	14.83	None	7.2.3(F)

* The Channel Termination rate includes non chargeable Channel Interfaces as set forth in 7.1.4



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1st Revised Sheet No. 4.1.4
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ACCESS SERVICES TARIFF CONCURRENCE

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12. Rates and Charges (Cont'd)

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12.1 Holway Telephone Company (Cont'd)

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12.1.4 Billing and Collection Service

	<u>Rates</u>	<u>Reference</u>
(A) Recording, per Customer Message	\$0.0483	8.1.1(A)
(B) Provision of Message Detail, per Message	ICB	8.1.1(B)
(C) Magnetic Tape, per Tape	\$17.48	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per Message	\$0.0134	8.2.1(A)
(E) Bill Processing Svc., per Message	\$0.0459	8.2.1(B)
(F) Special Billing Service, per Bill	\$0.82	8.2.1(C)
(G) Data Transmission, per Message	\$0.0084	8.2.1(D)
(H) Provision of Sample Message Data, per Record Processed	\$0.0163	8.2.1(E)
(I) Program Development		
Basic per Hour	\$57.74	8.2.1(F)
Premium per Hour	\$80.07	8.2.1(F)
(J) Message Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered to a customer end user account per Month	\$0.59	

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APR 15 1997

8.2.1(G) (R)

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Issued: January 17, 1997

Bruce Copsey
 Holway Telephone Company
 211 Ash Street
 Maitland, MO 64466-0112

Effective: April 15, 1997

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Holway Telephone Company

1st Revised Sheet No. 4.1.5
 Cancels Original Sheet No. 4.1.5
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ACCESS SERVICES TARIFF CONCURRENCE

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12. Rates and Charges (Cont'd)

12.1 Holway Telephone Company (Cont'd)

12.1.5 Miscellaneous Services

	Basic time, scheduled <u>working hours</u>	Overtime, outside scheduled <u>working hours</u>	Tariff Section <u>Reference</u>	
(A) Additional Engineering Periods				
Per engineer, 1/2 hour or fraction thereof,	\$17.32	\$20.55	9.1	
(B) Additional Labor				
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.2	
(C) Maintenance of Service				
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.3	
(D) Programming Services				
Per programmer, 1/2 hour or fraction thereof,	\$28.87	\$40.04	9.3	
(E) Presubscription				(N)
Per line per request	\$5.00	NA	9.3.3	
(F) Operator Transfer Service				(N)
Per call transferred	\$0.30	NA	9.3.4	

Issued: July 7, 1995

Evan Copsey
 P.O. Box 112
 Maitland, Missouri 64466

Effective: August 7, 1995

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AUG 7 1995

MO. PUBLIC SERVICE COMM

PRIVATE LINE TARIFF CONCURRENCE

Private Line Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers. (T)

P.S.C. Mo.-No. 1 CONSOLIDATED

Holway Telephone Company

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For Maitland, Skidmore, Missouri
Original Sheet 4.3

PRIVATE LINE TARIFF CONCURRENCE

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Series 300 & Series 400	4.9
Special Bridging Service	4.13
Signaling	4.15
Miscellaneous Charges	4.17

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Monroe, Louisiana 71211

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For Maitland, Skidmore, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

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3.1 GENERAL

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3.1.1 This Section of this Tariff sets forth the rates and charges for services described in Section 2

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Public Service Commission

A. Cross reference to Section numbers are listed down the right column of each rate page.

B. Rate application is as set forth in Section 2 of this Tariff.

3.2 RATES

3.2.1 Special Signaling Service-Series 100

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each per first termination on a premises			
Type 102 (1L3QY) (1LMCY) . . .	\$ 17.65	\$240.00	2.2.1
2. Interoffice Channel, each V-H mile, or fraction thereof			
Type 102 (1L3QS) (1LMCS)50	None	2.2.1
3. Interoffice Channel Terminal, per terminal (Two required per interoffice channel)			
Type 102 (OXNTS)(OXNSS)	\$ 11.10	None	2.2.1

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Vice President
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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

MAY 2 1988

3.2.1 Special Signal Service Series-100-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>Monthly Rate</u>		<u>Tariff Ref.</u>
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	
4. Interexchange Channel, per V-B mile or fraction thereof			
Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly Rate</u>	<u>Service Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel)			
Type 102 (0XN3S))(0XN2S)	\$ 33.65	None	2.2.1
6. Each additional point of termination of a local channel,different building, same premises per 1/10 mile(1)(3)			
Type 102 First 1/10 mile(1L3QK)(1LMCK)	4.00	75.00(2)	2.2.1
Additional 1/10 mile	.55		
7. Each additional point of termination of a local channel in the same building (1)(3)			
Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

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- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

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W. Bruce Hanks
Vice President
Monroe, Louisiana 71211

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For Maitland, Skidmore, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200

A. Rates-IntraLATA Interexchange

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	HALF	DUPLEX	Service Charge	Tariff Ref.
	Monthly Rate	Monthly Rate		
1. Local Channel, each, per first termination on a premises				
Type 250	\$23.65	\$41.20	\$ 300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMPY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
Type 251	43.85	59.90	300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMPY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel				
Type 250	\$ 3.80	\$ 6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
Type 251	3.80	6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
3. Interoffice Channel Terminal, per terminal (two required for each interoffice channel)				
Type 250(01N5S)	7.00	7.00 (01N6S)	None	2.2.2
Type 251(01N5S)	3.45	3.45 (01N6S)	None	2.2.2

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Vice President
Monroe, Louisiana 71211

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For Maitland, Skidmore, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES--(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>HALF DUPLEX</u>		<u>DUPLEX</u>		Tariff Ref.
	Monthly Rate		Monthly Rate		
	0 to 250 miles each mile	Each Add. mile over 250	0 to 250 miles each mile	Each Add. mile over 250	
4. Interexchange Channel, each V-H mile or fraction thereof					
Type 250	\$1.80 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	\$.90	\$ 1.80 (1LYD4, 1L3A4, 1L6A4, 1LMF4)	\$.90	2.2.2
Type 251	2.45 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	1.50	2.45 (1LYD4, 1L3A4, 1L6A4, 1LMF4)	1.50	2.2.2

	<u>HALF DUPLEX</u> Monthly Rate	<u>DUPLEX</u> Monthly Rate	<u>Service</u> Charge	<u>Tariff</u> Ref.
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)				
Type 250 (01N2S)	\$40.85	\$41.75 (01N3S)		2.2.2
Type 251 (01N2S)	38.15	38.15 (01N3S)		2.2.2

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For Maitland, Skidmore, Missouri
Original Sheet 4.8

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES--(Continued)

3.2.2 Sub-Voice Grade Service-Series 200--(Continued)

A. Rates-IntraLATA Interexchange--(Continued)

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	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1)(2)(4)				
Type 250				
First 1/10 mile. . .	\$18.15	\$18.15	\$130.00(3)	2.2.2
	(1LYDK, 1L3AK, 1L6BK, 1LMFK)	(1LYKK, 1L3CK, 1L6DK, 1LMDK)		
Additional 1/10 mile	.60	1.15		
7. Each additional point of termination of a local channel in same building(1)(2)(4)				
Type 250. . . (W1W)	15.75	15.75(W2W)	130.00(3)	2.2.2

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- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

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W. Bruce Hanks
Vice President
Monroe, Louisiana 71211

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For Maitland, Skidmore, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400

A. Rates-IntraLATA Interexchange

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Public Service Commission
Tariff Reference

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Reference</u>
1. Local Channel, each, per first termination on a premises			
Type 311 (1LPAY)(1LIOY)(1L3AY)(1LLBY)	\$39.40	\$280.00	2.2.3
Type 312 (1LPRY)(1LVRY)	61.25	270.00	2.2.3
Type 314A (1LTAY)	83.35	340.00	2.2.3
Type 414B (1LTBY)	96.30	560.00	2.2.3
Type 420 (1LMDY)(1L6CY)(1LLCY)	63.45	290.00	2.2.3
Type 422 (1LMFY)(1L6AY)(1LLDY)	63.45	290.00	2.2.3
Type 423 (1LMGY)	32.95	280.00	2.2.3
Type 424 (1LMBY)	61.70	340.00	2.2.3
Type 425 (1LMJY)	45.85	270.00	2.2.3
Type 428 (1LMKY)	43.55	270.00	2.2.3
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel(1LBBS)(1LJKS)(1LPJS)(1LTBS)(1L1OS)(1L3AS)(1L6BS)(1L6DS)(1LMFS)(1LVRS)	7.55	None	2.2.3
3. Interoffice Channel Terminal, per terminal (two required per interoffice channel)(PMNSS)(PMNFX)	4.35	None	2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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Vice President
Monroe, Louisiana 71211

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

MAY 2 1988

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

MISSOURI
Public Service Commission

Monthly Rate

	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	<u>Tariff Reference</u>
4. Interexchange Channel, each V-H mile, or fraction thereof (1LHU4)	\$ 4.10	\$ 1.05	2.2.3
5. Interexchange Channel Terminal, per terminal (two required per inter- exchange channel)			
	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Type 311 (P1NA1)	\$ 27.90	None	2.2.3
Type 312 (P1NB1)(P1ND1)	27.90	None	2.2.3
Type 314 (P1NG1)	27.90	None	2.2.3
Type 414B (P1NH1)	27.90	None	2.2.3
Type 420 (P1NQ1)(P1NC1)	27.90	None	2.2.3
Type 422 (P1NR1)(P1NE1)	27.90	None	2.2.3
Type 423 (P1NS1)	27.90	None	2.2.3
Type 424 (P1NT1)	27.90	None	2.2.3
Type 425 (P1NU1)	27.90	None	2.2.3
Type 428 (P1NV1)	27.90	None	2.2.3
Foreign Exchange (P1NF4)	27.90	None	2.2.3

Monthly Rate

6. Bridging Charge, (multi- point service), per bridged channel (BQ7).	\$ 7.55	2.2.5
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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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W. Bruce Hanks
Vice President
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For Maitland, Skidmore, Missouri

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

MAY 2 1988

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422

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Public Service Commission

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Type C1			
-Two point not arranged for switching, per service point (P2W)	\$ 9.40	\$80.00	2.2.3
-Two point arranged for switching to another two-point channel, per service point (P2X)	17.00	80.00	2.2.3
-Multi-point channel, per service point (P3G)	18.80	80.00	2.2.3
2. Type C2			
-Two point not arranged for switching, per service point (P3HC2)	37.70	80.00	2.2.3
-Two point arranged for switching per service point (P3J)	56.45	80.00	2.2.3
-Multi-point channel, per service point (PH9)	56.45	80.00	2.2.3
3. Type C4			
-Two-point channel, per service point (P4G)	65.80	80.00	2.2.3
-Three or four-point channel, per service point (6DU)	84.70	80.00	2.2.3

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2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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For Maitland, Skidmore, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420, and 422-(Continued)

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Public Service Commission

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
4. Type C5			
-On a two-point channel not arranged for switching, per service point (UHD)	94.10	80.00	2.2.3
5. Type D1			
-Two-point channel not arranged for switching, per service point (QHA)	(CR)\$11.35	(CR)\$80.00	2.2.3
C. Foreign Exchange Service			
Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)	61.10	410.00	2.2.3
Between exchanges over 20 miles apart (T22)	70.70	410.00	2.2.3
Point of Termination in two foreign exchanges (T1S)(3)	109.95	410.00	2.2.3
D. Foreign Serving Office Service			
Point of Termination in one foreign serving office (2) (T21SFS)	None	180.00	2.2.3
Point of Termination in two foreign serving offices(3) (T1SFS)	13.35	180.00	2.2.3

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2.2.3 JUL 1 1988
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- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

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W. Bruce Hanks
Vice President
Monroe, Louisiana 71211

Effective: 7/1/88

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For Maitland, Skidmore, Missouri
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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

D. Foreign Serving Office Service-(Continued)

MISSOURI

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Tariff Reference

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Interoffice Channel Terminal, each (two required per interoffice channel) (PMNFS)	\$14.10	None	2.2.3

3.2.4 Special Bridging Service

A. Split Band Arrangement

1. Rates

a. Special bridge and common equipment(2)

-Maximum of 48 remote stations (BMC48)	\$47.80	None	2.2.5
-Maximum of 95 remote stations (BMC95)	71.75	None	2.2.5

b. Access Lines

-Master Station (ILM4Y) Equivalent to Type 420

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- (1) Obsolete - Applicable to existing to existing service installations at existing locations for existing customers.
(2) Customer must specify, transmit and receive frequency of Master Station.

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W. Bruce Hanks
Vice President
Monroe, Louisiana 71211

Effective: 7/1/88

P.S.C. Mo.-No. 1 CONSOLIDATED

Holway Telephone Company

For Maitland, Skidmore, Missouri
Original Sheet 4.14

PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

3.2.4 Special Bridging Service-(Continued)

MAY 2 1988

A. Split Band Arrangement-(Continued)

MISSOURI

1. Rates-(Continued)

Public Service Commission

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
c. Remote Station Connection -Per Remote Station (BMD)	\$5.90	None	2.2.5
B. Passive Bridging Arrangement			
1. Rates			
a. Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMC10)(1)	9.00	None	2.2.5
b. Access lines			
-Master Station (1LM3Y)	Equivalent to Type 423		
-Remote Station			
-Interconnecting Station (1LM2Y)	Equivalent to Type 423		
c. Access Line Connection			
-Per Access Line (BT7)	3.20	None	2.2.5
d. Interbridge Connection (MF7)	4.95	None	2.2.5

FILED

(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz 1988
between master or interconnecting station and remote station. *84-222 et al.*
Public Service Commission

Issued: 5/2/88

W. Bruce Hanks
Vice President
Monroe, Louisiana 71211

Effective: 7/1/88

Holway Telephone Company

For Maitland, Skidmore, Missouri
Original Sheet 4.15

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.5 Signaling

A. Signaling Options

1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	Monthly Rates	Service Charge	Tariff Reference
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

	Monthly Rates	Service Charge	Tariff Reference
a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(4)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6

Arranged for Loop signaling, a maximum of 1300 ohms.

-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(4)	2.2.6

Arranged for Loop signaling, per customer requested ohm maximum

-Type 428 (SLIC8)	21.60	65.00(4)	2.2.6
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MISSOURI
Public Service Commission

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JUL 1 1988

84-222 et al.
Public Service Commission

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (4) Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

P.S.C. Mo.-No. 1 CONSOLIDATED

Holway Telephone Company

For Maitland, Skidmore, Missouri
Original Sheet 4.16

PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.5 Signaling-(Continued)

A. Signaling Options-(Continued)

3. Interexchange Intralata Type A, B and C Signaling Arrangements

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MISSOURI
Public Service Commission

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Loop Signaling Options per Local Channel on Type 428 when associated with station ports of a premises switching system			
Type A capable of operation over loops with resistance in the range of 0-199 ohms (SALAS)	\$ 8.40	\$30.00(1)	2.2.6
Type B capable of operation over loops with resistance in the range of 200-899 ohms (SAUBS)	8.70	30.00(1)	2.2.6
Type C capable of operation over loops with resistance in the range of 900 ohms or more (SAYCS)	3.55	1.05(1)	2.2.6

The DC resistance specification does not imply a guaranteed end-to end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms) exclusive of 200 ohm maximum terminal equipment resistance.

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JUL 1 1988

84-222 et al.

(1) The Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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W. Bruce Hanks
Vice President
Monroe, Louisiana 71211

Effective: 7/1/88

P.S.C. Mo.-No. 1 CONSOLIDATED

Holway Telephone Company

For Maitland, Skidmore, Missouri
Original Sheet 4.17

PRIVATE LINE TARIFF CONCURRENCE

RECEIVED

3.2 RATES-(Continued)

MAY 2 1988

3.2.6 Miscellaneous Charges

MISSOURI
Public Service Commission

	<u>Service Charge</u>	<u>Tariff Reference</u>
A. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1(B)
B. Institutional Program for Premises Wiring Charge		
1 - Element 1 (EPC1E)	35.05	1.6.1(B)
2 - Element 2 (EPCAE)	8.15	1.6.1(B)
C. Restoration Priority Change		
- Per Private Line Service	21.60	1.4.10

FILED

JUL 1 1988
84-222 et al.
Public Service Commission

Issued: 5/2/88

W. Bruce Hanks
Vice President
Monroe, Louisiana 71211

Effective: 7/1/88

GENERAL AND LOCAL EXCHANGE SERVICE TARIFFS (T)

(D)

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(D)

CANCELLING P.S.C. MO. No. 1 Consolidated:

Original Sheet 4.18

Original Sheet 4.19

Original Sheet 4.20

Original Sheet 4.21

First Revised Sheet 4.22

First Revised Sheet 4.23

Original Sheet 4.24

(N)

|

(N)

HOLWAY TELEPHONE COMPANY For: Maitland, Skidmore
 Name of Issuing Corporation Community, Town or City

<u>GENERAL EXCHANGE SERVICE</u>	
<p style="text-align: center;">CONNECTING, MOVING OR CHANGING SERVICE</p> <p>GENERAL</p> <p>The charges specified in this section for the connection, move or change of service contemplate work being performed by the Telephone Company employees involved at a time when overtime wages do not apply.</p> <p>If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours of days, or on holidays, or interrupts work once begun, an additional charge based on the additional costs involved applies.</p> <p>The term "Service Charge" represents one of the following work functions necessary to perform a service connection, move or change for a business or residence class of service customers:</p> <ul style="list-style-type: none"> A. Service Ordering Charge - receiving, recording and processing information in connection with a customer request, per due date, per premises. However, when multiple service orders are required for company reasons, only one Service Ordering Charge applies. B. Central Office Access Charge - work associated with the line extending from the serving central office to the demarcation point at the customer's premises. It includes, but is not limited to, central office connections, cable cross connections, and connecting or moving the drop or block wire. C. Demarcation Point - the point of connection provided and maintained by the telephone utility to which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, the point of connection will generally be immediately adjacent to the protector or the customer's side of the protector. The drop and block including the protector will continue to be provided by and remain the property of the telephone utility. 	<div style="text-align: center; font-size: 2em; font-weight: bold; border: 1px solid black; padding: 5px;">RECEIVED</div> <div style="text-align: center; font-size: 1.2em; font-weight: bold; padding: 5px;">DEC - 1 1986</div> <div style="text-align: center; font-size: 0.8em; font-weight: bold; padding: 5px;">MISSOURI Public Service Commission</div> <div style="text-align: center; font-size: 1.5em; font-weight: bold; border: 1px solid black; padding: 5px; margin-top: 20px;">FILED</div> <div style="text-align: center; font-size: 1.2em; font-weight: bold; padding: 5px; margin-top: 5px;">JAN - 1 1987</div> <div style="text-align: center; font-size: 0.9em; font-weight: bold; padding: 5px; margin-top: 5px;">Public Service Commission</div>
<p>*Indicates new rate or text †Indicates change</p>	

FORM NO. 13 P.S.C.MO. No. 1 Consolidated 1st { Original } SHEET No. 5.1
 { Revised }
Cancelling P.S.C.MO. No. 1 Consolidated { Original } SHEET No. 5.1
 { Revised }

HOLWAY TELEPHONE COMPANY For: Maitland, Skidmore
Name of Issuing Corporation Community, Town or City

<u>GENERAL EXCHANGE SERVICE</u>	
Reserved for Future Use	<div style="border: 1px solid black; padding: 5px;">RECEIVED DEC - 1 1986 MISSOURI Public Service Commission</div>
<div style="border: 1px solid black; padding: 5px; margin: 0 auto; width: 80%;">FILED JAN - 1 1987 Public Service Commission</div>	

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 1, 1986 DATE EFFECTIVE January 1, 1987
month day year month day year
ISSUED BY David D. Cole, Director, Regulatory Affairs Monroe, Louisiana 712
name of officer title address

FORM NO. 13 P.S.C.MO. No. 1 Consolidated 1st { Original } SHEET No. 5.2
 { Revised }
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 { Revised }

HOLWAY TELEPHONE COMPANY For: Maitland, Skidmore
 Name of Issuing Corporation Community, Town or City

GENERAL EXCHANGE SERVICE	
<p>GENERAL (Continued)</p> <p>No distinction is made between a "New Installation or Connection" and an "Outside Move". All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this section, are treated as new service connections with this section applying. A premise is defined as: The buildings, portion of a building, on continuous property used and/or occupied at one time by the customer in the conduct of his business or as residence. Where floor space in adjoining building is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.</p> <p>Service Charges are in addition to other rates and charges normally applying under the Tariffs. They apply in addition to construction charges made because of unusual costs in establishing service and are not in lieu of mileage charges.</p> <p>MOVE AND CHANGE CHARGES</p> <p>A move is a transfer of the telephone service demarcation point from one location to another location on the same premises where there is no interruption of service other than is incident to the work involved.</p> <p style="margin-top: 20px;">*Indicates new rate or text +Indicates change</p>	<div style="text-align: center; font-weight: bold; font-size: 1.2em;">RECEIVED</div> <div style="text-align: center; margin-top: 10px;">DEC - 1 1986</div> <div style="text-align: center; margin-top: 5px;">Public Service Commission</div> <div style="text-align: center; margin-top: 20px; border: 1px solid black; padding: 5px;"> <p style="font-weight: bold; font-size: 1.2em;">FILED</p> <p style="font-weight: bold;">JAN - 1 1987</p> <p style="font-weight: bold;">Public Service Commission</p> </div>

DATE OF ISSUE December 1, 1986 DATE EFFECTIVE January 1, 1987
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ISSUED BY David D. Cole, Director, Regulatory Affairs Monroe, Louisiana 712
 name of officer title address

HOLWAY TELEPHONE COMPANY For: Maitland, Skidmore
 Name of Issuing Corporation Community, Town or City

GENERAL EXCHANGE SERVICE	
<p>CHARGES</p> <p>Service Ordering Charges apply as follows:</p> <ol style="list-style-type: none"> 1. Where existing service, including all central office lines, is reconnected without change in wiring, one Service Ordering Charge is applicable for the entire system. No other Service Charges are applicable.** 2. Apply a Service Ordering Charge per request, per due date, per premises for the suspension of service at the customer's request. 3. Apply a Service Ordering Charge per request, per due date, per premises to rearrange central office hunting lines. 4. Apply a Service Ordering Charge for a transfer of contract where there is a change of name and interest. 5. Apply a Service Ordering Charge per request, per due date, per premises for a telephone number change. This charge applies only to changes made for the customer's convenience. 6. Apply a Service Ordering Charge per request, per due date, per premises to change class of service or to change calling scope. 7. Apply one Service Ordering Charge per request, per due date, per premises, when work is required to change the demarcation point at the customer's premises. 8. Apply one Service Ordering Charge to orders involving transfers of telephone service from one premises to another, or from one demarcation point to another on the same premises. <p>**If there is a number change, a Central Office Access Charge per line is applicable. If there is a break in the continuity of service, an Order and Trip Charge and Central Office Access Charge per line is applicable.</p> <p>*Indicates new rate or text +Indicates change</p>	<div style="border: 2px solid black; padding: 10px; margin: 0 auto; width: 80%;"> <p style="font-size: 2em; font-weight: bold; margin: 0;">RECEIVED</p> <p style="font-size: 1.5em; margin: 5px 0;">DEC - 1 1986</p> <p style="font-size: 0.8em; margin: 0;">ASSURANT Public Service Commission</p> </div> <div style="border: 1px solid black; padding: 10px; margin-top: 20px; width: 80%; text-align: left;"> <p style="font-size: 1.5em; font-weight: bold; margin: 0;">FILED</p> <p style="font-size: 1.2em; margin: 5px 0;">JAN - 1 1987</p> <p style="font-size: 0.8em; margin: 0;">Public Service Commission</p> </div>

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ISSUED BY David D. Cole, Director, Regulatory Affairs Monroe, Louisiana 712
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{ Revised }

HOLWAY TELEPHONE COMPANY For Maitland, Skidmore
Name of Issuing Corporation Community, Town or City

<u>GENERAL EXCHANGE SERVICE</u>	
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ISSUED BY David D. Cole, Director, Regulatory Affairs Monroe, Louisiana 71211
name of officer title address

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{ Revised }
Cancelling P.S.C.MO. No. 1 Consolidated { Original } SHEET No. 5.5
{ Revised }

HOLWAY TELEPHONE COMPANY For: Maitland, Skidmore
Name of Issuing Corporation Community, Town or City

GENERAL EXCHANGE SERVICE

CHARGES (Continued)

Central Office Access Charges apply as follows:

1. Apply one Central Office Access Charge per exchange access trunk connected or changed.**
2. Apply one Central Office Access Charge per line or trunk line when changing grade of service or changing calling scope.
3. Apply one Central Office Access Charge per request to rearrange central office hunting lines regardless of the number of lines involved.
4. Apply one Central Office Access Charge per line when the number is changed for customer convenience.

**When a customer changes from rotary to pushbutton service or vice versa, the Central Offices Access Charge does not apply.

*Indicates new rate or text
+Indicates change

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JAN - 1 1987
Public Service Commission

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month day year month day year
ISSUED BY David D. Cole, Director, Regulatory Affairs Monroe, Louisiana 712
name of officer title address

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{ Revised }
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{ Revised }

HOLWAY TELEPHONE COMPANY For: Maitland, Skidmore
Name of Issuing Corporation Community, Town or City

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ISSUED BY David D. Cole, Director, Regulatory Affairs Monroe, Louisiana 7121
name of officer title address

Holway Telephone Company
of Maitland, Missouri

P.S.C. MO. NO. 1 Consolidated
2nd Revised Sheet No. 5.7
Cancels 1st Revised Sheet No. 5.7

GENERAL EXCHANGE SERVICE

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CHARGES (Continued)

JAN 15 1997

SERVICE CHARGES DO NOT APPLY TO:

**MISSOURI
Public Service Commission**

Exchange access lines or trunks for which no basic exchange rates apply.

Service reestablished, within the same exchange, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer whether at the same or another location. However, if service is established at a new location and the customer later moves back to the old location, the Service Charges are applied in connection with the re-establishment of service at the old location.

FILED

APR 15 1997

* Indicates new rate or text
+ Indicates change

MO.PUBLICSERVICECOMM

Issued: January 17, 1997

Bruce Copsey
Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

Effective: April 15, 1997

HOLWAY TELEPHONE COMPANY For: Maitland, Skidmore
 Name of Issuing Corporation Community, Town or City

GENERAL EXCHANGE SERVICE

CHARGES (Continued)

SERVICE CHARGES DO NOT APPLY TO: (Continued)

Moves or changes required for the proper maintenance of the service.

Moves or changes of public telephone.

Changes of telephone numbers for company-initiated reasons or service reasons.

Orders issued for record purposes except for transfer of contract where there is a change of name and interest.

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 Public Service Commission

CONNECTING, MOVING OR CHANGING SERVICE

	<u>Residence</u>	<u>Business</u>
Service Order	\$ 5.00*	\$ 7.50*
Central Office Access	\$ 7.50*	\$ 7.50*
Restoration of Service (1)	\$ 7.50*	\$ 7.50*

(1) The Restoration of Service charge applies only after temporary suspension by the Telephone Company. It does not apply after the completion of a disconnection order. After the service is disconnected by the completion of a disconnection order, service can be reconnected only upon the execution of a new contract in which case applicable connection charge elements shall apply.

FILED
 JAN - 1 1987
 Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE December 1, 1986 DATE EFFECTIVE January 1, 1987
 month day year month day year

ISSUED BY David D. Cole, Director, Regulatory Affairs Monroe, Louisiana 71211
 name of officer title address

HOLWAY TELEPHONE COMPANY
of Maitland, Missouri

P.S.C. MO. NO. 1 CONSOLIDATED
2nd Revised Sheet No. 5.9
Cancels 1st Revised Sheet No. 5.9

LOCAL EXCHANGE TARIFFS

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: March 19, 2012

Shawn Hanson
KLM Telephone Company
P.O. Box 30, 616 E. Park Ave.
Rich Hill, MO 64779

Effective: April 18, 2012

Filed
Missouri Public
Service Commission
JI-2012-0476

HOLWAY TELEPHONE COMPANY
of Maitland, Missouri

P.S.C. MO. NO. 1 CONSOLIDATED
2nd Revised Sheet No. 5.10
Cancels 1st Revised Sheet No. 5.10

LOCAL EXCHANGE TARIFFS

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: March 19, 2012

Shawn Hanson
KLM Telephone Company
P.O. Box 30, 616 E. Park Ave.
Rich Hill, MO 64779

Effective: April 18, 2012

Filed
Missouri Public
Service Commission
JI-2012-0476

LOCAL EXCHANGE TARIFFS

LIFELINE SERVICE

A. General Regulations

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://www.abmissouri.com/Lifeline>.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://www.abmissouri.com/Lifeline>.

(T)

(T)

LOCAL EXCHANGE TARIFFS

HOLD FOR FUTURE USE

(T)

(D)

(D)

Issued: December 1, 2016

Joe Jetensky
KLM Telephone Company
P.O. Box 400
Blair, NE 68008

Effective: December 2, 2016

FILED
Missouri Public
Service Commission
JI-2017-0101

LOCAL EXCHANGE TARIFFS

RECEIVED

SERVICE RESTRICTIONS

NOV 19 1997

A. Toll Access Restriction

1. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Available to the customer, is the restriction of 1+, 0+, 0- and 8XX IN-WATS where facilities allow.
2. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
3. Customers must apply in writing for the establishment of Toll Access Restriction.
4. The appropriate non-recurring charges will apply to establish service.
5. Rates

MO PUBLIC SERVICE COMMISSION

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)	\$1.00
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FILED

JAN -1 1998

MISSOURI
Public Service Commission

* Indicates new rate or text
+ Indicates change

Issued: November 19, 1997

Bruce Copsey
Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

Effective: January 1, 1998

LOCAL EXCHANGE SERVICE

CANCELLING P.S.C. MO. NO. 1 CONSOLIDATED:

2nd Revised Sheet No. 5.14
Original Sheet No. 5.15
Original Sheet No. 5.16

(N)

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(D)

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Issued: December 1, 2016

Joe Jetensky
KLM Telephone Company
P.O. Box 400
Blair, NE 68008

Effective: December 2, 2016

FILED
Missouri Public
Service Commission
JI-2017-0101

GENERAL EXCHANGE SERVICE

1. Reserved for future use.*
2. Reserved for future use.*
3. Reserved for future use.*
4. Reserved for future use.*
5. Reserved for future use.*
6. Reserved for future use.*
7. Directory Listings:¹
 - a. Additional Listing \$.80 *
 - b. Non-Published \$1.00

¹Directory services are competitive services pursuant Section 392.361.8, RSMo 2008 *

Issued: October 15, 2009

Effective: November 15, 2009

Shawn Hanson
Holway Telephone Company
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

FILED
Missouri Public
Service Commission
JI-2010-0276

REC'D JUN 01 2000

Missouri School Discount Program

- A. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
- E. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- F. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- G. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- H. The following local exchange services are eligible for a discount under this program:
 - Flat Rate, business one-party service

Missouri Public
Service Commission

FILED JUL 01 2000

Holway Telephone Company
For All Exchanges

REC'D JUN 01 2000

P.S.C. MO. No. 1
Original Sheet No. 6.2

Discounts for Schools and Libraries Participating in the Federal Universal Service Program

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.

- B. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

Missouri Public
Service Commission

FILED JUL 01 2000

Issued: June 1, 2000

Bruce Copsey, Secretary
Holway Telephone Company
P.O. Box 112
Maitland, MO 64466

Effective: July 1, 2000

OPTIONAL SERVICES AND FEATURES

Missouri Public Service Commission

REC'D MAR 06 2001

6. Optional Services and Features

6.3 CLASS Service

Custom Local Area Signaling Services (CLASS): Provides end-user services that allow the subscriber more control over incoming and outgoing calls based on Signaling System 7 (SS7) Hardware and Software. Services are offered where technically feasible and may be available on both an intra- or inter-exchange basis. *

A. Feature Descriptions: *

1. Caller ID: allows the subscriber (called party) to view the calling number on customer premise equipment that is designed to receive and thus display the calling party's number. Special station equipment is required for this feature. *

The calling telephone number is only available in those areas where appropriate signaling network connections exist to forward the calling party's number. This may exclude calls made from most cellular phones or units, calls made through interexchange carriers, and calls originated from other local exchange carriers. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the number will not be displayed. *

Telephone numbers transmitted via Called ID may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. Caller ID customers failing to comply with any of these conditions will have their service terminated. *

* Indicates new rate or text
+ Indicates change

Missouri Public Service Commission
01-119

FILED APR 10 2001

6. Optional Services and Features (Cont'd)

6.3 CLASS Service (Cont'd)

Missouri Public
Service Commission

REC'D MAR 06 2001

A. Feature Descriptions: (Cont'd)

- 2 Customer-Originated Trace: allows the subscriber to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded either in the Company office or in the offices of a law enforcement agency. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all customers where technically feasible. Charge for this service will be made on a per call basis when the subscriber uses the activation code. *
- 3 Selective Distinctive Ringing: allows the subscriber to define a list of special Directory Numbers. Anytime the subscriber receives a call from one of these special numbers, a Distinctive Ring will be applied. Calls received from Directory Numbers not on the list, or which cannot be identified, will produce a standard ring. If the subscriber also subscribes to the Call Waiting feature, a distinctive tone pattern will be applied to the Call Waiting feature if the incoming call is also identified from the special list. *
- 4 Selective Call Acceptance: allows the subscriber to define a list of calling Directory Numbers that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party, not on the acceptance list, will receive an announcement that states the call will not presently be accepted by the subscriber (called party). *
- 5 Selective Call Forwarding: allows the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a Directory Number which has been indicated on a list of numbers referred to as the Selective Call Forwarding screening list. Calls from Directory Numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment. *
- 6 Selective Call Rejection: allows the subscriber to define a list of Directory Numbers which, upon placing a call to the subscriber's line, will be routed to an announcement and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not being accepted by the called party. *

* Indicates new rate or text
+ Indicates change

Missouri Public
Service Commission
01-119
FILED APR 10 2001

6. Optional Services and Features (Cont'd)

Missouri Public Service Commission

6.3 CLASS Service (Cont'd)

REC'D MAR 06 2001

A. Feature Descriptions: (Cont'd)

- 7 Automatic Callback: permits a subscriber to automatically redial a call to the last number dialed by activating Automatic Recall. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number is busy or idle, answered or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing and when the called telephone number answers, the calling subscriber is given regular ringing. *
- 8 Call Return: permits a subscriber to automatically redial the most recent call received whether or not the call was answered. If that line is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle; then the subscriber is rung first. When the subscriber answers, the other party (call return party) is rung to complete the call. The Call Return feature cannot be activated for all telephone numbers, such as 800 numbers, blocked numbers or PBX extensions. *
- 9 Call Forwarding No Answer: with this feature, the subscriber's telephone is automatically forwarded to another party if the subscriber does not answer. Calls to the subscriber's telephone will ring normally. If the subscriber does not answer after a predetermined number of rings, the call is automatically forwarded to a number which the subscriber has entered, when the subscriber activates this feature. *
- 10 Call Forwarding Busy: lets the subscriber forward calls to another phone when the line is busy. The subscriber chooses a number to which calls are forwarded. Call Forwarding Busy automatically transfers the subscriber's incoming calls to that phone, when the subscriber's phone is busy. *
- 11 Auto Recall: allows the subscriber to recall the last telephone number that placed a call to the subscriber. This feature allows the subscriber to recall the last number, even if the subscriber missed the call on was using a another line. *
- 12 Anonymous Call Rejection: lets the subscriber refuse a telephone call from a calling party that has blocked the calling number from being displayed on the Caller ID device. The calling party will receive an announcement indicating that the called party will not accept anonymous calls. The calling party will be requested to call again once the calling party has removed the blocking of the calling number. *

* Indicates new rate or text
+ indicates change

Missouri Public Service Commission

01-119

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REC'D MAR 06 2001

6. Optional Services and Features (Cont'd)

6.3 CLASS Service (Cont'd)

A. Feature Descriptions: (Cont'd)

- 13 Caller ID / Call Waiting: notifies the subscriber that the subscriber has another call when the subscriber is on the telephone. This feature uses a special tone that notifies the subscriber that another call is waiting. The subscriber can identify the other calling number and determine if the subscriber wishes to use the call waiting feature to answer the other incoming call. If the subscriber wishes to answer the other call, and not disconnect the present call, the subscriber presses and releases the switchhook on the telephone and will be connected to the waiting call. To return to the original caller, the subscriber presses and releases the switchhook again.
- 14 Distinctive Ringing: allows the subscriber to have two telephone numbers on a single line for less than the cost of a second line. Each number has its own distinctive ring which allows family members, or in-house businesses, to identify and answer the appropriate incoming calls.

B. Nonchargeable CLASS Features:

- 1 Calling Number Delivery Blocking - Per Call: temporarily allows the subscriber, when placing outgoing calls, to label his or her telephone number as private, thus restricting its availability to the called party. This feature is accessed by dialing (*67), or 1167 for rotary phones, before dialing the phone number of the called party.
- 2 Called Number Delivery Blocking - Per Line: allows the subscriber, when placing outgoing calls, to permanently label his or her telephone number as private, thus restricting its availability to the called party. This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line Blocking.

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Missouri Public Service Commission
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HOLWAY TELEPHONE COMPANY

ORIGINAL SHEET No. 6.3.5

Missouri Public
Service Commission

REC'D MAR 06 2001

6. Optional Services and Features (Cont'd)

6.4 Custom Calling Service

- 1 Call Waiting: notifies the subscriber that the subscriber has another call while on the telephone. When the subscriber is using the telephone, a special tone tells the subscriber that a second call is waiting. The subscriber presses and releases the switchhook on the telephone and the subscriber is connected to the waiting call. To return to the original call, the subscriber presses and releases the switchhook again. *
- 2 Call Forwarding: allows the subscriber to transfer calls from the subscriber's telephone to another telephone where the subscriber can be reached. To activate, the subscriber enters the number of the telephone to which the subscriber wants the incoming calls forwarded, and the calls will be automatically sent to that number. *
- 3 Three Way Calling: allows the subscriber to add a third person to the subscriber's conversation at any time regardless of who initiated the call. After the first call is established, the subscriber taps the switchhook. Dial tone will be heard; then the subscriber enters the number of the other party they wish to add. When that party answers simply tap the switchhook and all three parties are connected. *
- 4 Speed Call 8: allows the subscriber to assign up to 8 of the subscriber's most frequently used numbers, local or long distance, to a single one-digit code. To call one of the parties on the subscriber's Speed Calling list, the subscriber lifts the handset, waits for a dial time, dials the single digit speed code, and presses the # key. *
- 5 Speed Call 30: allows the subscriber to assign up to 30 of the subscriber's most frequently used numbers, local or long distance, through the use of two-digit codes. To call one of the parties on the subscriber's Speed Calling list, the subscriber lifts the handset, waits for the dial tone, dials the two-digit speed code, and presses the # key. *

* Indicates new rate or text
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Missouri Public
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Service Commission

REC'D MAR 06 2001

6. Optional Services and Features (Cont'd)

C. Rates

1 Rates for Special Features, (with the exception of Customer Originated Trace), will be charged on a Flat Rate monthly basis. The features will be available to the subscriber in the following packages.

<u>Holway Basic</u>	<u>Holway Classic</u>	<u>Holway Ultimate</u>	*
\$ 3.95	\$ 8.95	\$ 10.95	*
Call Waiting	Caller ID	Call Waiting	*
Call Forwarding	Caller ID / Call Waiting	Call Forwarding	*
3-Way Calling	Anonymous Call Rejection	3-Way Calling	*
Speed Calling 8 or 30	Selective Call Rejection	Caller ID	*
Auto Recall	Auto Recall	Caller ID / Call Waiting	*
Call Forward No Answer	Call Forward No Answer	Anonymous Call Rejection	*
Selective Call Forwarding	Selective Call Forwarding	Selective Call Rejection	*
Distinctive Ring / Call Waiting	Distinctive Ring / Call Waiting	Auto Recall	*
	Per Call Display Blocking	Call Forward No Answer	*
	Auto Call Back	Selective Call Forwarding	*
	Selective Call Acceptance	Distinctive Ring / Call Wa	*
		Per Call Display Blocking	*
		Auto Call Back	*
		Selective Call Acceptanc	*
		Call Forwarding Busy	*

<u>Holway Internet Solutions</u>	<u>Holway Caller ID</u>	<u>Distinctive Ringing</u>	*
\$ 2.95	\$ 4.95	\$ 6.95	*
Call Waiting	Caller ID	Distinctive Ringing	*
Call Forwarding Busy			*

2 Rates for Customer-originated Trace will be charged on a per activation basis.

	<u>Rate per Activation</u>	*
Customer-originated Trace	\$ 2.50	*

* Indicates new rate or text
+ Indicates change

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Service Commission
01-119
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HOLWAY TELEPHONE COMPANY For: Maitland, Skidmore
 Name of Issuing Corporation Community, Town or City

RECEIVED

GENERAL EXCHANGE SERVICE	DEC 7 1987
MISSOURI Public Service Commission	
<p>MISCELLANEOUS SERVICES AND FACILITIES (Continued)</p> <p>8. Reserved for future use</p> <p>9. Extension Service</p> <p>a. Extension service provides the user with the capability for originating calls from or receiving calls at instruments provided at locations in addition to the location of the main station where such instruments are connected to the same exchange access line as the main station.</p> <p>b. Reserved for future use.</p>	
<p>FILED</p> <p>JAN 1 1988</p> <p>86-26</p> <p>Public Service Commission</p>	
<p>*Indicates new rate or text +Indicates change</p>	

DATE OF ISSUE December 4, 1987 DATE EFFECTIVE January 1, 1987
 month day year month day year

ISSUED BY David D. Cole, Director of Regulatory Affairs, Monroe, LA
 name of officer title address

GENERAL EXCHANGE TARIFF

DIRECTORY ASSISTANCE SERVICE¹

(N)

A GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B DEFINITIONS

1. Local numbers are any Intra NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's home NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

C REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.
4. Rates are not applicable to:
 - a. Calls placed from mobile/marine, public or semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone service in the majority of the patient rooms.
 - c. Calls from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator-handled long distance calls.
5. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

¹ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

(N)

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Effective: November 15, 2009

Shawn Hanson
Holway Telephone Company
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

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Missouri Public
Service Commission
JI-2010-0276

GENERAL EXCHANGE TARIFF

DIRECTORY ASSISTANCE SERVICE¹ (Continued)

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rates</u>
1. Local Direct Dialed, per call	\$0.65
2. National Direct Dialed, per call	\$0.65
3. International Direct Dialed per call	\$1.50

¹ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008

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GENERAL EXCHANGE TARIFF

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911)

1.1 General

- A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
- B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be related by Company operators.
- C. 911 Trunking Service is offered subject to availability of facilities.
- D. The 911 Trunking Service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

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Bruce Copsey
Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)

1.1 General (Cont'd)

- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provision of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

1.2 Conditions

- A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)1.2 Conditions (Cont'd)

- F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

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Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

1. Universal Emergency Number Service (911) (Cont'd)

1.2 Conditions (Cont'd)

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

- L. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

- M. The customer is required to furnish the Company its agreement to the following terms and conditions:
 - 1. That all 911 calls will be answered in a 24-hour day, seven-day week basis.

 - 2. That that customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

 - 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.

 - 4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

UNIVERSAL EMERGENCY NUMBER SERVICE (911)1. Universal Emergency Number Service (911) (Cont'd)1.2 Conditions (Cont'd)

- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. The customer shall make the correction within a reasonable time under the circumstances.

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Bruce Copsey
Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

Three-Digit Dialing Service (811)

A. General Regulations

1. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System ("SOCS") for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission ("FCC") Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the "811 Service").
2. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
3. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
4. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
5. 811 Service is available from the Company within the Company's service area only. To provide access to 811 to end users in another company's service area or to a Competitive Local Exchange Carrier ("CLEC") end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

B. Obligations of the SOCS

1. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:

Issued: April 3, 2007

Effective: May 3, 2007

Bruce Copsey
Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

Three-Digit Dialing Service (811)

- a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
 - b. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
 - c. Complete contact information.
2. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
 3. Local Calling for Company Subscribers
 - a. The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
 - c. The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
- C. Obligations of the Company
1. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
 2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.

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Bruce Copsey
Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

Three-Digit Dialing Service (811)

3. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
4. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

D. Liability

1. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
2. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
3. The Company is not liable for any losses or damages caused by the negligence of the SOCS.
4. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
5. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
6. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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Bruce Copsey
Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

P. S. C. MO. No. 1 Consolidated

{ Original } SHEET No. A
{ Revised }

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No. _____
{ Revised }

Nodaway Valley Telephone Co.

Name of Issuing Corporation

For Maitland-Skidmore

Community, Town or City

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AUG 31 1965

MISSOURI
Public Service Comm.

GENERAL RULES AND REGULATIONS

TITLE PAGE

Schedule of

GENERAL RULES AND REGULATIONS

Applying to the Intrastate
Services and facilities of
this Company in Missouri

FILED

OCT 1 1965

PUBLIC SERVICE COMMISSION

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE Sept. 1, 1965
month day year

DATE EFFECTIVE Oct. 1, 1965
month day year

ISSUED BY Lewis Wright
name of officer

Manager
title

Maitland, Mo.
address

By RWX

P. S. C. MO. No. 1 Consolidated

{ Original } SHEET No. B
{ Revised }

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No. _____
{ Revised }

Nodaway Valley Telephone Co.
Name of Issuing Corporation

For Maitland-Skidmore
Community, Town or City

GENERAL RULES AND REGULATIONS

RECEIVED

AUG 31 1965

GENERAL REGULATIONS

MISSOURI
Public Service Comm.

APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, and the General Exchange Service Tariffs. They apply to the intrastate services and facilities furnished in Missouri by the Nodaway Valley Telephone Corporation hereinafter referred to as the Telephone Company or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to cancel the contract and discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs, the rate, rule regulation or provision contained in the specific Tariffs shall prevail.

These tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

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DATE OF ISSUE Sept. 1, 1965
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DATE EFFECTIVE Oct. 1, 1965
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ISSUED BY Lewis Wright
name of officer

Manager
title

Maitland, Mo.
address

By RW

GENERAL RULES AND REGULATIONS

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Holway Telephone Company
P.O. Box 112, 208 Ash Street
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Name of Issuing Corporation

For Maitland-Skidmore

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GENERAL RULES & REGULATIONS

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(continued)

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A. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

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1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.

2. Interruptions of Service

If service is interrupted for more 36 hours other than by the negligence of willful act of subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory Errors and Omissions

No liability arising from errors or omissions in the making or printing of its directories shall attach to the Company except in the case of charge listings, in connection with which its liability shall be limited to a refund at the monthly rate for each listing for the time an error or omission continues after reasonable notice in writing to the Company.

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons.

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5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

B. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment-Equipment, instruments and lines furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes, or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may be hazardous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require such subscriber to indemnify and hold the Telephone Company harmless from any claims, loss

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name of officer

Manager
title

Maitland, Mo.
address

By Rust

GENERAL RULES AND REGULATIONS

damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections – The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall equipment, apparatus, circuits, or devices not furnished by the Telephone Company be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction or otherwise, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

3. The Telephone Company shall have the right to refuse to install telephone service in a residence or business establishment where there is a private telephone line or system interconnecting one or more residences or business establishments.

(D)

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Cancelling P.S.C.MO. No. 1 Consolidated { Revised } SHEET No. 4

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C. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Applications for Service

a. Applications for service and facilities made ^{or by} writing become contracts upon the establishment of the service or facility. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions in this General Exchange Tariff and the Local Exchange Tariff will apply for the particular exchange from which service is to be furnished. Any change in rates, rules, or regulations shall act as a modification of the contract to that extent, without further notice.

b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required.

2. Telephone Numbers

The subscriber has no property right in the telephone or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office Designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to so do.

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and

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ISSUED BY W. Bruce Hanks Vice President P.O. Box 4065, Monroe, La. 71211

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For: Maitland, Skidmore
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the subscriber agrees to pay the Company's current charges for such changes. Public Service Commission

4. Payment for Service

The subscriber is required to pay all charges for exchange service and equipment, and for toll messages including charges for messenger service in accordance with provisions contained elsewhere in this General Exchange Tariff. Bills for local exchange service are payable monthly in advance, at the business office of the Company. Bills for toll service are payable in arrears at the same time and place the bill for exchange service is paid, unless otherwise provided for. The subscriber is held responsible for all charges for telephone, both exchange and toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or

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ISSUED BY David D. Cole, Director of Regulatory Affairs Monroe, LA
name of officer title address

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For Maitland & Skidmore
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RULES AND REGULATIONS

installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

7. Furnishing Party Line Service

- a. Four-party service within the local base rate area, when offered, is furnished only when at least two subscribers within the limits of a single block apply for such service, or there is a vacancy on an existing circuit.
- b. Two-party service beyond the established local base rate area, when offered, will be furnished only when two parties outside said area, but within one-quarter mile of each other, apply for service at the two-party rate.
- c. Four-party service beyond the established local base rate area, when offered, will be furnished only when at least three parties outside said area, each of which is not more than one-quarter mile from one of the other parties, apply for service at the four-party rate.

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D. TELEPHONE DIRECTORIES

JAN 01 1988

1. Distribution

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PUBLIC SERVICE COMMISSION

The Telephone Company will furnish to its subscribers without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

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2. Ownership and Use

OCT 1 1965

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the Telephone service, and are to be returned to the Telephone Company upon request or when new directories are issued. Subscribers must not deface or mutilate

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ISSUED BY Lewis Wright
name of officer

Manager
title

Maitland, Mo.
address

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RULES AND REGULATIONS

directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools or colleges, hospitals, libraries churches, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guest, or parties calling him can be considered as of a business nature, which might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising, matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
4. Where the place of business and the residence of the subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
5. At residence locations, when an extension station or

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name of officer

Manager Maitland, Mo.
title address

By Rust

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extension bell is located in a shop, office, or business.

- 6. In college fraternity houses.
- 7. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

- 1. In private residences where business listings are not provided.
- 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- 3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

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ISSUED BY Lewis Wright name of officer Manager title Maitland, Mo. address

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1. ESTABLISHMENT OF CREDIT

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. (+)
2. For residential customers, the Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if: (+)
 - A. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - B. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
3. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
4. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
5. Terms of Deposits:
 - A. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class. (+)

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1. ESTABLISHMENT OF CREDIT

5. Terms of Deposits (continued)

(+)

- B. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- C. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- D. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- E. The Company will maintain records of all pertinent information with regard to each deposit held.
- F. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

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Deposits (Continued)

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P.S.C. MO. No. 1 Consolidated
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Deposits (Continued)

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8. SERVICE RECONNECTION CHARGE

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INITIAL CONTRACT PERIODS

A. INITIAL CONTRACT PERIODS

1. Except as hereinafter provided, the initial (or minimum) period for all service and facilities is one month at the same location.
2. The length of contract period for directory listings and for joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
3. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements to meet special demands, and involving extra costs.

B. TERMINATION SERVICE

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B. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS:

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1. Service may be discontinued for any of the following reasons:

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- A. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
 - B. Failure to post a required deposit or guarantee.
 - C. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
 - D. Failure to comply with the terms of a settlement agreement.
 - E. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
 - F. Material misrepresentation of identity in obtaining Company's service.
 - G. As provided by state or federal law.
2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices or the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

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B. TERMINATION OF SERVICE TO RESIDENTIAL CUSTOMERS:
(continued)

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5. Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.
6. Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.
7. Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

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C. DISPUTES BY RESIDENTIAL CUSTOMERS

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1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
3. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
5. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
6. Failure of the customer to pay to the Company the amount not in dispute with four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

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C. DISPUTES BY RESIDENTIAL CUSTOMERS (continued)

7. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
8. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
9. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

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(*)

Customer Premises Equipment

1. Reserved for future use
2. Customer Premises Equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment and multiplexing equipment to deliver multiple channels to the customer.
3. Reserved for future use
4. Reserved for future use

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re-established only on the basis of a new service application.

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DIRECTORY LISTINGS

**MISSOURI
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1. Primary Listings

a. One listing without charge, termed the primary listing, is provided as follows:

(1) For each separate subscriber service.

(2) For each Instrument or CO Implemented Coin Line. +

(3) For each joint user.

2. Regular Extra Listings

a. Business extra listings may be the names of partners or members of the firm.

b. Residence extra listings may be the names of members of the subscriber's immediate family.

c. In connection with Payphone service, extra listings are allowed at regular listing rates in the name of permanent guests or tenants at that location. +

d. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing.

e. Regular extra listings are determined at the rate specified in the local Exchange Tariff for either business or residence listings.

EXTENSION STATIONS

A. GENERAL

1. Extension station may be provided in connection with all classes of urban exchange service except payphone service. +

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2. Extension stations may be furnished in connection with rural line service, provided they are located on the same premises as the main station. Extension stations on rural lines are provided only when such stations will not interfere with the satisfactory operation of the line.
3. Separate telephone numbers or other distinctive designations are not assigned to extensions, nor is code ringing permitted. Extension stations are not listed except as provided in the section entitled "Directory Listings" and no additional free listings are allowed in connection with the main station on account of the extension stations.
4. Extension stations must be located so that their use will be restricted to those entitled to use the subscriber's service, including joint users.
5. Intercommunication is not contemplated between a main station and an extension, or between extension stations, (except with the use of wiring plans, key equipments or key telephone systems.)
6. Where either the main or extension station is at a business location, business rates apply to both stations.

B. SIGNAL EQUIPMENT AND STATIONS LIMITATIONS

1. One bell (ordinary type) may be furnished, if desired, with each extension station, and must be located at the extension station. The number of extension stations which may be connected with any main station may be restricted to three, except that on additional extension station may be bridged to either a main station or extension station in connection with individual line service, provided the number of bells to be rung at one time does not exceed four. The number of bells which may be connected for each rural subscriber is dependent on the circumstances in each case.

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Bruce Copsey
Holway Telephone Company
211 Ash Street
Maitland, MO 64466-0112

Effective: April 15, 1997

Holway Telephone Company
of Maitland, Missouri

P.S.C. MO. NO. 1 Consolidated
4th Revised Sheet No. 14
Cancels 3rd Revised Sheet No. 14

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RULES AND REGULATIONS

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C. RATES

- 1. Rates for extension lines extending beyond the subscriber's premises

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EXTENSION LINE MILEAGE

Between different building, per one-quarter mile or fraction thereof, air line measurement:

First one-quarter	Per month	\$ 2.40
Each additional one-quarter	Per month	\$ 1.00

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PAYPHONE SERVICE

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A. General Regulations

1. Payphone Service includes lines to which coin, coinless, card reader or coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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PAYPHONE SERVICE

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Held for future use
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

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B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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B. Responsibility of the Customer (Cont'd)

3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

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C. Violation of Regulations

1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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C. Violation of Regulations (Cont'd)

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2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply

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D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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F. Features and Functions

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1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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G. Rates and Charges

1. Exchange Access Line

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<u>Description</u>	<u>Monthly Rate</u>
Instrument Implemented Payphone Service, 2-Way Service	\$28.00
Instrument Implemented Payphone Service, 1-Way Service	\$28.00
CO Implemented Coin Line	\$28.00

2. Features and Functions

<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 0.83
Coin Collection and Return	\$ 1.38
Special Number Assignment	\$ 5.00
Selective Class of Call Screening	\$ 2.00

3. Held for future use

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4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

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SUSPENSION OF SERVICE

1. Upon written request of a subscriber to any class of exchange service, except seasonal service and service stations, the service may be suspended for a period of one month or more. No outward or inward service is given during the period of suspension.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be given during the period of suspension.
3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, directory listing, joint user service, mileage and miscellaneous equipment.

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Name of Issuing Corporation

For Maitland & Skidmore
Community, Town or City

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RULES AND REGULATIONS

4. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.

RURAL LINE SERVICE

1. New pole line extensions required for furnishing rural line service will be constructed along public highways by the Telephone Company under the following conditions:

a. An allowance of 1/4 mile route measurement per applicant will be made for such pole line extensions without the application of a construction charge.

b. For the construction in excess of the allowance stated in Paragraph A above, applicants for service are required to pay a construction charge based upon the estimated pole line construction costs involved.

2. Circuits on existing company owned pole lines required for furnishing rural line service will be constructed along public highways by the Telephone Company under the following conditions:

a. An allowance of 1/2 mile route measurement per applicant will be made for such rural circuit extensions without the application of a construction charge.

b. For the construction in excess of the allowance stated in Paragraph A above, applicants for service are required to pay a construction charge based upon the estimated cost of circuit construction involved.

3. When attachments are made to poles of other companies in lieu of providing pole line construction for which the customer would be charged under the provisions of this section, the cost to the Telephone Company of such attachments and the cost of obtaining the use of such poles is borne by the customer.

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DATE OF ISSUE Sept. 1, 1965
month day year

DATE EFFECTIVE Oct. 1, 1965
month day year

ISSUED BY Lewis Wright

Manager

Maitland, Mo.

By Rust

title

address

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Name of Issuing Corporation

For Maitland-& Skidmore
Community, Town or City

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- 4. Construction charges are payable at the time application for service is signed or when the account is rendered, at the option of the Telephone Company. A deposit on construction charges may be required before construction work is started.

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DATE EFFECTIVE Oct. 1, 1965
month day year

ISSUED BY Lewis Wright
name of officer

Manager
title

Maitland, Mo.
address

By RW

Cancelling P. S. C. NO. No.

NODAWAY VALLEY TELEPHONE COMPANY

For MAITLAND, MISSOURI 64466

Name of Serving Corporation

Community, Town or City

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1.1 INSTALLATION OF TELEPHONE LINES WITHIN SUBDIVISION
TELEPHONE LINES CONSTRUCTED, INSTALLED AND MAINTAINED BY
UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED AND MAINTAINED BY THE

1.1.1 The following definitions are used in this section of the tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

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BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

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SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

1.1.2 The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs 1.1.4 and 1.1.6 of the section of the Tariff. Temporary service is provided under Paragraph 1.1.5 of this section of the Tariff.

1.1.3 RIGHTS-OF-WAY AND EASEMENTS

A. Within the applicant's subdivision the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company

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Name of officer

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Title address

Consolidating P. S. C. NO. No. _____

NODAWAY VALLEY TELEPHONE COMPANY

For MAITLAND, MISSOURI 64466

Name of Issuing Corporation

Community, Town or City

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1.1.3
(Cont.)

legal right to occupy, and on public lands and property across which rights-of-way and easements necessary to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.

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Public Service Commission

B. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

1.1.4 ADVANCE PAYMENTS

A. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.

B. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

C. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

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name of officer

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title address

Cancelling P. S. C. MO. No. _____

{ Original } SHEET No. _____
{ Revised }

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1.1.5 TEMPORARY FACILITIES

- A. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
- B. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable cost of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

1.1.6 SPECIAL CONDITIONS

- A. In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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